HEALTH CARE FOR HOMELESS VETERANS PROGRAMS:

THE SEVENTEENTH ANNUAL REPORT

Department of Veterans Affairs

NORTHEAST PROGRAM EVALUATION CENTER
VA CONNECTICUT HEALTHCARE SYSTEM
WEST HAVEN, CONNECTICUT 06516

http://vaww.nepec.mentalhealth.med.va.gov (VA Intranet)

http://www.nepec.org (Internet)

BLANK

HEALTH CARE FOR

HOMELESS VETERANS PROGRAMS:

SEVENTEENTH ANNUAL REPORT

March 15, 2004

Wesley J. Kasprow, PhD, MPH
Project Director

Robert Rosenheck, MD
Director

Diane DiLella, MPH
Associate Project Director

Leslie Cavallaro
Program Analyst

Nicole Harelik, MBA, MPA
Program Analyst

Department of Veterans Affairs
Northeast Program Evaluation Center / 182
VA CT Healthcare System
West Haven, CT 06516
(203)937-3850

BLANK

EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Mental Health Services Healthcare Group in Veterans Health Administration (VHA) Central Office. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent settings; and (3) treatment and rehabilitation provided directly by program staff.

This report is the seventeenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2003. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 133 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through assessment data collected at the time of screening, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program’s authorizing legislation or that have been given priority by the Mental Health Services Healthcare Group. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential treatment outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2003, HCHV teams across the country conducted 41,696 initial clinical assessments of veterans. This represents a six percent decrease relative to the number of assessments conducted in FY 2002 (44,280), but a 41 percent increase over the number of assessments conducted in FY 99. Almost 97 percent of the veterans contacted in FY 2003 were male, and their average age was just under 49 years. Somewhat less than one-half (47 percent) of the veterans assessed were African American. About 47 percent of HCHV veterans served in the military during the Vietnam era. Over 65 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 40 percent had been homeless for six months or more.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 81 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 35 percent had both psychiatric and substance abuse disorders. Over three quarters of these veterans had worked no days in the 30 days just prior to assessment; about two thirds had a monthly income of less than $500.

HCHV programs treated 60,970 veterans in FY 2003; this is a four percent decrease relative to the number treated in FY 2002. The number of veterans treated per clinical FTEE was 162. The average number of visits per veteran remained steady from FY 2002 to FY 2003 at about four. The number of veterans treated by the program has been fairly level for the past three fiscal years, averaging about 60,000; this reflects the full implementation of new programs and staff that were added in FY 2000. Similarly, the number of visits per veteran, which had declined from FY 95 to FY 2001 (from 6.6 to 4.0), seems to have reached a level of stability.

FY 2003 marked the beginning of a transition in the delivery of VA's residential treatment and transitional housing services. Specifically, a planned phase out of centralized funding for contract residential treatment was initiated, concurrent with augmentation of funding for VA's Homeless Providers Grant and Per Diem program. As part of this transition, medical centers were given funding for approximately six months of contract services; during this time it was expected that many contract service providers would secure funding through the Grant and Per Diem program. The HCHV program supported 3,062 episodes of residential treatment in community-based halfway houses during FY 2003. The number of episodes of treatment decreased by 33 percent from the number in FY 2002, reflecting this change in funding. The overwhelming majority of the veterans placed in contract care during FY 2003 (85 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). About 63 percent of the veterans discharged during FY 2003 were judged to have successfully completed residential treatment. Forty-seven percent had an apartment, room, or house at discharge, and about half had part-time or full-time employment (including employment through the Veterans Industries program). Clinical gains were substantial: about 70 percent experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 71 percent of discharged veterans were followed up with some type of after-care services within 30 days of discharge. This mode of residential treatment continues to provide a wide range of effective services to homeless veterans, and such services are expected to continue in some networks through local (network or medical center) funding.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients housed and improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The

degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. Some community partners receive assistance for the construction or renovation of transitional housing facilities plus ongoing operational support in the form of per diem payments; other programs receive per diem payments only. As mentioned in the previous section, the Grant and Per Diem program's funding was augmented in FY 2003 as part of the transition of centralized funding from contract residential treatment to the Grant and Per Diem program. At the end of FY 2003, 275 programs were providing housing to homeless veterans (some of these programs were in operation for only part of the fiscal year). During FY 2003, the program had 12,396 admissions and 11,467 discharges, an increase of four percent and three percent over the number of admissions and discharges, respectively, recorded in FY 2002. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population.

The average length of stay in the Grant and Per Diem program is 110 days, although half the stays in the program are 57 days or less (due in part to a few large, high-turnover programs). During FY 2003 in the GPD Program, 43 percent of the veterans were discharged successfully, which is about five percentage points higher than FY 2002. About 40 percent of veterans discharged from GPD moved into independent housing; an additional 25 percent were discharged to another treatment setting. These percentages were substantially higher in FY 2003 than they were in previous years. Approximately 33 percent of veterans discharged were employed full-time, part-time or through Veterans Industries. Between 50 and 60 percent of the veterans (on alcohol, drugs, or who have mental health and social-vocational problems) were rated as having improved clinical status at discharge. As would be expected, outcomes were uniformly better for successful discharges relative to unsuccessful discharges.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in community housing, which may be either transitional or permanent. Approximately 1,500 veterans were served during FY 2003. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. About 44 percent of veterans in the Supported Housing program receive some type of rental subsidy. Overall, program veterans paid an average rent of $250 monthly. Over 60 percent of the veterans discharged from this program during FY

2003 had a mutually agreed-upon termination, and 65 percent were housed upon discharge. About 62 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 34 clinical case management teams. By the end of FY 2003, these teams had admitted over 4,600 veterans, 30 percent of whom are still active in the program. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

ACKNOWLEDGMENTS

During the period covered by this report, the monitoring of the Health Care for Homeless Veterans programs proceeded under the guidance of Laurent Lehmann, MD, Chief Consultant, Mental Health Services Health Care Group and Gay Koerber, Associate Chief Consultant, Health Care for Homeless Veterans, Mental Health Services Health Care Group at VHA Central Office. Program administration is aided by Roger Casey, Dennis Lipscomb, Theresa Hayes and Victor Harris.

The preparation of this report was aided by the other members of the HCHV evaluation team: Chris Simmons, Loretta Manware, Sheila Mealia, Vera Ratliff, and Tara Stackpole. Dennis Thompson, Jennifer Cahill and Bernice Zigler, Alex Ackles and Donald Showalter of NEPEC's Office of Information Systems provided data management assistance. Virginia Emond, Michael Reed, Patricia Crann, Linda Scelfo-Appio and Carol Defaranos provided administrative support.

The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

Wesley J. Kasprow, PhD,MPH
Robert Rosenheck, MD
Diane DiLella, MPH
Leslie Cavallaro
Nicole Harelik, MBA, MPA
March 15, 2004
West Haven, CT

BLANK

TABLE OF CONTENTS

EXECUTIVE SUMMARY i

ACKNOWLEDGMENTS v

LIST OF REPORT TABLES ix

CHAPTER 1
INTRODUCTION
- A. The Health Care For Homeless Veterans Program 1
- B. Program History 1
- C. Services Offered by the HCHV Program 3
- D. Evaluation of HCHV Programs 3
- E. Organization of this Report 5
- Tables 7

CHAPTER 2
MONITORING THE STRUCTURE OF HCHV PROGRAMS
- A. Program Funding and Staffing 17
- B. Contract Residential Treatment Costs 17
- C. Workload 19
- Tables 20

CHAPTER 3
VETERANS CONTACTED THROUGH THE HCHV PROGRAM
- A. Demographic Characteristics 61
- B. Homelessness 62
- C. Clinical Status 62
- Tables 65

CHAPTER 4
HCHV PROGRAM PROCESS
- A. Focus on Outreach 105
- B. Selection for Residential Treatment 106
- Tables 108

CHAPTER 5
TREATMENT OUTCOMES
- A. Successful Completion of Residential Treatment 157
- B. Trends in Outcomes, FY 99-FY 2003 157
- C. Situation at Discharge 158
- D. Clinical Status and Follow-up Treatment 158
- E. Discussion 159
- F. Satisfaction with Residential Treatment 160
- Tables 162

CHAPTER 6
THE GRANT AND PER DIEM PROGRAM
A. Background 201
B. Program Descriptions 201
C. Monitoring 202
D. Program Structure 202
E. Client Characteristics 202
F. Length of Stay and Cost 203
G. Treatment Outcomes 204
H. Satisfaction with GPD program 206
I. Summary 206
Tables 208

CHAPTER 7
THE SUPPORTED HOUSING PROGRAM
A. Background 277
B. Program Descriptions 277
C. Monitoring the Supported Housing Program 278
D. Program Structure 278
E. Patient Characteristics 278
F. Process of Supported Housing 279
G. Treatment Outcomes 279
H. Summary 280
Tables 281

CHAPTER 8
THE HOUSING AND URBAN DEVELOPMENT – VA SUPPORTED HOUSING PROGRAM (HUD-VASH)
A. Background 293
B. Monitoring 293
C. Program Structure and Resources 294
D. Number and Characteristics of Program Veterans 294
E. HUD-VASH Case Management 295
F. Veteran Outcomes 296
G. Summary 296
Tables 298

CHAPTER 9
SUMMARY OF PROGRAM MEASURES
A. Description of Critical Monitors 331
Tables 336

REFERENCES 357

APPENDIX A: Evaluation Forms 359

APPENDIX B: Homeless Mental Health Outpatients 385

LIST OF REPORT TABLES

Table	*Title*
1-1	Health Care For Homeless Veterans Program Sites, As Of 9/30/03
1-1V	Health Care For Homeless Veterans Program Sites, As Of 9/30/03, By VISN
2-1	Health Care For Homeless Veterans Program Funding
2-1V	Health Care For Homeless Veterans Program Funding, By VISN
2-2	Clinical Staffing Of HCHV Programs As Of 9/30/03
2-2V	Clinical Staffing Of HCHV Programs As Of 9/30/03, By VISN
2-3	Mean Residential Treatment Per Diem Rates
2-4	Length Of Stay In Residential Treatment
2-4V	Length Of Stay In Residential Treatment, By VISN
2-5	Costs Of Residential Treatment
2-5V	Costs Of Residential Treatment, By VISN
2-6	Trends In Veterans Treated By HCHV Program, FY2002-2003
2-6V	Trends In Veterans Treated By HCHV Program, FY2002-2003, By VISN
2-7	Trend In Intake Volume, FY99 – FY2003
2-7V	Trend In Veterans Contacted By HCHV Program, FY99-2003, By VISN
2-8	Veterans Treated By HCHV Program: Veterans With And Without Intake Assessments
3-1	Demographic Characteristics Of Veterans At Intake, FY99 – FY2003
3-2	Demographic Characteristics At Intake
3-3	Residence At Intake
3-3V	Residence At Intake And Outreach Workload, By VISN
3-4	Where Slept Past 30 Days, At Intake
3-5	Length Of Homelessness, At Intake
3-5V	Length Of Homelessness By VISN
3-6	Trend In Length Of Homelessness At Intake, FY99-2003
3-6V	Trend In Length Of Homelessness At Intake, FY99-2003, By VISN
3-7	Medical And Psychiatric Indicators At Intake
3-7V	Medical And Psychiatric Indicators, By VISN
3-8	Trend In Psychiatric Indicators At Intake, FY99-2003
3-8V	Trend In Psychiatric Indicators At Intake, FY99-2003, By VISN
4-1	How Contact Was Initiated
4-1V	How Contact Was Initiated, By VISN
4-2	Place Of Interview
4-2V	Place Of Interview, By VISN
4-3	Trend In Outreach Indicators, FY99 –2003
4-3V	Trend In Outreach Indicators, FY99 –2003, By VISN
4-4	Usage Of HCHV Services 6 Months Before And After Intake Date, By Site

LIST OF REPORT TABLES

Table	*Title*
4-4V	Usage Of HCHV Services Before And After Intake Date, By VISN
4-4A	Usage Of Mental Health Services 6 Months Before And After Intake Date, By Site
4-4AV	Usage Of Mental Health Services Before And After Intake Date, By VISN
4-5	Percentage Of Veterans With FY2003 Intake Who Were Placed In Residential Treatment
4-6	Veterans With FY2003 Intake Who Were Placed In Residential Treatment Vs. Those Not Placed: Age And Gender
4-7	Veterans With FY2003 Intake Who Were Placed In Residential Treatment Vs. Those Not Placed: Race/Ethnicity
4-8	Veterans With FY2003 Intake Who Were Placed In Residential Treatment Vs. Those Not Placed: Current Residence
4-9	Veterans With FY2003 Intake Who Were Placed In Residential Treatment Vs. Those Not Placed: Psychiatric And Substance Abuse Problems
4-10	Veterans With FY2003 Intake Placed In Residential Treatment: Appropriateness For Placement
4-10V	Appropriateness For Residential Treatment, By VISN
4-11	Veterans With FY2003 Intake Placed In Residential Treatment Who Had Been In Hospital On Day Before Intake
4-11V	Veterans Placed In Residential Treatment Were In The Hospital On Day Before Intake, By VISN
5-1	Status At Discharge From Residential Treatment
5-2	Admission Problems And Discharge Status, All Discharges, Successful Only, And Other Than Successful
5-3	Admission Problems And Discharge Status FY99-2003
5-4	Living Situation At Discharge From Residential Treatment
5-5	Employment Status At Discharge From Residential Treatment
5-5A	VA Benefit Income Status at Discharge From Residential Treatment
5-5B	Non-VA Benefit Income Status at Discharge From Residential Treatment
5-6	Improvement In Alcohol Problems, Admission To Discharge
5-7	Improvement In Drug Problems, Admission To Discharge
5-8	Improvement In Mental Health Problems, Admission To Discharge
5-9	Planned Vs. Actual Follow Up For Veterans With Alcohol, Drug Or Mental Health Problems
5-9V	Planned Vs. Actual Follow Up For Veterans With Alcohol, Drug Or Mental Health Problems, By VISN
5-10	Improvement In Medical Problems, Admission To Discharge
5-11	Improvement In Social/Vocational Problems, Admission To Discharge
5-12	Deviation From Median Performance Of HCHV Sites, Critical Outcome Measures

LIST OF REPORT TABLES

Table	*Title*
5-12V	Deviation From Median Performance Of VISNs With HCHV Programs, Seven Critical Outcome Measures
5-13	Mean Summary Satisfaction Scores
6-1	Grant And Per Diem Programs In Operation During FY 2003
6-2	Clinical Workload, Grant And Per Diem Program
6-2A	Percentage of Grant and Per Diem Program Veterans with a Documented Clinical Intake Assessment
6-3	Demographic Characteristics At Intake, Veterans Admitted To Grant And Per Diem Programs In FY2003
6-4	Specific Medical And Psychiatric Problems At Intake, Veterans Admitted To Grant And Per Diem Programs In FY2003
6-5	Medical And Psychiatric Indicators At Intake, Grant And Per Diem Program
6-6	Where Slept Past 30 Days And Length Of Homelessness At Intake, Grant And Per Diem Program
6-7	How Contact Was Initiated, Grant And Per Diem Program
6-8	Length Of Stay And Cost Of Treatment In Grant And Per Diem Program
6-9	Status At Discharge From Grant And Per Diem Program
6-10	Admission Problems And Discharge Status, Grant And Per Diem Program
6-11	Housing Status At Discharge, Grant And Per Diem Program
6-12	Employment Status At Discharge, Grant And Per Diem Program
6-12A	VA Benefit Income Status at Discharge, Grant And Per Diem Program
6-12B	VA Benefit Income Status at Discharge, Grant And Per Diem Program
6-13	Improvement In Alcohol Problems, Admission To Discharge, Grant and Per Diem Program
6-14	Improvement In Drug Problems, Admission To Discharge, Grant and Per Diem Program
6-15	Improvement In Mental Health Problems, Admission To Discharge, Grant and Per Diem Program
6-16	Planned Vs. Actual Follow Up For Veterans With Alcohol, Drug Or Mental Health Problems, Grant and Per Diem Program
6-16V	Planned Vs. Actual Follow Up For Veterans With Alcohol, Drug Or Mental Health Problems, Grant and Per Diem Program, By VISN
6-17	Improvement In Medical Problems, Admission To Discharge, Grant and Per Diem Program
6-18	Improvement In Social-Vocational Problems, Admission To Discharge, Grant and Per Diem Program
6-19	Deviation From Median Performance Of GPD Sites, Critical Outcome Measures
6-19V	Deviation From Median Performance Of VISNs With GPD Programs, Seven Critical Outcome Measures
6-20	Mean Summary Satisfaction Scores, Grant and Per Diem Program

LIST OF REPORT TABLES

Table	*Title*
7-1	Workload In Supported Housing Program
7-2	Demographic Characteristics Of Supported Housing Program Veterans At Intake, FY2001-2003
7-3	Veterans In Supported Housing: Clinical Problems At Intake
7-4	Veterans In Supported Housing: Homelessness At Intake And Percentage Contacted By Outreach
7-5	Selected Characteristics Of Active Cases In Supported Housing
7-6	Supported Housing Arrangements, Reported At Discharge
7-7	Rent Paid By Veterans In Supported Housing, Reported At Discharge
7-8	Employment Situation At Discharge From Supported Housing
7-9	Change In Alcohol, Drug, And Mental Health Problems At Discharge From Supported Housing
7-10	Status Of Discharges From Supported Housing
7-11	Housing Outcomes Of Veterans Discharged From Supported Housing
8-1	Clinical Staffing Of HUD-VASH Programs As Of 9/30/03
8-2	Section 8 Voucher Usage, FY2003
8-3	Trends In Veterans Treated By HUD-VASH Clinicians, FY2002-2003
8-3A	Clinical Workload, HUD-VASH Program
8-4	Admissions To And Terminations From HUD-VASH, FY99-FY2003
8-5	Trend Of Active Veterans In HUD-VASH, FY92-FY2003
8-6	Reasons For Termination From HUD-VASH
8-7	Characteristics Of Veterans Referred To HUD-VASH, Original Eligibility Criteria Versus Revised Eligibility Criteria
8-8A	Principal HUD-VASH Case Manager Roles, At 3 Month Follow Up
8-8B	Principal HUD-VASH Case Manager Roles, At 18 Month Follow Up
8-8C	Principal HUD-VASH Case Manager Roles, At 3 Year Follow Up
8-9	HUD-VASH Case Manager And Veterans Rating Of Therapeutic Alliance, At 3 Month Follow Up
8-10A	Usual Residence During Past 3 Months, At 3 Month Follow Up, HUD-VASH Program
8-10B	Usual Residence During Past 3 Months, At 18 Month Follow Up, HUD-VASH Program
8-10C	Usual Residence During Past 3 Months, At 3 Year Follow Up, HUD-VASH Program
8-11A	Percentage Improving On Employment, Financial And Living Skills Status, At 3 Month Follow Up, HUD-VASH Program
8-11B	Percentage Improving On Employment, Financial And Living Skills Status, At 18 Month Follow Up, HUD-VASH Program

LIST OF REPORT TABLES

Table	*Title*
8-11C	Percentage Improving On Employment, Financial And Living Skills Status, At 3 Year Follow Up, HUD-VASH Program
8-12A	Percentage Improving On Alcohol, Drug And Mental Health Problems, At 3 Month Follow Up, HUD-VASH Program
8-12B	Percentage Improving On Alcohol, Drug And Mental Health Problems, At 18 Month Follow Up, HUD-VASH Program
8-12C	Percentage Improving On Alcohol, Drug And Mental Health Problems, At 3 Year Follow Up, HUD-VASH Program
9-1	Critical Monitors, Program Structure
9-2	Critical Monitors, Patient Characteristics
9-3	Critical Monitors, Program Processes
9-4	Critical Monitors, Patient Outcomes
9-5	Summary Of Critical Monitors, By Site
9-6	Summary Of Critical Monitors, By VISN

BLANK

CHAPTER 1
INTRODUCTION

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its Mental Health Services Healthcare Group (MHSHG). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (5) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs offer stable living environments in shared housing in which the participants pay rent from their CWT incomes[1].

The VA is the largest single provider of direct services to homeless veterans. The VA's specialized programs for the homeless, which include the HCHV programs described above, as well as the Domiciliary Care for Homeless Veterans program (DCHV) collectively provide services to about 74,000 veterans annually, or about 71 percent of VA mental health outpatients who are identified as homeless (see Appendix B).

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The $5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and Urban Development; the Social Security Administration; VA's Compensated Work Therapy

[1] Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

program; community non-profit organizations; and state and local governments. HCMI managers also developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans which would otherwise be inaccessible, or prohibitively expensive. In FY 93, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. Since 1994, VA has offered grants worth $76 million to help create over 6,000 new community-based beds for homeless veterans in all 50 states and the District of Columbia. To date, over 4,000 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. Additionally, FY 2000, VA began funding beds for homeless veterans in non-grant programs through a “per diem only” initiative. In this program, VA pays for the care of veterans in approved non-VA treatment and housing programs that were not established through grant funding.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 87 and 88, HCMI program expenditures totaled approximately $11 million per year. By FY 92, expenditures had grown to about $15 million. An additional $10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 93. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of $18.8M[2] newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office had funded 121 VAMCs for HCHV programs with contract residential treatment (i.e., HCMI programs) and an additional 12 HCHV programs with other housing arrangements. The distribution of HCHV programs as of 9/30/03 is shown in Table 1-1. Table 1-1V displays the number of each type of HCHV program for each VISN.

[2] An additional $17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women’s Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;

- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;

- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;

- *Rehabilitation* in community-based contracted residential treatment facilities (at HCMI sites), arranged and monitored by the HCMI clinician; or in any of the other HCHV components, such as Grant and Per Diem, Supported Housing, HUD-VASH, or CWT and CWT/TR; and

- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier reports[3]. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from

[3] See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., 2001)[4]. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 95, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; and (4) analysis of residential treatment discharge summaries, which provide information on the contract expenditures for the veteran, as well the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing program. Results of these analyses for FY 2003, and selected multi-year trend data, are provided in this report. Also included in this report are selected analyses of the performance of specialized homeless programs as organized by VISNs, a summary of the transitional housing programs developed through the Grant and Per Diem initiative, and a summary of the HUD-VASH program, which offers HUD Section 8 permanent housing and intensive VA case management.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the MHSHG in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.

2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living situation, employment potential and overall quality of life.

3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).

4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.

[4] The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found in Chapter 9.

The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

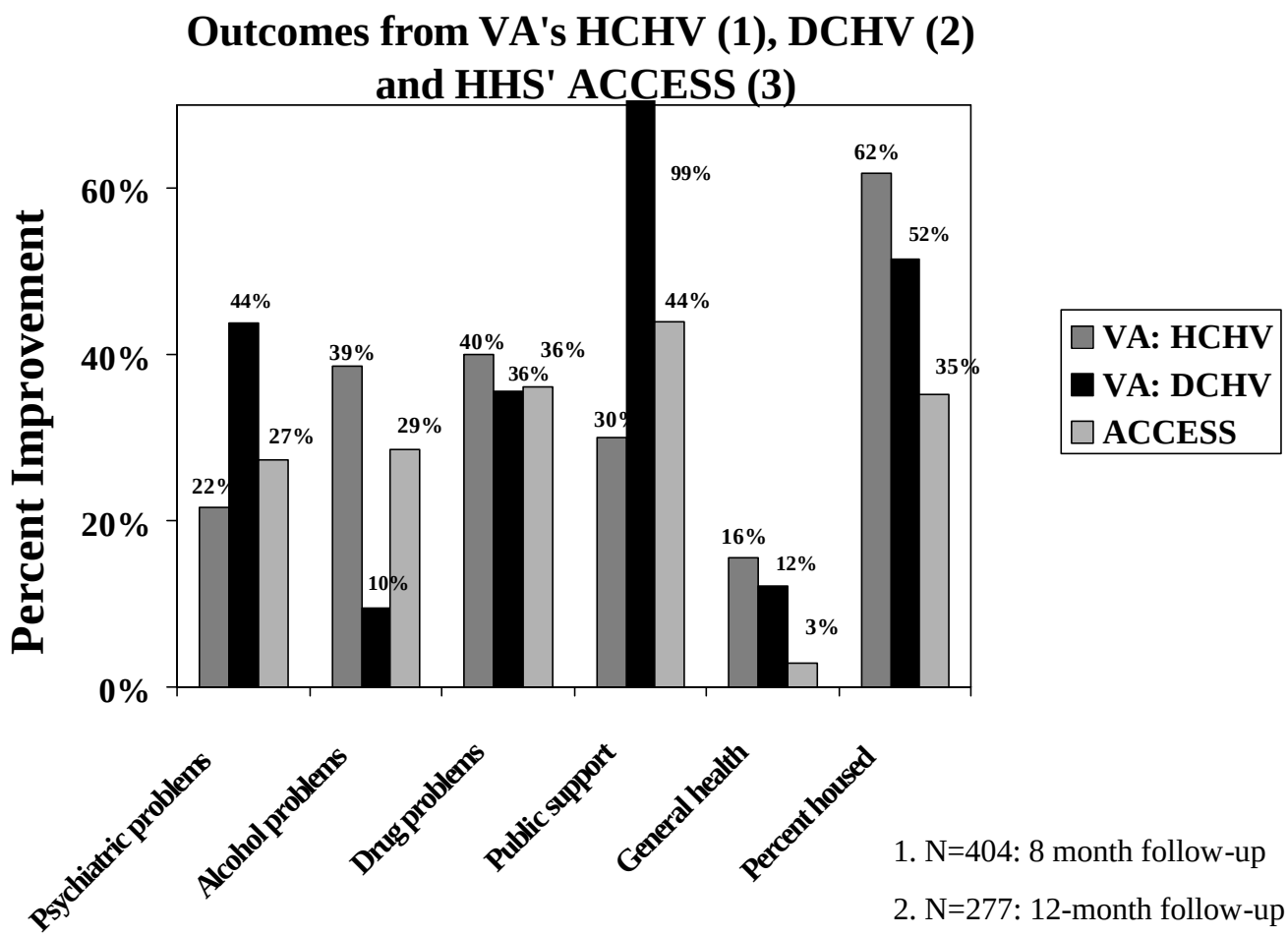
Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, summaries of both contract residential treatment as well as the Grant and Per Diem program and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by MHSHG staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on the characteristics of veterans assessed. Chapter 4 presents program process information, including data on the mode of contact and selection of veterans who were subsequently placed in contracted residential treatment facilities. Chapter 5 presents data on veterans who were discharged from residential treatment during the fiscal year. Chapter 6 provides a summary of activity in the transitional housing programs funded through VA's Grant and Per Diem program. Chapter 7 presents monitoring information on the Supported Housing program. Chapter 8 presents data from

the longitudinal monitoring of the HUD-VASH program. Chapter 9 describes the critical monitors in detail and summarizes critical monitor outliers.

FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



1. N=404: 8 month follow-up
2. N=277: 12-month follow-up
3. N=2,668: 12-month follow-up

BLANK

FIGURE 2. HCHV MONITORING PROCESS

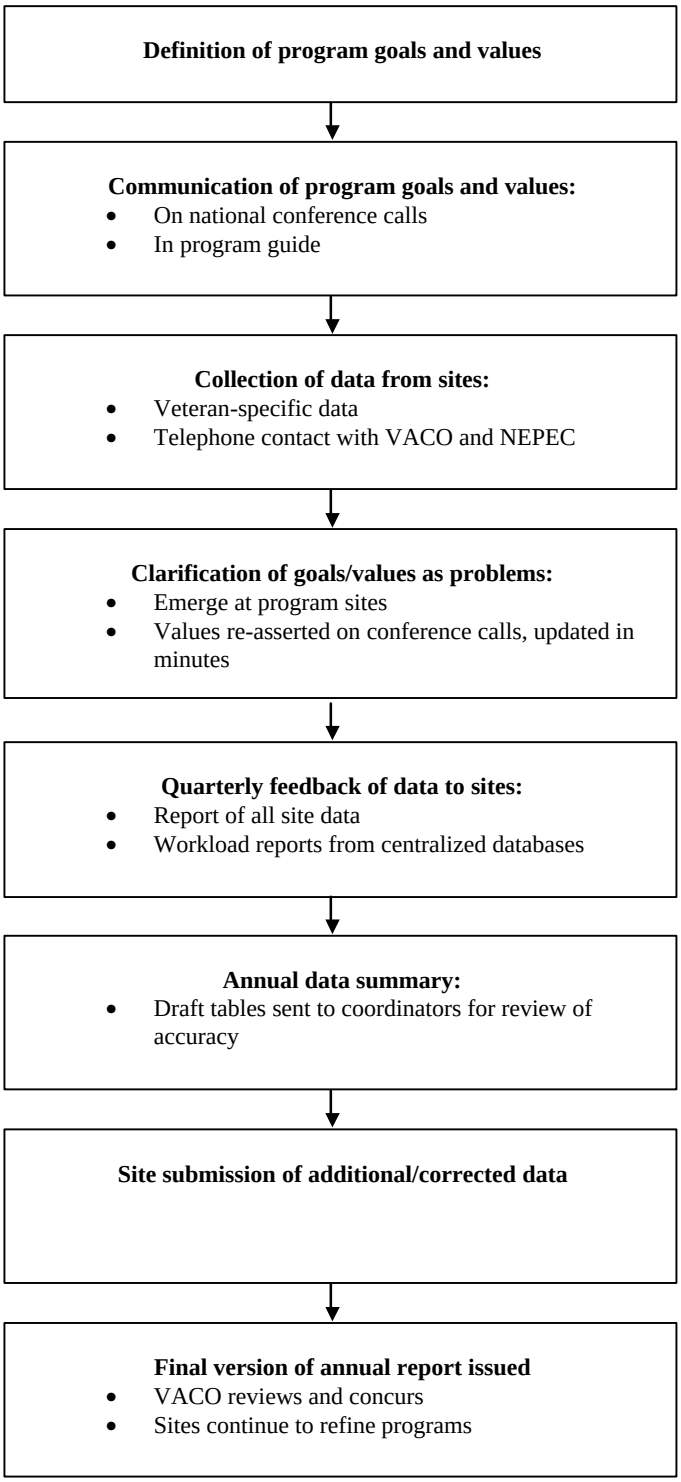


TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
1	BEDFORD	MA	N		E	E		E	E	1
1	BOSTON	MA	E			E				7
1	MANCHESTER	NH	N							
1	NORTHAMPTON	MA	N							1
1	PROVIDENCE	RI	E			E		E		2
1	TOGUS	ME	N							
1	WEST HAVEN	CT	E		E	E	E			7
1	WHITE RIVER JCT	VT	N							1
2	ALBANY	NY	E		E	E		E	E	4
2	BUFFALO	NY	E		E	E				
2	CANANDAIGUA	NY	E							2
2	SYRACUSE	NY	E		E					1
3	BRONX	NY	E			E				1
3	BROOKLYN†	NY	E		E		E			
3	EAST ORANGE	NJ	E			E	E			2
3	LYONS	NJ				E		E	E	
3	MONTROSE	NY	N							
3	NEW YORK	NY	E		E					
3	NORTHPORT	NY	N							2
4	ALTOONA	PA		N						
4	BUTLER	PA		N						
4	CLARKSBURG	WV		N						
4	COATESVILLE	PA		N						2
4	ERIE	PA		N						1
4	LEBANON	PA	E					E	E	
4	PHILADELPHIA	PA	E							2
4	PITTSBURGH†	PA	E			E	E			3
4	WILKES-BARRE	PA	E			E		N		2
4	WILMINGTON	DE		N						
5	BALTIMORE	MD	E				E			2
5	MARTINSBURG	WV								1
5	PERRY POINT	MD	E							1
5	WASHINGTON DC	DC	E		E			E		2

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
6	ASHEVILLE	NC	N							
6	BECKLEY	WV	N							
6	DURHAM	NC	N							
6	FAYETTEVILLE	NC	N							1
6	HAMPTON	VA	E		E					1
6	RICHMOND	VA	N							1
6	SALEM	VA	N							
6	SALISBURY	NC	E					N		6
7	ATLANTA	GA	E		E			E	E	1
7	AUGUSTA	GA	E							
7	BIRMINGHAM	AL	E							1
7	CHARLESTON	SC	E					E		1
7	COLUMBIA	SC	N					N		1
7	TUSCALOOSA	AL	N							
7	TUSKEGEE	AL	E							1
8	BAY PINES	FL	N		E					2
8	GAINESVILLE	FL	N							3
8	MIAMI	FL	E		E					3
8	TAMPA	FL	E		E	E		E		5
8	WEST PALM BEACH	FL	N							
9	HUNTINGTON	WV	E							
9	LEXINGTON	KY	N							
9	LOUISVILLE	KY	E							3
9	MEMPHIS	TN	N							3
9	MOUNTAIN HOME	TN	E							3
9	NASHVILLE	TN	E		E					2
10	CHILLICOTHE	OH	N							
10	CINCINNATI	OH	E		E					4
10	CLEVELAND†	OH	E		E		E			7
10	COLUMBUS	OH	N					N		2
10	DAYTON	OH	E							
10	NORTHEAST OHIO	OH	N							

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
11	ANN ARBOR HCS	MI	E							2
11	BATTLE CREEK	MI	E			E				1
11	DANVILLE	IL	N							
11	DETROIT	MI	E				E			
11	INDIANAPOLIS	IN	E		E	E				2
11	NORTHERN INDIANA	IN	N							1
11	SAGINAW	MI	N							
12	CHICAGO WS	IL	E			E				2
12	HINES	IL	E		E	E				1
12	IRON MOUNTAIN	MI		N						
12	MADISON	WI		N				N		3
12	MILWAUKEE	WI		E			E	E	N	5
12	TOMAH	WI		E			E	E		1
15	COLUMBIA	MO	N							
15	KANSAS CITY	MO	E			E				1
15	POPLAR BLUFF**	MO	N							
15	SAINT LOUIS	MO	E							2
15	TOPEKA	KS	N							
15	WICHITA	KS	N							
16	ALEXANDRIA	LA	N							
16	FAYETTEVILLE	AR	N							
16	GULF COAST	FL	N							
16	HOUSTON	TX	E		E	E				2
16	JACKSON	MS	E							1
16	LITTLE ROCK†	AR	E		E	E				1
16	MUSKOGEE	OK	N							
16	NEW ORLEANS	LA	E		E					5
16	OKLAHOMA CITY	OK	E					E	E	2
16	SHREVEPORT	LA	N							2
17	CENTRAL TEXAS HCS	TX	N							2
17	DALLAS†	TX	E		E		E	E	E	1
17	SAN ANTONIO	TX	E		E					

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
18	AMARILLO**	TX	N							
18	EL PASO (OPC) HCS	TX	N							1
18	NEW MEXICO HCS	NM	N					N		1
18	NORTHERN ARIZONA									1
18	PHOENIX	AZ	E							1
18	TUCSON	AZ	E		E	E				3
18	WEST TEXAS HCS	TX	N							
19	CHEYENNE	WY	E							
19	DENVER	CO	E		E					2
19	GRAND JUNCTION	CO	N							
19	MONTANA HCS**	MT	N							
19	SALT LAKE CITY	UT	E		E					6
19	SHERIDAN	WY	N							1
19	SOUTHERN COLORADO HCS	CO	N					N		
20	AMERICAN LAKE	WA			E			E		1
20	ANCHORAGE	AK		E	E		E	E		
20	BOISE	ID	N							
20	PORTLAND	OR	E		E	E		E		4
20	ROSEBURG	OR	E		E					
20	SEATTLE	WA		E		E				2
20	SPOKANE	WA	E							2
20	WALLA WALLA	WA	E					N		3
21	CENTRAL CALIFORNIA HCS	CA	N							1
21	HONOLULU	HI	N							1
21	NORTHERN CALIFORNIA HCS	CA	N							4
21	PALO ALTO	CA	N							5
21	SAN FRANCISCO†	CA	E		E		E	E	E	6
21	SIERRA NEVADA HCS	NV	N							
22	GREATER LOS ANGELES†	CA	E		E	E	E	E		28
22	LOMA LINDA	CA	E		E					1
22	LONG BEACH	CA	E							3
22	SAN DIEGO	CA	E		E		E			9
22	SOUTHERN NEVADA HCS	NV	N							2

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
23	CENTRAL IOWA	IA	N							
23	FARGO	ND	E							
23	FORT MEADE	SD								2
23	GREATER NEBRASKA	NE	N							
23	HOT SPRINGS	SD						E		
23	IOWA CITY	IA	N							
23	MINNEAPOLIS	MN	E				E			1
23	OMAHA	NE	N							1
23	SIOUX FALLS**	SD	N							
23	ST CLOUD	MN								1
	TOTAL		121	12	34	23	15	27	9	228

N indicates a new program funded in FY 2000; E indicates a program in operation prior to FY 2000
HCMI=Homeless Chronically Mentally Ill program (includes contract residential treatment). HCHV O/R= Other HCHV Outreach programs.
HUD-VASH= Housing and Urban Development-Veterans Affairs Supported Housing program.
VBA= Veterans Benefits Administration project. HMLS CWT and HMLS CWT/TR= Homeless Compensated Work Therapy and CWT/Therapeutic Residence program.
*Supported Housing Programs at Lyons and Portland are sponsored by the Domiciliary Care for Homeless Veterans Program.
**Sites received contract residential treatment funds, but no dedicated staff.
† Indicates designation as Comprehensive Homeless Center.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/03, BY VISN

VISN	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD	TOTAL PROGRAMS
1	8	0	2	4	1	2	1	19	37
2	4	0	3	2	0	1	1	7	18
3	6	0	2	3	2	1	1	5	20
4	4	6	0	2	1	2	1	10	26
5	3	0	1	0	1	1	0	6	12
6	8	0	1	0	0	1	0	9	19
7	7	0	1	0	0	3	1	5	17
8	5	0	3	1	0	1	0	13	23
9	6	0	1	0	0	0	0	11	18
10	6	0	2	0	1	1	0	13	23
11	7	0	1	2	1	0	0	6	17
12	2	4	1	2	2	3	1	12	27
15	6	0	0	1	0	0	0	3	10
16	10	0	3	2	0	1	1	13	30
17	3	0	2	0	1	1	1	3	11
18	6	0	1	1	0	1	0	7	16
19	7	0	2	0	0	1	0	9	19
20	5	2	4	2	1	4	0	12	30
21	6	0	1	0	1	1	1	17	27
22	5	0	3	1	2	1	0	43	55
23	7	0	0	0	1	1	0	5	14
TOTAL	121	12	34	23	15	27	9	228	469

BLANK

CHAPTER 2
MONITORING THE STRUCTURE OF HCHV PROGRAMS

HCHV program staffing and expenditures are monitored through monthly reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff people who fill each of the positions allocated by Central Office for the HCHV program. VHA Central Office and NEPEC also track contracts with residential treatment facilities, and count workload as reported through VA's centralized database (the Outpatient Care File).

A. Program Funding and Staffing

During FY 2003, Central Office surveyed each Network Homeless Services Coordinator concerning information on all VA resources (staff and "all other" funding) in his or her network. These funds support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs. Using this method, a total of $39.1 million was directed to HCHV programs nationally, excluding the Grant and Per Diem, HUD-VASH and homeless CWT/TR programs. (See Tables 2-1 and 2-1V.) The average site expenditure was $300,981.

Expenditures for program personnel during FY 2003 totaled $29.4 million. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Some programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs as of September 30, 2003. (The table includes outreach clinicians and Supported Housing case managers; HUD-VASH, CWT and CWT/TR positions are not included). Of the total number of positions allocated by VACO (approximately 376), approximately 74 are vacant or detailed away, leaving 80 percent of the allocated number actively working in the program. To partially compensate for these losses, several medical centers have detailed clinicians from other services <u>to</u> the HCHV program (called "donated" staff in the table). Moreover, several clinicians from the HUD-VASH programs have been moved into HCHV outreach and case management positions. These two strategies almost completely fill the gap created by vacancies (that is, total staffing levels are 99 percent of the intended staffing levels). A station often opts to donate staff when vacancies cannot be filled due to center-wide hiring freezes. While reliance on donated staff is less preferable to having vacant positions permanently filled, it is this particular staffing strategy that has allowed the maintenance of "core" services offered by the HCHV (outreach and placement into case management).

B. Contract Residential Treatment Costs

A large proportion of HCHV program funding is directed to contracted residential treatment. In FY 2003, VACO allocated approximately $6.1 million as "specific purpose" funding for residential treatment; another $3.7 million was allocated as "general purpose" funding. Thus, approximately $9.8 million was available to fund residential treatment during the last fiscal year. This is appreciably less than allocated in FY 2002; however, a substantial portion of centralized funding was shifted from the support of contract residential treatment to treatment and transitional

housing in the Grant and Per Diem program. This change was instituted in part due to the lower costs of treatment in the Grant and Per Diem program coupled with the similarity of treatment outcomes in the two programs for veterans who successfully complete the treatment episode.

Cost of residential treatment varies widely across sites for three reasons. First, the price of care at different facilities varies considerably. As shown in Table 2-3, the mean per diem cost for these facilities was $40.75 in FY 2003[1]. However, per diems ranged from under $20 to over $100, and reflect geographic variation as well as variation in extent of services. Second, HCMI sites vary considerably on the quantity of contract beds available. Some sites do not have many appropriate facilities in the area. In these places, the HCMI program has focused less on residential treatment, and more on case management services. Finally, differences in expenditures are accounted for by variations in length of stay. Generally, the HCMI program offers short to moderate-term residential care. As shown in Table 2-4, the mean length of stay for the program was 71 days. Site averages ranged from less than one month to more than three months. Length of stay information is summarized at the VISN level in Table 2-4V.

There was a 33 percent drop in the number of contract residential treatment episodes between FY 2002 and FY 2003 (from 4,611 to 3,062). This decrease is due to the reduced centralized funding of contract residential treatment, which was intended to fund only through the first six months of FY 2003. [It was expected that following that period many contract residential treatment providers would have secured funding through the Grant and Per Diem program]. It should be noted that several networks and medical centers funded contract residential treatment through the end of FY 2003, and several have indicated an intention to continue to fund this type of treatment in upcoming fiscal years.

In Table 2-4, and on several tables that follow, sites that differ by more than a standard deviation from the site average are indicated with an asterisk. Since the days per episode of residential treatment is also a critical monitor of program performance, the column is shaded. This convention is used throughout this report for other critical monitors. Except for Table 5-12, which presents the results of multivariate analyses adjusted for potential influences on treatment outcomes, critical monitors are *unadjusted*. It is important, therefore, to avoid focusing on outlier values in isolation of other program characteristics.

In order to monitor the use of contract residential treatment funding, HCMI clinicians are directed to complete a report as each veteran is discharged. This form summarizes the veteran's stay in residential treatment. In Table 2-5, cost data from the Discharge from Residential Treatment form (DRT, or Form D), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to the amount available (from VHA Central Office and general purpose funding) for such treatment. The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent the entire allocation, has not submitted all discharge forms, or residential treatment funds are being used for some other purpose. There were ten sites for which were had reported allocations but which reported no veterans in contract residential treatment; in these cases <u>all</u> of the allocated funds are unaccounted for by this method. Overall, about 80 percent

[1] Per diem costs shown in Table 2-3 are calculated from total costs and days of care. Because programs may charge for a partial or full day based on time of admission and discharge, these costs are only approximately equivalent to prices.

of the funds available for contract residential treatment were accounted for by the monitoring system.

C. Workload

Tables 2-6 and 2-6V present workload data for the HCHV program in FYs 2002 and 2003. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in this table, the number of visits decreased slightly from 251,079 to 243,456 while the number of veterans treated decreased from 61,123 to 60,970, about 4 percent. The number of staff remained the same across this two-year period; the visits per clinician decreased approximately one percent. The average number of visits per veteran in the program was essentially unchanged. It should be noted that these data only capture outpatient care offered by HCHV clinicians to these veterans. Where homeless veterans received other outpatient services from VA medical centers, those services were reported under different DSS Identifiers.

Tables 2-7 and 2-7V present another measure of workload for HCHV clinicians: the number of intake assessments conducted. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 2-7 shows the trend in intakes done from FY 99 through FY 2003. Over this time period, number of intake assessments have increased over 41 percent, from 29,456 to 41,696. This increase represents the effect of increases in number of program sites from the FY 2000 expansion, increases in staffing at each program site, and increased need for services. From FY 2002 to FY 2003, the number of veterans contacted by HCHV programs decreased by approximately six percent (44,280 to 41,696), with number of assessments per clinician showing a similar decrease. There was exceptionally large variability across sites on this measure, with decreases as large as 80 percent, balanced by increases upwards of 100 percent.

Table 2-8 compares information from the two previous tables to check the proportion of veterans served by HCHV clinicians who were assessed at intake[2]. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 19,847 unique veterans (33 percent of the veterans in the treated by the program) received services from the HCHV team without receiving a formal assessment. This number is similar to that observed in each of the last two fiscal years. These veterans received a mean of 3.0 visits during the year, compared to the mean of 4.5 visits for veterans who had been assessed. Thus, about 23 percent of the work of HCHV clinicians is not represented in the tables that follow. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be somewhat less indicative of the work completed.

[2] Only intakes conducted within the last two fiscal years were included in the match with treatment records.

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING

VISN	Site Name	Personal Services	All Other	Total
1	BEDFORD	$277,961	$0	$277,961
1	BOSTON	$350,952	$105,292	$456,244
1	MANCHESTER	$47,685	$42,322	$90,007
1	NORTHAMPTON	$119,230	$0	$119,230
1	PROVIDENCE	$245,621	$0	$245,621
1	TOGUS	$67,167	$35,000	$102,167
1	WEST HAVEN	$260,629	$0	$260,629
1	WHITE RIVER JCT	$61,983	$72,704	$134,687
2	ALBANY	$343,474	$39,000	$382,474
2	BUFFALO	$363,763	$82,990	$446,753
2	CANANDAIGUA	$469,525	$23,000	$492,525
2	SYRACUSE	$312,029	$143,000	$455,029
3	BRONX	$175,021	$104,840	$279,861
3	BROOKLYN	$571,664	$0	$571,664
3	EAST ORANGE	$252,000	$84,000	$336,000
3	MONTROSE	$165,635	$83,428	$249,063
3	NEW YORK	$319,102	$110,900	$430,002
3	NORTHPORT	$184,094	$127,670	$311,764
4	ALTOONA	$71,250	$0	$71,250
4	BUTLER	$36,813	$0	$36,813
4	CLARKSBURG	$50,252	$30,513	$80,765
4	COATESVILLE	$60,247	$0	$60,247
4	ERIE	$61,754	$0	$61,754
4	LEBANON	$167,095	$171,610	$338,705
4	PHILADELPHIA	$166,346	$134,000	$300,346
4	PITTSBURGH	$498,669	$464,822	$963,491
4	WILKES-BARRE	$323,317	$200,207	$523,524
4	WILMINGTON	$56,875	$0	$56,875
5	BALTIMORE	$374,938	$135,000	$509,938
5	WASHINGTON DC	$443,086	$223,266	$666,352
6	ASHEVILLE	$104,025	$83,070	$187,095
6	BECKLEY	$0	$0	$0
6	DURHAM	$208,000	$0	$208,000
6	FAYETTEVILLE NC	$95,000	$0	$95,000
6	HAMPTON	$69,408	$98,305	$167,713
6	RICHMOND	$119,132	$0	$119,132
6	SALEM	$64,779	$0	$64,779
6	SALISBURY	$585,825	$17,469	$603,294
7	ATLANTA	$177,885	$252,146	$430,031
7	AUGUSTA	$166,767	$58,000	$224,767
7	BIRMINGHAM	$258,912	$80,000	$338,912
7	CHARLESTON	$81,662	$69,000	$150,662
7	COLUMBIA SC	$143,110	$10,168	$153,278
7	TUSCALOOSA	$35,643	$0	$35,643
7	TUSKEGEE	$230,461	$106,617	$337,078
8	BAY PINES	$330,723	$45,110	$375,833
8	GAINESVILLE	$257,564	$133,690	$391,254
8	MIAMI	$617,762	$83,166	$700,928
8	TAMPA	$434,929	$81,920	$516,849
8	W PALM BEACH	$228,281	$195,000	$423,281

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, CONTINUED

VISN	Site Name	Personal Services	All Other	Total
9	HUNTINGTON	$162,863	$11,500	$174,363
9	LEXINGTON	$20,197	$0	$20,197
9	LOUISVILLE	$179,545	$158,000	$337,545
9	MEMPHIS	$99,682	$0	$99,682
9	MOUNTAIN HOME	$201,552	$121,400	$322,952
9	NASHVILLE	$156,953	$155,959	$312,912
10	CHILLICOTHE	$47,148	$13,465	$60,613
10	CINCINNATI	$364,450	$47,000	$411,450
10	CLEVELAND	$636,250	$114,000	$750,250
10	COLUMBUS OPC	$268,629	$15,000	$283,629
10	DAYTON	$314,900	$81,000	$395,900
11	ANN ARBOR HCS	$383,668	$164,643	$548,311
11	BATTLE CREEK	$396,084	$88,000	$484,084
11	DANVILLE	$52,068	$0	$52,068
11	DETROIT	$387,390	$59,610	$447,000
11	INDIANAPOLIS	$256,848	$102,091	$358,939
11	N. INDIANA	$75,468	$0	$75,468
11	SAGINAW	$0	$0	$0
12	CHICAGO WS	$457,325	$231,000	$688,325
12	HINES	$445,943	$175,000	$620,943
12	IRON MOUNTAIN	$25,487	$0	$25,487
12	MADISON	$242,622	$0	$242,622
12	TOMAH	$102,316	$0	$102,316
15	COLUMBIA MO	$69,581	$51,950	$121,531
15	KANSAS CITY	$134,035	$88,005	$222,040
15	POPLAR BLUFF	$0	$10,963	$10,963
15	SAINT LOUIS	$179,863	$80,620	$260,483
15	TOPEKA	$75,726	$157,267	$232,993
15	WICHITA	$51,823	$0	$51,823
16	ALEXANDRIA	$99,015	$54,157	$153,172
16	FAYETTEVILLE AR	$111,898	$34,632	$146,530
16	GULF COAST HCS	$68,145	$5,798	$73,943
16	HOUSTON	$577,482	$302,760	$880,242
16	JACKSON	$235,842	$56,441	$292,283
16	LITTLE ROCK	$633,194	$242,470	$875,664
16	MUSKOGEE	$69,475	$60,282	$129,757
16	NEW ORLEANS	$407,903	$317,872	$725,775
16	OKLAHOMA CITY	$73,968	$54,000	$127,968
16	SHREVEPORT	$211,869	$91,980	$303,849
17	CENT. TEXAS HCS	$280,649	$186,667	$467,316
17	DALLAS	$530,612	$242,191	$772,803
17	SAN ANTONIO	$313,980	$415,119	$729,099
18	EL PASO OPC	$63,450	$359	$63,809
18	NEW MEXICO HCS	$293,626	$0	$293,626
18	PHOENIX	$309,255	$113,871	$423,126
18	TUCSON	$257,949	$50,000	$307,949
18	W. TEXAS HCS	$61,525	$11,880	$73,405

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, CONTINUED

VISN	Site Name	Personal Services	All Other	Total
19	CHEYENNE	$170,932	$121,032	$291,964
19	DENVER	$127,843	$41,000	$168,843
19	GRAND JUNCTION	$5,500	$0	$5,500
19	MONTANA HCS	$28,240	$32,730	$60,970
19	SALT LAKE CITY	$423,583	$28,171	$451,754
19	SHERIDAN	$24,010	$49,510	$73,520
19	SO COLORADO HCS	$113,149	$145,000	$258,149
20	ANCHORAGE	$140,446	$0	$140,446
20	BOISE	$68,172	$0	$68,172
20	PORTLAND	$624,737	$53,000	$677,737
20	ROSEBURG	$272,315	$92,554	$364,869
20	SEATTLE	$176,490	$0	$176,490
20	SPOKANE	$138,275	$51,000	$189,275
20	WALLA WALLA	$131,006	$41,382	$172,388
21	CENTRAL CA HCS	$95,442	$104,272	$199,714
21	HONOLULU	$224,452	$90,000	$314,452
21	NORTHERN CA HCS	$101,939	$0	$101,939
21	PALO ALTO	$200,957	$0	$200,957
21	SAN FRANCISCO	$950,106	$83,418	$1,033,524
21	SIERRA NEV HCS	$102,037	$91,654	$193,691
22	GREATER LA	$1,970,410	$210,000	$2,180,410
22	LOMA LINDA	$94,867	$0	$94,867
22	LONG BEACH	$255,927	$135,804	$391,731
22	SAN DIEGO	$307,450	$125,286	$432,736
22	SO NEVADA HCS	$210,906	$0	$210,906
23	CENTRAL IOWA	$107,788	$38,314	$146,102
23	FARGO	$188,748	$56,252	$245,000
23	GR. NEBRASKA	$37,187	$36,754	$73,941
23	IOWA CITY	$311,216	$0	$311,216
23	MINNEAPOLIS	$249,309	$106,545	$355,854
23	OMAHA	$72,369	$58,075	$130,443
23	SIOUX FALLS	$14,033	$5,520	$19,553
23	ST CLOUD	$0	$0	$0
	ALL SITES	$29,436,139	$9,691,450	$39,127,589
	SITE AVERAGE	$226,432	$74,550	$300,981
	SITE STD.DEV.	$230,254	$85,242	$277,962

Includes staff and all other expenditures for HCHV and Supported Housing Staff Only

Expenditures listed for Baltimore include expenditures for Perry Point

Expenditures listed for Cleveland include expenditures for NE Ohio

Expenditures listed for Ann Arbor include expenditures for Toledo

TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, BY VISN

VISN	Personal Services	All Other	Total
1	$1,431,228	$255,318	$1,686,546
2	$1,488,791	$287,990	$1,776,781
3	$1,667,516	$510,838	$2,178,354
4	$1,492,618	$1,001,152	$2,493,770
5	$818,024	$358,266	$1,176,290
6	$1,246,169	$198,844	$1,445,013
7	$1,094,440	$575,931	$1,670,371
8	$1,869,259	$538,886	$2,408,145
9	$820,792	$446,859	$1,267,651
10	$1,631,377	$270,465	$1,901,842
11	$1,551,526	$414,344	$1,965,870
12	$1,273,693	$406,000	$1,679,693
15	$511,028	$388,805	$899,833
16	$2,488,791	$1,220,392	$3,709,183
17	$1,125,241	$843,977	$1,969,218
18	$985,805	$176,110	$1,161,915
19	$893,257	$417,443	$1,310,700
20	$1,551,441	$237,936	$1,789,377
21	$1,674,933	$369,344	$2,044,277
22	$2,839,560	$471,090	$3,310,650
23	$980,650	$301,460	$1,282,110
TOTAL	$29,436,139	$9,691,450	$39,127,589
VISN AVG.	$1,401,721	$461,498	$1,863,219
STD. DEV.	$548,593	$264,771	$690,359

Includes staff and all other expenditures for HCHV and Supported Housing Staff only.

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	2.0	1.0	0.0	1.0	50.0%	1.0	2.0	100.0%
1	BOSTON	5.0	3.8	0.2	1.0	76.0%	0.0	3.8	76.0%
1	MANCHESTER	1.0	0.3	0.8	0.0	25.0%	0.0	0.3	25.0%
1	NORTHAMPTON	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%
1	PROVIDENCE	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
1	TOGUS	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
1	WEST HAVEN	3.0	1.5	0.0	1.5	50.0%	3.5	5.0	166.7%
1	WHITE RIVER JCT	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
2	ALBANY	6.0	5.5	0.0	0.5	91.7%	0.0	5.5	91.7%
2	BUFFALO	4.0	3.0	0.0	1.0	75.0%	0.3	3.3	82.5%
2	CANANDAIGUA	1.0	0.0	0.0	1.0	0.0%	1.0	1.0	100.0%
2	SYRACUSE	4.0	3.0	0.0	1.0	75.0%	0.0	3.0	75.0%
3	BRONX	2.4	2.4	0.0	0.0	100.0%	0.5	2.9	120.8%
3	BROOKLYN	6.0	4.9	0.0	1.1	81.7%	2.3	7.2	120.0%
3	EAST ORANGE	4.0	1.0	0.0	3.0	25.0%	1.2	2.2	55.0%
3	LYONS	2.0	1.8	0.2	0.0	90.0%	0.5	2.3	115.0%
3	MONTROSE	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
3	NEW YORK	8.5	1.1	1.9	5.5	12.9%	1.2	2.3	27.1%
3	NORTHPORT	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%
4	ALTOONA	1.0	0.3	0.7	0.0	30.0%	0.5	0.8	80.0%
4	BUTLER	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	CLARKSBURG	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	COATESVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	ERIE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
4	LEBANON	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
4	PHILADELPHIA	3.5	1.0	0.0	2.5	28.6%	0.2	1.2	34.3%
4	PITTSBURGH	6.0	3.0	0.0	3.0	50.0%	0.0	3.0	50.0%
4	WILKES-BARRE	4.0	4.0	0.0	0.0	100.0%	0.2	4.2	105.0%
4	WILMINGTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
5	BALTIMORE	2.0	2.0	0.0	0.0	100.0%	1.5	3.5	175.0%
5	PERRY POINT	2.0	2.0	0.0	0.0	100.0%	0.5	2.5	125.0%
5	WASHINGTON DC	5.0	5.0	0.0	0.0	100.0%	0.0	5.0	100.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
6	ASHEVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
6	BECKLEY	0.5	0.0	0.0	0.5	0.0%	0.0	0.0	0.0%
6	DURHAM	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
6	FAYETTEVILLE NC	1.5	1.0	0.0	0.5	66.7%	0.5	1.5	100.0%
6	HAMPTON	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
6	RICHMOND	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
6	SALEM	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
6	SALISBURY	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
7	ATLANTA	3.5	1.5	0.0	2.0	42.9%	1.5	3.0	85.7%
7	AUGUSTA	2.0	2.0	0.0	0.0	100.0%	0.2	2.2	110.0%
7	BIRMINGHAM	4.0	2.8	0.0	1.3	68.8%	0.0	2.8	68.8%
7	CHARLESTON	2.0	0.0	0.0	2.0	0.0%	1.0	1.0	50.0%
7	COLUMBIA SC	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%
7	TUSCALOOSA	0.5	0.5	0.0	0.0	100.0%	0.0	0.5	100.0%
7	TUSKEGEE	2.0	1.0	0.0	1.0	50.0%	2.0	3.0	150.0%
8	BAY PINES	2.0	2.0	0.0	0.0	100.0%	1.8	3.8	187.5%
8	GAINESVILLE	4.0	4.0	0.0	0.0	100.0%	1.0	5.0	125.0%
8	MIAMI	8.6	6.5	0.0	2.1	75.3%	0.0	6.5	75.3%
8	TAMPA	6.0	6.0	0.0	0.0	100.0%	0.2	6.2	103.3%
8	W PALM BEACH	2.0	2.0	0.0	0.0	100.0%	1.5	3.5	175.0%
9	HUNTINGTON	2.5	2.0	0.0	0.5	80.0%	0.1	2.1	84.0%
9	LEXINGTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
9	LOUISVILLE	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
9	MEMPHIS	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
9	MOUNTAIN HOME	2.0	2.0	0.0	0.0	100.0%	0.3	2.3	115.0%
9	NASHVILLE	3.0	1.0	0.0	2.0	33.3%	0.0	1.0	33.3%
10	CHILLICOTHE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
10	CINCINNATI	3.0	2.0	0.0	0.0	66.7%	0.5	2.5	83.3%
10	CLEVELAND	3.7	2.7	0.0	1.0	73.0%	3.8	6.5	175.7%
10	COLUMBUS OPC	1.5	1.5	0.0	0.0	100.0%	0.3	1.8	122.7%
10	DAYTON	4.0	3.0	0.0	1.0	75.0%	1.0	4.0	100.0%
10	NORTHEAST OHIO	1.0	1.0	0.0	0.0	100.0%	1.9	2.9	290.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
11	ANN ARBOR HCS	5.0	5.0	0.0	0.0	100.0%	0.0	5.0	100.0%
11	BATTLE CREEK	4.0	4.0	0.0	0.0	100.0%	0.7	4.7	117.5%
11	DANVILLE	1.0	0.8	0.2	0.0	80.0%	0.0	0.8	80.0%
11	DETROIT	4.7	4.0	0.0	0.7	85.1%	0.0	4.0	85.1%
11	INDIANAPOLIS	4.4	4.0	0.0	0.4	90.9%	0.4	4.4	100.0%
11	N. INDIANA	1.0	0.0	1.0	0.0	0.0%	1.0	1.0	100.0%
11	SAGINAW	1.0	0.0	0.0	1.0	0.0%	0.0	0.0	0.0%
12	CHICAGO WS	5.5	5.5	0.0	0.0	100.0%	0.5	6.0	109.1%
12	HINES	5.0	5.0	0.0	0.0	100.0%	0.5	5.5	110.0%
12	IRON MOUNTAIN	0.5	0.5	0.0	0.0	100.0%	0.0	0.5	100.0%
12	MADISON	3.7	2.9	0.0	0.8	78.4%	0.0	2.9	78.4%
12	MILWAUKEE	4.9	4.5	0.3	0.1	91.8%	0.3	4.8	98.0%
12	TOMAH	2.0	1.0	0.0	1.0	50.0%	0.2	1.2	60.0%
15	COLUMBIA MO	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
15	KANSAS CITY	4.0	1.0	0.0	3.0	25.0%	0.3	1.3	32.5%
15	SAINT LOUIS	4.0	2.0	0.0	2.0	50.0%	1.0	3.0	75.0%
15	TOPEKA	1.0	1.0	0.0	0.0	100.0%	0.2	1.2	120.0%
15	WICHITA	0.5	0.5	0.0	0.0	100.0%	0.5	1.0	200.0%
16	ALEXANDRIA	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
16	FAYETTEVILLE AR	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
16	GULF COAST HCS	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
16	HOUSTON	5.0	4.0	0.0	1.0	80.0%	1.0	5.0	100.0%
16	JACKSON	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
16	LITTLE ROCK	8.3	8.3	0.0	0.0	100.0%	0.0	8.3	100.0%
16	MUSKOGEE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
16	NEW ORLEANS	7.0	6.0	0.0	1.0	85.7%	0.0	6.0	85.7%
16	OKLAHOMA CITY	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
16	SHREVEPORT	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
17	CENT. TEXAS HCS	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
17	DALLAS	6.5	6.5	0.0	0.0	100.0%	1.0	7.5	115.4%
17	SAN ANTONIO	6.0	4.6	1.4	0.0	76.7%	0.0	4.6	76.7%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
18	EL PASO OPC	1.0	0.8	0.3	0.0	75.0%	0.0	0.8	75.0%
18	NEW MEXICO HCS	1.0	1.0	0.0	0.0	100.0%	4.2	5.2	515.0%
18	PHOENIX	4.0	3.0	0.0	1.0	75.0%	0.0	3.0	75.0%
18	TUCSON	4.0	3.0	0.0	1.0	75.0%	0.7	3.7	92.5%
18	W. TEXAS HCS	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
19	CHEYENNE	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
19	DENVER	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
19	GRAND JUNCTION	0.5	0.0	0.0	0.5	0.0%	0.0	0.0	0.0%
19	SALT LAKE CITY	4.5	2.5	0.0	2.0	55.6%	3.0	5.5	122.2%
19	SHERIDAN	0.5	0.0	0.0	0.5	0.0%	0.5	0.5	100.0%
19	SO COLORADO HCS	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
20	ANCHORAGE	2.3	2.3	0.0	0.0	100.0%	0.0	2.3	100.0%
20	BOISE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
20	PORTLAND	4.0	4.0	0.0	0.0	100.0%	3.8	7.8	195.0%
20	ROSEBURG	4.5	3.0	0.0	1.5	66.7%	0.0	3.0	66.7%
20	SEATTLE	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
20	SPOKANE	2.0	1.5	0.5	0.0	75.0%	1.0	2.5	125.0%
20	WALLA WALLA	4.2	2.5	0.5	1.2	59.5%	0.0	2.5	59.5%
21	CENTRAL CA HCS	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
21	HONOLULU	1.5	1.5	0.0	0.0	100.0%	0.5	2.0	133.3%
21	NORTHERN CA HCS	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
21	PALO ALTO	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
21	SAN FRANCISCO	7.7	6.5	0.0	1.2	84.4%	0.0	6.5	84.4%
21	SIERRA NEV HCS	2.0	1.5	0.5	0.0	75.0%	0.0	1.5	75.0%
22	GREATER LA	23.5	21.7	0.0	1.8	92.3%	12.0	33.7	143.4%
22	LOMA LINDA	1.0	1.0	0.0	0.0	100.0%	0.3	1.3	130.0%
22	LONG BEACH	2.0	1.0	0.0	1.0	50.0%	2.0	3.0	150.0%
22	SAN DIEGO	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
22	SO NEVADA HCS	1.0	1.0	0.0	0.0	100.0%	1.0	2.0	200.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
23	CENTRAL IOWA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
23	FARGO	4.5	3.0	1.0	0.5	66.7%	0.0	3.0	66.7%
23	GR. NEBRASKA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
23	IOWA CITY	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
23	MINNEAPOLIS	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
23	OMAHA	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
	ALL SITES	375.5	300.9	8.4	65.2	80.1%	72.0	372.9	99.3%

* Intended staffing is the number allocated by Central Office for HCHV Outreach plus Supported Housing (does not include HUD-VASH, CWT or CWT/TR)

**Donated staff are FTEE detailed to the HCHV program from other services

TABLE 2-2V. CLINICAL STAFFING OF HCHV PROGRAMS AS OF 9/30/03, BY VISN

VISN	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	17.0	12.6	1.0	3.5	73.8%	5.5	18.1	106.2%
2	15.0	11.5	0.0	3.5	76.7%	1.3	12.8	85.3%
3	25.9	14.2	2.1	9.6	54.8%	6.7	20.9	80.7%
4	22.5	16.3	0.7	5.5	72.4%	0.9	17.2	76.4%
5	9.0	9.0	0.0	0.0	100.0%	2.0	11.0	122.2%
6	15.0	12.0	0.0	3.0	80.0%	0.5	12.5	83.3%
7	15.0	8.8	0.0	6.3	58.4%	5.7	14.5	96.3%
8	22.6	20.5	0.0	2.1	90.6%	4.5	25.0	110.3%
9	13.5	10.0	0.0	3.5	74.1%	0.4	10.4	77.0%
10	14.2	11.2	0.0	2.0	78.9%	7.5	18.7	132.0%
11	21.1	17.8	1.2	2.1	84.4%	2.1	19.9	94.3%
12	21.6	19.4	0.3	1.9	89.8%	1.5	20.9	96.8%
15	10.5	5.5	0.0	5.0	52.4%	2.0	7.5	71.4%
16	32.3	30.3	0.0	2.0	93.8%	1.0	31.3	96.9%
17	16.5	15.1	1.4	0.0	91.5%	1.0	16.1	97.6%
18	11.0	8.8	0.3	2.0	79.5%	4.9	13.6	123.6%
19	11.5	8.5	0.0	3.0	73.9%	3.5	12.0	104.3%
20	21.0	16.3	1.0	3.7	77.6%	4.8	21.1	100.5%
21	17.2	14.5	0.5	2.2	84.3%	0.5	15.0	87.2%
22	30.5	27.7	0.0	2.8	90.8%	15.3	43.0	141.0%
23	12.5	10.0	1.0	1.5	80.0%	0.0	10.0	80.0%
	375.5	300.9	8.4	65.2	80.1%	72.0	372.9	99.3%

* Intended staffing is the number allocated by Central Office for HCHV Outreach plus Supported Housing (does not include HUD-VASH, CWT or CWT/TR)

**Donated staff are FTEE detailed to the HCHV program from other services

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 03
1	BEDFORD	Twelve Step Program of New England, Inc.	$29.99	44
	BOSTON	Central Mass Shelter for Homeless Vets	$15.00	8
		East Boston Rehab	$54.24	4
	MANCHESTER	Austin House	$35.00	3
		Helping Hands Outreach Center	$34.52	8
2	ALBANY	Albany Housing Coalition/Vet House	$46.00	11
		Saratoga County Rural Preservation Co.	$70.00	2
		Schyler Inn	$67.50	8
	BUFFALO	Vets Housing Coalition/May Day House	$33.94	29
	SYRACUSE	Fairview Recovery Services	$42.19	5
		New Beginnings Transitional Living Program	$33.11	16
3	BRONX	New Era Vets Inc. (psych beds)	$36.00	3
		New Era Vets Inc. (SA beds)	$29.00	12
	BROOKLYN	Brooklyn Garden	$40.00	12
		Services for the Underserved/Knickerbocker	$40.00	1
		The Bridge	$40.00	2
	EAST ORANGE	Gospel Services Benevolent Society	$39.41	14
	MONTROSE	Issan House	$40.00	1
		St. Christopher's Inn	$50.00	11
		The Salvation Army	$48.00	5
	NEW YORK	Services for the Underserved (Knickerbocker)	$40.00	1
	NORTHPORT	The Salvation Army	$42.53	65
4	CLARKSBURG	Scott's Place Shelter	$30.63	24
	LEBANON	Willow Square	$44.00	41
		YMCA Transition Program	$47.06	11
	PITTSBURGH	268 Center (Mechling Shakely Veterans Center)	$53.40	81
	WILKES-BARRE	Catholic Social Services, Scranton	$48.00	24
		Center City Ministries/Victory House	$52.00	4
		Orangeville Manor	$45.23	29
		Safe Harbor	$35.00	4
5	BALTIMORE	Mann House, Inc.	$30.00	1
		Maryland Homeless Vets (McVets)	$35.00	1
		Project Place	$38.00	2
		Sojourner's Place	$30.00	1
		South Baltimore Station	$42.00	8
	WASHINGTON DC	Anchor House	$53.70	6
		Christ House	$65.04	1
6	ASHEVILLE	Life on Life Terms, Inc.	$35.50	26
	HAMPTON	Community Services Board/Commun. Res. Services	$69.70	6
		Serenity House	$70.00	12

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 03
7	ATLANTA	Bright Beginnings	$0.00	1
		Grace Recovery	$33.88	27
		New Start Substance Abuse Center	$29.56	16
		St. Jude	$34.50	1
		Transition House	$32.23	16
	AUGUSTA	Deborah House	$40.12	18
	BIRMINGHAM	Fellowship House	$35.61	33
		Staying Clean	$33.00	5
		Steps and Traditions	$35.70	54
	CHARLESTON	CHEP Veteran Villas	$8.22	86
		James Island Residential Home	$36.00	19
		McLeod Manor Residential Home	$49.58	24
	COLUMBIA SC	Providence Home	$20.00	3
	TUSCALOOSA	The Salvation Army	$55.00	8
	TUSKEGEE	House of Compassion	$27.40	9
		Spring House Residential Facility	$49.19	57
8	BAY PINES	Hansen Bay	$26.11	11
	GAINESVILLE	Serenity House of Volusia Inc.	$48.50	18
	MIAMI	Foundations of Broward Inc.	$24.81	7
		Kehoe Systems/Bayside Annex	$43.00	11
	TAMPA	Strickland Manor	$35.87	32
	W PALM BEACH	Stand Down Home	$35.11	98
9	HUNTINGTON	Prestera Mental Health	$40.00	5
	LOUISVILLE	Harmony House	$39.98	44
	MOUNTAIN HOME	Steps	$31.19	66
	NASHVILLE	Campus for Human Development	$24.45	11
		Matthew 25	$23.59	33
		Operation Stand Down Home/Ashwood	$25.00	19
10	CHILLICOTHE	Pickaway County Community Action Inc.	$35.00	3
	CINCINNATI	Joseph House	$45.00	4
		Prospect House	$45.00	9
		Transitions/Droege House	$48.64	1
	CLEVELAND	Matt Talbot	$50.00	2
		Panta Rhei Inc./Spectrum	$39.52	2
		Stella Marris	$43.00	2
		VOA-CCP	$57.15	47
		West Side Catholic Center	$35.00	4
	COLUMBUS OPC	Volunteers of America	$20.04	15
	DAYTON	Nova House Association Inc./Nova Halfway House	$62.00	10
	NORTHEAST OHIO	Bodner House	$15.00	3
		Harmony House	$22.79	2
		Interval Brotherhood Home	$64.24	1
		Meridien Services	$32.00	5
		The Haven Center	$20.00	3

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 03
11	ANN ARBOR HCS	Fresh Attitude	$37.40	40
		Open Door Ministries	$28.68	19
		Salvation Army-Staples	$26.94	1
		St. Pauls Community Center	$40.00	5
	BATTLE CREEK	Residential Serv of Sw Michigan/Benton Harbor	$32.00	14
		Volunteers of America Greater Lansing	$18.52	50
	DETROIT	Mariners Inn	$58.00	17
	INDIANAPOLIS	Salvation Army Harbor Light Center	$38.02	29
		Shelter Inc.	$40.00	3
		Volunteers of America	$37.00	16
12	CHICAGO WS	Harbor House/Pro Care Proviso Family Services	$52.67	9
		Inner Voice	$51.49	1
		Northwestern (Emerg. Hsng. Prog.)	$66.96	5
		Salvation Army Harbor Light	$53.11	18
	HINES	Harbor House (Pro Care Proviso Family Services)	$52.00	25
		Northwestern (a.k.a. Emerg. Hsng. Prog.)	$67.00	2
		Salvation Army Harbor Light	$54.75	4
15	COLUMBIA MO	Family Counseling Center-Cedar Ridge	$54.17	3
		Hannibal Council on Alcohol and Drug Abuse	$50.00	19
		Salvation Army, Harbor House	$50.00	2
	KANSAS CITY	Shield of Service	$40.02	29
	SAINT LOUIS	Rosati Center	$54.67	6
		Salvation Army Harbor Light Center Annex	$46.56	18
	TOPEKA	Breakthrough House Inc.	$42.00	6
	WICHITA	Parallax Program	$53.00	12
16	ALEXANDRIA	Bridge House	$30.74	18
	FAYETTEVILLE AR	HOUSE Inc., Duquesne House	$26.00	15
	HOUSTON	Extended Aftercare	$44.28	72
	JACKSON	Pine Belt Mental Health Center (Oak Harbor)	$43.25	21
	LITTLE ROCK	Recovery Centers (Riverbend)	$31.09	6
		Sober Living	$32.25	2
		St. Francis House	$36.05	161
	MUSKOGEE	12 &12 Inc.	$38.00	9
	NEW ORLEANS	Gateway Indpndnt. Living /D'Anzi Psych Cntr	$29.61	57
		Grace Outreach Center	$30.68	19
		Metropolitan Health Care Alliance	$30.00	4
		Recovery Works/VOA	$30.00	7
		Womanspace	$30.00	3
	OKLAHOMA CITY	Drug Recovery Institute (DRI)	$36.00	2
		Phoenix Recovery Institute (Phoenix House)	$33.69	32
	SHREVEPORT	The Salvation Army	$35.03	11
17	CENT. TEXAS HCS	McCabe Center	$50.01	37
	DALLAS	Salvation Army	$39.18	38
	SAN ANTONIO	Cross Point-Goldsmith House	$34.84	31
		Salvation Army/ Corpus Christi	$37.82	45
		Serenity Garden	$39.42	90

TABLE 2-3. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 03
18	PHOENIX	Somerset Villas (PSCHMC) S.W. Behav. Hlth Serv.	$58.26	56
	TUCSON	Comin' Home, Inc.	$38.00	3
	W. TEXAS HCS	180 House	$21.33	29
19	CHEYENNE	Cheyenne Halfway House	$36.45	10
		The Villa	$45.34	39
	MONTANA HCS	God's Love Inc.	$30.23	30
	SALT LAKE CITY	First Step House	$42.44	5
		Salvation Army	$17.50	1
		St. Mary's	$38.48	5
	SHERIDAN	VOA Sheridan	$153.35	56
	SO COLORADO HCS	Colorado Veterans Resource Coalition	$36.64	78
20	PORTLAND	Bridgeview	$50.00	1
		Taft Home	$51.84	7
	ROSEBURG	Lane County Shelter Care	$50.00	18
	SPOKANE	Cub House	$32.00	16
		Mallon Manor	$32.00	5
		Spokane Care Center	$32.00	3
	WALLA WALLA	Corps of Recovery Discovery (CORD)	$40.00	20
21	CENTRAL CA HCS	The McKinley	$25.43	43
	HONOLULU	Alcoholic Rehabilitation Svcs of Hawaii (dba Hina)	$120.00	11
	SAN FRANCISCO	Liberation House	$54.99	15
		Trans. Hsng/Swords to Plowshares	$61.18	11
	SIERRA NEV HCS	North Star Treatment and Recovery	$41.15	38
22	GREATER LA	New Way Foundation	$29.77	2
	LONG BEACH	Christina's Guest Home #5	$50.00	22
		Villa Luren	$50.00	2
	SAN DIEGO	Casa Pacifica	$87.32	3
		Choices in Recovery	$33.33	7
		SSLP 10th Ave. Apartments/Arita Crowell	$30.61	8
		Tradition One	$30.00	4
		VVSD (Vietnam Vets of San Diego)	$40.08	12
23	FARGO	Centre Inc.	$43.28	3
		Share House	$37.46	24
	GR. NEBRASKA	O.U.R. Homes	$34.00	7
	MINNEAPOLIS	Minnesota Assistance Council for Veterans	$30.36	33
		Prodigal House	$40.00	4
		Tradewinds	$63.00	2
	OMAHA	New Creations	$24.88	4
	ALL SITES		$40.75	3,062

*Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
1	BEDFORD	44	$29.99	$662.95	***22.0 ****	0
1	BOSTON	12	$28.08	$4,677.08	***173.0 ****	2
1	MANCHESTER	11	$34.65	$2,404.55	***68.5***	0
2	ALBANY	21	$56.48	$2,606.71	***48.0***	0
2	BUFFALO	29	$33.94	$2,792.52	***79.3***	0
2	SYRACUSE	21	$35.27	$2,721.76	***75.8***	0
3	BRONX	15	$30.40	$2,496.53	***81.0***	0
3	BROOKLYN	15	$40.00	$6,314.67	***156.9 ****	7
3	EAST ORANGE	14	$39.41	$7,687.86	***194.3 ****	8
3	MONTROSE	17	$48.82	$2,848.24	***58.3***	0
3	NEW YORK	1	$40.00	$7,160.00	***179.0 ****	0
3	NORTHPORT	65	$42.53	$1,191.08	***27.9 ****	0
4	CLARKSBURG	24	$30.63	$463.75	***33.9 ****	1
4	LEBANON	52	$44.65	$3,113.46	***69.4***	0
4	PITTSBURGH	81	$53.40	$4,006.30	***83.7***	5
4	WILKES-BARRE	61	$46.09	$3,029.16	***65.8***	0
5	BALTIMORE	13	$39.00	$6,617.15	***167.7 ****	7
5	WASHINGTON DC	7	$55.32	$7,033.14	***129.1 ****	2
6	ASHEVILLE	26	$35.50	$3,837.35	***109.5***	4
6	HAMPTON	18	$69.90	$7,509.89	***107.7***	1
7	ATLANTA	61	$31.77	$1,628.84	***54.2***	1
7	AUGUSTA	18	$40.12	$5,160.00	***128.4 ****	0
7	BIRMINGHAM	92	$35.52	$925.34	***24.9 ****	0
7	CHARLESTON	129	$20.01	$636.03	***30.2 ****	0
7	COLUMBIA SC	3	$20.00	$673.33	***33.7 ****	0
7	TUSCALOOSA	8	$55.00	$1,567.50	***32.4 ****	0
7	TUSKEGEE	66	$46.22	$3,044.09	***64.8***	0
8	BAY PINES	11	$26.11	$2,088.91	***80.3***	0
8	GAINESVILLE	18	$48.50	$5,642.33	***116.2***	5
8	MIAMI	18	$35.93	$4,930.89	***136.4 ****	6
8	TAMPA	32	$35.87	$3,468.50	***99.0***	4
8	W PALM BEACH	98	$35.11	$1,600.89	***44.7***	1
9	HUNTINGTON	5	$40.00	$5,712.00	***142.8 ****	0
9	LOUISVILLE	44	$39.98	$3,725.91	***92.6***	5
9	MOUNTAIN HOME	66	$31.19	$2,307.17	***72.6***	1
9	NASHVILLE	63	$24.16	$2,425.40	***98.7***	10

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
10	CHILLICOTHE	3	$35.00	$2,426.67	***68.3***	0
10	CINCINNATI	14	$45.26	$3,869.36	***85.5***	0
10	CLEVELAND	57	$54.23	$2,154.49	***91.1***	3
10	COLUMBUS OPC	15	$20.04	$716.93	***38.4 ****	0
10	DAYTON	10	$62.00	$6,820.00	***109.0***	1
10	NORTHEAST OHIO	14	$26.77	$1,880.07	***68.0***	1
11	ANN ARBOR HCS	65	$34.89	$2,167.38	***63.7***	0
11	BATTLE CREEK	64	$21.47	$2,151.97	***108.9***	12
11	DETROIT	17	$58.00	$4,220.35	***73.1***	0
11	INDIANAPOLIS	48	$37.80	$3,559.04	***93.6***	4
12	CHICAGO WS	33	$55.04	$6,143.09	***110.5***	4
12	HINES	31	$53.32	$7,040.77	***131.3 ****	0
15	COLUMBIA MO	24	$50.52	$2,204.17	***43.8***	0
15	KANSAS CITY	29	$40.02	$3,430.34	***85.2***	0
15	SAINT LOUIS	24	$48.58	$4,064.00	***82.1***	1
15	TOPEKA	6	$42.00	$6,328.00	***150.0 ****	0
15	WICHITA	12	$53.00	$1,987.50	***37.5 ****	0
16	ALEXANDRIA	18	$30.74	$2,215.61	***71.9***	0
16	FAYETTEVILLE AR	15	$26.00	$1,495.87	***57.7***	0
16	HOUSTON	72	$44.28	$3,206.97	***71.0***	0
16	JACKSON	21	$43.25	$2,632.05	***60.9***	0
16	LITTLE ROCK	169	$35.83	$1,530.58	***42.0 ****	0
16	MUSKOGEE	9	$38.00	$5,978.67	***156.3 ****	5
16	NEW ORLEANS	90	$29.90	$3,923.83	***130.9 ****	23
16	OKLAHOMA CITY	34	$33.82	$1,876.88	***55.7***	0
16	SHREVEPORT	11	$35.03	$3,576.82	***100.6***	1
17	CENT. TEXAS HCS	37	$50.01	$3,953.81	***78.8***	0
17	DALLAS	38	$39.18	$3,631.89	***94.2***	1
17	SAN ANTONIO	166	$38.13	$2,584.60	***70.1***	0
18	PHOENIX	56	$58.26	$2,954.11	***49.8***	0
18	TUCSON	3	$38.00	$4,230.67	***111.0***	0
18	W. TEXAS HCS	29	$21.33	$395.17	***17.8 ****	0
19	CHEYENNE	49	$43.53	$3,104.10	***68.1***	0
19	MONTANA HCS	30	$30.23	$956.17	***31.3 ****	1
19	SALT LAKE CITY	11	$38.37	$2,177.27	***64.8***	1
19	SHERIDAN	56	$153.35	$474.89	***24.6 ****	2
19	SO COLORADO HCS	78	$36.64	$2,311.82	***63.1***	1

TABLE 2-4. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
20	PORTLAND	8	$51.61	$5,136.88	***114.4***	2
20	ROSEBURG	18	$50.00	$7,072.22	***144.9 ****	5
20	SPOKANE	24	$32.00	$1,440.00	***44.8***	0
20	WALLA WALLA	20	$40.00	$2,784.00	***69.2***	0
21	CENTRAL CA HCS	43	$25.43	$2,124.74	***81.4***	0
21	HONOLULU	11	$120.00	$2,367.27	***19.7 ****	0
21	SAN FRANCISCO	26	$57.61	$4,152.23	***71.3***	0
21	SIERRA NEV HCS	38	$41.15	$1,989.45	***48.1***	0
22	GREATER LA	2	$29.77	$2,373.00	***82.0***	0
22	LONG BEACH	24	$50.00	$3,793.75	***75.9***	0
22	SAN DIEGO	34	$39.45	$3,766.71	***89.6***	1
23	FARGO	27	$38.10	$2,205.00	***59.4***	0
23	GR. NEBRASKA	7	$34.00	$5,542.00	***162.6 ****	3
23	MINNEAPOLIS	39	$33.02	$3,597.59	***102.2***	0
23	OMAHA	4	$24.88	$3,403.50	***139.8 ****	2
	ALL SITES	3,062	$40.75	$2,708.88	***71.0***	144
	SITE AVERAGE	35	$41.69	$3,304.95	***83.5***	2
	SITE ST. DEV.	33	$18.12	$1,855.21	***40.8***	3

*Exceeds one standard deviation from the mean in EITHER direction.

