HEALTH CARE FOR HOMELESS VETERANS PROGRAMS:

THE SIXTEENTH ANNUAL REPORT

Department of Veterans Affairs

NORTHEAST PROGRAM EVALUATION CENTER
VA CONNECTICUT HEALTHCARE SYSTEM
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SIXTEENTH ANNUAL REPORT

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EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Strategic Healthcare Group for Mental Health Services in Veterans Health Administration (VHA) Headquarters. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent settings; and (3) treatment and rehabilitation provided directly by program staff.

This report is the sixteenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2002. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 134 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through assessment data collected at the time of screening, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program’s authorizing legislation or that have been given priority by the Strategic Healthcare Group for Mental Health Services. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential treatment outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2002, HCHV teams across the country conducted 42,668 initial clinical assessments of veterans. This represents a four percent decrease relative to the number of assessments conducted in FY 2001 (44,845), but a 43 percent increase over the number of assessments conducted in FY 98. More than 97 percent of the veterans contacted in FY 2002 were male, and their average age was 48 years. Slightly less than one-half of the veterans assessed were African American. About 48 percent of these veterans served in the military during the Vietnam era. Over 65 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 40 percent had been homeless for six months or more.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 81 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 33 percent had both psychiatric and substance abuse disorders. Almost three quarters of these veterans had worked no days in the 30 days just prior to assessment; about two thirds had a monthly income of less than $500.

HCHV programs treated 61,123 veterans in FY 2002; this represents a six percent increase relative to the number treated in FY 2001. The number of veterans treated per clinical FTEE was 164. The average number of visits per veteran remained steady at four from FY 2001 to FY 2002. Since FY 95 the program has substantially increased the number of veterans treated (by 98 percent, from 30,734 to 61,123). The number of visits per veteran declined from FY 95 to FY 2001 (from 6.6 to 4.0); however this trend seems to have leveled off in FY 2002.

The HCHV program supported 4,611 episodes of residential treatment in community-based halfway houses during FY 2002; the number of episodes of treatment decreased by nine percent from the number in FY 2001. The overwhelming majority of the veterans placed in contract care during FY 2002 (88 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). About 55 percent of the veterans discharged during FY 2002 were judged to have successfully completed residential treatment. Forty-nine percent had an apartment, room, or house at discharge, and 59 percent had part-time or full-time employment (including employment through the Veterans Industries program). These are the highest levels of housing and employment ever recorded by the HCHV program. Clinical gains were substantial: about 70 percent experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 69 percent of discharged veterans were followed up with some type of after-care services within 30 days of discharge. Overall, the extensive data presented here demonstrate that this program continues to provide a wide range of effective services to homeless veterans.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients

housed and improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. At the end of FY 2002, 154 programs were providing housing to homeless veterans. During FY 2002, the program had 11,913 admissions and 11,098 discharges, an increase of more than 18 percent and 27 percent over the number of admissions and discharges, respectively, recorded in FY 2001. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population.

The average length of stay in the Grant and Per Diem program is 93 days, although half the stays in the program are 43 days or less (due in part to a few large, high-turnover programs). Consistent with previous reports, the majority of discharges (62 percent) were not successful (veterans were discharged for rule violations, or left the program without staff consultation). Consequently, overall clinical improvement as well as housing and employment outcomes were low. As would be expected, outcomes were uniformly better for successful discharges relative to unsuccessful discharges. As the program continues to expand, a key task should be the development of ways to increase compliance with program rules and treatment goals.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in community housing, which may be either transitional or permanent. Over 1,600 veterans were served during FY 2002. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. About 45 percent of veterans in the Supported Housing program receive some type of rental subsidy. Overall, program veterans paid an average rent of $251 monthly. Over half of the veterans discharged from this program during FY 2002 had a mutually agreed-upon termination, and 59 percent were housed upon discharge. About 59 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 34 clinical case management teams. By the end of FY 2002, these teams had admitted 4,300 veterans, 33 percent of whom are still active in the program. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

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The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

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CHAPTER 1
INTRODUCTION

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its Mental Health Services Healthcare Group (MHSHG). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (5) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs also offer stable living environments in shared housing in which the participants pay rent from their CWT incomes[1].

The VA is the largest single provider of direct services to homeless veterans. The VA's specialized programs for the homeless, which include the HCHV programs described above, as well as the Domiciliary Care for Homeless Veterans program (DCHV) collectively provide services to about 78,000 veterans annually, or about 78 percent of VA mental health outpatients who are identified as homeless (see Appendix B).

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The $5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and Urban Development; the Social Security Administration; VA's Compensated Work Therapy

[1] Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

program; community non-profit organizations; and state and local governments. HCMI managers also developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans which would otherwise be inaccessible, or prohibitively expensive. In FY 93, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. Since 1994, VA has offered eight rounds of grants awarding $63 million to help create 5,500 new community-based beds for homeless veterans in 44 states and the District of Columbia. To date, 3,600 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. Additionally, in FY 2000, VA funded 1,193 beds for homeless veterans in 47 programs through a "per diem only" initiative. In this program, VA pays for the care of veterans in approved non-VA treatment and housing programs that were not established through grant funding.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 87 and 88, HCMI program expenditures totaled approximately $11 million per year. By FY 92, expenditures had grown to about $15 million. An additional $10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 93. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of $18.8M[2] newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office has funded 122 VAMCs for HCHV programs with contract residential treatment (i.e., HCMI programs) and an additional 12 HCHV programs with other housing arrangements. The distribution of HCHV programs as of 9/30/02 is shown in Table 1-1.

[2] An additional $17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women's Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

On October 1, 1995, the Veterans Health Administration (VHA) underwent a major reorganization into 22 semi-autonomous Veterans Integrated Service Networks (VISNs) (Kizer, 1995). The 22 VISNs are charged with developing cost-effective health care programs that are responsive both to the national mission of the VHA, and to local circumstances and trends in health care delivery. Although semi-autonomous, the VISNs are also accountable through centralized monitoring of performance and health care outcomes. This report offers information for program managers at the VISN level, as well as at the level of the local medical center. Table 1-1V displays the number of each type of HCHV program for each VISN.

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;

- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;

- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;

- *Rehabilitation* in community-based contracted residential treatment facilities (at HCMI sites), arranged and monitored by the HCMI clinician; or in any of the other HCHV components, such as supported housing, HUD-VASH, or CWT and CWT/TR; and

- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier

reports[3]. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., 2001)[4]. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 95, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; and (4) analysis of residential treatment discharge summaries, which provide information on the contract expenditures for the veteran, as well the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing program. Results of these analyses for FY 2002, and selected multi-year trend data, are provided in this report. Also included in this report are selected analyses of the performance of specialized homeless programs as organized by VISNs, a summary of the transitional housing programs developed through the Grant and Per Diem initiative, and a summary of the HUD-VASH program, which offers HUD Section 8 permanent housing and intensive VA case management.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the MHSHG in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.

[3] See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

[4] The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living situation, employment potential and overall quality of life.

3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).

4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.

5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found in Chapter 9.

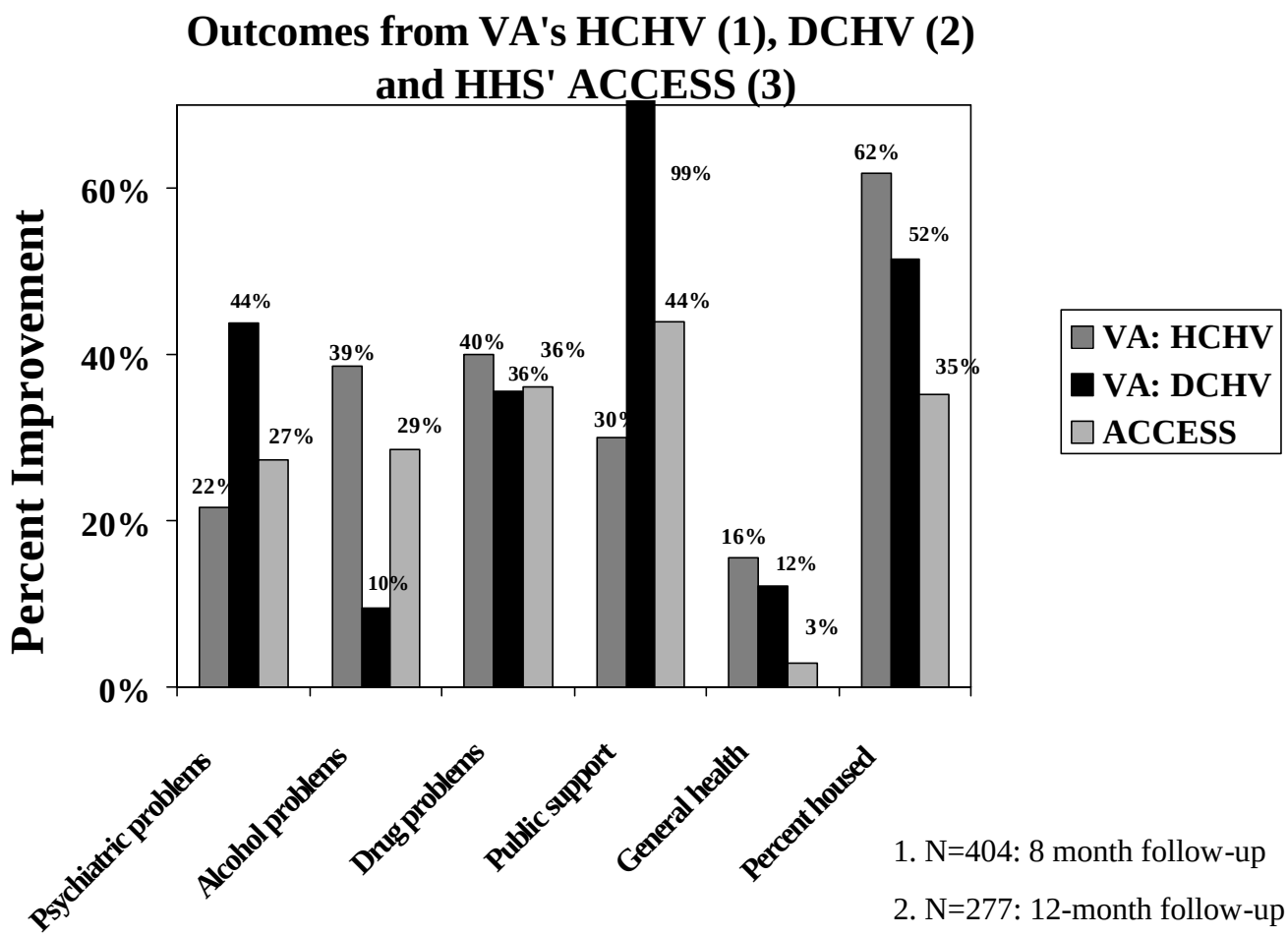
The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, residential treatment summaries and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by MHSHG staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on the characteristics of veterans assessed. Chapter 4 presents program process information, including data on the mode of contact and selection of veterans who were subsequently placed in contracted residential treatment facilities. Chapter 5 presents data on veterans who were discharged from residential treatment during the fiscal year. Chapter 6 provides a summary of activity in the transitional housing programs funded through VA's Grant and Per Diem program. Chapter 7 presents monitoring information on the Supported Housing program. Chapter 8 presents data from the longitudinal monitoring of the HUD-VASH program. Chapter 9 describes the critical monitors in detail and summarizes critical monitor outliers.

FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



1. N=404: 8 month follow-up
2. N=277: 12-month follow-up
3. N=2,668: 12-month follow-up

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FIGURE 2. HCHV MONITORING PROCESS

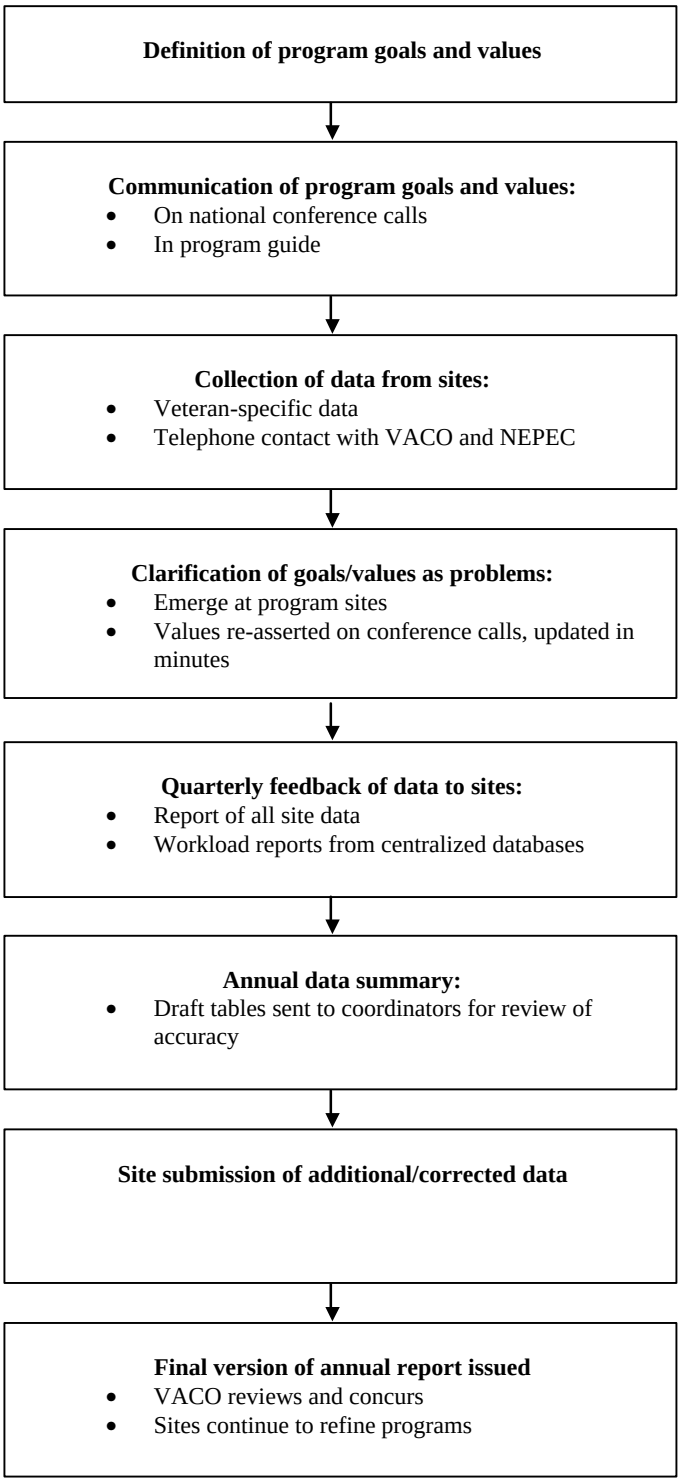

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
1	BEDFORD	MA	N		E	E		E	E	1
1	BOSTON	MA	E			E				3
1	MANCHESTER	NH	N							
1	NORTHAMPTON	MA	N							1
1	PROVIDENCE	RI	E			E		E		2
1	TOGUS	ME	N							
1	WEST HAVEN	CT	E		E	E	E			4
1	WHITE RIVER JCT	VT	N							1
2	ALBANY	NY	E		E	E		E	E	2
2	BUFFALO	NY	E		E	E				
2	CANANDAIGUA	NY	E							1
2	SYRACUSE	NY	E		E					
3	BRONX	NY	E			E				
3	BROOKLYN†	NY	E		E		E			
3	EAST ORANGE	NJ	E			E	E			1
3	LYONS	NJ				E		E	E	
3	MONTROSE	NY	N							
3	NEW YORK	NY	E		E					
3	NORTHPORT	NY	N							2
4	ALTOONA	PA		N						
4	BUTLER	PA		N						
4	CLARKSBURG	WV		N						
4	COATESVILLE	PA		N		E				2
4	ERIE	PA		N						1
4	LEBANON	PA	E					E	E	
4	PHILADELPHIA	PA	E							1
4	PITTSBURGH†	PA	E			E	E			2
4	WILKES-BARRE	PA	E			E		N		2
4	WILMINGTON	DE		N						1
5	BALTIMORE	MD	E				E			1
5	MARTINSBURG	WV								1
5	PERRY POINT	MD	E							1
5	WASHINGTON DC	DC	E		E			E		1

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
6	ASHEVILLE	NC	N							
6	BECKLEY	WV	N							
6	DURHAM	NC	N							
6	FAYETTEVILLE	NC	N							
6	HAMPTON	VA	E		E					1
6	RICHMOND	VA	N							1
6	SALEM	VA	N							
6	SALISBURY	NC	E					N		4
7	ATLANTA	GA	E		E			E	E	2
7	AUGUSTA	GA	E							
7	BIRMINGHAM	AL	E							
7	CHARLESTON	SC	E					E		1
7	COLUMBIA	SC	N					N		1
7	TUSCALOOSA	AL	N							
7	TUSKEGEE	AL	E							
8	BAY PINES	FL	N		E					1
8	GAINESVILLE	FL	N							2
8	MIAMI	FL	E		E					3
8	TAMPA	FL	E		E	E		E		4
8	WEST PALM BEACH	FL	N							
9	HUNTINGTON	WV	E							
9	LEXINGTON	KY	N							
9	LOUISVILLE	KY	E							2
9	MEMPHIS	TN	N							3
9	MOUNTAIN HOME	TN	E							2
9	NASHVILLE	TN	E		E					1
10	CHILLICOTHE	OH	N							
10	CINCINNATI	OH	E		E					1
10	CLEVELAND†	OH	E		E		E			3
10	COLUMBUS	OH	N					N		1
10	DAYTON	OH	E							
10	NORTHEAST OHIO	OH	N							

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
11	ANN ARBOR	MI	N							
11	BATTLE CREEK	MI	E			E				1
11	DANVILLE	IL	N							
11	DETROIT	MI	E				E			
11	INDIANAPOLIS	IN	E		E	E				1
11	NORTHERN INDIANA	IN	N							1
11	SAGINAW	MI	N							
11	TOLEDO	OH	E							1
12	CHICAGO WS	IL	E			E				
12	HINES	IL	E		E	E				1
12	IRON MOUNTAIN	MI		N						
12	MADISON	WI		N				N		2
12	MILWAUKEE	WI		E		E	E	E	N	5
12	TOMAH	WI		E		E	E	E		1
15	COLUMBIA	MO	N							
15	KANSAS CITY	MO	E			E				1
15	POPLAR BLUFF**	MO	N							
15	SAINT LOUIS	MO	E							
15	TOPEKA	KS	N							
15	WICHITA	KS	N							
16	ALEXANDRIA	LA	N							
16	FAYETTEVILLE	AR	N							
16	GULF COAST	FL	N							
16	HOUSTON	TX	E		E	E				1
16	JACKSON	MS	E							1
16	LITTLE ROCK†	AR	E		E	E				
16	MUSKOGEE	OK	N							
16	NEW ORLEANS	LA	E		E					3
16	OKLAHOMA CITY	OK	E					E	E	2
16	SHREVEPORT	LA	N							2
17	CENTRAL TEXAS HCS	TX	N							2
17	DALLAS†	TX	E		E		E	E	E	1
17	SAN ANTONIO	TX	E		E					

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
18	AMARILLO**	TX	N							
18	EL PASO (OPC) HCS	TX	N							1
18	NEW MEXICO HCS	NM	N					N		1
18	PHOENIX	AZ	E							1
18	TUCSON	AZ	E		E	E				2
18	WEST TEXAS HCS	TX	N							
19	CHEYENNE	WY	E							
19	DENVER	CO	E		E					1
19	GRAND JUNCTION	CO	N							
19	MONTANA HCS**	MT	N							
19	SALT LAKE CITY	UT	E		E					4
19	SHERIDAN	WY	N							1
19	SOUTHERN COLORADO HCS	CO	N					N		
20	AMERICAN LAKE	WA			E			E		
20	ANCHORAGE	AK		E	E	E	E	E		
20	BOISE	ID	N							
20	PORTLAND	OR	E		E	E		E		2
20	ROSEBURG	OR	E		E					
20	SEATTLE	WA		E		E				1
20	SPOKANE	WA	E							
20	WALLA WALLA	WA	E					N		2
21	CENTRAL CALIFORNIA HCS	CA	N							1
21	HONOLULU	HI	N							
21	NORTHERN CALIFORNIA HCS	CA	N							4
21	PALO ALTO	CA	N							2
21	SAN FRANCISCO†	CA	E		E		E	E	E	4
21	SIERRA NEVADA HCS	NV	N							
22	GREATER LOS ANGELES†	CA	E		E	E	E	E		18
22	LOMA LINDA	CA	E		E					
22	LONG BEACH	CA	E							2
22	SAN DIEGO	CA	E		E		E			8
22	SOUTHERN NEVADA HCS	NV	N							2

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
23	CENTRAL IOWA	IA	N							
23	FARGO	ND	E							
23	FORT MEADE	SD								2
23	GREATER NEBRASKA	NE	N							
23	HOT SPRINGS	SD						E		
23	IOWA CITY	IA	N							
23	MINNEAPOLIS	MN	E				E			
23	OMAHA	NE	N							1
23	SIOUX FALLS**	SD	N					N		
23	ST CLOUD	MN								1
	TOTAL		122	12	34	27	15	28	9	151

N indicates a new program funded in FY 2000; E indicates a program in operation prior to FY 2000
HCMI=Homeless Chronically Mentally Ill program (includes contract residential treatment). HCHV O/R= Other HCHV Outreach programs.
HUD-VASH= Housing and Urban Development-Veterans Affairs Supported Housing program.
VBA= Veterans Benefits Administration project. HMLS CWT and HMLS CWT/TR= Homeless Compensated Work Therapy and CWT/Therapeutic Residence program.
*Supported Housing Programs at Coatesville, Lyons, and Portland are sponsored by the Domiciliary Care for Homeless Veterans Program.
**Sites received contract residential treatment funds, but no dedicated staff.
† Indicates designation as Comprehensive Homeless Center.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/02, BY VISN

VISN	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD	TOTAL PROGRAMS
1	8	0	2	4	1	2	1	12	30
2	4	0	3	2	0	1	1	3	14
3	6	0	2	3	2	1	1	3	18
4	4	6	0	3	1	2	1	9	26
5	3	0	1	0	1	1	0	4	10
6	8	0	1	0	0	1	0	6	16
7	7	0	1	0	0	3	1	4	16
8	5	0	3	1	0	1	0	10	20
9	6	0	1	0	0	0	0	8	15
10	6	0	2	0	1	1	0	5	15
11	8	0	1	2	1	0	0	4	16
12	2	4	1	4	2	3	1	9	26
15	6	0	0	1	0	0	0	1	8
16	10	0	3	2	0	1	1	9	26
17	3	0	2	0	1	1	1	3	11
18	6	0	1	1	0	1	0	5	14
19	7	0	2	0	0	1	0	6	16
20	5	2	4	3	1	4	0	5	24
21	6	0	1	0	1	1	1	11	21
22	5	0	3	1	2	1	0	30	42
23	7	0	0	0	1	2	0	4	14
TOTAL	122	12	34	27	15	28	9	151	398

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CHAPTER 2
MONITORING THE STRUCTURE OF HCHV PROGRAMS

HCHV program staffing and expenditures are monitored through monthly reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff people who fill each of the positions allocated by Central Office for the HCHV program. VHA Central Office and NEPEC also track contracts with residential treatment facilities, and count workload as reported through VA's centralized database (the Outpatient Care File).

A. Program Funding and Staffing

During FY 2002, Central Office collected information on all VA resources (staff and "all other" funding) directly from program sites. These funds support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs. Using this method, a total of $48.4 million was directed to HCHV programs nationally, excluding the HUD-VASH and homeless CWT/TR programs. (See Tables 2-1 and 2-1V.) The average site expenditure was $369,537.

Expenditures for program personnel during FY 2002 totaled $28.4 million. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Some programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs as of September 30, 2002. (The table includes outreach clinicians and Supported Housing case managers; HUD-VASH, CWT and CWT/TR positions are not included). Of the total number of positions allocated by VACO (approximately 373), approximately 70 are vacant or detailed away, leaving 81 percent of the allocated number actively working in the program. To partially compensate for these losses, several medical centers have detailed clinicians from other services to the HCHV program (called "donated" staff in the table). Moreover, several clinicians from the HUD-VASH programs have been moved into HCHV outreach and case management positions. These two strategies completely fill the gap created by vacancies (that is, total staffing levels are 100 percent of the intended staffing levels). A station often opts to donate staff when vacancies cannot be filled due to center-wide hiring freezes. While reliance on donated staff is less preferable to having vacant positions permanently filled, it is this particular staffing strategy that has allowed the maintenance of "core" services offered by the HCHV (outreach and placement into case management).

B. Contract Residential Treatment Costs

A large proportion of HCHV program funding is directed to contracted residential treatment. In FY 2002, VACO allocated approximately $13.4 million as "specific purpose" funding for residential treatment; another $6.8 million was allocated as "general purpose" funding. Thus, approximately $20.3 million was available to fund residential treatment during the last fiscal year. Cost of residential treatment varies widely across sites for three reasons. First, the price of care at different facilities varies considerably. As shown in Table 2-3, the mean per diem cost for these

facilities was $39.84 in FY 2002[1]. However, per diems ranged from under $20 to over $100, and reflect geographic variation as well as variation in extent of services. Second, HCMI sites vary considerably on the quantity of contract beds available. Some sites do not have many appropriate facilities in the area. In these places, the HCMI program has focused less on residential treatment, and more on case management services. Finally, differences in expenditures are accounted for by variations in length of stay. Generally, the HCMI program offers short to moderate-term residential care. As shown in Table 2-4, the mean length of stay for the program was 73 days. Site averages ranged from less than one month to more than three months. Length of stay information is summarized at the VISN level in Table 2-4V.

Between FY 95 and FY 2001, the annual number of episodes of residential treatment increased steadily (about 45% over six years). There was a nine percent drop in the number of treatment episodes between FY 2001 and FY 2002 (from 5,093 to 4,611). However, average length of stay, which decreased from 77 days in FY 95 to 59 days in FY 2000, increased somewhat to 65 days in FY 2001 and to 73 days in FY 2002. The unusually short length of stay in FY 2000 is largely attributable to the many new programs that initiated operation part-way through that year. (In FY 2000, only the shortest episodes of treatment ended in time to be reported; current data includes a greater mix of long and short stays). Variations in length of stay likely reflect attempts by sites to serve more veterans on a fixed allocation of residential treatment funds rather than any change in the clinical needs of the veterans served by the programs.

In Table 2-4, and on several tables that follow, sites that differ by more than a standard deviation from the site average are indicated with an asterisk. Since the days per episode of residential treatment is also a critical monitor of program performance, the column is shaded. This convention is used throughout this report for other critical monitors. Except for Table 5-12, which presents the results of multivariate analyses adjusted for potential influences on treatment outcomes, critical monitors are *unadjusted*. It is important, therefore, to avoid focusing on outlier values in isolation of other program characteristics.

In order to monitor the use of contract residential treatment funding, HCMI clinicians are directed to complete a report as each veteran is discharged. This form summarizes the veteran's stay in residential treatment. In Table 2-5, cost data from the Discharge from Residential Treatment form (DRT, or Form 5R), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to the amount allocated from VHA Central Office for such treatment. The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent the entire allocation, has not submitted all discharge forms, or residential treatment funds are being used for some other purpose. There are some sites, such as Brooklyn and New York City, who use mostly unmonitored community care; therefore, almost <u>all</u> of their allocated funds are unaccounted for by this method. Similar to the pattern observed in FY 2001, there are *21 programs* established during the HCHV expansion in FY 2000 that had not placed any veterans into residential treatment by the end of FY 2002. Moreover, several programs that reported receiving residential treatment funds in FY 2000 as part of their start-up funding reported having no funds available for residential treatment in FY 2002. Overall, the amount of residential treatment funding available decreased from over $25

[1] Per diem costs shown in Table 2-3 are calculated from total costs and days of care. Because programs may charge for a partial or full day based on time of admission and discharge, these costs are only approximately equivalent to prices.

million in FY 2001 to approximately $20 million in FY 2002. This decrease occurred in the "general purpose" portion of the Central Office allocation.

C. Workload

Tables 2-6 and 2-6V present workload data for the HCHV program in FYs 2001 and 2002. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in this table, the number of visits increased from 232,254 to 251,079 while the number of veterans treated increased from 57,854 to 61,123, and continues a trend: since FY 2000 the number of veterans treated annually has increased by 45 percent. The number of staff remained the same across this two-year period; the visits per clinician increased approximately nine percent. The average number of visits per veteran in the program was essentially unchanged. It should be noted that these data only capture outpatient care offered by HCHV clinicians to these veterans. Where homeless veterans received other outpatient services from VA medical centers, those services were reported under different DSS Identifiers.

Tables 2-7 and 2-7V present another measure of workload for HCHV clinicians: the number of intake assessments conducted. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 2-7 shows the trend in intakes done from FY 98 through FY 2002. Over this time period, number of intake assessments have increased over 43 percent, from 29,722 to 42,668. This increase represents the effect of increases in number of program sites from the FY 2000 expansion, increases in staffing at each program site, and increased need for services. From FY 2001 to FY 2002, the number of veterans contacted by HCHV programs decreased by approximately five percent (44,845 to 42,668), with number of assessments per clinician showing a similar decrease. There was exceptionally large variability across sites on this measure, with decreases as large as 60 percent, balanced by increases upwards of 100 percent.

Table 2-8 compares information from the two previous tables to check the proportion of veterans served by HCHV clinicians who were assessed at intake. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 20,374 unique veterans (33 percent of the veterans in the treated by the program) received services from the HCHV team without receiving a formal assessment. This number is similar to that observed in each of the last two fiscal years. These veterans received a mean of 3.0 visits during the year, compared to the mean of 4.7 visits for veterans who had been assessed. Thus, about 24 percent of the work of HCHV clinicians is not represented in the tables that follow. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be somewhat less indicative of the work completed.

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	Site Name	Personal Services	All Other	Total
1	BEDFORD	$215,175	$115,950	$331,125
1	BOSTON	$296,735	$287,325	$584,060
1	MANCHESTER	$42,064	$41,021	$83,085
1	NORTHAMPTON	$77,998	$3,000	$80,998
1	PROVIDENCE	$234,497	$0	$234,497
1	TOGUS	$61,596	$35,000	$96,596
1	WEST HAVEN	$239,244	$113,432	$352,676
1	WHITE RIVER JCT	$57,245	$59,471	$116,716
2	ALBANY	$320,640	$212,837	$533,477
2	BUFFALO	$273,477	$202,055	$475,531
2	CANANDAIGUA	$453,780	$92,000	$545,780
2	SYRACUSE	$322,554	$143,000	$465,554
3	BRONX	$490,073	$128,840	$618,913
3	BROOKLYN	$453,234	$206,400	$659,634
3	EAST ORANGE	$478,163	$176,840	$655,003
3	MONTROSE	$173,505	$121,840	$295,345
3	NEW YORK	$398,999	$141,840	$540,839
3	NORTHPORT	$172,376	$121,840	$294,216
4	ALTOONA	$63,988	$0	$63,988
4	BUTLER	$10,300	$0	$10,300
4	CLARKSBURG	$58,961	$3,000	$61,961
4	COATESVILLE	$56,078	$0	$56,078
4	ERIE	$58,009	$0	$58,009
4	LEBANON	$156,229	$46,000	$202,229
4	PHILADELPHIA	$311,519	$290,000	$601,519
4	PITTSBURGH	$432,478	$315,744	$748,222
4	WILKES-BARRE	$264,309	$268,095	$532,404
4	WILMINGTON	$69,211	$0	$69,211
5	BALTIMORE	$304,610	$636,056	$940,666
5	WASHINGTON DC	$336,624	$512,500	$849,124
6	ASHEVILLE	$102,545	$44,394	$146,939
6	BECKLEY	$0	$0	$0
6	DURHAM	$108,605	$30,455	$139,060
6	FAYETTEVILLE NC	$144,085	$66,210	$210,295
6	HAMPTON	$147,166	$199,399	$346,565
6	RICHMOND	$130,079	$18,769	$148,848
6	SALEM	$64,890	$0	$64,890
6	SALISBURY	$251,983	$114,747	$366,730
7	ATLANTA	$173,129	$210,000	$383,129
7	AUGUSTA	$127,025	$236,000	$363,025
7	BIRMINGHAM	$258,912	$225,000	$483,912
7	CHARLESTON	$74,090	$190,000	$264,090
7	COLUMBIA SC	$66,000	$100,000	$166,000
7	TUSCALOOSA	$0	$10,000	$10,000
8	BAY PINES	$156,846	$49,000	$205,846
8	GAINESVILLE	$288,910	$150,544	$439,454
8	MIAMI	$685,291	$248,589	$933,880
8	TAMPA	$345,972	$335,685	$681,657
8	W PALM BEACH	$203,612	$194,629	$398,241

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, CONTINUED

VISN	Site Name	Personal Services	All Other	Total
9	HUNTINGTON	$158,351	$89,037	$247,388
9	LEXINGTON	$83,304	$172,600	$255,904
9	LOUISVILLE	$249,834	$272,120	$521,954
9	MEMPHIS	$101,011	$164,000	$265,011
9	MOUNTAIN HOME	$138,428	$292,950	$431,378
9	NASHVILLE	$102,886	$197,750	$300,636
10	CHILLICOTHE	$70,806	$36,144	$106,950
10	CINCINNATI	$422,968	$209,410	$632,378
10	CLEVELAND	$539,593	$350,000	$889,593
10	COLUMBUS OPC	$303,814	$100,000	$403,814
10	DAYTON	$316,267	$253,000	$569,267
11	ANN ARBOR	$412,545	$329,297	$741,842
11	BATTLE CREEK	$377,222	$244,322	$621,544
11	DANVILLE	$52,498	$40,410	$92,908
11	DETROIT	$356,442	$139,000	$495,442
11	INDIANAPOLIS	$377,259	$243,257	$620,516
11	N. INDIANA	$70,694	$218,041	$288,735
11	SAGINAW	$77,503	$6,368	$83,871
12	CHICAGO WS	$468,807	$459,493	$928,300
12	HINES	$366,052	$304,345	$670,397
12	IRON MOUNTAIN	$33,481	$0	$33,481
12	MADISON	$197,154	$0	$197,154
12	MILWAUKEE	$397,516	$0	$397,516
12	N. CHICAGO	$0	$0	$0
12	TOMAH	$93,353	$0	$93,353
15	COLUMBIA MO	$107,398	$0	$107,398
15	KANSAS CITY	$68,728	$241,000	$309,728
15	POPLAR BLUFF	$0	$20,118	$20,118
15	SAINT LOUIS	$257,839	$486,976	$744,815
15	TOPEKA	$69,500	$67,900	$137,400
15	WICHITA	$0	$0	$0
16	ALEXANDRIA	$104,232	$47,854	$152,086
16	FAYETTEVILLE AR	$101,500	$3,229	$104,729
16	GULF COAST HCS	$71,070	$1,524	$72,594
16	HOUSTON	$629,712	$469,259	$1,098,971
16	JACKSON	$208,301	$191,700	$400,001
16	LITTLE ROCK	$565,950	$496,000	$1,061,950
16	MUSKOGEE	$85,727	$45,881	$131,608
16	NEW ORLEANS	$414,884	$454,494	$869,378
16	OKLAHOMA CITY	$107,256	$145,000	$252,256
16	SHREVEPORT	$120,173	$187,500	$307,673
17	CENT. TEXAS HCS	$277,013	$34,422	$311,435
17	DALLAS	$682,848	$422,397	$1,105,245
17	SAN ANTONIO	$403,000	$570,000	$973,000
18	AMARILLO	$0	$0	$0
18	EL PASO OPC	$60,275	$114	$60,389
18	NEW MEXICO HCS	$245,405	$66,385	$311,790
18	PHOENIX	$276,628	$250,000	$526,628
18	TUCSON	$251,373	$235,000	$486,373
18	W. TEXAS HCS	$54,615	$39,450	$94,065

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, CONTINUED

VISN	Site Name	Personal Services	All Other	Total
19	CHEYENNE	$148,770	$267,000	$415,770
19	DENVER	$71,000	$280,000	$351,000
19	GRAND JUNCTION	$5,500	$0	$5,500
19	MONTANA HCS	$28,240	$30,000	$58,240
19	SALT LAKE CITY	$169,412	$200,000	$369,412
19	SHERIDAN	$20,100	$46,440	$66,540
19	SO COLORADO HCS	$104,900	$129,770	$234,670
20	ANCHORAGE	$212,071	$0	$212,071
20	BOISE	$64,150	$7,500	$71,650
20	PORTLAND	$552,661	$361,000	$913,661
20	ROSEBURG	$290,908	$190,000	$480,908
20	SEATTLE	$231,115	$0	$231,115
20	SPOKANE	$138,275	$180,000	$318,275
20	WALLA WALLA	$176,835	$288,475	$465,310
21	CENTRAL CA HCS	$97,502	$118,449	$215,951
21	HONOLULU	$215,000	$99,000	$314,000
21	NORTHERN CA HCS	$146,659	$0	$146,659
21	PALO ALTO	$163,113	$11,553	$174,666
21	SAN FRANCISCO	$689,205	$254,239	$943,444
21	SIERRA NEV HCS	$133,243	$50,000	$183,243
22	GREATER LA	$1,848,750	$1,260,000	$3,108,750
22	LOMA LINDA	$72,716	$0	$72,716
22	LONG BEACH	$250,345	$175,000	$425,345
22	SAN DIEGO	$226,771	$280,000	$506,771
22	SO NEVADA HCS	$290,260	$54,047	$344,307
23	CENTRAL IOWA	$108,000	$1,219	$109,219
23	FARGO	$287,286	$120,000	$407,286
23	GR. NEBRASKA	$38,667	$0	$38,667
23	IOWA CITY	$141,678	$9,925	$151,603
23	MINNEAPOLIS	$292,556	$248,902	$541,458
23	OMAHA	$56,400	$0	$56,400
23	SIOUX FALLS	$15,388	$20,120	$35,508
	ALL SITES	$28,431,501	$19,977,893	$48,409,394
	SITE AVERAGE	$217,034	$152,503	$369,537
	SITE STD.DEV.	$216,077	$173,342	$367,744

Includes staff and all other expenditures for HCHV and Supported Housing Staff Only

Expenditures listed for Baltimore include expenditures for Perry Point

Expenditures listed for Cleveland include expenditures for NE Ohio

Expenditures listed for Ann Arbor include expenditures for Toledo

TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, BY VISN

VISN	Personal Services	All Other	Total
1	$1,224,554	$655,199	$1,879,753
2	$1,370,450	$649,892	$2,020,342
3	$2,166,350	$897,600	$3,063,950
4	$1,481,082	$922,839	$2,403,921
5	$641,234	$1,148,556	$1,789,790
6	$949,353	$473,974	$1,423,327
7	$699,156	$971,000	$1,670,156
8	$1,680,631	$978,447	$2,659,078
9	$833,814	$1,188,457	$2,022,271
10	$1,653,448	$948,554	$2,602,002
11	$1,724,163	$1,220,695	$2,944,858
12	$1,556,363	$763,838	$2,320,201
15	$503,465	$815,994	$1,319,459
16	$2,408,805	$2,042,441	$4,451,246
17	$1,362,861	$1,026,819	$2,389,680
18	$888,296	$590,949	$1,479,245
19	$547,922	$953,210	$1,501,132
20	$1,666,015	$1,026,975	$2,692,990
21	$1,444,722	$533,241	$1,977,963
22	$2,688,842	$1,769,047	$4,457,889
23	$939,975	$400,166	$1,340,141
TOTAL	$28,431,501	$19,977,893	$48,409,394
VISN AVG.	$1,353,881	$951,328	$2,305,209
STD. DEV.	$600,006	$394,428	$886,931

Includes staff and all other expenditures for HCHV and Supported Housing Staff only.

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	2.0	1.0	0.0	1.0	50.0%	1.0	2.0	100.0%
1	BOSTON	5.0	3.7	0.3	1.0	74.0%	0.1	3.8	75.0%
1	MANCHESTER	1.0	0.6	0.4	0.0	60.0%	0.0	0.6	60.0%
1	NORTHAMPTON	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%
1	PROVIDENCE	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
1	TOGUS	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
1	WEST HAVEN	3.0	1.5	0.0	1.5	50.0%	3.5	5.0	166.7%
1	WHITE RIVER JCT	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
2	ALBANY	6.0	4.5	0.0	1.5	75.0%	0.0	4.5	75.0%
2	BUFFALO	4.0	3.0	0.0	1.0	75.0%	0.3	3.3	82.5%
2	CANANDAIGUA	1.0	1.0	0.0	0.0	100.0%	5.0	6.0	600.0%
2	SYRACUSE	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
3	BRONX	2.4	2.4	0.0	0.0	100.0%	0.5	2.9	120.8%
3	BROOKLYN	6.0	2.9	0.0	3.1	48.3%	2.0	4.9	81.7%
3	EAST ORANGE	4.0	2.6	0.4	1.0	65.0%	1.2	3.8	95.0%
3	MONTROSE	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
3	NEW YORK	8.5	1.3	1.9	5.3	15.3%	1.5	2.8	32.9%
3	NORTHPORT	1.0	1.0	0.0	0.0	100.0%	0.5	1.5	150.0%
4	ALTOONA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	BUTLER	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	CLARKSBURG	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	COATESVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	ERIE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	LEBANON	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
4	PHILADELPHIA	3.5	3.5	0.0	0.0	100.0%	0.5	4.0	114.3%
4	PITTSBURGH	6.0	5.0	0.0	1.0	83.3%	0.0	5.0	83.3%
4	WILKES-BARRE	4.0	4.0	0.0	0.0	100.0%	0.2	4.2	105.0%
4	WILMINGTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
5	BALTIMORE	2.0	2.0	0.0	0.0	100.0%	0.5	2.5	125.0%
5	PERRY POINT	2.0	2.0	0.0	0.0	100.0%	0.3	2.3	112.5%
5	WASHINGTON DC	5.5	4.5	0.0	1.0	81.8%	0.0	4.5	81.8%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
6	ASHEVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
6	BECKLEY	0.5	0.0	0.0	0.5	0.0%	0.5	0.5	100.0%
6	DURHAM	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
6	FAYETTEVILLE NC	1.5	1.0	0.0	0.5	66.7%	0.5	1.5	100.0%
6	HAMPTON	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
6	RICHMOND	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
6	SALEM	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
6	SALISBURY	3.0	1.0	0.0	2.0	33.3%	1.0	2.0	66.7%
7	ATLANTA	3.5	1.5	0.0	2.0	42.9%	1.5	3.0	85.7%
7	AUGUSTA	2.0	2.0	0.0	0.0	100.0%	0.2	2.2	110.0%
7	BIRMINGHAM	4.0	3.5	0.0	0.5	87.5%	0.0	3.5	87.5%
7	CHARLESTON	2.0	0.0	0.0	2.0	0.0%	1.0	1.0	50.0%
7	COLUMBIA SC	1.0	1.0	0.0	0.0	100.0%	2.0	3.0	300.0%
7	TUSCALOOSA	0.5	0.5	0.0	0.0	100.0%	0.0	0.5	100.0%
7	TUSKEGEE	2.0	2.0	0.0	0.0	100.0%	1.0	3.0	150.0%
8	BAY PINES	2.0	2.0	0.0	0.0	100.0%	1.0	3.0	150.0%
8	GAINESVILLE	4.0	4.0	0.0	0.0	100.0%	1.0	5.0	125.0%
8	MIAMI	8.6	6.6	0.0	2.0	76.8%	0.0	6.6	76.8%
8	TAMPA	6.0	6.0	0.0	0.0	100.0%	0.7	6.7	111.7%
8	W PALM BEACH	2.0	2.0	0.0	0.0	100.0%	1.8	3.8	187.5%
9	HUNTINGTON	2.5	2.5	0.0	0.0	100.0%	0.0	2.5	100.0%
9	LEXINGTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
9	LOUISVILLE	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
9	MEMPHIS	2.0	1.0	0.0	1.0	50.0%	0.5	1.5	75.0%
9	MOUNTAIN HOME	2.0	2.0	0.0	0.0	100.0%	0.3	2.3	115.0%
9	NASHVILLE	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
10	CHILLICOTHE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
10	CINCINNATI	3.0	2.0	1.0	0.0	66.7%	1.0	3.0	100.0%
10	CLEVELAND	3.7	2.7	0.0	1.0	73.0%	4.4	7.1	191.9%
10	COLUMBUS OPC	1.5	0.5	0.0	1.0	33.3%	0.3	0.8	56.0%
10	DAYTON	4.0	3.0	0.0	1.0	75.0%	1.0	4.0	100.0%
10	NORTHEAST OHIO	1.0	1.0	0.0	0.0	100.0%	1.3	2.3	230.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
11	ANN ARBOR	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
11	BATTLE CREEK	4.0	4.0	0.0	0.0	100.0%	0.7	4.7	117.5%
11	DANVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
11	DETROIT	4.7	4.5	0.0	0.2	95.7%	0.0	4.5	95.7%
11	INDIANAPOLIS	4.4	4.0	0.0	0.4	90.9%	0.4	4.4	100.0%
11	N. INDIANA	1.0	1.0	0.0	0.0	100.0%	0.2	1.2	120.0%
11	SAGINAW	1.0	0.6	0.4	0.0	60.0%	0.1	0.7	65.0%
11	TOLEDO	3.0	2.0	1.0	0.0	66.7%	1.0	3.0	100.0%
12	CHICAGO WS	5.5	5.5	0.0	0.0	100.0%	0.5	6.0	109.1%
12	HINES	5.0	5.0	0.0	0.0	100.0%	1.0	6.0	120.0%
12	IRON MOUNTAIN	0.5	0.5	0.0	0.0	100.0%	0.1	0.6	120.0%
12	MADISON	3.7	2.2	0.0	1.5	59.5%	0.0	2.2	59.5%
12	MILWAUKEE	4.0	3.1	0.0	0.9	77.5%	0.3	3.4	85.0%
12	TOMAH	2.0	1.0	0.0	1.0	50.0%	0.2	1.2	60.0%
15	COLUMBIA MO	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
15	KANSAS CITY	4.0	2.0	0.0	2.0	50.0%	0.1	2.1	52.5%
15	SAINT LOUIS	4.0	2.0	0.0	2.0	50.0%	1.0	3.0	75.0%
15	TOPEKA	1.0	1.0	0.0	0.0	100.0%	0.2	1.2	120.0%
15	WICHITA	0.5	0.0	0.0	0.5	0.0%	0.0	0.0	0.0%
16	ALEXANDRIA	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
16	FAYETTEVILLE AR	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
16	GULF COAST HCS	1.0	0.0	0.0	1.0	0.0%	0.0	0.0	0.0%
16	HOUSTON	5.0	5.0	0.0	0.0	100.0%	2.0	7.0	140.0%
16	JACKSON	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
16	LITTLE ROCK	8.3	8.3	0.0	0.0	100.0%	0.0	8.3	100.0%
16	MUSKOGEE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
16	NEW ORLEANS	7.0	5.0	0.0	2.0	71.4%	0.0	5.0	71.4%
16	OKLAHOMA CITY	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
16	SHREVEPORT	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
17	CENT. TEXAS HCS	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
17	DALLAS	6.5	6.5	0.0	0.0	100.0%	1.0	7.5	115.4%
17	SAN ANTONIO	6.0	2.8	1.2	2.0	46.7%	0.0	2.8	46.7%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
18	EL PASO OPC	1.0	0.8	0.3	0.0	75.0%	0.0	0.8	75.0%
18	NEW MEXICO HCS	1.0	1.0	0.0	0.0	100.0%	4.2	5.2	515.0%
18	PHOENIX	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
18	TUCSON	4.0	4.0	0.0	0.0	100.0%	0.2	4.2	105.0%
18	W. TEXAS HCS	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
19	CHEYENNE	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
19	DENVER	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
19	GRAND JUNCTION	0.5	0.0	0.0	0.5	0.0%	0.0	0.0	0.0%
19	SALT LAKE CITY	4.5	2.5	0.0	2.0	55.6%	3.0	5.5	122.2%
19	SHERIDAN	0.5	0.5	0.0	0.0	100.0%	0.5	1.0	200.0%
19	SO COLORADO HCS	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
20	ANCHORAGE	2.3	1.3	0.0	1.0	56.5%	0.0	1.3	56.5%
20	BOISE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
20	PORTLAND	4.0	4.0	0.0	0.0	100.0%	3.8	7.8	195.0%
20	ROSEBURG	4.5	4.0	0.0	0.5	88.9%	0.0	4.0	88.9%
20	SEATTLE	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
20	SPOKANE	2.0	0.5	0.5	1.0	25.0%	1.0	1.5	75.0%
20	WALLA WALLA	4.2	3.8	0.2	0.2	90.5%	0.0	3.8	90.5%
21	CENTRAL CA HCS	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
21	HONOLULU	1.5	1.5	0.0	0.0	100.0%	0.5	2.0	133.3%
21	NORTHERN CA HCS	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
21	PALO ALTO	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
21	SAN FRANCISCO	7.7	6.5	0.0	1.2	84.4%	0.0	6.5	84.4%
21	SIERRA NEV HCS	2.0	2.0	0.0	0.0	100.0%	0.2	2.2	110.0%
22	GREATER LA	23.5	20.7	0.0	2.8	88.1%	10.0	30.7	130.6%
22	LOMA LINDA	1.0	1.0	0.0	0.0	100.0%	0.3	1.3	130.0%
22	LONG BEACH	2.0	1.0	0.0	1.0	50.0%	2.0	3.0	150.0%
22	SAN DIEGO	3.0	2.8	0.2	0.0	93.3%	0.0	2.8	93.3%
22	SO NEVADA HCS	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
23	CENTRAL IOWA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
23	FARGO	4.5	4.0	0.0	0.5	88.9%	0.0	4.0	88.9%
23	GR. NEBRASKA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
23	IOWA CITY	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
23	MINNEAPOLIS	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
23	OMAHA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
	ALL SITES	373.1	303.2	7.8	62.1	81.3%	74.4	377.6	101.2%

* Intended staffing is the number allocated by Central Office for HCHV Outreach plus Supported Housing (does not include HUD-VASH, CWT or CWT/TR)

**Donated staff are FTEE detailed to the HCHV program from other services

TABLE 2-2V. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/02, BY VISN

VISN	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	17.0	12.8	0.7	3.5	75.3%	5.6	18.4	107.9%
2	15.0	12.5	0.0	2.5	83.3%	5.3	17.8	118.7%
3	23.9	12.2	2.3	9.4	51.0%	5.7	17.9	74.9%
4	22.5	20.5	0.0	2.0	91.1%	0.7	21.2	94.2%
5	9.5	8.5	0.0	1.0	89.5%	0.8	9.3	97.4%
6	15.0	11.0	0.0	4.0	73.3%	2.0	13.0	86.7%
7	15.0	10.5	0.0	4.5	70.1%	5.7	16.2	108.0%
8	22.6	20.6	0.0	2.0	91.2%	4.5	25.1	110.8%
9	13.5	11.5	0.0	2.0	85.2%	0.8	12.3	91.1%
10	14.2	10.2	1.0	3.0	71.8%	8.0	18.2	128.5%
11	21.1	19.1	1.4	0.6	90.5%	2.4	21.5	101.7%
12	20.7	17.3	0.0	3.4	83.6%	2.1	19.4	93.7%
15	10.5	6.0	0.0	4.5	57.1%	1.3	7.3	69.5%
16	32.3	27.3	0.0	5.0	84.5%	2.0	29.3	90.7%
17	16.5	13.3	1.2	2.0	80.6%	1.0	14.3	86.7%
18	11.0	10.8	0.3	0.0	97.7%	4.4	15.1	137.3%
19	11.5	8.0	0.0	3.5	69.6%	3.5	11.5	100.0%
20	21.0	17.6	0.7	2.7	83.8%	4.8	22.4	106.7%
21	17.2	15.0	0.0	2.2	87.2%	0.7	15.7	91.3%
22	30.5	26.5	0.2	3.8	86.9%	13.3	39.8	130.5%
23	12.5	12.0	0.0	0.5	96.0%	0.0	12.0	96.0%
	373.1	303.2	7.8	62.1	81.3%	74.4	377.6	101.2%

* Intended staffing is the number allocated by Central Office for HCHV Outreach plus Supported Housing (does not include HUD-VASH, CWT or CWT/TR)

**Donated staff are FTEE detailed to the HCHV program from other services

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 02
1	BEDFORD	Twelve Step Program of New England, Inc.	$29.62	39
	BOSTON	Central Mass Shelter for Homeless Vets	$15.02	24
		East Boston Rehab	$52.40	21
	MANCHESTER	Austin House	$35.00	2
		Helping Hands Outreach Center	$35.00	16
2	ALBANY	Albany Housing Coalition (Vet House)	$46.00	26
		Joseph House & Shelter	$42.00	9
		Saratoga County Rural Preservation Co.	$68.33	6
		Schyler Inn	$63.10	10
	BUFFALO	Vets Housing Coalition/May Day House	$40.02	49
	CANANDAIGUA	Volunteers of America, Rochester	$48.98	22
	SYRACUSE	Fairview Recovery Services	$46.00	3
		New Beginnings Transitional Living Program	$38.58	20
		The Crossroads	$44.70	3
3	BRONX	New Era Vets Inc.	$28.00	15
		New Era Vets Inc.	$40.00	7
		Part of the Solution	$40.00	1
	BROOKLYN	Brooklyn Garden	$40.00	6
	EAST ORANGE	Gospel Services Benevolent Society	$34.00	3
		Haven Manor	$33.39	28
	MONTROSE	New Era Vets Inc.	$40.00	1
		St. Christopher's Inn	$49.63	3
		The Salvation Army	$40.00	1
	NEW YORK	Brooklyn Garden	$30.07	3
	NORTHPORT	The Salvation Army	$40.02	69
4	LEBANON	Willow Square	$44.03	37
		YMCA Transition Program	$44.99	15
	PHILADELPHIA	Diagnostic Rehab Center	$51.83	60
	PITTSBURGH	268 Center (Mechling Shakely Veterans Center)	$54.47	74
	WILKES-BARRE	Catholic Social Services, Scranton	$48.00	19
		Center City Ministries/Victory House	$51.27	13
		Orangeville Manor	$45.23	33
		Safe Harbor	$35.93	11
5	BALTIMORE	Maryland Homeless Vets	$34.94	10
		Project Place	$38.67	6
		South Baltimore Station	$41.90	58
	PERRY POINT	Carrington House	$35.00	10
		Mann House, Inc.	$31.67	6
		Maryland Homeless Vets	$35.20	10
		Montgomery House	$35.00	16
		Sojourner's Place	$31.00	5
	WASHINGTON DC	Anchor House	$53.14	9
		Christ House	$57.21	7
		Harbor Light	$24.70	35
		Sarah McClendon House	$25.32	14

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 02
6	DURHAM	Southlight Inc.	$65.49	8
	HAMPTON	Community Services Board/Commun. Res. Services	$68.75	10
		Serenity House	$69.55	17
	SALISBURY	Charlotte Town Manor	$31.73	22
		Open Door Ministries High Point Inc/Arthur Cassel	$26.00	7
7	ATLANTA	Bright Beginnings	$32.90	1
		Grace Recovery	$32.23	65
		New Start Substance Abuse Center	$28.15	26
		St. Jude	$32.50	1
		Transition House	$30.43	19
	AUGUSTA	Deborah House	$39.90	38
	BIRMINGHAM	Fellowship House	$34.32	59
		Staying Clean	$33.59	39
		Steps and Traditions	$31.34	83
	CHARLESTON	James Island Residential Home	$36.00	57
		McLeod Manor Residential Home	$35.93	95
	COLUMBIA SC	Skills Columbia	$39.03	26
	TUSCALOOSA	The Salvation Army	$56.19	5
	TUSKEGEE	Greater Columbus Transitional Housing	$45.00	8
		House of Compassion	$26.94	7
		Springhouse Residential Facility	$50.00	9
		Stepping Stones	$45.00	2
8	BAY PINES	Hansen Bay	$25.00	13
	GAINESVILLE	Serenity House of Volusia Inc.	$46.33	20
	MIAMI	Foundations of Broward Inc.	$25.00	4
		Kehoe Systems/Bayside Annex	$42.64	28
	TAMPA	Metropolitan Ministries	$32.00	3
		Strickland Manor	$35.11	32
9	HUNTINGTON	Prestera Mental Health	$40.00	9
	LEXINGTON	Hope Center	$19.77	17
	LOUISVILLE	Harmony House	$39.54	66
	MOUNTAIN HOME	Flynn Christian Fellowship House	$35.00	6
		Steps	$32.96	108
	NASHVILLE	Campus for Human Development	$25.00	11
		Matthew 25	$25.00	30
		Operation Stand Down Home/Ashwood	$25.00	24

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 02
10	CHILLICOTHE	Goodworks Inc.	$32.00	3
		Pickaway Co. Community Action Organization	$35.00	15
		Volunteers of America	$13.02	2
	CINCINNATI	Joseph House	$44.55	11
		Prospect House	$44.76	21
		Transitions/Droege House	$48.64	1
	CLEVELAND	Stella Marris	$39.92	13
		VOA-CCP	$18.38	86
		West Side Catholic Center	$35.00	2
	COLUMBUS OPC	Volunteers of America	$18.41	17
	DAYTON	Nova House Association Inc./Nova Halfway House	$64.06	35
	NORTHEAST OHIO	Bodner House	$15.00	1
		Lake Area Recovery Center	$57.00	2
		Meridien Services	$32.00	18
		The Haven Center	$24.00	5
11	ANN ARBOR	Dawn Farms Inc.	$51.18	17
		Flint Odyssey House Inc.	$45.00	8
		Transition House	$45.00	3
	BATTLE CREEK	Residential Services of Sw Michigan	$24.54	9
		Volunteers of America Greater Lansing	$10.62	21
	DANVILLE	Southside Office of Concern (Phoenix House)	$28.47	11
	DETROIT	Mariners Inn	$58.00	28
	INDIANAPOLIS	Salvation Army Harbor Light Center	$38.65	44
		Shelter Inc.	$40.00	13
		Volunteers of America	$37.00	24
	N. INDIANA	Stepping Stones for Veterans Inc.	$39.00	37
	SAGINAW	Goodwill Industries	$32.00	6
	TOLEDO	Fresh Attitude	$42.00	33
		Harbor House	$25.00	3
		Open Door Ministries	$27.81	15
		St. Pauls Community Center	$40.00	2
12	CHICAGO WS	Harbor House (Pro Care Proviso Family Services)	$56.39	11
		Inner Voice	$51.79	10
		Margaret Manor-Central	$67.00	3
		Northwestern (a.k.a. Emerg. Hsng. Prog.)	$67.00	1
		Salvation Army Harbor Light	$54.13	15
	HINES	Harbor House (Pro Care Proviso Family Services)	$48.79	32
		Inner Voice	$51.52	1
		Northwestern (a.k.a. Emerg. Hsng. Prog.)	$63.50	2
		Salvation Army Harbor Light	$54.42	3
15	KANSAS CITY	Shield of Service	$40.00	58
	SAINT LOUIS	Rosati Center	$55.10	14
		Salvation Army Harbor Light Center Annex	$46.13	33
	TOPEKA	Breakthrough House Inc.	$40.00	13
	WICHITA	Parallax Program	$53.16	19

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 02
16	ALEXANDRIA	Bridge House	$30.00	16
		The Salvation Army	$35.00	4
	HOUSTON	Extended Aftercare	$44.99	111
	JACKSON	Pine Belt Mental Health Center (Clearview)	$79.23	28
		Pine Belt Mental Health Center (Oak Harbor)	$43.25	25
		Weem's Life Care	$56.43	5
	LITTLE ROCK	Riverbend Recovery Center	$30.38	12
		Sober Living	$29.21	7
		St. Francis House	$36.54	153
	MUSKOGEE	12 &12 Inc.	$38.00	8
	NEW ORLEANS	Gateway Indpndnt. Living /D'Anzi Psych Cntr	$29.85	68
		Grace House	$34.00	9
		Grace Outreach Center	$30.03	17
		Metropolitan Health Care Alliance	$30.00	12
		O'Brien House	$30.00	7
		Recovery Works/VOA	$30.01	13
	OKLAHOMA CITY	Drug Recovery Institute (DRI)	$33.05	10
		Phoenix Recovery Institute (Phoenix House)	$32.00	65
	SHREVEPORT	The Cottage (Council on Alcoholism)	$35.00	7
		The Salvation Army	$35.41	72
17	CENT. TEXAS HCS	Cen-Tex Alcoholic Rehab Center, Inc	$34.79	7
		Up-To-Me Transitional Treatment Center	$71.50	10
	DALLAS	Salvation Army	$37.04	60
		Volunteers of America	$54.67	3
	SAN ANTONIO	Cross Point Inc-Pryor House	$33.50	1
		Cross Point-Goldsmith House	$39.18	110
		Salvation Army/ Corpus Christi	$36.28	49
		Serenity Garden	$35.86	44
18	NEW MEXICO HCS	Casa Los Arboles	$45.00	1
		Zimmerman Manor	$44.44	20
	PHOENIX	Somerset Villas (PSCHMC) S.W. Behav. Hlth Serv.	$57.67	79
	TUCSON	Comin' Home, Inc.	$39.21	44
		Esperenza Escalante	$37.65	14
		Vida Serena	$34.31	13
	W. TEXAS HCS	180 House	$20.00	10
19	CHEYENNE	Cheyenne Halfway House for Alcoholics	$44.00	27
		The Villa	$50.87	46
	DENVER	Salvation Army (Safe Harbor)	$43.18	40
		Samaritan House	$49.82	38
	MONTANA HCS	God's Love Inc.	$38.28	15
	SALT LAKE CITY	First Step House	$45.81	29
		Salvation Army	$35.08	18
		St. Mary's	$39.01	15
	SHERIDAN	Volunteers of America	$30.21	32
	SO COLORADO HCS	Colorado Veterans Resource Coalition	$37.78	64

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 02
20	PORTLAND	Bridgeview	$50.00	1
		DePaul Center Inc.	$46.31	6
		Royal Palm	$42.00	4
		Taft Home	$41.66	17
		Tigard Recovery Center	$53.00	3
	ROSEBURG	Carlton House	$40.00	3
		Chicano Affairs Cntr/Central Latino Amer. Shelter	$50.00	1
		Lane County Shelter Care	$48.71	14
	SPOKANE	Cub House	$31.44	24
		Mallon Manor	$31.84	5
		Spokane Care Center	$30.91	18
		Sunshine Terrace	$31.00	1
	WALLA WALLA	Corps of Recovery Discovery (CORD)	$40.00	37
		Cub House	$36.50	2
21	CENTRAL CA HCS	The McKinley	$32.37	49
	HONOLULU	Alcoholic Rehabilitation Svcs of Hawaii (dba Hina)	$120.36	28
	NORTHERN CA HCS	Micasa Recovery House	$44.71	2
		Oak House Inc.	$60.00	1
	SAN FRANCISCO	Liberation House	$55.41	25
		Trans. Hsng/Swords to Plowshares	$61.83	34
	SIERRA NEV HCS	North Star Treatment and Recovery	$40.03	30
22	GREATER LA	Bimini House	$33.96	8
		Jan Clayton Center	$48.72	21
		New Directions	$39.00	46
		New Way Foundation	$26.00	7
		People in Progress	$35.00	12
		The Haven/Salvation Army	$37.73	17
	LONG BEACH	Lily's Guest Home #5	$50.00	34
		Villa Luren	$50.00	1
	SAN DIEGO	1111 Island Avenue (VOA)	$40.70	4
		Casa Pacifica	$86.24	4
		Choices in Recovery	$33.68	22
		SSLP 10th Ave. Apartments/Arita Crowell	$30.13	15
		Tradition One	$24.29	7
		VVSD (Vietnam Vets of San Diego)	$38.04	18
	SO NEVADA HCS	Westcare	$44.20	13
23	FARGO	Share House	$37.29	20
	GR. NEBRASKA	O.U.R. Homes	$33.94	13
	MINNEAPOLIS	Prodigal House	$40.00	12
		Trans Hsing Vets/Minn Assis.Council Vets	$40.00	46
	OMAHA	New Creations	$34.00	10
	SIOUX FALLS	The Arch	$39.47	5
	ALL SITES		$39.84	4,609

*Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.

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TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
1	BEDFORD	39	$29.62	$626.28	***20.9 ****	0
1	BOSTON	45	$32.46	$3,700.47	***124.1 ****	8
1	MANCHESTER	18	$35.00	$2,109.72	***60.3***	0
2	ALBANY	51	$51.27	$2,583.02	***49.6***	0
2	BUFFALO	49	$40.02	$3,218.78	***80.4***	0
2	CANANDAIGUA	22	$48.98	$3,523.95	***71.9***	0
2	SYRACUSE	26	$40.14	$2,895.88	***72.3***	0
3	BRONX	24	$31.46	$2,857.08	***92.0***	0
3	BROOKLYN	6	$40.00	$7,300.00	***182.5 ****	3
3	EAST ORANGE	31	$33.45	$3,054.52	***89.9***	5
3	MONTROSE	5	$45.78	$2,766.00	***61.4***	0
3	NEW YORK	3	$30.07	$4,680.00	***162.7 ****	1
3	NORTHPORT	69	$40.02	$1,171.59	***29.3 ****	0
4	LEBANON	52	$44.31	$3,545.04	***79.8***	2
4	PHILADELPHIA	60	$51.83	$2,216.50	***41.3 ****	0
4	PITTSBURGH	74	$54.47	$4,084.53	***75.1***	1
4	WILKES-BARRE	76	$45.61	$3,506.83	***76.0***	0
5	BALTIMORE	74	$40.69	$4,208.69	***103.7***	5
5	PERRY POINT	47	$34.19	$3,619.60	***106.7***	2
5	WASHINGTON DC	65	$32.27	$3,992.29	***126.3 ****	18
6	DURHAM	8	$65.49	$3,806.88	***58.1***	0
6	HAMPTON	27	$69.26	$6,845.85	***99.0***	1
6	SALISBURY	29	$30.34	$2,076.41	***75.2***	2
7	ATLANTA	112	$30.99	$1,840.85	***59.2***	0
7	AUGUSTA	38	$39.90	$3,162.11	***79.3***	0
7	BIRMINGHAM	181	$32.80	$947.59	***29.5 ****	0
7	CHARLESTON	152	$35.96	$1,254.88	***34.9 ****	0
7	COLUMBIA SC	26	$39.03	$3,052.50	***78.2***	1
7	TUSCALOOSA	5	$56.19	$4,384.00	***74.8***	0
7	TUSKEGEE	26	$41.87	$2,036.50	***46.0***	0
8	BAY PINES	13	$25.00	$2,007.69	***80.3***	0
8	GAINESVILLE	20	$46.33	$6,304.40	***137.0 ****	7
8	MIAMI	32	$40.44	$4,789.25	***115.6 ****	9
8	TAMPA	35	$34.85	$4,539.40	***130.6 ****	10
9	HUNTINGTON	9	$40.00	$5,284.44	***132.1 ****	0
9	LEXINGTON	17	$19.77	$2,929.41	***149.9 ****	7
9	LOUISVILLE	66	$39.54	$3,459.39	***88.2***	7
9	MOUNTAIN HOME	114	$33.07	$2,494.28	***75.4***	3
9	NASHVILLE	65	$25.00	$1,474.62	***59.0***	3

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
10	CHILLICOTHE	20	$32.35	$1,518.60	***53.9***	1
10	CINCINNATI	34	$44.81	$4,999.94	***111.3***	0
10	CLEVELAND	101	$21.48	$1,757.94	***84.0***	2
10	COLUMBUS OPC	17	$18.41	$620.24	***32.7 ****	0
10	DAYTON	35	$64.06	$5,748.74	***89.9***	1
10	NORTHEAST OHIO	26	$31.73	$2,238.23	***65.4***	1
11	ANN ARBOR	28	$48.75	$5,249.64	***103.0***	0
11	BATTLE CREEK	30	$14.79	$984.20	***75.2***	3
11	DANVILLE	11	$28.47	$3,872.18	***136.0 ****	1
11	DETROIT	28	$58.00	$4,360.36	***75.2***	0
11	INDIANAPOLIS	81	$38.38	$2,940.05	***76.9***	7
11	N. INDIANA	37	$39.00	$4,687.38	***120.2 ****	5
11	SAGINAW	6	$32.00	$1,562.67	***48.8***	0
11	TOLEDO	53	$36.95	$4,382.72	***117.1 ****	0
12	CHICAGO WS	40	$55.45	$4,537.25	***82.3***	1
12	HINES	38	$50.08	$7,136.66	***141.1 ****	0
15	KANSAS CITY	58	$40.00	$2,724.83	***68.1***	0
15	SAINT LOUIS	47	$48.81	$5,257.06	***107.4***	1
15	TOPEKA	13	$40.00	$4,470.77	***111.8***	4
15	WICHITA	19	$53.16	$2,033.53	***38.3 ****	0
16	ALEXANDRIA	20	$31.00	$2,353.50	***75.7***	0
16	HOUSTON	111	$44.99	$3,080.16	***68.5***	0
16	JACKSON	58	$61.75	$2,414.97	***41.2 ****	0
16	LITTLE ROCK	172	$35.81	$2,336.10	***64.5***	2
16	MUSKOGEE	8	$38.00	$3,591.00	***94.5***	2
16	NEW ORLEANS	126	$30.21	$3,872.00	***127.7 ****	29
16	OKLAHOMA CITY	75	$32.14	$1,570.48	***48.8***	0
16	SHREVEPORT	79	$35.37	$2,392.11	***67.9***	7
17	CENT. TEXAS HCS	17	$56.38	$1,625.53	***46.3***	0
17	DALLAS	63	$37.88	$2,596.30	***71.8***	3
17	SAN ANTONIO	204	$37.74	$2,314.09	***65.7***	0
18	NEW MEXICO HCS	21	$44.47	$2,100.57	***47.9***	1
18	PHOENIX	79	$57.67	$2,962.20	***51.4***	0
18	TUCSON	71	$38.01	$2,877.90	***75.3***	1
18	W. TEXAS HCS	10	$20.00	$322.00	***16.1 ****	0

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
19	CHEYENNE	73	$48.33	$2,706.10	***57.1***	0
19	DENVER	78	$46.41	$3,510.09	***75.2***	3
19	MONTANA HCS	15	$38.28	$1,080.00	***29.8 ****	0
19	SALT LAKE CITY	62	$41.05	$2,906.84	***71.3***	0
19	SHERIDAN	32	$30.21	$508.48	***16.9 ****	0
19	SO COLORADO HCS	64	$37.78	$1,463.00	***38.1 ****	1
20	PORTLAND	31	$43.97	$5,475.26	***132.1 ****	6
20	ROSEBURG	18	$47.33	$4,509.83	***93.4***	2
20	SPOKANE	48	$31.28	$1,070.85	***34.1 ****	0
20	WALLA WALLA	39	$39.82	$3,095.28	***77.6***	0
21	CENTRAL CA HCS	49	$32.37	$2,261.96	***79.6***	2
21	HONOLULU	28	$120.36	$2,982.86	***24.9 ****	0
21	NORTHERN CA HCS	3	$49.81	$2,681.33	***52.7***	0
21	SAN FRANCISCO	59	$59.11	$3,803.78	***65.0***	0
21	SIERRA NEV HCS	30	$40.03	$1,206.80	***30.1 ****	0
22	GREATER LA	111	$39.03	$3,933.09	***100.5***	1
22	LONG BEACH	35	$50.00	$5,001.43	***100.0***	0
22	SAN DIEGO	70	$36.51	$2,734.56	***68.3***	2
22	SO NEVADA HCS	13	$44.20	$2,707.85	***62.2***	0
23	FARGO	20	$37.29	$2,877.50	***78.7***	0
23	GR. NEBRASKA	13	$33.94	$3,015.54	***88.8***	2
23	MINNEAPOLIS	58	$40.00	$3,875.86	***96.9***	1
23	OMAHA	10	$34.00	$4,447.20	***130.8 ****	1
23	SIOUX FALLS	5	$39.47	$2,240.00	***56.2***	0
	ALL SITES	4,611	$39.84	$2,880.01	***73.4***	188
	SITE AVERAGE	47	$40.88	$3,121.82	***78.3***	2
	SITE ST. DEV.	39	$13.15	$1,471.29	***33.9***	4

*Exceeds one standard deviation from the mean in EITHER direction.

TABLE 2-4V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	Mean Days Per Episode	Episodes Greater Than 6 Months
1	102	$31.82	$2,244.32	73.4	8
2	148	$45.25	$2,988.34	67.1	0
3	138	$37.04	$2,288.19	64.5	9
4	262	$49.28	$3,382.08	68.6	3
5	186	$36.11	$3,984.21	112.4	25
6	64	$51.15	$4,304.83	83.1	3
7	540	$34.76	$1,560.79	44.2	1
8	100	$37.65	$4,643.23	120.5	26
9	271	$32.11	$2,604.72	81.1	20
10	233	$33.14	$2,780.54	80.5	5
11	274	$38.13	$3,629.33	94.6	16
12	78	$52.84	$5,803.63	110.9	1
15	137	$44.85	$3,663.35	81.6	5
16	649	$38.01	$2,703.52	74.7	40
17	284	$38.89	$2,335.48	65.9	3
18	181	$46.35	$2,683.30	58.4	2
19	324	$42.13	$2,394.36	55.1	4
20	136	$38.75	$3,110.49	76.8	8
21	169	$57.95	$2,739.80	56.2	2
22	229	$40.23	$3,660.45	88.4	3
23	106	$38.15	$3,558.72	93.8	4
TOTAL	4,611	$39.84	$2,880.01	73.4	188
VISN AVERAGE	220	$41.17	$3,193.51	78.7	9
VISN ST. DEV.	146	$7.11	$964.52	19.8	11

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
1	BEDFORD	45	$115,950	793	$22,732	106	899	$28.67	$3,039	$25,771	0.22	
1	BOSTON	50	$287,325	4,046	$130,931	563	4,609	$32.36	$18,219	$149,150	0.52	
1	MANCHESTER	25	$41,021	827	$28,637	143	970	$34.63	$4,952	$33,588	0.82	
1	NORTHAMPTON	0	$3,000	0	$0	0	0			$0	0.00	*
1	TOGUS	0	$35,000	0	$0	0	0			$0	0.00	*
1	WEST HAVEN	0	$113,432	0	$0	0	0			$0	0.00	*
1	WHITE RIVER JCT	0	$59,471	0	$0	0	0			$0	0.00	*
2	ALBANY	57	$212,837	2,492	$129,144	193	2,685	$51.82	$10,002	$139,146	0.65	
2	BUFFALO	56	$202,055	3,572	$142,743	379	3,951	$39.96	$15,145	$157,888	0.78	
2	CANANDAIGUA	23	$92,000	1,530	$74,106	54	1,584	$48.44	$2,616	$76,722	0.83	
2	SYRACUSE	35	$143,000	1,714	$68,284	407	2,121	$39.84	$16,214	$84,498	0.59	
3	BRONX	29	$128,840	2,043	$61,527	258	2,301	$30.12	$7,770	$69,297	0.54	
3	BROOKLYN	9	$206,400	885	$35,399	160	1,045	$40.00	$6,400	$41,799	0.20	
3	EAST ORANGE	41	$176,840	2,015	$68,915	787	2,802	$34.20	$26,916	$95,831	0.54	
3	MONTROSE	6	$121,840	310	$13,830	53	363	$44.61	$2,364	$16,194	0.13	*
3	NEW YORK	3	$141,840	245	$7,953	0	245	$32.46	$0	$7,953	0.06	*
3	NORTHPORT	72	$121,840	2,026	$80,840	118	2,144	$39.90	$4,708	$85,548	0.70	
4	CLARKSBURG	0	$3,000	0	$0	0	0			$0	0.00	*
4	LEBANON	64	$46,000	3,259	$143,491	533	3,792	$44.03	$23,468	$166,958	3.63	
4	PHILADELPHIA	61	$290,000	2,489	$132,772	54	2,543	$53.34	$2,881	$135,653	0.47	
4	PITTSBURGH	95	$315,744	5,080	$272,172	1,144	6,224	$53.58	$61,292	$333,464	1.06	
4	WILKES-BARRE	82	$268,095	5,354	$243,270	313	5,667	$45.44	$14,222	$257,492	0.96	
5	BALTIMORE	149	$636,056	11,376	$428,912	2,175	13,551	$37.70	$82,005	$510,917	0.80	
5	WASHINGTON DC	67	$512,500	6,361	$202,243	144	6,505	$31.79	$4,578	$206,821	0.40	

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
6	ASHEVILLE	1	$44,394	0	$0	11	11			$0	0.00	*
6	DURHAM	13	$30,455	472	$30,455	238	710	$64.52	$15,357	$45,812	1.50	
6	FAYETTEVILLE NC	0	$66,210	0	$0	0	0			$0	0.00	*
6	HAMPTON	35	$199,399	2,237	$153,467	291	2,528	$68.60	$19,964	$173,431	0.87	
6	RICHMOND	0	$18,769	0	$0	0	0			$0	0.00	*
6	SALISBURY	29	$114,747	1,944	$53,315	0	1,944	$27.43	$0	$53,315	0.46	
7	ATLANTA	123	$210,000	6,084	$187,959	471	6,555	$30.89	$14,551	$202,510	0.96	
7	AUGUSTA	45	$236,000	2,571	$101,570	446	3,017	$39.51	$17,620	$119,190	0.51	
7	BIRMINGHAM	194	$225,000	4,971	$157,727	303	5,274	$31.73	$9,614	$167,341	0.74	
7	CHARLESTON	166	$190,000	5,205	$181,890	342	5,547	$34.95	$11,951	$193,842	1.02	
7	COLUMBIA SC	26	$100,000	1,654	$63,647	0	1,654	$38.48	$0	$63,647	0.64	
7	TUSCALOOSA	5	$10,000	144	$9,426	0	144	$65.46	$0	$9,426	0.94	
7	TUSKEGEE	49	$292,043	1,022	$42,072	1,261	2,283	$41.17	$51,911	$93,983	0.32	
8	BAY PINES	19	$49,000	1,056	$26,100	387	1,443	$24.72	$9,565	$35,665	0.73	
8	GAINESVILLE	25	$150,544	2,412	$108,107	296	2,708	$44.82	$13,267	$121,374	0.81	
8	MIAMI	43	$248,589	2,883	$117,422	682	3,565	$40.73	$27,777	$145,199	0.58	
8	TAMPA	45	$335,685	3,197	$111,935	540	3,737	$35.01	$18,907	$130,842	0.39	
8	W PALM BEACH	0	$194,629	0	$0	0	0			$0	0.00	*
9	HUNTINGTON	12	$89,037	965	$38,291	178	1,143	$39.68	$7,063	$45,355	0.51	
9	LEXINGTON	18	$172,600	2,068	$38,190	74	2,142	$18.47	$1,367	$39,557	0.23	
9	LOUISVILLE	80	$272,120	5,086	$196,538	708	5,794	$38.64	$27,359	$223,897	0.82	
9	MEMPHIS	0	$164,000	0	$0	0	0			$0	0.00	*
9	MOUNTAIN HOME	126	$292,950	7,001	$228,725	622	7,623	$32.67	$20,321	$249,046	0.85	
9	NASHVILLE	120	$197,750	3,517	$86,038	3,235	6,752	$24.46	$79,139	$165,178	0.84	

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
10	CHILLICOTHE	20	$36,144	1,044	$29,943	0	1,044	$28.68	$0	$29,943	0.83	
10	CINCINNATI	46	$209,410	2,914	$131,220	616	3,530	$45.03	$27,739	$158,960	0.76	
10	CLEVELAND	150	$350,000	8,822	$200,457	847	9,669	$22.72	$19,246	$219,703	0.63	
10	COLUMBUS OPC	32	$100,000	480	$8,940	945	1,425	$18.63	$17,601	$26,541	0.27	
10	DAYTON	43	$253,000	2,358	$152,269	584	2,942	$64.58	$37,712	$189,981	0.75	
11	ANN ARBOR	84	$329,297	7,446	$303,258	49	7,495	$40.73	$1,996	$305,254	0.93	
11	BATTLE CREEK	37	$244,322	1,332	$18,520	629	1,961	$13.90	$8,746	$27,265	0.11	*
11	DANVILLE	11	$40,410	1,402	$39,652	0	1,402	$28.28	$0	$39,652	0.98	
11	DETROIT	32	$139,000	1,927	$109,639	346	2,273	$56.90	$19,686	$129,325	0.93	
11	INDIANAPOLIS	101	$243,257	5,141	$194,784	1,360	6,501	$37.89	$51,528	$246,312	1.01	
11	N. INDIANA	44	$218,041	4,047	$156,514	595	4,642	$38.67	$23,011	$179,525	0.82	
11	SAGINAW	6	$6,368	192	$5,994	0	192	$31.22	$0	$5,994	0.94	
12	CHICAGO WS	49	$459,493	3,278	$179,112	654	3,932	$54.64	$35,735	$214,847	0.47	
12	HINES	48	$304,345	4,135	$208,527	608	4,743	$50.43	$30,661	$239,188	0.79	
15	KANSAS CITY	69	$241,000	3,698	$145,608	496	4,194	$39.37	$19,530	$165,138	0.69	
15	POPLAR BLUFF	0	$20,118	0	$0	0	0			$0	0.00	*
15	SAINT LOUIS	58	$486,976	3,886	$190,603	383	4,269	$49.05	$18,786	$209,389	0.43	
15	TOPEKA	13	$67,900	1,370	$54,556	0	1,370	$39.82	$0	$54,556	0.80	
15	WICHITA	19	$0	554	$28,989	0	554	$52.33	$0	$28,989		*

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
16	ALEXANDRIA	25	$47,854	1,270	$38,937	119	1,389	$30.66	$3,648	$42,585	0.89
16	FAYETTEVILLE AR	0	$3,229	0	$0	0	0			$0	0.00 *
16	GULF COAST HCS	0	$1,524	0	$0	0	0			$0	0.00 *
16	HOUSTON	130	$469,259	7,038	$315,617	1,158	8,196	$44.84	$51,930	$367,547	0.78
16	JACKSON	66	$191,700	2,315	$133,764	298	2,613	$57.78	$17,219	$150,983	0.79
16	LITTLE ROCK	194	$496,000	9,399	$340,054	1,217	10,616	$36.18	$44,031	$384,085	0.77
16	MUSKOGEE	9	$45,881	537	$20,292	43	580	$37.79	$1,625	$21,917	0.48
16	NEW ORLEANS	182	$454,494	10,394	$316,960	3,093	13,487	$30.49	$94,320	$411,280	0.90
16	OKLAHOMA CITY	85	$145,000	3,467	$109,312	444	3,911	$31.53	$13,999	$123,311	0.85
16	SHREVEPORT	91	$187,500	3,982	$135,525	690	4,672	$34.03	$23,484	$159,008	0.85
17	CENT. TEXAS HCS	25	$34,422	788	$27,080	372	1,160	$34.36	$12,784	$39,863	1.16
17	DALLAS	71	$422,397	3,420	$124,594	500	3,920	$36.43	$18,215	$142,809	0.34
17	SAN ANTONIO	242	$570,000	11,308	$390,630	1,815	13,123	$34.54	$62,698	$453,328	0.80
18	EL PASO OPC	0	$114	0	$0	0	0			$0	0.00 *
18	NEW MEXICO HCS	22	$66,385	1,008	$43,745	110	1,118	$43.40	$4,774	$48,519	0.73
18	PHOENIX	84	$250,000	3,636	$211,296	275	3,911	$58.11	$15,981	$227,276	0.91
18	TUCSON	83	$235,000	4,794	$176,438	734	5,528	$36.80	$27,014	$203,452	0.87
18	W. TEXAS HCS	14	$39,450	169	$3,220	284	453	$19.05	$5,411	$8,631	0.22
19	CHEYENNE	78	$267,000	3,499	$167,243	401	3,900	$47.80	$19,167	$186,410	0.70
19	DENVER	78	$280,000	5,878	$273,787	0	5,878	$46.58	$0	$273,787	0.98
19	MONTANA HCS	23	$30,000	425	$16,200	425	850	$38.12	$16,200	$32,400	1.08
19	SALT LAKE CITY	65	$200,000	4,248	$170,378	160	4,408	$40.11	$6,417	$176,795	0.88
19	SHERIDAN	34	$46,440	584	$16,654	28	612	$28.52	$798	$17,452	0.38
19	SO COLORADO HCS	76	$129,770	2,318	$87,721	686	3,004	$37.84	$25,961	$113,682	0.88

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
20	BOISE	0	$7,500	0	$0	0	0			$0	0.00	*
20	PORTLAND	33	$361,000	3,067	$133,950	128	3,195	$43.67	$5,590	$139,540	0.39	
20	ROSEBURG	26	$190,000	1,437	$68,978	577	2,014	$48.00	$27,697	$96,674	0.51	
20	SPOKANE	54	$180,000	1,616	$49,680	184	1,800	$30.74	$5,657	$55,336	0.31	
20	WALLA WALLA	44	$288,475	2,724	$108,476	425	3,149	$39.82	$16,924	$125,400	0.43	
21	CENTRAL CA HCS	60	$118,449	3,209	$92,123	618	3,827	$28.71	$17,741	$109,865	0.93	
21	HONOLULU	30	$99,000	672	$77,714	178	850	$115.65	$20,585	$98,298	0.99	
21	NORTHERN CA HCS	5	$0	147	$7,336	221	368	$49.90	$11,029	$18,364		*
21	PALO ALTO	0	$11,553	0	$0	0	0			$0	0.00	*
21	SAN FRANCISCO	69	$254,239	3,503	$202,041	495	3,998	$57.68	$28,550	$230,591	0.91	
21	SIERRA NEV HCS	31	$50,000	787	$32,087	69	856	$40.77	$2,813	$34,901	0.70	
22	GREATER LA	129	$1,260,000	8,269	$321,638	1,128	9,397	$38.90	$43,876	$365,514	0.29	
22	LONG BEACH	40	$175,000	2,768	$136,938	302	3,070	$49.47	$14,941	$151,879	0.87	
22	SAN DIEGO	82	$280,000	4,408	$172,450	671	5,079	$39.12	$26,251	$198,701	0.71	
22	SO NEVADA HCS	15	$54,047	661	$27,775	179	840	$42.02	$7,522	$35,297	0.65	
23	CENTRAL IOWA	0	$1,219	0	$0	0	0			$0	0.00	*
23	FARGO	25	$120,000	1,282	$46,531	184	1,466	$36.30	$6,678	$53,210	0.44	
23	GR. NEBRASKA	13	$0	774	$25,133	0	774	$32.47	$0	$25,133		*
23	IOWA CITY	0	$9,925	0	$0	0	0			$0	0.00	*
23	MINNEAPOLIS	73	$271,207	4,746	$187,758	710	5,456	$39.56	$28,089	$215,847	0.80	
23	OMAHA	14	$0	924	$31,321	250	1,174	$33.90	$8,474	$39,795		*
23	SIOUX FALLS	5	$20,120	196	$7,803	0	196	$39.81	$0	$7,803	0.39	
	ALL SITES	5,430	$20,292,241	286,599	$11,228,537	44,952	331,551	$39.18	$1,761,155	$12,989,692	0.64	
	SITE AVERAGE	48	$179,577	2,536	$99,368	398	2,934	$40.31	$17,922	$114,435	0.60	
	SITE ST. DEV.	48	$174,380	2,587	$97,480	544	2,975	$13.13	$18,738	$111,082	0.46	

**Low ratio that exceeds one standard deviation from the mean.*

TABLE 2-5V. COSTS OF RESIDENTIAL TREATMENT, BY VISN

VISN	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Vets with a Form 5	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	120	$655,199	5,666	$182,300	812	6,478	$32.17	$26,126	$208,426	0.32
2	171	$649,892	9,308	$414,277	1,033	10,341	$44.51	$45,976	$460,253	0.71
3	160	$897,600	7,524	$268,464	1,376	8,900	$35.68	$49,097	$317,561	0.35
4	302	$922,839	16,182	$791,705	2,044	18,226	$48.93	$100,003	$891,708	0.97
5	216	$1,148,556	17,737	$631,155	2,319	20,056	$35.58	$82,520	$713,675	0.62
6	78	$473,974	4,653	$237,237	540	5,193	$50.99	$27,532	$264,769	0.56
7	608	$1,263,043	21,651	$744,291	2,823	24,474	$34.38	$97,046	$841,336	0.67
8	132	$978,447	9,548	$363,564	1,905	11,453	$38.08	$72,538	$436,102	0.45
9	356	$1,188,457	18,637	$587,782	4,817	23,454	$31.54	$151,921	$739,703	0.62
10	291	$948,554	15,618	$522,829	2,992	18,610	$33.48	$100,160	$622,989	0.66
11	315	$1,220,695	21,487	$828,361	2,979	24,466	$38.55	$114,846	$943,206	0.77
12	97	$763,838	7,413	$387,639	1,262	8,675	$52.29	$65,992	$453,631	0.59
15	159	$815,994	9,508	$419,756	879	10,387	$44.15	$38,806	$458,562	0.56
16	782	$2,042,441	38,402	$1,410,460	7,062	45,464	$36.73	$259,379	$1,669,839	0.82
17	338	$1,026,819	15,516	$542,303	2,687	18,203	$34.95	$93,914	$636,217	0.62
18	203	$590,949	9,607	$434,699	1,403	11,010	$45.25	$63,483	$498,182	0.84
19	354	$953,210	16,952	$731,983	1,700	18,652	$43.18	$73,406	$805,389	0.84
20	157	$1,026,975	8,844	$361,083	1,314	10,158	$40.83	$53,648	$414,731	0.40
21	195	$533,241	8,318	$411,301	1,581	9,899	$49.45	$78,176	$489,477	0.92
22	266	$1,769,047	16,106	$658,802	2,280	18,386	$40.90	$93,261	$752,063	0.43
23	130	$422,471	7,922	$298,547	1,144	9,066	$37.69	$43,113	$341,659	0.81
TOTAL	5,430	$20,292,241	286,599	$11,228,537	44,952	331,551	$39.18	$1,761,155	$12,989,692	0.64
VISN AVERAGE	259	$966,297	13,648	$534,692	2,141	15,788	$40.44	$82,426	$617,118	0.64
VISN ST. DEV.	171	$398,714	7,697	$274,147	1,499	9,089	$6.35	$50,992	$320,630	0.19

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02

		Fiscal Year 2001					Fiscal Year 2002								% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***		***Visits/ Clinician***		Visits/Clin 01-02
1	Bedford	1,445	382	3.8	2.0	722.5	1,674	283	5.9	2.0	***141.5***		***837.0***		16
1	Boston	3,285	926	3.5	5.0	657.0	2,285	835	2.7	5.0	***167.0***		***457.0***		-30
1	Manchester	386	128	3.0	1.0	386.0	252	109	2.3	1.0	***109.0***		***252.0***		-35
1	Northampton	180	105	1.7	1.0	180.0	196	141	1.4	1.0	***141.0***		***196.0***		9
1	Providence	6,159	252	24.4	3.0	2,053.0	6,096	189	32.3	3.0	***63.0***		***2,032.0***		-1
1	Togus	75	40	1.9	1.0	75.0	119	69	1.7	1.0	***69.0***		***119.0***	*	59
1	West Haven	4,105	372	11.0	3.0	1,368.3	3,143	421	7.5	3.0	***140.3***		***1,047.7***		-23
1	White River Jct	65	36	1.8	1.0	65.0	15	15	1.0	1.0	***15.0***	*	***15.0***	*	-77
2	Albany	1,252	413	3.0	5.9	212.2	2,462	711	3.5	6.0	***118.5***		***410.3***		93
2	Buffalo	3,163	448	7.1	4.0	790.8	2,984	384	7.8	4.0	***96.0***		***746.0***		-6
2	Canandaigua	77	54	1.4	1.5	51.3	584	306	1.9	1.0	***306.0***		***584.0***		1,038
2	Syracuse	503	183	2.7	4.0	125.8	867	305	2.8	4.0	***76.3***		***216.8***		72
3	Bronx	2,095	815	2.6	2.4	872.9	1,916	838	2.3	2.4	***349.2***		***798.3***		-9
3	Brooklyn	6,126	740	8.3	6.0	1,021.0	8,186	994	8.2	6.0	***165.7***		***1,364.3***		34
3	East Orange	2,365	576	4.1	4.0	591.3	2,929	650	4.5	4.0	***162.5***		***732.3***		24
3	Montrose	764	282	2.7	2.0	382.0	1,087	368	3.0	2.0	***184.0***		***543.5***		42
3	New York	753	494	1.5	7.5	100.4	628	427	1.5	8.5	***50.2***	*	***73.9***	*	-26
3	Northport	568	252	2.3	1.0	568.0	1,472	437	3.4	1.0	***437.0***		***1,472.0***		159
4	Altoona	61	46	1.3	1.0	61.0	68	42	1.6	1.0	***42.0***	*	***68.0***	*	11
4	Butler	301	90	3.3	1.0	301.0	82	41	2.0	1.0	***41.0***	*	***82.0***	*	-73
4	Clarksburg				1.0	0.0	83	35	2.4	1.0	***35.0***	*	***83.0***	*	
4	Coatesville				4.0	0.0				1.0	***0.0***	*	***0.0***	*	
4	Erie	54	31	1.7	1.0	54.0	151	94	1.6	1.0	***94.0***		***151.0***		180
4	Lebanon	1,358	290	4.7	3.0	452.7	1,369	303	4.5	3.0	***101.0***		***456.3***		1
4	Philadelphia	2,116	813	2.6	3.5	604.6	1,658	759	2.2	3.5	***216.9***		***473.7***		-22
4	Pittsburgh	3,509	704	5.0	6.0	584.8	3,165	536	5.9	6.0	***89.3***		***527.5***		-10
4	Wilkes Barre	1,333	290	4.6	4.0	333.3	1,777	315	5.6	4.0	***78.8***		***444.3***		33
4	Wilmington	127	73	1.7	1.0	127.0	70	54	1.3	1.0	***54.0***		***70.0***	*	-45
5	Baltimore	847	375	2.3	2.0	423.5	900	461	2.0	2.0	***230.5***		***450.0***		6
5	Perry Point	2,305	410	5.6	2.0	1,152.5	1,894	439	4.3	2.0	***219.5***		***947.0***		-18
5	Washington	4,048	1,228	3.3	5.0	809.6	3,855	1,303	3.0	5.5	***236.9***		***700.9***		-13

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02

		Fiscal Year 2001					Fiscal Year 2002								% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***		***Visits/ Clinician***		Visits/Clin 01-02
6	Asheville	66	55	1.2	1.0	66.0	586	188	3.1	1.0	***188.0***		***586.0***		788
6	Beckley	47	28	1.7	0.5	94.0	11	9	1.2	0.5	***18.0***	*	***22.0***	*	-77
6	Durham	440	183	2.4	2.0	220.0	907	340	2.7	2.0	***170.0***		***453.5***		106
6	Fayetteville	474	225	2.1	1.5	316.0	267	160	1.7	1.5	***106.7***		***178.0***		-44
6	Hampton	2,352	531	4.4	3.0	784.0	2,451	695	3.5	3.0	***231.7***		***817.0***		4
6	Richmond	747	270	2.8	3.0	249.0	581	240	2.4	3.0	***80.0***		***193.7***		-22
6	Salem	355	152	2.3	1.0	355.0	492	205	2.4	1.0	***205.0***		***492.0***		39
6	Salisbury	2,216	514	4.3	3.0	738.7	1,335	418	3.2	3.0	***139.3***		***445.0***		-40
7	Atlanta	1,696	741	2.3	3.1	547.1	3,492	1,188	2.9	3.5	***339.4***		***997.7***		82
7	Augusta	1,153	184	6.3	2.0	576.5	722	219	3.3	2.0	***109.5***		***361.0***		-37
7	Birmingham	2,857	536	5.3	4.0	714.3	3,597	630	5.7	4.0	***157.5***		***899.3***		26
7	Charleston	1,302	257	5.1	2.0	651.0	1,424	325	4.4	2.0	***162.5***		***712.0***		9
7	Columbia	1,356	223	6.1	1.0	1,356.0	1,556	252	6.2	1.0	***252.0***		***1,556.0***		15
7	Tuscaloosa	139	42	3.3	0.5	257.4	105	51	2.1	0.5	***94.4***		***194.4***		-24
7	Tuskegee	552	203	2.7	2.0	276.0	1,327	342	3.9	2.0	***171.0***		***663.5***		140
8	Bay Pines	1,082	413	2.6	2.0	541.0	1,249	427	2.9	2.0	***213.5***		***624.5***		15
8	Gainesville	2,175	673	3.2	4.0	543.8	3,108	741	4.2	4.0	***185.3***		***777.0***		43
8	Miami	1,040	553	1.9	8.6	120.5	2,510	704	3.6	8.6	***81.6***		***290.8***		141
8	Tampa	4,855	960	5.1	6.0	809.2	2,341	582	4.0	6.0	***97.0***		***390.2***		-52
8	West Palm Beach	2,444	565	4.3	2.0	1,222.0	2,774	644	4.3	2.0	***322.0***		***1,387.0***		14
9	Huntington	835	286	2.9	2.5	334.0	1,236	301	4.1	2.5	***120.4***		***494.4***		48
9	Lexington				1.0	0.0				1.0	***0.0***	*	***0.0***	*	
9	Louisville	1,859	356	5.2	3.0	619.7	2,115	326	6.5	3.0	***108.7***		***705.0***		14
9	Memphis				2.0	0.0	121	81	1.5	2.0	***40.5***	*	***60.5***	*	
9	Mountain Home	1,391	316	4.4	2.0	695.5	1,417	352	4.0	2.0	***176.0***		***708.5***		2
9	Nashville	1,300	423	3.1	3.0	433.3	952	327	2.9	3.0	***109.0***		***317.3***		-27
10	Chillicothe	853	331	2.6	1.0	853.0	1,050	466	2.3	1.0	***466.0***		***1,050.0***		23
10	Cincinnati	1,360	454	3.0	3.0	453.3	2,021	574	3.5	3.0	***191.3***		***673.7***		49
10	Cleveland	8,815	2,233	3.9	3.7	2,382.4	7,465	1,963	3.8	3.7	***530.5***		***2,017.6***		-15
10	Columbus	3,346	793	4.2	1.5	2,230.7	2,743	749	3.7	1.5	***499.3***		***1,828.7***		-18
10	Dayton	1,052	304	3.5	4.0	263.0	1,990	348	5.7	4.0	***87.0***		***497.5***		89
10	Northeast Ohio	1,505	423	3.6	1.0	1,505.0	1,544	397	3.9	1.0	***397.0***		***1,544.0***		3

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02

		Fiscal Year 2001					Fiscal Year 2002						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 01-02
11	Ann Arbor†	2,333	529	4.4	3.0	489.0	1,856	580	3.2	5.0	***116.0***	***371.2***	-24
11	Battle Creek	3,219	497	6.5	4.0	804.8	3,659	597	6.1	4.0	***149.3***	***914.8***	14
11	Danville	454	113	4.0	1.0	454.0	534	100	5.3	1.0	***100.0***	***534.0***	18
11	Detroit	3,914	835	4.7	4.7	832.8	3,550	772	4.6	4.7	***164.3***	***755.3***	-9
11	Indianapolis	2,461	683	3.6	4.4	559.3	1,900	519	3.7	4.4	***118.0***	***431.8***	-23
11	Northern Indiana	134	106	1.3	1.0	134.0	416	201	2.1	1.0	***201.0***	***416.0***	210
11	Saginaw	386	73	5.3	1.0	386.0	441	109	4.0	1.0	***109.0***	***441.0***	14
12	Chicago WS	3,074	632	4.9	5.5	558.9	2,931	698	4.2	5.5	***126.9***	***532.9***	-5
12	Hines	2,501	563	4.4	5.0	500.2	4,362	627	7.0	5.0	***125.4***	***872.4***	74
12	Iron Mountain	97	50	1.9	0.5	194.0	94	58	1.6	0.5	***116.0***	***188.0***	-3
12	Madison	2,044	71	28.8	3.7	552.4	4,000	93	43.0	3.7	***25.1*** *	***1,081.1***	96
12	Milwaukee	7,432	520	14.3	4.0	1,858.0	5,680	408	13.9	4.0	***102.0***	***1,420.0***	-24
12	Tomah	2,900	208	13.9	2.0	1,450.0	492	185	2.7	2.0	***92.5***	***246.0***	-83
15	Columbia MO	13	10	1.3	1.5	8.7	12	10	1.2	1.0	***10.0*** *	***12.0*** *	38
15	Kansas City	488	117	4.2	4.0	122.0	937	329	2.8	4.0	***82.3***	***234.3***	92
15	St. Louis	1,556	531	2.9	4.0	389.0	1,057	456	2.3	4.0	***114.0***	***264.3***	-32
15	Topeka	296	167	1.8	1.0	296.0	363	103	3.5	1.0	***103.0***	***363.0***	23
15	Wichita	7	6	1.2	0.5	14.0				0.5	***0.0*** *	***0.0*** *	-100
16	Alexandria	703	158	4.4	2.0	351.5	727	170	4.3	2.0	***85.0***	***363.5***	3
16	Fayetteville	148	86	1.7	2.0	74.0	232	142	1.6	2.0	***71.0***	***116.0*** *	57
16	Gulf Coast HCS				1.0	0.0	133	69	1.9	1.0	***69.0***	***133.0***	
16	Houston	5,317	1,352	3.9	5.0	1,063.4	4,949	1,323	3.7	5.0	***264.6***	***989.8***	-7
16	Jackson	2,255	364	6.2	4.0	563.8	2,790	355	7.9	3.0	***118.3***	***930.0***	65
16	Little Rock	7,331	967	7.6	8.2	894.0	10,264	992	10.3	8.3	***119.5***	***1,236.6***	38
16	Muskogee	375	193	1.9	1.0	375.0	335	189	1.8	1.0	***189.0***	***335.0***	-11
16	New Orleans	7,012	762	9.2	7.0	1,001.7	8,481	770	11.0	7.0	***110.0***	***1,211.6***	21
16	Oklahoma City	90	39	2.3	1.5	60.0	1,713	280	6.1	1.0	***280.0***	***1,713.0***	2,755
16	Shreveport	1,979	300	6.6	2.0	989.5	766	267	2.9	2.0	***133.5***	***383.0***	-61
17	Central Texas HCS	1,613	517	3.1	4.0	403.3	3,363	862	3.9	4.0	***215.5***	***840.8***	108
17	Dallas	4,148	1,333	3.1	5.5	754.2	4,766	1,327	3.6	6.5	***204.2***	***733.2***	-3
17	San Antonio	2,652	584	4.5	6.0	442.0	2,572	535	4.8	6.0	***89.2***	***428.7***	-3