TABLE 2-4V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	Mean Days Per Episode	Episodes Greater Than 6 Months
1	67	$30.42	$1,667.84	56.7	2
2	71	$41.00	$2,716.63	69.0	0
3	127	$41.28	$2,935.42	73.0	15
4	218	$46.76	$3,129.90	69.8	6
5	20	$44.71	$6,762.75	154.2	9
6	44	$49.57	$5,339.75	108.8	5
7	377	$31.99	$1,524.90	43.6	1
8	177	$36.13	$2,718.50	73.3	16
9	178	$31.12	$2,795.35	88.8	16
10	113	$45.35	$2,562.23	81.5	5
11	194	$33.21	$2,686.53	86.8	16
12	64	$54.21	$6,577.91	120.6	4
15	95	$46.60	$3,281.41	72.0	1
16	439	$35.68	$2,545.04	72.5	29
17	241	$40.12	$2,959.95	75.2	1
18	88	$45.40	$2,154.34	41.3	0
19	224	$66.55	$1,837.73	50.4	5
20	70	$41.16	$3,694.79	85.5	7
21	118	$46.40	$2,550.52	62.7	0
22	60	$43.34	$3,731.07	83.9	1
23	77	$34.47	$3,275.96	94.6	5
TOTAL	3,062	$40.75	$2,708.88	71.0	144
VISN AVERAGE	146	$42.17	$3,211.83	79.2	7
VISN ST. DEV.	108	$8.57	$1,407.19	25.8	8

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
1	BEDFORD	44	$0	902	$26,090	0	902	$28.92	$0	$26,090		*
1	BOSTON	12	$105,292	624	$13,899	0	624	$22.27	$0	$13,899	0.13	*
1	MANCHESTER	17	$42,322	685	$23,674	393	1,078	$34.56	$13,582	$37,256	0.88	
1	TOGUS	0	$35,000	0	$0	0	0			$0	0.00	*
1	WHITE RIVER JCT	0	$72,704	0	$0	0	0			$0	0.00	*
2	ALBANY	21	$39,000	856	$46,729	0	856	$54.59	$0	$46,729	1.20	
2	BUFFALO	29	$82,990	1,824	$60,783	0	1,824	$33.32	$0	$60,783	0.73	
2	CANANDAIGUA	0	$23,000	0	$0	0	0			$0	0.00	*
2	SYRACUSE	24	$143,000	1,150	$37,223	210	1,360	$32.37	$6,797	$44,020	0.31	
3	BRONX	15	$104,840	1,035	$32,047	0	1,035	$30.96	$0	$32,047	0.31	
3	EAST ORANGE	14	$84,000	2,085	$83,128	0	2,085	$39.87	$0	$83,128	0.99	
3	MONTROSE	20	$83,428	955	$45,813	92	1,047	$47.97	$4,413	$50,226	0.60	
3	NEW YORK	16	$110,900	1,589	$63,520	0	1,589	$39.97	$0	$63,520	0.57	
3	NORTHPORT	75	$127,670	1,879	$77,420	493	2,372	$41.20	$20,313	$97,733	0.77	
4	CLARKSBURG	33	$30,513	665	$10,619	559	1,224	$15.97	$8,927	$19,546	0.64	
4	LEBANON	60	$171,610	3,191	$141,020	754	3,945	$44.19	$33,321	$174,341	1.02	
4	PHILADELPHIA	0	$134,000	0	$0	0	0			$0	0.00	*
4	PITTSBURGH	83	$464,822	5,931	$306,474	456	6,387	$51.67	$23,563	$330,037	0.71	
4	WILKES-BARRE	71	$200,207	3,842	$174,274	352	4,194	$45.36	$15,967	$190,240	0.95	
5	BALTIMORE	13	$135,000	915	$35,864	0	915	$39.20	$0	$35,864	0.27	*
5	WASHINGTON DC	7	$223,266	459	$24,904	0	459	$54.26	$0	$24,904	0.11	*
6	ASHEVILLE	28	$83,070	2,019	$70,398	265	2,284	$34.87	$9,240	$79,638	0.96	
6	HAMPTON	18	$98,305	1,389	$95,965	0	1,389	$69.09	$0	$95,965	0.98	
6	SALISBURY	8	$17,469	0	$0	306	306			$0	0.00	*

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
7	ATLANTA	84	$252,146	2,936	$88,540	1,058	3,994	$30.16	$31,906	$120,446	0.48
7	AUGUSTA	23	$58,000	1,546	$61,676	24	1,570	$39.89	$957	$62,634	1.08
7	BIRMINGHAM	97	$80,000	2,138	$77,100	137	2,275	$36.06	$4,940	$82,040	1.03
7	CHARLESTON	151	$69,000	3,729	$71,401	1,217	4,946	$19.15	$23,302	$94,703	1.37
7	COLUMBIA SC	14	$10,168	104	$2,020	382	486	$19.42	$7,420	$9,440	0.93
7	TUSCALOOSA	9	$0	267	$12,540	9	276	$46.97	$423	$12,963	*
7	TUSKEGEE	66	$106,617	3,287	$150,472	0	3,287	$45.78	$0	$150,472	1.41
8	BAY PINES	15	$45,110	674	$17,380	813	1,487	$25.79	$20,965	$38,345	0.85
8	GAINESVILLE	26	$133,690	1,687	$81,592	602	2,289	$48.36	$29,116	$110,707	0.83
8	MIAMI	18	$83,166	1,620	$55,967	0	1,620	$34.55	$0	$55,967	0.67
8	TAMPA	32	$81,920	2,259	$78,683	0	2,259	$34.83	$0	$78,683	0.96
8	W PALM BEACH	125	$195,000	4,125	$145,993	4,438	8,563	$35.39	$157,071	$303,063	1.55
9	HUNTINGTON	5	$11,500	285	$11,297	0	285	$39.64	$0	$11,297	0.98
9	LOUISVILLE	54	$158,000	2,929	$117,033	785	3,714	$39.96	$31,366	$148,398	0.94
9	MOUNTAIN HOME	67	$121,400	3,527	$108,671	132	3,659	$30.81	$4,067	$112,738	0.93
9	NASHVILLE	77	$155,959	3,981	$95,716	1,610	5,591	$24.04	$38,710	$134,426	0.86
10	CHILLICOTHE	7	$13,465	208	$7,280	143	351	$35.00	$5,005	$12,285	0.91
10	CINCINNATI	14	$47,000	846	$37,830	0	846	$44.72	$0	$37,830	0.80
10	CLEVELAND	71	$114,000	4,467	$109,184	0	4,467	$24.44	$0	$109,184	0.96
10	COLUMBUS OPC	15	$15,000	508	$9,224	0	508	$18.16	$0	$9,224	0.61
10	DAYTON	10	$81,000	562	$34,844	0	562	$62.00	$0	$34,844	0.43
11	ANN ARBOR HCS	76	$164,643	4,157	$139,043	653	4,810	$33.45	$21,842	$160,885	0.98
11	BATTLE CREEK	90	$88,000	3,986	$83,187	2,871	6,857	$20.87	$59,917	$143,104	1.63
11	DETROIT	17	$59,610	1,031	$58,667	0	1,031	$56.90	$0	$58,667	0.98
11	INDIANAPOLIS	48	$102,091	2,858	$107,436	0	2,858	$37.59	$0	$107,436	1.05
12	CHICAGO WS	33	$231,000	2,856	$158,054	0	2,856	$55.34	$0	$158,054	0.68
12	HINES	31	$175,000	3,044	$158,781	0	3,044	$52.16	$0	$158,781	0.91

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
15	COLUMBIA MO	29	$51,950	880	$43,398	249	1,129	$49.32	$12,280	$55,677	1.07	
15	KANSAS CITY	29	$88,005	1,867	$74,473	0	1,867	$39.89	$0	$74,473	0.85	
15	POPLAR BLUFF	0	$10,963	0	$0	0	0			$0	0.00	*
15	SAINT LOUIS	24	$80,620	1,467	$71,932	0	1,467	$49.03	$0	$71,932	0.89	
15	TOPEKA	10	$157,267	856	$35,892	420	1,276	$41.93	$17,610	$53,502	0.34	
15	WICHITA	15	$0	462	$23,850	125	587	$51.62	$6,453	$30,303		*
16	ALEXANDRIA	23	$54,157	1,194	$35,648	506	1,700	$29.86	$15,107	$50,755	0.94	
16	FAYETTEVILLE AR	24	$34,632	880	$22,438	426	1,306	$25.50	$10,862	$33,300	0.96	
16	GULF COAST HCS	0	$5,798	0	$0	0	0			$0	0.00	*
16	HOUSTON	93	$302,760	4,074	$181,635	1,424	5,498	$44.58	$63,487	$245,122	0.81	
16	JACKSON	28	$56,441	1,097	$46,537	188	1,285	$42.42	$7,975	$54,512	0.97	
16	LITTLE ROCK	176	$242,470	5,613	$198,803	159	5,772	$35.42	$5,632	$204,435	0.84	
16	MUSKOGEE	12	$60,282	949	$36,142	274	1,223	$38.08	$10,435	$46,577	0.77	
16	NEW ORLEANS	111	$317,872	8,571	$256,305	1,208	9,779	$29.90	$36,124	$292,429	0.92	
16	OKLAHOMA CITY	34	$54,000	1,426	$47,618	0	1,426	$33.39	$0	$47,618	0.88	
16	SHREVEPORT	24	$91,980	1,063	$37,424	903	1,966	$35.21	$31,791	$69,215	0.75	
17	CENT. TEXAS HCS	49	$186,667	2,580	$127,841	887	3,467	$49.55	$43,951	$171,792	0.92	
17	DALLAS	47	$242,191	3,245	$123,520	315	3,560	$38.06	$11,990	$135,510	0.56	
17	SAN ANTONIO	197	$415,119	9,654	$354,742	2,009	11,663	$36.75	$73,822	$428,564	1.03	
18	EL PASO OPC	0	$359	0	$0	0	0			$0	0.00	*
18	PHOENIX	56	$113,871	2,461	$142,785	0	2,461	$58.02	$0	$142,785	1.25	
18	TUCSON	3	$50,000	223	$8,406	0	223	$37.69	$0	$8,406	0.17	*
18	W. TEXAS HCS	40	$11,880	540	$11,179	1,251	1,791	$20.70	$25,897	$37,075	3.12	
19	CHEYENNE	51	$121,032	2,387	$102,075	154	2,541	$42.76	$6,585	$108,660	0.90	
19	DENVER	0	$41,000	0	$0	0	0			$0	0.00	*
19	MONTANA HCS	37	$32,730	905	$26,220	330	1,235	$28.97	$9,561	$35,781	1.09	
19	SALT LAKE CITY	11	$28,171	401	$15,175	0	401	$37.84	$0	$15,175	0.54	
19	SHERIDAN	74	$49,510	1,433	$26,594	1,313	2,746	$18.56	$24,367	$50,961	1.03	
19	SO COLORADO HCS	89	$145,000	4,058	$144,463	617	4,675	$35.60	$21,965	$166,428	1.15	

TABLE 2-5. COSTS OF RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
20	PORTLAND	8	$53,000	272	$13,002	0	272	$47.80	$0	$13,002	0.25	*
20	ROSEBURG	18	$92,554	1,808	$91,825	0	1,808	$50.79	$0	$91,825	0.99	
20	SPOKANE	24	$51,000	914	$28,737	0	914	$31.44	$0	$28,737	0.56	
20	WALLA WALLA	20	$41,382	971	$38,463	0	971	$39.61	$0	$38,463	0.93	
21	CENTRAL CA HCS	54	$104,272	2,997	$77,511	606	3,603	$25.86	$15,673	$93,184	0.89	
21	HONOLULU	18	$90,000	228	$26,040	89	317	$114.21	$10,165	$36,205	0.40	
21	SAN FRANCISCO	26	$83,418	1,416	$81,362	0	1,416	$57.46	$0	$81,362	0.98	
21	SIERRA NEV HCS	42	$91,654	1,848	$74,879	616	2,464	$40.52	$24,960	$99,839	1.09	
22	GREATER LA	2	$210,000	62	$1,661	0	62	$26.80	$0	$1,661	0.01	*
22	LONG BEACH	24	$135,804	1,543	$76,082	0	1,543	$49.31	$0	$76,082	0.56	
22	SAN DIEGO	34	$125,286	2,330	$101,699	0	2,330	$43.65	$0	$101,699	0.81	
23	CENTRAL IOWA	0	$38,314	0	$0	0	0			$0	0.00	*
23	FARGO	30	$56,252	1,454	$53,213	76	1,530	$36.60	$2,781	$55,995	1.00	
23	GR. NEBRASKA	7	$36,754	497	$16,817	0	497	$33.84	$0	$16,817	0.46	
23	MINNEAPOLIS	39	$106,545	3,255	$107,313	0	3,255	$32.97	$0	$107,313	1.01	
23	OMAHA	11	$58,075	395	$9,195	1,321	1,716	$23.28	$30,752	$39,948	0.69	
23	SIOUX FALLS	0	$5,520	0	$0	0	0			$0	0.00	*
	ALL SITES	3,526	$9,691,450	169,888	$6,442,347	34,220	204,108	$37.92	$1,297,661	$7,740,008	0.80	
	SITE AVERAGE	36	$99,912	1,751	$66,416	353	2,104	$39.03	$12,713	$77,688	0.75	
	SITE ST. DEV.	38	$84,874	1,753	$66,022	658	2,143	$13.69	$22,168	$77,813	0.46	

**Low ratio that exceeds one standard deviation from the mean.*

Baltimore includes Perry Point, Cleveland includes Northeast Ohio, New York includes Brooklyn.

BLANK

TABLE 2-5V. COSTS OF RESIDENTIAL TREATMENT, BY VISN

VISN	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	73	$255,318	2,211	$63,663	393	2,604	$28.79	$11,316	$74,979	0.29
2	74	$287,990	3,830	$144,736	210	4,040	$37.79	$7,936	$152,671	0.53
3	140	$510,838	7,543	$301,928	585	8,128	$40.03	$23,416	$325,344	0.64
4	247	$1,001,152	13,629	$632,387	2,121	15,750	$46.40	$98,415	$730,801	0.73
5	20	$358,266	1,374	$60,768	0	1,374	$44.23	$0	$60,768	0.17
6	54	$198,844	3,408	$166,363	571	3,979	$48.82	$27,874	$194,237	0.98
7	444	$575,931	14,007	$463,749	2,827	16,834	$33.11	$93,597	$557,347	0.97
8	216	$538,886	10,365	$379,614	5,853	16,218	$36.62	$214,364	$593,978	1.10
9	203	$446,859	10,722	$332,717	2,527	13,249	$31.03	$78,416	$411,133	0.92
10	117	$270,465	6,591	$198,362	143	6,734	$30.10	$4,304	$202,665	0.75
11	231	$414,344	12,032	$388,334	3,524	15,556	$32.28	$113,737	$502,071	1.21
12	64	$406,000	5,900	$316,836	0	5,900	$53.70	$0	$316,836	0.78
15	107	$388,805	5,532	$249,545	794	6,326	$45.11	$35,817	$285,361	0.73
16	525	$1,220,392	24,867	$862,549	5,088	29,955	$34.69	$176,485	$1,039,034	0.85
17	293	$843,977	15,479	$606,103	3,211	18,690	$39.16	$125,731	$731,834	0.87
18	99	$176,110	3,224	$162,369	1,251	4,475	$50.36	$63,004	$225,373	1.28
19	262	$417,443	9,184	$314,527	2,414	11,598	$34.25	$82,673	$397,200	0.95
20	70	$237,936	3,965	$172,026	0	3,965	$43.39	$0	$172,026	0.72
21	140	$369,344	6,489	$259,792	1,311	7,800	$40.04	$52,487	$312,279	0.85
22	60	$471,090	3,935	$179,442	0	3,935	$45.60	$0	$179,442	0.38
23	87	$301,460	5,601	$186,538	1,397	6,998	$33.30	$46,526	$233,064	0.77
TOTAL	3,526	$9,691,450	169,888	$6,442,347	34,220	204,108	$37.92	$1,297,661	$7,740,008	0.80
VISN AVERAGE	168	$461,498	8,090	$306,778	1,630	9,719	$39.47	$59,814	$366,593	0.78
VISN ST. DEV.	132	$264,771	5,617	$199,308	1,711	7,062	$7.17	$60,765	$248,282	0.28

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03

		Fiscal Year 2002					Fiscal Year 2003								% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***		***Visits/ Clinician***		Visits/Clin 02-03
1	Bedford	1,674	283	5.9	2.0	837.0	1,208	442	2.7	2.0	***221.0***		***604.0***		-28
1	Boston	2,285	835	2.7	5.0	457.0	1,907	780	2.4	5.0	***156.0***		***381.4***		-17
1	Manchester	252	109	2.3	1.0	252.0	134	57	2.4	1.0	***57.0***		***134.0***		-47
1	Northampton	196	141	1.4	1.0	196.0				1.0	***0.0***	*	***0.0***	*	-100
1	Providence	6,096	189	32.3	3.0	2,032.0	5,353	146	36.7	3.0	***48.7***	*	***1,784.3***		-12
1	Togus	119	69	1.7	1.0	119.0	120	60	2.0	1.0	***60.0***		***120.0***	*	1
1	West Haven	3,143	421	7.5	3.0	1,047.7	692	414	1.7	3.0	***138.0***		***230.7***		-78
1	White River Jct	15	15	1.0	1.0	15.0	13	12	1.1	1.0	***12.0***	*	***13.0***	*	-13
2	Albany	2,462	711	3.5	6.0	410.3	2,696	619	4.4	6.0	***103.2***		***449.3***		10
2	Buffalo	2,984	384	7.8	4.0	746.0	3,092	466	6.6	4.0	***116.5***		***773.0***		4
2	Canandaigua	584	306	1.9	1.0	584.0	957	416	2.3	1.0	***416.0***		***957.0***		64
2	Syracuse	867	305	2.8	4.0	216.8	1,034	357	2.9	4.0	***89.3***		***258.5***		19
3	Bronx	1,916	838	2.3	2.4	798.3	1,120	504	2.2	2.4	***210.0***		***466.7***		-42
3	Brooklyn	8,186	994	8.2	6.0	1,364.3	6,447	1,066	6.0	6.0	***177.7***		***1,074.5***		-21
3	East Orange†	2,929	650	4.5	6.0	488.2	3,082	658	4.7	6.0	***109.7***		***513.7***		5
3	Montrose	1,087	368	3.0	2.0	543.5	879	306	2.9	2.0	***153.0***		***439.5***		-19
3	New York	628	427	1.5	8.5	73.9	559	397	1.4	8.5	***46.7***	*	***65.8***	*	-11
3	Northport	1,472	437	3.4	1.0	1,472.0	1,945	481	4.0	1.0	***481.0***		***1,945.0***		32
4	Altoona	68	42	1.6	1.0	68.0	57	20	2.9	1.0	***20.0***	*	***57.0***	*	-16
4	Butler	82	41	2.0	1.0	82.0				1.0	***0.0***	*	***0.0***	*	-100
4	Clarksburg	83	35	2.4	1.0	83.0	1,097	176	6.2	1.0	***176.0***		***1,097.0***		1,222
4	Coatesville				1.0	0.0				1.0	***0.0***	*	***0.0***	*	
4	Erie	151	94	1.6	1.0	151.0	46	41	1.1	1.0	***41.0***	*	***46.0***	*	-70
4	Lebanon	1,369	303	4.5	3.0	456.3	1,498	304	4.9	3.0	***101.3***		***499.3***		9
4	Philadelphia	1,658	759	2.2	3.5	473.7	1,527	825	1.9	3.5	***235.7***		***436.3***		-8
4	Pittsburgh	3,165	536	5.9	6.0	527.5	3,268	596	5.5	6.0	***99.3***		***544.7***		3
4	Wilkes Barre	1,777	315	5.6	4.0	444.3	1,336	297	4.5	4.0	***74.3***		***334.0***		-25
4	Wilmington	70	54	1.3	1.0	70.0	43	33	1.3	1.0	***33.0***	*	***43.0***	*	-39
5	Baltimore	900	461	2.0	2.0	450.0	1,079	614	1.8	2.0	***307.0***		***539.5***		20
5	Perry Point	1,894	439	4.3	2.0	947.0	963	288	3.3	2.0	***144.0***		***481.5***		-49
5	Washington	3,855	1,303	3.0	5.5	700.9	4,447	1,345	3.3	5.0	***269.0***		***889.4***		27

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03

		Fiscal Year 2002					Fiscal Year 2003								% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***		***Visits/ Clinician***		Visits/Clin 02-03
6	Asheville	586	188	3.1	1.0	586.0	595	203	2.9	1.0	***203.0***		***595.0***		2
6	Beckley	11	9	1.2	0.5	22.0				0.5	***0.0***	*	***0.0***	*	-100
6	Durham	907	340	2.7	2.0	453.5	1,201	369	3.3	2.0	***184.5***		***600.5***		32
6	Fayetteville	267	160	1.7	1.5	178.0	234	126	1.9	1.5	***84.0***		***156.0***		-12
6	Hampton	2,451	695	3.5	3.0	817.0	2,575	754	3.4	3.0	***251.3***		***858.3***		5
6	Richmond	581	240	2.4	3.0	193.7	485	209	2.3	3.0	***69.7***		***161.7***		-17
6	Salem	492	205	2.4	1.0	492.0	594	184	3.2	1.0	***184.0***		***594.0***		21
6	Salisbury	1,335	418	3.2	3.0	445.0	1,155	509	2.3	3.0	***169.7***		***385.0***		-13
7	Atlanta	3,492	1,188	2.9	3.5	997.7	3,139	1,204	2.6	3.5	***344.0***		***896.9***		-10
7	Augusta	722	219	3.3	2.0	361.0	1,102	278	4.0	2.0	***139.0***		***551.0***		53
7	Birmingham	3,597	630	5.7	4.0	899.3	2,074	503	4.1	4.0	***125.8***		***518.5***		-42
7	Charleston	1,424	325	4.4	2.0	712.0	1,038	282	3.7	2.0	***141.0***		***519.0***		-27
7	Columbia	1,556	252	6.2	1.0	1,556.0	1,376	239	5.8	1.0	***239.0***		***1,376.0***		-12
7	Tuscaloosa	105	51	2.1	0.5	194.4	134	67	2.0	0.5	***124.1***		***248.1***		28
7	Tuskegee	1,327	342	3.9	2.0	663.5	1,959	386	5.1	2.0	***193.0***		***979.5***		48
8	Bay Pines	1,249	427	2.9	2.0	624.5	1,173	431	2.7	2.0	***215.5***		***586.5***		-6
8	Gainesville	3,108	741	4.2	4.0	777.0	2,602	660	3.9	4.0	***165.0***		***650.5***		-16
8	Miami	2,510	704	3.6	8.6	290.8	2,682	698	3.8	8.6	***80.9***		***310.8***		7
8	Tampa	2,341	582	4.0	6.0	390.2	1,292	333	3.9	6.0	***55.5***	*	***215.3***		-45
8	West Palm Beach	2,774	644	4.3	2.0	1,387.0	2,885	609	4.7	2.0	***304.5***		***1,442.5***		4
9	Huntington	1,236	301	4.1	2.5	494.4	890	237	3.8	2.5	***94.8***		***356.0***		-28
9	Lexington				1.0	0.0				1.0	***0.0***	*	***0.0***	*	
9	Louisville	2,115	326	6.5	3.0	705.0	1,853	312	5.9	3.0	***104.0***		***617.7***		-12
9	Memphis	121	81	1.5	2.0	60.5	1,455	622	2.3	2.0	***311.0***		***727.5***		1,102
9	Mountain Home	1,417	352	4.0	2.0	708.5	942	321	2.9	2.0	***160.5***		***471.0***		-34
9	Nashville	952	327	2.9	3.0	317.3	131	94	1.4	3.0	***31.3***	*	***43.7***	*	-86
10	Chillicothe	1,050	466	2.3	1.0	1,050.0	682	412	1.7	1.0	***412.0***		***682.0***		-35
10	Cincinnati	2,021	574	3.5	3.0	673.7	2,525	547	4.6	3.0	***182.3***		***841.7***		25
10	Cleveland	7,465	1,963	3.8	3.7	2,017.6	8,455	2,124	4.0	3.7	***574.1***		***2,285.1***		13
10	Columbus	2,743	749	3.7	1.5	1,828.7	2,376	466	5.1	1.5	***310.7***		***1,584.0***		-13
10	Dayton	1,990	348	5.7	4.0	497.5	1,836	335	5.5	4.0	***83.8***		***459.0***		-8
10	Northeast Ohio	1,544	397	3.9	1.0	1,544.0	761	257	3.0	1.0	***257.0***		***761.0***		-51

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03

		Fiscal Year 2002					Fiscal Year 2003						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 02-03
11	Ann Arbor HCS†	1,856	580	3.2	5.0	371.2	1,894	602	3.1	5.0	***120.4***	***378.8***	2
11	Battle Creek	3,659	597	6.1	4.0	914.8	4,683	762	6.1	4.0	***190.5***	***1,170.8***	28
11	Danville	534	100	5.3	1.0	534.0	276	97	2.8	1.0	***97.0***	***276.0***	-48
11	Detroit	3,550	772	4.6	4.7	755.3	3,842	763	5.0	4.7	***162.3***	***817.4***	8
11	Indianapolis	1,900	519	3.7	4.4	431.8	2,262	559	4.0	4.4	***127.0***	***514.1***	19
11	Northern Indiana	416	201	2.1	1.0	416.0	246	160	1.5	1.0	***160.0***	***246.0***	-41
11	Saginaw	441	109	4.0	1.0	441.0				1.0	***0.0*** *	***0.0*** *	-100
12	Chicago WS	2,931	698	4.2	5.5	532.9	3,394	743	4.6	5.5	***135.1***	***617.1***	16
12	Hines	4,362	627	7.0	5.0	872.4	5,104	607	8.4	5.0	***121.4***	***1,020.8***	17
12	Iron Mountain	94	58	1.6	0.5	188.0	38	29	1.3	0.5	***58.0***	***76.0*** *	-60
12	Madison	4,000	93	43.0	3.7	1,081.1	3,804	127	30.0	3.7	***34.3*** *	***1,028.1***	-5
12	Milwaukee	5,680	408	13.9	4.0	1,420.0	4,748	386	12.3	4.9	***78.8***	***969.0***	-32
12	Tomah	492	185	2.7	2.0	246.0	461	204	2.3	2.0	***102.0***	***230.5***	-6
15	Columbia MO	12	10	1.2	1.0	12.0	301	94	3.2	1.0	***94.0***	***301.0***	2,408
15	Kansas City	937	329	2.8	4.0	234.3	701	252	2.8	4.0	***63.0***	***175.3***	-25
15	St. Louis	1,057	456	2.3	4.0	264.3	850	430	2.0	4.0	***107.5***	***212.5***	-20
15	Topeka	363	103	3.5	1.0	363.0	842	211	4.0	1.0	***211.0***	***842.0***	132
15	Wichita				0.5	0.0	441	139		0.5	***278.0***	***882.0***	
16	Alexandria	727	170	4.3	2.0	363.5	614	157	3.9	2.0	***78.5***	***307.0***	-16
16	Fayetteville	232	142	1.6	2.0	116.0	418	169	2.5	2.0	***84.5***	***209.0***	80
16	Gulf Coast HCS	133	69	1.9	1.0	133.0	360	222	1.6	1.0	***222.0***	***360.0***	171
16	Houston	4,949	1,323	3.7	5.0	989.8	4,532	1,253	3.6	5.0	***250.6***	***906.4***	-8
16	Jackson	2,790	355	7.9	3.0	930.0	2,554	366	7.0	3.0	***122.0***	***851.3***	-8
16	Little Rock	10,264	992	10.3	8.3	1,236.6	12,047	1,051	11.5	8.3	***126.6***	***1,451.4***	17
16	Muskogee	335	189	1.8	1.0	335.0	327	180	1.8	1.0	***180.0***	***327.0***	-2
16	New Orleans	8,481	770	11.0	7.0	1,211.6	9,230	770	12.0	7.0	***110.0***	***1,318.6***	9
16	Oklahoma City	1,713	280	6.1	1.0	1,713.0	1,503	205	7.3	1.0	***205.0***	***1,503.0***	-12
16	Shreveport	766	267	2.9	2.0	383.0	827	196	4.2	2.0	***98.0***	***413.5***	8
17	Central Texas HCS	3,363	862	3.9	4.0	840.8	3,598	1,014	3.5	4.0	***253.5***	***899.5***	7
17	Dallas	4,766	1,327	3.6	6.5	733.2	4,960	1,591	3.1	6.5	***244.8***	***763.1***	4
17	San Antonio	2,572	535	4.8	6.0	428.7	2,195	432	5.1	6.0	***72.0***	***365.8***	-15

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03

		Fiscal Year 2002					Fiscal Year 2003						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 02-03
18	El Paso	214	113	1.9	1.0	214.0	235	140	1.7	1.0	***140.0***	***235.0***	10
18	New Mexico HCS	2,248	458	4.9	1.0	2,248.0	2,207	442	5.0	1.0	***442.0***	***2,207.0***	-2
18	Phoenix	3,356	1,123	3.0	4.0	839.0	3,390	1,296	2.6	4.0	***324.0***	***847.5***	1
18	Tucson	2,912	816	3.6	4.0	728.0	3,490	827	4.2	4.0	***206.8***	***872.5***	20
18	West Texas HCS	72	49	1.5	1.0	72.0	228	116	2.0	1.0	***116.0***	***228.0***	217
19	Cheyenne	970	196	4.9	2.0	485.0	696	187	3.7	2.0	***93.5***	***348.0***	-28
19	Denver	919	432	2.1	2.0	459.5	991	452	2.2	2.0	***226.0***	***495.5***	8
19	Grand Junction				0.5	0.0				0.5	***0.0 ****	***0.0 ****	
19	Montana HCS	22	18	1.2	0.0	N/A	273	80	3.4	0.0	***N/A***	***N/A***	N/A
19	Salt Lake City	2,882	613	4.7	4.5	640.4	2,975	556	5.4	4.5	***123.6***	***661.1***	3
19	Sheridan	220	74	3.0	0.5	440.0	161	104	1.5	0.5	***208.0***	***322.0***	-27
19	So Colorado HCS	975	344	2.8	2.0	487.5	818	255	3.2	2.0	***127.5***	***409.0***	-16
20	Anchorage	243	160	1.5	2.3	105.7	738	253	2.9	2.3	***110.0***	***320.9***	204
20	Boise	687	218	3.2	1.0	687.0	610	208	2.9	1.0	***208.0***	***610.0***	-11
20	Portland	8,527	1,715	5.0	4.0	2,131.8	6,284	1,342	4.7	4.0	***335.5***	***1,571.0***	-26
20	Roseburg	1,498	890	1.7	4.5	332.9	1,442	882	1.6	4.5	***196.0***	***320.4***	-4
20	Seattle	2,702	915	3.0	3.0	900.7	2,102	818	2.6	3.0	***272.7***	***700.7***	-22
20	Spokane	1,803	564	3.2	2.0	901.5	1,201	455	2.6	2.0	***227.5***	***600.5***	-33
20	Walla Walla	1,390	362	3.8	4.2	331.0	1,710	369	4.6	4.2	***87.9***	***407.1***	23
21	Central Cal HCS	1,775	477	3.7	2.0	887.5	1,316	448	2.9	2.0	***224.0***	***658.0***	-26
21	Honolulu	162	135	1.2	1.5	108.0	878	452	1.9	1.5	***301.3***	***585.3***	442
21	N California HCS	432	402	1.1	2.0	216.0	568	538	1.1	2.0	***269.0***	***284.0***	31
21	Palo Alto	566	525	1.1	2.0	283.0	492	248	2.0	2.0	***124.0***	***246.0***	-13
21	San Francisco	6,908	1,344	5.1	7.7	897.1	5,713	1,118	5.1	7.7	***145.2***	***741.9***	-17
21	Sierra Nevada HCS	329	298	1.1	2.0	164.5	287	253	1.1	2.0	***126.5***	***143.5***	-13
22	Greater Los Angeles	19,411	6,350	3.1	23.5	826.0	19,985	6,323	3.2	23.5	***269.1***	***850.4***	3
22	Loma Linda	257	201	1.3	1.0	257.0	459	344	1.3	1.0	***344.0***	***459.0***	79
22	Long Beach	1,181	504	2.3	2.0	590.5	1,320	608	2.2	2.0	***304.0***	***660.0***	12
22	San Diego	2,487	885	2.8	3.0	829.0	1,806	715	2.5	3.0	***238.3***	***602.0***	-27
22	So Nevada HCS				1.0	0.0				1.0	***0.0 ****	***0.0 ****	

TABLE 2-6. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03

		Fiscal Year 2002					Fiscal Year 2003						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 02-03
23	Central Iowa	998	247	4.0	1.0	998.0	1,262	270	4.7	1.0	***270.0***	***1,262.0***	26
23	Fargo	1,921	348	5.5	4.5	426.9	2,048	437	4.7	4.5	***97.1***	***455.1***	7
23	Greater Nebraska	735	125	5.9	1.0	735.0	726	142	5.1	1.0	***142.0***	***726.0***	-1
23	Iowa City	709	276	2.6	2.0	354.5	922	367	2.5	2.0	***183.5***	***461.0***	30
23	Minneapolis	2,438	512	4.8	3.0	812.7	1,800	439	4.1	3.0	***146.3***	***600.0***	-26
23	Omaha	293	195	1.5	1.0	293.0	471	224	2.1	1.0	***224.0***	***471.0***	61
23	Sioux Falls	6	5	1.2	0.0	N/A				0.0	***N/A***	***N/A***	N/A
	ALL SITES	251,079	61,123	4.1	373.1	673.0	243,456	60,970	4.0	375.5	***162.4***	***648.4***	-4
	SITE AVERAGE	1,993	485	4.1	2.8	600.5	1,996	500	4.1	2.9	***162.3***	***584.9***	40
	SITE ST. DEV.	2,506	637	4.8	2.6	478.4	2,548	639	4.3	2.6	***106.4***	***453.4***	267

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

† Workload reported for East Orange includes Lyons.

TABLE 2-6V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 02-03, BY VISN

	Fiscal Year 2002						Fiscal Year 2003						% DIFF.	% DIFF.
VISN	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	VETS / CLIN. 02-03	VISITS / CLIN. 02-03
1	13,780	1,944	7.1	17.0	114.4	810.6	9,435	1,751	5.4	17.0	103.0	555.0	-10%	-32%
2	6,897	1,677	4.1	15.0	111.8	459.8	7,779	1,808	4.3	15.0	120.5	518.6	8%	13%
3	16,218	3,416	4.7	23.9	142.9	678.6	14,032	3,120	4.5	25.9	120.5	541.8	-16%	-20%
4	8,423	2,132	4.0	22.5	94.8	374.4	8,880	2,276	3.9	22.5	101.2	394.7	7%	5%
5	6,649	2,146	3.1	9.5	225.9	699.9	6,489	2,196	3.0	9.0	244.0	721.0	8%	3%
6	6,630	2,176	3.0	15.0	145.1	442.0	6,839	2,279	3.0	15.0	151.9	455.9	5%	3%
7	12,223	2,926	4.2	15.0	194.5	812.7	10,822	2,861	3.8	15.0	190.2	719.5	-2%	-11%
8	11,982	3,037	3.9	22.6	134.2	529.5	10,634	2,688	4.0	22.6	118.8	469.9	-11%	-11%
9	5,841	1,373	4.3	13.5	101.7	432.7	5,271	1,575	3.3	13.5	116.7	390.4	15%	-10%
10	16,813	4,316	3.9	14.2	303.9	1,184.0	16,635	3,985	4.2	14.2	280.6	1,171.5	-8%	-1%
11	12,356	2,799	4.4	21.1	132.7	585.6	13,220	2,854	4.6	21.1	135.3	626.5	2%	7%
12	17,559	1,969	8.9	20.7	95.1	848.3	17,549	2,009	8.7	21.6	93.0	812.5	-2%	-4%
15	2,369	896	2.6	10.5	85.3	225.6	3,135	1,110	2.8	10.5	105.7	298.6	24%	32%
16	30,390	4,447	6.8	32.3	137.7	940.9	32,412	4,468	7.3	32.3	138.3	1,003.5	0%	7%
17	10,701	2,680	4.0	16.5	162.4	648.5	10,753	2,994	3.6	16.5	181.5	651.7	12%	0%
18	8,802	2,517	3.5	11.0	228.8	800.2	9,550	2,765	3.5	11.0	251.4	868.2	10%	8%
19	5,988	1,638	3.7	11.5	142.4	520.7	5,914	1,605	3.7	11.5	139.6	514.3	-2%	-1%
20	16,850	4,669	3.6	21.0	222.3	802.4	14,087	4,190	3.4	21.0	199.5	670.8	-10%	-16%
21	10,172	3,040	3.3	17.2	176.7	591.4	9,254	2,989	3.1	17.2	173.8	538.0	-2%	-9%
22	23,336	7,773	3.0	30.5	254.9	765.1	23,570	7,830	3.0	30.5	256.7	772.8	1%	1%
23	7100	1665	4	13	133	568	7,230	1,842	3.9	12.5	147.4	578.4	11%	2%
TOTAL	251,079	59,236	4.2	373.1	158.8	673.0	243,456	59,195	4.1	375.5	157.7	648.4	-1%	-4%
VISN AVG.	11,956	2,821	4.3	17.8	159.1	653.4	11,595	2,819	4.1	17.9	160.5	632.1	2%	-2%
STD. DEV.	6,587	1,518	1.5	6.2	58.9	218.1	6,717	1,448	1.4	6.4	57.0	211.0	10%	13%

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1999-2003

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 02-FY 03
			FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	
1	BEDFORD	518		221	561	313	390		1.0	1.0	1.0	1.0		221.0	561.0	313.0	390.0	**24.6**
1	BOSTON	523	679	611	520	550	633	3.0	3.0	4.0	4.0	4.9	226.3	203.7	130.0	137.5	129.2	**-6.1**
1	MANCHESTER	608		120	145	127	75		1.0	1.0	1.0	1.0		120.0	145.0	127.0	75.0	**-40.9**
1	NORTHAMPTON	631		19	433	285	251			1.0	1.0	1.0			433.0	285.0	251.0	**-11.9**
1	PROVIDENCE	650	248	234	268	227	203	1.3	1.3	1.3	1.3	1.3	198.4	187.2	214.4	181.6	162.4	**-10.6**
1	TOGUS	402		54	70	59	66		1.0	1.0	1.0	1.0		54.0	70.0	59.0	66.0	**11.9**
1	WEST HAVEN	689	371	357	344	416	465	2.0	2.0	2.0	2.0	2.0	185.5	178.5	172.0	208.0	232.5	**11.8**
1	WHITE RIVER JCT	405		14					1.0	1.0	1.0	1.0		14.0				
2	ALBANY	500	307	362	393	444	492	2.5	2.5	5.3	5.6	5.6	122.8	144.8	74.2	79.3	87.9	**10.8**
2	BATH	514	74	16				1.0	1.0				74.0	16.0				
2	BUFFALO	528	299	341	342	374	382	2.0	2.0	2.0	2.0	2.0	149.5	170.5	171.0	187.0	191.0	**2.1**
2	CANANDAIGUA	532	216	381	364	367	307	1.0	1.0	1.5	1.0	1.0	216.0	381.0	242.7	367.0	307.0	**-16.4**
2	SYRACUSE	670	145	126	186	220	276	2.0	2.0	4.0	4.0	4.0	72.5	63.0	46.5	55.0	69.0	**25.5**
3	BRONX	526	373	387	522	661	308	2.0	2.0	2.0	1.1	1.1	186.5	193.5	261.0	600.9	280.0	**-53.4 ***
3	BROOKLYN	527	523	596	532	573	607	5.0	5.0	6.0	6.0	6.0	104.6	119.2	88.7	95.5	101.2	**5.9**
3	EAST ORANGE	561	267	483	402	420	289	2.5	2.5	2.5	2.5	2.5	106.8	193.2	160.8	168.0	115.6	**-31.2**
3	MONTROSE	620		159	458	340	314		2.0	2.0	2.0	2.0		79.5	229.0	170.0	157.0	**-7.7**
3	NEW YORK	630	503	469	465	371	250	6.5	6.5	7.5	8.5	8.5	77.4	72.2	62.0	43.6	29.4	**-32.6**
3	NORTHPORT	632			189	196	173			1.0	1.0	1.0			189.0	196.0	173.0	**-11.7**
4	ALTOONA	503			22	27	15			1.0	1.0	1.0			22.0	27.0	15.0	**-44.4 ***
4	BUTLER	529			25					1.0	1.0	1.0			25.0			
4	CLARKSBURG	540			28	99	101			1.0	1.0	1.0			28.0	99.0	101.0	**2.0**
4	COATESVILLE	542		149	265	159	263		1.0	1.0	1.0	1.0		149.0	265.0	159.0	263.0	**65.4**
4	ERIE	562			136	145	151			1.0	1.0	1.0			136.0	145.0	151.0	**4.1**
4	LEBANON	595	292	268	283	293	267	2.0	2.0	3.0	3.0	3.0	146.0	134.0	94.3	97.7	89.0	**-8.9**
4	PHILADELPHIA	642	278	327	800	673	467	2.0	2.0	3.5	3.5	3.5	139.0	163.5	228.6	192.3	133.4	**-30.6**
4	PITTSBURGH	645	239	256	367	316	268	4.0	4.0	4.0	4.0	4.0	59.8	64.0	91.8	79.0	67.0	**-15.2**
4	WILKES-BARRE	693	268	310	210	250	232	2.0	2.0	2.9	2.9	2.9	134.0	155.0	72.4	86.2	80.0	**-7.2**
4	WILMINGTON	460		19	174	177	227		1.0	1.0	1.0	1.0		19.0	174.0	177.0	227.0	**28.3**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1999-2003, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	**% Change FY 02-FY 03**
5	BALTIMORE	512	308	215	279	392	444	2.0	2.0	2.0	2.0	2.0	154.0	107.5	139.5	196.0	222.0	**13.3**
5	PERRY POINT	641	249	270	355	387	383	2.0	2.0	2.0	2.0	2.0	124.5	135.0	177.5	193.5	191.5	**-1.0**
5	WASHINGTON DC	688	475	433	438	396	460	4.0	4.0	5.0	5.5	5.0	118.8	108.3	87.6	72.0	92.0	**27.8**
6	ASHEVILLE	637	104	99	130	125	121	2.0	2.0	1.0	1.0	1.0	52.0	49.5	130.0	125.0	121.0	**-3.2**
6	BECKLEY	517	19	17	31	29		0.5	0.5	0.5	0.5	0.5	38.0	34.0	62.0	58.0		
6	DURHAM	558	80	164	255	257	137	0.5	0.5	2.0	2.0	2.0	160.0	328.0	127.5	128.5	68.5	**-46.7 ***
6	FAYETTEVILLE NC	565	43	110	267	326	60	1.0	1.5	1.5	1.5	1.5	43.0	73.3	178.0	217.3	40.0	**-81.6 ***
6	HAMPTON	590	295	336	525	683	628	2.0	2.0	3.0	3.0	3.0	147.5	168.0	175.0	227.7	209.3	**-8.1**
6	RICHMOND	652	19	166	241	163	133	0.5	0.5	3.0	3.0	3.0	38.0	332.0	80.3	54.3	44.3	**-18.4**
6	SALEM	658	12	124	208	183	151	0.2	0.2	1.0	1.0	1.0	60.0	620.0	208.0	183.0	151.0	**-17.5**
6	SALISBURY	659	521	569	721	492	524	2.0	2.0	3.0	3.0	3.0	260.5	284.5	240.3	164.0	174.7	**6.5**
7	ATLANTA	508	481	401	471	552	610	2.5	2.5	3.1	3.5	3.5	192.4	160.4	151.9	157.7	174.3	**10.5**
7	AUGUSTA	509	222	289	203	275	242	2.0	2.0	2.0	2.0	2.0	111.0	144.5	101.5	137.5	121.0	**-12.0**
7	BIRMINGHAM	521	257	436	291	223	247	4.0	4.0	4.0	4.0	4.0	64.3	109.0	72.8	55.8	61.8	**10.8**
7	CHARLESTON	534	221	394	276	317	241	2.0	2.0	2.0	2.0	2.0	110.5	197.0	138.0	158.5	120.5	**-24.0**
7	COLUMBIA SC	544		142	193	228	237		1.0	1.0	1.0	1.0		142.0	193.0	228.0	237.0	**4.0**
7	TUSCALOOSA	679		78	13	13	24		0.5	0.5	0.5	0.5		156.0	24.1	24.1	44.4	**84.6**
7	TUSKEGEE	680	427	361	180	278	257	2.0	2.0	2.0	2.0	2.0	213.5	180.5	90.0	139.0	128.5	**-7.6**
8	BAY PINES	516		64	506	538	629		2.0	2.0	2.0	2.0		32.0	253.0	269.0	314.5	**16.9**
8	GAINESVILLE	573	51	491	656	800	823		4.0	4.0	4.0	4.0		122.8	164.0	200.0	205.8	**2.9**
8	MIAMI	546	464	520	710	540	399	3.0	3.0	8.6	8.6	8.6	154.7	173.3	82.3	62.6	46.2	**-26.1**
8	TAMPA	673	424	400	984	682	455	2.0	2.0	5.0	5.0	5.0	212.0	200.0	196.8	136.4	91.0	**-33.3**
8	W PALM BEACH	548		74	259	330	491		2.0	2.0	2.0	2.0		37.0	129.5	165.0	245.5	**48.8**
9	HUNTINGTON	581	238	215	246	199	116	2.0	2.0	2.5	2.5	2.5	119.0	107.5	98.4	79.6	46.4	**-41.7**
9	LEXINGTON	596		21	29	11			1.0	1.0	1.0	1.0		21.0	29.0	11.0		
9	LOUISVILLE	603	125	224	234	182	188	2.0	2.0	3.0	3.0	3.0	62.5	112.0	78.0	60.7	62.7	**3.3**
9	MEMPHIS	614		83	532	619	584		2.0	2.0	2.0	2.0		41.5	266.0	309.5	292.0	**-5.7**
9	MOUNTAIN HOME	621	250	292	312	270	261	2.0	2.0	2.0	2.0	2.0	125.0	146.0	156.0	135.0	130.5	**-3.3**
9	NASHVILLE	626	131	298	389	317	192	2.0	2.0	3.0	3.0	3.0	65.5	149.0	129.7	105.7	64.0	**-39.4**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1999-2003, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 02-FY 03
			FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	
10	CHILLICOTHE	538		49	58	55	29		1.0	1.0	1.0	1.0		49.0	58.0	55.0	29.0	**-47.3 ***
10	CINCINNATI	539	58	114	124	223	303	2.0	2.0	3.0	3.0	3.0	29.0	57.0	41.3	74.3	101.0	**35.9**
10	CLEVELAND	541	441	486	412	368	406	2.0	2.0	3.7	3.7	3.7	220.5	243.0	111.4	99.5	109.7	**10.3**
10	COLUMBUS OPC	757	217	202	340	129	125	3.0	3.0	1.5	1.5	1.5	72.3	67.3	226.7	86.0	83.3	**-3.1**
10	DAYTON	552	344	366	261	296	210	3.0	3.0	4.0	4.0	4.0	114.7	122.0	65.3	74.0	52.5	**-29.1**
10	NORTHEAST OHIO	961		138	239	147	107		1.0	1.0	1.0	1.0		138.0	239.0	147.0	107.0	**-27.2**
11	ANN ARBOR HCS	506	276	305	432	466	462	3.0	5.0	5.0	5.0	5.0	92.0	61.0	86.4	93.2	92.4	**-0.9**
11	BATTLE CREEK	515	342	420	353	281	374	2.0	2.0	2.5	2.0	2.0	171.0	210.0	141.2	140.5	187.0	**33.1**
11	DANVILLE	550		39	63	32	31		1.0	1.0	1.0	1.0		39.0	63.0	32.0	31.0	**-3.1**
11	DETROIT	553	422	433	437	369	348	4.7	4.7	4.7	4.7	4.7	89.8	92.1	93.0	78.5	74.0	**-5.7**
11	INDIANAPOLIS	583	292	284	255	176	180	3.0	3.0	3.0	3.0	3.0	97.3	94.7	85.0	58.7	60.0	**2.3**
11	N. INDIANA	610		180	209	221	108		1.5	1.0	1.0	1.0		120.0	209.0	221.0	108.0	**-51.1 ***
11	SAGINAW	655			31	15				1.0	1.0	1.0			31.0	15.0		
12	CHICAGO WS	537	184	232	666	686	688	2.0	2.0	4.5	4.5	4.5	92.0	116.0	148.0	152.4	152.9	**0.3**
12	HINES	578	162	282	288	342	337	2.0	2.0	3.0	3.0	3.0	81.0	141.0	96.0	114.0	112.3	**-1.5**
12	IRON MOUNTAIN	585		24	48	53	30		0.5	0.5	0.5	0.5		48.0	96.0	106.0	60.0	**-43.4 ***
12	MADISON	607			70	65	75			1.0	1.0	1.0			70.0	65.0	75.0	**15.4**
12	MILWAUKEE	695	538	461	558	348	329	2.5	2.5	2.2	2.2	3.4	215.2	184.4	253.6	158.2	96.8	**-38.8**
12	TOMAH	676	169	205	150	150	169	1.0	1.0	1.0	1.0	1.0	169.0	205.0	150.0	150.0	169.0	**12.7**
15	COLUMBIA MO	543			10		100			1.5	1.0	1.0			6.7		100.0	
15	KANSAS CITY	589	235	126	167	299	223	2.0	2.0	2.0	2.0	2.0	117.5	63.0	83.5	149.5	111.5	**-25.4**
15	POPLAR BLUFF	647								0.0	0.0	0.0						
15	SAINT LOUIS	657	96	104	167	118	220	2.0	2.0	4.0	4.0	4.0	48.0	52.0	41.8	29.5	55.0	**86.4**
15	TOPEKA	677		27	61	43	57		1.0	1.0	1.0	1.0		27.0	61.0	43.0	57.0	**32.6**
15	WICHITA	452			70	33	23			0.5	0.5	0.5			140.0	66.0	46.0	**-30.3**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1999-2003, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	**% Change FY 02-FY 03**
16	ALEXANDRIA	502			164	124	107			2.0	2.0	2.0			82.0	62.0	53.5	**-13.7**
16	FAYETTEVILLE AR	564		29	137	135	151		2.0	2.0	2.0	2.0		14.5	68.5	67.5	75.5	**11.9**
16	GULF COAST HCS	520			73	69	246			1.0	1.0	1.0			73.0	69.0	246.0	**256.5**
16	HOUSTON	580	772	836	1,055	996	852	3.0	3.0	4.0	4.0	4.0	257.3	278.7	263.8	249.0	213.0	**-14.5**
16	JACKSON	586	214	246	264	229	241	2.0	2.0	4.0	3.0	3.0	107.0	123.0	66.0	76.3	80.3	**5.2**
16	LITTLE ROCK	598	478	432	454	420	447	4.0	4.0	7.0	7.1	7.1	119.5	108.0	65.3	59.6	63.4	**6.4**
16	MUSKOGEE	623		92	144	127	101		1.0	1.0	1.0	1.0		92.0	144.0	127.0	101.0	**-20.5**
16	NEW ORLEANS	629	282	278	527	430	458	3.0	3.0	7.0	7.0	7.0	94.0	92.7	75.3	61.4	65.4	**6.5**
16	OKLAHOMA CITY	635	83	89	138	108	43	1.0	1.0	1.5	1.0	1.0	83.0	89.0	92.0	108.0	43.0	**-60.2 ***
16	SHREVEPORT	667		69	214	185	116		2.0	2.0	2.0	2.0		34.5	107.0	92.5	58.0	**-37.3**
17	CENT. TEXAS HCS	674		101	446	643	605		5.0	4.0	4.0	4.0		20.2	111.5	160.8	151.3	**-5.9**
17	DALLAS	549	855	943	967	994	1,033	3.5	3.5	5.5	6.5	6.5	244.3	269.4	175.8	152.9	158.9	**3.9**
17	SAN ANTONIO	671	317	482	517	450	320	2.5	2.5	6.0	6.0	6.0	126.8	192.8	86.2	75.0	53.3	**-28.9**
18	EL PASO OPC	756			67	127	115			1.0	1.0	1.0			67.0	127.0	115.0	**-9.5**
18	NEW MEXICO HCS	501		28	290	326	348		1.0	1.0	1.0	1.0		28.0	290.0	326.0	348.0	**6.8**
18	PHOENIX	644	308	580	1,060	875	1,018	2.0	2.0	4.0	4.0	4.0	154.0	290.0	265.0	218.8	254.5	**16.3**
18	TUCSON	678	755	596	562	396	394	2.0	2.0	3.0	3.0	3.0	377.5	298.0	187.3	132.0	131.3	**-0.5**
18	W. TEXAS HCS	519		13	24	46	62			1.0	1.0	1.0			24.0	46.0	62.0	**34.8**
19	CHEYENNE	442	127	101	101	115	100	2.0	2.0	2.0	2.0	2.0	63.5	50.5	50.5	57.5	50.0	**-13.0**
19	DENVER	554	468	418	455	197	307	2.0	2.0	2.0	2.0	2.0	234.0	209.0	227.5	98.5	153.5	**55.8**
19	GRAND JUNCTION	575								0.5	0.5	0.5						
19	MONTANA HCS	436				42	49				0.0	0.0						
19	SALT LAKE CITY	660	333	270	255	453	389	4.0	4.0	4.5	4.5	4.5	83.3	67.5	56.7	100.7	86.4	**-14.1**
19	SHERIDAN	666			103	138	122			0.5	0.5	0.5			206.0	276.0	244.0	**-11.6**
19	SO COLORADO HCS	567			147	235	242			2.0	2.0	2.0			73.5	117.5	121.0	**3.0**

TABLE 2-7. TREND IN INTAKE VOLUME, FY 1999-2003, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	**% Change FY 02-FY 03**
20	ANCHORAGE	463	131	103	86	85	120	3.0	3.0	3.0	2.3	2.3	43.7	34.3	28.7	37.0	52.2	**41.2**
20	BOISE	531		60	164	116	31		1.0	1.0	1.0	1.0		60.0	164.0	116.0	31.0	**-73.3 ***
20	PORTLAND	648	1,492	910	751	674	578	2.0	2.0	1.4	2.0	2.0	746.0	455.0	536.4	337.0	289.0	**-14.2**
20	ROSEBURG	653	530	582	482	442	225	3.5	3.5	4.5	4.5	4.5	151.4	166.3	107.1	98.2	50.0	**-49.1 ***
20	SEATTLE	663	537	504	614	502	501	2.0	2.0	2.0	2.0	2.0	268.5	252.0	307.0	251.0	250.5	**-0.2**
20	SPOKANE	668	336	275	241	156	195	2.0	2.0	2.0	2.0	2.0	168.0	137.5	120.5	78.0	97.5	**25.0**
20	WALLA WALLA	687	233	184	279	226	211	2.0	2.0	4.2	4.2	4.2	116.5	92.0	66.4	53.8	50.2	**-6.6**
21	CENTRAL CA HCS	570		175	372	289	226		2.0	2.0	2.0	2.0		87.5	186.0	144.5	113.0	**-21.8**
21	HONOLULU	459		214	317	344	657		2.5	1.5	1.5	1.5		85.6	211.3	229.3	438.0	**91.0**
21	NORTHERN CA HCS	612		63	373	884	582		2.0	2.0	2.0	2.0		31.5	186.5	442.0	291.0	**-34.2**
21	PALO ALTO	640		177	666	753	234		2.0	2.0	2.0	2.0		88.5	333.0	376.5	117.0	**-68.9 ***
21	SAN FRANCISCO	662	578	639	816	751	582	5.7	5.7	7.7	7.7	7.7	101.4	112.1	106.0	97.5	75.6	**-22.5**
21	SIERRA NEV HCS	654		129	302	360	227		2.0	2.0	2.0	2.0		64.5	151.0	180.0	113.5	**-36.9**
22	GREATER LA	691	4,810	4,137	5,181	4,443	4,304	12.5	12.5	18.0	20.5	18.5	384.8	331.0	287.8	216.7	232.6	**7.3**
22	LOMA LINDA	605	238	266	246	115	181	1.0	1.0	1.0	1.0	1.0	238.0	266.0	246.0	115.0	181.0	**57.4**
22	LONG BEACH	600	537	660	1,254	1,071	1,038	2.0	2.0	2.0	2.0	2.0	268.5	330.0	627.0	535.5	519.0	**-3.1**
22	SAN DIEGO	664	257	200	414	306	328	3.0	3.0	3.0	3.0	3.0	85.7	66.7	138.0	102.0	109.3	**7.2**
22	SO NEVADA HCS	593		655	645	681	734		1.0	1.0	1.0	1.0		655.0	645.0	681.0	734.0	**7.8**
23	CENTRAL IOWA	555			269	104	270			1.0	1.0	1.0			269.0	104.0	270.0	**159.6**
23	FARGO	437	216	211	256	295	317	2.0	2.0	4.5	4.5	4.5	108.0	105.5	56.9	65.6	70.4	**7.5**
23	GR. NEBRASKA	597			91	102	114			1.0	1.0	1.0			91.0	102.0	114.0	**11.8**
23	IOWA CITY	584		46	382	303	284		2.0	2.0	2.0	2.0		23.0	191.0	151.5	142.0	**-6.3**
23	MINNEAPOLIS	618	295	296	347	361	281	2.0	2.0	3.0	3.0	3.0	147.5	148.0	115.7	120.3	93.7	**-22.2**
23	OMAHA	636			139	169	118			1.0	1.0	1.0			139.0	169.0	118.0	**-30.2**
23	SIOUX FALLS	438		75	103	84	57		0.0	0.0	0.0	0.0						
	ALL SITES		29,456	34,206	46,861	44,280	41,696	190.9	245.4	334.1	335.9	335.5	154.3	139.4	140.3	131.8	124.3	**-5.7**
	SITE AVERAGE		378	303	366	349	334	2.5	2.2	2.6	2.5	2.5	145.5	141.3	150.5	146.1	139.8	**-1.3**
	SITE STD. DEV.		556	417	492	432	420	1.6	1.5	2.2	2.4	2.3	101.3	111.8	112.1	108.8	105.6	**40.9**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 2-7V. TREND IN INTAKE VOLUME, FY 1999-2003, BY VISN

VISN	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change
	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 99	FY 00	FY 01	FY 02	FY 03	FY 02-FY 03
1	1,298	1,630	2,341	1,977	2,083	6.3	10.3	12.3	12.3	13.2	207.7	159.0	191.1	161.4	158.4	-1.9
2	1,041	1,226	1,285	1,405	1,457	8.5	8.5	12.8	12.6	12.6	122.5	144.2	100.4	111.5	115.6	3.7
3	1,666	2,094	2,568	2,561	1,941	16.0	18.0	21.0	21.1	21.1	104.1	116.3	122.3	121.4	92.0	-24.2
4	1,077	1,329	2,310	2,139	1,991	10.0	12.0	19.4	19.4	19.4	107.7	110.8	119.1	110.3	102.6	-6.9
5	1,032	918	1,072	1,175	1,287	8.0	8.0	9.0	9.5	9.0	129.0	114.8	119.1	123.7	143.0	15.6
6	1,093	1,585	2,378	2,258	1,754	8.7	9.2	15.0	15.0	15.0	125.6	172.3	158.5	150.5	116.9	-22.3
7	1,608	2,101	1,627	1,886	1,858	12.5	14.0	14.6	15.0	15.0	128.6	150.1	111.1	125.4	123.5	-1.5
8	939	1,549	3,115	2,890	2,797	5.0	13.0	21.6	21.6	21.6	187.8	119.2	144.0	133.6	129.3	-3.2
9	744	1,133	1,742	1,598	1,341	8.0	11.0	13.5	13.5	13.5	93.0	103.0	129.0	118.4	99.3	-16.1
10	1,060	1,355	1,434	1,218	1,180	10.0	12.0	14.2	14.2	14.2	106.0	112.9	101.0	85.8	83.1	-3.1
11	1,332	1,661	1,780	1,560	1,503	12.7	17.2	18.2	17.7	17.7	104.9	96.6	97.8	88.1	84.9	-3.7
12	1,053	1,204	1,780	1,644	1,620	7.5	8.0	12.2	12.2	13.4	140.4	150.5	145.9	134.8	120.9	-10.3
15	331	257	475	493	623	4.0	5.0	9.0	8.5	8.5	82.8	51.4	52.8	58.0	73.3	26.4
16	1,829	2,071	3,170	2,823	2,762	13.0	18.0	31.5	30.1	30.1	140.7	115.1	100.8	93.9	91.9	-2.2
17	1,172	1,526	1,930	2,087	1,958	6.0	11.0	15.5	16.5	16.5	195.3	138.7	124.5	126.5	118.7	-6.2
18	1,063	1,217	2,003	1,770	1,937	4.0	5.0	10.0	10.0	10.0	265.8	243.4	200.3	177.0	193.7	9.4
19	928	789	1,061	1,180	1,209	8.0	8.0	11.5	11.5	11.5	116.0	98.6	92.3	102.6	105.1	2.5
20	3,259	2,618	2,617	2,201	1,861	14.5	15.5	18.1	18.0	18.0	224.8	168.9	144.6	122.3	103.4	-15.5
21	578	1,397	2,846	3,381	2,508	5.7	16.2	17.2	17.2	17.2	101.4	86.2	165.5	196.6	145.8	-25.8
22	5,842	5,918	7,740	6,616	6,585	18.5	19.5	25.0	27.5	25.5	315.8	303.5	309.6	240.6	258.2	7.3
23	511	628	1,587	1,418	1,441	4.0	6.0	12.5	12.5	12.5	127.8	104.7	127.0	113.4	115.3	1.6
ALL SITES	29,456	34,206	46,861	44,280	41,696	190.9	245.4	334.1	335.9	335.5	154.3	139.4	140.3	131.8	124.3	-5.7
SITE AVERAGE	1,403	1,629	2,231	2,109	1,986	9.1	11.7	15.9	16.0	16.0	148.9	136.2	136.0	128.4	122.6	-3.6
SITE STD. DEV.	1,180	1,120	1,442	1,232	1,178	4.1	4.4	5.6	5.6	5.4	61.4	54.9	52.2	40.3	41.7	12.9

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD	163	279	36.9%	2.8	2.7	38.0%
1	BOSTON	193	587	24.7%	2.0	2.6	20.1%
1	MANCHESTER	5	52	8.8%	1.6	2.4	6.0%
1	PROVIDENCE	18	128	12.3%	8.9	40.6	3.0%
1	TOGUS	45	15	75.0%	2.0	2.1	74.2% *
1	WEST HAVEN	46	368	11.1%	1.0	1.8	6.9%
1	WHITE RIVER JCT	12	0	100.0%	1.1		100.0% *
2	ALBANY	98	521	15.8%	1.8	4.8	6.5%
2	BUFFALO	62	404	13.3%	3.1	7.2	6.3%
2	CANANDAIGUA	88	328	21.2%	1.6	2.5	14.5%
2	SYRACUSE	65	292	18.2%	2.8	2.9	17.9%
3	BRONX	134	370	26.6%	1.9	2.3	22.9%
3	BROOKLYN	382	684	35.8%	3.1	7.7	18.6%
3	EAST ORANGE	282	376	42.9%	3.3	5.7	30.6%
3	MONTROSE	28	278	9.2%	1.7	3.0	5.5%
3	NEW YORK	146	251	36.8%	1.3	1.5	32.7%
3	NORTHPORT	260	221	54.1%	3.0	5.3	40.2%
4	ALTOONA	7	13	35.0%	1.6	3.5	19.3%
4	CLARKSBURG	83	93	47.2%	3.9	8.3	29.5%
4	ERIE	2	39	4.9%	1.5	1.1	6.5%
4	LEBANON	39	265	12.8%	2.4	5.3	6.3%
4	PHILADELPHIA	325	500	39.4%	1.6	2.0	33.0%
4	PITTSBURGH	271	325	45.5%	4.4	6.4	36.4%
4	WILKES-BARRE	87	210	29.3%	4.0	4.7	26.0%
4	WILMINGTON	7	26	21.2%	1.3	1.3	20.9%
5	BALTIMORE	110	504	17.9%	1.5	1.8	15.3%
5	PERRY POINT	64	224	22.2%	3.7	3.2	24.5%
5	WASHINGTON DC	665	680	49.4%	1.5	5.1	22.4%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
6	ASHEVILLE	55	148	27.1%	3.0	2.9	27.9%
6	DURHAM	175	194	47.4%	2.5	3.9	36.6%
6	FAYETTEVILLE NC	56	70	44.4%	1.6	2.0	39.3%
6	HAMPTON	122	632	16.2%	1.9	3.7	8.8%
6	RICHMOND	68	141	32.5%	2.6	2.2	36.5%
6	SALEM	49	135	26.6%	2.6	3.5	21.0%
6	SALISBURY	93	416	18.3%	1.5	2.4	12.5%
7	ATLANTA	568	636	47.2%	2.7	2.5	49.0% *
7	AUGUSTA	14	264	5.0%	1.2	4.1	1.5%
7	BIRMINGHAM	210	293	41.7%	2.7	5.1	27.8%
7	CHARLESTON	29	253	10.3%	1.7	3.9	4.8%
7	COLUMBIA SC	22	217	9.2%	5.8	5.8	9.3%
7	TUSCALOOSA	44	23	65.7%	1.4	3.1	47.0% *
7	TUSKEGEE	123	263	31.9%	4.0	5.6	25.4%
8	BAY PINES	48	383	11.1%	2.1	2.8	8.6%
8	GAINESVILLE	118	542	17.9%	2.4	4.3	10.8%
8	MIAMI	202	496	28.9%	2.7	4.3	20.1%
8	TAMPA	167	166	50.2%	3.6	4.2	46.2% *
8	W PALM BEACH	174	435	28.6%	1.8	5.9	10.8%
9	HUNTINGTON	68	169	28.7%	2.7	4.2	20.8%
9	LOUISVILLE	52	260	16.7%	4.8	6.2	13.5%
9	MEMPHIS	72	550	11.6%	1.5	2.5	7.2%
9	MOUNTAIN HOME	94	227	29.3%	2.1	3.3	20.5%
9	NASHVILLE	8	86	8.5%	3.9	1.2	23.7%
10	CHILLICOTHE	374	38	90.8%	1.6	2.4	86.8% *
10	CINCINNATI	243	304	44.4%	3.1	5.8	29.6%
10	CLEVELAND	1,589	535	74.8%	2.7	7.8	50.7% *
10	COLUMBUS OPC	253	213	54.3%	4.5	5.9	47.4% *
10	DAYTON	93	242	27.8%	3.2	6.3	16.3%
10	NORTHEAST OHIO	160	97	62.3%	3.0	3.0	62.3% *

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
11	ANN ARBOR HCS	95	507	15.8%	3.5	3.1	17.4%
11	BATTLE CREEK	358	404	47.0%	2.7	9.2	20.8%
11	DANVILLE	41	56	42.3%	1.8	3.6	26.8%
11	DETROIT	236	527	30.9%	2.5	6.2	15.2%
11	INDIANAPOLIS	263	296	47.0%	2.5	5.4	29.6%
11	N. INDIANA	65	95	40.6%	1.3	1.7	34.6%
12	CHICAGO WS	117	626	15.7%	4.6	4.6	15.8%
12	HINES	207	400	34.1%	3.7	10.8	15.0%
12	IRON MOUNTAIN	14	15	48.3%	1.3	1.3	47.4% *
12	MADISON	34	93	26.8%	3.1	39.8	2.7%
12	MILWAUKEE	60	326	15.5%	2.9	14.0	3.7%
12	TOMAH	5	199	2.5%	2.0	2.3	2.2%
15	COLUMBIA MO	21	73	22.3%	1.5	3.7	10.3%
15	KANSAS CITY	22	230	8.7%	7.1	2.4	22.4%
15	SAINT LOUIS	239	191	55.6%	1.8	2.3	49.3% *
15	TOPEKA	122	89	57.8%	2.4	6.2	34.4%
15	WICHITA	115	24	82.7%	3.0	4.2	77.3% *
16	ALEXANDRIA	34	123	21.7%	1.9	4.5	10.4%
16	FAYETTEVILLE AR	11	158	6.5%	1.2	2.6	3.1%
16	GULF COAST HCS	11	211	5.0%	1.3	1.6	3.9%
16	HOUSTON	316	937	25.2%	3.1	3.8	21.6%
16	JACKSON	65	301	17.8%	3.4	7.7	8.7%
16	LITTLE ROCK	419	632	39.9%	12.6	10.7	43.8%
16	MUSKOGEE	80	100	44.4%	1.6	2.0	37.9%
16	NEW ORLEANS	140	630	18.2%	7.9	12.9	11.9%
16	OKLAHOMA CITY	148	57	72.2%	7.5	6.9	74.0% *
16	SHREVEPORT	44	152	22.4%	2.8	4.6	14.6%
17	CENT. TEXAS HCS	213	801	21.0%	1.9	4.0	11.4%
17	DALLAS	487	1,104	30.6%	1.6	3.8	15.7%
17	SAN ANTONIO	59	373	13.7%	2.1	5.6	5.6%

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
18	EL PASO OPC	19	121	13.6%	1.6	1.7	13.2%
18	NEW MEXICO HCS	87	355	19.7%	3.7	5.3	14.7%
18	PHOENIX	146	1,150	11.3%	1.9	2.7	8.3%
18	TUCSON	273	554	33.0%	3.2	4.7	24.8%
18	W. TEXAS HCS	58	58	50.0%	1.5	2.4	38.2%
19	CHEYENNE	62	125	33.2%	1.6	4.8	14.7%
19	DENVER	218	234	48.2%	1.9	2.5	40.8%
19	MONTANA HCS	34	46	42.5%	1.3	5.0	16.1%
19	SALT LAKE CITY	129	427	23.2%	3.4	5.9	14.7%
19	SHERIDAN	16	88	15.4%	1.3	1.6	13.0%
19	SO COLORADO HCS	33	222	12.9%	2.4	3.3	9.5%
20	ANCHORAGE	114	139	45.1%	2.7	3.1	41.6%
20	BOISE	135	73	64.9%	2.7	3.4	59.5% *
20	PORTLAND	682	660	50.8%	3.3	6.2	35.3%
20	ROSEBURG	641	241	72.7%	1.5	2.1	65.0% *
20	SEATTLE	236	582	28.9%	3.6	2.1	40.7%
20	SPOKANE	226	229	49.7%	2.1	3.1	40.4%
20	WALLA WALLA	119	250	32.2%	2.3	5.8	15.7%
21	CENTRAL CA HCS	99	349	22.1%	2.3	3.1	16.9%
21	HONOLULU	124	328	27.4%	1.8	2.0	25.6%
21	NORTHERN CA HCS	66	472	12.3%	1.0	1.1	11.8%
21	PALO ALTO	29	219	11.7%	1.6	2.0	9.3%
21	SAN FRANCISCO	345	773	30.9%	4.8	5.2	29.1%
21	SIERRA NEV HCS	58	195	22.9%	1.1	1.1	23.0%
22	GREATER LA	1,778	4,545	28.1%	2.7	3.3	24.4%
22	LOMA LINDA	174	170	50.6%	1.1	1.6	42.3%
22	LONG BEACH	122	486	20.1%	2.0	2.2	18.1%
22	SAN DIEGO	402	313	56.2%	2.7	2.3	60.7% *

TABLE 2-8. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
23	CENTRAL IOWA	30	240	11.1%	1.7	5.0	4.0%
23	FARGO	46	391	10.5%	3.0	4.9	6.7%
23	GR. NEBRASKA	10	132	7.0%	6.0	5.0	8.3%
23	IOWA CITY	63	304	17.2%	2.6	2.5	17.5%
23	MINNEAPOLIS	118	321	26.9%	2.6	4.6	17.3%
23	OMAHA	84	140	37.5%	1.4	2.5	25.5%
	ALL SITES	19,847	41,123	32.6%	2.9	4.5	23.4%
	SITE AVERAGE	163	337	31.5%	2.7	4.7	24.9%
	SITE STD DEV	241	445	19.6%	1.7	5.2	18.9%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

"With intake" is defined as having an intake assessment completed within the last two fiscal years.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

CHAPTER 3
VETERANS CONTACTED THROUGH THE HCHV PROGRAM

In this chapter, we present information concerning the veterans assessed by HCHV clinicians. Much of the data presented here is offered for its value in describing the veterans served with respect to their demographic characteristics. More importantly, program sites are monitored to check that they are seeing a truly needy population.

A. Demographic Characteristics

Table 3-1 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 99 to FY 2003. Many of these characteristics are very similar from year to year. Approximately three percent of veterans contacted are women. The mean age of veterans assessed by HCHV clinicians has increased gradually from 46 in FY 99 to 49 in FY 2003. Veterans who served in the military during the Vietnam War consistently comprise the largest group of veterans screened. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (59 percent in FY 2003); very few veterans (six percent) are married.

In view of the aging of the veteran population, it is not surprising that the composition of the population with respect to military service era has changed over the last five years; an increasing proportion served in the Post-Vietnam era, with just under six percent listing service in the Persian Gulf era. Approximately one-fifth of HCHV veterans report combat duty, about the same proportion as in the general population of veterans (National Center for Veteran Analysis and Statistics, 1995).

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 90 and FY 93. Since then, the percentage of HCHV veterans who are African American has decreased somewhat; between FY 99 and FY 2003 the percentage decreased slightly, from 49 percent to 47 percent.

Existing trends with respect to work behavior also are quite stable. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion of HCHV veterans receiving public support has remained steady over the time period.

Site-specific data on age, gender and race of veterans seen at intake during FY 2003 are presented in Table 3-2. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly and/or women.

B. Homelessness

About 64 percent of the veterans assessed for the HCHV program in FY 2003 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-3 and 3-3V, some programs also see a substantial number of veterans who are temporarily living with others or who were in an institutional setting at the time of contact by the program. As expected, very few veterans have their own apartment, room or house. For the first time in FY 2002, "prison or jail" was listed as a residence at intake on the assessment form[1]. In FY 2003, approximately three percent of veterans are incarcerated at the time of intake. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This indicator is one of the major performance indicators for the program sites. As shown, 80 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is lower than the number seen in previous years. There is tremendous variability in this measure, with the number of intakes per clinician ranging from 0 to over 200. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters).

More specific information on where veterans slept during the past 30 days is shown in Table 3-4. The column listing "mean days literally homeless" includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. The highest number of average days were spent in these locations. Days housed includes days spent in one's own home, or in the homes of family and friends. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers and halfway houses. Days incarcerated includes time spent in prison or jail.

Tables 3-5 and 3-5V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. About 29 percent of the veterans seen in FY 2003 fall in the modal category, one to six months. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers. Overall, about nine percent of veterans assessed in FY 2003 were not currently homeless prior to intake.

In Table 3-6, trend data on two indicators of homelessness, percent not strictly homeless (taken from Table 3-3) and percent homeless less than one month (taken from Table 3-5), are shown. Outlier values in this table are indicative of *changes* in a program's outreach effort with respect to the homeless status of veterans contacted. Between FY 2002 and FY 2003, the percentage of veterans not strictly homeless and the percentage homeless less than one month remained stable.

C. Clinical Status

In Tables 3-7 and 3-7V, the clinical status of HCHV veterans at intake is shown. Diagnoses shown represent the impressions of HCHV clinicians during the intake assessment; thus they are

[1] Prior to FY 2002, "prison or jail" was combined with other institutional settings.

preliminary and must be viewed as such. The medical problems are those reported by the veteran in response to the question, "Do you feel you have any serious medical problems?".

In FY 2003, as in previous years, the majority of veterans seen (81 percent) were judged to have a serious psychiatric or substance abuse problem. Close to one-half (48 percent) had a serious psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two thirds (68 percent) were described as dependent on alcohol and/or drugs. About one-third (35 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. As shown in Tables 3-8 and 3-8V, the percentage of veterans with serious psychiatric or substance abuse disorder has remained constant during the past five years of the HCHV program. These high percentages with mental disorders reflect the adherence of the program to the objective of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

BLANK

TABLE 3-1. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 1999 - FY 2003

	FY 99 % (N=29,456)	FY 00 % (N=34,206)	FY 01 % (N=46,861)	FY 02 % (N=44,280)	FY 03 % (N=41,696)
GENDER					
Male	97.3	97.0	97.0	96.7	96.5
Female	2.7	3.0	3.0	3.3	3.5
AGE					
Mean	46.4	47.2	47.7	48.2	48.6
< 25	0.5	0.5	0.5	0.5	0.5
25-34	7.0	5.7	5.3	4.8	4.5
35-44	36.7	33.3	30.5	27.5	24.9
45-54	40.5	43.9	45.6	47.0	47.8
55+	15.3	16.6	18.1	20.3	22.2
SERVICE ERA					
Pre-WWII	0.1	0.0	0.0	0.0	0.0
WWII	1.5	1.4	1.2	1.1	0.8
Pre-Korean	0.4	0.3	0.3	0.2	0.2
Korea	2.7	2.4	2.3	2.0	1.6
Pre-Vietnam	6.7	5.9	5.4	4.8	4.2
Vietnam	48.3	48.6	48.0	47.1	46.5
Post-Vietnam	36.0	36.5	37.1	38.5	39.6
Persian Gulf	4.4	4.9	5.8	6.2	7.1
COMBAT EXPOSURE	22.4	22.7	21.9	20.7	20.0
RACE/ETHNICITY					
White, non-Hisp.	43.5	44.5	45.6	45.5	45.2
African-American	48.5	47.3	46.4	45.9	46.5
Hispanic	6.1	5.8	5.6	5.8	5.4
Other	1.8	2.4	2.5	2.8	2.8
MARITAL STATUS					
Never married	33.6	31.9	31.5	30.8	30.4
Married/Remar.	6.3	6.2	6.3	6.6	6.4
Divorced	41.5	43.6	43.9	44.8	45.3
Separated	15.2	14.5	14.6	14.2	14.3
Widowed	3.5	3.7	3.8	3.7	3.6
EMPLOY. LAST 3 YRS					
Full-time	19.3	19.2	20.5	18.4	19.4
Part-time-Irreg.	31.0	31.7	31.8	28.3	29.0
Unemployed	29.4	27.9	26.2	31.7	29.4
Disabled/Retired	19.8	20.9	21.0	21.2	21.5
Student/Service	0.5	0.4	0.4	0.4	0.6
WORK DAYS, LAST 30 DAYS					
0	73.4	72.0	71.4	75.3	76.6
1-19	18.6	19.0	19.5	17.2	16.3
20+	8.0	9.0	9.1	7.5	7.1
EARNED/REC., LAST 30 DAYS					
$0	33.3	31.3	31.2	32.9	32.8
$1-$499	37.2	35.9	33.6	32.4	31.7
$500+	29.5	32.8	35.2	34.7	35.5
PUBLIC SUPPORT	40.0	41.7	41.0	42.2	43.8

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male %	Female %	African-American %	White %	Hispanic %	Other %
1	BEDFORD	47.9	96.7	3.3	21.1	74.7	2.1	2.1
1	BOSTON	48.8	96.8	3.2	25.7	67.7	4.1	2.5
1	MANCHESTER	52.1	97.3	2.7	0.0	98.7	1.3	0.0
1	NORTHAMPTON	48.0	96.0	4.0	25.5	71.3	0.8	2.4
1	PROVIDENCE	48.0	96.1	3.9	14.3	82.3	0.5	3.0
1	TOGUS	52.0	97.0	3.0	0.0	100.0	0.0	0.0
1	WEST HAVEN	48.2	95.3	4.7	35.1	57.6	6.7	0.6
2	ALBANY	48.1	97.4	2.6	42.6	51.3	3.9	2.2
2	BUFFALO	47.4	96.1	3.9	60.9	35.2	2.1	1.8
2	CANANDAIGUA	47.1	96.4	3.6	45.6	45.9	5.2	3.3
2	SYRACUSE	48.3	95.7	4.3	33.0	63.4	2.9	0.7
3	BRONX	49.3	97.1	2.9	61.0	12.3	24.4	2.3
3	BROOKLYN	48.8	97.2	2.8	68.1	14.7	16.2	1.0
3	EAST ORANGE	47.6	94.5	5.5	75.4	18.3	5.9	0.3
3	MONTROSE	49.7	97.8	2.2	55.4	31.5	12.1	1.0
3	NEW YORK	48.0	91.2	8.8	67.6	17.2	14.0	1.2
3	NORTHPORT	50.0	97.1	2.9	26.6	67.1	5.2	1.2
4	ALTOONA	48.5	100.0	0.0	46.7	53.3	0.0	0.0
4	CLARKSBURG	48.6	95.0	5.0	9.9	89.1	1.0	0.0
4	COATESVILLE	48.1	97.3	2.7	79.3	17.6	1.9	1.1
4	ERIE	49.2	94.0	6.0	27.8	65.6	5.3	1.3
4	LEBANON	47.7	97.0	3.0	44.2	49.1	5.2	1.5
4	PHILADELPHIA	49.1	96.4	3.6	79.4	19.1	1.3	0.2
4	PITTSBURGH	47.8	95.9	4.1	54.7	42.3	1.1	1.9
4	WILKES-BARRE	51.3	99.1	0.9	22.9	74.9	2.2	0.0
4	WILMINGTON	50.9	97.8	2.2	46.7	48.9	3.5	0.9
5	BALTIMORE	48.0	96.6	3.4	77.4	21.3	1.1	0.2
5	PERRY POINT	47.7	97.4	2.6	64.5	34.7	0.5	0.3
5	WASHINGTON DC	49.9	95.4	4.6	85.3	12.7	1.5	0.4

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
6	ASHEVILLE	47.2	98.3	1.7	47.9	50.4	0.8	0.8
6	DURHAM	48.5	92.0	8.0	77.0	22.2	0.7	0.0
6	FAYETTEVILLE NC	45.5	100.0	0.0	49.2	47.5	1.7	1.7
6	HAMPTON	47.3	95.5	4.5	72.4	26.6	0.5	0.5
6	RICHMOND	47.2	96.2	3.8	78.2	19.5	0.8	1.5
6	SALEM	47.7	98.0	2.0	32.5	66.2	0.0	1.3
6	SALISBURY	47.3	97.9	2.1	72.2	21.8	4.2	1.7
7	ATLANTA	48.5	97.4	2.6	86.9	11.3	0.5	1.3
7	AUGUSTA	47.9	88.8	11.2	66.9	32.2	0.8	0.0
7	BIRMINGHAM	47.6	94.7	5.3	76.1	21.9	1.2	0.8
7	CHARLESTON	49.8	95.9	4.1	57.7	39.8	0.8	1.7
7	COLUMBIA SC	45.6	93.7	6.3	74.2	21.6	2.5	1.7
7	TUSCALOOSA	47.6	91.7	8.3	79.2	20.8	0.0	0.0
7	TUSKEGEE	47.5	97.3	2.7	79.8	19.8	0.4	0.0
8	BAY PINES	50.6	97.5	2.5	21.6	75.7	2.2	0.5
8	GAINESVILLE	49.6	96.0	4.0	45.1	50.1	2.7	2.1
8	MIAMI	49.6	99.0	1.0	45.6	44.1	9.3	1.0
8	TAMPA	49.5	96.0	4.0	37.2	55.3	5.7	1.8
8	W PALM BEACH	50.2	97.8	2.2	25.9	70.2	2.7	1.2
9	HUNTINGTON	49.0	99.1	0.9	19.0	81.0	0.0	0.0
9	LOUISVILLE	47.2	98.9	1.1	47.6	51.9	0.0	0.5
9	MEMPHIS	47.3	97.9	2.1	78.6	20.7	0.7	0.0
9	MOUNTAIN HOME	48.6	96.9	3.1	29.1	69.0	0.8	1.1
9	NASHVILLE	47.5	96.4	3.6	49.0	49.0	1.0	1.0
10	CHILLICOTHE	52.0	96.6	3.4	10.3	89.7	0.0	0.0
10	CINCINNATI	48.5	99.3	0.7	67.0	30.4	1.7	1.0
10	CLEVELAND	47.2	96.1	3.9	65.3	31.9	2.0	0.7
10	COLUMBUS OPC	48.3	98.4	1.6	57.6	34.4	4.8	3.2
10	DAYTON	47.0	95.2	4.8	63.5	35.1	0.5	1.0
10	NORTHEAST OHIO	47.7	100.0	0.0	54.2	41.1	1.9	2.8

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
11	ANN ARBOR HCS	47.1	95.9	4.1	44.2	49.1	3.7	3.0
11	BATTLE CREEK	48.5	98.9	1.1	44.9	47.8	4.0	3.2
11	DANVILLE	49.9	100.0	0.0	58.1	38.7	0.0	3.2
11	DETROIT	48.9	97.7	2.3	76.9	22.0	0.6	0.6
11	INDIANAPOLIS	47.3	94.4	5.6	57.2	41.1	0.0	1.7
11	N. INDIANA	49.2	94.4	5.6	25.2	69.2	1.9	3.7
12	CHICAGO WS	49.0	97.2	2.8	83.9	13.5	2.1	0.6
12	HINES	48.4	96.4	3.6	60.2	38.0	1.5	0.3
12	IRON MOUNTAIN	50.1	93.3	6.7	3.3	83.3	10.0	3.3
12	MADISON	49.9	98.7	1.3	17.3	81.3	0.0	1.3
12	MILWAUKEE	47.6	96.7	3.3	69.3	28.3	1.8	0.6
12	TOMAH	49.3	95.3	4.7	20.7	74.0	1.2	4.1
15	COLUMBIA MO	49.0	95.0	5.0	21.0	73.0	3.0	3.0
15	KANSAS CITY	47.6	100.0	0.0	57.8	38.6	1.8	1.8
15	SAINT LOUIS	47.2	98.2	1.8	74.1	24.1	1.4	0.5
15	TOPEKA	48.0	98.2	1.8	40.4	50.9	3.5	5.3
15	WICHITA	48.1	87.0	13.0	30.4	65.2	4.3	0.0
16	ALEXANDRIA	48.0	93.5	6.5	48.1	50.9	0.9	0.0
16	FAYETTEVILLE AR	49.9	98.7	1.3	14.0	83.3	1.3	1.3
16	GULF COAST HCS	49.6	96.7	3.3	35.0	60.2	3.7	1.2
16	HOUSTON	48.3	97.7	2.3	58.8	36.0	4.3	0.9
16	JACKSON	48.1	97.5	2.5	64.3	34.9	0.4	0.4
16	LITTLE ROCK	47.8	94.0	6.0	58.8	40.0	0.4	0.7
16	MUSKOGEE	49.5	97.0	3.0	22.8	72.3	1.0	4.0
16	NEW ORLEANS	49.0	96.7	3.3	70.0	28.9	1.1	0.0
16	OKLAHOMA CITY	48.0	88.4	11.6	48.8	41.9	4.7	4.7
16	SHREVEPORT	47.6	97.4	2.6	38.8	59.5	1.7	0.0
17	CENT. TEXAS HCS	48.4	96.5	3.5	31.9	59.8	7.3	1.0
17	DALLAS	48.0	95.4	4.6	64.8	30.1	2.9	2.2
17	SAN ANTONIO	48.0	95.3	4.7	15.3	56.3	25.9	2.5

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
18	EL PASO OPC	50.2	93.0	7.0	18.4	58.8	20.2	2.6
18	NEW MEXICO HCS	49.6	97.4	2.6	14.1	52.2	21.6	12.1
18	PHOENIX	48.6	97.7	2.3	23.6	64.7	7.5	4.2
18	TUCSON	50.5	95.4	4.6	13.0	71.2	13.5	2.3
18	W. TEXAS HCS	50.8	96.8	3.2	11.3	72.6	11.3	4.8
19	CHEYENNE	48.9	96.0	4.0	5.0	88.0	3.0	4.0
19	DENVER	49.3	94.8	5.2	37.3	46.7	9.8	6.2
19	MONTANA HCS	52.3	98.0	2.0	2.1	93.8	0.0	4.2
19	SALT LAKE CITY	50.0	96.4	3.6	7.5	84.1	2.8	5.7
19	SHERIDAN	51.4	97.5	2.5	4.1	90.9	2.5	2.5
19	SO COLORADO HCS	47.6	95.9	4.1	16.9	71.9	8.3	2.9
20	ANCHORAGE	48.3	95.0	5.0	20.8	55.0	9.2	15.0
20	BOISE	50.1	96.8	3.2	3.2	83.9	9.7	3.2
20	PORTLAND	48.7	97.2	2.8	14.3	77.5	4.2	4.0
20	ROSEBURG	50.4	97.8	2.2	10.7	81.7	4.0	3.6
20	SEATTLE	48.1	98.6	1.4	37.2	54.8	3.2	4.8
20	SPOKANE	48.9	97.4	2.6	7.8	81.9	2.1	8.3
20	WALLA WALLA	50.0	96.2	3.8	7.6	77.3	4.7	10.4
21	CENTRAL CA HCS	49.6	97.8	2.2	24.4	52.0	20.9	2.7
21	HONOLULU	48.3	96.0	4.0	17.4	40.6	5.4	36.6
21	NORTHERN CA HCS	49.3	95.7	4.3	52.9	38.1	7.3	1.7
21	PALO ALTO	48.4	88.0	12.0	34.8	52.4	8.6	4.3
21	SAN FRANCISCO	49.4	98.5	1.5	47.4	40.3	5.9	6.4
21	SIERRA NEV HCS	52.1	99.1	0.9	7.5	85.5	3.5	3.5
22	GREATER LA	48.6	97.6	2.4	56.8	29.2	11.7	2.2
22	LOMA LINDA	49.3	96.1	3.9	41.4	47.5	10.5	0.6
22	LONG BEACH	48.4	90.7	9.3	42.2	42.4	11.5	4.0
22	SAN DIEGO	47.2	90.9	9.1	29.1	54.3	11.7	4.9
22	SO NEVADA HCS	49.8	96.6	3.4	27.9	65.3	4.8	2.0

TABLE 3-2. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
23	CENTRAL IOWA	49.3	98.9	1.1	18.6	79.6	1.1	0.7
23	FARGO	48.3	95.6	4.4	4.8	75.6	1.6	18.1
23	GR. NEBRASKA	48.3	93.0	7.0	16.8	79.4	2.8	0.9
23	IOWA CITY	49.3	93.0	7.0	18.2	78.6	1.8	1.4
23	MINNEAPOLIS	47.8	99.3	0.7	44.4	43.4	5.4	6.8
23	OMAHA	47.8	94.1	5.9	39.8	57.6	0.8	1.7
23	SIOUX FALLS	49.0	100.0	0.0	7.0	78.9	0.0	14.0
	ALL SITES	48.6	96.5	3.5	46.5	45.2	5.4	2.8
	SITE AVERAGE	48.7	96.3	3.7	40.9	52.2	4.3	2.7
	SITE STD.DEV.	1.3	2.5	2.5	24.1	22.8	5.2	4.2

BLANK

TABLE 3-3. RESIDENCE AT INTAKE

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 03 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
1	BEDFORD	2.1	4.2	64.8	2.6	24.5	1.8	**30.8**	258	1.0	**258.0**
1	BOSTON	0.2	0.2	97.1	1.1	1.4	0.0	**1.8**	616	4.9	**125.7**
1	MANCHESTER	1.3	45.3	29.3	13.3	8.0	2.7	**54.7 ***	32	1.0	**32.0**
1	NORTHAMPTON	0.0	10.8	75.0	0.8	10.0	3.3	**20.8**	182	1.0	**182.0**
1	PROVIDENCE	0.5	2.5	88.7	4.4	3.9	0.0	**6.9**	189	1.3	**151.2**
1	TOGUS	4.6	23.1	41.5	12.3	18.5	0.0	**46.2**	35	1.0	**35.0**
1	WEST HAVEN	1.5	14.8	78.1	5.2	0.4	0.0	**16.8**	387	2.0	**193.5**
2	ALBANY	5.3	28.9	45.9	9.1	9.6	1.2	**43.7**	271	5.6	**48.4**
2	BUFFALO	7.1	26.4	40.6	6.8	18.6	0.5	**52.1 ***	181	2.0	**90.5**
2	CANANDAIGUA	10.4	28.7	29.3	6.5	17.6	7.5	**56.7 ***	110	1.0	**110.0**
2	SYRACUSE	11.6	25.0	41.3	5.1	16.3	0.7	**52.9 ***	128	4.0	**32.0**
3	BRONX	8.2	29.7	40.8	10.5	9.8	1.0	**47.7**	157	1.1	**142.7**
3	BROOKLYN	1.3	22.7	59.8	13.3	2.8	0.0	**26.9**	444	6.0	**74.0**
3	EAST ORANGE	0.0	32.5	25.4	23.7	15.9	2.5	**48.4**	139	2.5	**55.6**
3	MONTROSE	0.0	8.3	50.6	4.1	1.6	35.4	**9.9**	172	2.0	**86.0**
3	NEW YORK	1.2	33.6	38.0	25.2	2.0	0.0	**36.8**	158	8.5	**18.6**
3	NORTHPORT	0.0	4.3	84.0	0.6	11.0	0.0	**15.3**	138	1.0	**138.0**
4	ALTOONA	6.7	46.7	20.0	13.3	6.7	6.7	**60.0 ***	5	1.0	**5.0 ***
4	CLARKSBURG	10.9	7.9	44.6	7.9	28.7	0.0	**47.5**	53	1.0	**53.0**
4	COATESVILLE	0.4	28.7	45.4	21.1	4.4	0.0	**33.5**	167	1.0	**167.0**
4	ERIE	0.7	44.4	21.9	11.3	18.5	3.3	**63.6 ***	50	1.0	**50.0**
4	LEBANON	2.7	6.5	79.0	4.2	7.3	0.4	**16.4**	218	3.0	**72.7**
4	PHILADELPHIA	1.9	20.3	45.9	23.7	8.2	0.0	**30.4**	323	3.5	**92.3**
4	PITTSBURGH	5.6	28.6	42.5	9.8	10.9	1.5	**45.1**	139	4.0	**34.8**
4	WILKES-BARRE	5.2	15.1	58.6	11.2	7.8	2.2	**28.0**	162	2.9	**55.9**
4	WILMINGTON	0.0	15.5	50.4	13.7	11.1	9.3	**26.5**	145	1.0	**145.0**
5	BALTIMORE	7.0	32.7	35.5	22.0	2.7	0.0	**42.5**	253	2.0	**126.5**
5	PERRY POINT	7.9	9.7	68.4	3.4	9.7	0.8	**27.4**	273	2.0	**136.5**
5	WASHINGTON DC	6.1	16.3	63.0	11.5	2.6	0.4	**25.0**	343	5.0	**68.6**

TABLE 3-3. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 03 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
6	ASHEVILLE	0.0	14.2	67.5	6.7	10.8	0.8	**25.0**	89	1.0	**89.0**
6	DURHAM	0.0	8.5	63.1	22.3	6.2	0.0	**14.6**	111	2.0	**55.5**
6	FAYETTEVILLE NC	0.0	13.6	37.3	20.3	28.8	0.0	**42.4**	34	1.5	**22.7**
6	HAMPTON	0.8	22.5	32.7	21.4	21.5	1.1	**44.8**	339	3.0	**113.0**
6	RICHMOND	1.7	20.8	51.7	12.5	12.5	0.8	**35.0**	77	3.0	**25.7**
6	SALEM	0.7	4.6	81.5	12.6	0.7	0.0	**6.0**	142	1.0	**142.0**
6	SALISBURY	2.9	7.3	76.2	4.6	8.6	0.4	**18.8**	387	3.0	**129.0**
7	ATLANTA	3.7	15.9	51.2	19.3	6.4	3.5	**26.0**	420	3.5	**120.0**
7	AUGUSTA	2.5	14.5	43.4	12.0	27.7	0.0	**44.6**	134	2.0	**67.0**
7	BIRMINGHAM	0.4	34.4	27.0	22.1	15.6	0.4	**50.4**	120	4.0	**30.0**
7	CHARLESTON	8.8	34.5	18.9	13.0	23.1	1.7	**66.4** *	76	2.0	**38.0**
7	COLUMBIA SC	4.7	30.0	32.6	11.6	3.4	17.6	**38.2**	103	1.0	**103.0**
7	TUSCALOOSA	0.0	8.3	70.8	4.2	16.7	0.0	**25.0**	18	0.5	**33.3**
7	TUSKEGEE	2.8	28.3	49.4	17.8	1.6	0.0	**32.8**	166	2.0	**83.0**
8	BAY PINES	6.7	14.5	46.4	23.2	9.0	0.2	**30.2**	426	2.0	**213.0**
8	GAINESVILLE	18.7	19.5	40.1	17.2	4.3	0.2	**42.4**	470	4.0	**117.5**
8	MIAMI	4.1	9.4	41.5	35.1	6.4	3.6	**19.8**	301	8.6	**34.9**
8	TAMPA	8.0	12.6	47.3	25.7	5.8	0.7	**26.3**	330	5.0	**66.0**
8	W PALM BEACH	7.2	17.8	15.1	45.4	13.0	1.5	**38.0**	285	2.0	**142.5**
9	HUNTINGTON	12.3	13.2	61.4	7.0	4.4	1.8	**29.8**	78	2.5	**31.2**
9	LOUISVILLE	0.0	4.3	67.7	16.1	11.3	0.5	**15.6**	156	3.0	**52.0**
9	MEMPHIS	6.3	23.6	12.3	13.4	44.1	0.4	**74.0** *	146	2.0	**73.0**
9	MOUNTAIN HOME	1.5	16.9	56.5	8.8	13.1	3.1	**31.5**	170	2.0	**85.0**
9	NASHVILLE	0.5	8.1	48.9	19.4	22.0	1.1	**30.6**	127	3.0	**42.3**
10	CHILLICOTHE	0.0	14.3	46.4	3.6	35.7	0.0	**50.0**	14	1.0	**14.0** *
10	CINCINNATI	4.0	3.3	82.5	2.3	7.3	0.7	**14.6**	256	3.0	**85.3**
10	CLEVELAND	0.7	9.2	75.3	2.5	11.2	1.0	**21.2**	312	3.7	**84.3**
10	COLUMBUS OPC	0.0	14.4	65.6	11.2	8.0	0.0	**22.4**	96	1.5	**64.0**
10	DAYTON	1.9	9.6	74.2	10.5	3.8	0.0	**15.3**	177	4.0	**44.3**
10	NORTHEAST OHIO	0.9	19.8	56.6	2.8	8.5	11.3	**29.2**	63	1.0	**63.0**

TABLE 3-3. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 03 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
11	ANN ARBOR HCS	0.0	28.6	51.7	12.3	3.7	3.7	**32.3**	296	5.0	**59.2**
11	BATTLE CREEK	1.1	21.3	49.2	6.8	19.1	2.5	**41.5**	205	2.0	**102.5**
11	DANVILLE	19.4	35.5	35.5	9.7	0.0	0.0	**54.8 ***	14	1.0	**14.0 ***
11	DETROIT	0.0	0.9	69.0	29.0	0.9	0.3	**1.7**	341	4.7	**72.6**
11	INDIANAPOLIS	1.7	31.1	50.6	9.4	7.2	0.0	**40.0**	108	3.0	**36.0**
11	N. INDIANA	1.0	26.5	34.7	17.3	20.4	0.0	**48.0**	51	1.0	**51.0**
12	CHICAGO WS	0.7	14.1	71.3	11.3	1.6	1.0	**16.4**	557	4.5	**123.8**
12	HINES	3.3	33.1	47.3	12.0	3.6	0.6	**40.1**	197	3.0	**65.7**
12	IRON MOUNTAIN	6.7	16.7	10.0	10.0	56.7	0.0	**80.0 ***	6	0.5	**12.0 ***
12	MADISON	12.0	26.7	34.7	13.3	12.0	1.3	**50.7 ***	36	1.0	**36.0**
12	MILWAUKEE	12.5	26.8	24.3	9.3	25.6	1.6	**64.9 ***	105	3.4	**30.9**
12	TOMAH	23.1	21.9	21.3	7.7	24.3	1.8	**69.2 ***	49	1.0	**49.0**
15	COLUMBIA MO	4.0	19.0	37.0	20.0	20.0	0.0	**43.0**	57	1.0	**57.0**
15	KANSAS CITY	3.6	19.3	39.9	10.8	25.6	0.9	**48.4**	113	2.0	**56.5**
15	SAINT LOUIS	1.5	15.5	65.0	12.1	5.8	0.0	**22.8**	159	4.0	**39.8**
15	TOPEKA	0.0	15.8	75.4	8.8	0.0	0.0	**15.8**	48	1.0	**48.0**
15	WICHITA	0.0	13.0	34.8	17.4	34.8	0.0	**47.8**	12	0.5	**24.0**
16	ALEXANDRIA	0.0	13.2	56.6	19.8	10.4	0.0	**23.6**	81	2.0	**40.5**
16	FAYETTEVILLE AR	0.0	23.2	42.4	6.0	28.5	0.0	**51.7 ***	73	2.0	**36.5**
16	GULF COAST HCS	7.5	22.6	33.5	32.2	4.2	0.0	**34.3**	157	1.0	**157.0**
16	HOUSTON	4.6	12.4	51.4	21.8	7.4	2.4	**24.4**	621	4.0	**155.3**
16	JACKSON	2.9	18.7	54.8	12.9	10.8	0.0	**32.4**	163	3.0	**54.3**
16	LITTLE ROCK	0.7	21.8	53.6	20.9	2.0	0.9	**24.5**	331	7.1	**47.0**
16	MUSKOGEE	2.0	36.6	37.6	16.8	6.9	0.0	**45.5**	55	1.0	**55.0**
16	NEW ORLEANS	1.1	14.8	45.9	31.7	6.2	0.2	**22.1**	340	7.0	**48.6**
16	OKLAHOMA CITY	2.3	9.3	69.8	7.0	11.6	0.0	**23.3**	33	1.0	**33.0**
16	SHREVEPORT	2.6	13.9	51.3	2.6	28.7	0.9	**45.2**	62	2.0	**31.0**
17	CENT. TEXAS HCS	2.0	16.5	51.9	26.3	3.1	0.2	**21.7**	473	4.0	**118.3**
17	DALLAS	4.1	15.5	46.6	18.5	11.8	3.5	**31.4**	668	6.5	**102.8**
17	SAN ANTONIO	0.6	30.8	35.8	29.6	3.1	0.0	**34.6**	208	6.0	**34.7**

TABLE 3-3. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 03 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
18	EL PASO OPC	0.0	3.5	74.8	16.5	5.2	0.0	**8.7**	105	1.0	**105.0**
18	NEW MEXICO HCS	2.1	15.9	34.8	34.2	11.2	1.8	**29.2**	234	1.0	**234.0**
18	PHOENIX	10.0	19.3	35.5	29.3	5.4	0.4	**34.8**	655	4.0	**163.8**
18	TUCSON	6.4	10.7	28.4	49.1	4.9	0.5	**22.0**	303	3.0	**101.0**
18	W. TEXAS HCS	1.7	13.3	15.0	23.3	43.3	3.3	**58.3 ***	23	1.0	**23.0**
19	CHEYENNE	0.0	16.0	54.0	29.0	1.0	0.0	**17.0**	83	2.0	**41.5**
19	DENVER	1.6	9.8	66.8	20.2	1.6	0.0	**13.0**	267	2.0	**133.5**
19	MONTANA HCS	0.0	6.3	72.9	10.4	8.3	2.1	**14.6**	40	0.0	
19	SALT LAKE CITY	5.7	16.8	37.1	14.7	23.7	2.1	**46.1**	201	4.5	**44.7**
19	SHERIDAN	1.7	1.7	89.2	2.5	5.0	0.0	**8.3**	110	0.5	**220.0**
19	SO COLORADO HCS	0.0	24.3	38.9	31.4	4.6	0.8	**28.9**	168	2.0	**84.0**
20	ANCHORAGE	10.1	21.0	43.7	9.2	14.3	1.7	**45.4**	63	2.3	**27.4**
20	BOISE	23.3	20.0	40.0	13.3	3.3	0.0	**46.7**	16	1.0	**16.0 ***
20	PORTLAND	10.6	12.7	43.7	26.0	7.0	0.0	**30.3**	389	2.0	**194.5**
20	ROSEBURG	5.1	14.9	49.3	27.9	1.4	1.4	**21.4**	166	4.5	**36.9**
20	SEATTLE	0.6	15.0	59.4	22.1	2.9	0.0	**18.4**	398	2.0	**199.0**
20	SPOKANE	13.5	26.9	21.2	23.3	14.0	1.0	**54.4 ***	86	2.0	**43.0**
20	WALLA WALLA	3.3	32.7	36.5	20.4	2.8	4.3	**38.9**	120	4.2	**28.6**
21	CENTRAL CA HCS	13.5	34.1	28.3	18.4	5.4	0.4	**52.9 ***	104	2.0	**52.0**
21	HONOLULU	16.0	14.8	24.4	37.3	4.6	2.9	**35.4**	389	1.5	**259.3**
21	NORTHERN CA HCS	1.8	35.6	34.9	22.0	5.6	0.2	**43.0**	323	2.0	**161.5**
21	PALO ALTO	0.4	2.6	88.2	2.6	5.2	0.9	**8.3**	208	2.0	**104.0**
21	SAN FRANCISCO	15.1	14.9	36.9	21.1	11.4	0.7	**41.3**	335	7.7	**43.5**
21	SIERRA NEV HCS	12.9	11.2	22.8	44.2	7.6	1.3	**31.7**	150	2.0	**75.0**
22	GREATER LA	17.2	13.4	27.9	26.1	4.3	11.0	**35.0**	2,324	18.5	**125.6**
22	LOMA LINDA	13.8	14.4	42.0	23.6	6.3	0.0	**34.5**	114	1.0	**114.0**
22	LONG BEACH	4.3	26.3	36.7	20.6	6.1	6.0	**36.7**	592	2.0	**296.0**
22	SAN DIEGO	5.2	7.6	24.5	21.4	41.0	0.3	**53.8 ***	150	3.0	**50.0**
22	SO NEVADA HCS	11.7	13.6	38.8	28.6	6.5	0.7	**31.9**	495	1.0	**495.0**

TABLE 3-3. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 03 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
23	CENTRAL IOWA	2.6	13.3	76.7	5.6	0.4	1.5	**16.3**	222	1.0	**222.0**
23	FARGO	3.8	19.2	58.0	11.4	7.3	0.3	**30.3**	220	4.5	**48.9**
23	GR. NEBRASKA	8.8	20.2	53.5	11.4	4.4	1.8	**33.3**	74	1.0	**74.0**
23	IOWA CITY	27.2	26.5	26.5	11.8	7.0	1.1	**60.7 ***	104	2.0	**52.0**
23	MINNEAPOLIS	9.6	7.5	70.8	9.3	2.8	0.0	**19.9**	225	3.0	**75.0**
23	OMAHA	9.5	19.8	56.9	6.9	6.9	0.0	**36.2**	74	1.0	**74.0**
23	SIOUX FALLS	10.5	22.8	17.5	15.8	33.3	0.0	**66.7 ***	19	0.0	
	ALL SITES	6.4	17.6	45.9	18.5	9.0	2.6	**33.0**	26,519	330.5	**80.2**
	SITE AVERAGE	4.9	18.4	48.3	15.6	11.2	1.6	**34.5**	212	2.6	**88.2**
	SITE STD.DEV.	5.6	9.8	18.9	9.8	10.5	3.9	**16.1**	244	2.3	**70.2**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Sites that completed fewer than ten intake assessments in FY 2003 are excluded from this table.

TABLE 3-3V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

VISN	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	Not Strictly Homeless %	Literally Homeless Intakes N	FY 03 Outreach FTEE	Literally Homeless Intakes/ Clin. FTEE %
1	1.0	8.1	79.2	3.4	7.5	0.8	16.6	1,699	12.2	139.8
2	8.0	27.5	40.2	7.2	14.9	2.3	50.4	690	12.6	54.8
3	1.9	22.8	49.5	13.4	6.2	6.3	30.9	1,208	21.1	57.3
4	2.9	20.9	49.7	14.4	10.1	1.9	33.8	1,262	18.4	68.6
5	7.0	20.0	55.2	12.7	4.8	0.4	31.7	869	9.0	96.6
6	1.3	14.5	55.8	14.2	13.6	0.7	29.4	1,179	14.5	81.3
7	3.7	24.0	40.4	16.5	11.7	3.7	39.5	1,037	15.0	68.9
8	10.2	15.5	38.6	27.3	7.4	1.0	33.1	1,812	21.6	83.8
9	4.2	16.4	38.3	13.2	26.8	1.1	47.4	677	12.5	54.2
10	1.7	9.4	73.5	4.9	8.9	1.5	20.0	918	14.2	64.6
11	0.9	20.6	53.5	14.8	8.3	1.8	29.8	1,015	16.7	60.8
12	6.6	22.0	48.9	10.7	10.7	1.1	39.3	950	13.4	70.9
15	2.5	17.4	51.1	12.8	15.9	0.3	35.8	389	8.5	45.8
16	2.9	17.3	49.1	21.2	8.6	1.0	28.8	1,916	30.1	63.8
17	2.9	18.3	46.5	22.7	7.7	1.9	28.9	1,349	16.5	81.8
18	7.0	15.8	35.7	33.3	7.5	0.7	30.3	1,320	10.0	132.0
19	2.4	14.5	53.1	19.2	9.9	0.9	26.8	869	11.0	79.0
20	6.9	18.1	45.3	22.9	5.9	0.9	30.9	1,238	18.0	68.8
21	10.5	19.9	35.9	25.6	6.9	1.2	37.3	1,509	17.2	87.7
22	13.9	15.2	30.7	25.2	6.7	8.3	35.8	3,675	25.5	144.1
23	10.3	17.4	56.0	9.7	5.8	0.7	33.6	938	12.5	75.0
TOTAL	6.4	17.6	45.9	18.5	9.0	2.6	33.0	26,519	330.5	80.2
VISN AVERAGE	5.2	17.9	48.9	16.5	9.8	1.8	32.9	1,263	15.7	80.0
VISN STD.DEV	3.8	4.5	11.8	7.7	4.9	2.0	7.7	671	5.4	27.5

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
1	BEDFORD	12.4	7.1	9.1	1.3
1	BOSTON	16.8	8.1	3.5	1.7
1	MANCHESTER	9.2 *	16.9	1.9	2.0
1	NORTHAMPTON	10.5 *	9.8	7.8	1.9
1	PROVIDENCE	26.5	1.2	1.4	0.8
1	TOGUS	14.0	12.5	3.5	0.0
1	WEST HAVEN	15.0	11.2	2.7	1.0
2	ALBANY	10.9	14.5	3.3	1.4
2	BATH	12.7	12.8	3.4	1.1
2	BUFFALO	8.6 *	15.9	4.4	1.1
2	CANANDAIGUA	6.7 *	14.8	4.9	3.6
2	SYRACUSE	8.1 *	16.5	4.4	1.0
3	BRONX	14.0	12.4	2.9	0.6
3	BROOKLYN	16.4	10.9	2.0	0.7
3	EAST ORANGE	13.3	11.0	4.8	0.9
3	MONTROSE	13.3	3.5	2.3	10.9
3	NEW YORK	13.6	14.5	1.1	0.8
3	NORTHPORT	14.8	8.8	5.5	0.9
4	ALTOONA	4.5 *	16.4	5.5	3.7
4	CLARKSBURG	11.5	14.2	3.9	0.4
4	COATESVILLE	12.9	13.8	2.6	0.7
4	ERIE	6.5 *	18.1	3.8	1.6
4	LEBANON	20.4	6.0	3.0	0.5
4	PHILADELPHIA	13.1	10.4	6.0	0.5
4	PITTSBURGH	10.2 *	13.9	4.6	1.1
4	WILKES-BARRE	10.6 *	16.0	2.2	1.2
4	WILMINGTON	18.9	7.4	1.3	2.4
5	BALTIMORE	13.8	13.6	1.6	1.0
5	PERRY POINT	17.1	8.6	3.7	0.5
5	WASHINGTON DC	20.9	7.2	1.7	0.2
6	ASHEVILLE	17.7	6.2	4.5	1.6
6	DURHAM	19.9	6.9	2.3	0.9
6	FAYETTEVILLE NC	12.2	6.0	11.3	0.6
6	HAMPTON	13.8	9.1	5.8	1.3
6	RICHMOND	12.2	12.4	4.0	1.4
6	SALEM	16.4	9.2	3.8	0.7
6	SALISBURY	14.6	8.9	6.0	0.5
7	ATLANTA	20.1	6.0	2.3	1.6
7	AUGUSTA	12.6	11.3	5.2	1.0
7	BIRMINGHAM	11.3	12.8	5.1	0.7
7	CHARLESTON	8.2 *	17.5	3.5	0.8
7	COLUMBIA SC	10.7	11.7	1.3	6.3
7	TUSCALOOSA	18.1	5.4	6.0	0.5
7	TUSKEGEE	14.0	13.9	1.4	0.7

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
8	BAY PINES	17.2	8.6	3.6	0.6
8	GAINESVILLE	15.0	12.8	1.4	0.8
8	MIAMI	17.7	7.6	2.9	1.7
8	TAMPA	17.7	8.7	2.9	0.8
8	W PALM BEACH	15.2	9.9	4.0	1.0
9	HUNTINGTON	10.4 *	15.8	2.8	1.0
9	LOUISVILLE	22.6	4.8	1.7	0.8
9	MEMPHIS	6.9 *	18.4	4.2	0.6
9	MOUNTAIN HOME	13.4	10.3	5.2	1.1
9	NASHVILLE	19.1	4.9	5.1	0.9
10	CHILLICOTHE	11.7	11.1	6.3	0.9
10	CINCINNATI	17.2	8.9	3.3	0.6
10	CLEVELAND	14.9	9.5	4.3	1.3
10	COLUMBUS OPC	15.2	10.2	3.3	1.3
10	DAYTON	13.1	13.2	2.2	1.4
10	NORTHEAST OHIO	14.1	9.5	2.9	3.5
11	ANN ARBOR HCS	14.6	12.8	1.4	1.2
11	BATTLE CREEK	14.8	7.8	5.9	1.5
11	DANVILLE	13.5	16.5	0.0	0.0
11	DETROIT	16.9	11.0	1.3	0.9
11	INDIANAPOLIS	13.8	11.6	3.2	1.4
11	N. INDIANA	10.3 *	11.3	7.5	0.5
12	CHICAGO WS	21.9	6.2	1.4	0.5
12	HINES	15.2	12.6	1.6	0.6
12	IRON MOUNTAIN	10.4 *	14.6	5.1	0.0
12	MADISON	11.1	14.1	4.0	0.7
12	MILWAUKEE	9.8 *	14.1	5.0	1.0
12	TOMAH	8.2 *	14.6	6.4	0.8
15	COLUMBIA MO	14.6	10.3	4.2	1.0
15	KANSAS CITY	13.0	11.5	4.5	1.0
15	SAINT LOUIS	15.7	9.1	4.4	0.8
15	TOPEKA	21.0	8.8	0.2	0.0
15	WICHITA	10.3 *	15.7	2.8	1.3
16	ALEXANDRIA	19.2	6.1	4.4	0.3
16	FAYETTEVILLE AR	11.0	12.4	6.2	0.4
16	GULF COAST HCS	18.0	9.5	1.2	1.2
16	HOUSTON	15.6	7.6	5.3	1.5
16	JACKSON	15.2	10.3	4.0	0.6
16	LITTLE ROCK	11.9	13.6	3.6	0.9
16	MUSKOGEE	11.1	14.6	3.2	1.1
16	NEW ORLEANS	17.0	10.7	1.6	0.7
16	OKLAHOMA CITY	19.4	4.1	6.0	0.4
16	SHREVEPORT	11.4	9.9	7.9	0.8
17	CENT. TEXAS HCS	16.4	9.9	1.8	1.9
17	DALLAS	16.1	8.5	3.1	2.3
17	SAN ANTONIO	15.4	8.8	5.1	0.7

TABLE 3-4. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
18	EL PASO OPC	18.9	8.4	1.6	1.2
18	NEW MEXICO HCS	17.8	8.7	2.3	1.2
18	PHOENIX	14.0	11.5	3.2	1.4
18	TUCSON	17.0	9.9	2.0	1.2
18	W. TEXAS HCS	10.8	10.7	8.0	0.5
19	CHEYENNE	17.5	9.9	1.3	1.3
19	DENVER	24.7	4.3	0.5	0.5
19	MONTANA HCS	22.4	4.5	1.8	1.3
19	SALT LAKE CITY	13.3	10.8	4.7	1.3
19	SHERIDAN	15.3	8.6	6.1	0.0
19	SO COLORADO HCS	16.2	10.6	1.2	1.9
20	ANCHORAGE	12.6	12.1	3.7	1.6
20	BOISE	15.5	12.0	2.2	0.3
20	PORTLAND	18.8	8.8	2.0	0.4
20	ROSEBURG	19.9	7.9	1.4	0.7
20	SEATTLE	19.5	7.4	2.3	0.8
20	SPOKANE	11.6	14.2	2.8	1.5
20	WALLA WALLA	14.1	13.0	1.2	1.8
21	CENTRAL CA HCS	13.0	15.4	0.7	0.8
21	HONOLULU	16.6	10.8	1.5	1.1
21	NORTHERN CA HCS	15.2	10.3	2.2	2.3
21	PALO ALTO	10.5 *	3.2	15.1	1.2
21	SAN FRANCISCO	15.6	9.9	3.2	1.4
21	SIERRA NEV HCS	16.7	10.7	1.7	1.0
22	GREATER LA	13.8	11.2	1.7	3.3
22	LOMA LINDA	12.1	7.5	10.2	0.1
22	LONG BEACH	15.5	10.5	2.3	1.7
22	SAN DIEGO	12.6	4.3	12.0	1.1
22	SO NEVADA HCS	13.9	14.0	1.5	0.5
23	CENTRAL IOWA	19.5	8.9	1.0	0.5
23	FARGO	14.1	12.6	2.4	0.9
23	GR. NEBRASKA	14.1	12.0	2.8	1.2
23	IOWA CITY	9.1 *	18.6	1.4	0.9
23	MINNEAPOLIS	19.3	8.9	1.2	0.6
23	OMAHA	15.0	13.3	1.3	0.4
23	SIOUX FALLS	10.6 *	16.4	2.3	0.7
	ALL SITES	14.9	10.5	3.2	1.4
	SITE AVERAGE	14.5	10.7	3.6	1.2
	SITE STD.DEV.	3.9	3.5	2.4	1.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	BEDFORD	***3.6***	21.2	24.9	14.8	10.1	24.6
1	BOSTON	***0.2***	60.4	20.4	7.0	4.3	7.6
1	MANCHESTER	***1.4***	13.5	36.5	14.9	9.5	23.0
1	NORTHAMPTON	***0.0***	30.2	32.2	9.8	11.0	16.7
1	PROVIDENCE	***0.5***	1.0	88.7	6.4	2.5	1.0
1	TOGUS	***4.6***	15.4	36.9	10.8	12.3	10.8
1	WEST HAVEN	***1.5***	9.5	38.1	13.3	10.3	26.9
2	ALBANY	***5.7***	26.4	34.8	12.8	6.9	13.2
2	BUFFALO	***8.6***	33.8	33.5	8.6	8.1	7.3
2	CANANDAIGUA	***11.4***	29.3	35.8	10.7	2.6	10.1
2	SYRACUSE	***16.3 ****	26.4	21.4	10.1	10.1	15.6
3	BRONX	***14.0***	15.6	25.7	10.7	9.8	23.1
3	BROOKLYN	***1.6***	21.1	21.9	12.2	9.6	30.8
3	EAST ORANGE	***0.0***	5.9	7.7	5.6	5.6	74.9
3	MONTROSE	***0.3***	3.8	25.6	10.5	11.2	47.9
3	NEW YORK	***4.8***	23.3	23.3	6.4	14.1	28.1
3	NORTHPORT	***0.0***	34.8	31.1	12.2	11.6	9.8
4	ALTOONA	***20.0 ****	40.0	33.3	0.0	0.0	6.7
4	CLARKSBURG	***38.6 ****	28.7	11.9	5.0	7.9	7.9
4	COATESVILLE	***0.8***	28.3	34.9	14.3	7.8	14.0
4	ERIE	***1.3***	35.8	26.5	9.9	4.0	17.9
4	LEBANON	***4.2***	19.6	32.5	12.8	7.2	23.8
4	PHILADELPHIA	***3.7***	19.8	21.3	16.6	17.6	20.2
4	PITTSBURGH	***7.1***	24.6	25.7	16.4	16.0	9.3
4	WILKES-BARRE	***6.9***	43.1	30.6	6.5	4.3	8.2
4	WILMINGTON	***0.4***	13.7	54.6	19.4	8.4	0.9
5	BALTIMORE	***7.9***	14.7	21.9	11.3	9.9	34.1
5	PERRY POINT	***9.4***	9.7	29.0	15.4	20.1	16.2
5	WASHINGTON DC	***13.9***	7.0	43.0	13.7	9.1	13.0

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
6	ASHEVILLE	***0.0***	19.0	27.3	11.6	10.7	31.4
6	DURHAM	***0.0***	7.5	31.6	19.5	14.3	27.1
6	FAYETTEVILLE NC	***0.0***	15.3	28.8	11.9	11.9	32.2
6	HAMPTON	***1.9***	6.5	50.5	17.7	9.9	13.5
6	RICHMOND	***3.8***	34.4	28.2	12.2	7.6	13.7
6	SALEM	***0.7***	23.2	33.1	8.6	4.6	29.8
6	SALISBURY	***4.7***	26.1	21.0	15.4	10.5	21.2
7	ATLANTA	***4.9***	13.3	32.2	13.7	11.7	23.8
7	AUGUSTA	***4.1***	22.3	34.7	12.8	12.4	13.6
7	BIRMINGHAM	***0.8***	18.9	25.4	10.2	11.5	32.8
7	CHARLESTON	***13.8***	22.5	20.8	10.0	11.3	20.8
7	COLUMBIA SC	***6.0***	14.5	39.1	12.3	10.2	14.5
7	TUSCALOOSA	***0.0***	25.0	58.3	0.0	12.5	4.2
7	TUSKEGEE	***5.2***	29.4	33.3	12.7	8.7	10.3
8	BAY PINES	***8.3***	17.3	31.8	9.0	10.2	22.7
8	GAINESVILLE	***21.1 ****	11.4	21.1	12.9	11.1	21.5
8	MIAMI	***7.6***	19.4	28.0	12.1	6.8	25.2
8	TAMPA	***13.0***	22.5	29.3	12.8	9.3	13.0
8	W PALM BEACH	***13.2***	19.8	34.1	8.9	6.4	17.1
9	HUNTINGTON	***14.3***	29.5	28.6	5.4	5.4	16.1
9	LOUISVILLE	***0.5***	26.1	46.3	8.0	6.4	12.8
9	MEMPHIS	***13.4***	29.3	24.8	11.9	8.1	12.1
9	MOUNTAIN HOME	***2.7***	26.8	30.7	13.8	7.3	18.8
9	NASHVILLE	***0.5***	2.6	41.9	21.5	12.0	21.5
10	CHILLICOTHE	***0.0***	27.6	31.0	13.8	10.3	17.2
10	CINCINNATI	***6.3***	33.1	31.8	10.6	6.3	11.9
10	CLEVELAND	***1.2***	35.3	35.6	9.9	6.4	11.6
10	COLUMBUS OPC	***0.0***	22.4	28.0	12.0	10.4	27.2
10	DAYTON	***3.3***	30.1	28.2	22.5	8.1	7.7
10	NORTHEAST OHIO	***4.7***	17.8	44.9	6.5	7.5	17.8

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
11	ANN ARBOR HCS	***0.6***	12.6	26.8	10.0	11.3	38.7
11	BATTLE CREEK	***1.3***	19.1	24.3	16.7	9.2	26.1
11	DANVILLE	***19.4 ****	0.0	19.4	22.6	19.4	19.4
11	DETROIT	***0.9***	64.1	25.9	3.4	2.3	3.4
11	INDIANAPOLIS	***2.2***	20.6	36.7	15.6	12.8	12.2
11	N. INDIANA	***6.7***	19.0	39.0	12.4	8.6	14.3
12	CHICAGO WS	***2.8***	10.2	50.0	14.9	12.4	9.7
12	HINES	***4.5***	11.9	26.2	13.1	18.5	25.6
12	IRON MOUNTAIN	***6.7***	46.7	20.0	6.7	3.3	16.7
12	MADISON	***13.3***	18.7	21.3	20.0	20.0	6.7
12	MILWAUKEE	***16.8 ****	14.9	21.6	14.9	13.0	18.7
12	TOMAH	***24.9 ****	9.5	30.2	5.3	10.1	20.1
15	COLUMBIA MO	***7.0***	13.0	34.0	11.0	13.0	20.0
15	KANSAS CITY	***5.4***	9.4	23.8	14.3	13.9	33.2
15	SAINT LOUIS	***4.1***	30.9	35.5	12.0	5.1	12.0
15	TOPEKA	***0.0***	0.0	75.4	12.3	5.3	7.0
15	WICHITA	***0.0***	13.0	34.8	21.7	21.7	8.7
16	ALEXANDRIA	***0.0***	9.4	25.5	9.4	17.9	37.7
16	FAYETTEVILLE AR	***0.0***	21.9	29.1	13.2	7.3	28.5
16	GULF COAST HCS	***9.4***	22.1	25.8	9.4	7.4	25.8
16	HOUSTON	***5.3***	20.9	32.1	17.1	9.9	13.8
16	JACKSON	***4.6***	25.3	30.3	13.7	7.1	18.3
16	LITTLE ROCK	***0.7***	17.3	21.5	12.1	10.8	37.2
16	MUSKOGEE	***2.0***	18.8	34.7	12.9	11.9	19.8
16	NEW ORLEANS	***1.8***	33.6	36.2	11.6	7.8	9.1
16	OKLAHOMA CITY	***2.3***	4.7	32.6	23.3	9.3	27.9
16	SHREVEPORT	***2.6***	17.4	25.2	21.7	9.6	22.6
17	CENT. TEXAS HCS	***4.6***	28.9	24.0	9.6	9.8	22.3
17	DALLAS	***21.9 ****	24.2	22.1	9.6	6.7	15.3
17	SAN ANTONIO	***0.6***	2.2	42.8	18.4	12.8	23.1

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
18	EL PASO OPC	***0.0***	33.9	27.8	8.7	1.7	27.8
18	NEW MEXICO HCS	***5.9***	15.5	34.6	14.7	6.7	21.7
18	PHOENIX	***12.5***	29.5	26.8	7.1	7.1	15.4
18	TUCSON	***10.9***	35.3	24.4	6.3	3.3	19.8
18	W. TEXAS HCS	***3.2***	43.5	40.3	3.2	0.0	9.7
19	CHEYENNE	***0.0***	23.0	25.0	12.0	8.0	32.0
19	DENVER	***3.9***	7.5	40.7	19.5	12.7	15.0
19	MONTANA HCS	***2.1***	18.8	33.3	4.2	14.6	27.1
19	SALT LAKE CITY	***8.5***	17.5	30.3	8.5	10.5	24.4
19	SHERIDAN	***3.3***	29.2	30.0	12.5	10.0	15.0
19	SO COLORADO HCS	***0.4***	14.9	27.7	10.7	14.9	31.0
20	ANCHORAGE	***11.7***	23.3	35.8	9.2	9.2	10.8
20	BOISE	***30.0 ****	13.3	40.0	13.3	0.0	3.3
20	PORTLAND	***12.1***	19.2	29.6	12.3	9.5	16.0
20	ROSEBURG	***8.1***	7.7	19.8	19.8	16.7	27.0
20	SEATTLE	***1.2***	11.5	23.6	10.3	12.1	41.3
20	SPOKANE	***17.5 ****	18.6	22.7	16.5	6.2	18.6
20	WALLA WALLA	***3.8***	14.2	28.4	15.6	10.9	27.0
21	CENTRAL CA HCS	***18.8 ****	17.4	24.6	11.6	8.5	19.2
21	HONOLULU	***28.3 ****	16.7	17.0	9.0	6.5	21.7
21	NORTHERN CA HCS	***6.6***	11.6	21.1	14.2	10.4	35.8
21	PALO ALTO	***0.4***	8.6	20.3	22.8	13.8	30.6
21	SAN FRANCISCO	***17.7 ****	14.6	26.0	10.9	8.8	20.5
21	SIERRA NEV HCS	***16.0 ****	27.1	24.4	8.0	6.7	17.8
22	GREATER LA	***21.0 ****	20.0	28.9	8.2	6.5	12.1
22	LOMA LINDA	***23.6 ****	9.0	27.0	17.4	11.8	11.2
22	LONG BEACH	***5.2***	18.3	32.9	15.2	13.8	14.4
22	SAN DIEGO	***42.8 ****	12.2	16.2	8.0	8.6	12.2
22	SO NEVADA HCS	***11.9***	48.5	26.3	3.4	4.9	5.0

TABLE 3-5. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
23	CENTRAL IOWA	***2.6***	13.3	20.7	34.4	11.5	17.4
23	FARGO	***4.7***	19.6	24.9	4.7	12.6	33.4
23	GR. NEBRASKA	***9.6***	21.1	25.4	14.0	3.5	25.4
23	IOWA CITY	***29.9 ****	23.7	19.1	5.0	3.6	9.4
23	MINNEAPOLIS	***13.2***	31.7	38.1	6.8	4.3	6.0
23	OMAHA	***12.2***	9.6	22.6	6.1	10.4	39.1
23	SIOUX FALLS	***12.3***	22.8	31.6	3.5	10.5	19.3
	ALL SITES	***9.4***	21.0	29.2	11.6	9.1	18.8
	SITE AVERAGE	***7.4***	20.7	30.4	12.0	9.4	19.5
	SITE STD.DEV.	***8.3***	11.2	10.4	5.2	4.1	10.6

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-5V. LENGTH OF HOMELESSNESS BY VISN

VISN	No Time Homeless %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	1.3	29.1	34.4	10.6	7.8	16.2
2	9.7	29.0	32.1	10.8	6.9	11.5
3	3.4	16.6	22.0	10.0	10.0	36.8
4	5.5	25.4	30.1	13.7	10.4	13.9
5	10.5	10.4	31.6	13.4	12.7	21.2
6	2.4	17.1	34.8	15.3	9.9	20.1
7	5.5	18.9	31.5	12.1	11.1	20.0
8	13.6	17.1	28.1	11.2	9.2	20.2
9	7.7	24.5	31.8	12.5	8.0	15.2
10	3.1	30.7	33.2	12.3	7.3	13.3
11	1.9	27.3	27.9	11.2	8.8	22.1
12	8.8	12.5	35.4	13.6	13.7	15.9
15	4.5	16.8	34.7	13.1	10.2	20.3
16	3.5	22.0	29.7	14.0	9.4	20.8
17	13.1	22.1	26.1	11.0	8.6	18.8
18	10.0	28.9	28.2	8.3	5.7	18.0
19	4.2	16.1	32.1	12.3	11.9	23.1
20	8.6	15.3	26.5	13.3	10.7	25.1
21	16.2	15.3	21.7	12.1	8.8	24.9
22	18.6	22.2	28.5	9.0	7.7	11.6
23	12.2	21.0	25.7	11.6	8.0	19.6
TOTAL	9.4	21.0	29.2	11.6	9.1	18.8
VISN AVERAGE	7.8	20.9	29.8	12.0	9.4	19.5
VISN STD.DEV	4.9	5.9	4.0	1.7	2.0	5.6

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**
1	BEDFORD	518		35	32	41	31	**-10**		26	41	22	25	**3**
1	BOSTON	523	3	6	1	1	2	**1**	60	55	49	57	61	**4**
1	MANCHESTER	608		29	39	47	55	**8**		35	18	19	15	**-4**
1	NORTHAMPTON	631		6	24	10	21	**11 ***		37	27	22	30	**8**
1	PROVIDENCE	650	7	5	5	4	7	**3**	2	1	1	2	2	**0**
1	TOGUS	402		33	41	53	46	**-7**		8	15	37	20	**-17**
1	WEST HAVEN	689	19	23	16	13	17	**4**	18	21	16	19	11	**-8**
1	WHITE RIVER JCT	405		36						29				
2	ALBANY	500	41	45	38	43	44	**1**	36	37	29	34	32	**-2**
2	BATH	514	19	31					26	25				
2	BUFFALO	528	27	38	49	49	52	**3**	24	40	33	34	42	**8**
2	CANANDAIGUA	532	30	55	56	54	57	**3**	42	65	68	58	41	**-17**
2	SYRACUSE	670	41	27	44	49	53	**4**	28	36	43	42	43	**1**
3	BRONX	526	41	41	51	53	48	**-5**	21	33	26	27	30	**3**
3	BROOKLYN	527	32	26	25	27	27	**0**	13	16	19	27	23	**-4**
3	EAST ORANGE	561	46	47	58	58	48	**-10**	44	26	26	10	6	**-4**
3	MONTROSE	620		24	47	7	10	**3**		13	12	6	4	**-2**
3	NEW YORK	630	29	44	43	50	37	**-13**	32	43	37	29	28	**-1**
3	NORTHPORT	632			12	35	15	**-20**			31	43	35	**-8**
4	ALTOONA	503			57	73	60	**-13**			48	77	60	**-17**
4	BUTLER	529			28						40			
4	CLARKSBURG	540			64	60	48	**-12**			32	64	67	**3**
4	COATESVILLE	542		14	27	21	34	**13 ***		55	49	39	29	**-10**
4	ERIE	562			58	57	64	**7**			46	40	37	**-3**
4	LEBANON	595	27	28	14	20	16	**-4**	28	23	25	24	24	**0**
4	PHILADELPHIA	642	9	23	34	30	30	**0**	40	30	36	32	23	**-9**
4	PITTSBURGH	645	39	34	51	55	45	**-10**	31	35	32	31	32	**1**
4	WILKES-BARRE	693	17	28	24	29	28	**-1**	56	39	47	51	50	**-1**
4	WILMINGTON	460		26	29	17	27	**10**		35	22	18	14	**-4**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**
5	BALTIMORE	512	40	40	36	41	43	**2**	27	23	16	19	23	**4**
5	PERRY POINT	641	45	52	37	40	27	**-13**	39	43	20	27	19	**-8**
5	WASHINGTON DC	688	17	25	31	27	25	**-2**	15	15	21	20	21	**1**
6	ASHEVILLE	637	64	77	55	54	25	**-29**	29	27	22	15	19	**4**
6	BECKLEY	517	16	18	10	24			53	59	48	52		
6	DURHAM	558	35	10	19	33	15	**-18**	38	26	12	5	8	**3**
6	FAYETTEVILLE NC	565	67	43	39	52	42	**-10**	31	24	23	20	15	**-5**
6	HAMPTON	590	15	21	34	44	45	**1**	1	5	12	13	8	**-5**
6	RICHMOND	652	74	50	50	44	35	**-9**	42	28	44	33	38	**5**
6	SALEM	658	0	7	8	3	6	**3**	17	21	27	24	24	**0**
6	SALISBURY	659	14	6	10	15	19	**4**	15	9	12	22	31	**9**
7	ATLANTA	508	18	23	33	30	26	**-4**	10	21	30	32	18	**-14**
7	AUGUSTA	509	42	42	44	47	45	**-2**	27	26	34	30	26	**-4**
7	BIRMINGHAM	521	49	55	47	55	50	**-5**	31	28	27	22	20	**-2**
7	CHARLESTON	534	58	57	58	62	66	**4**	47	46	34	47	36	**-11**
7	COLUMBIA SC	544		58	55	34	38	**4**		44	20	23	20	**-3**
7	TUSCALOOSA	679		47	8	54	25	**-29**		28	15	85	25	**-60**
7	TUSKEGEE	680	44	56	33	30	33	**3**	27	28	25	29	35	**6**
8	BAY PINES	516		45	31	29	30	**1**		23	28	29	26	**-3**
8	GAINESVILLE	573	31	37	30	43	42	**-1**	29	33	33	37	33	**-4**
8	MIAMI	546	15	16	18	19	20	**1**	21	17	19	19	27	**8**
8	TAMPA	673	32	24	39	36	26	**-10**	33	29	29	40	36	**-4**
8	W PALM BEACH	548		28	30	32	38	**6**		35	40	30	33	**3**
9	HUNTINGTON	581	50	47	44	39	30	**-9**	45	51	44	46	44	**-2**
9	LEXINGTON	596		45	62	46				25	17	36		
9	LOUISVILLE	603	41	24	21	11	16	**5**	13	40	38	29	27	**-2**
9	MEMPHIS	614		60	57	69	74	**5**		31	23	27	43	**16 ***
9	MOUNTAIN HOME	621	44	42	44	38	32	**-6**	28	25	38	37	30	**-7**
9	NASHVILLE	626	16	33	39	23	31	**8**	17	12	12	5	3	**-2**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**
10	CHILLICOTHE	538		88	52	35	50	**15 ***		27	39	36	28	**-8**
10	CINCINNATI	539	3	44	13	18	15	**-3**	31	24	34	34	39	**5**
10	CLEVELAND	541	27	31	27	22	21	**-1**	28	37	46	29	37	**8**
10	COLUMBUS OPC	757	1	30	31	26	22	**-4**	52	31	17	27	22	**-5**
10	DAYTON	552	19	33	44	36	15	**-21**	30	55	60	40	34	**-6**
10	NORTHEAST OHIO	961		42	49	45	29	**-16**		39	36	29	22	**-7**
11	ANN ARBOR HCS	506	26	27	32	37	32	**-5**	23	20	13	11	13	**2**
11	BATTLE CREEK	515	36	23	33	50	42	**-8**	44	54	42	17	21	**4**
11	DANVILLE	550		40	29	53	55	**2**		23	16	25	19	**-6**
11	DETROIT	553	22	5	1	1	2	**1**	39	46	65	69	65	**-4**
11	INDIANAPOLIS	583	25	20	31	25	40	**15 ***	34	31	41	24	23	**-1**
11	N. INDIANA	610		38	26	34	48	**14 ***		38	39	26	26	**0**
11	SAGINAW	655			37	27					16	13		
12	CHICAGO WS	537	10	10	20	16	16	**0**	34	19	9	14	13	**-1**
12	HINES	578	27	39	28	39	40	**1**	11	15	14	17	16	**-1**
12	IRON MOUNTAIN	585		61	63	62	80	**18 ***		63	42	36	53	**17 ***
12	MADISON	607			66	61	51	**-10**			41	20	32	**12 ***
12	MILWAUKEE	695	53	66	60	61	65	**4**	36	31	34	32	32	**0**
12	TOMAH	676	73	73	65	75	69	**-6**	29	47	41	33	34	**1**
15	COLUMBIA MO	543			33		43				22		20	
15	KANSAS CITY	589	22	24	39	26	48	**22 ***	23	13	20	16	15	**-1**
15	SAINT LOUIS	657	16	9	15	14	23	**9**	8	2	8	10	35	**25 ***
15	TOPEKA	677		52	12	14	16	**2**		11	0	2	0	**-2**
15	WICHITA	452			44	18	48	**30 ***			23	27	13	**-14**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**
16	ALEXANDRIA	502			27	38	24	**-14**			21	14	9	**-5**
16	FAYETTEVILLE AR	564		48	63	48	52	**4**		41	43	33	22	**-11**
16	GULF COAST HCS	520			36	44	34	**-10**			32	46	32	**-14**
16	HOUSTON	580	24	33	29	27	24	**-3**	16	20	24	19	26	**7**
16	JACKSON	586	30	35	27	27	32	**5**	35	34	45	39	30	**-9**
16	LITTLE ROCK	598	24	33	27	27	25	**-2**	16	16	22	24	18	**-6**
16	MUSKOGEE	623		30	33	40	46	**6**		17	30	21	21	**0**
16	NEW ORLEANS	629	4	8	20	21	22	**1**	2	9	23	38	35	**-3**
16	OKLAHOMA CITY	635	19	33	46	23	23	**0**	18	37	26	21	7	**-14**
16	SHREVEPORT	667		22	18	35	45	**10**		2	21	22	20	**-2**
17	CENT. TEXAS HCS	674		19	14	17	22	**5**		11	21	33	34	**1**
17	DALLAS	549	30	45	37	32	31	**-1**	26	39	52	44	46	**2**
17	SAN ANTONIO	671	16	24	32	25	35	**10**	3	2	1	2	3	**1**
18	EL PASO OPC	756			15	18	9	**-9**			18	17	34	**17 ***
18	NEW MEXICO HCS	501		32	35	34	29	**-5**		50	33	30	21	**-9**
18	PHOENIX	644	24	29	26	32	35	**3**	40	28	32	46	42	**-4**
18	TUCSON	678	12	16	13	22	22	**0**	33	37	33	44	46	**2**
18	W. TEXAS HCS	519		54	25	46	58	**12 ***		39	17	22	47	**25 ***
19	CHEYENNE	442	16	32	16	18	17	**-1**	28	23	21	17	23	**6**
19	DENVER	554	3	3	3	12	13	**1**	5	4	2	5	11	**6**
19	MONTANA HCS	436				27	15	**-12**				26	21	**-5**
19	SALT LAKE CITY	660	25	20	25	36	46	**10**	21	16	22	27	26	**-1**
19	SHERIDAN	666			33	16	8	**-8**			57	57	33	**-24**
19	SO COLORADO HCS	567			30	31	29	**-2**			23	24	15	**-9**

TABLE 3-6. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**
20	ANCHORAGE	463	30	25	11	24	45	**21 ***	41	42	37	24	35	**11 ***
20	BOISE	531		42	53	53	47	**-6**		20	27	26	43	**17 ***
20	PORTLAND	648	27	27	21	20	30	**10**	24	25	22	24	31	**7**
20	ROSEBURG	653	19	23	20	20	21	**1**	19	19	19	13	16	**3**
20	SEATTLE	663	14	20	19	18	18	**0**	22	18	17	15	13	**-2**
20	SPOKANE	668	55	63	48	40	54	**14 ***	42	48	40	37	36	**-1**
20	WALLA WALLA	687	43	47	48	46	39	**-7**	26	14	19	25	18	**-7**
21	CENTRAL CA HCS	570		48	54	50	53	**3**		51	52	42	36	**-6**
21	HONOLULU	459		22	23	29	35	**6**		20	38	46	45	**-1**
21	NORTHERN CA HCS	612		23	29	35	43	**8**		7	10	17	18	**1**
21	PALO ALTO	640		19	43	23	8	**-15**		18	24	24	9	**-15**
21	SAN FRANCISCO	662	25	29	33	31	41	**10**	25	25	22	22	32	**10 ***
21	SIERRA NEV HCS	654		27	39	26	32	**6**		37	40	42	43	**1**
22	GREATER LA	691	43	43	44	37	35	**-2**	24	23	33	40	41	**1**
22	LOMA LINDA	605	41	26	23	36	35	**-1**	32	20	17	32	33	**1**
22	LONG BEACH	600	24	39	52	40	37	**-3**	15	15	27	32	24	**-8**
22	SAN DIEGO	664	35	31	37	50	54	**4**	17	17	20	47	55	**8**
22	SO NEVADA HCS	593		16	16	24	32	**8**		44	48	60	60	**0**
23	CENTRAL IOWA	555			20	12	16	**4**			34	24	16	**-8**
23	FARGO	437	35	32	30	35	30	**-5**	28	20	20	24	24	**0**
23	GR. NEBRASKA	597			46	29	33	**4**			31	28	31	**3**
23	IOWA CITY	584		67	57	56	61	**5**		49	53	52	54	**2**
23	MINNEAPOLIS	618	3	2	10	11	20	**9**	9	5	16	35	45	**10 ***
23	OMAHA	636			70	46	36	**-10**			62	39	22	**-17**
23	SIOUX FALLS	438		46	59	52	67	**15 ***		24	33	37	35	**-2**
	ALL SITES		29	32	34	33	33	**0**	26	27	29	30	30	**0**
	SITE AVERAGE		29	33	34	34	35	**0**	27	28	29	30	28	**-1**
	SITE STD.DEV.		17	17	16	16	16	**10**	13	14	14	15	14	**10**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-6V. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 1999-2003, BY VISN

	% Not Strictly Homeless						% Homeless < 1 Month					
VISN	FY 99	FY 00	FY 01	FY 02	FY 03	Diff. FY 02-03	FY 99	FY 00	FY 01	FY 02	FY 03	Diff. FY 02-03
1	8	16	19	16	17	1	37	32	30	29	30	1
2	33	44	47	49	50	2	32	46	43	42	39	-3
3	36	37	42	40	31	-9	25	27	24	23	20	-3
4	22	26	34	34	34	0	39	35	36	35	31	-4
5	31	37	34	36	32	-4	25	25	19	22	21	-1
6	24	21	26	35	29	-5	16	15	19	18	20	2
7	38	48	43	41	40	-2	25	31	29	32	24	-7
8	23	26	30	33	33	0	27	26	28	32	31	-1
9	41	38	44	44	47	3	29	30	28	27	32	5
10	18	36	34	28	20	-8	34	40	39	33	34	1
11	27	21	24	29	30	1	36	39	39	30	29	-1
12	45	50	40	39	39	0	31	28	22	21	21	1
15	20	21	28	22	36	14	19	8	14	14	21	7
16	21	29	29	29	29	0	16	19	27	26	26	0
17	26	37	30	26	29	3	20	25	31	32	35	4
18	15	23	23	29	30	1	35	33	32	40	39	-1
19	13	13	16	27	27	0	14	10	17	25	20	-5
20	28	30	28	26	31	5	25	24	23	21	24	3
21	25	29	37	31	37	6	25	27	29	28	31	4
22	41	38	42	37	36	-1	23	24	32	41	41	0
23	17	22	37	33	34	1	17	16	35	36	33	-3
TOTAL	29	32	34	33	33	0	26	27	29	30	30	0
VISN AVERAGE	26	31	33	33	33	0	26	27	28	29	29	0
VISN STD.DEV	10	10	9	8	8	5	8	10	8	8	7	4

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	52.1	71.0	40.5	80.0	65.4	***91.5***	53.8	82.1
1	BOSTON	61.1	60.9	41.0	70.9	61.2	***83.4***	48.7	77.4
1	MANCHESTER	74.7	73.3	46.7	74.7	58.7	***89.3***	44.0	66.7
1	NORTHAMPTON	69.7	79.7	58.6	88.0	88.0	***98.8***	77.3	92.4
1	PROVIDENCE	46.8	64.0	36.0	74.9	66.0	***96.6***	44.3	81.3
1	TOGUS	36.4	59.1	9.1	59.1	50.0	***81.8***	27.3	48.5
1	WEST HAVEN	60.6	65.6	48.4	77.0	78.5	***94.4***	61.1	88.6
2	ALBANY	54.3	56.9	40.0	65.7	68.7	***86.2***	48.2	75.2
2	BUFFALO	50.5	52.4	50.3	67.5	40.3	***79.8***	28.0	73.3
2	CANANDAIGUA	42.0	57.7	52.4	69.1	46.9	***81.8***	34.2	72.3
2	SYRACUSE	69.9	64.5	43.5	72.1	62.7	***87.7***	47.1	75.0
3	BRONX	46.4	53.2	62.7	73.4	51.6	***88.3***	36.7	67.2
3	BROOKLYN	48.4	55.7	53.5	68.4	58.0	***80.7***	45.6	62.6
3	EAST ORANGE	47.4	49.1	51.9	66.1	30.8	***74.7***	22.1	77.9
3	MONTROSE	57.0	69.4	59.6	85.7	59.6	***90.8***	54.5	69.4
3	NEW YORK	33.2	46.4	42.0	56.8	33.6	***68.4 ****	22.0	57.6
3	NORTHPORT	49.4	73.4	49.1	78.6	54.3	***91.3***	41.6	71.1
4	ALTOONA	66.7	80.0	40.0	80.0	26.7	***86.7***	20.0	80.0
4	CLARKSBURG	63.4	37.6	25.7	44.6	87.1	***93.1***	38.6	73.3
4	COATESVILLE	51.0	49.4	62.0	76.0	59.3	***87.8***	47.5	75.9
4	ERIE	60.3	43.0	20.5	54.3	56.3	***77.5***	33.1	67.5
4	LEBANON	89.5	74.5	67.8	78.7	52.1	***89.9***	40.8	85.0
4	PHILADELPHIA	69.1	65.0	63.9	78.8	72.7	***93.1***	58.4	84.5
4	PITTSBURGH	37.7	65.7	59.3	77.2	40.7	***84.3***	33.6	81.7
4	WILKES-BARRE	67.7	69.8	43.1	77.6	56.5	***92.2***	41.8	77.6
4	WILMINGTON	49.8	59.5	38.8	69.2	38.3	***88.5***	18.9	61.2
5	BALTIMORE	58.8	61.0	63.7	78.8	36.3	***86.0***	29.1	67.3
5	PERRY POINT	62.0	79.6	74.9	91.4	45.2	***96.3***	40.2	79.6
5	WASHINGTON DC	68.5	54.8	58.5	78.3	60.2	***94.6***	43.9	78.3

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** *%*	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
6	ASHEVILLE	53.7	80.2	57.0	88.4	28.1	***90.1***	26.4	74.4
6	DURHAM	74.3	59.6	59.6	73.5	58.1	***89.7***	41.9	82.4
6	FAYETTEVILLE NC	51.7	53.3	46.7	66.7	45.0	***73.3***	38.3	70.0
6	HAMPTON	38.5	60.8	50.6	75.6	40.4	***86.6***	29.5	76.0
6	RICHMOND	38.3	62.4	64.7	76.7	36.8	***84.2***	29.3	83.5
6	SALEM	58.3	67.5	45.0	77.5	15.9	***80.8***	12.6	74.2
6	SALISBURY	70.8	73.3	67.2	85.7	49.0	***92.0***	42.7	82.4
7	ATLANTA	53.1	55.4	54.9	70.3	35.7	***78.7***	27.4	71.5
7	AUGUSTA	47.5	72.3	66.9	88.4	68.2	***97.5***	59.1	84.7
7	BIRMINGHAM	51.6	77.7	81.0	97.6	35.6	***98.4***	34.8	80.5
7	CHARLESTON	60.2	80.9	53.1	86.3	47.3	***95.9***	37.8	75.5
7	COLUMBIA SC	42.6	54.4	50.2	65.0	37.6	***75.1***	27.4	57.0
7	TUSCALOOSA	58.3	75.0	66.7	87.5	33.3	***91.7***	29.2	95.8
7	TUSKEGEE	49.0	75.9	76.7	88.3	74.3	***95.3***	67.3	73.5
8	BAY PINES	48.6	53.9	24.2	59.6	19.7	***67.7 ****	11.6	58.7
8	GAINESVILLE	61.3	39.7	26.2	46.5	50.2	***68.3 ****	28.4	55.2
8	MIAMI	51.4	61.4	47.9	74.4	48.4	***87.2***	35.6	65.2
8	TAMPA	64.6	50.3	38.9	56.5	54.9	***76.9***	34.5	64.6
8	W PALM BEACH	51.6	70.7	46.4	78.8	44.8	***85.5***	38.1	70.5
9	HUNTINGTON	45.1	31.9	11.2	37.9	49.1	***69.8 ****	17.2	55.8
9	LOUISVILLE	54.3	65.4	48.4	79.8	51.1	***89.4***	41.5	72.3
9	MEMPHIS	49.3	69.5	69.5	82.5	45.0	***92.3***	35.3	87.8
9	MOUNTAIN HOME	59.8	72.4	52.1	80.8	46.0	***88.5***	38.3	80.5
9	NASHVILLE	25.7	71.4	68.2	85.9	46.9	***92.7***	40.1	87.4
10	CHILLICOTHE	55.2	72.4	37.9	75.9	86.2	***93.1***	69.0	82.8
10	CINCINNATI	43.9	58.4	60.7	79.2	66.0	***91.7***	53.5	81.8
10	CLEVELAND	46.3	66.5	62.3	78.3	40.6	***86.2***	32.8	78.3
10	COLUMBUS OPC	56.0	55.2	48.0	68.0	53.6	***87.2***	34.4	74.4
10	DAYTON	52.2	66.2	60.5	69.5	36.7	***81.4***	24.8	78.0
10	NORTHEAST OHIO	52.3	68.2	55.1	82.2	50.5	***88.8***	43.9	79.4

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** *%*	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
11	ANN ARBOR HCS	70.8	68.6	52.2	75.8	90.5	***97.2***	69.0	75.1
11	BATTLE CREEK	55.6	69.8	55.6	77.0	41.4	***82.4***	36.1	81.3
11	DANVILLE	71.0	19.4	6.5	22.6	41.9	***48.4 ****	16.1	48.4
11	DETROIT	54.0	47.4	55.7	72.1	40.5	***80.5***	32.2	71.6
11	INDIANAPOLIS	55.6	58.3	47.2	72.2	46.7	***90.0***	28.9	71.1
11	N. INDIANA	59.3	45.4	24.1	50.0	20.4	***58.3 ****	12.0	61.1
12	CHICAGO WS	49.7	66.6	60.1	80.7	35.3	***90.0***	26.0	74.6
12	HINES	61.7	57.9	59.1	73.9	78.9	***91.1***	61.7	70.9
12	IRON MOUNTAIN	43.3	76.7	30.0	80.0	73.3	***86.7***	66.7	83.3
12	MADISON	60.0	65.3	25.3	68.0	48.0	***78.7***	37.3	64.0
12	MILWAUKEE	54.6	58.7	54.1	71.7	56.2	***82.1***	45.9	73.7
12	TOMAH	56.8	48.5	25.4	56.8	65.1	***81.1***	40.8	80.5
15	COLUMBIA MO	61.0	63.0	34.0	68.0	69.0	***92.0***	45.0	78.8
15	KANSAS CITY	45.7	67.7	60.5	85.7	46.2	***91.5***	40.4	85.7
15	SAINT LOUIS	48.6	66.8	66.4	81.8	45.9	***91.8***	35.9	80.0
15	TOPEKA	68.4	42.1	26.3	50.9	73.7	***82.5***	42.1	63.2
15	WICHITA	65.2	65.2	60.9	87.0	73.9	***95.7***	65.2	87.0
16	ALEXANDRIA	59.8	60.7	49.5	75.7	68.2	***86.9***	57.0	78.5
16	FAYETTEVILLE AR	68.9	64.2	45.0	76.2	80.1	***94.0***	62.3	79.5
16	GULF COAST HCS	55.5	55.3	36.6	66.3	41.1	***76.8***	30.5	62.4
16	HOUSTON	48.9	63.8	61.4	74.1	42.1	***85.3***	30.9	70.0
16	JACKSON	53.5	66.0	66.0	84.6	39.4	***91.3***	32.8	81.3
16	LITTLE ROCK	68.9	72.0	62.6	85.2	63.8	***92.8***	56.2	84.6
16	MUSKOGEE	69.3	52.5	28.7	59.4	52.5	***82.2***	29.7	68.3
16	NEW ORLEANS	65.9	69.2	65.1	86.7	58.3	***96.7***	48.3	82.7
16	OKLAHOMA CITY	51.2	62.8	41.9	74.4	58.1	***100.0***	32.6	90.7
16	SHREVEPORT	56.9	71.6	63.8	82.8	51.7	***92.2***	42.2	74.1
17	CENT. TEXAS HCS	58.5	40.8	28.9	52.9	54.0	***78.7***	28.3	62.1
17	DALLAS	46.9	59.0	61.9	78.7	51.5	***88.2***	42.0	67.4
17	SAN ANTONIO	63.6	64.4	41.3	75.9	64.4	***95.9***	44.4	77.9

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
18	EL PASO OPC	36.5	46.1	24.3	53.0	44.3	***69.6 ****	27.8	56.5
18	NEW MEXICO HCS	57.8	60.1	28.2	67.8	48.9	***82.2***	34.5	56.9
18	PHOENIX	49.6	46.0	34.6	58.6	49.1	***75.0***	32.7	59.4
18	TUCSON	59.6	48.5	31.0	55.1	41.4	***72.1 ****	24.4	60.2
18	W. TEXAS HCS	50.0	72.6	29.0	75.8	24.2	***82.3***	17.7	82.3
19	CHEYENNE	53.0	65.0	21.0	67.0	57.0	***90.0***	34.0	72.0
19	DENVER	48.2	62.5	34.2	70.4	59.6	***87.9***	42.0	61.5
19	MONTANA HCS	77.1	55.1	12.2	57.1	95.9	***98.0***	55.1	68.8
19	SALT LAKE CITY	66.5	42.4	22.4	50.1	73.3	***84.1***	39.3	65.6
19	SHERIDAN	52.5	51.6	13.1	51.6	44.3	***63.1 ****	32.8	71.7
19	SO COLORADO HCS	61.6	49.6	24.0	56.2	73.1	***89.7***	39.7	56.2
20	ANCHORAGE	55.8	60.0	32.5	69.2	60.0	***86.7***	42.5	66.7
20	BOISE	54.8	54.8	19.4	54.8	71.0	***83.9***	41.9	67.7
20	PORTLAND	49.1	31.8	17.8	36.5	29.8	***53.1 ****	13.1	59.1
20	ROSEBURG	75.1	67.1	44.4	72.0	63.1	***89.8***	45.3	77.8
20	SEATTLE	66.3	54.7	40.7	64.1	61.1	***81.0***	44.1	73.9
20	SPOKANE	64.6	45.1	22.6	50.8	65.6	***79.0***	37.4	62.6
20	WALLA WALLA	55.9	47.9	28.4	57.3	35.5	***70.1 ****	22.7	64.9
21	CENTRAL CA HCS	31.0	28.8	26.5	38.5	42.0	***59.3 ****	21.2	50.4
21	HONOLULU	41.0	21.9	14.0	26.9	19.9	***39.0 ****	7.9	38.7
21	NORTHERN CA HCS	59.7	67.8	62.7	72.6	52.2	***86.2***	38.6	48.0
21	PALO ALTO	58.5	41.0	41.5	58.1	58.1	***75.6***	40.6	77.4
21	SAN FRANCISCO	53.7	55.3	55.7	69.6	50.9	***82.5***	38.0	68.9
21	SIERRA NEV HCS	66.1	55.9	23.8	65.2	36.6	***77.1***	24.7	63.4
22	GREATER LA	46.3	47.5	50.7	60.1	33.4	***68.2 ****	25.3	57.8
22	LOMA LINDA	40.3	52.5	49.2	67.4	47.5	***89.5***	25.4	75.1
22	LONG BEACH	35.7	59.6	50.4	69.7	29.9	***76.8***	22.8	51.4
22	SAN DIEGO	55.8	56.4	52.7	72.6	46.0	***84.5***	34.1	64.3
22	SO NEVADA HCS	53.8	34.7	17.0	38.4	45.0	***59.7 ****	23.7	49.3

TABLE 3-7. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
23	CENTRAL IOWA	17.4	35.6	16.3	37.0	18.9	***48.5 ****	7.4	47.0
23	FARGO	60.6	57.1	17.7	59.3	66.9	***83.9***	42.3	69.7
23	GR. NEBRASKA	38.6	34.2	11.4	36.0	61.4	***73.7***	23.7	43.0
23	IOWA CITY	80.9	40.1	19.7	45.8	46.1	***65.8 ****	26.1	50.7
23	MINNEAPOLIS	13.9	73.0	43.4	78.6	28.8	***84.7***	22.8	73.7
23	OMAHA	39.8	60.2	43.2	72.0	46.6	***82.2***	36.4	74.6
23	SIOUX FALLS	45.6	70.2	17.5	73.7	57.9	***78.9***	52.6	78.9
	ALL SITES	53.2	56.7	46.8	68.0	48.2	***81.1***	35.1	68.3
	SITE AVERAGE	54.7	58.9	43.9	69.1	51.7	***83.6***	37.2	71.2
	SITE STD.DEV.	11.9	12.7	17.3	14.3	16.0	***11.1***	13.6	11.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-7V. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, BY VISN

VISN	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	58.7	66.8	43.4	76.2	69.1	90.7	54.6	81.7
2	53.7	57.3	46.0	68.1	55.5	83.9	39.7	74.1
3	47.5	56.9	53.8	71.0	49.7	82.0	38.7	66.8
4	61.9	61.3	52.9	73.4	57.2	88.9	41.6	77.7
5	63.2	64.3	65.2	82.4	47.5	92.2	37.7	74.9
6	54.1	66.2	57.2	79.3	41.3	87.6	33.0	78.5
7	51.3	66.8	62.3	80.4	47.0	88.0	39.4	73.7
8	55.9	53.2	34.5	60.7	42.9	75.3	28.4	61.6
9	48.3	66.5	57.9	78.4	46.7	89.3	35.9	81.5
10	48.5	63.5	58.8	76.2	49.8	87.3	38.7	79.0
11	60.5	60.1	50.3	71.9	55.4	85.0	42.3	73.8
12	54.3	61.4	52.9	74.4	53.0	87.1	40.3	73.9
15	52.0	64.2	55.2	78.3	53.3	91.0	40.6	80.5
16	58.6	65.3	57.6	78.2	52.1	89.1	41.2	76.1
17	53.2	54.2	48.3	70.3	54.4	86.5	38.2	67.5
18	52.3	49.9	31.9	59.8	46.4	75.6	30.6	59.7
19	58.8	52.3	24.2	58.3	66.4	85.1	39.6	63.9
20	59.8	47.7	29.9	54.5	49.3	72.4	31.4	67.0
21	51.3	45.8	39.5	54.8	41.6	68.7	27.8	54.8
22	45.8	48.6	47.0	60.0	35.1	70.0	25.2	56.7
23	43.3	51.8	24.4	56.0	43.9	72.7	27.2	61.2
TOTAL	53.2	56.7	46.8	68.0	48.2	81.1	35.1	68.3
VISN AVERAGE	53.9	58.3	47.3	69.6	50.4	83.3	36.8	70.7
VISN STD.DEV.	5.5	7.1	12.3	9.4	8.0	7.5	6.8	8.4

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1999-2003

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-FY 03**
1	BEDFORD		87.2	88.4	90.4	91.5	**1.1**
1	BOSTON	80.7	83.0	83.2	84.4	83.4	**-1.0**
1	MANCHESTER		90.0	83.4	81.9	89.3	**7.4**
1	NORTHAMPTON		100.0	89.1	94.0	98.8	**4.8**
1	PROVIDENCE	91.1	95.3	96.3	93.4	96.6	**3.2**
1	TOGUS		81.5	77.1	79.7	81.8	**2.1**
1	WEST HAVEN	92.2	91.0	93.9	92.5	94.4	**1.9**
1	WHITE RIVER JCT		64.3				
2	ALBANY	73.9	82.3	88.3	90.8	86.2	**-4.6**
2	BATH	91.9	81.3				
2	BUFFALO	91.0	84.5	78.7	79.9	79.8	**-0.1**
2	CANANDAIGUA	87.0	85.3	81.0	80.9	81.8	**0.9**
2	SYRACUSE	84.1	83.3	87.1	90.0	87.7	**-2.3**
3	BRONX	88.2	75.5	84.9	88.7	88.3	**-0.4**
3	BROOKLYN	83.6	83.5	79.1	79.1	80.7	**1.6**
3	EAST ORANGE	70.0	80.7	81.3	76.0	74.7	**-1.3**
3	MONTROSE		88.7	90.6	85.0	90.8	**5.8**
3	NEW YORK	74.6	71.9	63.9	67.7	68.4	**0.7**
3	NORTHPORT			89.9	92.3	91.3	**-1.0**
4	ALTOONA			50.0	55.6	86.7	**31.1**
4	BUTLER			88.0			
4	CLARKSBURG			85.7	88.9	93.1	**4.2**
4	COATESVILLE		81.2	83.8	87.4	87.8	**0.4**
4	ERIE			60.3	86.9	77.5	**-9.4 ***
4	LEBANON	89.0	89.2	87.6	91.1	89.9	**-1.2**
4	PHILADELPHIA	100.0	96.6	92.4	91.5	93.1	**1.6**
4	PITTSBURGH	88.7	91.8	89.9	75.3	84.3	**9.0**
4	WILKES-BARRE	95.1	93.2	98.1	91.6	92.2	**0.6**
4	WILMINGTON		57.9	89.7	85.9	88.5	**2.6**
5	BALTIMORE	86.4	87.9	79.1	88.0	86.0	**-2.0**
5	PERRY POINT	96.8	94.4	99.4	97.2	96.3	**-0.9**
5	WASHINGTON DC	97.1	97.9	95.4	92.9	94.6	**1.7**
6	ASHEVILLE	88.5	96.9	81.5	85.6	90.1	**4.5**
6	BECKLEY	36.8	41.2	67.7	65.5		
6	DURHAM	72.5	83.5	77.6	88.7	89.7	**1.0**
6	FAYETTEVILLE NC	95.3	72.7	71.5	84.7	73.3	**-11.4 ***
6	HAMPTON	95.6	94.0	90.8	88.0	86.6	**-1.4**
6	RICHMOND	84.2	86.5	78.4	77.6	84.2	**6.6**
6	SALEM	58.3	75.8	81.7	84.7	80.8	**-3.9**
6	SALISBURY	87.9	93.5	92.9	86.8	92.0	**5.2**
7	ATLANTA	94.0	92.8	89.4	90.2	78.7	**-11.5 ***
7	AUGUSTA	78.4	91.3	96.1	92.7	97.5	**4.8**
7	BIRMINGHAM	95.7	87.4	97.3	98.7	98.4	**-0.3**
7	CHARLESTON	95.5	78.2	94.2	97.2	95.9	**-1.3**
7	COLUMBIA SC		58.5	60.6	80.7	75.1	**-5.6**
7	TUSCALOOSA		83.3	76.9	100.0	91.7	**-8.3 ***
7	TUSKEGEE	93.4	88.6	92.8	97.8	95.3	**-2.5**

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1999-2003, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-FY 03**	
8	BAY PINES		71.9	66.0	74.7	67.7	**-7.0**	
8	GAINESVILLE	76.5	72.7	75.2	65.3	68.3	**3.0**	
8	MIAMI	78.7	76.5	77.0	84.8	87.2	**2.4**	
8	TAMPA	77.1	82.8	88.1	83.3	76.9	**-6.4**	
8	W PALM BEACH		84.9	85.5	87.6	85.5	**-2.1**	
9	HUNTINGTON	68.5	69.8	63.8	69.3	69.8	**0.5**	
9	LEXINGTON		71.4	62.1	72.7			
9	LOUISVILLE	97.6	95.5	91.5	93.4	89.4	**-4.0**	
9	MEMPHIS		90.4	84.3	89.7	92.3	**2.6**	
9	MOUNTAIN HOME	88.0	91.4	91.3	93.7	88.5	**-5.2**	
9	NASHVILLE	93.1	93.6	98.2	97.8	92.7	**-5.1**	
10	CHILLICOTHE		93.9	96.6	87.3	93.1	**5.8**	
10	CINCINNATI	100.0	88.6	95.2	95.5	91.7	**-3.8**	
10	CLEVELAND	95.0	93.4	89.6	91.8	86.2	**-5.6**	
10	COLUMBUS OPC	63.1	59.4	71.1	86.0	87.2	**1.2**	
10	DAYTON	84.6	79.0	84.2	85.8	81.4	**-4.4**	
10	NORTHEAST OHIO		87.7	84.9	89.8	88.8	**-1.0**	
11	ANN ARBOR HCS	93.8	95.4	95.4	96.1	97.2	**1.1**	
11	BATTLE CREEK	82.5	71.7	71.9	82.9	82.4	**-0.5**	
11	DANVILLE		82.1	66.7	81.3	48.4	**-32.9**	*
11	DETROIT	82.0	80.4	80.1	82.7	80.5	**-2.2**	
11	INDIANAPOLIS	83.2	87.3	79.5	89.2	90.0	**0.8**	
11	N. INDIANA		76.1	71.3	72.9	58.3	**-14.6**	*
11	SAGINAW			80.6	60.0			
12	CHICAGO WS	91.3	86.6	89.3	84.5	90.0	**5.5**	
12	HINES	79.6	87.9	89.6	86.8	91.1	**4.3**	
12	IRON MOUNTAIN		70.8	81.3	79.2	86.7	**7.5**	
12	MADISON			89.9	98.5	78.7	**-19.8**	*
12	MILWAUKEE	86.2	86.7	71.9	80.7	82.1	**1.4**	
12	TOMAH	91.7	90.2	89.3	82.7	81.1	**-1.6**	
15	COLUMBIA MO			60.0		92.0		
15	KANSAS CITY	91.9	94.4	92.8	90.3	91.5	**1.2**	
15	SAINT LOUIS	97.9	96.2	95.2	96.6	91.8	**-4.8**	
15	TOPEKA		92.6	88.5	86.0	82.5	**-3.5**	
15	WICHITA			90.0	84.8	95.7	**10.9**	
16	ALEXANDRIA			84.1	85.5	86.9	**1.4**	
16	FAYETTEVILLE AR		86.2	82.5	90.4	94.0	**3.6**	
16	GULF COAST HCS			68.5	84.1	76.8	**-7.3**	*
16	HOUSTON	79.3	79.1	77.3	79.2	85.3	**6.1**	
16	JACKSON	88.8	87.8	92.4	88.6	91.3	**2.7**	
16	LITTLE ROCK	90.0	91.2	87.7	92.1	92.8	**0.7**	
16	MUSKOGEE		76.1	81.3	77.2	82.2	**5.0**	
16	NEW ORLEANS	99.6	97.5	98.1	98.8	96.7	**-2.1**	
16	OKLAHOMA CITY	98.8	98.9	97.8	99.1	100.0	**0.9**	
16	SHREVEPORT		98.6	88.8	89.2	92.2	**3.0**	
17	CENT. TEXAS HCS		86.1	84.1	82.4	78.7	**-3.7**	
17	DALLAS	82.7	87.7	90.5	90.9	88.2	**-2.7**	
17	SAN ANTONIO	94.6	96.3	95.4	95.1	95.9	**0.8**	

TABLE 3-8. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1999-2003, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-FY 03**	
18	EL PASO OPC			83.6	75.6	69.6	**-6.0**	
18	NEW MEXICO HCS		89.3	82.4	83.3	82.2	**-1.1**	
18	PHOENIX	89.3	78.4	75.4	80.3	75.0	**-5.3**	
18	TUCSON	77.0	79.9	81.3	73.2	72.1	**-1.1**	
18	W. TEXAS HCS		76.9	50.0	78.3	82.3	**4.0**	
19	CHEYENNE	92.1	93.1	91.1	96.5	90.0	**-6.5**	
19	DENVER	97.2	99.0	97.4	94.4	87.9	**-6.5**	
19	MONTANA HCS				95.2	98.0	**2.8**	
19	SALT LAKE CITY	83.2	77.8	83.9	82.1	84.1	**2.0**	
19	SHERIDAN			77.7	62.3	63.1	**0.8**	
19	SO COLORADO HCS			92.4	79.1	89.7	**10.6**	
20	ANCHORAGE	75.6	81.6	86.0	87.1	86.7	**-0.4**	
20	BOISE		83.3	87.8	89.7	83.9	**-5.8**	
20	PORTLAND	62.6	67.9	65.5	49.8	53.1	**3.3**	
20	ROSEBURG	85.1	87.6	88.8	90.0	89.8	**-0.2**	
20	SEATTLE	82.1	81.5	81.7	80.5	81.0	**0.5**	
20	SPOKANE	75.0	77.0	79.7	90.4	79.0	**-11.4**	*
20	WALLA WALLA	74.2	79.9	78.9	71.7	70.1	**-1.6**	
21	CENTRAL CA HCS		73.1	65.9	68.5	59.3	**-9.2**	*
21	HONOLULU		62.1	62.7	52.8	39.0	**-13.8**	*
21	NORTHERN CA HCS		77.8	75.9	80.3	86.2	**5.9**	
21	PALO ALTO		72.2	75.5	83.5	75.6	**-7.9**	*
21	SAN FRANCISCO	85.5	87.5	85.3	83.1	82.5	**-0.6**	
21	SIERRA NEV HCS		61.4	78.7	75.0	77.1	**2.1**	
22	GREATER LA	62.3	66.9	65.9	60.9	68.2	**7.3**	
22	LOMA LINDA	91.2	87.6	82.9	88.7	89.5	**0.8**	
22	LONG BEACH	89.2	90.3	78.5	74.8	76.8	**2.0**	
22	SAN DIEGO	96.9	98.0	93.5	92.5	84.5	**-8.0**	*
22	SO NEVADA HCS		46.3	47.8	54.8	59.7	**4.9**	
23	CENTRAL IOWA			54.6	47.1	48.5	**1.4**	
23	FARGO	75.0	82.0	81.2	83.4	83.9	**0.5**	
23	GR. NEBRASKA			82.4	77.5	73.7	**-3.8**	
23	IOWA CITY		80.4	68.2	58.7	65.8	**7.1**	
23	MINNEAPOLIS	96.6	95.9	88.8	87.3	84.7	**-2.6**	
23	OMAHA			95.7	88.8	82.2	**-6.6**	
23	SIOUX FALLS		86.7	80.6	78.6	78.9	**0.3**	
	ALL SITES	81.1	81.8	81.0	81.1	81.1	**0.0**	
	SITE AVERAGE	85.4	83.5	82.4	83.7	83.6	**-0.6**	
	SITE STD.DEV.	11.2	11.1	11.2	10.8	11.1	**6.6**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-8V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 1999-2003, BY VISN

VISN	Serious Psych. or Substance Abuse Dx.					Diff. FY 02-FY 03
	FY 99	FY 00	FY 01	FY 02	FY 03	
1	86.0	87.6	88.5	89.2	90.7	1.5
2	84.2	83.9	83.5	85.2	83.9	-1.3
3	79.7	79.2	80.7	81.2	82.0	0.8
4	93.3	91.1	88.3	87.4	88.9	1.5
5	93.8	94.6	92.5	92.7	92.2	-0.5
6	87.9	88.7	85.0	85.9	87.6	1.7
7	92.2	85.3	89.3	92.8	88.0	-4.8
8	77.8	77.1	79.0	77.5	75.3	-2.2
9	84.3	88.3	86.4	89.7	89.3	-0.4
10	85.4	83.5	84.2	90.0	87.3	-2.7
11	84.8	81.7	80.6	85.8	85.0	-0.8
12	87.0	87.3	83.7	84.4	87.1	2.7
15	93.7	94.9	92.0	91.1	91.0	-0.1
16	87.2	86.6	85.7	87.1	89.1	2.0
17	85.9	90.3	90.3	89.2	86.5	-2.7
18	80.5	79.4	78.0	78.9	75.6	-3.3
19	91.5	91.0	90.9	83.1	85.1	2.0
20	72.1	77.6	78.5	73.5	72.4	-1.1
21	85.5	77.1	76.0	77.3	68.7	-8.6
22	67.5	69.2	68.4	64.4	70.0	5.6
23	87.5	89.0	76.5	76.4	72.7	-3.7
TOTAL	81.1	81.8	81.0	81.1	81.1	0.0
VISN AVERAGE	85.1	84.9	83.7	83.9	83.3	-0.7
VISN STD.DEV.	6.8	6.5	6.2	7.2	7.5	3.1

BLANK

CHAPTER 4
HCHV PROGRAM PROCESS

A. Focus on Outreach

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 4-1 and 4-1V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2003, 49 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another nine percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. Combined, these two types of VA outreach accounted for 60 percent of the first contacts by HCHV clinicians. An additional eight percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 4-2 and 4-2V, veterans are frequently interviewed for the intake assessment in the community. In FY 2003, about 64 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) About 26 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites.

Tables 4-3 and 4-3V show the trend in outreach and community interviews from FY 99 through FY 2003. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a two percentage point decrease in the proportion of veterans encountered through outreach, and a six percentage point decrease in proportion interviewed in the community, from FY 2002 to FY 2003. Looking at the entire five-year period shows that the percentage interviewed in the community has decreased 16 percentage points and the percentage contacted through outreach has decreased nine percentage points.