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02

		Fiscal Year 2001					Fiscal Year 2002						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 01-02
18	El Paso	74	53	1.4	1.0	74.0	214	113	1.9	1.0	***113.0***	***214.0***	189
18	New Mexico HCS	27	25	1.1	1.0	27.0	2,248	458	4.9	1.0	***458.0***	***2,248.0***	8,226
18	Phoenix	2,078	1,019	2.0	4.0	519.5	3,356	1,123	3.0	4.0	***280.8***	***839.0***	62
18	Tucson	3,454	851	4.1	4.0	863.5	2,912	816	3.6	4.0	***204.0***	***728.0***	-16
18	West Texas HCS	95	69	1.4	1.0	95.0	72	49	1.5	1.0	***49.0*** *	***72.0*** *	-24
19	Cheyenne	978	175	5.6	2.0	489.0	970	196	4.9	2.0	***98.0***	***485.0***	-1
19	Denver	1,689	664	2.5	2.0	844.5	919	432	2.1	2.0	***216.0***	***459.5***	-46
19	Grand Junction				0.5	0.0				0.5	***0.0*** *	***0.0*** *	
19	Montana HCS						22	18	1.2	0.0	***N/A***	***N/A***	N/A
19	Salt Lake City	1,442	430	3.4	4.5	320.4	2,882	613	4.7	4.5	***136.2***	***640.4***	100
19	Sheridan				0.5	0.0	220	74	3.0	0.5	***148.0***	***440.0***	
19	So Colorado HCS				2.0	0.0	975	344	2.8	2.0	***172.0***	***487.5***	
20	Anchorage	1,836	308	6.0	3.0	612.0	243	160	1.5	2.3	***69.6***	***105.7*** *	-83
20	Boise	792	226	3.5	1.0	792.0	687	218	3.2	1.0	***218.0***	***687.0***	-13
20	Portland	8,486	2,110	4.0	3.4	2,495.9	8,527	1,715	5.0	4.0	***428.8***	***2,131.8***	-15
20	Roseburg	2,130	911	2.3	4.5	473.3	1,498	890	1.7	4.5	***197.8***	***332.9***	-30
20	Seattle	2,961	1,034	2.9	3.0	987.0	2,702	915	3.0	3.0	***305.0***	***900.7***	-9
20	Spokane	2,008	579	3.5	2.0	1,004.0	1,803	564	3.2	2.0	***282.0***	***901.5***	-10
20	Walla Walla	1,772	419	4.2	4.2	421.9	1,390	362	3.8	4.2	***86.2***	***331.0***	-22
21	Central Cal HCS	1,847	507	3.6	2.0	923.5	1,775	477	3.7	2.0	***238.5***	***887.5***	-4
21	Honolulu	246	204	1.2	1.5	164.0	162	135	1.2	1.5	***90.0***	***108.0*** *	-34
21	N California HCS	275	259	1.1	2.0	137.5	432	402	1.1	2.0	***201.0***	***216.0***	57
21	Palo Alto	444	416	1.1	2.0	222.0	566	525	1.1	2.0	***262.5***	***283.0***	27
21	San Francisco	7,478	1,480	5.1	7.7	971.2	6,908	1,344	5.1	7.7	***174.5***	***897.1***	-8
21	Sierra Nevada HCS	211	209	1.0	2.0	105.5	329	298	1.1	2.0	***149.0***	***164.5***	56
22	Greater Los Angeles	17,160	6,244	2.7	23.5	730.2	19,411	6,350	3.1	23.5	***270.2***	***826.0***	13
22	Loma Linda	271	198	1.4	1.0	271.0	257	201	1.3	1.0	***201.0***	***257.0***	-5
22	Long Beach	1,251	733	1.7	2.0	625.5	1,181	504	2.3	2.0	***252.0***	***590.5***	-6
22	San Diego	2,335	843	2.8	3.0	778.3	2,487	885	2.8	3.0	***295.0***	***829.0***	7
22	So Nevada HCS				1.0	0.0				1.0	***0.0*** *	***0.0*** *	

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02

		Fiscal Year 2001					Fiscal Year 2002						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 01-02
23	Central Iowa	429	235	1.8	1.0	429.0	998	247	4.0	1.0	***247.0***	***998.0***	133
23	Fargo	1,826	295	6.2	4.5	405.8	1,921	348	5.5	4.5	***77.3***	***426.9***	5
23	Greater Nebraska	395	83	4.8	1.0	395.0	735	125	5.9	1.0	***125.0***	***735.0***	86
23	Iowa City	700	242	2.9	2.0	350.0	709	276	2.6	2.0	***138.0***	***354.5***	1
23	Minneapolis	1,320	420	3.1	3.0	440.0	2,438	512	4.8	3.0	***170.7***	***812.7***	85
23	Omaha	184	141	1.3	1.0	184.0	293	195	1.5	1.0	***195.0***	***293.0***	59
23	Sioux Falls	39	31	1.3	0.0	N/A	6	5	1.2	0.0	***N/A***	***N/A***	N/A
	ALL SITES	232,254	57,854	4.0	375.6	618.4	251,079	61,123	4.1	373.1	***163.8***	***673.0***	9
	SITE AVERAGE	1,904	474	4.0	2.9	467.8	1,993	485	4.1	2.8	***159.9***	***600.5***	123
	SITE ST. DEV.	2,355	654	3.7	2.6	266.5	2,506	637	4.8	2.6	***106.6***	***478.4***	797

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

† Combines Ann Arbor and Toledo

TABLE 2-6V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 01-02, BY VISN

	Fiscal Year 2001						Fiscal Year 2002							
VISN	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	% DIFF. VETS / CLIN. 01-02	% DIFF. VISITS / CLIN. 01-02
1	15,700	2,019	7.8	17.0	118.8	923.5	13,780	1,944	7.1	17.0	114.4	810.6	-4%	-12%
2	4,995	1,095	4.6	15.4	71.1	324.4	6,897	1,677	4.1	15.0	111.8	459.8	57%	42%
3	12,671	2,926	4.3	22.9	127.8	553.3	16,218	3,416	4.7	23.9	142.9	678.6	12%	23%
4	8,859	2,289	3.9	25.5	89.8	347.4	8,423	2,132	4.0	22.5	94.8	374.4	6%	8%
5	7,200	1,980	3.6	9.0	220.0	800.0	6,649	2,146	3.1	9.5	225.9	699.9	3%	-13%
6	6,697	1,912	3.5	15.0	127.5	446.5	6,630	2,176	3.0	15.0	145.1	442.0	14%	-1%
7	9,055	2,152	4.2	14.6	147.0	618.5	12,223	2,926	4.2	15.0	194.5	812.7	32%	31%
8	11,596	3,100	3.7	22.6	137.0	512.4	11,982	3,037	3.9	22.6	134.2	529.5	-2%	3%
9	5,385	1,359	4.0	13.5	100.7	398.9	5,841	1,373	4.3	13.5	101.7	432.7	1%	8%
10	16,931	4,345	3.9	14.2	306.0	1,192.3	16,813	4,316	3.9	14.2	303.9	1,184.0	-1%	-1%
11	12,901	2,747	4.7	21.1	130.2	611.4	12,356	2,799	4.4	21.1	132.7	585.6	2%	-4%
12	18,048	1,957	9.2	20.7	94.5	871.9	17,559	1,969	8.9	20.7	95.1	848.3	1%	-3%
13	3,185	743	4.3	7.5	99.1	424.7								
14	1,708	682		5.0										
15	2,360	819	2.9	11.0	74.5	214.5	2,369	896	2.6	10.5	85.3	225.6	15%	5%
16	25,210	4,134	6.1	33.7	122.7	748.1	30,390	4,447	6.8	32.3	137.7	940.9	12%	26%
17	8,413	2,403	3.5	15.5	155.0	542.8	10,701	2,680	4.0	16.5	162.4	648.5	5%	19%
18	5,728	1,982	2.9	11.0	180.2	520.7	8,802	2,517	3.5	11.0	228.8	800.2	27%	54%
19	4,109	1,255	3.3	11.5	109.1	357.3	5,988	1,638	3.7	11.5	142.4	520.7	31%	46%
20	19,985	5,406	3.7	21.1	256.2	947.2	16,850	4,669	3.6	21.0	222.3	802.4	-13%	-15%
21	10,501	2,990	3.5	17.2	173.8	610.5	10,172	3,040	3.3	17.2	176.7	591.4	2%	-3%
22	21,017	7,758	2.7	30.5	254.4	689.1	23,336	7,773	3.0	30.5	254.9	765.1	0%	11%
23							7,100	1,665	4.3	12.5	133.2	568.0		
TOTAL	232,254	56,053	4.1	375.6	149.2	618.4	251,079	59,236	4.2	373.1	158.8	673.0	6%	9%
VISN AVG.	10,557	2,548	4.3	17.1	147.4	602.6	11,956	2,821	4.3	17.8	159.1	653.4	10%	11%
STD. DEV.	6,567	1,670	1.6	7.2	63.8	243.1	6,587	1,518	1.5	6.2	58.9	218.1	16%	20%

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1998-2002

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 01-FY 02
			FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	
1	BEDFORD	518			195	553	296			1.0	1.0	1.0			195.0	553.0	296.0	**-46.5**
1	BOSTON	523	642	679	606	493	522	3.0	3.0	3.0	4.0	4.0	214.0	226.3	202.0	123.3	130.5	**5.9**
1	MANCHESTER	608			117	144	124			1.0	1.0	1.0			117.0	144.0	124.0	**-13.9**
1	NORTHAMPTON	631				423	273				1.0	1.0				423.0	273.0	**-35.5**
1	PROVIDENCE	650	220	248	233	266	226	1.3	1.3	1.3	1.3	1.3	176.0	198.4	186.4	212.8	180.8	**-15.0**
1	TOGUS	402			49	69	56			1.0	1.0	1.0			49.0	69.0	56.0	**-18.8**
1	WEST HAVEN	689	354	370	353	326	413	2.0	2.0	2.0	2.0	2.0	177.0	185.0	176.5	163.0	206.5	**26.7**
1	WHITE RIVER JCT	405			14					1.0	1.0	1.0			14.0	0.0		
2	ALBANY	500	199	307	357	391	444	2.5	2.5	2.5	5.3	5.6	79.6	122.8	142.8	73.8	79.3	**7.5**
2	BATH	514	71	74	16			1.0	1.0	1.0			71.0	74.0	16.0			
2	BUFFALO	528	253	298	338	338	372	2.0	2.0	2.0	2.0	2.0	126.5	149.0	169.0	169.0	186.0	**10.1**
2	CANANDAIGUA	532	180	215	355	351	356	1.0	1.0	1.0	1.5	1.0	180.0	215.0	355.0	234.0	356.0	**52.1**
2	SYRACUSE	670	115	145	121	186	219	2.0	2.0	2.0	4.0	4.0	57.5	72.5	60.5	46.5	54.8	**17.7**
3	BRONX	526	442	372	384	515	660	2.0	2.0	2.0	2.0	1.1	221.0	186.0	192.0	257.5	600.0	**133.0**
3	BROOKLYN	527	386	520	586	529	557	5.0	5.0	5.0	6.0	6.0	77.2	104.0	117.2	88.2	92.8	**5.3**
3	EAST ORANGE	561	224	266	436	384	404	2.5	2.5	2.5	2.5	2.5	89.6	106.4	174.4	153.6	161.6	**5.2**
3	MONTROSE	620			153	432	339			2.0	2.0	2.0			76.5	216.0	169.5	**-21.5**
3	NEW YORK	630	678	503	450	431	342	6.5	6.5	6.5	7.5	8.5	104.3	77.4	69.2	57.5	40.2	**-30.0**
3	NORTHPORT	632				160	164				1.0	1.0				160.0	164.0	**2.5**
4	ALTOONA	503				18	26				1.0	1.0				18.0	26.0	**44.4**
4	BUTLER	529				23					1.0	1.0				23.0		
4	CLARKSBURG	540				28	99				1.0	1.0				28.0	99.0	**253.6**
4	COATESVILLE	542			146	249	148			1.0	1.0	1.0			146.0	249.0	148.0	**-40.6**
4	ERIE	562				133	144				1.0	1.0				133.0	144.0	**8.3**
4	LEBANON	595	251	292	268	280	293	2.0	2.0	2.0	3.0	3.0	125.5	146.0	134.0	93.3	97.7	**4.6**
4	PHILADELPHIA	642	266	278	302	756	588	2.0	2.0	2.0	3.5	3.5	133.0	139.0	151.0	216.0	168.0	**-22.2**
4	PITTSBURGH	645	289	239	248	342	278	4.0	4.0	4.0	4.0	4.0	72.3	59.8	62.0	85.5	69.5	**-18.7**
4	WILKES-BARRE	693	237	268	296	205	248	2.0	2.0	2.0	2.9	2.9	118.5	134.0	148.0	70.7	85.5	**21.0**
4	WILMINGTON	460			16	171	173			1.0	1.0	1.0			16.0	171.0	173.0	**1.2**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1998-2002, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 01-FY 02
			FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	
5	BALTIMORE	512	243	308	191	249	351	2.0	2.0	2.0	2.0	2.0	121.5	154.0	95.5	124.5	175.5	**41.0**
5	PERRY POINT	641	312	249	260	335	367	2.0	2.0	2.0	2.0	2.0	156.0	124.5	130.0	167.5	183.5	**9.6**
5	WASHINGTON DC	688	483	475	416	408	391	4.0	4.0	4.0	5.0	5.5	120.8	118.8	104.0	81.6	71.1	**-12.9**
6	ASHEVILLE	637		104	97	128	120		2.0	2.0	1.0	1.0		52.0	48.5	128.0	120.0	**-6.3**
6	BECKLEY	517	13	19	17	19	28	0.5	0.5	0.5	0.5	0.5	26.0	38.0	34.0	38.0	56.0	**47.4**
6	DURHAM	558	14	80	124	245	238	0.5	0.5	0.5	2.0	2.0	28.0	160.0	248.0	122.5	119.0	**-2.9**
6	FAYETTEVILLE NC	565		43	107	267	326		1.0	1.5	1.5	1.5		43.0	71.3	178.0	217.3	**22.1**
6	HAMPTON	590	257	294	326	492	677	2.0	2.0	2.0	3.0	3.0	128.5	147.0	163.0	164.0	225.7	**37.6**
6	RICHMOND	652	37	19	139	219	132	0.5	0.5	0.5	3.0	3.0	74.0	38.0	278.0	73.0	44.0	**-39.7**
6	SALEM	658		12	124	207	182		0.2	0.2	1.0	1.0		60.0	620.0	207.0	182.0	**-12.1**
6	SALISBURY	659	491	521	564	700	423	2.0	2.0	2.0	3.0	3.0	245.5	260.5	282.0	233.3	141.0	**-39.6**
7	ATLANTA	508	432	478	388	445	548	2.5	2.5	2.5	3.1	3.5	172.8	191.2	155.2	143.5	156.6	**9.1**
7	AUGUSTA	509	182	222	285	203	267	2.0	2.0	2.0	2.0	2.0	91.0	111.0	142.5	101.5	133.5	**31.5**
7	BIRMINGHAM	521	136	257	430	290	199	4.0	4.0	4.0	4.0	4.0	34.0	64.3	107.5	72.5	49.8	**-31.4**
7	CHARLESTON	534	154	219	329	264	314	2.0	2.0	2.0	2.0	2.0	77.0	109.5	164.5	132.0	157.0	**18.9**
7	COLUMBIA SC	544			131	184	227			1.0	1.0	1.0			131.0	184.0	227.0	**23.4**
7	TUSCALOOSA	679			77	13	13			0.5	0.5	0.5			154.0	24.1	24.1	**0.0**
7	TUSKEGEE	680	423	427	320	173	271	2.0	2.0	2.0	2.0	2.0	211.5	213.5	160.0	86.5	135.5	**56.7**
8	BAY PINES	516			64	489	478			2.0	2.0	2.0			32.0	244.5	239.0	**-2.3**
8	GAINESVILLE	573			479	644	765			4.0	4.0	4.0			119.8	161.0	191.3	**18.8**
8	MIAMI	546	532	464	509	674	478	3.0	3.0	3.0	8.6	8.6	177.3	154.7	169.7	78.1	55.4	**-29.1**
8	TAMPA	673	305	419	325	914	676	2.0	2.0	2.0	5.0	5.0	152.5	209.5	162.5	182.8	135.2	**-26.0**
8	W PALM BEACH	548			57	237	323			2.0	2.0	2.0			28.5	118.5	161.5	**36.3**
9	HUNTINGTON	581	210	238	212	241	189	2.0	2.0	2.0	2.5	2.5	105.0	119.0	106.0	96.4	75.6	**-21.6**
9	LEXINGTON	596			19	28	11			1.0	1.0	1.0			19.0	28.0	11.0	**-60.7**
9	LOUISVILLE	603	152	125	221	231	174	2.0	2.0	2.0	3.0	3.0	76.0	62.5	110.5	77.0	58.0	**-24.7**
9	MEMPHIS	614			70	499	593			2.0	2.0	2.0			35.0	249.5	296.5	**18.8**
9	MOUNTAIN HOME	621	135	250	292	303	262	2.0	2.0	2.0	2.0	2.0	67.5	125.0	146.0	151.5	131.0	**-13.5**
9	NASHVILLE	626	170	128	292	369	311	2.0	2.0	2.0	3.0	3.0	85.0	64.0	146.0	123.0	103.7	**-15.7**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1998-2002, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 01-FY 02
			FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	
10	CHILLICOTHE	538			47	57	54			1.0	1.0	1.0			47.0	57.0	54.0	**-5.3**
10	CINCINNATI	539	90	58	114	122	216	2.0	2.0	2.0	3.0	3.0	45.0	29.0	57.0	40.7	72.0	**77.1**
10	CLEVELAND	541	391	440	467	409	366	2.0	2.0	2.0	3.7	3.7	195.5	220.0	233.5	110.5	98.9	**-10.5**
10	COLUMBUS OPC	757	238	217	186	333	129	1.0	3.0	3.0	1.5	1.5	238.0	72.3	62.0	222.0	86.0	**-61.3 ***
10	DAYTON	552	317	342	350	239	281	3.0	3.0	3.0	4.0	4.0	105.7	114.0	116.7	59.8	70.3	**17.6**
10	NORTHEAST OHIO	961			131	237	147			1.0	1.0	1.0			131.0	237.0	147.0	**-38.0**
11	ANN ARBOR	989			98	251	232			2.0	2.0	2.0			49.0	125.5	116.0	**-7.6**
11	BATTLE CREEK	515	316	342	409	318	247	2.0	2.0	2.0	2.5	2.0	158.0	171.0	204.5	127.2	123.5	**-2.9**
11	DANVILLE	550			37	62	32			1.0	1.0	1.0			37.0	62.0	32.0	**-48.4**
11	DETROIT	553	368	422	432	435	368	4.7	4.7	4.7	4.7	4.7	78.3	89.8	91.9	92.6	78.3	**-15.4**
11	INDIANAPOLIS	583	273	292	283	251	175	3.0	3.0	3.0	3.0	3.0	91.0	97.3	94.3	83.7	58.3	**-30.3**
11	N. INDIANA	610			173	205	220			1.5	1.0	1.0			115.3	205.0	220.0	**7.3**
11	SAGINAW	655				30	15				1.0	1.0				30.0	15.0	**-50.0**
11	TOLEDO	506	273	276	193	158	208	3.0	3.0	3.0	3.0	3.0	91.0	92.0	64.3	52.7	69.3	**31.7**
12	CHICAGO WS	537	230	184	226	653	676	2.0	2.0	2.0	4.5	4.5	115.0	92.0	113.0	145.1	150.2	**3.5**
12	HINES	578	173	159	280	275	337	2.0	2.0	2.0	3.0	3.0	86.5	79.5	140.0	91.7	112.3	**22.6**
12	IRON MOUNTAIN	585			20	47	52			0.5	0.5	0.5			40.0	94.0	104.0	**10.6**
12	MADISON	607				60	61				1.0	1.0				60.0	61.0	**1.7**
12	MILWAUKEE	695	528	538	461	500	347	2.5	2.5	2.5	2.2	2.2	211.2	215.2	184.4	227.3	157.7	**-30.6**
12	TOMAH	676	140	169	205	126	149	1.0	1.0	1.0	0.3	0.1	140.0	169.0	205.0	420.0	2980.0	**609.5**
15	COLUMBIA MO	543				9					1.5	1.0				6.0		
15	KANSAS CITY	589	208	235	112	166	296	2.0	2.0	2.0	2.0	2.0	104.0	117.5	56.0	83.0	148.0	**78.3**
15	POPLAR BLUFF	647				3					0.0							
15	SAINT LOUIS	657	189	95	99	155	108	2.0	2.0	2.0	4.0	4.0	94.5	47.5	49.5	38.8	27.0	**-30.3**
15	TOPEKA	677			15	58	42			1.0	1.0	1.0			15.0	58.0	42.0	**-27.6**
15	WICHITA	452				70	33				0.5	0.5				140.0	66.0	**-52.9**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1998-2002, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	**% Change FY 01-FY 02**
16	ALEXANDRIA	502				164	124				2.0	2.0				82.0	62.0	**-24.4**
16	FAYETTEVILLE AR	564			29	137	132			2.0	2.0	2.0			14.5	68.5	66.0	**-3.7**
16	GULF COAST HCS	520				71	69				1.0	1.0				71.0	69.0	**-2.8**
16	HOUSTON	580	912	770	783	1,022	964	3.0	3.0	3.0	4.0	4.0	304.0	256.7	261.0	255.5	241.0	**-5.7**
16	JACKSON	586	221	214	244	262	226	2.0	2.0	2.0	4.0	3.0	110.5	107.0	122.0	65.5	75.3	**15.0**
16	LITTLE ROCK	598	507	478	426	442	412	4.0	4.0	4.0	7.0	7.1	126.8	119.5	106.5	63.6	58.4	**-8.1**
16	MUSKOGEE	623			67	144	126			1.0	1.0	1.0			67.0	144.0	126.0	**-12.5**
16	NEW ORLEANS	629	296	278	262	501	411	3.0	3.0	3.0	7.0	7.0	98.7	92.7	87.3	71.6	58.7	**-18.0**
16	OKLAHOMA CITY	635	93	83	89	128	107	1.0	1.0	1.0	1.5	1.0	93.0	83.0	89.0	85.3	107.0	**25.4**
16	SHREVEPORT	667			68	204	175			2.0	2.0	2.0			34.0	102.0	87.5	**-14.2**
17	CENT. TEXAS HCS	674			99	440	642			5.0	4.0	4.0			19.8	110.0	160.5	**45.9**
17	DALLAS	549	830	855	933	959	980	3.5	3.5	3.5	5.5	6.5	237.1	244.3	266.6	174.4	150.8	**-13.5**
17	SAN ANTONIO	671	323	315	477	506	450	2.5	2.5	2.5	6.0	6.0	129.2	126.0	190.8	84.3	75.0	**-11.1**
18	EL PASO OPC	756				66	126				1.0	1.0				66.0	126.0	**90.9**
18	NEW MEXICO HCS	501			13	237	305			1.0	1.0	1.0			13.0	237.0	305.0	**28.7**
18	PHOENIX	644	290	308	577	1,035	846	2.0	2.0	2.0	4.0	4.0	145.0	154.0	288.5	258.8	211.5	**-18.3**
18	TUCSON	678	755	753	588	539	392	2.0	2.0	2.0	3.0	3.0	377.5	376.5	294.0	179.7	130.7	**-27.3**
18	W. TEXAS HCS	519				23	46				1.0	1.0				23.0	46.0	**100.0**
19	CHEYENNE	442	105	127	96	101	115	2.0	2.0	2.0	2.0	2.0	52.5	63.5	48.0	50.5	57.5	**13.9**
19	DENVER	554	444	467	412	439	152	2.0	2.0	2.0	2.0	2.0	222.0	233.5	206.0	219.5	76.0	**-65.4 ***
19	GRAND JUNCTION	575				1					0.5	0.5				2.0		
19	MONTANA HCS	436					41					0.0						
19	SALT LAKE CITY	660	374	330	265	237	441	4.0	4.0	4.0	4.5	4.5	93.5	82.5	66.3	52.7	98.0	**86.1**
19	SHERIDAN	666				92	137				0.5	0.5				184.0	274.0	**48.9**
19	SO COLORADO HCS	567				129	234				2.0	2.0				64.5	117.0	**81.4**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1998-2002, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	**% Change FY 01-FY 02**
20	ANCHORAGE	463	176	127	81	78	83	3.0	3.0	3.0	3.0	2.3	58.7	42.3	27.0	26.0	36.1	**38.8**
20	BOISE	531			52	154	99			1.0	1.0	1.0			52.0	154.0	99.0	**-35.7**
20	PORTLAND	648	886	1,492	887	613	535	2.0	2.0	2.0	1.4	2.0	443.0	746.0	443.5	437.9	267.5	**-38.9**
20	ROSEBURG	653	624	529	566	421	380	3.5	3.5	3.5	4.5	4.5	178.3	151.1	161.7	93.6	84.4	**-9.7**
20	SEATTLE	663	742	535	491	597	492	2.0	2.0	2.0	2.0	2.0	371.0	267.5	245.5	298.5	246.0	**-17.6**
20	SPOKANE	668	338	336	262	238	156	2.0	2.0	2.0	2.0	2.0	169.0	168.0	131.0	119.0	78.0	**-34.5**
20	WALLA WALLA	687	234	233	179	273	225	2.0	2.0	2.0	4.2	4.2	117.0	116.5	89.5	65.0	53.6	**-17.6**
21	CENTRAL CA HCS	570			174	360	283			2.0	2.0	2.0			87.0	180.0	141.5	**-21.4**
21	HONOLULU	459			177	280	315			2.5	1.5	1.5			70.8	186.7	210.0	**12.5**
21	NORTHERN CA HCS	612			61	273	779			2.0	2.0	2.0			30.5	136.5	389.5	**185.4**
21	PALO ALTO	640			137	602	749			2.0	2.0	2.0			68.5	301.0	374.5	**24.4**
21	SAN FRANCISCO	662	564	576	605	808	734	5.7	5.7	5.7	7.7	7.7	98.9	101.1	106.1	104.9	95.3	**-9.2**
21	SIERRA NEV HCS	654			112	286	352			2.0	2.0	2.0			56.0	143.0	176.0	**23.1**
22	GREATER LA	691	6,688	4,800	3,910	5,061	4,436	12.5	12.5	12.5	18.0	20.5	535.0	384.0	312.8	281.2	216.4	**-23.0**
22	LOMA LINDA	605	178	238	252	244	107	1.0	1.0	1.0	1.0	1.0	178.0	238.0	252.0	244.0	107.0	**-56.2**
22	LONG BEACH	600	216	537	651	1,237	1,052	2.0	2.0	2.0	2.0	2.0	108.0	268.5	325.5	618.5	526.0	**-15.0**
22	SAN DIEGO	664	271	256	195	410	302	3.0	3.0	3.0	3.0	3.0	90.3	85.3	65.0	136.7	100.7	**-26.3**
22	SO NEVADA HCS	593			652	636	679			1.0	1.0	1.0			652.0	636.0	679.0	**6.8**
23	CENTRAL IOWA	555				264	104				1.0	1.0				264.0	104.0	**-60.6**
23	FARGO	437	147	216	208	236	292	2.0	2.0	2.0	4.5	4.5	73.5	108.0	104.0	52.4	64.9	**23.7**
23	GR. NEBRASKA	597				85	102				1.0	1.0				85.0	102.0	**20.0**
23	IOWA CITY	584			38	334	282			2.0	2.0	2.0			19.0	167.0	141.0	**-15.6**
23	MINNEAPOLIS	618	286	295	296	346	359	2.0	2.0	2.0	3.0	3.0	143.0	147.5	148.0	115.3	119.7	**3.8**
23	OMAHA	636				132	160				1.0	1.0				132.0	160.0	**21.2**
23	SIOUX FALLS	438			73	103	69			0.0	0.0	0.0						
	ALL SITES		29,722	29,342	32,729	44,845	42,668	185.7	190.9	245.4	333.4	334.9	160.1	153.7	133.4	134.5	128.7	**-4.3**
	SITE AVERAGE		402	381	292	342	333	2.5	2.5	2.2	2.5	2.6	141.6	145.3	133.9	142.8	162.7	**8.8**
	SITE STD. DEV.		767	557	398	476	427	1.6	1.6	1.5	2.2	2.4	91.1	101.2	108.7	110.2	274.0	**70.0**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 2-7V. TREND IN INTAKE VOLUME, FY 1998-2002, BY VISN

VISN	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change
	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 98	FY 99	FY 00	FY 01	FY 02	FY 01-FY 02
1	1,216	1,297	1,567	2,274	1,910	6.3	6.3	10.3	12.3	12.3	194.6	207.5	152.9	185.6	155.9	-16.0
2	818	1,039	1,187	1,266	1,391	8.5	8.5	8.5	12.8	12.6	96.2	122.2	139.6	98.9	110.4	11.6
3	1,730	1,661	2,009	2,451	2,466	16.0	16.0	18.0	21.0	21.1	108.1	103.8	111.6	116.7	116.9	0.1
4	1,043	1,077	1,276	2,205	1,997	10.0	10.0	12.0	19.4	19.4	104.3	107.7	106.3	113.7	102.9	-9.4
5	1,038	1,032	867	992	1,109	8.0	8.0	8.0	9.0	9.5	129.8	129.0	108.4	110.2	116.7	5.9
6	812	1,092	1,498	2,277	2,126	5.5	8.7	9.2	15.0	15.0	147.6	125.5	162.8	151.8	141.7	-6.6
7	1,327	1,603	1,960	1,572	1,839	12.5	12.5	14.0	14.6	15.0	106.2	128.2	140.0	107.4	122.3	13.9
8	837	883	1,434	2,958	2,720	5.0	5.0	13.0	21.6	21.6	167.4	176.6	110.3	136.8	125.8	-8.1
9	667	741	1,106	1,671	1,540	8.0	8.0	11.0	13.5	13.5	83.4	92.6	100.5	123.8	114.1	-7.8
10	1,036	1,057	1,295	1,397	1,193	8.0	10.0	12.0	14.2	14.2	129.5	105.7	107.9	98.4	84.0	-14.6
11	1,230	1,332	1,625	1,710	1,497	12.7	12.7	17.2	18.2	17.7	96.9	104.9	94.5	94.0	84.6	-10.0
12	1,071	1,050	1,192	1,661	1,622	7.5	7.5	8.0	11.5	11.3	142.8	140.0	149.0	144.4	144.2	-0.2
13	433	511	577	685		4.0	4.0	4.0	7.5		108.3	127.8	144.3	91.3		
14			38	815				2.0	5.0					163.0		
15	397	330	226	461	479	4.0	4.0	5.0	9.0	8.5	99.3	82.5	45.2	51.2	56.4	10.0
16	2,029	1,823	1,968	3,075	2,746	13.0	13.0	18.0	31.5	30.1	156.1	140.2	109.3	97.8	91.4	-6.5
17	1,153	1,170	1,509	1,905	2,072	6.0	6.0	11.0	15.5	16.5	192.2	195.0	137.2	122.9	125.6	2.2
18	1,045	1,061	1,178	1,900	1,715	4.0	4.0	5.0	10.0	10.0	261.3	265.3	235.6	190.0	171.5	-9.7
19	923	924	773	999	1,120	8.0	8.0	8.0	11.5	11.5	115.4	115.5	96.6	86.9	97.4	12.1
20	3,000	3,252	2,518	2,374	1,970	14.5	14.5	15.5	18.1	18.0	206.9	224.3	162.5	131.2	109.4	-16.6
21	564	576	1,266	2,609	3,212	5.7	5.7	16.2	17.2	17.2	98.9	101.1	78.1	151.7	186.7	23.1
22	7,353	5,831	5,660	7,588	6,576	18.5	18.5	19.5	25.0	27.5	397.5	315.2	290.3	303.5	239.1	-21.2
23					1,368					12.5					109.4	
TOTAL	29,722	29,342	32,729	44,845	42,668	185.7	190.9	245.4	333.4	334.9	160.1	153.7	133.4	134.5	127.4	-5.3
VISN AVERAGE	1,415	1,397	1,488	2,038	2,032	8.8	9.1	11.2	15.2	15.9	149.6	148.1	132.5	130.5	124.1	-2.4
VISN ST. DEV.	1,477	1,179	1,095	1,433	1,219	4.2	4.1	4.9	6.1	5.6	72.8	61.0	52.9	50.9	40.0	12.0

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD	137	146	48.4%	6.3	5.6	51.3% *
1	BOSTON	275	560	32.9%	2.2	3.0	26.5%
1	MANCHESTER	2	107	1.8%	1.0	2.3	0.8%
1	NORTHAMPTON	31	110	22.0%	1.3	1.4	20.9%
1	PROVIDENCE	21	168	11.1%	22.5	33.5	7.8%
1	TOGUS	48	21	69.6%	1.4	2.4	58.0% *
1	WEST HAVEN	48	373	11.4%	3.3	8.0	5.0%
1	WHITE RIVER JCT	15	0	100.0%	1.0		
2	ALBANY	201	510	28.3%	1.5	4.2	12.3%
2	BUFFALO	45	339	11.7%	2.9	8.4	4.4%
2	CANANDAIGUA	92	214	30.1%	1.4	2.1	21.6%
2	SYRACUSE	69	236	22.6%	2.1	3.1	16.7%
3	BRONX	184	654	22.0%	3.0	2.1	28.3%
3	BROOKLYN	359	635	36.1%	4.4	10.4	19.5%
3	EAST ORANGE	202	448	31.1%	3.3	5.0	22.9%
3	MONTROSE	49	319	13.3%	1.6	3.2	7.1%
3	NEW YORK	146	281	34.2%	1.4	1.5	32.8%
3	NORTHPORT	234	203	53.5%	2.5	4.3	40.1%
4	ALTOONA	20	22	47.6%	1.0	2.2	29.4%
4	BUTLER	38	3	92.7%	2.0	2.0	92.7% *
4	CLARKSBURG	13	22	37.1%	2.2	2.5	34.9%
4	ERIE	13	81	13.8%	1.8	1.6	15.9%
4	LEBANON	30	273	9.9%	2.4	4.8	5.2%
4	PHILADELPHIA	197	562	26.0%	2.2	2.2	26.5%
4	PITTSBURGH	239	297	44.6%	4.3	7.2	32.7%
4	WILKES-BARRE	93	222	29.5%	6.3	5.4	32.8%
4	WILMINGTON	14	40	25.9%	1.3	1.3	25.7%
5	BALTIMORE	117	344	25.4%	1.6	2.1	20.2%
5	PERRY POINT	134	305	30.5%	3.9	4.5	27.7%
5	WASHINGTON DC	682	621	52.3%	1.6	4.5	27.5%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
6	ASHEVILLE	59	129	31.4%	2.2	3.6	21.8%
6	BECKLEY	3	6	33.3%	1.0	1.3	27.3%
6	DURHAM	128	212	37.6%	1.9	3.2	26.4%
6	FAYETTEVILLE NC	27	133	16.9%	1.4	1.7	13.9%
6	HAMPTON	121	574	17.4%	1.9	3.9	9.3%
6	RICHMOND	75	165	31.3%	2.3	2.5	29.8%
6	SALEM	44	161	21.5%	2.0	2.5	18.3%
6	SALISBURY	119	299	28.5%	2.7	3.4	24.0%
7	ATLANTA	598	590	50.3%	2.7	3.2	45.7% *
7	AUGUSTA	15	204	6.8%	1.1	3.5	2.4%
7	BIRMINGHAM	307	323	48.7%	3.5	7.8	30.0%
7	CHARLESTON	19	306	5.8%	2.8	4.5	3.7%
7	COLUMBIA SC	34	218	13.5%	6.5	6.1	14.3%
7	TUSCALOOSA	31	20	60.8%	1.8	2.5	53.3% *
7	TUSKEGEE	70	272	20.5%	3.1	4.1	16.1%
8	BAY PINES	94	333	22.0%	2.0	3.2	15.0%
8	GAINESVILLE	183	558	24.7%	2.6	4.7	15.3%
8	MIAMI	192	512	27.3%	3.0	3.8	23.1%
8	TAMPA	218	364	37.5%	4.7	3.6	43.6%
8	W PALM BEACH	305	339	47.4%	3.1	5.4	34.5%
9	HUNTINGTON	74	227	24.6%	2.3	4.7	13.7%
9	LOUISVILLE	54	272	16.6%	3.9	7.0	10.0%
9	MEMPHIS	13	68	16.0%	1.2	1.5	13.2%
9	MOUNTAIN HOME	86	266	24.4%	2.1	4.7	12.6%
9	NASHVILLE	34	293	10.4%	4.4	2.7	15.5%
10	CHILLICOTHE	397	69	85.2%	2.1	3.3	78.4% *
10	CINCINNATI	343	231	59.8%	2.9	4.4	50.0% *
10	CLEVELAND	1,441	522	73.4%	2.3	8.0	44.2% *
10	COLUMBUS OPC	479	270	64.0%	2.9	5.1	49.9% *
10	DAYTON	76	272	21.8%	3.3	6.4	12.6%
10	NE OHIO	204	193	51.4%	3.8	4.0	50.2% *

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
11	BATTLE CREEK	307	290	51.4%	3.1	9.3	26.0%
11	DANVILLE	41	59	41.0%	3.3	6.8	25.3%
11	DETROIT	197	575	25.5%	2.8	5.2	15.5%
11	INDIANAPOLIS	204	315	39.3%	2.3	4.5	24.8%
11	N. INDIANA	47	154	23.4%	1.4	2.3	15.6%
11	SAGINAW	88	21	80.7%	3.9	4.8	77.3% *
11	TOLEDO	329	251	56.7%	2.9	3.6	51.2% *
12	CHICAGO WS	116	582	16.6%	3.4	4.4	13.3%
12	HINES	237	390	37.8%	2.8	9.5	15.1%
12	IRON MOUNTAIN	24	34	41.4%	1.4	1.8	35.1%
12	MADISON	29	64	31.2%	22.8	52.2	16.6%
12	MILWAUKEE	46	362	11.3%	4.3	15.1	3.5%
12	TOMAH	12	173	6.5%	2.2	2.7	5.3%
15	COLUMBIA MO	9	1	90.0%	1.2	1.0	91.7% *
15	KANSAS CITY	100	229	30.4%	2.6	2.9	28.2%
15	SAINT LOUIS	308	148	67.5%	1.9	3.2	55.5% *
15	TOPEKA	46	57	44.7%	1.9	4.8	24.2%
16	ALEXANDRIA	24	146	14.1%	2.8	4.5	9.4%
16	FAYETTEVILLE AR	13	129	9.2%	1.0	1.7	5.6%
16	GULF COAST HCS	5	64	7.2%	2.0	1.9	7.5%
16	HOUSTON	392	931	29.6%	2.6	4.2	20.3%
16	JACKSON	72	283	20.3%	5.6	8.4	14.6%
16	LITTLE ROCK	384	608	38.7%	11.3	9.7	42.5%
16	MUSKOGEE	67	122	35.4%	1.7	1.8	33.7%
16	NEW ORLEANS	156	614	20.3%	7.3	12.0	13.4%
16	OKLAHOMA CITY	162	118	57.9%	6.0	6.3	56.3% *
16	SHREVEPORT	60	207	22.5%	1.5	3.3	11.9%
17	CENT. TEXAS HCS	147	715	17.1%	1.7	4.3	7.6%
17	DALLAS	347	980	26.1%	1.6	4.3	11.6%
17	SAN ANTONIO	64	471	12.0%	1.5	5.3	3.8%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
18	EL PASO OPC	4	109	3.5%	1.5	1.9	2.8%
18	NEW MEXICO HCS	171	287	37.3%	3.0	6.0	22.9%
18	PHOENIX	140	983	12.5%	2.7	3.0	11.3%
18	TUCSON	242	574	29.7%	2.7	3.9	22.6%
18	W. TEXAS HCS	29	20	59.2%	1.2	1.9	47.2% *
19	CHEYENNE	55	141	28.1%	2.1	6.1	11.9%
19	DENVER	253	179	58.6%	1.8	2.6	49.1% *
19	MONTANA HCS	2	16	11.1%	1.0	1.3	9.1%
19	SALT LAKE CITY	134	479	21.9%	4.0	4.9	18.5%
19	SHERIDAN	8	66	10.8%	1.9	3.1	6.8%
19	SO COLORADO HCS	85	259	24.7%	2.7	2.9	23.6%
20	ANCHORAGE	89	71	55.6%	1.6	1.5	57.2% *
20	BOISE	94	124	43.1%	2.7	3.5	36.8%
20	PORTLAND	961	754	56.0%	3.9	6.3	44.1%
20	ROSEBURG	483	407	54.3%	1.5	2.0	47.0% *
20	SEATTLE	319	596	34.9%	3.8	2.5	44.4% *
20	SPOKANE	278	286	49.3%	2.2	4.2	33.6%
20	WALLA WALLA	126	236	34.8%	1.7	5.0	15.6%
21	CENTRAL CA HCS	65	412	13.6%	2.6	3.9	9.6%
21	HONOLULU	21	114	15.6%	1.1	1.2	14.2%
21	NORTHERN CA HCS	67	335	16.7%	1.1	1.1	16.4%
21	PALO ALTO	21	504	4.0%	1.1	1.1	4.2%
21	SAN FRANCISCO	435	909	32.4%	4.9	5.3	30.7%
21	SIERRA NEV HCS	22	276	7.4%	1.1	1.1	7.6%
22	GREATER LA	1,563	4,787	24.6%	2.6	3.2	20.8%
22	LOMA LINDA	91	110	45.3%	1.2	1.3	42.8%
22	LONG BEACH	98	406	19.4%	1.6	2.5	13.6%
22	SAN DIEGO	529	356	59.8%	2.8	2.8	60.0% *

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
23	CENTRAL IOWA	91	156	36.8%	3.1	4.6	28.1%
23	FARGO	53	295	15.2%	3.7	5.8	10.2%
23	GR. NEBRASKA	7	118	5.6%	3.9	6.0	3.7%
23	IOWA CITY	42	234	15.2%	2.5	2.6	14.7%
23	MINNEAPOLIS	118	394	23.0%	2.9	5.3	13.9%
23	OMAHA	52	143	26.7%	1.3	1.6	23.2%
23	SIOUX FALLS	2	3	40.0%	1.5	1.0	50.0% *
	ALL SITES	20,374	40,749	33.3%	3.0	4.7	24.3%
	SITE AVERAGE	162	323	32.4%	2.9	4.7	25.6%
	SITE ST. DEV.	231	457	20.2%	2.9	5.6	18.5%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

CHAPTER 3
VETERANS CONTACTED THROUGH THE HCHV PROGRAM

In this chapter, we present information concerning the veterans assessed by HCHV clinicians. Much of the data presented here is offered for its value in describing the veterans served with respect to their demographic characteristics. More importantly, program sites are monitored to check that they are seeing a truly needy population.

A. Demographic Characteristics

Table 3-1 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 98 to FY 2002. Many of these characteristics are very similar from year to year. Approximately three percent of veterans contacted are women. The mean age of veterans assessed by HCHV clinicians has increased gradually from 46 in FY 98 to 48 in FY 2002. Veterans who served in the military during the Vietnam War consistently comprise the largest group of veterans screened. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (59 percent in FY 2002); very few veterans (7 percent) are married.

In view of the aging of the veteran population, it is not surprising that the composition of the population with respect to military service era has changed over the last five years; an increasing proportion served in the Post-Vietnam era, with just under six percent listing service in the Persian Gulf era. Approximately one-fifth of HCHV veterans report combat duty, about the same proportion as in the general population of veterans (National Center for Veteran Analysis and Statistics, 1995).

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 90 and FY 93. Since then, the percentage of HCHV veterans who are African American has decreased somewhat; between FY 98 and FY 2002 the percentage decreased from 50 percent to 46 percent.

Existing trends with respect to work behavior also are quite stable. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion of HCHV veterans receiving public support has remained steady over the time period.

Site-specific data on age, gender and race of veterans seen at intake during FY 2002 are presented in Table 3-2. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly and/or women.

B. Homelessness

About 64 percent of the veterans assessed for the HCHV program in FY 2002 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-3 and 3-3V, some programs also see a substantial number of veterans who are temporarily living with others or who were in an institutional setting at the time of contact by the program. As expected, very few veterans have their own apartment, room or house. For the first time in FY 2002, "prison or jail" was listed as a residence at intake on the assessment form[1]. Approximately three percent of veterans are incarcerated at the time of intake. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This indicator is one of the major performance indicators for the program sites. As shown, 81 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is lower than the number seen in previous years. There is tremendous variability in this measure, with the number of intakes per clinician ranging from 0 to over 300. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters).

More specific information on where veterans slept during the past 30 days is shown in Table 3-4. The column listing mean days literally homeless includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. The highest number of average days were spent in these locations. Days housed includes days spent in one's own home, or in the homes of family and friends. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers and halfway houses. Days incarcerated includes time spent in prison or jail.

Tables 3-5 and 3-5V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. About 29 percent of the veterans seen in FY 2002 fall in the modal category, one to six months. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers. Overall, about ten percent of veterans assessed in FY 2002 were not currently homeless prior to intake.

In Table 3-6, trend data on two indicators of homelessness, percent not strictly homeless (taken from Table 3-3) and percent homeless less than one month (taken from Table 3-5), are shown. Outlier values in this table are indicative of *changes* in a program's outreach effort with respect to the homeless status of veterans contacted. Between FY 2001 and FY 2002, the percentage of veterans not strictly homeless remained stable; the percentage homeless less than one month increased by two percentage points.

C. Clinical Status

In Tables 3-7 and 3-7V, the clinical status of HCHV veterans at intake is shown. Diagnoses shown represent the impressions of HCHV clinicians during the intake assessment; thus they are

[1] Prior to FY 2002, "prison or jail" was combined with other institutional settings.

preliminary and must be viewed as such. The medical problems are those reported by the veteran in response to the question, "Do you feel you have any serious medical problems?".

In FY 2002, as in previous years, the majority of veterans seen (81 percent) were judged to have a serious psychiatric or substance abuse problem. Close to one-half (48 percent) had a serious psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two thirds (68 percent) were described as dependent on alcohol and/or drugs. About one-third (35 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. As shown in Tables 3-8 and 3-8V, the percentage of veterans with serious psychiatric or substance abuse disorder has remained constant during the past five years of the HCHV program. These high percentages with mental disorders reflect the adherence of the program to the objective of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

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TABLE 3-1. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 1998 - FY 2002

	FY 98 % (N=29,722)	FY 99 % (N=29,342)	FY 00 % (N=32,729)	FY 01 % (N=44,845)	FY 02 % (N=42,704)
GENDER					
Male	97.5	97.3	97.0	97.0	96.7
Female	2.5	2.7	3.0	3.0	3.3
AGE					
Mean	45.8	46.4	47.2	47.7	48.2
< 25	0.4	0.5	0.5	0.5	0.5
25-34	7.7	7.0	5.7	5.3	4.8
35-44	39.4	36.7	33.3	30.5	27.5
45-54	37.9	40.5	43.9	45.6	47.0
55+	14.6	15.3	16.6	18.1	20.3
SERVICE ERA					
Pre-WWII	0.1	0.1	0.0	0.0	0.0
WWII	1.7	1.5	1.4	1.2	1.1
Pre-Korean	0.4	0.4	0.3	0.3	0.2
Korea	2.7	2.7	2.4	2.3	2.0
Pre-Vietnam	7.2	6.7	5.9	5.4	4.8
Vietnam	48.6	48.3	48.6	48.0	47.1
Post-Vietnam	35.5	36.0	36.5	37.1	38.5
Persian Gulf	3.9	4.4	4.9	5.8	6.2
COMBAT EXPOSURE	22.9	22.4	22.7	21.9	20.7
RACE/ETHNICITY					
White, non-Hisp.	41.5	43.5	44.5	45.6	45.5
African-American	50.6	48.5	47.3	46.4	45.9
Hispanic	6.1	6.1	5.8	5.6	5.8
Other	1.8	1.8	2.4	2.5	2.8
MARITAL STATUS					
Never married	33.5	33.6	31.9	31.5	30.8
Married/Remar.	6.6	6.3	6.2	6.3	6.6
Divorced	41.1	41.5	43.6	43.9	44.8
Separated	15.4	15.2	14.5	14.6	14.2
Widowed	3.4	3.5	3.7	3.8	3.7
EMPLOY. LAST 3 YRS					
Full-time	20.5	19.3	19.2	20.5	18.4
Part-time-Irreg.	30.1	31.0	31.7	31.8	28.3
Unemployed	30.9	29.4	27.9	26.2	31.7
Disabled/Retired	18.1	19.8	20.9	21.0	21.2
Student/Service	0.4	0.5	0.4	0.4	0.4
WORK DAYS, LAST 30 DAYS					
0	74.2	73.4	72.0	71.4	75.3
1-19	18.2	18.6	19.0	19.5	17.2
20+	7.6	8.0	9.0	9.1	7.5
EARNED/REC., LAST 30 DAYS					
$0	35.3	33.3	31.3	31.2	32.9
$1-$499	38.3	37.2	35.9	33.6	32.4
$500+	26.5	29.5	32.8	35.2	34.7
PUBLIC SUPPORT	39.3	40.0	41.7	41.0	42.2

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
1	BEDFORD	47.5	97.0	3.0	18.0	78.0	3.4	0.7
1	BOSTON	48.9	97.5	2.5	24.1	69.0	3.4	3.4
1	MANCHESTER	51.1	96.0	4.0	4.1	95.1	0.8	0.0
1	NORTHAMPTON	46.6	95.6	4.4	22.7	69.2	6.2	1.8
1	PROVIDENCE	49.1	98.7	1.3	13.4	82.6	2.2	1.8
1	TOGUS	50.4	98.2	1.8	3.6	94.6	1.8	0.0
1	WEST HAVEN	48.1	95.9	4.1	34.4	59.6	5.1	1.0
2	ALBANY	48.0	95.5	4.5	39.6	54.5	2.9	2.9
2	BUFFALO	47.6	97.3	2.7	59.8	36.1	2.2	1.9
2	CANANDAIGUA	47.7	97.8	2.2	53.8	42.5	3.1	0.6
2	SYRACUSE	48.1	97.7	2.3	34.2	60.3	4.1	1.4
3	BRONX	48.6	96.7	3.3	60.4	7.9	24.2	7.5
3	BROOKLYN	48.6	95.2	4.8	65.8	13.7	18.9	1.6
3	EAST ORANGE	47.5	93.3	6.7	76.2	19.3	3.0	1.5
3	MONTROSE	49.5	99.1	0.9	55.2	32.4	11.8	0.6
3	NEW YORK	49.5	92.7	7.3	66.2	15.1	17.2	1.5
3	NORTHPORT	49.2	95.1	4.9	26.7	65.2	7.5	0.6
4	ALTOONA	52.0	92.3	7.7	19.2	80.8	0.0	0.0
4	CLARKSBURG	49.7	97.0	3.0	18.2	76.8	4.0	1.0
4	COATESVILLE	46.7	98.0	2.0	73.3	21.9	2.7	2.1
4	ERIE	49.2	94.4	5.6	20.1	70.8	6.9	2.1
4	LEBANON	47.4	97.3	2.7	49.1	47.4	2.7	0.7
4	PHILADELPHIA	47.7	97.1	2.9	79.9	17.2	2.0	0.9
4	PITTSBURGH	49.3	98.2	1.8	56.3	41.2	1.1	1.4
4	WILKES-BARRE	50.2	97.2	2.8	19.2	77.6	2.4	0.8
4	WILMINGTON	49.7	97.1	2.9	49.7	50.3	0.0	0.0
5	BALTIMORE	47.4	96.6	3.4	70.9	26.5	1.1	1.4
5	PERRY POINT	46.4	97.8	2.2	58.7	39.9	0.6	0.8
5	WASHINGTON DC	49.6	97.4	2.6	84.1	14.6	0.8	0.5

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
6	ASHEVILLE	46.6	99.2	0.8	47.5	48.3	2.5	1.7
6	BECKLEY	49.2	100.0	0.0	0.0	88.9	0.0	11.1
6	DURHAM	47.2	94.5	5.5	68.4	29.1	2.1	0.4
6	FAYETTEVILLE NC	45.4	97.9	2.1	62.0	31.8	3.4	2.8
6	HAMPTON	46.7	94.4	5.6	74.5	23.0	1.3	1.2
6	RICHMOND	47.2	90.9	9.1	82.4	15.3	0.0	2.3
6	SALEM	47.6	99.5	0.5	35.7	61.0	0.5	2.7
6	SALISBURY	46.5	97.9	2.1	70.9	25.8	1.2	2.1
7	ATLANTA	46.5	99.5	0.5	85.9	13.0	0.7	0.4
7	AUGUSTA	47.0	89.9	10.1	67.4	31.8	0.7	0.0
7	BIRMINGHAM	47.2	97.0	3.0	74.2	25.8	0.0	0.0
7	CHARLESTON	49.4	97.5	2.5	51.0	45.9	1.9	1.3
7	COLUMBIA SC	46.7	94.7	5.3	74.3	23.9	1.3	0.4
7	TUSCALOOSA	49.3	92.3	7.7	33.3	66.7	0.0	0.0
7	TUSKEGEE	47.1	97.0	3.0	76.0	21.8	1.1	1.1
8	BAY PINES	49.5	96.7	3.3	15.1	79.9	4.6	0.4
8	GAINESVILLE	49.8	95.8	4.2	41.9	53.3	3.1	1.6
8	MIAMI	48.2	98.1	1.9	39.4	50.3	9.0	1.3
8	TAMPA	49.4	97.2	2.8	33.5	58.9	5.8	1.8
8	W PALM BEACH	49.1	98.8	1.2	30.3	65.6	2.8	1.3
9	HUNTINGTON	48.1	98.9	1.1	16.4	82.5	0.0	1.1
9	LEXINGTON	51.2	100.0	0.0	36.4	63.6	0.0	0.0
9	LOUISVILLE	47.2	99.4	0.6	56.9	40.8	0.6	1.7
9	MEMPHIS	47.4	97.3	2.7	75.0	24.7	0.2	0.2
9	MOUNTAIN HOME	48.0	98.9	1.1	28.2	67.9	0.4	3.4
9	NASHVILLE	47.3	97.1	2.9	48.2	51.1	0.3	0.3

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
10	CHILLICOTHE	48.1	98.1	1.9	18.5	79.6	0.0	1.9
10	CINCINNATI	45.9	97.7	2.3	53.2	44.9	0.5	1.4
10	CLEVELAND	47.7	98.9	1.1	67.4	31.0	0.8	0.8
10	COLUMBUS OPC	46.5	99.2	0.8	60.2	35.2	3.1	1.6
10	DAYTON	46.1	96.8	3.2	61.2	37.0	0.4	1.4
10	NORTHEAST OHIO	46.9	98.6	1.4	46.9	51.0	0.7	1.4
11	ANN ARBOR	47.5	95.3	4.7	47.0	49.6	2.2	1.3
11	BATTLE CREEK	47.6	96.8	3.2	47.1	45.5	5.0	2.5
11	DANVILLE	48.3	93.8	6.3	37.5	62.5	0.0	0.0
11	DETROIT	48.8	96.5	3.5	75.3	23.1	0.5	1.1
11	INDIANAPOLIS	47.9	96.6	3.4	52.0	46.2	1.2	0.6
11	N. INDIANA	48.0	98.6	1.4	35.0	56.8	5.0	3.2
11	SAGINAW	48.1	93.3	6.7	0.0	93.3	6.7	0.0
11	TOLEDO	48.9	98.1	1.9	48.6	47.6	1.9	1.9
12	CHICAGO WS	48.5	97.8	2.2	80.4	15.3	3.4	0.9
12	HINES	48.5	97.6	2.4	65.2	30.7	3.0	1.2
12	IRON MOUNTAIN	46.2	100.0	0.0	3.8	82.7	5.8	7.7
12	MADISON	47.2	98.4	1.6	16.4	80.3	3.3	0.0
12	MILWAUKEE	47.4	95.4	4.6	70.6	26.5	2.3	0.6
12	TOMAH	49.4	98.0	2.0	17.4	79.2	1.3	2.0
15	KANSAS CITY	48.1	98.6	1.4	57.8	38.9	1.0	2.4
15	SAINT LOUIS	47.2	97.2	2.8	72.0	26.2	0.9	0.9
15	TOPEKA	48.0	92.9	7.1	27.5	52.5	7.5	12.5
15	WICHITA	48.2	97.0	3.0	18.2	75.8	6.1	0.0

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
16	ALEXANDRIA	47.5	98.4	1.6	44.7	54.5	0.8	0.0
16	FAYETTEVILLE AR	48.9	98.5	1.5	6.1	92.4	0.0	1.5
16	GULF COAST HCS	47.6	98.6	1.4	36.2	63.8	0.0	0.0
16	HOUSTON	48.4	98.2	1.8	55.9	37.5	5.7	0.8
16	JACKSON	47.9	98.2	1.8	63.7	35.0	0.9	0.4
16	LITTLE ROCK	47.6	97.3	2.7	57.8	41.3	0.7	0.2
16	MUSKOGEE	49.9	99.2	0.8	23.0	69.7	0.0	7.4
16	NEW ORLEANS	47.5	96.6	3.4	69.0	29.2	0.5	1.2
16	OKLAHOMA CITY	47.3	96.3	3.7	50.5	44.9	0.0	4.7
16	SHREVEPORT	47.3	93.7	6.3	50.6	48.3	0.0	1.1
17	CENT. TEXAS HCS	47.9	96.1	3.9	38.0	54.7	5.8	1.6
17	DALLAS	47.1	93.8	6.2	65.4	30.6	2.2	1.7
17	SAN ANTONIO	47.8	97.8	2.2	22.6	50.6	24.4	2.5
18	EL PASO OPC	48.4	96.8	3.2	21.0	53.2	25.0	0.8
18	NEW MEXICO HCS	48.5	96.4	3.6	11.2	57.2	22.0	9.5
18	PHOENIX	48.3	97.4	2.6	26.3	63.2	5.3	5.2
18	TUCSON	49.6	94.6	5.4	13.3	73.0	10.7	3.1
18	W. TEXAS HCS	52.3	97.8	2.2	6.7	71.1	22.2	0.0
19	CHEYENNE	51.0	97.4	2.6	1.7	85.2	7.8	5.2
19	DENVER	47.6	96.7	3.3	29.8	55.0	11.3	4.0
19	MONTANA HCS	50.1	97.6	2.4	7.5	77.5	2.5	12.5
19	SALT LAKE CITY	49.4	96.6	3.4	11.6	78.9	4.3	5.2
19	SHERIDAN	51.0	94.9	5.1	2.2	86.1	5.1	6.6
19	SO COLORADO HCS	47.0	95.3	4.7	14.6	69.1	11.2	5.2
20	ANCHORAGE	48.6	94.0	6.0	12.0	60.2	2.4	25.3
20	BOISE	50.0	97.0	3.0	1.0	89.9	4.0	5.1
20	PORTLAND	48.7	98.1	1.9	14.0	79.5	2.3	4.2
20	ROSEBURG	50.1	97.9	2.1	9.8	85.2	2.6	2.4
20	SEATTLE	48.8	98.6	1.4	32.2	59.9	4.5	3.5
20	SPOKANE	47.8	96.8	3.2	8.4	79.4	1.3	11.0
20	WALLA WALLA	48.9	95.1	4.9	2.2	87.4	4.5	5.8

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
21	CENTRAL CA HCS	48.2	96.1	3.9	25.1	56.5	17.3	1.1
21	HONOLULU	47.6	94.0	6.0	17.8	46.3	4.8	31.1
21	NORTHERN CA HCS	48.8	96.3	3.7	45.9	40.8	9.8	3.5
21	PALO ALTO	48.4	95.9	4.1	38.4	47.6	8.6	5.5
21	SAN FRANCISCO	49.3	98.8	1.2	46.6	39.4	8.6	5.3
21	SIERRA NEV HCS	50.8	98.0	2.0	10.8	81.5	4.0	3.7
22	GREATER LA	48.5	97.4	2.6	53.7	31.3	12.0	3.0
22	LOMA LINDA	49.2	97.2	2.8	43.9	45.8	8.4	1.9
22	LONG BEACH	48.2	90.6	9.4	43.4	40.3	11.9	4.4
22	SAN DIEGO	44.9	92.4	7.6	32.2	53.8	10.3	3.7
22	SO NEVADA HCS	49.7	96.6	3.4	27.7	64.2	4.6	3.5
23	CENTRAL IOWA	48.3	98.1	1.9	16.3	79.8	1.0	2.9
23	FARGO	49.1	96.9	3.1	3.8	75.7	2.7	17.8
23	GR. NEBRASKA	47.7	100.0	0.0	14.4	79.4	5.2	1.0
23	IOWA CITY	49.7	96.8	3.2	14.5	83.3	1.5	0.7
23	MINNEAPOLIS	47.8	98.1	1.9	44.4	45.8	2.8	7.0
23	OMAHA	48.2	100.0	0.0	35.2	57.9	1.3	5.7
23	SIOUX FALLS	48.0	98.6	1.4	4.3	66.7	5.8	23.2
	ALL SITES	48.2	96.7	3.3	45.8	45.5	5.8	2.8
	SITE AVERAGE	48.3	96.8	3.2	39.0	53.6	4.4	3.1
	SITE STD.DEV.	1.3	2.0	2.0	23.9	22.2	5.4	4.7

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TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	***NOT STRICTLY HOMELESS %***	LITERALLY HMLESS INTAKES N	FY 02 OUTREACH FTEE	***LITERALLY HMLESS INTAKES/ CLIN. FTEE***
1	BEDFORD	4.4	4.7	47.6	2.7	32.1	8.4	***49.6***	149	1.0	***149.0***
1	BOSTON	0.0	0.0	97.5	1.7	0.8	0.0	***0.8***	518	4.0	***129.5***
1	MANCHESTER	0.0	38.7	37.1	14.5	8.9	0.8	***48.4***	64	1.0	***64.0***
1	NORTHAMPTON	0.7	1.8	77.7	0.7	7.3	11.7	***21.5***	214	1.0	***214.0***
1	PROVIDENCE	0.4	0.9	91.6	3.5	3.1	0.4	***4.8***	215	1.3	***172.0***
1	TOGUS	3.6	19.6	30.4	17.9	28.6	0.0	***51.8***	27	1.0	***27.0***
1	WEST HAVEN	1.5	11.1	81.4	5.1	0.7	0.2	***13.5***	357	2.0	***178.5***
1	WHITE RIVER JCT†							***N/A***		1.0	***0.0 ****
2	ALBANY	8.3	29.7	46.2	10.6	5.0	0.2	***43.2***	252	5.6	***45.0***
2	BUFFALO	5.6	33.6	39.8	9.9	9.9	1.1	***50.2***	185	2.0	***92.5***
2	CANANDAIGUA	20.2	27.8	33.1	5.1	6.5	7.3	***61.8 ****	136	1.0	***136.0***
2	SYRACUSE	10.0	19.2	41.1	7.3	20.1	2.3	***51.6***	106	4.0	***26.5***
3	BRONX	18.0	28.6	38.6	5.8	6.7	2.3	***55.6 ****	293	1.1	***266.4***
3	BROOKLYN	1.4	22.6	61.8	10.6	3.4	0.2	***27.6***	403	6.0	***67.2***
3	EAST ORANGE	0.7	40.6	25.0	17.1	16.1	0.5	***57.9 ****	170	2.5	***68.0***
3	MONTROSE	0.0	5.3	39.8	5.9	2.1	46.9	***54.3 ****	155	2.0	***77.5***
3	NEW YORK	3.2	38.6	27.8	22.5	7.6	0.3	***49.7***	172	8.5	***20.2***
3	NORTHPORT	2.4	4.3	61.0	3.7	28.7	0.0	***35.4***	106	1.0	***106.0***
4	ALTOONA	7.7	53.8	3.8	23.1	11.5	0.0	***73.0 ****	7	1.0	***7.0***
4	BUTLER†							***N/A***		1.0	***0.0 ****
4	CLARKSBURG	14.1	12.1	34.3	5.1	33.3	1.0	***60.5 ****	39	1.0	***39.0***
4	COATESVILLE	0.7	17.0	44.9	34.0	3.4	0.0	***21.1***	116	1.0	***116.0***
4	ERIE	4.9	31.9	20.1	20.1	20.1	2.8	***59.7 ****	58	1.0	***58.0***
4	LEBANON	3.8	7.8	72.0	6.5	8.5	1.4	***21.5***	230	3.0	***76.7***
4	PHILADELPHIA	2.0	16.3	43.9	24.0	13.4	0.3	***32.0***	399	3.5	***114.0***
4	PITTSBURGH	11.2	21.9	34.5	7.9	22.3	2.2	***57.6 ****	118	4.0	***29.5***
4	WILKES-BARRE	4.4	12.9	51.2	16.9	12.1	2.4	***31.8***	169	2.9	***58.3***
4	WILMINGTON	0.0	9.2	48.6	23.1	8.1	11.0	***28.3***	124	1.0	***124.0***
5	BALTIMORE	4.9	32.7	29.8	28.7	3.7	0.3	***41.6***	204	2.0	***102.0***
5	PERRY POINT	6.0	12.5	55.6	2.5	21.8	1.6	***41.9***	213	2.0	***106.5***
5	WASHINGTON DC	7.7	12.1	60.5	12.6	7.2	0.0	***27.0***	285	5.5	***51.8***

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	***NOT STRICTLY HOMELESS %***	LITERALLY HMLESS INTAKES N	FY 02 OUTREACH FTEE	***LITERALLY HMLESS INTAKES/ CLIN. FTEE***
6	ASHEVILLE	0.8	5.8	32.5	14.2	46.7	0.0	***53.3 ****	56	1.0	***56.0***
6	BECKLEY	7.1	0.0	71.4	3.6	17.9	0.0	***25.0***	21	0.5	***42.0***
6	DURHAM	0.0	10.9	58.8	7.6	22.3	0.4	***33.6***	158	2.0	***79.0***
6	FAYETTEVILLE NC	0.0	13.1	39.3	8.7	38.6	0.3	***52.0***	154	1.5	***102.7***
6	HAMPTON	0.3	17.7	34.7	18.2	25.8	3.2	***47.0***	358	3.0	***119.3***
6	RICHMOND	4.5	24.2	37.1	18.9	15.2	0.0	***43.9***	74	3.0	***24.7***
6	SALEM	0.0	3.4	82.7	13.4	0.0	0.6	***4.0***	172	1.0	***172.0***
6	SALISBURY	0.9	4.3	82.5	3.1	9.2	0.0	***14.4***	362	3.0	***120.7***
7	ATLANTA	3.8	19.5	38.9	26.3	6.2	5.3	***34.8***	357	3.5	***102.0***
7	AUGUSTA	4.5	17.2	41.6	12.0	24.7	0.0	***46.4***	143	2.0	***71.5***
7	BIRMINGHAM	1.5	35.0	28.6	15.5	18.9	0.5	***55.9 ****	91	4.0	***22.8***
7	CHARLESTON	12.1	31.3	23.3	13.7	18.8	0.6	***62.8 ****	116	2.0	***58.0***
7	COLUMBIA SC	3.5	26.9	37.4	15.9	4.0	12.3	***46.7***	121	1.0	***121.0***
7	TUSCALOOSA	0.0	7.7	7.7	38.5	46.2	0.0	***53.9 ****	6	0.5	***11.1***
7	TUSKEGEE	1.5	22.1	54.2	16.2	5.5	0.4	***29.5***	191	2.0	***95.5***
8	BAY PINES	7.9	11.7	48.3	22.8	9.0	0.2	***28.8***	340	2.0	***170.0***
8	GAINESVILLE	22.3	17.9	37.8	18.4	3.3	0.3	***43.8***	427	4.0	***106.8***
8	MIAMI	2.5	6.9	40.8	35.4	10.3	4.2	***23.9***	364	8.6	***42.2***
8	TAMPA	15.7	15.3	36.4	26.9	4.7	1.0	***36.7***	426	5.0	***85.2***
8	W PALM BEACH	7.8	15.5	15.2	52.2	8.7	0.6	***32.6***	217	2.0	***108.5***
9	HUNTINGTON	16.9	19.0	49.7	11.1	3.2	0.0	***39.1***	115	2.5	***46.0***
9	LEXINGTON	0.0	27.3	54.5	0.0	18.2	0.0	***45.5***	6	1.0	***6.0***
9	LOUISVILLE	0.6	2.9	65.5	23.0	8.0	0.0	***11.5***	154	3.0	***51.3***
9	MEMPHIS	4.0	23.9	14.3	15.9	41.5	0.3	***69.7 ****	179	2.0	***89.5***
9	MOUNTAIN HOME	1.5	16.8	48.9	10.7	18.7	3.4	***40.4***	156	2.0	***78.0***
9	NASHVILLE	1.3	8.0	51.4	24.8	14.1	0.3	***23.7***	237	3.0	***79.0***
10	CHILLICOTHE	0.0	13.0	57.4	7.4	22.2	0.0	***35.2***	35	1.0	***35.0***
10	CINCINNATI	2.3	6.0	78.2	4.6	7.9	0.9	***17.1***	179	3.0	***59.7***
10	CLEVELAND	1.4	11.2	74.6	3.3	9.3	0.3	***22.2***	285	3.7	***77.0***
10	COLUMBUS OPC	0.0	20.2	58.1	16.3	5.4	0.0	***25.6***	96	1.5	***64.0***
10	DAYTON	3.2	11.4	53.4	9.6	22.1	0.4	***37.1***	177	4.0	***44.3***
10	NORTHEAST OHIO	4.1	22.4	32.7	5.4	18.4	17.0	***61.9 ****	56	1.0	***56.0***

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	***NOT STRICTLY HOMELESS %***	LITERALLY HMLESS INTAKES N	FY 02 OUTREACH FTEE	***LITERALLY HMLESS INTAKES/ CLIN. FTEE***
11	ANN ARBOR	0.4	32.8	50.9	13.8	0.9	1.3	***35.4***	150	2.0	***75.0***
11	BATTLE CREEK	2.0	25.5	39.7	7.3	23.5	2.0	***53.0 ****	116	2.0	***58.0***
11	DANVILLE	18.8	34.4	37.5	9.4	0.0	0.0	***53.2 ****	15	1.0	***15.0***
11	DETROIT	0.0	0.8	66.0	32.6	0.5	0.0	***1.3***	363	4.7	***77.2***
11	INDIANAPOLIS	1.7	21.1	58.9	16.6	1.7	0.0	***24.5***	132	3.0	***44.0***
11	N. INDIANA	6.4	17.3	60.9	5.5	9.5	0.5	***33.7***	146	1.0	***146.0***
11	SAGINAW	0.0	26.7	40.0	33.3	0.0	0.0	***26.7***	11	1.0	***11.0***
11	TOLEDO	0.5	36.1	38.5	17.3	2.9	4.8	***44.3***	116	3.0	***38.7***
12	CHICAGO WS	2.2	11.5	70.3	11.1	2.7	2.2	***18.6***	550	4.5	***122.2***
12	HINES	2.7	32.9	43.6	17.2	3.3	0.3	***39.2***	205	3.0	***68.3***
12	IRON MOUNTAIN	5.8	13.5	19.2	17.3	44.2	0.0	***63.5 ****	19	0.5	***38.0***
12	MADISON	4.9	19.7	27.9	11.5	34.4	1.6	***60.6 ****	24	1.0	***24.0***
12	MILWAUKEE	12.4	23.3	27.3	10.6	25.5	0.9	***62.1 ****	122	2.2	***55.5***
12	TOMAH	20.8	20.8	15.4	6.0	33.6	3.4	***78.6 ****	32	0.1	***640.0***
15	COLUMBIA MO†							***N/A***		1.0	***0.0 ****
15	KANSAS CITY	3.0	14.5	58.4	15.2	8.8	0.0	***26.3***	218	2.0	***109.0***
15	POPLAR BLUFF†							***N/A***		0.0	
15	SAINT LOUIS	0.0	11.1	75.0	10.2	3.7	0.0	***14.8***	92	4.0	***23.0***
15	TOPEKA	2.4	12.2	65.9	19.5	0.0	0.0	***14.6***	35	1.0	***35.0***
15	WICHITA	0.0	15.2	30.3	48.5	3.0	3.0	***21.2***	26	0.5	***52.0***
16	ALEXANDRIA	0.0	17.7	50.0	12.1	20.2	0.0	***37.9***	77	2.0	***38.5***
16	FAYETTEVILLE AR	0.8	18.2	34.1	16.7	28.8	1.5	***49.3***	67	2.0	***33.5***
16	GULF COAST HCS	8.7	30.4	33.3	23.2	4.3	0.0	***43.4***	39	1.0	***39.0***
16	HOUSTON	3.2	16.7	46.4	25.5	6.7	1.6	***28.2***	691	4.0	***172.8***
16	JACKSON	4.9	15.0	53.5	19.0	7.1	0.4	***27.4***	164	3.0	***54.7***
16	LITTLE ROCK	0.7	22.6	52.4	19.7	3.4	1.2	***27.9***	297	7.1	***42.1***
16	MUSKOGEE	2.4	29.4	42.1	18.3	7.9	0.0	***39.7***	76	1.0	***76.0***
16	NEW ORLEANS	1.2	14.8	44.8	34.5	4.4	0.2	***20.6***	326	7.0	***46.6***
16	OKLAHOMA CITY	2.8	9.3	65.4	11.2	10.3	0.9	***23.3***	82	1.0	***82.0***
16	SHREVEPORT	1.1	12.0	58.9	6.3	21.7	0.0	***34.8***	114	2.0	***57.0***
17	CENT. TEXAS HCS	3.3	11.5	53.4	29.1	2.5	0.2	***17.5***	530	4.0	***132.5***
17	DALLAS	2.2	15.8	45.3	16.2	13.9	6.5	***38.4***	603	6.5	***92.8***
17	SAN ANTONIO	0.0	23.7	38.7	36.0	1.6	0.0	***25.3***	334	6.0	***55.7***

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	***NOT STRICTLY HOMELESS %***	LITERALLY HMLESS INTAKES N	FY 02 OUTREACH FTEE	***LITERALLY HMLESS INTAKES/ CLIN. FTEE***
18	AMARILLO†							***N/A***		0.0	
18	EL PASO OPC	1.6	6.3	61.9	20.6	9.5	0.0	***17.4***	104	1.0	***104.0***
18	NEW MEXICO HCS	5.2	19.7	35.7	29.5	8.5	1.3	***34.7***	199	1.0	***199.0***
18	PHOENIX	9.1	15.8	41.8	25.5	6.7	0.9	***32.5***	570	4.0	***142.5***
18	TUCSON	3.6	13.0	36.0	41.3	5.9	0.3	***22.8***	303	3.0	***101.0***
18	W. TEXAS HCS	2.2	21.7	26.1	28.3	21.7	0.0	***45.6***	25	1.0	***25.0***
19	CHEYENNE	0.9	14.8	63.5	18.3	2.6	0.0	***18.3***	94	2.0	***47.0***
19	DENVER	2.6	11.2	54.6	30.3	1.3	0.0	***15.1***	129	2.0	***64.5***
19	GRAND JUNCTION†							***N/A***		0.5	***0.0*** *
19	MONTANA HCS	0.0	7.3	68.3	4.9	19.5	0.0	***26.8***	30	0.0	
19	SALT LAKE CITY	6.3	17.9	48.8	13.8	11.6	1.6	***37.4***	276	4.5	***61.3***
19	SHERIDAN	2.9	4.4	71.5	10.2	8.8	2.2	***18.3***	112	0.5	***224.0***
19	SO COLORADO HCS	4.7	19.7	40.6	27.8	6.8	0.4	***31.6***	160	2.0	***80.0***
20	ANCHORAGE	1.2	19.3	55.4	20.5	3.6	0.0	***24.1***	63	2.3	***27.4***
20	BOISE	12.1	16.2	25.3	23.2	23.2	0.0	***51.5***	48	1.0	***48.0***
20	PORTLAND	8.0	11.0	43.0	35.9	1.9	0.2	***21.1***	422	2.0	***211.0***
20	ROSEBURG	2.6	13.2	54.5	27.2	2.1	0.3	***18.2***	309	4.5	***68.7***
20	SEATTLE	0.4	13.8	57.0	24.8	3.7	0.2	***18.1***	402	2.0	***201.0***
20	SPOKANE	14.7	19.2	44.2	14.7	6.4	0.6	***40.9***	92	2.0	***46.0***
20	WALLA WALLA	6.7	33.8	35.6	17.3	5.3	1.3	***47.1***	119	4.2	***28.3***
21	CENTRAL CA HCS	11.3	32.5	17.3	32.2	6.0	0.7	***50.5***	140	2.0	***70.0***
21	HONOLULU	12.1	8.6	31.7	37.1	9.2	1.3	***31.2***	217	1.5	***144.7***
21	NORTHERN CA HCS	3.7	27.5	36.7	26.8	4.4	0.9	***36.5***	495	2.0	***247.5***
21	PALO ALTO	3.6	9.0	59.6	14.4	10.0	3.3	***25.9***	554	2.0	***277.0***
21	SAN FRANCISCO	7.5	12.1	41.8	20.3	11.3	6.9	***37.8***	456	7.7	***59.2***
21	SIERRA NEV HCS	5.7	10.2	38.6	34.9	9.9	0.6	***26.4***	259	2.0	***129.5***
22	GREATER LA	16.8	16.0	28.0	22.5	4.3	12.3	***49.4***	2239	20.5	***109.2***
22	LOMA LINDA	11.2	24.3	31.8	31.8	0.9	0.0	***36.4***	68	1.0	***68.0***
22	LONG BEACH	5.5	27.5	32.7	24.3	6.9	3.0	***42.9***	600	2.0	***300.0***
22	SAN DIEGO	1.7	6.6	24.2	23.8	42.1	1.7	***52.1***	145	3.0	***48.3***
22	SO NEVADA HCS	9.9	9.0	44.2	31.5	5.0	0.4	***24.3***	514	1.0	***514.0***

TABLE 3-3. RESIDENCE AT INTAKE

VISN	SITE	RESIDENCE AT INTAKE OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	***NOT STRICTLY HOMELESS %***	LITERALLY HMLESS INTAKES N	FY 02 OUTREACH FTEE	***LITERALLY HMLESS INTAKES/ CLIN. FTEE***
23	CENTRAL IOWA	3.8	1.9	76.9	8.7	5.8	2.9	***14.4***	89	1.0	***89.0***
23	FARGO	4.1	20.5	53.8	11.6	9.9	0.0	***34.5***	191	4.5	***42.4***
23	GR. NEBRASKA	2.0	17.6	50.0	20.6	9.8	0.0	***29.4***	72	1.0	***72.0***
23	IOWA CITY	20.3	31.0	29.5	13.5	5.0	0.7	***57.0*** *	121	2.0	***60.5***
23	MINNEAPOLIS	5.3	5.0	74.4	13.6	0.6	1.1	***12.0***	316	3.0	***105.3***
23	OMAHA	11.3	18.8	40.0	12.5	16.9	0.6	***47.6***	84	1.0	***84.0***
23	SIOUX FALLS	4.9	18.0	31.1	19.7	26.2	0.0	***49.1***	31	0.0	
	ALL SITES	6.4	17.1	44.7	19.0	9.7	3.1	***36.3***	27,133	334.9	***81.0***
	SITE AVERAGE	4.8	17.5	46.2	17.6	12.0	1.8	***36.2***	212	2.5	***90.6***
	SITE STD. DEV.	5.2	9.9	17.5	10.4	10.9	4.9	***16.0***	237	2.4	***85.3***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION*
†Site completed fewer than ten intakes during FY 2002.

TABLE 3-3V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

	RESIDENCE AT INTAKE						NOT	LIT.		LIT.
VISN	OWN APT. %	WITH OTHERS %	SHELTER %	NO RESIDENCE %	INSTI-TUTION %	PRISON/ JAIL %	STRICTLY HOMELESS %	HMLS INTAKES N	FY 02 OUTREACH FTEE	HMLS INTAKES / CLIN. FTEE
1	1.3	6.6	76.9	4	8.2	3.1	19.2	1,544	12.3	126.0
2	10.9	28.6	40.3	8.5	9.1	2.6	51.2	679	12.6	53.9
3	5.9	25.8	41.8	10.9	8.4	7.2	47.3	1,299	21.1	61.6
4	4.5	16.3	45.4	17.7	14	2.1	36.9	1,260	19.4	64.9
5	6.2	18.7	49.2	14.3	10.9	0.6	36.4	702	9.5	73.9
6	0.7	11.9	52.2	11.8	22.3	1.2	36.1	1,355	15.0	90.3
7	4.7	24.1	37.3	18.2	12.4	3.3	44.5	1,025	15.0	68.2
8	12.9	13.9	37.1	28.3	6.5	1.2	34.5	1,774	21.6	82.0
9	4.2	16.6	38.1	16.9	23.4	0.8	45.0	847	13.5	62.7
10	2.1	12.7	62.5	6.9	13.3	2.4	30.5	828	14.2	58.3
11	2	20.5	53	17	6.1	1.3	29.9	1,049	17.7	59.3
12	6.3	19.7	47.6	12	12.8	1.6	40.4	952	11.3	84.6
15	2.1	13.6	60.9	16.7	6.5	0.2	22.4	371	8.5	43.6
16	2.4	17.6	48.2	22.2	8.6	0.9	29.5	1,933	30.1	64.3
17	2.1	16.2	46.4	24.5	7.7	3.1	29.1	1,467	16.5	88.9
18	6.4	15.3	40.5	29.6	7.5	0.8	30.0	1,201	10.0	120.1
19	4.3	15	52.9	18.7	8.2	1	28.5	801	11.5	69.7
20	5.4	16	47.6	26.4	4.3	0.4	26.1	1,455	18.0	80.8
21	6.3	16.4	41.2	24.8	8.5	2.8	34.0	2,121	17.2	123.3
22	13.5	16.8	30.3	23.9	6.5	8.9	45.7	3,566	27.5	129.7
23	8.5	16.6	53.1	13.5	7.7	0.7	33.5	904	12.5	72.3
TOTAL	6.4	17.1	44.7	19.0	9.7	3.1	36.3	27,133	334.9	81.0
VISN AVG.	5.4	17.1	47.7	17.5	10.1	2.2	34.8	1,292	15.9	79.9
STD. DEV.	3.5	4.8	10.4	7.1	4.9	2.2	8.4	680	5.6	25.1

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
1	BEDFORD	11.9	5.4	10.3	2.5
1	BOSTON	17.9	7.2	3.7	1.2
1	MANCHESTER	11.3	15.4	2.6	0.7
1	NORTHAMPTON	13.9	6.3	5.8	4.1
1	PROVIDENCE	28.3	0.6	1.0	0.1
1	TOGUS	12.1	13.6	4.3	0.0
1	WEST HAVEN	16.8	10.3	2.2	0.6
2	ALBANY	12.4	14.2	2.0	1.5
2	BUFFALO	8.3 *	17.1	3.1	1.5
2	CANANDAIGUA	7.3 *	17.3	2.4	3.0
2	SYRACUSE	10.5 *	12.9	5.3	1.3
3	BRONX	12.4	14.5	1.8	1.3
3	BROOKLYN	15.8	10.8	1.9	1.4
3	EAST ORANGE	12.2	13.7	3.9	0.1
3	MONTROSE	11.2	2.4	1.8	14.6
3	NEW YORK	10.7	16.1	2.9	0.4
3	NORTHPORT	9.2 *	10.0	9.6	1.2
4	ALTOONA	6.3 *	18.3	5.2	0.2
4	CLARKSBURG	10.0 *	14.9	4.6	0.5
4	COATESVILLE	15.1	11.9	2.4	0.6
4	ERIE	9.1 *	16.4	3.6	0.9
4	LEBANON	18.7	6.5	3.5	1.3
4	PHILADELPHIA	14.1	9.7	5.6	0.6
4	PITTSBURGH	9.7 *	12.4	6.9	0.9
4	WILKES-BARRE	11.0	14.3	3.7	0.9
4	WILMINGTON	19.7	6.2	1.2	2.8
5	BALTIMORE	14.6	13.1	1.5	0.8
5	PERRY POINT	12.7	10.7	5.9	0.7
5	WASHINGTON DC	18.6	7.2	3.8	0.4
6	ASHEVILLE	13.4	8.0	8.3	0.3
6	BECKLEY	14.0	11.9	3.5	0.5
6	DURHAM	17.8	7.2	4.7	0.4
6	FAYETTEVILLE NC	9.7 *	9.0	8.2	3.1
6	HAMPTON	14.9	6.5	6.8	1.8
6	RICHMOND	12.0	12.7	4.1	1.2
6	SALEM	17.0	9.0	2.9	1.1
6	SALISBURY	20.4	4.8	4.4	0.5
7	ATLANTA	16.9	7.9	1.9	3.2
7	AUGUSTA	11.7	12.6	5.4	0.3
7	BIRMINGHAM	9.7 *	13.3	5.6	1.4
7	CHARLESTON	8.8 *	16.9	3.5	0.9
7	COLUMBIA SC	13.6	10.1	1.2	5.0
7	TUSCALOOSA	9.9 *	6.2	13.9	0.0
7	TUSKEGEE	15.7	11.3	2.6	0.4

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
8	BAY PINES	17.8	8.5	3.1	0.6
8	GAINESVILLE	14.7	13.4	1.3	0.5
8	MIAMI	19.6	6.3	2.3	1.8
8	TAMPA	16.0	11.5	1.9	0.6
8	W PALM BEACH	17.1	9.0	3.0	0.9
9	HUNTINGTON	11.0	14.9	2.8	1.3
9	LEXINGTON	8.7 *	12.8	8.5	0.0
9	LOUISVILLE	17.8	8.8	2.3	1.1
9	MEMPHIS	9.0 *	16.2	4.2	0.6
9	MOUNTAIN HOME	12.2	10.2	6.4	1.2
9	NASHVILLE	21.1	5.5	3.0	0.4
10	CHILLICOTHE	12.8	10.0	6.2	1.0
10	CINCINNATI	15.7	8.3	4.9	1.2
10	CLEVELAND	14.3	9.9	4.6	1.2
10	COLUMBUS OPC	15.5	11.0	2.7	0.9
10	DAYTON	9.6 *	14.8	4.7	0.9
10	NORTHEAST OHIO	7.6 *	12.9	5.4	4.1
11	ANN ARBOR	13.7	13.4	0.5	2.3
11	BATTLE CREEK	10.7	10.5	7.4	1.4
11	DANVILLE	10.4 *	17.1	2.0	0.5
11	DETROIT	16.7	11.0	1.6	0.8
11	INDIANAPOLIS	17.5	10.5	0.9	1.1
11	N. INDIANA	14.5	11.1	3.7	0.7
11	SAGINAW	16.5	11.5	0.1	1.9
11	TOLEDO	12.4	13.1	1.9	2.7
12	CHICAGO WS	22.8	5.1	1.3	0.9
12	HINES	17.1	11.0	1.5	0.4
12	IRON MOUNTAIN	11.4	13.2	4.9	0.5
12	MADISON	11.0	6.9	11.7	0.5
12	MILWAUKEE	10.5 *	13.1	5.4	1.0
12	TOMAH	5.7 *	13.2	9.7	1.3
15	KANSAS CITY	16.2	10.5	2.5	0.7
15	SAINT LOUIS	21.9	6.4	1.7	0.0
15	TOPEKA	24.2	5.7	0.1	0.0
15	WICHITA	16.1	8.6	3.7	1.5
16	ALEXANDRIA	14.7	9.5	4.1	1.7
16	FAYETTEVILLE AR	12.1	12.8	4.9	0.3
16	GULF COAST HCS	13.8	13.7	2.3	0.2
16	HOUSTON	16.4	8.0	4.7	1.0
16	JACKSON	14.4	12.1	3.0	0.6
16	LITTLE ROCK	11.9	13.7	3.6	0.9
16	MUSKOGEE	11.8	13.9	2.8	1.4
16	NEW ORLEANS	16.1	9.8	2.6	1.5
16	OKLAHOMA CITY	20.3	6.2	3.2	0.4
16	SHREVEPORT	11.0	11.3	7.0	0.6

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
17	CENT. TEXAS HCS	17.6	9.3	1.9	1.1
17	DALLAS	15.6	7.8	3.3	3.3
17	SAN ANTONIO	17.2	8.2	3.4	1.2
18	EL PASO OPC	18.7	7.7	2.9	0.7
18	NEW MEXICO HCS	17.1	9.8	2.2	0.9
18	PHOENIX	14.6	11.4	2.7	1.4
18	TUCSON	16.4	9.9	3.1	0.7
18	W. TEXAS HCS	14.6	11.5	3.3	0.6
19	CHEYENNE	19.6	7.4	2.0	1.0
19	DENVER	24.0	4.1	1.9	0.0
19	MONTANA HCS	21.4	7.3	1.3	0.0
19	SALT LAKE CITY	16.5	10.0	2.4	1.1
19	SHERIDAN	15.2	8.3	6.0	0.4
19	SO COLORADO HCS	16.7	10.8	1.5	1.0
20	ANCHORAGE	17.2	9.4	3.0	0.3
20	BOISE	13.4	9.9	5.6	1.1
20	PORTLAND	21.1	7.4	1.0	0.5
20	ROSEBURG	22.8	5.7	1.2	0.2
20	SEATTLE	19.4	6.7	2.7	1.2
20	SPOKANE	14.0	13.1	2.2	0.7
20	WALLA WALLA	14.8	13.0	1.2	1.0
21	CENTRAL CA HCS	11.3	16.2	1.5	1.0
21	HONOLULU	17.3	10.5	1.7	0.5
21	NORTHERN CA HCS	16.2	8.6	2.7	2.5
21	PALO ALTO	17.4	6.2	4.3	2.1
21	SAN FRANCISCO	15.8	7.7	3.6	2.9
21	SIERRA NEV HCS	17.8	8.6	2.3	1.3
22	GREATER LA	13.4	11.8	1.3	3.5
22	LOMA LINDA	9.5 *	13.0	6.9	0.7
22	LONG BEACH	14.5	11.1	3.1	1.3
22	SAN DIEGO	10.9	4.1	12.4	2.6
22	SO NEVADA HCS	15.4	12.2	1.7	0.7
23	CENTRAL IOWA	23.2	5.7	0.2	1.0
23	FARGO	13.2	12.8	3.2	0.7
23	GR. NEBRASKA	16.9	8.4	3.0	1.7
23	IOWA CITY	9.8 *	18.3	0.9	1.0
23	MINNEAPOLIS	21.7	7.5	0.4	0.5
23	OMAHA	12.6	13.7	2.5	1.2
23	SIOUX FALLS	11.4	13.2	4.3	1.1
	ALL SITES	15.0	10.3	3.1	1.6
	SITE AVERAGE	14.7	10.5	3.6	1.2
	SITE STD.DEV.	4.1	3.5	2.5	1.5

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	BEDFORD	***9.8***	12.2	27.7	17.2	14.9	17.9
1	BOSTON	***0.0***	57.1	21.8	9.2	5.7	5.9
1	MANCHESTER	***0.0***	19.4	50.0	8.1	4.8	17.7
1	NORTHAMPTON	***2.9***	19.4	25.3	12.5	14.3	25.6
1	PROVIDENCE	***0.4***	1.3	89.8	4.0	4.0	0.4
1	TOGUS	***8.9***	30.4	26.8	14.3	7.1	7.1
1	WEST HAVEN	***1.5***	16.9	39.0	9.4	9.9	23.2
2	ALBANY	***9.7***	24.1	32.9	10.1	8.8	14.4
2	BUFFALO	***7.0***	27.4	41.9	10.8	7.3	5.4
2	CANANDAIGUA	***21.6 ****	36.2	24.4	7.3	3.1	7.3
2	SYRACUSE	***16.0 ****	25.6	28.8	7.8	9.6	12.3
3	BRONX	***18.3 ****	8.9	21.2	12.6	11.8	27.0
3	BROOKLYN	***3.2***	24.4	22.6	12.4	9.3	25.9
3	EAST ORANGE	***1.2***	8.9	8.9	6.2	7.9	66.3
3	MONTROSE	***0.9***	5.0	17.7	8.3	9.1	59.0
3	NEW YORK	***11.4***	19.3	24.3	10.5	13.7	20.2
3	NORTHPORT	***7.3***	34.1	25.0	18.3	6.1	9.1
4	ALTOONA	***19.2 ****	57.7	11.5	3.8	3.8	3.8
4	CLARKSBURG	***46.5 ****	17.2	14.1	10.1	1.0	11.1
4	COATESVILLE	***0.7***	37.8	35.1	8.8	6.1	11.5
4	ERIE	***5.6***	34.0	22.2	9.7	4.9	20.1
4	LEBANON	***4.8***	18.8	34.1	11.6	4.4	26.3
4	PHILADELPHIA	***5.4***	23.3	24.1	17.9	13.1	16.2
4	PITTSBURGH	***14.0***	16.5	24.1	15.8	13.3	15.8
4	WILKES-BARRE	***8.1***	42.7	33.1	7.7	3.2	5.2
4	WILMINGTON	***0.6***	17.3	52.6	16.8	6.4	4.6
5	BALTIMORE	***4.9***	12.9	28.4	10.9	10.6	31.5
5	PERRY POINT	***8.7***	18.0	33.2	19.3	11.7	8.4
5	WASHINGTON DC	***11.8***	8.2	40.4	15.9	8.7	14.8

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
6	ASHEVILLE	***1.7***	14.2	35.0	14.2	11.7	20.8
6	BECKLEY	***7.1***	46.4	17.9	7.1	7.1	14.3
6	DURHAM	***0.4***	4.6	33.6	25.6	17.2	18.5
6	FAYETTEVILLE NC	***0.0***	20.2	26.5	14.3	11.8	26.8
6	HAMPTON	***4.3***	8.3	51.6	15.7	7.5	12.3
6	RICHMOND	***6.8***	25.8	31.8	13.6	7.6	13.6
6	SALEM	***0.0***	24.0	31.3	10.6	3.9	29.6
6	SALISBURY	***3.3***	18.2	34.0	11.6	9.9	20.8
7	ATLANTA	***5.8***	25.7	36.3	11.9	7.8	12.4
7	AUGUSTA	***7.5***	22.5	30.7	16.9	8.6	13.9
7	BIRMINGHAM	***1.5***	19.1	25.6	15.1	10.1	27.6
7	CHARLESTON	***20.4 ****	26.1	22.6	7.0	10.2	13.4
7	COLUMBIA SC	***5.3***	18.1	26.9	15.9	13.7	20.3
7	TUSCALOOSA	***0.0***	84.6	7.7	0.0	0.0	7.7
7	TUSKEGEE	***3.0***	25.1	49.8	7.7	4.8	9.2
8	BAY PINES	***9.2***	19.9	28.0	10.7	6.3	25.3
8	GAINESVILLE	***25.8 ****	10.8	24.9	10.1	9.9	18.3
8	MIAMI	***5.4***	13.8	44.4	12.1	8.4	15.5
8	TAMPA	***23.2 ****	16.6	23.1	15.1	10.8	11.2
8	W PALM BEACH	***9.3***	21.7	32.0	9.0	9.0	18.6
9	HUNTINGTON	***18.5 ****	26.5	18.5	10.1	7.9	18.0
9	LEXINGTON	***0.0***	36.4	54.5	0.0	9.1	0.0
9	LOUISVILLE	***1.1***	27.6	37.4	6.9	7.5	19.5
9	MEMPHIS	***7.9***	18.7	23.8	10.8	7.6	30.0
9	MOUNTAIN HOME	***5.3***	31.7	27.9	7.6	5.0	21.0
9	NASHVILLE	***2.3***	2.6	33.8	12.5	9.0	39.5

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
10	CHILLICOTHE	***0.0***	35.2	50.0	5.6	1.9	5.6
10	CINCINNATI	***6.0***	27.8	33.8	13.0	7.4	12.0
10	CLEVELAND	***1.6***	27.6	40.7	12.8	6.6	10.4
10	COLUMBUS OPC	***0.8***	26.4	21.7	17.1	12.4	21.7
10	DAYTON	***5.3***	34.9	21.0	19.2	8.2	9.6
10	NORTHEAST OHIO	***7.5***	21.1	27.9	19.0	10.9	13.6
11	ANN ARBOR	***0.4***	11.6	25.4	9.1	9.5	43.1
11	BATTLE CREEK	***2.4***	14.2	42.9	13.8	11.3	14.6
11	DANVILLE	***18.8 ****	6.3	25.0	6.3	31.3	12.5
11	DETROIT	***1.1***	68.2	23.4	2.4	3.3	1.4
11	INDIANAPOLIS	***2.3***	21.7	33.7	16.0	10.3	15.4
11	N. INDIANA	***6.8***	19.5	25.5	11.8	13.2	22.7
11	SAGINAW	***0.0***	13.3	20.0	6.7	13.3	46.7
11	TOLEDO	***1.0***	8.7	15.4	10.1	15.4	49.0
12	CHICAGO WS	***5.8***	7.2	52.5	12.1	11.4	10.9
12	HINES	***5.6***	11.0	30.3	17.5	12.8	22.8
12	IRON MOUNTAIN	***7.7***	28.8	28.8	7.7	11.5	15.4
12	MADISON	***4.9***	14.8	44.3	9.8	11.5	14.8
12	MILWAUKEE	***18.4 ****	13.4	20.6	13.4	14.3	19.9
12	TOMAH	***22.1 ****	10.7	29.5	5.4	8.7	23.5
15	KANSAS CITY	***3.7***	12.2	30.4	15.9	13.5	22.6
15	SAINT LOUIS	***0.9***	9.3	54.6	12.0	7.4	15.7
15	TOPEKA	***2.4***	0.0	42.9	14.3	7.1	33.3
15	WICHITA	***3.0***	24.2	27.3	6.1	12.1	27.3

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	*No Time Homeless* %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
16	ALEXANDRIA	***0.0***	13.7	23.4	4.8	12.9	43.5
16	FAYETTEVILLE AR	***0.8***	31.8	36.4	6.1	8.3	16.7
16	GULF COAST HCS	***18.8 ****	27.5	23.2	5.8	11.6	13.0
16	HOUSTON	***3.5***	15.9	33.5	15.0	7.7	20.6
16	JACKSON	***10.6***	27.9	22.6	10.6	8.4	19.9
16	LITTLE ROCK	***0.7***	23.3	23.1	10.2	9.7	33.0
16	MUSKOGEE	***2.4***	19.0	34.9	16.7	14.3	12.7
16	NEW ORLEANS	***2.7***	35.3	38.2	9.7	6.3	7.8
16	OKLAHOMA CITY	***7.5***	13.1	31.8	14.0	11.2	22.4
16	SHREVEPORT	***3.4***	19.4	33.7	10.9	13.1	19.4
17	CENT. TEXAS HCS	***5.0***	28.2	22.4	11.7	7.0	24.5
17	DALLAS	***22.0 ****	22.1	23.5	10.1	6.4	15.9
17	SAN ANTONIO	***0.0***	1.8	37.1	14.2	11.0	35.7
18	EL PASO OPC	***2.4***	14.3	33.3	11.9	11.1	25.4
18	NEW MEXICO HCS	***15.1***	15.4	28.2	14.8	5.6	20.3
18	PHOENIX	***13.2***	32.4	26.8	9.2	5.9	11.2
18	TUCSON	***7.4***	36.5	23.0	8.4	6.1	17.9
18	W. TEXAS HCS	***4.3***	17.4	23.9	21.7	13.0	19.6
19	CHEYENNE	***0.9***	16.5	30.4	6.1	18.3	27.8
19	DENVER	***2.6***	3.3	28.9	23.7	11.8	29.6
19	MONTANA HCS	***4.9***	19.5	29.3	9.8	4.9	31.7
19	SALT LAKE CITY	***7.5***	19.3	27.7	11.3	7.3	18.4
19	SHERIDAN	***10.9***	46.7	18.2	2.9	5.8	14.6
19	SO COLORADO HCS	***5.1***	19.2	19.2	15.4	12.0	29.1
20	ANCHORAGE	***1.2***	21.7	20.5	18.1	9.6	26.5
20	BOISE	***15.2***	10.1	40.4	11.1	7.1	16.2
20	PORTLAND	***10.1***	12.7	25.6	13.1	7.1	31.0
20	ROSEBURG	***3.4***	6.9	20.9	17.2	20.6	29.6
20	SEATTLE	***0.6***	14.5	20.6	11.6	14.1	38.5
20	SPOKANE	***16.0 ****	21.2	34.6	7.1	7.7	13.5
20	WALLA WALLA	***9.3***	15.6	28.0	18.2	5.3	23.1