Tables 4-4 and 4-4V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2003. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 4-4A and 4-4AV display the use of <u>any</u> VA mental health services by the same group of veterans[1]. Each table lists the percentage of veterans in four service-use groups (none before-none after; some before-none after; none before-some after; some before-some after). Tables 4-4 and 4-4V show that most veterans assessed by the HCHV program (76 percent) have not used HCHV services in the six months before contact. Overall, about half (55 percent) of the veterans receive HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who <u>did not</u> use services <u>before</u> contact and <u>did</u> use them <u>after</u> contact. This group constitutes about 38 percent of the contacts made during this time period. *About 38 percent of contacts during the time period*

[1] Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2003 are included. VA Mental health service use included any outpatient psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PRRTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

measured used no HCHV services before or after initial assessment. This group includes unknown numbers of non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment; yet suggests that a substantial percentage of outreach efforts do not result in connection of veterans with HCHV program services.

The broader use of any VA mental health services in the group initially assessed during FY 2003 is shown in Tables 4-4A and 4-4AV[2]. About 49 percent of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 73 percent of the veterans contacted in FY 2003 receive some services from VA mental health in the six months following contact. Less than a quarter of veterans contacted get no services before or after contact. The difference between the 55 percent who receive HCHV services after contact (in Table 4-4) and the 73 percent who receive any VA mental health services after contact (in Table 4-4A) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

B. Selection for Residential Treatment

Tables 4-5 through 4-11 compare veterans contacted in FY 2003 who were placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 30,791 veterans on whom intake assessments were completed during FY 2003 at sites with residential treatment programs, 2,051 (six percent) were placed in contracted residential treatment[3]. Although the percentage of veterans placed into residential treatment has decreased noticeably since FY 2000, the decrease observed in FY 2003 is also attributable to the decreased centralized funding for contract residential treatment. Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., chronicity of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-5 through 4-11 attempt to monitor this process.

Veterans placed in residential treatment were the same age as those not placed (see Table 4-6). A slightly lower percentage of women were placed in residential treatment as were not placed (some contract programs for veterans only accept males). The ethnic distribution of placements was similar to those not placed (Table 4-7), although there is a suggestion that fewer African-Americans and more Whites are placed into treatment.

As shown in Table 4-8, veterans who were placed were as likely to be literally homeless at intake as those not placed. In contrast, veterans who were placed were much more likely to have serious psychiatric and substance abuse problems, as indicated by their intake diagnoses (Table 4-9).

[2] HCHV services are also included in the count of “any VA mental health” services.
[3] Placement figures in Table 4-5 include only veterans whose intake form was completed during FY 2003 and whose admission to residential treatment occurred on or before December 31, 2003.

Appropriateness of Residential Treatment Placement

In order to detect potentially inappropriate selection for placement in residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-10 and 4-10V, about 15 percent of veterans placed in residential treatment during FY 2003 met any of these criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment increased from 8.5 percent in FY 97 to 12.8 percent in FY 2001, remained approximately 12 percent in FY 2002 and has risen slightly in FY 2003 to 15 percent. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran, and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars are not intended to be used for veterans who are referred from inpatient units of the medical center. In order to detect these placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2003 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-11 and 4-11V. Overall, seven percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV resources are being eroded by use for inpatient discharge planning.

TABLE 4-1. HOW CONTACT WAS INITIATED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
1	BEDFORD	28.2	9.0	4.4	19.2	0.0	5.4	31.3	2.6	***59.5***
1	BOSTON	9.9	7.8	1.3	2.2	0.2	5.0	73.6	0.0	***83.5***
1	MANCHESTER	33.3	8.0	2.7	37.3	1.3	16.0	0.0	1.3	***33.3***
1	NORTHAMPTON	99.2	0.0	0.0	0.0	0.0	0.0	0.8	0.0	***100.0***
1	PROVIDENCE	90.6	2.0	2.0	3.0	0.0	2.0	0.5	0.0	***91.1***
1	TOGUS	40.9	0.0	1.5	21.2	0.0	33.3	3.0	0.0	***43.9***
1	WEST HAVEN	86.2	0.4	0.0	11.0	0.4	1.9	0.0	0.0	***86.2***
2	ALBANY	68.3	6.3	1.8	7.7	1.2	10.0	1.8	2.8	***70.1***
2	BUFFALO	39.3	1.8	7.9	7.3	2.4	14.4	23.6	3.4	***62.8***
2	CANANDAIGUA	51.5	22.1	3.9	3.3	1.6	14.3	0.0	3.3	***51.5***
2	SYRACUSE	59.8	12.3	2.9	5.8	0.0	11.2	0.0	8.0	***59.8***
3	BRONX	71.1	1.3	0.3	1.9	2.9	21.4	0.0	1.0	***71.1***
3	BROOKLYN	36.6	3.5	3.8	12.9	1.0	28.8	9.2	4.3	***45.8***
3	EAST ORANGE	10.4	3.1	12.5	12.1	2.4	58.5	0.0	1.0	***10.4 ****
3	MONTROSE	93.6	0.3	0.6	0.6	0.0	4.1	0.0	0.6	***93.6***
3	NEW YORK	9.2	0.4	0.0	1.2	1.6	2.4	83.9	1.2	***93.2***
3	NORTHPORT	54.4	17.8	1.8	2.4	0.6	0.0	23.1	0.0	***77.5***
4	ALTOONA	6.7	0.0	6.7	6.7	0.0	80.0	0.0	0.0	***6.7 ****
4	CLARKSBURG	41.6	20.8	26.7	5.0	0.0	5.0	0.0	1.0	***41.6***
4	COATESVILLE	3.0	0.0	0.0	13.3	0.4	15.6	67.7	0.0	***70.7***
4	ERIE	39.1	6.6	2.6	8.6	2.6	20.5	0.0	19.9	***39.1***
4	LEBANON	87.6	1.5	2.6	0.4	0.0	7.5	0.4	0.0	***88.0***
4	PHILADELPHIA	53.4	1.3	1.1	11.8	0.0	9.4	22.5	0.4	***76.0***
4	PITTSBURGH	63.1	4.9	4.1	12.3	0.7	13.1	0.0	1.9	***63.1***
4	WILKES-BARRE	78.0	8.2	2.6	2.6	2.6	4.3	0.0	1.7	***78.0***
4	WILMINGTON	22.0	25.6	6.2	9.7	1.8	30.8	0.0	4.0	***22.0 ****
5	BALTIMORE	92.3	0.7	0.0	1.6	0.0	5.4	0.0	0.0	***92.3***
5	PERRY POINT	25.3	35.0	3.4	4.4	0.0	13.6	17.8	0.5	***43.1***
5	WASHINGTON DC	68.5	2.0	1.7	15.7	0.2	11.3	0.0	0.7	***68.5***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
6	ASHEVILLE	68.6	23.1	0.8	3.3	0.8	3.3	0.0	0.0	***68.6***
6	DURHAM	29.4	16.9	8.1	17.6	1.5	23.5	0.0	2.9	***29.4***
6	FAYETTEVILLE NC	90.0	1.7	0.0	5.0	1.7	1.7	0.0	0.0	***90.0***
6	HAMPTON	76.0	1.4	5.7	15.1	0.2	1.6	0.0	0.0	***76.0***
6	RICHMOND	72.7	6.8	3.8	12.1	0.0	1.5	2.3	0.8	***75.0***
6	SALEM	79.5	11.9	0.7	3.3	0.0	4.6	0.0	0.0	***79.5***
6	SALISBURY	63.5	7.3	3.1	15.5	1.9	6.7	1.9	0.2	***65.5***
7	ATLANTA	9.2	3.4	1.6	3.1	0.8	27.2	52.6	2.0	***61.8***
7	AUGUSTA	17.4	2.1	15.7	27.3	0.0	11.6	0.0	26.0	***17.4 ****
7	BIRMINGHAM	7.3	1.2	2.4	11.7	2.4	55.1	14.2	5.7	***21.5 ****
7	CHARLESTON	97.9	0.8	0.0	1.2	0.0	0.0	0.0	0.0	***97.9***
7	COLUMBIA SC	24.9	29.1	2.1	13.9	1.3	21.1	5.1	2.5	***30.0***
7	TUSCALOOSA	62.5	16.7	0.0	0.0	0.0	20.8	0.0	0.0	***62.5***
7	TUSKEGEE	54.1	1.9	3.5	8.6	0.8	30.7	0.0	0.4	***54.1***
8	BAY PINES	39.6	15.9	0.0	0.8	0.2	4.8	36.4	2.4	***76.0***
8	GAINESVILLE	38.9	8.3	2.3	10.8	0.2	2.4	36.9	0.1	***75.8***
8	MIAMI	36.8	13.0	1.8	10.8	1.0	31.6	4.0	1.0	***40.9***
8	TAMPA	70.3	2.9	1.5	1.5	2.4	4.0	16.7	0.7	***87.0***
8	W PALM BEACH	25.1	4.7	8.4	9.2	2.9	44.6	4.3	1.0	***29.3***
9	HUNTINGTON	96.6	0.9	0.0	0.9	0.0	0.9	0.0	0.9	***96.6***
9	LOUISVILLE	60.6	32.4	5.3	1.6	0.0	0.0	0.0	0.0	***60.6***
9	MEMPHIS	3.4	7.7	51.4	17.5	0.9	14.2	0.5	4.5	***3.9 ****
9	MOUNTAIN HOME	44.1	9.6	4.6	5.7	12.6	18.4	1.1	3.8	***45.2***
9	NASHVILLE	9.9	30.2	6.8	26.6	0.5	22.9	2.1	1.0	***12.0 ****
10	CHILLICOTHE	20.7	13.8	31.0	10.3	0.0	20.7	0.0	3.4	***20.7 ****
10	CINCINNATI	90.1	1.3	0.7	4.6	0.7	2.6	0.0	0.0	***90.1***
10	CLEVELAND	89.9	1.0	2.5	0.5	0.0	0.2	5.7	0.2	***95.6***
10	COLUMBUS OPC	85.6	7.2	0.8	0.0	0.0	1.6	4.8	0.0	***90.4***
10	DAYTON	92.8	0.5	0.5	1.9	1.0	2.4	0.0	1.0	***92.8***
10	NORTHEAST OHIO	65.4	18.7	0.0	5.6	1.9	4.7	0.0	3.7	***65.4***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
11	ANN ARBOR HCS	85.9	8.0	0.0	0.6	0.2	3.2	1.1	0.9	***87.0***
11	BATTLE CREEK	52.8	7.5	12.3	4.3	2.4	2.9	17.2	0.5	***70.0***
11	DANVILLE	3.2	6.5	0.0	0.0	0.0	90.3	0.0	0.0	***3.2 ****
11	DETROIT	32.2	0.0	0.0	0.0	0.0	0.0	67.8	0.0	***100.0***
11	INDIANAPOLIS	82.7	6.1	0.6	1.7	0.0	7.8	0.6	0.6	***83.2***
11	N. INDIANA	14.3	3.8	3.8	3.8	3.8	30.5	33.3	6.7	***47.6***
12	CHICAGO WS	94.1	1.3	0.1	0.1	0.1	2.7	1.3	0.1	***95.4***
12	HINES	80.4	3.0	0.0	6.8	1.5	6.5	0.9	0.9	***81.3***
12	IRON MOUNTAIN	3.3	0.0	46.7	16.7	0.0	33.3	0.0	0.0	***3.3 ****
12	MADISON	57.3	0.0	1.3	1.3	0.0	9.3	29.3	1.3	***86.7***
12	MILWAUKEE	14.6	15.6	10.0	5.0	3.1	17.4	30.5	3.7	***45.2***
12	TOMAH	26.6	1.8	5.9	18.3	4.1	20.7	19.5	3.0	***46.2***
15	COLUMBIA MO	22.0	20.0	12.0	24.0	1.0	12.0	0.0	9.0	***22.0 ****
15	KANSAS CITY	20.6	7.6	0.9	51.1	0.4	19.3	0.0	0.0	***20.6 ****
15	SAINT LOUIS	46.8	8.7	2.3	2.8	17.9	20.6	0.5	0.5	***47.2***
15	TOPEKA	77.2	3.5	0.0	8.8	1.8	5.3	0.0	3.5	***77.2***
15	WICHITA	21.7	43.5	0.0	4.3	0.0	30.4	0.0	0.0	***21.7 ****
16	ALEXANDRIA	93.5	0.0	0.0	0.9	1.9	2.8	0.9	0.0	***94.4***
16	FAYETTEVILLE AR	65.6	0.0	14.6	19.2	0.0	0.7	0.0	0.0	***65.6***
16	GULF COAST HCS	52.4	3.3	0.4	5.3	2.0	33.3	0.0	3.3	***52.4***
16	HOUSTON	13.0	9.2	0.8	5.6	0.6	54.2	0.1	16.4	***13.1 ****
16	JACKSON	39.0	4.1	5.4	20.7	2.1	26.6	0.8	1.2	***39.8***
16	LITTLE ROCK	4.9	0.4	1.1	2.9	0.0	0.0	90.6	0.0	***95.5***
16	MUSKOGEE	11.9	34.7	0.0	48.5	1.0	4.0	0.0	0.0	***11.9 ****
16	NEW ORLEANS	61.6	3.5	0.0	12.7	0.4	21.1	0.2	0.4	***61.8***
16	OKLAHOMA CITY	2.3	7.0	16.3	74.4	0.0	0.0	0.0	0.0	***2.3 ****
16	SHREVEPORT	29.3	28.4	0.9	12.1	2.6	25.0	0.0	1.7	***29.3***
17	CENT. TEXAS HCS	52.2	6.9	0.8	15.4	2.5	19.8	0.5	1.8	***52.7***
17	DALLAS	96.2	0.2	0.6	0.3	1.3	0.7	0.7	0.1	***96.9***
17	SAN ANTONIO	41.4	20.1	4.4	16.0	0.6	17.2	0.3	0.0	***41.7***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
18	EL PASO OPC	10.4	67.0	0.9	10.4	0.0	8.7	0.0	2.6	***10.4 ****
18	NEW MEXICO HCS	81.0	2.3	6.6	2.0	0.3	6.9	0.0	0.9	***81.0***
18	PHOENIX	14.3	7.5	3.4	18.4	1.1	36.7	15.2	3.3	***29.6***
18	TUCSON	24.1	6.9	4.1	12.4	1.3	50.8	0.0	0.5	***24.1 ****
18	W. TEXAS HCS	3.2	1.6	16.1	41.9	3.2	22.6	1.6	9.7	***4.8 ****
19	CHEYENNE	48.0	9.0	1.0	20.0	1.0	21.0	0.0	0.0	***48.0***
19	DENVER	73.3	3.9	1.6	4.2	1.0	13.7	0.3	2.0	***73.6***
19	MONTANA HCS	20.4	32.7	6.1	12.2	4.1	14.3	6.1	4.1	***26.5 ****
19	SALT LAKE CITY	46.3	1.0	17.0	13.6	0.5	19.5	1.0	1.0	***47.3***
19	SHERIDAN	59.8	37.7	0.8	0.0	0.0	1.6	0.0	0.0	***59.8***
19	SO COLORADO HC	4.5	40.5	2.1	12.4	0.8	37.2	0.0	2.5	***4.5 ****
20	ANCHORAGE	80.0	6.7	0.0	0.8	2.5	4.2	0.0	5.8	***80.0***
20	BOISE	48.4	0.0	9.7	22.6	0.0	19.4	0.0	0.0	***48.4***
20	PORTLAND	80.1	5.2	2.8	4.2	1.2	0.7	0.2	5.7	***80.3***
20	ROSEBURG	42.4	3.1	1.8	1.3	1.8	39.3	8.9	1.3	***51.3***
20	SEATTLE	94.0	1.2	0.0	0.2	1.8	2.8	0.0	0.0	***94.0***
20	SPOKANE	34.9	5.6	2.1	11.8	3.6	29.7	0.0	12.3	***34.9***
20	WALLA WALLA	48.3	5.2	1.9	9.5	24.6	8.5	1.4	0.5	***49.8***
21	CENTRAL CA HCS	1.3	0.4	1.3	0.9	0.0	95.6	0.0	0.4	***1.3 ****
21	HONOLULU	66.0	2.7	0.3	0.5	0.6	26.4	2.1	1.4	***68.1***
21	NORTHERN CA HC	85.0	0.9	0.2	1.0	0.5	12.1	0.0	0.3	***85.0***
21	PALO ALTO	8.6	71.7	2.6	0.4	3.0	6.4	3.4	3.9	***12.0 ****
21	SAN FRANCISCO	24.7	12.4	1.0	7.9	1.0	49.0	0.0	4.0	***24.7 ****
21	SIERRA NEV HCS	2.6	11.5	7.5	25.1	3.5	16.3	29.5	4.0	***32.2***
22	GREATER LA	48.2	14.4	0.8	2.5	2.9	27.0	4.3	0.0	***52.4***
22	LOMA LINDA	40.3	1.7	0.0	28.7	0.0	22.1	0.0	7.2	***40.3***
22	LONG BEACH	25.9	22.2	0.2	3.0	0.9	0.8	46.2	0.9	***72.1***
22	SAN DIEGO	29.3	56.4	0.3	1.2	0.6	7.0	5.2	0.0	***34.5***
22	SO NEVADA HCS	0.1	19.2	1.4	2.0	0.1	1.9	75.1	0.1	***75.2***

TABLE 4-1. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
23	CENTRAL IOWA	43.3	22.6	0.0	0.0	0.0	33.0	0.0	1.1	***43.3***
23	FARGO	64.4	12.6	0.6	12.3	0.0	6.3	0.0	3.8	***64.4***
23	GR. NEBRASKA	74.6	6.1	0.0	7.0	0.9	11.4	0.0	0.0	***74.6***
23	IOWA CITY	41.0	15.2	2.1	6.7	2.8	16.3	0.0	15.9	***41.0***
23	MINNEAPOLIS	92.2	1.1	0.4	1.4	0.4	2.1	1.4	1.1	***93.6***
23	OMAHA	83.1	0.0	0.0	16.9	0.0	0.0	0.0	0.0	***83.1***
23	SIOUX FALLS	1.8	1.8	33.3	29.8	0.0	5.3	26.3	1.8	***28.1***
	ALL SITES	48.6	9.3	3.2	7.4	1.4	16.4	11.7	2.0	***60.2***
	SITE AVERAGE	47.5	10.1	4.3	9.7	1.4	16.2	8.6	2.2	***56.0***
	SITE STD.DEV.	30.0	13.2	8.1	11.4	3.0	17.7	18.6	3.9	***28.4***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-1V. HOW CONTACT WAS INITIATED, BY VISN

VISN	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	51.0	4.6	1.5	9.1	0.2	4.8	28.3	0.5	79.3
2	55.5	9.6	4.0	6.3	1.4	12.3	6.8	4.0	62.3
3	45.5	3.4	3.4	6.6	1.4	22.2	15.7	1.9	61.2
4	49.9	6.6	3.8	8.6	0.9	13.5	14.3	2.6	64.2
5	63.9	11.3	1.6	7.5	0.1	9.9	5.3	0.4	69.2
6	68.7	7.2	4.0	13.0	0.9	5.2	0.7	0.3	69.4
7	30.4	5.9	3.7	9.3	0.9	25.0	19.8	5.2	50.2
8	41.4	9.2	2.6	6.8	1.1	14.8	23.1	1.0	64.5
9	28.3	14.2	25.0	12.8	2.9	13.1	0.7	2.9	29.1
10	86.1	3.6	2.0	2.5	0.5	2.3	2.5	0.7	88.5
11	58.1	5.5	3.4	1.7	0.9	6.7	22.8	0.9	80.8
12	64.9	4.5	3.6	4.8	1.4	9.2	10.2	1.4	75.2
15	35.3	11.0	3.1	24.2	6.8	17.7	0.2	1.9	35.4
16	32.0	6.7	2.0	11.1	0.8	26.9	14.8	5.6	46.8
17	73.7	5.5	1.3	7.5	1.5	9.3	0.6	0.6	74.2
18	27.7	9.8	4.4	14.5	1.0	32.1	8.1	2.5	35.8
19	45.2	15.3	6.7	10.1	0.8	19.7	0.7	1.5	45.9
20	70.4	3.9	1.7	4.2	4.4	10.4	1.3	3.7	71.7
21	43.9	11.5	1.4	4.6	1.1	31.8	3.6	2.1	47.4
22	38.2	17.9	0.7	3.2	2.1	19.0	18.7	0.3	56.8
23	61.1	10.8	1.9	7.4	0.7	12.3	1.3	4.4	62.4
TOTAL	48.6	9.3	3.2	7.4	1.4	16.4	11.7	2.0	60.2
VISN AVERAGE	51.0	8.5	3.9	8.4	1.5	15.1	9.5	2.1	60.5
VISN STD.DEV.	16.5	4.1	5.0	5.0	1.5	8.6	9.1	1.6	16.1

TABLE 4-2. PLACE OF INTERVIEW

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	BEDFORD	34.1	0.0	0.0	29.2	0.5	30.5	1.3	4.4	65.1
1	BOSTON	8.5	0.0	0.8	7.2	0.0	82.5	0.0	1.0	91.8
1	MANCHESTER	20.0	4.0	0.0	50.7	0.0	0.0	1.3	24.0	24.0 *
1	NORTHAMPTON	4.0	0.0	0.0	5.2	0.0	88.4	0.8	1.6	92.4
1	PROVIDENCE	31.0	8.4	49.3	4.9	0.5	2.0	0.0	3.9	91.1
1	TOGUS	16.7	16.7	9.1	27.3	0.0	3.0	0.0	27.3	45.5
1	WEST HAVEN	87.1	2.6	2.4	7.3	0.0	0.0	0.0	0.6	92.0
2	ALBANY	37.4	11.4	6.9	1.6	0.2	35.8	0.0	6.7	91.7
2	BUFFALO	31.7	1.0	4.2	6.8	0.0	45.5	0.0	10.7	82.5
2	CANANDAIGUA	21.8	0.3	1.0	48.9	3.3	0.3	6.2	18.2	26.7
2	SYRACUSE	39.1	2.9	0.0	30.8	1.8	0.0	0.7	24.6	43.8
3	BRONX	3.9	0.6	0.0	93.8	0.6	0.0	0.3	0.6	5.2 *
3	BROOKLYN	29.5	1.2	3.3	0.5	0.0	65.4	0.0	0.2	99.3
3	EAST ORANGE	4.8	0.0	0.0	85.8	0.3	0.0	0.3	8.7	5.2 *
3	MONTROSE	43.9	1.0	0.0	12.1	0.6	0.0	35.0	7.3	45.5
3	NEW YORK	6.0	0.0	0.0	0.0	0.0	90.4	0.0	3.6	96.4
3	NORTHPORT	78.0	0.6	0.0	12.7	0.6	5.2	0.0	2.9	84.4
4	ALTOONA	0.0	0.0	0.0	86.7	0.0	0.0	6.7	6.7	0.0 *
4	CLARKSBURG	49.5	4.0	1.0	37.6	0.0	0.0	0.0	7.9	54.5
4	COATESVILLE	2.7	1.1	0.0	27.8	0.4	67.7	0.0	0.4	71.9
4	ERIE	19.2	1.3	0.7	7.3	33.1	0.0	3.3	35.1	54.3
4	LEBANON	83.9	2.2	0.0	10.5	0.0	0.4	0.0	3.0	86.5
4	PHILADELPHIA	12.0	0.9	0.4	42.3	0.2	44.2	0.0	0.0	57.7
4	PITTSBURGH	45.5	10.8	15.7	24.6	0.0	0.4	0.7	2.2	72.4
4	WILKES-BARRE	55.2	21.6	5.2	9.5	0.9	0.0	2.6	5.2	82.8
4	WILMINGTON	42.3	7.5	4.0	26.0	1.8	0.0	8.8	9.7	55.5
5	BALTIMORE	65.3	7.9	20.0	6.5	0.0	0.0	0.0	0.2	93.2
5	PERRY POINT	56.4	3.7	0.5	18.8	0.0	19.6	0.3	0.8	80.2
5	WASHINGTON DC	52.4	8.0	2.2	34.8	0.2	0.0	0.2	2.2	62.8

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
6	ASHEVILLE	45.5	0.0	22.3	32.2	0.0	0.0	0.0	0.0	67.8
6	DURHAM	25.5	0.7	1.5	69.3	0.0	1.5	0.0	1.5	29.2
6	FAYETTEVILLE NC	71.7	8.3	13.3	6.7	0.0	0.0	0.0	0.0	93.3
6	HAMPTON	25.0	20.2	17.8	23.6	11.9	0.0	0.5	1.0	75.0
6	RICHMOND	9.8	1.5	0.0	83.5	0.8	0.8	2.3	1.5	12.8 *
6	SALEM	62.3	2.6	25.2	9.9	0.0	0.0	0.0	0.0	90.1
6	SALISBURY	65.6	0.6	3.8	25.2	0.6	2.3	0.0	1.9	72.9
7	ATLANTA	3.6	2.1	2.8	37.2	0.3	52.3	1.6	0.0	61.1
7	AUGUSTA	4.1	7.0	2.5	85.5	0.8	0.0	0.0	0.0	14.5 *
7	BIRMINGHAM	0.4	0.0	0.0	23.9	0.0	73.3	0.0	2.4	73.7
7	CHARLESTON	11.2	0.4	0.8	86.3	1.2	0.0	0.0	0.0	13.7 *
7	COLUMBIA SC	0.0	0.0	0.0	78.5	0.4	2.5	16.5	2.1	3.0 *
7	TUSCALOOSA	79.2	0.0	0.0	20.8	0.0	0.0	0.0	0.0	79.2
7	TUSKEGEE	37.7	11.7	0.4	50.2	0.0	0.0	0.0	0.0	49.8
8	BAY PINES	41.1	2.6	4.6	0.5	1.1	36.8	0.0	13.2	86.3
8	GAINESVILLE	20.9	2.6	9.4	29.0	0.0	36.9	0.0	1.2	69.7
8	MIAMI	21.6	11.1	6.5	19.8	1.8	27.1	3.3	8.8	68.1
8	TAMPA	61.8	7.5	2.9	2.2	1.8	23.3	0.0	0.7	97.1
8	W PALM BEACH	7.5	6.5	2.6	49.1	2.2	31.8	0.0	0.2	50.7
9	HUNTINGTON	90.5	0.9	0.0	0.0	0.0	0.0	1.7	6.9	91.4
9	LOUISVILLE	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
9	MEMPHIS	0.2	0.0	0.0	91.3	0.0	0.2	0.0	8.4	0.3 *
9	MOUNTAIN HOME	31.0	9.2	0.8	23.0	24.5	1.9	0.4	9.2	67.4
9	NASHVILLE	21.9	1.6	0.0	71.9	0.0	4.2	0.0	0.5	27.6
10	CHILLICOTHE	41.4	13.8	3.4	37.9	0.0	0.0	0.0	3.4	58.6
10	CINCINNATI	84.8	0.3	0.0	10.9	0.0	0.0	0.7	3.3	85.1
10	CLEVELAND	89.9	0.5	0.0	3.9	0.0	5.2	0.0	0.5	95.6
10	COLUMBUS OPC	83.2	0.0	0.0	0.8	9.6	5.6	0.0	0.8	98.4
10	DAYTON	77.1	1.0	6.2	12.4	2.4	0.0	0.0	1.0	86.7
10	NORTHEAST OHIO	57.9	0.9	1.9	15.0	0.0	0.9	11.2	12.1	61.7

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
11	ANN ARBOR HCS	54.3	27.9	8.0	1.3	0.2	0.0	3.7	4.5	90.5
11	BATTLE CREEK	23.7	0.0	0.3	20.2	5.6	48.9	0.0	1.3	78.5
11	DANVILLE	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0 *
11	DETROIT	0.3	0.0	1.1	0.0	0.0	98.6	0.0	0.0	100.0
11	INDIANAPOLIS	32.8	2.8	0.0	1.7	0.0	12.8	0.0	50.0	48.3
11	N. INDIANA	27.1	0.0	0.9	22.4	0.9	48.6	0.0	0.0	77.6
12	CHICAGO WS	48.7	15.1	29.1	2.8	0.1	2.2	1.0	0.9	95.3
12	HINES	28.7	27.5	0.3	18.8	0.9	6.3	0.0	17.6	63.6
12	IRON MOUNTAIN	0.0	0.0	0.0	96.7	0.0	0.0	0.0	3.3	0.0 *
12	MADISON	17.3	1.3	4.0	10.7	1.3	64.0	0.0	1.3	88.0
12	MILWAUKEE	0.6	0.0	0.0	12.5	2.8	83.5	0.0	0.6	86.9
12	TOMAH	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
15	COLUMBIA MO	13.0	10.0	1.0	63.0	0.0	0.0	0.0	13.0	24.0 *
15	KANSAS CITY	4.0	0.0	0.0	91.0	4.0	0.0	0.0	0.9	8.1 *
15	SAINT LOUIS	50.0	0.5	0.0	46.8	0.5	1.4	0.0	0.9	52.3
15	TOPEKA	66.7	0.0	0.0	33.3	0.0	0.0	0.0	0.0	66.7
15	WICHITA	47.8	0.0	0.0	39.1	0.0	0.0	0.0	13.0	47.8
16	ALEXANDRIA	83.2	1.9	1.9	11.2	0.0	0.0	0.0	1.9	86.9
16	FAYETTEVILLE AR	23.2	0.0	0.0	76.2	0.0	0.0	0.0	0.7	23.2 *
16	GULF COAST HCS	20.3	11.8	22.0	37.4	2.4	0.0	0.0	6.1	56.5
16	HOUSTON	3.5	4.7	3.8	3.1	0.5	0.2	1.8	82.5	12.7 *
16	JACKSON	32.4	3.7	3.3	57.7	0.0	1.7	0.0	1.2	41.1
16	LITTLE ROCK	0.9	0.0	2.7	0.4	0.0	95.5	0.2	0.2	99.1
16	MUSKOGEE	34.7	1.0	0.0	53.5	1.0	0.0	0.0	9.9	36.6
16	NEW ORLEANS	3.7	0.7	1.1	94.1	0.2	0.0	0.0	0.2	5.7 *
16	OKLAHOMA CITY	18.6	0.0	0.0	81.4	0.0	0.0	0.0	0.0	18.6 *
16	SHREVEPORT	0.9	0.0	0.0	98.3	0.0	0.0	0.0	0.9	0.9 *
17	CENT. TEXAS HCS	34.5	6.9	3.8	43.6	0.8	1.7	0.0	8.6	47.8
17	DALLAS	76.9	0.2	0.0	9.5	0.1	9.2	3.4	0.8	86.4
17	SAN ANTONIO	25.4	7.5	0.3	64.3	0.6	0.9	0.0	0.9	34.8

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
18	EL PASO OPC	55.7	2.6	0.0	35.7	0.0	3.5	0.0	2.6	61.7
18	NEW MEXICO HCS	41.4	10.6	25.9	14.4	0.0	0.3	0.9	6.6	78.2
18	PHOENIX	0.8	0.0	0.3	83.8	0.3	14.6	0.1	0.1	16.0 *
18	TUCSON	4.8	0.3	0.0	93.7	1.3	0.0	0.0	0.0	6.3 *
18	W. TEXAS HCS	1.6	0.0	0.0	83.9	1.6	1.6	1.6	9.7	4.8 *
19	CHEYENNE	2.0	0.0	0.0	94.0	0.0	4.0	0.0	0.0	6.0 *
19	DENVER	57.3	2.9	1.0	37.5	0.3	0.0	0.0	1.0	61.6
19	MONTANA HCS	12.2	2.0	0.0	77.6	2.0	4.1	0.0	2.0	20.4 *
19	SALT LAKE CITY	27.2	0.3	0.0	61.7	0.3	6.2	1.3	3.1	33.9
19	SHERIDAN	85.2	0.0	0.0	13.9	0.0	0.8	0.0	0.0	86.1
19	SO COLORADO HCS	2.5	1.2	0.0	95.9	0.0	0.0	0.0	0.4	3.7 *
20	ANCHORAGE	80.0	1.7	0.0	0.8	0.8	0.0	0.0	16.7	82.5
20	BOISE	6.5	0.0	3.2	90.3	0.0	0.0	0.0	0.0	9.7 *
20	PORTLAND	46.9	32.7	0.7	13.1	5.0	0.0	0.2	1.4	85.3
20	ROSEBURG	14.8	8.5	33.6	0.0	0.0	41.3	0.9	0.9	98.2
20	SEATTLE	2.2	0.0	0.0	0.8	96.8	0.2	0.0	0.0	99.2
20	SPOKANE	2.1	0.0	0.0	1.5	0.5	95.9	0.0	0.0	98.5
20	WALLA WALLA	25.6	17.5	0.0	22.7	26.5	0.9	3.3	3.3	70.6
21	CENTRAL CA HCS	0.0	0.4	0.0	99.6	0.0	0.0	0.0	0.0	0.4 *
21	HONOLULU	28.8	32.8	1.2	21.4	0.6	5.5	1.7	8.0	68.9
21	NORTHERN CA HCS	9.3	12.6	0.0	13.4	0.2	57.1	0.0	7.4	79.2
21	PALO ALTO	75.2	3.4	0.0	4.7	0.0	14.5	0.0	2.1	93.2
21	SAN FRANCISCO	3.1	0.0	0.0	0.3	1.7	79.7	0.5	14.6	84.5
21	SIERRA NEV HCS	0.9	0.4	0.0	68.7	0.0	29.1	0.0	0.9	30.4
22	GREATER LA	7.5	0.8	54.0	9.3	0.3	4.3	23.6	0.1	67.1
22	LOMA LINDA	16.0	3.9	16.6	59.7	0.6	0.6	0.0	2.8	37.6
22	LONG BEACH	14.8	7.4	7.3	5.5	1.9	46.5	5.6	10.9	78.0
22	SAN DIEGO	17.7	2.1	0.6	57.9	0.3	13.4	0.3	7.6	34.1
22	SO NEVADA HCS	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0

TABLE 4-2. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
23	CENTRAL IOWA	79.3	9.6	0.0	0.0	0.0	0.0	1.5	9.6	88.9
23	FARGO	47.0	7.9	1.6	30.0	0.3	0.3	0.3	12.6	57.1
23	GR. NEBRASKA	54.4	12.3	14.0	10.5	3.5	0.0	0.9	4.4	84.2
23	IOWA CITY	13.8	1.4	2.8	6.7	3.5	0.0	1.1	70.7	21.6 *
23	MINNEAPOLIS	61.2	0.7	26.0	7.1	0.4	3.9	0.0	0.7	92.2
23	OMAHA	62.7	2.5	7.6	21.2	4.2	0.0	0.0	1.7	77.1
23	SIOUX FALLS	0.0	0.0	0.0	73.7	0.0	26.3	0.0	0.0	26.3 *
	ALL SITES	27.7	4.8	9.3	26.4	2.4	20.0	3.5	5.8	64.3
	SITE AVERAGE	31.9	4.3	4.3	34.1	2.2	16.1	1.3	5.8	58.9
	SITE STD.DEV.	27.9	6.7	9.1	32.1	9.7	28.2	4.3	11.7	32.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-2V. PLACE OF INTERVIEW, BY VISN

VISN	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	33.3	2.1	5.9	13.1	0.1	41.5	0.4	3.6	82.9
2	32.9	4.7	3.6	18.5	1.1	24.1	1.4	13.6	66.5
3	25.4	0.7	1.0	30.9	0.3	32.6	5.8	3.3	60.0
4	35.8	5.8	3.4	25.5	2.9	19.4	1.7	5.6	67.2
5	58.0	6.7	7.8	20.3	0.1	5.8	0.2	1.1	78.5
6	42.2	8.1	11.8	31.0	4.5	0.9	0.3	1.1	67.5
7	9.5	3.3	1.4	55.0	0.4	27.2	2.6	0.6	41.8
8	29.8	5.3	5.7	20.5	1.2	32.4	0.5	4.7	74.3
9	31.1	2.1	0.1	54.5	4.8	1.0	0.2	6.1	39.1
10	81.5	0.8	1.4	8.7	1.4	2.5	1.2	2.5	87.6
11	28.5	8.9	2.9	9.3	1.5	40.0	1.1	7.7	81.9
12	27.5	12.2	12.5	9.9	0.9	32.4	0.4	4.3	85.4
15	29.0	1.8	0.2	63.8	1.6	0.5	0.0	3.2	33.0
16	12.6	3.0	4.1	36.9	0.4	15.7	0.6	26.7	35.8
17	55.4	3.5	1.2	29.0	0.4	5.5	1.8	3.2	66.0
18	12.2	2.1	4.8	70.5	0.5	8.0	0.3	1.7	27.6
19	33.1	1.2	0.2	60.9	0.2	2.6	0.4	1.4	37.3
20	25.3	13.3	4.3	8.6	30.8	15.2	0.5	2.0	88.9
21	17.5	11.9	0.3	24.5	0.6	37.2	0.6	7.5	67.5
22	8.6	1.9	37.0	11.5	0.5	22.0	16.3	2.2	70.0
23	49.3	5.1	7.7	14.8	1.5	1.9	0.6	19.1	65.5
TOTAL	27.7	4.8	9.3	26.4	2.4	20.0	3.5	5.8	64.3
VISN AVERAGE	32.3	5.0	5.6	29.4	2.7	17.5	1.8	5.8	63.1
VISN STD.DEV.	17.7	3.9	8.0	20.0	6.6	14.5	3.6	6.5	19.5

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**		FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	
1	BEDFORD	518		63	71	55	65	**10**			70	78	64	68	**4**	
1	BOSTON	523	84	91	82	90	92	**2**		88	93	86	92	91	**-1**	
1	MANCHESTER	608		58	59	52	24	**-28**	*		62	72	62	41	**-21**	*
1	NORTHAMPTON	631		89	76	67	92	**25**			89	95	92	100	**8**	
1	PROVIDENCE	650	88	93	91	97	91	**-6**		95	98	97	96	93	**-3**	
1	TOGUS	402		67	39	39	45	**6**			74	41	51	44	**-7**	
1	WEST HAVEN	689	89	90	91	92	92	**0**		90	90	88	85	87	**2**	
1	WHITE RIVER JCT	405		21							57					
2	ALBANY	500	76	60	77	83	92	**9**		50	59	87	83	76	**-7**	
2	BATH	514	74	63						95	88					
2	BUFFALO	528	87	92	79	87	82	**-5**		79	77	65	62	65	**3**	
2	CANANDAIGUA	532	82	56	38	28	27	**-1**		90	65	52	62	74	**12**	
2	SYRACUSE	670	92	98	67	41	44	**3**		81	82	69	62	72	**10**	
3	BRONX	526	28	28	24	23	5	**-18**	*	93	95	97	94	72	**-22**	*
3	BROOKLYN	527	88	94	99	98	99	**1**		65	79	58	53	49	**-4**	
3	EAST ORANGE	561	79	39	11	6	5	**-1**		95	65	31	15	13	**-2**	
3	MONTROSE	620		65	43	34	46	**12**			89	98	97	94	**-3**	
3	NEW YORK	630	99	99	100	99	96	**-3**		79	76	68	85	94	**9**	
3	NORTHPORT	632			88	83	84	**1**				92	99	95	**-4**	
4	ALTOONA	503			32	0	0	**0**				14	4	7	**3**	
4	BUTLER	529			80							84				
4	CLARKSBURG	540			36	43	54	**11**				39	43	62	**19**	
4	COATESVILLE	542		97	85	70	72	**2**			86	91	76	71	**-5**	
4	ERIE	562			59	45	54	**9**				55	58	46	**-12**	
4	LEBANON	595	77	88	92	80	87	**7**		84	87	96	80	90	**10**	
4	PHILADELPHIA	642	98	76	56	52	58	**6**		100	71	75	71	77	**6**	
4	PITTSBURGH	645	65	81	72	76	72	**-4**		69	73	79	80	68	**-12**	
4	WILKES-BARRE	693	94	90	93	85	83	**-2**		93	94	97	86	86	**0**	
4	WILMINGTON	460		84	58	58	56	**-2**			68	49	55	48	**-7**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**		FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	
5	BALTIMORE	512	98	93	95	98	93	**-5**		99	96	97	97	93	**-4**	
5	PERRY POINT	641	80	70	75	68	80	**12**		84	75	77	75	78	**3**	
5	WASHINGTON DC	688	40	40	41	54	63	**9**		54	52	61	67	70	**3**	
6	ASHEVILLE	637	23	14	50	38	68	**30**		28	31	55	54	92	**38**	
6	BECKLEY	517	58	65	77	62				68	71	90	66			
6	DURHAM	558	49	62	79	49	29	**-20**	*	53	74	82	61	46	**-15**	*
6	FAYETTEVILLE NC	565	0	55	93	99	93	**-6**		9	79	95	93	92	**-1**	
6	HAMPTON	590	85	82	63	63	75	**12**		96	88	69	71	77	**6**	
6	RICHMOND	652	5	18	14	22	13	**-9**		5	58	44	68	82	**14**	
6	SALEM	658	100	90	90	94	90	**-4**		100	93	93	90	91	**1**	
6	SALISBURY	659	97	97	95	87	73	**-14**	*	96	97	94	87	73	**-14**	
7	ATLANTA	508	80	64	33	26	61	**35**		89	74	41	36	65	**29**	
7	AUGUSTA	509	51	52	35	43	14	**-29**	*	78	85	70	71	19	**-52**	*
7	BIRMINGHAM	521	82	93	95	73	74	**1**		22	38	18	23	23	**0**	
7	CHARLESTON	534	64	65	18	19	14	**-5**		38	85	92	92	99	**7**	
7	COLUMBIA SC	544		53	42	3	3	**0**			88	78	61	59	**-2**	
7	TUSCALOOSA	679		42	23	23	79	**56**			46	54	38	79	**41**	
7	TUSKEGEE	680	23	49	42	49	50	**1**		64	66	53	51	56	**5**	
8	BAY PINES	516		64	79	80	86	**6**			83	75	82	92	**10**	
8	GAINESVILLE	573	98	76	70	70	70	**0**		96	80	73	81	84	**3**	
8	MIAMI	546	95	95	89	70	68	**-2**		92	92	89	65	54	**-11**	
8	TAMPA	673	97	98	95	95	97	**2**		93	91	93	83	90	**7**	
8	W PALM BEACH	548		23	39	36	51	**15**			34	51	42	34	**-8**	
9	HUNTINGTON	581	88	93	91	90	91	**1**		98	98	95	93	97	**4**	
9	LEXINGTON	596		86	97	100					95	93	100			
9	LOUISVILLE	603	100	97	99	99	100	**1**		80	25	35	82	93	**11**	
9	MEMPHIS	614		71	39	13	0	**-13**	*		23	29	16	12	**-4**	
9	MOUNTAIN HOME	621	66	71	71	60	67	**7**		82	86	64	57	55	**-2**	
9	NASHVILLE	626	88	58	45	65	28	**-37**	*	93	67	64	69	42	**-27**	*

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**		FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	
10	CHILLICOTHE	538		14	29	62	59	**-3**			14	26	56	34	**-22**	*
10	CINCINNATI	539	90	56	70	75	85	**10**		86	96	79	90	91	**1**	
10	CLEVELAND	541	68	70	83	87	96	**9**		78	82	89	90	97	**7**	
10	COLUMBUS OPC	757	84	53	47	88	98	**10**		94	63	61	94	98	**4**	
10	DAYTON	552	94	72	57	71	87	**16**		97	96	95	92	93	**1**	
10	NORTHEAST OHIO	961		46	45	36	62	**26**			91	85	83	84	**1**	
11	ANN ARBOR HCS	506	93	85	91	87	90	**3**		92	90	96	97	95	**-2**	
11	BATTLE CREEK	515	97	97	91	81	78	**-3**		95	86	83	87	77	**-10**	
11	DANVILLE	550		49	44	6	0	**-6**			67	62	41	10	**-31**	*
11	DETROIT	553	100	95	100	100	100	**0**		45	99	100	100	100	**0**	
11	INDIANAPOLIS	583	91	92	85	70	48	**-22**	*	93	91	94	84	89	**5**	
11	N. INDIANA	610		72	83	77	78	**1**			76	86	66	51	**-15**	*
11	SAGINAW	655			81	87						74	87			
12	CHICAGO WS	537	97	98	91	93	95	**2**		95	97	97	96	97	**1**	
12	HINES	578	72	49	60	73	64	**-9**		94	70	77	82	84	**2**	
12	IRON MOUNTAIN	585		8	4	8	0	**-8**			42	23	9	3	**-6**	
12	MADISON	607			91	95	88	**-7**				96	92	87	**-5**	
12	MILWAUKEE	695	99	97	91	84	87	**3**		66	65	77	73	61	**-12**	
12	TOMAH	676	85	94	99	98	100	**2**		22	24	24	39	48	**9**	
15	COLUMBIA MO	543			10		24					30		42		
15	KANSAS CITY	589	30	27	17	25	8	**-17**	*	34	33	22	31	28	**-3**	
15	SAINT LOUIS	657	57	87	88	69	52	**-17**	*	50	93	80	75	56	**-19**	*
15	TOPEKA	677		30	85	70	67	**-3**			41	82	74	81	**7**	
15	WICHITA	452			31	42	48	**6**				54	55	65	**10**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**		FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	
16	ALEXANDRIA	502			62	75	87	**12**				74	95	94	**-1**	
16	FAYETTEVILLE AR	564		7	20	20	23	**3**			21	45	56	66	**10**	
16	GULF COAST HCS	520			89	94	57	**-37**	*			21	14	56	**42**	
16	HOUSTON	580	75	87	48	29	13	**-16**	*	80	71	55	40	22	**-18**	*
16	JACKSON	586	77	54	60	47	41	**-6**		81	59	58	48	44	**-4**	
16	LITTLE ROCK	598	99	100	99	99	99	**0**		89	91	98	94	96	**2**	
16	MUSKOGEE	623		63	59	40	37	**-3**			62	63	49	47	**-2**	
16	NEW ORLEANS	629	13	12	14	6	6	**0**		87	72	42	47	65	**18**	
16	OKLAHOMA CITY	635	72	63	33	23	19	**-4**		81	58	21	21	9	**-12**	
16	SHREVEPORT	667		54	17	3	1	**-2**			84	38	69	58	**-11**	
17	CENT. TEXAS HCS	674		84	80	63	48	**-15**	*		94	88	73	60	**-13**	
17	DALLAS	549	89	73	83	80	86	**6**		94	95	98	97	97	**0**	
17	SAN ANTONIO	671	75	61	57	54	35	**-19**	*	86	76	76	74	62	**-12**	
18	EL PASO OPC	756			78	74	62	**-12**				87	69	77	**8**	
18	NEW MEXICO HCS	501		18	19	76	78	**2**			57	72	83	83	**0**	
18	PHOENIX	644	57	43	22	4	16	**12**		56	40	62	46	37	**-9**	
18	TUCSON	678	42	38	29	11	6	**-5**		51	47	41	33	31	**-2**	
18	W. TEXAS HCS	519		15	17	17	5	**-12**			46	63	35	6	**-29**	*
19	CHEYENNE	442	30	18	5	1	6	**5**		72	53	57	57	57	**0**	
19	DENVER	554	90	92	91	66	62	**-4**		92	94	92	82	78	**-4**	
19	MONTANA HCS	436				29	20	**-9**					55	59	**4**	
19	SALT LAKE CITY	660	81	72	47	45	34	**-11**		71	72	65	59	48	**-11**	
19	SHERIDAN	666			70	96	86	**-10**				71	96	98	**2**	
19	SO COLORADO HCS	567			87	15	4	**-11**				90	55	45	**-10**	

TABLE 4-3. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**		FY 99	FY 00	FY 01	FY 02	FY 03	**Diff. FY 02-03**	
20	ANCHORAGE	463	96	88	91	61	83	**22**		66	53	83	76	87	**11**	
20	BOISE	531		53	35	17	10	**-7**			78	43	66	48	**-18**	*
20	PORTLAND	648	87	94	95	99	85	**-14**	*	92	95	84	97	85	**-12**	
20	ROSEBURG	653	90	96	97	92	98	**6**		83	83	85	60	54	**-6**	
20	SEATTLE	663	98	91	92	99	99	**0**		98	91	96	98	95	**-3**	
20	SPOKANE	668	100	98	99	99	98	**-1**		57	71	98	95	41	**-54**	*
20	WALLA WALLA	687	77	78	68	73	71	**-2**		66	55	53	47	55	**8**	
21	CENTRAL CA HCS	570		1	23	20	0	**-20**	*		13	27	19	2	**-17**	*
21	HONOLULU	459		76	79	62	69	**7**			88	84	65	71	**6**	
21	NORTHERN CA HCS	612		92	83	69	79	**10**			98	86	87	86	**-1**	
21	PALO ALTO	640		86	84	94	93	**-1**			99	89	90	84	**-6**	
21	SAN FRANCISCO	662	96	97	91	77	85	**8**		73	64	53	49	37	**-12**	
21	SIERRA NEV HCS	654		28	21	15	30	**15**			64	50	31	44	**13**	
22	GREATER LA	691	87	85	87	63	67	**4**		78	77	69	74	67	**-7**	
22	LOMA LINDA	605	69	64	59	6	38	**32**		97	96	95	35	42	**7**	
22	LONG BEACH	600	75	65	57	76	78	**2**		89	94	76	92	94	**2**	
22	SAN DIEGO	664	46	45	38	32	34	**2**		49	71	84	90	91	**1**	
22	SO NEVADA HCS	593		100	100	100	100	**0**			99	95	84	94	**10**	
23	CENTRAL IOWA	555			76	84	89	**5**				68	70	66	**-4**	
23	FARGO	437	64	63	60	55	57	**2**		64	55	67	81	77	**-4**	
23	GR. NEBRASKA	597			51	78	84	**6**				53	75	81	**6**	
23	IOWA CITY	584		87	41	26	22	**-4**			83	49	36	56	**20**	
23	MINNEAPOLIS	618	99	100	94	95	92	**-3**		100	100	96	97	95	**-2**	
23	OMAHA	636			19	66	77	**11**				28	66	83	**17**	
23	SIOUX FALLS	438		41	18	26	26	**0**			45	19	29	30	**1**	
	TOTAL		80	76	69	63	64	**1**		79	77	73	72	70	**-2**	
	VISN AVERAGE		76	67	63	60	59	**0**		76	73	69	68	66	**-1**	
	VISN STD.DEV.		25	27	28	30	32	**13**		23	22	23	24	26	**14**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-3V. TREND IN OUTREACH INDICATORS, AT INTAKE FY 1999-2003, BY VISN

VISN	% Interviewed in Community						% Contacted through Outreach (including non-VA)					
	FY 99	FY 00	FY 01	FY 02	FY 03	Diff. FY 02-03	FY 99	FY 00	FY 01	FY 02	FY 03	Diff. FY 02-03
1	86	84	78	78	83	5	90	87	85	83	84	1
2	83	71	65	63	67	4	74	69	69	69	72	3
3	76	68	59	54	60	6	80	79	73	72	65	-7
4	84	85	70	64	67	3	87	82	78	71	71	0
5	67	61	66	74	78	4	75	69	76	80	80	0
6	77	73	74	70	68	-2	81	83	80	77	77	0
7	59	64	44	33	42	9	63	69	55	54	56	2
8	96	85	81	74	74	0	93	85	82	74	74	0
9	82	77	63	51	39	-12	89	67	54	51	43	-8
10	81	62	60	74	88	14	88	82	79	88	92	4
11	96	90	90	84	82	-2	78	89	91	89	86	-3
12	92	83	84	85	85	0	68	65	79	80	80	0
15	38	51	53	40	33	-7	39	58	55	47	46	-1
16	72	71	49	39	36	-3	84	73	57	54	54	0
17	85	70	75	69	66	-3	91	89	90	85	80	-5
18	46	40	25	24	28	4	52	44	59	51	46	-5
19	79	76	70	44	37	-7	82	81	80	66	61	-5
20	90	92	88	89	89	0	85	84	82	82	76	-6
21	96	74	71	66	68	2	73	67	65	65	59	-6
22	83	82	80	66	70	4	79	82	74	78	75	-3
23	84	79	59	62	65	3	85	77	62	70	73	3
TOTAL	80	76	69	63	64	1	79	77	73	72	70	-2
VISN AVERAGE	79	73	67	62	63	1	78	75	73	71	69	-2
VISN STD.DEV	15	13	16	18	19	6	13	11	12	13	14	4

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

			% Using Services Before Or After Intake Date			
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	335	41.2	33.7	11.0	14.0
1	BOSTON	443	49.4	30.0	9.7	10.8
1	MANCHESTER	52	88.5	11.5	0.0	0.0
1	NORTHAMPTON	171	75.4	7.0	15.2	2.3
1	PROVIDENCE	165	62.4	24.2	4.2	9.1
1	TOGUS	52	73.1	7.7	15.4	3.8
1	WEST HAVEN	344	57.6	31.7	4.9	5.8
2	ALBANY	357	28.0	54.6	3.4	14.0
2	BUFFALO	296	41.2	39.9	5.1	13.9
2	CANANDAIGUA	241	51.5	41.5	4.1	2.9
2	SYRACUSE	187	41.7	46.0	3.2	9.1
3	BRONX	227	37.0	38.3	6.6	18.1
3	BROOKLYN	468	11.3	63.2	1.9	23.5
3	EAST ORANGE	202	22.3	44.1	9.4	24.3
3	MONTROSE	230	38.3	48.7	1.7	11.3
3	NEW YORK	194	33.0	44.8	6.2	16.0
3	NORTHPORT	144	13.9	35.4	15.3	35.4
4	ALTOONA	11	54.5	27.3	9.1	9.1
4	CLARKSBURG	76	34.2	32.9	5.3	27.6
4	COATESVILLE	189	60.8	23.3	5.8	10.1
4	ERIE	119	82.4	9.2	5.0	3.4
4	LEBANON	171	37.4	43.3	5.8	13.5
4	PHILADELPHIA	365	37.8	38.1	10.7	13.4
4	PITTSBURGH	214	30.8	34.1	10.7	24.3
4	WILKES-BARRE	178	36.5	42.7	8.4	12.4
4	WILMINGTON	167	78.4	14.4	4.2	3.0
5	BALTIMORE	327	53.2	30.6	6.7	9.5
5	PERRY POINT	241	48.5	31.1	5.4	14.9
5	WASHINGTON DC	339	4.4	17.1	11.2	67.3
6	ASHEVILLE	83	34.9	39.8	8.4	16.9
6	DURHAM	93	19.4	40.9	5.4	34.4
6	FAYETTEVILLE NC	27	40.7	40.7	11.1	7.4
6	HAMPTON	497	35.2	43.1	7.0	14.7
6	RICHMOND	108	29.6	50.0	5.6	14.8
6	SALEM	114	53.5	27.2	7.0	12.3
6	SALISBURY	390	21.0	42.8	10.0	26.2
7	ATLANTA	516	29.3	42.8	9.5	18.4
7	AUGUSTA	182	39.6	41.2	3.8	15.4
7	BIRMINGHAM	187	27.3	41.2	9.6	21.9
7	CHARLESTON	185	18.9	63.8	2.2	15.1
7	COLUMBIA SC	177	32.8	57.6	3.4	6.2
7	TUSCALOOSA	7	0.0	28.6	14.3	57.1
7	TUSKEGEE	192	28.6	43.2	3.6	24.5

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	537	46.4	37.4	4.8	11.4
8	GAINESVILLE	569	52.4	28.3	6.5	12.8
8	MIAMI	273	43.2	44.0	3.3	9.5
8	TAMPA	341	73.3	11.4	8.2	7.0
8	W PALM BEACH	401	31.2	37.2	8.2	23.4
9	HUNTINGTON	98	40.8	48.0	3.1	8.2
9	LOUISVILLE	134	24.6	56.7	1.5	17.2
9	MEMPHIS	453	37.3	50.8	3.1	8.8
9	MOUNTAIN HOME	182	45.1	30.8	8.8	15.4
9	NASHVILLE	147	44.2	43.5	4.8	7.5
10	CHILLICOTHE	18	16.7	38.9	5.6	38.9
10	CINCINNATI	222	13.1	48.6	3.6	34.7
10	CLEVELAND	304	13.8	36.5	3.3	46.4
10	COLUMBUS OPC	96	10.4	52.1	4.2	33.3
10	DAYTON	148	29.1	43.2	4.7	23.0
10	NORTHEAST OHIO	107	41.1	34.6	9.3	15.0
11	ANN ARBOR HCS	345	40.0	38.3	8.7	13.0
11	BATTLE CREEK	294	28.6	35.4	8.8	27.2
11	DANVILLE	21	23.8	28.6	19.0	28.6
11	DETROIT	273	6.2	64.1	0.4	29.3
11	INDIANAPOLIS	144	11.8	42.4	4.2	41.7
11	N. INDIANA	93	65.6	16.1	11.8	6.5
12	CHICAGO WS	507	45.6	33.7	9.7	11.0
12	HINES	275	25.1	44.0	3.3	27.6
12	IRON MOUNTAIN	17	58.8	17.6	11.8	11.8
12	MADISON	53	11.3	54.7	3.8	30.2
12	MILWAUKEE	226	37.2	47.8	2.7	12.4
12	TOMAH	124	29.8	55.6	1.6	12.9
15	COLUMBIA MO	67	47.8	43.3	4.5	4.5
15	KANSAS CITY	178	53.4	32.6	6.7	7.3
15	SAINT LOUIS	161	40.4	40.4	5.6	13.7
15	TOPEKA	45	8.9	37.8	0.0	53.3
15	WICHITA	20	35.0	50.0	0.0	15.0
16	ALEXANDRIA	80	33.8	42.5	2.5	21.3
16	FAYETTEVILLE AR	107	29.0	48.6	8.4	14.0
16	GULF COAST HCS	180	50.0	41.7	2.2	6.1
16	HOUSTON	682	36.8	39.9	8.4	15.0
16	JACKSON	178	19.7	42.1	2.8	35.4
16	LITTLE ROCK	310	20.0	52.6	3.5	23.9
16	MUSKOGEE	78	62.8	33.3	0.0	3.8
16	NEW ORLEANS	333	13.5	67.3	2.1	17.1
16	OKLAHOMA CITY	38	10.5	50.0	5.3	34.2
16	SHREVEPORT	87	39.1	48.3	4.6	8.0
17	CENT. TEXAS HCS	451	19.3	58.1	5.8	16.9
17	DALLAS	794	36.1	32.6	14.0	17.3
17	SAN ANTONIO	247	37.2	44.9	7.7	10.1

TABLE 4-4. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
18	EL PASO OPC	96	50.0	26.0	8.3	15.6
18	NEW MEXICO HCS	257	31.9	36.6	8.2	23.3
18	PHOENIX	830	35.9	45.8	5.9	12.4
18	TUCSON	299	27.8	40.1	9.4	22.7
18	W. TEXAS HCS	49	38.8	22.4	16.3	22.4
19	CHEYENNE	78	26.9	42.3	3.8	26.9
19	DENVER	234	41.5	32.5	6.4	19.7
19	MONTANA HCS	29	3.4	51.7	10.3	34.5
19	SALT LAKE CITY	305	32.1	44.6	8.5	14.8
19	SHERIDAN	94	47.9	24.5	9.6	18.1
19	SO COLORADO HCS	185	44.3	41.6	2.7	11.4
20	ANCHORAGE	104	21.2	37.5	4.8	36.5
20	BOISE	30	23.3	40.0	10.0	26.7
20	PORTLAND	387	31.5	22.0	8.0	38.5
20	ROSEBURG	184	18.5	17.9	41.8	21.7
20	SEATTLE	401	34.9	27.7	17.5	20.0
20	SPOKANE	139	42.4	33.8	6.5	17.3
20	WALLA WALLA	163	36.2	47.2	1.8	14.7
21	CENTRAL CA HCS	176	38.1	47.2	2.8	11.9
21	HONOLULU	533	62.9	25.5	4.7	6.9
21	NORTHERN CA HCS	427	44.3	43.3	5.9	6.6
21	PALO ALTO	192	42.2	38.0	9.4	10.4
21	SAN FRANCISCO	473	30.9	44.0	5.3	19.9
21	SIERRA NEV HCS	200	72.0	16.5	5.0	6.5
22	GREATER LA	3,107	31.2	40.0	6.1	22.7
22	LOMA LINDA	137	33.6	38.7	11.7	16.1
22	LONG BEACH	845	59.6	17.2	11.2	12.0
22	SAN DIEGO	247	51.4	24.7	10.9	13.0
22	SO NEVADA HCS	594	84.3	5.4	6.2	4.0
23	CENTRAL IOWA	198	29.8	37.9	3.5	28.8
23	FARGO	253	28.9	51.4	4.3	15.4
23	GR. NEBRASKA	85	35.3	44.7	5.9	14.1
23	IOWA CITY	213	52.6	37.1	5.6	4.7
23	MINNEAPOLIS	211	49.3	39.8	2.8	8.1
23	OMAHA	109	45.0	33.9	6.4	14.7
23	SIOUX FALLS	32	78.1	6.3	6.3	9.4
	ALL SITES	31,597	38.1	37.9	6.9	17.2
	SITE AVERAGE	253	37.9	37.6	6.8	17.7
	SITE STD.DEV.	309	17.9	12.7	5.0	11.5

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2003 (10/1/02-6/30/03)

TABLE 4-4V. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

		% Using Services Before Or After Intake Date			
VISN	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,562	55.8	26.7	8.8	8.7
2	1,081	39.2	46.2	4.0	10.6
3	1,465	24.2	49.3	5.5	21.0
4	1,490	47.6	31.5	7.8	13.2
5	907	33.7	25.7	8.0	32.5
6	1,312	31.1	41.8	7.9	19.3
7	1,446	29.2	46.9	6.4	17.6
8	2,121	49.0	31.6	6.3	13.1
9	1,014	38.4	46.6	4.1	10.8
10	895	19.1	42.1	4.5	34.3
11	1,170	27.5	42.1	6.7	23.7
12	1,202	36.4	41.7	5.8	16.1
15	471	43.1	38.0	5.1	13.8
16	2,073	30.3	47.4	4.9	17.5
17	1,492	31.2	42.4	10.5	16.0
18	1,531	34.6	41.1	7.4	16.8
19	925	37.2	38.9	6.6	17.3
20	1,408	31.5	28.7	14.1	25.8
21	2,001	48.1	35.9	5.4	10.6
22	4,930	43.5	31.1	7.4	17.9
23	1,101	41.1	40.4	4.5	14.0
TOTAL	31,597	38.1	37.9	6.9	17.2
VISN AVERAGE	1,505	36.7	38.9	6.7	17.6
VISN STD.DEV	885	9.0	7.1	2.4	6.8

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2003 (10/1/02-6/30/03)

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

			% Using Services Before Or After Intake Date			
VISN	Site Name	Discharges N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	335	15.2	17.3	4.5	63.0
1	BOSTON	443	19.9	24.8	7.0	48.3
1	MANCHESTER	52	38.5	13.5	5.8	42.3
1	NORTHAMPTON	171	7.6	22.2	1.8	68.4
1	PROVIDENCE	165	37.6	10.3	4.8	47.3
1	TOGUS	52	38.5	11.5	5.8	44.2
1	WEST HAVEN	344	16.0	11.9	3.5	68.6
2	ALBANY	357	19.3	36.7	1.7	42.3
2	BUFFALO	296	27.7	29.4	3.0	39.9
2	CANANDAIGUA	241	24.1	36.5	2.5	36.9
2	SYRACUSE	187	12.8	41.7	2.1	43.3
3	BRONX	227	20.3	26.4	5.3	48.0
3	BROOKLYN	468	7.9	45.1	1.5	45.5
3	EAST ORANGE	202	9.9	33.2	4.5	52.5
3	MONTROSE	230	31.7	40.4	2.6	25.2
3	NEW YORK	194	20.6	39.7	5.2	34.5
3	NORTHPORT	144	4.2	8.3	7.6	79.9
4	ALTOONA	11	45.5	18.2	9.1	27.3
4	CLARKSBURG	76	22.4	22.4	2.6	52.6
4	COATESVILLE	189	29.1	26.5	5.3	39.2
4	ERIE	119	49.6	21.0	6.7	22.7
4	LEBANON	171	28.7	32.7	8.8	29.8
4	PHILADELPHIA	365	12.3	28.8	5.2	53.7
4	PITTSBURGH	214	15.4	24.3	7.0	53.3
4	WILKES-BARRE	178	18.0	39.3	6.7	36.0
4	WILMINGTON	167	42.5	25.7	9.6	22.2
5	BALTIMORE	327	27.5	30.0	6.4	36.1
5	PERRY POINT	241	15.8	24.1	4.1	56.0
5	WASHINGTON DC	339	2.4	8.8	3.5	85.3
6	ASHEVILLE	83	20.5	33.7	4.8	41.0
6	DURHAM	93	12.9	31.2	6.5	49.5
6	FAYETTEVILLE NC	27	22.2	33.3	14.8	29.6
6	HAMPTON	497	20.1	30.8	8.0	41.0
6	RICHMOND	108	9.3	38.9	2.8	49.1
6	SALEM	114	36.0	16.7	3.5	43.9
6	SALISBURY	390	12.3	20.5	5.1	62.1
7	ATLANTA	516	17.6	35.1	5.6	41.7
7	AUGUSTA	182	4.4	23.1	4.4	68.1
7	BIRMINGHAM	187	11.2	33.2	7.0	48.7
7	CHARLESTON	185	8.6	24.9	3.8	62.7
7	COLUMBIA SC	177	25.4	41.8	1.7	31.1
7	TUSCALOOSA	7	0.0	0.0	0.0	100.0
7	TUSKEGEE	192	20.3	28.1	4.7	46.9

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	537	33.9	25.3	5.8	35.0
8	GAINESVILLE	569	39.9	23.6	7.6	29.0
8	MIAMI	273	24.5	36.3	4.0	35.2
8	TAMPA	341	37.5	18.2	8.5	35.8
8	W PALM BEACH	401	21.7	29.9	7.0	41.4
9	HUNTINGTON	98	35.7	34.7	3.1	26.5
9	LOUISVILLE	134	12.7	44.0	4.5	38.8
9	MEMPHIS	453	14.6	27.4	4.9	53.2
9	MOUNTAIN HOME	182	22.0	24.2	7.7	46.2
9	NASHVILLE	147	15.6	20.4	4.8	59.2
10	CHILLICOTHE	18	5.6	16.7	0.0	77.8
10	CINCINNATI	222	9.0	22.5	0.9	67.6
10	CLEVELAND	304	10.9	19.4	1.3	68.4
10	COLUMBUS OPC	96	8.3	40.6	1.0	50.0
10	DAYTON	148	20.3	27.0	4.1	48.6
10	NORTHEAST OHIO	107	22.4	26.2	6.5	44.9
11	ANN ARBOR HCS	345	27.5	32.5	6.7	33.3
11	BATTLE CREEK	294	14.6	25.2	4.8	55.4
11	DANVILLE	21	14.3	33.3	9.5	42.9
11	DETROIT	273	4.8	40.7	0.4	54.2
11	INDIANAPOLIS	144	2.8	32.6	3.5	61.1
11	N. INDIANA	93	45.2	10.8	9.7	34.4
12	CHICAGO WS	507	25.6	26.6	6.5	41.2
12	HINES	275	16.4	24.7	2.9	56.0
12	IRON MOUNTAIN	17	29.4	11.8	5.9	52.9
12	MADISON	53	5.7	24.5	3.8	66.0
12	MILWAUKEE	226	19.0	27.0	3.5	50.4
12	TOMAH	124	15.3	33.1	1.6	50.0
15	COLUMBIA MO	67	22.4	32.8	4.5	40.3
15	KANSAS CITY	178	11.2	13.5	4.5	70.8
15	SAINT LOUIS	161	18.6	41.6	9.9	29.8
15	TOPEKA	45	6.7	22.2	0.0	71.1
15	WICHITA	20	15.0	45.0	5.0	35.0
16	ALEXANDRIA	80	25.0	28.8	1.3	45.0
16	FAYETTEVILLE AR	107	10.3	34.6	8.4	46.7
16	GULF COAST HCS	180	32.2	44.4	1.7	21.7
16	HOUSTON	682	24.5	29.9	7.6	38.0
16	JACKSON	178	15.7	28.7	1.7	53.9
16	LITTLE ROCK	310	7.4	26.1	2.3	64.2
16	MUSKOGEE	78	29.5	30.8	5.1	34.6
16	NEW ORLEANS	333	6.0	36.0	3.0	55.0
16	OKLAHOMA CITY	38	0.0	10.5	0.0	89.5
16	SHREVEPORT	87	18.4	27.6	9.2	44.8
17	CENT. TEXAS HCS	451	9.8	47.9	2.4	39.9
17	DALLAS	794	20.7	28.5	5.3	45.6
17	SAN ANTONIO	247	18.6	32.4	6.5	42.5

TABLE 4-4A. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Discharges N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
18	EL PASO OPC	96	28.1	32.3	6.3	33.3
18	NEW MEXICO HCS	257	26.5	29.2	3.5	40.9
18	PHOENIX	830	22.0	35.5	5.1	37.3
18	TUCSON	299	18.4	31.8	8.0	41.8
18	W. TEXAS HCS	49	20.4	16.3	14.3	49.0
19	CHEYENNE	78	11.5	34.6	2.6	51.3
19	DENVER	234	21.8	26.5	2.6	49.1
19	MONTANA HCS	29	0.0	27.6	6.9	65.5
19	SALT LAKE CITY	305	13.8	27.5	6.2	52.5
19	SHERIDAN	94	23.4	17.0	9.6	50.0
19	SO COLORADO HCS	185	27.0	39.5	2.2	31.4
20	ANCHORAGE	104	13.5	32.7	2.9	51.0
20	BOISE	30	6.7	16.7	6.7	70.0
20	PORTLAND	387	26.6	17.1	5.7	50.6
20	ROSEBURG	184	10.3	15.2	21.7	52.7
20	SEATTLE	401	16.7	17.7	12.7	52.9
20	SPOKANE	139	26.6	20.9	5.8	46.8
20	WALLA WALLA	163	21.5	39.3	2.5	36.8
21	CENTRAL CA HCS	176	28.4	35.2	2.8	33.5
21	HONOLULU	533	46.7	23.8	5.6	23.8
21	NORTHERN CA HCS	427	31.9	37.5	4.9	25.8
21	PALO ALTO	192	10.4	19.8	7.3	62.5
21	SAN FRANCISCO	473	19.0	32.3	5.3	43.3
21	SIERRA NEV HCS	200	36.5	22.5	4.5	36.5
22	GREATER LA	3,107	24.3	32.7	4.6	38.3
22	LOMA LINDA	137	17.5	14.6	7.3	60.6
22	LONG BEACH	845	32.5	16.7	9.8	40.9
22	SAN DIEGO	247	29.1	19.8	6.5	44.5
22	SO NEVADA HCS	594	44.4	26.8	7.9	20.9
23	CENTRAL IOWA	198	18.7	31.8	3.5	46.0
23	FARGO	253	22.5	39.9	4.3	33.2
23	GR. NEBRASKA	85	22.4	34.1	2.4	41.2
23	IOWA CITY	213	38.0	33.3	5.6	23.0
23	MINNEAPOLIS	211	35.5	43.6	3.3	17.5
23	OMAHA	109	18.3	28.4	2.8	50.5
23	SIOUX FALLS	32	15.6	25.0	3.1	56.3
	ALL SITES	31,597	22.0	28.8	5.3	44.0
	SITE AVERAGE	253	20.4	27.7	5.1	46.8
	SITE STD.DEV.	309	10.9	9.3	3.2	14.7

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2003 (10/1/02-6/30/03)

TABLE 4-4AV. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Discharges N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,562	19.8	17.7	4.8	57.7
2	1,081	21.6	35.5	2.3	40.6
3	1,465	15.2	35.5	3.8	45.6
4	1,490	24.6	28.2	6.6	40.7
5	907	15.0	20.5	4.7	59.8
6	1,312	17.8	27.4	6.2	48.6
7	1,446	15.2	31.7	4.8	48.3
8	2,121	32.6	26.0	6.7	34.7
9	1,014	17.9	28.7	5.1	48.3
10	895	13.0	24.5	2.2	60.3
11	1,170	17.1	30.9	4.6	47.4
12	1,202	20.4	26.6	4.5	48.5
15	471	15.1	28.0	5.9	51.0
16	2,073	17.7	31.3	4.7	46.4
17	1,492	17.0	35.0	4.6	43.4
18	1,531	22.4	32.9	5.7	38.9
19	925	18.8	29.2	4.5	47.5
20	1,408	19.7	21.1	9.2	50.0
21	2,001	30.9	29.2	5.2	34.7
22	4,930	28.2	28.1	6.1	37.6
23	1,101	26.7	35.9	3.9	33.5
TOTAL	31,597	22.0	28.8	5.3	44.0
VISN AVERAGE	1,505	20.3	28.8	5.1	45.9
VISN STD.DEV	885	5.5	5.0	1.5	7.7

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2003 (10/1/02-6/30/03)

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
1	BEDFORD	331	32	8.8	
1	BOSTON	619	0	0.0	*
1	MANCHESTER	69	5	6.8	
1	TOGUS	64	0	0.0	*
2	ALBANY	480	12	2.4	
2	BUFFALO	371	8	2.1	
2	CANANDAIGUA	307	0	0.0	*
2	SYRACUSE	262	14	5.1	
3	BRONX	294	4	1.3	
3	EAST ORANGE	268	4	1.5	
3	MONTROSE	287	18	5.9	
3	NEW YORK	248	0	0.0	*
3	NORTHPORT	126	40	24.1	
4	CLARKSBURG	83	18	17.8	
4	LEBANON	234	33	12.4	
4	PHILADELPHIA	444	0	0.0	*
4	PITTSBURGH	206	42	16.9	
4	WILKES-BARRE	163	56	25.6	
5	BALTIMORE	425	0	0.0	*
5	WASHINGTON DC	452	3	0.7	
6	ASHEVILLE	108	7	6.1	
6	HAMPTON	587	5	0.8	
6	SALISBURY	473	7	1.5	
7	ATLANTA	502	59	10.5	
7	AUGUSTA	229	11	4.6	
7	BIRMINGHAM	173	63	26.7	
7	CHARLESTON	97	134	58.0	*
7	COLUMBIA SC	218	15	6.4	
7	TUSCALOOSA	10	13	56.5	*
7	TUSKEGEE	221	24	9.8	
8	BAY PINES	574	10	1.7	
8	GAINESVILLE	765	12	1.5	
8	MIAMI	392	2	0.5	
8	TAMPA	422	11	2.5	
8	W PALM BEACH	346	98	22.1	
9	HUNTINGTON	113	1	0.9	
9	LOUISVILLE	157	31	16.5	
9	MOUNTAIN HOME	218	38	14.8	
9	NASHVILLE	152	31	16.9	

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
10	CHILLICOTHE	21	6	22.2	
10	CINCINNATI	273	5	1.8	
10	CLEVELAND	372	21	5.3	
10	COLUMBUS OPC	117	6	4.9	
10	DAYTON	201	4	2.0	
11	ANN ARBOR HCS	409	48	10.5	
11	BATTLE CREEK	301	52	14.7	
11	DETROIT	334	14	4.0	
11	INDIANAPOLIS	161	19	10.6	
12	CHICAGO WS	629	13	2.0	
12	HINES	321	11	3.3	
15	COLUMBIA MO	77	22	22.2	
15	KANSAS CITY	199	13	6.1	
15	SAINT LOUIS	208	7	3.3	
15	TOPEKA	50	7	12.3	
15	WICHITA	8	15	65.2	*
16	ALEXANDRIA	87	20	18.7	
16	FAYETTEVILLE AR	122	27	18.1	
16	GULF COAST HCS	245	0	0.0	*
16	HOUSTON	730	67	8.4	
16	JACKSON	223	17	7.1	
16	LITTLE ROCK	352	95	21.3	
16	MUSKOGEE	91	9	9.0	
16	NEW ORLEANS	407	45	10.0	
16	OKLAHOMA CITY	23	20	46.5	*
16	SHREVEPORT	96	18	15.8	
17	CENT. TEXAS HCS	573	29	4.8	
17	DALLAS	954	32	3.2	
17	SAN ANTONIO	199	116	36.8	*
18	EL PASO OPC	115	0	0.0	*
18	PHOENIX	949	38	3.9	
18	TUCSON	388	0	0.0	*
18	W. TEXAS HCS	23	37	61.7	*
19	CHEYENNE	72	26	26.5	
19	DENVER	301	0	0.0	*
19	MONTANA HCS	13	36	73.5	*
19	SALT LAKE CITY	367	4	1.1	
19	SHERIDAN	70	50	41.7	*
19	SO COLORADO HCS	179	60	25.1	
20	PORTLAND	519	0	0.0	*
20	ROSEBURG	216	6	2.7	
20	SPOKANE	186	9	4.6	
20	WALLA WALLA	199	10	4.8	

TABLE 4-5. PERCENTAGE OF VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Veterans Not Placed Res. Tx.	Veterans Placed Res. Tx.	Percent Veterans Placed	
21	CENTRAL CA HCS	193	33	14.6	
21	HONOLULU	589	13	2.2	
21	SAN FRANCISCO	556	6	1.1	
21	SIERRA NEV HCS	190	32	14.4	
22	GREATER LA	3,973	0	0.0	*
22	LONG BEACH	1,022	9	0.9	
22	SAN DIEGO	303	15	4.7	
23	CENTRAL IOWA	259	0	0.0	*
23	FARGO	293	22	7.0	
23	GR. NEBRASKA	112	2	1.8	
23	MINNEAPOLIS	263	17	6.1	
23	OMAHA	111	7	5.9	
23	SIOUX FALLS	57	0	0.0	*
	ALL SITES	30,791	2,051	6.2	
	SITE AVERAGE	324	22	11.4	
	SITE STD. DEV.	434	25	15.6	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN*

BLANK

TABLE 4-6. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
1	BEDFORD	48.1	45.8	3.9	0.0
1	MANCHESTER	52.4	47.8	2.9	0.0
2	ALBANY	48.3	42.2	2.7	0.0
2	BUFFALO	47.4	46.5	3.5	25.0
2	SYRACUSE	48.5	43.9	4.6	0.0
3	MONTROSE	50.1	47.2	1.7	0.0
3	NORTHPORT	49.0	52.6	2.4	5.0
4	CLARKSBURG	48.4	49.5	4.8	5.6
4	LEBANON	47.6	48.5	3.4	0.0
4	PITTSBURGH	47.6	47.9	4.9	0.0
4	WILKES-BARRE	51.6	50.9	0.6	1.8
6	ASHEVILLE	47.1	47.7	1.9	0.0
6	HAMPTON	47.3	50.4	4.6	0.0
6	SALISBURY	47.2	43.6	1.9	0.0
7	ATLANTA	48.4	47.6	3.0	0.0
7	AUGUSTA	47.7	49.5	11.8	0.0
7	BIRMINGHAM	47.7	47.7	4.6	4.8
7	CHARLESTON	50.1	49.4	6.2	3.0
7	COLUMBIA SC	45.3	51.3	6.9	0.0
7	TUSCALOOSA	47.6	47.3	10.0	7.7
7	TUSKEGEE	47.6	46.8	2.7	0.0
8	BAY PINES	50.6	49.1	2.8	0.0
8	GAINESVILLE	49.7	44.9	4.2	0.0
8	TAMPA	49.4	47.5	4.3	0.0
8	W PALM BEACH	51.0	46.8	3.2	0.0
9	LOUISVILLE	47.9	43.5	1.3	0.0
9	MOUNTAIN HOME	48.8	47.7	3.7	0.0
9	NASHVILLE	47.6	47.1	3.9	3.2
10	CHILLICOTHE	51.0	53.8	4.8	0.0
10	CINCINNATI	48.6	43.2	0.7	0.0
10	CLEVELAND	47.0	48.4	3.8	9.5
10	COLUMBUS OPC	48.5	46.8	1.7	0.0
11	ANN ARBOR HCS	47.3	45.7	4.4	0.0
11	BATTLE CREEK	48.4	48.8	0.7	1.9
11	DETROIT	48.9	49.1	2.1	7.1
11	INDIANAPOLIS	47.3	47.0	6.2	0.0
12	CHICAGO WS	49.1	46.2	3.0	0.0
12	HINES	48.3	49.4	3.7	0.0

TABLE 4-6. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
15	COLUMBIA MO	49.8	46.3	6.5	0.0
15	KANSAS CITY	47.5	50.6	0.0	0.0
15	SAINT LOUIS	47.3	46.4	1.9	0.0
15	TOPEKA	47.7	50.4	2.0	0.0
15	WICHITA	45.1	49.7	25.0	6.7
16	ALEXANDRIA	48.6	45.3	8.0	0.0
16	FAYETTEVILLE AR	50.1	50.1	1.6	0.0
16	HOUSTON	48.6	45.7	2.5	0.0
16	JACKSON	48.1	49.2	2.7	0.0
16	LITTLE ROCK	47.8	48.0	6.0	6.3
16	MUSKOGEE	49.5	48.4	3.3	0.0
16	NEW ORLEANS	49.0	49.1	2.5	11.1
16	OKLAHOMA CITY	49.2	46.6	21.7	0.0
16	SHREVEPORT	47.1	50.3	3.1	0.0
17	CENT. TEXAS HCS	48.7	43.2	3.1	10.3
17	DALLAS	47.9	48.5	4.3	21.9
17	SAN ANTONIO	47.8	48.5	6.0	2.6
18	PHOENIX	48.7	45.7	2.2	5.3
18	W. TEXAS HCS	49.6	51.7	4.3	2.7
19	CHEYENNE	47.9	51.9	1.4	11.5
19	MONTANA HCS	51.8	52.6	0.0	2.8
19	SHERIDAN	50.0	52.7	2.9	2.0
19	SO COLORADO HCS	47.5	48.4	4.5	3.3
20	ROSEBURG	50.3	54.5	2.3	0.0
20	SPOKANE	48.9	47.4	2.7	0.0
20	WALLA WALLA	50.3	43.8	3.5	10.0
21	CENTRAL CA HCS	49.9	47.6	2.6	0.0
21	HONOLULU	48.3	47.2	4.2	0.0
21	SAN FRANCISCO	49.6	41.7	1.6	0.0
21	SIERRA NEV HCS	52.1	50.6	0.5	3.1
22	LONG BEACH	48.4	48.8	9.4	11.1
22	SAN DIEGO	46.9	50.0	9.6	6.7
23	FARGO	48.6	45.6	4.8	0.0
23	MINNEAPOLIS	47.9	46.6	0.8	0.0
23	OMAHA	47.9	45.1	5.4	14.3
	ALL SITES	48.5	48.2	3.8	2.9
	SITE AVERAGE	48.6	47.9	4.2	2.8
	SITE STD. DEV.	1.4	2.7	4.0	5.0

TABLE 4-7. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	BEDFORD	22.5	73.5	1.5	2.5	9.4	90.6	0.0	0.0	1.23
1	MANCHESTER	0.0	100.0	0.0	0.0	0.0	80.0	20.0	0.0	0.80
2	ALBANY	42.6	51.4	4.0	2.1	41.7	50.0	0.0	8.3	0.97
2	BUFFALO	61.4	34.9	2.2	1.6	50.0	37.5	0.0	12.5	1.08
2	SYRACUSE	31.3	65.3	2.7	0.8	64.3	28.6	7.1	0.0	0.44
3	MONTROSE	56.1	30.0	12.9	1.0	33.3	61.1	5.6	0.0	2.04 *
3	NORTHPORT	30.2	63.5	4.8	1.6	17.5	75.0	7.5	0.0	1.18
4	CLARKSBURG	10.8	88.0	1.2	0.0	5.6	94.4	0.0	0.0	1.07
4	LEBANON	45.7	48.3	4.7	1.3	33.3	54.5	9.1	3.0	1.13
4	PITTSBURGH	59.7	37.4	1.0	1.9	36.6	58.5	2.4	2.4	1.57 *
4	WILKES-BARRE	26.5	71.6	1.9	0.0	14.3	82.1	3.6	0.0	1.15
6	ASHEVILLE	49.1	49.1	0.9	0.9	42.9	57.1	0.0	0.0	1.16
6	HAMPTON	72.7	26.2	0.5	0.5	80.0	20.0	0.0	0.0	0.76
6	SALISBURY	71.3	22.3	4.5	1.9	100.0	0.0	0.0	0.0	0.00
7	ATLANTA	87.5	10.8	0.6	1.2	78.0	20.3	0.0	1.7	1.89 *
7	AUGUSTA	67.2	31.9	0.9	0.0	63.6	36.4	0.0	0.0	1.14
7	BIRMINGHAM	74.6	22.5	1.7	1.2	77.8	22.2	0.0	0.0	0.99
7	CHARLESTON	55.7	41.2	1.0	2.1	59.0	38.8	0.7	1.5	0.94
7	COLUMBIA SC	75.6	19.8	2.8	1.8	53.3	46.7	0.0	0.0	2.36 *
7	TUSCALOOSA	80.0	20.0	0.0	0.0	76.9	23.1	0.0	0.0	1.15
7	TUSKEGEE	78.3	21.3	0.5	0.0	95.8	4.2	0.0	0.0	0.20
8	BAY PINES	21.4	76.0	2.1	0.5	10.0	90.0	0.0	0.0	1.18
8	GAINESVILLE	43.3	52.0	2.6	2.1	91.7	8.3	0.0	0.0	0.16
8	TAMPA	37.5	54.9	5.7	1.9	45.5	54.5	0.0	0.0	0.99
8	W PALM BEACH	26.1	69.6	2.6	1.7	24.5	72.4	3.1	0.0	1.04
9	LOUISVILLE	47.4	51.9	0.0	0.6	48.4	51.6	0.0	0.0	0.99
9	MOUNTAIN HOME	26.6	71.6	0.5	1.4	42.1	55.3	2.6	0.0	0.77
9	NASHVILLE	50.0	48.0	1.3	0.7	41.9	54.8	0.0	3.2	1.14

TABLE 4-7. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
10	CHILLICOTHE	14.3	85.7	0.0	0.0	0.0	100.0	0.0	0.0	1.17
10	CINCINNATI	66.7	30.8	1.8	0.7	40.0	60.0	0.0	0.0	1.95 *
10	CLEVELAND	64.6	32.4	2.2	0.8	71.4	28.6	0.0	0.0	0.88
10	COLUMBUS OPC	57.3	35.0	4.3	3.4	66.7	16.7	16.7	0.0	0.48
11	ANN ARBOR HCS	43.0	50.1	3.7	3.2	54.2	41.7	2.1	2.1	0.83
11	BATTLE CREEK	44.8	47.8	4.3	3.0	44.2	48.1	1.9	5.8	1.01
11	DETROIT	77.1	21.7	0.6	0.6	71.4	28.6	0.0	0.0	1.32
11	INDIANAPOLIS	57.8	40.4	0.0	1.9	52.6	47.4	0.0	0.0	1.17
12	CHICAGO WS	84.0	13.6	1.9	0.5	76.9	15.4	0.0	7.7	1.13
12	HINES	60.1	38.3	1.2	0.3	54.5	36.4	9.1	0.0	0.95
15	COLUMBIA MO	16.9	76.6	3.9	2.6	36.4	59.1	0.0	4.5	0.77
15	KANSAS CITY	57.3	40.2	1.5	1.0	46.2	30.8	7.7	15.4	0.77
15	SAINT LOUIS	74.5	23.6	1.4	0.5	57.1	42.9	0.0	0.0	1.82 *
15	TOPEKA	42.0	48.0	4.0	6.0	28.6	71.4	0.0	0.0	1.49 *
15	WICHITA	37.5	62.5	0.0	0.0	26.7	66.7	6.7	0.0	1.07
16	ALEXANDRIA	45.3	54.7	0.0	0.0	60.0	35.0	5.0	0.0	0.64
16	FAYETTEVILLE AR	11.6	86.0	1.7	0.8	22.2	74.1	0.0	3.7	0.86
16	HOUSTON	58.8	35.9	4.3	1.0	50.7	38.8	9.0	1.5	1.08
16	JACKSON	64.1	35.0	0.4	0.4	64.7	35.3	0.0	0.0	1.01
16	LITTLE ROCK	59.4	39.2	0.6	0.9	56.8	43.2	0.0	0.0	1.10
16	MUSKOGEE	23.1	72.5	1.1	3.3	22.2	66.7	0.0	11.1	0.92
16	NEW ORLEANS	70.2	28.8	1.0	0.0	68.9	28.9	2.2	0.0	1.00
16	OKLAHOMA CITY	39.1	47.8	4.3	8.7	60.0	35.0	5.0	0.0	0.73
16	SHREVEPORT	41.7	57.3	1.0	0.0	22.2	72.2	5.6	0.0	1.26
17	CENT. TEXAS HCS	31.9	59.7	7.5	0.9	34.5	58.6	3.4	3.4	0.98
17	DALLAS	64.6	30.1	2.8	2.4	65.6	31.3	3.1	0.0	1.04
17	SAN ANTONIO	16.6	54.3	26.1	3.0	13.8	59.5	25.0	1.7	1.10

TABLE 4-7. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
18	PHOENIX	24.1	63.8	7.8	4.3	13.2	81.6	2.6	2.6	1.28
18	W. TEXAS HCS	8.7	69.6	13.0	8.7	13.5	78.4	5.4	2.7	1.13
19	CHEYENNE	5.6	87.5	1.4	5.6	3.8	88.5	7.7	0.0	1.01
19	MONTANA HCS	0.0	100.0	0.0	0.0	2.9	91.4	0.0	5.7	0.91
19	SHERIDAN	5.8	88.4	2.9	2.9	2.0	94.0	2.0	2.0	1.06
19	SO COLORADO HCS	17.3	72.1	6.7	3.9	15.0	71.7	13.3	0.0	0.99
20	ROSEBURG	11.2	81.4	3.7	3.7	0.0	83.3	16.7	0.0	1.02
20	SPOKANE	7.6	82.1	2.2	8.2	11.1	77.8	0.0	11.1	0.95
20	WALLA WALLA	7.5	76.9	5.0	10.6	10.0	80.0	0.0	10.0	1.04
21	CENTRAL CA HCS	25.0	51.6	20.8	2.6	21.2	54.5	21.2	3.0	1.06
21	HONOLULU	16.8	41.1	5.4	36.7	23.1	30.8	0.0	46.2	0.75
21	SAN FRANCISCO	47.2	40.5	6.1	6.1	83.3	0.0	0.0	16.7	0.00
21	SIERRA NEV HCS	7.9	84.2	4.2	3.7	6.3	90.6	0.0	3.1	1.08
22	LONG BEACH	42.0	42.3	11.6	4.0	44.4	55.6	0.0	0.0	1.31
22	SAN DIEGO	29.5	54.3	12.3	4.0	28.6	50.0	7.1	14.3	0.92
23	FARGO	4.8	74.9	1.7	18.6	4.5	81.8	0.0	13.6	1.09
23	MINNEAPOLIS	45.2	42.1	5.4	7.3	29.4	64.7	5.9	0.0	1.54 *
23	OMAHA	40.5	56.8	0.9	1.8	28.6	71.4	0.0	0.0	1.26
	ALL SITES	46.4	46.1	4.1	3.3	39.0	54.5	4.3	2.1	1.18
	SITE AVERAGE	41.4	52.2	3.5	2.9	40.4	53.2	3.4	3.0	1.05
	SITE STD. DEV.	23.8	22.0	4.5	5.0	26.3	25.1	5.5	6.7	0.40

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 4-8. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	BEDFORD	72.6	27.4	16.1	83.9	***0.22 ****
1	MANCHESTER	43.5	56.5	40.0	60.0	***0.92***
2	ALBANY	55.2	44.8	50.0	50.0	***0.91***
2	BUFFALO	46.6	53.4	75.0	25.0	***1.61***
2	SYRACUSE	46.2	53.8	50.0	50.0	***1.08***
3	MONTROSE	54.4	45.6	77.8	22.2	***1.43***
3	NORTHPORT	81.2	18.8	94.9	5.1	***1.17***
4	CLARKSBURG	45.8	54.2	83.3	16.7	***1.82***
4	LEBANON	83.0	17.0	84.4	15.6	***1.02***
4	PITTSBURGH	51.5	47.5	52.4	45.2	***1.02***
4	WILKES-BARRE	66.3	33.7	82.1	17.9	***1.24***
6	ASHEVILLE	73.8	26.2	57.1	42.9	***0.77***
6	HAMPTON	54.4	45.6	80.0	20.0	***1.47***
6	SALISBURY	79.5	20.5	100.0	0.0	***1.26***
7	ATLANTA	70.0	30.0	69.5	30.5	***0.99***
7	AUGUSTA	54.1	45.9	72.7	27.3	***1.34***
7	BIRMINGHAM	47.4	52.6	54.8	45.2	***1.16***
7	CHARLESTON	41.7	58.3	24.2	75.8	***0.58 ****
7	COLUMBIA SC	42.5	57.5	66.7	33.3	***1.57***
7	TUSCALOOSA	50.0	50.0	100.0	0.0	***2.00***
7	TUSKEGEE	68.4	31.6	52.2	47.8	***0.76***
8	BAY PINES	68.7	31.3	90.0	10.0	***1.31***
8	GAINESVILLE	56.3	43.7	83.3	16.7	***1.48***
8	TAMPA	72.3	27.7	81.8	18.2	***1.13***
8	W PALM BEACH	61.5	38.5	56.5	43.5	***0.92***
9	LOUISVILLE	85.2	14.8	77.4	22.6	***0.91***
9	MOUNTAIN HOME	71.4	28.6	34.2	65.8	***0.48 ****
9	NASHVILLE	67.1	32.9	71.0	29.0	***1.06***
10	CHILLICOTHE	55.0	45.0	16.7	83.3	***0.30 ****
10	CINCINNATI	85.7	14.3	60.0	40.0	***0.70***
10	CLEVELAND	78.5	21.5	66.7	33.3	***0.85***
10	COLUMBUS OPC	76.1	23.1	83.3	16.7	***1.10***
11	ANN ARBOR HCS	64.1	35.9	60.4	39.6	***0.94***
11	BATTLE CREEK	49.8	50.2	82.7	17.3	***1.66***
11	DETROIT	97.9	2.1	100.0	0.0	***1.02***
11	INDIANAPOLIS	58.4	41.6	73.7	26.3	***1.26***
12	CHICAGO WS	81.6	18.4	92.3	7.7	***1.13***
12	HINES	58.5	41.5	81.8	18.2	***1.40***

TABLE 4-8. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
15	COLUMBIA MO	61.0	39.0	40.9	59.1	***0.67 ****
15	KANSAS CITY	47.7	52.3	84.6	15.4	***1.77***
15	SAINT LOUIS	76.3	23.7	100.0	0.0	***1.31***
15	TOPEKA	82.0	18.0	100.0	0.0	***1.22***
15	WICHITA	100.0	0.0	26.7	73.3	***0.27 ****
16	ALEXANDRIA	75.6	24.4	80.0	20.0	***1.06***
16	FAYETTEVILLE AR	41.0	59.0	85.2	14.8	***2.08***
16	HOUSTON	72.7	27.3	77.6	22.4	***1.07***
16	JACKSON	68.2	31.8	58.8	41.2	***0.86***
16	LITTLE ROCK	72.6	27.4	81.9	18.1	***1.13***
16	MUSKOGEE	57.1	42.9	22.2	77.8	***0.39 ****
16	NEW ORLEANS	78.1	21.9	74.4	25.6	***0.95***
16	OKLAHOMA CITY	65.2	34.8	90.0	10.0	***1.38***
16	SHREVEPORT	54.7	45.3	50.0	50.0	***0.91***
17	CENT. TEXAS HCS	78.4	21.6	72.4	27.6	***0.92***
17	DALLAS	64.1	35.9	78.1	21.9	***1.22***
17	SAN ANTONIO	69.0	31.0	59.5	40.5	***0.86***
18	PHOENIX	64.7	35.3	52.6	47.4	***0.81***
18	W. TEXAS HCS	50.0	50.0	33.3	66.7	***0.67 ****
19	CHEYENNE	79.2	20.8	92.3	7.7	***1.17***
19	MONTANA HCS	83.3	16.7	83.3	16.7	***1.00***
19	SHERIDAN	95.6	4.4	88.0	12.0	***0.92***
19	SO COLORADO HCS	73.7	26.3	60.3	39.7	***0.82***
20	ROSEBURG	77.8	22.2	66.7	33.3	***0.86***
20	SPOKANE	45.7	54.3	22.2	77.8	***0.49 ****
20	WALLA WALLA	56.8	43.2	50.0	50.0	***0.88***
21	CENTRAL CA HCS	41.6	58.4	75.8	24.2	***1.82***
21	HONOLULU	59.7	40.3	54.5	45.5	***0.91***
21	SAN FRANCISCO	58.0	42.0	16.7	83.3	***0.29 ****
21	SIERRA NEV HCS	70.1	29.9	56.3	43.8	***0.80***
22	LONG BEACH	57.2	42.8	88.9	11.1	***1.55***
22	SAN DIEGO	45.4	54.6	53.3	46.7	***1.18***
23	FARGO	68.9	31.1	72.7	27.3	***1.05***
23	MINNEAPOLIS	78.7	21.3	100.0	0.0	***1.27***
23	OMAHA	62.4	37.6	85.7	14.3	***1.37***
	ALL SITES	65.1	34.9	65.2	34.8	***1.00***
	SITE AVERAGE	65.0	34.9	67.5	32.4	***1.07***
	SITE STD. DEV.	14.3	14.3	22.6	22.6	***0.39***

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-9. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	BEDFORD	90.6	96.9	***1.07***
1	MANCHESTER	88.4	100.0	***1.13***
2	ALBANY	85.8	100.0	***1.17***
2	BUFFALO	79.8	87.5	***1.10***
2	SYRACUSE	87.0	100.0	***1.15***
3	MONTROSE	90.6	100.0	***1.10***
3	NORTHPORT	91.3	92.5	***1.01***
4	CLARKSBURG	94.0	88.9	***0.95 ****
4	LEBANON	88.5	100.0	***1.13***
4	PITTSBURGH	82.5	90.5	***1.10***
4	WILKES-BARRE	92.6	91.1	***0.98***
6	ASHEVILLE	88.9	100.0	***1.13***
6	HAMPTON	85.9	100.0	***1.16***
6	SALISBURY	92.4	85.7	***0.93 ****
7	ATLANTA	76.9	93.2	***1.21***
7	AUGUSTA	97.4	100.0	***1.03***
7	BIRMINGHAM	97.7	100.0	***1.02***
7	CHARLESTON	91.8	98.5	***1.07***
7	COLUMBIA SC	74.8	73.3	***0.98***
7	TUSCALOOSA	80.0	100.0	***1.25***
7	TUSKEGEE	95.5	91.7	***0.96 ****
8	BAY PINES	67.2	60.0	***0.89 ****
8	GAINESVILLE	67.6	91.7	***1.36***
8	TAMPA	75.6	90.9	***1.20***
8	W PALM BEACH	80.6	99.0	***1.23***
9	LOUISVILLE	87.3	100.0	***1.15***
9	MOUNTAIN HOME	87.6	92.1	***1.05***
9	NASHVILLE	92.1	96.8	***1.05***
10	CHILLICOTHE	90.5	100.0	***1.11***
10	CINCINNATI	90.8	100.0	***1.10***
10	CLEVELAND	85.8	90.5	***1.06***
10	COLUMBUS OPC	86.3	100.0	***1.16***
11	ANN ARBOR HCS	97.3	95.8	***0.98***
11	BATTLE CREEK	81.7	82.7	***1.01***
11	DETROIT	79.6	100.0	***1.26***
11	INDIANAPOLIS	90.1	89.5	***0.99***
12	CHICAGO WS	89.5	100.0	***1.12***
12	HINES	91.9	72.7	***0.79 ****

TABLE 4-9. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
15	COLUMBIA MO	89.6	100.0	***1.12***
15	KANSAS CITY	91.0	100.0	***1.10***
15	SAINT LOUIS	91.3	100.0	***1.09***
15	TOPEKA	80.0	100.0	***1.25***
15	WICHITA	87.5	100.0	***1.14***
16	ALEXANDRIA	85.1	95.0	***1.12***
16	FAYETTEVILLE AR	92.6	100.0	***1.08***
16	HOUSTON	83.6	97.0	***1.16***
16	JACKSON	90.6	100.0	***1.10***
16	LITTLE ROCK	91.5	97.9	***1.07***
16	MUSKOGEE	80.2	100.0	***1.25***
16	NEW ORLEANS	96.6	97.8	***1.01***
16	OKLAHOMA CITY	100.0	100.0	***1.00***
16	SHREVEPORT	92.7	88.9	***0.96 ****
17	CENT. TEXAS HCS	77.8	100.0	***1.28***
17	DALLAS	87.7	93.8	***1.07***
17	SAN ANTONIO	94.0	99.1	***1.05***
18	PHOENIX	74.0	92.1	***1.25***
18	W. TEXAS HCS	82.6	83.8	***1.01***
19	CHEYENNE	88.9	92.3	***1.04***
19	MONTANA HCS	92.3	100.0	***1.08***
19	SHERIDAN	62.9	62.0	***0.99***
19	SO COLORADO HCS	89.9	88.3	***0.98***
20	ROSEBURG	90.3	66.7	***0.74 ****
20	SPOKANE	78.0	100.0	***1.28***
20	WALLA WALLA	70.4	70.0	***1.00***
21	CENTRAL CA HCS	58.0	66.7	***1.15***
21	HONOLULU	37.9	69.2	***1.83***
21	SAN FRANCISCO	81.8	100.0	***1.22***
21	SIERRA NEV HCS	75.3	90.6	***1.20***
22	LONG BEACH	76.6	77.8	***1.02***
22	SAN DIEGO	83.2	100.0	***1.20***
23	FARGO	82.6	100.0	***1.21***
23	MINNEAPOLIS	83.7	100.0	***1.20***
23	OMAHA	81.1	100.0	***1.23***
	ALL SITES	82.4	93.5	***1.14***
	SITE AVERAGE	84.9	92.9	***1.10***
	SITE STD. DEV.	10.0	10.4	***0.14***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-10. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
1	BEDFORD	32	0.0	0.0	3.1	***3.1***
1	MANCHESTER	5	0.0	0.0	0.0	***0.0***
2	ALBANY	12	0.0	8.3	0.0	***8.3***
2	BUFFALO	8	0.0	0.0	12.5	***12.5***
2	SYRACUSE	14	0.0	7.1	0.0	***7.1***
3	MONTROSE	18	0.0	0.0	0.0	***0.0***
3	NORTHPORT	40	30.8	0.0	7.5	***38.3 ****
4	CLARKSBURG	18	0.0	0.0	11.1	***11.1***
4	LEBANON	33	3.0	0.0	0.0	***3.0***
4	PITTSBURGH	42	2.4	0.0	9.5	***11.9***
4	WILKES-BARRE	56	3.6	1.8	8.9	***14.3***
6	ASHEVILLE	7	0.0	0.0	0.0	***0.0***
6	HAMPTON	5	0.0	0.0	0.0	***0.0***
6	SALISBURY	7	28.6	0.0	14.3	***42.9 ****
7	ATLANTA	59	1.7	0.0	6.8	***8.5***
7	AUGUSTA	11	9.1	9.1	0.0	***18.2***
7	BIRMINGHAM	63	15.9	0.0	0.0	***15.9***
7	CHARLESTON	134	20.9	12.9	1.5	***35.3 ****
7	COLUMBIA SC	15	6.7	0.0	26.7	***33.3 ****
7	TUSCALOOSA	13	7.7	0.0	0.0	***7.7***
7	TUSKEGEE	24	0.0	0.0	8.3	***8.3***
8	BAY PINES	10	30.0	0.0	40.0	***70.0 ****
8	GAINESVILLE	12	0.0	0.0	8.3	***8.3***
8	TAMPA	11	0.0	0.0	9.1	***9.1***
8	W PALM BEACH	98	10.4	3.3	1.0	***14.7***
9	LOUISVILLE	31	0.0	0.0	0.0	***0.0***
9	MOUNTAIN HOME	38	0.0	0.0	7.9	***7.9***
9	NASHVILLE	31	0.0	0.0	3.2	***3.2***
10	CHILLICOTHE	6	0.0	0.0	0.0	***0.0***
10	CINCINNATI	5	0.0	0.0	0.0	***0.0***
10	CLEVELAND	21	0.0	0.0	9.5	***9.5***
10	COLUMBUS OPC	6	0.0	0.0	0.0	***0.0***
11	ANN ARBOR HCS	48	6.4	0.0	4.2	***10.5***
11	BATTLE CREEK	52	5.9	0.0	17.3	***23.2***
11	DETROIT	14	14.3	0.0	0.0	***14.3***
11	INDIANAPOLIS	19	5.3	0.0	10.5	***15.8***
12	CHICAGO WS	13	0.0	0.0	0.0	***0.0***
12	HINES	11	0.0	0.0	27.3	***27.3 ****

TABLE 4-10. VETERANS WITH FY 03 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
15	COLUMBIA MO	22	9.1	0.0	0.0	***9.1***
15	KANSAS CITY	13	7.7	0.0	0.0	***7.7***
15	SAINT LOUIS	7	0.0	0.0	0.0	***0.0***
15	TOPEKA	7	0.0	0.0	0.0	***0.0***
15	WICHITA	15	6.7	0.0	0.0	***6.7***
16	ALEXANDRIA	20	0.0	0.0	5.0	***5.0***
16	FAYETTEVILLE AR	27	3.7	0.0	0.0	***3.7***
16	HOUSTON	67	3.0	1.5	3.0	***7.5***
16	JACKSON	17	5.9	0.0	0.0	***5.9***
16	LITTLE ROCK	95	8.4	0.0	2.1	***10.5***
16	MUSKOGEE	9	0.0	0.0	0.0	***0.0***
16	NEW ORLEANS	45	22.7	0.0	2.2	***24.9***
16	OKLAHOMA CITY	20	0.0	0.0	0.0	***0.0***
16	SHREVEPORT	18	5.6	0.0	11.1	***16.7***
17	CENT. TEXAS HCS	29	0.0	3.4	0.0	***3.4***
17	DALLAS	32	0.0	3.1	6.3	***9.4***
17	SAN ANTONIO	116	0.0	0.0	0.9	***0.9***
18	PHOENIX	38	0.0	5.3	7.9	***13.2***
18	W. TEXAS HCS	37	13.5	0.0	16.2	***29.7 ****
19	CHEYENNE	26	0.0	0.0	7.7	***7.7***
19	MONTANA HCS	36	5.6	0.0	0.0	***5.6***
19	SHERIDAN	50	10.0	4.0	38.0	***52.0 ****
19	SO COLORADO HCS	60	13.8	0.0	11.7	***25.5***
20	ROSEBURG	6	0.0	16.7	33.3	***50.0 ****
20	SPOKANE	9	0.0	0.0	0.0	***0.0***
20	WALLA WALLA	10	0.0	0.0	30.0	***30.0 ****
21	CENTRAL CA HCS	33	0.0	0.0	33.3	***33.3 ****
21	HONOLULU	13	7.7	18.2	30.8	***56.6 ****
21	SAN FRANCISCO	6	0.0	16.7	0.0	***16.7***
21	SIERRA NEV HCS	32	6.3	6.3	9.4	***21.9***
22	LONG BEACH	9	0.0	0.0	22.2	***22.2***
22	SAN DIEGO	15	0.0	0.0	0.0	***0.0***
23	FARGO	22	4.8	0.0	0.0	***4.8***
23	MINNEAPOLIS	17	12.5	0.0	0.0	***12.5***
23	OMAHA	7	0.0	0.0	0.0	***0.0***
	ALL SITES	2,027	6.7	1.8	6.5	***15.0***
	SITE AVERAGE	28	4.8	1.6	7.1	***13.5***
	SITE STD. DEV.	26	7.4	4.1	10.4	***15.0***

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 4-10V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Residential Treatment %
1	37	0.0	0.0	2.7	2.7
2	34	0.0	5.9	2.9	8.8
3	58	21.1	0.0	5.2	26.2
4	149	2.7	0.7	7.4	10.8
6	19	10.5	0.0	5.3	15.8
7	319	13.2	5.7	3.8	22.7
8	131	10.1	2.4	5.3	17.8
9	100	0.0	0.0	4.0	4.0
10	38	0.0	0.0	5.3	5.3
11	133	6.9	0.0	9.8	16.6
12	24	0.0	0.0	12.5	12.5
15	64	6.5	0.0	0.0	6.5
16	318	7.3	0.3	2.5	10.1
17	177	0.0	1.1	1.7	2.8
18	75	6.7	2.7	12.0	21.4
19	172	8.8	1.2	16.3	26.3
20	25	0.0	4.0	20.0	24.0
21	84	3.6	6.1	21.4	31.1
22	24	0.0	0.0	8.3	8.3
23	46	6.8	0.0	0.0	6.8
TOTAL	2,027	6.7	1.8	6.5	15.0
VISN AVG.	101	5.2	1.5	7.3	14.0
VISN STD.DEV.	90	5.7	2.2	6.2	8.8

TABLE 4-11. VETERANS WITH FY 03 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	BEDFORD	32	2	***6.3***
1	MANCHESTER	5	0	***0.0***
2	ALBANY	12	0	***0.0***
2	BUFFALO	8	1	***12.5 ****
2	SYRACUSE	14	0	***0.0***
3	MONTROSE	18	0	***0.0***
3	NORTHPORT	40	3	***7.5***
4	CLARKSBURG	18	2	***11.1***
4	LEBANON	33	3	***9.1***
4	PITTSBURGH	42	1	***2.4***
4	WILKES-BARRE	56	2	***3.6***
6	ASHEVILLE	7	0	***0.0***
6	HAMPTON	5	0	***0.0***
6	SALISBURY	7	0	***0.0***
7	ATLANTA	59	1	***1.7***
7	AUGUSTA	11	2	***18.2 ****
7	BIRMINGHAM	63	5	***7.9***
7	CHARLESTON	134	33	***24.6 ****
7	COLUMBIA SC	15	1	***6.7***
7	TUSCALOOSA	13	1	***7.7***
7	TUSKEGEE	24	0	***0.0***
8	BAY PINES	10	0	***0.0***
8	GAINESVILLE	12	0	***0.0***
8	TAMPA	11	0	***0.0***
8	W PALM BEACH	98	15	***15.3 ****
9	LOUISVILLE	31	6	***19.4 ****
9	MOUNTAIN HOME	38	1	***2.6***
9	NASHVILLE	31	6	***19.4 ****
10	CHILLICOTHE	6	0	***0.0***
10	CINCINNATI	5	0	***0.0***
10	CLEVELAND	21	0	***0.0***
10	COLUMBUS OPC	6	1	***16.7 ****
11	ANN ARBOR HCS	48	0	***0.0***
11	BATTLE CREEK	52	2	***3.8***
11	DETROIT	14	0	***0.0***
11	INDIANAPOLIS	19	0	***0.0***
12	CHICAGO WS	13	0	***0.0***
12	HINES	11	0	***0.0***

TABLE 4-11. VETERANS WITH FY 03 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
15	COLUMBIA MO	0		
15	KANSAS CITY	13	0	***0.0***
15	SAINT LOUIS	7	0	***0.0***
15	TOPEKA	7	0	***0.0***
15	WICHITA	15	0	***0.0***
16	ALEXANDRIA	20	0	***0.0***
16	FAYETTEVILLE AR	27	0	***0.0***
16	HOUSTON	67	4	***6.0***
16	JACKSON	17	0	***0.0***
16	LITTLE ROCK	95	8	***8.4***
16	MUSKOGEE	9	0	***0.0***
16	NEW ORLEANS	45	2	***4.4***
16	OKLAHOMA CITY	20	1	***5.0***
16	SHREVEPORT	18	0	***0.0***
17	CENT. TEXAS HCS	29	0	***0.0***
17	DALLAS	32	0	***0.0***
17	SAN ANTONIO	116	2	***1.7***
18	PHOENIX	38	7	***18.4 ****
18	W. TEXAS HCS	37	9	***24.3 ****
19	CHEYENNE	26	0	***0.0***
19	MONTANA HCS	36	5	***13.9 ****
19	SHERIDAN	50	4	***8.0***
19	SO COLORADO HCS	60	0	***0.0***
20	ROSEBURG	6	0	***0.0***
20	SPOKANE	9	0	***0.0***
20	WALLA WALLA	10	1	***10.0***
21	CENTRAL CA HCS	33	2	***6.1***
21	HONOLULU	13	0	***0.0***
21	SAN FRANCISCO	6	0	***0.0***
21	SIERRA NEV HCS	32	3	***9.4***
22	LONG BEACH	9	1	***11.1***
22	SAN DIEGO	15	2	***13.3 ****
23	FARGO	22	2	***9.1***
23	MINNEAPOLIS	17	0	***0.0***
23	OMAHA	7	0	***0.0***
	ALL SITES	2,005	141	***7.0***
	SITE AVERAGE	27	2	***4.8***
	SITE STD. DEV.	26	5	***6.7***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 4-11V. VETERANS WITH FY 03 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	37	2	5.4
2	34	1	2.9
3	58	3	5.2
4	149	8	5.4
6	19	0	0.0
7	319	43	13.5
8	131	15	11.5
9	100	13	13.0
10	38	1	2.6
11	133	2	1.5
12	24	0	0.0
15	42	0	0.0
16	318	15	4.7
17	177	2	1.1
18	75	16	21.3
19	172	9	5.2
20	25	1	4.0
21	84	5	6.0
22	24	3	12.5
23	46	2	4.3
TOTAL	2,005	141	7.0
VISN AVG.	100	7	6.0
VISN STD.DEV.	91	10	5.6

BLANK

CHAPTER 5

TREATMENT OUTCOMES

Tables in this chapter report data concerning veterans' progress in residential treatment. All discharges from care during the fiscal year are counted. (The number of discharges does not represent unique individuals; some veterans are re-admitted within the same year.)

A. Successful Completion of Residential Treatment

In Table 5-1, the percentage of veterans successfully completing the program is reported (e.g., the discharge was mutually agreed-upon; the veteran participated in accordance with program rules and treatment goals). Overall, 63 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations.

Table 5-2 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. Almost three quarters have psychiatric disorders. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, over 95 percent of veterans admitted with an alcohol problem have made improvements in this domain. About 55 percent of successful completers have independent housing, versus 33 percent of unsuccessful discharges (47 percent overall). Approximately 12 percent of successful discharges are unemployed, compared to 31 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is often unknown.

B. Trends in Outcomes, FY 99 - FY 2003

Table 5-3 reports trends in the outcomes of HCHV residential treatment, from FY 99 to FY 2003. The proportion of veterans admitted with alcohol, drug and social/vocational problems remained fairly level in FY 2003, while there was a noticeable increase in veterans admitted with mental health problems and medical problems. This could be due to reserving residential treatment for the sickest veterans, given the curtailed resources in FY 2003. The percentage of veterans who were judged to have successfully completed the program increased for the third straight year. Employment outcomes are generally similar each year across this time period. There was a sizeable increase in the percentage of veterans who were discharged to independent housing in FY 2002 relative to previous years and a similar percentage (47 percent) was observed in FY 2003. Overall, the program has considerable success in improving the lot of extremely disadvantaged and disabled veterans.

C. Situation at Discharge

Tables 5-4 and 5-5 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 5-4 reports living situation. Having one's own apartment, room or house represents the most favorable outcome. Approximately 47 percent of veterans achieve this outcome. Approximately 36 percent of veterans are discharged to a halfway house or other institutional setting. HCHV clinicians have improved steadily in insuring that veterans' housing status at discharge is documented; only 14 percent of veterans were discharged with an unknown housing status.

In Table 5-5, the employment outcomes of discharges are displayed. Overall, approximately 34 percent of discharges have either full or part-time employment. An additional 16 percent of the veterans participate in Veterans' Industries programs.

In addition to assisting with employment at discharge, HCHV case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 5-5A shows that at discharge, approximately 30 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. The benefits status is unknown for only 11 percent of veterans discharged. Table 5-5B shows that 26 percent of veterans discharged are either already receiving non-VA financial benefits or have an application for benefits pending. Again, the benefits status for the vast majority of veterans is known. Connection of veterans to benefits is an important step in establishing self sufficiency.

D. Clinical Status and Follow-up Treatment

Tables 5-6 through 5-11 show the outcome of residential treatment with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Generally, over 70 percent of veterans with each type of problem show some improvement at discharge.

These tables also indicate follow-up treatment planning for each problem area. Most veterans are discharged with some follow-up plan. The lowest follow-up rates are for social-vocational problems, which presumably reflects the health orientation of the host VA medical center; i.e., fewer social and vocational services are available. Follow-up planning for substance abuse and psychiatric problems occurs for approximately 80 percent of veterans discharged. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-9 and 5-9V show planned follow-up at discharge and actual follow-up received within 30 days of discharge[1]. About 71 percent of veterans discharged from contract residential treatment have some sort of follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently.

[1] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. The discrepancy between planned and actual follow up is quite large at some sites (occasionally exceeding 50 percent), but low at most sites; overall 23 percent of veterans for whom follow-up is planned fail to receive any follow up treatment within a month of discharge.

While Tables 5-5 through 5-11 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A program site that has low values on outcome monitors may be doing a good job--if the mix of patients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 5-12 and 5-12V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 5-12, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-12 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Buffalo were about 23 percent *more likely* than veterans at the median site (Pittsburgh) to successfully complete the program, after adjusting for case mix differences. Veterans in the Bay Pines program were 40 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 5-12 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

E. Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment. Although the results in Table 5-12 are adjusted for case mix, such statistical adjustment techniques cannot completely control for population differences. While recognizing these concerns, the adjusted outcome scores are a good source of feedback for program clinicians. Certainly an outlier value on the summary outcome score warrants a review of services provided to veterans receiving contract residential treatment.

F. Satisfaction with Residential Treatment

In order to collect information regarding veterans' satisfaction with residential treatment, a brief survey is given to each veteran after he or she has been in the residential treatment program for approximately one month. Satisfaction with the residential treatment facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). A copy of the survey can be found in Appendix A.

Satisfaction items for the residential facility were coded on a 0-4 scale and averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. These scores are presented in Table 5-13. These data suggest a reasonably high level of satisfaction among residential treatment clients, with an average satisfaction score for facilities of 3.3 out of 4 and an average satisfaction score for case management of 5.0 out of 6.

BLANK

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	BEDFORD	44	84.1	4.5	9.1	2.3
1	BOSTON	12	83.3	0.0	16.7	0.0
1	MANCHESTER	11	90.9	9.1	0.0	0.0
2	ALBANY	21	81.0	9.5	9.5	0.0
2	BUFFALO	29	86.2	13.8	0.0	0.0
2	SYRACUSE	21	81.0	4.8	4.8	9.5
3	BRONX	15	86.7	0.0	0.0	13.3
3	BROOKLYN	15	100.0	0.0	0.0	0.0
3	EAST ORANGE	14	78.6	7.1	7.1	7.1
3	MONTROSE	17	88.2	0.0	11.8	0.0
3	NORTHPORT	65	53.8	20.0	18.5	7.7
4	CLARKSBURG	24	33.3 *	8.3	29.2	29.2
4	LEBANON	52	53.8	21.2	13.5	11.5
4	PITTSBURGH	81	58.0	25.9	9.9	6.2
4	WILKES-BARRE	61	70.5	6.6	16.4	6.6
5	BALTIMORE	13	84.6	0.0	7.7	7.7
5	WASHINGTON DC	7	57.1	0.0	42.9	0.0
6	ASHEVILLE	26	34.6 *	34.6	19.2	11.5
6	HAMPTON	18	72.2	5.6	11.1	11.1
7	ATLANTA	61	78.7	13.1	4.9	3.3
7	AUGUSTA	18	44.4 *	22.2	22.2	11.1
7	BIRMINGHAM	92	64.1	6.5	15.2	14.1
7	CHARLESTON	129	66.7	15.5	10.9	7.0
7	TUSCALOOSA	8	12.5 *	37.5	50.0	0.0
7	TUSKEGEE	66	51.5	15.2	19.7	13.6
8	BAY PINES	11	27.3 *	18.2	36.4	18.2
8	GAINESVILLE	18	61.1	11.1	27.8	0.0
8	MIAMI	18	72.2	22.2	5.6	0.0
8	TAMPA	32	81.3	12.5	3.1	3.1
8	W PALM BEACH	98	55.1	2.0	34.7	8.2
9	HUNTINGTON	5	60.0	20.0	20.0	0.0
9	LOUISVILLE	44	56.8	9.1	25.0	9.1
9	MOUNTAIN HOME	66	56.1	4.5	28.8	10.6
9	NASHVILLE	63	55.6	20.6	15.9	7.9
10	CINCINNATI	14	78.6	0.0	7.1	14.3
10	CLEVELAND	57	54.4	7.0	8.8	29.8
10	COLUMBUS OPC	15	60.0	0.0	33.3	6.7
10	DAYTON	10	90.0	0.0	0.0	10.0
10	NORTHEAST OHIO	14	64.3	21.4	7.1	7.1
11	ANN ARBOR HCS	65	26.2 *	20.0	35.4	18.5
11	BATTLE CREEK	64	64.1	17.2	17.2	1.6
11	DETROIT	17	64.7	0.0	35.3	0.0
11	INDIANAPOLIS	48	62.5	16.7	10.4	10.4
12	CHICAGO WS	33	81.8	6.1	12.1	0.0
12	HINES	31	64.5	9.7	3.2	22.6

TABLE 5-1. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
15	COLUMBIA MO	24	37.5 *	20.8	29.2	12.5
15	KANSAS CITY	29	69.0	13.8	13.8	3.4
15	SAINT LOUIS	24	58.3	33.3	8.3	0.0
15	TOPEKA	6	66.7	16.7	16.7	0.0
15	WICHITA	12	91.7	8.3	0.0	0.0
16	ALEXANDRIA	18	44.4 *	22.2	27.8	5.6
16	FAYETTEVILLE AR	15	53.3	13.3	26.7	6.7
16	HOUSTON	72	56.9	15.3	25.0	2.8
16	JACKSON	21	71.4	14.3	9.5	4.8
16	LITTLE ROCK	169	67.5	11.8	14.2	6.5
16	MUSKOGEE	9	44.4 *	33.3	22.2	0.0
16	NEW ORLEANS	90	71.1	11.1	11.1	6.7
16	OKLAHOMA CITY	34	61.8	26.5	11.8	0.0
16	SHREVEPORT	11	72.7	9.1	0.0	18.2
17	CENT. TEXAS HCS	37	37.8 *	13.5	40.5	8.1
17	DALLAS	38	63.2	10.5	23.7	2.6
17	SAN ANTONIO	166	54.8	19.9	20.5	4.8
18	PHOENIX	56	75.0	8.9	3.6	12.5
18	W. TEXAS HCS	29	58.6	6.9	27.6	6.9
19	CHEYENNE	49	67.3	10.2	16.3	6.1
19	MONTANA HCS	30	73.3	13.3	13.3	0.0
19	SALT LAKE CITY	11	63.6	18.2	18.2	0.0
19	SHERIDAN	56	66.1	1.8	30.4	1.8
19	SO COLORADO HCS	78	78.2	16.7	5.1	0.0
20	PORTLAND	8	100.0	0.0	0.0	0.0
20	ROSEBURG	18	66.7	16.7	11.1	5.6
20	SPOKANE	24	62.5	12.5	12.5	12.5
20	WALLA WALLA	20	85.0	15.0	0.0	0.0
21	CENTRAL CA HCS	43	81.4	9.3	4.7	4.7
21	HONOLULU	11	90.9	0.0	0.0	9.1
21	SAN FRANCISCO	26	46.2 *	15.4	34.6	3.8
21	SIERRA NEV HCS	38	55.3	15.8	26.3	2.6
22	LONG BEACH	24	87.5	4.2	8.3	0.0
22	SAN DIEGO	34	47.1 *	11.8	14.7	26.5
23	FARGO	27	66.7	3.7	25.9	3.7
23	GR. NEBRASKA	7	71.4	14.3	14.3	0.0
23	MINNEAPOLIS	39	46.2 *	20.5	7.7	25.6
	ALL SITES	3,046	63.1	13.0	16.3	7.6
	SITE AVERAGE	37	65.2	12.3	15.8	6.8
	SITE STD. DEV.	33	17.3	8.8	11.7	7.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-2. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=3,046)	Successful Discharges % (N=1,922)	Other Than Successful Discharges % (N=1,124)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	84.2	82.1	87.8
Admitted w/ Drug Prob.	68.6	66.2	72.6
Admitted w/ Mental Ill.	72.6	71.4	74.6
Admitted w/ Med Ill.	72.6	72.5	72.8
Admitted w/Soc/Voc. Prob.	81.5	79.4	85.2
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	82.2	95.5	60.2
Drug Prob.	82.2	95.0	61.4
Mental Ill.	77.6	90.7	55.6
Medical Ill.	69.3	78.2	54.1
Soc/Voc. Prob.	74.9	88.3	53.4
Employment			
Full-time	23.2	29.1	13.3
Part-time	10.5	10.7	10.2
Veterans Industries	15.8	20.0	8.5
Disabled/Retired	22.7	24.2	20.0
Unemployed	19.1	12.0	31.2
Voc Tr/Vol.	1.9	2.2	1.3
Unknown/Other	6.8	1.8	15.5
Living Situation			
Apartment/Room/House	46.9	54.8	33.4
None	2.7	0.4	6.5
Halfway House/Instit.	36.1	43.0	24.4
Unknown/Other	14.3	1.8	35.7
With Whom Living			
Unknown/No res.	13.1	0.5	34.7
Alone	24.2	32.6	10.0
Spouse/Children	3.1	2.9	3.5
Parent/Family	7.4	5.7	10.3
Friends	11.4	11.1	11.8
Strangers	40.7	47.2	29.7

**Percentages based on veterans admitted with these problems.*

TABLE 5-3. ADMISSION PROBLEMS AND DISCHARGE STATUS FY 1999-2003

	FY 99 % (N=4,333)	FY 00 % (N=4,808)	FY 01 % (N=5,006)	FY 02 % (N=4,455)	FY 03 % (N=3,046)
Previous Admissions					
None	80.0	79.2	76.9	69.2	71.3
1-2	18.7	19.3	21.2	27.2	25.9
3+	1.3	1.5	1.9	3.6	2.8
Problems at Admission					
Alcohol Abuse	83.3	84.4	81.8	82.9	84.2
Drug Abuse	70.3	69.5	66.7	65.9	68.6
Mental Illness	50.8	48.5	52.6	56.2	72.6
Medical Problems	37.2	39.8	46.7	51.1	72.6
Social/Voc. Problems	75.3	72.4	75.5	73.6	81.5
Length of Stay, Mean Days	62.3	59.1	65.3	73.4	71.0
Discharge Status					
Successful	52.7	52.3	54.0	55.5	63.1
Violation	16.4	17.1	16.7	17.2	13.0
Veteran Left	22.4	22.6	22.1	19.8	16.3
Other/Unknown	8.4	8.0	7.2	7.5	7.6
Living Sit. at Discharge					
Apt/Room/House	37.7	34.2	41.1	49.0	46.9
Halfway House/Instit.	34.9	37.0	31.6	26.5	36.1
None/Unknown/Other	27.4	28.7	27.3	24.4	17.0
With Whom Living					
Unknown/No Res.	22.3	24.1	22.0	19.0	13.1
Alone	18.3	18.0	21.0	23.7	24.2
Spouse/Children	3.1	2.4	3.2	3.8	3.1
Parent/Family	7.1	6.9	7.1	8.1	7.4
Friends	7.2	6.5	9.2	11.4	11.4
Strangers	42.1	42.2	37.5	33.9	40.7
Employment					
Full-time	30.7	24.4	26.0	27.3	23.2
Part-time	14.5	13.3	11.0	11.7	10.5
Disabled/Retired	15.0	16.3	18.1	20.9	22.7
Unempl./Volun./Voc.Reh.	39.8	46.1	44.9	40.1	43.6
Improvement Clin. Status*					
Alcohol	71.8	75.7	76.8	78.6	82.2
Drug	71.0	75.5	75.9	77.8	82.2
Mental Health	69.3	71.7	70.8	72.5	77.6
Medical	65.5	66.3	69.1	71.5	69.3
Social/Voc.	66.7	69.8	70.4	71.4	74.9
Follow-up Treatment					
Alcohol	82.2	80.0	83.2	85.8	73.8
Drug	81.6	79.2	83.1	85.9	60.3
Mental Health	87.9	84.8	87.0	90.5	64.3
Medical	87.3	89.0	89.8	92.6	67.3
Social/Voc.	71.8	69.0	71.9	76.2	61.8

**Percentage improved based only on veterans admitted with problems.*

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	44	0.0	4.5	81.8	13.6
1	BOSTON	12	0.0	8.3	75.0	16.7
1	MANCHESTER	11	0.0	45.5	54.5	0.0
2	ALBANY	21	0.0	85.7	0.0	14.3
2	BUFFALO	29	0.0	86.2	13.8	0.0
2	SYRACUSE	21	0.0	76.2	14.3	9.5
3	BRONX	15	0.0	86.7	6.7	6.7
3	BROOKLYN	15	0.0	100.0	0.0	0.0
3	EAST ORANGE	14	0.0	28.6	50.0	21.4
3	MONTROSE	17	0.0	11.8	88.2	0.0
3	NORTHPORT	65	4.6	23.1	41.5	30.8
4	CLARKSBURG	24	4.2	45.8	25.0	25.0
4	LEBANON	52	0.0	48.1	19.2	32.7
4	PITTSBURGH	81	1.2	44.4	43.2	11.1
4	WILKES-BARRE	61	3.3	50.8	34.4	11.5
5	BALTIMORE	13	0.0	46.2	46.2	7.7
5	WASHINGTON DC	7	0.0	71.4	14.3	14.3
6	ASHEVILLE	26	3.8	50.0	46.2	0.0
6	HAMPTON	18	0.0	55.6	27.8	16.7
7	ATLANTA	61	0.0	4.9	82.0	13.1
7	AUGUSTA	18	0.0	83.3	5.6	11.1
7	BIRMINGHAM	92	0.0	28.3	52.2	19.6
7	CHARLESTON	129	0.8	43.4	48.8	7.0
7	TUSCALOOSA	8	37.5	37.5	12.5	12.5
7	TUSKEGEE	66	0.0	86.4	10.6	3.0
8	BAY PINES	11	9.1	27.3	9.1	54.5
8	GAINESVILLE	18	5.6	44.4	38.9	11.1
8	MIAMI	18	0.0	61.1	33.3	5.6
8	TAMPA	32	0.0	56.3	31.3	12.5
8	W PALM BEACH	98	0.0	39.8	39.8	20.4
9	HUNTINGTON	5	0.0	40.0	60.0	0.0
9	LOUISVILLE	44	0.0	36.4	56.8	6.8
9	MOUNTAIN HOME	66	0.0	19.7	43.9	36.4
9	NASHVILLE	63	11.1	52.4	15.9	20.6
10	CINCINNATI	14	0.0	78.6	7.1	14.3
10	CLEVELAND	57	7.0	35.1	56.1	1.8
10	COLUMBUS OPC	15	13.3	6.7	73.3	6.7
10	DAYTON	10	0.0	90.0	10.0	0.0
10	NORTHEAST OHIO	14	7.1	42.9	35.7	14.3
11	ANN ARBOR HCS	65	9.2	47.7	32.3	10.8
11	BATTLE CREEK	64	0.0	48.4	28.1	23.4
11	DETROIT	17	0.0	29.4	58.8	11.8
11	INDIANAPOLIS	48	8.3	64.6	14.6	12.5
12	CHICAGO WS	33	0.0	60.6	27.3	12.1
12	HINES	31	9.7	58.1	22.6	9.7
15	COLUMBIA MO	24	4.2	29.2	54.2	12.5
15	KANSAS CITY	29	0.0	75.9	24.1	0.0
15	SAINT LOUIS	24	8.3	25.0	45.8	20.8
15	TOPEKA	6	0.0	16.7	66.7	16.7
15	WICHITA	12	0.0	25.0	75.0	0.0

TABLE 5-4. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
16	ALEXANDRIA	18	0.0	88.9	11.1	0.0
16	FAYETTEVILLE AR	15	26.7	33.3	33.3	6.7
16	HOUSTON	72	1.4	59.7	29.2	9.7
16	JACKSON	21	0.0	90.5	9.5	0.0
16	LITTLE ROCK	169	0.0	25.4	59.2	15.4
16	MUSKOGEE	9	11.1	55.6	11.1	22.2
16	NEW ORLEANS	90	0.0	38.9	48.9	12.2
16	OKLAHOMA CITY	34	5.9	52.9	26.5	14.7
16	SHREVEPORT	11	0.0	63.6	36.4	0.0
17	CENT. TEXAS HCS	37	13.5	56.8	8.1	21.6
17	DALLAS	38	2.6	65.8	15.8	15.8
17	SAN ANTONIO	166	3.6	66.3	16.3	13.9
18	PHOENIX	56	0.0	50.0	33.9	16.1
18	W. TEXAS HCS	29	0.0	34.5	41.4	24.1
19	CHEYENNE	49	2.0	36.7	44.9	16.3
19	MONTANA HCS	30	0.0	30.0	30.0	40.0
19	SALT LAKE CITY	11	0.0	27.3	63.6	9.1
19	SHERIDAN	56	0.0	73.2	17.9	8.9
19	SO COLORADO HCS	78	2.6	73.1	9.0	15.4
20	PORTLAND	8	0.0	100.0	0.0	0.0
20	ROSEBURG	18	0.0	66.7	11.1	22.2
20	SPOKANE	24	16.7	29.2	50.0	4.2
20	WALLA WALLA	20	0.0	15.0	75.0	10.0
21	CENTRAL CA HCS	43	2.3	48.8	39.5	9.3
21	HONOLULU	11	9.1	54.5	36.4	0.0
21	SAN FRANCISCO	26	0.0	34.6	46.2	19.2
21	SIERRA NEV HCS	38	13.2	47.4	26.3	13.2
22	LONG BEACH	24	0.0	54.2	33.3	12.5
22	SAN DIEGO	34	0.0	11.8	58.8	29.4
23	FARGO	27	0.0	70.4	7.4	22.2
23	GR. NEBRASKA	7	14.3	57.1	14.3	14.3
23	MINNEAPOLIS	39	5.1	33.3	46.2	15.4
	ALL SITES	3,046	2.7	46.9	36.1	14.3
	SITE AVERAGE	37	3.4	48.9	34.7	13.0
	SITE STD. DEV.	33	6.3	23.4	22.0	10.0

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	BEDFORD	44	6.8	*	18.2	0.0	2.3	61.4	11.4
1	BOSTON	12	33.3		0.0	0.0	41.7	0.0	25.0
1	MANCHESTER	11	36.4		0.0	0.0	54.5	0.0	9.1
2	ALBANY	21	19.0		61.9	0.0	0.0	0.0	19.0
2	BUFFALO	29	13.8		62.1	3.4	20.7	0.0	0.0
2	SYRACUSE	21	14.3		47.6	4.8	4.8	19.0	9.5
3	BRONX	15	26.7		26.7	6.7	13.3	26.7	0.0
3	BROOKLYN	15	26.7		6.7	0.0	40.0	0.0	26.7
3	EAST ORANGE	14	0.0	*	0.0	7.1	42.9	42.9	7.1
3	MONTROSE	17	5.9	*	82.4	0.0	5.9	5.9	0.0
3	NORTHPORT	65	9.2	*	33.8	1.5	38.5	10.8	6.2
4	CLARKSBURG	24	20.8		0.0	0.0	70.8	8.3	0.0
4	LEBANON	52	23.1		15.4	9.6	30.8	15.4	5.8
4	PITTSBURGH	81	12.3		33.3	0.0	35.8	17.3	1.2
4	WILKES-BARRE	61	21.3		4.9	0.0	57.4	16.4	0.0
5	BALTIMORE	13	92.3		0.0	0.0	7.7	0.0	0.0
5	WASHINGTON DC	7	14.3		14.3	0.0	57.1	14.3	0.0
6	ASHEVILLE	26	34.6		30.8	0.0	3.8	30.8	0.0
6	HAMPTON	18	38.9		0.0	0.0	38.9	22.2	0.0
7	ATLANTA	61	26.2		50.8	1.6	6.6	8.2	6.6
7	AUGUSTA	18	72.2		11.1	5.6	5.6	5.6	0.0
7	BIRMINGHAM	92	42.4		14.1	0.0	7.6	16.3	19.6
7	CHARLESTON	129	17.8		14.7	0.8	30.2	35.7	0.8
7	TUSCALOOSA	8	0.0	*	0.0	12.5	37.5	12.5	37.5
7	TUSKEGEE	66	56.1		28.8	0.0	4.5	7.6	3.0
8	BAY PINES	11	9.1	*	0.0	0.0	54.5	27.3	9.1
8	GAINESVILLE	18	5.6	*	11.1	0.0	61.1	22.2	0.0
8	MIAMI	18	55.6		22.2	0.0	11.1	5.6	5.6
8	TAMPA	32	21.9		34.4	9.4	15.6	9.4	9.4
8	W PALM BEACH	98	40.8		21.4	1.0	5.1	13.3	18.4
9	HUNTINGTON	5	40.0		0.0	0.0	0.0	40.0	20.0
9	LOUISVILLE	44	27.3		0.0	0.0	15.9	56.8	0.0
9	MOUNTAIN HOME	66	45.5		0.0	3.0	7.6	28.8	15.2
9	NASHVILLE	63	68.3		0.0	0.0	1.6	14.3	15.9

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
10	CINCINNATI	14	28.6	0.0	0.0	35.7	14.3	21.4
10	CLEVELAND	57	19.3	26.3	7.0	24.6	22.8	0.0
10	COLUMBUS OPC	15	13.3	0.0	33.3	13.3	40.0	0.0
10	DAYTON	10	100.0	0.0	0.0	0.0	0.0	0.0
10	NORTHEAST OHIO	14	21.4	0.0	42.9	14.3	21.4	0.0
11	ANN ARBOR HCS	65	43.1	0.0	1.5	29.2	24.6	1.5
11	BATTLE CREEK	64	46.9	0.0	0.0	17.2	25.0	10.9
11	DETROIT	17	11.8	0.0	0.0	17.6	64.7	5.9
11	INDIANAPOLIS	48	31.3	22.9	16.7	8.3	14.6	6.3
12	CHICAGO WS	33	45.5	3.0	3.0	33.3	12.1	3.0
12	HINES	31	12.9	45.2	0.0	16.1	12.9	12.9
15	COLUMBIA MO	24	37.5	29.2	0.0	20.8	4.2	8.3
15	KANSAS CITY	29	55.2	20.7	0.0	3.4	20.7	0.0
15	SAINT LOUIS	24	37.5	0.0	0.0	12.5	45.8	4.2
15	TOPEKA	6	0.0 *	0.0	0.0	100.0	0.0	0.0
15	WICHITA	12	16.7	16.7	0.0	41.7	16.7	8.3
16	ALEXANDRIA	18	50.0	0.0	0.0	11.1	33.3	5.6
16	FAYETTEVILLE AR	15	33.3	6.7	0.0	6.7	46.7	6.7
16	HOUSTON	72	59.7	13.9	0.0	6.9	16.7	2.8
16	JACKSON	21	76.2	0.0	0.0	0.0	23.8	0.0
16	LITTLE ROCK	169	27.8	22.5	0.6	34.3	12.4	2.4
16	MUSKOGEE	9	66.7	0.0	0.0	11.1	0.0	22.2
16	NEW ORLEANS	90	23.3	0.0	3.3	37.8	30.0	5.6
16	OKLAHOMA CITY	34	44.1	17.6	2.9	5.9	23.5	5.9
16	SHREVEPORT	11	45.5	27.3	0.0	18.2	9.1	0.0
17	CENT. TEXAS HCS	37	59.5	2.7	5.4	5.4	16.2	10.8
17	DALLAS	38	39.5	36.8	0.0	13.2	2.6	7.9
17	SAN ANTONIO	166	50.0	20.5	0.6	16.9	8.4	3.6
18	PHOENIX	56	37.5	0.0	0.0	39.3	19.6	3.6
18	W. TEXAS HCS	29	17.2	0.0	0.0	27.6	34.5	20.7
19	CHEYENNE	49	24.5	0.0	0.0	42.9	32.7	0.0
19	MONTANA HCS	30	26.7	3.3	0.0	23.3	30.0	16.7
19	SALT LAKE CITY	11	54.5	36.4	0.0	0.0	9.1	0.0
19	SHERIDAN	56	32.1	1.8	0.0	35.7	26.8	3.6
19	SO COLORADO HCS	78	61.5	1.3	0.0	15.4	11.5	10.3

TABLE 5-5. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
20	PORTLAND	8	0.0	*	0.0	0.0	100.0	0.0	0.0
20	ROSEBURG	18	61.1		11.1	0.0	22.2	5.6	0.0
20	SPOKANE	24	16.7		0.0	0.0	54.2	25.0	4.2
20	WALLA WALLA	20	30.0		25.0	0.0	20.0	15.0	10.0
21	CENTRAL CA HCS	43	37.2		0.0	0.0	16.3	30.2	16.3
21	HONOLULU	11	18.2		9.1	0.0	72.7	0.0	0.0
21	SAN FRANCISCO	26	7.7	*	30.8	15.4	34.6	3.8	7.7
21	SIERRA NEV HCS	38	44.7		2.6	2.6	13.2	31.6	5.3
22	LONG BEACH	24	25.0		0.0	0.0	62.5	4.2	8.3
22	SAN DIEGO	34	20.6		5.9	0.0	35.3	20.6	17.6
23	FARGO	27	44.4		14.8	0.0	14.8	7.4	18.5
23	GR. NEBRASKA	7	0.0	*	0.0	0.0	71.4	28.6	0.0
23	MINNEAPOLIS	39	0.0	*	71.8	0.0	7.7	10.3	10.3
	ALL SITES	3,046	33.7		15.8	1.9	22.7	19.1	6.8
	SITE AVERAGE	37	32.1		14.3	2.5	25.6	18.3	7.2
	SITE STD. DEV.	33	21.4		18.5	6.7	22.4	14.7	7.9

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 5-5A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	BEDFORD	44	2.3	0.0	0.0	2.3	95.5 *
1	BOSTON	12	8.3	8.3	0.0	83.3	0.0
1	MANCHESTER	11	45.5	9.1	0.0	45.5	0.0
2	ALBANY	21	19.0	14.3	4.8	38.1	23.8
2	BUFFALO	29	13.8	10.3	0.0	75.9	0.0
2	SYRACUSE	21	4.8	4.8	4.8	85.7	0.0
3	BRONX	15	6.7	6.7	0.0	66.7	20.0
3	BROOKLYN	15	73.3	20.0	6.7	0.0	0.0
3	EAST ORANGE	14	35.7	14.3	14.3	35.7	0.0
3	MONTROSE	17	23.5	0.0	41.2	35.3	0.0
3	NORTHPORT	65	29.2	10.8	1.5	58.5	0.0
4	CLARKSBURG	24	58.3	0.0	0.0	29.2	12.5
4	LEBANON	52	9.6	25.0	5.8	59.6	0.0
4	PITTSBURGH	81	25.9	13.6	0.0	58.0	2.5
4	WILKES-BARRE	61	23.0	31.1	1.6	42.6	1.6
5	BALTIMORE	13	7.7	7.7	0.0	84.6	0.0
5	WASHINGTON DC	7	28.6	28.6	0.0	42.9	0.0
6	ASHEVILLE	26	7.7	0.0	0.0	92.3	0.0
6	HAMPTON	18	38.9	5.6	0.0	55.6	0.0
7	ATLANTA	61	8.2	6.6	14.8	67.2	3.3
7	AUGUSTA	18	16.7	0.0	0.0	83.3	0.0
7	BIRMINGHAM	92	8.7	0.0	0.0	71.7	19.6
7	CHARLESTON	129	36.4	14.7	14.7	34.1	0.0
7	TUSCALOOSA	8	12.5	12.5	12.5	37.5	25.0
7	TUSKEGEE	66	13.6	33.3	31.8	21.2	0.0
8	BAY PINES	11	36.4	0.0	0.0	63.6	0.0
8	GAINESVILLE	18	33.3	5.6	11.1	50.0	0.0
8	MIAMI	18	33.3	0.0	0.0	55.6	11.1
8	TAMPA	32	28.1	12.5	3.1	53.1	3.1
8	W PALM BEACH	98	3.1	8.2	11.2	65.3	12.2

TABLE 5-5A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
9	HUNTINGTON	5	0.0	20.0	0.0	80.0	0.0
9	LOUISVILLE	44	18.2	9.1	2.3	27.3	43.2 *
9	MOUNTAIN HOME	66	3.0	4.5	4.5	31.8	56.1 *
9	NASHVILLE	63	7.9	3.2	1.6	25.4	61.9 *
10	CINCINNATI	14	28.6	21.4	0.0	50.0	0.0
10	CLEVELAND	57	14.0	15.8	7.0	59.6	3.5
10	COLUMBUS OPC	15	33.3	13.3	6.7	13.3	33.3 *
10	DAYTON	10	10.0	0.0	0.0	90.0	0.0
10	NORTHEAST OHIO	14	14.3	0.0	0.0	85.7	0.0
11	ANN ARBOR HCS	65	13.8	10.8	15.4	60.0	0.0
11	BATTLE CREEK	64	25.0	7.8	0.0	46.9	20.3
11	DETROIT	17	11.8	5.9	5.9	76.5	0.0
11	INDIANAPOLIS	48	16.7	8.3	4.2	70.8	0.0
12	CHICAGO WS	33	9.1	21.2	0.0	66.7	3.0
12	HINES	31	9.7	19.4	9.7	58.1	3.2
15	COLUMBIA MO	24	25.0	41.7	12.5	20.8	0.0
15	KANSAS CITY	29	0.0	6.9	3.4	89.7	0.0
15	SAINT LOUIS	24	12.5	25.0	0.0	54.2	8.3
15	TOPEKA	6	50.0	16.7	0.0	33.3	0.0
15	WICHITA	12	25.0	25.0	8.3	41.7	0.0
16	ALEXANDRIA	18	16.7	5.6	5.6	61.1	11.1
16	FAYETTEVILLE AR	15	33.3	13.3	0.0	53.3	0.0
16	HOUSTON	72	11.1	2.8	5.6	75.0	5.6
16	JACKSON	21	0.0	9.5	0.0	90.5	0.0
16	LITTLE ROCK	169	18.3	5.3	1.2	75.1	0.0
16	MUSKOGEE	9	11.1	22.2	0.0	44.4	22.2
16	NEW ORLEANS	90	32.2	14.4	4.4	41.1	7.8
16	OKLAHOMA CITY	34	5.9	8.8	0.0	17.6	67.6 *
16	SHREVEPORT	11	18.2	0.0	0.0	81.8	0.0
17	CENT. TEXAS HCS	37	13.5	24.3	2.7	48.6	10.8
17	DALLAS	38	28.9	15.8	5.3	50.0	0.0
17	SAN ANTONIO	166	19.9	11.4	6.0	61.4	1.2

TABLE 5-5A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
18	PHOENIX	56	10.7	14.3	1.8	64.3	8.9
18	W. TEXAS HCS	29	41.4	10.3	0.0	20.7	27.6
19	CHEYENNE	49	24.5	2.0	10.2	55.1	8.2
19	MONTANA HCS	30	33.3	33.3	3.3	30.0	0.0
19	SALT LAKE CITY	11	9.1	0.0	0.0	90.9	0.0
19	SHERIDAN	56	12.5	0.0	0.0	67.9	19.6
19	SO COLORADO HCS	78	5.1	28.2	17.9	43.6	5.1
20	PORTLAND	8	62.5	0.0	0.0	37.5	0.0
20	ROSEBURG	18	16.7	5.6	11.1	66.7	0.0
20	SPOKANE	24	16.7	20.8	8.3	54.2	0.0
20	WALLA WALLA	20	20.0	0.0	5.0	60.0	15.0
21	CENTRAL CA HCS	43	7.0	0.0	0.0	14.0	79.1 *
21	HONOLULU	11	54.5	9.1	9.1	18.2	9.1
21	SAN FRANCISCO	26	34.6	15.4	0.0	50.0	0.0
21	SIERRA NEV HCS	38	7.9	2.6	2.6	84.2	2.6
22	LONG BEACH	24	25.0	8.3	0.0	66.7	0.0
22	SAN DIEGO	34	29.4	14.7	0.0	44.1	11.8
23	FARGO	27	29.6	14.8	14.8	40.7	0.0
23	GR. NEBRASKA	7	42.9	0.0	0.0	57.1	0.0
23	MINNEAPOLIS	39	10.3	10.3	2.6	53.8	23.1
	ALL SITES	3,046	18.5	11.3	5.5	53.5	11.2
	SITE AVERAGE	37	21.0	11.0	4.6	53.6	9.8
	SITE STD. DEV.	33	15.1	9.5	7.0	22.1	18.7

BLANK

TABLE 5-5B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	BEDFORD	44	2.3	4.5	0.0	0.0	93.2 *
1	BOSTON	12	58.3	8.3	0.0	33.3	0.0
1	MANCHESTER	11	45.5	18.2	0.0	36.4	0.0
2	ALBANY	21	14.3	9.5	0.0	47.6	28.6
2	BUFFALO	29	6.9	6.9	0.0	86.2	0.0
2	SYRACUSE	21	9.5	19.0	4.8	66.7	0.0
3	BRONX	15	26.7	0.0	0.0	46.7	26.7
3	BROOKLYN	15	26.7	53.3	13.3	6.7	0.0
3	EAST ORANGE	14	28.6	28.6	28.6	14.3	0.0
3	MONTROSE	17	5.9	0.0	47.1	47.1	0.0
3	NORTHPORT	65	43.1	3.1	3.1	43.1	7.7
4	CLARKSBURG	24	41.7	8.3	16.7	29.2	4.2
4	LEBANON	52	25.0	13.5	1.9	57.7	1.9
4	PITTSBURGH	81	9.9	17.3	2.5	67.9	2.5
4	WILKES-BARRE	61	31.1	29.5	8.2	29.5	1.6
5	BALTIMORE	13	7.7	7.7	0.0	84.6	0.0
5	WASHINGTON DC	7	42.9	28.6	0.0	28.6	0.0
6	ASHEVILLE	26	3.8	3.8	3.8	88.5	0.0
6	HAMPTON	18	5.6	11.1	5.6	72.2	5.6
7	ATLANTA	61	3.3	3.3	11.5	78.7	3.3
7	AUGUSTA	18	0.0	0.0	0.0	100.0	0.0
7	BIRMINGHAM	92	2.2	1.1	1.1	72.8	22.8
7	CHARLESTON	129	14.7	11.6	18.6	55.0	0.0
7	TUSCALOOSA	8	25.0	0.0	0.0	50.0	25.0
7	TUSKEGEE	66	22.7	30.3	24.2	22.7	0.0
8	BAY PINES	11	45.5	0.0	0.0	54.5	0.0
8	GAINESVILLE	18	16.7	11.1	0.0	66.7	5.6
8	MIAMI	18	5.6	0.0	0.0	61.1	33.3 *
8	TAMPA	32	12.5	9.4	6.3	68.8	3.1
8	W PALM BEACH	98	1.0	4.1	8.2	68.4	18.4

TABLE 5-5B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
9	HUNTINGTON	5	40.0	20.0	0.0	40.0	0.0
9	LOUISVILLE	44	9.1	4.5	2.3	25.0	59.1 *
9	MOUNTAIN HOME	66	3.0	3.0	3.0	33.3	57.6 *
9	NASHVILLE	63	1.6	1.6	3.2	25.4	68.3 *
10	CINCINNATI	14	14.3	7.1	7.1	71.4	0.0
10	CLEVELAND	57	7.0	8.8	5.3	75.4	3.5
10	COLUMBUS OPC	15	6.7	13.3	0.0	40.0	40.0 *
10	DAYTON	10	0.0	0.0	0.0	100.0	0.0
10	NORTHEAST OHIO	14	35.7	14.3	0.0	42.9	7.1
11	ANN ARBOR HCS	65	21.5	12.3	16.9	44.6	4.6
11	BATTLE CREEK	64	12.5	9.4	0.0	53.1	25.0
11	DETROIT	17	11.8	5.9	5.9	76.5	0.0
11	INDIANAPOLIS	48	14.6	6.3	8.3	70.8	0.0
12	CHICAGO WS	33	36.4	12.1	3.0	45.5	3.0
12	HINES	31	25.8	9.7	9.7	51.6	3.2
15	COLUMBIA MO	24	33.3	45.8	8.3	8.3	4.2
15	KANSAS CITY	29	0.0	3.4	3.4	93.1	0.0
15	SAINT LOUIS	24	12.5	12.5	0.0	58.3	16.7
15	TOPEKA	6	66.7	16.7	16.7	0.0	0.0
15	WICHITA	12	16.7	0.0	8.3	75.0	0.0
16	ALEXANDRIA	18	5.6	0.0	5.6	77.8	11.1
16	FAYETTEVILLE AR	15	13.3	6.7	0.0	80.0	0.0
16	HOUSTON	72	9.7	4.2	5.6	75.0	5.6
16	JACKSON	21	0.0	4.8	0.0	95.2	0.0
16	LITTLE ROCK	169	14.8	11.2	2.4	71.6	0.0
16	MUSKOGEE	9	11.1	0.0	11.1	55.6	22.2
16	NEW ORLEANS	90	15.6	8.9	3.3	64.4	7.8
16	OKLAHOMA CITY	34	8.8	14.7	0.0	14.7	61.8 *
16	SHREVEPORT	11	9.1	0.0	9.1	63.6	18.2
17	CENT. TEXAS HCS	37	2.7	10.8	5.4	70.3	10.8
17	DALLAS	38	13.2	15.8	5.3	63.2	2.6
17	SAN ANTONIO	166	8.4	8.4	6.6	75.3	1.2

TABLE 5-5B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
18	PHOENIX	56	26.8	19.6	3.6	44.6	5.4
18	W. TEXAS HCS	29	17.2	0.0	0.0	37.9	44.8 *
19	CHEYENNE	49	28.6	0.0	14.3	53.1	4.1
19	MONTANA HCS	30	13.3	13.3	0.0	66.7	6.7
19	SALT LAKE CITY	11	0.0	0.0	0.0	100.0	0.0
19	SHERIDAN	56	32.1	3.6	0.0	46.4	17.9
19	SO COLORADO HCS	78	5.1	21.8	14.1	52.6	6.4
20	PORTLAND	8	62.5	0.0	0.0	25.0	12.5
20	ROSEBURG	18	5.6	11.1	5.6	77.8	0.0
20	SPOKANE	24	41.7	12.5	0.0	45.8	0.0
20	WALLA WALLA	20	15.0	5.0	10.0	55.0	15.0
21	CENTRAL CA HCS	43	11.6	0.0	0.0	11.6	76.7 *
21	HONOLULU	11	18.2	36.4	9.1	36.4	0.0
21	SAN FRANCISCO	26	23.1	11.5	3.8	61.5	0.0
21	SIERRA NEV HCS	38	13.2	5.3	5.3	73.7	2.6
22	LONG BEACH	24	66.7	16.7	0.0	16.7	0.0
22	SAN DIEGO	34	35.3	11.8	2.9	23.5	26.5
23	FARGO	27	22.2	3.7	7.4	55.6	11.1
23	GR. NEBRASKA	7	57.1	28.6	0.0	0.0	14.3
23	MINNEAPOLIS	39	7.7	0.0	2.6	64.1	25.6
	ALL SITES	3,046	15.5	9.8	6.0	55.7	13.0
	SITE AVERAGE	37	19.1	10.2	5.4	53.3	12.0
	SITE STD. DEV.	33	16.6	10.5	7.5	24.8	19.4

BLANK

TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	44	100.0	50.0	*	86.4	
1	BOSTON	12	91.7	90.9		91.7	
1	MANCHESTER	11	90.9	70.0		81.8	
2	ALBANY	21	81.0	87.5		76.2	
2	BUFFALO	29	75.9	86.4		75.9	
2	SYRACUSE	21	95.2	95.0		95.2	
3	BRONX	15	86.7	69.2		86.7	
3	BROOKLYN	15	46.7	100.0		46.7	*
3	EAST ORANGE	14	57.1	87.5		57.1	
3	MONTROSE	17	88.2	100.0		82.4	
3	NORTHPORT	65	50.0	87.1		35.4	*
4	CLARKSBURG	24	58.3	53.8	*	54.2	
4	LEBANON	52	80.8	83.3		75.0	
4	PITTSBURGH	81	97.5	87.2		97.5	
4	WILKES-BARRE	61	72.1	84.1		65.6	
5	BALTIMORE	13	100.0	100.0		100.0	
5	WASHINGTON DC	7	28.6	50.0	*	28.6	*
6	ASHEVILLE	26	100.0	76.9		50.0	
6	HAMPTON	18	77.8	92.9		55.6	
7	ATLANTA	61	96.7	87.9		86.9	
7	AUGUSTA	18	66.7	25.0	*	66.7	
7	BIRMINGHAM	92	100.0	82.6		81.5	
7	CHARLESTON	129	87.5	82.1		87.6	
7	TUSCALOOSA	8	100.0	28.6	*	62.5	
7	TUSKEGEE	66	100.0	100.0		100.0	
8	BAY PINES	11	72.7	57.1	*	36.4	*
8	GAINESVILLE	18	88.9	87.5		72.2	
8	MIAMI	18	100.0	88.2		94.4	
8	TAMPA	32	90.6	86.2		78.1	
8	W PALM BEACH	98	98.0	93.8		88.8	
9	HUNTINGTON	5	80.0	100.0		80.0	
9	LOUISVILLE	44	97.7	100.0		97.7	
9	MOUNTAIN HOME	66	93.9	90.0		63.6	
9	NASHVILLE	63	98.4	78.3		58.7	
10	CINCINNATI	14	100.0	92.9		78.6	
10	CLEVELAND	57	94.7	90.7		93.0	
10	COLUMBUS OPC	15	86.7	69.2		86.7	
10	DAYTON	10	100.0	100.0		100.0	
10	NORTHEAST OHIO	14	64.3	77.8		64.3	
11	ANN ARBOR HCS	65	92.3	96.7		89.2	
11	BATTLE CREEK	64	79.4	81.3		56.3	
11	DETROIT	17	82.4	100.0		64.7	
11	INDIANAPOLIS	48	68.8	63.6		47.9	*
12	CHICAGO WS	33	84.8	96.4		84.8	
12	HINES	31	67.7	100.0		64.5	
15	COLUMBIA MO	24	95.8	78.3		87.5	
15	KANSAS CITY	29	93.1	92.6		93.1	
15	SAINT LOUIS	24	83.3	65.0		62.5	
15	TOPEKA	6	50.0	100.0		33.3	*
15	WICHITA	12	83.3	90.0		66.7	

TABLE 5-6. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	ALEXANDRIA	18	88.9	81.3		83.3	
16	FAYETTEVILLE AR	15	93.3	78.6		73.3	
16	HOUSTON	72	91.7	74.2		88.9	
16	JACKSON	21	76.2	93.8		61.9	
16	LITTLE ROCK	169	92.3	91.7		92.3	
16	MUSKOGEE	9	100.0	55.6	*	77.8	
16	NEW ORLEANS	90	85.6	87.0		74.4	
16	OKLAHOMA CITY	34	90.9	63.3		79.4	
16	SHREVEPORT	11	54.5	83.3		45.5	*
17	CENT. TEXAS HCS	37	78.4	79.3		59.5	
17	DALLAS	38	57.9	86.4		57.9	
17	SAN ANTONIO	166	80.7	67.7		74.1	
18	PHOENIX	56	62.5	81.3		50.0	
18	W. TEXAS HCS	29	69.0	55.6	*	37.9	*
19	CHEYENNE	49	77.6	89.5		63.3	
19	MONTANA HCS	30	66.7	78.9		66.7	
19	SALT LAKE CITY	11	90.9	80.0		63.6	
19	SHERIDAN	56	55.4	0.0	*	8.9	*
19	SO COLORADO HCS	78	80.8	77.8		76.9	
20	PORTLAND	8	37.5	33.3	*	0.0	*
20	ROSEBURG	18	66.7	91.7		61.1	
20	SPOKANE	24	70.8	81.3		66.7	
20	WALLA WALLA	20	90.0	88.9		90.0	
21	CENTRAL CA HCS	43	93.0	90.0		93.0	
21	HONOLULU	11	100.0	90.9		100.0	
21	SAN FRANCISCO	26	100.0	61.5	*	84.6	
21	SIERRA NEV HCS	38	86.8	66.7		55.3	
22	LONG BEACH	24	41.7	80.0		37.5	*
22	SAN DIEGO	34	82.4	84.0		64.7	
23	FARGO	27	100.0	88.9		74.1	
23	GR. NEBRASKA	7	28.6	100.0		14.3	*
23	MINNEAPOLIS	39	89.7	88.6		82.1	
	ALL SITES	3,046	84.2	82.2		73.8	
	SITE AVERAGE	37	81.2	80.3		69.9	
	SITE STD. DEV.	33	17.8	18.7		21.5	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	44	94.9	48.6	*	84.1	
1	BOSTON	12	83.3	90.0		83.3	
1	MANCHESTER	11	27.3	66.7		27.3	*
2	ALBANY	21	76.2	86.7		71.4	
2	BUFFALO	29	65.5	100.0		65.5	
2	SYRACUSE	21	85.7	94.4		85.7	
3	BRONX	15	80.0	66.7		80.0	
3	BROOKLYN	15	46.7	100.0		46.7	
3	EAST ORANGE	14	71.4	80.0		71.4	
3	MONTROSE	17	76.5	100.0		70.6	
3	NORTHPORT	65	46.9	73.3		33.8	
4	CLARKSBURG	24	43.5	50.0	*	33.3	
4	LEBANON	52	76.9	87.5		69.2	
4	PITTSBURGH	81	95.1	82.9		95.1	
4	WILKES-BARRE	61	38.3	87.0		32.8	
5	BALTIMORE	13	92.3	100.0		92.3	
5	WASHINGTON DC	7	0.0		*	0.0	*
6	ASHEVILLE	26	57.7	86.7		30.8	
6	HAMPTON	18	72.2	92.3		61.1	
7	ATLANTA	61	86.9	86.5		77.0	
7	AUGUSTA	18	61.1	18.2	*	61.1	
7	BIRMINGHAM	92	92.4	81.2		73.9	
7	CHARLESTON	129	61.2	79.7		61.2	
7	TUSCALOOSA	8	87.5	28.6	*	37.5	
7	TUSKEGEE	66	89.4	100.0		87.9	
8	BAY PINES	11	36.4	50.0	*	27.3	*
8	GAINESVILLE	18	94.4	82.4		72.2	
8	MIAMI	18	55.6	88.9		50.0	
8	TAMPA	32	78.1	76.0		65.6	
8	W PALM BEACH	98	88.8	90.8		80.6	
9	HUNTINGTON	5	60.0	66.7		60.0	
9	LOUISVILLE	44	100.0	100.0		100.0	
9	MOUNTAIN HOME	66	87.9	92.9		59.1	
9	NASHVILLE	63	95.2	79.3		57.1	
10	CINCINNATI	14	78.6	90.9		64.3	
10	CLEVELAND	57	91.2	92.3		89.5	
10	COLUMBUS OPC	15	86.7	61.5		80.0	
10	DAYTON	10	100.0	100.0		100.0	
10	NORTHEAST OHIO	14	46.2	83.3		50.0	
11	ANN ARBOR HCS	65	80.0	94.2		76.9	
11	BATTLE CREEK	64	61.9	83.8		48.4	
11	DETROIT	17	88.2	100.0		70.6	
11	INDIANAPOLIS	48	39.6	84.2		31.3	
12	CHICAGO WS	33	57.6	94.7		57.6	
12	HINES	31	67.7	100.0		61.3	
15	COLUMBIA MO	24	58.3	75.0		45.8	
15	KANSAS CITY	29	69.0	80.0		69.0	
15	SAINT LOUIS	24	75.0	55.6	*	54.2	
15	TOPEKA	6	0.0		*	0.0	*
15	WICHITA	12	66.7	87.5		50.0	

TABLE 5-7. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	ALEXANDRIA	18	88.9	87.5		83.3	
16	FAYETTEVILLE AR	15	66.7	77.8		40.0	
16	HOUSTON	72	87.3	71.0		80.6	
16	JACKSON	21	61.9	92.3		52.4	
16	LITTLE ROCK	169	82.8	90.7		82.2	
16	MUSKOGEE	9	55.6	20.0	*	33.3	
16	NEW ORLEANS	90	78.9	84.5		68.9	
16	OKLAHOMA CITY	34	78.1	52.0	*	64.7	
16	SHREVEPORT	11	27.3	66.7		27.3	*
17	CENT. TEXAS HCS	37	72.2	76.9		48.6	
17	DALLAS	38	76.3	86.2		76.3	
17	SAN ANTONIO	166	51.2	71.1		47.6	
18	PHOENIX	56	43.6	90.5		35.7	
18	W. TEXAS HCS	29	41.4	40.0	*	20.7	*
19	CHEYENNE	49	30.6	80.0		24.5	*
19	MONTANA HCS	30	16.7	100.0		16.7	*
19	SALT LAKE CITY	11	45.5	60.0		36.4	
19	SHERIDAN	56	25.0	0.0	*	1.8	*
19	SO COLORADO HCS	78	61.5	72.9		59.0	
20	PORTLAND	8	37.5	66.7		12.5	*
20	ROSEBURG	18	27.8	100.0		27.8	*
20	SPOKANE	24	45.8	80.0		45.8	
20	WALLA WALLA	20	75.0	86.7		75.0	
21	CENTRAL CA HCS	43	93.0	90.0		93.0	
21	HONOLULU	11	90.9	90.0		90.9	
21	SAN FRANCISCO	26	100.0	61.5		84.6	
21	SIERRA NEV HCS	38	42.1	68.8		31.6	
22	LONG BEACH	24	45.8	90.9		45.8	
22	SAN DIEGO	34	55.9	81.3		41.2	
23	FARGO	27	37.0	100.0		18.5	*
23	GR. NEBRASKA	7	0.0		*	0.0	*
23	MINNEAPOLIS	39	51.3	90.0		46.2	
	ALL SITES	3,046	68.6	82.2		60.3	
	SITE AVERAGE	37	64.2	78.8		55.7	
	SITE STD. DEV.	33	24.7	20.3		25.2	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	44	100.0	46.5	*	86.4	
1	BOSTON	12	75.0	88.9		75.0	
1	MANCHESTER	11	36.4	75.0		27.3	*
2	ALBANY	21	66.7	85.7		61.9	
2	BUFFALO	29	69.0	85.0		69.0	
2	SYRACUSE	21	76.2	87.5		76.2	
3	BRONX	15	60.0	44.4	*	60.0	
3	BROOKLYN	15	93.3	100.0		93.3	
3	EAST ORANGE	14	78.6	54.5	*	78.6	
3	MONTROSE	17	100.0	100.0		100.0	
3	NORTHPORT	65	70.8	48.9	*	56.9	
4	CLARKSBURG	24	87.0	57.9		79.2	
4	LEBANON	52	84.6	88.6		80.8	
4	PITTSBURGH	81	98.8	82.5		98.8	
4	WILKES-BARRE	61	90.2	81.8		82.0	
5	BALTIMORE	13	100.0	100.0		100.0	
5	WASHINGTON DC	7	85.7	83.3		85.7	
6	ASHEVILLE	26	26.9	57.1		15.4	*
6	HAMPTON	18	50.0	77.8		44.4	
7	ATLANTA	61	30.5	47.1	*	26.2	*
7	AUGUSTA	18	50.0	66.7		50.0	
7	BIRMINGHAM	92	15.2	78.6		10.9	*
7	CHARLESTON	129	60.5	74.4		59.7	
7	TUSCALOOSA	8	50.0	25.0	*	50.0	
7	TUSKEGEE	66	100.0	100.0		100.0	
8	BAY PINES	11	90.9	20.0	*	18.2	*
8	GAINESVILLE	18	77.8	71.4		77.8	
8	MIAMI	18	61.1	63.6		55.6	
8	TAMPA	32	53.1	88.2		46.9	
8	W PALM BEACH	98	91.8	80.0		83.7	
9	HUNTINGTON	5	80.0	75.0		80.0	
9	LOUISVILLE	44	90.9	97.5		90.9	
9	MOUNTAIN HOME	66	89.4	80.7		53.0	
9	NASHVILLE	63	57.1	55.6		27.0	*
10	CINCINNATI	14	71.4	90.0		64.3	
10	CLEVELAND	57	96.5	94.5		94.7	
10	COLUMBUS OPC	15	73.3	72.7		66.7	
10	DAYTON	10	10.0	100.0		10.0	*
10	NORTHEAST OHIO	14	57.1	62.5		50.0	
11	ANN ARBOR HCS	65	95.4	83.9		93.8	
11	BATTLE CREEK	64	67.2	77.8		40.6	
11	DETROIT	17	35.3	100.0		35.3	*
11	INDIANAPOLIS	48	56.3	55.6		37.5	*
12	CHICAGO WS	33	57.6	83.3		57.6	
12	HINES	31	83.9	92.3		80.6	
15	COLUMBIA MO	24	91.7	66.7		87.5	
15	KANSAS CITY	29	48.3	85.7		48.3	
15	SAINT LOUIS	24	66.7	68.8		62.5	
15	TOPEKA	6	100.0	100.0		100.0	
15	WICHITA	12	75.0	66.7		58.3	

TABLE 5-8. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	ALEXANDRIA	18	44.4	83.3		33.3	*
16	FAYETTEVILLE AR	15	53.3	62.5		53.3	
16	HOUSTON	72	62.0	77.3		56.9	
16	JACKSON	21	33.3	85.7		23.8	*
16	LITTLE ROCK	169	75.1	95.3		75.1	
16	MUSKOGEE	9	66.7	50.0	*	33.3	*
16	NEW ORLEANS	90	65.2	91.4		57.8	
16	OKLAHOMA CITY	34	44.4	16.7	*	29.4	*
16	SHREVEPORT	11	81.8	66.7		81.8	
17	CENT. TEXAS HCS	37	62.9	59.1		51.4	
17	DALLAS	38	86.5	93.8		84.2	
17	SAN ANTONIO	166	67.5	64.0		60.8	
18	PHOENIX	56	94.6	90.2		83.9	
18	W. TEXAS HCS	29	72.4	42.9	*	48.3	
19	CHEYENNE	49	73.5	83.3		67.3	
19	MONTANA HCS	30	96.7	78.6		96.7	
19	SALT LAKE CITY	11	81.8	77.8		36.4	*
19	SHERIDAN	56	62.5	14.7	*	19.6	*
19	SO COLORADO HCS	78	98.7	85.7		96.2	
20	PORTLAND	8	87.5	71.4		75.0	
20	ROSEBURG	18	88.9	87.5		83.3	
20	SPOKANE	24	79.2	66.7		75.0	
20	WALLA WALLA	20	80.0	93.8		80.0	
21	CENTRAL CA HCS	43	88.4	84.2		86.0	
21	HONOLULU	11	72.7	75.0		72.7	
21	SAN FRANCISCO	26	76.9	55.0		65.4	
21	SIERRA NEV HCS	38	60.5	78.3		42.1	
22	LONG BEACH	24	95.8	87.0		91.7	
22	SAN DIEGO	34	87.9	88.9		73.5	
23	FARGO	27	70.4	84.2		59.3	
23	GR. NEBRASKA	7	100.0	57.1		100.0	
23	MINNEAPOLIS	39	64.1	84.0		51.3	
	ALL SITES	3,046	72.6	77.6		64.3	
	SITE AVERAGE	37	72.1	74.4		63.8	
	SITE STD. DEV.	33	20.8	19.6		24.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	44	86.4	90.9	4.5
1	BOSTON	12	100.0	58.3	41.7 *
1	MANCHESTER	11	81.8	36.4 *	45.5 *
2	ALBANY	21	95.2	95.2	4.8
2	BUFFALO	29	93.1	93.1	3.4
2	SYRACUSE	21	100.0	76.2	23.8
3	BRONX	15	100.0	66.7	33.3
3	BROOKLYN	15	93.3	60.0	40.0 *
3	EAST ORANGE	14	85.7	71.4	28.6
3	MONTROSE	17	100.0	88.2	11.8
3	NORTHPORT	65	72.3	84.6	7.7
4	CLARKSBURG	24	87.5	83.3	12.5
4	LEBANON	52	94.2	71.2	25.0
4	PITTSBURGH	81	100.0	63.0	37.0
4	WILKES-BARRE	61	88.5	41.0 *	50.8 *
5	BALTIMORE	13	100.0	46.2 *	53.8 *
5	WASHINGTON DC	7	85.7	100.0	0.0
6	ASHEVILLE	26	53.8	42.3 *	26.9
6	HAMPTON	18	77.8	61.1	27.8
7	ATLANTA	61	90.2	78.7	18.0
7	AUGUSTA	18	100.0	50.0 *	50.0 *
7	BIRMINGHAM	92	81.5	83.7	8.7
7	CHARLESTON	129	99.2	80.6	19.4
7	TUSCALOOSA	8	75.0	87.5	0.0
7	TUSKEGEE	66	100.0	69.7	30.3
8	BAY PINES	11	54.5	27.3 *	27.3
8	GAINESVILLE	18	94.4	88.9	5.6
8	MIAMI	18	94.4	55.6	44.4 *
8	TAMPA	32	87.5	59.4	28.1
8	W PALM BEACH	98	90.8	72.4	22.4
9	HUNTINGTON	5	100.0	80.0	20.0
9	LOUISVILLE	44	100.0	65.9	34.1
9	MOUNTAIN HOME	66	68.2	36.4 *	36.4
9	NASHVILLE	63	60.3	46.0 *	28.6
10	CINCINNATI	14	85.7	92.9	7.1
10	CLEVELAND	57	94.7	91.2	7.0
10	COLUMBUS OPC	15	93.3	80.0	13.3
10	DAYTON	10	100.0	80.0	20.0
10	NORTHEAST OHIO	14	85.7	50.0 *	35.7
11	ANN ARBOR HCS	65	95.4	67.7	29.2
11	BATTLE CREEK	64	70.3	57.8	32.8
11	DETROIT	17	94.1	94.1	5.9
11	INDIANAPOLIS	48	77.1	81.3	8.3
12	CHICAGO WS	33	100.0	81.8	18.2
12	HINES	31	93.5	96.8	3.2