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
21	CENTRAL CA HCS	***15.9 ****	25.8	28.3	11.7	7.8	10.2
21	HONOLULU	***19.0 ****	27.3	20.0	11.4	5.1	15.9
21	NORTHERN CA HCS	***5.5***	11.2	22.1	18.6	17.6	24.8
21	PALO ALTO	***5.1***	19.3	21.8	12.9	10.3	26.5
21	SAN FRANCISCO	***10.9***	11.2	28.6	12.6	8.6	26.3
21	SIERRA NEV HCS	***8.8***	32.4	27.0	7.1	7.4	16.8
22	GREATER LA	***20.1 ****	19.9	30.3	10.6	6.3	10.9
22	LOMA LINDA	***15.0***	14.0	22.4	18.7	12.1	17.8
22	LONG BEACH	***7.8***	24.3	30.6	13.2	9.6	14.1
22	SAN DIEGO	***33.1 ****	13.9	17.5	6.6	7.0	21.9
22	SO NEVADA HCS	***13.1***	47.0	22.7	3.7	5.2	8.4
23	CENTRAL IOWA	***6.7***	17.3	24.0	26.0	12.5	13.5
23	FARGO	***4.8***	19.5	23.3	11.3	8.9	32.2
23	GR. NEBRASKA	***2.0***	25.5	26.5	13.7	9.8	22.5
23	IOWA CITY	***24.2 ****	27.0	21.7	3.2	4.6	18.5
23	MINNEAPOLIS	***7.0***	28.4	44.8	9.2	3.6	6.1
23	OMAHA	***21.9 ****	16.9	21.9	13.8	8.8	16.9
23	SIOUX FALLS	***5.8***	33.3	29.0	8.7	4.3	17.4
	ALL SITES	***9.6***	20.7	29.3	11.8	8.8	19.0
	SITE AVERAGE	***7.7***	21.8	29.6	11.6	9.2	19.6
	SITE STD.DEV.	***7.8***	12.7	10.7	4.8	4.1	10.8

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-5V. LENGTH OF HOMELESSNESS BY VISN

VISN	No Time Homeless %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	2.6	26.2	37.0	10.4	9.1	14.5
2	13.0	28.3	32.5	9.2	7.0	9.8
3	8.0	15.0	19.7	11.0	10.1	35.4
4	8.3	25.6	29.2	13.5	8.2	14.7
5	8.6	12.9	34.3	15.5	10.3	17.9
6	2.6	14.9	38.0	15.0	9.7	18.9
7	7.5	23.9	32.5	12.1	8.8	15.0
8	16.7	15.7	29.3	11.6	9.1	17.3
9	6.8	19.7	27.6	10.0	7.5	27.5
10	3.9	28.8	31.6	15.3	8.0	11.9
11	2.5	27.8	27.3	9.5	10.2	22.1
12	9.8	10.6	38.2	12.6	12.0	16.7
15	2.9	11.3	36.8	14.2	11.5	22.2
16	3.8	22.1	31.1	11.8	9.0	20.8
17	12.0	19.6	26.1	11.5	7.6	22.8
18	11.2	28.6	26.6	10.6	6.5	15.6
19	6.0	20.2	25.3	12.2	9.7	23.1
20	6.7	13.3	25.0	13.7	11.4	29.4
21	9.3	18.3	24.4	13.3	10.6	22.5
22	17.9	23.0	28.8	10.3	6.9	11.7
23	11.4	23.8	29.1	10.6	6.8	17.9
TOTAL	9.6	20.7	29.3	11.8	8.8	19.0
SITE AVERAGE	8.2	20.5	30.0	12.1	9.1	19.4
SITE STD.DEV.	4.5	6.0	4.9	1.9	1.7	6.2

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 98	FY 99	FY00	FY01	FY 02	**Diff. FY 01-02**	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**
1	BEDFORD	518			36	32	45	**13 ***			27	41	22	**-19**
1	BOSTON	523	5	3	6	0	1	**0**	49	60	55	50	57	**7**
1	MANCHESTER	608			28	39	48	**9**			34	18	19	**1**
1	NORTHAMPTON	631				24	11	**-13**				26	22	**-4**
1	PROVIDENCE	650	13	7	5	5	4	**0**	3	2	1	0	2	**1**
1	TOGUS	402			33	41	52	**11**			8	15	39	**25 ***
1	WEST HAVEN	689	25	18	23	16	13	**-2**	23	18	21	16	18	**3**
1	WHITE RIV JCT	405			36						29			
2	ALBANY	500	41	41	45	39	43	**5**	46	36	37	29	34	**5**
2	BATH!	514	20	19	31				39	26	25			
2	BUFFALO	528	26	27	38	48	50	**2**	39	24	39	33	34	**2**
2	CANANDAIGUA	532	10	29	55	57	59	**2**	27	41	64	67	58	**-9**
2	SYRACUSE	670	30	41	27	44	51	**6**	34	28	36	43	42	**-1**
3	BRONX	526	30	41	41	51	55	**3**	15	21	33	26	27	**1**
3	BROOKLYN	527	30	32	26	25	28	**2**	17	13	16	20	28	**8**
3	EAST ORANGE	561	36	46	47	58	58	**0**	46	44	25	26	10	**-15**
3	MONTROSE	620			24	47	14	**-33**			13	12	6	**-6**
3	NEW YORK	630	23	29	43	44	50	**6**	24	32	43	37	31	**-6**
3	NORTHPORT	632				11	35	**25 ***				32	41	**10**
4	ALTOONA	503				56	73	**18 ***				44	77	**33 ***
4	BUTLER	529				26						39		
4	CLARKSBURG	540				64	60	**-4**				32	64	**32 ***
4	COATESVILLE	542			14	27	21	**-6**			55	49	39	**-10**
4	ERIE	562				59	59	**0**				47	40	**-8**
4	LEBANON	595	13	27	28	14	20	**7**	15	28	23	25	24	**-1**
4	PHILADELPHIA	642	18	9	21	33	32	**-1**	28	40	31	35	29	**-7**
4	PITTSBURGH	645	45	38	33	52	57	**5**	33	31	35	32	31	**-2**
4	WILKES-BARRE	693	23	17	28	24	30	**6**	51	56	39	47	51	**4**
4	WILMINGTON	460			31	30	20	**-10**			38	23	18	**-5**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 98	FY 99	FY00	FY01	FY 02	**Diff. FY 01-02**	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**
5	BALTIMORE	512	37	40	41	36	41	**5**	24	27	21	16	18	**2**
5	PERRY POINT	641	47	45	53	36	41	**6**	50	39	43	18	27	**9**
5	WASHINGTON DC	688	12	17	25	31	27	**-4**	12	15	14	21	20	**-1**
6	ASHEVILLE	637		64	76	55	53	**-1**		29	27	23	16	**-7**
6	BECKLEY	517	8	16	18	5	25	**20 ***	46	53	59	47	54	**6**
6	DURHAM	558	21	35	6	19	33	**15 ***	50	38	24	12	5	**-7**
6	FAYETTEVILLE NC	565		67	42	39	52	**13 ***		31	23	23	20	**-3**
6	HAMPTON	590	17	15	20	33	45	**13 ***	2	1	4	11	13	**2**
6	RICHMOND	652	54	74	52	50	44	**-6**	27	42	27	44	33	**-12**
6	SALEM	658		0	7	8	14	**7**		17	20	27	24	**-3**
6	SALISBURY	659	11	14	6	10	14	**4**	21	15	9	12	22	**9**
7	ATLANTA	508	29	18	24	32	31	**-1**	16	10	20	30	32	**1**
7	AUGUSTA	509	50	42	42	44	46	**3**	51	27	26	34	30	**-4**
7	BIRMINGHAM	521	37	49	55	47	55	**8**	14	31	28	27	21	**-6**
7	CHARLESTON	534	66	58	54	60	63	**3**	42	47	45	34	47	**13 ***
7	COLUMBIA SC	544			57	57	39	**-18**			44	20	23	**4**
7	TUSCALOOSA	679			48	8	54	**46 ***			27	15	85	**69 ***
7	TUSKEGEE	680	29	44	56	32	29	**-3**	32	27	29	24	28	**4**
8	BAY PINES	516			45	31	29	**-3**			23	27	29	**2**
8	GAINESVILLE	573			37	30	44	**14 ***			33	33	37	**4**
8	MIAMI	546	16	15	16	18	21	**2**	29	21	17	19	19	**1**
8	TAMPA	673	21	31	24	38	36	**-2**	37	33	29	28	40	**12**
8	W PALM BEACH	548			32	29	32	**4**			39	41	31	**-10**
9	HUNTINGTON	581	42	50	46	44	39	**-5**	40	45	51	44	45	**1**
9	LEXINGTON	596			47	64	46	**-19**			26	18	36	**19 ***
9	LOUISVILLE	603	45	41	24	21	12	**-9**	23	13	40	38	29	**-9**
9	MEMPHIS	614			60	57	70	**13 ***			30	23	27	**4**
9	MOUNTAIN HOME	621	50	44	42	44	38	**-6**	11	28	25	37	37	**0**
9	NASHVILLE	626	8	16	34	40	24	**-17**	12	17	12	12	5	**-7**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 98	FY 99	FY00	FY01	FY 02	**Diff. FY 01-02**	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**
10	CHILLICOTHE	538			89	51	35	**-16**			28	38	35	**-2**
10	CINCINNATI	539	11	3	44	12	16	**5**	26	31	24	34	34	**0**
10	CLEVELAND	541	21	27	31	28	22	**-6**	17	28	37	46	29	**-17**
10	COLUMBUS OPC	757	10	0	31	31	26	**-5**	38	52	31	17	27	**10**
10	DAYTON	552	33	19	34	45	37	**-8**	35	30	55	60	40	**-20**
10	NORTHEAST OHIO	961			42	49	54	**6**			39	36	29	**-7**
11	ANN ARBOR	989			23	29	35	**6**			19	12	12	**0**
11	BATTLE CREEK	515	31	36	23	33	52	**19 ***	42	44	54	43	17	**-26**
11	DANVILLE	550			41	27	53	**26 ***			22	17	25	**8**
11	DETROIT	553	35	22	5	1	1	**1**	38	39	46	65	69	**4**
11	INDIANAPOLIS	583	16	25	20	31	33	**3**	14	34	31	42	24	**-18**
11	N. INDIANA	610			37	26	41	**15 ***			37	38	26	**-12**
11	SAGINAW	655				37	41	**5**				17	13	**-3**
11	TOLEDO	506	34	26	29	38	41	**3**	22	23	21	14	10	**-4**
12	CHICAGO WS	537	15	10	10	20	17	**-3**	25	34	19	9	13	**4**
12	HINES	578	8	26	39	27	39	**12**	16	10	15	13	17	**3**
12	IRON MOUNTAIN	585			60	64	64	**0**			65	43	37	**-6**
12	MADISON	607				67	60	**-7**				45	20	**-25**
12	MILWAUKEE	695	54	53	66	60	62	**2**	34	36	31	33	32	**-2**
12	TOMAH	676	69	73	73	64	78	**14 ***	34	29	47	39	33	**-6**
15	KANSAS CITY	589	29	22	23	39	26	**-13**	25	23	14	20	16	**-4**
15	SAINT LOUIS	657	28	16	7	16	15	**-1**	20	8	2	7	10	**3**
15	TOPEKA	677			60	10	14	**4**			7	0	2	**2**
15	WICHITA	452				44	19	**-26**				23	27	**4**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 98	FY 99	FY00	FY01	FY 02	**Diff. FY 01-02**	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**
16	ALEXANDRIA	502				27	38	**11**				21	14	**-8**
16	FAYETTEVILLE AR	564			48	63	49	**-14**			41	43	33	**-10**
16	GULF COAST HCS	520				35	44	**8**				32	46	**14 ***
16	HOUSTON	580	31	24	33	29	27	**-2**	22	16	20	25	19	**-5**
16	JACKSON	586	28	30	35	27	27	**0**	30	35	33	45	39	**-7**
16	LITTLE ROCK	598	26	24	32	27	27	**0**	14	16	16	22	24	**2**
16	MUSKOGEE	623			31	33	40	**6**			13	30	21	**-9**
16	NEW ORLEANS	629	2	4	8	19	21	**1**	2	2	8	22	38	**16 ***
16	OKLAHOMA CITY	635	14	19	33	45	23	**-23**	13	18	37	27	21	**-7**
16	SHREVEPORT	667			22	18	35	**17 ***			2	21	23	**2**
17	CENT. TEXAS HCS	674			19	15	17	**3**			11	21	33	**12**
17	DALLAS	549	31	30	45	37	34	**-3**	22	26	38	52	44	**-8**
17	SAN ANTONIO	671	16	16	24	31	25	**-6**	0	3	2	1	2	**1**
18	EL PASO OPC	756				15	18	**2**				18	17	**-2**
18	NEW MEXICO HCS	501			8	34	34	**0**			69	32	31	**-2**
18	PHOENIX	644	32	24	29	27	32	**6**	40	40	28	32	46	**13 ***
18	TUCSON	678	20	12	16	12	23	**10**	38	33	36	32	44	**12**
18	W. TEXAS HCS	519				26	46	**20 ***				13	22	**9**
19	CHEYENNE	442	13	16	32	16	18	**3**	15	28	22	21	17	**-3**
19	DENVER	554	5	3	3	3	15	**12**	7	5	3	3	6	**3**
19	MONTANA HCS	436					27						24	
19	SALT LAKE CITY	660	9	25	20	23	36	**13 ***	16	20	16	22	27	**5**
19	SHERIDAN	666				34	16	**-18**				59	58	**-1**
19	SO COLORADO HCS	567				33	31	**-1**				21	24	**3**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 98	FY 99	FY00	FY01	FY 02	**Diff. FY 01-02**	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**
20	ANCHORAGE	463	32	30	23	10	24	**14 ***	44	42	44	37	23	**-14**
20	BOISE	531			44	51	52	**0**			19	27	25	**-1**
20	PORTLAND	648	28	27	27	19	21	**2**	27	24	25	20	23	**3**
20	ROSEBURG	653	20	19	23	19	18	**-1**	21	18	19	18	10	**-8**
20	SEATTLE	663	13	14	20	20	18	**-2**	25	22	18	17	15	**-2**
20	SPOKANE	668	46	55	64	48	41	**-8**	38	42	48	40	37	**-3**
20	WALLA WALLA	687	42	43	46	48	46	**-1**	26	26	13	18	25	**7**
21	CENTRAL CA HCS	570			48	54	50	**-3**			51	52	42	**-10**
21	HONOLULU	459			21	23	30	**8**			19	38	46	**8**
21	NORTHERN CA HCS	612			23	32	36	**4**			7	11	17	**5**
21	PALO ALTO	640			19	42	23	**-19**			19	23	24	**1**
21	SAN FRANCISCO	662	26	25	28	33	33	**1**	35	25	25	22	22	**0**
21	SIERRA NEV HCS	654			29	38	26	**-12**			38	39	41	**2**
22	GREATER LA	691	56	43	43	44	42	**-1**	36	24	22	33	40	**7**
22	LOMA LINDA	605	19	41	27	23	36	**13 ***	24	32	20	17	29	**12**
22	LONG BEACH	600	22	24	39	52	41	**-11**	21	15	15	26	32	**6**
22	SAN DIEGO	664	26	34	31	37	51	**14 ***	15	17	16	20	47	**28 ***
22	SO NEVADA HCS	593			16	16	24	**8**			44	47	60	**13 ***
23	CENTRAL IOWA	555				20	12	**-8**				33	24	**-9**
23	FARGO	437	33	35	31	30	35	**5**	18	28	20	20	24	**4**
23	GR. NEBRASKA	597				48	29	**-19**				32	28	**-5**
23	IOWA CITY	584			66	58	57	**-1**			45	52	51	**-1**
23	MINNEAPOLIS	618	3	3	2	10	11	**1**	6	8	5	16	35	**19 ***
23	OMAHA	636				71	47	**-24**				62	39	**-23**
23	SIOUX FALLS	438			47	59	52	**-7**			25	33	39	**6**
	ALL SITES		32	29	32	34	33	**0**	28	26	27	29	30	**2**
	SITE AVERAGE		27	29	31	34	35	**1**	20	21	27	29	30	**1**
	SITE STD. DEV.		15	17	15	16	16	**11**	11	11	14	14	15	**12**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-6V. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1998-2002, BY VISN

	% Not Strictly Homeless						% Homeless < 1 Month					
VISN	FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-02	FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-02
1	12	8	16	19	16	-3	33	37	31	30	29	-1
2	26	33	44	47	49	2	37	32	46	43	41	-1
3	28	36	37	42	40	-2	23	25	28	24	23	-1
4	25	22	26	34	35	1	31	39	35	36	34	-2
5	29	31	37	34	36	2	26	25	24	19	22	3
6	15	24	21	25	35	9	16	16	14	19	18	-1
7	37	38	47	44	41	-3	29	25	30	29	32	3
8	18	23	27	30	33	3	32	27	26	28	32	5
9	36	40	38	44	44	0	23	29	30	28	27	-2
10	21	18	36	34	28	-6	28	34	40	38	33	-6
11	30	27	20	24	29	5	30	36	39	39	30	-9
12	40	45	50	39	39	0	29	31	28	21	20	-1
13	13	17	18	24			10	17	13	20		
14			66	47					42	46		
15	29	20	19	28	22	-6	22	19	8	13	14	1
16	24	21	29	29	29	0	18	16	20	27	26	-1
17	27	26	37	30	26	-4	16	20	25	32	32	0
18	24	15	22	23	29	6	38	35	33	32	40	8
19	8	13	13	16	28	12	12	13	10	16	26	10
20	26	28	30	27	26	-2	27	25	24	22	20	-2
21	26	25	29	37	31	-6	35	25	28	29	28	-1
22	53	41	38	42	37	-5	34	23	24	32	41	9
23					33						35	
TOTAL	32	29	32	34	33	0	28	26	27	29	30	2
VISN AVG	26	26	32	33	33	0	26	26	27	28	29	1
VISN STD.DEV.	10	10	13	9	8	5	8	8	10	9	8	5

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	49.7	72.6	34.1	79.7	69.3	***90.5***	58.4	83.8
1	BOSTON	54.8	61.9	35.8	68.2	63.4	***84.5***	47.1	72.8
1	MANCHESTER	68.5	66.1	36.3	66.9	43.5	***81.5***	29.0	60.5
1	NORTHAMPTON	50.9	77.7	48.0	85.0	64.5	***93.8***	55.7	85.7
1	PROVIDENCE	56.6	67.3	32.3	74.3	67.3	***93.4***	48.2	79.6
1	TOGUS	33.9	60.7	14.3	62.5	53.6	***78.6***	37.5	64.3
1	WEST HAVEN	56.2	64.9	40.4	74.3	75.3	***92.7***	56.9	87.7
2	ALBANY	57.2	61.3	43.0	70.3	68.0	***90.8***	47.5	74.1
2	BUFFALO	47.6	54.3	49.5	69.4	40.3	***79.8***	29.8	76.1
2	CANANDAIGUA	50.8	58.1	52.8	71.1	42.1	***80.6***	32.6	71.3
2	SYRACUSE	56.2	69.9	43.4	77.6	58.0	***90.0***	45.7	77.6
3	BRONX	42.4	52.7	60.9	75.8	62.0	***88.6***	49.1	62.6
3	BROOKLYN	50.8	54.6	54.0	67.3	51.5	***78.8***	40.0	61.9
3	EAST ORANGE	50.7	45.5	49.3	65.8	32.2	***75.7***	22.3	74.8
3	MONTROSE	56.0	61.7	62.5	78.2	45.1	***85.0***	38.3	66.7
3	NEW YORK	39.6	42.7	40.9	57.0	25.1	***66.1 ****	16.1	56.1
3	NORTHPORT	54.9	68.3	47.0	78.7	67.1	***92.1***	53.7	81.1
4	ALTOONA	69.2	50.0	15.4	53.8	19.2	***57.7 ****	15.4	57.7
4	CLARKSBURG	56.6	54.5	31.3	60.6	72.7	***88.9***	44.4	76.8
4	COATESVILLE	47.3	62.2	64.2	77.7	54.7	***86.5***	45.9	75.7
4	ERIE	53.5	44.4	16.0	48.6	73.6	***86.8***	35.4	76.4
4	LEBANON	81.2	73.0	60.4	78.2	48.5	***91.1***	35.5	82.3
4	PHILADELPHIA	63.1	65.1	62.8	79.9	73.0	***91.3***	61.6	82.1
4	PITTSBURGH	38.5	63.3	42.1	69.4	46.0	***75.5***	39.9	75.2
4	WILKES-BARRE	61.7	72.2	42.3	78.6	65.3	***91.5***	52.4	73.4
4	WILMINGTON	56.1	53.2	23.1	64.2	50.9	***85.5***	29.5	64.2
5	BALTIMORE	55.3	60.7	62.7	80.9	38.7	***89.2***	30.5	68.8
5	PERRY POINT	53.1	86.9	81.5	95.9	48.5	***97.8***	46.6	87.5
5	WASHINGTON DC	64.5	54.5	57.5	78.5	51.9	***92.8***	37.6	72.9

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** *%*	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
6	ASHEVILLE	49.2	74.2	63.3	81.7	35.8	***85.8***	31.7	80.0
6	BECKLEY	60.7	42.9	10.7	42.9	46.4	***64.3 ****	25.0	67.9
6	DURHAM	62.6	63.9	57.6	75.2	57.1	***88.7***	43.7	81.9
6	FAYETTEVILLE NC	59.2	66.3	40.8	75.5	43.6	***84.7***	34.4	62.2
6	HAMPTON	40.8	59.1	52.4	77.4	41.7	***87.9***	31.2	79.2
6	RICHMOND	40.2	59.1	56.1	73.5	25.8	***80.3***	18.9	84.1
6	SALEM	58.7	72.5	47.3	79.1	24.7	***85.2***	18.7	72.1
6	SALISBURY	48.9	67.6	62.4	80.4	42.8	***86.8***	36.4	79.4
7	ATLANTA	40.7	66.2	68.2	82.3	42.9	***90.1***	35.0	75.7
7	AUGUSTA	52.4	65.5	60.7	80.1	55.4	***92.9***	42.7	79.0
7	BIRMINGHAM	58.3	75.9	73.4	95.5	35.7	***99.0***	32.2	81.4
7	CHARLESTON	64.6	80.6	54.8	84.4	43.6	***97.5***	30.6	80.6
7	COLUMBIA SC	54.2	67.8	52.4	77.1	60.4	***81.1***	56.4	62.1
7	TUSCALOOSA	30.8	84.6	53.8	84.6	61.5	***100.0***	46.2	100.0
7	TUSKEGEE	43.2	83.8	73.8	90.4	79.3	***97.8***	72.0	89.3
8	BAY PINES	51.3	60.3	25.1	64.0	24.1	***74.3***	13.8	60.5
8	GAINESVILLE	64.4	36.6	25.2	44.4	49.0	***66.7 ****	26.8	55.6
8	MIAMI	39.3	64.4	46.4	75.9	46.0	***86.0***	36.0	65.1
8	TAMPA	65.5	47.3	38.2	52.8	64.8	***83.1***	34.5	60.5
8	W PALM BEACH	48.8	70.0	41.2	78.9	44.3	***87.3***	35.9	59.6
9	HUNTINGTON	44.4	42.9	11.6	44.4	48.7	***67.7 ****	25.4	59.3
9	LEXINGTON	54.5	54.5	45.5	63.6	27.3	***72.7 ****	18.2	54.5
9	LOUISVILLE	62.1	69.0	59.8	82.2	58.6	***93.1***	47.7	78.2
9	MEMPHIS	51.4	62.9	62.6	79.9	50.1	***90.2***	39.8	86.2
9	MOUNTAIN HOME	59.9	80.5	50.8	89.3	45.4	***93.9***	40.8	85.9
9	NASHVILLE	25.1	92.0	85.2	95.8	37.3	***98.1***	35.0	95.8
10	CHILLICOTHE	40.7	59.3	33.3	70.4	83.3	***88.9***	64.8	74.1
10	CINCINNATI	43.5	72.7	63.4	88.0	65.3	***95.4***	57.9	85.2
10	CLEVELAND	41.8	72.1	65.6	82.0	49.7	***91.8***	39.9	80.3
10	COLUMBUS OPC	54.3	55.8	38.8	62.8	55.8	***86.0***	32.6	74.4
10	DAYTON	42.1	75.8	65.5	80.1	23.8	***86.1***	17.8	82.2
10	NORTHEAST OHIO	54.4	67.3	51.7	73.5	47.6	***89.8***	31.3	77.6

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
11	ANN ARBOR	82.8	68.5	51.7	75.0	75.0	***94.4***	55.6	70.3
11	BATTLE CREEK	51.0	63.2	39.7	72.9	44.1	***84.6***	32.4	75.3
11	DANVILLE	56.3	43.8	12.5	43.8	53.1	***81.3***	15.6	75.0
11	DETROIT	55.2	48.4	50.3	69.3	50.3	***82.6***	37.0	75.0
11	INDIANAPOLIS	61.1	57.7	49.7	69.7	44.0	***89.1***	24.6	65.1
11	N. INDIANA	57.7	54.5	31.4	61.8	30.0	***72.7 ****	19.1	67.3
11	SAGINAW	60.0	40.0	6.7	40.0	33.3	***60.0 ****	13.3	40.0
11	TOLEDO	62.5	74.0	56.3	82.2	89.9	***98.6***	73.6	72.6
12	CHICAGO WS	47.9	64.6	54.4	76.6	36.7	***84.3***	29.0	73.8
12	HINES	63.5	56.7	55.5	73.6	60.5	***86.6***	47.5	73.6
12	IRON MOUNTAIN	51.9	59.6	36.5	59.6	57.7	***78.8***	38.5	80.8
12	MADISON	65.6	82.0	44.3	95.1	49.2	***98.4***	45.9	88.5
12	MILWAUKEE	49.8	60.2	50.7	71.5	46.1	***80.1***	37.5	76.6
12	TOMAH	43.0	65.1	27.5	68.5	57.7	***82.6***	43.6	79.9
15	KANSAS CITY	40.5	71.3	56.8	86.5	53.0	***90.2***	49.3	85.1
15	SAINT LOUIS	35.2	68.5	73.1	87.0	50.0	***98.1***	38.9	83.3
15	TOPEKA	57.1	50.0	38.1	61.9	76.2	***88.1***	50.0	81.0
15	WICHITA	72.7	51.5	30.3	57.6	57.6	***84.8***	30.3	66.7
16	ALEXANDRIA	58.1	62.1	50.8	72.6	71.0	***85.5***	58.1	70.2
16	FAYETTEVILLE AR	56.1	64.4	31.1	69.7	83.3	***90.2***	62.9	74.2
16	GULF COAST HCS	60.9	56.5	37.7	68.1	53.6	***84.1***	37.7	65.2
16	HOUSTON	53.8	57.8	49.1	67.2	41.0	***79.5***	28.7	66.0
16	JACKSON	52.2	66.4	59.7	82.3	42.5	***88.9***	35.8	79.2
16	LITTLE ROCK	63.6	70.4	61.7	82.5	55.1	***92.5***	45.1	83.5
16	MUSKOGEE	67.5	46.8	27.8	54.0	45.2	***77.0***	22.2	61.9
16	NEW ORLEANS	60.0	68.9	65.7	87.8	59.9	***98.8***	48.9	81.3
16	OKLAHOMA CITY	54.2	77.6	58.9	89.7	64.5	***99.1***	55.1	87.9
16	SHREVEPORT	53.7	71.4	61.7	83.4	42.9	***88.6***	37.7	82.3
17	CENT. TEXAS HCS	58.7	45.5	26.6	53.6	55.5	***82.4***	26.6	65.9
17	DALLAS	47.7	62.8	59.2	78.3	53.2	***90.9***	40.5	65.8
17	SAN ANTONIO	59.1	71.3	45.3	80.4	63.1	***95.1***	48.4	72.8

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** *%*	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
18	EL PASO OPC	54.0	51.6	29.4	60.3	50.8	***75.4***	35.7	57.9
18	NEW MEXICO HCS	57.4	52.5	29.8	65.2	47.2	***83.0***	29.5	57.4
18	PHOENIX	47.9	48.7	35.7	62.1	54.0	***80.1***	35.9	61.3
18	TUCSON	57.1	49.0	27.8	56.9	44.6	***73.0 ****	28.6	63.5
18	W. TEXAS HCS	71.7	56.5	26.1	58.7	45.7	***78.3***	26.1	69.6
19	CHEYENNE	70.4	73.0	15.7	73.9	77.4	***96.5***	54.8	82.6
19	DENVER	49.3	78.9	41.4	82.2	67.1	***94.7***	54.6	68.4
19	MONTANA HCS	73.2	63.4	22.0	65.9	80.5	***95.1***	51.2	73.2
19	SALT LAKE CITY	70.3	36.3	16.3	43.5	72.6	***82.3***	33.8	59.4
19	SHERIDAN	48.9	39.4	12.4	40.9	46.0	***62.0 ****	24.8	73.7
19	SO COLORADO HCS	62.8	51.7	23.9	56.8	58.1	***79.1***	35.9	58.5
20	ANCHORAGE	55.4	66.3	36.1	72.3	39.8	***86.7***	25.3	77.1
20	BOISE	57.6	62.6	39.4	70.7	64.6	***89.9***	45.5	77.8
20	PORTLAND	54.8	34.8	13.8	38.9	23.4	***50.8 ****	11.4	55.7
20	ROSEBURG	63.8	69.7	47.4	76.8	63.2	***91.1***	48.9	79.6
20	SEATTLE	53.8	56.7	37.8	64.6	58.9	***80.5***	43.1	69.0
20	SPOKANE	42.9	70.5	32.7	75.0	59.6	***90.4***	44.2	75.0
20	WALLA WALLA	60.3	48.9	24.0	54.2	40.4	***71.6 ****	23.1	68.4
21	CENTRAL CA HCS	40.6	37.1	32.9	49.5	41.3	***68.6 ****	22.3	52.7
21	HONOLULU	51.3	33.0	18.7	37.5	31.4	***53.7 ****	15.2	44.4
21	NORTHERN CA HCS	57.0	60.5	53.4	66.4	44.9	***79.7***	31.6	49.2
21	PALO ALTO	43.1	61.2	54.3	77.1	37.8	***83.6***	31.4	71.8
21	SAN FRANCISCO	48.9	58.4	57.2	75.9	45.4	***83.1***	38.1	66.2
21	SIERRA NEV HCS	65.9	51.1	17.6	56.8	48.3	***75.0***	30.1	63.1
22	GREATER LA	48.9	42.0	41.6	52.1	31.5	***60.8 ****	22.8	51.9
22	LOMA LINDA	40.2	56.1	51.4	75.7	54.2	***90.7***	39.3	74.8
22	LONG BEACH	35.0	53.7	46.4	66.5	28.3	***74.7***	20.2	53.0
22	SAN DIEGO	56.3	65.9	66.6	85.8	47.0	***92.7***	40.1	70.9
22	SO NEVADA HCS	52.0	28.0	11.3	31.1	40.1	***54.8 ****	16.3	46.5

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
23	CENTRAL IOWA	6.7	35.6	13.5	37.5	14.4	***47.1 ****	4.8	53.8
23	FARGO	62.0	55.8	14.0	58.9	67.1	***83.6***	42.5	70.9
23	GR. NEBRASKA	47.1	40.2	13.7	42.2	70.6	***77.5***	35.3	48.0
23	IOWA CITY	82.2	38.7	12.8	40.4	41.1	***61.0 ****	20.6	45.7
23	MINNEAPOLIS	19.5	75.8	42.6	79.7	29.2	***87.2***	21.7	77.4
23	OMAHA	56.3	71.3	38.8	83.8	55.0	***89.4***	49.4	70.6
23	SIOUX FALLS	55.1	44.9	13.0	52.2	62.3	***84.1***	30.4	88.4
	ALL SITES	52.3	57.5	45.2	68.2	47.8	***81.2***	34.8	68.0
	SITE AVERAGE	53.6	60.3	42.6	69.6	51.3	***83.9***	37.0	71.5
	SITE STD.DEV.	11.3	12.6	17.6	14.3	14.9	***10.8***	13.2	11.3

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-7V. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, BY VISN

VISN	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	54.2	67.3	37.3	74.2	65.9	89.2	50.9	79.3
2	52.8	60.0	47.3	71.4	52.4	85.1	38.7	74.5
3	48.0	52.8	54.0	70.2	47.6	80.9	36.9	65.3
4	59.5	63.5	48.1	72.9	60.8	87.4	46.3	77.0
5	57.9	67.2	67.1	85.1	46.6	93.3	38.4	76.5
6	49.9	64.2	53.1	77.1	41.2	86.1	32.2	76.6
7	50.4	72.4	64.2	84.4	51.7	92.8	43.3	78.2
8	56.1	52.3	34.0	59.6	47.4	78.0	29.1	59.8
9	47.9	69.9	58.4	80.5	47.3	89.9	38.0	83.6
10	45.1	70.2	59.1	79.0	48.4	90.1	37.2	80.4
11	60.9	59.3	45.5	70.7	54.8	86.0	39.4	71.3
12	51.9	62.5	50.5	74.3	46.7	84.1	36.9	75.7
15	43.1	67.4	56.9	82.4	54.6	91.4	45.6	83.1
16	57.2	63.6	53.5	75.5	50.9	87.2	39.2	74.3
17	53.6	59.3	46.1	71.1	56.0	89.2	37.9	67.3
18	52.8	49.9	32.1	61.2	50.2	78.6	32.8	61.1
19	63.4	50.4	21.0	55.2	66.3	82.8	38.8	65.1
20	56.1	54.2	31.2	60.3	47.5	75.0	32.8	68.6
21	50.9	54.4	45.3	65.7	42.1	77.3	30.5	59.7
22	47.2	43.7	40.6	54.2	33.0	64.4	22.7	52.8
23	48.6	56.2	24.2	60.4	46.5	77.4	29.4	65.1
TOTAL	52.4	57.5	45.2	68.2	47.8	81.2	34.8	68.0
VISN AVERAGE	52.7	60.0	46.2	70.7	50.4	84.1	37.0	71.2
VISN STD.DEV.	5.3	7.8	12.6	9.4	7.8	7.1	6.5	8.5

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1998-2002

VISN	Site Name	Site Code	Serious Psych. or Substance Abuse Dx. FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-FY 02**	
1	BEDFORD	518			85.6	88.4	90.5	**2.1**	
1	BOSTON	523	79.8	80.7	82.8	83.0	84.5	**1.5**	
1	MANCHESTER	608			89.7	84.0	81.5	**-2.5**	
1	NORTHAMPTON	631				89.6	93.8	**4.2**	
1	PROVIDENCE	650	87.7	91.1	95.3	96.6	93.4	**-3.2**	
1	TOGUS	402			79.6	76.8	78.6	**1.8**	
1	WEST HAVEN	689	91.5	92.2	91.2	93.9	92.7	**-1.2**	
1	WHITE RIV JCT	405			64.3				
2	ALBANY	500	77.4	73.9	82.1	88.2	90.8	**2.6**	
2	BATH!	514	90.1	91.9	81.3				
2	BUFFALO	528	91.7	90.9	84.3	78.4	79.8	**1.4**	
2	CANANDAIGUA	532	91.7	87.0	84.8	80.3	80.6	**0.3**	
2	SYRACUSE	670	86.1	84.1	83.5	87.1	90.0	**2.9**	
3	BRONX	526	92.1	88.2	75.8	85.0	88.6	**3.6**	
3	BROOKLYN	527	88.1	83.5	83.4	79.2	78.8	**-0.4**	
3	EAST ORANGE	561	63.8	69.9	81.9	81.0	75.7	**-5.3**	
3	MONTROSE	620			89.5	90.5	85.0	**-5.5**	
3	NEW YORK	630	84.1	74.6	71.3	63.3	66.1	**2.8**	
3	NORTHPORT	632				88.1	92.1	**4.0**	
4	ALTOONA	503				61.1	57.7	**-3.4**	
4	BUTLER	529				95.7			
4	CLARKSBURG	540				85.7	88.9	**3.2**	
4	COATESVILLE	542			81.5	83.1	86.5	**3.4**	
4	ERIE	562				59.4	86.8	**27.4**	
4	LEBANON	595	88.8	89.0	89.2	87.9	91.1	**3.2**	
4	PHILADELPHIA	642	98.5	100.0	97.0	92.3	91.3	**-1.0**	
4	PITTSBURGH	645	82.4	88.7	91.5	91.2	75.5	**-15.7**	*
4	WILKES-BARRE	693	90.3	95.1	93.6	98.0	91.5	**-6.5**	*
4	WILMINGTON	460			62.5	90.1	85.5	**-4.6**	
5	BALTIMORE	512	84.0	86.4	89.0	79.5	89.2	**9.7**	
5	PERRY POINT	641	93.9	96.8	95.0	99.4	97.8	**-1.6**	
5	WASHINGTON DC	688	97.9	97.1	98.1	95.3	92.8	**-2.5**	
6	ASHEVILLE	637		88.5	96.9	81.3	85.8	**4.5**	
6	BECKLEY	517	61.5	36.8	41.2	63.2	64.3	**1.1**	
6	DURHAM	558	92.9	72.5	85.5	76.7	88.7	**12.0**	
6	FAYETTEVILLE NC	565		95.3	72.9	71.5	84.7	**13.2**	
6	HAMPTON	590	94.6	95.6	93.9	91.1	87.9	**-3.2**	
6	RICHMOND	652	94.6	84.2	85.6	77.6	80.3	**2.7**	
6	SALEM	658		58.3	75.8	81.6	85.2	**3.6**	
6	SALISBURY	659	82.3	87.9	93.6	92.9	86.8	**-6.1**	
7	ATLANTA	508	90.5	93.9	92.5	90.3	90.1	**-0.2**	
7	AUGUSTA	509	89.0	78.4	91.6	96.1	92.9	**-3.2**	
7	BIRMINGHAM	521	95.6	95.7	87.4	97.2	99.0	**1.8**	
7	CHARLESTON	534	96.1	95.4	79.3	93.9	97.5	**3.6**	
7	COLUMBIA SC	544			58.0	59.8	81.1	**21.3**	
7	TUSCALOOSA	679			83.1	76.9	100.0	**23.1**	
7	TUSKEGEE	680	95.3	93.4	89.7	92.5	97.8	**5.3**	

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1998-2002, CONTINUED

VISN	Site Name	Site Code	Serious Psych. or Substance Abuse Dx. FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-FY 02
8	BAY PINES	516			71.9	66.1	74.3	**8.2**
8	GAINESVILLE	573			72.7	75.6	66.7	**-8.9 ***
8	MIAMI	546	77.6	78.7	76.4	76.9	86.0	**9.1**
8	TAMPA	673	88.5	76.8	79.4	89.2	83.1	**-6.1**
8	W PALM BEACH	548			87.7	85.7	87.3	**1.6**
9	HUNTINGTON	581	72.9	68.5	69.3	64.3	67.7	**3.4**
9	LEXINGTON	596			68.4	60.7	72.7	**12.0**
9	LOUISVILLE	603	96.1	97.6	95.5	92.2	93.1	**0.9**
9	MEMPHIS	614			98.6	84.4	90.2	**5.8**
9	MOUNTAIN HOME	621	91.9	88.0	91.4	91.7	93.9	**2.2**
9	NASHVILLE	626	90.0	93.0	93.5	98.6	98.1	**-0.5**
10	CHILLICOTHE	538			95.7	96.5	88.9	**-7.6 ***
10	CINCINNATI	539	96.7	100.0	88.6	95.1	95.4	**0.3**
10	CLEVELAND	541	93.9	95.0	93.8	89.7	91.8	**2.1**
10	COLUMBUS OPC	757	65.5	63.1	58.6	71.5	86.0	**14.5**
10	DAYTON	552	86.4	84.5	78.9	85.4	86.1	**0.7**
10	NORTHEAST OHIO	961			87.8	85.2	89.8	**4.6**
11	ANN ARBOR	989			91.8	94.8	94.4	**-0.4**
11	BATTLE CREEK	515	87.7	82.5	71.1	74.2	84.6	**10.4**
11	DANVILLE	550			83.8	67.7	81.3	**13.6**
11	DETROIT	553	83.9	82.0	80.6	80.5	82.6	**2.1**
11	INDIANAPOLIS	583	83.9	83.2	87.3	79.3	89.1	**9.8**
11	N. INDIANA	610			75.1	70.7	72.7	**2.0**
11	SAGINAW	655				80.0	60.0	**-20.0 ***
11	TOLEDO	506	91.9	93.8	97.4	96.2	98.6	**2.4**
12	CHICAGO WS	537	87.8	91.3	87.2	89.3	84.3	**-5.0**
12	HINES	578	73.4	79.2	87.9	89.5	86.6	**-2.9**
12	IRON MOUNTAIN	585			70.0	80.9	78.8	**-2.1**
12	MADISON	607				90.0	98.4	**8.4**
12	MILWAUKEE	695	88.8	86.2	86.7	71.9	80.1	**8.2**
12	TOMAH	676	87.1	91.7	90.2	88.1	82.6	**-5.5**
15	KANSAS CITY	589	88.5	91.9	93.8	92.8	90.2	**-2.6**
15	SAINT LOUIS	657	96.3	97.9	97.0	96.1	98.1	**2.0**
15	TOPEKA	677			93.3	89.7	88.1	**-1.6**
15	WICHITA	452				90.0	84.8	**-5.2**
16	ALEXANDRIA	502				84.1	85.5	**1.4**
16	FAYETTEVILLE AR	564			86.2	82.5	90.2	**7.7**
16	GULF COAST HCS	520				69.0	84.1	**15.1**
16	HOUSTON	580	75.9	79.2	79.3	77.3	79.5	**2.2**
16	JACKSON	586	90.5	88.8	87.7	92.7	88.9	**-3.8**
16	LITTLE ROCK	598	92.3	90.0	91.5	87.6	92.5	**4.9**
16	MUSKOGEE	623			76.1	81.3	77.0	**-4.3**
16	NEW ORLEANS	629	98.6	99.6	97.7	98.0	98.8	**0.8**
16	OKLAHOMA CITY	635	97.8	98.8	98.9	98.4	99.1	**0.7**
16	SHREVEPORT	667			98.5	88.2	88.6	**0.4**
17	CENT. TEXAS HCS	674			85.9	84.3	82.4	**-1.9**
17	DALLAS	549	82.4	82.7	87.7	90.4	90.9	**0.5**
17	SAN ANTONIO	671	96.6	94.6	96.2	95.8	95.1	**-0.7**

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1998-2002, CONTINUED

VISN	Site Name	Site Code	Serious Psych. or Substance Abuse Dx. FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-FY 02	
18	EL PASO OPC	756				83.3	75.4	**-7.9**	*
18	NEW MEXICO HCS	501			100.0	81.4	83.0	**1.6**	
18	PHOENIX	644	94.5	89.3	78.3	75.6	80.1	**4.5**	
18	TUCSON	678	73.5	76.9	79.8	81.3	73.0	**-8.3**	*
18	W. TEXAS HCS	519				52.2	78.3	**26.1**	
19	CHEYENNE	442	94.3	92.1	92.7	91.1	96.5	**5.4**	
19	DENVER	554	97.5	97.2	99.0	97.3	94.7	**-2.6**	
19	MONTANA HCS	436					95.1		
19	SALT LAKE CITY	660	71.7	83.0	77.4	82.7	82.3	**-0.4**	
19	SHERIDAN	666				77.2	62.0	**-15.2**	*
19	SO COLORADO HCS	567				93.8	79.1	**-14.7**	*
20	ANCHORAGE	463	77.3	74.8	77.8	87.2	86.7	**-0.5**	
20	BOISE	531			82.7	88.3	89.9	**1.6**	
20	PORTLAND	648	67.4	62.6	68.2	65.1	50.8	**-14.3**	*
20	ROSEBURG	653	88.4	85.1	87.8	88.6	91.1	**2.5**	
20	SEATTLE	663	79.0	82.1	82.1	81.2	80.5	**-0.7**	
20	SPOKANE	668	89.3	75.0	76.7	79.8	90.4	**10.6**	
20	WALLA WALLA	687	69.2	74.2	79.9	79.1	71.6	**-7.5**	*
21	CENTRAL CA HCS	570			73.0	65.8	68.6	**2.8**	
21	HONOLULU	459			60.5	64.3	53.7	**-10.6**	*
21	NORTHERN CA HCS	612			77.0	75.8	79.7	**3.9**	
21	PALO ALTO	640			72.3	75.5	83.6	**8.1**	
21	SAN FRANCISCO	662	77.8	85.4	86.8	85.5	83.1	**-2.4**	
21	SIERRA NEV HCS	654			64.3	78.0	75.0	**-3.0**	
22	GREATER LA	691	65.8	62.3	66.5	65.9	60.8	**-5.1**	
22	LOMA LINDA	605	85.4	91.2	87.3	82.8	90.7	**7.9**	
22	LONG BEACH	600	93.5	89.2	90.8	78.7	74.7	**-4.0**	
22	SAN DIEGO	664	97.8	96.9	97.9	93.7	92.7	**-1.0**	
22	SO NEVADA HCS	593			46.0	48.0	54.8	**6.8**	
23	CENTRAL IOWA	555				55.7	47.1	**-8.6**	*
23	FARGO	437	87.1	75.0	81.7	80.5	83.6	**3.1**	
23	GR. NEBRASKA	597				81.2	77.5	**-3.7**	
23	IOWA CITY	584			86.8	69.5	61.0	**-8.5**	*
23	MINNEAPOLIS	618	94.8	96.6	95.9	88.7	87.2	**-1.5**	
23	OMAHA	636				95.5	89.4	**-6.1**	
23	SIOUX FALLS	438			86.3	80.6	84.1	**3.5**	
	ALL SITES		81.1	81.1	81.9	81.2	81.2	**0.0**	
	SITE AVERAGE		86.7	85.5	85.5	82.9	83.9	**1.1**	
	SITE STD.DEV.		9.3	11.3	10.1	10.9	10.8	**7.5**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-8V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1998-2002, BY VISN

VISN	Serious Psych. or Substance Abuse Dx.					Diff. FY 01-FY 02
	FY 98	FY 99	FY 00	FY 01	FY 02	
1	84.7	86.0	87.2	88.6	89.2	0.6
2	87.3	84.2	83.7	83.3	85.1	1.8
3	84.4	79.7	79.4	80.5	80.9	0.4
4	89.8	93.3	91.3	88.6	87.4	-1.2
5	93.5	93.8	95.2	92.7	93.3	0.6
6	86.5	87.9	88.9	84.8	86.1	1.3
7	93.0	92.1	85.9	89.5	92.8	3.3
8	81.8	77.8	76.1	79.3	77.9	-1.4
9	86.6	84.3	88.6	86.7	89.9	3.2
10	85.3	85.4	83.7	84.6	90.1	5.5
11	86.7	84.8	81.5	81.1	86.0	4.9
12	85.7	87.0	87.4	83.8	84.1	0.3
13	92.1	87.5	89.6	84.7		
14			86.8	70.4		
15	92.2	93.7	95.1	93.1	91.4	-1.7
16	85.9	87.2	87.0	85.7	87.2	1.5
17	86.4	85.9	90.3	90.4	89.2	-1.2
18	79.3	80.5	79.3	77.9	78.6	0.7
19	86.8	91.5	90.8	90.9	82.8	-8.1
20	77.9	72.1	77.6	78.6	75.0	-3.6
21	77.9	85.4	77.2	76.4	77.3	0.9
22	68.3	67.5	69.0	68.5	64.4	-4.1
23					77.3	
TOTAL	81.1	81.1	81.9	81.2	81.2	0.0
VISN AVERAGE	85.3	85.1	85.1	83.6	84.1	0.2
VISN STD.DEV.	5.9	6.8	6.6	6.6	7.1	3.1

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CHAPTER 4
HCHV PROGRAM PROCESS

A. Focus on Outreach

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 4-1 and 4-1V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2002, 54 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another nine percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. Combined, these two types of VA outreach accounted for 63 percent of the first contacts by HCHV clinicians. An additional eight percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 4-2 and 4-2V, veterans are frequently interviewed for the intake assessment in the community. In FY 2002, about 63 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) About 25 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites.

Tables 4-3 and 4-3V show the trend in outreach and community interviews from FY 98 through FY 2002. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a two percentage point decrease in the proportion of veterans encountered through outreach, and a six percentage point decrease in proportion interviewed in the community, from FY 2001 to FY 2002. Looking at the entire five-year period shows that the sharpest drop in these measures occurred following FY 2000.

Tables 4-4 and 4-4V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2002. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 4-4A and 4-4AV display the use of <u>any</u> VA mental health services by the same group of veterans[1]. Each table lists the percentage of veterans in four service-use groups (none before-none after; some before-none after; none before-some after; some before-some after). Tables 4-4 and 4-4V show that most veterans assessed by the HCHV program (78 percent) have not used HCHV services in the six months before contact. Overall, about half (53 percent) of the veterans receive HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who <u>did not</u> use services <u>before</u> contact and <u>did</u> use them <u>after</u> contact. This group constitutes about 38 percent of the contacts made during this time period. *About 40 percent of contacts during the time period measured used no HCHV services before or after initial assessment*. This group includes unknown

[1] Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2002 are included. VA Mental health service use included any outpatient psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PRRTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

numbers of non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment; yet suggests that a substantial percentage of outreach efforts do not result in connection of veterans with HCHV program services.

The broader use of any VA mental health services in the group initially assessed during FY 2002 is shown in Tables 4-4A and 4-4AV[2]. About 48 percent of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 70 percent of the veterans contacted in FY 2002 receive some services from VA mental health in the six months following contact. Less than a quarter of veterans contacted get no services before or after contact. The difference between the 53 percent who receive HCHV services after contact (in Table 4-4) and the 70 percent who receive any VA mental health services after contact (in Table 4-4A) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

B. Selection for Residential Treatment

Tables 4-5 through 4-11 compare veterans contacted in FY 2002 who were placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 34,832 veterans on whom intake assessments were completed during FY 2002 at sites with residential treatment programs, 3,384 (nine percent) were placed in contracted residential treatment[3]. The percentage of veterans placed into residential treatment has decreased noticeably since FY 2000, in part due to several programs that placed no veterans during the fiscal year. Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., chronicity of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-5 through 4-11 attempt to monitor this process.

Veterans placed in residential treatment were slightly younger than those not placed (see Table 4-6). A slightly lower percentage of women were placed in residential treatment as were not placed (some contract programs only accept males). The ethnic distribution of placements was similar to those not placed (Table 4-7).

As shown in Table 4-8, veterans who were placed were as likely to be literally homeless at intake as those not placed. In contrast, veterans who were placed were much more likely to have serious psychiatric and substance abuse problems, as indicated by their intake diagnoses (Table 4-9).

Appropriateness of Residential Treatment Placement

In order to detect inappropriate selection for placement in residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their

[2] HCHV services are also included in the count of “any VA mental health” services.
[3] Placement figures in Table 4-5 include only veterans whose intake form was completed during FY 2002 and whose admission to residential treatment occurred on or before December 31, 2002.

own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-10 and 4-10V, about 12 percent of veterans placed in residential treatment during FY 2002 met any of these criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment increased from 8.5 percent in FY 97 to 12.8 percent in FY 2001, but now appears to have leveled off. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran, and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars are not intended to be used for veterans who are referred from inpatient units of the medical center. In order to detect these placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2002 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-11 and 4-11V. Overall, six percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV resources are being eroded by use for inpatient discharge planning.

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
1	BEDFORD	26.4	12.5	5.7	18.9	0.3	7.4	25.0	3.7	***51.4***
1	BOSTON	14.9	9.8	1.0	2.9	0.4	3.3	67.8	0.0	***82.8***
1	MANCHESTER	61.3	0.8	3.2	16.1	0.0	16.9	0.0	1.6	***61.3***
1	NORTHAMPTON	85.3	1.5	3.7	2.9	0.0	0.4	5.5	0.7	***90.8***
1	PROVIDENCE	95.6	0.0	0.4	0.4	0.4	3.1	0.0	0.0	***95.6***
1	TOGUS	35.7	14.3	10.7	21.4	1.8	12.5	1.8	1.8	***37.5***
1	WEST HAVEN	78.2	6.5	0.2	9.2	0.7	4.4	0.0	0.7	***78.2***
2	ALBANY	76.6	3.8	0.2	8.1	0.7	5.4	2.7	2.5	***79.3***
2	BUFFALO	26.1	7.5	2.4	5.6	1.9	24.5	28.0	4.0	***54.0***
2	CANANDAIGUA	29.2	32.9	3.1	3.7	1.7	25.0	0.3	4.2	***29.5 ****
2	SYRACUSE	53.0	9.6	5.0	12.8	0.0	10.5	0.0	9.1	***53.0***
3	BRONX	93.3	0.6	0.2	3.6	1.8	0.5	0.0	0.0	***93.3***
3	BROOKLYN	37.7	3.9	3.4	9.0	1.4	27.5	12.2	4.8	***49.9***
3	EAST ORANGE	11.6	3.2	10.6	13.9	4.2	54.2	0.0	2.2	***11.6 ****
3	MONTROSE	96.8	0.3	0.3	0.0	0.0	2.4	0.0	0.3	***96.8***
3	NEW YORK	0.9	0.0	0.9	5.3	1.8	6.1	77.5	7.6	***78.4***
3	NORTHPORT	99.4	0.0	0.6	0.0	0.0	0.0	0.0	0.0	***99.4***
4	ALTOONA	0.0	3.8	19.2	15.4	0.0	57.7	0.0	3.8	***0.0 ****
4	CLARKSBURG	16.2	27.3	29.3	9.1	2.0	15.2	0.0	1.0	***16.2 ****
4	COATESVILLE	8.8	2.7	0.0	10.1	1.4	12.2	62.8	2.0	***71.6***
4	ERIE	45.8	11.1	6.9	9.7	1.4	10.4	1.4	13.2	***47.2***
4	LEBANON	76.8	3.4	1.4	1.0	0.0	16.4	0.0	1.0	***76.8***
4	PHILADELPHIA	44.4	10.9	4.6	10.9	0.2	13.1	15.8	0.2	***60.2***
4	PITTSBURGH	77.3	4.3	1.1	6.5	0.7	9.0	0.0	1.1	***77.3***
4	WILKES-BARRE	73.4	10.5	4.0	4.8	0.0	4.0	2.4	0.8	***75.8***
4	WILMINGTON	26.0	28.9	4.0	10.4	0.6	25.4	0.0	4.6	***26.0 ****
5	BALTIMORE	96.0	2.3	0.0	0.0	0.0	1.7	0.0	0.0	***96.0***
5	PERRY POINT	39.0	21.3	7.1	2.7	0.0	14.2	14.4	1.4	***53.4***
5	WASHINGTON DC	60.1	4.1	0.5	17.9	0.3	14.3	2.0	0.8	***62.1***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
6	ASHEVILLE	53.3	0.0	40.8	3.3	0.0	2.5	0.0	0.0	***53.3***
6	BECKLEY	57.1	10.7	3.6	21.4	0.0	7.1	0.0	0.0	***57.1***
6	DURHAM	45.0	14.7	18.5	12.6	1.3	3.8	0.0	4.2	***45.0***
6	FAYETTEVILLE NC	81.3	1.8	0.6	1.2	0.3	4.6	9.8	0.3	***91.1***
6	HAMPTON	65.7	4.7	13.4	7.7	1.3	6.5	0.0	0.6	***65.7***
6	RICHMOND	59.1	9.8	7.6	12.1	0.0	10.6	0.0	0.8	***59.1***
6	SALEM	81.8	8.3	2.2	2.2	1.1	3.9	0.0	0.6	***81.8***
6	SALISBURY	84.2	3.5	8.3	1.4	0.2	2.1	0.0	0.2	***84.2***
7	ATLANTA	21.7	7.5	1.3	6.4	0.4	54.0	7.1	1.6	***28.8 ****
7	AUGUSTA	68.9	1.9	10.9	4.1	0.0	6.4	0.0	7.9	***68.9***
7	BIRMINGHAM	11.6	6.0	8.5	15.6	0.5	42.7	5.5	9.5	***17.1 ****
7	CHARLESTON	91.1	1.0	0.3	3.5	1.9	1.6	0.0	0.6	***91.1***
7	COLUMBIA SC	23.3	35.7	3.5	12.3	0.9	20.3	2.2	1.8	***25.6 ****
7	TUSCALOOSA	23.1	15.4	0.0	53.8	0.0	7.7	0.0	0.0	***23.1 ****
7	TUSKEGEE	48.7	2.6	3.3	10.0	0.4	33.9	0.0	1.1	***48.7***
8	BAY PINES	53.3	17.2	0.2	0.8	0.4	14.0	9.2	4.8	***62.6***
8	GAINESVILLE	39.2	5.6	0.9	12.0	0.0	5.5	35.4	1.3	***74.6***
8	MIAMI	63.6	3.1	2.9	19.0	2.1	8.8	0.2	0.2	***63.8***
8	TAMPA	70.9	3.1	1.8	1.3	1.8	9.3	9.8	2.1	***80.6***
8	W PALM BEACH	31.3	7.4	3.4	11.5	2.8	37.8	2.8	3.1	***34.1***
9	HUNTINGTON	91.5	1.6	1.6	4.2	0.5	0.5	0.0	0.0	***91.5***
9	LEXINGTON	9.1	90.9	0.0	0.0	0.0	0.0	0.0	0.0	***9.1 ****
9	LOUISVILLE	47.1	33.9	6.3	3.4	2.9	3.4	0.6	2.3	***47.7***
9	MEMPHIS	13.7	2.7	42.7	10.3	1.5	27.0	0.2	2.0	***13.8 ****
9	MOUNTAIN HOME	43.9	13.4	8.0	4.6	9.2	16.4	0.0	4.6	***43.9***
9	NASHVILLE	68.8	1.0	6.4	10.9	1.0	11.9	0.0	0.0	***68.8***
10	CHILLICOTHE	44.4	11.1	3.7	20.4	0.0	18.5	0.0	1.9	***44.4***
10	CINCINNATI	89.8	0.9	0.9	4.6	0.9	1.9	0.5	0.5	***90.3***
10	CLEVELAND	86.1	1.6	6.0	3.6	0.0	0.3	1.9	0.5	***88.0***
10	COLUMBUS OPC	84.5	3.9	1.6	0.8	0.0	3.9	5.4	0.0	***89.9***
10	DAYTON	90.4	0.7	2.5	1.4	0.0	5.0	0.0	0.0	***90.4***
10	NORTHEAST OHIO	78.2	4.8	0.7	6.8	2.0	7.5	0.0	0.0	***78.2***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
11	ANN ARBOR	99.6	0.4	0.0	0.0	0.0	0.0	0.0	0.0	***99.6***
11	BATTLE CREEK	68.4	3.2	4.9	0.4	0.4	5.3	16.2	1.2	***84.6***
11	DANVILLE	9.4	31.3	0.0	15.6	0.0	43.8	0.0	0.0	***9.4 ****
11	DETROIT	30.7	0.5	0.0	0.0	0.3	0.0	68.5	0.0	***99.2***
11	INDIANAPOLIS	74.9	9.1	0.0	3.4	0.0	12.0	0.0	0.6	***74.9***
11	N. INDIANA	23.2	24.5	6.8	10.0	2.7	12.7	18.2	1.8	***41.4***
11	SAGINAW	20.0	66.7	0.0	0.0	0.0	13.3	0.0	0.0	***20.0 ****
11	TOLEDO	92.3	1.9	0.5	1.4	0.0	3.8	0.0	0.0	***92.3***
12	CHICAGO WS	95.1	1.2	0.1	0.4	0.3	2.2	0.3	0.3	***95.4***
12	HINES	76.9	3.0	0.0	3.6	0.3	12.2	2.4	1.8	***79.2***
12	IRON MOUNTAIN	7.7	1.9	28.8	13.5	1.9	46.2	0.0	0.0	***7.7 ****
12	MADISON	54.1	0.0	6.6	0.0	0.0	1.6	37.7	0.0	***91.8***
12	MILWAUKEE	26.2	16.3	6.9	4.2	0.3	14.5	30.1	1.5	***56.3***
12	TOMAH	18.1	2.7	7.4	24.2	2.0	16.1	18.1	11.4	***36.2***
15	KANSAS CITY	21.3	5.4	1.0	47.3	0.3	16.9	4.4	3.4	***25.7 ****
15	SAINT LOUIS	70.4	3.7	0.9	6.5	2.8	15.7	0.0	0.0	***70.4***
15	TOPEKA	69.0	4.8	2.4	11.9	0.0	4.8	0.0	7.1	***69.0***
15	WICHITA	45.5	9.1	0.0	21.2	0.0	18.2	0.0	6.1	***45.5***
16	ALEXANDRIA	93.5	1.6	0.0	2.4	0.0	2.4	0.0	0.0	***93.5***
16	FAYETTEVILLE AR	55.3	1.5	20.5	21.2	0.0	0.8	0.0	0.8	***55.3***
16	GULF COAST HCS	4.3	10.1	0.0	33.3	20.3	29.0	0.0	2.9	***4.3 ****
16	HOUSTON	30.0	10.2	1.8	7.0	0.1	28.2	0.6	22.2	***30.6 ****
16	JACKSON	41.2	3.5	7.5	12.8	0.4	28.3	3.1	3.1	***44.2***
16	LITTLE ROCK	3.9	0.7	0.7	3.2	0.5	1.0	89.8	0.2	***93.7***
16	MUSKOGEE	31.0	17.5	1.6	46.0	1.6	2.4	0.0	0.0	***31.0***
16	NEW ORLEANS	42.3	4.6	1.5	12.2	3.2	34.8	0.0	1.5	***42.3***
16	OKLAHOMA CITY	12.1	8.4	4.7	62.6	3.7	3.7	0.0	4.7	***12.1 ****
16	SHREVEPORT	34.3	34.3	0.6	15.4	0.0	13.7	0.0	1.7	***34.3***
17	CENT. TEXAS HCS	69.0	4.2	1.1	12.1	1.1	10.6	0.0	1.9	***69.0***
17	DALLAS	95.0	0.7	0.9	1.0	0.1	0.8	1.0	0.4	***96.0***
17	SAN ANTONIO	61.8	12.0	1.6	10.0	0.7	13.8	0.2	0.0	***62.0***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
18	EL PASO OPC	23.0	44.4	1.6	11.9	0.8	10.3	0.8	7.1	***23.8 ****
18	NEW MEXICO HCS	77.7	3.3	7.9	3.6	0.0	6.2	1.3	0.0	***79.0***
18	PHOENIX	32.9	7.8	5.2	19.0	0.7	27.3	5.8	1.3	***38.7***
18	TUCSON	18.6	10.2	3.8	5.9	0.0	56.9	3.8	0.8	***22.4 ****
18	W. TEXAS HCS	30.4	4.3	13.0	26.1	2.2	15.2	0.0	8.7	***30.4 ****
19	CHEYENNE	43.5	12.2	0.0	8.7	3.5	30.4	0.9	0.9	***44.3***
19	DENVER	77.0	2.6	0.7	4.6	0.0	12.5	0.0	2.6	***77.0***
19	MONTANA HCS	19.5	36.6	14.6	12.2	2.4	9.8	0.0	4.9	***19.5 ****
19	SALT LAKE CITY	54.2	5.0	9.3	17.9	0.9	10.9	0.0	1.8	***54.2***
19	SHERIDAN	74.5	21.2	2.2	0.0	0.0	1.5	0.0	0.7	***74.5***
19	SO COLORADO HC	32.9	21.8	0.9	2.1	11.5	27.4	0.0	3.4	***32.9***
20	ANCHORAGE	63.9	12.0	0.0	3.6	4.8	13.3	0.0	2.4	***63.9***
20	BOISE	66.7	1.0	17.2	11.1	0.0	4.0	0.0	0.0	***66.7***
20	PORTLAND	95.1	2.4	0.0	1.1	0.4	0.6	0.0	0.4	***95.1***
20	ROSEBURG	53.6	2.1	1.8	2.6	1.3	27.4	6.3	4.7	***59.9***
20	SEATTLE	98.6	0.0	0.2	0.2	0.8	0.2	0.0	0.0	***98.6***
20	SPOKANE	90.4	4.5	0.0	3.8	0.0	1.3	0.0	0.0	***90.4***
20	WALLA WALLA	34.7	11.1	1.8	11.1	23.6	15.6	0.9	1.3	***35.6***
21	CENTRAL CA HCS	16.6	3.2	1.4	4.9	0.0	73.5	0.0	0.4	***16.6 ****
21	HONOLULU	52.1	9.2	5.7	3.5	2.5	19.7	3.5	3.8	***55.6***
21	NORTHERN CA HC	74.3	8.3	0.8	3.5	1.0	8.1	3.0	1.0	***77.3***
21	PALO ALTO	86.2	4.0	1.2	1.2	1.6	4.8	0.1	0.8	***86.4***
21	SAN FRANCISCO	33.1	16.1	0.8	6.7	0.8	38.0	0.0	4.5	***33.1***
21	SIERRA NEV HCS	8.2	17.0	6.3	35.8	5.7	16.8	5.4	4.8	***13.6 ****
22	GREATER LA	56.6	13.9	1.9	2.7	2.9	19.0	3.0	0.1	***59.6***
22	LOMA LINDA	29.0	6.5	0.0	32.7	0.9	30.8	0.0	0.0	***29.0 ****
22	LONG BEACH	24.8	6.6	0.3	2.8	0.6	1.7	60.6	2.7	***85.5***
22	SAN DIEGO	19.2	67.5	1.7	1.7	1.3	5.0	3.3	0.3	***22.5 ****
22	SO NEVADA HCS	0.1	15.3	1.9	1.9	0.3	9.1	68.9	2.4	***69.1***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
23	CENTRAL IOWA	52.9	17.3	0.0	1.9	0.0	20.2	0.0	7.7	***52.9***
23	FARGO	75.3	6.2	1.4	7.2	0.0	2.7	0.0	7.2	***75.3***
23	GR. NEBRASKA	71.6	3.9	2.0	10.8	0.0	11.8	0.0	0.0	***71.6***
23	IOWA CITY	19.9	15.6	6.0	8.2	1.8	28.7	0.0	19.9	***19.9 ****
23	MINNEAPOLIS	95.0	1.9	0.0	0.3	0.3	1.9	0.0	0.6	***95.0***
23	OMAHA	66.9	0.0	0.0	15.6	0.0	17.5	0.0	0.0	***66.9***
23	SIOUX FALLS	2.9	0.0	21.7	31.9	0.0	21.7	21.7	0.0	***24.6 ****
	ALL SITES	54.0	8.4	3.6	7.0	1.3	14.2	9.3	2.2	***63.3***
	SITE AVERAGE	51.2	10.0	4.6	9.7	1.3	14.0	7.0	2.3	***58.2***
	SITE STD.DEV.	29.1	13.7	7.3	10.9	3.1	14.1	17.1	3.5	***27.4***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-2. PLACE OF INTERVIEW

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	BEDFORD	11.5	0.0	0.0	27.7	0.0	43.2	8.1	9.5	54.7
1	BOSTON	19.3	0.0	2.3	9.8	0.0	68.6	0.0	0.0	90.2
1	MANCHESTER	38.7	13.7	0.0	29.0	0.0	0.0	0.0	18.5	52.4
1	NORTHAMPTON	9.5	0.7	0.0	18.3	0.0	56.4	11.7	3.3	66.7
1	PROVIDENCE	32.7	9.7	50.0	0.4	0.9	4.0	0.4	1.8	97.3
1	TOGUS	16.1	5.4	16.1	39.3	1.8	1.8	0.0	19.6	41.1
1	WEST HAVEN	84.7	5.1	1.5	7.0	0.2	0.0	0.0	1.5	91.5
2	ALBANY	30.9	8.3	4.5	1.8	0.2	39.2	0.0	15.1	83.1
2	BUFFALO	23.7	1.1	5.1	3.5	0.0	57.5	0.3	8.9	87.4
2	CANANDAIGUA	18.3	1.7	5.9	28.1	2.0	0.8	6.5	36.8	28.7 *
2	SYRACUSE	38.4	0.9	0.5	28.8	1.4	0.0	1.8	28.3	41.1
3	BRONX	21.8	0.3	0.2	76.2	0.2	0.2	0.2	1.1	22.6 *
3	BROOKLYN	35.9	0.2	0.4	1.3	0.0	61.9	0.0	0.4	98.4
3	EAST ORANGE	2.5	0.7	0.0	74.3	2.0	0.0	0.0	20.5	5.2 *
3	MONTROSE	32.4	0.0	0.0	5.0	0.6	0.3	45.7	15.9	33.3
3	NEW YORK	0.6	0.0	0.3	0.3	0.0	90.9	0.3	7.6	91.8
3	NORTHPORT	79.9	0.0	1.2	15.2	0.0	0.0	0.0	3.7	81.1
4	ALTOONA	0.0	0.0	0.0	46.2	0.0	0.0	0.0	53.8	0.0 *
4	CLARKSBURG	36.4	2.0	2.0	45.5	3.0	0.0	1.0	10.1	43.4
4	COATESVILLE	1.4	0.7	0.0	28.4	0.0	66.9	0.0	2.7	68.9
4	ERIE	18.1	6.9	0.0	14.6	19.4	0.0	2.8	38.2	44.4
4	LEBANON	78.5	1.0	0.3	15.4	0.0	0.0	0.3	4.4	79.9
4	PHILADELPHIA	10.5	2.4	0.2	43.4	0.0	43.0	0.0	0.5	56.1
4	PITTSBURGH	33.5	16.2	21.2	16.2	4.3	0.7	1.1	6.8	75.9
4	WILKES-BARRE	56.5	16.5	7.7	9.3	0.4	3.6	2.0	4.0	84.7
4	WILMINGTON	32.9	10.4	15.0	20.2	0.0	0.0	11.0	10.4	58.4
5	BALTIMORE	34.0	41.1	22.3	0.0	0.0	0.9	0.3	1.4	98.3
5	PERRY POINT	46.3	4.9	2.5	25.6	0.0	15.3	1.4	4.1	68.9
5	WASHINGTON DC	41.9	7.7	2.0	43.7	0.0	2.6	0.0	2.0	54.2

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
6	ASHEVILLE	26.7	0.0	10.8	61.7	0.0	0.0	0.0	0.8	37.5
6	BECKLEY	64.3	0.0	0.0	32.1	0.0	0.0	0.0	3.6	64.3
6	DURHAM	45.0	0.8	1.3	33.2	0.8	0.0	0.4	18.5	47.9
6	FAYETTEVILLE NC	73.6	9.2	6.7	0.3	0.0	9.8	0.0	0.3	99.4
6	HAMPTON	23.6	16.8	17.3	33.4	5.2	0.0	2.7	1.0	62.9
6	RICHMOND	16.7	1.5	0.0	65.9	0.0	0.0	0.0	15.9	18.2 *
6	SALEM	53.0	11.0	28.7	6.1	1.1	0.0	0.0	0.0	93.9
6	SALISBURY	87.5	0.5	0.7	9.9	0.0	0.0	0.0	1.4	88.7
7	ATLANTA	6.9	6.8	5.1	68.6	0.4	7.1	4.4	0.7	26.3 *
7	AUGUSTA	15.0	16.9	10.1	57.7	0.0	0.0	0.0	0.4	41.9
7	BIRMINGHAM	2.5	0.5	0.0	21.6	0.5	68.3	0.0	6.5	71.9
7	CHARLESTON	16.2	1.6	0.3	81.5	0.3	0.0	0.0	0.0	18.5 *
7	COLUMBIA SC	0.4	0.0	0.0	81.5	0.0	2.2	11.9	4.0	2.6 *
7	TUSCALOOSA	7.7	15.4	0.0	76.9	0.0	0.0	0.0	0.0	23.1 *
7	TUSKEGEE	47.2	1.1	0.0	51.3	0.0	0.0	0.0	0.4	48.3
8	BAY PINES	51.5	2.1	10.9	0.6	0.4	13.4	0.0	21.1	78.2
8	GAINESVILLE	22.9	4.3	6.9	28.9	0.0	35.3	0.1	1.6	69.4
8	MIAMI	32.4	11.5	5.0	18.6	0.6	19.7	4.2	7.9	69.2
8	TAMPA	65.8	10.7	7.0	2.7	0.0	11.4	0.6	1.9	94.8
8	W PALM BEACH	10.8	11.8	6.8	62.5	2.5	3.7	0.0	1.9	35.6
9	HUNTINGTON	87.8	0.0	0.0	2.6	2.1	0.0	0.0	7.4	89.9
9	LEXINGTON	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
9	LOUISVILLE	98.3	0.6	0.0	0.0	0.0	0.0	0.0	1.1	98.9
9	MEMPHIS	11.0	0.7	1.3	82.3	0.2	0.3	0.5	3.7	13.5 *
9	MOUNTAIN HOME	22.9	15.3	3.8	26.3	17.6	0.0	1.9	12.2	59.5
9	NASHVILLE	45.7	17.4	1.9	34.1	0.3	0.0	0.3	0.3	65.3

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
10	CHILLICOTHE	57.4	3.7	0.0	35.2	0.0	0.0	0.0	3.7	61.1
10	CINCINNATI	73.1	1.9	0.0	11.1	0.0	1.4	0.9	11.6	76.4
10	CLEVELAND	85.0	1.6	0.5	10.9	0.0	0.0	0.0	1.9	87.2
10	COLUMBUS OPC	73.6	2.3	0.0	2.3	6.2	6.2	0.0	9.3	88.4
10	DAYTON	66.5	0.4	1.4	24.2	2.1	0.0	0.0	5.3	70.5
10	NORTHEAST OHIO	34.7	0.7	0.0	27.2	0.0	0.7	15.6	21.1	36.1
11	ANN ARBOR	54.7	27.6	14.2	0.0	0.0	0.0	1.3	2.2	96.6
11	BATTLE CREEK	17.4	0.0	0.0	12.1	0.4	64.8	0.0	5.3	82.6
11	DANVILLE	6.3	0.0	0.0	93.8	0.0	0.0	0.0	0.0	6.3 *
11	DETROIT	1.9	0.3	1.4	0.0	0.0	96.5	0.0	0.0	100.0
11	INDIANAPOLIS	65.1	4.0	0.6	1.1	0.0	0.6	0.0	28.6	70.3
11	N. INDIANA	53.2	0.5	2.3	20.5	1.8	19.5	0.0	2.3	77.3
11	SAGINAW	73.3	0.0	13.3	0.0	0.0	0.0	0.0	13.3	86.7
11	TOLEDO	39.9	19.2	15.4	8.2	0.0	0.5	4.8	12.0	75.0
12	CHICAGO WS	55.2	13.8	20.1	2.4	0.4	3.4	2.2	2.5	92.9
12	HINES	29.4	35.0	4.7	20.2	0.6	3.9	0.3	5.9	73.6
12	IRON MOUNTAIN	5.8	0.0	0.0	86.5	1.9	0.0	0.0	5.8	7.7 *
12	MADISON	9.8	0.0	0.0	4.9	0.0	85.2	0.0	0.0	95.1
12	MILWAUKEE	0.3	0.0	0.0	13.1	0.0	83.9	0.0	2.7	84.2
12	TOMAH	0.7	0.0	0.0	0.7	0.0	97.3	0.0	1.3	98.0
15	KANSAS CITY	15.5	1.0	1.4	73.0	0.3	6.8	0.0	2.0	25.0 *
15	SAINT LOUIS	67.6	0.0	0.0	28.7	1.9	0.9	0.0	0.9	70.4
15	TOPEKA	64.3	4.8	0.0	31.0	0.0	0.0	0.0	0.0	69.0
15	WICHITA	12.1	24.2	6.1	36.4	0.0	0.0	0.0	21.2	42.4

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
16	ALEXANDRIA	71.8	3.2	0.0	8.9	0.0	0.0	0.0	16.1	75.0
16	FAYETTEVILLE AR	19.7	0.8	0.0	77.3	0.0	0.0	0.0	2.3	20.5 *
16	GULF COAST HCS	7.2	0.0	0.0	4.3	87.0	0.0	0.0	1.4	94.2
16	HOUSTON	10.6	6.4	9.6	5.7	0.0	2.8	0.7	64.1	29.5
16	JACKSON	38.5	2.2	2.7	49.1	0.0	3.5	0.0	4.0	46.9
16	LITTLE ROCK	1.9	0.2	1.9	0.7	0.0	94.9	0.0	0.2	99.0
16	MUSKOGEE	38.9	0.0	0.0	55.6	0.0	0.8	0.0	4.8	39.7
16	NEW ORLEANS	4.6	1.5	0.0	93.7	0.0	0.0	0.0	0.2	6.1 *
16	OKLAHOMA CITY	19.6	1.9	0.0	74.8	0.9	0.0	0.0	2.8	22.4 *
16	SHREVEPORT	2.9	0.0	0.0	93.7	0.0	0.6	0.0	2.9	3.4 *
17	CENT. TEXAS HCS	43.5	6.9	10.9	28.3	0.9	1.2	0.0	8.3	63.4
17	DALLAS	74.5	0.2	0.0	11.6	0.1	4.9	6.0	2.7	79.7
17	SAN ANTONIO	40.0	12.9	0.4	43.6	0.4	0.7	0.0	2.0	54.4
18	EL PASO OPC	61.1	0.0	0.0	23.8	0.0	12.7	0.0	2.4	73.8
18	NEW MEXICO HCS	62.0	9.5	2.6	13.8	0.0	1.0	0.0	11.1	75.1
18	PHOENIX	0.9	0.2	0.1	96.2	0.0	2.1	0.1	0.2	3.4 *
18	TUCSON	6.9	0.0	0.0	86.2	0.3	3.8	0.0	2.8	11.0 *
18	W. TEXAS HCS	2.2	0.0	15.2	82.6	0.0	0.0	0.0	0.0	17.4 *
19	CHEYENNE	0.9	0.0	0.0	99.1	0.0	0.0	0.0	0.0	0.9 *
19	DENVER	55.3	3.9	0.0	30.3	0.0	0.0	0.0	10.5	59.2
19	MONTANA HCS	19.5	2.4	0.0	68.3	7.3	0.0	0.0	2.4	29.3 *
19	SALT LAKE CITY	40.8	0.5	1.6	50.8	0.0	2.3	0.5	3.6	45.1
19	SHERIDAN	94.2	0.0	0.0	4.4	0.0	1.5	0.0	0.0	95.6
19	SO COLORADO HCS	13.2	2.1	0.0	81.2	0.0	0.0	0.0	3.4	15.4 *

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
20	ANCHORAGE	50.6	8.4	0.0	2.4	0.0	1.2	1.2	36.1	60.2
20	BOISE	12.1	5.1	0.0	82.8	0.0	0.0	0.0	0.0	17.2 *
20	PORTLAND	33.6	59.8	0.2	0.9	5.0	0.0	0.0	0.4	98.7
20	ROSEBURG	15.0	5.8	40.9	1.1	1.1	29.0	0.3	6.9	91.8
20	SEATTLE	4.5	1.0	0.0	1.0	93.5	0.0	0.0	0.0	99.0
20	SPOKANE	2.6	0.0	0.0	1.3	0.0	96.2	0.0	0.0	98.7
20	WALLA WALLA	24.4	11.1	0.0	23.6	32.4	4.4	0.4	3.6	72.4
21	CENTRAL CA HCS	8.5	2.8	9.5	78.8	0.0	0.0	0.0	0.4	20.8 *
21	HONOLULU	35.2	17.1	3.8	28.6	1.6	4.4	0.6	8.6	62.2
21	NORTHERN CA HCS	12.6	17.7	0.6	14.6	0.1	35.8	0.4	18.1	66.9
21	PALO ALTO	86.4	1.5	5.9	0.3	0.4	0.1	1.5	4.0	94.3
21	SAN FRANCISCO	4.6	0.3	0.0	2.3	0.5	71.9	6.3	14.0	77.4
21	SIERRA NEV HCS	5.7	0.9	0.0	82.7	0.0	8.8	0.3	1.7	15.3 *
22	GREATER LA	3.3	0.8	55.1	10.3	0.9	3.0	24.5	2.1	63.1
22	LOMA LINDA	3.7	0.0	2.8	90.7	0.0	0.0	0.0	2.8	6.5 *
22	LONG BEACH	6.7	4.8	2.1	3.5	0.9	61.0	2.2	18.8	75.5
22	SAN DIEGO	6.0	2.0	0.0	63.9	0.0	23.8	1.3	3.0	31.8
22	SO NEVADA HCS	0.1	0.0	0.0	0.0	0.0	99.9	0.0	0.0	100.0
23	CENTRAL IOWA	76.9	3.8	2.9	1.9	0.0	0.0	2.9	11.5	83.7
23	FARGO	43.2	9.6	2.1	28.4	0.0	0.0	0.0	16.8	54.8
23	GR. NEBRASKA	51.0	8.8	13.7	20.6	4.9	0.0	0.0	1.0	78.4
23	IOWA CITY	14.2	5.7	4.3	16.3	1.4	0.0	0.7	57.4	25.5 *
23	MINNEAPOLIS	68.0	0.6	22.8	3.1	0.6	2.8	0.0	2.2	94.7
23	OMAHA	54.4	6.3	3.1	28.1	3.1	0.0	0.0	5.0	66.9
23	SIOUX FALLS	0.0	0.0	0.0	76.8	0.0	23.2	0.0	0.0	23.2 *
	ALL SITES	28.5	5.5	9.8	25.9	2.2	16.9	4.0	7.3	62.9
	SITE AVERAGE	33.1	5.3	4.5	31.3	2.6	14.1	1.5	7.5	59.6
	SITE STD.DEV.	27.4	8.7	9.0	30.1	11.7	27.1	5.1	11.3	30.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-2V. PLACE OF INTERVIEW, BY VISN

VISN	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	33.6	3.4	7.3	14.2	0.2	34.0	3.0	4.2	78.6
2	26.9	3.5	4.4	13.2	0.8	28.1	2.0	21.1	63.7
3	24.2	0.2	0.2	34.6	0.4	26.7	6.4	7.2	51.8
4	32.4	6.7	5.4	26.2	2.2	18.1	1.7	7.3	64.8
5	40.8	17.3	8.6	23.9	0.0	6.2	0.5	2.5	73.0
6	49.2	8.0	9.9	24.9	1.8	1.5	0.9	3.8	70.4
7	14.3	5.0	3.0	63.1	0.2	9.9	2.8	1.7	32.4
8	38.8	7.6	7.3	19.6	0.5	19.0	0.9	6.3	73.2
9	39.9	6.4	1.6	43.4	3.4	0.1	0.6	4.6	51.4
10	69.8	1.4	0.5	16.3	1.2	1.0	2.1	7.7	73.9
11	33.7	7.5	5.2	8.3	0.3	37.4	0.9	6.7	84.2
12	30.0	13.1	9.4	11.0	0.4	32.0	1.0	3.2	84.9
15	31.2	2.7	1.3	56.9	0.6	4.4	0.0	2.9	40.2
16	15.0	3.0	3.9	35.9	2.2	15.6	0.3	24.2	39.7
17	57.4	5.0	3.5	23.7	0.4	2.8	2.8	4.2	69.2
18	17.6	1.8	0.9	73.6	0.1	3.0	0.1	2.9	23.4
19	38.7	1.3	0.6	54.3	0.3	1.1	0.2	3.7	41.9
20	18.9	19.5	7.9	7.8	28.6	13.8	0.2	3.4	88.7
21	29.1	6.7	2.7	22.9	0.4	26.6	2.0	9.6	65.5
22	3.6	1.4	37.6	11.9	0.7	23.2	16.9	4.6	66.6
23	46.3	5.1	9.0	18.6	1.2	1.9	0.4	17.6	63.4
TOTAL	28.5	5.5	9.8	25.9	2.2	16.9	4.0	7.3	62.9
VISN AVERAGE	32.9	6.0	6.2	28.8	2.2	14.6	2.2	7.1	61.9
VISN STD.DEV.	15.3	5.1	7.9	19.1	6.1	12.6	3.7	6.2	18.1

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**		FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**	
1	BEDFORD	518			65	71	55	**-17**				74	79	64	**-15**	
1	BOSTON	523	88	84	91	82	90	**9**		91	88	93	87	93	**6**	
1	MANCHESTER	608			60	59	52	**-7**				63	72	62	**-10**	
1	NORTHAMPTON	631				75	67	**-9**					95	92	**-3**	
1	PROVIDENCE	650	86	88	93	91	97	**6**		90	95	98	97	96	**-2**	
1	TOGUS	402			65	39	41	**2**				71	42	52	**10**	
1	WEST HAVEN	689	87	89	90	91	92	**1**		89	91	90	88	85	**-3**	
1	WHITE RIV JCT	405			21							57				
2	ALBANY	500	77	76	60	77	83	**6**		47	50	60	87	83	**-4**	
2	BATH!	514	69	74	63					86	95	88				
2	BUFFALO	528	92	87	92	79	87	**9**		83	79	77	64	62	**-3**	
2	CANANDAIGUA	532	94	82	57	39	29	**-10**		93	91	65	53	62	**10**	
2	SYRACUSE	670	97	92	98	67	41	**-26**	*	90	81	83	69	63	**-7**	
3	BRONX	526	49	28	28	24	23	**-1**		93	93	95	97	94	**-3**	
3	BROOKLYN	527	89	89	94	99	98	**0**		73	65	79	58	54	**-4**	
3	EAST ORANGE	561	79	80	36	12	5	**-6**		94	95	69	31	15	**-16**	*
3	MONTROSE	620			65	45	33	**-11**				89	98	97	**-1**	
3	NEW YORK	630	98	99	99	100	92	**-8**		80	79	76	68	78	**10**	
3	NORTHPORT	632				91	81	**-10**					91	99	**9**	
4	ALTOONA	503				33	0	**-33**	*				11	4	**-7**	
4	BUTLER	529				78							83			
4	CLARKSBURG	540				36	43	**8**					39	43	**4**	
4	COATESVILLE	542			97	85	69	**-16**				86	90	74	**-16**	*
4	ERIE	562				59	44	**-15**					54	58	**4**	
4	LEBANON	595	88	77	88	93	80	**-13**		93	84	87	97	80	**-16**	*
4	PHILADELPHIA	642	96	98	78	57	56	**-1**		98	100	72	74	71	**-3**	
4	PITTSBURGH	645	62	65	81	71	76	**5**		64	69	73	79	82	**3**	
4	WILKES-BARRE	693	92	94	90	93	85	**-8**		92	93	94	97	86	**-11**	
4	WILMINGTON	460			81	58	58	**0**				63	49	55	**6**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**		FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**	
5	BALTIMORE	512	98	98	95	96	98	**2**		100	99	98	98	98	**1**	
5	PERRY POINT	641	88	80	69	76	69	**-7**		90	84	75	77	75	**-2**	
5	WASHINGTON DC	688	52	40	39	41	54	**13**		64	54	51	61	66	**5**	
6	ASHEVILLE	637		23	14	51	38	**-13**			28	31	56	53	**-2**	
6	BECKLEY	517	92	58	65	90	64	**-25**	*	100	68	71	90	68	**-22**	*
6	DURHAM	558	21	49	60	80	48	**-32**	*	50	53	74	82	60	**-22**	*
6	FAYETTEVILLE NC	565		0	54	93	99	**7**			9	79	95	93	**-2**	
6	HAMPTON	590	89	86	83	64	63	**-1**		94	97	90	71	70	**0**	
6	RICHMOND	652	38	5	18	14	18	**4**		89	5	55	43	69	**26**	
6	SALEM	658		100	90	90	94	**4**			100	93	93	90	**-3**	
6	SALISBURY	659	97	97	98	95	89	**-6**		95	96	97	94	88	**-6**	
7	ATLANTA	508	60	80	64	34	26	**-7**		64	89	74	40	36	**-4**	
7	AUGUSTA	509	29	51	52	36	42	**6**		48	78	85	70	71	**1**	
7	BIRMINGHAM	521	85	82	93	95	72	**-23**	*	44	22	38	18	23	**5**	
7	CHARLESTON	534	63	65	59	17	18	**2**		50	37	86	93	92	**0**	
7	COLUMBIA SC	544			54	41	3	**-38**	*			88	78	61	**-16**	*
7	TUSCALOOSA	679			43	23	23	**0**				47	54	38	**-15**	
7	TUSKEGEE	680	57	23	44	42	48	**6**		88	64	62	53	51	**-1**	
8	BAY PINES	516			64	78	78	**0**				83	75	80	**5**	
8	GAINESVILLE	573			75	70	69	**-1**				80	73	80	**7**	
8	MIAMI	546	97	95	95	89	69	**-20**		76	92	93	89	67	**-22**	*
8	TAMPA	673	99	97	98	97	95	**-2**		97	94	92	93	84	**-10**	
8	W PALM BEACH	548			18	39	36	**-3**				32	50	41	**-9**	
9	HUNTINGTON	581	93	88	94	92	90	**-2**		89	98	98	96	93	**-3**	
9	LEXINGTON	596			84	96	100	**4**				95	93	100	**7**	
9	LOUISVILLE	603	100	100	97	99	99	**0**		84	80	24	34	82	**47**	
9	MEMPHIS	614			71	39	13	**-25**	*			20	28	17	**-11**	
9	MOUNTAIN HOME	621	80	66	71	71	60	**-11**		76	82	86	64	57	**-6**	
9	NASHVILLE	626	78	88	58	45	65	**20**		96	94	66	65	70	**5**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**		FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**	
10	CHILLICOTHE	538			13	30	61	**31**				13	26	56	**29**	
10	CINCINNATI	539	87	90	56	71	76	**5**		92	86	96	80	91	**11**	
10	CLEVELAND	541	73	68	70	83	87	**4**		76	78	82	89	90	**1**	
10	COLUMBUS OPC	757	66	84	54	47	88	**42**		98	94	64	60	94	**33**	
10	DAYTON	552	89	94	71	56	70	**14**		93	96	96	95	91	**-3**	
10	NORTHEAST OHIO	961			46	45	36	**-9**				91	85	83	**-2**	
11	ANN ARBOR	989			85	100	97	**-3**				87	100	100	**0**	
11	BATTLE CREEK	515	82	97	97	91	83	**-8**		92	95	86	83	88	**5**	
11	DANVILLE	550			49	45	6	**-39**	*			68	63	41	**-22**	*
11	DETROIT	553	98	100	95	100	100	**0**		38	45	99	100	100	**0**	
11	INDIANAPOLIS	583	90	91	92	86	70	**-15**		93	93	91	95	84	**-11**	
11	N. INDIANA	610			73	83	77	**-6**				76	86	66	**-20**	*
11	SAGINAW	655				83	87	**3**					73	87	**13**	
11	TOLEDO	506	94	93	84	79	75	**-4**		90	92	91	90	94	**4**	
12	CHICAGO WS	537	89	97	98	92	93	**1**		94	95	97	98	97	**-1**	
12	HINES	578	88	73	49	60	74	**14**		90	96	70	78	82	**5**	
12	IRON MOUNTAIN	585			10	4	8	**3**				50	23	10	**-14**	
12	MADISON	607				92	95	**3**					95	92	**-3**	
12	MILWAUKEE	695	100	99	97	92	84	**-8**		74	66	65	76	73	**-3**	
12	TOMAH	676	71	85	94	99	98	**-1**		42	22	24	20	39	**19**	
15	KANSAS CITY	589	38	30	29	18	25	**8**		39	34	36	22	31	**9**	
15	SAINT LOUIS	657	38	57	86	88	70	**-17**		37	49	93	80	74	**-6**	
15	TOPEKA	677			0	86	69	**-17**				20	82	74	**-9**	
15	WICHITA	452				31	42	**11**					54	55	**0**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**		FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**	
16	ALEXANDRIA	502				62	75	**13**					74	95	**21**	
16	FAYETTEVILLE AR	564			7	20	20	**0**				21	45	57	**12**	
16	GULF COAST HCS	520				92	94	**3**					21	14	**-7**	
16	HOUSTON	580	88	76	88	48	29	**-18**		84	80	72	55	41	**-15**	
16	JACKSON	586	84	77	54	60	47	**-13**		84	81	59	58	48	**-10**	
16	LITTLE ROCK	598	99	99	100	99	99	**0**		84	89	91	98	94	**-3**	
16	MUSKOGEE	623			60	59	40	**-19**				58	63	48	**-14**	
16	NEW ORLEANS	629	9	13	11	14	6	**-8**		68	87	72	43	47	**4**	
16	OKLAHOMA CITY	635	78	72	63	32	22	**-10**		84	81	58	22	21	**-1**	
16	SHREVEPORT	667			53	18	3	**-14**				84	39	69	**29**	
17	CENT. TEXAS HCS	674			84	80	63	**-17**				94	88	73	**-14**	
17	DALLAS	549	87	89	73	83	80	**-4**		95	94	95	98	97	**-1**	
17	SAN ANTONIO	671	79	75	61	57	54	**-2**		83	86	76	76	74	**-2**	
18	EL PASO OPC	756				79	74	**-5**					88	68	**-20**	*
18	NEW MEXICO HCS	501			23	13	75	**62**				69	73	82	**9**	
18	PHOENIX	644	46	57	44	21	3	**-18**		52	56	40	62	46	**-16**	*
18	TUCSON	678	30	42	38	28	11	**-17**		45	51	47	40	33	**-8**	
18	W. TEXAS HCS	519				17	17	**0**					61	35	**-26**	*
19	CHEYENNE	442	30	30	19	5	1	**-4**		62	72	53	57	57	**-1**	
19	DENVER	554	88	90	92	91	59	**-31**	*	96	92	94	92	80	**-13**	
19	MONTANA HCS	436					29							56		
19	SALT LAKE CITY	660	88	82	72	49	45	**-3**		77	72	72	65	59	**-6**	
19	SHERIDAN	666				70	96	**26**					69	96	**26**	
19	SO COLORADO HCS	567				85	15	**-70**	*				88	55	**-34**	*

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**		FY 98	FY 99	FY 00	FY 01	FY 02	**Diff. FY 01-02**	
20	ANCHORAGE	463	98	98	90	90	60	**-29**	*	94	68	53	82	76	**-6**	
20	BOISE	531			50	34	17	**-17**				81	42	68	**26**	
20	PORTLAND	648	92	87	94	96	99	**2**		89	92	95	87	98	**11**	
20	ROSEBURG	653	86	90	96	97	92	**-5**		70	83	83	87	62	**-25**	*
20	SEATTLE	663	95	98	91	92	99	**7**		100	99	91	96	99	**3**	
20	SPOKANE	668	94	100	98	99	99	**0**		35	57	71	98	95	**-4**	
20	WALLA WALLA	687	49	77	78	68	72	**5**		74	66	56	52	47	**-6**	
21	CENTRAL CA HCS	570			1	23	21	**-2**				13	27	20	**-8**	
21	HONOLULU	459			80	80	62	**-18**				89	84	65	**-20**	*
21	NORTHERN CA HCS	612			92	84	67	**-17**				98	87	86	**-1**	
21	PALO ALTO	640			85	83	94	**12**				100	90	90	**1**	
21	SAN FRANCISCO	662	97	96	98	91	77	**-13**		73	73	65	53	49	**-4**	
21	SIERRA NEV HCS	654			22	21	15	**-6**				63	50	31	**-19**	*
22	GREATER LA	691	64	87	85	87	63	**-24**	*	76	78	77	69	74	**4**	
22	LOMA LINDA	605	61	69	63	59	7	**-53**	*	89	97	97	95	36	**-60**	*
22	LONG BEACH	600	33	75	65	58	75	**18**		68	89	95	76	92	**16**	
22	SAN DIEGO	664	46	46	45	38	32	**-7**		37	49	71	83	90	**7**	
22	SO NEVADA HCS	593			100	100	100	**0**				99	95	84	**-10**	
23	CENTRAL IOWA	555				77	84	**7**					67	70	**3**	
23	FARGO	437	57	64	63	60	55	**-5**		63	64	56	67	82	**15**	
23	GR. NEBRASKA	597				48	78	**30**					53	75	**23**	
23	IOWA CITY	584			84	39	26	**-13**				84	48	35	**-13**	
23	MINNEAPOLIS	618	100	99	100	94	95	**1**		100	100	100	96	97	**1**	
23	OMAHA	636				17	67	**49**					27	67	**40**	
23	SIOUX FALLS	438			40	18	23	**5**				44	19	25	**5**	
	ALL SITES	.	76	80	76	69	63	**-6**		74	79	78	73	72	**-2**	
	SITE AVERAGE	.	76	76	73	64	60	**-4**		78	76	76	70	68	**-1**	
	SITE STD. DEV.	.	23	25	24	28	30	**17**		19	23	19	23	24	**14**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-3V. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1998-2002, BY VISN

	% Interviewed in Community						% Contacted through Outreach (including non-VA)					
VISN	FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-02	FY 98	FY 99	FY 00	FY 01	FY 02	Diff. FY 01-02
1	87	86	84	78	79	1	90	90	87	85	84	-2
2	88	83	72	65	64	-2	78	74	69	69	69	0
3	81	77	68	59	52	-8	84	80	80	73	71	-2
4	84	84	85	70	65	-5	86	87	82	78	71	-6
5	74	67	60	67	73	6	80	75	69	76	79	3
6	91	77	74	76	70	-5	94	81	83	81	77	-4
7	58	59	63	44	32	-11	66	63	68	55	55	0
8	98	96	85	82	73	-8	84	93	85	82	74	-7
9	88	82	77	63	51	-11	87	89	67	54	52	-3
10	78	81	62	60	74	14	88	88	83	79	88	9
11	91	96	90	90	84	-6	76	78	90	91	89	-3
12	92	92	84	84	85	0	77	68	65	80	80	0
13	85	84	79	71			87	85	77	74		
14			84	49					84	52		
15	38	38	52	53	40	-12	38	39	60	55	46	-9
16	78	72	72	49	40	-9	82	84	73	57	54	-3
17	85	85	70	76	69	-6	92	92	89	90	85	-5
18	34	46	40	24	23	-1	47	52	44	58	51	-7
19	81	79	76	69	42	-28	84	82	82	80	65	-15
20	88	90	92	88	89	1	81	85	84	83	83	-1
21	97	96	73	70	66	-4	73	73	66	64	65	0
22	62	83	82	80	67	-13	75	79	83	74	78	4
23					63						70	
TOTAL	76	80	76	69	63	-6	78	79	78	73	72	-2
VISN AVERAGE	79	79	74	67	62	-5	78	78	76	72	71	-2
VISN STD.DEV.	17	15	13	16	18	8	14	13	11	12	13	5

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	209	54.1	22.0	10.5	13.4
1	BOSTON	373	39.7	36.7	12.3	11.3
1	MANCHESTER	99	64.6	32.3	2.0	1.0
1	NORTHAMPTON	225	69.3	8.9	16.4	5.3
1	PROVIDENCE	169	56.8	21.9	11.8	9.5
1	TOGUS	42	76.2	4.8	14.3	4.8
1	WEST HAVEN	311	40.2	46.3	2.3	11.3
2	ALBANY	334	18.6	57.8	4.2	19.5
2	BUFFALO	268	39.2	42.9	4.1	13.8
2	CANANDAIGUA	267	51.3	31.5	8.6	8.6
2	SYRACUSE	166	37.3	42.8	5.4	14.5
3	BRONX	506	40.3	35.8	6.3	17.6
3	BROOKLYN	461	15.0	59.7	2.8	22.6
3	EAST ORANGE	321	34.9	45.5	5.0	14.6
3	MONTROSE	249	33.7	56.6	1.2	8.4
3	NEW YORK	266	47.4	32.7	7.1	12.8
3	NORTHPORT	115	15.7	47.0	7.0	30.4
4	ALTOONA	19	47.4	36.8	0.0	15.8
4	CLARKSBURG	77	76.6	15.6	1.3	6.5
4	COATESVILLE	41	65.9	24.4	7.3	2.4
4	ERIE	112	63.4	26.8	2.7	7.1
4	LEBANON	209	34.0	44.5	7.7	13.9
4	PHILADELPHIA	552	41.3	35.9	8.9	13.9
4	PITTSBURGH	229	25.8	34.5	10.5	29.3
4	WILKES-BARRE	195	38.5	36.4	11.3	13.8
4	WILMINGTON	131	66.4	13.7	8.4	11.5
5	BALTIMORE	277	53.1	30.7	6.9	9.4
5	PERRY POINT	274	32.5	39.1	12.4	16.1
5	WASHINGTON DC	314	5.7	18.8	13.7	61.8
6	ASHEVILLE	91	24.2	49.5	6.6	19.8
6	BECKLEY	17	76.5	11.8	5.9	5.9
6	DURHAM	187	17.6	48.1	7.0	27.3
6	FAYETTEVILLE NC	271	67.5	25.5	3.3	3.7
6	HAMPTON	515	41.7	37.1	7.0	14.2
6	RICHMOND	107	43.0	30.8	11.2	15.0
6	SALEM	128	58.6	32.0	3.1	6.3
6	SALISBURY	341	46.3	34.9	5.3	13.5
7	ATLANTA	415	39.5	38.6	7.7	14.2
7	AUGUSTA	201	52.7	33.3	9.0	5.0
7	BIRMINGHAM	133	12.0	66.2	2.3	19.5
7	CHARLESTON	232	26.3	62.5	2.6	8.6
7	COLUMBIA SC	167	33.5	50.3	4.2	12.0
7	TUSCALOOSA	10	40.0	50.0	10.0	0.0
7	TUSKEGEE	198	21.7	48.0	6.6	23.7