TABLE 5-9. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
15	COLUMBIA MO	24	100.0	75.0	25.0
15	KANSAS CITY	29	100.0	82.8	17.2
15	SAINT LOUIS	24	91.7	41.7 *	50.0 *
15	TOPEKA	6	100.0	66.7	33.3
15	WICHITA	12	100.0	91.7	8.3
16	ALEXANDRIA	18	94.4	55.6	44.4 *
16	FAYETTEVILLE AR	15	80.0	53.3	40.0 *
16	HOUSTON	72	95.8	69.4	29.2
16	JACKSON	21	85.7	57.1	28.6
16	LITTLE ROCK	169	100.0	97.0	3.0
16	MUSKOGEE	9	77.8	33.3 *	44.4 *
16	NEW ORLEANS	90	90.0	72.2	20.0
16	OKLAHOMA CITY	34	91.2	61.8	32.4
16	SHREVEPORT	11	81.8	54.5	27.3
17	CENT. TEXAS HCS	37	86.5	56.8	40.5 *
17	DALLAS	38	97.4	97.4	2.6
17	SAN ANTONIO	166	94.6	87.3	10.2
18	PHOENIX	56	87.5	64.3	28.6
18	W. TEXAS HCS	29	65.5	51.7	27.6
19	CHEYENNE	49	98.0	63.3	34.7
19	MONTANA HCS	30	100.0	43.3 *	56.7 *
19	SALT LAKE CITY	11	81.8	90.9	9.1
19	SHERIDAN	56	21.4	28.6 *	7.1
19	SO COLORADO HCS	78	96.2	75.6	24.4
20	PORTLAND	8	75.0	75.0	0.0
20	ROSEBURG	18	94.4	88.9	5.6
20	SPOKANE	24	100.0	75.0	25.0
20	WALLA WALLA	20	100.0	100.0	0.0
21	CENTRAL CA HCS	43	95.3	39.5 *	55.8 *
21	HONOLULU	11	100.0	54.5	45.5 *
21	SAN FRANCISCO	26	84.6	65.4	19.2
21	SIERRA NEV HCS	38	78.9	60.5	28.9
22	LONG BEACH	24	95.8	70.8	25.0
22	SAN DIEGO	34	85.3	70.6	26.5
23	FARGO	27	85.2	66.7	29.6
23	GR. NEBRASKA	7	100.0	57.1	42.9 *
23	MINNEAPOLIS	39	87.2	71.8	20.5
	ALL SITES	3,046	88.8	71.1	22.5
	SITE AVERAGE	37	88.8	68.9	24.4
	SITE STD. DEV.	33	13.3	18.4	15.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

BLANK

TABLE 5-9V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	67	88.1	76.1	17.9
2	71	95.8	88.7	9.9
3	126	83.3	78.6	17.5
4	218	94.0	61.0	35.3
5	20	95.0	65.0	35.0
6	44	63.6	50.0	27.3
7	374	93.0	77.8	19.5
8	177	88.7	67.2	24.3
9	178	74.2	48.3	32.6
10	110	92.7	83.6	12.7
11	194	82.5	70.1	23.2
12	64	96.9	89.1	10.9
15	95	97.9	70.5	27.4
16	439	94.1	77.2	18.7
17	241	93.8	84.2	13.7
18	85	80.0	60.0	28.2
19	224	77.7	57.6	25.9
20	70	95.7	85.7	10.0
21	118	88.1	53.4	38.1
22	58	89.7	70.7	25.9
23	73	87.7	68.5	26.0
TOTAL	3,046	88.8	71.1	22.5
VISN AVERAGE	145	88.2	70.6	22.9
VISN STD.DEV	108	8.7	12.4	8.6

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	44	100.0	9.1	*	84.1	
1	BOSTON	12	91.7	100.0		91.7	
1	MANCHESTER	11	72.7	25.0	*	72.7	
2	ALBANY	21	30.0	100.0		33.3	*
2	BUFFALO	29	72.4	66.7		72.4	
2	SYRACUSE	21	76.2	75.0		76.2	
3	BRONX	15	66.7	70.0		66.7	
3	BROOKLYN	15	90.9	88.9		80.0	
3	EAST ORANGE	14	35.7	80.0		35.7	*
3	MONTROSE	17	100.0	64.7		94.1	
3	NORTHPORT	65	64.1	35.0	*	58.5	
4	CLARKSBURG	24	72.7	37.5	*	70.8	
4	LEBANON	52	88.2	88.9		82.7	
4	PITTSBURGH	81	100.0	90.1		100.0	
4	WILKES-BARRE	61	90.0	72.2		85.2	
5	BALTIMORE	13	100.0	84.6		100.0	
5	WASHINGTON DC	7	71.4	80.0		71.4	
6	ASHEVILLE	26	50.0	46.2		38.5	*
6	HAMPTON	18	50.0	44.4		44.4	
7	ATLANTA	61	45.9	35.7	*	41.0	*
7	AUGUSTA	18	61.1	27.3	*	61.1	
7	BIRMINGHAM	92	14.1	84.6		12.0	*
7	CHARLESTON	129	50.4	70.8		50.4	
7	TUSCALOOSA	8	50.0	0.0	*	50.0	
7	TUSKEGEE	66	100.0	100.0		100.0	
8	BAY PINES	11	54.5	66.7		54.5	
8	GAINESVILLE	18	88.9	75.0		88.9	
8	MIAMI	18	44.4	37.5	*	44.4	
8	TAMPA	32	53.1	87.5		40.6	*
8	W PALM BEACH	98	95.9	59.1		86.7	
9	HUNTINGTON	5	60.0	100.0		60.0	
9	LOUISVILLE	44	95.5	92.9		95.5	
9	MOUNTAIN HOME	66	56.9	31.3	*	21.2	*
9	NASHVILLE	63	20.6	15.4	*	4.8	*
10	CINCINNATI	14	78.6	72.7		78.6	
10	CLEVELAND	57	94.7	94.4		93.0	
10	COLUMBUS OPC	15	93.3	64.3		93.3	
10	DAYTON	10	20.0	50.0		20.0	*
10	NORTHEAST OHIO	14	85.7	66.7		85.7	
11	ANN ARBOR HCS	65	95.4	88.7		95.4	
11	BATTLE CREEK	64	65.4	76.7		42.2	*
11	DETROIT	17	41.2	100.0		41.2	*
11	INDIANAPOLIS	48	60.4	37.9	*	50.0	
12	CHICAGO WS	33	66.7	77.3		66.7	
12	HINES	31	74.2	73.9		71.0	
15	COLUMBIA MO	24	87.5	57.1		87.5	
15	KANSAS CITY	29	37.9	72.7		37.9	*
15	SAINT LOUIS	24	83.3	65.0		83.3	
15	TOPEKA	6	66.7	25.0	*	50.0	
15	WICHITA	12	75.0	55.6		75.0	

TABLE 5-10. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	ALEXANDRIA	18	72.2	91.7		72.2	
16	FAYETTEVILLE AR	15	66.7	50.0		60.0	
16	HOUSTON	72	79.2	68.4		79.2	
16	JACKSON	21	57.1	83.3		52.4	
16	LITTLE ROCK	169	85.2	98.6		85.2	
16	MUSKOGEE	9	77.8	42.9		44.4	
16	NEW ORLEANS	90	74.4	80.3		68.9	
16	OKLAHOMA CITY	34	69.0	5.0	*	55.9	
16	SHREVEPORT	11	90.9	70.0		90.9	
17	CENT. TEXAS HCS	37	78.4	32.1	*	75.7	
17	DALLAS	38	86.8	87.9		84.2	
17	SAN ANTONIO	166	72.3	57.5		69.9	
18	PHOENIX	56	48.2	81.5		44.6	
18	W. TEXAS HCS	29	86.2	36.0	*	65.5	
19	CHEYENNE	49	95.9	78.7		89.8	
19	MONTANA HCS	30	90.0	69.2		86.7	
19	SALT LAKE CITY	11	72.7	50.0		54.5	
19	SHERIDAN	56	57.1	6.7	*	28.6	*
19	SO COLORADO HCS	78	97.4	73.7		94.9	
20	PORTLAND	8	87.5	28.6	*	62.5	
20	ROSEBURG	18	38.9	71.4		38.9	*
20	SPOKANE	24	75.0	29.4	*	66.7	
20	WALLA WALLA	20	100.0	80.0		95.0	
21	CENTRAL CA HCS	43	95.2	70.0		95.3	
21	HONOLULU	11	100.0	63.6		100.0	
21	SAN FRANCISCO	26	88.5	69.6		80.8	
21	SIERRA NEV HCS	38	78.9	70.0		73.7	
22	LONG BEACH	24	91.7	71.4		87.5	
22	SAN DIEGO	34	66.7	38.1		58.8	
23	FARGO	27	59.3	100.0		55.6	
23	GR. NEBRASKA	7	85.7	50.0		85.7	
23	MINNEAPOLIS	39	71.8	71.4		59.0	
	ALL SITES	3,046	72.6	69.3		67.3	
	SITE AVERAGE	37	72.4	63.4		67.1	
	SITE STD. DEV.	33	21.0	25.3		22.8	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	44	100.0	36.8	*	84.1	
1	BOSTON	12	0.0		*	0.0	*
1	MANCHESTER	11	36.4	75.0		18.2	*
2	ALBANY	21	90.5	77.8		81.0	
2	BUFFALO	29	96.6	82.1		89.7	
2	SYRACUSE	21	100.0	90.5		90.5	
3	BRONX	15	100.0	86.7		80.0	
3	BROOKLYN	15	86.7	92.3		86.7	
3	EAST ORANGE	14	100.0	78.6		85.7	
3	MONTROSE	17	100.0	88.2		94.1	
3	NORTHPORT	65	73.4	48.9	*	41.5	
4	CLARKSBURG	24	75.0	64.7		37.5	
4	LEBANON	52	86.5	80.0		78.8	
4	PITTSBURGH	81	100.0	86.4		100.0	
4	WILKES-BARRE	61	98.4	78.3		65.6	
5	BALTIMORE	13	100.0	92.3		100.0	
5	WASHINGTON DC	7	100.0	85.7		71.4	
6	ASHEVILLE	26	30.8	50.0	*	3.8	*
6	HAMPTON	18	16.7	66.7		5.6	*
7	ATLANTA	61	54.4	74.2		36.1	
7	AUGUSTA	18	0.0		*	0.0	*
7	BIRMINGHAM	92	96.7	68.2		75.0	
7	CHARLESTON	129	63.6	37.8	*	38.8	
7	TUSCALOOSA	8	100.0	28.6	*	37.5	
7	TUSKEGEE	66	98.5	95.4		75.8	
8	BAY PINES	11	100.0	45.5	*	9.1	*
8	GAINESVILLE	18	100.0	66.7		72.2	
8	MIAMI	18	55.6	60.0		22.2	*
8	TAMPA	32	96.9	74.2		78.1	
8	W PALM BEACH	98	98.0	72.9		78.6	
9	HUNTINGTON	5	80.0	50.0	*	20.0	*
9	LOUISVILLE	44	100.0	100.0		100.0	
9	MOUNTAIN HOME	66	100.0	71.4		48.5	
9	NASHVILLE	63	71.4	61.4		25.4	*
10	CINCINNATI	14	92.9	76.9		78.6	
10	CLEVELAND	57	98.2	92.9		94.7	
10	COLUMBUS OPC	15	73.3	27.3	*	53.3	
10	DAYTON	10	100.0	100.0		100.0	
10	NORTHEAST OHIO	14	100.0	78.6		78.6	
11	ANN ARBOR HCS	65	93.8	93.3		87.7	
11	BATTLE CREEK	64	73.3	71.4		34.4	
11	DETROIT	17	0.0		*	0.0	*
11	INDIANAPOLIS	48	95.8	73.9		68.8	
12	CHICAGO WS	33	78.8	92.3		66.7	
12	HINES	31	83.9	73.1		67.7	
15	COLUMBIA MO	24	95.8	78.3		79.2	
15	KANSAS CITY	29	93.1	81.5		89.7	
15	SAINT LOUIS	24	87.5	66.7		62.5	
15	TOPEKA	6	83.3	80.0		66.7	
15	WICHITA	12	83.3	70.0		50.0	

TABLE 5-11. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	ALEXANDRIA	18	64.7	81.8		22.2	*
16	FAYETTEVILLE AR	15	93.3	71.4		66.7	
16	HOUSTON	72	87.5	77.8		84.7	
16	JACKSON	21	28.6	83.3		19.0	*
16	LITTLE ROCK	169	100.0	98.8		100.0	
16	MUSKOGEE	9	100.0	88.9		33.3	
16	NEW ORLEANS	90	48.9	77.3		38.9	
16	OKLAHOMA CITY	34	100.0	52.9		64.7	
16	SHREVEPORT	11	72.7	100.0		36.4	
17	CENT. TEXAS HCS	37	81.1	63.3		45.9	
17	DALLAS	38	97.4	97.3		92.1	
17	SAN ANTONIO	166	71.7	73.1		45.8	
18	PHOENIX	56	17.9	88.9		3.6	*
18	W. TEXAS HCS	29	65.5	15.8	*	20.7	*
19	CHEYENNE	49	40.8	60.0		16.3	*
19	MONTANA HCS	30	93.3	48.1	*	70.0	
19	SALT LAKE CITY	11	100.0	81.8		72.7	
19	SHERIDAN	56	35.7	5.0	*	5.4	*
19	SO COLORADO HCS	78	98.7	85.7		96.2	
20	PORTLAND	8	87.5	57.1		62.5	
20	ROSEBURG	18	100.0	94.4		88.9	
20	SPOKANE	24	91.7	54.5		70.8	
20	WALLA WALLA	20	100.0	85.0		90.0	
21	CENTRAL CA HCS	43	86.0	83.8		86.0	
21	HONOLULU	11	100.0	54.5		54.5	
21	SAN FRANCISCO	26	92.3	58.3		80.8	
21	SIERRA NEV HCS	38	94.7	66.7		26.3	*
22	LONG BEACH	24	100.0	83.3		91.7	
22	SAN DIEGO	34	100.0	71.9		73.5	
23	FARGO	27	66.7	83.3		37.0	
23	GR. NEBRASKA	7	100.0	57.1		42.9	
23	MINNEAPOLIS	39	100.0	76.9		76.9	
	ALL SITES	3,046	81.5	74.9		61.8	
	SITE AVERAGE	37	81.2	72.2		58.9	
	SITE STD. DEV.	33	26.4	19.4		30.0	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		61.11%	84.85%	47.92%	53.19%	81.58%	87.01%	70.77%	
National Average		63.42%	82.83%	46.39%	49.93%	77.87%	82.39%	70.62%	
1	BEDFORD	21.86%	-0.12%	-41.81% *	-25.79% *	-34.43% *	-34.49% *	18.77%	-0.46
1	BOSTON	17.39%	-7.63%	-51.10% *	-20.59%	7.82%	4.74%	-20.42%	-0.15
1	MANCHESTER	23.16%	11.07%	-11.73%	-5.28%	-6.17%	-19.40%	-41.94% *	-0.24
2	ALBANY	18.72%	-0.73%	39.72%	24.07%	2.21%	0.54%	25.91%	0.89
2	BUFFALO	22.54%	13.49%	40.14%	27.41%	3.52%	-0.33%	21.50%	1.02
2	SYRACUSE	18.76%	4.26%	31.35%	8.95%	3.98%	7.26%	2.50%	0.65
3	BRONX	21.64%	6.93%	35.18%	-1.27%	-44.49% *	-11.43%	-14.14%	-0.09
3	BROOKLYN	36.28%	11.78%	47.44%	0.57%	18.23%	12.32%	-9.55%	0.93
3	EAST ORANGE	19.04%	-2.50%	-15.34%	-42.07% *	-13.58%	12.86%	1.19%	-0.06
3	MONTROSE	26.31%	15.82%	-34.04% *	42.38%	17.57%	13.75%	13.87%	1.12
3	NORTHPORT	-17.12%	-34.50% *	-36.83% *	9.36%	-28.98% *	-2.78%	9.25%	-0.52
4	CLARKSBURG	-32.47% *	-11.43%	-0.45%	6.24%	-20.66%	-24.16%	11.99%	-0.53
4	LEBANON	-4.83%	-16.58% *	3.63%	-6.47%	9.70%	-2.37%	-1.75%	-0.03
4	PITTSBURGH	0.00%	6.31%	-4.63%	3.83%	0.68%	5.00%	-32.68% *	-0.04
4	WILKES-BARRE	5.36%	-1.65%	5.09%	-16.49%	0.11%	-5.81%	-32.40% *	-0.27
5	BALTIMORE	16.21%	3.63%	-3.33%	35.67%	17.74%	11.81%	-26.60%	0.63
5	WASHINGTON	-12.95%	0.50%	24.67%	-11.66%	2.51%	-34.92%	31.76%	-0.05
6	ASHEVILLE	-35.34% *	14.94%	13.40%	11.59%	-43.73% *	-14.21%	-21.68%	-0.67 *
6	HAMPTON	10.06%	-0.02%	15.01%	-2.80%	-3.67%	5.80%	-11.40%	0.19
7	ATLANTA	18.94%	4.90%	-42.41% *	27.31%	-38.66% *	2.26%	6.90%	0.18
7	AUGUSTA	-19.04%	2.99%	35.77%	26.85%	-13.68%	-61.69% *	-20.31%	-0.58
7	BIRMINGHAM	7.30%	-5.36%	-17.67% *	14.38%	-2.37%	-5.67%	10.07%	0.23
7	CHARLESTON	2.74%	3.92%	-6.03%	-11.43%	-7.04%	-7.40%	6.63%	0.00
7	TUSCALOOSA	-45.40% *	-26.47%	-4.29%	-47.20% *	-48.72% *	-52.95% *	4.65%	-1.77 *
7	TUSKEGEE	-4.98%	17.21%	41.59%	38.08%	20.58%	13.82%	0.14%	0.95
8	BAY PINES	-39.64% *	-49.56% *	-24.43%	-25.92%	-54.64% *	-20.38%	-38.78% *	-1.88 *
8	GAINESVILLE	-4.48%	-2.86%	-0.77%	-37.04% *	-10.19%	-0.79%	22.42%	-0.13
8	MIAMI	5.55%	6.91%	10.10%	18.57%	-19.22%	0.91%	-13.88%	0.15
8	TAMPA	16.66%	4.31%	5.91%	0.09%	2.55%	-6.87%	-10.96%	0.21
8	W PALM BEACH	-9.78%	-9.40%	-11.30%	6.28%	0.00%	5.59%	5.99%	0.08
9	HUNTINGTON	-0.67%	14.56%	-4.31%	-3.89%	-5.67%	13.21%	7.58%	0.32
9	LOUISVILLE	-2.50%	10.07%	-7.87%	-16.50%	20.70%	12.85%	-3.24%	0.28
9	MOUNTAIN HOME	-6.50%	-20.57% *	-24.40% *	-6.03%	1.15%	3.57%	-32.16% *	-0.44
9	NASHVILLE	-4.23%	-16.23% *	10.72%	21.13%	-27.75% *	-8.72%	-25.83% *	-0.35
10	CINCINNATI	18.61%	2.67%	35.21%	-18.32%	7.72%	6.67%	22.66%	0.63
10	CLEVELAND	-5.29%	4.60%	-11.61%	-0.83%	14.50%	4.14%	21.31%	0.40
10	COLUMBUS OPC	-9.85%	-4.02%	-44.47% *	-34.62% *	-17.74%	-14.36%	9.39%	-0.63 *
10	DAYTON	29.31%	13.26%	41.36%	39.45%	17.89%	8.76%	11.01%	1.30
10	NORTHEAST OHIO	-3.58%	-9.18%	-1.55%	-27.81%	-23.55%	-14.33%	-21.84%	-0.72 *
11	ANN ARBOR	-34.60% *	-4.63%	2.07%	-0.30%	3.32%	7.91%	-9.95%	-0.23
11	BATTLE CREEK	0.16%	-6.00%	0.00%	2.32%	-3.91%	-2.81%	-17.30% *	-0.10
11	DETROIT	-0.66%	1.83%	-19.97%	-41.05% *	16.36%	6.71%	17.81%	0.09
11	INDIANAPOLIS	-3.43%	-5.16%	18.39%	0.00%	-23.31% *	-20.85% *	11.28%	-0.17

TABLE 5-12. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		61.11%	84.85%	47.92%	53.19%	81.58%	87.01%	70.77%	
National Average		63.42%	82.83%	46.39%	49.93%	77.87%	82.39%	70.62%	
12	CHICAGO	18.52%	4.21%	15.72%	4.04%	1.70%	9.81%	12.29%	0.65
12	HINES	-1.03%	-3.49%	11.47%	8.29%	10.12%	12.55%	27.57%	0.64
15	COLUMBIA, MO	-22.72%	2.92%	-27.42% *	16.54%	-14.90%	1.54%	-0.29%	-0.15
15	KANSAS CITY	5.09%	14.89%	28.62%	20.68%	2.84%	5.26%	11.50%	0.72
15	SAINT LOUIS	-3.73%	-10.97%	-22.09%	-13.03%	-9.41%	-19.86% *	-28.75% *	-0.68 *
15	TOPEKA	-3.50%	-1.91%	-34.51%	-33.13%	19.32%	13.49%	-2.75%	-0.04
15	WICHITA	28.79%	11.11%	-21.40%	-8.53%	-15.59%	2.87%	17.55%	0.40
16	ALEXANDRIA	-13.39%	16.47%	49.18%	0.21%	17.51%	0.30%	-15.68%	0.29
16	FAYETTEVILLE, AR	-7.70%	-18.46%	-11.73%	-1.33%	-18.85%	-6.07%	-21.25%	-0.52
16	HOUSTON	-9.79%	4.23%	14.91%	22.12%	-7.97%	-15.93% *	0.00%	0.07
16	JACKSON	9.93%	15.53%	45.89%	18.24%	3.03%	5.30%	-31.59% *	0.45
16	LITTLE ROCK	6.74%	0.00%	-19.64% *	3.58%	14.80%	5.32%	23.27%	0.53
16	MUSKOGEE	-22.22%	-29.54% *	-2.62%	13.21%	-43.22% *	-43.59% *	-61.04% *	-1.50 *
16	NEW ORLEANS	9.34%	0.81%	-8.61%	-22.22% *	10.25%	0.00%	0.51%	0.11
16	OKLAHOMA CITY	-0.21%	-5.70%	10.45%	10.13%	-59.94% *	-20.87% *	-8.63%	-0.57
16	SHREVEPORT	1.95%	12.65%	21.64%	25.03%	-17.16%	-6.21%	-13.29%	0.19
17	CENTRAL TEXAS HCS	-25.46% *	-19.99% *	10.52%	10.11%	-22.43% *	-6.94%	-11.75%	-0.50
17	DALLAS	-4.53%	-5.26%	19.44%	24.98%	11.88%	-0.56%	21.78%	0.60
17	SAN ANTONIO	-9.27%	-3.40%	19.09%	26.45%	-16.11% *	-19.01% *	12.54%	0.08
18	PHOENIX	9.52%	-2.57%	4.83%	-6.60%	9.53%	-5.13%	-6.35%	0.15
18	WEST TEXAS HCS	-8.26%	-11.54%	-16.37%	-19.83%	-37.00% *	-30.63% *	-20.05% *	-1.02 *
19	CHEYENNE	1.92%	-4.49%	-12.06%	-13.73%	3.32%	3.96%	-12.16%	-0.07
19	MONTANA HCS	6.87%	-25.52% *	-19.24%	-8.21%	-2.30%	-7.85%	-29.18% *	-0.45
19	SALT LAKE	8.05%	6.45%	-14.41%	46.33%	-3.19%	-6.09%	16.98%	0.64
19	SHERIDAN	2.33%	6.39%	20.48%	2.19%	-61.96% *	-83.88% *	-31.91% *	-1.31 *
19	SOUTHERN COLORADO HCS	13.22%	-3.03%	25.46%	21.92%	6.16%	-6.69%	2.46%	0.52
20	ROSEBURG	2.25%	-11.01%	18.18%	23.70%	12.79%	4.57%	24.18%	0.69
20	SPOKANE	-8.33%	-9.36%	-16.82%	-29.40% *	-19.05%	-10.15%	5.20%	-0.52
20	WALLA WALLA	18.29%	2.13%	-36.84% *	9.23%	12.52%	2.75%	31.45%	0.67
21	CENTRAL CALIFORNIA HCS	14.62%	2.09%	-1.18%	-5.80%	4.35%	3.25%	-23.88% *	0.10
21	HONOLULU	10.03%	1.76%	2.34%	-24.94%	-14.70%	0.22%	-3.32%	-0.10
21	SAN FRANCISCO	-14.20%	-3.09%	-15.90%	2.73%	-28.02% *	-26.47% *	-7.21%	-0.62 *
21	SIERRA NEVADA HCS	-8.60%	-6.54%	1.34%	9.92%	9.33%	-13.29%	-7.60%	-0.03
22	LONG BEACH	18.32%	0.30%	5.84%	-10.84%	6.43%	-8.00%	2.70%	0.25
22	SAN DIEGO	-17.08%	-14.31% *	-36.77% *	-13.18%	7.86%	-3.11%	0.78%	-0.33
23	FARGO	3.03%	-10.32%	18.11%	11.44%	0.21%	3.45%	-8.11%	0.21
23	GR. NEBRASKA	3.38%	-14.76%	2.47%	-39.18% *	-21.34%	11.99%	-8.69%	-0.38
23	MINNEAPOLIS	-20.59% *	-6.12%	-15.94%	17.05%	1.07%	-0.01%	3.09%	0.00

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

BLANK

TABLE 5-12V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	62.7%	81.3%	43.9%	50.8%	80.3%	83.6%	68.7%	
VA National Average	63.4%	82.8%	46.4%	49.9%	77.9%	82.4%	70.6%	
1	21.3%	4.8%	-35.5% *	-24.8% *	-24.6% *	-23.7% *	3.5%	-0.9 *
2	19.3%	10.1%	38.5%	17.1%	2.9%	4.6%	17.2%	1.4
3	4.3%	-7.5%	-11.7% *	4.5%	-13.0% *	4.1%	2.6%	-0.1
4	-2.7%	-0.4%	3.7%	-7.7%	1.7%	0.0%	-19.6% *	-0.3
5	3.2%	6.2%	9.2%	16.4%	12.5%	6.9%	-3.3%	0.8
6	-12.1%	10.7%	15.9%	0.7%	-20.8%	-3.4%	-16.0%	-0.6
7	1.9%	6.4%	-3.5%	6.6%	-4.2%	-4.0%	4.6%	0.2
8	-5.8%	-3.4%	-3.8%	-4.1%	-5.8%	3.3%	0.0%	-0.2
9	-5.3%	-6.8%	-6.0%	-3.1%	0.0%	3.7%	-21.5% *	-0.4
10	0.0%	6.1%	0.0%	-8.7%	6.5%	3.7%	13.6%	0.4
11	-14.6% *	-0.8%	5.4%	-6.3%	-3.5%	0.7%	-3.4%	-0.4
12	7.3%	4.1%	14.6%	2.9%	6.8%	13.3%	20.2%	1.0
15	-1.1%	8.0%	-5.4%	0.7%	-6.2%	0.4%	-1.1%	0.0
16	1.4%	4.6%	0.0%	0.0%	3.6%	-1.1%	3.9%	0.3
17	-12.2% *	-2.9%	19.1%	20.7%	-11.5% *	-12.7% *	10.2%	-0.1
18	2.9%	-1.6%	-0.8%	-13.1% *	-2.8%	-12.1%	-10.5%	-0.6
19	6.6%	0.0%	9.5%	4.5%	-6.5%	-14.6% *	-11.3% *	-0.3
20	3.7%	-1.3%	-13.1%	-3.7%	3.7%	0.8%	20.6%	0.3
21	-0.4%	2.1%	-1.1%	-3.7%	-0.5%	-6.1%	-12.6% *	-0.3
22	-3.4%	-4.4%	-18.0% *	-14.0% *	8.3%	-2.1%	2.0%	-0.3
23	-10.1%	-4.3%	-0.1%	6.5%	-1.3%	4.0%	-1.4%	-0.1

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-13. MEAN SUMMARY SATISFACTION SCORES

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	BEDFORD	518	3	3.4	5.5
1	MANCHESTER	608	15	3.0	5.0
2	ALBANY	500	2	2.9	5.6
2	BUFFALO	528	9	3.6	5.0
2	SYRACUSE	670	13	3.2	4.6
3	BRONX	526	10	3.1	4.6
3	BROOKLYN	527	8	3.1	4.9
3	MONTROSE	620	11	3.3	5.4
3	NORTHPORT	632	6	2.9	5.3
4	CLARKSBURG	540	4	3.9	5.0
4	LEBANON	595	31	3.4	5.0
4	PITTSBURGH	645	37	3.5	5.5
4	WILKES-BARRE	693	11	3.7	4.7
5	WASHINGTON DC	688	3	3.1	4.1
6	HAMPTON	590	10	2.6*	4.2
7	ATLANTA	508	28	3.6	5.4
7	AUGUSTA	509	11	3.5	5.5
7	CHARLESTON	534	98	3.5	5.0
7	TUSKEGEE	680	53	3.7	5.5
8	BAY PINES	516	2	0.9*	4.7
8	GAINESVILLE	573	8	2.5*	4.7
8	MIAMI	546	7	3.6	4.6
8	W PALM BEACH	548	40	3.3	4.3
9	MOUNTAIN HOME	621	20	3.2	4.2
10	CINCINNATI	539	2	3.5	4.8
10	CLEVELAND	541	33	3.4	5.1
10	COLUMBUS OPC	757	5	3.5	3.8
10	DAYTON	552	5	3.3	4.0
11	ANN ARBOR HCS	506	18	3.4	5.0
11	BATTLE CREEK	515	39	3.0	4.9
11	DETROIT	553	12	3.2	5.6
11	INDIANAPOLIS	583	4	3.2	5.8
12	CHICAGO WS	537	4	3.1	5.4
15	COLUMBIA MO	543	8	3.3	5.3
15	KANSAS CITY	589	9	3.7	5.6
15	SAINT LOUIS	657	2	2.6*	5.9
15	TOPEKA	677	7	3.4	5.0
16	ALEXANDRIA	502	9	3.1	5.2
16	FAYETTEVILLE AR	564	12	3.3	4.0
16	HOUSTON	580	3	2.7*	4.9
16	JACKSON	586	13	2.9	5.1
16	LITTLE ROCK	598	28	2.8	4.2
16	MUSKOGEE	623	5	3.2	5.3
16	OKLAHOMA CITY	635	17	3.2	5.1
16	SHREVEPORT	667	7	3.6	5.5

TABLE 5-13. MEAN SUMMARY SATISFACTION SCORES, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
17	CENT. TEXAS HCS	674	38	2.8	5.0
17	DALLAS	549	29	3.0	4.8
17	SAN ANTONIO	671	38	3.2	5.0
18	PHOENIX	644	2	2.5 *	3.6
19	CHEYENNE	442	9	3.5	5.3
19	MONTANA HCS	436	19	3.1	5.4
19	SALT LAKE CITY	660	2	3.2	4.9
19	SO COLORADO HCS	567	5	3.5	4.8
20	ROSEBURG	653	8	3.5	5.3
21	CENTRAL CA HCS	570	26	3.1	5.1
22	LONG BEACH	600	15	3.0	5.1
23	FARGO	437	13	3.1	5.1
23	GR. NEBRASKA	597	2	2.9	4.8
23	MINNEAPOLIS	618	10	3.0	4.5
	ALL SITES		898	3.3	5.0
	SITE AVERAGE		15	3.2	5.0
	SITE STD. DEV.		16	0.4	0.5

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

BLANK

CHAPTER 6

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem (GPD) program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since 1994, VA has offered grants worth $76 million to help create over 6,000 new community-based beds for homeless veterans in all 50 states and the District of Columbia. To date, over 4,000 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. The remaining beds are hoped to become operational in the next two to three years.

In FY 2000, VA offered the first Per Diem Only (PDO) Notice of Funding Availability (NOFA). The intent of this funding was to assist eligible entities, that already had facilities or were willing to construct/renovate facilities at their own costs, in developing supported housing programs specifically for homeless veterans by paying them per diem to help off set operational expenses. These PDO awards were made for two years. These awards supported 1,193 beds for homeless veterans in 47 programs. In FY 2002, a second PDO NOFA made available approximately $13.5 million in the form of per diem payments. With this funding, VA was able to select 53 projects with 1,378 beds for funding for another two years. Yet another PDO funding round was conducted in FY 2003. Currently over 1,800 PDO beds are operational in the GPD program. Because PDO programs are funded for a limited duration, there is turnover of such programs; that is, programs end their funding cycle without renewal and new programs become operational.

Thus, the GPD program has shown sustained expansion in recent years. The first summary of the program was done in the Twelfth Annual Report (FY 98); at that time there were 44 operational programs and 866 beds. The current report provides evaluation information on over 250 programs and almost 6,000 beds[1].

B. Program Description

Funding provided by the GPD program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide time-limited housing with supportive services as an aid to the transition to permanent housing. Veterans may receive relatively intensive residential treatment in a GPD facility (e.g., New Directions in Los Angeles). However, programs with alternate missions have been funded. For example, Louisville's housing program is intended largely for veterans who are *awaiting placement into* HCHV residential treatment. Therefore, veterans in this program are at an earlier phase of their course of treatment than in other programs. A program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Yet other programs are intended to provide stable housing, but offer minimal supportive services. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

[1] This includes both grant-funded and PDO-funded beds. Not all programs were operating for the full fiscal year.

C. Monitoring

Although the missions of the programs may differ, the monitoring of the GPD program is similar to the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison to the GPD program. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. To date, no critical monitors of program performance have been established.

D. Program Structure

Table 6-1 shows that, during FY 2003, there were 6,730 transitional housing beds in the GPD program. As indicated by the starting and stopping dates for the programs, not all beds were in operation for the entire fiscal year. The programs admitted over 12,000 veterans and had over 11,000 discharges. VA staff are not employed specifically for the GPD program; each medical center designates a staff member to serve as a liaison to the local GPD facilities as an ancillary duty. The liaison is often an HCHV staff member. The GPD program is a source of housing for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers who do not have HCHV programs). Table 6-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 73 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of 4.1 visits per veteran. (These visits may include the intake assessment). The remaining 30 percent may receive their case management from the non-VA GPD program provider.

E. Client Characteristics

Client characteristics are documented through the same intake assessment used in the HCHV program (the Form X)[2]. Table 6-2A shows the percentage of veterans treated by the GPD program that have a documented intake assessment. Overall, about 81 percent of veterans in the program have been assessed at intake. This is relatively low; for example, about 93 percent of HCHV residential treatment clients have a documented intake assessment. Additionally, there is large variability across GPD programs on this measure. Information about client characteristics may be less valid for programs that have a low percentage of veterans with a documented intake assessment.

Most GPD programs operate at medical centers with HCHV programs, and the HCHV serves as the main referral source for GPD. Previous reports have shown that the characteristics of the GPD population are very similar to the larger HCHV population; see for example, the *Thirteenth Annual HCHV Report*, (Kasprow et al., 2000). The mean age of veterans in the GPD program is 48

[2] Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. The median number of days between the intake assessment and admission to the GPD program is 15.

years. Most veterans in the program (97 percent) are men. About half (47 percent) are African American, and most are either divorced (47 percent) or had never married (30 percent).

With respect to three-year employment patterns at the time of outreach, over half of the veterans said they were usually working full-time or part-time. This is slightly higher than seen in the larger HCHV. Yet, in the 30 days just before the intake assessment, an average veteran had worked just three days, and about 70 percent earned less than $500 in the 30 days prior to intake.

As shown in Table 6-4, most veterans in the GPD program report serious medical problems at intake. Oral / dental (36 percent) and orthopedic problems (34 percent) are the most common. Hypertension affects almost a quarter of GPD veterans and quite serious health disorders such as heart and pulmonary problems are reported. Over 75 percent are judged by the interviewing clinician to need medical treatment, which is comparable to the general HCHV population.

Intake clinicians make preliminary diagnoses concerning substance abuse and psychiatric problems. Site variation in psychiatric and substance abuse problems is shown in Table 6-5. The majority of GPD clients (74 percent) are diagnosed as having alcohol or drug problems. With respect to serious mental illness, 46 percent were assigned a diagnosis of a serious psychiatric problem (includes mood disorder, schizophrenia, other psychotic disorder or PTSD). Overall, about 84 percent of the GPD veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. About 36 percent were assigned concomitant psychiatric and substance abuse disorders. These characteristics are largely representative of the larger HCHV group from which most GPD veterans are drawn, with substance abuse disorders slightly higher in the GPD population.

The homelessness at intake of the veterans in the program is displayed in Table 6-6. Although a small percent have become homeless only recently or are only at risk of homelessness, a considerable portion (37 percent) had been homeless for six months or more at the time of intake. On average, 14 days of the 30 days just prior to intake were spent homeless. As shown in Table 6-7, about 42 percent of the veterans in the program are encountered through outreach efforts; this is substantially less than is observed in the larger HCHV group. The percentage of veterans who are "self referred" to the GPD program is quite large (15 percent).

F. Length of Stay and Cost

Table 6-8 characterizes FY 2003 discharges from GPD with respect to length of stay and cost. The average length of stay overall is about 110 days; however there is considerable variability across sites. This is to be expected, as the mission of the programs are widely variable. The median length of stay shows that 50 percent of the veterans in GPD stay 57 days or less, with five programs having a median length of stay of less than 20 days. In contrast, there are 13 programs that have median lengths of stay over six months. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2003, $26.95). The average cost to VHA per episode in the GPD program was $2,080 (median: $1,061). Table 6-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Very few veterans (64) have exceeded this maximum; these cases are generally reviewed by the VA liaison to the local program and the longer length of stay is approved for clinical reasons.

G. Treatment Outcomes

Successful and unsuccessful discharges

Table 6-9 shows that 43 percent of treatment episodes considered "successful" (defined as those where the veteran has actively participated in accordance with treatment goals). About 20 percent were discharged due to program rule violations and in 27 percent of the episodes, the veteran left the program without consult. Such "unsuccessful" discharges were less frequent in FY 2003 than during previous years. As in previous years, the national average is influence by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from less than ten percent to over 80 percent` across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 6-10. Similar to the observation in HCHV contract residential treatment, there are only modest differences between successful and unsuccessful discharges with respect to clinical problems at admission. However, there are striking differences between these groups with respect to outcomes at discharge. About 39 percent of veterans who complete the program are employed full time when they are discharged; 17 percent of veterans who leave the program under other circumstances are employed. About 62 percent of successful veterans are housed at discharge; another 33 percent go on to another form of treatment program; these percentages for unsuccessful veterans are 24 percent and 20 percent, respectively. Similar large differences between these groups is seen in clinical improvement and follow-up planning.

Housing, employment and benefits

Tables 6-11 and 6-12 report site-specific information on veterans' housing and employment status at discharge. Having one's own apartment, room or house represents the most favorable outcome. Approximately 40 percent of veterans achieve this outcome. Approximately 25 percent of veterans are discharged to a halfway house or other institutional setting. About 29 percent of veterans were discharged with an unknown housing status.

In Table 6-12, the employment outcomes of discharges are displayed. Overall, approximately 37 percent of discharges have either full or part-time employment. An additional four percent of the veterans participate in Veterans' Industries programs.

In addition to assisting with employment at discharge, GPD case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 6-12A shows that at discharge, approximately 24 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. However, the benefits status is unknown for nearly a quarter of veterans discharged. Table 6-12B shows that 23 percent of veterans discharged are either already receiving non-VA financial benefits or have an application for benefits pending. The benefits status for about 27 percent of veterans is unknown.

Improvement of symptoms and follow-up care

Tables 6-13 through 6-18 show the outcome of program stays with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Improvement ratings ranged from less than 50 percent for medical problems to over 60 percent for alcohol problems and drug problems.

These tables also indicate follow-up treatment planning for each problem area. Fewer than 50 percent of GPD episodes in any single area report a follow-up plan. Although sites are encouraged to provide follow-up care for veterans leaving the program, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 6-16 and 6-16V show planned follow-up at discharge and actual follow-up received within 30 days of discharge[3]. About 48 percent of veterans discharged from the GPD program have some sort of follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. Overall, 39 percent of veterans for whom follow-up is planned fail to receive any follow up treatment within a month of discharge.

Risk adjustment of treatment outcomes

While Tables 6-13 through 6-18 reveal important information regarding the outcome of care for veterans in each program site's GPD program, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A difficult “case mix” can lower a site’s unadjusted outcome scores relative to a site that treats a lower proportion of very sick individuals. For that reason, risk adjusted monitors are presented in Tables 6-19 and 6-19V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 6-19, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 6-19 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Little Rock were about 23 percent *more likely* than veterans at the median site (West Haven) to successfully complete the program, after adjusting for case mix differences. Veterans in the Miami program were 19 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 6-19 presents a summary Z-score (a measure of a site’s relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for

[3] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

H. Satisfaction with the GPD Program

In order to collect information regarding veterans' satisfaction with the GPD program, a brief survey is given to each veteran after he or she has been in the program for approximately one month. Satisfaction with the residential facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). A copy of the survey can be found in Appendix A.

Satisfaction items for the residential facility were coded on a 0-4 scale and averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. These scores are presented in Table 6-20. These data suggest a reasonably high level of satisfaction among GPD program clients, with an average satisfaction score for facilities of 3.2 out of 4 and an average satisfaction score for case management of 4.6 out of 6.

I. Summary

The GPD program continues to grow in regard to the number of programs providing services to veterans. Collectively, over 6,000 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. There has been substantial increases in treatment outcomes, particularly in the percentage of "successful" discharges and the percentage of veterans housed.

BLANK

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
1	BEDFORD	MA	Veterans Northeast Outreach Center, Inc.	01-105-MA	APR2002	.	25	28	26
1	BOSTON	MA	Massachusetts Veterans, Inc.	03-038-MA	SEP2003	.	25		
1	BOSTON	MA	Massachusetts Veterans, Inc.	96-035-MA	SEP2003	.	12		
1	BOSTON	MA	Post-Detox Program	98-076-MA	AUG2001	.	30		
1	BOSTON	MA	Veterans Armistice Homestead	01-034-MA	OCT2002	.	43	32	18
1	BOSTON	MA	Veterans Arms	95-046-MA	APR1999	.	10	2	4
1	BOSTON	MA	Veterans Hero Homestead	99-042-MA	NOV2001	.	15	11	10
1	BOSTON	MA	Vets Hospice Homestead	94-101-MA	OCT1997	.	12	20	18
1	NORTHAMPTON	MA	Trans Vet	98-086-MA	NOV1999	.	120	446	423
1	PROVIDENCE	RI	Nickerson-Gateway to Independence	97-026-RI	DEC1998	.	18	23	23
1	PROVIDENCE	RI	Northern Rhode Island Community Services	99-026-RI	JAN2001	.	5	4	7
1	WEST HAVEN	CT	ABRI	00-172-CT	JUL2002	.	30	82	60
1	WEST HAVEN	CT	Friendship Service*	00-060-CT	OCT2000	MAR2003	4	3	5
1	WEST HAVEN	CT	Hill Health Corporation	02-199-CT	MAR2003	.	10	20	17
1	WEST HAVEN	CT	Mercy Housing	02-258-CT	SEP2003	.	10		
1	WEST HAVEN	CT	Spooner House	97-069-CT	JUN1998	.	6	33	32
1	WEST HAVEN	CT	Vietnam Veterans Assistance Fund	95-090-CT	JUN2001	.	7	22	23
1	WEST HAVEN	Ct	Vietnam Veterans Assistance Fund	94-074-CT	JUN2001	.	6	13	13
1	WHITE RIVER JCT	VT	Dodge Development Center	95-008-VT	SEP1998	.	10	7	6
2	ALBANY	NY	Adirondack Vets House	01-093-NY	FEB2002	.	20	16	14
2	ALBANY	Ny	Altamont Progam, Inc II	03-092-NY	SEP2003	.	18	8	0
2	ALBANY	NY	Altamont Program, Inc	02-215-NY	FEB2003	.	32	62	33
2	ALBANY	NY	Turner House	94-028-MA	AUG1996	.	9	15	13
2	CANANDAIGUA	NY	Richards House	96-093-NY	MAR2000	.	20	29	34
2	CANANDAIGUA	NY	Salvation Army	03-085-NY	SEP2003	.	7	7	2
3	BRONX	NY	Part of the Solution Supportive Housing	02-182-NY	APR2003	.	3	2	0
3	EAST ORANGE	NJ	Gospel Services Benevolent Society*	00-026-NJ	OCT2000	MAR2003	70	31	65
3	EAST ORANGE	NJ	Middle Earth	00-032-NJ	FEB2002	.	6	4	6
3	NORTHPORT	NY	Beacon House	99-054-NY	OCT2001	.	60	77	74
3	NORTHPORT	NY	Catherine Martin Inn*	00-056-NY	AUG2000	MAR2003	9	1	5

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
4	COATESVILLE	PA	Phila. Vets Multi-Serv Cntr	96-064-PA	JUN1997	.	95	79	82
4	COATESVILLE	PA	WC Atkinson Memorial Community	00-037-PA	OCT2000	OCT2002	4	0	3
4	ERIE	PA	Project Hope	99-006-PA	JUL2001	.	10	18	20
4	PHILADELPHIA	PA	Impact Services Corp.	99-051-PA	FEB2003	.	4		
4	PHILADELPHIA	PA	Veterans Haven	94-057-NJ	AUG1995	.	52	57	59
4	PITTSBURGH	PA	Bill's House and Tour of Duty	95-064-PA	DEC1999	SEP2003	20	3	8
4	PITTSBURGH	PA	VVLP*	00-013-PA	JUL2000	MAR2003	55	7	52
4	WILKES-BARRE	PA	Catholic Social Services, Inc*	00-038-PA	JUN2000	MAR2003	21	9	24
4	WILKES-BARRE	PA	Commission on Economic Opportunity	99-037-PA	JAN2002	.	8	7	11
5	BALTIMORE	MD	Maryland Center for Veterans Education	03-020-MD	SEP2003	.	60	61	2
5	BALTIMORE	MD	McVets	94-027-MD	NOV1998	.	80	37	38
5	MARTINSBURG	VA	Potomac Highlands	96-067-WV	DEC1997	.	30	33	28
5	PERRY POINT	MD	Home of the Brave	95-071-DE	JAN1997	.	15	46	47
5	WASHINGTON DC	DC	Anchor House	02-222-DC	FEB2003	.	5	3	3
5	WASHINGTON DC	DC	Southeast Veterans Service Center	96-001-DC	APR2000	.	30	40	38
6	DURHAM	NC	Healing with CAARE	02-191-NC	JUL2003	.	10		
6	FAYETTEVILLE NC	NC	Good Shepard Ministries	00-138-NC	JUL2001	.	21	28	30
6	HAMPTON	VA	Salvation Army Transitional Housing	98-020-VA	JUL1999	.	60	221	225
6	RICHMOND	VA	Veterans Transitional Program	98-073-VA	AUG2000	.	26	42	36
6	SALISBURY	NC	Arthur Cassell Transitional Housing Program	02-250-NC	FEB2003	.	6	13	5
6	SALISBURY	NC	Caring Services Inc (Housing)	99-011-NC	DEC2000	.	15	14	16
6	SALISBURY	NC	Experiment in Self Reliance	98-016-NC	MAR1999	.	5	5	5
6	SALISBURY	NC	Flynn Christian Fellorship Houses	02-123-NC	FEB2003	.	24	13	7
6	SALISBURY	NC	Love Center for Community Enhancement	99-064-NC	SEP2001	.	16	23	27
6	SALISBURY	NC	The Servant Center	99-012-NC	MAY2000	.	25	23	20
7	ATLANTA	GA	IMR Inc.- New Start	98-028-GA	APR2000	.	25	31	23
7	BIRMINGHAM	AL	Altheia House	02-218-AL	AUG2003	.	15	6	0
7	CHARLESTON	SC	Good Neighbor Center	97-045-SC	FEB2000	.	32	66	65
7	COLUMBIA SC	SC	Alston Wilkes Veterans Home	95-096-SC	NOV1996	.	18	34	34
7	TUSKEGEE	AL	House of Restoration	95-054-AL	MAR2003	.	12	52	39

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
8	BAY PINES	FL	Center for Hope	01-095-FL	APR2003	.	40	57	17
8	BAY PINES	FL	Everybody's Tabernacle*	00-025-FL	AUG2001	AUG2003	20	143	142
8	GAINESVILLE	FL	Clara White Mission, Inc	00-147-FL	MAY2003	.	35	18	4
8	GAINESVILLE	FL	VetSpace, Inc.	99-028-FL	MAY2001	JUL2003	6	7	14
8	GAINESVILLE	FL	VSDTH	00-049-FL	JUL2000	MAR2003	16	2	8
8	MIAMI	FL	HAC	96-017-FL	NOV2000	.	50	44	37
8	MIAMI	FL	Key West Project	99-065-FL	OCT2000	.	12	20	21
8	MIAMI	Fl	VOA Miami Project Housing	99-076-FL	FEB2001	.	18	17	16
8	TAMPA	FL	ACTS	99-080-FL	APR2001	.	24	29	32
8	TAMPA	FL	Agency for Community Treatment Services	02-122-FL	FEB2003	.	36	34	10
8	TAMPA	FL	Brevard Transitional Housing*	00-057-FL	JAN2001	MAR2003	18	26	41
8	TAMPA	FL	Coalition for the Hungry and Homeless	01-077-FL	APR2002	.	21	66	57
8	TAMPA	FL	Cocoa Project	01-111-FL	APR2002	.	80	164	117
9	LOUISVILLE	KY	Gensis I	94-067-KY	JUL1996	.	15	77	84
9	LOUISVILLE	KY	Gensis II	02-125-KY	FEB2003	.	35	126	93
9	LOUISVILLE	KY	St. Vincent De Paul Society*	00-045-KY	MAR2001	MAR2003	16	14	21
9	MEMPHIS	TN	Alpha Omega Veterans Services, Inc.	98-083-TN	SEP2000	.	19	61	62
9	MEMPHIS	TN	Barron Heights Transitional Center	95-048-TN	MAR1997	.	35	158	160
9	MEMPHIS	TN	Cocaine Alcohol Awareness Program	98-023-TN	SEP2000	.	58	193	200
9	MOUNTAIN HOME	TN	Fairview Housing Management Corp.	00-044-TN	OCT2000	MAR2003	12	12	20
9	MOUNTAIN HOME	TN	STEPS House, Inc.	03-011-TN	SEP2003	.	40	35	1
9	MOUNTAIN HOME	TN	Steps House, Inc.*	00-027-TN	JAN2001	MAR2003	12	15	26
9	NASHVILLE	TN	Buffalo Valley Inc.	99-044-TN	MAY2001	.	18	45	46
9	NASHVILLE	TN	Operation Stand Down Nashville	01-004-TN	FEB2003	.	30	91	50
10	CINCINNATI	OH	Joseph House	03-124-OH	SEP2003	.	16	20	4
10	CINCINNATI	OH	Moses 2 Program - Joseph House	02-109-OH	FEB2003	.	16	50	33
10	CINCINNATI	OH	Moses House	94-084-OH	JAN1998	.	8	16	16
10	CINCINNATI	OH	Ohio Valley Goodwill Industries	03-059-OH	SEP2003	.	24	13	0
10	CLEVELAND	OH	Cross Roads	98-005-OH	JUL2000	.	8	40	40
10	CLEVELAND	OH	Donofrio Home*	00-048-OH	FEB2001	MAR2003	16	9	11
10	CLEVELAND	OH	Meridian Services, Inc	02-206-OH	FEB2003	.	5	10	7
10	CLEVELAND	OH	Stella Maris, Inc	02-236-OH	FEB2003	.	10	25	15
10	CLEVELAND	OH	The Salvation Army - Cleveland	01-021-OH	JUN2003	.	25	89	64
10	CLEVELAND	OH	VOA of Northeast & North Central Ohio, Inc	00-117-OH	AUG2002	.	50	124	109
10	CLEVELAND	OH	West Side Catholic Center	02-099-OH	FEB2003	.	3	8	5
10	COLUMBUS OPC	OH	Knox Goodwill Industries, Inc.	98-066-OH	FEB2002	.	4	4	4
10	COLUMBUS OPC	OH	VOA - Central Ohio, Inc.	00-131-OH	MAY2003	.	40	49	9

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
11	ANN ARBOR HCS	MI	Home Zone	99-031-MI	AUG2000	.	6	8	8
11	ANN ARBOR HCS	OH	Neighborhood Properties, Inc	01-038-OH	DEC2002	.	21	31	13
11	BATTLE CREEK	MI	VOA Lansing GPDH	99-009-MI	MAR2001	.	18	39	38
11	INDIANAPOLIS	IN	Far From Home - Hossier	99-021-IN	MAR2001	.	13	19	17
11	INDIANAPOLIS	IN	Hoosier Veterans Assistance Foundation - 45 Bed Pro	02-135-IN	FEB2003	.	45	62	29
11	N. INDIANA	IN	Stepping Stones for Veterans, Inc.	99-022-IN	APR2000	.	36	69	65
12	CHICAGO WS	IL	Interfaith House	01-072-IL	OCT2002	.	6	20	17
12	CHICAGO WS	Il	Interfaith House Inc, II	02-228-IL	JUL2003	.	12		
12	HINES	IL	Inner Voice	96-095-IL	DEC1998	.	15	29	22
12	MADISON	WI	Step-Up Program*	00-003-WI	DEC2000	FEB2003	7	1	3
12	MADISON	WI	Step-Up Program*	02-009-WI	FEB2003	.	7	7	7
12	MADISON	WI	Vets Assistance Program	95-082-WI	JAN1998	.	26	47	44
12	MILWAUKEE	WI	Armitage House*	00-008-WI	SEP2000	MAR2003	7	1	7
12	MILWAUKEE	WI	NABV*	00-039-WI	DEC2000	MAR2003	9	23	29
12	MILWAUKEE	WI	Vets Place Central	94-056-WI	MAR1996	.	72	220	214
12	MILWAUKEE	WI	Vet's Place Southern Center	97-052-WI	APR2000	.	30	59	59
12	TOMAH	WI	Veterans Assistance Center	98-013-WI	SEP1999	.	60	142	140
15	KANSAS CITY	MO	Benilde Hall	99-079-MO	JUN2001	.	22	61	61
15	SAINT LOUIS	MO	Salvation Army - Harbor Light Center	02-151-MO	FEB2003	.	40	149	117
15	SAINT LOUIS	MO	St. Patrick Center	02-086-MO	FEB2003	.	5		
16	HOUSTON	TX	DeGeorge SRO Project for Veterans*	00-047-TX	OCT2000	FEB2003	72	0	4
16	HOUSTON	TX	DeGeorge SRO Project for Veterans*	02-202-TX	FEB2003	.	72	74	64
16	JACKSON	MS	I.S.I.A.H. Project	99-043-MS	OCT2000	.	40	133	123
16	LITTLE ROCK	AR	St. Francis House, Inc	02-213-AR	FEB2003	.	40	145	108
16	NEW ORLEANS	LA	Gateway Foundation Inc	99-045-LA	MAY2000	.	32	50	48
16	NEW ORLEANS	LA	Gateway Foundation, Inc II	03-049-LA	SEP2003	.	34	35	1
16	NEW ORLEANS	LA	Substance AbuseService Program	95-035-LA	JUL1996	.	32	98	97
16	NEW ORLEANS	LA	Unity for the Homeless	97-027-LA	JAN2001	.	50	71	69
16	NEW ORLEANS	LA	VOA-Greater America	02-033-LA	APR2003	.	9	9	1
16	OKLAHOMA CITY	OK	Creekside	94-021-OK	JUN1996	.	12	13	10
16	OKLAHOMA CITY	OK	Mason Park	95-016-OK	JAN1997	.	5	7	3
16	SHREVEPORT	LA	Ben's House	00-209-LA	SEP2001	.	20	43	41
16	SHREVEPORT	LA	Step-Up*	00-046-LA	JUL2000	FEB2003	20	21	31
17	CENT. TEXAS HCS	TX	Community Partnership for the Homeless	01-096-TX	JUN2002	.	9	10	10
17	CENT. TEXAS HCS	TX	CPHV	97-074-TX	JUN1999	.	16	16	18
17	DALLAS	TX	Presbyterian Night Shelter	98-041-TX	FEB2000	.	24	98	90

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
18	EL PASO OPC	TX	Veterans Transition Center	99-053-TX	NOV2001	.	20	38	32
18	NEW MEXICO HCS	NM	RS&VP*	00-112-NM	MAY2001	JUN2003	50	132	188
18	PHOENIX	AZ	ABC*	00-006-AZ	OCT2000	MAR2003	104	255	346
18	PRESCOTT	AZ	UVI - Prescott Site	00-151-AZ	MAR2003	.	118	114	60
18	TUCSON	AZ	Comin' Home	00-178-AZ	SEP2001	.	16	22	20
18	TUCSON	AZ	Esperanza En Escalante	97-009-AZ	FEB2000	.	15	23	21
18	TUCSON	AZ	Operation Desert Hope	02-065-AZ	FEB2003	.	50	96	47
19	DENVER	CO	Catholic Charities & Community Services	02-209-CO	FEB2003	.	60	24	0
19	DENVER	CO	Victory House	97-042-CO	NOV2001	.	12	3	1
19	SALT LAKE CITY	UT	First Step House, Inc	02-015-UT	FEB2003	.	12	14	7
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship	99-013-UT	APR2001	.	5	10	10
19	SALT LAKE CITY	UT	PDO*	00-024-UT	AUG2000	MAR2003	18	16	34
19	SALT LAKE CITY	UT	Saint Mary's Home for Men	02-074-UT	FEB2003	.	10	11	7
19	SALT LAKE CITY	UT	VALOR Apartments	98-008-UT	JAN2000	.	14	11	13
19	SALT LAKE CITY	UT	VALOR House	00-119-UT	AUG2001	.	61	121	112
19	SHERIDAN	WY	VOA Sheridan*	00-017-WY	AUG2000	MAR2003	10	98	104
20	AMERICAN LAKE	WA	Metropolitan Development Council	01-083-WA	OCT2002	.	28	6	5
20	PORTLAND	OR	Harbor Lights - Salvation Army	02-160-OR	MAR2003	.	24	43	19
20	PORTLAND	OR	Tahana White Crow Foundation	97-041-OR	OCT2000	.	10	1	0
20	PORTLAND	OR	TPI/Clark Center*	00-035-OR	NOV2000	FEB2003	45	28	53
20	PORTLAND	OR	TPI/Clark Center*	02-067-OR	FEB2003	.	45	279	232
20	SEATTLE	WA	PDO*	00-041-WA	AUG2000	MAR2003	10	10	21
20	SEATTLE	WA	Salvation Army - William Booth Ctr.	99-056-WA	NOV2002	.	30	109	78
20	SPOKANE	WA	REM Association	03-089-WA	SEP2003	.	30		
20	SPOKANE	WA	St. Vincent DePaul	03-044-ID	SEP2003	.	10		
20	WALLA WALLA	WA	C.O.R.D.	96-036-WA	JUN1998	.	16	35	38
20	WALLA WALLA	WA	CW Comprehensive Mental Health	99-081-WA	DEC2000	.	12	18	17
20	WALLA WALLA	WA	Valley Residential Services	02-178-WA	FEB2003	.	14	24	14

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
21	CENTRAL CA HCS	CA	Town House Campus	99-074-CA	JUL2000	.	120	47	94
21	HONOLULU	HU	Barbers Point - US VETS	99-069-HI	SEP2003	.	118		
21	NORTHERN CA HCS	CA	Dignity Commons	98-070-CA	OCT2001	.	100	13	5
21	NORTHERN CA HCS	CA	Operation Dignity	94-033-CA	JUL1996	.	30	146	146
21	NORTHERN CA HCS	CA	Sacramento Service Center	95-041-CA	OCT1998	.	30	25	32
21	NORTHERN CA HCS	CA	Women's Program	01-042-CA	FEB2002	.	8	10	11
21	PALO ALTO	CA	Clara Mateo Alliance*	00-065-CA	AUG2000	FEB2003	59	20	45
21	PALO ALTO	CA	Clara Mateo Alliance*	02-034-CA	FEB2003	.	59	121	83
21	PALO ALTO	CA	Homeles Veterans Emergency Housing*	00-055-CA	OCT2000	MAR2003	30	43	66
21	PALO ALTO	CA	HVEF - 2	00-161-CA	APR2003	.	11	11	3
21	PALO ALTO	CA	Veterans Transition Center of Monterey County	00-139-CA	AUG2002	.	58	28	30
21	SAN FRANCISCO	CA	Harbor Lights	01-073-CA	FEB2003	.	8	14	6
21	SAN FRANCISCO	CA	Harbor Lights*	00-052-CA	JUL2000	FEB2003	10	56	65
21	SAN FRANCISCO	CA	Harbor Lights*	02-129-CA	FEB2003	.	10	187	154
21	SAN FRANCISCO	CA	New Beginnings Center	99-047-CA	JAN2001	.	16	60	52
21	SAN FRANCISCO	CA	Swords to Plowshares	97-066-CA	APR2000	.	56	66	68
21	SAN FRANCISCO	CA	Vietnam Vets of CA Eureka	96-099-CA	AUG1998	.	12	20	20

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
22	GREATER LA	CA	Ballington Plaza	00-118-CA	MAY2001	.	49	94	76
22	GREATER LA	CA	California Council for Veterans Affairs	99-038-CA	APR2002	.	23	6	16
22	GREATER LA	CA	Father's Program	98-091-CA	APR2000	.	35	110	108
22	GREATER LA	CA	Harbor Lights Program (LA)	00-143-CA	JUL2001	.	50	157	135
22	GREATER LA	CA	Harbor Lights Program, L.A.*	00-040-CA	OCT2000	FEB2003	25	5	15
22	GREATER LA	CA	Harbor Lights Program, L.A.*	02-049-CA	FEB2003	.	25	50	34
22	GREATER LA	CA	High Barriers Program*	00-031-CA	OCT2000	FEB2003	18	3	15
22	GREATER LA	CA	High Barriers Program*	02-050-CA	FEB2003	.	18	48	37
22	GREATER LA	CA	His Sheltering Arms*	00-042-CA	OCT2000	MAR2003	16		
22	GREATER LA	CA	Hospitality House*	02-253-CA	MAR2003	.	15	16	10
22	GREATER LA	CA	Mary Lind Foundation*	02-136-CA	FEB2003	.	30	67	43
22	GREATER LA	CA	Mary Lind Foundation*	00-014-CA	OCT2000	FEB2003	20	7	17
22	GREATER LA	CA	Move (LA Family Housing)*	02-157-CA	FEB2003	.	30	30	23
22	GREATER LA	CA	Move (LA Family Housing)*	00-036-CA	JUL2000	FEB2003	20	1	7
22	GREATER LA	CA	NDN	00-215-CA	MAR2002	.	50	105	103
22	GREATER LA	CA	New Directions	95-037-CA	SEP1997	.	128	634	638
22	GREATER LA	CA	People In Progress, Inc.	02-172-CA	FEB2002	.	20	29	13
22	GREATER LA	CA	Russ Hotel*	00-030-CA	FEB2001	FEB2003	36	3	4
22	GREATER LA	CA	Russ Hotel*	02-087-CA	FEB2003	.	36	36	21
22	GREATER LA	CA	The Haven*	02-085-CA	FEB2003	.	95	227	155
22	GREATER LA	CA	The Haven*	00-053-CA	OCT2000	FEB2003	40	39	62
22	GREATER LA	CA	The Henderson Community Center*	00-066-CA	OCT2000	MAR2003	10		
22	GREATER LA	CA	Veteran Assistance Foundation	01-024-CA	SEP2002	.	32	66	39
22	GREATER LA	CA	Veterans in Progress	95-021-CA	JUN1997	.	100	353	347
22	GREATER LA	CA	Vital (LA Family Housing)	97-056-CA	SEP1999	.	30	41	42
22	GREATER LA	CA	Volunteers of America Los Angeles, Inc.*	02-078-CA	FEB2003	.	53	83	35
22	GREATER LA	CA	Weingart Veterans Program GPD/PDO	98-083-CA	SEP1999	.	100	200	219
22	GREATER LA	CA	Womens Veteran Program*	02-216-CA	APR2003	.	12		
22	LOMA LINDA	CA	Frazee Community Center	01-018-CA	FEB2003	.	8	12	6
22	LONG BEACH	CA	UVI: Villages at Cabrillo - Shelter + Care	02-154-CA	JUN2003	.	32	25	6
22	LONG BEACH	CA	Villages at Cabrillo	96-044-CA	OCT2000	.	104	495	510
22	LONG BEACH	CA	Villiages at Cabrillo Women's Program	00-181-CA	OCT2001	.	30	73	69
22	SAN DIEGO	CA	Family Bridge	98-022-CA	JUL1999	.	10	2	3
22	SAN DIEGO	CA	Founders Program	96-100-CA	MAY1997	.	14	15	13
22	SAN DIEGO	CA	Interfaith Community Services	98-027-CA	AUG1999	.	28	44	42
22	SAN DIEGO	CA	New Resolve	95-066-CA	JAN1998	.	33	51	48
22	SAN DIEGO	CA	Veterans Bridge	95-077-CA	DEC1996	.	23	14	14
22	SAN DIEGO	CA	Veteran's Bridge Women's Program	99-050-CA	JUL2000	.	18	11	8
22	SAN DIEGO	CA	VVSD PDO*	00-012-CA	NOV2000	FEB2003	80	11	41

TABLE 6-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2003, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2003 Admits	FY 2003 Discharges
22	SAN DIEGO	CA	VVSD PDO*	02-052-CA	FEB2003	.	80	137	95
22	SAN DIEGO	CA	Welcome Home Family Program	98-068-CA	SEP1999	.	10	7	6
22	SO NEVADA HCS	NV	HELP Las Vegas Housing	01-006-NV	JUN2002	.	75	47	49
22	SO NEVADA HCS	NV	United Veterans Initiative	99-070-NV	AUG2001	.	118	629	609
23	FT. MEADE	SD	Cornerstone Rescue Mission*	00-005-SD	DEC2000	MAR2003	20	156	166
23	FT. MEADE	SD	Warriors Refuge	96-079-SD	FEB2000	.	16	16	15
23	MINNEAPOLIS	MN	Minnesota Assistance Council	03-030-MN	SEP2003	.	25	11	0
23	OMAHA	NE	Catholic Charities Campus of Hope	96-008-NE	JAN1999	.	12	56	34
23	ST CLOUD	MN	Illinois Corporation*	00-033-MN	SEP2001	SEP2003	8	76	78
			All Programs				6,730	12,396	11,467

*indicates program funding from "per diem only" initiative

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	BEDFORD	42	14	6	0.4
1	BOSTON	78	58	71	1.2
1	NORTHAMPTON	445	347	428	1.2
1	PROVIDENCE	45	20	16	0.8
1	WEST HAVEN	144	121	104	0.9
1	WHITE RIVER JCT	11	2	0	0.0
2	ALBANY	101	88	751	8.5
2	CANANDAIGUA	55	27	32	1.2
3	BRONX	2	2	0	0.0
3	EAST ORANGE	73	54	84	1.6
3	NORTHPORT	122	101	239	2.4
4	COATESVILLE	173	92	367	4.0
4	ERIE	27	8	1	0.1
4	PHILADELPHIA	114	68	91	1.3
4	PITTSBURGH	68	26	124	4.8
4	WILKES-BARRE	36	33	190	5.8
5	BALTIMORE	177	146	458	3.1
5	MARTINSBURG	65	17	12	0.7
5	PERRY POINT	58	45	212	4.7
5	WASHINGTON DC	67	64	325	5.1
6	FAYETTEVILLE	46	23	60	2.6
6	HAMPTON	274	215	867	4.0
6	RICHMOND	61	42	69	1.6
6	SALISBURY	132	106	285	2.7
7	ATLANTA	70	36	85	2.4
7	BIRMINGHAM	4	4	3	0.8
7	CHARLESTON	77	59	124	2.1
7	COLUMBIA	49	38	238	6.3
7	TUSKEGEE	44	42	240	5.7
8	BAY PINES	200	183	290	1.6
8	GAINESVILLE	39	20	116	5.8
8	MIAMI	124	65	67	1.0
8	TAMPA	352	146	158	1.1
9	LOUISVILLE	166	154	546	3.5
9	MEMPHIS	456	359	553	1.5
9	MOUNTAIN HOME	61	45	125	2.8
9	NASHVILLE	130	62	49	0.8
10	CINCINNATI	81	75	534	7.1
10	CLEVELAND	305	271	1,452	5.4
10	COLUMBUS	51	44	241	5.5
11	ANN ARBOR HCS	27	27	231	8.6
11	BATTLE CREEK	36	34	593	17.4
11	INDIANAPOLIS	74	62	177	2.9
11	NORTHERN INDIANA	95	47	46	1.0

TABLE 6-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
12	CHICAGO WS	22	21	68	3.2
12	HINES	36	24	125	5.2
12	MADISON	78	73	6,471	88.6
12	MILWAUKEE	336	247	4,869	19.7
12	TOMAH	188	172	372	2.2
15	KANSAS CITY	82	57	29	0.5
15	SAINT LOUIS	109	79	94	1.2
16	HOUSTON	140	103	203	2.0
16	JACKSON	135	112	830	7.4
16	LITTLE ROCK	66	63	978	15.5
16	NEW ORLEANS	331	307	3,853	12.6
16	OKLAHOMA CITY	22	13	24	1.8
16	SHREVEPORT	90	60	231	3.9
17	CENTRAL TEXAS HCS	41	27	44	1.6
17	DALLAS	113	97	295	3.0
18	EL PASO (OPC) HCS	50	38	48	1.3
18	NEW MEXICO HCS	190	154	1,201	7.8
18	NORTHERN ARIZONA	113	33	0	0.0
18	PHOENIX	294	241	343	1.4
18	TUCSON	145	129	404	3.1
19	DENVER	37	30	51	1.7
19	SALT LAKE CITY	235	191	1,413	7.4
19	SHERIDAN	93	55	55	1.0
20	AMERICAN LAKE	12	10	51	5.1
20	PORTLAND	293	258	1,329	5.2
20	SEATTLE	103	78	75	1.0
20	WALLA WALLA	73	71	732	10.3
21	CENTRAL CALIFORNIA HCS	133	103	237	2.3
21	NORTHERN CALIFORNIA HCS	252	131	89	0.7
21	PALO ALTO	287	220	628	2.9
21	SAN FRANCISCO	399	258	550	2.1
22	GREATER LA	2,387	1,952	3,595	1.8
22	LOMA LINDA	12	6	7	1.2
22	LONG BEACH	638	283	172	0.6
22	SAN DIEGO	407	195	201	1.0
22	SOUTHERN NEVADA HCS	725	524	665	1.3
23	FORT MEADE	137	51	14	0.3
23	MINNEAPOLIS	4	4	11	2.8
23	OMAHA	77	45	61	1.4
23	ST CLOUD	74	47	38	0.8
	ALL SITES	13,816	10,054	41,116	4.1
	SITE AVERAGE	164	120	489	4.5
	SITE STD. DEV.	281	225	1033	10.0

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
1	BEDFORD	47	34	72.3%
1	BOSTON	77	67	87.0%
1	NORTHAMPTON	444	342	77.0%
1	PROVIDENCE	45	35	77.8%
1	WEST HAVEN	144	135	93.8%
1	WHITE RIVER JCT	11	6	54.5%
2	ALBANY	107	103	96.3%
2	CANANDAIGUA	54	33	61.1%
3	EAST ORANGE	74	56	75.7%
3	NORTHPORT	124	60	48.4%
4	COATESVILLE	173	43	24.9%
4	ERIE	27	26	96.3%
4	PHILADELPHIA	114	86	75.4%
4	PITTSBURGH	68	26	38.2%
4	WILKES-BARRE	38	36	94.7%
5	BALTIMORE	177	131	74.0%
5	MARTINSBURG	65	31	47.7%
5	PERRY POINT	58	54	93.1%
5	WASHINGTON DC	65	56	86.2%
6	FAYETTEVILLE NC	47	18	38.3%
6	HAMPTON	276	271	98.2%
6	RICHMOND	61	49	80.3%
6	SALISBURY	130	104	80.0%
7	ATLANTA	82	56	68.3%
7	BIRMINGHAM	6	5	83.3%
7	CHARLESTON	99	94	94.9%
7	COLUMBIA SC	50	49	98.0%
7	TUSKEGEE	51	43	84.3%
8	BAY PINES	200	178	89.0%
8	GAINESVILLE	40	28	70.0%
8	MIAMI	123	82	66.7%
8	TAMPA	356	198	55.6%
9	LOUISVILLE	180	173	96.1%
9	MEMPHIS	456	440	96.5%
9	MOUNTAIN HOME	82	73	89.0%
9	NASHVILLE	136	98	72.1%
10	CINCINNATI	84	68	81.0%
10	CLEVELAND	318	278	87.4%
10	COLUMBUS OPC	54	19	35.2%
11	ANN ARBOR HCS	34	34	100.0%
11	BATTLE CREEK	49	33	67.3%
11	INDIANAPOLIS	91	78	85.7%
11	N. INDIANA	95	68	71.6%
12	CHICAGO WS	23	21	91.3%
12	HINES	37	31	83.8%
12	MADISON	78	75	96.2%
12	MILWAUKEE	336	296	88.1%
12	TOMAH	188	186	98.9%
15	KANSAS CITY	82	80	97.6%
15	SAINT LOUIS	109	77	70.6%

TABLE 6-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
16	HOUSTON	142	118	83.1%
16	JACKSON	136	113	83.1%
16	LITTLE ROCK	142	134	94.4%
16	NEW ORLEANS	353	332	94.1%
16	OKLAHOMA CITY	21	14	66.7%
16	SHREVEPORT	91	74	81.3%
17	CENT. TEXAS HCS	45	31	68.9%
17	DALLAS	113	104	92.0%
18	EL PASO OPC	50	44	88.0%
18	NEW MEXICO HCS	190	107	56.3%
18	PHOENIX	298	264	88.6%
18	PRESCOTT	113	63	55.8%
18	TUCSON	143	99	69.2%
19	DENVER	18	12	66.7%
19	SALT LAKE CITY	238	202	84.9%
19	SHERIDAN	93	80	86.0%
20	AMERICAN LAKE	12	8	66.7%
20	PORTLAND	292	235	80.5%
20	SEATTLE	103	69	67.0%
20	WALLA WALLA	87	79	90.8%
21	CENTRAL CA HCS	134	127	94.8%
21	NORTHERN CA HCS	251	209	83.3%
21	PALO ALTO	287	230	80.1%
21	SAN FRANCISCO	408	277	67.9%
22	GREATER LA	2,384	2,022	84.8%
22	LOMA LINDA	12	12	100.0%
22	LONG BEACH	640	611	95.5%
22	SAN DIEGO	416	389	93.5%
22	SO NEVADA HCS	725	511	70.5%
23	FT. MEADE	137	53	38.7%
23	MINNEAPOLIS	11	11	100.0%
23	OMAHA	77	53	68.8%
23	ST CLOUD	74	33	44.6%
	ALL SITES	14,101	11,383	80.7%
	SITE AVERAGE	170	137	78.0%
	SITE STD. DEV.	282	241	17.5%

TABLE 6-3. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2003

	% (N=10,197)
GENDER	
Male	96.7
Female	3.3
AGE	
Mean	47.8
<25	0.4
25-34	4.9
35-44	27.8
45-54	48.2
55+	18.8
SERVICE ERA	
WW II	0.3
Pre-Korean	0.1
Korea	1.2
Pre-Vietnam	3.6
Vietnam	45.2
Post-Vietnam	42.6
Persian Gulf	7.0
COMBAT EXPOSURE	19.3
RACE/ETHNICITY	
White, non Hispanic	45.3
African-American	46.7
Hispanic	5.8
Other	1.4
MARITAL STATUS	
Never married	30.2
Married/Remarried	5.2
Divorced	47.0
Separated	14.6
Widowed	3.1
EMPLOY. LAST 3 YRS	
Full-time	25.5
Part-time-Irreg.	30.4
Unemployed	27.4
Disabled/Retired	16.1
Student/Service	0.5

	% (N=10,197)
WORK DAYS IN LAST 30	
Mean	3.1
0	76.5
1-19	16.2
20+	7.4
EARNED/REC., LAST 30 DAYS	
$0	38.3
$1-$499	30.7
$500+	31.0
NON-WORK INCOME	
Service Connected Disability (Psych.)	3.8
Service Connected Disability (Other)	10.5
Non-VA Disability (SSDI)	11.8
Non-Service Connected Pension	5.5
Other Public Support	13.1

Includes only veterans for whom a valid intake assessment was completed.

TABLE 6-4. SPECIFIC MEDICAL AND PSYCHIATRIC PROBLEMS AT INTAKE, VETERANS ADMITTED TO GRANT AND PER DIEM PROGRAMS IN FY 2003

MEDICAL	(N=10,197) %
Needs Medical Treatment	76.4
Oral/dental problems	36.5
Eye problems (other than glasses)	14.4
Hypertension	24.6
Heart or cardiovascular problems	10.5
COPD/emphysema	8.6
TB (tuberculosis)	2.9
Gastrointestinal (digestive probs.)	14.3
Liver disease	15.6
Seizure disorder	4.4
Orthopedic problems	33.9
Significant skin problems	9.4
Significant trauma	11.5
Other	20.9
USED VA HOSP PAST 6 MOS.	59.0

PSYCHIATRIC	(N=10,197) %
Needs Psychiatric Treatment	81.6
Alcohol abuse	61.5
Drug abuse	53.3
Schizophrenia	5.9
Other psychotic disorder	4.9
Mood disorder	36.8
Personality disorder	6.6
PTSD from combat	8.2
Adjustment disorder	20.4
Other psychiatric disorder	9.0

Includes only veterans for whom a valid intake assessment was completed.