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	386	53.9	28.8	6.5	10.9
8	GAINESVILLE	478	50.8	29.7	5.2	14.2
8	MIAMI	368	42.7	45.1	4.1	8.2
8	TAMPA	515	57.1	19.8	12.2	10.9
8	W PALM BEACH	241	38.6	44.4	3.7	13.3
9	HUNTINGTON	141	38.3	43.3	4.3	14.2
9	LEXINGTON	6	100.0	0.0	0.0	0.0
9	LOUISVILLE	145	24.1	60.0	1.4	14.5
9	MEMPHIS	458	82.1	11.1	3.5	3.3
9	MOUNTAIN HOME	198	40.4	42.4	5.1	12.1
9	NASHVILLE	220	19.1	65.5	1.4	14.1
10	CHILLICOTHE	41	31.7	39.0	2.4	26.8
10	CINCINNATI	162	14.2	45.1	4.9	35.8
10	CLEVELAND	268	23.5	30.2	7.8	38.4
10	COLUMBUS OPC	99	22.2	47.5	5.1	25.3
10	DAYTON	228	27.6	46.5	2.6	23.2
10	NORTHEAST OHIO	123	33.3	44.7	6.5	15.4
11	ANN ARBOR	157	41.4	43.9	5.1	9.6
11	BATTLE CREEK	180	34.4	37.2	6.1	22.2
11	DANVILLE	27	37.0	33.3	7.4	22.2
11	DETROIT	283	4.6	73.1	0.7	21.6
11	INDIANAPOLIS	126	15.1	59.5	2.4	23.0
11	N. INDIANA	188	36.2	48.9	2.7	12.2
11	SAGINAW	15	26.7	60.0	0.0	13.3
11	TOLEDO	132	50.8	37.9	3.0	8.3
12	CHICAGO WS	514	48.6	35.8	6.4	9.1
12	HINES	233	18.5	59.7	1.3	20.6
12	IRON MOUNTAIN	45	51.1	22.2	8.9	17.8
12	MADISON	46	21.7	50.0	0.0	28.3
12	MILWAUKEE	237	37.6	43.9	3.4	15.2
12	TOMAH	113	25.7	65.5	1.8	7.1
15	KANSAS CITY	217	37.3	46.1	7.8	8.8
15	SAINT LOUIS	83	25.3	27.7	9.6	37.3
15	TOPEKA	28	42.9	25.0	0.0	32.1
15	WICHITA	33	93.9	6.1	0.0	0.0
16	ALEXANDRIA	100	35.0	48.0	4.0	13.0
16	FAYETTEVILLE AR	102	45.1	34.3	4.9	15.7
16	GULF COAST HCS	69	42.0	43.5	4.3	10.1
16	HOUSTON	722	40.4	37.0	9.6	13.0
16	JACKSON	159	22.6	35.2	5.0	37.1
16	LITTLE ROCK	304	18.8	59.9	3.0	18.4
16	MUSKOGEE	103	63.1	32.0	1.0	3.9
16	NEW ORLEANS	288	20.5	62.5	2.1	14.9
16	OKLAHOMA CITY	89	28.1	48.3	1.1	22.5
16	SHREVEPORT	146	29.5	51.4	2.7	16.4

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
17	CENT. TEXAS HCS	484	14.5	65.7	2.3	17.6
17	DALLAS	719	35.0	35.9	10.6	18.5
17	SAN ANTONIO	335	40.6	40.3	3.0	16.1
18	EL PASO OPC	100	50.0	32.0	8.0	10.0
18	NEW MEXICO HCS	239	28.0	43.5	4.2	24.3
18	PHOENIX	615	33.8	47.5	6.8	11.9
18	TUCSON	284	27.5	43.3	6.0	23.2
18	W. TEXAS HCS	37	73.0	13.5	2.7	10.8
19	CHEYENNE	82	18.3	53.7	1.2	26.8
19	DENVER	129	44.2	38.0	2.3	15.5
19	MONTANA HCS	34	32.4	41.2	14.7	11.8
19	SALT LAKE CITY	354	31.9	44.4	4.0	19.8
19	SHERIDAN	95	44.2	36.8	7.4	11.6
19	SO COLORADO HCS	171	32.7	50.9	2.9	13.5
20	ANCHORAGE	38	68.4	15.8	10.5	5.3
20	BOISE	92	25.0	40.2	8.7	26.1
20	PORTLAND	387	22.7	40.3	3.6	33.3
20	ROSEBURG	280	22.9	16.4	38.9	21.8
20	SEATTLE	397	39.8	30.0	11.6	18.6
20	SPOKANE	130	23.8	51.5	4.6	20.0
20	WALLA WALLA	186	45.7	37.1	3.8	13.4
21	CENTRAL CA HCS	220	31.4	53.2	3.2	12.3
21	HONOLULU	242	77.7	17.4	2.5	2.5
21	NORTHERN CA HCS	500	60.0	27.8	5.0	7.2
21	PALO ALTO	618	42.9	16.5	31.4	9.2
21	SAN FRANCISCO	530	25.1	50.6	5.8	18.5
21	SIERRA NEV HCS	307	72.3	16.6	6.5	4.6
22	GREATER LA	3,358	38.2	39.0	5.5	17.4
22	LOMA LINDA	61	45.9	34.4	3.3	16.4
22	LONG BEACH	811	55.7	16.2	14.4	13.7
22	SAN DIEGO	243	57.6	16.0	12.3	14.0
22	SO NEVADA HCS	508	83.7	5.9	7.3	3.1
23	CENTRAL IOWA	80	40.0	43.8	2.5	13.8
23	FARGO	218	30.3	53.2	3.2	13.3
23	GR. NEBRASKA	72	27.8	54.2	4.2	13.9
23	IOWA CITY	207	58.0	30.0	4.8	7.2
23	MINNEAPOLIS	253	40.3	48.6	4.0	7.1
23	OMAHA	109	51.4	34.9	4.6	9.2
23	SIOUX FALLS	40	72.5	17.5	5.0	5.0
	ALL SITES	32,205	39.8	37.9	6.9	15.3
	SITE AVERAGE	252	41.0	38.0	6.0	15.0
	SITE STD.DEV.	323	18.6	15.0	5.2	9.1

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2002 (10/1/01-6/30/02)

TABLE 4-4V. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Discharges N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,428	51.4	29.3	9.8	9.5
2	1,035	35.4	44.7	5.5	14.4
3	1,918	32.0	46.1	4.7	17.2
4	1,565	43.8	33.1	8.2	14.8
5	865	29.4	29.0	11.1	30.5
6	1,657	45.0	35.6	6.0	13.5
7	1,356	33.2	47.5	5.9	13.4
8	1,988	50.1	31.6	6.9	11.5
9	1,168	50.8	36.6	3.2	9.5
10	921	24.4	41.0	5.3	29.2
11	1,108	27.8	52.2	3.2	16.9
12	1,188	37.4	44.9	4.2	13.5
15	361	40.2	36.6	6.9	16.3
16	2,082	33.0	45.6	5.3	16.1
17	1,538	29.8	46.2	6.3	17.7
18	1,275	33.7	43.6	6.1	16.5
19	865	34.0	44.6	4.0	17.3
20	1,510	31.5	33.1	12.8	22.6
21	2,417	48.7	29.7	11.7	9.8
22	4,981	46.7	30.7	7.4	15.1
23	979	43.4	42.9	4.0	9.7
TOTAL	32,205	39.8	37.9	6.9	15.3
VISN AVERAGE	1,534	38.2	39.3	6.6	16.0
VISN STD.DEV	924	8.3	7.2	2.7	5.7

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2002 (10/1/01-6/30/02)

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

			% Using Services Before Or After Intake Date			
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	209	17.2	17.2	3.8	61.7
1	BOSTON	373	19.8	19.3	5.6	55.2
1	MANCHESTER	99	32.3	27.3	7.1	33.3
1	NORTHAMPTON	225	20.4	13.3	4.4	61.8
1	PROVIDENCE	169	24.3	13.0	6.5	56.2
1	TOGUS	42	42.9	9.5	16.7	31.0
1	WEST HAVEN	311	19.0	13.2	3.2	64.6
2	ALBANY	334	7.5	38.6	0.6	53.3
2	BUFFALO	268	22.8	35.8	6.3	35.1
2	CANANDAIGUA	267	24.0	28.1	7.9	40.1
2	SYRACUSE	166	13.9	30.7	5.4	50.0
3	BRONX	506	24.9	29.6	4.7	40.7
3	BROOKLYN	461	11.3	46.6	2.2	39.9
3	EAST ORANGE	321	17.1	29.0	7.5	46.4
3	MONTROSE	249	28.5	52.2	1.6	17.7
3	NEW YORK	266	31.6	32.3	3.8	32.3
3	NORTHPORT	115	4.3	15.7	3.5	76.5
4	ALTOONA	19	26.3	36.8	5.3	31.6
4	CLARKSBURG	77	31.2	23.4	5.2	40.3
4	COATESVILLE	41	29.3	19.5	4.9	46.3
4	ERIE	112	31.3	25.9	8.0	34.8
4	LEBANON	209	22.0	33.5	3.3	41.1
4	PHILADELPHIA	552	16.1	23.7	6.7	53.4
4	PITTSBURGH	229	18.3	22.3	5.2	54.1
4	WILKES-BARRE	195	20.5	31.8	7.7	40.0
4	WILMINGTON	131	42.0	19.8	11.5	26.7
5	BALTIMORE	277	25.6	28.9	8.7	36.8
5	PERRY POINT	274	13.1	24.1	5.1	57.7
5	WASHINGTON DC	314	4.5	8.9	7.3	79.3
6	ASHEVILLE	91	9.9	24.2	4.4	61.5
6	BECKLEY	17	58.8	11.8	0.0	29.4
6	DURHAM	187	12.3	34.8	7.0	46.0
6	FAYETTEVILLE NC	271	55.4	24.7	3.0	17.0
6	HAMPTON	515	23.7	27.0	7.8	41.6
6	RICHMOND	107	24.3	28.0	9.3	38.3
6	SALEM	128	39.1	20.3	4.7	35.9
6	SALISBURY	341	33.1	26.1	6.2	34.6
7	ATLANTA	415	21.9	35.9	5.8	36.4
7	AUGUSTA	201	15.9	29.4	7.0	47.8
7	BIRMINGHAM	133	6.8	41.4	2.3	49.6
7	CHARLESTON	232	10.3	26.7	2.2	60.8
7	COLUMBIA SC	167	21.6	41.9	4.2	32.3
7	TUSCALOOSA	10	0.0	20.0	0.0	80.0
7	TUSKEGEE	198	7.6	23.2	3.0	66.2

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	386	39.9	23.1	7.0	30.1
8	GAINESVILLE	478	39.5	25.3	5.6	29.5
8	MIAMI	368	26.6	37.8	6.0	29.6
8	TAMPA	515	32.6	19.8	10.7	36.9
8	W PALM BEACH	241	32.8	39.0	3.7	24.5
9	HUNTINGTON	141	27.0	35.5	2.8	34.8
9	LEXINGTON	6	100.0	0.0	0.0	0.0
9	LOUISVILLE	145	18.6	42.1	1.4	37.9
9	MEMPHIS	458	24.7	21.0	9.8	44.5
9	MOUNTAIN HOME	198	16.7	27.8	5.6	50.0
9	NASHVILLE	220	7.7	16.4	0.5	75.5
10	CHILLICOTHE	41	22.0	29.3	0.0	48.8
10	CINCINNATI	162	8.0	19.8	1.2	71.0
10	CLEVELAND	268	16.0	17.9	3.4	62.7
10	COLUMBUS OPC	99	17.2	33.3	3.0	46.5
10	DAYTON	228	16.7	21.5	2.6	59.2
10	NORTHEAST OHIO	123	16.3	30.9	6.5	46.3
11	ANN ARBOR	157	29.9	38.2	5.1	26.8
11	BATTLE CREEK	180	22.8	23.9	7.8	45.6
11	DANVILLE	27	14.8	25.9	3.7	55.6
11	DETROIT	283	2.1	49.8	1.1	47.0
11	INDIANAPOLIS	126	9.5	46.0	2.4	42.1
11	N. INDIANA	188	28.2	30.3	5.3	36.2
11	SAGINAW	15	20.0	60.0	0.0	20.0
11	TOLEDO	132	31.8	39.4	3.0	25.8
12	CHICAGO WS	514	32.5	26.1	5.6	35.8
12	HINES	233	14.6	33.5	1.3	50.6
12	IRON MOUNTAIN	45	15.6	11.1	8.9	64.4
12	MADISON	46	10.9	23.9	4.3	60.9
12	MILWAUKEE	237	17.7	26.2	4.6	51.5
12	TOMAH	113	13.3	28.3	4.4	54.0
15	KANSAS CITY	217	15.7	17.1	4.1	63.1
15	SAINT LOUIS	83	10.8	28.9	2.4	57.8
15	TOPEKA	28	17.9	14.3	0.0	67.9
15	WICHITA	33	27.3	21.2	15.2	36.4
16	ALEXANDRIA	100	28.0	39.0	5.0	28.0
16	FAYETTEVILLE AR	102	14.7	38.2	6.9	40.2
16	GULF COAST HCS	69	23.2	31.9	7.2	37.7
16	HOUSTON	722	29.6	30.7	7.5	32.1
16	JACKSON	159	16.4	28.9	3.8	50.9
16	LITTLE ROCK	304	5.9	30.6	3.3	60.2
16	MUSKOGEE	103	37.9	33.0	4.9	24.3
16	NEW ORLEANS	288	8.7	33.0	4.5	53.8
16	OKLAHOMA CITY	89	7.9	15.7	2.2	74.2
16	SHREVEPORT	146	12.3	24.7	6.8	56.2

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
17	CENT. TEXAS HCS	484	9.3	50.4	1.7	38.6
17	DALLAS	719	19.7	27.7	3.3	49.2
17	SAN ANTONIO	335	25.4	31.9	4.5	38.2
18	EL PASO OPC	100	29.0	29.0	5.0	37.0
18	NEW MEXICO HCS	239	14.6	34.3	3.3	47.7
18	PHOENIX	615	21.3	37.4	5.9	35.4
18	TUCSON	284	17.6	30.3	4.2	47.9
18	W. TEXAS HCS	37	45.9	21.6	10.8	21.6
19	CHEYENNE	82	7.3	34.1	1.2	57.3
19	DENVER	129	27.9	21.7	2.3	48.1
19	MONTANA HCS	34	17.6	38.2	8.8	35.3
19	SALT LAKE CITY	354	19.8	29.4	3.7	47.2
19	SHERIDAN	95	23.2	17.9	5.3	53.7
19	SO COLORADO HCS	171	18.1	41.5	2.3	38.0
20	ANCHORAGE	38	42.1	18.4	7.9	31.6
20	BOISE	92	6.5	22.8	3.3	67.4
20	PORTLAND	387	19.9	34.4	3.4	42.4
20	ROSEBURG	280	15.7	13.6	20.0	50.7
20	SEATTLE	397	26.4	22.2	7.1	44.3
20	SPOKANE	130	11.5	35.4	3.8	49.2
20	WALLA WALLA	186	28.5	28.5	3.2	39.8
21	CENTRAL CA HCS	220	19.1	43.6	4.1	33.2
21	HONOLULU	242	54.1	16.5	4.5	24.8
21	NORTHERN CA HCS	500	29.6	33.6	5.8	31.0
21	PALO ALTO	618	17.0	17.5	18.1	47.4
21	SAN FRANCISCO	530	14.3	37.2	5.1	43.4
21	SIERRA NEV HCS	307	33.9	29.0	7.5	29.6
22	GREATER LA	3,358	30.7	32.0	4.5	32.8
22	LOMA LINDA	61	21.3	21.3	1.6	55.7
22	LONG BEACH	811	27.1	14.4	10.0	48.5
22	SAN DIEGO	243	33.3	14.4	13.6	38.7
22	SO NEVADA HCS	508	51.6	18.1	9.6	20.7
23	CENTRAL IOWA	80	26.3	41.3	3.8	28.8
23	FARGO	218	21.6	38.5	6.0	33.9
23	GR. NEBRASKA	72	15.3	36.1	0.0	48.6
23	IOWA CITY	207	36.7	32.9	5.8	24.6
23	MINNEAPOLIS	253	30.8	47.8	4.3	17.0
23	OMAHA	109	16.5	26.6	2.8	54.1
23	SIOUX FALLS	40	7.5	27.5	7.5	57.5
	ALL SITES	32,205	23.4	28.8	5.6	42.1
	SITE AVERAGE	252	22.6	28.2	5.2	44.0
	SITE STD.DEV.	323	13.1	10.0	3.5	14.5

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2002 (10/1/01-6/30/02)

TABLE 4-4AV. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Discharges N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,428	21.4	16.2	5.2	57.1
2	1,035	16.7	33.9	4.7	44.6
3	1,918	20.5	36.1	4.0	39.5
4	1,565	22.2	25.7	6.5	45.6
5	865	14.0	20.1	7.1	58.8
6	1,657	30.4	26.6	6.2	36.9
7	1,356	15.3	32.7	4.4	47.7
8	1,988	34.6	27.4	7.0	30.9
9	1,168	20.0	25.5	5.4	49.1
10	921	15.2	23.0	3.0	58.7
11	1,108	18.8	38.5	3.9	38.8
12	1,188	22.7	27.1	4.5	45.6
15	361	15.8	19.9	4.4	59.8
16	2,082	19.5	30.7	5.6	44.1
17	1,538	17.7	35.8	3.1	43.5
18	1,275	20.5	34.1	5.1	40.2
19	865	19.8	30.2	3.4	46.7
20	1,510	20.9	25.6	7.5	46.0
21	2,417	25.1	28.9	8.7	37.3
22	4,981	32.3	26.7	6.3	34.7
23	979	25.9	38.0	4.6	31.5
TOTAL	32,205	23.4	28.8	5.6	42.1
VISN AVERAGE	1,534	21.4	28.7	5.3	44.6
VISN STD.DEV	924	5.6	6.1	1.5	8.6

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2002 (10/1/01-6/30/02)

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
1	BEDFORD	236	44	15.7	
1	BOSTON	481	26	5.1	
1	MANCHESTER	104	20	16.1	
1	NORTHAMPTON	271	0	0.0	*
1	TOGUS	54	0	0.0	*
1	WEST HAVEN	412	0	0.0	*
2	ALBANY	400	42	9.5	
2	BUFFALO	332	40	10.8	
2	CANANDAIGUA	314	15	4.6	
2	SYRACUSE	191	27	12.4	
3	BRONX	627	16	2.5	
3	BROOKLYN	537	4	0.7	
3	EAST ORANGE	355	23	6.1	
3	MONTROSE	333	6	1.8	
3	NEW YORK	336	1	0.3	
3	NORTHPORT	122	39	24.2	
4	CLARKSBURG	97	0	0.0	*
4	LEBANON	241	49	16.9	
4	PHILADELPHIA	520	33	6.0	
4	PITTSBURGH	213	40	15.8	
4	WILKES-BARRE	166	71	30.0	*
5	BALTIMORE	281	61	17.8	
5	PERRY POINT	314	33	9.5	
5	WASHINGTON DC	349	36	9.4	
6	ASHEVILLE	111	1	0.9	
6	DURHAM	215	10	4.4	
6	FAYETTEVILLE NC	317	0	0.0	*
6	HAMPTON	601	31	4.9	
6	RICHMOND	129	0	0.0	*
6	SALISBURY	385	18	4.5	
7	ATLANTA	440	91	17.1	
7	AUGUSTA	229	37	13.9	
7	BIRMINGHAM	73	125	63.1	*
7	CHARLESTON	155	144	48.2	*
7	COLUMBIA SC	213	13	5.8	
7	TUSCALOOSA	13	0	0.0	*
7	TUSKEGEE	214	38	15.1	
8	BAY PINES	440	13	2.9	
8	GAINESVILLE	723	15	2.0	
8	MIAMI	447	21	4.5	
8	TAMPA	611	20	3.2	
8	W PALM BEACH	304	4	1.3	

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
9	HUNTINGTON	181	6	3.2	
9	LEXINGTON	4	6	60.0	*
9	LOUISVILLE	127	47	27.0	
9	MEMPHIS	561	0	0.0	*
9	MOUNTAIN HOME	170	76	30.9	*
9	NASHVILLE	206	92	30.9	*
10	CHILLICOTHE	38	13	25.5	
10	CINCINNATI	174	36	17.1	
10	CLEVELAND	274	85	23.7	
10	COLUMBUS OPC	113	11	8.9	
10	DAYTON	239	29	10.8	
10	NORTHEAST OHIO	126	21	14.3	
11	ANN ARBOR	223	9	3.9	
11	BATTLE CREEK	222	18	7.5	
11	DANVILLE	25	7	21.9	
11	DETROIT	342	25	6.8	
11	INDIANAPOLIS	105	68	39.3	*
11	N. INDIANA	175	30	14.6	
11	SAGINAW	11	4	26.7	
11	TOLEDO	169	39	18.8	
12	CHICAGO WS	604	43	6.6	
12	HINES	305	24	7.3	
15	KANSAS CITY	199	64	24.3	
15	SAINT LOUIS	67	38	36.2	*
15	TOPEKA	37	4	9.8	
16	ALEXANDRIA	104	20	16.1	
16	FAYETTEVILLE AR	132	0	0.0	*
16	GULF COAST HCS	69	0	0.0	*
16	HOUSTON	798	94	10.5	
16	JACKSON	190	36	15.9	
16	LITTLE ROCK	324	88	21.4	
16	MUSKOGEE	121	5	4.0	
16	NEW ORLEANS	327	77	19.1	
16	OKLAHOMA CITY	42	64	60.4	*
16	SHREVEPORT	126	46	26.7	
17	CENT. TEXAS HCS	605	28	4.4	
17	DALLAS	889	45	4.8	
17	SAN ANTONIO	266	171	39.1	*
18	EL PASO OPC	124	0	0.0	*
18	NEW MEXICO HCS	289	8	2.7	
18	PHOENIX	762	62	7.5	
18	TUCSON	352	31	8.1	
18	W. TEXAS HCS	33	12	26.7	

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
19	CHEYENNE	47	63	57.3	*
19	DENVER	138	13	8.6	
19	MONTANA HCS	22	18	45.0	*
19	SALT LAKE CITY	387	43	10.0	
19	SHERIDAN	111	25	18.4	
19	SO COLORADO HCS	180	50	21.7	
20	BOISE	97	0	0.0	*
20	PORTLAND	504	2	0.4	
20	ROSEBURG	353	14	3.8	
20	SPOKANE	121	35	22.4	
20	WALLA WALLA	196	25	11.3	
21	CENTRAL CA HCS	249	30	10.8	
21	HONOLULU	280	24	7.9	
21	PALO ALTO	698	1	0.1	
21	SAN FRANCISCO	662	39	5.6	
21	SIERRA NEV HCS	322	27	7.7	
22	GREATER LA	4,338	49	1.1	
22	LONG BEACH	1,021	23	2.2	
22	SAN DIEGO	250	48	16.1	
22	SO NEVADA HCS	675	4	0.6	
23	CENTRAL IOWA	104	0	0.0	*
23	FARGO	269	21	7.2	
23	IOWA CITY	275	0	0.0	*
23	MINNEAPOLIS	318	40	11.2	
23	SIOUX FALLS	59	1	1.7	
	ALL SITES	34,832	3,384	8.9	
	SITE AVERAGE	317	31	12.9	
	SITE STD. DEV.	439	31	14.2	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN*

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TABLE 4-6. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
1	BEDFORD	47.8	46.8	3.8	0.0
1	BOSTON	49.0	47.1	2.7	0.0
1	MANCHESTER	51.1	50.9	4.8	0.0
2	ALBANY	48.2	46.3	4.8	2.4
2	BUFFALO	47.7	46.4	2.4	5.0
2	CANANDAIGUA	47.9	45.9	2.5	0.0
2	SYRACUSE	48.1	48.7	2.6	0.0
3	BRONX	48.6	45.8	3.5	0.0
3	EAST ORANGE	47.5	47.5	6.8	8.7
3	MONTROSE	49.6	47.0	0.9	0.0
3	NORTHPORT	47.9	53.6	4.1	7.7
4	LEBANON	47.4	47.4	2.1	6.1
4	PHILADELPHIA	47.9	46.6	2.7	6.1
4	PITTSBURGH	49.8	47.0	2.3	0.0
4	WILKES-BARRE	50.0	50.1	3.0	2.8
5	BALTIMORE	47.4	47.0	3.9	1.6
5	PERRY POINT	46.6	45.0	2.5	0.0
5	WASHINGTON DC	49.6	49.3	2.9	0.0
6	DURHAM	47.2	44.4	6.0	0.0
6	HAMPTON	46.8	46.7	5.8	0.0
6	SALISBURY	46.6	44.1	1.8	11.1
7	ATLANTA	46.7	45.6	0.5	1.1
7	AUGUSTA	47.0	46.9	11.8	0.0
7	BIRMINGHAM	46.4	47.8	6.8	1.6
7	CHARLESTON	50.1	48.9	3.9	1.4
7	COLUMBIA SC	46.7	47.6	5.6	0.0
7	TUSKEGEE	47.1	47.4	3.3	0.0
8	BAY PINES	49.3	50.0	3.4	0.0
8	GAINESVILLE	49.9	45.3	4.1	13.3
8	MIAMI	48.3	45.2	2.0	0.0
8	TAMPA	49.6	47.5	2.9	0.0
9	HUNTINGTON	48.1	45.5	1.1	0.0
9	LEXINGTON	50.0	50.7	0.0	0.0
9	LOUISVILLE	47.7	45.9	0.8	0.0
9	MOUNTAIN HOME	49.1	45.7	1.2	1.3
9	NASHVILLE	47.5	47.0	2.4	4.3

TABLE 4-6. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
10	CHILLICOTHE	48.5	46.7	2.6	0.0
10	CINCINNATI	46.1	44.0	2.9	0.0
10	CLEVELAND	47.4	48.3	0.4	3.5
10	COLUMBUS OPC	46.6	46.2	0.9	0.0
10	DAYTON	46.0	47.2	3.3	3.4
10	NORTHEAST OHIO	47.6	43.1	1.6	0.0
11	ANN ARBOR	47.6	45.4	4.9	0.0
11	BATTLE CREEK	47.5	46.6	3.2	5.6
11	DANVILLE	49.4	44.6	4.0	14.3
11	DETROIT	48.8	49.2	3.8	0.0
11	INDIANAPOLIS	47.9	47.9	5.7	0.0
11	N. INDIANA	47.6	49.1	1.7	0.0
11	TOLEDO	49.1	48.0	1.2	5.1
12	CHICAGO WS	48.7	46.0	1.8	4.7
12	HINES	48.6	49.1	2.3	4.2
15	KANSAS CITY	48.3	46.7	1.0	1.6
15	SAINT LOUIS	47.7	46.0	3.0	2.6
16	ALEXANDRIA	48.2	44.0	1.9	0.0
16	HOUSTON	48.6	46.1	1.9	1.1
16	JACKSON	48.3	45.9	2.1	0.0
16	LITTLE ROCK	47.7	47.3	3.1	1.1
16	MUSKOGEE	50.0	45.8	0.8	0.0
16	NEW ORLEANS	47.4	47.7	3.4	3.9
16	OKLAHOMA CITY	46.7	47.7	4.8	3.1
16	SHREVEPORT	47.3	46.9	6.3	6.5
17	CENT. TEXAS HCS	48.0	45.4	4.0	3.6
17	DALLAS	47.0	46.8	6.5	6.7
17	SAN ANTONIO	48.3	47.1	2.6	1.2
18	NEW MEXICO HCS	48.2	56.5	3.8	0.0
18	PHOENIX	48.3	48.4	1.7	11.3
18	TUCSON	50.0	45.9	5.1	9.7
18	W. TEXAS HCS	51.9	53.0	3.0	0.0
19	CHEYENNE	51.8	50.4	4.3	1.6
19	DENVER	47.5	48.1	3.6	0.0
19	MONTANA HCS	49.9	50.5	0.0	5.6
19	SALT LAKE CITY	49.6	48.8	3.9	0.0
19	SHERIDAN	50.4	52.8	6.3	0.0
19	SO COLORADO HCS	46.5	47.9	4.4	6.0

TABLE 4-6. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
20	ROSEBURG	50.3	47.6	2.3	0.0
20	SPOKANE	48.3	46.3	4.1	0.0
20	WALLA WALLA	48.7	50.0	4.6	8.0
21	CENTRAL CA HCS	48.1	49.3	4.4	0.0
21	HONOLULU	47.6	47.5	6.4	0.0
21	SAN FRANCISCO	49.5	47.1	1.1	2.6
21	SIERRA NEV HCS	51.0	48.3	1.6	7.4
22	GREATER LA	48.5	46.4	2.7	2.0
22	LONG BEACH	48.1	50.7	9.4	8.7
22	SAN DIEGO	44.5	46.5	8.8	2.1
23	FARGO	49.2	47.1	3.3	0.0
23	MINNEAPOLIS	47.9	47.9	2.2	0.0
	ALL SITES	48.3	47.4	3.4	2.5
	SITE AVERAGE	48.3	47.5	3.4	2.5
	SITE STD. DEV.	1.3	2.2	2.1	3.5

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TABLE 4-7. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	BEDFORD	19.6	75.7	3.8	0.9	9.1	88.6	2.3	0.0	1.17
1	BOSTON	24.3	68.6	3.7	3.3	19.2	80.8	0.0	0.0	1.18
1	MANCHESTER	4.9	94.2	1.0	0.0	0.0	100.0	0.0	0.0	1.06
2	ALBANY	39.0	54.5	3.3	3.3	45.2	54.8	0.0	0.0	1.00
2	BUFFALO	60.4	35.0	2.4	2.1	55.0	45.0	0.0	0.0	1.28
2	CANANDAIGUA	53.0	42.8	3.5	0.6	46.7	53.3	0.0	0.0	1.25
2	SYRACUSE	33.5	61.3	3.7	1.6	40.7	51.9	7.4	0.0	0.85
3	BRONX	60.4	7.5	24.7	7.4	68.8	18.8	6.3	6.3	2.49 *
3	EAST ORANGE	76.3	19.2	2.8	1.7	60.9	34.8	4.3	0.0	1.82 *
3	MONTROSE	55.6	32.4	11.4	0.6	33.3	33.3	33.3	0.0	1.03
3	NORTHPORT	31.9	59.7	7.6	0.8	12.8	79.5	7.7	0.0	1.33
4	LEBANON	52.3	44.0	2.9	0.8	32.7	65.3	2.0	0.0	1.48 *
4	PHILADELPHIA	78.8	18.3	2.1	0.8	81.8	12.1	3.0	3.0	0.66
4	PITTSBURGH	60.8	35.8	1.4	1.9	35.0	65.0	0.0	0.0	1.81 *
4	WILKES-BARRE	23.5	74.7	1.2	0.6	8.8	83.8	5.9	1.5	1.12
5	BALTIMORE	72.6	25.6	0.4	1.4	63.9	29.5	4.9	1.6	1.15
5	PERRY POINT	58.0	41.0	0.3	0.7	60.6	33.3	3.0	3.0	0.81
5	WASHINGTON DC	84.2	14.7	0.6	0.6	80.6	16.7	2.8	0.0	1.14
6	DURHAM	68.2	29.9	1.4	0.5	90.0	10.0	0.0	0.0	0.33
6	HAMPTON	73.5	23.9	1.3	1.3	87.1	12.9	0.0	0.0	0.54
6	SALISBURY	70.1	26.3	1.3	2.3	72.2	27.8	0.0	0.0	1.06
7	ATLANTA	85.8	13.0	0.7	0.5	86.8	12.1	1.1	0.0	0.93
7	AUGUSTA	65.9	33.2	0.9	0.0	75.7	24.3	0.0	0.0	0.73
7	BIRMINGHAM	71.2	28.8	0.0	0.0	75.0	25.0	0.0	0.0	0.87
7	CHARLESTON	50.3	45.2	2.6	1.9	51.4	46.5	1.4	0.7	1.03
7	COLUMBIA SC	75.0	23.1	1.4	0.5	61.5	38.5	0.0	0.0	1.66 *
7	TUSKEGEE	76.2	22.4	0.9	0.5	73.7	21.1	2.6	2.6	0.94

TABLE 4-7. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
8	BAY PINES	15.5	80.0	4.1	0.5	0.0	84.6	15.4	0.0	1.06
8	GAINESVILLE	41.5	53.5	3.3	1.7	46.7	53.3	0.0	0.0	1.00
8	MIAMI	38.8	50.2	9.6	1.3	57.1	42.9	0.0	0.0	0.85
8	TAMPA	32.8	59.1	6.3	1.8	36.8	63.2	0.0	0.0	1.07
9	HUNTINGTON	17.1	81.8	0.0	1.1	0.0	100.0	0.0	0.0	1.22
9	LEXINGTON	50.0	50.0	0.0	0.0	33.3	66.7	0.0	0.0	1.33
9	LOUISVILLE	55.9	41.7	0.8	1.6	59.6	38.3	0.0	2.1	0.92
9	MOUNTAIN HOME	24.1	71.8	0.0	4.1	35.5	61.8	1.3	1.3	0.86
9	NASHVILLE	43.7	55.3	0.5	0.5	60.9	39.1	0.0	0.0	0.71
10	CHILLICOTHE	23.7	73.7	0.0	2.6	7.7	92.3	0.0	0.0	1.25
10	CINCINNATI	54.6	44.3	0.0	1.1	50.0	44.4	2.8	2.8	1.00
10	CLEVELAND	70.3	27.5	1.1	1.1	60.0	40.0	0.0	0.0	1.46 *
10	COLUMBUS OPC	60.7	33.9	3.6	1.8	54.5	45.5	0.0	0.0	1.34
10	DAYTON	59.4	38.5	0.4	1.7	69.0	31.0	0.0	0.0	0.81
10	NORTHEAST OHIO	48.4	50.0	0.8	0.8	38.1	57.1	0.0	4.8	1.14
11	ANN ARBOR	46.6	49.8	2.2	1.3	55.6	44.4	0.0	0.0	0.89
11	BATTLE CREEK	47.2	46.3	4.6	1.8	47.1	41.2	5.9	5.9	0.89
11	DANVILLE	32.0	68.0	0.0	0.0	57.1	42.9	0.0	0.0	0.63
11	DETROIT	74.6	23.7	0.6	1.2	88.0	12.0	0.0	0.0	0.51
11	INDIANAPOLIS	51.9	45.2	1.9	1.0	53.7	46.3	0.0	0.0	1.02
11	N. INDIANA	34.3	56.6	5.7	3.4	36.7	56.7	3.3	3.3	1.00
11	TOLEDO	49.1	46.7	2.4	1.8	46.2	51.3	0.0	2.6	1.10
12	CHICAGO WS	80.8	14.8	3.5	0.8	62.8	32.6	2.3	2.3	2.19 *
12	HINES	63.8	31.6	3.3	1.3	79.2	20.8	0.0	0.0	0.66
15	KANSAS CITY	60.3	36.7	1.0	2.0	51.6	43.8	1.6	3.1	1.19
15	SAINT LOUIS	69.7	28.8	0.0	1.5	76.3	21.1	2.6	0.0	0.73

TABLE 4-7. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
16	ALEXANDRIA	41.7	57.3	1.0	0.0	60.0	40.0	0.0	0.0	0.70
16	HOUSTON	56.5	37.5	5.2	0.9	48.4	40.9	9.7	1.1	1.09
16	JACKSON	61.1	37.4	1.1	0.5	77.8	22.2	0.0	0.0	0.59
16	LITTLE ROCK	59.6	39.5	0.9	0.0	51.1	47.7	0.0	1.1	1.21
16	MUSKOGEE	22.9	70.3	0.0	6.8	25.0	50.0	0.0	25.0	0.71
16	NEW ORLEANS	68.5	29.3	0.6	1.5	71.1	28.9	0.0	0.0	0.99
16	OKLAHOMA CITY	42.9	52.4	0.0	4.8	54.7	40.6	0.0	4.7	0.78
16	SHREVEPORT	49.6	49.6	0.0	0.8	50.0	47.8	0.0	2.2	0.96
17	CENT. TEXAS HCS	36.7	55.7	6.0	1.7	60.7	35.7	3.6	0.0	0.64
17	DALLAS	65.1	30.7	2.4	1.8	60.0	35.6	2.2	2.2	1.16
17	SAN ANTONIO	21.2	48.5	27.3	3.0	23.5	53.5	21.2	1.8	1.10
18	NEW MEXICO HCS	11.5	56.9	21.5	10.1	0.0	87.5	12.5	0.0	1.54 *
18	PHOENIX	26.4	62.5	5.5	5.5	24.2	72.6	1.6	1.6	1.16
18	TUCSON	13.6	72.7	10.8	2.8	12.9	74.2	6.5	6.5	1.02
18	W. TEXAS HCS	6.3	71.9	21.9	0.0	8.3	75.0	16.7	0.0	1.04
19	CHEYENNE	2.1	87.2	4.3	6.4	1.6	85.7	9.5	3.2	0.98
19	DENVER	31.4	54.0	10.9	3.6	15.4	61.5	15.4	7.7	1.14
19	MONTANA HCS	0.0	85.7	0.0	14.3	16.7	66.7	5.6	11.1	0.78
19	SALT LAKE CITY	11.1	80.3	4.4	4.1	11.6	69.8	4.7	14.0	0.87
19	SHERIDAN	2.7	85.6	5.4	6.3	0.0	88.0	4.0	8.0	1.03
19	SO COLORADO HCS	16.2	70.4	8.9	4.5	10.0	62.0	20.0	8.0	0.88
20	ROSEBURG	9.9	84.7	2.8	2.6	7.1	92.9	0.0	0.0	1.10
20	SPOKANE	10.0	75.8	1.7	12.5	2.9	91.4	0.0	5.7	1.21
20	WALLA WALLA	2.6	86.6	5.2	5.7	0.0	92.0	0.0	8.0	1.06
21	CENTRAL CA HCS	25.7	56.2	16.9	1.2	20.0	56.7	23.3	0.0	1.01
21	HONOLULU	18.6	43.6	5.4	32.5	8.3	70.8	0.0	20.8	1.63 *
21	SAN FRANCISCO	46.1	39.7	9.1	5.0	48.7	43.6	2.6	5.1	1.10
21	SIERRA NEV HCS	11.2	81.4	4.0	3.4	7.4	81.5	3.7	7.4	1.00

TABLE 4-7. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
22	GREATER LA	53.5	31.6	11.9	3.0	61.2	20.4	14.3	4.1	0.65
22	LONG BEACH	43.2	40.4	12.1	4.3	43.5	47.8	4.3	4.3	1.18
22	SAN DIEGO	34.5	50.6	10.8	4.0	20.8	68.8	8.3	2.1	1.36
23	FARGO	4.1	74.7	3.0	18.2	0.0	85.7	0.0	14.3	1.15
23	MINNEAPOLIS	46.1	43.5	3.2	7.3	30.0	65.0	0.0	5.0	1.49 *
	ALL SITES	47.8	43.1	6.1	2.9	45.4	48.6	3.9	2.1	1.13
	SITE AVERAGE	43.3	49.5	4.3	2.9	42.2	51.6	3.6	2.6	1.07
	SITE STD. DEV.	23.3	20.7	5.6	4.5	26.5	23.8	6.2	4.5	0.34

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-8. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	BEDFORD	55.9	44.1	18.2	81.8	***0.33 ****
1	BOSTON	99.6	0.4	96.2	3.8	***0.97***
1	MANCHESTER	48.1	51.9	70.0	30.0	***1.46***
2	ALBANY	55.5	44.5	69.0	31.0	***1.24***
2	BUFFALO	48.8	51.2	57.5	42.5	***1.18***
2	CANANDAIGUA	38.2	61.8	40.0	60.0	***1.05***
2	SYRACUSE	51.3	48.7	25.9	74.1	***0.51 ****
3	BRONX	43.5	56.5	75.0	25.0	***1.72***
3	EAST ORANGE	41.1	58.9	34.8	65.2	***0.85***
3	MONTROSE	44.7	55.3	100.0	0.0	***2.23***
3	NORTHPORT	65.6	34.4	66.7	33.3	***1.02***
4	LEBANON	80.5	19.5	69.4	30.6	***0.86***
4	PHILADELPHIA	68.8	31.2	54.5	45.5	***0.79***
4	PITTSBURGH	42.3	57.7	35.0	65.0	***0.83***
4	WILKES-BARRE	66.9	33.1	73.2	26.8	***1.10***
5	BALTIMORE	57.0	43.0	62.3	37.7	***1.09***
5	PERRY POINT	57.0	43.0	66.7	33.3	***1.17***
5	WASHINGTON DC	74.2	25.8	63.9	36.1	***0.86***
6	DURHAM	67.4	32.6	30.0	70.0	***0.44 ****
6	HAMPTON	51.6	48.4	83.9	16.1	***1.63***
6	SALISBURY	86.0	14.0	72.2	27.8	***0.84***
7	ATLANTA	65.9	34.1	61.5	38.5	***0.93***
7	AUGUSTA	53.7	46.3	54.1	45.9	***1.01***
7	BIRMINGHAM	42.5	57.5	44.8	55.2	***1.05***
7	CHARLESTON	44.5	55.5	27.1	72.9	***0.61 ****
7	COLUMBIA SC	51.6	48.4	76.9	23.1	***1.49***
7	TUSKEGEE	68.2	31.8	73.7	26.3	***1.08***
8	BAY PINES	70.5	29.5	76.9	23.1	***1.09***
8	GAINESVILLE	56.1	43.9	60.0	40.0	***1.07***
8	MIAMI	77.0	23.0	66.7	33.3	***0.87***
8	TAMPA	62.4	37.6	55.0	45.0	***0.88***
9	HUNTINGTON	60.8	39.2	50.0	50.0	***0.82***
9	LEXINGTON	50.0	50.0	50.0	50.0	***1.00***
9	LOUISVILLE	90.6	9.4	83.0	17.0	***0.92***
9	MOUNTAIN HOME	64.1	35.9	50.0	50.0	***0.78***
9	NASHVILLE	73.3	26.7	81.5	18.5	***1.11***

TABLE 4-8. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
10	CHILLICOTHE	71.1	28.9	38.5	61.5	***0.54 ****
10	CINCINNATI	79.3	20.7	100.0	0.0	***1.26***
10	CLEVELAND	79.2	20.8	71.8	28.2	***0.91***
10	COLUMBUS OPC	75.2	24.8	63.6	36.4	***0.85***
10	DAYTON	66.5	33.5	20.7	79.3	***0.31 ****
10	NORTHEAST OHIO	36.5	63.5	47.6	52.4	***1.30***
11	ANN ARBOR	64.6	35.4	66.7	33.3	***1.03***
11	BATTLE CREEK	47.3	52.7	44.4	55.6	***0.94***
11	DANVILLE	40.0	60.0	71.4	28.6	***1.79***
11	DETROIT	98.5	1.5	100.0	0.0	***1.01***
11	INDIANAPOLIS	71.4	28.6	80.9	19.1	***1.13***
11	N. INDIANA	62.3	37.7	86.7	13.3	***1.39***
11	TOLEDO	55.6	44.4	56.4	43.6	***1.01***
12	CHICAGO WS	80.6	19.4	93.0	7.0	***1.15***
12	HINES	60.7	39.3	62.5	37.5	***1.03***
15	KANSAS CITY	71.4	28.6	75.0	25.0	***1.05***
15	SAINT LOUIS	85.1	14.9	84.2	15.8	***0.99***
16	ALEXANDRIA	69.2	30.8	25.0	75.0	***0.36 ****
16	HOUSTON	70.8	29.2	76.6	23.4	***1.08***
16	JACKSON	73.7	26.3	66.7	33.3	***0.90***
16	LITTLE ROCK	71.3	28.7	75.0	25.0	***1.05***
16	MUSKOGEE	61.2	38.8	40.0	60.0	***0.65 ****
16	NEW ORLEANS	78.3	21.7	84.4	15.6	***1.08***
16	OKLAHOMA CITY	73.8	26.2	78.1	21.9	***1.06***
16	SHREVEPORT	65.9	34.1	65.2	34.8	***0.99***
17	CENT. TEXAS HCS	82.5	17.5	82.1	17.9	***1.00***
17	DALLAS	60.6	39.4	75.6	24.4	***1.25***
17	SAN ANTONIO	73.8	26.2	75.4	24.6	***1.02***
18	NEW MEXICO HCS	66.4	33.6	37.5	62.5	***0.56 ****
18	PHOENIX	68.9	31.1	54.8	45.2	***0.80***
18	TUCSON	78.4	21.6	64.5	35.5	***0.82***
18	W. TEXAS HCS	57.6	42.4	50.0	50.0	***0.87***
19	CHEYENNE	83.0	17.0	79.4	20.6	***0.96***
19	DENVER	83.3	16.7	100.0	0.0	***1.20***
19	MONTANA HCS	59.1	40.9	88.9	11.1	***1.50***
19	SALT LAKE CITY	60.5	39.5	76.7	23.3	***1.27***
19	SHERIDAN	81.1	18.9	84.0	16.0	***1.04***
19	SO COLORADO HCS	69.4	30.6	64.0	36.0	***0.92***
20	ROSEBURG	82.1	17.9	57.1	42.9	***0.70 ****
20	SPOKANE	59.5	40.5	57.1	42.9	***0.96***
20	WALLA WALLA	51.5	48.5	60.0	40.0	***1.16***

TABLE 4-8. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
21	CENTRAL CA HCS	49.4	50.6	50.0	50.0	***1.01***
21	HONOLULU	71.4	28.6	41.7	58.3	***0.58 ****
21	SAN FRANCISCO	62.2	37.8	64.1	35.9	***1.03***
21	SIERRA NEV HCS	74.8	25.2	63.0	37.0	***0.84***
22	GREATER LA	50.3	49.7	55.1	44.9	***1.10***
22	LONG BEACH	56.6	43.4	78.3	21.7	***1.38***
22	SAN DIEGO	45.2	54.8	60.4	39.6	***1.34***
23	FARGO	66.2	33.8	57.1	42.9	***0.86***
23	MINNEAPOLIS	87.1	12.9	95.0	5.0	***1.09***
	ALL SITES	63.1	36.9	65.1	34.9	***1.03***
	SITE AVERAGE	64.7	35.3	64.2	35.8	***1.01***
	SITE STD. DEV.	14.0	14.0	19.2	19.2	***0.31***

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-9. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	BEDFORD	88.1	100.0	***1.13***
1	BOSTON	83.6	96.2	***1.15***
1	MANCHESTER	79.8	90.0	***1.13***
2	ALBANY	90.3	95.2	***1.06***
2	BUFFALO	79.5	82.5	***1.04***
2	CANANDAIGUA	79.9	93.3	***1.17***
2	SYRACUSE	88.5	100.0	***1.13***
3	BRONX	89.0	87.5	***0.98***
3	EAST ORANGE	74.4	78.3	***1.05***
3	MONTROSE	84.7	100.0	***1.18***
3	NORTHPORT	92.6	92.3	***1.00***
4	LEBANON	90.5	93.9	***1.04***
4	PHILADELPHIA	90.2	100.0	***1.11***
4	PITTSBURGH	71.4	97.5	***1.37***
4	WILKES-BARRE	90.4	94.4	***1.04***
5	BALTIMORE	87.2	100.0	***1.15***
5	PERRY POINT	97.5	100.0	***1.03***
5	WASHINGTON DC	92.3	97.2	***1.05***
6	DURHAM	88.8	100.0	***1.13***
6	HAMPTON	86.7	100.0	***1.15***
6	SALISBURY	85.5	100.0	***1.17***
7	ATLANTA	88.4	98.9	***1.12***
7	AUGUSTA	93.0	91.9	***0.99***
7	BIRMINGHAM	98.6	99.2	***1.01***
7	CHARLESTON	95.5	99.3	***1.04***
7	COLUMBIA SC	80.8	84.6	***1.05***
7	TUSKEGEE	97.2	100.0	***1.03***
8	BAY PINES	74.3	69.2	***0.93 ****
8	GAINESVILLE	65.7	93.3	***1.42***
8	MIAMI	85.0	100.0	***1.18***
8	TAMPA	82.7	85.0	***1.03***
9	HUNTINGTON	66.3	100.0	***1.51***
9	LEXINGTON	100.0	66.7	***0.67 ****
9	LOUISVILLE	90.6	100.0	***1.10***
9	MOUNTAIN HOME	93.5	93.4	***1.00***
9	NASHVILLE	97.1	100.0	***1.03***

TABLE 4-9. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
10	CHILLICOTHE	84.2	100.0	***1.19***
10	CINCINNATI	94.8	100.0	***1.05***
10	CLEVELAND	89.8	97.6	***1.09***
10	COLUMBUS OPC	85.8	90.9	***1.06***
10	DAYTON	84.1	100.0	***1.19***
10	NORTHEAST OHIO	88.1	100.0	***1.14***
11	ANN ARBOR	94.2	100.0	***1.06***
11	BATTLE CREEK	85.1	77.8	***0.91 ****
11	DANVILLE	76.0	100.0	***1.32***
11	DETROIT	81.3	100.0	***1.23***
11	INDIANAPOLIS	88.6	89.7	***1.01***
11	N. INDIANA	66.9	96.7	***1.45***
11	TOLEDO	98.2	100.0	***1.02***
12	CHICAGO WS	83.8	86.0	***1.03***
12	HINES	85.6	95.8	***1.12***
15	KANSAS CITY	86.4	100.0	***1.16***
15	SAINT LOUIS	97.0	100.0	***1.03***
16	ALEXANDRIA	82.7	100.0	***1.21***
16	HOUSTON	76.7	100.0	***1.30***
16	JACKSON	86.8	100.0	***1.15***
16	LITTLE ROCK	91.4	96.6	***1.06***
16	MUSKOGEE	76.0	100.0	***1.32***
16	NEW ORLEANS	98.8	98.7	***1.00***
16	OKLAHOMA CITY	97.6	100.0	***1.02***
16	SHREVEPORT	90.5	82.6	***0.91 ****
17	CENT. TEXAS HCS	82.1	89.3	***1.09***
17	DALLAS	90.8	95.6	***1.05***
17	SAN ANTONIO	92.1	99.4	***1.08***
18	NEW MEXICO HCS	82.7	75.0	***0.91 ****
18	PHOENIX	78.9	88.7	***1.12***
18	TUCSON	71.0	90.3	***1.27***
18	W. TEXAS HCS	72.7	91.7	***1.26***
19	CHEYENNE	95.7	96.8	***1.01***
19	DENVER	94.2	100.0	***1.06***
19	MONTANA HCS	90.9	100.0	***1.10***
19	SALT LAKE CITY	80.6	97.7	***1.21***
19	SHERIDAN	57.7	80.0	***1.39***
19	SO COLORADO HCS	78.9	82.0	***1.04***
20	ROSEBURG	90.4	100.0	***1.11***
20	SPOKANE	89.3	94.3	***1.06***
20	WALLA WALLA	68.9	88.0	***1.28***

TABLE 4-9. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
21	CENTRAL CA HCS	69.1	70.0	***1.01***
21	HONOLULU	49.6	95.8	***1.93***
21	SAN FRANCISCO	81.6	97.4	***1.19***
21	SIERRA NEV HCS	73.3	96.3	***1.31***
22	GREATER LA	60.4	91.8	***1.52***
22	LONG BEACH	74.4	82.6	***1.11***
22	SAN DIEGO	91.2	100.0	***1.10***
23	FARGO	82.5	95.2	***1.15***
23	MINNEAPOLIS	85.8	97.5	***1.14***
	ALL SITES	80.0	95.5	***1.19***
	SITE AVERAGE	84.6	94.0	***1.13***
	SITE STD. DEV.	10.0	8.0	***0.16***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-10. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
1	BEDFORD	44	6.8	4.5	0.0	***11.4***
1	BOSTON	26	4.2	0.0	3.8	***8.0***
1	MANCHESTER	20	15.0	0.0	10.0	***25.0***
2	ALBANY	42	2.4	2.4	4.8	***9.5***
2	BUFFALO	40	2.5	2.5	17.5	***22.5***
2	CANANDAIGUA	15	6.7	6.7	6.7	***20.0***
2	SYRACUSE	27	3.7	11.1	0.0	***14.8***
3	BRONX	16	0.0	0.0	12.5	***12.5***
3	EAST ORANGE	23	8.7	4.3	21.7	***34.8 ****
3	MONTROSE	6	0.0	0.0	0.0	***0.0***
3	NORTHPORT	39	15.4	0.0	7.7	***23.1***
4	LEBANON	49	6.3	8.2	6.1	***20.5***
4	PHILADELPHIA	33	15.2	0.0	0.0	***15.2***
4	PITTSBURGH	40	0.0	2.5	2.5	***5.0***
4	WILKES-BARRE	71	2.9	1.4	5.6	***9.9***
5	BALTIMORE	61	9.8	0.0	0.0	***9.8***
5	PERRY POINT	33	3.0	3.0	0.0	***6.1***
5	WASHINGTON DC	36	5.6	0.0	2.8	***8.3***
6	DURHAM	10	22.2	0.0	0.0	***22.2***
6	HAMPTON	31	3.2	0.0	0.0	***3.2***
6	SALISBURY	18	5.6	0.0	0.0	***5.6***
7	ATLANTA	91	6.6	1.1	1.1	***8.8***
7	AUGUSTA	37	8.1	10.8	8.1	***27.0***
7	BIRMINGHAM	125	12.9	2.4	0.8	***16.1***
7	CHARLESTON	144	7.7	10.4	0.7	***18.8***
7	COLUMBIA SC	13	0.0	7.7	15.4	***23.1***
7	TUSKEGEE	38	0.0	0.0	0.0	***0.0***
8	BAY PINES	13	0.0	0.0	30.8	***30.8 ****
8	GAINESVILLE	15	0.0	0.0	6.7	***6.7***
8	MIAMI	21	4.8	0.0	0.0	***4.8***
8	TAMPA	20	0.0	10.0	15.0	***25.0***
9	HUNTINGTON	6	16.7	0.0	0.0	***16.7***
9	LEXINGTON	6	16.7	0.0	33.3	***50.0 ****
9	LOUISVILLE	47	0.0	0.0	0.0	***0.0***
9	MOUNTAIN HOME	76	1.3	0.0	6.6	***7.9***
9	NASHVILLE	92	0.0	0.0	0.0	***0.0***

TABLE 4-10. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
10	CHILLICOTHE	13	0.0	0.0	0.0	***0.0***
10	CINCINNATI	36	0.0	0.0	0.0	***0.0***
10	CLEVELAND	85	2.5	2.4	2.4	***7.2***
10	COLUMBUS OPC	11	9.1	0.0	9.1	***18.2***
10	DAYTON	29	3.4	0.0	0.0	***3.4***
10	NORTHEAST OHIO	21	5.3	4.8	0.0	***10.0***
11	ANN ARBOR	9	0.0	0.0	0.0	***0.0***
11	BATTLE CREEK	18	5.9	0.0	22.2	***28.1***
11	DANVILLE	7	28.6	28.6	0.0	***57.1 ****
11	DETROIT	25	8.0	0.0	0.0	***8.0***
11	INDIANAPOLIS	68	0.0	0.0	10.3	***10.3***
11	N. INDIANA	30	10.3	0.0	3.3	***13.7***
11	TOLEDO	39	5.1	0.0	0.0	***5.1***
12	CHICAGO WS	43	2.4	0.0	14.0	***16.3***
12	HINES	24	0.0	0.0	4.2	***4.2***
15	KANSAS CITY	64	1.6	3.1	0.0	***4.7***
15	SAINT LOUIS	38	0.0	0.0	0.0	***0.0***
16	ALEXANDRIA	20	0.0	0.0	0.0	***0.0***
16	HOUSTON	94	4.3	0.0	0.0	***4.3***
16	JACKSON	36	13.9	5.6	0.0	***19.4***
16	LITTLE ROCK	88	1.1	1.1	3.4	***5.7***
16	MUSKOGEE	5	0.0	0.0	0.0	***0.0***
16	NEW ORLEANS	77	11.0	1.3	1.3	***13.6***
16	OKLAHOMA CITY	64	6.3	3.1	0.0	***9.4***
16	SHREVEPORT	46	6.7	0.0	17.4	***24.1***
17	CENT. TEXAS HCS	28	3.6	0.0	10.7	***14.3***
17	DALLAS	45	0.0	2.2	4.4	***6.7***
17	SAN ANTONIO	171	0.6	0.0	0.6	***1.2***
18	NEW MEXICO HCS	8	0.0	12.5	25.0	***37.5 ****
18	PHOENIX	62	11.3	8.1	11.3	***30.6 ****
18	TUCSON	31	3.2	0.0	9.7	***12.9***
18	W. TEXAS HCS	12	0.0	0.0	8.3	***8.3***
19	CHEYENNE	63	3.2	0.0	3.2	***6.3***
19	DENVER	13	0.0	0.0	0.0	***0.0***
19	MONTANA HCS	18	0.0	0.0	0.0	***0.0***
19	SALT LAKE CITY	43	4.7	2.3	2.3	***9.3***
19	SHERIDAN	25	8.0	4.0	20.0	***32.0 ****
19	SO COLORADO HCS	50	6.0	4.0	18.0	***28.0***

TABLE 4-10. VETERANS WITH FY 02 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
20	ROSEBURG	14	7.7	7.1	0.0	***14.8***
20	SPOKANE	35	14.3	5.7	5.7	***25.7***
20	WALLA WALLA	25	12.0	0.0	12.0	***24.0***
21	CENTRAL CA HCS	30	10.3	6.7	30.0	***47.0 ****
21	HONOLULU	24	8.3	4.2	4.2	***16.7***
21	SAN FRANCISCO	39	13.9	5.1	2.6	***21.6***
21	SIERRA NEV HCS	27	3.7	0.0	3.7	***7.4***
22	GREATER LA	49	8.2	6.1	8.2	***22.4***
22	LONG BEACH	23	4.3	0.0	17.4	***21.7***
22	SAN DIEGO	48	4.3	0.0	0.0	***4.3***
23	FARGO	21	14.3	0.0	4.8	***19.0***
23	MINNEAPOLIS	40	7.5	5.0	2.5	***15.0***
	ALL SITES	3,358	5.3	2.4	4.5	***12.2***
	SITE AVERAGE	39	5.7	2.5	6.0	***14.1***
	SITE STD. DEV.	30	5.7	4.3	8.0	***11.9***

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-10V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Residential Treatment %
1	90	8.0	2.2	3.3	13.5
2	124	3.2	4.8	8.1	16.1
3	84	9.5	1.2	11.9	22.6
4	193	5.3	3.1	4.1	12.5
5	130	6.9	0.8	0.8	8.5
6	59	6.9	0.0	0.0	6.9
7	448	8.1	5.4	1.8	15.2
8	69	1.5	2.9	11.6	16.0
9	227	1.3	0.0	3.1	4.4
10	195	2.6	1.5	1.5	5.7
11	196	5.2	1.0	6.1	12.4
12	67	1.5	0.0	10.4	12.0
15	102	1.0	2.0	0.0	2.9
16	430	5.9	1.4	2.8	10.1
17	244	0.8	0.4	2.5	3.7
18	113	7.1	5.3	11.5	24.0
19	212	4.3	1.9	8.0	14.2
20	74	12.3	4.1	6.8	23.1
21	120	9.5	4.2	10.0	23.6
22	120	5.9	2.5	6.7	15.0
23	61	9.8	3.3	3.3	16.4
TOTAL	3,358	5.3	2.4	4.5	12.2
VISN AVG.	160	5.6	2.3	5.4	13.3
VISN STD.DEV.	109	3.3	1.7	4.0	6.5

TABLE 4-11. VETERANS WITH FY 02 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	BEDFORD	44	3	***6.8***
1	BOSTON	26	1	***3.8***
1	MANCHESTER	20	0	***0.0***
2	ALBANY	42	1	***2.4***
2	BUFFALO	40	1	***2.5***
2	CANANDAIGUA	15	1	***6.7***
2	SYRACUSE	27	1	***3.7***
3	BRONX	16	0	***0.0***
3	EAST ORANGE	23	3	***13.0 ****
3	MONTROSE	6	0	***0.0***
3	NORTHPORT	39	9	***23.1 ****
4	LEBANON	49	5	***10.2***
4	PHILADELPHIA	33	8	***24.2 ****
4	PITTSBURGH	40	4	***10.0***
4	WILKES-BARRE	71	1	***1.4***
5	BALTIMORE	61	0	***0.0***
5	PERRY POINT	33	2	***6.1***
5	WASHINGTON DC	36	0	***0.0***
6	DURHAM	10	1	***10.0***
6	HAMPTON	31	1	***3.2***
6	SALISBURY	18	0	***0.0***
7	ATLANTA	91	3	***3.3***
7	AUGUSTA	37	4	***10.8***
7	BIRMINGHAM	125	8	***6.4***
7	CHARLESTON	144	38	***26.4 ****
7	COLUMBIA SC	13	0	***0.0***
7	TUSKEGEE	38	1	***2.6***
8	BAY PINES	13	0	***0.0***
8	GAINESVILLE	15	1	***6.7***
8	MIAMI	21	1	***4.8***
8	TAMPA	20	1	***5.0***
9	HUNTINGTON	6	0	***0.0***
9	LEXINGTON	6	0	***0.0***
9	LOUISVILLE	47	6	***12.8***
9	MOUNTAIN HOME	76	0	***0.0***
9	NASHVILLE	92	16	***17.4 ****

TABLE 4-11. VETERANS WITH FY 02 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
10	CHILLICOTHE	13	2	***15.4 ****
10	CINCINNATI	36	1	***2.8***
10	CLEVELAND	85	1	***1.2***
10	COLUMBUS OPC	11	0	***0.0***
10	DAYTON	29	4	***13.8 ****
10	NORTHEAST OHIO	21	0	***0.0***
11	ANN ARBOR	9	1	***11.1***
11	BATTLE CREEK	18	3	***16.7 ****
11	DANVILLE	7	0	***0.0***
11	DETROIT	25	1	***4.0***
11	INDIANAPOLIS	68	0	***0.0***
11	N. INDIANA	30	5	***16.7 ****
11	TOLEDO	39	0	***0.0***
12	CHICAGO WS	43	0	***0.0***
12	HINES	24	1	***4.2***
15	KANSAS CITY	64	3	***4.7***
15	SAINT LOUIS	38	0	***0.0***
16	ALEXANDRIA	20	0	***0.0***
16	HOUSTON	94	4	***4.3***
16	JACKSON	36	3	***8.3***
16	LITTLE ROCK	88	12	***13.6 ****
16	MUSKOGEE	5	0	***0.0***
16	NEW ORLEANS	77	3	***3.9***
16	OKLAHOMA CITY	64	0	***0.0***
16	SHREVEPORT	46	1	***2.2***
17	CENT. TEXAS HCS	28	1	***3.6***
17	DALLAS	45	1	***2.2***
17	SAN ANTONIO	171	2	***1.2***
18	NEW MEXICO HCS	8	1	***12.5***
18	PHOENIX	62	9	***14.5 ****
18	TUCSON	31	2	***6.5***
18	W. TEXAS HCS	12	2	***16.7 ****
19	CHEYENNE	63	1	***1.6***
19	DENVER	13	0	***0.0***
19	MONTANA HCS	18	1	***5.6***
19	SALT LAKE CITY	43	3	***7.0***
19	SHERIDAN	25	7	***28.0 ****
19	SO COLORADO HCS	50	0	***0.0***

TABLE 4-11. VETERANS WITH FY 02 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
20	ROSEBURG	14	0	***0.0***
20	SPOKANE	35	0	***0.0***
20	WALLA WALLA	25	1	***4.0***
21	CENTRAL CA HCS	30	4	***13.3 ****
21	HONOLULU	24	5	***20.8 ****
21	SAN FRANCISCO	39	0	***0.0***
21	SIERRA NEV HCS	27	3	***11.1***
22	GREATER LA	49	1	***2.0***
22	LONG BEACH	23	1	***4.3***
22	SAN DIEGO	48	6	***12.5***
23	FARGO	21	0	***0.0***
23	MINNEAPOLIS	40	0	***0.0***
	ALL SITES	3,358	217	***6.5***
	SITE AVERAGE	39	3	***6.0***
	SITE STD. DEV.	30	5	***6.9***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-11V. VETERANS WITH FY 02 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	90	4	4.4
2	124	4	3.2
3	84	12	14.3
4	193	18	9.3
5	130	2	1.5
6	59	2	3.4
7	448	54	12.1
8	69	3	4.3
9	227	22	9.7
10	195	8	4.1
11	196	10	5.1
12	67	1	1.5
15	102	3	2.9
16	430	23	5.3
17	244	4	1.6
18	113	14	12.4
19	212	12	5.7
20	74	1	1.4
21	120	12	10.0
22	120	8	6.7
23	61	0	0.0
TOTAL	3,358	217	6.5
VISN AVG.	160	10	5.7
VISN STD.DEV.	109	12	4.1

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CHAPTER 5

TREATMENT OUTCOMES

Tables in this chapter report data concerning veterans' progress in residential treatment. All discharges from care during the fiscal year are counted. (The number of discharges does not represent unique individuals; some veterans are re-admitted within the same year.)

A. Successful Completion of Residential Treatment

In Table 5-1, the percentage of veterans successfully completing the program is reported (e.g., the discharge was mutually agreed-upon; the veteran participated in accordance with program rules and treatment goals). Overall, 56 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations.

Table 5-2 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. About one-half have psychiatric disorders. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, almost 97 percent of veterans admitted with an alcohol problem have made improvements in this domain. About 65 percent of successful completers have independent housing, versus 29 percent of unsuccessful discharges (49 percent overall). Approximately nine percent of successful discharges are unemployed, compared to 32 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is unknown.

B. Trends in Outcomes, FY 98 - FY 2002

Table 5-3 reports trends in the outcomes of HCHV residential treatment, from FY 98 to FY 2002. This table conveys stability in outcomes characteristic of a mature treatment program. The proportion of veterans admitted with alcohol, drug, mental health or social/vocational problems remained level in FY 2002, while, for the third straight year, there was a noticeable increase in veterans admitted with medical problems. The percentage of veterans who were judged to have successfully completed the program increased slightly in FY 2002. Employment outcomes are generally similar each year across this time period. There was a sizeable increase in the percentage of veterans who were discharged to independent housing in FY 2002, with almost half of the veterans achieving that status. Overall, the program has considerable success in improving the lot of extremely disadvantaged and disabled veterans.

C. Situation at Discharge

Tables 5-4 and 5-5 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 5-4 reports living situation.

Having one's own apartment, room or house represents the most favorable outcome. Approximately 49 percent of veterans achieve this outcome. Approximately 27 percent of veterans are discharged to a halfway house or other institutional setting.

In Table 5-5, the employment outcomes of discharges are displayed. Overall, approximately 39 percent of discharges have either full or part-time employment. An additional 12 percent of the veterans participate in Veterans' Industries programs.

D. Clinical Status and Follow-up Treatment

Tables 5-6 through 5-11 show the outcome of residential treatment with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Generally, over 70 percent of veterans with each type of problem show some improvement at discharge.

These tables also indicate follow-up treatment planning for each problem area. Most veterans are discharged with some follow-up plan. The lowest follow-up rates are for social-vocational problems, which presumably reflects the health orientation of the host VA medical center; i.e., fewer social and vocational services are available. Follow-up planning for substance abuse and psychiatric problems occurs for approximately 80 percent of veterans discharged. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-9 and 5-9V show planned follow-up at discharge and actual follow-up received within 30 days of discharge[1]. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. The discrepancy between planned and actual follow up is quite large at some sites (occasionally exceeding 50 percent), but low at most sites; overall 25 percent of veterans for whom follow-up is planned fail to receive any follow up treatment within a month of discharge.

While Tables 5-5 through 5-11 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A program site that has low values on outcome monitors may be doing a good job--if the mix of patients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 5-12 and 5-12V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 5-12, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health

[1] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

symptoms. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-12 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Denver were about 21 percent *more likely* than veterans at the median site (Cleveland) to successfully complete the program, after adjusting for case mix differences. Veterans in the Philadelphia program were 26 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 5-12 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

E. Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment. Although the results in Table 5-12 are adjusted for case mix, such statistical adjustment techniques cannot completely control for population differences. While recognizing these concerns, the adjusted outcome scores are a good source of feedback for program clinicians. Certainly an outlier value on the summary outcome score warrants a review of services provided to veterans receiving contract residential treatment.

F. Satisfaction with Residential Treatment

In order to collect information regarding veterans' satisfaction with residential treatment, a brief survey is given to each veteran after he or she has been in the residential treatment program for approximately one month. Satisfaction with the residential treatment facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). A copy of the survey can be found in Appendix A.

Satisfaction items for the residential facility were coded on a 0-4 scale and averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. These scores are presented in Table 5-13. These data suggest a reasonably high level of satisfaction among residential treatment clients, with an average satisfaction score for facilities of 3.2 out of 4 and an average satisfaction score for case management of 4.9 out of 6.

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	BEDFORD	38	81.6	7.9	7.9	2.6
1	BOSTON	44	43.2	29.5	25.0	2.3
1	MANCHESTER	18	100.0	0.0	0.0	0.0
2	ALBANY	47	83.0	6.4	4.3	6.4
2	BUFFALO	49	71.4	14.3	10.2	4.1
2	CANANDAIGUA	22	63.6	18.2	18.2	0.0
2	SYRACUSE	31	74.2	3.2	12.9	9.7
3	BRONX	23	100.0	0.0	0.0	0.0
3	BROOKLYN	6	100.0	0.0	0.0	0.0
3	EAST ORANGE	30	40.0	43.3	6.7	10.0
3	MONTROSE	5	80.0	0.0	20.0	0.0
3	NORTHPORT	69	58.0	4.3	29.0	8.7
4	LEBANON	48	52.1	18.8	20.8	8.3
4	PHILADELPHIA	60	28.3 *	10.0	51.7	10.0
4	PITTSBURGH	60	56.7	23.3	18.3	1.7
4	WILKES-BARRE	71	62.0	14.1	18.3	5.6
5	BALTIMORE	74	54.1	25.7	17.6	2.7
5	PERRY POINT	41	61.0	24.4	9.8	4.9
5	WASHINGTON DC	65	63.1	12.3	13.8	10.8
6	DURHAM	8	50.0	37.5	12.5	0.0
6	HAMPTON	26	65.4	19.2	15.4	0.0
6	SALISBURY	25	40.0	16.0	28.0	16.0
7	ATLANTA	111	53.2	23.4	15.3	8.1
7	AUGUSTA	39	38.5	33.3	20.5	7.7
7	BIRMINGHAM	179	73.7	10.1	6.7	9.5
7	CHARLESTON	149	68.5	5.4	21.5	4.7
7	COLUMBIA SC	28	32.1 *	50.0	14.3	3.6
7	TUSCALOOSA	5	60.0	40.0	0.0	0.0
7	TUSKEGEE	25	28.0 *	44.0	16.0	12.0
8	BAY PINES	13	53.8	30.8	15.4	0.0
8	GAINESVILLE	20	65.0	10.0	25.0	0.0
8	MIAMI	33	39.4	48.5	12.1	0.0
8	TAMPA	35	71.4	22.9	5.7	0.0
9	HUNTINGTON	8	62.5	37.5	0.0	0.0
9	LEXINGTON	10	60.0	0.0	40.0	0.0
9	LOUISVILLE	66	45.5	7.6	30.3	16.7
9	MOUNTAIN HOME	113	36.3	14.2	30.1	19.5
9	NASHVILLE	65	52.3	16.9	26.2	4.6
10	CHILLICOTHE	17	11.8 *	35.3	17.6	35.3
10	CINCINNATI	35	80.0	11.4	2.9	5.7
10	CLEVELAND	101	59.4	17.8	11.9	10.9
10	COLUMBUS OPC	16	6.3 *	6.3	50.0	37.5
10	DAYTON	35	51.4	20.0	22.9	5.7
10	NORTHEAST OHIO	28	53.6	39.3	0.0	7.1

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Success %		Violation %	Vet Left %	Other %
11	ANN ARBOR	27	44.4		18.5	29.6	7.4
11	BATTLE CREEK	37	54.1		24.3	13.5	8.1
11	DANVILLE	11	63.6		27.3	9.1	0.0
11	DETROIT	28	64.3		14.3	21.4	0.0
11	INDIANAPOLIS	80	56.3		22.5	16.3	5.0
11	N. INDIANA	35	54.3		14.3	20.0	11.4
11	SAGINAW	6	0.0	*	33.3	33.3	33.3
11	TOLEDO	50	50.0		16.0	28.0	6.0
12	CHICAGO WS	31	58.1		16.1	22.6	3.2
12	HINES	39	66.7		20.5	10.3	2.6
15	KANSAS CITY	56	44.6		26.8	26.8	1.8
15	SAINT LOUIS	46	47.8		41.3	8.7	2.2
15	TOPEKA	13	23.1	*	38.5	15.4	23.1
15	WICHITA	15	53.3		6.7	26.7	13.3
16	ALEXANDRIA	19	47.4		10.5	26.3	15.8
16	HOUSTON	113	59.3		10.6	26.5	3.5
16	JACKSON	38	63.2		21.1	13.2	2.6
16	LITTLE ROCK	172	48.3		18.6	23.8	9.3
16	MUSKOGEE	7	0.0	*	42.9	42.9	14.3
16	NEW ORLEANS	122	59.8		13.1	23.8	3.3
16	OKLAHOMA CITY	74	58.1		17.6	21.6	2.7
16	SHREVEPORT	76	28.9	*	15.8	32.9	22.4
17	CENT. TEXAS HCS	17	29.4	*	23.5	35.3	11.8
17	DALLAS	65	40.0		24.6	16.9	18.5
17	SAN ANTONIO	205	57.1		19.0	19.0	4.9
18	NEW MEXICO HCS	21	33.3	*	19.0	33.3	14.3
18	PHOENIX	79	58.2		15.2	10.1	16.5
18	TUCSON	59	47.5		22.0	18.6	11.9
18	W. TEXAS HCS	9	55.6		11.1	33.3	0.0
19	CHEYENNE	73	49.3		11.0	37.0	2.7
19	DENVER	77	75.3		14.3	1.3	9.1
19	MONTANA HCS	12	50.0		16.7	25.0	8.3
19	SALT LAKE CITY	63	63.5		12.7	19.0	4.8
19	SHERIDAN	33	75.8		3.0	12.1	9.1
19	SO COLORADO HCS	61	39.3		32.8	21.3	6.6
20	PORTLAND	30	46.7		16.7	26.7	10.0
20	ROSEBURG	18	44.4		38.9	5.6	11.1
20	SPOKANE	46	63.0		19.6	17.4	0.0
20	WALLA WALLA	36	63.9		11.1	25.0	0.0
21	CENTRAL CA HCS	48	47.9		14.6	22.9	14.6
21	HONOLULU	28	85.7		7.1	3.6	3.6
21	SAN FRANCISCO	59	47.5		6.8	42.4	3.4
21	SIERRA NEV HCS	28	60.7		17.9	17.9	3.6
22	GREATER LA	94	64.9		11.7	19.1	4.3
22	LONG BEACH	35	68.6		11.4	5.7	14.3
22	SAN DIEGO	57	42.1		7.0	42.1	8.8
22	SO NEVADA HCS	13	76.9		7.7	15.4	0.0

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
23	FARGO	18	72.2	16.7	11.1	0.0
23	GR. NEBRASKA	13	7.7 *	30.8	53.8	7.7
23	MINNEAPOLIS	57	49.1	14.0	24.6	12.3
23	OMAHA	10	40.0	50.0	10.0	0.0
23	SIOUX FALLS	5	40.0	0.0	60.0	0.0
	ALL SITES	4,455	55.5	17.2	19.8	7.5
	SITE AVERAGE	46	53.9	19.1	19.8	7.2
	SITE STD. DEV.	39	19.2	12.3	12.5	7.6

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-2. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=4,455)	Successful Discharges % (N=2,473)	Other Than Successful Discharges % (N=1,982)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	82.9	82.0	84.1
Admitted w/ Drug Prob.	65.9	63.4	69.0
Admitted w/ Mental Ill.	56.2	54.5	58.3
Admitted w/ Med Ill.	51.1	51.3	50.9
Admitted w/Soc/Voc. Prob.	73.6	74.2	72.8
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	78.6	96.9	56.2
Drug Prob.	77.8	97.6	55.0
Mental Ill.	72.5	91.9	49.8
Medical Ill.	71.5	84.3	55.2
Soc/Voc. Prob.	71.4	89.7	48.0
Employment			
Full-time	27.3	36.6	15.9
Part-time	11.7	12.7	10.5
Veterans Industries	11.5	16.5	5.3
Disabled/Retired	20.9	21.7	19.8
Unemployed	19.2	9.0	31.9
Voc Tr/Vol.	1.5	2.0	0.9
Unknown/Other	7.8	1.4	15.8
Living Situation			
Apartment/Room/House	49.0	65.1	29.1
None	4.0	0.4	8.4
Halfway House/Instit.	26.5	32.0	19.8
Unknown/Other	20.4	2.5	42.7
With Whom Living			
Unknown/No res.	19.0	1.0	41.3
Alone	23.7	35.4	9.3
Spouse/Children	3.8	4.7	2.8
Parent/Family	8.1	7.0	9.5
Friends	11.4	13.7	8.6
Strangers	33.9	38.2	28.6

**Percentages based on veterans admitted with these problems.*

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TABLE 5-3. ADMISSION PROBLEMS AND DISCHARGE STATUS FY 1998-2002

	FY 98 % (N=4,069)	FY 99 % (N=4,333)	FY 00 % (N=4,808)	FY 01 % (N=5,006)	FY 02 % (N=4,455)
Previous Admissions					
None	80.1	80.0	79.2	76.9	69.2
1-2	18.6	18.7	19.3	21.2	27.2
3+	1.3	1.3	1.5	1.9	3.6
Problems at Admission					
Alcohol Abuse	81.7	83.3	84.4	81.8	82.9
Drug Abuse	66.9	70.3	69.5	66.7	65.9
Mental Illness	52.3	50.8	48.5	52.6	56.2
Medical Problems	38.4	37.2	39.8	46.7	51.1
Social/Voc. Problems	70.7	75.3	72.4	75.5	73.6
Length of Stay, Mean Days	66.3	62.3	59.1	65.3	73.4
Discharge Status					
Successful	51.8	52.7	52.3	54.0	55.5
Violation	16.9	16.4	17.1	16.7	17.2
Veteran Left	22.6	22.4	22.6	22.1	19.8
Other/Unknown	8.7	8.4	8.0	7.2	7.5
Living Sit. at Discharge					
Apt/Room/House	40.4	37.7	34.2	41.1	49.0
Halfway House/Instit.	31.9	34.9	37.0	31.6	26.5
None/Unknown/Other	27.8	27.4	28.7	27.3	24.4
With Whom Living					
Unknown/No Res.	23.6	22.3	24.1	22.0	19.0
Alone	21.8	18.3	18.0	21.0	23.7
Spouse/Children	2.5	3.1	2.4	3.2	3.8
Parent/Family	6.4	7.1	6.9	7.1	8.1
Friends	7.7	7.2	6.5	9.2	11.4
Strangers	37.9	42.1	42.2	37.5	33.9
Employment					
Full-time	32.7	30.7	24.4	26.0	27.3
Part-time	13.0	14.5	13.3	11.0	11.7
Disabled/Retired	16.1	15.0	16.3	18.1	20.9
Unempl./Volun./Voc.Reh.	38.2	39.8	46.1	44.9	40.1
Improvement Clin. Status*					
Alcohol	68.6	71.8	75.7	76.8	78.6
Drug	68.4	71.0	75.5	75.9	77.8
Mental Health	65.7	69.3	71.7	70.8	72.5
Medical	66.2	65.5	66.3	69.1	71.5
Social/Voc.	63.7	66.7	69.8	70.4	71.4
Follow-up Treatment					
Alcohol	80.3	82.2	80.0	83.2	85.8
Drug	80.2	81.6	79.2	83.1	85.9
Mental Health	84.4	87.9	84.8	87.0	90.5
Medical	84.9	87.3	89.0	89.8	92.6
Social/Voc.	68.7	71.8	69.0	71.9	76.2

**Percentage improved based only on veterans admitted with problems.*

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	38	2.6	2.6	84.2	10.5
1	BOSTON	44	0.0	47.7	29.5	22.7
1	MANCHESTER	18	0.0	50.0	50.0	0.0
2	ALBANY	47	2.1	83.0	6.4	8.5
2	BUFFALO	49	0.0	77.6	4.1	18.4
2	CANANDAIGUA	22	9.1	63.6	27.3	0.0
2	SYRACUSE	31	3.2	74.2	16.1	6.5
3	BRONX	23	0.0	95.7	4.3	0.0
3	BROOKLYN	6	0.0	100.0	0.0	0.0
3	EAST ORANGE	30	3.3	36.7	53.3	6.7
3	MONTROSE	5	0.0	20.0	60.0	20.0
3	NORTHPORT	69	4.3	31.9	40.6	23.2
4	LEBANON	48	2.1	54.2	22.9	20.8
4	PHILADELPHIA	60	0.0	55.0	18.3	26.7
4	PITTSBURGH	60	3.3	70.0	20.0	6.7
4	WILKES-BARRE	71	1.4	53.5	29.6	15.5
5	BALTIMORE	74	0.0	81.1	17.6	1.4
5	PERRY POINT	41	0.0	65.9	17.1	17.1
5	WASHINGTON DC	65	3.1	58.5	18.5	20.0
6	DURHAM	8	0.0	87.5	0.0	12.5
6	HAMPTON	26	3.8	53.8	23.1	19.2
6	SALISBURY	25	12.0	48.0	32.0	8.0
7	ATLANTA	111	2.7	7.2	53.2	36.9
7	AUGUSTA	39	5.1	59.0	5.1	30.8
7	BIRMINGHAM	179	0.0	34.1	50.8	15.1
7	CHARLESTON	149	1.3	46.3	45.0	7.4
7	COLUMBIA SC	28	14.3	50.0	7.1	28.6
7	TUSCALOOSA	5	0.0	60.0	20.0	20.0
7	TUSKEGEE	25	0.0	52.0	24.0	24.0
8	BAY PINES	13	23.1	46.2	15.4	15.4
8	GAINESVILLE	20	5.0	45.0	35.0	15.0
8	MIAMI	33	0.0	60.6	9.1	30.3
8	TAMPA	35	0.0	62.9	11.4	25.7
9	HUNTINGTON	8	0.0	62.5	12.5	25.0
9	LEXINGTON	10	0.0	70.0	0.0	30.0
9	LOUISVILLE	66	0.0	28.8	50.0	21.2
9	MOUNTAIN HOME	113	0.0	16.8	32.7	50.4
9	NASHVILLE	65	15.4	52.3	4.6	27.7

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
10	CHILLICOTHE	17	0.0	29.4	23.5	47.1
10	CINCINNATI	35	0.0	82.9	11.4	5.7
10	CLEVELAND	101	4.0	54.5	31.7	9.9
10	COLUMBUS OPC	16	0.0	25.0	25.0	50.0
10	DAYTON	35	5.7	45.7	11.4	37.1
10	NORTHEAST OHIO	28	0.0	46.4	32.1	21.4
11	ANN ARBOR	27	0.0	44.4	33.3	22.2
11	BATTLE CREEK	37	5.4	37.8	32.4	24.3
11	DANVILLE	11	9.1	81.8	0.0	9.1
11	DETROIT	28	3.6	39.3	35.7	21.4
11	INDIANAPOLIS	80	8.8	56.3	13.8	21.3
11	N. INDIANA	35	2.9	34.3	40.0	22.9
11	SAGINAW	6	50.0	0.0	0.0	50.0
11	TOLEDO	50	2.0	68.0	16.0	14.0
12	CHICAGO WS	31	3.2	45.2	29.0	22.6
12	HINES	39	0.0	79.5	7.7	12.8
15	KANSAS CITY	56	3.6	62.5	12.5	21.4
15	SAINT LOUIS	46	6.5	60.9	19.6	13.0
15	TOPEKA	13	0.0	46.2	15.4	38.5
15	WICHITA	15	0.0	26.7	46.7	26.7
16	ALEXANDRIA	19	0.0	78.9	15.8	5.3
16	HOUSTON	113	3.5	61.9	15.9	18.6
16	JACKSON	38	5.3	47.4	39.5	7.9
16	LITTLE ROCK	172	0.0	47.7	29.1	23.3
16	MUSKOGEE	7	0.0	28.6	28.6	42.9
16	NEW ORLEANS	122	0.8	55.7	20.5	23.0
16	OKLAHOMA CITY	74	4.1	55.4	16.2	24.3
16	SHREVEPORT	76	10.5	43.4	27.6	18.4
17	CENT. TEXAS HCS	17	5.9	70.6	5.9	17.6
17	DALLAS	65	9.2	38.5	23.1	29.2
17	SAN ANTONIO	205	7.3	66.3	12.7	13.7
18	NEW MEXICO HCS	21	9.5	42.9	33.3	14.3
18	PHOENIX	79	0.0	59.5	20.3	20.3
18	TUCSON	59	5.1	28.8	33.9	32.2
18	W. TEXAS HCS	9	33.3	11.1	22.2	33.3
19	CHEYENNE	73	1.4	60.3	20.5	17.8
19	DENVER	77	0.0	62.3	22.1	15.6
19	MONTANA HCS	12	8.3	25.0	33.3	33.3
19	SALT LAKE CITY	63	12.7	46.0	36.5	4.8
19	SHERIDAN	33	18.2	33.3	45.5	3.0
19	SO COLORADO HCS	61	27.9	36.1	8.2	27.9

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
20	PORTLAND	30	16.7	56.7	20.0	6.7
20	ROSEBURG	18	0.0	50.0	27.8	22.2
20	SPOKANE	46	6.5	45.7	26.1	21.7
20	WALLA WALLA	36	2.8	11.1	47.2	38.9
21	CENTRAL CA HCS	48	6.3	39.6	16.7	37.5
21	HONOLULU	28	0.0	89.3	7.1	3.6
21	SAN FRANCISCO	59	5.1	37.3	40.7	16.9
21	SIERRA NEV HCS	28	0.0	64.3	17.9	17.9
22	GREATER LA	94	1.1	37.2	35.1	26.6
22	LONG BEACH	35	0.0	54.3	31.4	14.3
22	SAN DIEGO	57	1.8	15.8	36.8	45.6
22	SO NEVADA HCS	13	7.7	7.7	69.2	15.4
23	FARGO	18	0.0	61.1	22.2	16.7
23	GR. NEBRASKA	13	30.8	23.1	0.0	46.2
23	MINNEAPOLIS	57	5.3	36.8	21.1	36.8
23	OMAHA	10	10.0	10.0	50.0	30.0
23	SIOUX FALLS	5	0.0	60.0	20.0	20.0
	ALL SITES	4,455	4.0	49.0	26.5	20.4
	SITE AVERAGE	46	5.0	49.3	24.9	20.9
	SITE STD. DEV.	39	8.1	21.1	16.1	12.1

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TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
1	BEDFORD	38	23.7		18.4	0.0	47.4	0.0	10.5
1	BOSTON	44	45.5		4.5	18.2	6.8	2.3	22.7
1	MANCHESTER	18	88.9		0.0	11.1	0.0	0.0	0.0
2	ALBANY	47	48.9		44.7	0.0	4.3	0.0	2.1
2	BUFFALO	49	30.6		32.7	24.5	12.2	0.0	0.0
2	CANANDAIGUA	22	36.4		22.7	0.0	36.4	0.0	4.5
2	SYRACUSE	31	19.4		35.5	25.8	6.5	0.0	12.9
3	BRONX	23	21.7		56.5	0.0	8.7	13.0	0.0
3	BROOKLYN	6	50.0		0.0	50.0	0.0	0.0	0.0
3	EAST ORANGE	30	20.0		6.7	43.3	26.7	0.0	3.3
3	MONTROSE	5	20.0		40.0	20.0	0.0	0.0	20.0
3	NORTHPORT	69	5.9	*	35.3	23.5	17.6	1.5	16.2
4	LEBANON	48	40.4		8.5	27.7	8.5	6.4	8.5
4	PHILADELPHIA	60	13.3	*	0.0	0.0	86.7	0.0	0.0
4	PITTSBURGH	60	1.7	*	36.7	48.3	10.0	1.7	1.7
4	WILKES-BARRE	71	38.0		4.2	42.3	9.9	0.0	5.6
5	BALTIMORE	74	71.6		0.0	1.4	25.7	0.0	1.4
5	PERRY POINT	41	68.3		4.9	7.3	12.2	2.4	4.9
5	WASHINGTON DC	65	6.2	*	21.5	30.8	32.3	0.0	9.2
6	DURHAM	8	62.5		0.0	37.5	0.0	0.0	0.0
6	HAMPTON	26	46.2		7.7	30.8	15.4	0.0	0.0
6	SALISBURY	25	60.0		4.0	12.0	20.0	4.0	0.0
7	ATLANTA	111	15.3	*	34.2	5.4	18.0	0.9	26.1
7	AUGUSTA	39	61.5		5.1	2.6	28.2	0.0	2.6
7	BIRMINGHAM	179	43.6		14.5	11.2	16.8	1.1	12.8
7	CHARLESTON	149	20.1		22.8	31.5	23.5	1.3	0.7
7	COLUMBIA SC	28	57.1		10.7	3.6	17.9	3.6	7.1
7	TUSCALOOSA	5	20.0		20.0	40.0	0.0	0.0	20.0
7	TUSKEGEE	25	56.0		16.0	0.0	28.0	0.0	0.0
8	BAY PINES	13	38.5		0.0	23.1	15.4	0.0	23.1
8	GAINESVILLE	20	55.0		0.0	25.0	10.0	0.0	10.0
8	MIAMI	33	36.4		33.3	3.0	9.1	0.0	18.2
8	TAMPA	35	31.4		31.4	22.9	2.9	0.0	11.4

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
9	HUNTINGTON	8	25.0	0.0	25.0	37.5	0.0	12.5
9	LEXINGTON	10	20.0	0.0	50.0	30.0	0.0	0.0
9	LOUISVILLE	66	22.7	0.0	15.2	56.1	0.0	6.1
9	MOUNTAIN HOME	113	51.3	0.0	11.5	22.1	2.7	12.4
9	NASHVILLE	65	64.6	0.0	0.0	10.8	0.0	24.6
10	CHILLICOTHE	17	41.2	0.0	17.6	5.9	5.9	29.4
10	CINCINNATI	35	51.4	5.7	28.6	11.4	0.0	2.9
10	CLEVELAND	101	26.7	24.8	22.8	24.8	1.0	0.0
10	COLUMBUS OPC	16	12.5 *	0.0	18.8	18.8	0.0	50.0
10	DAYTON	35	68.6	0.0	0.0	22.9	0.0	8.6
10	NORTHEAST OHIO	28	21.4	3.6	10.7	39.3	14.3	10.7
11	ANN ARBOR	27	18.5	7.4	40.7	22.2	3.7	7.4
11	BATTLE CREEK	37	35.1	0.0	21.6	40.5	0.0	2.7
11	DANVILLE	11	54.5	0.0	0.0	45.5	0.0	0.0
11	DETROIT	28	35.7	0.0	28.6	17.9	0.0	17.9
11	INDIANAPOLIS	80	48.8	13.8	8.8	22.5	1.3	5.0
11	N. INDIANA	35	28.6	0.0	34.3	28.6	0.0	8.6
11	SAGINAW	6	16.7 *	0.0	16.7	50.0	0.0	16.7
11	TOLEDO	50	50.0	4.0	28.0	14.0	0.0	4.0
12	CHICAGO WS	31	35.5	3.2	25.8	19.4	3.2	12.9
12	HINES	39	33.3	41.0	12.8	2.6	0.0	10.3
15	KANSAS CITY	56	67.9	5.4	1.8	25.0	0.0	0.0
15	SAINT LOUIS	46	50.0	6.5	21.7	15.2	0.0	6.5
15	TOPEKA	13	23.1	0.0	61.5	7.7	7.7	0.0
15	WICHITA	15	53.3	0.0	26.7	0.0	0.0	20.0
16	ALEXANDRIA	19	73.7	0.0	5.3	15.8	0.0	5.3
16	HOUSTON	113	61.9	15.9	7.1	7.1	0.9	7.1
16	JACKSON	38	63.2	0.0	7.9	18.4	7.9	2.6
16	LITTLE ROCK	172	41.3	7.0	33.1	18.0	0.0	0.6
16	MUSKOGEE	7	71.4	0.0	0.0	14.3	0.0	14.3
16	NEW ORLEANS	122	46.7	1.6	28.7	13.1	3.3	6.6
16	OKLAHOMA CITY	74	32.4	5.4	25.7	27.0	0.0	9.5
16	SHREVEPORT	76	51.3	13.2	11.8	17.1	0.0	6.6
17	CENT. TEXAS HCS	17	47.1	5.9	23.5	17.6	0.0	5.9
17	DALLAS	65	41.5	41.5	6.2	4.6	1.5	4.6
17	SAN ANTONIO	205	55.6	6.8	23.9	9.8	2.4	1.5

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Disabled/ Retired %	Unemployed %	Training/ Volunteer %	Other %
18	NEW MEXICO HCS	21	9.5	*	4.8	66.7	14.3	0.0	4.8
18	PHOENIX	79	31.6		0.0	49.4	15.2	0.0	3.8
18	TUCSON	59	20.3		16.9	20.3	27.1	3.4	11.9
18	W. TEXAS HCS	9	11.1	*	0.0	11.1	33.3	0.0	44.4
19	CHEYENNE	73	38.4		0.0	32.9	28.8	0.0	0.0
19	DENVER	77	74.0		0.0	19.5	3.9	0.0	2.6
19	MONTANA HCS	12	8.3	*	0.0	16.7	75.0	0.0	0.0
19	SALT LAKE CITY	63	58.7		4.8	20.6	9.5	6.3	0.0
19	SHERIDAN	33	21.2		0.0	45.5	24.2	6.1	3.0
19	SO COLORADO HCS	61	31.1		6.6	19.7	26.2	0.0	16.4
20	PORTLAND	30	10.0	*	0.0	66.7	23.3	0.0	0.0
20	ROSEBURG	18	38.9		16.7	22.2	11.1	5.6	5.6
20	SPOKANE	46	15.2	*	0.0	54.3	19.6	2.2	8.7
20	WALLA WALLA	36	38.9		8.3	25.0	22.2	0.0	5.6
21	CENTRAL CA HCS	48	45.8		0.0	6.3	27.1	2.1	18.8
21	HONOLULU	28	17.9	*	42.9	32.1	3.6	0.0	3.6
21	SAN FRANCISCO	59	16.9	*	15.3	28.8	10.2	15.3	13.6
21	SIERRA NEV HCS	28	50.0		3.6	25.0	14.3	3.6	3.6
22	GREATER LA	94	55.3		2.1	8.5	21.3	1.1	11.7
22	LONG BEACH	35	28.6		5.7	51.4	5.7	2.9	5.7
22	SAN DIEGO	57	14.0	*	5.3	42.1	10.5	1.8	26.3
22	SO NEVADA HCS	13	7.7	*	0.0	0.0	61.5	0.0	30.8
23	FARGO	18	55.6		0.0	22.2	5.6	0.0	16.7
23	GR. NEBRASKA	13	23.1		0.0	30.8	15.4	0.0	30.8
23	MINNEAPOLIS	57	12.3	*	42.1	5.3	33.3	0.0	7.0
23	OMAHA	10	50.0		0.0	20.0	10.0	0.0	20.0
23	SIOUX FALLS	5	60.0		20.0	0.0	20.0	0.0	0.0
	ALL SITES	4,455	39.0		11.5	20.9	19.2	1.5	7.8
	SITE AVERAGE	46	37.9		10.2	21.5	19.6	1.5	9.2
	SITE STD. DEV.	39	19.6		13.8	16.4	15.4	3.0	9.8

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	38	100.0	60.5		94.7	
1	BOSTON	44	93.2	92.7		97.6	
1	MANCHESTER	18	88.9	93.8		100.0	
2	ALBANY	47	66.0	86.7		96.8	
2	BUFFALO	49	61.2	70.0		80.0	
2	CANANDAIGUA	22	81.8	66.7		88.9	
2	SYRACUSE	31	87.1	92.6		92.6	
3	BRONX	23	56.5	84.6		100.0	
3	BROOKLYN	6	83.3	100.0		100.0	
3	EAST ORANGE	30	43.3	33.3	*	92.3	
3	MONTROSE	5	80.0	75.0		100.0	
3	NORTHPORT	69	63.8	61.4		63.6	
4	LEBANON	48	79.2	94.6		100.0	
4	PHILADELPHIA	60	98.3	88.1		98.3	
4	PITTSBURGH	60	93.3	83.9		100.0	
4	WILKES-BARRE	71	69.0	73.5		91.8	
5	BALTIMORE	74	95.9	71.8		98.6	
5	PERRY POINT	41	92.7	76.3		94.7	
5	WASHINGTON DC	65	60.0	74.4		82.1	
6	DURHAM	8	100.0	75.0		87.5	
6	HAMPTON	26	88.5	87.0		78.3	
6	SALISBURY	25	96.0	79.2		100.0	
7	ATLANTA	111	96.4	80.4		66.4	
7	AUGUSTA	39	51.3	57.9		50.0	*
7	BIRMINGHAM	179	98.3	82.4		85.2	
7	CHARLESTON	149	93.3	77.7		100.0	
7	COLUMBIA SC	28	53.6	33.3	*	93.3	
7	TUSCALOOSA	5	100.0	60.0		80.0	
7	TUSKEGEE	25	96.0	50.0	*	100.0	
8	BAY PINES	13	92.3	58.3		66.7	
8	GAINESVILLE	20	85.0	88.2		76.5	
8	MIAMI	33	100.0	63.6		93.9	
8	TAMPA	35	85.7	76.7		80.0	
9	HUNTINGTON	8	87.5	85.7		100.0	
9	LEXINGTON	10	50.0	20.0	*	0.0	*
9	LOUISVILLE	66	98.5	87.7		90.8	
9	MOUNTAIN HOME	113	92.0	84.6		49.0	*
9	NASHVILLE	65	95.4	72.6		58.1	*
10	CHILLICOTHE	17	88.2	53.3	*	60.0	*
10	CINCINNATI	35	100.0	88.6		91.4	
10	CLEVELAND	101	99.0	87.0		100.0	
10	COLUMBUS OPC	16	81.3	90.9		84.6	
10	DAYTON	35	94.3	90.9		100.0	
10	NORTHEAST OHIO	28	75.0	90.0		85.7	
11	ANN ARBOR	27	88.9	95.8		91.7	
11	BATTLE CREEK	37	59.5	45.5	*	72.7	
11	DANVILLE	11	36.4	75.0		100.0	
11	DETROIT	28	82.1	87.0		73.9	
11	INDIANAPOLIS	80	60.0	72.9		81.3	
11	N. INDIANA	35	91.4	96.9		84.4	
11	SAGINAW	6	50.0	0.0	*	0.0	*
11	TOLEDO	50	90.0	100.0		97.8	

TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %	Follow-Up Plan** %
12	CHICAGO WS	31	87.1	74.1	85.2
12	HINES	39	69.2	81.5	88.9
15	KANSAS CITY	56	92.9	71.2	100.0
15	SAINT LOUIS	46	76.1	80.0	85.7
15	TOPEKA	13	46.2	100.0	100.0
15	WICHITA	15	86.7	76.9	61.5
16	ALEXANDRIA	19	94.7	83.3	77.8
16	HOUSTON	113	92.9	78.8	89.4
16	JACKSON	38	71.1	92.6	77.8
16	LITTLE ROCK	172	89.0	87.6	99.3
16	MUSKOGEE	7	85.7	83.3	50.0 *
16	NEW ORLEANS	122	83.6	88.2	76.5
16	OKLAHOMA CITY	74	89.2	68.2	65.2
16	SHREVEPORT	76	72.4	63.0	83.6
17	CENT. TEXAS HCS	17	58.8	77.8	60.0 *
17	DALLAS	65	76.9	72.0	96.0
17	SAN ANTONIO	205	82.0	70.2	98.8
18	NEW MEXICO HCS	21	23.8	40.0 *	40.0 *
18	PHOENIX	79	55.7	84.1	97.7
18	TUCSON	59	78.0	80.4	89.1
18	W. TEXAS HCS	9	66.7	50.0 *	66.7
19	CHEYENNE	73	80.8	91.5	76.3
19	DENVER	77	92.2	95.8	94.4
19	MONTANA HCS	12	58.3	57.1	71.4
19	SALT LAKE CITY	63	100.0	88.9	87.3
19	SHERIDAN	33	60.6	50.0 *	80.0
19	SO COLORADO HCS	61	85.2	65.4	88.5
20	PORTLAND	30	53.3	50.0 *	56.3 *
20	ROSEBURG	18	50.0	44.4 *	88.9
20	SPOKANE	46	76.1	63.6	85.7
20	WALLA WALLA	36	86.1	93.5	80.6
21	CENTRAL CA HCS	48	56.3	70.4	88.9
21	HONOLULU	28	85.7	91.7	100.0
21	SAN FRANCISCO	59	100.0	60.3	91.5
21	SIERRA NEV HCS	28	92.9	68.0	76.9
22	GREATER LA	94	88.3	88.0	83.1
22	LONG BEACH	35	45.7	81.3	100.0
22	SAN DIEGO	57	78.9	63.6	68.9
22	SO NEVADA HCS	13	92.3	100.0	83.3
23	FARGO	18	94.4	94.1	82.4
23	GR. NEBRASKA	13	61.5	50.0 *	37.5 *
23	MINNEAPOLIS	57	96.5	76.4	80.0
23	OMAHA	10	90.0	77.8	44.4 *
23	SIOUX FALLS	5	100.0	80.0	20.0 *
	ALL SITES	4,455	82.9	78.6	85.8
	SITE AVERAGE	46	79.7	74.8	81.3
	SITE STD. DEV.	39	17.6	18.3	20.5

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	38	39.5	53.3	*	93.3	
1	BOSTON	44	70.5	93.5		100.0	
1	MANCHESTER	18	16.7	100.0		100.0	
2	ALBANY	47	46.8	85.7		95.5	
2	BUFFALO	49	61.2	73.3		83.3	
2	CANANDAIGUA	22	81.8	72.2		88.9	
2	SYRACUSE	31	54.8	82.4		88.2	
3	BRONX	23	60.9	85.7		100.0	
3	BROOKLYN	6	66.7	100.0		100.0	
3	EAST ORANGE	30	69.0	30.0	*	95.0	
3	MONTROSE	5	80.0	100.0		100.0	
3	NORTHPORT	69	33.3	52.2	*	52.2	*
4	LEBANON	48	62.5	100.0		100.0	
4	PHILADELPHIA	60	95.0	86.0		98.2	
4	PITTSBURGH	60	85.0	80.4		100.0	
4	WILKES-BARRE	71	35.2	72.0		92.0	
5	BALTIMORE	74	93.2	69.6		98.6	
5	PERRY POINT	41	80.5	69.7		93.9	
5	WASHINGTON DC	65	61.5	75.0		85.0	
6	DURHAM	8	100.0	75.0		87.5	
6	HAMPTON	26	69.2	77.8		66.7	*
6	SALISBURY	25	96.0	75.0		100.0	
7	ATLANTA	111	91.9	80.4		65.7	*
7	AUGUSTA	39	69.2	55.6		63.0	*
7	BIRMINGHAM	179	93.3	81.4		85.0	
7	CHARLESTON	149	69.1	75.7		100.0	
7	COLUMBIA SC	28	35.7	20.0	*	90.0	
7	TUSCALOOSA	5	80.0	75.0		75.0	
7	TUSKEGEE	25	92.0	52.2	*	100.0	
8	BAY PINES	13	7.7	0.0	*	100.0	
8	GAINESVILLE	20	70.0	92.9		85.7	
8	MIAMI	33	87.9	65.5		93.1	
8	TAMPA	35	51.4	77.8		83.3	
9	HUNTINGTON	8	37.5	33.3	*	100.0	
9	LEXINGTON	10	0.0		*		*
9	LOUISVILLE	66	92.4	90.2		91.8	
9	MOUNTAIN HOME	113	67.3	82.9		48.7	*
9	NASHVILLE	65	96.9	73.0		57.1	*
10	CHILLICOTHE	17	70.6	50.0	*	50.0	*
10	CINCINNATI	35	71.4	88.0		92.0	
10	CLEVELAND	101	98.0	86.9		100.0	
10	COLUMBUS OPC	16	75.0	90.0		75.0	
10	DAYTON	35	91.4	90.6		100.0	
10	NORTHEAST OHIO	28	64.3	72.2		77.8	
11	ANN ARBOR	27	55.6	93.3		93.3	
11	BATTLE CREEK	37	48.6	55.6		66.7	*
11	DANVILLE	11	45.5	100.0		100.0	
11	DETROIT	28	92.9	88.5		76.9	
11	INDIANAPOLIS	80	48.8	66.7		87.2	
11	N. INDIANA	35	68.6	95.8		91.7	
11	SAGINAW	6	0.0		*		*
11	TOLEDO	50	74.0	100.0		97.3	

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	31	83.9	80.8		88.5	
12	HINES	39	66.7	76.9		88.5	
15	KANSAS CITY	56	69.6	64.1		100.0	
15	SAINT LOUIS	46	80.4	81.1		81.1	
15	TOPEKA	13	46.2	100.0		100.0	
15	WICHITA	15	73.3	72.7		72.7	
16	ALEXANDRIA	19	84.2	68.8		75.0	
16	HOUSTON	113	75.2	74.1		84.5	
16	JACKSON	38	81.6	96.8		74.2	
16	LITTLE ROCK	172	82.0	85.8		99.3	
16	MUSKOGEE	7	42.9	66.7		100.0	
16	NEW ORLEANS	122	73.0	86.5		76.4	
16	OKLAHOMA CITY	74	73.0	57.4		63.0	*
16	SHREVEPORT	76	50.0	75.7		81.6	
17	CENT. TEXAS HCS	17	82.4	53.8	*	50.0	*
17	DALLAS	65	70.8	82.6		100.0	
17	SAN ANTONIO	205	48.3	72.7		93.9	
18	NEW MEXICO HCS	21	19.0	50.0	*	50.0	*
18	PHOENIX	79	45.6	88.9		100.0	
18	TUCSON	59	42.4	80.0		84.0	
18	W. TEXAS HCS	9	33.3	66.7		100.0	
19	CHEYENNE	73	26.0	73.7		73.7	
19	DENVER	77	67.5	98.1		98.1	
19	MONTANA HCS	12	25.0	100.0		33.3	*
19	SALT LAKE CITY	63	42.9	85.2		88.9	
19	SHERIDAN	33	9.1	33.3	*	100.0	
19	SO COLORADO HCS	61	49.2	56.7		90.0	
20	PORTLAND	30	40.0	50.0	*	66.7	*
20	ROSEBURG	18	44.4	100.0		100.0	
20	SPOKANE	46	41.3	66.7		84.2	
20	WALLA WALLA	36	61.1	90.9		77.3	
21	CENTRAL CA HCS	48	54.2	50.0	*	92.3	
21	HONOLULU	28	64.3	88.9		100.0	
21	SAN FRANCISCO	59	89.8	61.5		92.5	
21	SIERRA NEV HCS	28	28.6	71.4		62.5	*
22	GREATER LA	94	84.0	87.3		83.5	
22	LONG BEACH	35	54.3	78.9		100.0	
22	SAN DIEGO	57	45.6	56.0		65.4	*
22	SO NEVADA HCS	13	84.6	90.9		72.7	
23	FARGO	18	33.3	100.0		83.3	
23	GR. NEBRASKA	13	53.8	42.9	*	42.9	*
23	MINNEAPOLIS	57	57.9	69.7		75.8	
23	OMAHA	10	60.0	83.3		33.3	*
23	SIOUX FALLS	5	0.0		*		*
	ALL SITES	4,455	65.9	77.8		85.9	
	SITE AVERAGE	46	60.9	74.8		84.3	
	SITE STD. DEV.	39	24.3	19.3		16.8	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	38	86.8	23.3	*	90.9	
1	BOSTON	44	68.2	80.0		100.0	
1	MANCHESTER	18	22.2	100.0		100.0	
2	ALBANY	47	59.6	78.6		92.9	
2	BUFFALO	49	49.0	83.3		83.3	
2	CANANDAIGUA	22	45.5	60.0		100.0	
2	SYRACUSE	31	58.1	83.3		94.4	
3	BRONX	23	60.9	92.9		100.0	
3	BROOKLYN	6	100.0	80.0		100.0	
3	EAST ORANGE	30	40.0	25.0	*	91.7	
3	MONTROSE	5	100.0	100.0		100.0	
3	NORTHPORT	69	78.3	61.1		79.6	
4	LEBANON	48	68.8	87.5		100.0	
4	PHILADELPHIA	60	100.0	85.0		98.3	
4	PITTSBURGH	60	100.0	75.0		100.0	
4	WILKES-BARRE	71	74.6	73.6		90.6	
5	BALTIMORE	74	91.9	77.9		98.5	
5	PERRY POINT	41	75.6	90.0		96.8	
5	WASHINGTON DC	65	63.1	68.3		80.5	
6	DURHAM	8	50.0	100.0		100.0	
6	HAMPTON	26	46.2	75.0		100.0	
6	SALISBURY	25	56.0	64.3		100.0	
7	ATLANTA	111	18.9	60.0		66.7	*
7	AUGUSTA	39	25.6	80.0		70.0	*
7	BIRMINGHAM	179	18.4	75.8		87.9	
7	CHARLESTON	149	43.0	70.3		98.4	
7	COLUMBIA SC	28	42.9	50.0		100.0	
7	TUSCALOOSA	5	20.0	100.0		100.0	
7	TUSKEGEE	25	96.0	87.5		100.0	
8	BAY PINES	13	23.1	33.3	*	66.7	*
8	GAINESVILLE	20	60.0	83.3		83.3	
8	MIAMI	33	66.7	54.5		100.0	
8	TAMPA	35	37.1	92.3		100.0	
9	HUNTINGTON	8	75.0	83.3		100.0	
9	LEXINGTON	10	10.0	100.0		100.0	
9	LOUISVILLE	66	40.9	66.7		96.3	
9	MOUNTAIN HOME	113	38.9	61.4		54.5	*
9	NASHVILLE	65	26.2	64.7		82.4	
10	CHILLICOTHE	17	35.3	66.7		83.3	
10	CINCINNATI	35	45.7	87.5		93.8	
10	CLEVELAND	101	100.0	90.1		100.0	
10	COLUMBUS OPC	16	50.0	42.9	*	87.5	
10	DAYTON	35	5.7	50.0		100.0	
10	NORTHEAST OHIO	28	28.6	87.5		100.0	
11	ANN ARBOR	27	48.1	76.9		92.3	
11	BATTLE CREEK	37	48.6	22.2	*	72.2	*
11	DANVILLE	11	54.5	83.3		100.0	
11	DETROIT	28	35.7	100.0		100.0	
11	INDIANAPOLIS	80	62.5	66.0		86.0	
11	N. INDIANA	35	37.1	76.9		100.0	
11	SAGINAW	6	16.7	0.0	*	100.0	
11	TOLEDO	50	100.0	95.9		100.0	

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	31	48.4	60.0		86.7	
12	HINES	39	79.5	77.4		87.1	
15	KANSAS CITY	56	33.9	73.7		89.5	
15	SAINT LOUIS	46	63.0	82.8		100.0	
15	TOPEKA	13	100.0	76.9		100.0	
15	WICHITA	15	46.7	100.0		85.7	
16	ALEXANDRIA	19	31.6	33.3	*	83.3	
16	HOUSTON	113	38.1	76.7		95.2	
16	JACKSON	38	42.1	93.8		87.5	
16	LITTLE ROCK	172	66.9	91.3		99.1	
16	MUSKOGEE	7	42.9	33.3	*	66.7	*
16	NEW ORLEANS	122	46.7	86.0		75.4	*
16	OKLAHOMA CITY	74	79.7	40.7	*	59.3	*
16	SHREVEPORT	76	42.1	71.0		87.5	
17	CENT. TEXAS HCS	17	29.4	80.0		80.0	
17	DALLAS	65	69.2	71.1		97.8	
17	SAN ANTONIO	205	58.0	58.8		98.3	
18	NEW MEXICO HCS	21	38.1	75.0		100.0	
18	PHOENIX	79	88.6	82.9		92.9	
18	TUCSON	59	66.1	69.2		89.7	
18	W. TEXAS HCS	9	22.2	0.0	*	0.0	*
19	CHEYENNE	73	82.2	68.3		90.0	
19	DENVER	77	55.8	93.0		97.7	
19	MONTANA HCS	12	75.0	55.6		77.8	
19	SALT LAKE CITY	63	36.5	82.6		91.3	
19	SHERIDAN	33	78.8	76.9		84.6	
19	SO COLORADO HCS	61	88.5	59.3		90.7	
20	PORTLAND	30	66.7	75.0		90.0	
20	ROSEBURG	18	88.9	87.5		93.8	
20	SPOKANE	46	80.4	54.3		78.4	
20	WALLA WALLA	36	19.4	100.0		100.0	
21	CENTRAL CA HCS	48	58.3	57.1		85.7	
21	HONOLULU	28	39.3	72.7		100.0	
21	SAN FRANCISCO	59	89.8	59.6		92.5	
21	SIERRA NEV HCS	28	42.9	45.5	*	83.3	
22	GREATER LA	94	18.1	70.6		82.4	
22	LONG BEACH	35	74.3	80.8		96.2	
22	SAN DIEGO	57	87.7	49.0		70.0	*
22	SO NEVADA HCS	13	15.4	100.0		100.0	
23	FARGO	18	61.1	90.9		90.9	
23	GR. NEBRASKA	13	100.0	38.5	*	61.5	*
23	MINNEAPOLIS	57	36.8	76.2		90.5	
23	OMAHA	10	30.0	100.0		100.0	
23	SIOUX FALLS	5	20.0	0.0	*	100.0	
	ALL SITES	4,455	56.2	72.5		90.5	
	SITE AVERAGE	46	55.1	70.8		89.9	
	SITE STD. DEV.	39	25.4	22.8		14.2	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	34	97.1	88.2	11.8
1	BOSTON	42	97.6	50.0	50.0 *
1	MANCHESTER	15	100.0	46.7	53.3 *
2	ALBANY	39	97.4	97.4	2.6
2	BUFFALO	38	78.9	81.6	18.4
2	CANANDAIGUA	16	100.0	81.3	18.8
2	SYRACUSE	25	92.0	60.0	32.0
3	BRONX	18	100.0	77.8	22.2
3	BROOKLYN	6	100.0	66.7	33.3
3	EAST ORANGE	26	100.0	69.2	30.8
3	MONTROSE	4	100.0	50.0	50.0 *
3	NORTHPORT	55	74.5	63.6	25.5
4	LEBANON	46	97.8	78.3	21.7
4	PHILADELPHIA	59	98.3	69.5	30.5
4	PITTSBURGH	53	100.0	64.2	35.8
4	WILKES-BARRE	66	89.4	51.5	42.4
5	BALTIMORE	66	98.5	48.5	50.0 *
5	PERRY POINT	40	95.0	72.5	25.0
5	WASHINGTON DC	54	83.3	83.3	9.3
6	DURHAM	8	87.5	50.0	50.0 *
6	HAMPTON	25	80.0	72.0	16.0
6	SALISBURY	25	100.0	44.0 *	56.0 *
7	ATLANTA	103	69.9	80.6	11.7
7	AUGUSTA	36	58.3	44.4 *	30.6
7	BIRMINGHAM	169	87.0	82.8	14.8
7	CHARLESTON	138	100.0	76.8	23.2
7	COLUMBIA SC	25	96.0	88.0	8.0
7	TUSCALOOSA	5	80.0	60.0	40.0
7	TUSKEGEE	16	100.0	62.5	37.5
8	BAY PINES	12	66.7	58.3	33.3
8	GAINESVILLE	18	83.3	66.7	22.2
8	MIAMI	31	93.5	67.7	29.0
8	TAMPA	34	82.4	44.1 *	44.1 *
9	HUNTINGTON	6	100.0	50.0	50.0 *
9	LEXINGTON	5	0.0	0.0 *	0.0
9	LOUISVILLE	60	91.7	68.3	30.0
9	MOUNTAIN HOME	99	51.5	47.5	19.2
9	NASHVILLE	47	59.6	53.2	23.4
10	CHILLICOTHE	14	64.3	85.7	14.3
10	CINCINNATI	34	91.2	88.2	11.8
10	CLEVELAND	85	98.8	88.2	11.8
10	COLUMBUS OPC	16	87.5	100.0	0.0
10	DAYTON	34	100.0	85.3	14.7
10	NORTHEAST OHIO	25	84.0	76.0	12.0

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
11	ANN ARBOR	27	92.6	59.3	33.3
11	BATTLE CREEK	30	80.0	16.7 *	70.0 *
11	DANVILLE	10	100.0	60.0	40.0
11	DETROIT	27	85.2	88.9	7.4
11	INDIANAPOLIS	74	90.5	64.9	32.4
11	N. INDIANA	33	87.9	63.6	33.3
11	SAGINAW	4	25.0	100.0	0.0
11	TOLEDO	47	100.0	59.6	40.4
12	CHICAGO WS	27	85.2	70.4	22.2
12	HINES	35	85.7	97.1	2.9
15	KANSAS CITY	52	100.0	50.0	50.0 *
15	SAINT LOUIS	47	97.9	29.8 *	68.1 *
15	TOPEKA	13	100.0	69.2	30.8
15	WICHITA	15	66.7	13.3 *	53.3 *
16	ALEXANDRIA	16	75.0	50.0	37.5
16	HOUSTON	103	88.3	68.9	23.3
16	JACKSON	36	75.0	55.6	27.8
16	LITTLE ROCK	156	99.4	94.2	5.8
16	MUSKOGEE	7	57.1	28.6 *	42.9
16	NEW ORLEANS	116	78.4	56.9	28.4
16	OKLAHOMA CITY	72	66.7	47.2	27.8
16	SHREVEPORT	62	82.3	48.4	40.3
17	CENT. TEXAS HCS	15	53.3	66.7	20.0
17	DALLAS	65	98.5	95.4	4.6
17	SAN ANTONIO	198	98.5	90.4	9.6
18	NEW MEXICO HCS	10	90.0	90.0	10.0
18	PHOENIX	69	95.7	71.0	26.1
18	TUCSON	55	89.1	78.2	18.2
18	W. TEXAS HCS	5	80.0	20.0 *	80.0 *
19	CHEYENNE	66	90.9	66.7	28.8
19	DENVER	77	94.8	55.8	41.6
19	MONTANA HCS	11	72.7	81.8	9.1
19	SALT LAKE CITY	59	86.4	57.6	33.9
19	SHERIDAN	27	85.2	81.5	18.5
19	SO COLORADO HCS	56	87.5	71.4	26.8
20	PORTLAND	29	79.3	93.1	6.9
20	ROSEBURG	18	94.4	77.8	16.7
20	SPOKANE	45	88.9	75.6	20.0
20	WALLA WALLA	35	82.9	74.3	20.0
21	CENTRAL CA HCS	39	94.9	43.6 *	51.3 *
21	HONOLULU	26	100.0	73.1	26.9
21	SAN FRANCISCO	51	90.2	74.5	23.5
21	SIERRA NEV HCS	28	78.6	53.6	35.7
22	GREATER LA	90	83.3	76.7	20.0
22	LONG BEACH	30	100.0	66.7	33.3
22	SAN DIEGO	51	74.5	76.5	17.6
22	SO NEVADA HCS	13	76.9	46.2	30.8

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
23	FARGO	15	86.7	73.3	26.7
23	GR. NEBRASKA	12	58.3	91.7	8.3
23	MINNEAPOLIS	50	80.0	56.0	26.0
23	OMAHA	8	62.5	62.5	12.5
23	SIOUX FALLS	5	20.0	40.0 *	0.0
	ALL SITES	4,039	87.6	69.4	24.8
	SITE AVERAGE	42	84.4	65.8	27.0
	SITE STD. DEV.	36	17.8	19.7	16.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-9V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	91	97.8	63.7	36.3
2	118	90.7	82.2	16.1
3	109	87.2	67.0	27.5
4	224	96.0	64.7	33.5
5	160	92.5	66.3	30.0
6	58	89.7	56.9	37.9
7	492	85.8	77.2	18.3
8	95	84.2	57.9	33.7
9	217	64.5	53.5	23.5
10	208	92.8	87.0	11.5
11	252	89.7	60.3	35.7
12	62	85.5	85.5	11.3
15	127	95.3	40.2	55.1
16	568	84.3	66.5	22.9
17	278	96.0	90.3	9.0
18	139	92.1	73.4	23.7
19	296	89.2	64.9	31.1
20	127	85.8	79.5	16.5
21	144	91.0	61.8	34.0
22	184	83.2	72.8	22.3
23	90	73.3	63.3	21.1
TOTAL	4,039	87.6	69.4	24.8
VISN AVERAGE	192	87.9	68.3	26.2
VISN STD.DEV	132	7.7	12.3	11.0

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	38	47.4	31.3	*	77.8	*
1	BOSTON	44	52.3	73.9		100.0	
1	MANCHESTER	18	27.8	80.0		100.0	
2	ALBANY	47	29.8	42.9	*	100.0	
2	BUFFALO	49	49.0	70.8		95.8	
2	CANANDAIGUA	22	18.2	100.0		100.0	
2	SYRACUSE	31	64.5	80.0		85.0	
3	BRONX	23	82.6	94.7		100.0	
3	BROOKLYN	6	16.7	100.0		100.0	
3	EAST ORANGE	30	23.3	42.9	*	57.1	*
3	MONTROSE	5	100.0	80.0		100.0	
3	NORTHPORT	69	69.6	52.1		87.5	
4	LEBANON	48	62.5	89.7		100.0	
4	PHILADELPHIA	60	10.0	83.3		100.0	
4	PITTSBURGH	60	98.3	89.8		100.0	
4	WILKES-BARRE	71	76.1	72.2		90.7	
5	BALTIMORE	74	87.8	84.6		98.5	
5	PERRY POINT	41	53.7	95.5		100.0	
5	WASHINGTON DC	65	81.5	79.2		83.0	
6	DURHAM	8	62.5	100.0		100.0	
6	HAMPTON	26	19.2	100.0		100.0	
6	SALISBURY	25	52.0	76.9		100.0	
7	ATLANTA	111	17.1	57.9		84.2	
7	AUGUSTA	39	25.6	40.0	*	90.0	
7	BIRMINGHAM	179	18.4	84.8		87.9	
7	CHARLESTON	149	53.7	72.5		100.0	
7	COLUMBIA SC	28	75.0	71.4		100.0	
7	TUSCALOOSA	5	20.0	100.0		100.0	
7	TUSKEGEE	25	88.0	86.4		100.0	
8	BAY PINES	13	30.8	100.0		75.0	*
8	GAINESVILLE	20	85.0	88.2		100.0	
8	MIAMI	33	51.5	35.3	*	100.0	
8	TAMPA	35	42.9	100.0		86.7	
9	HUNTINGTON	8	75.0	83.3		83.3	
9	LEXINGTON	10	0.0		*		*
9	LOUISVILLE	66	57.6	71.1		94.7	
9	MOUNTAIN HOME	113	23.0	34.6	*	50.0	*
9	NASHVILLE	65	10.8	42.9	*	71.4	*
10	CHILLICOTHE	17	41.2	28.6	*	85.7	
10	CINCINNATI	35	62.9	86.4		86.4	
10	CLEVELAND	101	100.0	92.1		100.0	
10	COLUMBUS OPC	16	50.0	71.4		87.5	
10	DAYTON	35	42.9	93.3		100.0	
10	NORTHEAST OHIO	28	39.3	90.9		100.0	
11	ANN ARBOR	27	51.9	85.7		78.6	*
11	BATTLE CREEK	37	35.1	27.3	*	84.6	
11	DANVILLE	11	36.4	100.0		100.0	
11	DETROIT	28	25.0	100.0		85.7	
11	INDIANAPOLIS	80	50.0	60.0		97.5	
11	N. INDIANA	35	62.9	90.9		90.9	
11	SAGINAW	6	100.0	33.3	*	100.0	
11	TOLEDO	50	96.0	95.7		100.0	

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	31	48.4	66.7		80.0	*
12	HINES	39	56.4	90.9		90.9	
15	KANSAS CITY	56	32.1	77.8		94.4	
15	SAINT LOUIS	46	60.9	92.9		100.0	
15	TOPEKA	13	92.3	83.3		100.0	
15	WICHITA	15	60.0	55.6		66.7	*
16	ALEXANDRIA	19	47.4	66.7		66.7	*
16	HOUSTON	113	46.9	84.9		96.1	
16	JACKSON	38	42.1	93.8		81.3	
16	LITTLE ROCK	172	80.2	91.3		99.3	
16	MUSKOGEE	7	14.3	100.0		100.0	
16	NEW ORLEANS	122	36.1	72.7		84.1	
16	OKLAHOMA CITY	74	60.8	11.4	*	73.3	*
16	SHREVEPORT	76	50.0	52.6		97.4	
17	CENT. TEXAS HCS	17	17.6	66.7		100.0	
17	DALLAS	65	56.9	78.4		97.3	
17	SAN ANTONIO	205	51.2	52.4		100.0	
18	NEW MEXICO HCS	21	76.2	68.8		93.8	
18	PHOENIX	79	53.2	76.2		92.9	
18	TUCSON	59	40.7	62.5		95.8	
18	W. TEXAS HCS	9	33.3	100.0		100.0	
19	CHEYENNE	73	90.4	74.2		87.9	
19	DENVER	77	7.8	66.7		100.0	
19	MONTANA HCS	12	83.3	60.0		80.0	*
19	SALT LAKE CITY	63	39.7	72.0		88.0	
19	SHERIDAN	33	30.3	70.0		80.0	*
19	SO COLORADO HCS	61	78.7	52.1		93.8	
20	PORTLAND	30	26.7	75.0		75.0	*
20	ROSEBURG	18	72.2	53.8		100.0	
20	SPOKANE	46	58.7	48.0	*	85.2	
20	WALLA WALLA	36	33.3	100.0		83.3	
21	CENTRAL CA HCS	48	43.8	33.3	*	95.2	
21	HONOLULU	28	50.0	21.4	*	100.0	
21	SAN FRANCISCO	59	88.1	58.8		90.4	
21	SIERRA NEV HCS	28	60.7	37.5	*	82.4	
22	GREATER LA	94	23.4	59.1		86.4	
22	LONG BEACH	35	68.6	75.0		95.8	
22	SAN DIEGO	57	61.4	37.1	*	82.9	
22	SO NEVADA HCS	13	76.9	70.0		90.0	
23	FARGO	18	50.0	100.0		100.0	
23	GR. NEBRASKA	13	38.5	0.0	*	80.0	*
23	MINNEAPOLIS	57	47.4	74.1		96.3	
23	OMAHA	10	40.0	100.0		75.0	*
23	SIOUX FALLS	5	0.0		*		*
	ALL SITES	4,455	51.1	71.5		92.6	
	SITE AVERAGE	46	50.8	71.6		91.0	
	SITE STD. DEV.	39	24.8	23.4		10.6	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	38	97.4	19.4	*	83.8	
1	BOSTON	44	68.2	76.7		96.7	
1	MANCHESTER	18	0.0		*		*
2	ALBANY	47	95.7	86.7		93.3	
2	BUFFALO	49	95.9	68.1		85.1	
2	CANANDAIGUA	22	100.0	86.4		81.8	
2	SYRACUSE	31	80.6	68.0		76.0	
3	BRONX	23	100.0	91.3		100.0	
3	BROOKLYN	6	66.7	75.0		100.0	
3	EAST ORANGE	30	53.3	18.8	*	81.3	
3	MONTROSE	5	100.0	80.0		80.0	
3	NORTHPORT	69	58.0	62.5		75.0	
4	LEBANON	48	85.4	92.5		95.0	
4	PHILADELPHIA	60	100.0	88.3		96.7	
4	PITTSBURGH	60	100.0	76.7		100.0	
4	WILKES-BARRE	71	91.5	76.9		83.1	
5	BALTIMORE	74	100.0	75.7		87.8	
5	PERRY POINT	41	100.0	82.9		90.2	
5	WASHINGTON DC	65	86.2	60.7		85.7	
6	DURHAM	8	75.0	83.3		66.7	
6	HAMPTON	26	15.4	25.0	*	50.0	
6	SALISBURY	25	36.0	33.3	*	100.0	
7	ATLANTA	111	20.7	56.5		65.2	
7	AUGUSTA	39	0.0		*		*
7	BIRMINGHAM	179	95.5	64.9		83.6	
7	CHARLESTON	149	57.7	59.3		72.1	
7	COLUMBIA SC	28	100.0	67.9		92.9	
7	TUSCALOOSA	5	0.0		*		*
7	TUSKEGEE	25	100.0	64.0		28.0	*
8	BAY PINES	13	84.6	72.7		18.2	*
8	GAINESVILLE	20	75.0	80.0		60.0	
8	MIAMI	33	66.7	90.9		63.6	
8	TAMPA	35	88.6	80.6		74.2	
9	HUNTINGTON	8	87.5	57.1		42.9	*
9	LEXINGTON	10	60.0	100.0		83.3	
9	LOUISVILLE	66	93.9	85.5		90.3	
9	MOUNTAIN HOME	113	94.7	62.6		14.0	*
9	NASHVILLE	65	93.8	65.6		55.7	
10	CHILLICOTHE	17	52.9	33.3	*	66.7	
10	CINCINNATI	35	88.6	87.1		87.1	
10	CLEVELAND	101	100.0	87.1		100.0	
10	COLUMBUS OPC	16	43.8	33.3	*	0.0	*
10	DAYTON	35	100.0	91.4		100.0	
10	NORTHEAST OHIO	28	71.4	65.0		95.0	
11	ANN ARBOR	27	63.0	94.1		94.1	
11	BATTLE CREEK	37	67.6	48.0		48.0	
11	DANVILLE	11	100.0	72.7		81.8	
11	DETROIT	28	0.0		*		*
11	INDIANAPOLIS	80	96.3	70.1		67.5	
11	N. INDIANA	35	22.9	87.5		62.5	
11	SAGINAW	6	100.0	0.0	*	16.7	*
11	TOLEDO	50	80.0	94.9		97.5	

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	31	54.8	82.4		58.8	
12	HINES	39	79.5	90.3		74.2	
15	KANSAS CITY	56	98.2	67.3		94.5	
15	SAINT LOUIS	46	52.2	83.3		75.0	
15	TOPEKA	13	53.8	42.9	*	71.4	
15	WICHITA	15	80.0	75.0		41.7	*
16	ALEXANDRIA	19	100.0	68.4		15.8	*
16	HOUSTON	113	92.9	79.0		84.5	
16	JACKSON	38	34.2	84.6		46.2	*
16	LITTLE ROCK	172	100.0	97.1		98.3	
16	MUSKOGEE	7	85.7	83.3		50.0	
16	NEW ORLEANS	122	35.2	67.4		67.4	
16	OKLAHOMA CITY	74	70.3	61.5		63.5	
16	SHREVEPORT	76	38.2	62.1		55.2	
17	CENT. TEXAS HCS	17	35.3	83.3		0.0	*
17	DALLAS	65	96.9	84.1		92.1	
17	SAN ANTONIO	205	46.3	66.3		58.9	
18	NEW MEXICO HCS	21	71.4	60.0		73.3	
18	PHOENIX	79	5.1	75.0		75.0	
18	TUCSON	59	86.4	72.5		74.5	
18	W. TEXAS HCS	9	11.1	100.0		100.0	
19	CHEYENNE	73	35.6	34.6	*	30.8	*
19	DENVER	77	72.7	87.5		94.6	
19	MONTANA HCS	12	100.0	25.0	*	50.0	
19	SALT LAKE CITY	63	55.6	82.9		82.9	
19	SHERIDAN	33	30.3	90.0		90.0	
19	SO COLORADO HCS	61	93.4	54.4		77.2	
20	PORTLAND	30	90.0	70.4		66.7	
20	ROSEBURG	18	100.0	77.8		83.3	
20	SPOKANE	46	95.7	55.8		63.6	
20	WALLA WALLA	36	94.4	76.5		73.5	
21	CENTRAL CA HCS	48	60.4	48.3		65.5	
21	HONOLULU	28	96.4	25.9	*	70.4	
21	SAN FRANCISCO	59	100.0	60.3		91.5	
21	SIERRA NEV HCS	28	85.7	62.5		37.5	*
22	GREATER LA	94	70.2	75.4		75.8	
22	LONG BEACH	35	85.7	80.0		90.0	
22	SAN DIEGO	57	100.0	41.1	*	64.9	
22	SO NEVADA HCS	13	76.9	60.0		90.0	
23	FARGO	18	66.7	75.0		58.3	
23	GR. NEBRASKA	13	84.6	18.2	*	27.3	*
23	MINNEAPOLIS	57	98.2	60.7		62.5	
23	OMAHA	10	20.0	100.0		100.0	
23	SIOUX FALLS	5	100.0	100.0		40.0	*
	ALL SITES	4,455	73.6	71.4		76.2	
	SITE AVERAGE	46	72.4	69.0		70.9	
	SITE STD. DEV.	39	29.3	21.3		24.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		59.41%	77.78%	47.67%	48.36%	76.19%	77.70%	64.86%	
National Average		55.35%	75.56%	49.02%	50.55%	72.10%	78.58%	69.49%	
1	BEDFORD	28.83%	14.18%	-37.40% *	-8.75%	-38.72% *	-7.89%	14.11%	-0.05
1	BOSTON	-4.52%	-5.62%	-12.28%	0.16%	-13.91%	8.71%	-6.74%	-0.10
1	MANCHESTER	39.96%	18.52%	-2.95%	40.22%	27.16%	16.18%	-19.38%	1.10
2	ALBANY	23.09%	7.71%	32.57%	37.90%	3.61%	5.25%	33.38%	1.17
2	BUFFALO	13.52%	0.96%	27.23%	10.61%	11.37%	-11.57%	15.40%	0.54
2	CANANDAIGUA	13.69%	12.90%	14.87%	-1.10%	-9.71%	-4.13%	15.28%	0.35
2	SYRACUSE	21.02%	9.91%	23.59%	2.90%	9.60%	14.57%	-0.93%	0.65
3	BRONX	43.24%	21.02%	37.35%	17.88%	21.41%	21.78%	16.64%	1.40
3	BROOKLYN	43.23%	18.74%	49.48%	20.61%	9.43%	24.06%	21.62%	1.43
3	EAST ORANGE	-14.33%	10.85%	-10.75%	-20.92% *	-44.59% *	-35.13% *	7.60%	-0.80 *
3	MONTROSE	29.19%	5.65%	-33.39%	2.14%	21.12%	-5.21%	-23.09%	0.19
3	NORTHPORT	1.54%	-7.25%	-17.85% *	13.76%	-2.09%	-7.80%	0.30%	0.05
4	LEBANON	-7.00%	-5.11%	0.21%	3.01%	9.21%	17.27%	7.97%	0.33
4	PHILADELPHIA	-26.25% *	-5.60%	5.51%	-32.12% *	9.81%	11.14%	3.93%	-0.24
4	PITTSBURGH	7.75%	11.51%	22.60%	-7.33%	5.81%	11.47%	-4.34%	0.36
4	WILKES-BARRE	2.07%	1.01%	2.70%	-2.45%	-2.30%	-6.31%	-17.33% *	-0.11
5	BALTIMORE	-5.44%	18.91%	27.57%	15.40%	1.07%	-4.74%	-18.12% *	0.21
5	PERRY POINT	3.74%	5.27%	19.73%	15.92%	4.34%	-7.28%	6.59%	0.40
5	WASHINGTON	2.80%	-3.15%	6.53%	-18.51% *	-6.18%	-1.96%	23.18%	0.09
6	DURHAM	-7.28%	8.91%	35.68%	23.78%	31.83%	-7.57%	-23.92%	0.41
6	HAMPTON	11.43%	-2.13%	5.28%	3.66%	3.38%	7.77%	9.93%	0.42
6	SALISBURY	-0.90%	5.43%	-3.95%	12.47%	-6.87%	11.26%	-20.91%	0.09
7	ATLANTA	-4.86%	-19.07% *	-43.15% *	-9.03%	-19.41%	1.97%	15.52%	-0.30
7	AUGUSTA	-18.13% *	-14.75%	9.06%	9.94%	4.50%	-20.29% *	-20.66% *	-0.33
7	BIRMINGHAM	17.98%	6.12%	-16.71% *	7.10%	8.34%	6.67%	17.39%	0.55
7	CHARLESTON	11.29%	10.04%	-7.27%	0.29%	-4.05%	0.00%	9.55%	0.27
7	COLUMBIA	-20.97% *	-16.39%	3.01%	9.91%	-23.20%	-44.00% *	22.27%	-0.45
7	TUSCALOOSA	6.27%	4.31%	7.05%	-17.00%	24.89%	-2.80%	-3.14%	0.18
7	TUSKEGEE	-12.53%	-1.86%	-3.56%	23.12%	3.51%	-16.74% *	11.28%	0.15
8	BAY PINES	0.12%	-23.07%	5.28%	-18.06%	-37.51%	-9.22%	-4.32%	-0.57
8	GAINESVILLE	13.57%	1.57%	-14.67%	11.87%	16.60%	17.86%	-0.81%	0.56
8	MIAMI	-8.01%	-5.20%	9.45%	10.16%	-6.59%	-5.09%	9.57%	0.12
8	TAMPA	13.72%	-4.52%	16.16%	15.24%	21.22%	0.13%	-20.67% *	0.39
9	HUNTINGTON	3.82%	-8.09%	22.78%	-21.68%	8.47%	8.26%	-28.72%	-0.12
9	LEXINGTON	-14.24%	-22.84%	3.46%	-33.09%	18.33%	-55.06% *	-60.95% *	-1.30 *
9	LOUISVILLE	-8.81%	0.91%	-21.14% *	-28.27% *	-13.77%	9.79%	-0.43%	-0.34
9	MOUNTAIN HOME	-20.52% *	-29.23% *	-33.29% *	-2.28%	-12.40%	7.66%	-18.44% *	-0.56
9	NASHVILLE	3.53%	-17.73% *	4.67%	12.69%	-7.63%	-1.05%	-11.06%	0.02
10	CHILLICOTHE	-41.89% *	-31.18% *	-29.30% *	-9.87%	-2.17%	-17.74%	21.66%	-0.64 *
10	CINCINNATI	25.43%	15.46%	31.93%	10.18%	14.23%	12.24%	22.50%	1.02
10	CLEVELAND	0.00%	4.54%	1.83%	-2.37%	11.73%	5.67%	23.68%	0.44
10	COLUMBUS OPC	-39.84% *	-23.82%	-21.07%	-38.27% *	-55.98% *	13.89%	33.87%	-0.83 *
10	DAYTON	-10.04%	-25.12% *	-10.13%	9.18%	-24.51%	10.10%	21.21%	0.01
10	NORTHEAST OHIO	5.70%	4.32%	2.85%	-27.50% *	26.63%	16.07%	16.88%	0.41

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		59.41%	77.78%	47.67%	48.36%	76.19%	77.70%	64.86%	
National Average		55.35%	75.56%	49.02%	50.55%	72.10%	78.58%	69.49%	
11	ANN ARBOR	-6.56%	0.00%	-3.17%	-13.96%	7.02%	19.43%	-7.37%	0.06
11	BATTLE CREEK	-19.10%	-19.40%	-19.93% *	-13.13%	-66.11% *	-31.76% *	-48.07% *	-1.55 *
11	DANVILLE	9.79%	4.60%	31.70%	-4.79%	7.96%	1.10%	-3.95%	0.32
11	DETROIT	3.88%	-6.39%	-13.39%	-18.58%	21.79%	6.88%	25.18%	0.30
11	INDIANAPOLIS	-2.45%	-8.58%	5.22%	15.29%	-9.05%	-2.47%	0.00%	0.11
11	NORTHERN INDIANA	1.12%	-0.91%	-12.78%	-19.75% *	3.82%	19.95%	-0.01%	0.08
11	SAGINAW	-56.47% *	-77.36% *	-50.36% *	-34.25%	-83.72%	-74.69% *	34.40%	-2.33 *
11	TOLEDO	-8.04%	4.10%	18.21%	4.49%	18.53%	22.49%	-11.44%	0.41
12	CHICAGO	8.39%	-1.03%	-3.29%	-17.82%	-10.77%	2.56%	9.26%	0.01
12	HINES	10.60%	6.02%	26.41%	22.68%	4.28%	1.79%	28.98%	0.83
15	KANSAS CITY	-11.37%	-4.41%	14.25%	13.17%	-2.78%	-8.05%	-16.07% *	-0.07
15	SAINT LOUIS	-4.91%	5.81%	13.32%	-4.14%	8.72%	-1.48%	-33.80% *	-0.13
15	TOPEKA	-34.02% *	-19.42%	-6.54%	-16.11%	-0.95%	28.03%	-0.78%	-0.24
15	WICHITA	0.92%	-10.11%	-22.54%	3.50%	24.85%	-2.64%	-59.97% *	-0.34
16	ALEXANDRIA	-11.03%	14.86%	28.84%	15.34%	-43.17% *	4.64%	-17.50%	-0.09
16	HOUSTON	5.86%	2.12%	13.26%	23.14%	1.96%	2.42%	3.44%	0.49
16	JACKSON	8.40%	8.46%	-2.28%	1.16%	18.05%	14.27%	-6.16%	0.43
16	LITTLE ROCK	-6.66%	-3.36%	0.00%	-1.91%	17.74%	11.42%	29.65%	0.48
16	MUSKOGEE	-57.02% *	-22.67%	-22.56%	6.32%	-40.60%	6.02%	-35.04% *	-1.09 *
16	NEW ORLEANS	7.15%	-0.50%	4.35%	0.00%	12.15%	12.21%	-3.26%	0.35
16	OKLAHOMA CITY	1.81%	-7.37%	4.00%	-13.38% *	-35.06% *	-8.07%	-19.71% *	-0.53
16	SHREVEPORT	-25.44% *	-7.09%	-5.17%	11.63%	-7.75%	-15.39% *	-14.55%	-0.39
17	CENTRAL TEXAS HCS	-22.68%	-0.24%	20.50%	2.25%	3.90%	0.68%	3.09%	0.06
17	DALLAS	-15.37% *	-16.87%	-10.19%	27.18%	-4.61%	-0.64%	30.91%	0.30
17	SAN ANTONIO	1.54%	-0.53%	16.20%	11.79%	-16.92%	-7.21%	23.91%	0.29
18	NEW MEXICO HCS	-33.87% *	-2.22%	-14.54%	-12.18%	-24.75%	-29.01%	17.21%	-0.69 *
18	PHOENIX	-0.39%	-3.15%	8.38%	-10.60%	7.52%	7.34%	6.18%	0.18
18	TUCSON	-9.45%	-17.12%	-20.80% *	-18.30% *	-4.71%	3.76%	9.62%	-0.25
18	WEST TEXAS HCS	3.86%	-56.00% *	-52.04% *	-33.74% *	-70.28% *	-36.63% *	-42.73%	-1.88 *
19	CHEYENNE	-3.76%	0.47%	10.12%	-0.50%	-4.34%	15.96%	-0.45%	0.21
19	DENVER	21.23%	-2.37%	11.67%	22.14%	10.69%	20.36%	4.37%	0.83
19	MONTANA HCS	-9.62%	-25.82%	-21.87%	-37.44% *	-15.11%	-24.47%	10.81%	-0.80 *
19	SALT LAKE	7.79%	3.01%	-2.65%	13.83%	8.61%	13.07%	-8.70%	0.41
19	SHERIDAN	18.96%	-2.43%	-15.92%	-13.86%	4.20%	-26.87% *	11.88%	-0.05
19	SOUTHERN COLORADO HCS	-16.64% *	-33.25% *	-14.55%	-4.73%	-13.30%	-9.52%	1.67%	-0.49
20	PORTLAND	-21.14%	-19.00%	-10.54%	-19.47%	-13.89%	-43.75% *	30.97%	-0.65 *
20	ROSEBURG	-8.33%	-2.96%	-0.33%	11.35%	21.74%	-36.18% *	12.29%	0.05
20	SPOKANE	8.20%	-10.63%	-3.55%	-36.83% *	-21.10%	-9.06%	7.69%	-0.42
20	WALLA WALLA	8.81%	-17.18%	-37.90% *	-0.95%	22.41%	15.82%	8.33%	0.31
21	CENTRAL CALIFORNIA HCS	-10.56%	-26.62% *	-13.49%	-4.03%	-19.98%	-6.64%	-19.86% *	-0.60
21	HONOLULU	29.01%	17.62%	37.20%	9.52%	-0.45%	15.11%	6.82%	0.87
21	SAN FRANCISCO	-6.72%	1.35%	-13.10%	-9.83%	-16.73%	-17.01% *	12.29%	-0.28
21	SIERRA NEVADA HCS	1.67%	1.60%	11.55%	4.63%	-36.11% *	-8.82%	-13.24%	-0.25

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		59.41%	77.78%	47.67%	48.36%	76.19%	77.70%	64.86%	
National Average		55.35%	75.56%	49.02%	50.55%	72.10%	78.58%	69.49%	
22	GREATER LA	5.21%	-6.58%	-14.01% *	-1.00%	-2.49%	7.68%	12.95%	0.20
22	LONG BEACH	8.31%	2.92%	0.39%	-4.62%	5.10%	2.34%	4.73%	0.24
22	SAN DIEGO	-14.57%	-23.74% *	-34.40% *	-23.74% *	-19.10%	-9.10%	10.74%	-0.65 *
22	SO NEVADA HCS	20.67%	-2.44%	-50.52% *	-47.40% *	24.73%	22.57%	-21.20%	-0.16
23	FARGO	13.20%	3.76%	12.17%	4.53%	19.63%	19.58%	8.30%	0.72
23	GR. NEBRASKA	-45.65% *	-59.03% *	-23.99%	-14.60%	-31.98% *	-18.21%	22.74%	-1.05 *
23	MINNEAPOLIS	-3.13%	-17.46% *	-13.50%	-3.39%	0.00%	-1.92%	-6.67%	-0.18
23	OMAHA	-16.68%	-23.38%	-41.15% *	3.52%	23.40%	-12.02%	-15.15%	-0.36
23	SIOUX FALLS	-36.19%	-7.17%	-1.26%	15.74%	-77.54%	-4.88%	-42.54%	-1.09 *

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-12V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	58.3%	74.9%	51.5%	53.7%	77.1%	78.2%	64.9%	
VA National Average	55.4%	75.6%	49.0%	50.6%	72.1%	78.6%	69.5%	
1	15.9%	10.1%	-20.8% *	1.4%	-20.6% *	2.2%	-1.5%	0.1
2	18.0%	10.8%	26.6%	11.2%	5.4%	-0.8%	16.0%	1.3
3	9.2%	9.1%	-1.4%	2.7%	-3.2%	-8.0%	1.3%	0.1
4	-4.6%	4.2%	6.2%	-13.0% *	6.4%	6.2%	-4.7%	0.1
5	0.0%	11.2%	17.8%	0.3%	0.0%	-7.2%	0.5%	0.1
6	2.4%	5.6%	5.4%	5.0%	1.8%	1.4%	-8.6%	0.3
7	4.3%	1.6%	-15.7% *	0.0%	-2.9%	-3.6%	9.1%	0.0
8	4.4%	-2.2%	6.6%	5.4%	3.7%	-1.9%	-6.1%	0.3
9	-10.7% *	-14.4% *	-18.4% *	-10.5% *	-9.3%	2.4%	-14.6% *	-0.9 *
10	-2.6%	1.2%	1.5%	-7.3%	8.5%	4.6%	21.1%	0.6
11	-5.5%	-2.7%	-0.4%	-6.2%	0.2%	4.4%	-6.4%	-0.1
12	9.8%	7.0%	13.9%	2.7%	-0.3%	0.1%	18.0%	0.8
15	-9.8%	0.4%	7.5%	0.4%	5.9%	-6.0%	-27.9% *	-0.5
16	-3.1%	2.0%	3.1%	1.1%	1.0%	2.2%	0.0%	0.2
17	-3.8%	0.0%	10.6%	11.5%	-11.9% *	-7.3%	22.6%	0.1
18	-6.1%	-7.2%	-7.2%	-18.3% *	1.7%	0.0%	5.6%	-0.4
19	3.3%	-3.0%	-1.2%	-0.2%	-0.1%	5.5%	0.0%	0.3
20	2.0%	-8.8%	-15.0% *	-19.8% *	-4.2%	-7.5%	10.8%	-0.6 *
21	-0.3%	-0.7%	0.0%	-5.3%	-17.0% *	-9.1%	-3.8%	-0.8 *
22	0.7%	-6.0%	-19.1% *	-13.7% *	-7.5%	1.1%	7.6%	-0.4
23	-7.8%	-15.6% *	-11.8%	-5.7%	-2.7%	-2.1%	-4.1%	-0.6 *

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-13. MEAN SUMMARY SATISFACTION SCORES

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	MANCHESTER	608	12	2.8 *	5.2
1	WEST HAVEN	689	2	3.9	4.4
2	ALBANY	500	23	3.5	5.4
2	BUFFALO	528	21	3.5	4.8
2	SYRACUSE	670	26	2.9	4.2
3	BRONX	526	9	3.5	5.0
3	BROOKLYN	527	12	3.0	5.1
3	EAST ORANGE	561	7	2.3 *	3.8
3	MONTROSE	620	3	3.6	5.3
3	NEW YORK	630	1	3.8	6.0
4	LEBANON	595	16	3.3	4.8
4	PHILADELPHIA	642	22	2.8 *	4.4
4	PITTSBURGH	645	34	3.0	4.0
4	WILKES-BARRE	693	23	3.1	5.1
5	BALTIMORE	512	19	3.5	4.8
5	PERRY POINT	641	3	3.5	4.3
5	WASHINGTON DC	688	26	2.7 *	4.3
6	HAMPTON	590	13	2.7 *	4.4
7	ATLANTA	508	33	3.6	5.3
7	AUGUSTA	509	26	3.2	4.8
7	BIRMINGHAM	521	90	3.0	4.7
7	CHARLESTON	534	134	3.1	4.9
8	BAY PINES	516	2	1.3 *	5.4
8	GAINESVILLE	573	14	2.7 *	4.5
8	MIAMI	546	28	3.5	5.1
8	TAMPA	673	16	3.5	5.0
9	HUNTINGTON	581	8	3.2	4.4
9	MOUNTAIN HOME	621	5	2.9	4.7
9	NASHVILLE	626	12	3.2	4.6
10	CHILLICOTHE	538	4	3.9	5.3
10	CINCINNATI	539	3	3.7	5.4
10	CLEVELAND	541	67	3.5	4.9
10	COLUMBUS OPC	757	4	2.4 *	4.4
10	DAYTON	552	3	3.0	4.3
10	NORTHEAST OHIO	961	17	3.6	5.3
11	ANN ARBOR	989	9	2.8	4.8
11	BATTLE CREEK	515	19	3.0	4.5
11	DANVILLE	550	6	3.2	3.7
11	DETROIT	553	20	3.5	5.3
11	INDIANAPOLIS	583	29	3.2	4.9
11	SAGINAW	655	2	2.5 *	5.0
11	TOLEDO	506	31	3.5	4.8
12	CHICAGO WS	537	31	3.6	5.3
12	HINES	578	5	3.3	5.0

TABLE 5-13. MEAN SUMMARY SATISFACTION SCORES, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
15	SAINT LOUIS	657	9	2.9	5.4
15	TOPEKA	677	4	3.4	5.6
15	WICHITA	452	7	3.3	4.7
16	ALEXANDRIA	502	9	2.6 *	4.6
16	HOUSTON	580	42	3.2	5.1
16	JACKSON	586	15	3.7	5.3
16	LITTLE ROCK	598	76	3.2	4.5
16	MUSKOGEE	623	4	3.3	5.1
16	NEW ORLEANS	629	7	2.9	4.6
16	OKLAHOMA CITY	635	41	3.3	5.0
16	SHREVEPORT	667	10	3.1	5.5
17	CENT. TEXAS HCS	674	10	2.8	5.5
17	DALLAS	549	32	2.7 *	4.9
17	SAN ANTONIO	671	30	3.0	4.8
18	NEW MEXICO HCS	501	6	3.0	4.0
18	PHOENIX	644	71	3.6	5.2
19	CHEYENNE	442	16	3.1	5.4
19	GRAND JUNCTION	575	1	4.0	5.8
19	MONTANA HCS	436	11	3.3	5.6
19	SALT LAKE CITY	660	27	3.5	5.3
20	ROSEBURG	653	12	3.5	5.6
20	SPOKANE	668	10	3.6	5.4
20	WALLA WALLA	687	27	3.4	5.1
21	CENTRAL CA HCS	570	20	3.5	5.4
22	GREATER LA	691	42	3.2	4.5
22	LONG BEACH	600	23	3.3	5.4
22	SAN DIEGO	664	21	3.1	4.8
22	SO NEVADA HCS	593	5	2.9	4.5
23	FARGO	437	10	3.5	5.0
23	GR. NEBRASKA	597	2	3.0	3.7
23	MINNEAPOLIS	618	24	2.8 *	4.3
23	OMAHA	636	2	3.8	4.8
23	SIOUX FALLS	438	2	3.8	5.8
	ALL SITES		1,518	3.2	4.9
	SITE AVERAGE		20	3.2	4.9
	SITE STD. DEV.		22	0.4	0.5

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

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CHAPTER 6

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem (GPD) program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since 1994, VA has offered eight rounds of grants awarding $63 million to help create 5,500 new community-based beds for homeless veterans in 44 states and the District of Columbia. To date, 3,600 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. The remaining beds are hoped to become operational in the next two to three years.

In FY 2000, VA offered the first Per Diem Only (PDO) Notice of Funding Availability (NOFA). The intent of this funding was to assist eligible entities, that already had facilities or were willing to construct/renovate facilities at their own costs, in developing supported housing programs specifically for homeless veterans by paying them per diem to help off set operational expenses. These PDO awards were made for two years. These awards supported 1,193 beds for homeless veterans in 47 programs.

In FY 2002, a second PDO NOFA made available approximately $13.5 million in the form of per diem payments. With this funding VA was able to select 53 projects with 1,378 beds for funding. Funding began on February 1, 2003 and is expected to be available for three years. Information regarding veterans in these programs will be part of the FY 2003 annual report.

Thus, the GPD program has shown sustained expansion in recent years. The first summary of the Grant and Per Diem program was done in the Twelfth Annual Report (FY 98); at that time there were 44 operational programs and 866 beds. The current report provides evaluation information on 151 programs and 4,776 beds[1].

B. Program Description

Funding provided by the GPD program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide temporary housing in support of the transition to permanent housing. Veterans may receive relatively intensive residential treatment in a GPD facility (e.g., New Directions in Los Angeles). However, programs with alternate missions have been funded. For example, Louisville's housing program is intended largely for veterans who are *awaiting placement into* HCHV residential treatment. Therefore, veterans in this program are at an earlier phase of their course of treatment than in other programs. A program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Yet other programs are intended to provide stable housing, but offer minimal supportive services. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

[1] This includes both grant-funded and PDO-funded beds.

C. Monitoring

Although the missions of the programs may differ, the monitoring of the GPD program is modeled after the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison to the GPD program. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. To date, no critical monitors of program performance have been established.

D. Program Structure

As shown in Table 6-1, by the end of FY 2002, there were 4,776 transitional housing beds in the GPD program. The programs admitted almost 12,000 veterans and had over 11,000 discharges. There are no VA staff specifically assigned to the GPD program. Rather, the GPD program is a source of housing for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers who do not have HCHV programs). Table 6-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 73 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of 3.6 visits per veteran. The remaining 30 percent may receive their case management from the non-VA GPD program provider.

E. Client Characteristics

Client characteristics are documented through the same intake assessment used in the HCHV program (the Form X)[2]. Table 6-2A shows the percentage of veterans treated by the GPD program that have a documented intake assessment. Overall, about 78% of veterans in the program have been assessed at intake. This is relatively low; for example, about 93% of HCHV residential treatment clients have a documented intake assessment. Additionally, there is large variability across GPD programs on this measure. Information about client characteristics may be less valid for programs that have a low percentage of veterans with a documented intake assessment.

Most GPD programs operate at medical centers with HCHV programs, and the HCHV serves as the main referral source for GPD. Previous reports have shown that the characteristics of the GPD population are very similar to the larger HCHV population; see for example, the *Thirteenth Annual HCHV Report*, (Kasprow et al., 2000). The mean age of veterans in the GPD program is 47 years. Most veterans in the program (97 percent) are men. About half (48 percent) are African American, and most are either divorced (46 percent) or had never married (31 percent).

[2] Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. On average, intake information is collected about 80 days before the admission to the GPD program.

With respect to report of three-year employment patterns at the time of outreach, over half of the veterans said they were usually working full-time or part-time. This is slightly higher than seen in the larger HCHV. Yet, in the 30 days just before the intake assessment, an average veteran had worked just three days, and about 70 percent earned less than $500 in the 30 days prior to intake.

As shown in Table 6-4, most veterans in the GPD program report serious medical problems at intake. Oral / dental (35 percent) and orthopedic problems (32 percent) are the most common. Hypertension affects almost a fifth of GPD veterans and quite serious health disorders such as heart and pulmonary problems are reported. About 75 percent are judged by the interviewing clinician to need medical treatment, which is comparable to the general HCHV population.

Intake clinicians make preliminary diagnoses concerning substance abuse and psychiatric problems. Site variation in psychiatric and substance abuse problems is shown in Table 6-5. The majority of GPD clients (75 percent) are diagnosed as having alcohol or drug problems. With respect to serious mental illness, 42 percent were assigned a diagnosis of a serious psychiatric problem (includes mood disorder, schizophrenia, other psychotic disorder or PTSD). Overall, about 83 percent of the GPD veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. About 33 percent were assigned concomitant psychiatric and substance abuse disorders. These characteristics are largely representative of the larger HCHV group from which most GPD veterans are drawn, with substance abuse disorders slightly higher in the GPD population.

The homelessness at intake of the veterans in the program is displayed in Table 6-6. Although a small percent have become homeless only recently or are only at risk of homelessness, a considerable portion (36 percent) had been homeless for six months or more at the time of intake. On average, 14 days of the 30 days just prior to intake were spent homeless. As shown in Table 6-7, about 40 percent of the veterans in the program are encountered through outreach efforts; this is substantially less than is observed in the larger HCHV group. The percentage of veterans who are "self referred" to the GPD program is quite large (19 percent).

F. Length of Stay and Cost

Table 6-8 characterizes FY 2002 discharges from GPD with respect to length of stay and cost. The average length of stay overall is about 93 days; however there is considerable variability across sites. This is to be expected, as the mission of the programs are widely variable. The median length of stay is also presented. This shows that 50 percent of the veterans in GPD stay 43 days or less, with five programs having a median length of stay of less than two weeks. In contrast, there are 17 programs that have median lengths of stay over six months. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2002, $19). The average cost to VHA per episode in the GPD program was $1,674 (median: $737). Table 6-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Very few veterans (51) have exceeded this maximum; those that have are at the older programs.

G. Treatment Outcomes

Tables 6-9 through 6-13 describe the information reported at discharge from the GPD program. Table 6-9 shows that there is a relatively low percentage (38 percent) of "successful" discharges (defined as those where the veteran has actively participated in accordance with treatment goals). In the majority of cases (50 percent), veterans were discharged due to program rule violations, or the veteran left the program without consult. This has been a relatively consistent finding since the first summary of the GPD program was reported (FY 98). As in previous years, the national average is influence by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from 0-88 across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 6-10. Similar to the observation in HCHV contract residential treatment, there are few differences between successful and unsuccessful discharges with respect to clinical problems at admission. However, there are striking differences between these groups with respect to outcomes at discharge. About 43 percent of veterans who complete the program are employed full time when they are discharged; 15 percent of veterans who leave the program under other circumstances are employed. About 54 percent of successful veterans are housed at discharge; another 35 percent go on to another form of treatment program; these percentages for unsuccessful veterans are 12 percent and 19 percent, respectively. (Housing and employment outcomes by program are listed in Tables 6-11 and 6-12). Similar large differences between these groups is seen in clinical improvement and follow-up planning.

H. Summary

The GPD program continues to grow in regard to the number of programs providing services to veterans. Collectively, over 4,700 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. Housing, employment, and clinical improvement in "successful" discharges are very good; however the low percentage of such discharges in some programs keeps overall outcome levels low. This has been a consistent finding over the years that the GPD program has been summarized in this report.

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TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/02

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2002 Admits	FY 2002 Discharges
1	BEDFORD	MA	Veterans Northeast Outreach Center, Inc.	APR2002	25	31	7
1	BOSTON	MA	Veterans Arms	APR1999	10	2	2
1	BOSTON	MA	Veterans Hero Homestead	NOV2001	15	11	11
1	BOSTON	MA	Vets Hospice Homestead	OCT1997	12	15	17
1	NORTHAMPTON	MA	Trans Vet	NOV1999	120	389	407
1	PROVIDENCE	RI	Nickerson-Gateway to Independence	DEC1998	18	31	31
1	PROVIDENCE	RI	Northern Rhode Island Community Services	JAN2001	5	9	11
1	WEST HAVEN	CT	ABRI	JUL2002	30	6	0
1	WEST HAVEN	CT	Bassett Court	JUN2001	6	19	17
1	WEST HAVEN	CT	Friendship Service*	OCT2000	4	2	3
1	WEST HAVEN	CT	Spooner House	JUN1998	6	37	38
1	WEST HAVEN	CT	Union Avenue	JUN2001	7	10	12
1	WHITE RIVER JCT	VT	Dodge Development Center	SEP1998	10		
2	ALBANY	NY	Adirondack Vets House	FEB2002	9	10	7
2	ALBANY	NY	Turner House	AUG1996	9	7	8
2	CANANDAIGUA	NY	Richards House	MAR2000	20	31	31
3	EAST ORANGE	NJ	Gospel Services Benevolent Society*	OCT2000	70	77	76
3	EAST ORANGE	NJ	Middle Earth*	FEB2002	6	10	4
3	NORTHPORT	NY	Beacon House	OCT2001	60	120	69
3	NORTHPORT	NY	Catherine Martin Inn*	AUG2000	9	1	1
4	COATESVILLE	PA	Phila. Vets Multi-Serv Cntr	JUN1997	95	106	98
4	COATESVILLE	PA	WC Atkinson Memorial Community Serv.*	OCT2000	4	3	2
4	ERIE	PA	Project Hope	JUL2001	10	15	16
4	PHILADELPHIA	PA	Veterans Haven	AUG1995	52	64	53
4	PITTSBURGH	PA	Bill's House and Tour of Duty	DEC1999	20	11	7
4	PITTSBURGH	PA	VVLP*	JUL2000	55	50	40
4	WILKES-BARRE	PA	Catholic Social Services, Inc*	JUN2000	21	25	23
4	WILKES-BARRE	PA	Commission on Economic Opportunity	JAN2002	8	8	4
5	BALTIMORE	MD	McVets	NOV1998	80	39	23
5	MARTINSBURG	VA	Potomac Highlands	DEC1997	30	25	32
5	PERRY POINT	MD	Home of the Brave	JAN1997	15	58	56
5	WASHINGTON DC	DC	Southeast Veterans Service Center	APR2000	30	52	56

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/02, CONTINUED

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2002 Admits	FY 2002 Discharges
6	FAYETTEVILLE NC	NC	Good Shepard Ministries	JUL2001	21	46	11
6	HAMPTON	VA	Salvation Army Transitional Housing	JUL1999	60	288	282
6	RICHMOND	VA	Veterans Transitional Program	AUG2000	26	25	23
6	SALISBURY	NC	Caring Services Inc (Housing)	DEC2000	15	16	19
6	SALISBURY	NC	Experiment in Self Reliance	MAR1999	5	2	2
6	SALISBURY	NC	Love Center for Community Enhancement	SEP2001	16	34	16
6	SALISBURY	NC	The Servant Center	MAY2000	25	19	21
7	ATLANTA	GA	Harris House or VORC	AUG1999	48	30	23
7	ATLANTA	GA	IMR Inc.- New Start	APR2000	25	9	4
7	CHARLESTON	SC	Good Neighbor Center	FEB2000	32	105	108
7	COLUMBIA SC	SC	Alston Wilkes Veterans Home	NOV1996	18	29	23
8	BAY PINES	FL	Everybody's Tabernacle*	AUG2001	20	176	172
8	GAINESVILLE	FL	VetSpace, Inc.	MAY2001	6	13	13
8	GAINESVILLE	FL	VSDTH*	JUL2000	16	10	11
8	MIAMI	FL	HAC	NOV2000	50	30	34
8	MIAMI	FL	Key West Project	OCT2000	12	9	8
8	MIAMI	Fl	VOA Miami Project Housing	FEB2001	18	30	30
8	TAMPA	FL	ACTS	APR2001	24	38	30
8	TAMPA	FL	Brevard Transitional Housing*	JAN2001	18	105	103
8	TAMPA	FL	Coalition for the Hungry and Homeless	APR2002	21	13	1
8	TAMPA	FL	Cocoa Project	APR2002	80	68	36
9	LOUISVILLE	KY	Genesis House	JUL1996	25	129	145
9	LOUISVILLE	KY	St. Vincent De Paul Society*	MAR2001	16	28	35
9	MEMPHIS	TN	Alpha Omega Veterans Services, Inc.	SEP2000	19	57	56
9	MEMPHIS	TN	Barron Heights Transitional Center	MAR1997	40	121	117
9	MEMPHIS	TN	Cocaine Alcohol Awareness Program	SEP2000	58	246	245
9	MOUNTAIN HOME	TN	Fairview Housing Management Corp.*	OCT2000	12	27	28
9	MOUNTAIN HOME	TN	Steps House, Inc.*	JAN2001	12	28	24
9	NASHVILLE	TN	Buffalo Valley Inc.	MAY2001	18	58	54
10	CINCINNATI	OH	Moses House	JAN1998	8	18	18
10	CLEVELAND	OH	Cross Roads	JUL2000	8	38	36
10	CLEVELAND	OH	Donofrio Home*	FEB2001	16	16	17
10	CLEVELAND	OH	VOA of Northeast & North Central Ohio, Inc	AUG2002	50	37	4
10	COLUMBUS OPC	OH	Knox Goodwill Industries, Inc.	FEB2002	4	4	2

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/02, CONTINUED

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2002 Admits	FY 2002 Discharges
11	BATTLE CREEK	MI	VOA Lansing GPDH*	MAR2001	18	33	34
11	INDIANAPOLIS	IN	Far From Home - Hossier	MAR2001	13	13	12
11	N. INDIANA	IN	Stepping Stones for Veterans, Inc.	APR2000	36	102	106
11	TOLEDO	MI	Home Zone	AUG2000	6	7	9
12	HINES	IL	Inner Voice	DEC1998	15	15	17
12	MADISON	WI	Step-Up Program*	DEC2000	7	2	4
12	MADISON	WI	Vets Assistance Program	JAN1998	26	55	57
12	MILWAUKEE	WI	Armitage House*	SEP2000	7	8	5
12	MILWAUKEE	WI	Guest House of Milwaukee*	OCT2000	26	42	42
12	MILWAUKEE	WI	NABV*	DEC2000	9	36	37
12	MILWAUKEE	WI	Vets Place Central	MAR1996	72	229	231
12	MILWAUKEE	WI	Vet's Place Southern Center	APR2000	30	60	53
12	TOMAH	WI	Veterans Assistance Center	SEP1999	60	148	143
15	KANSAS CITY	MO	Benilde Hall	JUN2001	22	74	67
16	HOUSTON	TX	DeGeorge SRO Project for Veterans*	OCT2000	72	94	89
16	JACKSON	MS	I.S.I.A.H. Project	OCT2000	40	116	117
16	NEW ORLEANS	LA	Gateway Foundation Inc	MAY2000	32	57	55
16	NEW ORLEANS	LA	Substance AbuseService Program	JUL1996	32	70	70
16	NEW ORLEANS	LA	Unity for the Homeless	JAN2001	50	71	72
16	OKLAHOMA CITY	OK	Creekside	JUN1996	12	8	10
16	OKLAHOMA CITY	OK	Mason Park	JAN1997	5	8	8
16	SHREVEPORT	LA	Ben's House	SEP2001	20	81	68
16	SHREVEPORT	LA	Step-Up*	JUL2000	20	83	75
17	CENT. TEXAS HCS	TX	Community Partnership for the Homeless	JUN2002	9	8	1
17	CENT. TEXAS HCS	TX	CPHV	JUN1999	16	15	15
17	DALLAS	TX	Presbyterian Night Shelter	FEB2000	20	66	64
18	EL PASO OPC	TX	Veterans Transition Center	NOV2001	20	44	29
18	NEW MEXICO HCS	NM	RS&VP*	MAY2001	50	171	141
18	PHOENIX	AZ	ABC*	OCT2000	104	543	537
18	TUCSON	AZ	Comin' Home	SEP2001	16	21	16
18	TUCSON	AZ	Esperanza En Escalante	FEB2000	15	19	17
19	DENVER	CO	Victory House	NOV2001	12		
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship	APR2001	5	20	31
19	SALT LAKE CITY	UT	PDO*	AUG2000	18	35	23
19	SALT LAKE CITY	UT	VALOR Apartments	JAN2000	14	8	9
19	SALT LAKE CITY	UT	VALOR House	AUG2001	61	117	69
19	SHERIDAN	WY	VOA Sheridan*	AUG2000	10	173	171

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/02, CONTINUED

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2002 Admits	FY 2002 Discharges
20	PORTLAND	OR	Tahana White Crow Foundation	OCT2000	10	8	7
20	PORTLAND	OR	TPI/Clark Center*	NOV2000	45		
20	SEATTLE	WA	PDO*	AUG2000	10	48	46
20	WALLA WALLA	WA	C.O.R.D.	JUN1998	16	32	32
20	WALLA WALLA	WA	CW Comprehensive Mental Health	DEC2000	12	18	19
21	CENTRAL CA HCS	CA	Town House Campus	JUL2000	120	178	180
21	NORTHERN CA HCS	CA	Dignity Commons	OCT2001	100	1	0
21	NORTHERN CA HCS	CA	Operation Dignity	JUL1996	30	132	135
21	NORTHERN CA HCS	CA	Sacramento Service Center	OCT1998	30	55	52
21	NORTHERN CA HCS	CA	Women's Program	FEB2002	8	10	4
21	PALO ALTO	CA	Clara Mateo Alliance*	AUG2000	59	241	228
21	PALO ALTO	CA	Homeles Veterans Emergency Housing*	OCT2000	30	283	285
21	PALO ALTO	CA	Veterans Transition Center of Monterey County	AUG2002	58		
21	SAN FRANCISCO	CA	Harbor Lights*	JUL2000	10	255	259
21	SAN FRANCISCO	CA	New Beginnings Center	JAN2001	16	54	45
21	SAN FRANCISCO	CA	Swords to Plowshares	APR2000	56	81	81
21	SAN FRANCISCO	CA	Vietnam Vets of CA Eureka	AUG1998	12	22	17

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION AS OF 9/30/02, CONTINUED

VISN	Site Name	State	Program Name	Program Start	# Beds	FY 2002 Admits	FY 2002 Discharges
22	GREATER LA	CA	Ballington Plaza	MAY2001	49	137	132
22	GREATER LA	CA	California Council for Veterans Affairs	APR2002	23	7	1
22	GREATER LA	CA	Father's Program	APR2000	35	108	105
22	GREATER LA	CA	Harbor Lights Program (LA)	JUL2001	50	292	265
22	GREATER LA	CA	Harbor Lights Program, L.A.*	OCT2000	85	70	50
22	GREATER LA	CA	High Barriers Program*	OCT2000	18	78	72
22	GREATER LA	CA	His Sheltering Arms*	OCT2000	16		
22	GREATER LA	CA	Mary Lind Foundation*	OCT2000	20	72	68
22	GREATER LA	CA	Move (LA Family Housing)*	JUL2000	20	33	35
22	GREATER LA	CA	NDN	MAR2002	50	67	28
22	GREATER LA	CA	New Directions	SEP1997	128	680	622
22	GREATER LA	CA	Russ Hotel*	FEB2001	36	68	60
22	GREATER LA	CA	The Haven*	OCT2000	40	333	329
22	GREATER LA	CA	The Henderson Community Center*	OCT2000	10		
22	GREATER LA	CA	Veterans Assistance Foundation	SEP2002	32		
22	GREATER LA	CA	Veterans in Progress	JUN1997	100	444	450
22	GREATER LA	CA	Vital (LA Family Housing)	SEP1999	30	60	62
22	GREATER LA	CA	Weingart Veterans Program GPD/PDO	SEP1999	100	256	267
22	LONG BEACH	CA	Villages at Cabrillo	OCT2000	104	556	543
22	LONG BEACH	CA	Villiages at Cabrillo Women's Program	OCT2001	30	72	60
22	SAN DIEGO	CA	Family Bridge	JUL1999	10	7	3
22	SAN DIEGO	CA	Founders Program	MAY1997	14	21	23
22	SAN DIEGO	CA	Interfaith Community Services	AUG1999	28	42	39
22	SAN DIEGO	CA	New Resolve	JAN1998	33	48	46
22	SAN DIEGO	CA	Veterans Bridge	DEC1996	23	12	12
22	SAN DIEGO	CA	Veteran's Bridge Women's Program	JUL2000	18	9	9
22	SAN DIEGO	CA	VVSD PDO*	NOV2000	80	151	140
22	SAN DIEGO	CA	Welcome Home Family Program	SEP1999	10	7	8
22	SO NEVADA HCS	NV	HELP Las Vegas Housing	JUN2002	75	85	11
22	SO NEVADA HCS	NV	United Veterans Initiative	AUG2001	118	506	436
23	FT. MEADE	SD	Cornerstone Rescue Mission*	DEC2000	20	295	287
23	FT. MEADE	SD	Warriors Refuge	FEB2000	16	13	8
23	OMAHA	NE	Catholic Charities Campus of Hope	JAN1999	12	78	64
23	ST CLOUD	MN	Illinois Corporation*	SEP2001	8	60	56
			All Programs		4,776	11,913	11,098

*indicates program funding from "per diem only" initiative

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TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	29	20	22	1.1
1	BOSTON	Veterans Arms	11	9	27	3.0
1	BOSTON	Veterans Hero Homestead	15	12	9	0.8
1	BOSTON	Vets Hospice Homestead	25	14	13	0.9
1	NORTHAMPTON	Trans Vet	355	240	188	0.8
1	PROVIDENCE	Nickerson-Gateway to Independence	44	26	24	0.9
1	PROVIDENCE	Northern Rhode Island Community Services	11	8	2	0.3
1	WEST HAVEN	ABRI	6	6	1	0.2
1	WEST HAVEN	Bassett Court	23	22	138	6.3
1	WEST HAVEN	Friendship Service*	6	6	19	3.2
1	WEST HAVEN	Spooner House	42	40	285	7.1
1	WEST HAVEN	Union Avenue	17	15	95	6.3
2	ALBANY	Adirondack Vets House	10	10	36	3.6
2	ALBANY	Turner House	14	11	26	2.4
2	CANANDAIGUA	Richards House	47	11	9	0.8
3	EAST ORANGE	Gospel Services Benevolent Society*	102	90	258	2.9
3	EAST ORANGE	Middle Earth	10	10	39	3.9
3	NORTHPORT	Beacon House	112	70	77	1.1
3	NORTHPORT	Catherine Martin Inn*	6	1	0	0.0
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	193	113	495	4.4
4	COATESVILLE	WC Atkinson Memorial Community Serv.*	5	0		
4	ERIE	Project Hope	23	19	23	1.2
4	PHILADELPHIA	Veterans Haven	108	68	110	1.6
4	PITTSBURGH	Bill's House and Tour of Duty	20	12	32	2.7
4	PITTSBURGH	VVLP*	94	23	81	3.5
4	WILKES-BARRE	Catholic Social Services, Inc*	38	32	201	6.3
4	WILKES-BARRE	Commission on Economic Opportunity	8	8	60	7.5
5	BALTIMORE	McVets	101	83	460	5.5
5	MARTINSBURG	Potomac Highlands	55	7	6	0.9
5	PERRY POINT	Home of the Brave	66	62	446	7.2
5	WASHINGTON DC	Southeast Veterans Service Center	78	63	121	1.9

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
6	FAYETTEVILLE NC	Good Shepard Ministries	34	18	30	1.7
6	HAMPTON	Salvation Army Transitional Housing	326	239	790	3.3
6	RICHMOND	Veterans Transitional Program	41	30	47	1.6
6	SALISBURY	Caring Services Inc (Housing)	27	23	58	2.5
6	SALISBURY	Experiment in Self Reliance	6	4	6	1.5
6	SALISBURY	Love Center for Community Enhancement	33	28	159	5.7
6	SALISBURY	The Servant Center	30	24	175	7.3
7	ATLANTA	Harris House or VORC	63	30	119	4.0
7	ATLANTA	IMR Inc.- New Start	14	9	61	6.8
7	CHARLESTON	Good Neighbor Center	131	119	491	4.1
7	COLUMBIA SC	Alston Wilkes Veterans Home	41	38	301	7.9
8	BAY PINES	Everybody's Tabernacle*	173	163	339	2.1
8	GAINESVILLE	VetSpace, Inc.	18	14	66	4.7
8	GAINESVILLE	VSDTH	23	13	25	1.9
8	MIAMI	HAC	50	25	22	0.9
8	MIAMI	Key West Project	21	9	2	0.2
8	MIAMI	VOA Miami Project Housing	46	19	23	1.2
8	TAMPA	ACTS	55	8	4	0.5
8	TAMPA	Brevard Transitional Housing*	114	78	339	4.3
8	TAMPA	Coalition for the Hungry and Homeless	13	3	2	0.7
8	TAMPA	Cocoa Project	65	36	77	2.1
9	LOUISVILLE	Genesis House	133	127	480	3.8
9	LOUISVILLE	St. Vincent De Paul Society*	36	35	113	3.2
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	72	40	11	0.3
9	MEMPHIS	Barron Heights Transitional Center	139	82	58	0.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	296	207	185	0.9
9	MOUNTAIN HOME	Fairview Housing Management Corp.	39	35	87	2.5
9	MOUNTAIN HOME	Steps House, Inc.*	37	23	52	2.3
9	NASHVILLE	Buffalo Valley Inc.	69	53	90	1.7

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
10	CINCINNATI	Moses House	25	22	32	1.5
10	CLEVELAND	Cross Roads	38	35	293	8.4
10	CLEVELAND	Donofrio Home*	19	19	92	4.8
10	CLEVELAND	VOA of Northeast & North Central Ohio, Inc	37	21	19	0.9
11	BATTLE CREEK	VOA Lansing GPDH	47	28	94	3.4
11	INDIANAPOLIS	Far From Home - Hossier	24	19	62	3.3
11	N. INDIANA	Stepping Stones for Veterans, Inc.	124	72	67	0.9
11	TOLEDO	Home Zone	10	10	75	7.5
12	HINES	Inner Voice	28	25	85	3.4
12	MADISON	Step-Up Program*	7	1	0	0.0
12	MADISON	Vets Assistance Program	74	70	6,083	86.9
12	MILWAUKEE	Armitage House*	11	4	1	0.3
12	MILWAUKEE	Guest House of Milwaukee*	56	25	22	0.9
12	MILWAUKEE	NABV*	44	14	9	0.6
12	MILWAUKEE	Vets Place Central	253	238	5,691	23.9
12	MILWAUKEE	Vet's Place Southern Center	73	12	0	0.0
12	TOMAH	Veterans Assistance Center	183	160	409	2.6
15	KANSAS CITY	Benilde Hall	93	60	34	0.6
16	HOUSTON	DeGeorge SRO Project for Veterans*	157	116	209	1.8
16	JACKSON	I.S.I.A.H. Project	127	104	862	8.3
16	NEW ORLEANS	Gateway Foundation Inc	86	71	869	12.2
16	NEW ORLEANS	Substance AbuseService Program	100	96	1,169	12.2
16	NEW ORLEANS	Unity for the Homeless	119	99	1,512	15.3
16	OKLAHOMA CITY	Creekside	12	6	9	1.5
16	OKLAHOMA CITY	Mason Park	10	4	1	0.3
16	SHREVEPORT	Ben's House	78	68	147	2.2
16	SHREVEPORT	Step-Up*	89	78	121	1.6
17	CENT. TEXAS HCS	Community Partnership for the Homeless	8	4	3	0.8
17	CENT. TEXAS HCS	CPHV	29	12	18	1.5
17	DALLAS	Presbyterian Night Shelter	79	63	150	2.4

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
18	EL PASO OPC	Veterans Transition Center	40	35	31	0.9
18	NEW MEXICO HCS	RS&VP*	192	167	1,279	7.7
18	PHOENIX	ABC*	477	374	565	1.5
18	PHOENIX	CW Comprehensive Mental Health	1	1	1	1.0
18	TUCSON	Comin' Home	22	22	99	4.5
18	TUCSON	Esperanza En Escalante	31	29	151	5.2
19	SALT LAKE CITY	Homeless Veterans Fellowship	34	18	17	0.9
19	SALT LAKE CITY	PDO*	40	28	31	1.1
19	SALT LAKE CITY	VALOR Apartments	21	14	15	1.1
19	SALT LAKE CITY	VALOR House	110	100	827	8.3
19	SHERIDAN	VOA Sheridan*	155	89	103	1.2
20	PORTLAND	Tahana White Crow Foundation	9	5	16	3.2
20	SEATTLE	PDO*	56	35	49	1.4
20	WALLA WALLA	C.O.R.D.	44	40	245	6.1
20	WALLA WALLA	CW Comprehensive Mental Health	24	23	242	10.5
21	CENTRAL CA HCS	Town House Campus	253	233	696	3.0
21	NORTHERN CA HCS	Dignity Commons	1	1	0	0.0
21	NORTHERN CA HCS	Operation Dignity	148	105	45	0.4
21	NORTHERN CA HCS	Sacramento Service Center	78	30	15	0.5
21	NORTHERN CA HCS	Women's Program	9	8	6	0.8
21	PALO ALTO	Clara Mateo Alliance*	257	145	199	1.4
21	PALO ALTO	Homeles Veterans Emergency Housing*	304	254	286	1.1
21	SAN FRANCISCO	Harbor Lights*	216	175	330	1.9
21	SAN FRANCISCO	New Beginnings Center	68	27	25	0.9
21	SAN FRANCISCO	Swords to Plowshares	122	93	249	2.7
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	29	2	4	2.0

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
22	GREATER LA	Ballington Plaza	163	142	169	1.2
22	GREATER LA	California Council for Veterans Affairs	7	5	13	2.6
22	GREATER LA	Father's Program	132	115	246	2.1
22	GREATER LA	Harbor Lights Program (LA)	301	239	237	1.0
22	GREATER LA	Harbor Lights Program, L.A.*	93	75	88	1.2
22	GREATER LA	High Barriers Program*	90	80	207	2.6
22	GREATER LA	Mary Lind Foundation*	94	83	191	2.3
22	GREATER LA	Move (LA Family Housing)*	51	44	43	1.0
22	GREATER LA	NDN	63	59	22	0.4
22	GREATER LA	New Directions	737	576	534	0.9
22	GREATER LA	Russ Hotel*	90	78	166	2.1
22	GREATER LA	The Haven*	367	344	420	1.2
22	GREATER LA	Veterans in Progress	526	486	1,049	2.2
22	GREATER LA	Vital (LA Family Housing)	82	81	93	1.1
22	GREATER LA	Weingart Veterans Program GPD/PDO	353	304	508	1.7
22	LONG BEACH	Villages at Cabrillo	596	225	67	0.3
22	LONG BEACH	Villiages at Cabrillo Women's Program	63	37	30	0.8
22	SAN DIEGO	Family Bridge	12	5	5	1.0
22	SAN DIEGO	Founders Program	32	6	12	2.0
22	SAN DIEGO	Interfaith Community Services	64	32	13	0.4
22	SAN DIEGO	New Resolve	69	35	28	0.8
22	SAN DIEGO	Veterans Bridge	24	12	9	0.8
22	SAN DIEGO	Veteran's Bridge Women's Program	21	8	4	0.5
22	SAN DIEGO	VVSD PDO*	197	126	133	1.1
22	SAN DIEGO	Welcome Home Family Program	15	7	3	0.4
22	SO NEVADA HCS	HELP Las Vegas Housing	85	57	14	0.2
22	SO NEVADA HCS	United Veterans Initiative	478	413	479	1.2

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
23	FT. MEADE	Cornerstone Rescue Mission*	218	102	61	0.6
23	FT. MEADE	DeGeorge SRO Project for Veterans*	1	1	1	1.0
23	FT. MEADE	Warriors Refuge	14	2	0	0.0
23	OMAHA	Catholic Charities Campus of Hope	84	57	52	0.9
23	ST CLOUD	Illinois Corporation*	61	24	17	0.7
	ALL SITES		13,783	10,112	36,093	3.6
	SITE AVERAGE		93	68	246	3.3
	SITE STD. DEV.		120	95	715	7.7

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	29	16	55.2%
1	BOSTON	Veterans Arms	11	8	72.7%
1	BOSTON	Veterans Hero Homestead	15	12	80.0%
1	BOSTON	Vets Hospice Homestead	25	17	68.0%
1	NORTHAMPTON	Trans Vet	355	265	74.6%
1	PROVIDENCE	Nickerson-Gateway to Independence	44	28	63.6%
1	PROVIDENCE	Northern Rhode Island Community Services	11	10	90.9%
1	WEST HAVEN	ABRI	6	6	100.0%
1	WEST HAVEN	Bassett Court	23	22	95.7%
1	WEST HAVEN	Friendship Service*	6	5	83.3%
1	WEST HAVEN	Spooner House	42	39	92.9%
1	WEST HAVEN	Union Avenue	17	14	82.4%
2	ALBANY	Adirondack Vets House	10	10	100.0%
2	ALBANY	Turner House	14	9	64.3%
2	CANANDAIGUA	Richards House	47	27	57.4%
3	EAST ORANGE	Gospel Services Benevolent Society*	102	85	83.3%
3	EAST ORANGE	Middle Earth	10	2	20.0%
3	NORTHPORT	Beacon House	112	42	37.5%
3	NORTHPORT	Catherine Martin Inn*	6	5	83.3%
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	193	53	27.5%
4	COATESVILLE	WC Atkinson Memorial Community Serv.*	5	2	40.0%
4	ERIE	Project Hope	23	20	87.0%
4	PHILADELPHIA	Veterans Haven	108	76	70.4%
4	PITTSBURGH	Bill's House and Tour of Duty	20	16	80.0%
4	PITTSBURGH	VVLP*	94	29	30.9%
4	WILKES-BARRE	Catholic Social Services, Inc*	38	32	84.2%
4	WILKES-BARRE	Commission on Economic Opportunity	8	8	100.0%
5	BALTIMORE	McVets	101	51	50.5%
5	MARTINSBURG	Potomac Highlands	55	20	36.4%
5	PERRY POINT	Home of the Brave	66	61	92.4%
5	WASHINGTON DC	Southeast Veterans Service Center	78	61	78.2%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
6	FAYETTEVILLE NC	Good Shepard Ministries	34	19	55.9%
6	HAMPTON	Salvation Army Transitional Housing	326	298	91.4%
6	RICHMOND	Veterans Transitional Program	41	32	78.0%
6	SALISBURY	Caring Services Inc (Housing)	27	24	88.9%
6	SALISBURY	Experiment in Self Reliance	6	6	100.0%
6	SALISBURY	Love Center for Community Enhancement	33	20	60.6%
6	SALISBURY	The Servant Center	30	25	83.3%
7	ATLANTA	Harris House or VORC	63	32	50.8%
7	ATLANTA	IMR Inc.- New Start	14	10	71.4%
7	CHARLESTON	Good Neighbor Center	131	116	88.5%
7	COLUMBIA SC	Alston Wilkes Veterans Home	41	34	82.9%
8	BAY PINES	Everybody's Tabernacle*	173	131	75.7%
8	GAINESVILLE	VetSpace, Inc.	18	15	83.3%
8	GAINESVILLE	VSDTH	23	8	34.8%
8	MIAMI	HAC	50	29	58.0%
8	MIAMI	Key West Project	21	14	66.7%
8	MIAMI	VOA Miami Project Housing	46	18	39.1%
8	TAMPA	ACTS	55	51	92.7%
8	TAMPA	Brevard Transitional Housing*	114	43	37.7%
8	TAMPA	Coalition for the Hungry and Homeless	13	5	38.5%
8	TAMPA	Cocoa Project	65	36	55.4%
9	LOUISVILLE	Genesis House	133	121	91.0%
9	LOUISVILLE	St. Vincent De Paul Society*	36	36	100.0%
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	72	64	88.9%
9	MEMPHIS	Barron Heights Transitional Center	139	125	89.9%
9	MEMPHIS	Cocaine Alcohol Awareness Program	296	260	87.8%
9	MOUNTAIN HOME	Fairview Housing Management Corp.	39	34	87.2%
9	MOUNTAIN HOME	Steps House, Inc.*	37	30	81.1%
9	NASHVILLE	Buffalo Valley Inc.	69	64	92.8%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
10	CINCINNATI	Moses House	25	14	56.0%
10	CLEVELAND	Cross Roads	38	33	86.8%
10	CLEVELAND	Donofrio Home*	19	17	89.5%
10	CLEVELAND	VOA of Northeast & North Central Ohio, Inc	37	31	83.8%
11	BATTLE CREEK	VOA Lansing GPDH	47	29	61.7%
11	INDIANAPOLIS	Far From Home - Hossier	24	21	87.5%
11	N. INDIANA	Stepping Stones for Veterans, Inc.	124	104	83.9%
11	TOLEDO	Home Zone	10	10	100.0%
12	HINES	Inner Voice	28	23	82.1%
12	MADISON	Step-Up Program*	7	7	100.0%
12	MADISON	Vets Assistance Program	74	65	87.8%
12	MILWAUKEE	Armitage House*	11	9	81.8%
12	MILWAUKEE	Guest House of Milwaukee*	56	44	78.6%
12	MILWAUKEE	NABV*	44	26	59.1%
12	MILWAUKEE	Vets Place Central	253	245	96.8%
12	MILWAUKEE	Vet's Place Southern Center	73	49	67.1%
12	TOMAH	Veterans Assistance Center	185	173	93.5%
15	KANSAS CITY	Benilde Hall	93	79	84.9%
16	HOUSTON	DeGeorge SRO Project for Veterans*	157	127	80.9%
16	JACKSON	I.S.I.A.H. Project	127	99	78.0%
16	NEW ORLEANS	Gateway Foundation Inc	86	71	82.6%
16	NEW ORLEANS	Substance AbuseService Program	100	89	89.0%
16	NEW ORLEANS	Unity for the Homeless	119	97	81.5%
16	OKLAHOMA CITY	Creekside	12	9	75.0%
16	OKLAHOMA CITY	Mason Park	10	7	70.0%
16	SHREVEPORT	Ben's House	78	64	82.1%
16	SHREVEPORT	Step-Up*	89	80	89.9%
17	CENT. TEXAS HCS	Community Partnership for the Homeless	8	2	25.0%
17	CENT. TEXAS HCS	CPHV	29	18	62.1%
17	DALLAS	Presbyterian Night Shelter	79	65	82.3%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
18	EL PASO OPC	Veterans Transition Center	40	34	85.0%
18	NEW MEXICO HCS	RS&VP*	192	124	64.6%
18	PHOENIX	ABC*	477	423	88.7%
18	PHOENIX	CW Comprehensive Mental Health	1	1	100.0%
18	TUCSON	Comin' Home	22	18	81.8%
18	TUCSON	Esperanza En Escalante	31	25	80.6%
19	SALT LAKE CITY	Homeless Veterans Fellowship	34	19	55.9%
19	SALT LAKE CITY	PDO*	40	21	52.5%
19	SALT LAKE CITY	VALOR Apartments	21	15	71.4%
19	SALT LAKE CITY	VALOR House	110	91	82.7%
19	SHERIDAN	VOA Sheridan*	155	131	84.5%
20	PORTLAND	Tahana White Crow Foundation	9	2	22.2%
20	SEATTLE	PDO*	56	31	55.4%
20	WALLA WALLA	C.O.R.D.	44	38	86.4%
20	WALLA WALLA	CW Comprehensive Mental Health	24	22	91.7%
21	CENTRAL CA HCS	Town House Campus	253	214	84.6%
21	NORTHERN CA HCS	Dignity Commons	1	1	100.0%
21	NORTHERN CA HCS	Operation Dignity	148	110	74.3%
21	NORTHERN CA HCS	Sacramento Service Center	78	66	84.6%
21	NORTHERN CA HCS	Women's Program	9	7	77.8%
21	PALO ALTO	Clara Mateo Alliance*	257	202	78.6%
21	PALO ALTO	Homeles Veterans Emergency Housing*	304	230	75.7%
21	SAN FRANCISCO	Harbor Lights*	216	174	80.6%
21	SAN FRANCISCO	New Beginnings Center	68	29	42.6%
21	SAN FRANCISCO	Swords to Plowshares	122	87	71.3%
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	29	11	37.9%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
22	GREATER LA	Ballington Plaza	163	140	85.9%
22	GREATER LA	California Council for Veterans Affairs	7	4	57.1%
22	GREATER LA	Father's Program	132	123	93.2%
22	GREATER LA	Harbor Lights Program (LA)	301	222	73.8%
22	GREATER LA	Harbor Lights Program, L.A.*	93	78	83.9%
22	GREATER LA	High Barriers Program*	91	85	93.4%
22	GREATER LA	Mary Lind Foundation*	94	78	83.0%
22	GREATER LA	Move (LA Family Housing)*	51	49	96.1%
22	GREATER LA	NDN	63	46	73.0%
22	GREATER LA	New Directions	737	541	73.4%
22	GREATER LA	Russ Hotel*	90	74	82.2%
22	GREATER LA	The Haven*	367	284	77.4%
22	GREATER LA	Veterans in Progress	526	469	89.2%
22	GREATER LA	Vital (LA Family Housing)	82	74	90.2%
22	GREATER LA	Weingart Veterans Program GPD/PDO	353	291	82.4%
22	LONG BEACH	Villages at Cabrillo	596	570	95.6%
22	LONG BEACH	Villiages at Cabrillo Women's Program	63	61	96.8%
22	SAN DIEGO	Family Bridge	12	8	66.7%
22	SAN DIEGO	Founders Program	32	26	81.3%
22	SAN DIEGO	Interfaith Community Services	64	54	84.4%
22	SAN DIEGO	New Resolve	69	49	71.0%
22	SAN DIEGO	Veterans Bridge	24	20	83.3%
22	SAN DIEGO	Veteran's Bridge Women's Program	21	15	71.4%
22	SAN DIEGO	VVSD PDO*	197	188	95.4%
22	SAN DIEGO	Welcome Home Family Program	15	12	80.0%
22	SO NEVADA HCS	HELP Las Vegas Housing	85	56	65.9%
22	SO NEVADA HCS	United Veterans Initiative	478	381	79.7%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	PROGRAM NAME	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
23	FT. MEADE	Cornerstone Rescue Mission*	218	122	56.0%
23	FT. MEADE	DeGeorge SRO Project for Veterans*	1	0	0.0%
23	FT. MEADE	Warriors Refuge	14	8	57.1%
23	OMAHA	Catholic Charities Campus of Hope	84	65	77.4%
23	ST CLOUD	Illinois Corporation*	61	29	47.5%
	ALL SITES		13,786	10,806	78.4%
	SITE AVERAGE		93	73	74.8%
	SITE STD. DEV.		120	101	19.4%

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TABLE 6-3. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2002

	% (N=8,718)
GENDER	
Male	96.6
Female	3.4
AGE	
Mean	47.4
<25	0.2
25-34	4.6
35-44	31.6
45-54	46.9
55+	16.7
SERVICE ERA	
WW II	0.4
Pre-Korean	0.1
Korea	1.3
Pre-Vietnam	4.3
Vietnam	46.6
Post-Vietnam	41.3
Persian Gulf	5.9
COMBAT EXPOSURE	20.8
RACE/ETHNICITY	
White, non Hispanic	43.2
African-American	48.1
Hispanic	6.2
Other	1.7
MARITAL STATUS	
Never married	31.3
Married/Remarried	5.0
Divorced	45.8
Separated	15.0
Widowed	2.9
EMPLOY. LAST 3 YRS	
Full-time	25.3
Part-time-Irreg.	26.6
Unemployed	31.9
Disabled/Retired	15.8
Student/Service	0.5

	% (N=8,718)
WORK DAYS IN LAST 30	
Mean	3.4
0	74.9
1-19	17.0
20+	8.1
EARNED/REC., LAST 30 DAYS	
$0	36.8
$1-$499	32.6
$500+	30.5
NON-WORK INCOME	
Service Connected Disability (Psych.)	4.0
Service Connected Disability (Other)	10.6
Non-VA Disability (SSDI)	11.5
Non-Service Connected Pension	5.7
Other Public Support	13.0

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TABLE 6-4. SPECIFIC MEDICAL AND PSYCHIATRIC PROBLEMS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2002

MEDICAL	(N=8,718) %
Needs Medical Treatment	74.7
Oral/dental problems	35.3
Eye problems (other than glasses)	14.5
Hypertension	22.4
Heart or cardiovascular problems	11.5
COPD/emphysema	8.1
TB (tuberculosis)	2.5
Gastrointestinal (digestive probs.)	12.5
Liver disease	14.0
Seizure disorder	4.8
Orthopedic problems	32.1
Significant skin problems	9.3
Significant trauma	10.4
Other	21.8
USED VA HOSP PAST 6 MOS.	54.4

PSYCHIATRIC	(N=8,718) %
Needs Psychiatric Treatment	79.7
Alcohol abuse	60.8
Drug abuse	51.7
Schizophrenia	5.6
Other psychotic disorder	4.9
Mood disorder	32.6
Personality disorder	7.3
PTSD from combat	8.3
Adjustment disorder	18.7
Other psychiatric disorder	8.5

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	56.3	87.5	37.5	87.5	81.3	100.0	68.8	100.0
1	BOSTON	Veterans Hero Homestead	90.0	30.0	10.0	40.0	40.0	60.0	20.0	60.0
1	BOSTON	Vets Hospice Homestead	83.3	58.3	25.0	66.7	50.0	83.3	33.3	83.3
1	NORTHAMPTON	Trans Vet	48.3	79.3	44.4	88.8	70.3	95.7	63.4	91.4
1	PROVIDENCE	Nickerson-Gateway to Independence	44.4	83.3	16.7	83.3	61.1	88.9	55.6	83.3
1	PROVIDENCE	Northern Rhode Island Community Services	37.5	87.5	37.5	100.0	87.5	100.0	87.5	100.0
1	WEST HAVEN	ABRI	50.0	66.7	66.7	83.3	100.0	100.0	83.3	100.0
1	WEST HAVEN	Bassett Court	62.5	75.0	31.3	81.3	87.5	100.0	68.8	93.8
1	WEST HAVEN	Spooner House	45.2	61.3	45.2	71.0	93.5	96.8	67.7	96.8
1	WEST HAVEN	Union Avenue	71.4	42.9	28.6	71.4	85.7	100.0	57.1	100.0
2	ALBANY	Adirondack Vets House	50.0	60.0	30.0	60.0	80.0	80.0	60.0	70.0
2	ALBANY	Turner House	33.3	66.7	16.7	83.3	66.7	100.0	50.0	100.0
2	CANANDAIGUA	Richards House	35.3	94.1	76.5	100.0	64.7	100.0	64.7	88.2
3	EAST ORANGE	Gospel Services Benevolent Society*	45.9	54.1	75.4	88.5	26.2	88.5	26.2	83.6
3	NORTHPORT	Beacon House	52.4	78.6	54.8	90.5	64.3	97.6	57.1	88.1
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	52.9	58.8	61.8	76.5	47.1	88.2	35.3	73.5
4	ERIE	Project Hope	41.7	75.0	8.3	75.0	58.3	91.7	41.7	66.7
4	PHILADELPHIA	Veterans Haven	68.0	76.0	78.0	94.0	82.0	98.0	78.0	90.0
4	PITTSBURGH	Bill's House and Tour of Duty	33.3	11.1	44.4	44.4	22.2	44.4	22.2	66.7
4	PITTSBURGH	VVLP*	31.3	75.0	68.8	87.5	37.5	93.8	31.3	87.5
4	WILKES-BARRE	Catholic Social Services, Inc*	47.6	76.2	42.9	81.0	66.7	85.7	61.9	71.4
4	WILKES-BARRE	Commission on Economic Opportunity	62.5	75.0	62.5	100.0	50.0	100.0	50.0	87.5
5	BALTIMORE	McVets	61.1	77.8	83.3	100.0	50.0	100.0	50.0	72.2
5	MARTINSBURG	Potomac Highlands	55.6	77.8	55.6	100.0	55.6	100.0	55.6	77.8
5	PERRY POINT	Home of the Brave	43.8	91.7	68.8	91.7	54.2	93.8	52.1	89.6
5	WASHINGTON DC	Southeast Veterans Service Center	60.5	76.7	74.4	90.7	41.9	97.7	34.9	79.1
6	FAYETTEVILLE NC	Good Shepard Ministries	57.9	68.4	42.1	78.9	47.4	89.5	36.8	63.2
6	HAMPTON	Salvation Army Transitional Housing	34.7	59.5	61.0	83.0	40.9	87.3	36.7	86.9
6	RICHMOND	Veterans Transitional Program	27.8	66.7	66.7	94.4	11.1	94.4	11.1	88.9
6	SALISBURY	Caring Services Inc (Housing)	50.0	85.7	71.4	92.9	35.7	92.9	35.7	85.7
6	SALISBURY	Love Center for Community Enhancement	10.5	68.4	73.7	84.2	36.8	89.5	31.6	84.2
6	SALISBURY	The Servant Center	50.0	78.6	42.9	78.6	57.1	85.7	50.0	78.6

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
7	ATLANTA	Harris House or VORC	54.5	90.9	90.9	90.9	9.1	100.0	0.0	72.7
7	ATLANTA	IMR Inc.- New Start	28.6	71.4	85.7	100.0	57.1	100.0	57.1	85.7
7	CHARLESTON	Good Neighbor Center	54.7	80.2	54.7	83.7	39.5	91.9	31.4	77.9
7	COLUMBIA SC	Alston Wilkes Veterans Home	39.3	60.7	57.1	78.6	60.7	82.1	57.1	67.9
8	BAY PINES	Everybody's Tabernacle*	60.7	62.3	35.2	67.2	30.3	78.7	18.9	73.8
8	GAINESVILLE	VetSpace, Inc.	50.0	70.0	10.0	70.0	80.0	100.0	50.0	60.0
8	GAINESVILLE	VSDTH*	60.0	20.0	20.0	20.0	0.0	20.0	0.0	0.0
8	MIAMI	HAC	23.5	58.8	41.2	64.7	35.3	76.5	23.5	52.9
8	MIAMI	Key West Project	60.0	80.0	40.0	100.0	40.0	100.0	40.0	80.0
8	MIAMI	VOA Miami Project Housing	72.7	72.7	36.4	72.7	63.6	90.9	45.5	72.7
8	TAMPA	ACTS	65.7	91.4	82.9	94.3	54.3	94.3	54.3	91.4
8	TAMPA	Brevard Transitional Housing*	66.7	75.0	47.2	77.8	83.3	94.4	66.7	77.8
8	TAMPA	Coalition for the Hungry and Homeless	60.0	60.0	0.0	60.0	100.0	100.0	60.0	60.0
8	TAMPA	Cocoa Project	77.8	66.7	36.1	69.4	77.8	91.7	55.6	69.4
9	LOUISVILLE	Genesis House	62.0	80.0	70.0	96.0	61.0	99.0	58.0	87.0
9	LOUISVILLE	St. Vincent De Paul Society*	82.6	58.3	37.5	58.3	62.5	87.5	33.3	79.2
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56.0	62.0	50.0	72.0	48.0	80.0	40.0	84.0
9	MEMPHIS	Barron Heights Transitional Center	57.8	63.7	61.8	80.4	43.1	90.2	33.3	91.2
9	MEMPHIS	Cocaine Alcohol Awareness Program	49.3	67.9	67.0	87.3	52.0	93.2	46.2	88.2
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	57.1	95.2	57.1	100.0	42.9	100.0	42.9	100.0
9	MOUNTAIN HOME	Steps House, Inc.*	40.9	90.9	90.9	95.5	31.8	95.5	31.8	95.5
9	NASHVILLE	Buffalo Valley Inc.	22.6	92.5	90.6	98.1	39.6	100.0	37.7	98.1
10	CINCINNATI	Moses House	33.3	77.8	77.8	100.0	55.6	100.0	55.6	88.9
10	CLEVELAND	Cross Roads	48.3	24.1	17.2	27.6	34.5	44.8	17.2	55.2
10	CLEVELAND	Donofrio Home*	14.3	71.4	78.6	100.0	35.7	100.0	35.7	78.6
10	CLEVELAND	VOA of Northeast & North Central Ohio, Inc	51.6	67.7	64.5	80.6	51.6	96.8	35.5	83.9
11	BATTLE CREEK	VOA Lansing GPDH*	33.3	53.3	33.3	60.0	13.3	66.7	6.7	73.3
11	INDIANAPOLIS	Far From Home - Hossier	45.5	63.6	81.8	81.8	36.4	100.0	18.2	63.6
11	N. INDIANA	Stepping Stones for Veterans, Inc.	65.8	68.4	46.8	78.5	34.2	87.3	25.3	86.1
11	TOLEDO	Home Zone	57.1	85.7	28.6	85.7	71.4	100.0	57.1	100.0

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
12	HINES	Inner Voice	30.0	40.0	90.0	100.0	50.0	100.0	50.0	100.0
12	MADISON	Vets Assistance Program	63.8	89.4	36.2	95.7	53.2	97.9	51.1	91.5
12	MILWAUKEE	Armitage House*	50.0	50.0	33.3	66.7	33.3	83.3	16.7	100.0
12	MILWAUKEE	Guest House of Milwaukee*	55.0	59.1	50.0	68.2	45.5	72.7	40.9	70.0
12	MILWAUKEE	NABV*	36.4	46.2	61.5	69.2	30.8	69.2	30.8	81.8
12	MILWAUKEE	Vets Place Central	46.4	78.2	67.6	91.5	50.5	94.1	47.9	84.0
12	MILWAUKEE	Vet's Place Southern Center	47.1	64.7	55.9	76.5	52.9	91.2	38.2	82.4
12	TOMAH	Veterans Assistance Center	48.1	69.7	32.6	75.0	56.8	84.1	47.7	82.4
15	KANSAS CITY	Benilde Hall	35.5	82.3	71.0	98.4	48.4	98.4	48.4	93.5
16	HOUSTON	DeGeorge SRO Project for Veterans*	50.0	50.0	59.1	75.8	25.8	83.3	18.2	69.7
16	JACKSON	I.S.I.A.H. Project	48.8	76.8	68.3	93.9	52.4	96.3	50.0	85.4
16	NEW ORLEANS	Gateway Foundation Inc	47.7	77.3	72.7	95.5	45.5	100.0	40.9	81.8
16	NEW ORLEANS	Substance AbuseService Program	54.0	82.8	75.0	96.9	57.8	98.4	56.3	85.9
16	NEW ORLEANS	Unity for the Homeless	56.4	58.2	65.5	83.6	52.7	98.2	38.2	76.4
16	OKLAHOMA CITY	Creekside	16.7	16.7	16.7	33.3	83.3	83.3	33.3	100.0
16	OKLAHOMA CITY	Mason Park	100.0	20.0	20.0	20.0	100.0	100.0	20.0	60.0
16	SHREVEPORT	Ben's House	46.7	70.0	63.3	83.3	50.0	95.0	38.3	86.7
16	SHREVEPORT	Step-Up*	62.5	79.2	62.5	93.1	50.0	94.4	48.6	94.4
17	CENT. TEXAS HCS	CPHV	33.3	41.7	33.3	58.3	41.7	83.3	16.7	83.3
17	DALLAS	Presbyterian Night Shelter	52.8	58.5	50.9	71.7	60.4	90.6	41.5	54.7
18	EL PASO OPC	Veterans Transition Center	35.3	50.0	23.5	58.8	26.5	67.6	17.6	44.1
18	NEW MEXICO HCS	RS&VP*	50.0	68.9	43.4	86.8	50.9	95.3	42.5	73.6
18	PHOENIX	ABC*	45.2	48.7	30.6	58.1	40.2	72.2	26.1	56.4
18	PHOENIX	CW Comprehensive Mental Health	0.0	0.0	0.0	0.0	100.0	100.0	0.0	100.0
18	TUCSON	Comin' Home	60.0	80.0	40.0	86.7	46.7	93.3	40.0	93.3
18	TUCSON	Esperanza En Escalante	91.7	50.0	16.7	50.0	16.7	50.0	16.7	66.7
19	SALT LAKE CITY	Homeless Veterans Fellowship	54.5	36.4	9.1	36.4	63.6	72.7	27.3	63.6
19	SALT LAKE CITY	PDO*	76.5	47.1	23.5	52.9	64.7	88.2	29.4	70.6
19	SALT LAKE CITY	VALOR Apartments	28.6	28.6	42.9	71.4	85.7	100.0	57.1	71.4
19	SALT LAKE CITY	VALOR House	69.7	37.1	20.2	49.4	77.5	87.6	39.3	70.8
19	SHERIDAN	VOA Sheridan*	48.0	43.2	13.6	45.6	48.0	64.0	29.6	73.6

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
20	SEATTLE	PDO*	50.0	69.2	50.0	80.8	76.9	92.3	65.4	84.6
20	WALLA WALLA	C.O.R.D.	67.9	71.4	25.0	78.6	67.9	100.0	46.4	89.3
20	WALLA WALLA	CW Comprehensive Mental Health	52.9	64.7	29.4	76.5	23.5	76.5	23.5	82.4
21	CENTRAL CA HCS	Town House Campus	47.4	30.9	27.6	43.4	45.4	66.4	22.4	60.5
21	NORTHERN CA HCS	Operation Dignity	37.0	68.5	64.1	79.3	47.8	85.9	41.3	67.0
21	NORTHERN CA HCS	Sacramento Service Center	58.3	50.0	45.8	64.6	39.6	79.2	25.0	62.5
21	NORTHERN CA HCS	Women's Program	71.4	42.9	42.9	57.1	85.7	85.7	57.1	42.9
21	PALO ALTO	Clara Mateo Alliance*	40.6	51.9	44.9	63.1	41.2	75.4	28.9	74.9
21	PALO ALTO	Homeles Veterans Emergency Housing*	36.1	67.3	61.5	85.9	40.0	90.2	35.6	75.6
21	SAN FRANCISCO	Harbor Lights*	54.8	70.8	79.2	97.0	47.6	98.8	45.8	86.3
21	SAN FRANCISCO	New Beginnings Center	33.3	72.2	72.2	77.8	16.7	77.8	16.7	77.8
21	SAN FRANCISCO	Swords to Plowshares	59.6	80.7	73.7	93.0	64.9	94.7	63.2	87.7
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	100.0	80.0	20.0	80.0	40.0	80.0	40.0	40.0

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
22	GREATER LA	Ballington Plaza	43.5	35.2	36.1	44.4	23.1	55.6	12.0	63.0
22	GREATER LA	California Council for Veterans Affairs	25.0	25.0	75.0	75.0	50.0	75.0	50.0	75.0
22	GREATER LA	Father's Program	22.4	45.9	51.0	59.2	14.3	61.2	12.2	58.2
22	GREATER LA	Harbor Lights Program (LA)	41.8	61.2	73.0	83.7	35.7	86.7	32.7	77.0
22	GREATER LA	Harbor Lights Program, L.A.*	30.9	65.5	72.7	81.8	25.5	81.8	25.5	81.8
22	GREATER LA	High Barriers Program*	46.6	56.2	49.3	67.1	20.5	69.9	17.8	60.3
22	GREATER LA	Mary Lind Foundation*	45.2	67.7	79.0	83.9	35.5	88.7	30.6	87.1
22	GREATER LA	Move (LA Family Housing)*	35.5	45.2	41.9	58.1	12.9	61.3	9.7	48.4
22	GREATER LA	NDN	37.8	66.7	73.3	84.4	40.0	93.3	31.1	86.7
22	GREATER LA	New Directions	42.2	64.6	75.3	88.3	27.5	91.4	24.5	74.8
22	GREATER LA	Russ Hotel*	41.8	34.5	41.8	47.3	25.5	52.7	20.0	63.6
22	GREATER LA	The Haven*	42.0	65.8	64.6	84.8	28.4	86.8	26.3	77.0
22	GREATER LA	Veterans in Progress	29.0	48.7	48.1	60.6	17.6	66.2	12.0	61.4
22	GREATER LA	Vital (LA Family Housing)	35.7	35.7	21.4	42.9	21.4	44.6	19.6	46.4
22	GREATER LA	Weingart Veterans Program GPD/PDO	35.2	38.5	39.4	49.3	26.3	59.6	16.0	59.2
22	LONG BEACH	Villages at Cabrillo	32.5	62.7	54.4	77.8	28.8	81.9	24.8	61.7
22	LONG BEACH	Villiages at Cabrillo Women's Program	23.0	27.9	26.2	31.1	29.5	55.7	4.9	41.0
22	SAN DIEGO	Family Bridge	83.3	33.3	0.0	33.3	33.3	33.3	33.3	16.7
22	SAN DIEGO	Founders Program	57.9	63.2	78.9	100.0	26.3	100.0	26.3	94.7
22	SAN DIEGO	Interfaith Community Services	28.2	61.5	48.7	76.9	30.8	79.5	28.2	61.5
22	SAN DIEGO	New Resolve	64.1	66.7	79.5	92.3	53.8	100.0	46.2	84.6
22	SAN DIEGO	Veterans Bridge	91.7	33.3	41.7	50.0	41.7	66.7	25.0	58.3
22	SAN DIEGO	Veteran's Bridge Women's Program	14.3	14.3	28.6	28.6	57.1	71.4	14.3	42.9
22	SAN DIEGO	VVSD PDO*	62.7	66.2	86.6	100.0	31.0	100.0	31.0	71.8
22	SAN DIEGO	Welcome Home Family Program	83.3	83.3	83.3	100.0	33.3	100.0	33.3	83.3
22	SO NEVADA HCS	HELP Las Vegas Housing	60.7	23.2	10.7	25.0	51.8	62.5	14.3	53.6
22	SO NEVADA HCS	United Veterans Initiative	43.9	35.0	14.0	37.5	38.7	57.4	18.8	50.4
23	FT. MEADE	Cornerstone Rescue Mission*	56.5	71.3	14.8	71.3	63.0	89.8	44.4	88.0
23	FT. MEADE	Warriors Refuge	62.5	75.0	25.0	87.5	12.5	87.5	12.5	75.0
23	OMAHA	Catholic Charities Campus of Hope	53.4	89.7	36.2	100.0	67.2	100.0	67.2	82.8
23	ST CLOUD	Illinois Corporation*	53.8	76.9	42.3	80.8	50.0	88.5	42.3	76.9
	ALL SITES		45.7	60.8	51.7	74.5	41.8	83.0	33.3	73.8
	SITE AVERAGE		49.8	61.8	48.8	74.6	48.5	85.7	37.4	76.1
	SITE STD. DEV.		17.6	19.9	23.2	21.1	21.3	15.9	17.9	16.9

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TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM

			Last 30 Days				Length of Homelessness					
VISN	Site Name	Program Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	15.5	5.5	9.0	0.0	0.0	37.5	43.8	6.3	0.0	12.5
1	BOSTON	Veterans Hero Homestead	19.5	6.5	4.0	0.0	0.0	50.0	20.0	20.0	0.0	10.0
1	BOSTON	Vets Hospice Homestead	24.4	3.2	2.4	0.0	0.0	16.7	41.7	8.3	16.7	16.7
1	NORTHAMPTON	Trans Vet	13.9	8.9	4.9	2.3	2.2	24.6	31.0	10.8	13.4	18.1
1	PROVIDENCE	Nickerson-Gateway to Independence	28.3	1.7	0.0	0.0	0.0	5.6	88.9	0.0	0.0	5.6
1	PROVIDENCE	Northern Rhode Island Community Services	25.6	0.0	4.4	0.0	0.0	0.0	100.0	0.0	0.0	0.0
1	WEST HAVEN	ABRI	11.0	14.5	4.5	0.0	0.0	16.7	33.3	0.0	0.0	50.0
1	WEST HAVEN	Bassett Court	15.3	13.1	1.6	0.0	0.0	12.5	50.0	6.3	6.3	25.0
1	WEST HAVEN	Spooner House	20.7	8.0	1.3	0.0	0.0	6.5	41.9	9.7	6.5	35.5
1	WEST HAVEN	Union Avenue	21.4	8.6	0.0	0.0	0.0	0.0	28.6	0.0	28.6	42.9
2	ALBANY	Adirondack Vets House	9.4	17.0	0.0	3.6	0.0	0.0	60.0	0.0	20.0	20.0
2	ALBANY	Turner House	6.8	4.7	18.5	0.0	0.0	33.3	66.7	0.0	0.0	0.0
2	CANANDAIGUA	Richards House	5.3	17.5	7.2	0.0	23.5	41.2	17.6	11.8	0.0	5.9
3	EAST ORANGE	Gospel Services Benevolent Society*	7.9	13.5	8.5	0.0	4.9	11.5	24.6	9.8	9.8	37.7
3	NORTHPORT	Beacon House	15.9	2.9	10.4	0.8	2.4	17.1	26.8	31.7	9.8	12.2
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	12.1	13.4	3.4	1.0	5.9	41.2	29.4	5.9	5.9	11.8
4	ERIE	Project Hope	6.3	14.8	6.4	2.5	0.0	33.3	41.7	8.3	0.0	16.7
4	PHILADELPHIA	Veterans Haven	11.9	3.6	14.0	0.5	2.0	6.0	24.0	38.0	14.0	16.0
4	PITTSBURGH	Bill's House and Tour of Duty	4.4	17.9	7.7	0.0	44.4	0.0	22.2	33.3	0.0	0.0
4	PITTSBURGH	VVLP*	5.8	14.6	7.8	1.8	6.3	18.8	18.8	12.5	18.8	25.0
4	WILKES-BARRE	Catholic Social Services, Inc*	8.2	12.8	5.7	3.3	0.0	23.8	42.9	9.5	9.5	14.3
4	WILKES-BARRE	Commission on Economic Opportunity	12.3	14.0	3.8	0.0	0.0	50.0	25.0	25.0	0.0	0.0
5	BALTIMORE	McVets	24.2	3.3	2.4	0.0	0.0	5.6	11.1	33.3	33.3	16.7
5	MARTINSBURG	Potomac Highlands	15.1	2.6	9.2	3.1	0.0	22.2	33.3	11.1	11.1	22.2
5	PERRY POINT	Home of the Brave	10.6	12.8	5.7	0.8	2.1	25.0	58.3	8.3	2.1	4.2
5	WASHINGTON DC	Southeast Veterans Service Center	13.8	5.6	8.9	1.7	0.0	11.6	37.2	18.6	14.0	18.6
6	FAYETTEVILLE NC	Good Shepard Ministries	14.5	9.6	5.9	0.0	5.3	31.6	36.8	5.3	0.0	21.1
6	HAMPTON	Salvation Army Transitional Housing	8.5	6.6	13.3	1.6	8.5	17.0	48.3	15.1	4.6	6.2
6	RICHMOND	Veterans Transitional Program	8.3	9.6	11.2	0.8	0.0	22.2	44.4	11.1	11.1	11.1
6	SALISBURY	Caring Services Inc (Housing)	16.8	6.2	7.0	0.0	14.3	7.1	28.6	21.4	21.4	7.1
6	SALISBURY	Love Center for Community Enhancement	17.0	5.3	7.7	0.0	0.0	21.1	47.4	10.5	10.5	5.3
6	SALISBURY	The Servant Center	18.4	4.8	6.9	0.0	0.0	7.1	35.7	28.6	14.3	14.3
7	ATLANTA	Harris House or VORC	20.1	6.5	1.4	2.1	18.2	9.1	45.5	0.0	9.1	18.2
7	ATLANTA	IMR Inc.- New Start	17.1	0.0	8.6	4.3	14.3	0.0	42.9	28.6	14.3	0.0
7	CHARLESTON	Good Neighbor Center	11.7	13.7	2.7	2.0	4.7	40.7	25.6	4.7	7.0	17.4
7	COLUMBIA SC	Alston Wilkes Veterans Home	13.8	11.5	0.9	3.9	0.0	32.1	21.4	7.1	14.3	25.0

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

			Last 30 Days				Length of Homelessness					
VISN	Site Name	Program Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
8	BAY PINES	Everybody's Tabernacle*	16.0	8.4	5.0	0.6	0.0	28.7	27.0	14.8	9.0	20.5
8	GAINESVILLE	VetSpace, Inc.	20.5	8.6	0.9	0.0	0.0	0.0	10.0	10.0	20.0	60.0
8	GAINESVILLE	VSDTH*	10.2	19.8	0.0	0.0	20.0	20.0	40.0	0.0	0.0	20.0
8	MIAMI	HAC	23.2	5.9	0.8	0.0	0.0	23.5	47.1	0.0	11.8	17.6
8	MIAMI	Key West Project	21.6	7.0	1.4	0.0	0.0	20.0	20.0	20.0	0.0	40.0
8	MIAMI	VOA Miami Project Housing	18.5	10.0	1.5	0.0	0.0	27.3	54.5	0.0	0.0	18.2
8	TAMPA	ACTS	24.4	3.6	1.2	0.8	0.0	17.1	31.4	22.9	11.4	17.1
8	TAMPA	Brevard Transitional Housing*	23.9	4.3	1.5	0.3	2.8	11.1	30.6	30.6	16.7	8.3
8	TAMPA	Coalition for the Hungry and Homeless	16.6	7.4	0.4	5.6	0.0	20.0	40.0	20.0	0.0	20.0
8	TAMPA	Cocoa Project	22.5	5.4	2.1	0.0	2.8	22.2	25.0	16.7	19.4	13.9
9	LOUISVILLE	Genesis House	14.5	11.6	3.0	0.9	0.0	32.0	31.0	9.0	5.0	23.0
9	LOUISVILLE	St. Vincent De Paul Society*	21.9	5.0	3.0	0.0	4.2	20.8	29.2	8.3	8.3	29.2
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	8.3	16.8	4.4	0.5	8.0	22.0	32.0	8.0	10.0	20.0
9	MEMPHIS	Barron Heights Transitional Center	8.8	16.1	4.3	0.7	4.9	16.7	23.5	11.8	11.8	31.4
9	MEMPHIS	Cocaine Alcohol Awareness Program	10.1	14.5	4.3	1.0	5.5	18.2	22.3	14.5	6.4	33.2
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	13.6	10.4	6.0	0.0	9.5	47.6	23.8	19.0	0.0	0.0
9	MOUNTAIN HOME	Steps House, Inc.*	6.6	4.0	15.3	4.1	4.5	9.1	31.8	18.2	13.6	22.7
9	NASHVILLE	Buffalo Valley Inc.	24.8	2.1	3.2	0.0	0.0	5.7	28.3	13.2	11.3	41.5
10	CINCINNATI	Moses House	13.6	8.6	7.9	0.0	11.1	11.1	33.3	22.2	22.2	0.0
10	CLEVELAND	Cross Roads	16.1	8.9	3.3	1.7	0.0	41.4	27.6	6.9	3.4	20.7
10	CLEVELAND	Donofrio Home*	5.4	23.8	0.0	0.9	28.6	42.9	28.6	0.0	0.0	0.0
10	CLEVELAND	VOA of Northeast & North Central Ohio, Inc	5.6	12.5	10.5	1.4	6.5	16.1	29.0	29.0	16.1	3.2
11	BATTLE CREEK	VOA Lansing GPDH*	11.3	13.3	3.8	1.7	0.0	60.0	26.7	0.0	13.3	0.0
11	INDIANAPOLIS	Far From Home - Hossier	16.8	9.7	2.7	0.7	9.1	9.1	45.5	36.4	0.0	0.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	13.0	9.8	6.3	0.9	1.3	25.3	29.1	13.9	8.9	21.5
11	TOLEDO	Home Zone	23.7	4.3	2.0	0.0	0.0	0.0	14.3	0.0	14.3	71.4
12	HINES	Inner Voice	10.0	7.2	12.8	0.0	0.0	10.0	30.0	10.0	10.0	40.0
12	MADISON	Vets Assistance Program	8.0	10.7	10.7	0.6	8.5	17.0	48.9	4.3	8.5	12.8
12	MILWAUKEE	Armitage House*	4.8	8.7	11.5	5.0	33.3	16.7	16.7	0.0	16.7	16.7
12	MILWAUKEE	Guest House of Milwaukee*	9.5	14.1	3.7	2.7	15.0	5.0	25.0	20.0	10.0	25.0
12	MILWAUKEE	NABV*	11.6	14.5	3.8	0.0	9.1	27.3	36.4	18.2	0.0	9.1
12	MILWAUKEE	Vets Place Central	9.6	13.3	5.5	1.6	7.8	17.8	19.4	13.9	15.0	26.1
12	MILWAUKEE	Vet's Place Southern Center	9.0	8.1	12.0	0.9	17.6	23.5	26.5	11.8	14.7	5.9
12	TOMAH	Veterans Assistance Center	5.8	11.0	11.3	1.9	16.0	11.5	33.6	7.6	8.4	22.9
15	KANSAS CITY	Benilde Hall	14.8	12.0	2.9	0.3	3.2	11.3	37.1	17.7	8.1	21.0

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

			Last 30 Days				Length of Homelessness					
VISN	Site Name	Program Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
16	HOUSTON	DeGeorge SRO Project for Veterans*	15.2	7.1	5.8	1.9	4.5	12.1	31.8	36.4	4.5	10.6
16	JACKSON	I.S.I.A.H. Project	11.5	13.0	4.1	1.4	3.7	34.1	28.0	6.1	9.8	18.3
16	NEW ORLEANS	Gateway Foundation Inc	17.4	10.2	1.0	1.5	0.0	29.5	43.2	11.4	6.8	9.1
16	NEW ORLEANS	Substance AbuseService Program	19.7	6.1	1.6	2.6	1.6	26.6	35.9	14.1	7.8	14.1
16	NEW ORLEANS	Unity for the Homeless	18.5	8.7	2.3	0.5	0.0	27.3	49.1	10.9	3.6	9.1
16	OKLAHOMA CITY	Creekside	6.7	8.3	15.0	0.0	0.0	33.3	33.3	16.7	16.7	0.0
16	OKLAHOMA CITY	Mason Park	11.8	17.8	0.4	0.0	20.0	40.0	0.0	20.0	0.0	20.0
16	SHREVEPORT	Ben's House	10.1	12.0	7.1	0.8	1.7	20.3	39.0	11.9	10.2	16.9
16	SHREVEPORT	Step-Up*	12.2	10.6	7.0	0.3	1.4	16.7	27.8	13.9	12.5	27.8
17	CENT. TEXAS HCS	CPHV	21.3	6.7	2.1	0.0	8.3	16.7	41.7	16.7	0.0	16.7
17	DALLAS	Presbyterian Night Shelter	16.9	9.0	3.5	0.6	5.7	20.8	34.0	7.5	11.3	20.8
18	EL PASO OPC	Veterans Transition Center	19.6	7.7	2.4	0.3	0.0	17.6	52.9	20.6	0.0	8.8
18	NEW MEXICO HCS	RS&VP*	17.3	10.1	0.6	1.9	12.3	17.0	27.4	18.9	9.4	14.2
18	PHOENIX	ABC*	16.2	10.2	2.0	1.6	4.8	36.5	24.1	11.9	7.4	14.2
18	PHOENIX	CW Comprehensive Mental Health	7.0	23.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
18	TUCSON	Comin' Home	8.6	7.7	13.5	0.1	0.0	66.7	20.0	6.7	0.0	6.7
18	TUCSON	Esperanza En Escalante	11.1	13.0	3.7	2.3	8.3	33.3	25.0	16.7	0.0	16.7
19	SALT LAKE CITY	Homeless Veterans Fellowship	15.0	0.5	11.6	2.8	0.0	27.3	45.5	9.1	18.2	0.0
19	SALT LAKE CITY	PDO*	20.5	4.6	3.2	1.7	0.0	11.8	35.3	23.5	5.9	17.6
19	SALT LAKE CITY	VALOR Apartments	12.4	10.3	5.9	1.4	0.0	50.0	33.3	0.0	16.7	0.0
19	SALT LAKE CITY	VALOR House	13.1	12.1	3.9	0.9	9.2	23.0	36.8	9.2	5.7	14.9
19	SHERIDAN	VOA Sheridan*	14.3	8.7	6.5	0.5	12.8	43.2	20.8	3.2	6.4	13.6
20	SEATTLE	PDO*	18.4	8.0	3.7	0.0	0.0	19.2	30.8	11.5	7.7	26.9
20	WALLA WALLA	C.O.R.D.	12.6	13.1	3.2	1.1	0.0	25.0	39.3	10.7	10.7	14.3
20	WALLA WALLA	CW Comprehensive Mental Health	13.1	9.1	3.8	4.0	5.9	5.9	47.1	5.9	11.8	23.5
21	CENTRAL CA HCS	Town House Campus	13.0	13.6	1.8	1.7	13.2	24.3	30.3	13.2	7.9	10.5
21	NORTHERN CA HCS	Operation Dignity	16.4	8.0	4.7	0.9	4.4	8.8	30.8	19.8	20.9	15.4
21	NORTHERN CA HCS	Sacramento Service Center	17.4	7.2	5.1	0.3	0.0	4.2	25.0	22.9	27.1	20.8
21	NORTHERN CA HCS	Women's Program	2.0	23.0	5.0	0.0	28.6	0.0	14.3	28.6	14.3	14.3
21	PALO ALTO	Clara Mateo Alliance*	17.3	6.2	5.9	0.6	3.8	12.4	30.1	19.9	8.1	19.9
21	PALO ALTO	Homeles Veterans Emergency Housing*	16.0	8.2	3.8	2.0	2.9	26.3	26.3	11.7	10.2	20.5
21	SAN FRANCISCO	Harbor Lights*	19.1	7.1	3.0	0.8	6.6	14.4	29.9	12.0	8.4	28.7
21	SAN FRANCISCO	New Beginnings Center	17.4	5.3	7.2	0.0	5.6	16.7	50.0	16.7	0.0	11.1
21	SAN FRANCISCO	Swords to Plowshares	16.8	4.9	7.6	0.7	0.0	12.3	22.8	17.5	12.3	35.1
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	24.0	0.0	6.0	0.0	0.0	0.0	40.0	20.0	40.0	0.0

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

			Last 30 Days				Length of Homelessness					
VISN	Site Name	Program Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
22	GREATER LA	Ballington Plaza	16.4	10.6	1.1	1.8	9.3	31.8	26.2	13.1	2.8	15.0
22	GREATER LA	California Council for Veterans Affairs	22.5	0.0	7.5	0.0	0.0	25.0	50.0	25.0	0.0	0.0
22	GREATER LA	Father's Program	15.3	9.9	0.7	4.1	11.2	25.5	39.8	16.3	3.1	4.1
22	GREATER LA	Harbor Lights Program (LA)	16.0	8.2	1.3	4.5	9.7	26.5	28.1	12.8	6.1	14.8
22	GREATER LA	Harbor Lights Program, L.A.*	20.5	5.4	0.9	3.2	10.9	14.5	38.2	18.2	10.9	7.3
22	GREATER LA	High Barriers Program*	17.4	6.3	1.9	4.4	8.2	27.4	37.0	6.8	11.0	9.6
22	GREATER LA	Mary Lind Foundation*	16.8	9.7	1.7	1.8	16.1	29.0	32.3	8.1	6.5	8.1
22	GREATER LA	Move (LA Family Housing)*	11.9	10.4	3.5	4.2	6.5	22.6	45.2	0.0	9.7	16.1
22	GREATER LA	NDN	19.1	5.7	1.6	3.6	2.2	28.9	51.1	4.4	2.2	11.1
22	GREATER LA	New Directions	14.6	10.1	1.6	3.7	7.5	32.0	30.1	8.9	5.6	15.3
22	GREATER LA	Russ Hotel*	18.9	6.3	1.5	3.3	5.5	29.1	38.2	12.7	3.6	10.9
22	GREATER LA	The Haven*	16.0	9.7	2.1	2.2	9.1	28.0	35.0	10.7	6.6	10.3
22	GREATER LA	Veterans in Progress	16.6	9.3	1.5	2.5	7.2	25.9	41.9	10.1	6.9	8.0
22	GREATER LA	Vital (LA Family Housing)	17.0	7.1	2.3	3.6	3.6	21.4	39.3	14.3	8.9	12.5
22	GREATER LA	Weingart Veterans Program GPD/PDO	18.7	8.4	1.3	1.6	7.5	30.5	34.7	13.1	5.2	8.5
22	LONG BEACH	Villages at Cabrillo	12.5	13.9	2.3	1.3	16.4	27.7	29.8	11.1	6.7	7.5
22	LONG BEACH	Villiages at Cabrillo Women's Program	10.9	14.9	4.2	0.0	6.6	14.8	23.0	18.0	14.8	23.0
22	SAN DIEGO	Family Bridge	15.0	10.0	5.0	0.0	50.0	0.0	0.0	16.7	16.7	16.7
22	SAN DIEGO	Founders Program	2.6	0.4	24.2	2.8	36.8	15.8	10.5	15.8	0.0	21.1
22	SAN DIEGO	Interfaith Community Services	15.8	6.0	7.3	0.8	2.6	5.1	20.5	17.9	12.8	41.0
22	SAN DIEGO	New Resolve	6.2	3.3	16.8	3.7	17.9	7.7	7.7	15.4	7.7	43.6
22	SAN DIEGO	Veterans Bridge	13.3	1.8	14.2	0.8	50.0	16.7	16.7	0.0	0.0	16.7
22	SAN DIEGO	Veteran's Bridge Women's Program	4.3	19.4	6.3	0.0	42.9	14.3	28.6	0.0	0.0	14.3
22	SAN DIEGO	VVSD PDO*	5.4	2.0	19.0	3.6	57.0	16.9	9.2	2.8	4.2	9.9
22	SAN DIEGO	Welcome Home Family Program	9.5	5.2	13.3	2.0	50.0	16.7	16.7	0.0	16.7	0.0
22	SO NEVADA HCS	HELP Las Vegas Housing	14.3	13.3	2.1	0.3	17.9	35.7	19.6	8.9	8.9	8.9
22	SO NEVADA HCS	United Veterans Initiative	15.7	11.5	2.0	0.9	9.5	47.1	25.2	4.8	4.8	8.7
23	FT. MEADE	Cornerstone Rescue Mission*	17.2	9.1	2.8	0.9	3.7	23.1	26.9	18.5	6.5	21.3
23	FT. MEADE	Warriors Refuge	3.5	19.8	0.0	6.8	0.0	37.5	25.0	0.0	12.5	25.0
23	OMAHA	Catholic Charities Campus of Hope	4.1	18.5	5.4	2.0	46.6	20.7	17.2	6.9	5.2	3.4
23	ST CLOUD	Illinois Corporation*	16.2	9.1	3.9	0.8	3.8	38.5	38.5	7.7	0.0	11.5
	ALL SITES		14.3	9.7	4.3	1.7	8.2	24.6	30.9	12.2	8.0	15.6
	SITE AVERAGE		14.2	9.3	5.2	1.3	7.9	22.0	32.4	12.5	8.7	16.3
	SITE STD. DEV.		5.6	4.9	4.5	1.5	11.9	14.7	14.1	8.9	7.3	12.2

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	12.5	6.3	12.5	12.5	0.0	6.3	50.0	0.0	12.5
1	BOSTON	Veterans Hero Homestead	30.0	30.0	0.0	0.0	0.0	0.0	40.0	0.0	30.0
1	BOSTON	Vets Hospice Homestead	8.3	25.0	0.0	0.0	0.0	0.0	66.7	0.0	8.3
1	NORTHAMPTON	Trans Vet	80.6	2.2	1.3	4.3	0.9	2.2	7.8	0.9	81.5
1	PROVIDENCE	Nickerson-Gateway to Independence	94.4	0.0	0.0	0.0	0.0	5.6	0.0	0.0	94.4
1	PROVIDENCE	Northern Rhode Island Community Services	75.0	0.0	25.0	0.0	0.0	0.0	0.0	0.0	75.0
1	WEST HAVEN	ABRI	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
1	WEST HAVEN	Bassett Court	87.5	6.3	6.3	0.0	0.0	0.0	0.0	0.0	87.5
1	WEST HAVEN	Spooner House	93.5	0.0	0.0	6.5	0.0	0.0	0.0	0.0	93.5
1	WEST HAVEN	Union Avenue	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
2	ALBANY	Adirondack Vets House	40.0	10.0	0.0	30.0	0.0	10.0	0.0	10.0	50.0
2	ALBANY	Turner House	16.7	33.3	33.3	0.0	0.0	16.7	0.0	0.0	16.7
2	CANANDAIGUA	Richards House	11.8	58.8	0.0	0.0	5.9	23.5	0.0	0.0	11.8
3	EAST ORANGE	Gospel Services Benevolent Society*	6.6	1.6	27.9	26.2	4.9	31.1	0.0	1.6	8.2
3	NORTHPORT	Beacon House	78.6	14.3	2.4	0.0	0.0	0.0	4.8	0.0	78.6
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	52.9	2.9	8.8	0.0	0.0	8.8	26.5	0.0	52.9
4	ERIE	Project Hope	58.3	8.3	0.0	8.3	8.3	0.0	0.0	16.7	75.0
4	PHILADELPHIA	Veterans Haven	12.0	80.0	2.0	0.0	0.0	4.0	2.0	0.0	12.0
4	PITTSBURGH	Bill's House and Tour of Duty	77.8	0.0	0.0	22.2	0.0	0.0	0.0	0.0	77.8
4	PITTSBURGH	VVLP*	43.8	12.5	12.5	6.3	0.0	25.0	0.0	0.0	43.8
4	WILKES-BARRE	Catholic Social Services, Inc*	61.9	4.8	0.0	19.0	0.0	9.5	4.8	0.0	61.9
4	WILKES-BARRE	Commission on Economic Opportunity	62.5	0.0	12.5	25.0	0.0	0.0	0.0	0.0	62.5
5	BALTIMORE	McVets	33.3	66.7	0.0	0.0	0.0	0.0	0.0	0.0	33.3
5	MARTINSBURG	Potomac Highlands	77.8	0.0	0.0	0.0	0.0	22.2	0.0	0.0	77.8
5	PERRY POINT	Home of the Brave	33.3	4.2	0.0	0.0	0.0	2.1	60.4	0.0	33.3
5	WASHINGTON DC	Southeast Veterans Service Center	41.9	9.3	2.3	20.9	2.3	20.9	2.3	0.0	41.9
6	FAYETTEVILLE NC	Good Shepard Ministries	78.9	0.0	0.0	0.0	0.0	5.3	15.8	0.0	78.9
6	HAMPTON	Salvation Army Transitional Housing	30.9	8.9	29.3	12.7	3.1	13.5	0.8	0.8	31.7
6	RICHMOND	Veterans Transitional Program	44.4	16.7	5.6	11.1	0.0	16.7	0.0	5.6	50.0
6	SALISBURY	Caring Services Inc (Housing)	78.6	7.1	7.1	7.1	0.0	0.0	0.0	0.0	78.6
6	SALISBURY	Love Center for Community Enhancement	78.9	5.3	10.5	5.3	0.0	0.0	0.0	0.0	78.9
6	SALISBURY	The Servant Center	71.4	7.1	14.3	7.1	0.0	0.0	0.0	0.0	71.4

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
7	ATLANTA	Harris House or VORC	27.3	9.1	0.0	0.0	0.0	54.5	9.1	0.0	27.3
7	ATLANTA	IMR Inc.- New Start	57.1	28.6	0.0	0.0	0.0	14.3	0.0	0.0	57.1
7	CHARLESTON	Good Neighbor Center	90.7	1.2	1.2	2.3	1.2	3.5	0.0	0.0	90.7
7	COLUMBIA SC	Alston Wilkes Veterans Home	10.7	50.0	7.1	17.9	3.6	7.1	3.6	0.0	10.7
8	BAY PINES	Everybody's Tabernacle*	87.7	4.9	1.6	1.6	0.0	1.6	0.8	1.6	89.3
8	GAINESVILLE	VetSpace, Inc.	30.0	30.0	10.0	20.0	0.0	0.0	10.0	0.0	30.0
8	GAINESVILLE	VSDTH*	0.0	40.0	0.0	0.0	0.0	0.0	60.0	0.0	0.0
8	MIAMI	HAC	82.4	11.8	0.0	0.0	0.0	0.0	5.9	0.0	82.4
8	MIAMI	Key West Project	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
8	MIAMI	VOA Miami Project Housing	45.5	9.1	0.0	9.1	0.0	27.3	9.1	0.0	45.5
8	TAMPA	ACTS	37.1	17.1	0.0	5.7	0.0	37.1	2.9	0.0	37.1
8	TAMPA	Brevard Transitional Housing*	83.3	2.8	2.8	0.0	0.0	2.8	5.6	2.8	86.1
8	TAMPA	Coalition for the Hungry and Homeless	60.0	0.0	0.0	0.0	0.0	20.0	20.0	0.0	60.0
8	TAMPA	Cocoa Project	66.7	8.3	0.0	8.3	2.8	2.8	11.1	0.0	66.7
9	LOUISVILLE	Genesis House	39.0	24.0	11.0	4.0	1.0	17.0	0.0	4.0	43.0
9	LOUISVILLE	St. Vincent De Paul Society*	56.5	21.7	0.0	0.0	4.3	17.4	0.0	0.0	56.5
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	14.0	4.0	46.0	4.0	2.0	28.0	2.0	0.0	14.0
9	MEMPHIS	Barron Heights Transitional Center	13.7	4.9	36.3	4.9	1.0	34.3	4.9	0.0	13.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	18.1	3.6	35.3	10.4	1.4	27.1	1.4	2.7	20.8
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	61.9	9.5	9.5	4.8	0.0	14.3	0.0	0.0	61.9
9	MOUNTAIN HOME	Steps House, Inc.*	27.3	13.6	9.1	9.1	9.1	9.1	0.0	22.7	50.0
9	NASHVILLE	Buffalo Valley Inc.	66.0	3.8	5.7	7.5	1.9	15.1	0.0	0.0	66.0
10	CINCINNATI	Moses House	88.9	0.0	0.0	0.0	0.0	0.0	11.1	0.0	88.9
10	CLEVELAND	Cross Roads	79.3	13.8	0.0	0.0	0.0	3.4	0.0	3.4	82.8
10	CLEVELAND	Donofrio Home*	50.0	7.1	0.0	7.1	0.0	28.6	0.0	7.1	57.1
10	CLEVELAND	VOA of Northeast & North Central Ohio, Inc	80.6	3.2	3.2	3.2	0.0	0.0	9.7	0.0	80.6
11	BATTLE CREEK	VOA Lansing GPDH*	46.7	6.7	13.3	0.0	0.0	0.0	33.3	0.0	46.7
11	INDIANAPOLIS	Far From Home - Hossier	90.9	0.0	0.0	9.1	0.0	0.0	0.0	0.0	90.9
11	N. INDIANA	Stepping Stones for Veterans, Inc.	12.7	48.1	8.9	6.3	3.8	12.7	3.8	3.8	16.5
11	TOLEDO	Home Zone	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
12	HINES	Inner Voice	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
12	MADISON	Vets Assistance Program	44.7	0.0	6.4	4.3	0.0	10.6	34.0	0.0	44.7
12	MILWAUKEE	Armitage House*	50.0	0.0	16.7	16.7	0.0	16.7	0.0	0.0	50.0
12	MILWAUKEE	Guest House of Milwaukee*	45.0	5.0	5.0	0.0	0.0	5.0	40.0	0.0	45.0
12	MILWAUKEE	NABV*	27.3	27.3	9.1	9.1	0.0	9.1	18.2	0.0	27.3
12	MILWAUKEE	Vets Place Central	45.9	7.1	10.9	4.9	0.5	23.0	5.5	2.2	48.1
12	MILWAUKEE	Vet's Place Southern Center	2.9	82.4	0.0	2.9	0.0	8.8	2.9	0.0	2.9
12	TOMAH	Veterans Assistance Center	22.1	3.1	10.7	26.0	2.3	13.7	3.8	18.3	40.5
15	KANSAS CITY	Benilde Hall	3.2	12.9	0.0	72.6	1.6	8.1	1.6	0.0	3.2
16	HOUSTON	DeGeorge SRO Project for Veterans*	16.7	7.6	0.0	10.6	0.0	31.8	0.0	33.3	50.0
16	JACKSON	I.S.I.A.H. Project	63.4	8.5	3.7	6.1	0.0	13.4	1.2	3.7	67.1
16	NEW ORLEANS	Gateway Foundation Inc	45.5	2.3	0.0	9.1	0.0	40.9	0.0	2.3	47.7
16	NEW ORLEANS	Substance AbuseService Program	50.0	4.7	3.1	9.4	1.6	26.6	1.6	3.1	53.1
16	NEW ORLEANS	Unity for the Homeless	36.4	1.8	3.6	14.5	3.6	38.2	0.0	1.8	38.2
16	OKLAHOMA CITY	Creekside	16.7	0.0	50.0	16.7	0.0	16.7	0.0	0.0	16.7
16	OKLAHOMA CITY	Mason Park	20.0	0.0	20.0	60.0	0.0	0.0	0.0	0.0	20.0
16	SHREVEPORT	Ben's House	38.3	35.0	1.7	16.7	0.0	6.7	0.0	1.7	40.0
16	SHREVEPORT	Step-Up*	33.3	30.6	1.4	20.8	0.0	12.5	0.0	1.4	34.7
17	CENT. TEXAS HCS	CPHV	66.7	8.3	0.0	8.3	0.0	16.7	0.0	0.0	66.7
17	DALLAS	Presbyterian Night Shelter	92.5	0.0	0.0	0.0	0.0	5.7	1.9	0.0	92.5
18	EL PASO OPC	Veterans Transition Center	35.3	47.1	0.0	5.9	0.0	5.9	0.0	5.9	41.2
18	NEW MEXICO HCS	RS&VP*	81.1	3.8	3.8	1.9	0.0	4.7	3.8	0.9	82.1
18	PHOENIX	ABC*	41.6	10.2	2.8	10.5	0.0	18.1	15.3	1.4	43.1
18	PHOENIX	CW Comprehensive Mental Health	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0
18	TUCSON	Comin' Home	20.0	20.0	0.0	13.3	0.0	40.0	0.0	6.7	26.7
18	TUCSON	Esperanza En Escalante	25.0	16.7	0.0	0.0	0.0	58.3	0.0	0.0	25.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	54.5	9.1	9.1	18.2	0.0	0.0	9.1	0.0	54.5
19	SALT LAKE CITY	PDO*	52.9	5.9	5.9	17.6	0.0	11.8	5.9	0.0	52.9
19	SALT LAKE CITY	VALOR Apartments	57.1	14.3	0.0	14.3	0.0	14.3	0.0	0.0	57.1
19	SALT LAKE CITY	VALOR House	33.7	9.0	13.5	22.5	2.2	12.4	2.2	4.5	38.2
19	SHERIDAN	VOA Sheridan*	66.4	20.8	2.4	1.6	0.0	6.4	0.8	1.6	68.0
20	SEATTLE	PDO*	88.5	0.0	0.0	0.0	3.8	3.8	3.8	0.0	88.5
20	WALLA WALLA	C.O.R.D.	46.4	3.6	3.6	21.4	3.6	21.4	0.0	0.0	46.4
20	WALLA WALLA	CW Comprehensive Mental Health	0.0	17.6	11.8	0.0	58.8	5.9	0.0	5.9	5.9

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
21	CENTRAL CA HCS	Town House Campus	15.1	4.6	3.9	2.0	0.7	69.1	2.0	2.6	17.8
21	NORTHERN CA HCS	Operation Dignity	64.1	13.0	0.0	7.6	2.2	7.6	4.3	1.1	65.2
21	NORTHERN CA HCS	Sacramento Service Center	41.7	6.3	2.1	4.2	4.2	8.3	33.3	0.0	41.7
21	NORTHERN CA HCS	Women's Program	28.6	14.3	14.3	0.0	0.0	14.3	14.3	14.3	42.9
21	PALO ALTO	Clara Mateo Alliance*	61.5	11.8	4.8	3.2	3.7	12.8	0.5	1.6	63.1
21	PALO ALTO	Homeles Veterans Emergency Housing*	81.0	5.9	1.0	2.0	1.0	7.3	1.0	1.0	82.0
21	SAN FRANCISCO	Harbor Lights*	22.6	38.1	0.6	6.0	0.6	29.2	0.6	2.4	25.0
21	SAN FRANCISCO	New Beginnings Center	44.4	16.7	0.0	0.0	0.0	38.9	0.0	0.0	44.4
21	SAN FRANCISCO	Swords to Plowshares	45.6	22.8	0.0	7.0	0.0	19.3	0.0	5.3	50.9
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	40.0	0.0	20.0	0.0	20.0	20.0	0.0	0.0	40.0

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
22	GREATER LA	Ballington Plaza	23.1	11.1	3.7	10.2	0.9	47.2	1.9	1.9	25.0
22	GREATER LA	California Council for Veterans Affairs	50.0	25.0	0.0	0.0	0.0	0.0	25.0	0.0	50.0
22	GREATER LA	Father's Program	43.9	27.6	1.0	3.1	4.1	14.3	5.1	1.0	44.9
22	GREATER LA	Harbor Lights Program (LA)	50.0	9.2	1.5	5.1	3.1	27.0	3.6	0.5	50.5
22	GREATER LA	Harbor Lights Program, L.A.*	47.3	20.0	0.0	1.8	9.1	16.4	3.6	1.8	49.1
22	GREATER LA	High Barriers Program*	34.2	31.5	1.4	6.8	4.1	20.5	1.4	0.0	34.2
22	GREATER LA	Mary Lind Foundation*	24.2	22.6	0.0	1.6	1.6	46.8	1.6	1.6	25.8
22	GREATER LA	Move (LA Family Housing)*	41.9	41.9	0.0	0.0	3.2	12.9	0.0	0.0	41.9
22	GREATER LA	NDN	42.2	13.3	0.0	4.4	4.4	31.1	4.4	0.0	42.2
22	GREATER LA	New Directions	33.1	8.2	2.3	4.7	3.5	43.1	5.1	0.0	33.1
22	GREATER LA	Russ Hotel*	32.7	16.4	0.0	3.6	1.8	40.0	3.6	1.8	34.5
22	GREATER LA	The Haven*	35.0	9.5	5.3	4.9	5.8	35.4	3.7	0.4	35.4
22	GREATER LA	Veterans in Progress	35.9	28.7	1.9	3.5	2.7	22.9	4.3	0.3	36.2
22	GREATER LA	Vital (LA Family Housing)	14.3	55.4	1.8	1.8	5.4	17.9	3.6	0.0	14.3
22	GREATER LA	Weingart Veterans Program GPD/PDO	24.4	19.2	2.3	3.8	2.3	43.2	4.7	0.0	24.4
22	LONG BEACH	Villages at Cabrillo	18.3	3.4	0.6	1.6	0.4	4.0	70.2	1.4	19.8
22	LONG BEACH	Villiages at Cabrillo Women's Program	16.4	6.6	0.0	1.6	0.0	1.6	72.1	1.6	18.0
22	SAN DIEGO	Family Bridge	16.7	83.3	0.0	0.0	0.0	0.0	0.0	0.0	16.7
22	SAN DIEGO	Founders Program	5.3	89.5	0.0	0.0	0.0	5.3	0.0	0.0	5.3
22	SAN DIEGO	Interfaith Community Services	12.8	82.1	0.0	0.0	2.6	2.6	0.0	0.0	12.8
22	SAN DIEGO	New Resolve	12.8	87.2	0.0	0.0	0.0	0.0	0.0	0.0	12.8
22	SAN DIEGO	Veterans Bridge	8.3	91.7	0.0	0.0	0.0	0.0	0.0	0.0	8.3
22	SAN DIEGO	Veteran's Bridge Women's Program	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
22	SAN DIEGO	VVSD PDO*	7.0	83.1	1.4	0.0	0.0	2.1	6.3	0.0	7.0
22	SAN DIEGO	Welcome Home Family Program	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
22	SO NEVADA HCS	HELP Las Vegas Housing	10.7	17.9	5.4	1.8	0.0	1.8	58.9	3.6	14.3
22	SO NEVADA HCS	United Veterans Initiative	6.4	17.6	2.0	3.1	0.3	11.2	56.6	2.8	9.2
23	FT. MEADE	Cornerstone Rescue Mission*	20.4	30.6	8.3	9.3	0.9	25.9	2.8	1.9	22.2
23	FT. MEADE	Warriors Refuge	25.0	0.0	0.0	12.5	12.5	50.0	0.0	0.0	25.0
23	OMAHA	Catholic Charities Campus of Hope	24.1	1.7	1.7	34.5	0.0	37.9	0.0	0.0	24.1
23	ST CLOUD	Illinois Corporation*	38.5	34.6	3.8	3.8	3.8	11.5	3.8	0.0	38.5
	ALL SITES		38.5	15.8	5.5	6.6	1.7	18.6	11.5	1.8	40.3
	SITE AVERAGE		44.0	18.4	5.1	6.9	1.8	14.7	7.6	1.7	45.6
	SITE STD. DEV.		27.8	23.8	9.0	10.4	5.6	16.5	15.8	4.4	27.5

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TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	7	43.9	42.0	$729	$697	0
1	BOSTON	Veterans Hero Homestead	10	172.5	167.5	$3,278	$3,183	0
1	BOSTON	Vets Hospice Homestead	17	353.9	130.0	$6,825	$2,470	3
1	NORTHAMPTON	Trans Vet	404	80.9	41.0	$1,619	$711	4
1	PROVIDENCE	Nickerson-Gateway to Independence	31	172.9	94.0	$3,285	$1,786	2
1	PROVIDENCE	Northern Rhode Island Community Services	10	88.2	91.0	$1,081	$608	0
1	WEST HAVEN	Bassett Court	17	121.6	90.0	$2,311	$1,710	0
1	WEST HAVEN	Spooner House	38	33.7	21.5	$625	$390	0
1	WEST HAVEN	Union Avenue	12	210.8	210.0	$3,858	$3,990	0
2	ALBANY	Adirondack Vets House	7	60.3	54.0	$1,143	$1,026	0
2	ALBANY	Turner House	8	439.1	412.0	$8,039	$7,828	1
2	CANANDAIGUA	Richards House	32	189.7	114.5	$3,716	$2,394	2
3	EAST ORANGE	Gospel Services Benevolent Society*	76	143.7	119.5	$2,734	$2,271	0
3	NORTHPORT	Beacon House	68	92.3	76.0	$1,737	$1,425	0
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	98	303.2	216.5	$5,736	$4,114	8
4	ERIE	Project Hope	16	142.5	133.5	$2,975	$2,727	0
4	PHILADELPHIA	Veterans Haven	53	282.4	198.0	$5,354	$3,762	5
4	PITTSBURGH	Bill's House and Tour of Duty	7	173.3	212.0	$3,230	$4,028	0
4	PITTSBURGH	VVLP*	39	359.7	365.0	$5,576	$5,682	0
4	WILKES-BARRE	Catholic Social Services, Inc*	23	185.1	106.0	$3,517	$2,014	0
5	BALTIMORE	McVets	23	357.6	340.0	$2,839	$2,466	2
5	MARTINSBURG	Potomac Highlands	32	260.7	159.0	$2,358	$1,170	3
5	PERRY POINT	Home of the Brave	55	88.3	52.0	$1,680	$988	0
5	WASHINGTON DC	Southeast Veterans Service Center	54	197.3	180.5	$3,749	$3,430	0
6	FAYETTEVILLE NC	Good Shepard Ministries	11	43.0	22.0	$805	$418	0
6	HAMPTON	Salvation Army Transitional Housing	282	74.0	43.5	$807	$469	1
6	RICHMOND	Veterans Transitional Program	23	194.9	106.0	$3,703	$2,014	0
6	SALISBURY	Caring Services Inc (Housing)	19	87.2	50.0	$1,662	$950	0
6	SALISBURY	Love Center for Community Enhancement	16	62.1	44.0	$1,180	$836	0
6	SALISBURY	The Servant Center	21	161.0	125.0	$3,051	$2,375	0
7	ATLANTA	Harris House or VORC	23	300.2	226.0	$4,424	$3,230	2
7	CHARLESTON	Good Neighbor Center	106	100.7	60.5	$1,931	$1,102	0
7	COLUMBIA SC	Alston Wilkes Veterans Home	23	212.0	96.0	$4,021	$1,824	0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
8	BAY PINES	Everybody's Tabernacle*	172	23.1	29.0	$254	$321	0
8	GAINESVILLE	VetSpace, Inc.	13	199.8	194.0	$3,725	$3,686	0
8	GAINESVILLE	VSDTH*	11	314.0	176.0	$4,973	$2,776	0
8	MIAMI	HAC	34	212.3	188.5	$3,452	$3,065	0
8	MIAMI	Key West Project	8	350.9	441.0	$6,667	$8,379	0
8	MIAMI	VOA Miami Project Housing	30	155.5	122.0	$2,955	$2,318	0
8	TAMPA	ACTS	30	179.4	169.0	$3,410	$3,211	0
8	TAMPA	Brevard Transitional Housing*	103	42.6	26.0	$636	$393	0
8	TAMPA	Cocoa Project	36	60.4	55.0	$1,148	$1,045	0
9	LOUISVILLE	Genesis House	143	56.8	28.0	$1,065	$513	0
9	LOUISVILLE	St. Vincent De Paul Society*	35	108.3	67.0	$1,282	$771	0
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56	97.3	59.0	$1,846	$1,121	0
9	MEMPHIS	Barron Heights Transitional Center	117	13.6	11.0	$260	$209	0
9	MEMPHIS	Cocaine Alcohol Awareness Program	244	79.4	39.0	$1,501	$741	0
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	28	91.3	69.0	$1,734	$1,311	0
9	MOUNTAIN HOME	Steps House, Inc.*	24	135.6	97.5	$2,249	$1,618	0
9	NASHVILLE	Buffalo Valley Inc.	54	72.5	53.0	$1,372	$1,007	0
10	CINCINNATI	Moses House	18	165.3	122.5	$3,140	$2,328	0
10	CLEVELAND	Cross Roads	37	58.4	30.0	$1,108	$570	0
10	CLEVELAND	Donofrio Home*	17	53.7	63.0	$1,020	$1,197	0
11	BATTLE CREEK	VOA Lansing GPDH*	34	155.9	119.0	$2,962	$2,261	0
11	INDIANAPOLIS	Far From Home - Hossier	12	197.5	150.0	$3,751	$2,850	0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	106	178.9	79.0	$3,398	$1,501	0
11	TOLEDO	Home Zone	9	273.8	211.0	$5,202	$4,009	0
12	HINES	Inner Voice	16	272.3	119.0	$5,402	$2,318	0
12	MADISON	Vets Assistance Program	57	173.6	132.0	$3,276	$2,489	2
12	MILWAUKEE	Armitage House*	5	124.0	130.0	$2,192	$2,377	0
12	MILWAUKEE	Guest House of Milwaukee*	42	71.0	21.5	$1,276	$359	0
12	MILWAUKEE	NABV*	34	81.4	29.5	$1,726	$703	0
12	MILWAUKEE	Vets Place Central	229	100.7	67.0	$1,914	$1,273	0
12	MILWAUKEE	Vet's Place Southern Center	52	188.8	169.0	$3,555	$3,211	2
12	TOMAH	Veterans Assistance Center	143	130.7	75.0	$2,477	$1,425	0
15	KANSAS CITY	Benilde Hall	67	101.1	72.0	$1,889	$1,311	0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
16	HOUSTON	DeGeorge SRO Project for Veterans*	89	239.9	168.0	$4,558	$3,192	1
16	JACKSON	I.S.I.A.H. Project	117	77.5	38.0	$1,212	$615	0
16	NEW ORLEANS	Gateway Foundation Inc	55	222.2	123.0	$4,222	$2,337	0
16	NEW ORLEANS	Substance AbuseService Program	70	148.6	61.0	$2,823	$1,159	0
16	NEW ORLEANS	Unity for the Homeless	72	186.2	146.0	$3,455	$2,708	0
16	OKLAHOMA CITY	Creekside	9	182.8	150.0	$3,473	$2,850	0
16	OKLAHOMA CITY	Mason Park	7	124.0	74.0	$2,356	$1,406	0
16	SHREVEPORT	Ben's House	68	50.1	36.0	$951	$684	0
16	SHREVEPORT	Step-Up*	75	68.2	49.0	$1,285	$912	0
17	CENT. TEXAS HCS	CPHV	15	252.9	226.0	$3,958	$3,391	0
17	DALLAS	Presbyterian Night Shelter	65	115.5	78.0	$2,195	$1,482	0
18	EL PASO OPC	Veterans Transition Center	28	67.9	60.0	$911	$799	0
18	NEW MEXICO HCS	RS&VP*	140	93.3	57.5	$1,756	$1,074	0
18	PHOENIX	ABC*	537	49.4	25.0	$510	$216	0
18	TUCSON	Comin' Home	16	116.9	79.5	$2,221	$1,511	0
18	TUCSON	Esperanza En Escalante	17	134.8	125.0	$2,558	$2,375	0
19	SALT LAKE CITY	Homeless Veterans Fellowship	31	150.0	97.0	$3,779	$1,106	0
19	SALT LAKE CITY	PDO*	23	137.6	90.0	$1,362	$866	0
19	SALT LAKE CITY	VALOR Apartments	9	290.9	285.0	$5,514	$5,396	0
19	SALT LAKE CITY	VALOR House	63	90.7	67.0	$1,714	$1,273	0
19	SHERIDAN	VOA Sheridan*	170	16.4	7.0	$138	$59	0
20	PORTLAND	Tahana White Crow Foundation	7	47.7	43.0	$904	$817	0
20	SEATTLE	PDO*	46	94.5	77.0	$1,761	$1,444	0
20	WALLA WALLA	C.O.R.D.	33	129.1	100.0	$2,516	$2,005	0
20	WALLA WALLA	CW Comprehensive Mental Health	19	144.9	84.0	$2,576	$1,292	0
21	CENTRAL CA HCS	Town House Campus	178	183.1	93.0	$3,471	$1,767	6
21	NORTHERN CA HCS	Operation Dignity	130	79.0	21.0	$1,501	$399	1
21	NORTHERN CA HCS	Sacramento Service Center	52	209.1	121.0	$3,973	$2,299	1
21	PALO ALTO	Clara Mateo Alliance*	218	48.2	30.0	$931	$570	0
21	PALO ALTO	Homeles Veterans Emergency Housing*	274	32.7	26.0	$645	$494	0
21	SAN FRANCISCO	Harbor Lights*	259	10.5	8.0	$293	$136	0
21	SAN FRANCISCO	New Beginnings Center	45	94.1	85.0	$1,788	$1,615	0
21	SAN FRANCISCO	Swords to Plowshares	81	199.0	149.0	$3,606	$2,787	0
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	211.1	173.0	$4,579	$3,496	0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
22	GREATER LA	Ballington Plaza	132	92.7	73.5	$2,478	$1,416	0
22	GREATER LA	Father's Program	105	99.5	94.0	$1,890	$1,786	0
22	GREATER LA	Harbor Lights Program (LA)	265	33.6	19.0	$638	$361	0
22	GREATER LA	Harbor Lights Program, L.A.*	49	149.0	120.0	$2,838	$2,280	0
22	GREATER LA	High Barriers Program*	72	79.4	51.0	$1,508	$969	0
22	GREATER LA	Mary Lind Foundation*	68	105.6	65.0	$1,621	$1,017	0
22	GREATER LA	Move (LA Family Housing)*	35	154.8	132.0	$2,942	$2,508	0
22	GREATER LA	NDN	28	42.8	33.5	$807	$637	0
22	GREATER LA	New Directions	621	60.9	12.0	$1,157	$228	0
22	GREATER LA	Russ Hotel*	59	126.0	98.0	$2,382	$1,893	0
22	GREATER LA	The Haven*	328	43.4	32.5	$825	$618	0
22	GREATER LA	Veterans in Progress	450	80.2	70.0	$1,522	$1,330	0
22	GREATER LA	Vital (LA Family Housing)	62	153.1	127.0	$2,906	$2,413	0
22	GREATER LA	Weingart Veterans Program GPD/PDO	267	131.7	81.0	$2,079	$1,280	0
22	LONG BEACH	Villages at Cabrillo	543	62.4	43.0	$1,186	$817	0
22	LONG BEACH	Villiages at Cabrillo Women's Program	60	66.9	46.0	$1,271	$874	0
22	SAN DIEGO	Founders Program	23	231.8	168.0	$4,404	$3,192	0
22	SAN DIEGO	Interfaith Community Services	39	205.3	118.0	$3,886	$2,242	2
22	SAN DIEGO	New Resolve	47	227.0	148.0	$4,295	$2,812	2
22	SAN DIEGO	Veterans Bridge	12	396.1	336.5	$7,526	$6,394	1
22	SAN DIEGO	Veteran's Bridge Women's Program	9	399.0	394.0	$7,581	$7,486	0
22	SAN DIEGO	VVSD PDO*	140	161.1	163.0	$3,015	$3,088	0
22	SAN DIEGO	Welcome Home Family Program	8	327.1	349.5	$6,283	$6,636	0
22	SO NEVADA HCS	HELP Las Vegas Housing	11	80.6	94.0	$690	$805	0
22	SO NEVADA HCS	United Veterans Initiative	436	42.2	29.0	$785	$527	0
23	FT. MEADE	Cornerstone Rescue Mission*	287	11.2	5.0	$142	$54	0
23	FT. MEADE	Warriors Refuge	8	54.8	34.5	$683	$399	0
23	OMAHA	Catholic Charities Campus of Hope	49	23.8	26.0	$440	$494	0
23	ST CLOUD	Illinois Corporation*	56	30.7	30.0	$361	$352	0
	ALL SITES		10,982	92.6	43.0	$1,674	$737	51
	SITE AVERAGE		85	141.7		$2,558		0
	SITE STD. DEV.		117	93.3		$1,707		1

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	7	14.3	28.6	0.0	57.1	0.0
1	BOSTON	Veterans Hero Homestead	10	0.0	40.0	40.0	10.0	10.0
1	BOSTON	Vets Hospice Homestead	17	5.9	23.5	17.6	17.6	35.3
1	NORTHAMPTON	Trans Vet	408	38.7	26.7	14.7	6.6	13.2
1	PROVIDENCE	Nickerson-Gateway to Independence	31	38.7	41.9	6.5	3.2	9.7
1	PROVIDENCE	Northern Rhode Island Community Services	10	50.0	30.0	10.0	10.0	0.0
1	WEST HAVEN	Bassett Court	17	29.4	41.2	11.8	0.0	17.6
1	WEST HAVEN	Spooner House	38	57.9	18.4	5.3	13.2	5.3
1	WEST HAVEN	Union Avenue	12	41.7	41.7	16.7	0.0	0.0
2	ALBANY	Adirondack Vets House	7	14.3	42.9	42.9	0.0	0.0
2	ALBANY	Turner House	8	50.0	37.5	12.5	0.0	0.0
2	CANANDAIGUA	Richards House	32	34.4	28.1	25.0	0.0	12.5
3	EAST ORANGE	Gospel Services Benevolent Society*	76	53.9	30.3	5.3	7.9	2.6
3	NORTHPORT	Beacon House	69	34.8	34.8	13.0	7.2	10.1
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	98	56.1	40.8	1.0	1.0	1.0
4	ERIE	Project Hope	16	6.3	31.3	50.0	6.3	6.3
4	PHILADELPHIA	Veterans Haven	53	20.8	41.5	28.3	0.0	9.4
4	PITTSBURGH	Bill's House and Tour of Duty	7	14.3	14.3	57.1	0.0	14.3
4	PITTSBURGH	VVLP*	39	71.8	7.7	15.4	0.0	5.1
4	WILKES-BARRE	Catholic Social Services, Inc*	23	26.1	13.0	30.4	30.4	0.0
5	BALTIMORE	McVets	23	69.6	13.0	13.0	4.3	0.0
5	MARTINSBURG	Potomac Highlands	32	25.0	28.1	21.9	12.5	12.5
5	PERRY POINT	Home of the Brave	56	62.5	7.1	7.1	14.3	8.9
5	WASHINGTON DC	Southeast Veterans Service Center	54	46.3	33.3	16.7	1.9	1.9
6	FAYETTEVILLE NC	Good Shepard Ministries	11	18.2	9.1	72.7	0.0	0.0
6	HAMPTON	Salvation Army Transitional Housing	282	31.6	44.0	16.3	2.1	6.0
6	RICHMOND	Veterans Transitional Program	23	52.2	21.7	8.7	0.0	17.4
6	SALISBURY	Caring Services Inc (Housing)	19	5.3	31.6	31.6	15.8	15.8
6	SALISBURY	Love Center for Community Enhancement	16	0.0	43.8	37.5	18.8	0.0
6	SALISBURY	The Servant Center	21	38.1	28.6	14.3	9.5	9.5

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
7	ATLANTA	Harris House or VORC	23	13.0	56.5	17.4	0.0	13.0
7	CHARLESTON	Good Neighbor Center	107	19.6	33.6	38.3	2.8	5.6
7	COLUMBIA SC	Alston Wilkes Veterans Home	23	43.5	34.8	17.4	0.0	4.3
8	BAY PINES	Everybody's Tabernacle*	172	58.1	11.0	18.6	4.1	8.1
8	GAINESVILLE	VetSpace, Inc.	13	38.5	23.1	15.4	0.0	23.1
8	GAINESVILLE	VSDTH*	11	81.8	9.1	9.1	0.0	0.0
8	MIAMI	HAC	34	23.5	29.4	29.4	5.9	11.8
8	MIAMI	Key West Project	8	37.5	12.5	37.5	0.0	12.5
8	MIAMI	VOA Miami Project Housing	30	23.3	30.0	40.0	3.3	3.3
8	TAMPA	ACTS	30	53.3	26.7	16.7	3.3	0.0
8	TAMPA	Brevard Transitional Housing*	103	43.7	28.2	23.3	2.9	1.9
8	TAMPA	Cocoa Project	36	2.8	19.4	66.7	0.0	11.1
9	LOUISVILLE	Genesis House	146	53.4	6.8	32.9	2.1	4.8
9	LOUISVILLE	St. Vincent De Paul Society*	35	37.1	34.3	5.7	20.0	2.9
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56	51.8	32.1	14.3	1.8	0.0
9	MEMPHIS	Barron Heights Transitional Center	117	25.6	22.2	31.6	12.8	7.7
9	MEMPHIS	Cocaine Alcohol Awareness Program	245	7.8	28.6	50.2	4.5	9.0
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	28	25.0	39.3	32.1	0.0	3.6
9	MOUNTAIN HOME	Steps House, Inc.*	24	70.8	25.0	0.0	0.0	4.2
9	NASHVILLE	Buffalo Valley Inc.	54	38.9	29.6	22.2	9.3	0.0
10	CINCINNATI	Moses House	18	77.8	16.7	5.6	0.0	0.0
10	CLEVELAND	Cross Roads	37	37.8	21.6	10.8	0.0	29.7
10	CLEVELAND	Donofrio Home*	17	58.8	17.6	11.8	11.8	0.0
11	BATTLE CREEK	VOA Lansing GPDH*	34	26.5	44.1	14.7	2.9	11.8
11	INDIANAPOLIS	Far From Home - Hossier	12	25.0	58.3	8.3	8.3	0.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	106	49.1	12.3	27.4	4.7	6.6
11	TOLEDO	Home Zone	9	33.3	11.1	11.1	33.3	11.1

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
12	HINES	Inner Voice	17	47.1	11.8	41.2	0.0	0.0
12	MADISON	Vets Assistance Program	57	45.6	29.8	22.8	0.0	1.8
12	MILWAUKEE	Armitage House*	5	0.0	40.0	60.0	0.0	0.0
12	MILWAUKEE	Guest House of Milwaukee*	42	14.3	2.4	81.0	2.4	0.0
12	MILWAUKEE	NABV*	35	20.0	40.0	31.4	2.9	5.7
12	MILWAUKEE	Vets Place Central	231	26.8	47.6	14.7	1.3	9.5
12	MILWAUKEE	Vet's Place Southern Center	52	28.8	44.2	19.2	0.0	7.7
12	TOMAH	Veterans Assistance Center	143	28.7	37.8	20.3	2.1	11.2
15	KANSAS CITY	Benilde Hall	67	11.9	35.8	49.3	3.0	0.0
16	HOUSTON	DeGeorge SRO Project for Veterans*	89	31.5	51.7	12.4	2.2	2.2
16	JACKSON	I.S.I.A.H. Project	117	18.8	37.6	38.5	2.6	2.6
16	NEW ORLEANS	Gateway Foundation Inc	55	34.5	21.8	41.8	1.8	0.0
16	NEW ORLEANS	Substance AbuseService Program	70	7.1	20.0	67.1	1.4	4.3
16	NEW ORLEANS	Unity for the Homeless	72	43.1	27.8	23.6	0.0	5.6
16	OKLAHOMA CITY	Creekside	9	44.4	11.1	22.2	22.2	0.0
16	OKLAHOMA CITY	Mason Park	7	28.6	0.0	57.1	0.0	14.3
16	SHREVEPORT	Ben's House	68	33.8	26.5	30.9	7.4	1.5
16	SHREVEPORT	Step-Up*	75	22.7	22.7	46.7	1.3	6.7
17	CENT. TEXAS HCS	CPHV	15	33.3	20.0	33.3	6.7	6.7
17	DALLAS	Presbyterian Night Shelter	65	49.2	33.8	9.2	4.6	3.1
18	EL PASO OPC	Veterans Transition Center	28	25.0	17.9	46.4	3.6	7.1
18	NEW MEXICO HCS	RS&VP*	141	17.7	29.1	46.8	3.5	2.8
18	PHOENIX	ABC*	537	25.0	15.1	54.6	2.2	3.2
18	TUCSON	Comin' Home	16	31.3	12.5	37.5	6.3	12.5
18	TUCSON	Esperanza En Escalante	17	29.4	23.5	5.9	35.3	5.9
19	SALT LAKE CITY	Homeless Veterans Fellowship	31	61.3	19.4	9.7	6.5	3.2
19	SALT LAKE CITY	PDO*	23	47.8	34.8	13.0	4.3	0.0
19	SALT LAKE CITY	VALOR Apartments	9	33.3	33.3	22.2	0.0	11.1
19	SALT LAKE CITY	VALOR House	69	24.6	27.5	40.6	5.8	1.4
19	SHERIDAN	VOA Sheridan*	170	48.8	8.8	34.7	1.2	6.5

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
20	PORTLAND	Tahana White Crow Foundation	7	14.3	14.3	42.9	0.0	28.6
20	SEATTLE	PDO*	46	56.5	15.2	23.9	0.0	4.3
20	WALLA WALLA	C.O.R.D.	33	57.6	27.3	15.2	0.0	0.0
20	WALLA WALLA	CW Comprehensive Mental Health	19	10.5	31.6	47.4	0.0	10.5
21	CENTRAL CA HCS	Town House Campus	179	36.9	23.5	27.9	4.5	7.3
21	NORTHERN CA HCS	Operation Dignity	131	58.8	18.3	17.6	0.8	4.6
21	NORTHERN CA HCS	Sacramento Service Center	52	25.0	38.5	28.8	5.8	1.9
21	PALO ALTO	Clara Mateo Alliance*	220	37.7	22.7	18.2	14.1	7.3
21	PALO ALTO	Homeles Veterans Emergency Housing*	278	61.5	9.7	25.9	0.7	2.2
21	SAN FRANCISCO	Harbor Lights*	259	55.2	9.7	30.1	2.3	2.7
21	SAN FRANCISCO	New Beginnings Center	45	46.7	13.3	35.6	0.0	4.4
21	SAN FRANCISCO	Swords to Plowshares	81	43.2	34.6	16.0	2.5	3.7
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	17.6	47.1	5.9	17.6	11.8

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Success %	Violation %	Vet Left %	Too Ill %	Other %
22	GREATER LA	Ballington Plaza	132	18.9	22.0	49.2	3.0	6.8
22	GREATER LA	Father's Program	105	61.0	30.5	5.7	1.0	1.9
22	GREATER LA	Harbor Lights Program (LA)	266	21.1	6.8	59.8	1.1	11.3
22	GREATER LA	Harbor Lights Program, L.A.*	50	88.0	2.0	8.0	2.0	0.0
22	GREATER LA	High Barriers Program*	72	44.4	43.1	6.9	2.8	2.8
22	GREATER LA	Mary Lind Foundation*	68	39.7	16.2	23.5	8.8	11.8
22	GREATER LA	Move (LA Family Housing)*	35	40.0	2.9	22.9	5.7	28.6
22	GREATER LA	NDN	28	0.0	3.6	85.7	3.6	7.1
22	GREATER LA	New Directions	621	8.2	5.6	59.1	6.3	20.8
22	GREATER LA	Russ Hotel*	59	16.9	39.0	13.6	0.0	30.5
22	GREATER LA	The Haven*	328	29.0	10.4	24.7	4.6	31.4
22	GREATER LA	Veterans in Progress	450	53.1	25.6	14.9	3.3	3.1
22	GREATER LA	Vital (LA Family Housing)	62	45.2	3.2	17.7	3.2	30.6
22	GREATER LA	Weingart Veterans Program GPD/PDO	267	33.3	23.2	6.4	6.7	30.3
22	LONG BEACH	Villages at Cabrillo	543	61.5	16.0	15.7	4.2	2.6
22	LONG BEACH	Villiages at Cabrillo Women's Program	60	53.3	15.0	21.7	5.0	5.0
22	SAN DIEGO	Founders Program	23	69.6	4.3	21.7	0.0	4.3
22	SAN DIEGO	Interfaith Community Services	39	33.3	30.8	20.5	5.1	10.3
22	SAN DIEGO	New Resolve	47	51.1	17.0	8.5	8.5	14.9
22	SAN DIEGO	Veterans Bridge	12	50.0	16.7	16.7	8.3	8.3
22	SAN DIEGO	Veteran's Bridge Women's Program	9	55.6	0.0	22.2	22.2	0.0
22	SAN DIEGO	VVSD PDO*	140	78.6	5.0	11.4	0.7	4.3
22	SAN DIEGO	Welcome Home Family Program	8	50.0	25.0	0.0	0.0	25.0
22	SO NEVADA HCS	HELP Las Vegas Housing	11	36.4	27.3	36.4	0.0	0.0
22	SO NEVADA HCS	United Veterans Initiative	436	49.1	40.8	6.0	2.8	1.4
23	FT. MEADE	Cornerstone Rescue Mission*	287	32.8	10.8	52.3	3.1	1.0
23	FT. MEADE	Warriors Refuge	8	12.5	25.0	25.0	37.5	0.0
23	OMAHA	Catholic Charities Campus of Hope	49	85.7	2.0	8.2	0.0	4.1
23	ST CLOUD	Illinois Corporation*	56	35.7	10.7	33.9	3.6	16.1
	ALL SITES		11,013	37.8	22.3	27.8	4.1	8.0
	SITE AVERAGE		85	36.9	24.5	25.7	5.5	7.4
	SITE STD. DEV.		117	19.5	13.1	17.8	8.6	8.0

TABLE 6-10. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM

	All Discharges % (N=11,013)	Successful Discharges % (N=4,163)	Unsuccessful Discharges % (N=6,850)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	71.8	69.4	73.3
Admitted w/ Drug Prob.	62.2	56.7	65.5
Admitted w/ Mental Ill.	36.3	35.4	36.8
Admitted w/ Med Ill.	35.3	35.6	35.1
Admitted w/Soc/Voc.	50.7	49.3	51.6
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	50.0	85.7	29.5
Drug Prob.	49.0	87.7	28.7
Mental Ill.	42.6	73.8	24.5
Medical Ill.	43.1	65.9	29.1
Soc/Voc. Prob.	46.3	86.4	23.2
FOLLOW-UP			
Follow w/ Alc.	68.2	91.6	54.8
Follow w/ Drug	67.5	93.0	54.0
Follow w/ M.H.	77.8	93.9	68.3
Follow w/ Med.	81.6	94.6	73.6
Follow w/ Soc/Voc.	59.9	81.6	47.3
Employment			
Full-time	25.9	43.3	15.3
Part-time	6.6	6.6	6.7
Disabled/Retired	20.7	21.7	20.0
Unemployed	39.4	21.7	50.2
Voc Tr/Vol.	3.8	5.0	3.1
Unknown/Other	3.6	1.6	4.8
Living Situation			
No Residence	4.3	0.9	6.4
Apartment/Room/House	27.9	54.1	12.1
Unknown/Other	42.9	10.1	62.8
Halfway House/Instit.	24.8	34.9	18.7
With Whom Living			
Unknown/No res.	41.6	7.7	62.1
Alone	15.1	32.3	4.7
Spouse/Children	3.5	6.3	1.7
Parent/Family	4.8	5.8	4.1
Friends	6.2	9.7	4.0
Strangers	28.9	38.1	23.3

** Percentages based on veterans admitted with these problems.*

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	7	14.3	57.1	0.0	28.6
1	BOSTON	Veterans Hero Homestead	10	20.0	40.0	0.0	40.0
1	BOSTON	Vets Hospice Homestead	17	11.8	29.4	0.0	58.8
1	NORTHAMPTON	Trans Vet	408	23.8	38.0	0.2	38.0
1	PROVIDENCE	Nickerson-Gateway to Independence	31	45.2	16.1	3.2	35.5
1	PROVIDENCE	Northern Rhode Island Community Services	10	20.0	40.0	30.0	10.0
1	WEST HAVEN	Bassett Court	17	29.4	47.1	5.9	17.6
1	WEST HAVEN	Spooner House	38	7.9	60.5	0.0	31.6
1	WEST HAVEN	Union Avenue	12	41.7	41.7	8.3	8.3
2	ALBANY	Adirondack Vets House	7	42.9	0.0	28.6	28.6
2	ALBANY	Turner House	8	50.0	12.5	12.5	25.0
2	CANANDAIGUA	Richards House	32	43.8	18.8	15.6	21.9
3	EAST ORANGE	Gospel Services Benevolent Society*	76	44.7	32.9	1.3	21.1
3	NORTHPORT	Beacon House	69	42.0	29.0	2.9	26.1
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	98	80.6	6.1	0.0	13.3
4	ERIE	Project Hope	16	25.0	6.3	0.0	68.8
4	PHILADELPHIA	Veterans Haven	53	32.1	26.4	5.7	35.8
4	PITTSBURGH	Bill's House and Tour of Duty	7	28.6	14.3	0.0	57.1
4	PITTSBURGH	VVLP*	39	84.6	2.6	0.0	12.8
4	WILKES-BARRE	Catholic Social Services, Inc*	23	52.2	34.8	0.0	13.0
5	BALTIMORE	McVets	23	82.6	4.3	0.0	13.0
5	MARTINSBURG	Potomac Highlands	32	34.4	21.9	6.3	37.5
5	PERRY POINT	Home of the Brave	56	75.0	16.1	0.0	8.9
5	WASHINGTON DC	Southeast Veterans Service Center	54	18.5	64.8	0.0	16.7
6	FAYETTEVILLE NC	Good Shepard Ministries	11	36.4	27.3	9.1	27.3
6	HAMPTON	Salvation Army Transitional Housing	282	27.7	6.4	0.0	66.0
6	RICHMOND	Veterans Transitional Program	23	65.2	17.4	0.0	17.4
6	SALISBURY	Caring Services Inc (Housing)	19	26.3	42.1	21.1	10.5
6	SALISBURY	Love Center for Community Enhancement	16	12.5	25.0	25.0	37.5
6	SALISBURY	The Servant Center	21	38.1	23.8	0.0	38.1
7	ATLANTA	Harris House or VORC	23	30.4	17.4	0.0	52.2
7	CHARLESTON	Good Neighbor Center	107	16.8	10.3	61.7	11.2
7	COLUMBIA SC	Alston Wilkes Veterans Home	23	52.2	21.7	0.0	26.1

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
8	BAY PINES	Everybody's Tabernacle*	172	2.9	51.7	1.7	43.6
8	GAINESVILLE	VetSpace, Inc.	13	76.9	7.7	7.7	7.7
8	GAINESVILLE	VSDTH*	11	90.9	9.1	0.0	0.0
8	MIAMI	HAC	34	52.9	8.8	2.9	35.3
8	MIAMI	Key West Project	8	37.5	12.5	12.5	37.5
8	MIAMI	VOA Miami Project Housing	30	23.3	36.7	0.0	40.0
8	TAMPA	ACTS	30	63.3	23.3	3.3	10.0
8	TAMPA	Brevard Transitional Housing*	103	53.4	9.7	1.9	35.0
8	TAMPA	Cocoa Project	36	19.4	11.1	5.6	63.9
9	LOUISVILLE	Genesis House	146	28.1	47.9	0.7	23.3
9	LOUISVILLE	St. Vincent De Paul Society*	35	45.7	20.0	0.0	34.3
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56	46.4	23.2	1.8	28.6
9	MEMPHIS	Barron Heights Transitional Center	117	13.7	13.7	0.9	71.8
9	MEMPHIS	Cocaine Alcohol Awareness Program	245	16.3	10.6	1.2	71.8
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	28	32.1	17.9	10.7	39.3
9	MOUNTAIN HOME	Steps House, Inc.*	24	79.2	12.5	0.0	8.3
9	NASHVILLE	Buffalo Valley Inc.	54	35.2	25.9	7.4	31.5
10	CINCINNATI	Moses House	18	83.3	5.6	0.0	11.1
10	CLEVELAND	Cross Roads	37	18.9	21.6	10.8	48.6
10	CLEVELAND	Donofrio Home*	17	29.4	47.1	0.0	23.5
11	BATTLE CREEK	VOA Lansing GPDH*	34	38.2	38.2	0.0	23.5
11	INDIANAPOLIS	Far From Home - Hossier	12	33.3	33.3	8.3	25.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	106	40.6	26.4	1.9	31.1
11	TOLEDO	Home Zone	9	55.6	44.4	0.0	0.0
12	HINES	Inner Voice	17	47.1	0.0	11.8	41.2
12	MADISON	Vets Assistance Program	57	52.6	22.8	5.3	19.3
12	MILWAUKEE	Armitage House*	5	80.0	20.0	0.0	0.0
12	MILWAUKEE	Guest House of Milwaukee*	42	9.5	11.9	0.0	78.6
12	MILWAUKEE	NABV*	35	40.0	8.6	0.0	51.4
12	MILWAUKEE	Vets Place Central	231	33.3	23.4	3.0	40.3
12	MILWAUKEE	Vet's Place Southern Center	52	42.3	7.7	11.5	38.5
12	TOMAH	Veterans Assistance Center	143	41.3	14.0	0.7	44.1
15	KANSAS CITY	Benilde Hall	67	23.9	59.7	1.5	14.9

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
16	HOUSTON	DeGeorge SRO Project for Veterans*	89	39.3	14.6	0.0	46.1
16	JACKSON	I.S.I.A.H. Project	117	29.9	11.1	8.5	50.4
16	NEW ORLEANS	Gateway Foundation Inc	55	34.5	1.8	0.0	63.6
16	NEW ORLEANS	Substance AbuseService Program	70	24.3	5.7	0.0	70.0
16	NEW ORLEANS	Unity for the Homeless	72	36.1	4.2	1.4	58.3
16	OKLAHOMA CITY	Creekside	9	44.4	22.2	22.2	11.1
16	OKLAHOMA CITY	Mason Park	7	57.1	14.3	0.0	28.6
16	SHREVEPORT	Ben's House	68	38.2	30.9	4.4	26.5
16	SHREVEPORT	Step-Up*	75	46.7	12.0	4.0	37.3
17	CENT. TEXAS HCS	CPHV	15	26.7	40.0	0.0	33.3
17	DALLAS	Presbyterian Night Shelter	65	41.5	16.9	32.3	9.2
18	EL PASO OPC	Veterans Transition Center	28	25.0	10.7	46.4	17.9
18	NEW MEXICO HCS	RS&VP*	141	30.5	7.1	25.5	36.9
18	PHOENIX	ABC*	537	15.3	19.9	7.3	57.5
18	TUCSON	Comin' Home	16	62.5	18.8	0.0	18.8
18	TUCSON	Esperanza En Escalante	17	23.5	52.9	11.8	11.8
19	SALT LAKE CITY	Homeless Veterans Fellowship	31	67.7	3.2	3.2	25.8
19	SALT LAKE CITY	PDO*	23	56.5	17.4	4.3	21.7
19	SALT LAKE CITY	VALOR Apartments	9	33.3	22.2	11.1	33.3
19	SALT LAKE CITY	VALOR House	69	29.0	11.6	1.4	58.0
19	SHERIDAN	VOA Sheridan*	170	16.5	22.4	5.9	55.3
20	PORTLAND	Tahana White Crow Foundation	7	14.3	14.3	14.3	57.1
20	SEATTLE	PDO*	46	54.3	17.4	0.0	28.3
20	WALLA WALLA	C.O.R.D.	33	60.6	3.0	21.2	15.2
20	WALLA WALLA	CW Comprehensive Mental Health	19	21.1	10.5	5.3	63.2

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
21	CENTRAL CA HCS	Town House Campus	179	46.4	10.6	2.8	40.2
21	NORTHERN CA HCS	Operation Dignity	131	11.5	10.7	2.3	75.6
21	NORTHERN CA HCS	Sacramento Service Center	52	50.0	13.5	5.8	30.8
21	PALO ALTO	Clara Mateo Alliance*	220	27.7	37.7	5.0	29.5
21	PALO ALTO	Homeles Veterans Emergency Housing*	278	3.2	60.4	0.7	35.6
21	SAN FRANCISCO	Harbor Lights*	259	4.2	43.6	6.6	45.6
21	SAN FRANCISCO	New Beginnings Center	45	42.2	4.4	13.3	40.0
21	SAN FRANCISCO	Swords to Plowshares	81	43.2	21.0	3.7	32.1
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	35.3	29.4	0.0	35.3
22	GREATER LA	Ballington Plaza	132	26.5	22.0	17.4	34.1
22	GREATER LA	Father's Program	105	58.1	10.5	2.9	28.6
22	GREATER LA	Harbor Lights Program (LA)	266	4.9	18.4	0.0	76.7
22	GREATER LA	Harbor Lights Program, L.A.*	50	42.0	48.0	0.0	10.0
22	GREATER LA	High Barriers Program*	72	45.8	25.0	2.8	26.4
22	GREATER LA	Mary Lind Foundation*	68	32.4	20.6	7.4	39.7
22	GREATER LA	Move (LA Family Housing)*	35	28.6	25.7	0.0	45.7
22	GREATER LA	NDN	28	10.7	10.7	0.0	78.6
22	GREATER LA	New Directions	621	9.2	31.1	2.4	57.3
22	GREATER LA	Russ Hotel*	59	61.0	6.8	3.4	28.8
22	GREATER LA	The Haven*	328	7.9	32.0	5.2	54.9
22	GREATER LA	Veterans in Progress	450	46.9	24.4	0.0	28.7
22	GREATER LA	Vital (LA Family Housing)	62	33.9	14.5	1.6	50.0
22	GREATER LA	Weingart Veterans Program GPD/PDO	267	36.3	8.6	1.5	53.6
22	LONG BEACH	Villages at Cabrillo	543	24.7	42.4	0.6	32.4
22	LONG BEACH	Villiages at Cabrillo Women's Program	60	23.3	43.3	1.7	31.7
22	SAN DIEGO	Founders Program	23	69.6	13.0	4.3	13.0
22	SAN DIEGO	Interfaith Community Services	39	35.9	12.8	0.0	51.3
22	SAN DIEGO	New Resolve	47	44.7	23.4	4.3	27.7
22	SAN DIEGO	Veterans Bridge	12	75.0	8.3	0.0	16.7
22	SAN DIEGO	Veteran's Bridge Women's Program	9	55.6	11.1	0.0	33.3
22	SAN DIEGO	VVSD PDO*	140	35.0	43.6	10.7	10.7
22	SAN DIEGO	Welcome Home Family Program	8	75.0	12.5	0.0	12.5
22	SO NEVADA HCS	HELP Las Vegas Housing	11	54.5	27.3	9.1	9.1
22	SO NEVADA HCS	United Veterans Initiative	436	23.4	15.1	0.9	60.6

TABLE 6-11. HOUSING STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Apt/Room/ House %	Halfway House/ Institution %	No Residence %	Unknown/Other %
23	FT. MEADE	Cornerstone Rescue Mission*	287	12.2	20.9	3.5	63.4
23	FT. MEADE	Warriors Refuge	8	37.5	62.5	0.0	0.0
23	OMAHA	Catholic Charities Campus of Hope	49	2.0	77.6	6.1	14.3
23	ST CLOUD	Illinois Corporation*	56	26.8	21.4	21.4	30.4
	ALL SITES		11,013	28.1	24.8	4.3	42.8
	SITE AVERAGE		85	37.8	22.9	5.6	33.7
	SITE STD. DEV.		117	20.1	15.9	9.3	19.1

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TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	7	0.0	0.0	28.6	14.3	57.1	0.0
1	BOSTON	Veterans Hero Homestead	10	10.0	10.0	0.0	0.0	80.0	0.0
1	BOSTON	Vets Hospice Homestead	17	0.0	0.0	0.0	0.0	70.6	29.4
1	NORTHAMPTON	Trans Vet	407	13.8	1.5	22.9	24.8	36.6	0.5
1	PROVIDENCE	Nickerson-Gateway to Independence	31	16.1	19.4	0.0	16.1	45.2	3.2
1	PROVIDENCE	Northern Rhode Island Community Services	10	10.0	0.0	0.0	40.0	50.0	0.0
1	WEST HAVEN	Bassett Court	17	0.0	5.9	29.4	52.9	11.8	0.0
1	WEST HAVEN	Spooner House	38	0.0	2.6	34.2	44.7	18.4	0.0
1	WEST HAVEN	Union Avenue	12	8.3	16.7	33.3	16.7	16.7	8.3
2	ALBANY	Adirondack Vets House	7	14.3	14.3	14.3	28.6	28.6	0.0
2	ALBANY	Turner House	8	12.5	0.0	12.5	12.5	62.5	0.0
2	CANANDAIGUA	Richards House	32	12.5	0.0	0.0	78.1	6.3	3.1
3	EAST ORANGE	Gospel Services Benevolent Society*	76	19.7	10.5	5.3	28.9	34.2	1.3
3	NORTHPORT	Beacon House	69	30.4	8.7	13.0	26.1	15.9	5.8
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	98	79.6	1.0	0.0	18.4	1.0	0.0
4	ERIE	Project Hope	16	31.3	6.3	0.0	25.0	31.3	6.3
4	PHILADELPHIA	Veterans Haven	53	45.3	5.7	3.8	37.7	3.8	3.8
4	PITTSBURGH	Bill's House and Tour of Duty	7	57.1	28.6	0.0	0.0	14.3	0.0
4	PITTSBURGH	VVLP*	39	56.4	12.8	0.0	12.8	5.1	12.8
4	WILKES-BARRE	Catholic Social Services, Inc*	23	43.5	8.7	0.0	21.7	26.1	0.0
5	BALTIMORE	McVets	23	56.5	13.0	4.3	17.4	8.7	0.0
5	MARTINSBURG	Potomac Highlands	32	40.6	0.0	18.8	9.4	15.6	15.6
5	PERRY POINT	Home of the Brave	56	69.6	3.6	3.6	3.6	16.1	3.6
5	WASHINGTON DC	Southeast Veterans Service Center	54	33.3	14.8	29.6	11.1	11.1	0.0
6	FAYETTEVILLE NC	Good Shepard Ministries	11	18.2	27.3	0.0	18.2	36.4	0.0
6	HAMPTON	Salvation Army Transitional Housing	282	34.4	10.3	0.7	12.8	18.1	23.8
6	RICHMOND	Veterans Transitional Program	23	43.5	26.1	4.3	17.4	8.7	0.0
6	SALISBURY	Caring Services Inc (Housing)	19	15.8	36.8	0.0	31.6	10.5	5.3
6	SALISBURY	Love Center for Community Enhancement	16	31.3	18.8	6.3	18.8	18.8	6.3
6	SALISBURY	The Servant Center	21	4.8	9.5	0.0	19.0	66.7	0.0
7	ATLANTA	Harris House or VORC	23	47.8	4.3	0.0	43.5	0.0	4.3
7	CHARLESTON	Good Neighbor Center	107	12.1	9.3	0.9	43.9	30.8	2.8
7	COLUMBIA SC	Alston Wilkes Veterans Home	23	43.5	0.0	47.8	0.0	4.3	4.3

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
8	BAY PINES	Everybody's Tabernacle*	172	9.3	8.7	2.3	48.3	29.7	1.7
8	GAINESVILLE	VetSpace, Inc.	13	46.2	7.7	15.4	7.7	15.4	7.7
8	GAINESVILLE	VSDTH*	11	90.9	9.1	0.0	0.0	0.0	0.0
8	MIAMI	HAC	34	29.4	8.8	0.0	44.1	17.6	0.0
8	MIAMI	Key West Project	8	25.0	25.0	0.0	25.0	12.5	12.5
8	MIAMI	VOA Miami Project Housing	30	16.7	10.0	0.0	6.7	66.7	0.0
8	TAMPA	ACTS	30	30.0	3.3	10.0	26.7	30.0	0.0
8	TAMPA	Brevard Transitional Housing*	103	24.3	34.0	3.9	28.2	8.7	1.0
8	TAMPA	Cocoa Project	36	8.3	11.1	0.0	58.3	16.7	5.6
9	LOUISVILLE	Genesis House	146	15.1	6.2	2.1	61.6	15.1	0.0
9	LOUISVILLE	St. Vincent De Paul Society*	35	22.9	2.9	2.9	17.1	54.3	0.0
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56	35.7	14.3	1.8	14.3	33.9	0.0
9	MEMPHIS	Barron Heights Transitional Center	117	21.4	23.9	0.0	34.2	20.5	0.0
9	MEMPHIS	Cocaine Alcohol Awareness Program	245	21.6	10.6	0.8	35.1	30.2	1.6
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	28	17.9	3.6	0.0	28.6	46.4	3.6
9	MOUNTAIN HOME	Steps House, Inc.*	24	91.7	0.0	0.0	4.2	0.0	4.2
9	NASHVILLE	Buffalo Valley Inc.	54	48.1	5.6	0.0	42.6	3.7	0.0
10	CINCINNATI	Moses House	18	44.4	5.6	5.6	11.1	33.3	0.0
10	CLEVELAND	Cross Roads	37	24.3	13.5	0.0	40.5	13.5	8.1
10	CLEVELAND	Donofrio Home*	17	11.8	5.9	17.6	23.5	35.3	5.9
11	BATTLE CREEK	VOA Lansing GPDH*	34	26.5	5.9	5.9	38.2	23.5	0.0
11	INDIANAPOLIS	Far From Home - Hossier	12	33.3	0.0	8.3	41.7	16.7	0.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	106	34.9	12.3	1.9	34.0	15.1	1.9
11	TOLEDO	Home Zone	9	11.1	11.1	11.1	22.2	44.4	0.0
12	HINES	Inner Voice	17	41.2	11.8	0.0	23.5	23.5	0.0
12	MADISON	Vets Assistance Program	57	17.5	5.3	0.0	31.6	42.1	3.5
12	MILWAUKEE	Armitage House*	5	40.0	0.0	0.0	40.0	20.0	0.0
12	MILWAUKEE	Guest House of Milwaukee*	42	9.5	14.3	4.8	54.8	16.7	0.0
12	MILWAUKEE	NABV*	35	40.0	2.9	0.0	14.3	37.1	5.7
12	MILWAUKEE	Vets Place Central	231	30.3	3.0	1.3	42.9	20.3	2.2
12	MILWAUKEE	Vet's Place Southern Center	52	38.5	3.8	1.9	46.2	5.8	3.8
12	TOMAH	Veterans Assistance Center	143	20.3	7.7	7.7	28.0	36.4	0.0
15	KANSAS CITY	Benilde Hall	67	52.2	14.9	1.5	19.4	10.4	1.5

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
16	HOUSTON	DeGeorge SRO Project for Veterans*	89	49.4	12.4	2.2	18.0	18.0	0.0
16	JACKSON	I.S.I.A.H. Project	117	21.4	22.2	4.3	19.7	29.9	2.6
16	NEW ORLEANS	Gateway Foundation Inc	55	34.5	5.5	0.0	16.4	43.6	0.0
16	NEW ORLEANS	Substance AbuseService Program	70	4.3	1.4	1.4	45.7	47.1	0.0
16	NEW ORLEANS	Unity for the Homeless	72	23.6	5.6	0.0	27.8	43.1	0.0
16	OKLAHOMA CITY	Creekside	9	0.0	0.0	11.1	11.1	77.8	0.0
16	OKLAHOMA CITY	Mason Park	7	0.0	0.0	0.0	57.1	42.9	0.0
16	SHREVEPORT	Ben's House	68	35.3	10.3	5.9	22.1	25.0	1.5
16	SHREVEPORT	Step-Up*	75	37.3	2.7	2.7	36.0	20.0	1.3
17	CENT. TEXAS HCS	CPHV	15	60.0	20.0	20.0	0.0	0.0	0.0
17	DALLAS	Presbyterian Night Shelter	65	21.5	4.6	23.1	38.5	10.8	1.5
18	EL PASO OPC	Veterans Transition Center	28	14.3	7.1	39.3	28.6	10.7	0.0
18	NEW MEXICO HCS	RS&VP*	141	13.5	2.1	5.7	53.9	17.0	7.8
18	PHOENIX	ABC*	537	27.0	9.5	0.0	37.1	25.7	0.7
18	TUCSON	Comin' Home	16	25.0	6.3	18.8	12.5	18.8	18.8
18	TUCSON	Esperanza En Escalante	17	5.9	5.9	0.0	0.0	88.2	0.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	31	35.5	6.5	0.0	41.9	12.9	3.2
19	SALT LAKE CITY	PDO*	23	47.8	8.7	0.0	30.4	8.7	4.3
19	SALT LAKE CITY	VALOR Apartments	9	22.2	33.3	0.0	33.3	0.0	11.1
19	SALT LAKE CITY	VALOR House	69	21.7	13.0	0.0	40.6	23.2	1.4
19	SHERIDAN	VOA Sheridan*	170	11.8	4.1	0.0	37.6	46.5	0.0
20	PORTLAND	Tahana White Crow Foundation	7	0.0	0.0	0.0	57.1	42.9	0.0
20	SEATTLE	PDO*	46	15.2	15.2	4.3	13.0	47.8	4.3
20	WALLA WALLA	C.O.R.D.	33	33.3	6.1	12.1	12.1	36.4	0.0
20	WALLA WALLA	CW Comprehensive Mental Health	19	15.8	5.3	0.0	68.4	0.0	10.5
21	CENTRAL CA HCS	Town House Campus	179	24.0	6.1	0.6	39.7	27.4	2.2
21	NORTHERN CA HCS	Operation Dignity	131	9.9	5.3	2.3	38.9	42.0	1.5
21	NORTHERN CA HCS	Sacramento Service Center	52	44.2	15.4	5.8	25.0	9.6	0.0
21	PALO ALTO	Clara Mateo Alliance*	220	21.4	7.3	0.9	55.5	14.1	0.9
21	PALO ALTO	Homeles Veterans Emergency Housing*	278	4.7	1.1	0.7	86.0	6.8	0.7
21	SAN FRANCISCO	Harbor Lights*	259	0.0	0.0	0.0	100.0	0.0	0.0
21	SAN FRANCISCO	New Beginnings Center	45	55.6	2.2	2.2	20.0	17.8	2.2
21	SAN FRANCISCO	Swords to Plowshares	81	14.8	6.2	7.4	24.7	44.4	2.5
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	23.5	0.0	17.6	23.5	17.6	17.6