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	45.8	79.2	25.0	79.2	87.5	95.8	70.8	91.7
1	BOSTON	75.0	56.3	29.2	56.3	52.1	68.8	39.6	62.5
1	NORTHAMPTON	64.3	79.4	56.7	88.8	83.0	98.6	73.3	92.8
1	PROVIDENCE	30.4	95.7	26.1	100.0	78.3	100.0	78.3	82.6
1	WEST HAVEN	54.1	62.3	42.6	73.0	86.9	96.7	63.1	96.7
1	WHITE RIVER JCT	16.7	50.0	16.7	50.0	16.7	66.7	0.0	83.3
2	ALBANY	52.7	68.8	43.0	76.3	66.7	94.6	48.4	81.7
2	CANANDAIGUA	25.0	66.7	62.5	75.0	29.2	87.5	16.7	91.7
3	EAST ORANGE	32.1	42.9	57.1	71.4	28.6	82.1	17.9	82.1
3	NORTHPORT	41.0	79.5	53.8	94.9	46.2	97.4	43.6	89.7
4	COATESVILLE	36.4	72.7	72.7	90.9	63.6	90.9	63.6	77.3
4	ERIE	55.6	50.0	22.2	55.6	22.2	66.7	11.1	66.7
4	PHILADELPHIA	66.7	72.2	69.4	83.3	69.4	94.4	58.3	86.1
4	PITTSBURGH	33.3	33.3	33.3	33.3	0.0	33.3	0.0	100.0
4	WILKES-BARRE	50.0	81.3	31.3	87.5	62.5	100.0	50.0	87.5
5	BALTIMORE	64.0	73.3	79.1	95.3	43.0	97.7	40.7	54.7
5	MARTINSBURG	0.0	100.0	100.0	100.0	100.0	100.0	100.0	0.0
5	PERRY POINT	35.0	85.0	57.5	85.0	45.0	95.0	35.0	92.5
5	WASHINGTON DC	66.7	63.9	58.3	83.3	63.9	97.2	50.0	72.2
6	FAYETTEVILLE NC	75.0	75.0	62.5	87.5	25.0	87.5	25.0	87.5
6	HAMPTON	36.0	61.7	55.6	80.4	38.3	87.9	30.8	83.2
6	RICHMOND	27.3	57.6	66.7	72.7	18.2	78.8	12.1	84.8
6	SALISBURY	66.7	88.4	71.0	97.1	49.3	97.1	49.3	87.0
7	ATLANTA	41.7	75.0	79.2	91.7	54.2	100.0	45.8	87.5
7	BIRMINGHAM	40.0	80.0	80.0	100.0	60.0	100.0	60.0	100.0
7	CHARLESTON	64.6	83.1	58.5	86.2	44.6	95.4	35.4	80.0
7	COLUMBIA SC	44.1	52.9	38.2	64.7	47.1	79.4	32.4	64.7
7	TUSKEGEE	44.2	76.7	74.4	86.0	76.7	97.7	65.1	72.1
8	BAY PINES	47.0	69.0	31.5	75.6	18.5	83.3	10.7	78.0
8	GAINESVILLE	47.1	41.2	35.3	52.9	41.2	64.7	29.4	47.1
8	MIAMI	54.5	60.0	32.7	67.3	61.8	87.3	41.8	65.5
8	TAMPA	64.8	77.8	54.3	80.9	64.2	94.4	50.6	79.6

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
9	LOUISVILLE	57.3	75.0	62.2	92.1	59.1	95.7	55.5	80.5
9	MEMPHIS	43.7	69.5	72.8	85.2	49.3	94.4	40.1	89.4
9	MOUNTAIN HOME	42.6	79.6	68.5	87.0	37.0	87.0	37.0	74.1
9	NASHVILLE	24.7	80.0	77.6	96.5	44.7	98.8	42.4	97.6
10	CINCINNATI	47.0	74.2	74.2	97.0	51.5	97.0	51.5	90.9
10	CLEVELAND	39.9	67.3	62.5	77.0	41.1	86.3	31.9	79.8
10	COLUMBUS OPC	52.6	68.4	52.6	73.7	52.6	89.5	36.8	84.2
11	ANN ARBOR HCS	61.3	71.0	51.6	71.0	96.8	96.8	71.0	77.4
11	BATTLE CREEK	48.1	70.4	81.5	92.6	44.4	96.3	40.7	88.9
11	INDIANAPOLIS	53.8	53.8	46.2	66.2	40.0	81.5	24.6	70.8
11	N. INDIANA	68.2	70.5	38.6	79.5	31.8	86.4	25.0	77.3
12	CHICAGO WS	83.3	66.7	61.1	77.8	16.7	77.8	16.7	72.2
12	HINES	54.2	75.0	70.8	83.3	70.8	91.7	62.5	70.8
12	MADISON	58.0	80.0	36.0	82.0	50.0	88.0	44.0	82.0
12	MILWAUKEE	54.3	73.9	69.2	88.5	61.5	93.6	56.4	79.0
12	TOMAH	53.0	56.7	30.6	64.9	68.7	85.8	47.8	82.8
15	KANSAS CITY	33.3	80.0	71.7	100.0	46.7	100.0	46.7	95.0
15	SAINT LOUIS	41.6	72.7	80.5	97.4	41.6	98.7	40.3	85.7
16	HOUSTON	49.2	52.5	54.2	64.4	40.7	84.7	20.3	71.2
16	JACKSON	50.0	70.2	69.1	89.4	50.0	94.7	44.7	89.4
16	LITTLE ROCK	70.9	77.6	68.7	86.6	61.9	94.8	53.7	90.3
16	NEW ORLEANS	67.5	75.3	70.1	92.6	51.9	98.7	45.9	82.3
16	OKLAHOMA CITY	50.0	41.7	33.3	41.7	91.7	100.0	33.3	91.7
16	SHREVEPORT	60.9	71.7	71.7	87.0	43.5	91.3	39.1	84.8
17	CENT. TEXAS HCS	40.0	25.0	15.0	25.0	65.0	75.0	15.0	80.0
17	DALLAS	59.5	48.8	52.4	69.0	56.0	85.7	39.3	57.1
18	EL PASO OPC	21.2	42.4	30.3	51.5	45.5	66.7	30.3	54.5
18	NEW MEXICO HCS	50.7	63.8	49.3	85.5	56.5	88.4	53.6	79.7
18	PHOENIX	44.7	47.7	32.5	58.9	39.1	70.6	27.4	59.4
18	PRESCOTT	81.0	58.7	31.7	61.9	77.8	84.1	55.6	58.7
18	TUCSON	51.2	48.8	31.4	59.3	43.0	73.3	29.1	68.6

TABLE 6-5. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
19	DENVER	55.6	66.7	33.3	77.8	33.3	88.9	22.2	66.7
19	SALT LAKE CITY	61.7	50.7	26.0	60.0	76.7	90.0	46.7	75.3
19	SHERIDAN	51.3	51.9	11.7	51.9	45.5	64.9	32.5	69.7
20	AMERICAN LAKE	80.0	60.0	40.0	80.0	60.0	100.0	40.0	40.0
20	PORTLAND	42.8	41.0	21.2	45.0	31.5	59.0	17.6	63.8
20	SEATTLE	73.1	59.7	46.3	73.1	70.1	88.1	55.2	82.1
20	WALLA WALLA	43.8	56.3	35.9	65.6	37.5	78.1	25.0	67.2
21	CENTRAL CA HCS	34.8	28.3	23.9	37.0	45.7	56.5	26.1	52.2
21	NORTHERN CA HCS	48.7	73.7	72.4	78.8	50.6	87.2	42.3	64.7
21	PALO ALTO	58.0	48.3	51.1	65.3	56.8	80.1	42.0	80.1
21	SAN FRANCISCO	49.8	75.7	76.1	92.2	46.5	95.2	43.5	80.5
22	GREATER LA	38.1	50.0	57.8	68.6	26.6	75.4	19.8	65.7
22	LOMA LINDA	50.0	66.7	75.0	83.3	58.3	91.7	50.0	91.7
22	LONG BEACH	32.2	63.7	55.7	77.0	31.8	82.4	26.4	60.5
22	SAN DIEGO	56.9	64.0	66.0	83.4	41.1	88.9	35.6	64.4
22	SO NEVADA HCS	44.2	31.7	16.6	35.1	37.5	52.4	20.2	49.3
23	FT. MEADE	54.5	70.5	9.1	70.5	50.0	79.5	40.9	81.8
23	MINNEAPOLIS	27.3	90.9	54.5	100.0	54.5	100.0	54.5	90.9
23	OMAHA	39.5	89.5	57.9	100.0	55.3	100.0	55.3	81.6
23	ST CLOUD	69.7	75.8	54.5	84.8	69.7	90.9	63.6	81.8
	ALL SITES	48.0	61.5	53.3	74.4	45.6	84.0	35.9	73.6
	SITE AVERAGE	49.7	65.5	51.6	76.3	51.2	87.0	40.6	76.7
	SITE STD. DEV.	15.2	15.4	20.1	17.3	19.1	12.9	18.0	15.4

BLANK

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM

		Last 30 Days				Length of Homelessness					
VISN	Site Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
1	BEDFORD	3.7	6.2	18.9	1.3	4.2	8.3	41.7	8.3	25.0	12.5
1	BOSTON	17.8	4.7	7.0	0.6	2.1	31.3	29.2	8.3	8.3	18.8
1	NORTHAMPTON	11.3	10.2	6.6	1.9	1.1	24.4	32.8	11.1	8.1	22.5
1	PROVIDENCE	27.6	0.0	2.4	0.0	0.0	0.0	91.3	4.3	4.3	0.0
1	WEST HAVEN	16.0	10.5	2.5	1.0	0.0	4.1	41.3	14.0	12.4	28.1
1	WHITE RIVER JCT	14.3	13.0	2.7	0.0	0.0	33.3	0.0	33.3	16.7	16.7
2	ALBANY	12.4	8.9	6.7	1.9	3.2	20.4	38.7	14.0	9.7	14.0
2	CANANDAIGUA	10.4	12.6	4.6	2.4	8.3	20.8	54.2	4.2	4.2	8.3
3	EAST ORANGE	10.5	8.5	11.1	0.0	3.7	14.8	11.1	3.7	3.7	63.0
3	NORTHPORT	13.3	8.7	5.8	2.3	0.0	22.2	30.6	22.2	13.9	11.1
4	COATESVILLE	11.8	15.2	2.3	0.7	4.5	31.8	22.7	22.7	9.1	9.1
4	ERIE	9.1	13.9	5.7	1.3	0.0	33.3	38.9	5.6	11.1	11.1
4	PHILADELPHIA	10.2	6.6	13.2	0.0	0.0	11.1	25.0	27.8	22.2	13.9
4	PITTSBURGH	11.7	9.0	9.3	0.0	0.0	0.0	66.7	33.3	0.0	0.0
4	WILKES-BARRE	7.1	16.9	6.1	0.0	12.5	43.8	37.5	6.3	0.0	0.0
5	BALTIMORE	25.9	1.9	1.6	0.7	0.0	3.5	22.1	23.3	32.6	18.6
5	MARTINSBURG	0.0	30.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0
5	PERRY POINT	10.7	11.6	7.0	0.8	0.0	22.5	50.0	12.5	7.5	5.0
5	WASHINGTON DC	23.9	4.3	1.8	0.0	5.6	13.9	63.9	8.3	5.6	2.8
6	FAYETTEVILLE NC	12.1	9.8	8.1	0.0	0.0	37.5	12.5	12.5	12.5	25.0
6	HAMPTON	7.0	9.8	11.7	1.5	4.7	15.0	50.9	14.5	8.9	6.1
6	RICHMOND	14.5	12.5	2.3	0.8	0.0	37.5	40.6	12.5	6.3	3.1
6	SALISBURY	14.3	5.1	10.0	0.5	1.5	20.6	27.9	22.1	8.8	16.2
7	ATLANTA	14.6	5.7	6.2	3.5	4.2	16.7	33.3	29.2	8.3	8.3
7	BIRMINGHAM	5.2	14.0	10.8	0.0	0.0	40.0	20.0	20.0	0.0	20.0
7	CHARLESTON	7.5	16.5	3.8	2.2	6.2	36.9	21.5	7.7	6.2	20.0
7	COLUMBIA SC	12.8	11.3	4.1	1.9	2.9	23.5	35.3	5.9	8.8	23.5
7	TUSKEGEE	14.1	13.4	1.1	1.3	2.3	27.9	41.9	9.3	7.0	11.6
8	BAY PINES	15.1	6.9	7.3	0.7	0.0	22.6	42.9	5.4	11.9	16.7
8	GAINESVILLE	18.3	10.4	1.4	0.0	11.8	0.0	29.4	29.4	5.9	23.5
8	MIAMI	15.9	9.0	4.9	0.1	5.6	22.2	35.2	7.4	5.6	24.1
8	TAMPA	20.0	5.1	4.1	0.8	6.2	15.5	32.3	13.7	11.8	19.9
9	LOUISVILLE	20.6	6.4	2.3	0.6	0.0	26.8	44.5	9.1	3.7	15.9
9	MEMPHIS	7.0	18.4	4.1	0.6	11.5	28.5	29.0	13.0	6.8	11.0
9	MOUNTAIN HOME	10.9	7.4	9.3	2.4	1.9	24.1	24.1	13.0	7.4	27.8
9	NASHVILLE	18.6	4.9	5.9	0.6	1.2	3.5	41.2	18.8	15.3	20.0

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

		Last 30 Days				Length of Homelessness					
VISN	Site Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
10	CINCINNATI	19.2	5.8	4.2	0.9	0.0	25.8	25.8	25.8	6.1	16.7
10	CLEVELAND	12.7	10.0	5.8	1.5	2.0	30.8	34.0	10.1	8.1	15.0
10	COLUMBUS OPC	9.6	11.5	7.6	1.3	0.0	21.1	31.6	5.3	15.8	26.3
11	ANN ARBOR HCS	14.5	11.3	3.3	0.9	0.0	12.9	12.9	0.0	6.5	67.7
11	BATTLE CREEK	19.5	2.8	6.3	1.4	0.0	25.9	51.9	7.4	7.4	3.7
11	INDIANAPOLIS	14.6	10.6	4.2	0.6	3.1	23.1	30.8	18.5	12.3	12.3
11	N. INDIANA	11.5	8.9	9.2	0.5	0.0	20.5	50.0	11.4	6.8	11.4
12	CHICAGO WS	17.8	7.0	5.2	0.0	5.6	5.6	38.9	5.6	22.2	22.2
12	HINES	15.7	6.0	7.5	0.8	8.3	8.3	45.8	8.3	12.5	16.7
12	MADISON	8.8	14.4	5.2	1.6	8.0	20.0	20.0	22.0	20.0	10.0
12	MILWAUKEE	9.1	13.3	6.5	1.0	6.6	18.0	25.0	13.2	14.9	22.4
12	TOMAH	9.6	10.9	8.5	1.0	11.9	9.0	34.3	6.0	12.7	26.1
15	KANSAS CITY	11.6	10.2	7.9	0.3	0.0	10.0	23.3	16.7	20.0	30.0
15	SAINT LOUIS	15.0	8.7	5.5	0.8	2.6	35.5	36.8	9.2	5.3	10.5
16	HOUSTON	14.6	6.3	7.9	1.3	6.8	10.2	45.8	13.6	13.6	10.2
16	JACKSON	11.9	11.0	5.8	1.3	3.2	30.9	31.9	12.8	3.2	18.1
16	LITTLE ROCK	14.8	8.7	6.1	0.4	0.8	12.0	27.1	13.5	9.0	36.8
16	NEW ORLEANS	17.6	9.5	1.5	1.4	0.0	30.0	40.9	12.6	7.8	8.7
16	OKLAHOMA CITY	8.6	4.9	16.5	0.0	0.0	8.3	16.7	33.3	16.7	25.0
16	SHREVEPORT	11.4	11.5	6.8	0.3	0.0	13.0	21.7	21.7	10.9	32.6
17	CENT. TEXAS HCS	13.4	14.7	0.0	2.0	5.0	45.0	30.0	0.0	10.0	10.0
17	DALLAS	16.0	9.4	2.9	1.7	16.7	29.8	25.0	6.0	7.1	14.3
18	EL PASO OPC	20.8	8.5	0.4	0.3	0.0	36.4	30.3	12.1	3.0	18.2
18	NEW MEXICO HCS	14.2	10.3	3.5	2.0	8.7	27.5	33.3	14.5	5.8	10.1
18	PHOENIX	16.2	9.4	2.4	2.0	7.1	36.2	29.6	8.2	7.1	10.7
18	PRESCOTT	7.9	4.9	16.7	0.5	1.6	4.8	14.3	28.6	22.2	28.6
18	TUCSON	14.3	11.0	2.9	1.7	10.5	32.6	27.9	8.1	4.7	16.3
19	DENVER	18.4	9.2	2.3	0.0	11.1	33.3	22.2	11.1	11.1	11.1
19	SALT LAKE CITY	10.5	11.7	6.9	0.9	9.3	15.3	36.0	10.0	9.3	18.0
19	SHERIDAN	15.4	7.4	7.1	0.0	1.3	32.0	42.7	8.0	5.3	10.7
20	AMERICAN LAKE	8.8	21.2	0.0	0.0	0.0	0.0	40.0	40.0	20.0	0.0
20	PORTLAND	19.8	7.2	2.5	0.5	2.8	25.9	41.5	11.8	7.1	9.4
20	SEATTLE	22.5	3.6	2.9	1.0	0.0	11.9	29.9	10.4	17.9	29.9
20	WALLA WALLA	12.5	13.0	2.4	2.0	6.3	7.8	31.3	21.9	12.5	18.8

TABLE 6-6. WHERE SLEPT PAST 30 DAYS AND LENGTH OF HOMELESSNESS AT INTAKE, GRANT AND PER DIEM PROGRAM, CONTINUED

		Last 30 Days				Length of Homelessness					
VISN	Site Name	Mean Days Lit. Hls.	Mean Days Housed	Mean Days Instit.	Mean Days Incarcerated	Not Hmls	1 Night -1 Mo	1 Mo -6 Mo	6 Mos -1 Yr	1 Yr 2 Yrs	>2 Years
21	CENTRAL CA HCS	9.9	16.6	1.6	1.9	21.7	10.9	23.9	10.9	8.7	21.7
21	NORTHERN CA HCS	14.1	9.2	5.5	1.2	8.3	11.5	31.4	17.3	12.8	17.9
21	PALO ALTO	13.3	3.7	11.4	1.6	0.0	9.8	21.8	21.3	14.9	29.9
21	SAN FRANCISCO	17.3	7.8	3.3	1.5	5.2	13.5	31.3	16.1	9.1	23.0
22	GREATER LA	15.0	9.5	2.2	3.4	9.0	27.4	32.3	9.3	7.9	12.6
22	LOMA LINDA	9.8	0.3	19.8	0.0	8.3	8.3	16.7	25.0	16.7	25.0
22	LONG BEACH	13.7	12.5	2.8	1.0	12.1	18.4	33.0	14.3	10.7	10.7
22	SAN DIEGO	11.0	2.8	14.7	1.4	48.6	13.4	11.1	6.3	8.3	12.3
22	SO NEVADA HCS	14.6	13.4	1.4	0.6	7.7	56.3	23.8	2.6	3.6	6.0
23	FT. MEADE	15.8	9.8	3.2	1.2	4.5	15.9	25.0	20.5	4.5	27.3
23	MINNEAPOLIS	17.6	6.3	6.1	0.0	0.0	27.3	63.6	0.0	9.1	0.0
23	OMAHA	10.3	16.1	2.4	1.2	29.7	10.8	21.6	13.5	0.0	24.3
23	ST CLOUD	11.4	9.9	5.8	2.9	0.0	48.5	33.3	6.1	3.0	9.1
	ALL SITES	14.0	9.7	4.8	1.5	7.1	23.4	32.2	11.8	9.2	15.6
	SITE AVERAGE	13.6	9.7	5.8	1.0	4.8	20.7	32.6	14.8	9.8	16.8
	SITE STD. DEV.	4.7	4.6	4.2	0.8	7.2	12.4	14.1	12.7	6.1	11.5

BLANK

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	BEDFORD	20.8	4.2	4.2	54.2	0.0	4.2	4.2	8.3	29.2
1	BOSTON	10.4	39.6	4.2	2.1	0.0	4.2	39.6	0.0	10.4
1	NORTHAMPTON	89.2	2.2	1.1	2.2	0.0	1.1	4.3	0.0	89.2
1	PROVIDENCE	95.7	4.3	0.0	0.0	0.0	0.0	0.0	0.0	95.7
1	WEST HAVEN	89.3	1.6	0.0	6.6	1.6	0.8	0.0	0.0	89.3
1	WHITE RIVER JCT	16.7	66.7	0.0	0.0	0.0	16.7	0.0	0.0	16.7
2	ALBANY	51.6	17.2	3.2	9.7	3.2	10.8	3.2	1.1	52.7
2	CANANDAIGUA	41.7	41.7	0.0	0.0	0.0	12.5	4.2	0.0	41.7
3	EAST ORANGE	32.1	0.0	21.4	14.3	0.0	32.1	0.0	0.0	32.1
3	NORTHPORT	62.2	21.6	5.4	2.7	0.0	0.0	8.1	0.0	62.2
4	COATESVILLE	36.4	4.5	4.5	9.1	0.0	36.4	9.1	0.0	36.4
4	ERIE	61.1	5.6	5.6	5.6	0.0	11.1	0.0	11.1	72.2
4	PHILADELPHIA	72.2	11.1	2.8	8.3	0.0	2.8	2.8	0.0	72.2
4	PITTSBURGH	66.7	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7
4	WILKES-BARRE	43.8	12.5	18.8	18.8	6.3	0.0	0.0	0.0	43.8
5	BALTIMORE	19.8	75.6	1.2	0.0	0.0	2.3	1.2	0.0	19.8
5	MARTINSBURG	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
5	PERRY POINT	17.5	2.5	2.5	2.5	0.0	0.0	72.5	2.5	20.0
5	WASHINGTON DC	72.2	0.0	2.8	8.3	0.0	13.9	0.0	2.8	75.0
6	FAYETTEVILLE NC	62.5	12.5	0.0	12.5	0.0	0.0	12.5	0.0	62.5
6	HAMPTON	47.2	2.8	13.1	32.2	0.5	4.2	0.0	0.0	47.2
6	RICHMOND	69.7	18.2	3.0	9.1	0.0	0.0	0.0	0.0	69.7
6	SALISBURY	49.3	4.3	10.1	24.6	1.4	8.7	1.4	0.0	49.3
7	ATLANTA	4.2	8.3	4.2	16.7	0.0	54.2	8.3	4.2	8.3
7	BIRMINGHAM	0.0	20.0	0.0	0.0	0.0	80.0	0.0	0.0	0.0
7	CHARLESTON	93.8	0.0	0.0	4.6	0.0	1.5	0.0	0.0	93.8
7	COLUMBIA SC	2.9	55.9	2.9	11.8	0.0	17.6	5.9	2.9	5.9
7	TUSKEGEE	60.5	0.0	2.3	9.3	2.3	25.6	0.0	0.0	60.5
8	BAY PINES	61.9	11.9	0.0	0.0	0.0	1.2	25.0	0.0	61.9
8	GAINESVILLE	35.3	23.5	0.0	5.9	0.0	11.8	23.5	0.0	35.3
8	MIAMI	65.5	0.0	3.6	7.3	1.8	12.7	9.1	0.0	65.5
8	TAMPA	58.0	12.3	1.9	3.7	1.2	6.8	13.0	3.1	61.1

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
9	LOUISVILLE	54.3	30.5	7.9	1.8	0.6	4.3	0.0	0.6	54.9
9	MEMPHIS	3.6	7.3	51.5	15.1	0.6	16.2	0.6	5.0	8.7
9	MOUNTAIN HOME	31.5	13.0	5.6	7.4	9.3	20.4	1.9	11.1	42.6
9	NASHVILLE	18.8	28.2	7.1	30.6	0.0	11.8	3.5	0.0	18.8
10	CINCINNATI	97.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	97.0
10	CLEVELAND	85.1	2.0	2.8	1.6	0.0	0.8	7.7	0.0	85.1
10	COLUMBUS OPC	84.2	5.3	5.3	0.0	0.0	0.0	5.3	0.0	84.2
11	ANN ARBOR HCS	96.8	0.0	0.0	3.2	0.0	0.0	0.0	0.0	96.8
11	BATTLE CREEK	14.8	7.4	14.8	3.7	0.0	0.0	55.6	3.7	18.5
11	INDIANAPOLIS	90.8	4.6	0.0	1.5	0.0	3.1	0.0	0.0	90.8
11	N. INDIANA	18.2	25.0	6.8	9.1	4.5	31.8	4.5	0.0	18.2
12	CHICAGO WS	88.9	11.1	0.0	0.0	0.0	0.0	0.0	0.0	88.9
12	HINES	50.0	8.3	0.0	4.2	4.2	20.8	12.5	0.0	50.0
12	MADISON	50.0	0.0	0.0	2.0	2.0	6.0	38.0	2.0	52.0
12	MILWAUKEE	26.2	21.5	12.4	6.4	3.4	22.7	3.9	3.4	29.6
12	TOMAH	31.3	3.0	6.7	23.1	5.2	23.9	2.2	4.5	35.8
15	KANSAS CITY	10.0	10.0	1.7	71.7	0.0	6.7	0.0	0.0	10.0
15	SAINT LOUIS	65.8	9.2	3.9	1.3	9.2	10.5	0.0	0.0	65.8
16	HOUSTON	6.8	10.2	1.7	3.4	0.0	39.0	0.0	39.0	45.8
16	JACKSON	56.4	5.3	3.2	12.8	1.1	16.0	2.1	3.2	59.6
16	LITTLE ROCK	6.0	0.0	0.0	2.2	0.7	2.2	88.8	0.0	6.0
16	NEW ORLEANS	55.7	4.3	0.4	10.9	0.9	27.0	0.0	0.9	56.5
16	OKLAHOMA CITY	8.3	16.7	50.0	25.0	0.0	0.0	0.0	0.0	8.3
16	SHREVEPORT	32.6	28.3	0.0	10.9	2.2	26.1	0.0	0.0	32.6
17	CENT. TEXAS HCS	50.0	0.0	0.0	10.0	10.0	25.0	0.0	5.0	55.0
17	DALLAS	98.8	0.0	0.0	0.0	0.0	0.0	1.2	0.0	98.8
18	EL PASO OPC	9.1	81.8	0.0	6.1	0.0	3.0	0.0	0.0	9.1
18	NEW MEXICO HCS	82.6	7.2	2.9	1.4	0.0	2.9	0.0	2.9	85.5
18	PHOENIX	25.9	12.2	3.0	15.2	0.0	23.9	16.8	3.0	28.9
18	PRESCOTT	9.5	15.9	52.4	3.2	3.2	14.3	0.0	1.6	11.1
18	TUCSON	31.4	17.4	3.5	10.5	1.2	34.9	1.2	0.0	31.4
19	DENVER	77.8	0.0	0.0	0.0	0.0	22.2	0.0	0.0	77.8
19	SALT LAKE CITY	38.7	1.3	26.7	14.7	0.0	16.0	0.0	2.7	41.3
19	SHERIDAN	88.3	7.8	0.0	0.0	0.0	2.6	0.0	1.3	89.6

TABLE 6-7. HOW CONTACT WAS INITIATED, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
20	AMERICAN LAKE	0.0	80.0	0.0	0.0	0.0	20.0	0.0	0.0	0.0
20	PORTLAND	89.6	8.6	0.0	0.9	0.0	0.9	0.0	0.0	89.6
20	SEATTLE	97.0	0.0	0.0	0.0	1.5	1.5	0.0	0.0	97.0
20	WALLA WALLA	46.9	4.7	4.7	12.5	18.8	10.9	0.0	1.6	48.4
21	CENTRAL CA HCS	6.5	0.0	2.2	0.0	0.0	91.3	0.0	0.0	6.5
21	NORTHERN CA HCS	89.7	4.5	1.3	0.6	0.0	1.9	1.3	0.6	90.4
21	PALO ALTO	19.9	63.6	2.8	0.6	1.1	7.4	3.4	1.1	21.0
21	SAN FRANCISCO	25.2	23.0	1.7	3.5	0.0	41.7	0.0	4.8	30.0
22	GREATER LA	33.6	19.5	1.7	3.4	3.2	36.1	2.4	0.0	33.6
22	LOMA LINDA	0.0	8.3	0.0	25.0	0.0	16.7	0.0	50.0	50.0
22	LONG BEACH	14.5	4.5	0.2	1.2	0.6	2.7	76.0	0.4	14.8
22	SAN DIEGO	19.8	71.5	0.0	0.0	0.8	2.0	5.9	0.0	19.8
22	SO NEVADA HCS	0.2	28.1	1.4	1.9	0.2	4.8	62.3	1.0	1.2
23	FT. MEADE	11.4	61.4	9.1	4.5	0.0	13.6	0.0	0.0	11.4
23	MINNEAPOLIS	54.5	0.0	9.1	0.0	9.1	0.0	27.3	0.0	54.5
23	OMAHA	57.9	0.0	0.0	39.5	0.0	2.6	0.0	0.0	57.9
23	ST CLOUD	9.1	78.8	6.1	3.0	0.0	3.0	0.0	0.0	9.1
	ALL SITES	41.0	16.2	5.5	6.7	1.5	15.4	12.4	1.4	42.4
	SITE AVERAGE	45.6	16.1	5.2	8.3	1.3	13.2	8.1	2.2	47.8
	SITE STD. DEV.	31.3	21.5	10.3	12.1	3.0	16.8	18.1	7.1	30.2

BLANK

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
1	BEDFORD	26	162.0	100.5	$2,652	$1,878	0
1	BOSTON	50	182.2	63.5	$3,435	$1,216	4
1	NORTHAMPTON	423	88.2	39.0	$1,910	$874	2
1	PROVIDENCE	30	187.5	132.5	$3,330	$1,653	0
1	WEST HAVEN	148	78.2	39.0	$1,617	$817	1
1	WHITE RIVER JCT	6	294.8	211.0	$5,602	$4,009	1
2	ALBANY	60	133.0	65.0	$2,780	$1,591	1
2	CANANDAIGUA	31	147.5	71.0	$2,986	$1,539	0
3	EAST ORANGE	71	249.6	154.0	$4,730	$3,249	0
3	NORTHPORT	79	151.4	77.0	$2,901	$1,501	0
4	COATESVILLE	85	397.5	395.0	$7,817	$8,166	11
4	ERIE	20	182.9	123.5	$3,447	$2,271	0
4	PHILADELPHIA	59	292.6	248.0	$5,945	$4,921	2
4	PITTSBURGH	60	320.6	273.0	$5,586	$4,809	2
4	WILKES-BARRE	35	301.8	290.0	$5,683	$5,510	1
5	BALTIMORE	40	473.8	490.0	$3,547	$3,461	0
5	MARTINSBURG	28	223.8	191.5	$1,619	$1,280	2
5	PERRY POINT	47	95.0	75.0	$1,829	$1,435	0
5	WASHINGTON DC	37	232.8	220.0	$4,999	$5,440	0
6	FAYETTEVILLE NC	30	187.9	116.5	$3,722	$2,172	0
6	HAMPTON	225	93.5	51.0	$1,033	$564	0
6	RICHMOND	36	183.4	86.0	$3,677	$1,866	1
6	SALISBURY	79	174.6	104.0	$3,381	$2,014	1
7	ATLANTA	29	225.1	87.0	$2,748	$930	4
7	CHARLESTON	65	163.4	133.0	$3,120	$2,546	0
7	COLUMBIA SC	34	206.1	147.5	$3,947	$2,814	0
7	TUSKEGEE	39	33.7	24.0	$638	$456	0
8	BAY PINES	159	29.4	25.0	$453	$288	0
8	GAINESVILLE	22	185.7	196.5	$3,535	$3,724	0
8	MIAMI	73	174.5	101.0	$3,153	$1,934	0
8	TAMPA	253	90.9	58.0	$1,793	$1,050	0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
9	LOUISVILLE	197	55.6	25.0	$1,044	$532	0
9	MEMPHIS	422	87.2	53.0	$1,650	$891	1
9	MOUNTAIN HOME	47	143.8	129.0	$2,465	$2,128	0
9	NASHVILLE	95	81.7	54.0	$1,586	$1,121	0
10	CINCINNATI	53	97.5	66.0	$2,227	$1,511	0
10	CLEVELAND	251	68.3	38.0	$1,387	$779	0
10	COLUMBUS OPC	12	101.3	63.5	$2,105	$1,691	0
11	ANN ARBOR HCS	21	155.9	118.0	$3,141	$2,242	0
11	BATTLE CREEK	38	144.1	121.5	$3,142	$2,746	0
11	INDIANAPOLIS	46	124.4	72.0	$2,633	$1,644	0
11	N. INDIANA	65	143.4	104.0	$3,010	$2,517	0
12	CHICAGO WS	17	83.2	63.0	$1,599	$1,216	0
12	HINES	22	212.5	114.5	$4,105	$2,195	0
12	MADISON	54	203.0	161.0	$3,982	$3,295	1
12	MILWAUKEE	309	118.7	71.0	$2,285	$1,349	1
12	TOMAH	140	159.0	86.0	$3,279	$1,922	3
15	KANSAS CITY	61	105.6	70.0	$2,258	$1,455	0
15	SAINT LOUIS	117	34.6	13.0	$625	$247	0
16	HOUSTON	62	340.6	257.0	$6,304	$4,846	7
16	JACKSON	123	85.7	53.0	$1,782	$1,121	0
16	LITTLE ROCK	108	51.5	37.0	$1,246	$849	0
16	NEW ORLEANS	215	181.2	130.0	$3,545	$2,793	0
16	OKLAHOMA CITY	13	105.3	97.0	$2,042	$1,843	0
16	SHREVEPORT	72	90.3	66.5	$1,889	$1,321	0
17	CENT. TEXAS HCS	28	258.6	194.0	$4,221	$3,688	0
17	DALLAS	90	88.2	63.0	$1,699	$1,207	0
18	EL PASO OPC	32	162.1	93.5	$2,200	$1,279	0
18	NEW MEXICO HCS	188	120.4	80.5	$2,216	$1,416	0
18	PHOENIX	346	89.4	27.5	$1,191	$250	7
18	PRESCOTT	59	67.4	63.0	$1,663	$1,658	0
18	TUCSON	88	147.3	74.5	$3,113	$1,922	2
19	SALT LAKE CITY	183	159.0	116.0	$3,046	$2,223	0
19	SHERIDAN	104	19.5	11.0	$183	$90	0

TABLE 6-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
20	AMERICAN LAKE	5	297.4	378.0	$3,202	$4,204	0
20	PORTLAND	297	48.5	30.0	$696	$512	0
20	SEATTLE	98	73.4	63.5	$1,537	$1,264	0
20	WALLA WALLA	69	122.7	69.0	$2,315	$1,140	0
21	CENTRAL CA HCS	94	266.2	185.0	$4,927	$3,401	5
21	NORTHERN CA HCS	193	122.6	21.0	$2,502	$437	1
21	PALO ALTO	222	104.4	78.0	$1,988	$1,463	0
21	SAN FRANCISCO	365	77.6	13.0	$1,524	$285	0
22	GREATER LA	2,202	97.4	54.0	$1,996	$1,105	0
22	LOMA LINDA	6	76.2	70.5	$1,586	$1,340	0
22	LONG BEACH	585	68.9	56.0	$1,341	$1,121	0
22	SAN DIEGO	270	234.8	171.5	$4,521	$3,268	3
22	SO NEVADA HCS	657	64.6	46.0	$1,108	$855	0
23	FT. MEADE	160	18.4	4.0	$207	$54	0
23	OMAHA	34	39.1	29.0	$532	$551	0
23	ST CLOUD	78	36.2	19.5	$315	$270	0
	ALL SITES	11,392	110.1	57.0	$2,080	$1,061	64
	SITE AVERAGE	142	147.2		$2,660		1
	SITE STD. DEV.	266	89.8		$1,525		2

BLANK

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Success %		Violation %	Vet Left %	Other %
1	BEDFORD	26	15.4	*	42.3	26.9	15.4
1	BOSTON	50	10.0	*	34.0	26.0	30.0
1	NORTHAMPTON	423	38.8		27.0	24.8	9.5
1	PROVIDENCE	30	33.3		36.7	23.3	6.7
1	WEST HAVEN	148	36.5		28.4	20.9	14.2
1	WHITE RIVER JCT	6	50.0		33.3	16.7	0.0
2	ALBANY	60	30.0		48.3	15.0	6.7
2	CANANDAIGUA	29	48.3		13.8	10.3	27.6
3	EAST ORANGE	71	78.9		11.3	5.6	4.2
3	NORTHPORT	79	44.3		22.8	21.5	11.4
4	COATESVILLE	85	62.4		22.4	2.4	12.9
4	ERIE	20	30.0		45.0	25.0	0.0
4	PHILADELPHIA	59	28.8		40.7	27.1	3.4
4	PITTSBURGH	60	5.0	*	10.0	11.7	73.3
4	WILKES-BARRE	35	28.6		17.1	2.9	51.4
5	BALTIMORE	40	82.5		7.5	7.5	2.5
5	MARTINSBURG	28	46.4		50.0	0.0	3.6
5	PERRY POINT	47	68.1		17.0	4.3	10.6
5	WASHINGTON DC	37	64.9		24.3	2.7	8.1
6	FAYETTEVILLE NC	30	13.3	*	20.0	53.3	13.3
6	HAMPTON	225	28.9		45.3	20.4	5.3
6	RICHMOND	36	33.3		22.2	44.4	0.0
6	SALISBURY	79	30.4		34.2	19.0	16.5
7	ATLANTA	29	24.1	*	44.8	20.7	10.3
7	CHARLESTON	65	35.4		35.4	26.2	3.1
7	COLUMBIA SC	34	44.1		14.7	38.2	2.9
7	TUSKEGEE	39	48.7		7.7	35.9	7.7
8	BAY PINES	159	66.7		17.6	10.7	5.0
8	GAINESVILLE	22	45.5		9.1	13.6	31.8
8	MIAMI	73	23.3	*	26.0	30.1	20.5
8	TAMPA	253	30.8		20.2	37.9	11.1
9	LOUISVILLE	197	35.5		6.6	41.1	16.8
9	MEMPHIS	422	28.7		23.7	35.5	12.1
9	MOUNTAIN HOME	47	36.2		12.8	8.5	42.6
9	NASHVILLE	95	48.4		24.2	18.9	8.4
10	CINCINNATI	53	49.1		30.2	18.9	1.9
10	CLEVELAND	251	47.8		18.7	23.1	10.4
10	COLUMBUS OPC	12	41.7		8.3	41.7	8.3
11	ANN ARBOR HCS	21	4.8	*	19.0	33.3	42.9
11	BATTLE CREEK	38	42.1		42.1	7.9	7.9
11	INDIANAPOLIS	46	28.3		47.8	21.7	2.2
11	N. INDIANA	65	50.8		15.4	21.5	12.3
12	CHICAGO WS	17	52.9		23.5	23.5	0.0
12	HINES	22	36.4		22.7	22.7	18.2
12	MADISON	54	38.9		24.1	25.9	11.1
12	MILWAUKEE	309	23.6	*	37.5	27.2	11.7
12	TOMAH	140	40.7		27.9	27.9	3.6

TABLE 6-9. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
15	KANSAS CITY	61	26.2	24.6	45.9	3.3
15	SAINT LOUIS	117	55.6	21.4	15.4	7.7
16	HOUSTON	62	53.2	25.8	16.1	4.8
16	JACKSON	123	21.1 *	17.9	52.8	8.1
16	LITTLE ROCK	108	57.4	13.0	27.8	1.9
16	NEW ORLEANS	215	36.7	14.9	40.0	8.4
16	OKLAHOMA CITY	13	7.7 *	23.1	30.8	38.5
16	SHREVEPORT	72	45.8	15.3	34.7	4.2
17	CENT. TEXAS HCS	28	39.3	17.9	25.0	17.9
17	DALLAS	90	48.9	26.7	20.0	4.4
18	EL PASO OPC	32	31.3	37.5	21.9	9.4
18	NEW MEXICO HCS	188	54.8	8.0	30.9	6.4
18	PHOENIX	346	40.5	9.0	42.5	8.1
18	PRESCOTT	59	32.2	40.7	13.6	13.6
18	TUCSON	88	52.3	21.6	21.6	4.5
19	SALT LAKE CITY	183	52.5	18.0	21.9	7.7
19	SHERIDAN	104	53.8	13.5	21.2	11.5
20	AMERICAN LAKE	5	40.0	0.0	0.0	60.0
20	PORTLAND	297	40.4	10.4	47.5	1.7
20	SEATTLE	98	42.9	9.2	37.8	10.2
20	WALLA WALLA	69	52.2	20.3	24.6	2.9
21	CENTRAL CA HCS	94	63.8	11.7	11.7	12.8
21	NORTHERN CA HCS	193	52.8	19.2	18.1	9.8
21	PALO ALTO	222	49.5	20.7	19.8	9.9
21	SAN FRANCISCO	365	61.6	7.9	26.3	4.1
22	GREATER LA	2,202	40.4	13.9	33.0	12.7
22	LOMA LINDA	6	0.0 *	50.0	33.3	16.7
22	LONG BEACH	585	64.6	16.6	14.4	4.4
22	SAN DIEGO	270	57.4	20.0	14.4	8.1
22	SO NEVADA HCS	657	39.9	37.0	18.1	5.0
23	FT. MEADE	160	40.0	8.8	48.1	3.1
23	OMAHA	34	91.2	0.0	8.8	0.0
23	ST CLOUD	78	39.7	10.3	42.3	7.7
	ALL SITES	11,390	43.2	20.1	27.0	9.7
	SITE AVERAGE	142	41.5	22.7	23.8	12.0
	SITE STD. DEV.	266	17.1	12.3	12.6	13.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 6-10. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM

	All Discharges % (N=11,390)	Successful Discharges % (N=4,920)	Unsuccessful Discharges % (N=6,470)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	75.3	70.9	78.7
Admitted w/ Drug Prob.	67.8	62.7	71.8
Admitted w/ Mental Ill.	56.1	52.2	59.1
Admitted w/ Med Ill.	60.0	57.3	62.1
Admitted w/Soc/Voc.	64.5	62.5	66.1
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	61.7	91.1	40.5
Drug Prob.	61.5	91.4	40.4
Mental Ill.	55.7	83.4	36.0
Medical Ill.	49.7	69.7	35.1
Soc/Voc. Prob.	57.3	85.4	36.5
Employment			
Full-time	26.3	38.9	16.7
Part-time	6.5	6.8	6.3
Disabled/Retired	23.7	26.1	21.9
Unemployed	27.2	18.7	33.8
Voc Tr/Vol.	4.9	6.4	3.7
Unknown/Other	11.4	3.2	17.6
Living Situation			
No Residence	5.0	0.8	8.2
Apartment/Room/House	40.3	61.5	24.3
Unknown/Other	29.4	5.2	47.7
Halfway House/Instit.	25.3	32.6	19.8
With Whom Living			
Unknown/No res.	30.4	4.1	50.4
Alone	19.3	35.0	7.4
Spouse/Children	4.1	6.3	2.5
Parent/Family	7.9	8.0	7.8
Friends	8.7	10.8	7.1
Strangers	29.6	35.9	24.8

** Percentages based on veterans admitted with these problems.*

TABLE 6-11. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	26	0.0	26.9	46.2	26.9
1	BOSTON	50	6.0	14.0	34.0	46.0
1	NORTHAMPTON	423	3.1	29.3	27.0	40.7
1	PROVIDENCE	30	6.7	43.3	16.7	33.3
1	WEST HAVEN	148	7.4	27.7	38.5	26.4
1	WHITE RIVER JCT	6	0.0	66.7	0.0	33.3
2	ALBANY	60	3.3	51.7	15.0	30.0
2	CANANDAIGUA	29	0.0	58.6	27.6	13.8
3	EAST ORANGE	71	0.0	81.7	14.1	4.2
3	NORTHPORT	79	1.3	53.2	31.6	13.9
4	COATESVILLE	85	0.0	69.4	4.7	25.9
4	ERIE	20	5.0	50.0	5.0	40.0
4	PHILADELPHIA	59	6.8	45.8	13.6	33.9
4	PITTSBURGH	60	1.7	83.3	8.3	6.7
4	WILKES-BARRE	35	2.9	48.6	42.9	5.7
5	BALTIMORE	40	0.0	87.5	5.0	7.5
5	MARTINSBURG	28	7.1	78.6	14.3	0.0
5	PERRY POINT	47	0.0	70.2	19.1	10.6
5	WASHINGTON DC	37	2.7	64.9	13.5	18.9
6	FAYETTEVILLE NC	30	3.3	66.7	13.3	16.7
6	HAMPTON	225	0.4	56.0	12.4	31.1
6	RICHMOND	36	0.0	44.4	19.4	36.1
6	SALISBURY	79	5.1	55.7	19.0	20.3
7	ATLANTA	29	0.0	44.8	31.0	24.1
7	CHARLESTON	65	20.0	52.3	4.6	23.1
7	COLUMBIA SC	34	5.9	79.4	5.9	8.8
7	TUSKEGEE	39	2.6	43.6	38.5	15.4
8	BAY PINES	159	5.7	17.6	49.7	27.0
8	GAINESVILLE	22	4.5	63.6	18.2	13.6
8	MIAMI	73	2.7	37.0	19.2	41.1
8	TAMPA	253	3.2	28.5	22.1	46.2
9	LOUISVILLE	197	1.5	39.1	55.3	4.1
9	MEMPHIS	422	1.7	42.4	12.3	43.6
9	MOUNTAIN HOME	47	6.4	46.8	38.3	8.5
9	NASHVILLE	95	0.0	44.2	14.7	41.1
10	CINCINNATI	53	3.8	45.3	30.2	20.8
10	CLEVELAND	251	9.2	51.4	22.7	16.7
10	COLUMBUS OPC	12	0.0	58.3	8.3	33.3
11	ANN ARBOR HCS	21	9.5	38.1	28.6	23.8
11	BATTLE CREEK	38	5.3	63.2	13.2	18.4
11	INDIANAPOLIS	46	8.7	32.6	17.4	41.3
11	N. INDIANA	65	0.0	61.5	21.5	16.9
12	CHICAGO WS	17	5.9	35.3	35.3	23.5
12	HINES	22	18.2	31.8	9.1	40.9
12	MADISON	54	0.0	59.3	13.0	27.8
12	MILWAUKEE	309	2.9	33.7	24.6	38.8
12	TOMAH	140	0.0	60.0	27.1	12.9
15	KANSAS CITY	61	3.3	70.5	21.3	4.9
15	SAINT LOUIS	117	3.4	23.1	47.0	26.5

TABLE 6-11. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
16	HOUSTON	62	1.6	72.6	6.5	19.4
16	JACKSON	123	4.9	63.4	20.3	11.4
16	LITTLE ROCK	108	0.0	49.1	28.7	22.2
16	NEW ORLEANS	215	6.5	62.3	10.2	20.9
16	OKLAHOMA CITY	13	0.0	61.5	15.4	23.1
16	SHREVEPORT	72	1.4	27.8	31.9	38.9
17	CENT. TEXAS HCS	28	0.0	35.7	21.4	42.9
17	DALLAS	90	7.9	44.9	16.9	30.3
18	EL PASO OPC	32	25.0	43.8	6.3	25.0
18	NEW MEXICO HCS	188	5.3	56.4	16.5	21.8
18	PHOENIX	346	8.1	16.8	30.1	45.1
18	PRESCOTT	59	5.1	47.5	11.9	35.6
18	TUCSON	88	4.5	54.5	21.6	19.3
19	SALT LAKE CITY	183	2.2	56.3	20.2	21.3
19	SHERIDAN	104	14.4	37.5	23.1	25.0
20	AMERICAN LAKE	5	0.0	60.0	0.0	40.0
20	PORTLAND	297	41.6	24.0	17.2	17.2
20	SEATTLE	98	2.0	41.8	34.7	21.4
20	WALLA WALLA	69	2.9	66.7	7.2	23.2
21	CENTRAL CA HCS	94	0.0	67.0	9.6	23.4
21	NORTHERN CA HCS	193	1.0	45.6	22.8	30.6
21	PALO ALTO	222	3.6	34.2	33.3	28.8
21	SAN FRANCISCO	365	10.4	29.9	44.4	15.3
22	GREATER LA	2,202	3.8	38.3	26.0	31.8
22	LOMA LINDA	6	33.3	0.0	0.0	66.7
22	LONG BEACH	585	2.7	27.4	46.7	23.1
22	SAN DIEGO	270	0.7	43.3	28.9	27.0
22	SO NEVADA HCS	657	2.0	29.5	19.2	49.3
23	FT. MEADE	160	6.3	20.0	10.0	63.8
23	OMAHA	34	8.8	17.6	67.6	5.9
23	ST CLOUD	78	16.7	37.2	25.6	20.5
	ALL SITES	11,390	5.0	40.3	25.3	29.4
	SITE AVERAGE	142	5.1	47.4	21.8	25.7
	SITE STD. DEV.	266	7.1	17.9	13.5	13.3

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	BEDFORD	26	19.2	34.6	0.0	3.8	11.5	30.8
1	BOSTON	50	6.0 *	0.0	0.0	80.0	14.0	0.0
1	NORTHAMPTON	423	18.0	20.8	1.4	37.4	9.5	13.0
1	PROVIDENCE	30	40.0	0.0	3.3	40.0	13.3	3.3
1	WEST HAVEN	148	20.3	12.2	2.0	23.0	33.1	9.5
1	WHITE RIVER JCT	6	50.0	0.0	0.0	16.7	0.0	33.3
2	ALBANY	60	30.0	6.7	0.0	20.0	18.3	25.0
2	CANANDAIGUA	29	27.6	10.3	0.0	6.9	41.4	13.8
3	EAST ORANGE	71	45.1	1.4	0.0	46.5	4.2	2.8
3	NORTHPORT	79	29.1	25.3	1.3	22.8	13.9	7.6
4	COATESVILLE	85	81.2	1.2	0.0	1.2	11.8	4.7
4	ERIE	20	60.0	0.0	0.0	25.0	10.0	5.0
4	PHILADELPHIA	59	57.6	0.0	0.0	1.7	33.9	6.8
4	PITTSBURGH	60	68.3	0.0	0.0	11.7	20.0	0.0
4	WILKES-BARRE	35	42.9	5.7	0.0	31.4	20.0	0.0
5	BALTIMORE	40	67.5	2.5	0.0	12.5	7.5	10.0
5	MARTINSBURG	28	50.0	0.0	0.0	39.3	7.1	3.6
5	PERRY POINT	47	74.5	0.0	0.0	21.3	2.1	2.1
5	WASHINGTON DC	37	64.9	0.0	2.7	10.8	16.2	5.4
6	FAYETTEVILLE NC	30	40.0	0.0	0.0	30.0	20.0	10.0
6	HAMPTON	225	65.8	0.9	0.0	20.9	10.7	1.8
6	RICHMOND	36	61.1	5.6	0.0	11.1	13.9	8.3
6	SALISBURY	79	47.4	1.3	0.0	24.4	17.9	9.0
7	ATLANTA	29	58.6	13.8	3.4	13.8	10.3	0.0
7	CHARLESTON	65	24.6	9.2	0.0	30.8	30.8	4.6
7	COLUMBIA SC	34	76.5	14.7	5.9	0.0	0.0	2.9
7	TUSKEGEE	39	12.8 *	17.9	7.7	28.2	25.6	7.7
8	BAY PINES	159	20.1	0.6	0.6	11.3	49.7	17.6
8	GAINESVILLE	22	36.4	4.5	0.0	22.7	9.1	27.3
8	MIAMI	73	32.9	0.0	0.0	26.0	35.6	5.5
8	TAMPA	253	31.2	2.4	0.0	22.9	15.4	28.1
9	LOUISVILLE	197	24.9	0.0	0.5	18.8	52.8	3.0
9	MEMPHIS	422	35.3	3.1	0.0	30.1	24.2	7.3
9	MOUNTAIN HOME	47	53.2	0.0	2.1	25.5	12.8	6.4
9	NASHVILLE	95	56.8	2.1	1.1	3.2	20.0	16.8

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
10	CINCINNATI	53	26.4	11.3	1.9	18.9	35.8	5.7
10	CLEVELAND	251	27.5	0.8	6.0	21.1	37.8	6.8
10	COLUMBUS OPC	12	50.0	0.0	0.0	16.7	0.0	33.3
11	ANN ARBOR HCS	21	9.5 *	4.8	0.0	57.1	28.6	0.0
11	BATTLE CREEK	38	60.5	0.0	0.0	10.5	26.3	2.6
11	INDIANAPOLIS	46	32.6	15.2	0.0	17.4	10.9	23.9
11	N. INDIANA	65	49.2	3.1	1.5	21.5	15.4	9.2
12	CHICAGO WS	17	11.8 *	0.0	5.9	29.4	52.9	0.0
12	HINES	22	27.3	4.5	0.0	9.1	36.4	22.7
12	MADISON	54	22.2	3.7	0.0	42.6	31.5	0.0
12	MILWAUKEE	309	29.4	2.3	0.0	17.8	43.0	7.4
12	TOMAH	140	25.7	5.7	0.0	41.4	26.4	0.7
15	KANSAS CITY	61	65.6	0.0	0.0	13.1	21.3	0.0
15	SAINT LOUIS	117	22.2	1.7	0.9	14.5	48.7	12.0
16	HOUSTON	62	50.0	4.8	0.0	24.2	19.4	1.6
16	JACKSON	123	41.0	11.5	2.5	33.6	9.0	2.5
16	LITTLE ROCK	108	31.5	13.0	0.9	41.7	12.0	0.9
16	NEW ORLEANS	215	31.8	0.0	0.9	36.9	22.0	8.4
16	OKLAHOMA CITY	13	0.0 *	0.0	0.0	46.2	38.5	15.4
16	SHREVEPORT	72	34.7	8.3	0.0	6.9	16.7	33.3
17	CENT. TEXAS HCS	28	35.7	0.0	3.6	25.0	21.4	14.3
17	DALLAS	90	18.0	24.7	0.0	11.2	18.0	28.1
18	EL PASO OPC	32	28.1	6.3	0.0	15.6	43.8	6.3
18	NEW MEXICO HCS	188	35.1	4.8	4.8	16.0	18.1	21.3
18	PHOENIX	346	26.6	0.0	0.3	23.4	16.2	33.5
18	PRESCOTT	59	44.1	10.2	0.0	18.6	6.8	20.3
18	TUCSON	88	27.3	18.2	2.3	29.5	14.8	8.0
19	SALT LAKE CITY	183	36.6	6.0	0.0	37.7	12.6	7.1
19	SHERIDAN	104	18.3	5.8	0.0	30.8	29.8	15.4
20	AMERICAN LAKE	5	40.0	0.0	20.0	20.0	0.0	20.0
20	PORTLAND	297	20.9	3.4	0.3	22.3	43.2	9.8
20	SEATTLE	98	18.4	0.0	2.0	72.4	4.1	3.1
20	WALLA WALLA	69	46.4	2.9	0.0	21.7	18.8	10.1

TABLE 6-12. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
21	CENTRAL CA HCS	94	31.9		0.0	1.1	38.3	8.5	20.2
21	NORTHERN CA HCS	193	28.5		0.5	0.5	38.9	30.6	1.0
21	PALO ALTO	222	24.3		4.5	2.3	24.8	31.1	13.1
21	SAN FRANCISCO	365	14.0	*	3.8	2.5	43.6	24.7	11.5
22	GREATER LA	2,202	29.4		1.9	0.9	20.3	36.4	11.2
22	LOMA LINDA	6	0.0	*	16.7	0.0	33.3	16.7	33.3
22	LONG BEACH	585	33.2		1.4	0.0	15.8	41.3	8.4
22	SAN DIEGO	270	56.3		2.6	3.7	13.3	14.1	10.0
22	SO NEVADA HCS	657	45.4		0.0	0.3	15.2	32.0	7.2
23	FT. MEADE	160	9.4	*	2.5	0.0	15.0	13.8	59.4
23	OMAHA	34	14.7	*	0.0	0.0	11.8	73.5	0.0
23	ST CLOUD	78	32.1		2.6	1.3	28.2	16.7	19.2
	ALL SITES	11,390	32.8		3.9	1.0	23.7	27.2	11.4
	SITE AVERAGE	142	36.2		5.1	1.2	24.2	22.0	11.4
	SITE STD. DEV.	266	18.2		7.0	2.7	14.5	14.4	11.1

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 6-12A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	BEDFORD	26	61.5	3.8	0.0	3.8	30.8
1	BOSTON	50	50.0	18.0	2.0	30.0	0.0
1	NORTHAMPTON	423	22.5	0.0	0.7	61.9	14.9
1	PROVIDENCE	30	36.7	3.3	0.0	43.3	16.7
1	WEST HAVEN	148	12.8	5.4	7.4	46.6	27.7
1	WHITE RIVER JCT	6	0.0	16.7	0.0	66.7	16.7
2	ALBANY	60	23.3	13.3	1.7	31.7	30.0
2	CANANDAIGUA	29	17.2	3.4	3.4	34.5	41.4 *
3	EAST ORANGE	71	50.7	0.0	0.0	42.3	7.0
3	NORTHPORT	79	10.1	7.6	0.0	73.4	8.9
4	COATESVILLE	85	7.1	0.0	0.0	72.9	20.0
4	ERIE	20	25.0	0.0	0.0	75.0	0.0
4	PHILADELPHIA	59	13.6	11.9	1.7	37.3	35.6
4	PITTSBURGH	60	8.3	1.7	6.7	75.0	8.3
4	WILKES-BARRE	35	25.7	5.7	0.0	57.1	11.4
5	BALTIMORE	40	25.0	0.0	2.5	67.5	5.0
5	MARTINSBURG	28	32.1	7.1	3.6	39.3	17.9
5	PERRY POINT	47	19.1	4.3	0.0	72.3	4.3
5	WASHINGTON DC	37	18.9	2.7	2.7	54.1	21.6
6	FAYETTEVILLE NC	30	20.0	10.0	3.3	53.3	13.3
6	HAMPTON	225	30.2	1.8	0.4	66.7	0.9
6	RICHMOND	36	11.1	0.0	2.8	50.0	36.1
6	SALISBURY	79	20.3	24.1	3.8	43.0	8.9
7	ATLANTA	29	37.9	0.0	0.0	17.2	44.8 *
7	CHARLESTON	65	29.2	6.2	0.0	64.6	0.0
7	COLUMBIA SC	34	17.6	5.9	2.9	73.5	0.0
7	TUSKEGEE	39	20.5	5.1	2.6	33.3	38.5
8	BAY PINES	159	6.9	10.7	11.3	29.6	41.5 *
8	GAINESVILLE	22	36.4	0.0	4.5	45.5	13.6
8	MIAMI	73	30.1	11.0	1.4	26.0	31.5
8	TAMPA	253	18.6	9.5	11.1	36.4	24.5

TABLE 6-12A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
9	LOUISVILLE	197	11.2	2.0	1.5	35.0	50.3 *
9	MEMPHIS	422	22.7	3.8	3.3	33.6	36.5
9	MOUNTAIN HOME	47	19.1	2.1	4.3	59.6	14.9
9	NASHVILLE	95	20.0	1.1	0.0	17.9	61.1 *
10	CINCINNATI	53	24.5	5.7	0.0	69.8	0.0
10	CLEVELAND	251	14.4	3.2	1.2	75.2	6.0
10	COLUMBUS OPC	12	25.0	8.3	0.0	58.3	8.3
11	ANN ARBOR HCS	21	38.1	14.3	9.5	33.3	4.8
11	BATTLE CREEK	38	2.6	2.6	2.6	50.0	42.1 *
11	INDIANAPOLIS	46	19.6	4.3	2.2	50.0	23.9
11	N. INDIANA	65	13.8	10.8	6.2	50.8	18.5
12	CHICAGO WS	17	23.5	0.0	5.9	47.1	23.5
12	HINES	22	36.4	9.1	0.0	9.1	45.5 *
12	MADISON	54	42.6	20.4	1.9	24.1	11.1
12	MILWAUKEE	309	25.9	5.2	5.8	51.1	12.0
12	TOMAH	140	34.3	12.9	2.9	49.3	0.7
15	KANSAS CITY	61	9.8	1.6	1.6	82.0	4.9
15	SAINT LOUIS	117	12.8	6.0	5.1	36.8	39.3
16	HOUSTON	62	19.4	0.0	4.8	61.3	14.5
16	JACKSON	123	35.5	22.3	3.3	35.5	3.3
16	LITTLE ROCK	108	23.1	3.7	0.9	72.2	0.0
16	NEW ORLEANS	215	27.6	13.6	5.1	47.7	6.1
16	OKLAHOMA CITY	13	38.5	38.5	0.0	7.7	15.4
16	SHREVEPORT	72	8.3	4.2	4.2	40.3	43.1 *
17	CENT. TEXAS HCS	28	10.7	3.6	0.0	82.1	3.6
17	DALLAS	90	38.2	12.4	4.5	2.2	42.7 *
18	EL PASO OPC	32	15.6	6.3	3.1	62.5	12.5
18	NEW MEXICO HCS	188	21.3	10.6	6.9	42.0	19.1
18	PHOENIX	346	5.8	3.5	0.9	37.0	52.9 *
18	PRESCOTT	59	11.9	3.4	0.0	84.7	0.0
18	TUCSON	88	18.2	6.8	6.8	65.9	2.3
19	SALT LAKE CITY	183	30.6	3.8	4.4	55.7	5.5
19	SHERIDAN	104	11.5	2.9	3.8	58.7	23.1

TABLE 6-12A. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
20	AMERICAN LAKE	5	40.0	40.0	0.0	20.0	0.0
20	PORTLAND	297	12.2	8.8	2.0	71.3	5.7
20	SEATTLE	98	30.6	33.7	20.4	15.3	0.0
20	WALLA WALLA	69	23.2	2.9	1.4	71.0	1.4
21	CENTRAL CA HCS	94	33.0	8.5	1.1	13.8	43.6 *
21	NORTHERN CA HCS	193	21.8	9.8	3.6	40.9	23.8
21	PALO ALTO	222	19.8	3.6	2.3	34.7	39.6 *
21	SAN FRANCISCO	365	19.5	4.1	3.6	41.4	31.5
22	GREATER LA	2,202	12.9	4.0	9.8	42.5	30.8
22	LOMA LINDA	6	0.0	0.0	0.0	16.7	83.3 *
22	LONG BEACH	585	11.8	3.8	6.5	47.0	30.9
22	SAN DIEGO	270	11.9	4.4	6.7	64.1	13.0
22	SO NEVADA HCS	657	14.8	4.4	3.2	65.9	11.7
23	FT. MEADE	160	5.0	0.6	1.3	13.1	80.0 *
23	OMAHA	34	17.6	2.9	2.9	38.2	38.2
23	ST CLOUD	78	20.5	12.8	6.4	43.6	16.7
	ALL SITES	11,390	18.1	5.6	4.9	47.6	23.8
	SITE AVERAGE	142	21.8	7.3	3.1	46.9	20.9
	SITE STD. DEV.	266	11.9	8.0	3.4	20.3	18.5

BLANK

TABLE 6-12B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	BEDFORD	26	46.2	11.5	0.0	3.8	38.5
1	BOSTON	50	60.0	14.0	2.0	20.0	4.0
1	NORTHAMPTON	423	30.3	2.4	1.7	50.4	15.4
1	PROVIDENCE	30	26.7	6.7	0.0	43.3	23.3
1	WEST HAVEN	148	16.9	4.1	6.8	43.9	28.4
1	WHITE RIVER JCT	6	0.0	16.7	0.0	50.0	33.3
2	ALBANY	60	28.3	8.3	0.0	31.7	31.7
2	CANANDAIGUA	29	20.7	0.0	3.4	24.1	51.7 *
3	EAST ORANGE	71	7.0	0.0	0.0	73.2	19.7
3	NORTHPORT	79	45.6	3.8	3.8	41.8	5.1
4	COATESVILLE	85	2.4	0.0	1.2	74.1	22.4
4	ERIE	20	25.0	15.0	0.0	60.0	0.0
4	PHILADELPHIA	59	0.0	1.7	0.0	40.7	57.6 *
4	PITTSBURGH	60	11.7	1.7	8.3	66.7	11.7
4	WILKES-BARRE	35	17.1	2.9	0.0	74.3	5.7
5	BALTIMORE	40	10.0	0.0	2.5	82.5	5.0
5	MARTINSBURG	28	25.0	14.3	0.0	53.6	7.1
5	PERRY POINT	47	14.9	6.4	0.0	70.2	8.5
5	WASHINGTON DC	37	5.4	2.7	0.0	45.9	45.9 *
6	FAYETTEVILLE NC	30	23.3	6.7	3.3	53.3	13.3
6	HAMPTON	225	16.4	0.4	0.9	80.0	2.2
6	RICHMOND	36	11.1	2.8	2.8	47.2	36.1
6	SALISBURY	79	17.7	15.2	2.5	45.6	19.0
7	ATLANTA	29	0.0	0.0	3.4	27.6	69.0 *
7	CHARLESTON	65	20.0	10.8	0.0	67.7	1.5
7	COLUMBIA SC	34	17.6	5.9	2.9	73.5	0.0
7	TUSKEGEE	39	25.6	2.6	10.3	25.6	35.9

TABLE 6-12B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
8	BAY PINES	159	6.3	6.9	6.9	35.8	44.0
8	GAINESVILLE	22	22.7	0.0	4.5	54.5	18.2
8	MIAMI	73	21.9	5.5	0.0	27.4	45.2 *
8	TAMPA	253	11.1	8.3	9.5	38.3	32.8
9	LOUISVILLE	197	11.2	1.5	2.0	28.9	56.3 *
9	MEMPHIS	422	17.1	3.1	1.2	33.6	45.0 *
9	MOUNTAIN HOME	47	14.9	6.4	4.3	53.2	21.3
9	NASHVILLE	95	6.3	1.1	0.0	20.0	72.6 *
10	CINCINNATI	53	9.4	0.0	0.0	90.6	0.0
10	CLEVELAND	251	12.8	0.8	1.2	75.6	9.6
10	COLUMBUS OPC	12	0.0	0.0	8.3	58.3	33.3
11	ANN ARBOR HCS	21	47.6	28.6	4.8	14.3	4.8
11	BATTLE CREEK	38	13.2	2.6	2.6	31.6	50.0 *
11	INDIANAPOLIS	46	17.4	2.2	6.5	45.7	28.3
11	N. INDIANA	65	15.4	6.2	4.6	50.8	23.1
12	CHICAGO WS	17	41.2	17.6	17.6	17.6	5.9
12	HINES	22	31.8	13.6	0.0	9.1	45.5 *
12	MADISON	54	18.5	16.7	1.9	38.9	24.1
12	MILWAUKEE	309	11.0	3.2	4.9	60.8	20.1
12	TOMAH	140	13.6	10.0	4.3	70.0	2.1
15	KANSAS CITY	61	8.2	0.0	3.3	83.6	4.9
15	SAINT LOUIS	117	11.1	5.1	0.9	32.5	50.4 *
16	HOUSTON	62	9.7	1.6	4.8	64.5	19.4
16	JACKSON	123	28.1	11.6	0.8	56.2	3.3
16	LITTLE ROCK	108	19.4	13.9	0.9	65.7	0.0
16	NEW ORLEANS	215	15.9	9.3	2.8	60.3	11.7
16	OKLAHOMA CITY	13	15.4	61.5	0.0	15.4	7.7
16	SHREVEPORT	72	2.8	4.2	0.0	47.2	45.8 *
17	CENT. TEXAS HCS	28	25.0	10.7	0.0	53.6	10.7
17	DALLAS	90	25.8	9.0	2.2	7.9	55.1 *

TABLE 6-12B. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
18	EL PASO OPC	32	3.1	0.0	6.3	68.8	21.9
18	NEW MEXICO HCS	188	9.0	10.6	4.8	48.4	27.1
18	PHOENIX	346	12.1	6.9	1.4	28.6	50.9 *
18	PRESCOTT	59	18.6	0.0	0.0	81.4	0.0
18	TUCSON	88	23.9	9.1	1.1	63.6	2.3
19	SALT LAKE CITY	183	25.1	2.2	3.3	60.7	8.7
19	SHERIDAN	104	22.1	3.8	2.9	49.0	22.1
20	AMERICAN LAKE	5	20.0	20.0	0.0	40.0	20.0
20	PORTLAND	297	7.8	8.8	5.4	72.0	6.1
20	SEATTLE	98	73.5	1.0	2.0	23.5	0.0
20	WALLA WALLA	69	15.9	2.9	1.4	75.4	4.3
21	CENTRAL CA HCS	94	31.9	9.6	2.1	18.1	38.3
21	NORTHERN CA HCS	193	37.3	12.4	2.1	27.5	20.7
21	PALO ALTO	222	26.1	5.9	1.4	39.2	27.5
21	SAN FRANCISCO	365	37.3	3.8	2.7	24.1	32.1
22	GREATER LA	2,202	18.9	3.8	7.1	36.4	33.7
22	LOMA LINDA	6	16.7	0.0	0.0	16.7	66.7 *
22	LONG BEACH	585	10.6	2.1	3.1	52.3	32.0
22	SAN DIEGO	270	15.2	4.8	3.0	61.5	15.6
22	SO NEVADA HCS	657	9.9	4.3	2.4	68.0	15.4
23	FT. MEADE	160	11.3	1.9	3.1	7.5	76.3 *
23	OMAHA	34	5.9	0.0	0.0	50.0	44.1
23	ST CLOUD	78	19.2	14.1	2.6	47.4	16.7
	ALL SITES	11,390	17.9	5.0	3.6	46.8	26.7
	SITE AVERAGE	142	18.8	6.8	2.7	47.2	24.6
	SITE STD. DEV.	266	13.1	8.5	3.0	21.0	19.7

BLANK

TABLE 6-13. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	26	96.0	17.4	*	61.5	
1	BOSTON	50	68.8	63.6		60.0	
1	NORTHAMPTON	423	87.5	64.0		84.9	
1	PROVIDENCE	30	66.7	60.0		56.7	
1	WEST HAVEN	148	75.3	64.5		67.6	
1	WHITE RIVER JCT	6	66.7	50.0		33.3	*
2	ALBANY	60	80.0	35.6	*	60.0	
2	CANANDAIGUA	29	100.0	69.2		82.8	
3	EAST ORANGE	71	87.3	75.0		83.1	
3	NORTHPORT	79	77.2	66.1		51.9	
4	COATESVILLE	85	75.3	77.8		62.4	
4	ERIE	20	65.0	23.1	*	30.0	*
4	PHILADELPHIA	59	67.8	38.9	*	33.9	*
4	PITTSBURGH	60	76.7	69.6		61.7	
4	WILKES-BARRE	35	57.1	40.0	*	48.6	
5	BALTIMORE	40	70.0	89.3		70.0	
5	MARTINSBURG	28	82.1	43.5		82.1	
5	PERRY POINT	47	93.6	81.8		87.2	
5	WASHINGTON DC	37	51.4	62.5		19.4	*
6	FAYETTEVILLE NC	30	93.3	70.4		46.7	
6	HAMPTON	225	67.6	87.9		66.7	
6	RICHMOND	36	44.4	50.0		38.9	
6	SALISBURY	79	93.7	78.6		87.3	
7	ATLANTA	29	65.5	77.8		31.0	*
7	CHARLESTON	65	89.2	38.6	*	87.7	
7	COLUMBIA SC	34	61.8	81.0		58.8	
7	TUSKEGEE	39	87.2	73.5		69.2	
8	BAY PINES	159	83.8	69.3		49.7	
8	GAINESVILLE	22	57.1	66.7		40.9	
8	MIAMI	73	71.0	40.8	*	42.5	
8	TAMPA	253	89.5	37.2	*	45.8	
9	LOUISVILLE	197	96.4	91.6		95.9	
9	MEMPHIS	422	85.9	59.9		55.7	
9	MOUNTAIN HOME	47	95.7	82.2		74.5	
9	NASHVILLE	95	93.7	73.7		35.8	
10	CINCINNATI	53	77.4	95.1		64.2	
10	CLEVELAND	251	81.7	73.7		75.7	
10	COLUMBUS OPC	12	75.0	88.9		50.0	
11	ANN ARBOR HCS	21	76.2	93.8		76.2	
11	BATTLE CREEK	38	71.1	45.8		60.5	
11	INDIANAPOLIS	46	91.3	26.3	*	34.8	
11	N. INDIANA	65	89.2	81.0		83.1	
12	CHICAGO WS	17	58.8	70.0		52.9	
12	HINES	22	100.0	70.0		95.5	
12	MADISON	54	83.3	84.4		55.6	
12	MILWAUKEE	309	79.5	48.1		39.2	
12	TOMAH	140	75.7	67.9		17.1	*
15	KANSAS CITY	61	95.1	53.6		91.8	
15	SAINT LOUIS	117	82.9	77.3		59.8	

TABLE 6-13. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	HOUSTON	62	53.2	65.6		41.9	
16	JACKSON	123	86.2	98.1		85.4	
16	LITTLE ROCK	108	91.7	84.8		91.7	
16	NEW ORLEANS	215	83.7	78.5		57.7	
16	OKLAHOMA CITY	13	58.3	71.4		53.8	
16	SHREVEPORT	72	94.4	83.8		75.0	
17	CENT. TEXAS HCS	28	60.7	33.3	*	57.1	
17	DALLAS	90	73.6	45.6		47.2	
18	EL PASO OPC	32	54.8	17.6	*	46.9	
18	NEW MEXICO HCS	188	96.5	81.1		83.5	
18	PHOENIX	346	52.0	33.1	*	29.2	*
18	PRESCOTT	59	76.3	33.3	*	76.3	
18	TUCSON	88	75.0	74.2		61.4	
19	SALT LAKE CITY	183	64.1	81.0		46.4	
19	SHERIDAN	104	58.3	38.2	*	33.7	*
20	AMERICAN LAKE	5	20.0	100.0		0.0	*
20	PORTLAND	297	41.5	28.4	*	29.7	*
20	SEATTLE	98	70.4	62.7		63.3	
20	WALLA WALLA	69	88.4	42.4		27.5	*
21	CENTRAL CA HCS	94	20.4	27.8	*	14.9	*
21	NORTHERN CA HCS	193	47.4	65.6		42.0	
21	PALO ALTO	222	59.4	76.3		48.2	
21	SAN FRANCISCO	365	85.4	72.7		63.0	
22	GREATER LA	2,202	79.4	48.2		48.5	
22	LOMA LINDA	6	50.0	50.0		16.7	*
22	LONG BEACH	585	77.3	66.6		69.7	
22	SAN DIEGO	270	77.0	79.4		60.0	
22	SO NEVADA HCS	657	49.4	56.8		30.1	*
23	FT. MEADE	160	88.1	64.2		29.4	*
23	OMAHA	34	93.9	93.5		85.3	
23	ST CLOUD	78	74.4	31.3	*	30.8	*
	ALL SITES	11,390	75.3	61.7		54.2	
	SITE AVERAGE	142	74.5	62.9		55.8	
	SITE STD. DEV.	266	17.1	20.8		21.7	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 6-14. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	26	84.0	14.3	*	46.2	
1	BOSTON	50	36.0	52.9		34.0	
1	NORTHAMPTON	423	61.9	59.1		59.8	
1	PROVIDENCE	30	65.5	47.4		63.3	
1	WEST HAVEN	148	61.2	65.9		56.8	
1	WHITE RIVER JCT	6	66.7	50.0		33.3	
2	ALBANY	60	59.3	35.5	*	41.7	
2	CANANDAIGUA	29	100.0	70.4		82.8	
3	EAST ORANGE	71	84.5	77.6		77.5	
3	NORTHPORT	79	53.2	87.8		34.2	
4	COATESVILLE	85	77.6	77.8		64.7	
4	ERIE	20	55.6	28.6	*	20.0	*
4	PHILADELPHIA	59	70.7	50.0		47.5	
4	PITTSBURGH	60	76.7	63.0		63.3	
4	WILKES-BARRE	35	20.0	71.4		20.0	*
5	BALTIMORE	40	80.0	93.8		77.5	
5	MARTINSBURG	28	75.0	52.4		75.0	
5	PERRY POINT	47	72.3	85.3		68.1	
5	WASHINGTON DC	37	86.5	68.8		58.3	
6	FAYETTEVILLE NC	30	76.7	52.4		33.3	
6	HAMPTON	225	71.5	75.0		69.8	
6	RICHMOND	36	72.2	41.7		55.6	
6	SALISBURY	79	83.5	77.0		75.9	
7	ATLANTA	29	82.8	54.2		44.8	
7	CHARLESTON	65	89.2	38.6	*	87.7	
7	COLUMBIA SC	34	55.9	68.4		52.9	
7	TUSKEGEE	39	82.1	71.9		64.1	
8	BAY PINES	159	66.7	66.3		34.0	
8	GAINESVILLE	22	19.0	100.0		18.2	*
8	MIAMI	73	44.1	43.3		26.0	*
8	TAMPA	253	72.9	40.5	*	38.7	
9	LOUISVILLE	197	92.4	90.6		92.4	
9	MEMPHIS	422	84.5	61.1		58.1	
9	MOUNTAIN HOME	47	83.0	86.8		66.0	
9	NASHVILLE	95	86.2	73.2		31.6	
10	CINCINNATI	53	75.5	97.5		62.3	
10	CLEVELAND	251	74.1	76.3		67.3	
10	COLUMBUS OPC	12	75.0	87.5		58.3	
11	ANN ARBOR HCS	21	61.9	84.6		61.9	
11	BATTLE CREEK	38	81.6	51.7		68.4	
11	INDIANAPOLIS	46	75.6	19.4	*	21.7	*
11	N. INDIANA	65	60.9	84.6		56.9	
12	CHICAGO WS	17	70.6	83.3		64.7	
12	HINES	22	90.0	68.8		86.4	
12	MADISON	54	35.2	77.8		16.7	*
12	MILWAUKEE	309	80.7	48.8		40.1	
12	TOMAH	140	38.1	73.6		7.1	*
15	KANSAS CITY	61	80.3	47.8		77.0	
15	SAINT LOUIS	117	88.0	81.6		64.1	

TABLE 6-14. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %	Follow-Up Plan** %
16	HOUSTON	62	58.1	71.4	46.8
16	JACKSON	123	80.5	93.9	80.5
16	LITTLE ROCK	108	75.0	87.7	75.0
16	NEW ORLEANS	215	76.3	77.6	52.1
16	OKLAHOMA CITY	13	53.8	71.4	53.8
16	SHREVEPORT	72	93.1	83.1	75.0
17	CENT. TEXAS HCS	28	60.7	40.0 *	57.1
17	DALLAS	90	73.0	42.4	55.1
18	EL PASO OPC	32	25.0	28.6 *	25.0 *
18	NEW MEXICO HCS	188	94.1	80.5	81.4
18	PHOENIX	346	29.9	33.0 *	14.7 *
18	PRESCOTT	59	71.2	38.1 *	71.2
18	TUCSON	88	67.0	74.1	54.5
19	SALT LAKE CITY	183	30.1	85.5	23.5 *
19	SHERIDAN	104	16.7	31.3 *	10.6 *
20	AMERICAN LAKE	5	40.0	100.0	20.0 *
20	PORTLAND	297	36.4	29.0 *	26.7 *
20	SEATTLE	98	55.1	73.6	50.0
20	WALLA WALLA	69	72.5	32.7 *	14.5 *
21	CENTRAL CA HCS	94	16.1	21.4 *	9.6 *
21	NORTHERN CA HCS	193	61.7	66.1	56.5
21	PALO ALTO	222	58.6	75.6	48.2
21	SAN FRANCISCO	365	84.3	72.9	60.5
22	GREATER LA	2,202	81.1	47.5	50.0
22	LOMA LINDA	6	100.0	20.0 *	50.0
22	LONG BEACH	585	71.7	67.6	65.5
22	SAN DIEGO	270	79.6	76.3	63.7
22	SO NEVADA HCS	657	34.8	45.7	20.5 *
23	FT. MEADE	160	26.2	75.0	6.3 *
23	OMAHA	34	58.8	95.0	50.0
23	ST CLOUD	78	49.4	45.8	17.9 *
	ALL SITES	11,390	67.8	61.5	49.1
	SITE AVERAGE	142	65.8	63.2	50.2
	SITE STD. DEV.	266	20.8	21.7	22.0

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 6-15. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	26	96.0	18.2	*	53.8	
1	BOSTON	50	44.0	45.5		44.0	
1	NORTHAMPTON	423	61.0	38.2		58.6	
1	PROVIDENCE	30	65.5	46.7		60.0	
1	WEST HAVEN	148	79.2	58.2		75.0	
1	WHITE RIVER JCT	6	100.0	66.7		33.3	
2	ALBANY	60	81.7	62.2		63.3	
2	CANANDAIGUA	29	65.4	37.5		41.4	
3	EAST ORANGE	71	77.5	72.7		71.8	
3	NORTHPORT	79	44.3	60.6		41.8	
4	COATESVILLE	85	34.1	92.6		29.4	
4	ERIE	20	65.0	66.7		55.0	
4	PHILADELPHIA	59	38.6	50.0		16.9	*
4	PITTSBURGH	60	58.3	54.3		50.0	
4	WILKES-BARRE	35	45.7	62.5		42.9	
5	BALTIMORE	40	65.0	92.3		62.5	
5	MARTINSBURG	28	78.6	33.3		75.0	
5	PERRY POINT	47	100.0	91.5		95.7	
5	WASHINGTON DC	37	44.4	53.3		24.3	*
6	FAYETTEVILLE NC	30	76.7	39.1		20.0	*
6	HAMPTON	225	48.0	64.8		48.0	
6	RICHMOND	36	30.3	20.0	*	11.1	*
6	SALISBURY	79	67.1	68.0		58.2	
7	ATLANTA	29	20.7	66.7		13.8	*
7	CHARLESTON	65	93.8	31.7	*	93.8	
7	COLUMBIA SC	34	85.3	82.1		82.4	
7	TUSKEGEE	39	74.4	72.4		71.8	
8	BAY PINES	159	67.2	52.8		34.0	
8	GAINESVILLE	22	45.0	88.9		40.9	
8	MIAMI	73	54.9	36.8		41.1	
8	TAMPA	253	81.1	39.0		45.5	
9	LOUISVILLE	197	87.1	91.1		84.8	
9	MEMPHIS	422	57.3	38.0		44.8	
9	MOUNTAIN HOME	47	93.6	75.0		72.3	
9	NASHVILLE	95	27.3	41.2		8.4	*
10	CINCINNATI	53	52.8	89.3		49.1	
10	CLEVELAND	251	62.8	76.0		54.2	
10	COLUMBUS OPC	12	41.7	75.0		33.3	
11	ANN ARBOR HCS	21	100.0	81.0		100.0	
11	BATTLE CREEK	38	77.8	50.0		42.1	
11	INDIANAPOLIS	46	82.6	10.8	*	23.9	*
11	N. INDIANA	65	46.9	66.7		32.3	
12	CHICAGO WS	17	35.3	50.0		29.4	
12	HINES	22	76.2	60.0		72.7	
12	MADISON	54	84.9	88.6		66.7	
12	MILWAUKEE	309	59.0	40.6		32.4	
12	TOMAH	140	68.6	72.9		58.6	
15	KANSAS CITY	61	9.8	50.0		9.8	*
15	SAINT LOUIS	117	62.1	40.6		50.4	

TABLE 6-15. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	HOUSTON	62	40.3	33.3		37.1	
16	JACKSON	123	58.5	95.8		57.4	
16	LITTLE ROCK	108	78.7	95.1		78.7	
16	NEW ORLEANS	215	68.4	79.7		51.4	
16	OKLAHOMA CITY	13	100.0	69.2		100.0	
16	SHREVEPORT	72	43.1	66.7		33.3	
17	CENT. TEXAS HCS	28	60.7	20.0	*	53.6	
17	DALLAS	90	94.1	47.8		71.9	
18	EL PASO OPC	32	60.0	11.1	*	56.3	
18	NEW MEXICO HCS	188	80.0	68.5		68.1	
18	PHOENIX	346	27.5	36.1		19.9	*
18	PRESCOTT	59	83.1	36.7		83.1	
18	TUCSON	88	78.4	76.8		70.5	
19	SALT LAKE CITY	183	59.9	69.7		48.1	
19	SHERIDAN	104	67.0	46.8		50.0	
20	AMERICAN LAKE	5	100.0	50.0		60.0	
20	PORTLAND	297	45.4	47.5		32.1	
20	SEATTLE	98	94.8	64.1		90.8	
20	WALLA WALLA	69	81.2	27.3	*	26.1	*
21	CENTRAL CA HCS	94	16.1	0.0	*	13.8	*
21	NORTHERN CA HCS	193	52.4	52.6		45.6	
21	PALO ALTO	222	60.6	54.4		52.3	
21	SAN FRANCISCO	365	63.6	68.7		47.4	
22	GREATER LA	2,202	41.5	38.0		29.2	
22	LOMA LINDA	6	80.0	0.0	*	0.0	*
22	LONG BEACH	585	61.6	69.1		55.0	
22	SAN DIEGO	270	50.6	80.2		40.0	
22	SO NEVADA HCS	657	36.1	47.1		23.0	*
23	FT. MEADE	160	93.8	58.0		28.8	
23	OMAHA	34	55.9	94.4		44.1	
23	ST CLOUD	78	61.5	8.3	*	37.2	
	ALL SITES	11,390	56.1	55.7		43.5	
	SITE AVERAGE	142	63.9	55.9		49.1	
	SITE STD. DEV.	266	21.6	23.4		22.7	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 6-16. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	25	68.0	76.0	20.0
1	BOSTON	40	95.0	20.0 *	75.0 *
1	NORTHAMPTON	415	98.3	57.3	41.9
1	PROVIDENCE	28	89.3	35.7	53.6
1	WEST HAVEN	149	93.3	79.2	17.4
1	WHITE RIVER JCT	6	33.3	16.7 *	33.3
2	ALBANY	59	79.7	57.6	33.9
2	CANANDAIGUA	31	83.9	38.7	48.4
3	EAST ORANGE	66	93.9	27.3 *	68.2 *
3	NORTHPORT	78	78.2	66.7	21.8
4	COATESVILLE	84	82.1	16.7 *	69.0 *
4	ERIE	19	63.2	10.5 *	52.6
4	PHILADELPHIA	56	64.3	26.8 *	48.2
4	PITTSBURGH	53	90.6	26.4 *	64.2 *
4	WILKES-BARRE	29	89.7	75.9	17.2
5	BALTIMORE	39	97.4	69.2	30.8
5	MARTINSBURG	28	100.0	17.9 *	82.1 *
5	PERRY POINT	47	95.7	51.1	46.8
5	WASHINGTON DC	36	69.4	83.3	13.9
6	FAYETTEVILLE NC	30	56.7	6.7 *	56.7
6	HAMPTON	205	99.5	31.2	68.8 *
6	RICHMOND	30	80.0	50.0	40.0
6	SALISBURY	78	92.3	33.3	60.3 *
7	ATLANTA	27	55.6	48.1	22.2
7	CHARLESTON	63	100.0	47.6	52.4
7	COLUMBIA SC	33	97.0	45.5	51.5
7	TUSKEGEE	38	92.1	68.4	26.3
8	BAY PINES	138	76.1	58.0	29.7
8	GAINESVILLE	12	75.0	50.0	25.0
8	MIAMI	61	67.2	32.8	39.3
8	TAMPA	243	64.2	28.8	42.8
9	LOUISVILLE	197	98.5	55.8	43.1
9	MEMPHIS	411	75.9	36.7	46.0
9	MOUNTAIN HOME	47	83.0	42.6	48.9
9	NASHVILLE	91	41.8	20.9 *	34.1
10	CINCINNATI	53	90.6	88.7	9.4
10	CLEVELAND	230	92.6	76.5	20.0
10	COLUMBUS OPC	12	83.3	83.3	16.7
11	ANN ARBOR HCS	21	100.0	81.0	19.0
11	BATTLE CREEK	36	83.3	58.3	33.3
11	INDIANAPOLIS	44	45.5	47.7	11.4
11	N. INDIANA	62	90.3	25.8 *	66.1 *
12	CHICAGO WS	14	92.9	71.4	21.4
12	HINES	21	95.2	76.2	23.8
12	MADISON	51	80.4	51.0	33.3
12	MILWAUKEE	294	56.5	48.3	26.5
12	TOMAH	126	70.6	39.7	36.5

TABLE 6-16. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
15	KANSAS CITY	60	98.3	33.3	65.0 *
15	SAINT LOUIS	117	82.1	35.9	49.6
16	HOUSTON	53	86.8	28.3	62.3 *
16	JACKSON	123	99.2	55.3	43.9
16	LITTLE ROCK	108	100.0	90.7	9.3
16	NEW ORLEANS	215	73.5	57.2	26.5
16	OKLAHOMA CITY	13	100.0	61.5	38.5
16	SHREVEPORT	70	82.9	51.4	37.1
17	CENT. TEXAS HCS	28	96.4	28.6	67.9 *
17	DALLAS	87	75.9	83.9	12.6
18	EL PASO OPC	26	92.3	42.3	53.8
18	NEW MEXICO HCS	167	92.8	43.7	50.9
18	PHOENIX	228	66.2	39.5	40.8
18	PRESCOTT	56	100.0	35.7	64.3 *
18	TUCSON	81	86.4	58.0	32.1
19	SALT LAKE CITY	168	79.2	47.0	39.3
19	SHERIDAN	80	70.0	48.8	33.8
20	AMERICAN LAKE	5	60.0	60.0	20.0
20	PORTLAND	184	80.4	52.2	35.9
20	SEATTLE	94	95.7	57.4	38.3
20	WALLA WALLA	66	43.9	62.1	12.1
21	CENTRAL CA HCS	33	81.8	36.4	51.5
21	NORTHERN CA HCS	174	93.7	30.5	63.2 *
21	PALO ALTO	198	88.9	44.4	47.0
21	SAN FRANCISCO	356	77.0	45.2	38.8
22	GREATER LA	1,976	67.4	56.7	26.6
22	LOMA LINDA	6	50.0	50.0	16.7
22	LONG BEACH	534	91.2	41.2	52.6
22	SAN DIEGO	255	81.6	17.6 *	67.1 *
22	SO NEVADA HCS	424	68.4	20.5 *	53.5
23	FT. MEADE	87	65.5	42.5	35.6
23	OMAHA	34	91.2	82.4	11.8
23	ST CLOUD	67	64.2	47.8	28.4
	ALL SITES	10,129	78.9	47.5	39.3
	SITE AVERAGE	127	81.1	48.1	39.6
	SITE STD. DEV.	236	15.9	19.9	17.9

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

BLANK

TABLE 6-16V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	663	94.9	59.4	38.0
2	90	81.1	51.1	38.9
3	144	85.4	48.6	43.1
4	241	79.3	27.8	55.6
5	150	90.7	57.3	41.3
6	343	92.4	31.2	63.3
7	161	90.1	52.2	41.0
8	454	68.5	38.8	37.9
9	746	78.2	40.2	44.0
10	295	91.9	79.0	18.0
11	163	77.9	46.0	38.0
12	506	65.0	48.2	29.4
15	177	87.6	35.0	54.8
16	582	86.8	59.8	31.8
17	115	80.9	70.4	26.1
18	558	81.7	43.2	45.5
19	248	76.2	47.6	37.5
20	349	77.4	55.6	31.8
21	761	84.1	41.3	47.0
22	3,195	72.6	46.2	37.7
23	188	69.7	51.6	28.7
TOTAL	10,129	78.9	47.5	39.3
VISN AVERAGE	482	81.5	49.1	39.5
VISN STD.DEV	657	8.3	12.2	10.4

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 6-17. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	26	95.8	18.2	*	53.8	
1	BOSTON	50	94.0	38.3		86.0	
1	NORTHAMPTON	423	67.4	32.0		65.5	
1	PROVIDENCE	30	80.0	38.1		63.3	
1	WEST HAVEN	148	60.8	42.5		56.1	
1	WHITE RIVER JCT	6	83.3	50.0		66.7	
2	ALBANY	60	66.1	61.8		53.3	
2	CANANDAIGUA	29	42.9	44.4		24.1	*
3	EAST ORANGE	71	78.9	70.4		70.4	
3	NORTHPORT	79	55.7	30.2		50.6	
4	COATESVILLE	85	10.7	33.3		7.1	*
4	ERIE	20	45.0	55.6		35.0	
4	PHILADELPHIA	59	50.0	41.7		39.0	
4	PITTSBURGH	60	53.3	46.9		46.7	
4	WILKES-BARRE	35	54.3	52.6		54.3	
5	BALTIMORE	40	62.5	88.0		62.5	
5	MARTINSBURG	28	96.4	30.8		92.9	
5	PERRY POINT	47	100.0	95.7		95.7	
5	WASHINGTON DC	37	66.7	61.1		37.8	
6	FAYETTEVILLE NC	30	73.3	22.7	*	43.3	
6	HAMPTON	225	63.6	48.6		63.1	
6	RICHMOND	36	34.3	36.4		22.2	*
6	SALISBURY	79	85.9	60.0		81.0	
7	ATLANTA	29	17.2	50.0		17.2	*
7	CHARLESTON	65	100.0	32.3		100.0	
7	COLUMBIA SC	34	76.5	76.9		73.5	
7	TUSKEGEE	39	82.1	62.5		82.1	
8	BAY PINES	159	69.7	23.5	*	36.5	
8	GAINESVILLE	22	66.7	61.5		63.6	
8	MIAMI	73	51.5	33.3		42.5	
8	TAMPA	253	62.1	41.6		43.9	
9	LOUISVILLE	197	88.8	86.9		88.3	
9	MEMPHIS	422	72.2	34.1		64.5	
9	MOUNTAIN HOME	47	74.5	71.0		61.7	
9	NASHVILLE	95	17.7	33.3		8.4	*
10	CINCINNATI	53	62.3	100.0		62.3	
10	CLEVELAND	251	75.6	78.1		68.5	
10	COLUMBUS OPC	12	72.7	57.1		75.0	
11	ANN ARBOR HCS	21	100.0	90.5		100.0	
11	BATTLE CREEK	38	61.3	58.8		42.1	
11	INDIANAPOLIS	46	82.6	8.6	*	28.3	*
11	N. INDIANA	65	51.6	48.4		43.1	
12	CHICAGO WS	17	100.0	87.5		82.4	
12	HINES	22	81.0	56.3		77.3	
12	MADISON	54	96.3	76.5		79.6	
12	MILWAUKEE	309	61.9	44.8		45.0	
12	TOMAH	140	99.3	86.2		85.7	
15	KANSAS CITY	61	4.9	50.0		4.9	*
15	SAINT LOUIS	117	96.6	28.0		87.9	