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Program Name	Discharges N	Full Time %	Part Time %	Voc Training/ Volunteer %	Unemployed %	Disabled/ Retired %	Unknown/ Other %
22	GREATER LA	Ballington Plaza	132	25.0	13.6	8.3	33.3	15.2	4.5
22	GREATER LA	Father's Program	105	67.6	4.8	1.0	24.8	1.9	0.0
22	GREATER LA	Harbor Lights Program (LA)	266	6.0	3.0	12.8	61.7	3.0	13.5
22	GREATER LA	Harbor Lights Program, L.A.*	50	52.0	10.0	14.0	10.0	12.0	2.0
22	GREATER LA	High Barriers Program*	72	31.9	4.2	1.4	41.7	20.8	0.0
22	GREATER LA	Mary Lind Foundation*	68	30.9	0.0	2.9	29.4	26.5	10.3
22	GREATER LA	Move (LA Family Housing)*	35	40.0	14.3	0.0	31.4	11.4	2.9
22	GREATER LA	NDN	28	0.0	0.0	0.0	67.9	32.1	0.0
22	GREATER LA	New Directions	621	7.6	0.5	0.0	74.6	17.2	0.2
22	GREATER LA	Russ Hotel*	59	16.9	0.0	5.1	40.7	37.3	0.0
22	GREATER LA	The Haven*	328	11.0	2.7	0.9	77.4	7.9	0.0
22	GREATER LA	Veterans in Progress	450	56.7	4.0	1.6	34.2	3.6	0.0
22	GREATER LA	Vital (LA Family Housing)	62	37.1	6.5	3.2	24.2	22.6	6.5
22	GREATER LA	Weingart Veterans Program GPD/PDO	267	20.2	5.2	1.1	38.6	34.5	0.4
22	LONG BEACH	Villages at Cabrillo	543	39.8	5.9	1.8	28.2	15.8	8.5
22	LONG BEACH	Villiages at Cabrillo Women's Program	60	35.0	10.0	3.3	45.0	5.0	1.7
22	SAN DIEGO	Founders Program	23	87.0	4.3	0.0	0.0	4.3	4.3
22	SAN DIEGO	Interfaith Community Services	39	64.1	2.6	2.6	25.6	0.0	5.1
22	SAN DIEGO	New Resolve	47	29.8	12.8	0.0	21.3	34.0	2.1
22	SAN DIEGO	Veterans Bridge	12	8.3	16.7	8.3	0.0	66.7	0.0
22	SAN DIEGO	Veteran's Bridge Women's Program	9	44.4	11.1	0.0	11.1	22.2	11.1
22	SAN DIEGO	VVSD PDO*	140	52.1	5.7	9.3	14.3	17.1	1.4
22	SAN DIEGO	Welcome Home Family Program	8	50.0	0.0	0.0	37.5	12.5	0.0
22	SO NEVADA HCS	HELP Las Vegas Housing	11	18.2	9.1	9.1	18.2	45.5	0.0
22	SO NEVADA HCS	United Veterans Initiative	436	42.2	4.6	0.7	33.3	19.0	0.2
23	FT. MEADE	Cornerstone Rescue Mission*	287	6.6	4.2	2.4	27.5	26.1	33.1
23	FT. MEADE	Warriors Refuge	8	0.0	0.0	25.0	75.0	0.0	0.0
23	OMAHA	Catholic Charities Campus of Hope	49	8.2	0.0	2.0	61.2	18.4	10.2
23	ST CLOUD	Illinois Corporation*	56	16.1	37.5	1.8	25.0	19.6	0.0
	ALL SITES		11,012	25.9	6.6	3.8	39.3	20.7	3.6
	SITE AVERAGE		85	28.1	8.3	5.6	30.4	24.2	3.3
	SITE STD. DEV.		117	20.0	8.0	9.1	19.6	18.7	5.6

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM

				Alcohol Problems			Drug Problems			Mental Health Problems		
VISN	Site Name	Program Name	Discharges N	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
1	BEDFORD	Veterans Northeast Outreach Center, Inc.	7	71.4	40.0	60.0	71.4	60.0	60.0	100.0	28.6	71.4
1	BOSTON	Veterans Hero Homestead	10	60.0	50.0	100.0	10.0	0.0	100.0	0.0		
1	BOSTON	Vets Hospice Homestead	17	58.8	70.0	40.0	35.3	66.7	50.0	11.8	50.0	50.0
1	NORTHAMPTON	Trans Vet	408	85.5	57.9	84.5	52.9	56.9	81.9	64.0	37.5	83.5
1	PROVIDENCE	Nickerson-Gateway to Independence	31	80.6	32.0	96.0	45.2	35.7	100.0	67.7	19.0	100.0
1	PROVIDENCE	Northern Rhode Island Community Services	10	90.0	88.9	88.9	90.0	66.7	77.8	60.0	16.7	100.0
1	WEST HAVEN	Bassett Court	17	82.4	64.3	92.9	58.8	80.0	100.0	94.1	37.5	100.0
1	WEST HAVEN	Spooner House	38	63.2	45.8	100.0	47.4	38.9	100.0	76.3	37.9	100.0
1	WEST HAVEN	Union Avenue	12	91.7	72.7	90.9	83.3	50.0	90.0	100.0	50.0	91.7
2	ALBANY	Adirondack Vets House	7	57.1	25.0	50.0	28.6	50.0	0.0	100.0	14.3	71.4
2	ALBANY	Turner House	8	62.5	40.0	40.0	12.5	100.0	100.0	62.5	60.0	60.0
2	CANANDAIGUA	Richards House	32	100.0	56.3	93.8	100.0	53.1	93.8	53.1	41.2	88.2
3	EAST ORANGE	Gospel Services Benevolent Society*	76	40.8	51.6	87.1	80.3	45.9	91.8	26.3	35.0	95.0
3	NORTHPORT	Beacon House	69	72.5	46.0	62.0	55.1	55.3	57.9	17.4	25.0	83.3
4	COATESVILLE	Phila. Vets Multi-Serv Cntr	98	77.6	65.8	96.1	78.6	72.7	96.1	20.4	80.0	90.0
4	ERIE	Project Hope	16	62.5	40.0	50.0	0.0			31.3	0.0	80.0
4	PHILADELPHIA	Veterans Haven	53	60.4	59.4	43.8	71.7	39.5	42.1	26.4	35.7	35.7
4	PITTSBURGH	Bill's House and Tour of Duty	7	57.1	50.0	75.0	57.1	50.0	75.0	0.0		
4	PITTSBURGH	VVLP*	39	56.4	59.1	50.0	66.7	65.4	34.6	17.9	42.9	100.0
4	WILKES-BARRE	Catholic Social Services, Inc*	23	69.6	62.5	81.3	21.7	80.0	40.0	8.7	0.0	50.0
5	BALTIMORE	McVets	23	82.6	84.2	100.0	87.0	90.0	100.0	47.8	90.9	100.0
5	MARTINSBURG	Potomac Highlands	32	87.5	50.0	75.0	81.3	46.2	73.1	78.1	44.0	84.0
5	PERRY POINT	Home of the Brave	56	98.2	87.3	94.5	75.0	83.3	92.9	100.0	82.1	94.6
5	WASHINGTON DC	Southeast Veterans Service Center	54	24.1	7.7	92.3	79.6	25.6	88.4	11.1	0.0	66.7
6	FAYETTEVILLE NC	Good Shepard Ministries	11	90.9	50.0	20.0	72.7	25.0	12.5	63.6	28.6	28.6
6	HAMPTON	Salvation Army Transitional Housing	282	72.7	93.7	100.0	72.0	81.8	100.0	61.0	95.9	100.0
6	RICHMOND	Veterans Transitional Program	23	21.7	80.0	100.0	78.3	55.6	83.3	30.4	28.6	85.7
6	SALISBURY	Caring Services Inc (Housing)	19	100.0	57.9	94.7	94.7	61.1	94.4	36.8	28.6	100.0
6	SALISBURY	Love Center for Community Enhancement	16	100.0	0.0	100.0	100.0	0.0	100.0	43.8	0.0	100.0
6	SALISBURY	The Servant Center	21	90.5	47.4	63.2	76.2	50.0	75.0	66.7	64.3	100.0

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM, CONTINUED

				Alcohol Problems			Drug Problems			Mental Health Problems		
VISN	Site Name	Program Name	Discharges N	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
7	ATLANTA	Harris House or VORC	23	69.6	43.8	43.8	78.3	38.9	33.3	4.3	100.0	100.0
7	CHARLESTON	Good Neighbor Center	107	82.2	13.6	1.1	75.7	11.1	1.2	70.1	4.0	0.0
7	COLUMBIA SC	Alston Wilkes Veterans Home	23	56.5	23.1	92.3	43.5	40.0	100.0	56.5	53.8	92.3
8	BAY PINES	Everybody's Tabernacle*	172	69.8	48.3	94.2	41.3	46.5	95.8	51.2	18.2	97.7
8	GAINESVILLE	VetSpace, Inc.	13	69.2	55.6	66.7	30.8	100.0	50.0	38.5	80.0	80.0
8	GAINESVILLE	VSDTH*	11	0.0			9.1	100.0	0.0	18.2	50.0	50.0
8	MIAMI	HAC	34	61.8	14.3	38.1	38.2	23.1	53.8	29.4	10.0	50.0
8	MIAMI	Key West Project	8	87.5	71.4	85.7	25.0	50.0	100.0	0.0		
8	MIAMI	VOA Miami Project Housing	30	76.7	30.4	73.9	80.0	37.5	62.5	66.7	40.0	75.0
8	TAMPA	ACTS	30	100.0	70.0	100.0	96.7	75.9	96.6	73.3	68.2	100.0
8	TAMPA	Brevard Transitional Housing*	103	88.3	61.5	82.4	68.9	60.6	73.2	49.5	76.5	82.4
8	TAMPA	Cocoa Project	36	69.4	0.0	20.0	61.1	0.0	18.2	97.2	5.7	20.0
9	LOUISVILLE	Genesis House	146	97.9	63.6	86.7	93.8	65.0	85.4	50.0	49.3	89.0
9	LOUISVILLE	St. Vincent De Paul Society*	35	65.7	56.5	73.9	54.3	47.4	84.2	62.9	72.7	90.9
9	MEMPHIS	Alpha Omega Veterans Services, Inc.	56	94.6	66.0	88.7	83.9	66.0	89.4	58.9	66.7	100.0
9	MEMPHIS	Barron Heights Transitional Center	117	76.9	31.1	97.8	80.3	26.6	100.0	42.7	14.0	98.0
9	MEMPHIS	Cocaine Alcohol Awareness Program	245	77.6	32.1	15.8	77.1	36.0	16.4	20.4	6.0	38.0
9	MOUNTAIN HOME	Fairview Housing Management Corp.*	28	96.4	92.6	40.7	67.9	89.5	57.9	75.0	57.1	42.9
9	MOUNTAIN HOME	Steps House, Inc.*	24	91.7	77.3	86.4	83.3	85.0	95.0	50.0	91.7	83.3
9	NASHVILLE	Buffalo Valley Inc.	54	98.1	77.4	39.6	96.3	76.9	40.4	40.7	31.8	63.6
10	CINCINNATI	Moses House	18	100.0	100.0	94.4	83.3	100.0	93.3	33.3	83.3	100.0
10	CLEVELAND	Cross Roads	37	51.4	42.1	78.9	18.9	42.9	100.0	24.3	22.2	66.7
10	CLEVELAND	Donofrio Home*	17	58.8	100.0	90.0	76.5	92.3	84.6	58.8	80.0	100.0
11	BATTLE CREEK	VOA Lansing GPDH*	34	82.4	21.4	60.7	73.5	36.0	64.0	26.5	33.3	88.9
11	INDIANAPOLIS	Far From Home - Hossier	12	83.3	50.0	60.0	75.0	55.6	55.6	33.3	0.0	50.0
11	N. INDIANA	Stepping Stones for Veterans, Inc.	106	86.8	84.8	82.6	52.8	87.5	82.1	20.8	63.6	86.4
11	TOLEDO	Home Zone	9	88.9	100.0	100.0	66.7	100.0	100.0	100.0	22.2	100.0

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM, CONTINUED

				Alcohol Problems			Drug Problems			Mental Health Problems		
VISN	Site Name	Program Name	Discharges N	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
12	HINES	Inner Voice	17	82.4	92.9	64.3	94.1	75.0	75.0	35.3	50.0	83.3
12	MADISON	Vets Assistance Program	57	84.2	79.2	72.9	42.1	66.7	79.2	84.2	68.8	83.3
12	MILWAUKEE	Armitage House*	5	40.0	50.0	50.0	0.0			20.0	100.0	100.0
12	MILWAUKEE	Guest House of Milwaukee*	42	61.9	19.2	34.6	61.9	19.2	38.5	33.3	21.4	71.4
12	MILWAUKEE	NABV*	35	62.9	18.2	27.3	60.0	14.3	28.6	37.1	23.1	53.8
12	MILWAUKEE	Vets Place Central	231	86.6	47.5	55.0	79.2	49.2	53.0	11.7	40.7	51.9
12	MILWAUKEE	Vet's Place Southern Center	52	86.5	60.0	40.0	73.1	52.6	42.1	59.6	45.2	48.4
12	TOMAH	Veterans Assistance Center	143	78.3	66.1	46.4	34.3	57.1	42.9	69.2	68.7	90.9
15	KANSAS CITY	Benilde Hall	67	88.1	23.7	81.4	82.1	25.5	85.5	23.9	12.5	87.5
16	HOUSTON	DeGeorge SRO Project for Veterans*	89	55.1	57.1	71.4	64.0	52.6	61.4	21.3	36.8	68.4
16	JACKSON	I.S.I.A.H. Project	117	90.6	46.2	81.1	70.1	39.0	81.7	34.2	32.5	95.0
16	NEW ORLEANS	Gateway Foundation Inc	55	65.5	66.7	97.2	72.7	60.0	97.5	43.6	66.7	95.8
16	NEW ORLEANS	Substance AbuseService Program	70	100.0	90.0	18.6	98.6	89.9	18.8	100.0	20.0	18.6
16	NEW ORLEANS	Unity for the Homeless	72	66.7	81.3	97.9	69.4	84.0	100.0	50.0	72.2	97.2
16	OKLAHOMA CITY	Creekside	9	77.8	100.0	85.7	66.7	100.0	83.3	100.0	100.0	88.9
16	OKLAHOMA CITY	Mason Park	7	71.4	40.0	60.0	57.1	25.0	50.0	100.0	42.9	71.4
16	SHREVEPORT	Ben's House	68	91.2	59.7	87.1	77.9	66.0	92.5	8.8	33.3	83.3
16	SHREVEPORT	Step-Up*	75	92.0	63.8	88.4	86.7	66.2	89.2	6.7	60.0	80.0
17	CENT. TEXAS HCS	CPHV	15	20.0	33.3	66.7	80.0	66.7	66.7	40.0	66.7	83.3
17	DALLAS	Presbyterian Night Shelter	65	66.2	39.5	95.3	40.0	11.5	92.3	44.6	13.8	86.2
18	EL PASO OPC	Veterans Transition Center	28	46.4	23.1	92.3	21.4	0.0	100.0	25.0	0.0	85.7
18	NEW MEXICO HCS	RS&VP*	141	90.1	51.2	63.8	73.8	48.1	61.5	49.6	41.4	65.7
18	PHOENIX	ABC*	537	49.2	13.6	52.3	36.3	14.9	55.4	30.0	8.7	70.2
18	TUCSON	Comin' Home	16	100.0	93.8	93.8	56.3	100.0	88.9	62.5	80.0	100.0
18	TUCSON	Esperanza En Escalante	17	64.7	45.5	90.9	5.9	100.0	100.0	35.3	33.3	100.0
19	SALT LAKE CITY	Homeless Veterans Fellowship	31	48.4	60.0	40.0	29.0	22.2	33.3	16.1	0.0	40.0
19	SALT LAKE CITY	PDO*	23	56.5	46.2	69.2	47.8	36.4	45.5	34.8	0.0	75.0
19	SALT LAKE CITY	VALOR Apartments	9	100.0	44.4	88.9	55.6	20.0	80.0	0.0		
19	SALT LAKE CITY	VALOR House	69	47.8	30.3	51.5	40.6	32.1	57.1	52.2	36.1	77.8
19	SHERIDAN	VOA Sheridan*	170	57.1	5.2	23.7	19.4	3.0	27.3	56.5	4.2	30.2

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM, CONTINUED

				Alcohol Problems			Drug Problems			Mental Health Problems		
VISN	Site Name	Program Name	Discharges N	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
20	PORTLAND	Tahana White Crow Foundation	7	85.7	33.3	16.7	57.1	50.0	25.0	71.4	20.0	20.0
20	SEATTLE	PDO*	46	80.4	70.3	83.8	58.7	74.1	88.9	87.0	57.5	90.0
20	WALLA WALLA	C.O.R.D.	33	90.9	80.0	83.3	33.3	81.8	81.8	15.2	60.0	80.0
20	WALLA WALLA	CW Comprehensive Mental Health	19	73.7	7.1	28.6	15.8	33.3	33.3	21.1	0.0	25.0
21	CENTRAL CA HCS	Town House Campus	179	22.9	22.0	51.2	30.7	14.5	40.0	22.3	12.5	77.5
21	NORTHERN CA HCS	Operation Dignity	131	48.1	60.3	92.1	52.7	65.2	95.7	44.3	74.1	100.0
21	NORTHERN CA HCS	Sacramento Service Center	52	53.8	39.3	96.4	59.6	45.2	90.3	25.0	30.8	100.0
21	PALO ALTO	Clara Mateo Alliance*	220	31.8	34.3	74.3	32.7	31.9	70.8	27.7	18.0	85.2
21	PALO ALTO	Homeles Veterans Emergency Housing*	278	89.2	58.5	94.4	77.3	55.8	93.5	18.0	54.0	96.0
21	SAN FRANCISCO	Harbor Lights*	259	74.9	60.3	47.9	73.4	59.5	48.4	30.9	61.3	61.3
21	SAN FRANCISCO	New Beginnings Center	45	84.4	50.0	50.0	55.6	48.0	48.0	28.9	38.5	69.2
21	SAN FRANCISCO	Swords to Plowshares	81	88.9	72.2	81.9	74.1	71.7	83.3	75.3	57.4	90.2
21	SAN FRANCISCO	Vietnam Vets of CA Eureka	17	35.3	33.3	66.7	58.8	30.0	100.0	47.1	50.0	100.0

TABLE 6-13. CLINICAL IMPROVEMENT AND FOLLOW-UP, GRANT AND PER DIEM PROGRAM, CONTINUED

				Alcohol Problems			Drug Problems			Mental Health Problems		
VISN	Site Name	Program Name	Discharges N	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %	Problem At Admit %	Improve At Discharge %	Follow Up Tx %
22	GREATER LA	Ballington Plaza	132	46.2	32.8	70.5	48.5	37.5	68.8	32.6	44.2	74.4
22	GREATER LA	Father's Program	105	59.0	50.0	80.6	66.7	45.7	80.0	10.5	54.5	90.9
22	GREATER LA	Harbor Lights Program (LA)	266	100.0	41.0	28.6	100.0	41.0	28.6	1.1	66.7	66.7
22	GREATER LA	Harbor Lights Program, L.A.*	50	100.0	94.0	90.0	100.0	92.0	88.0	8.0	75.0	50.0
22	GREATER LA	High Barriers Program*	72	61.1	54.5	86.4	68.1	51.0	87.8	29.2	47.6	85.7
22	GREATER LA	Mary Lind Foundation*	68	100.0	79.4	72.1	100.0	79.4	72.1	100.0	72.1	70.6
22	GREATER LA	Move (LA Family Housing)*	35	57.1	55.0	95.0	42.9	40.0	93.3	31.4	54.5	90.9
22	GREATER LA	NDN	28	100.0	0.0	10.7	100.0	0.0	10.7	96.4	0.0	11.1
22	GREATER LA	New Directions	621	99.2	7.8	39.3	98.9	7.8	39.4	19.5	1.7	66.9
22	GREATER LA	Russ Hotel*	59	28.8	41.2	47.1	50.8	40.0	56.7	20.3	25.0	66.7
22	GREATER LA	The Haven*	328	96.3	80.4	64.9	88.4	79.7	61.7	17.7	51.7	58.6
22	GREATER LA	Veterans in Progress	450	65.1	59.7	87.0	67.1	52.6	86.1	21.1	53.7	87.4
22	GREATER LA	Vital (LA Family Housing)	62	43.5	51.9	96.3	37.1	47.8	100.0	32.3	60.0	100.0
22	GREATER LA	Weingart Veterans Program GPD/PDO	267	52.8	22.0	66.0	57.3	25.5	70.6	41.9	8.9	97.3
22	LONG BEACH	Villages at Cabrillo	543	74.4	68.3	84.2	61.3	66.4	83.8	43.1	70.5	86.8
22	LONG BEACH	Villiages at Cabrillo Women's Program	60	31.7	47.4	84.2	31.7	47.4	78.9	21.7	15.4	92.3
22	SAN DIEGO	Founders Program	23	95.7	81.8	81.8	100.0	82.6	82.6	43.5	70.0	60.0
22	SAN DIEGO	Interfaith Community Services	39	35.9	28.6	35.7	35.9	28.6	28.6	7.7	33.3	33.3
22	SAN DIEGO	New Resolve	47	89.4	78.6	88.1	74.5	74.3	94.3	57.4	48.1	85.2
22	SAN DIEGO	Veterans Bridge	12	25.0	0.0	66.7	41.7	0.0	60.0	25.0	33.3	100.0
22	SAN DIEGO	Veteran's Bridge Women's Program	9	0.0			0.0			33.3	33.3	66.7
22	SAN DIEGO	VVSD PDO*	140	82.9	85.3	81.9	92.9	84.6	77.7	42.1	81.4	74.6
22	SAN DIEGO	Welcome Home Family Program	8	87.5	85.7	100.0	87.5	85.7	100.0	37.5	66.7	100.0
22	SO NEVADA HCS	HELP Las Vegas Housing	11	18.2	0.0	50.0	9.1	0.0	0.0	9.1	0.0	0.0
22	SO NEVADA HCS	United Veterans Initiative	436	46.3	8.9	94.6	27.3	3.4	87.4	20.9	12.1	94.5
23	FT. MEADE	Cornerstone Rescue Mission*	287	51.2	38.1	67.3	5.6	25.0	81.3	34.8	41.0	79.0
23	FT. MEADE	Warriors Refuge	8	75.0	66.7	66.7	25.0	100.0	100.0	50.0	75.0	100.0
23	OMAHA	Catholic Charities Campus of Hope	49	98.0	89.6	89.6	57.1	89.3	85.7	44.9	81.8	81.8
23	ST CLOUD	Illinois Corporation*	56	57.1	18.8	43.8	12.5	28.6	42.9	39.3	4.5	63.6
	ALL SITES		11,013	71.7	49.9	68.2	62.2	48.9	67.5	36.3	42.6	77.7
	SITE AVERAGE		85	70.7	52.0	70.4	59.5	52.3	70.0	42.7	42.2	76.5
	SITE STD. DEV.		117	23.2	25.7	24.7	26.5	27.7	27.7	26.9	27.3	24.0

CHAPTER 7

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the $10 million in expansion funds in FY 93 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There were 23[1] such programs in operation during FY 2002.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs that is not intended to be a permanent residence). Some program sites combine both types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter Plus Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 8).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus,

[1] VACO initially funded 26 programs. In FY 2000, Bedford was added to the evaluation because they took over case management of some of the veterans who were originally admitted to Boston's Supported Housing program. In FY 2001, three programs discontinued participation in the Supported Housing evaluation (Anchorage, Milwaukee and Tomah). Milwaukee and Tomah's data continue to be reported in the Grant and Per Diem section of this report. Coatesville discontinued their SH program in FY 2002. Additionally, the program at Tucson did not treat any veterans in FY 2002, and therefore has no data in the current report.

SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. For the purposes of this monitoring system, work of SH clinicians during the phase of referral and placement is captured in advance of formal admission through the use of a "pre-residential" program entry date. (This procedure was implemented in FY 96). Clinicians in the SH program complete a progress report six months after each veteran's admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 7-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2002, 1,329 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is somewhat fewer than the 1,639 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 7-1). Overall, 40 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Patient Characteristics

Table 7-2 presents data on demographic characteristics of veterans in SH over the period FY 2000 to FY 2002. The mean age of veterans in the program is 47 years. Most veterans in the program (97 percent) are men. About half (53 percent) are African American, and most are either divorced (44 percent) or were never married (37 percent).

In the three years prior to contact with the HCHV program, about 27 percent of the veterans were usually working full-time, and about 25 percent were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only four. The most typical income of SH veterans at the time of intake was under $500 per month. About 37 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 7-3, veterans in the SH program have serious clinical problems. The majority (73 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this group: 42 percent were assigned a serious diagnosis. Overall, 85 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Almost one-third were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 7-4. The majority were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 38 percent had been homeless for over six months at the time of intake. Over half of the veterans in the program are encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn. Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 7-5 summarizes several process indicators for veterans who reached completed their first six months in SH during FY 2002; there were 297 veterans in this group. There is a substantial reliance on transitional housing for these new cases; after six months in the program, about 73 percent of these veterans had been placed into transitional housing. Over half of these active cases were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was $251 per month, and 49 percent benefited from some type of rent subsidy. There has been a substantial increase in the percentage of veterans who receive Section 8 rental assistance. On average, veterans receive about $1,000 per month from combined work and other income.

Terminated Cases

Comparable information reported at discharge is reported by site in Tables 7-6 through 7-8. About 25 percent of these veterans are in permanent housing at time of discharge, with about 64 percent housed in special programs for veterans. A slightly lower percentage of terminated cases as active cases receive rental subsidies (45 percent vs. 49 percent). The average rent paid in this group of terminated cases is about the same as that paid by active cases ($258 vs. $251). About 42 percent of veterans report full time employment at time of discharge from the program.

G. Treatment Outcomes

Ratings of clinical improvement are shown for the group of active cases in Table 7-5 and for those discharged from the program in Table 7-9. Clinical change was rated from 1 (substantial deterioration) to 5 (substantial improvement) for those who exhibited the problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and mental

health problems are 4.2, 4.2 and 3.8 respectively. Improvement scores on the three problems areas for terminated cases is 3.8, 3.7 and 3.6, underscoring the influence of "short stayers" in this group.

Table 7-10 shows that the average length of stay in supported housing is over a year (537 days); however, this average is skewed by a small number of sites that have exceptionally long average stays (e.g., over three years). These programs place veterans exclusively in permanent housing and emphasize long-term case management. The median length of stay in SH (not shown in Table 7-10) is 241 days. About half of terminations (53 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 29 percent of the cases), it is generally for substance use rule violations.

Over half (59 percent) of veterans in SH are housed at time of termination from the program. About 22 percent are discharged to a homeless or unknown status. These housing outcomes have remained fairly steady over the last three years[2]; however, there has been noticeable improvement on the critical monitor for housing outcomes, namely a decrease in the percentage of veterans who are discharged to homeless or unknown status. In FY 2002, approximately 23 percent left the program with unknown status.

H. Summary

As indicated by intake characteristics, the SH program continues to contact the appropriate target population. The performance of the program has remained steady or improved slightly on virtually all outcome measures. As indicated by the long lengths of stay in SH, the program emphasizes long-term case management. Thus, discharge data for some programs over-represent unsuccessful cases, because successful cases continue participation in the program. The SH program continues to be an important resource for long-term case management for homeless veterans.

[2] The percentage of veterans with unknown housing status has been lower since FY 2000, partly due to Milwaukee and Tomah dropping out of the SH evaluation. These programs together discharged over 300 veterans per year with below average housing percentages and above average unknown status percentages.

TABLE 7-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE		***VETERANS TREATED / FTEE***	
1	BEDFORD	52	45	1,078	24.0	1.0	1,078.0		***45.0***	
1	BOSTON	29	16	113	7.1	1.0	113.0		***16.0***	
1	PROVIDENCE	57	56	5,152	92.0	1.8	2,944.0		***32.0***	
1	WEST HAVEN	47	40	444	11.1	1.0	444.0		***40.0***	
2	ALBANY	16	16	300	18.8	0.4	750.0		***40.0***	
2	BUFFALO	36	26	261	10.0	2.0	130.5		***13.0***	*
3	BRONX	24	17	162	9.5	1.3	124.6		***13.1***	
3	EAST ORANGE	94	83	256	3.1	1.5	170.7		***55.3***	
3	LYONS	56	35	133	3.8	2.0	66.5	*	***17.5***	
4	PITTSBURGH	23	22	545	24.8	2.0	272.5		***11.0***	*
4	WILKES-BARRE	56	33	240	7.3	1.1	218.2		***30.0***	
8	TAMPA	36	26	83	3.2	1.0	83.0	*	***26.0***	
11	BATTLE CREEK	112	89	2,104	23.6	2.0	1,052.0		***44.5***	
11	INDIANAPOLIS	26	18	163	9.1	1.4	116.4		***12.9***	*
12	CHICAGO WS	46	43	645	15.0	1.0	645.0		***43.0***	
12	HINES	57	41	319	7.8	2.0	159.5		***20.5***	
15	KANSAS CITY	15	14	172	12.3	2.0	86.0	*	***7.0***	*
16	HOUSTON	162	112	1,592	14.2	1.0	1,592.0		***112.0***	
16	LITTLE ROCK	121	102	1,842	18.1	1.3	1,473.6		***81.6***	
20	PORTLAND	91	84	745	8.9	2.0	372.5		***42.0***	
20	SEATTLE	25	15	52	3.5	1.0	52.0	*	***15.0***	
22	GREATER LOS ANGELES	458	396	1,374	3.5	3.0	458.0		***132.0***	
	ALL SITES	1,639	1,329	17,775	13.4	32.7	543.6		***40.6***	
	SITE AVERAGE	75	60	808	15.0	1.5	305.8		***31.5***	
	SITE STD. DEV.	94	81	1,146	18.5	0.6	212.9		***18.5***	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION*
STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY.
AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 100 OR > 1000 VISITS/FTEE AND SITES WITH < 10 OR > 100 VETERANS/FTEE.
SITES WITH NO STOP CODES ENTERED IN FY02 ARE NOT INCLUDED.

TABLE 7-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM VETERANS AT INTAKE, FY 2000-2002

	FY 00 % (N=1,960)	FY 01 % (N=1,663)	FY 02 % (N=1,639)
GENDER			
Male	95.9	96.6	97.3
Female	4.1	3.4	2.7
AGE			
Mean	46.3	47.2	47.2
RACE/ETHNICITY			
White, non-Hisp.	46.2	42.0	40.4
African-American	47.4	51.6	52.7
Hispanic	4.3	5.0	5.9
Other	2.0	1.4	1.0
MARITAL STATUS			
Never married	35.2	35.3	36.7
Married/Remar.	3.7	3.1	2.7
Divorced	44.7	43.0	43.6
Separated	12.7	15.6	14.0
Widowed	3.6	3.0	3.0
EMPLOY. LAST 3 YRS			
Full-time	28.9	25.5	26.7
Part-time-Irreg.	31.6	25.9	24.6
Unemployed	21.8	30.3	31.1
Disabled/Retired	16.4	17.0	16.7
Student/Service	1.1	1.1	0.8
WORK DAYS, LAST 30 DAYS			
Mean	4.0	4.0	4.4
EARNED/REC., LAST 30 DAYS			
$0	35.0	37.9	39.2
$1-$499	34.9	31.6	30.2
$500+	30.1	30.4	30.5
PUBLIC SUPPORT	37.5	39.1	37.4

TABLE 7-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	Site Name	Serious Medical Problem %	Any Substance Abuse Dx %	Serious Psyc Dx %	Any Psyc. Or Sub. Abuse Dx %	Dual Dx %
1	BEDFORD	53.6	64.3	82.1	92.9	53.6
1	BOSTON	77.8	48.1	70.4	81.5	37.0
1	PROVIDENCE	38.5	73.1	75.0	98.1	50.0
1	WEST HAVEN	54.8	58.1	77.4	90.3	45.2
2	ALBANY	56.3	93.8	62.5	100.0	56.3
2	BUFFALO	60.7	89.3	32.1	89.3	32.1
3	BRONX	16.7	54.2	25.0	66.7 *	12.5
3	EAST ORANGE	38.3	86.6	25.6	87.8	24.4
3	LYONS	33.3	100.0	28.6	100.0	28.6
4	PITTSBURGH	21.1	89.5	47.4	94.7	42.1
4	WILKES-BARRE	63.2	80.7	68.4	91.2	57.9
8	TAMPA	55.2	65.5	62.1	89.7	37.9
11	BATTLE CREEK	52.5	82.2	57.4	92.1	47.5
11	INDIANAPOLIS	80.0	88.0	28.0	88.0	28.0
12	CHICAGO WS	42.2	68.9	55.6	95.6	28.9
12	HINES	69.1	81.8	60.0	92.7	49.1
15	KANSAS CITY	53.3	93.3	33.3	100.0	26.7
16	HOUSTON	66.0	70.9	48.5	88.3	31.1
16	LITTLE ROCK	70.8	83.3	56.3	93.8	45.8
20	PORTLAND	47.5	62.7	47.5	81.4	28.8
20	SEATTLE	59.1	63.6	77.3	86.4	54.5
22	GREATER LA	22.2	65.9	19.3	71.1 *	14.1
	ALL SITES	43.8	73.2	42.4	84.5	31.2
	SITE AVERAGE	51.5	75.6	51.8	89.6	37.8
	SITE STD. DEV.	17.6	14.3	19.6	8.5	13.3

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

			How Long Homeless						
VISN	Site Name	***Literally Homeless*** *%*	Not Currently Homeless %	< 1 mo. %	1 mo.-6 mo. %	6-12 mo. %	1 yr.-2 yr. %	>2 yr. %	***VA Outreach*** *%*
1	BEDFORD	***100.0***	0.0	39.3	25.0	14.3	7.1	14.3	***89.3***
1	BOSTON	***85.2***	3.7	44.4	29.6	7.4	3.7	11.1	***55.6***
1	PROVIDENCE	***76.9***	0.0	1.9	84.6	3.8	7.7	1.9	***78.8***
1	WEST HAVEN	***83.9***	0.0	9.7	45.2	6.5	9.7	29.0	***90.3***
2	ALBANY	***81.3***	0.0	43.8	37.5	6.3	6.3	6.3	***37.5 ****
2	BUFFALO	***67.9***	3.6	28.6	53.6	7.1	3.6	3.6	***53.6***
3	BRONX	***41.7***	58.3 *	4.2	0.0	4.2	12.5	20.8	***91.7***
3	EAST ORANGE	***31.7 ****	4.9	18.3	24.4	6.1	8.5	37.8	***17.1 ****
3	LYONS	***16.7 ****	2.4	7.1	42.9	9.5	4.8	33.3	***85.0***
4	PITTSBURGH	***15.8 ****	0.0	10.5	15.8	15.8	21.1	36.8	***36.8 ****
4	WILKES-BARRE	***59.6***	8.8	31.6	33.3	8.8	8.8	8.8	***75.4***
8	TAMPA	***58.6***	10.3	6.9	58.6	10.3	3.4	10.3	***86.2***
11	BATTLE CREEK	***47.5***	3.0	15.8	46.5	15.8	5.9	11.9	***80.2***
11	INDIANAPOLIS	***60.0***	12.0	12.0	56.0	4.0	0.0	16.0	***68.0***
12	CHICAGO WS	***88.9***	0.0	13.3	40.0	15.6	15.6	15.6	***86.7***
12	HINES	***45.5***	5.5	5.5	27.3	29.1	14.5	18.2	***70.9***
15	KANSAS CITY	***66.7***	6.7	33.3	20.0	6.7	13.3	20.0	***0.0 ****
16	HOUSTON	***62.1***	1.0	13.7	37.3	21.6	5.9	20.6	***46.6***
16	LITTLE ROCK	***70.8***	4.2	20.8	35.4	6.3	6.3	27.1	***85.4***
20	PORTLAND	***55.9***	6.8	16.9	40.7	10.2	8.5	16.9	***66.0***
20	SEATTLE	***86.4***	0.0	22.7	13.6	13.6	4.5	45.5	***95.5***
22	GREATER LA	***61.2***	9.4	16.9	37.7	11.9	10.2	13.9	***38.0 ****
	ALL SITES	***59.6***	6.4	17.0	38.3	12.0	8.6	17.6	***57.0***
	SITE AVERAGE	***62.0***	6.4	19.0	36.6	10.7	8.3	19.1	***65.2***
	SITE STD. DEV.	***22.4***	12.2	12.7	17.9	6.2	4.8	11.6	***26.3***

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-5. SELECTED CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 2002 (N=294)

TYPE OF HOUSING	%
Permanent Apartment	26.9
Transitional Apartment	73.1

SOURCE OF HOUSING	%
Commerical Landlord	16.3
Housing Authority	11.9
Specialized Vets Housing Program*	62.6
Family/Friend	1.4
Other	7.8

OTHER HOUSEHOLD MEMBERS	Mean
Family	0.1
Non-Family	5.5

RENT OF VETERANS AT 6 MONTHS	
Veterans Average Monthly Rent Paid	$251.41

% RECEIVING HOUSING SUBSIDIES	49.3

SOURCE OF HOUSING SUBSIDY	%
Section 8 %	21.4
Owned By Housing Authority %	22.8
Project Based Subsidy %	40.0
State Subsidy %	2.1
Other %	13.8

EMPLOYMENT	%
Full Time	48.0
Part Time	4.4
VI/CWT	14.6
Unemployed	3.4
Other**	29.3

INCOME	Mean
Monthly Work Income	$798.96
Monthly Other Income	$302.00

CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS

	% Admitted With Problems	6 Month Imprvmnt. Rating Mean
Alcohol Problems	78.1	4.2
Drug Problems	68.4	4.2
Mental Health Problems	57.4	3.8

* Operated in collaboration with VSOs or non-profits

** Includes disabled and retired

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

			Type Housing		Source of Housing					Other Household Members	
VISN	Site Name	Veterans Discharged	Permanent %	Transi-tional %	Comm. Landlord %	Housing Author. %	Special Vet Hous. Program %	Family/ Friend %	Other %	Family Mean	Non-Family Mean
1	BEDFORD	5	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
1	BOSTON	14	100.0	0.0	50.0	21.4	28.6	0.0	0.0	0.2	0.0
1	PROVIDENCE	38	18.4	81.6	10.5	7.9	0.0	0.0	81.6	0.0	0.0
1	WEST HAVEN	19	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	2.1
2	ALBANY	11	0.0	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0
2	BUFFALO	16	87.5	12.5	75.0	0.0	18.8	6.3	0.0	0.1	0.0
3	BRONX	6	100.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
3	EAST ORANGE	64	6.3	93.8	4.7	0.0	95.3	0.0	0.0	1.3	48.5
3	LYONS	13	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	3.5
4	PITTSBURGH	15	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.1	1.8
4	WILKES-BARRE	19	0.0	100.0	0.0	0.0	94.7	0.0	5.3	0.0	0.1
11	BATTLE CREEK	46	0.0	100.0	0.0	41.3	58.7	0.0	0.0	0.0	1.8
11	INDIANAPOLIS	11	18.2	81.8	18.2	0.0	72.7	0.0	9.1	0.0	1.5
12	CHICAGO WS	17	76.5	23.5	41.2	0.0	52.9	5.9	0.0	0.1	4.9
12	HINES	29	100.0	0.0	65.5	0.0	13.8	20.7	0.0	0.2	0.0
16	HOUSTON	5	100.0	0.0	80.0	0.0	20.0	0.0	0.0	0.0	0.0
16	LITTLE ROCK	19	100.0	0.0	42.1	31.6	0.0	5.3	21.1	0.2	0.0
20	PORTLAND	27	22.2	77.8	44.4	55.6	0.0	0.0	0.0	0.2	2.9
20	SEATTLE	10	90.0	10.0	50.0	0.0	40.0	10.0	0.0	0.2	0.0
22	GREATER LA	155	0.6	99.4	0.6	0.0	98.7	0.6	0.0	0.0	0.0
	ALL SITES	539	24.9	75.1	16.5	10.6	64.0	2.0	6.9	0.2	6.5
	SITE AVERAGE	27	46.0	54.0	29.1	12.9	49.7	2.4	5.8	0.1	3.4
	SITE STD. DEV.	34	46.2	46.2	32.7	26.1	41.8	5.2	18.5	0.3	10.7

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

				Source of Housing Subsidy*					Rent Paid
VISN	Site Name	Veterans Discharged	Receives Rental Subsidy %	Section 8 %	Owned by Housing Authority %	Project-Based Subsidy %	State Subsidy %	Other %	Veterans' Average Monthly Rent
1	BEDFORD	5	100.0	100.0	0.0	0.0	0.0	0.0	$421
1	BOSTON	14	71.4	30.0	30.0	40.0	0.0	0.0	$336
1	PROVIDENCE	38	100.0	10.5	0.0	7.9	0.0	81.6	$105
1	WEST HAVEN	19	42.1	0.0	0.0	0.0	0.0	100.0	$306
2	ALBANY	11	100.0	0.0	100.0	0.0	0.0	0.0	$184
2	BUFFALO	16	50.0	100.0	0.0	0.0	0.0	0.0	$184
3	BRONX	6	0.0						$248
3	EAST ORANGE	64	26.6	0.0	0.0	94.1	0.0	0.0	$323
3	LYONS	13	100.0	0.0	0.0	100.0	0.0	0.0	$315
4	PITTSBURGH	15	0.0						$117
4	WILKES-BARRE	19	100.0	0.0	0.0	94.7	0.0	5.3	$231
11	BATTLE CREEK	46	100.0	0.0	41.3	58.7	0.0	0.0	$175
11	INDIANAPOLIS	11	72.7	0.0	0.0	75.0	12.5	12.5	$224
12	CHICAGO WS	17	29.4	0.0	0.0	40.0	0.0	60.0	$217
12	HINES	29	10.3	66.7	0.0	33.3	0.0	0.0	$336
16	HOUSTON	5	100.0	100.0	0.0	0.0	0.0	0.0	$160
16	LITTLE ROCK	19	57.9	18.2	54.5	18.2	0.0	9.1	$211
20	PORTLAND	27	100.0	48.1	48.1	0.0	0.0	3.7	$186
20	SEATTLE	10	90.0	55.6	0.0	44.4	0.0	0.0	$350
22	GREATER LA	155	0.6	0.0	0.0	100.0	0.0	0.0	$307
	ALL SITES	539	45.3	19.3	21.3	39.8	0.4	18.9	$258
	SITE AVERAGE	27	62.6	29.4	15.2	39.2	0.7	15.1	$247
	SITE STD. DEV.	34	39.4	38.8	28.4	39.0	2.9	31.1	$86

*Percentages and means based on veterans with subsidies only.

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-8. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

			Employment Situation					Income	
VISN	Site Name	Veterans Discharged	Full Time %	Part Time %	CWT %	Unemployed %	Other %	Average Monthly Work Income*	Average Monthly Other Income*
1	BEDFORD	5	40.0	20.0	0.0	0.0	40.0	$594	$781
1	BOSTON	14	0.0	0.0	7.1	0.0	92.9	$0	$1,138
1	PROVIDENCE	38	10.5	0.0	18.4	7.9	63.2	$272	$487
1	WEST HAVEN	19	15.8	5.3	31.6	0.0	42.1	$292	$558
2	ALBANY	11	45.5	45.5	0.0	9.1	0.0		$0
2	BUFFALO	16	6.3	6.3	50.0	6.3	25.0	$505	$214
3	BRONX	6	16.7	0.0	0.0	66.7	16.7	$125	$291
3	EAST ORANGE	64	34.4	9.4	10.9	9.4	32.8	$737	$608
3	LYONS	13	84.6	0.0	7.7	0.0	0.0	$1,664	$34
4	PITTSBURGH	15	80.0	6.7	13.3	0.0	0.0	$974	$14
4	WILKES-BARRE	19	47.4	10.5	0.0	21.1	21.1	$400	$400
11	BATTLE CREEK	46	32.6	6.5	10.9	17.4	26.1	$749	$108
11	INDIANAPOLIS	11	36.4	27.3	18.2	9.1	0.0	$671	$49
12	CHICAGO WS	17	23.5	29.4	5.9	0.0	41.2	$374	$226
12	HINES	29	6.9	0.0	0.0	75.9	13.8	$83	$572
16	HOUSTON	5	0.0	0.0	20.0	0.0	40.0	$127	$275
16	LITTLE ROCK	19	15.8	0.0	0.0	5.3	63.2	$443	$724
20	PORTLAND	27	22.2	3.7	18.5	11.1	44.4	$363	$735
20	SEATTLE	10	10.0	10.0	0.0	0.0	80.0	$250	$712
22	GREATER LA	155	77.4	0.0	11.6	1.3	9.7	$1,120	$86
	ALL SITES	539	41.7	5.6	11.9	10.4	27.6	$711	$314
	SITE AVERAGE	27	30.3	9.0	11.2	12.0	32.6	$513	$401
	SITE STD. DEV.	34	26.0	12.4	12.8	21.2	26.9	$410	$321

*Average monthly income for veterans with any income.

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-9. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

			Alcohol Problems		Drug Problems		Psyc. Problems	
VISN	Site Name	Veterans Dicharged	Admitted With Problem %	***Improve. Rating At D/C Mean~***	Admitted With Problem %	Improve Rating At D/C Mean~	Admitted With Problem %	***Improve. Rating At D/C Mean~***
1	BEDFORD	5	60.0	***4.3***	40.0	4.0	100.0	***4.6***
1	BOSTON	14	50.0	***3.4***	21.4	2.7 *	71.4	***2.9 ****
1	PROVIDENCE	38	78.4	***4.1***	52.6	3.9	81.6	***3.7***
1	WEST HAVEN	19	78.9	***4.1***	47.4	3.9	84.2	***3.4***
2	ALBANY	11	90.0	***3.8***	100.0	3.0 *	72.7	***3.8***
2	BUFFALO	16	81.3	***2.8 ****	81.3	2.5 *	31.3	***3.0 ****
3	BRONX	6	66.7	***4.0***	33.3	4.0	0.0	
3	EAST ORANGE	64	84.1	***3.5***	87.5	3.6	54.4	***3.3***
3	LYONS	13	100.0	***3.9***	92.3	4.2	38.5	***3.4***
4	PITTSBURGH	15	93.3	***3.9***	80.0	4.2	40.0	***3.8***
4	WILKES-BARRE	19	84.2	***4.6***	47.4	4.8	63.2	***4.2***
11	BATTLE CREEK	46	95.1	***4.1***	73.2	4.0	85.7	***3.8***
11	INDIANAPOLIS	11	100.0	***3.3***	60.0	4.0	70.0	***2.9 ****
12	CHICAGO WS	17	70.6	***4.7***	52.9	4.6	70.6	***3.5***
12	HINES	29	100.0	***3.8***	100.0	3.8	100.0	***3.7***
16	HOUSTON	5	100.0	***2.0 ****	100.0	2.4 *	60.0	***2.3 ****
16	LITTLE ROCK	19	87.5	***3.2***	64.7	2.7 *	55.6	***3.4***
20	PORTLAND	27	84.6	***4.0***	68.0	4.2	88.0	***4.2***
20	SEATTLE	10	90.0	***4.1***	88.9	4.1	100.0	***3.9***
22	GREATER LA	155	69.6	***3.7***	72.7	3.7	42.1	***3.4***
	ALL SITES	539	80.7	***3.8***	71.3	3.7	62.1	***3.6***
	SITE AVERAGE	27	83.2	***3.8***	68.2	3.7	65.5	***3.5***
	SITE STD. DEV.	34	14.1	***0.6***	23.4	0.7	26.0	***0.5***

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-10. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Dicharged	***Mean Total Days In Program***	***Mutual Term.*** %	Mode of Discharge: Involun-tarily Discharged %	Mode of Discharge: Withdrew Program %	Mode of Discharge: Other %	Main Reason for Involuntary Termination: Alcohol/ Drug Use %	Main Reason for Involuntary Termination: Threat/ Actual Violence %	Main Reason for Involuntary Termination: Failure To Pay Rent %	Main Reason for Involuntary Termination: Other %
1	BEDFORD	5	***1141.6***	***80.0***	0.0	20.0	0.0				
1	BOSTON	14	***2067.3 ****	***57.1***	7.1	0.0	35.7	100.0	0.0	0.0	0.0
1	PROVIDENCE	38	***305.8***	***68.4***	18.4	10.5	2.6	71.4	0.0	0.0	28.6
1	WEST HAVEN	19	***233.2***	***72.2***	11.1	5.6	11.1	100.0	0.0	0.0	0.0
2	ALBANY	11	***335.4***	***45.5***	45.5	0.0	9.1	100.0	0.0	0.0	0.0
2	BUFFALO	16	***226.3***	***12.5 ****	50.0	6.3	31.3	87.5	0.0	12.5	0.0
3	BRONX	6	***2136.0 ****	***50.0***	0.0	0.0	50.0				
3	EAST ORANGE	64	***160.3***	***57.8***	28.1	4.7	9.4	83.3	11.1	5.6	0.0
3	LYONS	13	***136.5***	***46.2***	53.8	0.0	0.0	85.7	0.0	14.3	0.0
4	PITTSBURGH	15	***219.1***	***60.0***	33.3	0.0	6.7	40.0	0.0	20.0	40.0
4	WILKES-BARRE	19	***231.4***	***61.1***	16.7	11.1	11.1	33.3	0.0	33.3	33.3
11	BATTLE CREEK	46	***224.5***	***56.5***	34.8	6.5	2.2	93.8	0.0	0.0	6.3
11	INDIANAPOLIS	11	***405.5***	***36.4***	18.2	27.3	18.2	50.0	50.0	0.0	0.0
12	CHICAGO WS	17	***402.5***	***88.2***	0.0	5.9	5.9				
12	HINES	29	***1668.5 ****	***31.0***	3.4	48.3	17.2	100.0	0.0	0.0	0.0
16	HOUSTON	5	***448.2***	***0.0 ****	20.0	0.0	80.0	100.0	0.0	0.0	0.0
16	LITTLE ROCK	19	***724.7***	***42.1***	36.8	5.3	15.8	14.3	0.0	57.1	28.6
20	PORTLAND	27	***1248.6***	***40.7***	25.9	22.2	11.1	0.0	28.6	28.6	42.9
20	SEATTLE	10	***659.8***	***90.0***	10.0	0.0	0.0	100.0	0.0	0.0	0.0
22	GREATER LA	155	***466.9***	***49.7***	39.9	3.3	7.2	27.9	4.9	59.0	8.2
	ALL SITES	539	***536.7***	***52.7***	28.4	8.4	10.5	53.3	5.3	30.9	10.5
	SITE AVERAGE	27	***672.1***	***52.3***	22.7	8.8	16.2	69.8	5.6	13.6	11.0
	SITE STD. DEV.	34	***635.0***	***22.6***	17.1	12.2	19.8	34.6	13.5	19.9	16.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

TABLE 7-11. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Housed %	Institution %	***Homeless/ Unknown %***	Other %
1	BEDFORD	5	66.7	0.0	***33.3***	0.0
1	BOSTON	14	92.9	0.0	***7.1***	0.0
1	PROVIDENCE	38	63.2	10.5	***23.7***	2.6
1	WEST HAVEN	19	78.9	15.8	***0.0***	5.3
2	ALBANY	11	100.0	0.0	***0.0***	0.0
2	BUFFALO	16	13.3	33.3	***33.3***	20.0
3	BRONX	6	83.3	16.7	***0.0***	0.0
3	EAST ORANGE	64	46.9	31.3	***21.9***	0.0
3	LYONS	13	92.3	7.7	***0.0***	0.0
4	PITTSBURGH	15	66.7	13.3	***20.0***	0.0
4	WILKES-BARRE	19	44.4	22.2	***22.2***	11.1
11	BATTLE CREEK	46	74.4	9.3	***9.3***	7.0
11	INDIANAPOLIS	11	36.4	18.2	***27.3***	18.2
12	CHICAGO WS	17	64.7	29.4	***5.9***	0.0
12	HINES	29	33.3	3.7	***63.0 ****	0.0
16	HOUSTON	5	20.0	0.0	***40.0 ****	40.0
16	LITTLE ROCK	19	63.2	5.3	***26.3***	5.3
20	PORTLAND	27	59.3	11.1	***25.9***	3.7
20	SEATTLE	10	87.5	0.0	***12.5***	0.0
22	GREATER LA	155	57.6	15.2	***27.2***	0.0
	ALL SITES	539	59.4	15.1	***22.5***	3.1
	SITE AVERAGE	27	62.2	12.2	***19.9***	5.7
	SITE STD. DEV.	34	24.2	10.7	***16.1***	10.1

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

Sites that discharged fewer than 5 veterans in FY 2002 are not included.

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CHAPTER 8

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and ongoing case management (the original HCMI program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, a 10 new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 34 program sites had been funded[1]. This report includes data from these programs through the end of FY 2002.

B. Monitoring

Each veteran who enters HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veterans participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

[1] In FY 1995, 35 program sites were funded; however, in FY 2001 the programs at Los Angeles OPC and West Los Angeles VAMC merged, and are now labeled Greater Los Angeles.

C. Program Structure and Resources

The clinical staffing of HUD-VASH programs at the end of FY 2002 is listed in Table 8-1. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from one to 4.5. Of the 76.2 FTEE originally allocated to the program, 53.4 (70 percent) are still working with the program. In addition, 1.9 FTEE have been detailed to the HUD-VASH program from other medical center services (called "donated" staff in Table 8-1). Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 73 percent net staffing level in Table 8-1 with the 100 percent staffing level in Table 2-2). Staffing cuts have completely eliminated or reduced by half the staffing at nine programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 8-2. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2002. Overall, about 86 percent of the allocated vouchers is in use. Effects of the staff erosion that was noted in Table 8-1 can be seen here. For example, programs that have had long-standing staffing vacancies (such as Tucson) have low voucher use due to an inability to assist veterans through the housing process. In contrast, a restored case manager positions at Roseburg and Syracuse have dramatically increased the number of vouchers utilized in recent years. Paradoxically, there are long-standing, well-staffed programs (such as Little Rock) that have been unable to use an appreciable portion of their vouchers. Other sites such as Buffalo, Cincinnati, Hines and New Orleans have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on the programs' success with their clients.

Table 8-3 shows the workload in the HUD-VASH program for FY 2001 and FY 2002, as recorded by outpatient visits to the program (DSS Identifier 522). HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans.

D. Number and Characteristics of Program Veterans

Table 8-4 shows the number of veterans screened, admitted and terminated from the HUD-VASH program through the end of FY 2002. Approximately 5,500 veterans have been screened for admission; about 80 percent of those screened were admitted. Of those veterans admitted to the program, about 33 percent are still actively case managed. Some of these veterans have been in the program for as long as it has been in existence; however, the median number of years for active veterans is 4.1 years. The median number of years for those veterans who had terminated involvement was 0.5. Longevity in the program shows considerable variability across program sites, both for active and for terminated veterans. Table 8-5 shows the percentage of veterans who are still active in the program, by fiscal year. About a quarter of the veterans from the earliest years

of the program are still active. The table also shows the ongoing nature of turnover in the program; almost 20 percent of veterans admitted to the program in FY 2002 terminated by the year's end.

Table 8-6 shows the reasons for terminating involvement in the HUD-VASH program. About 23 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About five percent needed a more intensive treatment program. Many of veterans who are listed in the "other" category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 8-7. These characteristics are summarized separately for veterans who were admitted under the original admission criteria (prior to FY 98) and those admitted under a revised admission criteria (after FY 98)[2]. Table 8-7 shows that this change in criteria has had some influence in the veterans who are admitted to the program. Recent admissions have spent more days housed and fewer days homeless in the 30 days preceding intake. There also appears to be a somewhat higher percentage of veterans admitted to the program who have serious medical problems. Overall, it is clear that HUD-VASH serves a population that is similar to the larger HCHV population and is in need of case management services.

E. HUD-VASH Case Management

Tables 8-8A through 8-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). As would be expected in a long-term case management program, the average number of contacts decreases from about 11 during the first three months of program involvement to about eight in months 15-18 and about seven in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran. These tables show the appreciable attrition over the course of follow-up. Almost 3,700 veterans were followed up at three months, but the number followed up at 3 years drops to just about 1,100.

Table 8-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg's (1989) Working Alliance Inventory. The scale includes items such as "This veteran and I have a common perception of his/her goals" and "We have established a good understanding of the kinds

[2] Between FY 92 and FY 98 eligibility for HUD-VASH was determined by the following screening criteria: 1) must be homeless for 30 or more days prior to their initial contact with the HCMI or DCHV program, and living in a shelter or on the street at the point of the initial contact with the program; 2) must have a major substance abuse or psychiatric disorder resulting in significant disability; 3) must be clinically stabilized prior to participation in the program; 4) must demonstrate an interest in changing his or her lifestyle and in returning to work or to some other socially productive activity; 5) must be prepared to make a long-term commitment to participate in a VA program of community-based treatment, rehabilitation and supported housing. Since FY 98, failure to meet some of these criteria lowers priority for program entry, but does not strictly prevent it. That is, the admission screening committee has more latitude than in the past.

of changes that would be good for him/her." Each item is scored from 0 (Never) to 6 (Always). The average case manager score was 4.4 and the average veteran score was 5.0, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less variable (Kasprow, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 8-10A through 8-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, about two-thirds of HUD-VASH veterans are successfully housed. At the 18-month and 3-year follow-up intervals, the percentage of veterans housed is approximately 95 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 8-11A through 8-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran's level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85-90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 60 percent improve their financial status and about 70 percent improve their living skills. These ratings are quite stable over the three follow-up intervals, with only increases in living skills showing much change.

Tables 8-12A through 8-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70-75 percent of the group. About 60 percent of veterans are rated as having improved in these areas, and ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients (almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program

because they no longer require case management or rental assistance is relatively low (about 20 percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of "success" may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/02

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
1	WEST HAVEN	2.0	0.0	2.0	0.0	0.0%	0.0	0.0	0.0%
2	ALBANY	0.5	0.5	0.0	0.0	100.0%	0.0	0.5	100.0%
2	BUFFALO	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
2	SYRACUSE	1.0	0.5	0.0	0.5	50.0%	0.5	1.0	100.0%
3	BROOKLYN	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
3	NEW YORK	4.0	2.0	0.0	2.0	50.0%	0.0	2.0	50.0%
5	WASHINGTON DC	2.5	2.0	0.5	0.0	80.0%	0.0	2.0	80.0%
6	HAMPTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
7	ATLANTA	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
8	BAY PINES	2.0	0.0	0.0	2.0	0.0%	0.5	0.5	25.0%
8	MIAMI	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
8	TAMPA	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
9	NASHVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
10	CINCINNATI	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
10	CLEVELAND	2.5	1.5	0.0	1.0	60.0%	0.8	2.3	90.0%
11	INDIANAPOLIS	1.6	1.6	0.0	0.0	100.0%	0.0	1.6	100.0%
12	HINES	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
16	HOUSTON	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
16	LITTLE ROCK	3.5	3.5	0.0	0.0	100.0%	0.0	3.5	100.0%
16	NEW ORLEANS	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
17	DALLAS	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
17	SAN ANTONIO	3.0	2.4	0.6	0.0	80.0%	0.0	2.4	80.0%
18	TUCSON	2.0	0.5	0.0	1.5	25.0%	0.0	0.5	25.0%
19	DENVER	2.0	1.5	0.0	0.5	75.0%	0.0	1.5	75.0%
19	SALT LAKE CITY	1.5	1.5	0.0	0.0	100.0%	0.0	1.5	100.0%

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/02, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
20	AMERICAN LAKE	4.0	3.8	0.1	0.1	95.0%	0.0	3.8	95.0%
20	ANCHORAGE	1.1	1.1	0.0	0.0	100.0%	0.0	1.1	100.0%
20	PORTLAND	1.0	1.0	0.0	0.0	100.0%	0.1	1.1	110.0%
20	ROSEBURG	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
21	SAN FRANCISCO	4.0	0.0	0.0	4.0	0.0%	0.0	0.0	0.0%
22	GREATER LA	5.0	3.0	0.0	2.0	60.0%	0.0	3.0	60.0%
22	LOMA LINDA	3.0	1.0	0.0	2.0	33.3%	0.0	1.0	33.3%
22	SAN DIEGO	3.0	1.0	0.0	2.0	33.3%	0.0	1.0	33.3%
	ALL SITES	76.2	53.4	3.2	19.6	70.1%	1.9	55.3	72.5%

* Intended staffing is the number allocated by Central Office

**Donated staff are FTEE detailed to the HUD-VASH program from other services

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TABLE 8-2. SECTION 8 VOUCHER USAGE, FY 2002

VISN	Site	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford	57	41	71.9
1	West Haven†	60	69	115.3
2	Albany	25	19	75.3
2	Buffalo	25	28	112.7
2	Syracuse	25	25	100.0
3	Brooklyn	107	107	100.2
3	New York	108	104	96.2
5	Washington	49	40	80.9
6	Hampton	25	16	62.5
7	Atlanta	50	40	80.0
8	Bay Pines	28	18	62.7
8	Miami	50	24	47.5
8	Tampa	50	37	73.3
9	Nashville	22	14	65.7
10	Cincinnati	33	42	126.2
10	Cleveland	29	27	94.7
11	Indianapolis	60	50	83.5
12	Hines	50	62	124.9
16	Houston	50	23	46.0
16	Little Rock	58	25	43.1
16	New Orleans	64	105	163.4
17	Dallas	52	27	51.2
17	San Antonio	79	61	76.6
18	Tucson†	26	13	50.0
19	Denver	50	35	69.3
19	Salt Lake City	50	41	82.7
20	American Lake	117	112	95.3
20	Anchorage	25	22	89.1
20	Portland	25	25	99.3
20	Roseburg	25	19	76.0
21	San Francisco†	31	27	87.1
22	Greater Los Angeles	135	105	78.0
22	Loma Linda	78	69	88.0
22	San Diego	30	29	96.7
	All Sites	1,748	1,499	85.7
	Site Avg.	51.4	44.1	84.3
	Site Std.	29.2	30.2	25.6

† Voucher usage is based on fewer than six site reports. Therefore, data may not be accurate.

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TABLE 8-3. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 2001-2002

		Fiscal Year 2001						Fiscal Year 2002					
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	198	47	4.2	2.0	23.5	99.0	238	59	4.0	2.00	29.5	119.0
1	West Haven	1,714	90	19.0	2.0	45.0	857.0	501	66	7.6	2.00	33.0	250.5
2	Albany	59	19	3.1	0.6	31.7	98.3	202	31	6.5	0.50	62.0	404.0
2	Buffalo	1,156	130	8.9	1.0	130.0	1,156.0	1,216	154	7.9	1.00	154.0	1,216.0
2	Syracuse	244	54	4.5	1.0	54.0	244.0	261	55	4.7	1.00	55.0	261.0
3	Brooklyn	2,425	420	6	4.0	105	606.3	2,273	362	6.3	4.00	90.5	568.3
3	New York	1,292	165	7.8	4.0	41.3	323.0	1,307	184	7.1	4.00	46.0	326.8
5	Washington	2,321	659	3.5	3.0	219.7	773.7	2,537	711	3.6	2.50	284.4	1,014.8
6	Hampton	708	48	14.8	1.0	48.0	708.0	631	40	15.8	1.00	40.0	631.0
7	Atlanta	308	86	3.6	2.0	43.0	154.0	340	73	4.7	2.00	36.5	170.0
8	Bay Pines	97	19	5.1	2.0	9.5	48.5	65	25	2.6	2.00	12.5	32.5
8	Miami	808	37	21.8	1.0	37.0	808.0	906	33	27.5	1.00	33.0	906.0
8	Tampa	512	69	7.4	2.0	34.5	256.0	423	59	7.2	2.00	29.5	211.5
9	Nashville	290	39	7.4	1.0	39.0	290.0	223	29	7.7	1.00	29.0	223.0
10	Cincinnati	1,060	86	12.3	2.0	43.0	530.0	1,375	184	7.5	2.00	92.0	687.5
10	Cleveland	763	201	3.8	2.5	80.4	305.2	1,085	210	5.2	2.50	84.0	434.0
11	Indianapolis	495	78	6.3	1.6	48.8	309.4	477	62	7.7	1.60	38.8	298.1
12	Hines	1,189	144	8.3	2.0	72.0	594.5	1,290	170	7.6	2.00	85.0	645.0
16	Houston	997	252	4.0	2.0	126.0	498.5	987	189	5.2	2.00	94.5	493.5
16	Little Rock	783	332	2.4	3.5	94.9	223.7	1,928	560	3.4	3.50	160.0	550.9
16	New Orleans	1,166	128	9.1	3.0	42.7	388.7	1,440	164	8.8	3.00	54.7	480.0
17	Dallas	1,511	316	4.8	3.0	105.3	503.7	1,392	207	6.7	3.00	69.0	464.0
17	San Antonio	1,480	116	12.8	3.0	38.7	493.3	874	78	11.2	3.00	26.0	291.3
18	Tucson	114	19	6.0	2.0	9.5	57.0	56	45	1.2	2.00	22.5	28.0
19	Denver	878	72	12.2	2.0	36.0	439.0	751	68	11.0	2.00	34.0	375.5
19	Salt Lake City	1,244	277	4.5	1.5	184.7	829.3	1,128	246	4.6	1.50	164.0	752.0
20	American Lake	5,851	785	7.5	4.0	196.3	1,462.8	4,972	691	7.2	4.00	172.8	1,243.0
20	Anchorage	149	29	5.1	1.0	29.0	149.0	21	15	1.4	1.10	13.6	19.1
20	Portland	698	135	5.2	1.0	135.0	698.0	306	58	5.3	1.00	58.0	306.0
20	Roseburg	291	97	3.0	1.0	97.0	291.0	249	50	5.0	1.00	50.0	249.0
21	San Francisco	512	109	4.7	4.0	27.3	128.0	122	31	3.9	4.00	7.8	30.5
22	Greater LA	836	86	9.7	5.0	17.2	167.2	489	140	3.5	5.00	28.0	97.8
22	Loma Linda	743	132	5.6	3.0	44.0	247.7	926	200	4.6	3.00	66.7	308.7
22	San Diego	1,115	81	13.8	3.0	27.0	371.7	986	68	14.5	3.00	22.7	328.7
	ALL SITES	34,007	5,357	6.3	76.7	69.8	443.4	31,977	5,317	6.0	76.2	69.8	419.6
	SITE AVERAGE	1,000	158	7.6	2.3	68.1	444.4	941	156	7.0	2.2	67.0	424.0
	SITE ST. DEV.	1,039	173	4.6	1.1	54.0	324.1	952	177	4.8	1.1	58.9	318.2
	coeff. var.	1.0	1.1	0.6	0.5	0.8	0.7	1.0	1.1	0.7	0.5	0.9	0.8

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 1992- FY 2002

VISN	Site Name	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs In Program (Active)	Median Yrs In Program (Terminated)
1	BEDFORD	FY 92	184	163	46	117	28.2	6.6	0.5
1	WEST HAVEN	FY 92	154	126	56	70	44.4	4.6	1.4
2	ALBANY	FY 95	57	41	11	30	26.8	3.6	0.5
2	BUFFALO	FY 94	117	89	26	63	29.2	3.7	0.7
2	SYRACUSE	FY 94	58	47	17	30	36.2	1.2	1.0
3	BROOKLYN	FY 92	198	181	52	129	28.7	6.5	2.0
3	NEW YORK	FY 92	221	174	68	106	39.1	6.4	1.4
5	WASHINGTON DC	FY 92	191	124	33	91	26.6	5.1	0.2
6	HAMPTON	FY 94	110	67	14	53	20.9	4.0	0.3
7	ATLANTA	FY 94	141	113	30	83	26.5	3.6	1.0
8	BAY PINES	FY 92	97	76	20	56	26.3	8.0	0.7
8	MIAMI	FY 94	170	87	26	61	29.9	4.7	0.1
8	TAMPA	FY 94	177	135	35	100	25.9	3.3	0.7
9	NASHVILLE	FY 92	107	64	15	49	23.4	2.0	0.1
10	CINCINNATI	FY 92	200	148	50	98	33.8	2.1	0.5
10	CLEVELAND	FY 92	94	89	43	46	48.3	4.3	0.9
11	INDIANAPOLIS	FY 94	139	111	40	71	36.0	2.5	1.0
12	HINES	FY 94	134	125	66	59	52.8	5.7	1.7
16	HOUSTON	FY 95	130	110	16	94	14.5	2.2	1.0
16	LITTLE ROCK	FY 92	209	141	48	93	34.0	1.3	0.3
16	NEW ORLEANS	FY 92	192	161	92	69	57.1	3.2	0.5
17	DALLAS	FY 92	351	206	40	166	19.4	0.8	0.2
17	SAN ANTONIO	FY 92	333	286	72	214	25.2	4.3	0.8
18	TUCSON	FY 92	92	62	17	45	27.4	6.8	0.5
19	DENVER	FY 95	143	100	38	62	38.0	4.1	0.3
19	SALT LAKE CITY	FY 94	177	160	42	118	26.3	3.6	0.5

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 1992- FY 2002, CONTINUED

VISN	Site Name	Program Funded	Veterans Screened	Veterans Admitted	Veterans Active	Veterans Terminated	Percent Active	Median Yrs In Program (Active)	Median Yrs In Program (Terminated)
20	AMERICAN LAKE	FY 92	301	275	114	161	41.5	3.1	1.5
20	ANCHORAGE	FY 95	100	91	22	69	24.2	2.0	0.8
20	PORTLAND	FY 95	63	50	21	29	42.0	2.7	0.7
20	ROSEBURG	FY 95	83	74	24	50	32.4	3.0	0.5
21	SAN FRANCISCO	FY 92	181	108	31	77	28.7	3.7	0.1
22	GREATER LA	FY 92	265	230	70	160	30.4	6.2	0.8
22	LOMA LINDA	FY 92	223	211	87	124	41.2	5.2	1.5
22	SAN DIEGO	FY 92	79	75	26	49	34.7	8.6	1.3
	ALL SITES		5,471	4,300	1,408	2,892	32.7	4.1	0.5
	SITE AVERAGE		161	126	41	85	32.4	4.1	0.8
	SITE ST. DEV.		75	62	25	43	9.4	1.9	0.5

Cumulative data through the end of FY 2002

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 1992- FY 2002

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00	Percent Active FY 01	Percent Active FY 02
1	BEDFORD	FY 92	28.2	0.0	16.7	37.5	36.1	18.2	30.0	16.7	15.4	40.0	0.0	63.6
1	WEST HAVEN	FY 92	44.4	30.8	30.8	46.7	30.8	66.7	12.5	47.6	27.8	100.0	83.3	100.0
2	ALBANY	FY 95	26.8				0.0	23.1	0.0	100.0	33.3		66.7	40.0
2	BUFFALO	FY 94	29.2			50.0	11.1	27.3	25.0	18.2	40.0	15.4	25.0	100.0
2	SYRACUSE	FY 94	36.2			0.0	0.0	0.0	0.0	14.3	0.0	33.3	61.5	100.0
3	BROOKLYN	FY 92	28.7	42.9	19.0	45.5	19.0	22.9	33.3	35.7	60.0			
3	NEW YORK	FY 92	39.1	20.0	44.1	9.1	40.7	41.5	41.2	37.5	46.2	38.9		
5	WASHINGTON DC	FY 92	26.6	60.0	26.7	12.5	40.0	6.7	33.3	27.8	23.8	33.3	25.0	100.0
6	HAMPTON	FY 94	20.9				0.0	0.0	14.3	33.3	9.1	100.0	75.0	100.0
7	ATLANTA	FY 94	26.5			0.0	17.4	28.6	5.9	27.3	33.3	36.4	100.0	40.0
8	BAY PINES	FY 92	26.3		29.6	30.0	0.0	14.3	50.0	16.7	33.3	50.0	0.0	
8	MIAMI	FY 94	29.9				40.0	23.8	21.1	26.3	41.7	37.5		66.7
8	TAMPA	FY 94	25.9				7.4	10.0	5.9	25.0	38.1	43.8	28.6	77.8
9	NASHVILLE	FY 92	23.4	0.0	0.0	0.0	33.3	0.0	25.0	28.6	0.0	71.4	66.7	100.0
10	CINCINNATI	FY 92	33.8	0.0	11.8	26.3	26.7	0.0	37.5	50.0	30.0	28.6	40.7	60.0
10	CLEVELAND	FY 92	48.3		28.6	38.1	50.0	20.0	33.3	50.0	62.5	33.3	88.9	100.0
11	INDIANAPOLIS	FY 94	36.0				8.3	10.0	16.7	23.1	30.0	57.1	88.9	100.0
12	HINES	FY 94	52.8				55.0	54.8	37.0	36.4	25.0	80.0	100.0	100.0
16	HOUSTON	FY 95	14.5				50.0	5.9	0.0	0.0	11.8	33.3	38.9	
16	LITTLE ROCK	FY 92	34.0		0.0	9.5	0.0	0.0	0.0	33.3	36.8	43.8	69.2	66.7
16	NEW ORLEANS	FY 92	57.1		17.4	38.5	44.0	41.7	54.5	72.7	85.7	62.5	88.9	94.7
17	DALLAS	FY 92	19.4	0.0	5.6	0.0	20.0	6.3	6.9	10.7	6.5	15.4	27.8	81.5
17	SAN ANTONIO	FY 92	25.2	33.3	15.2	13.2	21.4	23.3	26.5	21.9	24.4	35.0	52.0	100.0
18	TUCSON	FY 92	27.4		25.0	19.0	16.7	30.8	37.5	100.0				
19	DENVER	FY 95	38.0				50.0	27.3	18.2	36.0	36.4	100.0	55.6	100.0
19	SALT LAKE CITY	FY 94	26.3			33.3	25.0	8.7	7.7	26.5	36.0	43.5	25.0	100.0

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 1992- FY 2002, CONTINUED

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 92	Percent Active FY 93	Percent Active FY 94	Percent Active FY 95	Percent Active FY 96	Percent Active FY 97	Percent Active FY 98	Percent Active FY 99	Percent Active FY 00	Percent Active FY 01	Percent Active FY 02
20	AMERICAN LAKE	FY 92	41.5	40.0	26.9	28.6	30.4	24.1	45.5	27.8	29.6	46.2	71.9	100.0
20	ANCHORAGE	FY 95	24.2				0.0	4.8	9.1	13.3	27.3	33.3	100.0	83.3
20	PORTLAND	FY 95	42.0					14.3	14.3	36.4	44.4	44.4	100.0	100.0
20	ROSEBURG	FY 95	32.4					25.0	37.5	10.0	28.0	20.0	55.6	100.0
21	SAN FRANCISCO	FY 92	28.7		38.7	18.2		0.0		0.0	24.0	31.6	60.0	25.0
22	GREATER LA	FY 92	30.4	22.2	7.1	12.5	34.0	27.8	34.8	50.0	50.0	60.0	0.0	
22	LOMA LINDA	FY 92	41.2	25.0	28.6	33.3	42.9	18.5	37.5	16.7	66.7	56.0	66.7	75.0
22	SAN DIEGO	FY 92	34.7	50.0	50.0	39.1	0.0	0.0	30.0	57.1	25.0	20.0		
	ALL SITES		32.7	27.9	23.6	24.0	28.2	22.5	23.4	29.6	31.9	43.5	58.3	79.6
	SITE AVERAGE		32.4	24.9	22.2	23.5	24.2	18.4	23.7	33.1	32.8	46.6	57.3	84.2
	SITE ST. DEV.		9.4	20.5	13.9	16.3	18.1	16.2	15.7	23.2	18.5	23.2	31.2	22.4

Cumulative data through the end of FY 2002

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
1	BEDFORD	117	18.8	18.8	4.3	8.5	49.6
1	WEST HAVEN	70	28.6	4.3	10.0	4.3	52.9
2	ALBANY	30	20.0	6.7	26.7	6.7	40.0
2	BUFFALO	63	23.8	33.3	17.5	6.3	19.0
2	SYRACUSE	30	26.7	26.7	6.7	13.3	26.7
3	BROOKLYN	129	31.0	18.6	9.3	3.9	37.2
3	NEW YORK	106	23.6	19.8	7.5	3.8	45.3
5	WASHINGTON DC	91	17.6	23.1	7.7	3.3	48.4
6	HAMPTON	53	22.6	28.3	17.0	1.9	30.2
7	ATLANTA	83	24.1	24.1	21.7	0.0	30.1
8	BAY PINES	56	23.2	25.0	7.1	5.4	39.3
8	MIAMI	60	18.3	31.7	11.7	8.3	30.0
8	TAMPA	100	28.0	18.0	16.0	1.0	37.0
9	NASHVILLE	49	20.4	20.4	8.2	0.0	51.0
10	CINCINNATI	96	17.7	11.5	8.3	3.1	59.4
10	CLEVELAND	46	19.6	13.0	2.2	10.9	54.3
11	INDIANAPOLIS	71	26.8	12.7	23.9	1.4	35.2
12	HINES	59	27.1	6.8	18.6	3.4	44.1
16	HOUSTON	94	25.5	17.0	12.8	0.0	44.7
16	LITTLE ROCK	93	17.2	18.3	7.5	8.6	48.4
16	NEW ORLEANS	69	27.5	14.5	4.3	10.1	43.5
17	DALLAS	166	21.1	39.8	4.2	3.6	31.3
17	SAN ANTONIO	214	25.7	21.5	20.6	10.3	22.0
18	TUCSON	45	15.6	17.8	13.3	4.4	48.9

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH, CONTINUED

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
19	DENVER	62	16.1	32.3	3.2	6.5	41.9
19	SALT LAKE CITY	118	22.0	7.6	12.7	14.4	43.2
20	AMERICAN LAKE	160	22.5	26.9	14.4	4.4	31.9
20	ANCHORAGE	68	36.8	25.0	1.5	1.5	35.3
20	PORTLAND	29	24.1	17.2	6.9	0.0	51.7
20	ROSEBURG	50	16.0	28.0	14.0	4.0	38.0
21	SAN FRANCISCO	75	26.7	10.7	8.0	0.0	54.7
22	GREATER LA	160	11.9	20.6	8.1	1.9	57.5
22	LOMA LINDA	124	29.0	12.1	17.7	3.2	37.9
22	SAN DIEGO	48	10.4	20.8	6.3	4.2	58.3
	ALL SITES	2,884	22.7	20.3	11.4	4.9	40.7
	SITE AVERAGE	85	22.5	19.8	11.2	4.8	41.7
	SITE ST. DEV.	43	5.6	8.3	6.4	3.9	10.5

Cumulative data through the end of FY 2002

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TABLE 8-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, ORIGINAL ELIGIBILITY CRITERIA VERSUS REVISED ELIGIBILITY CRITERIA

Variable	**Original Criteria (n=1,818)**		**Revised Criteria (n=1,578)**		**Overall (n=3,396)**	
	N	m or %	N	m or %	N	m or %
Age		43.9		46.0		44.9
Female	135	7.4	156	9.9	291	8.6
Black	935	51.9	755	48.3	1,690	50.3
Hispanic	114	6.3	87	5.6	201	6.0
White	713	39.6	692	44.3	1,405	41.8
Other	38	2.1	29	1.9	67	2.0
Married	84	4.6	60	3.8	144	4.2
Usually employed, past 3 years	734	40.7	615	39.2	1,350	40.0
Days worked in 30 days prior to intake		3.5		4.6		4.0
Receive public support	988	54.5	770	48.4	1,758	51.8
Contacted through outreach	1,027	56.7	1,003	63.6	2,030	60.0
In 30 days prior to intake:						
Days housed		2.0		6.9		4.3
Days homeless		25.6		18.2		22.2
Days institutionalized		2.3		4.9		3.5
Combat experience	463	25.7	376	24.0	839	24.9
Used VA healthcare in 6 months prior to intake	1,016	56.3	1,000	63.9	2,016	59.8
Current medical problems	1,031	57.3	1,108	71.2	2,139	63.8
Current alcohol problems	822	45.3	612	38.9	1,434	42.3
Past alcohol problems	1,295	71.4	1,082	68.7	2,377	70.1
Previous hospitalization for alcoholism	974	53.8	819	52.1	1,793	53.0
Days drank alcohol in last 30		4.7		3.8		4.3
Days intoxicated in last 30		3.1		2.4		2.8
Current drug problems	664	36.6	526	33.3	1,190	35.1
Past drug problems	1,093	60.3	898	56.9	1,991	58.8
Previous hospitalization for drug problems	819	45.3	711	45.3	1,530	45.3
Days took drugs in last 30		3.0		2.4		2.7
Days took more than one drug in last 30		1.3		0.9		1.2
Psychiatric symptom scale		0.3		0.3		0.3
Clinician diagnoses:						
Mood disorder	698	38.4	718	45.5	1,416	41.7
PTSD	242	13.3	192	12.2	434	12.8
Schizophrenia	144	7.9	105	6.7	249	7.3

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	144	10.6	18.6	15.9	9.7	17.9	13.1	24.1
1	WEST HAVEN	108	12.1	7.4	5.6	13.0	59.3	12.0	2.8
2	ALBANY	31	11.2	3.1	31.3	12.5	28.1	9.4	12.5
2	BUFFALO	74	12.4	2.7	1.3	10.7	2.7	5.3	74.7
2	SYRACUSE	46	7.9	6.5	10.9	54.3	15.2	8.7	2.2
3	BROOKLYN	151	10.1	2.0	24.2	35.9	20.9	0.7	15.7
3	NEW YORK	148	14.0	11.4	14.8	17.4	36.2	5.4	13.4
5	WASHINGTON DC	119	12.9	19.3	14.3	23.5	32.8	3.4	6.7
6	HAMPTON	59	10.8	11.7	16.7	10.0	16.7	15.0	30.0
7	ATLANTA	91	9.5	1.1	18.5	13.0	29.3	21.7	15.2
8	BAY PINES	68	11.3	7.4	22.1	10.3	13.2	16.2	29.4
8	MIAMI	78	14.9	32.9	7.6	12.7	30.4	6.3	10.1
8	TAMPA	122	10.3	11.5	13.1	16.4	50.8	1.6	6.6
9	NASHVILLE	51	7.5	2.0	0.0	68.6	19.6	9.8	0.0
10	CINCINNATI	135	12.6	9.6	3.7	14.0	44.9	4.4	22.1
10	CLEVELAND	76	6.3	14.3	35.1	19.5	22.1	3.9	1.3
11	INDIANAPOLIS	85	7.7	9.4	22.4	35.3	18.8	8.2	5.9
12	HINES	120	10.4	4.9	5.7	12.3	68.0	0.8	8.2
16	HOUSTON	94	11.5	4.3	10.6	28.7	25.5	12.8	14.9
16	LITTLE ROCK	108	10.4	1.8	21.8	10.0	25.5	29.1	10.0
16	NEW ORLEANS	98	11.3	7.8	7.8	19.4	46.6	4.9	7.8
17	DALLAS	171	9.4	5.7	27.0	16.7	31.6	2.3	15.5
17	SAN ANTONIO	268	7.4	20.1	41.6	30.9	5.9	0.4	0.4
18	TUCSON	57	14.6	14.0	5.3	12.3	24.6	8.8	35.1

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	77	13.7	7.7	15.4	11.5	15.4	9.0	39.7
19	SALT LAKE CITY	143	8.0	4.1	12.3	17.8	56.8	3.4	4.1
20	AMERICAN LAKE	227	11.3	13.4	44.4	9.5	24.1	0.9	6.0
20	ANCHORAGE	74	6.1	0.0	0.0	68.9	17.6	0.0	13.5
20	PORTLAND	48	8.8	12.5	6.3	12.5	60.4	6.3	2.1
20	ROSEBURG	63	8.9	9.1	53.0	9.1	15.2	3.0	4.5
21	SAN FRANCISCO	89	11.1	9.8	7.6	23.9	34.8	12.0	9.8
22	GREATER LA	194	9.2	16.3	17.7	21.2	26.6	5.9	9.9
22	LOMA LINDA	186	13.7	27.3	3.7	9.6	25.7	4.3	28.3
22	SAN DIEGO	67	12.5	11.4	14.3	7.1	28.6	22.9	11.4
	ALL SITES	3,670	10.6	11.2	18.2	19.6	29.4	6.7	13.5
	SITE AVERAGE	108	10.6	10.0	16.2	20.5	29.2	8.0	14.5
	SITE STD. DEV.	54	2.3	7.4	12.9	15.7	15.7	6.9	14.7

Cumulative data through the end of FY 2002

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	76	8.5	12.7	32.9	3.8	3.8	24.1	21.5
1	WEST HAVEN	87	9.9	5.7	5.7	46.0	2.3	26.4	12.6
2	ALBANY	20	4.2	0.0	68.2	4.5	9.1	4.5	9.1
2	BUFFALO	36	11.6	2.8	0.0	5.6	0.0	2.8	88.9
2	SYRACUSE	22	3.6	4.2	16.7	79.2	0.0	0.0	0.0
3	BROOKLYN	118	6.8	0.8	39.2	22.4	2.4	1.6	31.2
3	NEW YORK	111	9.8	12.8	30.8	17.9	5.1	13.7	17.9
5	WASHINGTON DC	65	11.2	1.5	25.0	16.2	8.8	14.7	30.9
6	HAMPTON	34	9.5	5.6	11.1	8.3	2.8	41.7	27.8
7	ATLANTA	65	7.9	3.0	30.3	9.1	0.0	42.4	12.1
8	BAY PINES	36	6.8	2.8	36.1	11.1	19.4	2.8	25.0
8	MIAMI	49	11.1	2.0	12.2	24.5	6.1	34.7	20.4
8	TAMPA	67	6.6	0.0	47.8	38.8	3.0	0.0	9.0
9	NASHVILLE	21	3.9	0.0	14.3	71.4	4.8	0.0	9.5
10	CINCINNATI	65	10.3	0.0	14.9	11.9	10.4	13.4	47.8
10	CLEVELAND	42	7.2	2.1	43.8	16.7	10.4	4.2	8.3
11	INDIANAPOLIS	51	3.9	16.1	33.9	28.6	3.6	7.1	8.9
12	HINES	85	4.2	13.9	23.8	16.8	17.8	1.0	25.7
16	HOUSTON	44	6.0	8.0	34.0	12.0	4.0	20.0	14.0
16	LITTLE ROCK	51	7.2	5.4	21.4	12.5	8.9	23.2	17.9
16	NEW ORLEANS	49	8.5	0.0	12.3	43.9	12.3	5.3	21.1
17	DALLAS	60	7.3	0.0	45.0	20.0	6.7	3.3	23.3
17	SAN ANTONIO	134	7.1	2.2	73.3	20.0	1.5	0.7	0.0
18	TUCSON	32	9.4	0.0	3.1	34.4	0.0	21.9	40.6

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	38	9.9	0.0	22.5	10.0	5.0	5.0	57.5
19	SALT LAKE CITY	69	5.3	5.7	71.4	7.1	5.7	2.9	5.7
20	AMERICAN LAKE	150	7.4	7.1	62.8	18.6	5.8	3.2	2.6
20	ANCHORAGE	35	4.0	0.0	2.9	71.4	11.4	0.0	14.3
20	PORTLAND	24	4.3	4.0	20.0	44.0	8.0	12.0	8.0
20	ROSEBURG	25	6.7	4.0	80.0	8.0	0.0	4.0	4.0
21	SAN FRANCISCO	36	7.2	5.4	13.5	10.8	2.7	37.8	27.0
22	GREATER LA	122	6.6	5.5	23.4	21.9	7.0	11.7	26.6
22	LOMA LINDA	128	10.3	3.9	13.2	3.9	6.2	4.7	67.4
22	SAN DIEGO	42	9.6	8.5	29.8	6.4	4.3	23.4	21.3
	ALL SITES	2,089	7.7	5.0	32.7	20.3	5.9	11.2	22.5
	SITE AVERAGE	61	7.5	4.3	29.9	22.9	5.9	12.2	22.3
	SITE STD. DEV.	36	2.4	4.4	21.3	20.0	4.7	12.9	19.4

Cumulative data through the end of FY 2002

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	51	5.1	13.7	45.1	7.8	3.9	11.8	17.6
1	WEST HAVEN	58	6.6	5.2	5.2	43.1	0.0	29.3	17.2
2	ALBANY	9	2.9	0.0	90.9	0.0	9.1	0.0	0.0
2	BUFFALO	21	10.8	0.0	0.0	0.0	0.0	9.5	90.5
2	SYRACUSE	6	4.7	16.7	16.7	50.0	0.0	16.7	0.0
3	BROOKLYN	65	5.8	1.4	43.1	23.6	1.4	4.2	20.8
3	NEW YORK	59	6.6	12.9	33.9	14.5	8.1	8.1	21.0
5	WASHINGTON DC	41	10.0	0.0	46.3	14.6	4.9	12.2	22.0
6	HAMPTON	10	11.8	0.0	0.0	0.0	18.2	9.1	63.6
7	ATLANTA	41	6.5	2.3	34.9	4.7	2.3	48.8	7.0
8	BAY PINES	22	7.3	8.7	34.8	4.3	21.7	8.7	13.0
8	MIAMI	31	8.1	3.2	9.7	16.1	25.8	22.6	19.4
8	TAMPA	31	6.5	0.0	54.8	25.8	3.2	3.2	12.9
9	NASHVILLE	6	3.5	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	38	11.4	2.6	5.3	15.8	23.7	13.2	39.5
10	CLEVELAND	35	3.7	7.7	61.5	17.9	2.6	2.6	0.0
11	INDIANAPOLIS	24	4.5	7.7	50.0	34.6	0.0	3.8	3.8
12	HINES	51	4.3	4.6	12.3	29.2	13.8	9.2	29.2
16	HOUSTON	17	6.1	10.5	31.6	15.8	0.0	0.0	31.6
16	LITTLE ROCK	22	7.4	0.0	28.6	25.0	17.9	7.1	10.7
16	NEW ORLEANS	22	9.0	0.0	26.9	26.9	15.4	3.8	19.2
17	DALLAS	28	6.3	3.4	31.0	37.9	3.4	10.3	10.3
17	SAN ANTONIO	70	7.2	2.9	77.1	18.6	0.0	0.0	1.4
18	TUCSON	13	6.2	7.1	7.1	14.3	0.0	42.9	14.3

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
19	DENVER	17	7.6	0.0	38.9	11.1	11.1	22.2	16.7
19	SALT LAKE CITY	35	5.5	2.9	65.7	22.9	5.7	0.0	2.9
20	AMERICAN LAKE	80	5.8	13.3	55.6	16.7	3.3	3.3	2.2
20	ANCHORAGE	11	4.3	0.0	16.7	75.0	8.3	0.0	0.0
20	PORTLAND	14	3.8	7.1	0.0	57.1	0.0	21.4	14.3
20	ROSEBURG	10	7.7	27.3	54.5	18.2	0.0	0.0	0.0
21	SAN FRANCISCO	13	4.7	0.0	30.8	0.0	15.4	30.8	15.4
22	GREATER LA	91	6.2	0.0	37.5	20.8	6.3	6.3	26.0
22	LOMA LINDA	80	9.2	8.8	5.0	6.3	1.3	2.5	75.0
22	SAN DIEGO	25	11.6	6.9	34.5	6.9	3.4	24.1	17.2
	ALL SITES	1,147	6.8	5.3	34.9	19.8	6.2	10.3	20.8
	SITE AVERAGE	34	6.7	5.2	31.9	22.8	6.8	11.4	18.7
	SITE STD. DEV.	23	2.4	6.2	23.5	21.7	7.7	12.4	21.1

Cumulative data through the end of FY 2002

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
1	BEDFORD	145	4.2	81	55.9	4.9
1	WEST HAVEN	107	4.2	59	55.1	4.7
2	ALBANY	31	5.2	20	64.5	4.9
2	BUFFALO	74	4.7	29	39.2	4.9
2	SYRACUSE	46	4.3	17	37.0	4.8
3	BROOKLYN	153	4.8	46	30.1	5.0
3	NEW YORK	148	4.9	65	43.9	5.1
5	WASHINGTON DC	119	4.3	76	63.9	5.2
6	HAMPTON	57	4.6	44	77.2	4.7
7	ATLANTA	92	5.1	51	55.4	5.0
8	BAY PINES	68	5.1	45	66.2	5.5
8	MIAMI	79	4.6	49	62.0	5.2
8	TAMPA	122	5.1	50	41.0	5.2
9	NASHVILLE	51	4.5	27	52.9	5.5
10	CINCINNATI	135	4.4	60	44.4	4.9
10	CLEVELAND	75	4.7	33	44.0	4.5
11	INDIANAPOLIS	85	3.9	35	41.2	4.9
12	HINES	122	4.3	99	81.1	5.3
16	HOUSTON	90	4.2	64	71.1	5.0
16	LITTLE ROCK	108	4.0	66	61.1	4.9
16	NEW ORLEANS	99	4.4	66	66.7	5.2
17	DALLAS	174	4.7	101	58.0	5.0
17	SAN ANTONIO	269	4.1	160	59.5	5.0
18	TUCSON	57	4.8	39	68.4	4.9
19	DENVER	78	4.2	40	51.3	5.1
19	SALT LAKE CITY	145	3.7	52	35.9	4.9

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP, CONTINUED

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
20	AMERICAN LAKE	230	4.5	124	53.9	5.2
20	ANCHORAGE	74	4.5	25	33.8	5.0
20	PORTLAND	47	5.1	28	59.6	5.0
20	ROSEBURG	66	4.6	10	15.2	4.5
21	SAN FRANCISCO	91	4.4	50	54.9	4.8
22	GREATER LA	201	4.4	100	49.8	5.1
22	LOMA LINDA	186	4.1	135	72.6	5.1
22	SAN DIEGO	68	4.0	52	76.5	4.7
	ALL SITES	3,692	4.4	1,998	54.1	5.0
	SITE AVERAGE	109	4.5	59	54.2	5.0
	SITE STD. DEV.	55	0.4	34	14.9	0.2

Cumulative data through the end of FY 2002

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	145	31.7	33.8	31.7	2.8
1	WEST HAVEN	108	75.9	10.2	13.0	0.9
2	ALBANY	32	93.5	3.2	0.0	3.2
2	BUFFALO	76	100.0	0.0	0.0	0.0
2	SYRACUSE	47	93.5	4.3	0.0	2.2
3	BROOKLYN	153	23.5	7.2	64.7	4.6
3	NEW YORK	149	55.4	18.2	23.0	3.4
5	WASHINGTON DC	119	33.6	18.5	47.1	0.8
6	HAMPTON	60	93.1	6.9	0.0	0.0
7	ATLANTA	92	71.4	24.2	2.2	2.2
8	BAY PINES	68	97.0	3.0	0.0	0.0
8	MIAMI	80	26.6	44.3	26.6	2.5
8	TAMPA	122	89.3	2.5	5.7	2.5
9	NASHVILLE	52	58.8	29.4	9.8	2.0
10	CINCINNATI	136	87.4	5.9	5.9	0.7
10	CLEVELAND	77	78.4	10.8	8.1	2.7
11	INDIANAPOLIS	86	80.7	9.6	8.4	1.2
12	HINES	122	79.5	8.2	10.7	1.6
16	HOUSTON	94	54.3	20.7	17.4	7.6
16	LITTLE ROCK	110	89.7	8.4	1.9	0.0
16	NEW ORLEANS	103	63.5	18.8	10.4	7.3
17	DALLAS	175	65.9	9.2	23.7	1.2
17	SAN ANTONIO	269	84.8	6.3	5.6	3.3
18	TUCSON	57	91.1	5.4	1.8	1.8
19	DENVER	78	89.7	3.8	3.8	2.6
19	SALT LAKE CITY	147	69.0	3.4	26.2	1.4

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	234	78.7	5.7	13.0	2.6
20	ANCHORAGE	74	30.6	34.7	31.9	2.8
20	PORTLAND	48	64.6	14.6	8.3	12.5
20	ROSEBURG	66	53.2	12.9	25.8	8.1
21	SAN FRANCISCO	92	60.0	7.8	23.3	8.9
22	GREATER LA	203	51.2	16.4	28.9	3.5
22	LOMA LINDA	187	64.5	7.5	21.5	6.5
22	SAN DIEGO	70	64.2	22.4	10.4	3.0
	ALL SITES	3,731	67.2	12.2	17.5	3.0
	SITE AVERAGE	110	69.0	12.9	15.0	3.1
	SITE STD. DEV.	55	21.7	10.6	14.7	2.9

Cumulative data through the end of FY 2002

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	79	93.5	3.9	1.3	1.3
1	WEST HAVEN	87	98.9	1.1	0.0	0.0
2	ALBANY	22	100.0	0.0	0.0	0.0
2	BUFFALO	36	97.2	0.0	2.8	0.0
2	SYRACUSE	25	83.3	16.7	0.0	0.0
3	BROOKLYN	125	97.5	0.8	1.6	0.0
3	NEW YORK	117	98.3	0.9	0.0	0.9
5	WASHINGTON DC	68	97.1	1.5	1.5	0.0
6	HAMPTON	36	91.4	5.7	0.0	2.9
7	ATLANTA	67	97.0	0.0	0.0	3.0
8	BAY PINES	36	100.0	0.0	0.0	0.0
8	MIAMI	49	93.9	6.1	0.0	0.0
8	TAMPA	68	95.5	0.0	1.5	3.0
9	NASHVILLE	22	90.5	0.0	4.8	4.8
10	CINCINNATI	68	94.0	4.5	1.5	0.0
10	CLEVELAND	48	91.5	4.3	2.1	2.1
11	INDIANAPOLIS	56	98.2	0.0	1.8	0.0
12	HINES	102	92.1	5.0	3.0	0.0
16	HOUSTON	50	93.9	0.0	0.0	6.1
16	LITTLE ROCK	56	92.7	3.6	1.8	1.8
16	NEW ORLEANS	57	74.5	12.7	9.1	3.6
17	DALLAS	60	98.3	0.0	0.0	1.7
17	SAN ANTONIO	135	96.3	2.2	0.0	1.5
18	TUCSON	32	96.9	3.1	0.0	0.0
19	DENVER	40	97.5	0.0	2.5	0.0
19	SALT LAKE CITY	70	98.6	1.4	0.0	0.0

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	158	98.1	1.9	0.0	0.0
20	ANCHORAGE	36	100.0	0.0	0.0	0.0
20	PORTLAND	26	96.0	4.0	0.0	0.0
20	ROSEBURG	25	92.0	4.0	4.0	0.0
21	SAN FRANCISCO	37	94.1	0.0	5.9	0.0
22	GREATER LA	128	93.0	3.9	0.8	2.3
22	LOMA LINDA	129	98.4	1.6	0.0	0.0
22	SAN DIEGO	47	88.4	7.0	2.3	2.3
	ALL SITES	2,197	95.3	2.5	1.2	1.0
	SITE AVERAGE	65	94.7	2.8	1.4	1.1
	SITE STD. DEV.	37	5.1	3.7	2.1	1.6

Cumulative data through the end of FY 2002

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	51	94.1	3.9	2.0	0.0
1	WEST HAVEN	58	96.5	1.8	1.8	0.0
2	ALBANY	11	100.0	0.0	0.0	0.0
2	BUFFALO	21	100.0	0.0	0.0	0.0
2	SYRACUSE	6	100.0	0.0	0.0	0.0
3	BROOKLYN	72	95.7	2.9	0.0	1.4
3	NEW YORK	62	100.0	0.0	0.0	0.0
5	WASHINGTON DC	41	100.0	0.0	0.0	0.0
6	HAMPTON	11	100.0	0.0	0.0	0.0
7	ATLANTA	43	100.0	0.0	0.0	0.0
8	BAY PINES	23	100.0	0.0	0.0	0.0
8	MIAMI	31	100.0	0.0	0.0	0.0
8	TAMPA	32	100.0	0.0	0.0	0.0
9	NASHVILLE	6	100.0	0.0	0.0	0.0
10	CINCINNATI	38	86.8	7.9	5.3	0.0
10	CLEVELAND	40	89.2	2.7	0.0	8.1
11	INDIANAPOLIS	27	88.5	0.0	0.0	11.5
12	HINES	65	95.4	3.1	0.0	1.5
16	HOUSTON	19	89.5	5.3	0.0	5.3
16	LITTLE ROCK	28	89.3	10.7	0.0	0.0
16	NEW ORLEANS	26	92.0	8.0	0.0	0.0
17	DALLAS	29	96.6	0.0	3.4	0.0
17	SAN ANTONIO	71	94.3	1.4	1.4	2.9
18	TUCSON	14	85.7	7.1	0.0	7.1
19	DENVER	18	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	35	100.0	0.0	0.0	0.0

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	92	94.3	1.1	3.4	1.1
20	ANCHORAGE	12	100.0	0.0	0.0	0.0
20	PORTLAND	14	100.0	0.0	0.0	0.0
20	ROSEBURG	11	100.0	0.0	0.0	0.0
21	SAN FRANCISCO	13	100.0	0.0	0.0	0.0
22	GREATER LA	96	97.9	2.1	0.0	0.0
22	LOMA LINDA	80	97.5	1.3	0.0	1.3
22	SAN DIEGO	29	76.9	3.8	0.0	19.2
	ALL SITES	1,225	95.7	2.0	0.8	1.6
	SITE AVERAGE	36	95.9	1.9	0.5	1.7
	SITE STD. DEV.	25	5.6	2.9	1.3	4.1

Cumulative data through the end of FY 2002

TABLE 8-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	145	38.4	41.5	52.2
1	WEST HAVEN	108	21.9	39.6	41.5
2	ALBANY	32	51.9	82.8	80.0
2	BUFFALO	76	46.2	44.4	48.6
2	SYRACUSE	47	56.4	63.0	79.1
3	BROOKLYN	153	22.5	28.7	38.4
3	NEW YORK	149	17.7	49.7	69.8
5	WASHINGTON DC	119	25.8	49.1	40.7
6	HAMPTON	60	60.0	70.0	76.7
7	ATLANTA	92	40.7	45.6	52.3
8	BAY PINES	68	45.5	62.7	90.4
8	MIAMI	80	48.4	58.4	55.3
8	TAMPA	122	58.7	73.9	84.7
9	NASHVILLE	52	71.8	76.1	67.4
10	CINCINNATI	136	44.4	63.7	56.1
10	CLEVELAND	77	67.1	73.3	69.7
11	INDIANAPOLIS	86	53.0	64.7	48.8
12	HINES	122	39.8	55.7	55.9
16	HOUSTON	94	49.4	61.1	63.3
16	LITTLE ROCK	110	58.9	68.2	81.5
16	NEW ORLEANS	103	61.5	70.7	75.0
17	DALLAS	175	60.2	64.2	56.5
17	SAN ANTONIO	269	55.0	67.4	57.1
18	TUCSON	57	51.7	72.7	75.0
19	DENVER	78	31.9	55.1	81.3
19	SALT LAKE CITY	147	18.5	31.7	64.8
20	AMERICAN LAKE	234	33.1	47.7	63.7
20	ANCHORAGE	74	82.9	85.1	81.1
20	PORTLAND	48	45.5	70.8	77.1
20	ROSEBURG	66	15.2	33.3	42.6
21	SAN FRANCISCO	92	22.9	38.8	51.7
22	GREATER LA	203	34.1	42.7	56.8
22	LOMA LINDA	187	51.9	63.2	63.6
22	SAN DIEGO	70	10.2	58.8	67.2
	ALL SITES	3,731	42.7	55.9	61.8
	SITE AVERAGE	110	43.9	58.1	63.7
	SITE STD. DEV.	55	17.5	14.8	14.1

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	79	53.5	72.7	74.3
1	WEST HAVEN	87	34.5	56.3	79.1
2	ALBANY	22	65.0	77.3	88.2
2	BUFFALO	36	40.6	50.0	61.1
2	SYRACUSE	25	31.8	43.5	40.9
3	BROOKLYN	125	42.6	50.9	76.3
3	NEW YORK	117	35.4	54.8	68.4
5	WASHINGTON DC	68	30.0	51.6	52.5
6	HAMPTON	36	62.5	70.6	76.5
7	ATLANTA	67	20.3	22.7	24.2
8	BAY PINES	36	36.4	38.1	50.0
8	MIAMI	49	59.0	59.2	71.4
8	TAMPA	68	46.0	65.7	80.6
9	NASHVILLE	22	72.2	81.0	85.7
10	CINCINNATI	68	52.3	68.2	65.7
10	CLEVELAND	48	58.1	65.2	73.9
11	INDIANAPOLIS	56	40.0	58.2	57.7
12	HINES	102	49.5	65.3	64.4
16	HOUSTON	50	42.6	72.0	66.0
16	LITTLE ROCK	56	58.7	81.5	81.8
16	NEW ORLEANS	57	47.1	57.7	66.7
17	DALLAS	60	67.2	68.3	77.6
17	SAN ANTONIO	135	44.1	71.1	53.7
18	TUCSON	32	56.3	81.3	81.3
19	DENVER	40	55.9	79.5	95.0
19	SALT LAKE CITY	70	27.4	54.3	90.0
20	AMERICAN LAKE	158	25.7	40.8	63.3
20	ANCHORAGE	36	87.5	80.0	85.7
20	PORTLAND	26	56.5	96.0	96.0
20	ROSEBURG	25	11.1	5.0	25.0
21	SAN FRANCISCO	37	25.0	36.1	55.6
22	GREATER LA	128	38.8	49.2	72.4
22	LOMA LINDA	129	51.7	82.7	90.8
22	SAN DIEGO	47	46.4	92.9	90.5
	ALL SITES	2,197	43.9	60.9	69.7
	SITE AVERAGE	65	46.2	61.8	70.1
	SITE STD. DEV.	37	16.0	19.5	17.9

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	51	45.1	72.5	78.0
1	WEST HAVEN	58	39.7	56.9	75.9
2	ALBANY	11	60.0	81.8	85.7
2	BUFFALO	21	23.8	42.9	42.9
2	SYRACUSE	6	16.7	33.3	16.7
3	BROOKLYN	72	38.1	50.7	71.4
3	NEW YORK	62	37.3	63.3	74.0
5	WASHINGTON DC	41	40.0	56.4	71.4
6	HAMPTON	11	44.4	54.5	81.8
7	ATLANTA	43	7.1	4.8	4.7
8	BAY PINES	23	25.0	33.3	16.7
8	MIAMI	31	75.0	74.2	90.3
8	TAMPA	32	38.7	74.2	83.9
9	NASHVILLE	6	60.0	100.0	83.3
10	CINCINNATI	38	41.7	60.5	65.8
10	CLEVELAND	40	58.3	66.7	72.2
11	INDIANAPOLIS	27	26.9	50.0	50.0
12	HINES	65	45.3	69.2	67.7
16	HOUSTON	19	52.6	73.7	63.2
16	LITTLE ROCK	28	66.7	84.6	82.1
16	NEW ORLEANS	26	64.3	72.0	72.7
17	DALLAS	29	60.7	64.3	71.4
17	SAN ANTONIO	71	29.5	56.5	41.0
18	TUCSON	14	50.0	69.2	92.3
19	DENVER	18	64.3	94.1	94.1
19	SALT LAKE CITY	35	21.4	50.0	97.1
20	AMERICAN LAKE	92	17.2	40.7	46.8
20	ANCHORAGE	12	90.9	83.3	83.3
20	PORTLAND	14	58.3	78.6	92.9
20	ROSEBURG	11	28.6	33.3	30.0
21	SAN FRANCISCO	13	30.8	38.5	53.8
22	GREATER LA	96	34.6	51.0	60.9
22	LOMA LINDA	80	40.0	74.4	80.8
22	SAN DIEGO	29	50.0	96.3	92.6
	ALL SITES	1,225	39.6	59.7	66.5
	SITE AVERAGE	36	43.6	61.9	67.3
	SITE STD. DEV.	25	18.4	20.6	23.9

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	145	50.8	43.3	44.8
1	WEST HAVEN	108	45.3	45.5	39.3
2	ALBANY	32	85.7	92.0	64.7
2	BUFFALO	76	33.9	39.6	34.9
2	SYRACUSE	47	71.8	72.4	74.2
3	BROOKLYN	153	71.7	73.5	50.0
3	NEW YORK	149	54.7	55.9	51.9
5	WASHINGTON DC	119	53.0	51.6	43.0
6	HAMPTON	60	78.2	72.5	65.0
7	ATLANTA	92	60.2	57.1	54.0
8	BAY PINES	68	89.1	92.0	78.0
8	MIAMI	80	52.9	55.4	57.7
8	TAMPA	122	82.4	83.3	65.1
9	NASHVILLE	52	67.4	75.9	66.7
10	CINCINNATI	136	61.6	62.8	54.4
10	CLEVELAND	77	76.5	77.6	69.7
11	INDIANAPOLIS	86	72.7	68.6	66.7
12	HINES	122	81.5	81.3	76.4
16	HOUSTON	94	78.3	80.5	60.0
16	LITTLE ROCK	110	86.6	86.7	68.7
16	NEW ORLEANS	103	82.1	85.9	79.3
17	DALLAS	175	72.0	68.2	29.6
17	SAN ANTONIO	269	68.5	65.9	58.7
18	TUCSON	57	74.4	82.6	67.7
19	DENVER	78	74.6	74.5	80.3
19	SALT LAKE CITY	147	35.1	27.1	47.8
20	AMERICAN LAKE	234	45.7	44.8	51.6
20	ANCHORAGE	74	86.7	85.1	83.8
20	PORTLAND	48	72.0	72.7	81.1
20	ROSEBURG	66	55.9	61.5	52.6
21	SAN FRANCISCO	92	55.6	54.5	43.8
22	GREATER LA	203	70.1	71.0	70.1
22	LOMA LINDA	187	45.7	44.8	56.0
22	SAN DIEGO	70	67.9	64.6	62.7
	ALL SITES	3,731	64.3	64.2	57.2
	SITE AVERAGE	110	66.5	66.8	60.3
	SITE STD. DEV.	55	15.1	16.3	13.9

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	79	60.9	63.3	48.1
1	WEST HAVEN	87	58.1	63.8	54.3
2	ALBANY	22	100.0	94.1	83.3
2	BUFFALO	36	42.9	28.6	36.0
2	SYRACUSE	25	52.9	42.9	46.7
3	BROOKLYN	125	74.4	80.7	56.7
3	NEW YORK	117	54.5	56.3	58.2
5	WASHINGTON DC	68	51.2	66.7	49.1
6	HAMPTON	36	82.8	71.4	50.0
7	ATLANTA	67	15.9	17.9	7.9
8	BAY PINES	36	60.0	63.6	69.0
8	MIAMI	49	70.0	68.3	74.2
8	TAMPA	68	83.0	84.2	63.4
9	NASHVILLE	22	83.3	81.8	88.2
10	CINCINNATI	68	61.3	66.0	58.5
10	CLEVELAND	48	72.5	76.9	40.0
11	INDIANAPOLIS	56	59.4	53.8	53.1
12	HINES	102	80.2	76.4	72.9
16	HOUSTON	50	65.0	72.2	45.9
16	LITTLE ROCK	56	81.3	80.5	77.3
16	NEW ORLEANS	57	78.7	79.5	81.5
17	DALLAS	60	75.9	79.2	33.3
17	SAN ANTONIO	135	74.7	67.3	61.0
18	TUCSON	32	79.2	84.6	65.2
19	DENVER	40	91.4	88.0	86.1
19	SALT LAKE CITY	70	54.8	52.0	71.6
20	AMERICAN LAKE	158	39.3	34.4	45.2
20	ANCHORAGE	36	90.0	91.3	82.6
20	PORTLAND	26	83.3	77.8	94.4
20	ROSEBURG	25	41.7	46.2	36.4
21	SAN FRANCISCO	37	66.7	58.6	59.3
22	GREATER LA	128	51.3	48.9	56.8
22	LOMA LINDA	129	57.6	59.7	76.5
22	SAN DIEGO	47	77.1	77.8	82.1
	ALL SITES	2,197	64.0	63.7	59.3
	SITE AVERAGE	65	66.8	66.3	60.7
	SITE STD. DEV.	37	17.6	18.0	19.0

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	51	76.6	68.6	62.5
1	WEST HAVEN	58	62.7	66.0	67.3
2	ALBANY	11	88.9	87.5	71.4
2	BUFFALO	21	28.6	30.8	20.0
2	SYRACUSE	6	60.0	50.0	25.0
3	BROOKLYN	72	79.7	81.7	66.1
3	NEW YORK	62	65.0	67.3	53.4
5	WASHINGTON DC	41	43.5	46.7	48.5
6	HAMPTON	11	66.7	75.0	40.0
7	ATLANTA	43	2.5	2.6	3.3
8	BAY PINES	23	66.7	33.3	65.0
8	MIAMI	31	81.5	80.8	75.0
8	TAMPA	32	75.0	82.4	45.0
9	NASHVILLE	6	100.0	100.0	80.0
10	CINCINNATI	38	64.7	64.0	55.2
10	CLEVELAND	40	71.4	71.4	50.0
11	INDIANAPOLIS	27	46.2	30.0	50.0
12	HINES	65	92.9	89.5	86.1
16	HOUSTON	19	60.0	70.0	61.5
16	LITTLE ROCK	28	56.5	68.2	58.8
16	NEW ORLEANS	26	72.2	50.0	75.0
17	DALLAS	29	85.2	81.0	42.9
17	SAN ANTONIO	71	63.0	70.8	44.9
18	TUCSON	14	90.9	85.7	77.8
19	DENVER	18	93.8	90.0	66.7
19	SALT LAKE CITY	35	68.4	61.5	86.2
20	AMERICAN LAKE	92	33.3	36.0	36.6
20	ANCHORAGE	12	100.0	100.0	80.0
20	PORTLAND	14	100.0	100.0	90.0
20	ROSEBURG	11	0.0	0.0	36.4
21	SAN FRANCISCO	13	36.4	63.6	41.7
22	GREATER LA	96	50.7	44.4	45.3
22	LOMA LINDA	80	54.5	64.3	64.3
22	SAN DIEGO	29	81.0	72.2	92.6
	ALL SITES	1,225	63.1	63.1	56.2
	SITE AVERAGE	36	65.3	64.3	57.8
	SITE STD. DEV.	25	25.0	25.1	20.8

Cumulative data through the end of FY 2002

Improvement rated only for those veterans identified with problems at admission

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CHAPTER 9

SUMMARY OF PROGRAM PERFORMANCE

A. Description of Critical Monitors

Measures which are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 9-1 through 9-4, and are summarized in Tables 9-5 and 9-6. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 9-1 through 9-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 9-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. **Mean Days in Residential Treatment** (from Table 2-4). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers). *The data source for this monitor is the Form 5R (Discharge from Residential Treatment form).*

B. **Unique Veterans Served Per Clinician** (from Table 2-6). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2002, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include <u>all staff</u> who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do <u>not</u> include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. **Visits Per Clinician** (from Table 2-6). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. **Percentage Change in Intakes, FY 01-02** (from Table 2-7). This change variable records the difference in the number of intakes per outreach clinician from FY 2001 to FY 2002 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

E. **Literally Homeless Intakes Per Clinician** (from Table 3-3). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2002, divided by the number of allocated outreach FTEE. Note that this is

actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) and efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. **Veterans Treated Per FTEE in Supported Housing** (from Table 7-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 9-2):

G. **Percentage Not Strictly Homeless** (Table 3-3). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. **Percentage with No Time Homeless** (Table 3-5). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. **Difference in Percentage Not Strictly Homeless, FY 01-02** (Table 3-6), compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. **Difference in Percentage Homeless Less than One Month, FY 01-02** (Table 3-6), also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. **Percentage with Serious Psychiatric or Substance Abuse Disorder** (Table 3-7) shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic

disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. **Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 01-02** (Table 3-8) considers the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. **Percentage of Literally Homeless Veterans in Supported Housing** (Table 7-4) measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and are subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 9-3, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. **Percentage Contacted through Outreach** (Table 4-1) shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

O. **The Difference in Percentage Contacted through Outreach, FY 01-02** (Table 4-3) shows the change in outreach efforts between FY 2001 and 2002. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

P. **Homelessness of Veterans Admitted to Residential Treatment** (Table 4-8). Compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. **Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment** (Table 4-9). Forms a ratio similar to the one in Table 4-8, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. **Appropriateness for Residential Treatment** (Table 4-10). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of

potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. **Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized** (Table 4-11). compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. **VA Outreach in Supported Housing** (Table 7-4) shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. **Mean Total Days in Supported Housing** (Table 7-10) shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 9-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. **Successful Completion of Residential Treatment; Domiciled** (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 5-12). Table 5-12 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 5-12 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).
Data sources for the outcome variables are as follows:
Successful Program Completion: Form 5R, item 16.
Domiciled and Housed: Form 5R, item 18.
Employed: Form 5R, item 20.
Improved Psychiatric Symptoms: Form 5R, item 21.
Improved Alcohol Symptoms: Form 5R, item 22.
Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. **Alcohol and Psychiatric Symptom Improvement in Supported Housing** (Table 7-9) shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 7-10) shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 7-11) shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

The total number of critical monitor outliers for each site is reported on Table 9-5, and summarized by VISN in Table 9-6.

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	X						1	6	17%
1	BOSTON	X						1	6	17%
1	MANCHESTER							0	5	0%
1	NORTHAMPTON							0	5	0%
1	PROVIDENCE							0	6	0%
1	TOGUS			X				1	5	20%
1	WEST HAVEN							0	6	0%
1	WHITE RIVER JCT		X	X		I		3	5	60%
2	ALBANY							0	6	0%
2	BUFFALO						X	1	6	17%
2	CANANDAIGUA							0	5	0%
2	SYRACUSE							0	5	0%
3	BRONX							0	6	0%
3	BROOKLYN	X						1	5	20%
3	EAST ORANGE							0	6	0%
3	LYONS							0	2	0%
3	MONTROSE							0	5	0%
3	NEW YORK	X	X	X				3	5	60%
3	NORTHPORT	X						1	5	20%
4	ALTOONA		X	X				2	4	50%
4	BUTLER		X	X		I		3	4	75%
4	CLARKSBURG		X	X				2	4	50%
4	COATESVILLE		X	X				2	4	50%
4	ERIE							0	4	0%
4	LEBANON							0	5	0%
4	PHILADELPHIA	X						1	5	20%
4	PITTSBURGH						X	1	6	17%
4	WILKES-BARRE							0	6	0%
4	WILMINGTON			X				1	4	25%
5	BALTIMORE							0	5	0%
5	PERRY POINT							0	5	0%
5	WASHINGTON DC	X						1	5	20%
6	ASHEVILLE							0	5	0%
6	BECKLEY		X	X				2	5	40%
6	DURHAM							0	5	0%
6	FAYETTEVILLE NC							0	5	0%
6	HAMPTON							0	5	0%
6	RICHMOND							0	5	0%
6	SALEM							0	5	0%
6	SALISBURY							0	5	0%
7	ATLANTA							0	5	0%
7	AUGUSTA							0	5	0%
7	BIRMINGHAM	X						1	5	20%
7	CHARLESTON	X						1	5	20%
7	COLUMBIA SC							0	5	0%
7	TUSCALOOSA							0	5	0%
7	TUSKEGEE							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES							0	5	0%
8	GAINESVILLE	X						1	5	20%
8	MIAMI	X						1	5	20%
8	TAMPA	X						1	6	17%
8	WEST PALM BEACH							0	5	0%
9	HUNTINGTON	X						1	5	20%
9	LEXINGTON	X	X	X				3	5	60%
9	LOUISVILLE							0	5	0%
9	MEMPHIS		X	X				2	5	40%
9	MOUNTAIN HOME							0	5	0%
9	NASHVILLE							0	5	0%
10	CHILLICOTHE							0	5	0%
10	CINCINNATI							0	5	0%
10	CLEVELAND							0	5	0%
10	COLUMBUS OPC	X			X			2	5	40%
10	DAYTON							0	5	0%
10	NORTHEAST OHIO							0	5	0%
11	ANN ARBOR							0	5	0%
11	BATTLE CREEK							0	6	0%
11	DANVILLE	X						1	5	20%
11	DETROIT							0	5	0%
11	INDIANAPOLIS						X	1	6	17%
11	NORTHERN INDIANA	X						1	5	20%
11	SAGINAW							0	5	0%
11	TOLEDO	X						1	5	20%
12	CHICAGO WS							0	6	0%
12	HINES	X						1	6	17%
12	IRON MOUNTAIN							0	4	0%
12	MADISON		X					1	4	25%
12	MILWAUKEE							0	4	0%
12	TOMAH							0	4	0%
15	COLUMBIA		X	X		I		3	5	60%
15	KANSAS CITY						X	1	6	17%
15	POPLAR BLUFF					I		1	5	20%
15	SAINT LOUIS							0	5	0%
15	TOPEKA							0	5	0%
15	WICHITA	X	X	X				3	5	60%
16	ALEXANDRIA							0	5	0%
16	FAYETTEVILLE AR			X				1	5	20%
16	GULF COAST HCS							0	5	0%
16	HOUSTON							0	6	0%
16	JACKSON	X						1	5	20%
16	LITTLE ROCK							0	6	0%
16	MUSKOGEE							0	5	0%
16	NEW ORLEANS	X						1	5	20%
16	OKLAHOMA CITY							0	5	0%
16	SHREVEPORT							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS							0	5	0%
17	DALLAS							0	5	0%
17	SAN ANTONIO							0	5	0%
18	AMARILLO					I		1	5	20%
18	EL PASO OPC							0	5	0%
18	NEW MEXICO HCS							0	5	0%
18	PHOENIX							0	5	0%
18	TUCSON						I	1	6	17%
18	WEST TEXAS HCS	X	X	X				3	5	60%
19	CHEYENNE							0	5	0%
19	DENVER				X			1	5	20%
19	GRAND JUNCTION		X	X		I		3	5	60%
19	MONTANA HCS	X						1	5	20%
19	SALT LAKE CITY							0	5	0%
19	SHERIDAN	X						1	5	20%
19	SO COLORADO HCS	X						1	5	20%
20	ANCHORAGE			X				1	4	25%
20	BOISE							0	5	0%
20	PORTLAND	X						1	6	17%
20	ROSEBURG							0	5	0%
20	SEATTLE							0	5	0%
20	SPOKANE	X						1	5	20%
20	WALLA WALLA							0	5	0%
21	CENTRAL CA HCS							0	5	0%
21	HONOLULU	X		X				2	5	40%
21	N CALIFORNIA HCS							0	5	0%
21	PALO ALTO							0	5	0%
21	SAN FRANCISCO							0	5	0%
21	SIERRA NEVADA HCS	X						1	5	20%
22	GREATER LOS ANGELES							0	6	0%
22	LOMA LINDA							0	5	0%
22	LONG BEACH							0	5	0%
22	SAN DIEGO							0	5	0%
22	SO. NEVADA HCS		X	X				2	5	40%
23	CENTRAL IOWA							0	5	0%
23	FARGO							0	5	0%
23	GREATER NEB, HCS							0	5	0%
23	IOWA CITY							0	5	0%
23	MINNEAPOLIS							0	5	0%
23	OMAHA	X						1	5	20%
23	SIOUX FALLS							0	5	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	01-02 NOT HMLS. (I) (T3-6)	01-02 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	01-02 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X					1	7	14%
1	BOSTON								0	7	0%
1	MANCHESTER								0	6	0%
1	NORTHAMPTON								0	6	0%
1	PROVIDENCE								0	7	0%
1	TOGUS				X				1	6	17%
1	WEST HAVEN								0	7	0%
1	WHITE RIVER JCT	I	I	I	I	I	I		6	6	100%
2	ALBANY								0	7	0%
2	BUFFALO								0	7	0%
2	CANANDAIGUA	X	X						2	6	33%
2	SYRACUSE		X						1	6	17%
3	BRONX	X	X						2	7	29%
3	BROOKLYN								0	6	0%
3	EAST ORANGE	X						X	2	7	29%
3	LYONS							X	1	1	100%
3	MONTROSE	X							1	6	17%
3	NEW YORK					X			1	6	17%
3	NORTHPORT			X					1	6	17%
4	ALTOONA	X	X	X	X	X			5	6	83%
4	BUTLER	I	I	I	I	I	I		6	6	100%
4	CLARKSBURG	X	X		X				3	6	50%
4	COATESVILLE								0	6	0%
4	ERIE	X							1	6	17%
4	LEBANON								0	6	0%
4	PHILADELPHIA								0	6	0%
4	PITTSBURGH	X					X	X	3	7	43%
4	WILKES-BARRE						X		1	7	14%
4	WILMINGTON								0	6	0%
5	BALTIMORE								0	6	0%
5	PERRY POINT								0	6	0%
5	WASHINGTON DC								0	6	0%
6	ASHEVILLE	X							1	6	17%
6	BECKLEY			X		X			2	6	33%
6	DURHAM			X					1	6	17%
6	FAYETTEVILLE NC			X					1	6	17%
6	HAMPTON			X					1	6	17%
6	RICHMOND								0	6	0%
6	SALEM								0	6	0%
6	SALISBURY								0	6	0%
7	ATLANTA								0	6	0%
7	AUGUSTA								0	6	0%
7	BIRMINGHAM	X							1	6	17%
7	CHARLESTON	X	X		X				3	6	50%
7	COLUMBIA SC								0	6	0%
7	TUSCALOOSA	X		X	X				3	6	50%
7	TUSKEGEE								0	6	0%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	01-02 NOT HMLS. (I) (T3-6)	01-02 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	01-02 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES								0	6	0%
8	GAINESVILLE		X	X		X	X		4	6	67%
8	MIAMI								0	6	0%
8	TAMPA		X						1	7	14%
8	WEST PALM BEACH								0	6	0%
9	HUNTINGTON		X			X			2	6	33%
9	LEXINGTON				X	X			2	6	33%
9	LOUISVILLE								0	6	0%
9	MEMPHIS	X		X					2	6	33%
9	MOUNTAIN HOME								0	6	0%
9	NASHVILLE								0	6	0%
10	CHILLICOTHE						X		1	6	17%
10	CINCINNATI								0	6	0%
10	CLEVELAND								0	6	0%
10	COLUMBUS OPC								0	6	0%
10	DAYTON								0	6	0%
10	NORTHEAST OHIO	X							1	6	17%
11	ANN ARBOR								0	6	0%
11	BATTLE CREEK	X		X					2	7	29%
11	DANVILLE	X	X	X					3	6	50%
11	DETROIT								0	6	0%
11	INDIANAPOLIS								0	7	0%
11	NORTHERN INDIANA			X		X			2	6	33%
11	SAGINAW					X	X		2	6	33%
11	TOLEDO								0	6	0%
12	CHICAGO WS								0	7	0%
12	HINES								0	7	0%
12	IRON MOUNTAIN	X							1	6	17%
12	MADISON	X							1	6	17%
12	MILWAUKEE	X	X						2	6	33%
12	TOMAH	X	X	X					3	6	50%
15	COLUMBIA	I	I	I	I	I	I		6	6	100%
15	KANSAS CITY								0	7	0%
15	POPLAR BLUFF	I	I	I	I	I	I		6	6	100%
15	SAINT LOUIS								0	6	0%
15	TOPEKA								0	6	0%
15	WICHITA								0	6	0%
16	ALEXANDRIA								0	6	0%
16	FAYETTEVILLE AR								0	6	0%
16	GULF COAST HCS		X		X				2	6	33%
16	HOUSTON								0	7	0%
16	JACKSON								0	6	0%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE								0	6	0%
16	NEW ORLEANS				X				1	6	17%
16	OKLAHOMA CITY								0	6	0%
16	SHREVEPORT			X					1	6	17%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	01-02 NOT HMLS. (I) (T3-6)	01-02 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	01-02 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS								0	6	0%
17	DALLAS		X						1	6	17%
17	SAN ANTONIO								0	6	0%
18	AMARILLO	I	I	I	I	I	I		6	6	100%
18	EL PASO OPC						X		1	6	17%
18	NEW MEXICO HCS								0	6	0%
18	PHOENIX				X				1	6	17%
18	TUCSON					X	X	I	3	7	43%
18	WEST TEXAS HCS			X					1	6	17%
19	CHEYENNE								0	6	0%
19	DENVER								0	6	0%
19	GRAND JUNCTION	I	I	I	I	I	I		6	6	100%
19	MONTANA HCS								0	6	0%
19	SALT LAKE CITY			X					1	6	17%
19	SHERIDAN					X	X		2	6	33%
19	SO COLORADO HCS						X		1	6	17%
20	ANCHORAGE			X					1	6	17%
20	BOISE								0	6	0%
20	PORTLAND					X	X		2	7	29%
20	ROSEBURG								0	6	0%
20	SEATTLE								0	7	0%
20	SPOKANE		X						1	6	17%
20	WALLA WALLA					X	X		2	6	33%
21	CENTRAL CA HCS		X			X			2	6	33%
21	HONOLULU		X			X	X		3	6	50%
21	N CALIFORNIA HCS								0	6	0%
21	PALO ALTO								0	6	0%
21	SAN FRANCISCO								0	6	0%
21	SIERRA NEVADA HCS								0	6	0%
22	GREATER LOS ANGELES		X			X			2	7	29%
22	LOMA LINDA			X					1	6	17%
22	LONG BEACH								0	6	0%
22	SAN DIEGO		X	X	X				3	6	50%
22	SO. NEVADA HCS				X	X			2	6	33%
23	CENTRAL IOWA					X	X		2	6	33%
23	FARGO								0	6	0%
23	GREATER NEB, HCS								0	6	0%
23	IOWA CITY	X	X			X	X		4	6	67%
23	MINNEAPOLIS				X				1	6	17%
23	OMAHA		X						1	6	17%
23	SIOUX FALLS								0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY01/FY02 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X						1	8	13%
1	BOSTON								X	1	8	13%
1	MANCHESTER									0	6	0%
1	NORTHAMPTON									0	6	0%
1	PROVIDENCE									0	8	0%
1	TOGUS									0	6	0%
1	WEST HAVEN									0	8	0%
1	WHITE RIVER JCT	I	I	I	I	I	I			6	6	100%
2	ALBANY							X		1	8	13%
2	BUFFALO									0	8	0%
2	CANANDAIGUA	X								1	6	17%
2	SYRACUSE			X						1	6	17%
3	BRONX								X	1	8	13%
3	BROOKLYN									0	6	0%
3	EAST ORANGE	X	X			X	X	X		5	8	63%
3	LYONS									0	2	0%
3	MONTROSE									0	6	0%
3	NEW YORK									0	6	0%
3	NORTHPORT						X			1	6	17%
4	ALTOONA	X								1	2	50%
4	BUTLER	I	I							2	2	100%
4	CLARKSBURG	X								1	2	50%
4	COATESVILLE		X							1	2	50%
4	ERIE									0	2	0%
4	LEBANON		X							1	6	17%
4	PHILADELPHIA						X			1	6	17%
4	PITTSBURGH							X		1	8	13%
4	WILKES-BARRE									0	8	0%
4	WILMINGTON	X								1	2	50%
5	BALTIMORE									0	6	0%
5	PERRY POINT									0	6	0%
5	WASHINGTON DC									0	6	0%
6	ASHEVILLE									0	6	0%
6	BECKLEY		X							1	6	17%
6	DURHAM		X	X						2	6	33%
6	FAYETTEVILLE NC									0	6	0%
6	HAMPTON									0	6	0%
6	RICHMOND									0	6	0%
6	SALEM									0	6	0%
6	SALISBURY									0	6	0%
7	ATLANTA	X								1	6	17%
7	AUGUSTA									0	6	0%
7	BIRMINGHAM	X								1	6	17%
7	CHARLESTON			X			X			2	6	33%
7	COLUMBIA SC	X	X							2	6	33%
7	TUSCALOOSA	X								1	6	17%
7	TUSKEGEE									0	6	0%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY01/FY02 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES				X	X				2	6	33%
8	GAINESVILLE									0	6	0%
8	MIAMI		X							1	6	17%
8	TAMPA									0	8	0%
8	WEST PALM BEACH									0	6	0%
9	HUNTINGTON									0	6	0%
9	LEXINGTON	X			X	X				3	6	50%
9	LOUISVILLE									0	6	0%
9	MEMPHIS	X								1	6	17%
9	MOUNTAIN HOME									0	6	0%
9	NASHVILLE						X			1	6	17%
10	CHILLICOTHE			X			X			2	6	33%
10	CINCINNATI									0	6	0%
10	CLEVELAND									0	6	0%
10	COLUMBUS OPC									0	6	0%
10	DAYTON			X			X			2	6	33%
10	NORTHEAST OHIO									0	6	0%
11	ANN ARBOR									0	6	0%
11	BATTLE CREEK				X		X			2	8	25%
11	DANVILLE	X	X			X				3	6	50%
11	DETROIT									0	6	0%
11	INDIANAPOLIS									0	8	0%
11	NORTHERN INDIANA		X				X			2	6	33%
11	SAGINAW	X								1	6	17%
11	TOLEDO									0	6	0%
12	CHICAGO WS									0	8	0%
12	HINES								X	1	8	13%
12	IRON MOUNTAIN	X								1	2	50%
12	MADISON									0	2	0%
12	MILWAUKEE									0	2	0%
12	TOMAH									0	2	0%
15	COLUMBIA	I	I							2	6	33%
15	KANSAS CITY	X						X		2	8	25%
15	POPLAR BLUFF	I	I							2	6	33%
15	SAINT LOUIS									0	6	0%
15	TOPEKA									0	6	0%
15	WICHITA									0	6	0%
16	ALEXANDRIA			X						1	6	17%
16	FAYETTEVILLE AR									0	6	0%
16	GULF COAST HCS	X								1	6	17%
16	HOUSTON	X								1	8	13%
16	JACKSON									0	6	0%
16	LITTLE ROCK						X			1	8	13%
16	MUSKOGEE			X						1	6	17%
16	NEW ORLEANS									0	6	0%
16	OKLAHOMA CITY	X								1	6	17%
16	SHREVEPORT				X					1	6	17%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY01/FY02 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS									0	6	0%
17	DALLAS									0	6	0%
17	SAN ANTONIO									0	6	0%
18	AMARILLO	I	I							2	6	33%
18	EL PASO OPC	X	X							2	6	33%
18	NEW MEXICO HCS			X	X	X				3	6	50%
18	PHOENIX		X			X	X			3	6	50%
18	TUCSON	X						I	I	3	8	38%
18	WEST TEXAS HCS	X	X				X			3	6	50%
19	CHEYENNE									0	6	0%
19	DENVER									0	6	0%
19	GRAND JUNCTION	I	I							2	6	33%
19	MONTANA HCS	X								1	6	17%
19	SALT LAKE CITY									0	6	0%
19	SHERIDAN					X	X			2	6	33%
19	SO COLORADO HCS		X							1	6	17%
20	ANCHORAGE									0	6	0%
20	BOISE									0	6	0%
20	PORTLAND									0	8	0%
20	ROSEBURG		X	X						2	6	33%
20	SEATTLE									0	8	0%
20	SPOKANE									0	6	0%
20	WALLA WALLA									0	6	0%
21	CENTRAL CA HCS	X				X	X			3	6	50%
21	HONOLULU		X	X			X			3	6	50%
21	N CALIFORNIA HCS									0	6	0%
21	PALO ALTO									0	6	0%
21	SAN FRANCISCO									0	6	0%
21	SIERRA NEVADA HCS	X	X							2	6	33%
22	GREATER LOS ANGELES							X		1	8	13%
22	LOMA LINDA	X	X							2	6	33%
22	LONG BEACH									0	6	0%
22	SAN DIEGO	X								1	6	17%
22	SO. NEVADA HCS									0	6	0%
23	CENTRAL IOWA									0	6	0%
23	FARGO									0	6	0%
23	GREATER NEB, HCS									0	6	0%
23	IOWA CITY	X								1	6	17%
23	MINNEAPOLIS									0	6	0%
23	OMAHA									0	6	0%
23	SIOUX FALLS	X								1	6	17%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X		X							2	11	18%
1	BOSTON									X			1	11	9%
1	MANCHESTER												0	7	0%
1	NORTHAMPTON												0	7	0%
1	PROVIDENCE												0	11	0%
1	TOGUS												0	7	0%
1	WEST HAVEN												0	11	0%
1	WHITE RIVER JCT												0	7	0%
2	ALBANY												0	11	0%
2	BUFFALO								X	X	X		3	11	27%
2	CANANDAIGUA												0	7	0%
2	SYRACUSE												0	7	0%
3	BRONX												0	11	0%
3	BROOKLYN												0	7	0%
3	EAST ORANGE				X	X	X						3	11	27%
3	LYONS												0	4	0%
3	MONTROSE												0	7	0%
3	NEW YORK	I	I	I	I	I	I	I					7	7	100%
3	NORTHPORT			X									1	7	14%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG												0	0	
4	COATESVILLE												0	0	
4	ERIE												0	0	
4	LEBANON												0	7	0%
4	PHILADELPHIA	X			X								2	7	29%
4	PITTSBURGH												0	11	0%
4	WILKES-BARRE							X					1	11	9%
4	WILMINGTON												0	0	
5	BALTIMORE							X					1	7	14%
5	PERRY POINT												0	7	0%
5	WASHINGTON DC				X								1	7	14%
6	ASHEVILLE												0	7	0%
6	BECKLEY												0	7	0%
6	DURHAM												0	7	0%
6	FAYETTEVILLE NC												0	7	0%
6	HAMPTON												0	7	0%
6	RICHMOND												0	7	0%
6	SALEM												0	7	0%
6	SALISBURY												0	7	0%
7	ATLANTA		X	X									2	7	29%
7	AUGUSTA	X					X	X					3	7	43%
7	BIRMINGHAM			X									1	7	14%
7	CHARLESTON												0	7	0%
7	COLUMBIA SC	X					X						2	7	29%
7	TUSCALOOSA												0	7	0%
7	TUSKEGEE						X						1	7	14%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES												0	7	0%
8	GAINESVILLE												0	7	0%
8	MIAMI												0	7	0%
8	TAMPA							X					1	11	9%
8	WEST PALM BEACH												0	7	0%
9	HUNTINGTON												0	7	0%
9	LEXINGTON						X	X					2	7	29%
9	LOUISVILLE			X	X								2	7	29%
9	MEMPHIS												0	7	0%
9	MOUNTAIN HOME	X	X	X				X					4	7	57%
9	NASHVILLE		X										1	7	14%
10	CHILLICOTHE	X	X	X									3	7	43%
10	CINCINNATI												0	7	0%
10	CLEVELAND												0	7	0%
10	COLUMBUS OPC	X			X	X							3	7	43%
10	DAYTON		X										1	7	14%
10	NORTHEAST OHIO				X								1	7	14%
11	ANN ARBOR												0	7	0%
11	BATTLE CREEK			X		X	X	X					4	11	36%
11	DANVILLE												0	7	0%
11	DETROIT												0	7	0%
11	INDIANAPOLIS									X			1	11	9%
11	NORTHERN INDIANA				X								1	7	14%
11	SAGINAW	X	X	X			X						4	7	57%
11	TOLEDO												0	7	0%
12	CHICAGO WS												0	11	0%
12	HINES											X	1	11	9%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE												0	0	
12	TOMAH												0	0	
15	COLUMBIA												0	7	0%
15	KANSAS CITY							X					1	11	9%
15	POPLAR BLUFF												0	7	0%
15	SAINT LOUIS							X					1	7	14%
15	TOPEKA	X											1	7	14%
15	WICHITA							X					1	7	14%
16	ALEXANDRIA					X							1	7	14%
16	FAYETTEVILLE AR												0	7	0%
16	GULF COAST HCS												0	7	0%
16	HOUSTON								X	X	X	X	4	11	36%
16	JACKSON												0	7	0%
16	LITTLE ROCK												0	11	0%
16	MUSKOGEE	X						X					2	7	29%
16	NEW ORLEANS												0	7	0%
16	OKLAHOMA CITY				X	X		X					3	7	43%
16	SHREVEPORT	X					X						2	7	29%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS												0	7	0%
17	DALLAS	X											1	7	14%
17	SAN ANTONIO												0	7	0%
18	AMARILLO												0	7	0%
18	EL PASO OPC												0	7	0%
18	NEW MEXICO HCS	X											1	7	14%
18	PHOENIX												0	7	0%
18	TUCSON			X	X				I	I	I	I	6	11	55%
18	WEST TEXAS HCS		X	X	X	X	X						5	7	71%
19	CHEYENNE												0	7	0%
19	DENVER												0	7	0%
19	GRAND JUNCTION												0	7	0%
19	MONTANA HCS				X								1	7	14%
19	SALT LAKE CITY												0	7	0%
19	SHERIDAN						X						1	7	14%
19	SO COLORADO HCS	X	X										2	7	29%
20	ANCHORAGE												0	0	
20	BOISE												0	7	0%
20	PORTLAND						X						1	11	9%
20	ROSEBURG						X						1	7	14%
20	SEATTLE												0	4	0%
20	SPOKANE				X								1	7	14%
20	WALLA WALLA			X									1	7	14%
21	CENTRAL CA HCS		X					X					2	7	29%
21	HONOLULU												0	7	0%
21	N CALIFORNIA HCS	I	I	I	I	I	I	I					7	7	100%
21	PALO ALTO	I	I	I	I	I	I	I					7	7	100%
21	SAN FRANCISCO						X						1	7	14%
21	SIERRA NEVADA HCS					X							1	7	14%
22	GREATER LOS ANGELES			X									1	11	9%
22	LOMA LINDA												0	7	0%
22	LONG BEACH												0	7	0%
22	SAN DIEGO		X	X	X								3	7	43%
22	SO. NEVADA HCS			X	X								2	7	29%
23	CENTRAL IOWA												0	7	0%
23	FARGO												0	7	0%
23	GREATER NEB, HCS	X	X			X							3	7	43%
23	IOWA CITY												0	7	0%
23	MINNEAPOLIS		X										1	7	14%
23	OMAHA			X									1	7	14%
23	SIOUX FALLS												0	7	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	% OUTLIERS
1	BEDFORD	1	1	1	2	5	15.6%
1	BOSTON	1	0	1	1	3	9.4%
1	MANCHESTER	0	0	0	0	0	0.0%
1	NORTHAMPTON	0	0	0	0	0	0.0%
1	PROVIDENCE	0	0	0	0	0	0.0%
1	TOGUS	1	1	0	0	2	8.3%
1	WEST HAVEN	0	0	0	0	0	0.0%
1	WHITE RIVER JCT	3	6	6	0	15	62.5%
2	ALBANY	0	0	1	0	1	3.1%
2	BUFFALO	1	0	0	3	4	12.5%
2	CANANDAIGUA	0	2	1	0	3	12.5%
2	SYRACUSE	0	1	1	0	2	8.3%
3	BRONX	0	2	1	0	3	9.4%
3	BROOKLYN	1	0	0	0	1	4.2%
3	EAST ORANGE	0	2	5	3	10	31.3%
3	LYONS	0	1	0	0	1	11.1%
3	MONTROSE	0	1	0	0	1	4.2%
3	NEW YORK	3	1	0	7	11	45.8%
3	NORTHPORT	1	1	1	1	4	16.7%
4	ALTOONA	2	5	1	0	8	66.7%
4	BUTLER	3	6	2	0	11	91.7%
4	CLARKSBURG	2	3	1	0	6	50.0%
4	COATESVILLE	2	0	1	0	3	25.0%
4	ERIE	0	1	0	0	1	8.3%
4	LEBANON	0	0	1	0	1	4.2%
4	PHILADELPHIA	1	0	1	2	4	16.7%
4	PITTSBURGH	1	3	1	0	5	15.6%
4	WILKES-BARRE	0	1	0	1	2	6.3%
4	WILMINGTON	1	0	1	0	2	16.7%
5	BALTIMORE	0	0	0	1	1	4.2%
5	PERRY POINT	0	0	0	0	0	0.0%
5	WASHINGTON DC	1	0	0	1	2	8.3%
6	ASHEVILLE	0	1	0	0	1	4.2%
6	BECKLEY	2	2	1	0	5	20.8%
6	DURHAM	0	1	2	0	3	12.5%
6	FAYETTEVILLE NC	0	1	0	0	1	4.2%
6	HAMPTON	0	1	0	0	1	4.2%
6	RICHMOND	0	0	0	0	0	0.0%
6	SALEM	0	0	0	0	0	0.0%
6	SALISBURY	0	0	0	0	0	0.0%
7	ATLANTA	0	0	1	2	3	12.5%
7	AUGUSTA	0	0	0	3	3	12.5%
7	BIRMINGHAM	1	1	1	1	4	16.7%
7	CHARLESTON	1	3	2	0	6	25.0%
7	COLUMBIA SC	0	0	2	2	4	16.7%
7	TUSCALOOSA	0	3	1	0	4	16.7%
7	TUSKEGEE	0	0	0	1	1	4.2%
8	BAY PINES	0	0	2	0	2	8.3%
8	GAINESVILLE	1	4	0	0	5	20.8%
8	MIAMI	1	0	1	0	2	8.3%
8	TAMPA	1	1	0	1	3	9.4%
8	WEST PALM BEACH	0	0	0	0	0	0.0%
9	HUNTINGTON	1	2	0	0	3	12.5%
9	LEXINGTON	3	2	3	2	10	41.7%
9	LOUISVILLE	0	0	0	2	2	8.3%
9	MEMPHIS	2	2	1	0	5	20.8%
9	MOUNTAIN HOME	0	0	0	4	4	16.7%
9	NASHVILLE	0	0	1	1	2	8.3%
10	CHILLICOTHE	0	1	2	3	6	25.0%
10	CINCINNATI	0	0	0	0	0	0.0%
10	CLEVELAND	0	0	0	0	0	0.0%
10	COLUMBUS OPC	2	0	0	3	5	20.8%
10	DAYTON	0	0	2	1	3	12.5%
10	NORTHEAST OHIO	0	1	0	1	2	8.3%
11	ANN ARBOR	0	0	0	0	0	0.0%
11	BATTLE CREEK	0	2	2	4	8	25.0%
11	DANVILLE	1	3	3	0	7	29.2%
11	DETROIT	0	0	0	0	0	0.0%
11	INDIANAPOLIS	1	0	0	1	2	6.3%
11	NORTHERN INDIANA	1	2	2	1	6	25.0%
11	SAGINAW	0	2	1	4	7	29.2%
11	TOLEDO	1	0	0	0	1	4.2%

TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	% OUTLIERS
12	CHICAGO WS	0	0	0	0	0	0.0%
12	HINES	1	0	1	1	3	9.4%
12	IRON MOUNTAIN	0	1	1	0	2	16.7%
12	MADISON	1	1	0	0	2	16.7%
12	MILWAUKEE	0	2	0	0	2	16.7%
12	TOMAH	0	3	0	0	3	25.0%
15	COLUMBIA	3	6	2	0	11	45.8%
15	KANSAS CITY	1	0	2	1	4	12.5%
15	POPLAR BLUFF	1	6	2	0	9	37.5%
15	SAINT LOUIS	0	0	0	1	1	4.2%
15	TOPEKA	0	0	0	1	1	4.2%
15	WICHITA	3	0	0	1	4	16.7%
16	ALEXANDRIA	0	0	1	1	2	8.3%
16	FAYETTEVILLE AR	1	0	0	0	1	4.2%
16	GULF COAST HCS	0	2	1	0	3	12.5%
16	HOUSTON	0	0	1	4	5	15.6%
16	JACKSON	1	0	0	0	1	4.2%
16	LITTLE ROCK	0	0	1	0	1	3.1%
16	MUSKOGEE	0	0	1	2	3	12.5%
16	NEW ORLEANS	1	1	0	0	2	8.3%
16	OKLAHOMA CITY	0	0	1	3	4	16.7%
16	SHREVEPORT	0	1	1	2	4	16.7%
17	CENTRAL TEXAS HCS	0	0	0	0	0	0.0%
17	DALLAS	0	1	0	1	2	8.3%
17	SAN ANTONIO	0	0	0	0	0	0.0%
18	AMARILLO	1	6	2	0	9	37.5%
18	EL PASO OPC	0	1	2	0	3	12.5%
18	NEW MEXICO HCS	0	0	3	1	4	16.7%
18	PHOENIX	0	1	3	0	4	16.7%
18	TUCSON	1	3	3	6	13	40.6%
18	WEST TEXAS HCS	3	1	3	5	12	50.0%
19	CHEYENNE	0	0	0	0	0	0.0%
19	DENVER	1	0	0	0	1	4.2%
19	GRAND JUNCTION	3	6	2	0	11	45.8%
19	MONTANA HCS	1	0	1	1	3	12.5%
19	SALT LAKE CITY	0	1	0	0	1	4.2%
19	SHERIDAN	1	2	2	1	6	25.0%
19	SO COLORADO HCS	1	1	1	2	5	20.8%
20	ANCHORAGE	1	1	0	0	2	12.5%
20	BOISE	0	0	0	0	0	0.0%
20	PORTLAND	1	2	0	1	4	12.5%
20	ROSEBURG	0	0	2	1	3	12.5%
20	SEATTLE	0	0	0	0	0	0.0%
20	SPOKANE	1	1	0	1	3	12.5%
20	WALLA WALLA	0	2	0	1	3	12.5%
21	CENTRAL CA HCS	0	2	3	2	7	29.2%
21	HONOLULU	2	3	3	0	8	33.3%
21	N CALIFORNIA HCS	0	0	0	7	7	29.2%
21	PALO ALTO	0	0	0	7	7	29.2%
21	SAN FRANCISCO	0	0	0	1	1	4.2%
21	SIERRA NEVADA HCS	1	0	2	1	4	16.7%
22	GREATER LOS ANGELES	0	2	1	1	4	12.5%
22	LOMA LINDA	0	1	2	0	3	12.5%
22	LONG BEACH	0	0	0	0	0	0.0%
22	SAN DIEGO	0	3	1	3	7	29.2%
22	SO. NEVADA HCS	2	2	0	2	6	25.0%
23	CENTRAL IOWA	0	2	0	0	2	8.3%
23	FARGO	0	0	0	0	0	0.0%
23	GREATER NEB, HCS	0	0	0	3	3	12.5%
23	IOWA CITY	0	4	1	0	5	20.8%
23	MINNEAPOLIS	0	1	0	1	2	8.3%
23	OMAHA	1	1	0	1	3	12.5%
23	SIOUX FALLS	0	0	1	0	1	4.2%
	ALL SITES	78	146	110	126	460	14.1%
	AVERAGE	0.6	1.1	0.8	0.9	3.4	15.2%

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TABLE 9-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	6	8	8	3	25	224	11.2%
2	1	3	3	3	10	112	8.9%
3	5	8	7	11	31	169	18.3%
4	12	19	9	3	43	184	23.4%
5	1	0	0	2	3	72	4.2%
6	2	6	3	0	11	192	5.7%
7	2	7	7	9	25	168	14.9%
8	3	5	3	1	12	128	9.4%
9	6	6	5	9	26	144	18.1%
10	2	2	4	8	16	144	11.1%
11	4	9	8	10	31	208	14.9%
12	2	7	2	1	12	112	10.7%
15	8	12	6	4	30	152	19.7%
16	3	4	7	12	26	256	10.2%
17	0	1	0	1	2	72	2.8%
18	5	12	16	12	45	152	29.6%
19	7	10	6	4	27	168	16.1%
20	3	6	2	4	15	168	8.9%
21	3	5	8	18	34	144	23.6%
22	2	8	4	6	20	128	15.6%
23	1	8	2	5	16	168	9.5%
ALL VISNS	77	138	108	121	444	3265	13.6%
AVERAGE	3.9	6.9	5.4	6.1	22.2	155.5	13.9%

BLANK

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Appendix A

Evaluation Forms

HEALTH CARE FOR HOMELESS VETERANS

CONTACT FORM

Staff Member's Name _____

Office Use Only DO NOT CODE ____ ____ (3)

Date of Intake *(mm, dd, yy)*…… _ _ / _ _ / _ _ (9)

VA Facility Code…….... ____ ____ ____ (12)

I. VETERAN DESCRIPTION

1. Veteran's Name *(last name, first initial) (please print)* _____ (32)

2. Social Security Number…….. _ _ _ - _ _ - _ _ _ _ (41)

3. Date of Birth *(mm/dd/yy)*……. _ _ / _ _ / _ _ (47)

4. Sex…….. ☐ 1. Male ☐ 2. Female (48)

5. Ethnicity *(check only one)* (49)
   - ☐ 1. Hispanic, white
   - ☐ 2. Hispanic, black
   - ☐ 3. American Indian or Alaskan
   - ☐ 4. Black, not Hispanic
   - ☐ 5. Asian
   - ☐ 6. White, not Hispanic
   - ☐ 7. Pacific Islander
   - ☐ 8. Other

6. What is your current marital status *(check only one)?* (50)
   - ☐ 1. Married
   - ☐ 2. Remarried
   - ☐ 3. Widowed
   - ☐ 4. Separated
   - ☐ 5. Divorced
   - ☐ 6. Never Married

CONTACT WITH VETERAN

Where did this interview take place *(check only one)*? (51)
- ☐ 1. Shelter or temporary housing for homeless
- ☐ 2. Street, Park, Outdoors
- ☐ 3. Soup Kitchen
- ☐ 4. VAMC
- ☐ 5. Vet Center
- ☐ 6.* At special program for homeless (*Specify*) _____
- ☐ 7. Prison or jail
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (54)

How was contact with this program initiated *(check only one)*? (55)
- ☐ 1. Outreach initiated by VA staff
- ☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
- ☐ 3. Referral from VAMC inpatient unit
- ☐ 4. Referral from VAMC outpatient unit
- ☐ 5. Veteran came to Vet Center
- ☐ 6. Self-referred
- ☐ 7.* Through VA presence at special program for homeless *(specify)* _____
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (58)

Veteran response to contact *(check only one)*? (59)
- ☐ 1. Would not talk to VA staff
- ☐ 2. Talked; not interested in any services
- ☐ 3. Only interested in basic services
- ☐ 4. Is interested in full range of VA services for the homeless
- ☐ 5. Other

** Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.*

II. MILITARY HISTORY

7. Period of Service *(check **longest** one)*?

☐ 1. Pre-WW II (11/18-11/41)
☐ 2. WW II (12/41-12/46)
☐ 3. Pre-Korean (1/47-6/50)
☐ 4. Korean War (7/50/-1/55)
☐ 5. Between Korean and Vietnam Eras (2/55-7/64)
☐ 6. Vietnam Era (8/64-4/75)
☐ 7. Post-Vietnam (5/75-7/90) (60)
☐ 8. Persian Gulf (8/90-)

8. Did you ever receive hostile or friendly fire in a combat zone? ☐ 0= No ☐ 1=Yes (61)

III. LIVING SITUATION

9. Where did you sleep last night? *(check only one)*

☐ 1. Own apartment, room or house
☐ 2. Apartment, room or house of family member or friend
☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
☐ 4. No residence (e.g., outdoors, abandoned building) (62)
☐ 5. Institution (hospital, residential treatment facility)
☐ 6. Prison or jail

10. How long have you been homeless? *(check only one)* (63)

☐ 0. Not currently homeless
☐ 1. At least one night but less than one month
☐ 2. At least one month but less than 6 months
☐ 3. At least 6 months but less than 1 year
☐ 4. At least one year but less than 2 years
☐ 5. Two years or more
☐ 6. Unknown

11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? *(Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)*

a. Own apartment, room or house……. _ _ (65)

b. Someone else's apartment, room or house……. _ _ (67)

c. Hospital or nursing home (include detox centers with medical staff on site)……. _ _ (69)

d. Domiciliary……. _ _ (71)

e. VA contracted halfway house programs (ATU-HWH or HCHV contract)…….. _ _ (73)

f. Non-VA halfway house program……. _ _ (75)

g. Hotel, Single Room Occupancy (SRO), boarding home…….. _ _ (77)

h. Shelter for the homeless (including detox centers with no medical staff on-site) _ _ (79)

i. Outdoors (sidewalk, park), abandoned building…….. _ _ (81)

j. Automobile, truck, boat……. _ _ (83)

k. Prison, jail……. _ _ (85)

IV. MEDICAL

12. Do you feel you have any serious medical problems *(veteran's perception)*?…... ☐ 0= No ☐ 1=Yes (86)

13. Does the veteran have or has the veteran complained of any of the following medical problems *(check one box for each question)*?

a. Oral/dental problems…….. ☐ 0= No ☐ 1=Yes (87)

b. Eye problems (other than glasses)……. ☐ 0= No ☐ 1=Yes (88)

c. Hypertension…… ☐ 0= No ☐ 1=Yes (89)

d. Heart or cardiovascular problems…… ☐ 0= No ☐ 1=Yes (90)

e. COPD/emphysema…… ☐ 0= No ☐ 1=Yes (91)

f. TB…… ☐ 0= No ☐ 1=Yes (92)

g. Gastrointestinal problems…….. ☐ 0= No ☐ 1=Yes (93)

h. Liver disease…… ☐ 0= No ☐ 1=Yes (94)

i. Seizure disorder…… ☐ 0= No ☐ 1=Yes (95)

j. Orthopedic problems…… ☐ 0= No ☐ 1=Yes (96)

k. Significant skin problems…… ☐ 0= No ☐ 1=Yes (97)

l. Significant trauma…….. ☐ 0= No ☐ 1=Yes (98)

m. Other …… ☐ 0= No ☐ 1=Yes (99)

(specify) _____

Office Use Only DO NOT CODE ____ ____ (101)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now *(veteran's perception)*?… ☐ 0= No ☐ 1=Yes (102)

15. Have you had a problem with alcohol dependency in the past?…….. ☐ 0= No ☐ 1=Yes (103)

16. Have you ever been hospitalized for treatment of alcoholism?…… ☐ 0= No ☐ 1=Yes (104)

17. During the past 30 days, how many days would you say that you used any alcohol at all? *(If none, skip to number 18)*…… _ _ (106)

17a. During the past 30 days, how many days would you say that you drank to intoxication?…….. _ _ (108)

18. Do you have a problem with drug dependency now *(veteran's perception)*?…… ☐ 0= No ☐ 1=Yes (109)

19. Have you had a problem with drug dependency in the past?……... ☐ 0= No ☐ 1=Yes (110)

20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?…… ☐ 0= No ☐ 1=Yes (111)

21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downers); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? *(If none, skip to number 23)*…… _ _ (113)

22. During the past 30 days, how many days would you say you used more than one kind of drug?…… _ _ (115)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?……. ☐ 0= No ☐ 1=Yes (116)

24. Have you ever been hospitalized for a psychiatric problem *(Do not include substance abuse treatment)*?……. ☐ 0= No ☐ 1=Yes (117)

25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 months?…….. ☐ 0= No ☐ 1=Yes (118)

26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you… *(Check one answer for each item; blank responses will not be considered a "no" response)*

a. experienced a serious depression……. ☐ 0= No ☐ 1=Yes (119)

b. experienced serious anxiety or tension……. ☐ 0= No ☐ 1=Yes (120)

c. experienced hallucinations……. ☐ 0= No ☐ 1=Yes (121)

d. experienced trouble understanding, concentrating, or remembering……. ☐ 0= No ☐ 1=Yes (122)

e. had trouble controlling violent behavior……. ☐ 0= No ☐ 1=Yes (123)

f. had serious thoughts of suicide……. ☐ 0= No ☐ 1=Yes (124)

g. attempted suicide……. ☐ 0= No ☐ 1=Yes (125)

h. took prescribed medication for a psychological/emotional problem……. ☐ 0= No ☐ 1=Yes (126)

VII. EMPLOYMENT STATUS

27 Which best describes your employment pattern in the past 3 years? *(check only one)* (127)

☐ 1. Full time (40 hrs/wk)
☐ 2. Full time (irregular)
☐ 3. Part time (regular hours)
☐ 4. Part time (irregular daywork)
☐ 5. Student
☐ 6. Service
☐ 7. Retired / disability
☐ 8. Unemployed

28. How many days did you work for pay in the past 30 days? _ _ (129)

29-33. Do you receive any of the following kinds of public financial support *(check one box for each question)*?

29. Service Connected/Psychiatry…….. ☐ 0= No ☐ 1=Yes (130)

30. Service Connected/Other…….. ☐ 0= No ☐ 1=Yes (131)

31. NSC pension……. ☐ 0= No ☐ 1=Yes (132)

32. Non-VA disability (eg SSDI)……. ☐ 0= No ☐ 1=Yes (133)

33. Other public support (including cash and inkind services)…… ☐ 0= No ☐ 1=Yes (134)

34. Overall, how much money did you receive in the past thirty days from all sources of income: work, disability payments, panhandling, plasma donations etc.)? *(check only one)* (135)

☐ 1. No income at all ☐ 4. $100-$499
☐ 2. $1-$49 ☐ 5. $500-$999
☐ 3. $50-$99 ☐ 6. $1000 or more

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ☐ 0= No ☐ 1=Yes (136)

36. Does this veteran need medical treatment at this time?……... ☐ 0= No ☐ 1=Yes (137)

37-45. Which of the following psychiatric diagnoses apply to this veteran *(check one box for each question)*?

37. Alcohol Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (138)
38. Drug Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (139)
39. Schizophrenia……. ☐ 0= No ☐ 1=Yes (140)
40. Other Psychotic Disorder……. ☐ 0= No ☐ 1=Yes (141)
41. Mood Disorder……... ☐ 0= No ☐ 1=Yes (142)
42. Personality Disorder (DSM-IV Axis 2)……. ☐ 0= No ☐ 1=Yes (143)
43. PTSD from Combat…….. ☐ 0= No ☐ 1=Yes (144)
44. Adjustment Disorder……. ☐ 0= No ☐ 1=Yes (145)
45. Other Psychiatric Disorder……... ☐ 0= No ☐ 1=Yes (146)

49-60. What are your immediate plans for referral or treatment of the veteran at this time *(check one box for each question)*?

49. Basic services (food, shelter, clothing and financial assistance)……. ☐ 0= No ☐ 1=Yes (147)
50. VA medical services……... ☐ 0= No ☐ 1=Yes (148)
51. Non-VA medical services…….. ☐ 0= No ☐ 1=Yes (149)
52. VA psychiatric or substance abuse services…….. ☐ 0= No ☐ 1=Yes (150)
53. Non-VA psychiatric or substance abuse services……. ☐ 0= No ☐ 1=Yes (151)
54. VA pension or disability application…….. ☐ 0= No ☐ 1=Yes (152)
55. Contract residential treatment through HCHV program……. ☐ 0= No ☐ 1=Yes (153)
56. VA Domiciliary Program……. ☐ 0= No ☐ 1=Yes (154)
57. Upgrading of military discharge……. ☐ 0= No ☐ 1=Yes (155)
58. Legal assistance……. ☐ 0= No ☐ 1=Yes (156)
59. Social vocational assistance……. ☐ 0= No ☐ 1=Yes (157)
60. Other (including HUD-VASH and Grant and Per Diem)…….. ☐ 0= No ☐ 1=Yes (158)

X (159)

FORM 5R (2)

REPORT OF DISCHARGE FROM RESIDENTIAL TREATMENT (DRT)

Use this form only for veterans who are placed in contracted residential treatment, under the HCMI program. Complete a new report any time that a veteran is formally discharged or has left the residential program and it is unlikely that the veteran will return to that program.

1. VA staff member completing this report _____

I. Veteran Information

2. VA Facility Code ____ ____ ____ (5)

3. Veteran's Name _____

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (14)

5. Veteran's Date of Birth _ _ / _ _ / _ _ (20)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? _ (21)
   - 0 HCMI Contract funds
   - 1 Veteran is paying his or her own way *
   - 2 Payment by non-VA community partner *
   - 3 Payment by HCMI contract, but at different provider *
   - * *Use only for continuations of treatment that began under HCMI contract*

7. Name of Residential Provider _____ ___ ___ ___ (DO NOT CODE) (24)

8. Period covered by this report *(Code dates: mm/dd/yy)*
   Beginning: _ _ / _ _ / _ _ (30)
   Ending: _ _ / _ _ / _ _ (36)

9. Number of days _ _ _ (39)

10. Cost of treatment under this provider *(Round to nearest dollar)* $ _ _, _ _ _ (44)

III. Veteran's Status at Admission

11-15. At the time of admission to residential treatment the veteran demonstrated problems with:

Code: 0=No
1=Yes

11. Alcohol abuse..... _ (45)
12. Drug abuse..... _ (46)
13. Mental illness..... _ (47)
14. Medical problems ..... _ (48)
15. Social or vocational skill deficits ..... _ (49)

IV. Status at End of Treatment

16. The veteran ended residential treatment because _ (50)
    - 0 Treatment episode is continuing under alternate payment arrangements
    - 1 Successful completion of the program.
    - 2 Veteran was asked to leave because of violation of program rules.
    - 3 Veteran left the program by his/her own decision, without medical advice.
    - 4 Veteran became too ill (mentally or physically) to complete the program.
    - 5 Other _____

    ___ ___ (52)
    (DO NOT CODE)

17. If the veteran ended residential treatment because of a **rule violation**, what was the <u>most important reason</u>? _ (53)
    - 1 Threatened/actual violence to self or others
    - 2 Use of alcohol or drugs
    - 3 Other _____

    ___ ___ (55)
    (DO NOT CODE)

18. The veteran's living situation at discharge is: _ (56)
    - 0 No residence.
    - 1 Single room occupancy.
    - 2 Halfway house/transitional living program.
    - 3 Institution (hospital, nursing home or domicilliary).
    - 4 Apartment, room or house.
    - 5 Veteran left program without giving indication of living arrangement.
    - 6 Prison or jail
    - 7 Other _____

    ___ ___ (58)
    (DO NOT CODE)

19. With whom will the veteran be living at discharge? _ (59)
    - 0 No residence.
    - 1 Alone.
    - 2 With spouse and or children.
    - 3 With parents, with siblings, and/or with other family.
    - 4 With friends.
    - 5 With strangers.
    - 6 Veteran left program without giving indication of living arrangement.

20. What is the veterans arrangement for employment at the time of discharge? _ (60)

0 Disabled or retired.
1 Unemployed.
2 Part-time or temporary employment.
3 Full-time employment.
4 VA's IT or CWT (VI)
5 Other vocational training
6 Unpaid volunteer
7 Student.
8 Veteran left program without giving indication of employment arrangement.

21-25. Changes in clinical status: Consider the following clinical problem areas and select the description that best describes the change in the veteran's clinical status from the beginning of the residential treatment episode to the time of discharge from the residential treatment program.

Code:	N No Knowledge	0 Not a Problem Area	1 Substantial Deterioration	2 Some Deterioration	3 No Change	4 Some Improvement	5 Substantial Improvement

21. Alcohol problems ..... _ (61)
22. Drug problems ..... _ (62)
23. Mental health problems (other than drug or alcohol) ..... _ (63)
24. Medical problems ..... _ (64)
25. Social or vocational skill deficits ..... _ (65)

V. Follow-up Arrangements

26-30. Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.

Code: 0 None.
1 Arrangements made for treatment.
2 Veteran already receiving treatment and will continue.

26. Alcohol problems ..... _ (66)
27. Drug problems ..... _ (67)
28. Mental health problems (other than drug or alcohol) ..... _ (68)
29. Medical problems ..... _ (69)
30. Social or vocational skill deficits ..... _ (70)

HCHV Form S (1)

VA Site Name: _____

VA Site Code ___ ___ ___ (4)

Contract Residential Treatment Facility: _____

DO NOT CODE ___ ___ ___ (7)

Date Form Completed (*mm/dd/yy*): ___ ___ / ___ ___ / ___ ___ (13)

Satisfaction with Treatment Facility

For the following items, please read each statement and circle one of the choices under it. Your responses are completely anonymous.

1. How would you rate the quality of the services you have received in this facility?

4	3	2	1	0	(14)
EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	

2. If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?

0	1	2	3	(15)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

3. How satisfied are you with the amount of help you have received here?

0	1	2	3	4	(16)
VERY DISSATISFIED	SOMEWHAT DISSATISFIED	MOSTLY SATISFIED	VERY SATISFIED	COMPLETELY SATISFIED	

4. If you needed help again and had a choice of where to go at no cost to you, would you return to the program at this facility?

0	1	2	3	(17)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

Relationship with VA Homeless Program Case Manager

Please answer the following questions about your current relationship with your VA Homeless Program case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response. Your responses are completely anonymous.

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6	(18)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

2. How often do you feel that the kind of help offered by your case manager is not what's important to you?

0	1	2	3	4	5	6	(19)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6	(20)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

4. How often do you feel that you and your case manager are working toward goals that you both agree on?

0	1	2	3	4	5	6	(21)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

5. How often do you feel that you are not confident in your case manager's ability to help you?

0	1	2	3	4	5	6	(22)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

Please place your completed survey in the envelope provided by your case manager, seal the envelope and give it to him or her. Do not place your name on this survey or on the envelope. Thanks for your feedback.

S (23)

VA Homeless Providers Grant and Per Diem Program
REPORT OF DISCHARGE FROM PER DIEM CARE

For office use only

FORM __P **(1)**

Use this form every time a veteran is discharged from the per diem program. Discharge includes: 1) any time a veteran is formally discharged; 2) when a veteran has left the program and it is unlikely that the veteran will return to the program; 3) if there have been no billable services for the veteran for at least 30 days. One form may be used to capture an episode of treatment that includes both supportive housing, and supportive services not in conjunction with supportive housing.

NOTE: Please use leading zeroes through this form. For example, 75 days of supportive housing would be written in the boxes as 075. This applies to items I-3, I-7, 8B, 8C, 8D, 9B, 9C, and 9D.

I. IDENTIFYING INFORMATION

1. Name of person completing this report: _____
2. Is this the first time a Discharge from Per Diem Care form has been completed on this veteran? ☐ 0=No ☐ 1=Yes
3. How many previous times has the Discharge from Per Diem Care form been completed on this veteran? (Code "00" if this is the first time) [ ][ ] **(3)**
4. VA Medical Care Facility of Jurisdiction: «strSite **(6)**
5. Veteran's Last name, First name: _____
6. Veteran's Social Security Number [ ][ ][ ] [ ][ ] [ ][ ][ ][ ] **(15)**
7. Veteran's Date of Birth (mm/dd/yy) [ ][ ] / [ ][ ] / [ ][ ] **(21)**

II. SERVICE USE

8. If this veteran received supportive housing, answer questions 8A-8D. If not, skip to question 9.
   A. Supportive housing provider's name: «strProgName» _____
   Office use only. DO NOT CODE «strPro **(24)**
   B. Period in supportive housing program — Beginning Date [ ][ ] / [ ][ ] / [ ][ ] **(30)**
   (Code dates as mm/dd/yy) — Ending Date [ ][ ] / [ ][ ] / [ ][ ] **(36)**
   C. Number of days in supportive housing program? [ ][ ][ ][ ] **(39)**
   D. Total cost of supportive housing (amount billed to VA) Record to nearest dollar (include day in, **NOT** day out) $ [ ][ ][ ][ ][ ] **(44)**
9. If this veteran received supportive services not in conjunction with supportive housing, answer question 9A-9D. If not, skip to question 10.
   A. Supportive service provider's name:
   Office Use only. DO NOT CODE [ ][ ][ ] **(47)**
   B. Period in supportive services program — Beginning Date [ ][ ] / [ ][ ] / [ ][ ] **(53)**
   (Code dates as mm/dd/yy) — Ending Date [ ][ ] / [ ][ ] / [ ][ ] **(59)**
   C. Total number of days in which veteran received supportive services [ ][ ][ ][ ] **(62)**
   D. Total cost of supportive services (amount billed to VA). Record to nearest dollar (include day in, **NOT** day out) $ [ ][ ][ ][ ][ ] **(67)**

April 25, 2001

REPORT OF DISCHARGE FOR PER DIEM CARE

For office use only

III. VETERAN'S STATUS

10-14 At the time of intake the veteran demonstrated problems with:
(Check one box for each question)

10.	Alcohol abuse/dependency	☐ 0 = No	☐ 1 = Yes	**(68)**
11.	Drug abuse/dependency	☐ 0 = No	☐ 1 = Yes	**(69)**
12.	Mental illness	☐ 0 = No	☐ 1 = Yes	**(70)**
13.	Medical problems	☐ 0 = No	☐ 1 = Yes	**(71)**
14.	Social or vocational skill deficits	☐ 0 = No	☐ 1 = Yes	**(72)**

15. The veteran ended the program because (check only one): **(73)**

- ☐ 1. Successful completion of the program
- ☐ 2. Veteran violated the program rules
- ☐ 3. Veteran left the program on own decision without staff approval
- ☐ 4. Veteran became too ill (mentally or physically) to continue the program
- ☐ 5. Contract was terminated
- ☐ 6. Other (specify) :

16. The veteran's living situation at discharge is (Check only one) **(74)**

- ☐ 0. No Residence
- ☐ 1. Single room occupancy
- ☐ 2. Halfway house/transitional living program
- ☐ 3. Institution(hospital, prison, nursing home, domiciliary)
- ☐ 4. Apartment or room
- ☐ 5. Veteran left program without giving indication of living arrangements
- ☐ 6. Other (specify)

17. With whom will the veteran be living at discharge? (Check only one) **(75)**

- ☐ 0. No residence
- ☐ 1. Alone
- ☐ 2. With spouse and/or children
- ☐ 3. With parents, siblings and/or other family
- ☐ 4. With friends
- ☐ 5. With strangers (institutional arrangements)
- ☐ 6. Veteran left program without giving indication of living arrangements

18. The veteran's arrangement for employment at discharge is (check only one) **(76)**

- ☐ 0. Disabled or retired
- ☐ 1. Unemployed
- ☐ 2. Part-time or temporary employment
- ☐ 3. Full-time employment
- ☐ 4. In vocational training, or a work therapy program; unpaid volunteer
- ☐ 5. Other (specify)

April 25, 2001

REPORT OF DISCHARGE FOR PER DIEM CARE
Page 3 of 3

For office use only

19-23 Consider the following clinical problem areas and select the description that best describes the changes in the veteran's clinical status from the time of admission to the residential program, to the time of discharge from the residential treatment program. Select and enter the appropriate code.

0 = Not a problem area for this veteran
1 = Condition worse
2 = Condition unchanged
3 = Condition improved

Clinical problem areas:

19.	Alcohol problems		**(77)**
20.	Drug problems		**(78)**
21.	Mental health problems (other than drug or alcohol)		**(79)**
22.	Medical problems		**(80)**
23.	Social or vocational skill deficits		**(81)**

24-28 Consider the arrangements for follow-up treatment. Select the code that best describes the arrangements made at discharge. Include arrangements for both VA and non-VA treatment.

0 = None
1 = Arrangements made for treatment
2 = Veteran already receiving treatment and will continue

Clinical problem areas:

24.	Alcohol problems		**(82)**
25.	Drug problems		**(83)**
26.	Mental health problems (other than drug or alcohol)		**(84)**
27.	Medical problems		**(85)**
28.	Social or vocational skill deficits		**(86)**

April 25, 2001

Supported Housing Report

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _ _ _ (6)

DO NOT CODE _ _ (8)

2. Date of this report (mm/dd/yy) _ _ / _ _ / _ _ (14)

2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)

3. Veteran's Name (last name, first initial) _____ (26)

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (35)

5. Date of Birth (mm/dd/yy) _ _ / _ _ / _ _ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)** (42)

- ☐ 1. Community location (shelter, street)
- ☐ 2. Apartment, room or house
- ☐ 3. Residential treatment contracted by VA
- ☐ 4. Residential treatment not contracted by VA
- ☐ 5. VA Domiciliary
- ☐ 6. Other VA inpatient service
- ☐ 7. VA Residential treatment program (VI/TR, PRRTP etc.)

7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _ _ / _ _ / _ _ (48)

8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)

9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _ _ (51)

9b. Is/was this apartment, room or house permanent or transitional (check only one) (52)

- ☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination)
- ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement)

9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)

- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates)
- ☐ 2. Public Housing Authority owned or contracted housing
- ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____

DO NOT CODE _ _ (55)

9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? **(check only one)** (57)

☐ 0. None
☐ 1. Section 8 rental voucher of certificate
☐ 2. PHA-owned or contracted housing
☐ 3. Project-based subsidized housing
☐ 4. State rental subsidy
☐ 5. Other (specify _____

DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) (**Enter "N" in first space if information is not available.)** $ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated **(check one box for each question)**:

a. Paid employment 35 hours per week or more (count irregular day work only under b) ☐ 0= No ☐ 1=Yes (68)
b. Paid employment fewer than 35 hours per week ☐ 0= No ☐ 1=Yes (69)
c. Veterans Industries (CWT) or Incentive Therapy job ☐ 0= No ☐ 1=Yes (70)
d. Student or vocational training ☐ 0= No ☐ 1=Yes (71)
e. Unpaid volunteer ☐ 0= No ☐ 1=Yes (72)
f. Unemployed ☐ 0= No ☐ 1=Yes (73)
g. Retired or disabled ☐ 0= No ☐ 1=Yes (74)
h. Other (specify _____) ☐ 0= No ☐ 1=Yes (75)

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days…

a. … from employment, including any type of job (round to the nearest dollar $ _ _ _ _ (81)
b. … from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)? (round to the nearest dollar) $ _ _ _ _ (85)

(Note: Enter "N" in the first space of each line if information is not available.)

V. TREATMENT PROGRESS

12. For each of the potential problem areas below, select the code that best reflects the ***change*** in adjustment, as far as you know, in the past 6 months. Rate each problem area that you think was a problem for the veteran, regardless of how the veteran might view it. **(Note: Check one box for each question.)**

		N No knowledge	0 Not a Problem	1 Substantial deterioration	2 Some deterioration	3 No change	4 Some Improvement	5 Substantial Improvement	
a.	Alcohol problems	☐	☐	☐	☐	☐	☐	☐	(86)
b.	Drug problems	☐	☐	☐	☐	☐	☐	☐	(87)
c.	Mental health problems other than substance abuse	☐	☐	☐	☐	☐	☐	☐	(88)
d.	Medical problems	☐	☐	☐	☐	☐	☐	☐	(89)
e.	Other basic needs (food, clothing, furnishings)	☐	☐	☐	☐	☐	☐	☐	(90)
f.	Income to meet financial obligations	☐	☐	☐	☐	☐	☐	☐	(91)
g.	Money management	☐	☐	☐	☐	☐	☐	☐	(92)
h.	Housekeeping skills	☐	☐	☐	☐	☐	☐	☐	(93)
i.	Social/vocational	☐	☐	☐	☐	☐	☐	☐	(94)

VI. PROGRAM TERMINATION INFORMATION

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)

14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)

☐ 1. Mutually agreed upon planned termination
☐ 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.) **(complete 14a and 14b below)**
☐ 3. Veteran refused further services
☐ 4. Veteran left before planned termination
☐ 5. Veteran cannot be located
☐ 6. Veteran became too ill to remain in the program
☐ 7. Other (specify _____)

DO NOT CODE _ _ (103)

14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question)**:

1. Threatened/actual violence to self and/or others	☐ 0= No	☐ 1=Yes	(104)
2. Use of alcohol or drugs	☐ 0= No	☐ 1=Yes	(105)
3. Failure to pay rent or utilities	☐ 0= No	☐ 1=Yes	(106)
4. Other (specify _____)	☐ 0= No	☐ 1=Yes	(107)

DO NOT CODE _ _ (109)

14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)

☐ 1. Threatened/actual violence to self and/or others
☐ 2. Use of alcohol or drugs
☐ 3. Failure to pay rent or utilities
☐ 4. Other (as specified above)

15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)

☐ 1. Apartment, room or house
☐ 2. Hospital, domiciliary or nursing home
☐ 3. Community residential treatment facility
☐ 4. Shelter
☐ 5. Jail or prison
☐ 6. Street, automobile, outdoors
☐ 7. Other (specify _____)
☐ 9. Unknown

DO NOT CODE _ _ (113)

S (114)

Revised 9/1/97

FORM H (1)

HUD-VASH CLINICAL PROCESS FORM (CPF)

"SINCE" DATES:
3 months ago....(mm/dd/yy)....__ __/__ __/__ __ DO NOT CODE

1. HUD-VASH Clinician's Name _____

2. VA Facility Code.....__ __ __ (4)

3. Date of this report.....(mm,dd,yy).....__ __/__ __/__ __

I. VETERAN DESCRIPTION

4. Veteran's Name_____ DO NOT CODE __ __

5. Social Security Number.....__ __ __- __ __-__ __ __ __

6. Veteran's date of birth...(mm,dd,yy)..... __ __/__ __/__ __

7. What number in the sequence of follow-up reports is this?.....__
   CODE: 1 = First CPF
   2 = Second CPF
   3 = Third CPF
   4 = Fourth CPF

II. PARTICIPATION/TERMINATION

8. What was the last date on which you last had clinical contact with this veteran as part of the HUD-VASH program?..... __ __/__ __/__ __

9. As far as you know, does this veteran currently have an apartment for which the rent is at least partially paid through a Section 8 voucher obtained through the HUD-VASH Program? (CODE: NO = 0; YES = 1) __

   9A. If yes, does the veteran live in this apartment? (CODE: NO = 0; YES = 1) __

10. Has this veteran terminated involvement in your program, since the initial contact or since the last follow-up interview? (Consider him/her as terminated if, in your judgment, you do not anticipate additional contact with this veteran)
    CODE: NO = 0, YES = 1.....__ (37)

If NO, (veteran has not terminated) go on to Section IV on p.3;
If YES, (veteran has terminated) complete Section III on the next page and the remainder of the form.

REV. 7/1/92

III.REASONS FOR TERMINATION

11 - 18. Which of the following, in your clinical judgment, are reasons why this veteran terminated involvement in the HUD-VASH program? CODE: NO = 0, YES = 1

11. Veteran returned to active substance abuse .....__ (38)

12. Veteran lost section 8 housing voucher.....__

12a. If YES: Code reason voucher lost from list.....__
1 = Over income
2 = Failure to pay rent
3 = Substance abuse
4 = Damage to property
5 = Broke other PHA or HUD rule
6 = Other (Specify:)_____

DO NOT CODE __ __

13. Veteran would not tolerate close involvement with HUD-VASH case manager .....__

14. Veteran was in this city transiently and has moved on.....__

A. Did veteran take housing voucher with him/her? .....__

15. Veteran terminated to pursue specific therapeutic or occupational resources in a location that precluded further participation in HUD-VASH.....__

A. Did veteran take housing voucher with him/her? .....__

16. Veteran accomplished his/her goal of limited improvement in this situation .....__

17. Veteran accomplished significant goals and/or obtained access to services and had no further expressed need of this program.....__

18. Other, (e.g. illness, death) (specify:_____).....__

19. Which of the reasons listed in 11 - 18 above, was the <u>most important</u> reason why this veteran terminated.....__ __ (52)
CODE: Select from 11-18

Important: Complete remainder of form.

REV. 7/1/92

IV. TREATMENT RELATIONSHIP

20-27. Which of the following descriptions of the treatment relationship pertains to the clinical work with this veteran during the past 3 months. Answer 1 = YES if the description represents the relationship during that time. If the veteran "terminated" his involvement with the program during the last three months, this question refers to the period of his/her involvement that fell within the last three months.

CODE: NO = 0, YES = 1

20. Worked to establish a basic relationship in the face of veteran's distrust or suspiciousness.....__ (53)
(Note: Do not include relationship building which did not meet with resistance from the veteran)

21. Kept up supportive contact: Veteran did not seek help or personal change, but continued contact with clinician.....__

22. Made links or referral to resources.....__

23. Actively monitored the veteran to assure continued use of resources that have been obtained.....__

24. Provided practical assistance around housing procurement and/or housing retention issues .....__

25. Engaged in rehabilitation counseling or "living skill" oriented treatment.....__

26. Engaged in substance abuse treatment or counseling.....__

27. Engaged in "psychotherapeutic" relationship, (employing concepts from psychodynamic, behavioral, cognitive behavioral, family systems or other "school" of therapy)..__

28. Which one of the above descriptions of the treatment relationship best describes your overall work with the veteran during the past 3 months.....__ __
CODE: Select from question numbers 20-27

29. Which one of the above descriptions of the treatment relationship best describes your work with the veteran currently.....__ __ (64)
CODE: Select from question numbers 20-27
(CODE 00 IF CLINICAL RELATIONSHIP HAS ENDED.)

30. Please answer the following questions about your current relationship with this veteran. Using the scale shown here, code one response ["0" Never to "6" always] for each of the following:

```
0        1        2        3        4        5        6
¦        ¦        ¦        ¦        ¦        ¦        ¦
+-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

CODE 0 - 6:

a. This veteran and I have a common perception of his/her goals..... __ (65)

b. The current goals of our work are not important to this veteran..... __

c. We have established a good understanding of the kinds of changes that would be good for him/her..... __

d. We are working toward mutually agreed upon goals..... __

e. I do not feel confident in my ability to help this veteran... __

V. SERVICES PROVIDED

31. The following is a list of services that may be provided to veterans in the HUD-VASH program. Which of these services have you or other members of the HCMI Veterans staff directly provided to this veteran, during the past three months?

CODE: 0 = NO, 1 = YES

a. Helped to secure employment.....__ (70)

b. Helped to obtain source of income, other than employment.....__

c. Helped locate a new apartment .....__

d. Helped negotiate living situation with landlord .....__

e. Helped obtain extension, renewal or modification of housing voucher .....__

f. Helped veteran move into a new apartment .....__

g. Helped veteran to obtain supplies or furnishings for new apartment.....__

VI. CONTACTS WITH HUD-VASH CLINICIANS

32. How many clinical or service contacts have HUD-VASH staff had with this veteran during the last 3 months.....__

CODE: 1 = 1 contact
2 = 2 to 5 contacts
3 = 6 to 10 contacts
4 = 11 to 20 contacts
5 = More than 20 contacts

33. During the past 3 months, how many different VA and non-VA agencies or programs have you contacted, for the purpose of obtaining services or resources for this veteran?

(Count different programs separately even if they are part of the same institution or agency. Do not, however, count individual clinicians separately if they are part of the same program.)

VA programs contacted.....__ __

Non-VA programs contacted....__ __

34. Have your contacts with this veteran generally been scheduled ahead of time ? .....__ (82)

CODE: 0 = None were scheduled.
1 = Some were scheduled, but most were not
2 = Most were scheduled
3 = All were scheduled.

35. What is the length of an average contact you have had with this veteran during the last 3 months?.....__ (83)

CODE: 1 = Less than 15 minutes
2 = 15 minutes to one hour.
3 = 1 hour to 2 hours.
4 = more than 2 hours.

VII. CHANGES IN CLINICAL STATUS

36-44. Consider the following problems of the homeless mentally ill. Select the description that best reflects changes, as far as you know, between the time the veteran entered the program and the date of this report. Or if he has terminated consider his status at the last time you had validated knowledge of how he was doing.

CODE: 0 = Was not a problem area for this veteran
1 = Significantly worse
2 = Somewhat worse
3 = Unchanged
4 = Somewhat improved
5 = Significantly improved
9 = No knowledge of status

Clinical problem areas:

36. Alcohol problems.....__

37. Drug problems.....__

38. Psychotic symptoms.....__

39. Other Mental Health problems
(i.e., other than psychosis, alcohol, or drugs).....__

40. Medical Problems.....__

41. Housing status .....__

42. Employment.....__

43. Financial status.....__

44. Living skills.....__ (92)

REV. 7/1/92

VIII. HOUSING STATUS

45 - 54. To the best of your knowledge, in which of the following did the veteran sleep at least one night during the last three months:

CODE: 0 = NO, 1 = YES

45. Outdoors (e.g. street, car, woods).....__ (93)

46. Shelter for the homeless.....__

47. Residential treatment from the HCMI VA contract.....__

48. Halfway house, residential Rx program, not paid through HCMI program contract.....__

49. VA Domiciliary .....__

50. Jail or Prison .....__

51. Health Care Institution (hospital or nursing home).....__

52. Own apartment, room, or house.....__

53. Someone else's apartment, room, or house.....__

54. Other (specify_____).....__

55. In which of these did the veteran usually sleep during the past three months?.....__ __
CODE: Select from ques. 45-54, as above.

56. Where was the veteran staying the last time a HUD-VASH clinician had contact with him/her?.....__ __ (106)
CODE: Select from ques. 45-54, as above.

IX. PARTICIPATION IN VA CONTRACTED RESIDENTIAL TREATMENT

57. Has this veteran received contracted services from a non-VA Residential program through the HCMI Veterans program, during the past three months?.....__ (107)
CODE: 0 = NO, 1 = YES.

IF NO, STOP HERE
IF YES, CONTINUE ON TO THE NEXT QUESTIONS.

58. A. Name(s) of residential providers. (Include all used by veteran during the past 3 months) (DO NOT CODE)

_____ ___ ___ ___

_____ ___ ___ ___ (113)

_____ ___ ___ ___

B. Total number of nights spent in contracted residential treatment programs during the past three months.....__ __

OFFICE USE ONLY DO NOT CODE H (119)

VASH Form T

Relationship with Case Manager

This box should be completed by clinician/evaluation assistant:

Veteran's Name _____ Date _____

SSN ___ ___ ___ - ___ ___ - ___ ___ ___ ___ Seq Number_____

Medical Center _____ Site Code ___ ___ ___

To the veteran:

Please answer the following questions about your current relationship with your case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response.

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

2. How often do you feel that the kind of help offered by your case manager is not what's important to you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

4. How often do you feel that you and your case manager <u>are</u> <u>working</u> toward goals that you both agree on?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

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APPENDIX B:

HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	BEDFORD	4,219	960	22.8%	565	58.9%
1	BOSTON HCS	11,853	1,521	12.8%	1,064	70.0%
1	CONNECTICUT HCS	7,221	912	12.6%	592	64.9%
1	MANCHESTER	2,599	176	6.8%	156	88.6%
1	NORTHAMPTON	3,402	462	13.6%	328	71.0%
1	PROVIDENCE	4,810	358	7.4%	278	77.7%
1	TOGUS	5,035	173	3.4%	110	63.6%
1	WHITE RIVER JCT	2,802	131	4.7%	15	11.5%
2	ALBANY	5,425	796	14.7%	770	96.7%
2	CANANDAIGUA	3,756	547	14.6%	457	83.5%
2	SYRACUSE	4,484	388	8.7%	364	93.8%
2	WESTERN NEW YORK HCS	5,370	1,072	20.0%	539	50.3%
3	BRONX	4,298	1,085	25.2%	934	86.1%
3	HUDSON VALLEY HCS	4,493	673	15.0%	579	86.0%
3	NEW JERSEY HCS	9,081	1,421	15.6%	918	64.6%
3	NEW YORK HARBOR HCS:	11,120	2,736	24.6%	2,229	81.5%
3	NORTHPORT	5,256	757	14.4%	455	60.1%
4	ALTOONA	1,533	48	3.1%	48	100.0%
4	BUTLER	1,665	148	8.9%	137	92.6%
4	CLARKSBURG	3,781	118	3.1%	114	96.6%
4	COATESVILLE	4,366	986	22.6%	446	45.2%
4	ERIE	1,951	180	9.2%	180	100.0%
4	LEBANON	3,943	590	15.0%	383	64.9%
4	PHILADELPHIA	9,037	1,338	14.8%	898	67.1%
4	PITTSBURGH HCS	7,058	865	12.3%	647	74.8%
4	WILKES BARRE	5,255	492	9.4%	385	78.3%
4	WILMINGTON	2,551	212	8.3%	194	91.5%
5	MARTINSBURG	4,597	463	10.1%	182	39.3%
5	MARYLAND HCS	8,583	1,641	19.1%	1,208	73.6%
5	WASHINGTON	7,067	1,601	22.7%	1,577	98.5%
6	ASHEVILLE-OTEEN	2,927	225	7.7%	201	89.3%
6	BECKLEY	2,920	47	1.6%	31	66.0%
6	DURHAM	4,713	444	9.4%	388	87.4%
6	FAYETTEVILLE NC	4,458	469	10.5%	354	75.5%
6	HAMPTON	5,023	1,105	22.0%	904	81.8%
6	RICHMOND	5,055	313	6.2%	257	82.1%
6	SALEM	4,450	308	6.9%	255	82.8%
6	SALISBURY	7,677	665	8.7%	626	94.1%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
7	ATLANTA	9,709	1,576	16.2%	1,309	83.1%
7	AUGUSTA	4,141	516	12.5%	307	59.5%
7	BIRMINGHAM	6,103	665	10.9%	642	96.5%
7	CENTRAL ALABAMA VETERANS HCS	6,982	548	7.8%	388	70.8%
7	CHARLESTON	4,643	398	8.6%	377	94.7%
7	COLUMBIA SC	6,915	328	4.7%	303	92.4%
7	DUBLIN	3,878	350	9.0%	79	22.6%
7	TUSCALOOSA	3,793	83	2.2%	53	63.9%
8	BAY PINES	10,439	1,436	13.8%	648	45.1%
8	MIAMI	10,478	1,239	11.8%	826	66.7%
8	NO. FL./SO. GA. VETERANS HCS:	13,843	1,083	7.8%	1,050	97.0%
8	SAN JUAN	13,124	11	0.1%	0	0.0%
8	TAMPA	16,072	1,164	7.2%	997	85.7%
8	W PALM BEACH	6,762	740	10.9%	702	94.9%
9	HUNTINGTON	4,226	446	10.6%	337	75.6%
9	LEXINGTON-LEESTO	3,199	52	1.6%	10	19.2%
9	LOUISVILLE	4,589	383	8.3%	336	87.7%
9	MEMPHIS	5,682	695	12.2%	578	83.2%
9	MOUNTAIN HOME	5,215	456	8.7%	453	99.3%
9	NASHVILLE	11,070	471	4.3%	389	82.6%
10	CHILLICOTHE	4,849	543	11.2%	470	86.6%
10	CINCINNATI	6,070	996	16.4%	719	72.2%
10	CLEVELAND	15,715	2,960	18.8%	2,646	89.4%
10	COLUMBUS-IOC	5,379	793	14.7%	765	96.5%
10	DAYTON	5,150	545	10.6%	432	79.3%
11	ALLEN PARK	6,093	1,117	18.3%	781	69.9%
11	ANN ARBOR	4,437	904	20.4%	824	91.2%
11	BATTLE CREEK	6,287	815	13.0%	669	82.1%
11	DANVILLE, IL	4,612	273	5.9%	103	37.7%
11	INDIANAPOLIS	4,594	696	15.2%	558	80.2%
11	NORTHERN INDIANA HCS	3,893	288	7.4%	283	98.3%
11	SAGINAW	2,180	121	5.6%	111	91.7%
12	CHICAGO HCS	8,802	1,054	12.0%	883	83.8%
12	HINES	5,551	878	15.8%	771	87.8%
12	IRON MOUNTAIN	1,303	103	7.9%	82	79.6%
12	MADISON	3,093	179	5.8%	105	58.7%
12	MILWAUKEE	7,251	727	10.0%	571	78.5%
12	NORTH CHICAGO	3,161	423	13.4%	113	26.7%
12	TOMAH	2,456	240	9.8%	198	82.5%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
15	COLUMBIA MO	2,807	90	3.2%	10	11.1%
15	EASTERN KANSAS HCS	5,641	606	10.7%	400	66.0%
15	KANSAS CITY	5,816	1,404	24.1%	380	27.1%
15	MARION IL	3,833				
15	POPLAR BLUFF	3,297	5	0.2%	5	100.0%
15	ST LOUIS	7,782	873	11.2%	565	64.7%
15	WICHITA	2,886	33	1.1%	33	100.0%
16	ALEXANDRIA	3,458	287	8.3%	199	69.3%
16	BILOXI	10,851	582	5.4%	212	36.4%
16	FAYETTEVILLE AR	4,240	169	4.0%	159	94.1%
16	HOUSTON	11,986	1,674	14.0%	1,593	95.2%
16	JACKSON	6,112	496	8.1%	382	77.0%
16	LITTLE ROCK	9,155	1,419	15.5%	1,159	81.7%
16	MUSKOGEE	4,761	271	5.7%	225	83.0%
16	NEW ORLEANS	7,289	914	12.5%	855	93.5%
16	OKLAHOMA CITY	6,455	361	5.6%	300	83.1%
16	SHREVEPORT	4,204	365	8.7%	303	83.0%
17	CENTRAL TEXAS VETERANS HCS	9,311	1,047	11.2%	908	86.7%
17	NORTH TEXAS HCS	11,656	2,160	18.5%	1,625	75.2%
17	SOUTH TEXAS VETERANS HCS	10,053	741	7.4%	659	88.9%
18	ALBUQUERQUE	7,905	687	8.7%	532	77.4%
18	AMARILLO	3,055	66	2.2%	0	0.0%
18	BIG SPRING	1,717	82	4.8%	79	96.3%
18	EL PASO-IOC	3,780	164	4.3%	141	86.0%
18	PHOENIX	9,183	1,209	13.2%	1,193	98.7%
18	PRESCOTT	2,558	318	12.4%	132	41.5%
18	TUCSON	5,435	923	17.0%	846	91.7%
19	CHEYENNE	2,009	216	10.8%	200	92.6%
19	DENVER	9,131	1,013	11.1%	924	91.2%
19	GRAND JUNCTION	1,854	24	1.3%	0	0.0%
19	MONTANA HCS	2,218	59	2.7%	42	71.2%
19	SALT LAKE CITY	4,961	871	17.6%	749	86.0%
19	SHERIDAN	1,459	186	12.7%	151	81.2%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
20	ANCHORAGE	1,917	259	13.5%	244	94.2%
20	BOISE	3,106	248	8.0%	230	92.7%
20	PORTLAND	9,510	1,970	20.7%	1,837	93.2%
20	PUGET SOUND HCS	13,679	2,140	15.6%	1,645	76.9%
20	ROSEBURG	4,336	1,144	26.4%	969	84.7%
20	SPOKANE	3,217	623	19.4%	569	91.3%
20	WALLA WALLA	1,913	491	25.7%	424	86.4%
20	WHITE CITY	2,405	30	1.2%	30	100.0%
21	FRESNO	2,805	529	18.9%	487	92.1%
21	HONOLULU	3,739	489	13.1%	346	70.8%
21	MANILA	799				
21	NORTHERN CALIFORNIA HCS	9,438	945	10.0%	820	86.8%
21	PALO ALTO HCS	9,300	1,017	10.9%	788	77.5%
21	RENO	3,555	508	14.3%	382	75.2%
21	SAN FRANCISCO	6,089	1,804	29.6%	1,429	79.2%
22	GREATER LOS ANGELES HCS:	19,339	7,687	39.7%	7,363	95.8%
22	LAS VEGAS	6,410	1,260	19.7%	679	53.9%
22	LOMA LINDA	6,390	425	6.7%	362	85.2%
22	LONG BEACH	6,835	1,555	22.8%	1,244	80.0%
22	SAN DIEGO	8,829	1,056	12.0%	993	94.0%
23	BLACK HILLS HCS	3,687	704	19.1%	537	76.3%
23	CENTRAL IOWA HCS	3,600	374	10.4%	327	87.4%
23	FARGO	2,246	431	19.2%	403	93.5%
23	IOWA CITY	3,167	410	12.9%	373	91.0%
23	MINNEAPOLIS	9,059	648	7.2%	587	90.6%
23	OMAHA	5,459	487	8.9%	359	73.7%
23	SIOUX FALLS	2,414	87	3.6%	70	80.5%
23	ST CLOUD	4,369	326	7.5%	41	12.6%
	ALL SITES	751,590	99,683	13.3%	79,135	79.4%
	SITE AVERAGE	5,725	733	11.6%	582	75.9%
	SITE STD. DEV.	3,325	816	6.7%	746	22.7%

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B2. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS, BY VISN

VISN	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	39,700	4,693	11.8%	3,108	66.2%
2	20,469	2,803	13.7%	2,130	76.0%
3	33,008	6,672	20.2%	5,115	76.7%
4	39,370	4,977	12.6%	3,432	69.0%
5	19,634	3,705	18.9%	2,967	80.1%
6	35,677	3,576	10.0%	3,016	84.3%
7	44,553	4,464	10.0%	3,458	77.5%
8	69,526	5,673	8.2%	4,223	74.4%
9	33,638	2,503	7.4%	2,103	84.0%
10	36,267	5,837	16.1%	5,032	86.2%
11	30,787	4,214	13.7%	3,329	79.0%
12	29,667	3,604	12.1%	2,723	75.6%
15	31,149	3,011	9.7%	1,393	46.3%
16	67,333	6,538	9.7%	5,387	82.4%
17	30,628	3,948	12.9%	3,192	80.9%
18	33,017	3,449	10.4%	2,923	84.7%
19	21,150	2,369	11.2%	2,066	87.2%
20	38,923	6,905	17.7%	5,948	86.1%
21	34,679	5,292	15.3%	4,252	80.3%
22	46,493	11,983	25.8%	10,641	88.8%
23	32,673	3,467	10.6%	2,697	77.8%
ALL SITES	751,590	99,683	13.3%	79,135	79.4%
SITE AVERAGE	36,588	4,747	13.2%	3,768	78.3%
SITE STD. DEV.	12,651	2,144	4.5%	1,972	9.3%