TABLE 6-17. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	HOUSTON	62	53.2	34.4		46.8	
16	JACKSON	123	65.0	87.2		64.2	
16	LITTLE ROCK	108	90.7	95.9		90.7	
16	NEW ORLEANS	215	65.6	74.3		49.8	
16	OKLAHOMA CITY	13	61.5	87.5		61.5	
16	SHREVEPORT	72	25.0	72.2		20.8	*
17	CENT. TEXAS HCS	28	32.1	12.5	*	25.0	*
17	DALLAS	90	92.6	28.9		82.0	
18	EL PASO OPC	32	53.1	13.3	*	50.0	
18	NEW MEXICO HCS	188	82.6	65.1		71.3	
18	PHOENIX	346	27.7	32.9		19.9	*
18	PRESCOTT	59	78.0	43.5		78.0	
18	TUCSON	88	63.6	71.4		55.7	
19	SALT LAKE CITY	183	55.7	57.7		51.9	
19	SHERIDAN	104	51.0	52.2		36.5	
20	AMERICAN LAKE	5	100.0	33.3		100.0	
20	PORTLAND	297	50.2	45.3		42.6	
20	SEATTLE	98	81.6	58.2		80.6	
20	WALLA WALLA	69	73.9	7.8	*	33.3	
21	CENTRAL CA HCS	94	39.1	2.8	*	36.2	
21	NORTHERN CA HCS	193	63.2	62.5		59.1	
21	PALO ALTO	222	51.1	47.1		45.0	
21	SAN FRANCISCO	365	56.1	63.6		41.9	
22	GREATER LA	2,202	54.3	36.0		34.1	
22	LOMA LINDA	6	80.0	0.0	*	16.7	*
22	LONG BEACH	585	57.7	49.8		51.1	
22	SAN DIEGO	270	40.4	72.0		33.3	
22	SO NEVADA HCS	657	42.8	38.5		28.5	*
23	FT. MEADE	160	89.8	53.3		31.3	
23	OMAHA	34	64.7	66.7		50.0	
23	ST CLOUD	78	62.8	5.3	*	30.8	
	ALL SITES	11,390	60.0	49.7		47.9	
	SITE AVERAGE	142	65.6	50.6		54.4	
	SITE STD. DEV.	266	22.3	23.7		23.8	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 6-18. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	26	91.7	19.0	*	50.0	
1	BOSTON	50	26.0	23.1	*	22.0	
1	NORTHAMPTON	423	25.1	16.8	*	23.4	
1	PROVIDENCE	30	51.7	53.3		23.3	
1	WEST HAVEN	148	87.9	57.9		67.6	
1	WHITE RIVER JCT	6	100.0	83.3		33.3	
2	ALBANY	60	88.1	64.6		38.3	
2	CANANDAIGUA	29	48.1	38.5		20.7	
3	EAST ORANGE	71	77.5	74.5		71.8	
3	NORTHPORT	79	61.5	82.2		31.6	
4	COATESVILLE	85	3.5	66.7		2.4	*
4	ERIE	20	70.6	58.3		35.0	
4	PHILADELPHIA	59	47.4	51.9		15.3	
4	PITTSBURGH	60	78.3	68.1		56.7	
4	WILKES-BARRE	35	51.4	94.1		45.7	
5	BALTIMORE	40	100.0	95.0		92.5	
5	MARTINSBURG	28	39.3	54.5		21.4	
5	PERRY POINT	47	100.0	80.9		95.7	
5	WASHINGTON DC	37	56.8	57.1		24.3	
6	FAYETTEVILLE NC	30	70.0	61.9		10.0	*
6	HAMPTON	225	24.0	38.9		23.1	
6	RICHMOND	36	52.8	27.8	*	11.1	
6	SALISBURY	79	58.2	51.2		38.0	
7	ATLANTA	29	6.9	100.0		3.4	*
7	CHARLESTON	65	100.0	40.0		96.9	
7	COLUMBIA SC	34	100.0	100.0		94.1	
7	TUSKEGEE	39	84.6	71.0		61.5	
8	BAY PINES	159	22.9	0.0	*	3.1	*
8	GAINESVILLE	22	71.4	69.2		45.5	
8	MIAMI	73	47.9	26.7	*	31.5	
8	TAMPA	253	85.6	35.5		20.2	
9	LOUISVILLE	197	93.9	90.3		92.4	
9	MEMPHIS	422	72.9	40.7		32.9	
9	MOUNTAIN HOME	47	100.0	87.2		70.2	
9	NASHVILLE	95	11.4	77.8		2.1	*
10	CINCINNATI	53	86.8	89.1		60.4	
10	CLEVELAND	251	92.0	64.9		80.1	
10	COLUMBUS OPC	12	66.7	66.7		33.3	
11	ANN ARBOR HCS	21	95.2	100.0		95.2	
11	BATTLE CREEK	38	59.5	50.0		18.4	
11	INDIANAPOLIS	46	82.6	13.9	*	17.4	
11	N. INDIANA	65	37.5	52.2		10.8	
12	CHICAGO WS	17	68.8	45.5		5.9	*
12	HINES	22	66.7	69.2		50.0	
12	MADISON	54	88.9	75.0		59.3	
12	MILWAUKEE	309	62.1	45.5		24.9	
12	TOMAH	140	98.6	65.9		32.1	
15	KANSAS CITY	61	0.0		*	0.0	*
15	SAINT LOUIS	117	91.3	62.9		61.5	

TABLE 6-18. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
16	HOUSTON	62	32.3	47.4		14.5	
16	JACKSON	123	12.2	73.3		5.7	*
16	LITTLE ROCK	108	100.0	95.4		100.0	
16	NEW ORLEANS	215	48.8	70.2		30.2	
16	OKLAHOMA CITY	13	100.0	61.5		92.3	
16	SHREVEPORT	72	33.3	60.9		22.2	
17	CENT. TEXAS HCS	28	39.3	25.0	*	25.0	
17	DALLAS	90	86.4	64.9		77.5	
18	EL PASO OPC	32	100.0	43.8		25.0	
18	NEW MEXICO HCS	188	99.4	82.9		85.6	
18	PHOENIX	346	8.1	45.5		3.5	*
18	PRESCOTT	59	98.3	53.4		98.3	
18	TUCSON	88	95.5	75.0		73.9	
19	SALT LAKE CITY	183	72.1	64.9		45.9	
19	SHERIDAN	104	32.7	48.3		12.5	
20	AMERICAN LAKE	5	80.0	75.0		60.0	
20	PORTLAND	297	95.8	55.2		81.4	
20	SEATTLE	98	59.2	44.8		51.0	
20	WALLA WALLA	69	73.9	50.0		4.3	*
21	CENTRAL CA HCS	94	9.7	0.0	*	4.3	*
21	NORTHERN CA HCS	193	34.7	53.7		13.5	
21	PALO ALTO	222	17.0	31.4	*	6.8	*
21	SAN FRANCISCO	365	60.4	70.7		40.0	
22	GREATER LA	2,202	88.4	51.3		49.5	
22	LOMA LINDA	6	100.0	0.0	*	33.3	
22	LONG BEACH	585	79.9	56.8		67.4	
22	SAN DIEGO	270	83.7	79.5		57.8	
22	SO NEVADA HCS	657	18.2	29.5	*	3.0	*
23	FT. MEADE	160	90.9	55.1		35.6	
23	OMAHA	34	75.8	76.0		55.9	
23	ST CLOUD	78	15.4	100.0		1.3	*
	ALL SITES	11,390	64.5	57.3		40.3	
	SITE AVERAGE	142	64.3	58.2		40.4	
	SITE STD. DEV.	266	30.3	23.9		29.8	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 6-19. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		36.23%	71.43%	45.45%	38.55%	57.84%	66.90%	49.25%	
National Average		43.07%	66.09%	40.35%	36.77%	56.77%	62.41%	46.93%	
1	BEDFORD	-21.06%	0.00%	-14.64%	19.07%	-40.95% *	-48.65% *	23.75%	-0.46
1	BOSTON	-28.63% *	-25.26% *	-31.40% *	-17.32% *	-5.60%	-2.85%	-26.85% *	-0.98 *
1	NORTHAMPTON	0.50%	-15.94%	-15.39% *	6.58%	-19.33% *	-5.43%	8.23%	-0.14
1	PROVIDENCE	-11.35%	-14.60%	-3.33%	8.50%	-27.75%	-15.87%	-19.25%	-0.55
1	WEST HAVEN	0.00%	-4.10%	-14.85%	0.56%	0.00%	-1.37%	25.11%	0.16
2	ALBANY	-9.33%	-6.07%	5.87%	-2.70%	0.46%	-33.39% *	7.08%	-0.25
2	CANANDAIGUA	22.47%	25.20%	9.17%	3.27%	-11.58%	7.04%	19.36%	0.59
3	EAST ORANGE	42.48%	26.90%	35.05%	5.65%	15.74%	6.78%	-14.04% *	0.84
3	NORTHPORT	-1.63%	13.39%	0.00%	16.80%	-5.47%	-13.67%	34.86%	0.43
4	COATESVILLE	5.07%	-18.96%	4.26%	25.13%	43.66%	-5.53%	-25.05%	0.32
4	ERIE	-6.24%	-21.02%	1.65%	12.99%	8.64%	-38.78% *	-33.45% *	-0.49
4	PHILADELPHIA	-5.95%	-14.98%	-4.46%	6.46%	-4.88%	-26.03% *	-20.77% *	-0.45
4	PITTSBURGH	-26.88% *	18.79%	32.53%	17.97%	-7.58%	2.29%	-18.73%	0.02
4	WILKES-BARRE	-12.55%	18.46%	3.97%	5.99%	4.42%	-31.84% *	9.29%	-0.03
5	BALTIMORE	44.48%	34.18%	48.32%	21.55%	30.79%	22.87%	13.40%	1.58
5	PERRY POINT	28.18%	16.38%	24.03%	38.31%	32.07%	12.31%	1.38%	1.22
5	WASHINGTON	23.44%	11.96%	23.69%	13.38%	-10.61%	-9.81%	32.77%	0.72
6	FAYETTEVILLE, NC	-10.44%	0.04%	11.03%	5.48%	2.60%	17.24%	-48.86% *	-0.24
6	HAMPTON	-8.91%	-2.81%	7.86%	18.18%	6.81%	21.04%	-14.95% *	0.24
6	RICHMOND	-6.87%	-2.88%	1.79%	14.48%	-31.50%	-7.86%	0.57%	-0.15
6	SALISBURY	-5.05%	6.82%	16.61%	3.76%	9.08%	7.04%	-18.30% *	0.10
7	ATLANTA	-10.77%	12.84%	1.89%	27.08%	6.55%	9.44%	0.14%	0.40
7	CHARLESTON	-2.72%	-15.76%	5.46%	-2.25%	-28.22% *	-30.34% *	-2.55%	-0.50
7	COLUMBIA, SC	4.42%	15.70%	33.94%	39.27%	23.41%	11.46%	-1.34%	0.96
7	TUSKEGEE	12.06%	14.24%	12.03%	-8.31%	18.92%	7.60%	14.76%	0.51
8	BAY PINES	28.33%	-1.69%	-25.09% *	-24.05% *	-1.27%	4.44%	10.45%	0.04
8	GAINESVILLE	-0.63%	9.97%	10.26%	-19.19%	40.40%	4.09%	-11.27%	0.15
8	MIAMI	-18.92% *	-9.12%	-12.24%	-11.28%	-21.98% *	-36.95% *	-17.16% *	-0.93 *
8	TAMPA	-2.48%	-19.17%	-9.46%	-4.22%	-17.03% *	-24.52% *	-15.27% *	-0.60
9	LOUISVILLE	-0.62%	26.73%	-1.36%	-14.83% *	32.97%	24.75%	6.99%	0.47
9	MEMPHIS	-8.71%	-16.52%	-3.10%	0.00%	-19.72% *	-6.05%	-12.47% *	-0.43
9	MOUNTAIN HOME	2.72%	14.23%	6.89%	13.63%	17.30%	18.61%	-2.74%	0.54
9	NASHVILLE	15.91%	-7.27%	9.03%	22.71%	-26.06%	7.26%	-26.81% *	0.07
10	CINCINNATI	2.01%	-0.18%	-1.90%	-1.10%	27.31%	26.48%	41.82%	0.79
10	CLEVELAND	12.90%	5.52%	9.32%	-16.05% *	20.95%	8.35%	26.04%	0.50
10	COLUMBUS OPC	-15.73%	-29.29%	-22.36%	-38.40%	7.89%	15.77%	30.02%	-0.32

TABLE 6-19. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		36.23%	71.43%	45.45%	38.55%	57.84%	66.90%	49.25%	
National Average		43.07%	66.09%	40.35%	36.77%	56.77%	62.41%	46.93%	
11	ANN ARBOR	-32.57% *	-4.45%	-4.62%	-16.20%	22.63%	25.51%	30.16%	0.13
11	BATTLE CREEK	-13.16%	5.41%	15.64%	8.99%	-23.81% *	-51.88% *	2.26%	-0.41
11	INDIANAPOLIS	-16.00%	-21.08%	-16.00%	3.29%	-49.95% *	-40.88% *	2.01%	-0.89 *
11	N. INDIANA HCS	12.58%	11.72%	14.38%	6.90%	14.66%	15.17%	-17.19% *	0.42
12	CHICAGO	17.93%	3.36%	0.48%	-27.63% *	-4.63%	0.85%	13.15%	0.03
12	HINES	-6.24%	-32.89% *	-15.56%	-13.36%	3.94%	-0.21%	19.24%	-0.20
12	MADISON	1.21%	-2.41%	11.21%	-15.69% *	29.03%	16.05%	-0.49%	0.25
12	MILWAUKEE	-13.66% *	-14.95%	-12.37%	-11.08% *	-21.49% *	-17.00% *	0.00%	-0.61
12	TOMAH	1.60%	14.05%	13.17%	-5.68%	12.98%	-1.78%	-8.79%	0.13
15	KANSAS CITY	-11.91%	23.56%	29.19%	16.68%	-1.29%	-14.29% *	-13.09%	0.13
15	SAINT LOUIS	18.11%	5.16%	-13.49%	-21.22% *	-15.23%	14.97%	-11.30%	-0.15
16	HOUSTON	13.56%	9.41%	26.94%	10.22%	-18.24%	3.79%	-13.49%	0.23
16	JACKSON	-16.82% *	15.40%	20.08%	16.31%	36.20%	33.15%	9.02%	0.79
16	LITTLE ROCK	22.24%	11.73%	7.34%	1.54%	37.22%	18.29%	44.35%	1.14
16	NEW ORLEANS	-3.07%	3.78%	19.52%	-6.57%	21.75%	11.30%	8.66%	0.36
16	OKLAHOMA CITY	-35.50% *	13.22%	18.50%	-39.69% *	8.63%	12.31%	8.46%	-0.33
16	SHREVEPORT	4.17%	-13.72%	-16.77%	-2.62%	6.02%	18.29%	4.79%	0.12
17	CENTRAL TEXAS HCS	-16.11%	-19.50%	-23.27%	-18.73%	-50.16% *	-39.17% *	-4.01%	-1.18 *
17	DALLAS	9.26%	-9.56%	-2.70%	1.35%	-9.58%	-22.68% *	37.61%	0.18
18	EL PASO	-4.55%	-21.63%	2.12%	-14.75%	-44.38% *	-46.06% *	-16.78%	-1.04 *
18	NEW MEXICO HCS	14.67%	2.97%	9.63%	0.59%	14.21%	13.52%	-5.11%	0.40
18	PHOENIX	1.38%	-24.13% *	-29.89% *	-14.02% *	-20.12% *	-33.69% *	-11.74% *	-0.84 *
18	PRESCOTT	-10.57%	-7.65%	2.12%	6.83%	-27.60% *	-40.93% *	-19.67% *	-0.68 *
18	TUCSON	14.71%	7.99%	13.62%	9.22%	21.96%	4.62%	10.88%	0.66
19	SALT LAKE	10.95%	1.78%	9.81%	8.89%	13.38%	14.15%	-0.13%	0.49
19	SHERIDAN	16.47%	-11.04%	-5.94%	-14.13% *	-11.37%	-31.55% *	-7.20%	-0.40
20	PORTLAND	-1.68%	-29.66% *	-21.71% *	-19.39% *	-15.43% *	-36.76% *	14.16%	-0.68 *
20	SEATTLE	3.03%	4.55%	-2.52%	-9.91%	7.96%	-2.75%	4.39%	0.05
20	WALLA WALLA	13.58%	0.63%	19.98%	10.16%	-34.49% *	-29.00% *	8.49%	0.00
21	CENTRAL CALIFORNIA HCS	22.58%	1.45%	15.06%	-8.81%	-55.15% *	-40.56% *	-14.61% *	-0.57
21	N. CALIFORNIA HCS	12.19%	-1.15%	1.98%	-6.32%	-4.52%	-1.87%	-15.28% *	-0.09
21	PALO ALTO	10.20%	-3.95%	-11.93%	-9.48% *	0.88%	10.86%	-4.09%	0.01
21	SAN FRANCISCO	25.22%	7.81%	-14.64%	-19.69% *	14.71%	8.44%	-2.15%	0.19
22	GREATER LA	3.63%	-3.36%	-3.51%	-9.58% *	-16.56% *	-16.80% *	11.66%	-0.19
22	LOMA LINDA	-40.00%	-73.54% *	-45.38% *	-22.45%	-58.39%	-77.28%	-9.82%	-2.20 *
22	LONG BEACH	26.70%	3.83%	-17.60% *	-9.13% *	13.72%	0.00%	-9.56% *	0.14
22	SAN DIEGO	18.21%	1.70%	-2.12%	16.65%	23.27%	12.96%	-30.18% *	0.37
22	SO NEVADA HCS	2.40%	-21.53% *	-17.28% *	2.45%	-6.74%	-3.70%	-28.92% *	-0.43
23	FORT MEADE	9.61%	-12.34%	-7.49%	-24.74% *	1.35%	0.80%	-5.85%	-0.26
23	OMAHA	51.90%	15.01%	-30.59% *	-26.93% *	34.41%	22.72%	31.40%	0.86
23	ST CLOUD	4.22%	-9.41%	-7.95%	-9.74%	-60.27% *	-35.14% *	2.48%	-0.76 *

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*

^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

BLANK

TABLE 6-19V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH GPD PROGRAMS, OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	43.3%	69.7%	47.8%	42.1%	56.9%	61.2%	45.3%	
VA National Average	43.1%	66.1%	40.4%	36.8%	56.8%	62.4%	46.9%	
1	-7.2% *	-13.0% *	-18.3% *	5.0%	-12.4% *	0.0%	9.7%	-0.4
2	-6.3%	1.3%	4.2%	0.0%	0.0%	-16.1% *	10.4%	-0.2
3	19.2%	21.1%	17.2%	12.6%	11.2%	5.2%	5.7%	1.0
4	-13.7% *	-2.1%	2.7%	12.5%	3.5%	-14.3% *	-14.6% *	-0.4
5	25.9%	18.7%	26.4%	28.3%	25.0%	16.9%	14.1%	1.8
6	-12.1% *	0.0%	6.8%	16.0%	8.3%	23.4%	-15.6% *	0.2
7	-2.8%	2.2%	10.7%	12.5%	-1.3%	-2.4%	0.9%	0.1
8	4.4%	-8.4% *	-18.0% *	-13.5% *	-8.8% *	-6.6%	-2.4%	-0.6 *
9	-7.3% *	-2.2%	-3.3%	1.6%	6.3%	13.2%	-9.0%	-0.1
10	6.7%	4.5%	4.9%	-12.6% *	24.2%	18.3%	27.9%	0.8
11	-11.6% *	-1.2%	0.0%	3.9%	-13.4% *	-1.1%	0.0%	-0.4
12	-10.6% *	-5.2%	-4.8%	-9.0%	0.0%	-1.0%	-1.3%	-0.5
15	1.1%	13.0%	2.6%	-2.2%	-11.3%	8.1%	-13.1% *	-0.2
16	-2.7%	6.6%	11.4%	2.8%	26.5%	24.9%	13.2%	0.9
17	0.2%	-10.7% *	-8.5%	-0.8%	-15.0% *	-17.9% *	31.3%	-0.3
18	0.0%	-13.7% *	-16.1% *	-5.8%	-2.0%	-10.2% *	-7.1%	-0.6 *
19	8.7%	-2.0%	2.1%	1.9%	6.3%	5.7%	-0.7%	0.2
20	-2.7%	-18.0% *	-13.0% *	-11.6% *	-11.3% *	-19.3% *	13.0%	-0.8 *
21	13.9%	2.2%	-8.9% *	-10.4%	7.4%	12.3%	-7.4%	0.1
22	4.4%	-3.9%	-10.6% *	-3.6%	-1.8%	-2.2%	-2.2%	-0.3
23	13.7%	-5.4%	-15.1% *	-19.5% *	-5.9%	5.1%	5.5%	-0.3

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 6-20. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	BOSTON	523	48	3.3	5.5
1	NORTHAMPTON	631	28	3.3	4.5
1	PROVIDENCE	650	14	3.7	5.2
1	WEST HAVEN	689	69	3.4	5.0
1	WHITE RIVER JCT	405	5	3.3	5.1
2	ALBANY	500	71	3.2	4.5
2	CANANDAIGUA	532	7	2.2 *	3.9
3	NORTHPORT	632	30	3.4	4.5
4	COATESVILLE	542	33	3.4	4.7
4	ERIE	562	17	3.3	4.9
4	PHILADELPHIA	642	11	2.6 *	4.5
5	BALTIMORE	512	26	3.4	4.8
5	MARTINSBURG	613	5	2.8 *	6.0
5	PERRY POINT	641	16	3.7	4.7
5	WASHINGTON DC	688	13	3.2	4.8
6	HAMPTON	590	76	3.2	4.2
6	SALISBURY	659	34	3.0	4.4
7	CHARLESTON	534	43	3.6	5.1
7	COLUMBIA SC	544	21	3.5	4.9
7	TUSKEGEE	680	8	3.1	4.4
8	BAY PINES	516	92	3.4	3.6
8	GAINESVILLE	573	25	3.4	5.0
8	MIAMI	546	16	3.0	4.6
8	TAMPA	673	155	3.0	4.6
9	LOUISVILLE	603	8	3.3	4.1
9	MEMPHIS	614	98	3.4	4.2
9	MOUNTAIN HOME	621	4	3.5	4.4
10	CINCINNATI	539	9	3.6	4.9
10	CLEVELAND	541	50	3.6	5.0
10	COLUMBUS OPC	757	4	2.5 *	4.0
11	ANN ARBOR HCS	506	10	3.2	4.5
11	BATTLE CREEK	515	32	3.1	4.4
11	INDIANAPOLIS	583	36	3.3	4.7
11	N. INDIANA	610	23	3.7	5.2
12	CHICAGO WS	537	10	3.5	5.0
12	MADISON	607	41	3.1	4.6
12	MILWAUKEE	695	82	3.0	4.7
12	TOMAH	676	65	3.2	4.6
15	KANSAS CITY	589	14	3.4	4.3
15	SAINT LOUIS	657	17	2.5 *	3.8
16	JACKSON	586	47	3.3	4.8
16	LITTLE ROCK	598	54	3.0	4.3
16	NEW ORLEANS	629	5	3.6	5.5
16	SHREVEPORT	667	37	3.1	3.9

TABLE 6-20. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
17	CENT. TEXAS HCS	674	19	3.4	
17	DALLAS	549	45	3.3	4.7
18	EL PASO OPC	756	24	3.2	4.2
18	NEW MEXICO HCS	501	40	2.8*	3.4
18	PHOENIX	644	22	3.4	4.6
18	TUCSON	678	74	3.6	4.6
19	SALT LAKE CITY	660	36	3.2	4.7
19	SHERIDAN	666	8	3.9	5.3
20	AMERICAN LAKE	505	5	2.5*	5.2
20	PORTLAND	648	49	2.9*	4.4
20	SEATTLE	663	81	3.0	5.0
20	WALLA WALLA	687	7	3.4	4.5
21	CENTRAL CA HCS	570	31	2.8*	4.6
21	NORTHERN CA HCS	612	42	3.4	4.6
21	PALO ALTO	640	228	3.1	4.2
21	SAN FRANCISCO	662	7	3.7	4.8
22	GREATER LA	691	818	3.1	4.7
22	LOMA LINDA	605	12	3.9	4.8
22	LONG BEACH	600	259	3.5	
22	SAN DIEGO	664	143	3.5	4.7
22	SO NEVADA HCS	593	97	3.3	
23	FT. MEADE	568	9	3.1	4.4
23	ST CLOUD	656	12	3.3	4.3
	ALL SITES		3,577	3.2	4.6
	SITE AVERAGE		53	3.2	4.6
	SITE STD. DEV.		106	0.3	0.5

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

BLANK

CHAPTER 7

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the $10 million in expansion funds in FY 93 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There were 22[1] such programs in operation during FY 2003.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs that is not intended to be a permanent residence). Some program sites combine both types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter Plus Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 8).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus,

[1] VACO initially funded 26 programs. In FY 2000, Bedford was added to the evaluation because they took over case management of some of the veterans who were originally admitted to Boston's Supported Housing program. In FY 2001, three programs discontinued participation in the Supported Housing evaluation (Anchorage, Milwaukee and Tomah). Milwaukee and Tomah's data continue to be reported in the Grant and Per Diem section of this report. Coatesville discontinued their SH program in FY 2002. Additionally, the program at Tucson has not treated any veterans since FY 2001, and therefore has no data in the current report.

SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. Clinicians in the SH program complete a progress report six months after each veteran's admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 7-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2003, 1,231 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is somewhat fewer than the 1,518 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 7-1). Overall, 36 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Patient Characteristics

Table 7-2 presents data on demographic characteristics of veterans in SH over the period FY 2001 to FY 2003. The mean age of veterans in the program is 48 years. Most veterans in the program (97 percent) are men. About half (51 percent) are African American, and most are either divorced (44 percent) or were never married (35 percent).

In the three years prior to contact with the HCHV program, about 26 percent of the veterans were usually working full-time, and about 25 percent were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only five. The most typical income of SH veterans at the time of intake was under $500 per month. About 38 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 7-3, veterans in the SH program have serious clinical problems. The majority (69 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this

group: 43 percent were assigned a serious diagnosis. Overall, 83 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Almost one-third were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 7-4. The majority (62 percent) were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 38 percent had been homeless for over six months at the time of intake. Over half of the veterans in the program are encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn. Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 7-5 summarizes several process indicators for veterans who reached completed their first six months in SH during FY 2003; there were 306 veterans in this group. There is a substantial reliance on transitional housing for these new cases; after six months in the program, about 65 percent of these veterans had been placed into transitional housing. Over half of these active cases were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was $250 per month, and 44 percent benefited from some type of rent subsidy. There has been a substantial increase in the percentage of veterans who receive Section 8 rental assistance. About 57 percent of active cases are employed full- or part-time while in the SH program. On average, veterans receive about $1,100 per month from combined work and other income.

Terminated Cases

Comparable information reported at discharge is reported by site in Tables 7-6 through 7-8. About 20 percent of these veterans are in permanent housing at time of discharge, with about 68 percent housed in special programs for veterans. A slightly higher percentage of terminated cases as active cases receive rental subsidies (47 percent vs. 44 percent). The average rent paid in this group of terminated cases is about the same as that paid by active cases ($257 vs. $250). About 57 percent of veterans report full- or part-time time employment at time of discharge from the program.

G. Treatment Outcomes

Ratings of clinical improvement are shown for the group of active cases in Table 7-5 and for those discharged from the program in Table 7-9. Clinical change was rated from 1 (substantial deterioration) to 5 (substantial improvement) for those who exhibited the problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and mental health problems are 4.2, 4.2 and 3.9 respectively. Improvement scores on the three problems areas for terminated cases is 3.8, 3.9 and 3.8, underscoring the influence of “short stayers” in this group.

Table 7-10 shows that the average length of stay in supported housing is over a year (473 days); however, this average is skewed by a small number of sites that have exceptionally long average stays (e.g., over three years). These programs place veterans exclusively in permanent housing and emphasize long-term case management. The median length of stay in SH (not shown in Table 7-10) is 250 days. Well over half of terminations (64 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 25 percent of the cases), it is generally for substance use rule violations.

Almost two thirds (65 percent) of veterans in SH are housed at time of termination from the program. About 19 percent are discharged to a homeless or unknown status. These housing outcomes are quite favorable and have remained fairly steady over the last three years[2]; there has been steady improvement on the critical monitor for housing outcomes, namely a decrease in the percentage of veterans who are discharged to homeless or unknown status.

H. Summary

As indicated by intake characteristics, the SH program continues to contact the appropriate target population. The performance of the program has remained steady or improved slightly on virtually all outcome measures. As indicated by the long lengths of stay in SH, the program emphasizes long-term case management. Thus, discharge data for some programs over-represent unsuccessful cases, because successful cases continue participation in the program. The SH program continues to be an important resource for long-term case management for homeless veterans.

[2] The percentage of veterans with unknown housing status has been lower since FY 2000, partly due to Milwaukee and Tomah dropping out of the SH evaluation. These programs together discharged over 300 veterans per year with below average housing percentages and above average unknown status percentages.

TABLE 7-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE		***VETERANS TREATED / FTEE***	
1	BEDFORD	45	43	507	11.8	1.0	507.0		***43.0***	
1	BOSTON	25	19	103	5.4	0.1	1,030.0		***190.0***	
1	PROVIDENCE	60	60	4,989	83.2	1.8	2,850.9		***34.3***	
1	WEST HAVEN	22	15	7	0.5	1.0	7.0	*	***15.0***	
2	ALBANY	10	10	227	22.7	0.4	567.5		***25.0***	
2	BUFFALO	29	26	487	18.7	2.0	243.5	*	***13.0***	
3	BRONX	33	20	56	2.8	1.3	43.1	*	***15.4***	
3	EAST ORANGE	64	52	85	1.6	1.5	56.7	*	***34.7***	
3	LYONS	44	26	10	0.4	2.0	5.0	*	***13.0***	
4	PITTSBURGH	18	18	566	31.4	2.0	283.0		***9.0***	*
4	WILKES-BARRE	45	29	108	3.7	1.1	98.2	*	***26.4***	
8	TAMPA	33	13	69	5.3	1.0	69.0	*	***13.0***	
11	BATTLE CREEK	117	92	3,090	33.6	2.0	1,545.0		***46.0***	
11	INDIANAPOLIS	12	7	57	8.1	1.4	40.7	*	***5.0***	*
12	CHICAGO WS	86	84	1,160	13.8	1.0	1,160.0		***84.0***	
12	HINES	59	41	389	9.5	2.0	194.5	*	***20.5***	
15	KANSAS CITY	15	14	196	14.0	2.0	98.0	*	***7.0***	*
16	HOUSTON	157	97	1,381	14.2	1.0	1,381.0		***97.0***	
16	LITTLE ROCK	62	50	455	9.1	1.3	364.0		***40.0***	
20	PORTLAND	113	103	837	8.1	2.0	418.5		***51.5***	
20	SEATTLE	15	7	21	3.0	1.0	21.0	*	***7.0***	*
22	GREATER LOS ANGELES	454	405	2,550	6.3	5.0	510.0		***81.0***	
	ALL SITES	1,518	1,231	17,350	14.1	33.8	513.3		***36.4***	
	SITE AVERAGE	69	56	789	14.0	1.5	386.0		***38.4***	
	SITE STD. DEV.	94	84	1,244	18.0	1.0	137.4		***26.5***	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION*
STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY.
AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 100 OR > 1000 VISITS/FTEE AND SITES WITH < 10 OR > 100 VETERANS/FTEE.
SITES WITH NO STOP CODES ENTERED IN FY 03 ARE NOT INCLUDED.

TABLE 7-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM VETERANS AT INTAKE, FY 2001-2003

	FY 01 % (N=1,663)	FY 02 % (N=1,639)	FY 03 % (N=1,523)
GENDER			
Male	96.6	97.3	96.5
Female	3.4	2.7	3.5
AGE			
Mean	47.2	47.2	47.8
RACE/ETHNICITY			
White, non-Hisp.	42.0	40.4	41.9
African-American	51.6	52.7	50.8
Hispanic	5.0	5.9	6.0
Other	1.4	1.0	1.3
MARITAL STATUS			
Never married	35.3	36.7	35.2
Married/Remar.	3.1	2.7	2.8
Divorced	43.0	43.6	44.6
Separated	15.6	14.0	14.9
Widowed	3.0	3.0	2.5
EMPLOY. LAST 3 YRS			
Full-time	25.5	26.7	25.8
Part-time-Irreg.	25.9	24.6	25.4
Unemployed	30.3	31.1	32.4
Disabled/Retired	17.0	16.7	15.6
Student/Service	1.1	0.8	0.8
WORK DAYS, LAST 30 DAYS			
Mean	4.0	4.4	4.5
EARNED/REC., LAST 30 DAYS			
$0	37.9	39.2	38.6
$1-$499	31.6	30.2	29.6
$500+	30.4	30.5	31.6
PUBLIC SUPPORT	39.1	37.4	38.0

TABLE 7-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	Site Name	Serious Medical Problem %	Any Substance Abuse Dx %	Serious Psyc Dx %	Any Psyc. Or Sub. Abuse Dx %	Dual Dx %
1	BEDFORD	48.5	75.8	72.7	93.9	54.5
1	BOSTON	68.0	44.0	72.0	80.0 *	36.0
1	PROVIDENCE	54.2	54.2	76.3	93.2	37.3
1	WEST HAVEN	40.9	50.0	81.8	86.4	45.5
2	ALBANY	50.0	100.0	50.0	100.0	50.0
2	BUFFALO	37.9	75.9	27.6	75.9 *	27.6
3	BRONX	19.2	65.4	30.8	76.9 *	19.2
3	EAST ORANGE	44.0	84.3	29.4	90.2	23.5
3	LYONS	23.1	100.0	30.8	100.0	30.8
4	PITTSBURGH	6.3	93.8	43.8	93.8	43.8
4	WILKES-BARRE	56.8	84.1	65.9	90.9	59.1
8	TAMPA	57.1	64.3	57.1	89.3	32.1
11	BATTLE CREEK	49.1	77.4	40.6	86.8	31.1
11	INDIANAPOLIS	90.9	100.0	54.5	100.0	54.5
12	CHICAGO WS	53.5	68.6	45.3	88.4	25.6
12	HINES	77.1	75.0	87.5	97.9	64.6
15	KANSAS CITY	46.7	93.3	40.0	100.0	33.3
16	HOUSTON	62.7	71.6	50.0	91.0	30.6
16	LITTLE ROCK	80.0	84.0	64.0	96.0	52.0
20	PORTLAND	56.7	53.3	55.0	80.0 *	28.3
20	SEATTLE	61.5	69.2	76.9	84.6	61.5
22	GREATER LA	24.3	61.6	19.2	67.6 *	13.1
	ALL SITES	44.6	69.5	42.7	82.8	29.3
	SITE AVERAGE	50.4	74.8	53.2	89.2	38.8
	SITE STD. DEV.	20.3	16.6	19.5	8.9	14.5

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

			How Long Homeless						
VISN	Site Name	***Literally Homeless*** *%*	Not Currently Homeless %	< 1 mo. %	1 mo.-6 mo. %	6-12 mo. %	1 yr.-2 yr. %	>2 yr. %	***VA Outreach*** *%*
1	BEDFORD	***87.5***	0.0	24.2	21.2	21.2	12.1	21.2	***87.9***
1	BOSTON	***96.0***	4.0	36.0	32.0	16.0	4.0	8.0	***64.0***
1	PROVIDENCE	***84.7***	1.7	3.4	79.7	10.2	3.4	1.7	***79.7***
1	WEST HAVEN	***90.9***	0.0	9.1	36.4	13.6	18.2	22.7	***90.9***
2	ALBANY	***70.0***	0.0	40.0	10.0	30.0	0.0	20.0	***60.0***
2	BUFFALO	***65.5***	13.8	41.4	34.5	3.4	3.4	3.4	***51.7***
3	BRONX	***38.5 ****	42.3 *	0.0	3.8	11.5	11.5	30.8	***88.5***
3	EAST ORANGE	***45.1***	5.9	21.6	25.5	5.9	3.9	37.3	***19.6 ****
3	LYONS	***5.1 ****	2.6	2.6	12.8	5.1	2.6	74.4	***38.7***
4	PITTSBURGH	***18.8 ****	6.3	18.8	25.0	18.8	12.5	18.8	***31.3 ****
4	WILKES-BARRE	***61.4***	6.8	31.8	31.8	11.4	6.8	11.4	***75.0***
8	TAMPA	***60.7***	10.7	7.1	60.7	7.1	3.6	10.7	***89.3***
11	BATTLE CREEK	***47.1***	1.9	19.0	36.2	15.2	8.6	12.4	***84.0***
11	INDIANAPOLIS	***72.7***	0.0	0.0	90.9	0.0	0.0	9.1	***81.8***
12	CHICAGO WS	***87.2***	2.3	14.0	46.5	10.5	12.8	14.0	***90.7***
12	HINES	***52.1***	6.3	6.3	27.1	27.1	18.8	14.6	***64.6***
15	KANSAS CITY	***66.7***	6.7	20.0	26.7	6.7	20.0	20.0	***0.0 ****
16	HOUSTON	***63.0***	3.7	12.7	38.1	22.4	5.2	17.9	***41.8***
16	LITTLE ROCK	***62.0***	4.0	18.0	32.0	8.0	8.0	30.0	***90.0***
20	PORTLAND	***49.2***	11.7	13.3	45.0	10.0	8.3	11.7	***58.5***
20	SEATTLE	***92.3***	0.0	7.7	23.1	15.4	7.7	46.2	***100.0***
22	GREATER LA	***62.5***	8.6	20.1	37.8	12.5	7.9	13.0	***40.9***
	ALL SITES	***61.8***	6.5	17.0	37.5	13.3	8.0	17.2	***58.5***
	SITE AVERAGE	***62.7***	6.3	16.7	35.3	12.8	8.1	20.4	***64.9***
	SITE STD. DEV.	***23.2***	9.0	12.3	20.5	7.5	5.8	16.1	***27.0***

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-5. SELECTED CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 2003 (N=306)

TYPE OF HOUSING	%
Permanent Apartment	34.8
Transitional Apartment	65.2

SOURCE OF HOUSING	%
Commerical Landlord	23.9
Housing Authority	8.2
Specialized Vets Housing Program*	60.7
Family/Friend	2.3
Other	4.9

OTHER HOUSEHOLD MEMBERS	Mean
Family	0.1
Non-Family	0.7

RENT OF VETERANS AT 6 MONTHS	
Veterans Average Monthly Rent Paid	$249.47

% RECEIVING HOUSING SUBSIDIES	43.6

SOURCE OF HOUSING SUBSIDY	%
Section 8 %	38.3
Owned By Housing Authority %	15.8
Project Based Subsidy %	28.6
State Subsidy %	2.3
Other %	15.0

EMPLOYMENT	%
Full Time	51.1
Part Time	6.6
VI/CWT	10.8
Unemployed	5.9
Other**	23.6

INCOME	Mean
Monthly Work Income	$882.70
Monthly Other Income	$228.77

CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS

	% Admitted With Problems	6 Month Imprvmnt. Rating Mean
Alcohol Problems	71.1	4.2
Drug Problems	63.2	4.2
Mental Health Problems	53.7	3.9

* Operated in collaboration with VSOs or non-profits

** Includes disabled and retired

TABLE 7-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

			Type Housing		Source of Housing					Other Household Members	
VISN	Site Name	Veterans Discharged	Permanent %	Transi-tional %	Comm. Landlord %	Housing Author. %	Special Vet Hous. Program %	Family/ Friend %	Other %	Family Mean	Non-Family Mean
1	BEDFORD	4	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
1	BOSTON	3	100.0	0.0	66.7	0.0	0.0	0.0	33.3	0.0	0.0
1	PROVIDENCE	39	0.0	100.0	0.0	0.0	2.6	0.0	97.4	0.0	0.0
1	WEST HAVEN	11	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	2.0
2	ALBANY	8	0.0	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0
2	BUFFALO	7	100.0	0.0	57.1	14.3	28.6	0.0	0.0	0.0	0.1
3	BRONX	23	91.3	8.7	13.0	0.0	82.6	4.3	0.0	0.0	0.0
3	EAST ORANGE	66	0.0	100.0	1.5	0.0	98.5	0.0	0.0	0.0	39.8
3	LYONS	23	39.1	60.9	30.4	0.0	69.6	0.0	0.0	0.2	3.2
4	PITTSBURGH	14	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	1.6
4	WILKES-BARRE	15	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.1	0.0
8	TAMPA	6	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
11	BATTLE CREEK	46	0.0	100.0	0.0	37.0	60.9	2.2	0.0	0.0	1.3
11	INDIANAPOLIS	7	42.9	57.1	14.3	0.0	71.4	0.0	14.3	0.0	2.6
12	CHICAGO WS	27	55.6	44.4	29.6	0.0	59.3	11.1	0.0	0.2	2.4
15	KANSAS CITY	5	80.0	20.0	80.0	0.0	20.0	0.0	0.0	0.0	1.4
16	HOUSTON	3	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
16	LITTLE ROCK	16	100.0	0.0	43.8	43.8	0.0	0.0	12.5	0.0	0.0
20	PORTLAND	22	0.0	100.0	13.6	86.4	0.0	0.0	0.0	0.0	2.6
20	SEATTLE	11	72.7	27.3	54.5	0.0	45.5	0.0	0.0	0.0	0.5
22	GREATER LA	141	0.7	99.3	0.7	0.0	99.3	0.0	0.0	0.0	0.0
	ALL SITES	497	20.0	80.0	11.9	10.5	68.1	1.0	8.5	0.0	6.1
	SITE AVERAGE	24	46.8	53.2	33.6	13.4	44.7	0.8	7.5	0.0	2.7
	SITE STD. DEV.	31	45.0	45.0	37.2	29.3	41.8	2.6	22.1	0.1	8.6

TABLE 7-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

				Source of Housing Subsidy*					Rent Paid
VISN	Site Name	Veterans Discharged	Receives Rental Subsidy %	Section 8 %	Owned by Housing Authority %	Project-Based Subsidy %	State Subsidy %	Other %	Veterans' Average Monthly Rent
1	BEDFORD	4	100.0	100.0	0.0	0.0	0.0	0.0	$261
1	BOSTON	3	100.0	33.3	0.0	33.3	33.3	0.0	$274
1	PROVIDENCE	39	100.0	0.0	0.0	0.0	2.6	97.4	$86
1	WEST HAVEN	11	0.0						$201
2	ALBANY	8	100.0	0.0	100.0	0.0	0.0	0.0	$192
2	BUFFALO	7	85.7	83.3	16.7	0.0	0.0	0.0	$143
3	BRONX	23	0.0						$245
3	EAST ORANGE	66	40.9	0.0	0.0	100.0	0.0	0.0	$349
3	LYONS	23	69.6	0.0	0.0	100.0	0.0	0.0	$334
4	PITTSBURGH	14	0.0						$119
4	WILKES-BARRE	15	100.0	0.0	0.0	100.0	0.0	0.0	$237
8	TAMPA	6	100.0	100.0	0.0	0.0	0.0	0.0	$160
11	BATTLE CREEK	46	100.0	0.0	28.3	71.7	0.0	0.0	$179
11	INDIANAPOLIS	7	85.7	0.0	0.0	50.0	0.0	50.0	$267
12	CHICAGO WS	27	51.9	0.0	0.0	71.4	7.1	21.4	$231
15	KANSAS CITY	5	0.0						$359
16	HOUSTON	3	66.7	100.0	0.0	0.0	0.0	0.0	$25
16	LITTLE ROCK	16	87.5	7.1	50.0	14.3	0.0	28.6	$169
20	PORTLAND	22	90.9	5.0	85.0	10.0	0.0	0.0	$250
20	SEATTLE	11	90.9	60.0	0.0	40.0	0.0	0.0	$227
22	GREATER LA	141	0.0						$308
	ALL SITES	497	47.4	10.6	19.6	48.1	1.3	20.4	$257
	SITE AVERAGE	24	65.2	30.6	17.5	36.9	2.7	12.3	$220
	SITE STD. DEV.	31	40.7	42.3	32.6	40.0	8.4	26.9	$86

*Percentages and means based on veterans with subsidies only.

TABLE 7-8. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

			Employment Situation					Income	
VISN	Site Name	Veterans Discharged	Full Time %	Part Time %	CWT %	Unemployed %	Other %	Average Monthly Work Income*	Average Monthly Other Income*
1	BEDFORD	4	25.0	0.0	0.0	0.0	75.0	$2,000	$1,152
1	BOSTON	3	33.3	0.0	0.0	0.0	66.7	$733	$497
1	PROVIDENCE	39	12.8	2.6	2.6	7.7	74.4	$233	$527
1	WEST HAVEN	11	0.0	9.1	27.3	0.0	63.6	$70	$721
2	ALBANY	8	50.0	12.5	0.0	25.0	12.5	$0	$0
2	BUFFALO	7	14.3	28.6	0.0	28.6	28.6	$300	$206
3	BRONX	23	26.1	30.4	13.0	17.4	13.0	$413	$220
3	EAST ORANGE	66	42.4	0.0	4.5	0.0	53.0	$1,014	$767
3	LYONS	23	78.3	0.0	17.4	0.0	4.3	$1,356	$131
4	PITTSBURGH	14	78.6	14.3	0.0	0.0	7.1	$973	$0
4	WILKES-BARRE	15	53.3	6.7	6.7	6.7	26.7	$535	$193
8	TAMPA	6	16.7	0.0	0.0	0.0	83.3	$0	$551
11	BATTLE CREEK	46	47.8	8.7	6.5	8.7	26.1	$1,065	$73
11	INDIANAPOLIS	7	57.1	0.0	14.3	28.6	0.0	$875	$0
12	CHICAGO WS	27	22.2	22.2	0.0	0.0	48.1	$290	$362
15	KANSAS CITY	5	80.0	0.0	20.0	0.0	0.0	$1,240	$0
16	HOUSTON	3	66.7	0.0	0.0	0.0	33.3	$500	$0
16	LITTLE ROCK	16	6.3	6.3	12.5	0.0	62.5	$323	$1,054
20	PORTLAND	22	13.6	4.5	9.1	9.1	63.6	$0	$778
20	SEATTLE	11	9.1	9.1	0.0	0.0	81.8	$227	$594
22	GREATER LA	141	85.1	2.1	6.4	0.0	5.7	$1,218	$87
	ALL SITES	497	49.7	6.2	6.6	4.0	32.2	$820	$335
	SITE AVERAGE	24	39.0	7.5	6.7	6.3	39.5	$636	$377
	SITE STD. DEV.	31	27.4	9.4	8.0	10.0	29.5	$541	$363

*Average monthly income for veterans with any income.

TABLE 7-9. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

			Alcohol Problems		Drug Problems		Psyc. Problems	
VISN	Site Name	Veterans Dicharged	Admitted With Problem %	***Improve. Rating At D/C Mean~***	Admitted With Problem %	Improve Rating At D/C Mean~	Admitted With Problem %	***Improve. Rating At D/C Mean~***
1	BEDFORD	4	50.0	***2.5 ****	50.0	2.0 *	100.0	***3.0***
1	BOSTON	3	66.7	***4.5***	33.3	5.0	66.7	***4.0***
1	PROVIDENCE	39	58.3	***3.8***	28.9	4.1	86.8	***3.7***
1	WEST HAVEN	11	100.0	***3.9***	60.0	4.8	90.9	***3.5***
2	ALBANY	8	100.0	***4.3***	85.7	4.2	85.7	***3.8***
2	BUFFALO	7	80.0	***2.8 ****	80.0	3.3	40.0	***2.0 ****
3	BRONX	23	56.5	***4.5***	72.7	4.5	56.5	***4.5***
3	EAST ORANGE	66	86.4	***4.4***	83.1	4.4	71.2	***4.4***
3	LYONS	23	100.0	***4.0***	91.3	4.0	52.2	***3.1***
4	PITTSBURGH	14	92.9	***3.6***	85.7	3.5	71.4	***3.9***
4	WILKES-BARRE	15	93.3	***3.9***	46.7	4.0	73.3	***3.6***
8	TAMPA	6	100.0	***3.2***	80.0	2.3 *	80.0	***2.5 ****
11	BATTLE CREEK	46	80.4	***3.7***	57.8	3.9	82.2	***3.8***
11	INDIANAPOLIS	7	83.3	***3.2***	66.7	2.8 *	71.4	***4.0***
12	CHICAGO WS	27	80.8	***4.6***	65.4	4.6	73.1	***4.1***
15	KANSAS CITY	5	100.0	***5.0***	60.0	5.0	60.0	***4.7***
16	HOUSTON	3	66.7	***3.0***	100.0	3.7	100.0	***4.3***
16	LITTLE ROCK	16	86.7	***2.9 ****	80.0	3.0	73.3	***3.0***
20	PORTLAND	22	70.0	***2.6 ****	61.1	3.1	85.0	***2.9 ****
20	SEATTLE	11	63.6	***4.0***	54.5	3.8	81.8	***3.7***
22	GREATER LA	141	63.0	***3.6***	64.0	3.6	29.9	***3.7***
	ALL SITES	497	75.3	***3.8***	65.8	3.9	62.1	***3.8***
	SITE AVERAGE	24	79.9	***3.7***	67.0	3.8	72.9	***3.6***
	SITE STD. DEV.	31	16.4	***0.7***	18.5	0.8	17.8	***0.7***

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-10. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

					Mode of Discharge			Main Reason for Involuntary Termination			
VISN	Site Name	Veterans Dicharged	***Mean Total Days In Program***	***Mutual Term.*** %	Involun-tarily Discharged %	Withdrew Program %	Other %	Alcohol/ Drug Use %	Threat/ Actual Violence %	Failure To Pay Rent %	Other %
1	BEDFORD	4	***1778.0 ****	***75.0***	25.0	0.0	0.0	100.0	0.0	0.0	0.0
1	BOSTON	3	***876.3***	***66.7***	0.0	0.0	33.3				
1	PROVIDENCE	39	***185.0***	***61.5***	20.5	7.7	10.3	62.5	0.0	0.0	37.5
1	WEST HAVEN	11	***165.7***	***63.6***	9.1	18.2	9.1	0.0	0.0	100.0	0.0
2	ALBANY	8	***455.3***	***75.0***	25.0	0.0	0.0	50.0	0.0	0.0	50.0
2	BUFFALO	7	***408.3***	***14.3 ****	28.6	28.6	28.6	50.0	0.0	0.0	50.0
3	BRONX	23	***1864.3 ****	***82.6***	4.3	13.0	0.0	0.0	0.0	100.0	0.0
3	EAST ORANGE	66	***254.0***	***87.9***	12.1	0.0	0.0	100.0	0.0	0.0	0.0
3	LYONS	23	***192.7***	***82.6***	17.4	0.0	0.0	75.0	0.0	0.0	25.0
4	PITTSBURGH	14	***194.9***	***78.6***	14.3	0.0	7.1	100.0	0.0	0.0	0.0
4	WILKES-BARRE	15	***340.7***	***73.3***	13.3	0.0	13.3	50.0	0.0	0.0	50.0
8	TAMPA	6	***981.0***	***33.3 ****	0.0	50.0	16.7				
11	BATTLE CREEK	46	***263.4***	***76.1***	23.9	0.0	0.0	90.9	0.0	9.1	0.0
11	INDIANAPOLIS	7	***1095.0***	***71.4***	0.0	0.0	28.6				
12	CHICAGO WS	27	***351.3***	***44.4***	0.0	7.4	48.1				
15	KANSAS CITY	5	***1034.4***	***100.0***	0.0	0.0	0.0				
16	HOUSTON	3	***898.7***	***66.7***	0.0	0.0	33.3				
16	LITTLE ROCK	16	***400.1***	***25.0 ****	37.5	18.8	18.8	50.0	0.0	16.7	33.3
20	PORTLAND	22	***404.3***	***36.4 ****	36.4	27.3	0.0	62.5	12.5	12.5	12.5
20	SEATTLE	11	***576.4***	***100.0***	0.0	0.0	0.0				
22	GREATER LA	141	***519.5***	***50.4***	46.8	2.1	0.7	33.3	1.5	60.6	4.5
	ALL SITES	497	***473.0***	***63.6***	24.5	5.4	6.4	50.8	1.6	36.9	10.7
	SITE AVERAGE	24	***630.4***	***65.0***	15.0	8.2	11.8	58.9	1.0	21.3	18.8
	SITE STD. DEV.	31	***495.3***	***23.3***	14.5	13.4	14.7	33.2	3.3	37.0	21.3

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 7-11. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Housed %	Institution %	***Homeless/ Unknown %***	Other %
1	BEDFORD	4	75.0	25.0	***0.0***	0.0
1	BOSTON	3	100.0	0.0	***0.0***	0.0
1	PROVIDENCE	39	72.2	5.6	***16.7***	5.6
1	WEST HAVEN	11	36.4	54.5	***9.1***	0.0
2	ALBANY	8	87.5	0.0	***12.5***	0.0
2	BUFFALO	7	50.0	16.7	***33.3 ****	0.0
3	BRONX	23	91.3	4.3	***4.3***	0.0
3	EAST ORANGE	66	84.8	13.6	***1.5***	0.0
3	LYONS	23	95.5	4.5	***0.0***	0.0
4	PITTSBURGH	14	78.6	0.0	***21.4***	0.0
4	WILKES-BARRE	15	73.3	13.3	***6.7***	6.7
8	TAMPA	6	16.7	66.7	***0.0***	16.7
11	BATTLE CREEK	46	81.4	4.7	***9.3***	4.7
11	INDIANAPOLIS	7	71.4	0.0	***28.6 ****	0.0
12	CHICAGO WS	27	44.4	18.5	***33.3 ****	3.7
15	KANSAS CITY	5	60.0	40.0	***0.0***	0.0
16	HOUSTON	3	66.7	0.0	***0.0***	0.0
16	LITTLE ROCK	16	37.5	6.3	***37.5 ****	18.8
20	PORTLAND	22	45.5	18.2	***31.8 ****	4.5
20	SEATTLE	11	100.0	0.0	***0.0***	0.0
22	GREATER LA	141	46.1	18.4	***34.0 ****	1.4
	ALL SITES	497	64.6	13.7	***18.8***	2.7
	SITE AVERAGE	24	67.3	14.8	***13.3***	3.0
	SITE STD. DEV.	31	23.3	18.5	***14.2***	5.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

BLANK

CHAPTER 8

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and ongoing case management (the original HCMI program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, a 10 new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 34 program sites had been funded[1]. This report includes data from these programs through the end of FY 2003.

B. Monitoring

Each veteran who enters HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veterans participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

[1] In FY 1995, 35 program sites were funded; however, in FY 2001 the programs at Los Angeles OPC and West Los Angeles VAMC merged, and are now labeled Greater Los Angeles.

C. Program Structure and Resources

The clinical staffing of HUD-VASH programs at the end of FY 2003 is listed in Table 8-1. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from one to 4.5. Of the 76.7 FTEE originally allocated to the program, 53.0 (69 percent) are still working with the program. In addition, 1.6 FTEE have been detailed to the HUD-VASH program from other medical center services (called "donated" staff in Table 8-1). Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 71 percent net staffing level in Table 8-1 with the 99 percent staffing level in Table 2-2). Staffing cuts have completely eliminated or reduced by half the staffing at ten programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 8-2. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2003. Overall, about 84 percent of the allocated vouchers is in use. Effects of the staff erosion that was noted in Table 8-1 can be seen here. For example, programs that have had long-standing staffing vacancies (such as Tucson) have low voucher use due to an inability to assist veterans through the housing process. In contrast, a restored case manager positions at Roseburg and Syracuse have dramatically increased the number of vouchers utilized in recent years. Paradoxically, there are long-standing, well-staffed programs (such as Little Rock) that have been unable to use an appreciable portion of their vouchers. Other sites such as West Haven, Buffalo, Cincinnati, Hines and New Orleans have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on the programs' success with their clients.

Table 8-3 shows the workload in the HUD-VASH program for FY 2002 and FY 2003, as recorded by outpatient visits to the program (DSS Identifier 522). HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans. Thus, it is unclear how much of this workload is directed towards existing case management clients and how much is directed toward prospective clients. To address this ambiguity, Table 8-3A counts only workload that was received by clients who were actively enrolled in the program. The table suggests that many sites continue to work with the intended number of veterans (approximately 25 per clinician) and that at least monthly contacts are maintained. The overall statistics are affected by several programs known to have problems with obtaining Section 8 vouchers or that have staffing problems (e.g., Tucson, San Francisco and San Diego).

D. Number and Characteristics of Program Veterans

Table 8-4 shows the number of veterans admitted and terminated from the HUD-VASH program from the start of FY 99 through the end of FY 2003. The summary is limited to this five

period because the evaluation data (which are collected for only five years on each client) cover the entire period. The main information provided by the table is that the program maintains a fairly steady number of clients; that is, approximately the same number of veterans are admitted and terminated from the program each year. Additionally, the consequences of the inaccessibility to vouchers can be seen. Eleven of the 34 programs admitted fewer than two veterans during FY 2003. Program activity is limited to case management of clients who obtained a voucher before they were "frozen." As shown in Table 8-5, clients tend to stay in case management for long periods of time; 28 percent of the clients admitted to the program in FY 99 were still active in the program at the end of FY 2003.

Table 8-6 shows the reasons for terminating involvement in the HUD-VASH program. About 25 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About five percent needed a more intensive treatment program. Many of veterans who are listed in the "other" category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 8-7. HUD-VASH has more female clients than other VA homeless programs, largely due to the program's housing of veterans in community apartments (which are less restrictive than other housing arrangements). A higher percentage of HUD-VASH clients have serious psychiatric problems than seen in the larger HCHV group. The demographic and clinical characteristics of the HUD-VASH population underscore their need for case management services.

E. HUD-VASH Case Management

Tables 8-8A through 8-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). Cumulative data for the period FY 99 through FY 2003 are reported. As would be expected in a long-term case management program, the average number of contacts decreases from about nine during the first three months of program involvement to about six in months 15-18 and about five in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran.

Table 8-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg's (1989) Working Alliance Inventory. The scale includes items such as "This veteran and I have a common perception of his/her goals" and "We have established a good understanding of the kinds of changes that would be good for him/her." Each item is scored from 0 (Never) to 6 (Always). The average case manager score was 4.5 and the average veteran score was 5.1, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less

variable (Kasprow, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 8-10A through 8-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, about 70 percent of HUD-VASH veterans are successfully housed. At the 18-month and 3-year follow-up intervals, the percentage of veterans housed is over 95 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 8-11A through 8-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran's level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85-90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 60 percent improve their financial status and about 70 percent improve their living skills. These ratings are quite stable over the three follow-up intervals, with only increases in living skills showing much change.

Tables 8-12A through 8-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70-75 percent of the group. About 60 percent of veterans are rated as having improved in these areas, and ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients (almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program because they no longer require case management or rental assistance is relatively low (about 20 percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of "success" may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

BLANK

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/03

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
1	BEDFORD	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
1	WEST HAVEN	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
2	ALBANY	0.5	0.5	0.0	0.0	100.0%	0.0	0.5	100.0%
2	BUFFALO	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
2	SYRACUSE	1.0	0.5	0.0	0.5	50.0%	0.5	1.0	100.0%
3	BROOKLYN	4.0	4.0	0.0	0.0	100.0%	0.0	4.0	100.0%
3	NEW YORK	4.0	2.0	0.0	2.0	50.0%	0.0	2.0	50.0%
5	WASHINGTON DC	3.0	1.5	0.5	1.0	50.0%	0.0	1.5	50.0%
6	HAMPTON	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
7	ATLANTA	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
8	BAY PINES	2.0	0.0	0.0	2.0	0.0%	0.3	0.3	12.5%
8	MIAMI	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
8	TAMPA	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
9	NASHVILLE	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
10	CINCINNATI	2.0	2.0	0.0	0.0	100.0%	0.0	2.0	100.0%
10	CLEVELAND	2.5	2.5	0.0	0.0	100.0%	0.8	3.3	130.0%
11	INDIANAPOLIS	1.6	1.6	0.0	0.0	100.0%	0.0	1.6	100.0%
12	HINES	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
16	HOUSTON	2.0	1.0	0.0	1.0	50.0%	0.0	1.0	50.0%
16	LITTLE ROCK	3.5	3.5	0.0	0.0	100.0%	0.0	3.5	100.0%
16	NEW ORLEANS	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
17	DALLAS	3.0	3.0	0.0	0.0	100.0%	0.0	3.0	100.0%
17	SAN ANTONIO	3.0	2.4	0.6	0.0	80.0%	0.0	2.4	80.0%
18	TUCSON	2.0	0.5	0.0	1.5	25.0%	0.0	0.5	25.0%
19	DENVER	2.0	1.5	0.0	0.5	75.0%	0.0	1.5	75.0%
19	SALT LAKE CITY	1.5	1.5	0.0	0.0	100.0%	0.0	1.5	100.0%

TABLE 8-1. CLINICAL STAFFING OF HUD-VASH PROGRAMS AS OF 9/30/03, CONTINUED

VISN	Site Name	Intended Staffing* (FTEE)	Active (FTEE)	Detailed Away (FTEE)	Vacant (FTEE)	% Active of Intended	Staff Donated** (FTEE)	Active + Donated (FTEE)	% Total of Intended
20	AMERICAN LAKE	4.0	2.9	1.0	0.1	72.5%	0.0	2.9	72.5%
20	ANCHORAGE	1.1	0.1	1.0	0.0	9.1%	0.0	0.1	9.1%
20	PORTLAND	1.0	1.0	0.0	0.0	100.0%	0.1	1.1	110.0%
20	ROSEBURG	1.0	1.0	0.0	0.0	100.0%	0.0	1.0	100.0%
21	SAN FRANCISCO	4.0	0.0	0.0	4.0	0.0%	0.0	0.0	0.0%
22	GREATER LA	5.0	3.0	0.0	2.0	60.0%	0.0	3.0	60.0%
22	LOMA LINDA	3.0	1.0	0.0	2.0	33.3%	0.0	1.0	33.3%
22	SAN DIEGO	3.0	2.0	0.0	1.0	66.7%	0.0	2.0	66.7%
	ALL SITES	76.7	53.0	3.1	20.6	69.1%	1.6	54.6	71.2%

* Intended staffing is the number allocated by Central Office

**Donated staff are FTEE detailed to the HUD-VASH program from other services

TABLE 8-2. SECTION 8 VOUCHER USAGE, FY 2003

VISN	Site	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford	57	37	65.2
1	West Haven	60	64	106.5
2	Albany	25	17	68.7
2	Buffalo	25	27	109.5
2	Syracuse	25	24	94.9
3	Brooklyn†	107	107	100.0
3	New York†	108	102	94.6
5	Washington	49	42	85.9
6	Hampton	17	15	87.2
7	Atlanta†	50	39	78.4
8	Bay Pines†	28	20	71.4
8	Miami	50	22	44.9
8	Tampa	50	34	68.5
9	Nashville	22	14	63.6
10	Cincinnati	33	49	149.0
10	Cleveland†	29	44	150.5
11	Indianapolis	60	49	82.4
12	Hines	50	55	110.4
16	Houston†	50	12	23.3
16	Little Rock	58	25	43.1
16	New Orleans†	64	114	178.1
17	Dallas	52	24	46.3
17	San Antonio	79	44	55.8
18	Tucson†	26	13	50.0
19	Denver†	50	40	80.4
19	Salt Lake City	50	41	81.6
20	American Lake†	117	112	95.5
20	Anchorage	25	22	88.7
20	Portland	25	25	99.3
20	Roseburg†	25	21	82.2
21	San Francisco†	24	27	112.5
22	Greater Los Angeles†	135	83	61.5
22	Loma Linda	78	67	85.7
22	San Diego†	30	28	93.6
	All Sites	1,733	1,460	84.2
	Site Avg.	51.0	42.9	85.6
	Site Std.	29.6	29.4	31.8

† Voucher usage is based on fewer than six site reports. Therefore, data may not be accurate.

TABLE 8-3. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 2002-2003

		Fiscal Year 2002						Fiscal Year 2003					
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	238	59	4.0	2.0	29.5	119.0	1,445	123	11.7	2.0	61.5	722.5
1	West Haven	501	66	7.6	2.0	33.0	250.5	417	57	7.3	2.0	28.5	208.5
2	Albany	202	31	6.5	0.5	62.0	404.0	171	23	7.4	0.5	46.0	342.0
2	Buffalo	1,216	154	7.9	1.0	154.0	1,216.0	978	59	16.6	1.0	59.0	978.0
2	Syracuse	261	55	4.7	1.0	55.0	261.0	303	50	6.1	1.0	50.0	303.0
3	Brooklyn	2,273	362	6	4.0	91	568.3	1,514	422	3.6	4.0	105.5	378.5
3	New York	1,307	184	7.1	4.0	46.0	326.8	475	122	3.9	4.0	30.5	118.8
5	Washington	2,537	711	3.6	2.5	284.4	1,014.8	1,608	568	2.8	3.0	189.3	536.0
6	Hampton	631	40	15.8	1.0	40.0	631.0	814	59	13.8	1.0	59.0	814.0
7	Atlanta	340	73	4.7	2.0	36.5	170.0	283	58	4.9	2.0	29.0	141.5
8	Bay Pines	65	25	2.6	2.0	12.5	32.5	182	16	11.4	2.0	8.0	91.0
8	Miami	906	33	27.5	1.0	33.0	906.0	721	26	27.7	1.0	26.0	721.0
8	Tampa	423	59	7.2	2.0	29.5	211.5	489	49	10.0	2.0	24.5	244.5
9	Nashville	223	29	7.7	1.0	29.0	223.0	131	28	4.7	1.0	28.0	131.0
10	Cincinnati	1,375	184	7.5	2.0	92.0	687.5	1,422	315	4.5	2.0	157.5	711.0
10	Cleveland	1,085	210	5.2	2.5	84.0	434.0	795	228	3.5	2.5	91.2	318.0
11	Indianapolis	477	62	7.7	1.6	38.8	298.1	386	65	5.9	1.6	40.6	241.3
12	Hines	1,290	170	7.6	2.0	85.0	645.0	819	221	3.7	2.0	110.5	409.5
16	Houston	987	189	5.2	2.0	94.5	493.5	412	70	5.9	2.0	35.0	206.0
16	Little Rock	1,928	560	3.4	3.5	160.0	550.9	1,825	524	3.5	3.5	149.7	521.4
16	New Orleans	1,440	164	8.8	3.0	54.7	480.0	1,992	185	10.8	3.0	61.7	664.0
17	Dallas	1,392	207	6.7	3.0	69.0	464.0	844	110	7.7	3.0	36.7	281.3
17	San Antonio	874	78	11.2	3.0	26.0	291.3	626	58	10.8	3.0	19.3	208.7
18	Tucson	56	45	1.2	2.0	22.5	28.0	23	4	5.8	2.0	2.0	11.5
19	Denver	751	68	11.0	2.0	34.0	375.5	441	55	8.0	2.0	27.5	220.5
19	Salt Lake City	1,128	246	4.6	1.5	164.0	752.0	345	109	3.2	1.5	72.7	230.0
20	American Lake	4,972	691	7.2	4.0	172.8	1,243.0	2,676	625	4.3	4.0	156.3	669.0
20	Anchorage	21	15	1.4	1.1	13.6	19.1	81	45	1.8	1.1	40.9	73.6
20	Portland	306	58	5.3	1.0	58.0	306.0	358	58	6.2	1.0	58.0	358.0
20	Roseburg	249	50	5.0	1.0	50.0	249.0	304	49	6.2	1.0	49.0	304.0
21	San Francisco	122	31	3.9	4.0	7.8	30.5	43	19	2.3	4.0	4.8	10.8
22	Greater LA	489	140	3.5	5.0	28.0	97.8	689	64	10.8	5.0	12.8	137.8
22	Loma Linda	926	200	4.6	3.0	66.7	308.7	904	175	5.2	3.0	58.3	301.3
22	San Diego	986	68	14.5	3.0	22.7	328.7	1,118	234	4.8	3.0	78.0	372.7
	ALL SITES	31,977	5,317	6.0	76.2	69.8	419.6	25,634	4,873	5.3	76.7	63.5	334.2
	SITE AVERAGE	941	156	7.0	2.2	67.0	424.0	754	143	7.2	2.3	59.0	352.4
	SITE ST. DEV.	952	177	4.8	1.1	58.9	318.2	627	164	5.0	1.1	46.8	244.7
	coeff. var.	1.0	1.1	0.7	0.5	0.9	0.8	0.8	1.1	0.7	0.5	0.8	0.7

TABLE 8-3A. WORKLOAD IN HUD-VASH PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	HUD-VASH FTEE	MEAN STOPS / FTEE	VETERANS TREATED / FTEE	
1	BEDFORD	54	46	1,109	24.1	2.0	554.5	23.0	
1	WEST HAVEN	56	21	331	15.8	2.0	165.5	10.5	
2	ALBANY	18	13	107	8.2	0.5	214.0	26.0	
2	BUFFALO	33	27	680	25.2	1.0	680.0	27.0	
2	SYRACUSE	28	23	210	9.1	1.0	210.0	23.0	
3	BROOKLYN	40	14	70	5.0	4.0	17.5	3.5	*
3	NEW YORK	56	13	45	3.5	4.0	11.3	3.3	*
5	WASHINGTON DC	32	29	508	17.5	3.0	169.3	9.7	
6	HAMPTON	22	20	636	31.8	1.0	636.0	20.0	
7	ATLANTA	43	37	204	5.5	2.0	102.0	18.5	
8	BAY PINES	9	8	100	12.5	2.0	50.0	4.0	*
8	MIAMI	27	25	707	28.3	1.0	707.0	25.0	
8	TAMPA	48	41	392	9.6	2.0	196.0	20.5	
9	NASHVILLE	19	16	98	6.1	1.0	98.0	16.0	
10	CINCINNATI	86	78	917	11.8	2.0	458.5	39.0	
10	CLEVELAND	26	22	239	10.9	2.5	95.6	8.8	
11	INDIANAPOLIS	52	38	225	5.9	1.6	140.6	23.8	
12	HINES	67	61	484	7.9	2.0	242.0	30.5	
16	HOUSTON	15	12	111	9.3	2.0	55.5	6.0	
16	LITTLE ROCK	93	61	362	5.9	3.5	103.4	17.4	
16	NEW ORLEANS	125	69	1,051	15.2	3.0	350.3	23.0	
17	DALLAS	75	61	716	11.7	3.0	238.7	20.3	
17	SAN ANTONIO	56	46	507	11.0	3.0	169.0	15.3	
18	TUCSON	9	3	17	5.7	2.0	8.5	1.5	*
19	DENVER	41	23	308	13.4	2.0	154.0	11.5	
19	SALT LAKE CITY	60	50	243	4.9	1.5	162.0	33.3	
20	AMERICAN LAKE	99	86	967	11.2	4.0	241.8	21.5	
20	ANCHORAGE	32	18	46	2.6	1.1	41.8	16.4	
20	PORTLAND	26	26	304	11.7	1.0	304.0	26.0	
20	ROSEBURG	39	33	273	8.3	1.0	273.0	33.0	
21	SAN FRANCISCO	17	2	3	1.5	4.0	0.8	0.5	*
22	GREATER LOS ANGELES	63	24	303	12.6	5.0	60.6	4.8	
22	LOMA LINDA	90	76	567	7.5	3.0	189.0	25.3	
22	SAN DIEGO	8	7	112	16.0	3.0	37.3	2.3	*
	ALL SITES	1,564	1,129	12,952	11.5	76.7	168.9	14.7	
	SITE AVERAGE	46	33	381	11.4	2.3	164.5	16.4	
	SITE STD. DEV.	29	23	311	7.2	1.1	182.4	11.6	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION

TABLE 8-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 1999-FY 2003

		Prior to FY 1999		FY 1999			FY 2000			FY 2001			FY 2002			FY 2003			Veterans Active
VISN	SITE	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	At the End of FY 2003
1	BEDFORD	70	36	34	13	15	32	15	7	40	6	13	33	14	13	34	19	10	43
1	WEST HAVEN	46	12	34	18	6	46	3	7	42	12	11	43	4	6	41	18	5	54
2	ALBANY	38	19	19	6	7	18	0	8	10	5	6	9	9	7	11	6	7	10
2	BUFFALO	68	45	23	14	11	26	15	13	28	8	10	26	12	12	26	7	5	28
2	SYRACUSE	23	14	9	4	3	10	3	2	11	19	13	17	9	8	18	10	8	20
3	BROOKLYN	129	55	74	12	22	64	0	14	50	0	9	41	0	2	39	1	1	39
3	NEW YORK	85	21	64	14	9	69	22	20	71	13	34	50	22	21	51	0	6	45
5	WASHINGTON	63	39	24	22	13	33	10	14	29	7	12	24	6	9	21	11	5	27
6	HAMPTON	75	55	20	14	11	23	7	11	19	8	14	13	5	3	15	7	6	16
7	ATLANTA	97	52	45	18	16	47	11	14	44	8	14	38	6	15	29	14	9	34
8	BAY PINES	22	11	11	13	9	15	4	7	12	2	4	10	3	5	8	1	1	8
8	MIAMI	127	91	36	22	23	35	17	16	36	1	10	27	3	4	26	1	1	26
8	TAMPA	98	58	40	25	23	42	27	25	44	9	12	41	17	24	34	14	16	32
9	NASHVILLE	34	17	17	6	14	9	11	7	13	4	6	11	4	0	15	3	2	16
10	CINCINNATI	39	19	20	16	9	27	19	15	31	26	16	41	32	27	46	43	39	50
10	CLEVELAND	17	6	11	8	2	17	6	4	19	9	6	22	9	7	24	0	0	24
11	INDIANAPOLIS	78	39	39	22	16	45	16	17	44	10	20	34	11	9	36	11	16	31
12	HINES	103	24	79	4	11	72	12	19	65	11	9	67	4	4	67	0	3	64
16	HOUSTON	76	46	30	19	13	36	14	22	28	21	16	33	0	18	15	0	1	14
16	LITTLE ROCK	51	29	22	29	20	31	22	25	28	25	20	33	48	34	47	46	46	47
16	NEW ORLEANS	22	13	9	16	10	15	25	6	34	12	30	16	48	40	24	33	36	21
17	DALLAS	131	100	31	39	38	32	18	17	33	25	36	22	46	29	39	35	41	33
17	SAN ANTONIO	117	57	60	42	36	66	28	24	70	36	31	75	2	22	55	0	10	45
18	TUCSON	32	18	14	0	1	13	0	4	9	0	0	9	0	0	9	0	0	9
19	DENVER	107	70	37	11	8	40	8	18	30	9	7	32	7	11	28	5	6	27
19	SALT LAKE	113	72	41	26	26	41	24	12	53	8	11	50	3	10	43	17	8	52
20	AMERICAN LAKE	113	41	72	29	18	83	26	21	88	33	31	90	26	22	94	6	11	89
20	ANCHORAGE OPC	62	43	19	11	7	23	10	12	21	7	7	21	12	8	25	7	12	20
20	PORTLAND	35	20	15	9	4	20	10	9	21	5	2	24	4	7	21	6	4	23
20	ROSEBURG	27	13	14	27	8	33	13	24	22	10	6	26	7	9	24	15	12	27
21	SAN FRANCISCO	16	10	6	53	38	21	38	43	16	15	16	15	10	9	16	0	0	16
22	GREATER LA	180	88	92	14	20	86	8	20	74	5	9	70	0	9	61	3	1	63
22	LOMA LINDA	85	28	57	13	10	60	26	21	65	8	17	56	27	20	63	27	26	64
22	SAN DIEGO	15	3	12	8	5	15	7	7	15	1	6	10	0	1	9	0	0	9
	ALL SITES	2,394	1,264	1,130	597	482	1,245	475	505	1,215	378	464	1,129	410	425	1,114	366	354	1,126
	SITE AVERAGE	70	37	33	18	14	37	14	15	36	11	14	33	12	13	33	11	10	33
	SITE ST. DEV.	42	26	23	11	10	21	9	8	21	9	9	20	14	10	19	13	13	19

TABLE 8-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 1999- FY 2003

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 99	Percent Active FY 00	Percent Active FY 01	Percent Active FY 02	Percent Active FY 03
1	BEDFORD	FY 92	41.5	15.4	40.0	0.0	25.0	84.2
1	WEST HAVEN	FY 92	70.4	27.8	100.0	83.3	100.0	94.1
2	ALBANY	FY 95	36.8	16.7		75.0	0.0	100.0
2	BUFFALO	FY 94	44.7	40.0	15.4	25.0	77.8	85.7
2	SYRACUSE	FY 94	58.3	0.0	33.3	53.8	57.1	90.0
3	BROOKLYN	FY 92	60.0	60.0				
3	NEW YORK	FY 92	41.9	46.2	38.9			
5	WASHINGTON DC	FY 92	34.9	9.5	33.3	0.0	100.0	90.0
6	HAMPTON	FY 94	41.7	0.0	0.0	75.0	75.0	100.0
7	ATLANTA	FY 94	50.0	33.3	36.4	100.0	66.7	83.3
8	BAY PINES	FY 92	26.3	25.0	25.0	0.0		100.0
8	MIAMI	FY 94	41.7	41.7	37.5		33.3	100.0
8	TAMPA	FY 94	42.2	28.6	37.5	28.6	55.6	72.7
9	NASHVILLE	FY 92	76.5	0.0	71.4	66.7	100.0	100.0
10	CINCINNATI	FY 92	42.7	22.2	21.4	43.5	45.8	54.5
10	CLEVELAND	FY 92	72.4	62.5	33.3	88.9	100.0	
11	INDIANAPOLIS	FY 94	45.9	25.0	35.7	44.4	55.6	100.0
12	HINES	FY 94	69.2	25.0	70.0	75.0	100.0	
16	HOUSTON	FY 95	23.4	11.8	16.7	38.9		
16	LITTLE ROCK	FY 92	61.0	35.0	50.0	61.5	62.1	85.2
16	NEW ORLEANS	FY 92	89.0	86.7	64.0	91.7	97.7	100.0
17	DALLAS	FY 92	27.2	0.0	0.0	21.1	45.2	65.0
17	SAN ANTONIO	FY 92	25.0	17.1	25.0	36.0	50.0	
19	DENVER	FY 95	56.8	27.3	83.3	44.4	71.4	100.0
19	SALT LAKE CITY	FY 94	44.7	28.0	30.4	12.5	66.7	100.0
20	AMERICAN LAKE	FY 92	54.0	29.6	36.0	53.1	91.3	100.0
20	ANCHORAGE	FY 95	48.8	27.3	30.0	66.7	62.5	83.3
20	PORTLAND	FY 95	60.0	44.4	33.3	80.0	100.0	100.0
20	ROSEBURG	FY 95	42.6	24.0	20.0	44.4	80.0	83.3
21	SAN FRANCISCO	FY 92	29.8	24.0	31.6	60.0	25.0	
22	GREATER LA	FY 92	52.6	50.0	60.0	0.0		100.0
22	LOMA LINDA	FY 92	48.4	58.3	28.0	57.1	39.1	70.8
22	SAN DIEGO	FY 92	23.1	25.0	20.0			
	ALL SITES		48.3	28.0	36.0	49.3	64.3	83.1
	SITE AVERAGE		48.0	29.3	37.3	49.2	66.0	89.7
	SITE ST. DEV.		16.1	19.6	22.2	29.4	27.7	12.9

Cumulative data from FY 1999 through the end of FY 2003

BLANK

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
1	BEDFORD	38	31.6	10.5	2.6	10.5	44.7
1	WEST HAVEN	16	50.0	0.0	12.5	0.0	37.5
2	ALBANY	12	8.3	16.7	41.7	0.0	33.3
2	BUFFALO	26	15.4	42.3	19.2	11.5	11.5
2	SYRACUSE	15	46.7	26.7	13.3	0.0	13.3
3	BROOKLYN	4	50.0	0.0	25.0	0.0	25.0
3	NEW YORK	18	27.8	22.2	0.0	0.0	50.0
5	WASHINGTON DC	28	25.0	25.0	3.6	3.6	42.9
6	HAMPTON	14	21.4	28.6	14.3	0.0	35.7
7	ATLANTA	21	33.3	19.0	14.3	0.0	33.3
8	BAY PINES	14	35.7	14.3	14.3	0.0	35.7
8	MIAMI	14	21.4	14.3	28.6	21.4	14.3
8	TAMPA	37	27.0	13.5	18.9	0.0	40.5
9	NASHVILLE	4	0.0	50.0	0.0	0.0	50.0
10	CINCINNATI	58	12.1	15.5	13.8	5.2	53.4
10	CLEVELAND	8	25.0	25.0	12.5	0.0	37.5
11	INDIANAPOLIS	33	36.4	3.0	24.2	0.0	36.4
12	HINES	8	12.5	37.5	12.5	0.0	37.5
16	HOUSTON	36	41.7	5.6	13.9	0.0	38.9
16	LITTLE ROCK	40	10.0	30.0	10.0	7.5	42.5
16	NEW ORLEANS	13	30.8	23.1	0.0	0.0	46.2
17	DALLAS	83	16.9	39.8	4.8	3.6	34.9
17	SAN ANTONIO	66	24.2	27.3	21.2	10.6	16.7
19	DENVER	16	18.8	37.5	0.0	0.0	43.8
19	SALT LAKE CITY	42	31.0	4.8	11.9	21.4	31.0

TABLE 8-6. REASONS FOR TERMINATION FROM HUD-VASH, CONTINUED

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
20	AMERICAN LAKE	50	30.0	28.0	6.0	2.0	34.0
20	ANCHORAGE	20	60.0	10.0	5.0	0.0	25.0
20	PORTLAND	12	16.7	0.0	0.0	0.0	83.3
20	ROSEBURG	35	20.0	34.3	8.6	2.9	34.3
21	SAN FRANCISCO	38	34.2	13.2	7.9	0.0	44.7
22	GREATER LA	9	11.1	44.4	22.2	0.0	22.2
22	LOMA LINDA	47	12.8	6.4	34.0	2.1	44.7
22	SAN DIEGO	9	0.0	0.0	0.0	0.0	100.0
	ALL SITES	884	25.0	20.6	12.8	4.4	37.2
	SITE AVERAGE	27	25.4	20.3	12.6	3.1	38.6
	SITE ST. DEV.	19	14.3	14.2	10.4	5.8	17.5

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, FY 1999 THROUGH FY 2003

Variable	**FY 1999-FY 2003 (n=1,439)**	
		m or %
Age		46.9
Female	138	9.6
Black	670	47.0
Hispanic	76	5.3
White	652	45.7
Other	28	2.0
Married	67	4.7
Usually employed, past 3 years	557	39.0
Days worked in 30 days prior to intake		4.5
Receive public support	708	49.2
Contacted through outreach	896	62.4
In 30 days prior to intake:		
Days housed		8.3
Days homeless		15.8
Days institutionalized		5.9
Combat experience	340	23.9
Used VA healthcare in 6 months prior to intake	961	67.2
Current medical problems	1,032	72.5
Current alcohol problems	533	37.1
Past alcohol problems	977	67.9
Previous hospitalization for alcoholism	741	51.6
Days drank alcohol in last 30		3.6
Days intoxicated in last 30		2.3
Current drug problems	461	32.1
Past drug problems	816	56.8
Previous hospitalization for drug problems	654	45.6
Days took drugs in last 30		2.4
Days took more than one drug in last 30		0.9
Psychiatric symptom scale		0.3
Clinician diagnoses:		
Mood disorder	660	46.0
PTSD	162	11.3
Schizophrenia	97	6.8

BLANK

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	60	10.3	8.3	11.7	15.0	40.0	6.7	16.7
1	WEST HAVEN	49	9.3	4.1	8.2	8.2	71.4	8.2	0.0
2	ALBANY	9	5.0	0.0	90.0	0.0	0.0	0.0	0.0
2	BUFFALO	41	8.8	0.0	0.0	0.0	0.0	0.0	97.6
2	SYRACUSE	34	6.4	0.0	8.8	52.9	14.7	20.6	0.0
3	BROOKLYN	6	9.5	0.0	12.5	25.0	37.5	0.0	25.0
3	NEW YORK	20	13.0	14.3	0.0	9.5	4.8	9.5	57.1
5	WASHINGTON DC	40	10.6	30.0	2.5	25.0	35.0	2.5	5.0
6	HAMPTON	20	12.0	0.0	25.0	5.0	35.0	15.0	20.0
7	ATLANTA	35	5.6	2.8	16.7	5.6	58.3	2.8	11.1
8	BAY PINES	14	8.8	0.0	21.4	7.1	42.9	21.4	7.1
8	MIAMI	22	13.4	0.0	9.1	4.5	68.2	13.6	4.5
8	TAMPA	56	7.5	14.0	1.8	12.3	70.2	0.0	0.0
9	NASHVILLE	12	4.6	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	92	11.7	3.2	1.1	26.9	45.2	3.2	18.3
10	CLEVELAND	22	6.2	0.0	59.1	13.6	13.6	9.1	0.0
11	INDIANAPOLIS	42	5.2	7.1	19.0	33.3	14.3	23.8	2.4
12	HINES	20	4.2	13.0	0.0	34.8	34.8	0.0	17.4
16	HOUSTON	36	9.3	0.0	5.6	50.0	22.2	13.9	5.6
16	LITTLE ROCK	60	8.2	3.3	23.0	9.8	21.3	18.0	19.7
16	NEW ORLEANS	20	9.8	0.0	4.8	14.3	52.4	4.8	19.0
17	DALLAS	98	6.6	8.1	34.3	16.2	31.3	1.0	9.1
17	SAN ANTONIO	83	7.3	9.6	42.2	41.0	6.0	1.2	0.0
19	DENVER	16	10.7	0.0	37.5	12.5	25.0	6.3	18.8
19	SALT LAKE CITY	71	6.1	2.8	14.1	11.3	66.2	1.4	4.2

TABLE 8-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	91	11.4	5.5	45.1	13.2	30.8	2.2	3.3
20	ANCHORAGE	30	5.1	0.0	0.0	70.0	16.7	0.0	13.3
20	PORTLAND	28	9.2	0.0	0.0	0.0	89.3	10.7	0.0
20	ROSEBURG	52	10.3	3.7	48.1	20.4	9.3	3.7	7.4
21	SAN FRANCISCO	43	11.2	8.9	2.2	26.7	42.2	13.3	4.4
22	GREATER LA	16	6.7	5.9	23.5	23.5	47.1	0.0	0.0
22	LOMA LINDA	75	7.0	26.7	0.0	5.3	58.7	4.0	5.3
22	SAN DIEGO	7	10.4	22.2	11.1	0.0	44.4	0.0	0.0
	ALL SITES	1,320	8.6	7.0	17.8	20.1	36.3	6.0	11.0
	SITE AVERAGE	40	8.5	5.9	17.5	21.0	34.8	6.6	11.9
	SITE STD. DEV.	26	2.6	8.0	20.8	21.8	23.5	7.2	19.2

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	17	7.9	5.9	41.2	11.8	17.6	11.8	11.8
1	WEST HAVEN	17	8.0	0.0	11.8	52.9	5.9	23.5	5.9
2	ALBANY	3	3.5	0.0	60.0	20.0	0.0	0.0	0.0
2	BUFFALO	18	8.0	0.0	0.0	0.0	0.0	5.6	94.4
2	SYRACUSE	12	4.3	0.0	21.4	71.4	0.0	7.1	0.0
3	BROOKLYN	7	3.8	0.0	25.0	12.5	25.0	0.0	37.5
3	NEW YORK	11	9.1	0.0	0.0	9.1	18.2	63.6	9.1
5	WASHINGTON DC	17	9.1	0.0	5.6	5.6	11.1	27.8	44.4
6	HAMPTON	12	12.1	7.1	0.0	0.0	0.0	50.0	35.7
7	ATLANTA	23	3.1	0.0	78.3	17.4	0.0	0.0	4.3
8	BAY PINES	6	3.1	16.7	50.0	16.7	0.0	0.0	16.7
8	MIAMI	13	12.3	0.0	0.0	23.1	0.0	53.8	23.1
8	TAMPA	29	7.4	0.0	56.7	23.3	3.3	3.3	13.3
9	NASHVILLE	10	4.0	0.0	0.0	90.0	0.0	0.0	10.0
10	CINCINNATI	29	10.3	0.0	6.5	22.6	16.1	3.2	48.4
10	CLEVELAND	9	5.0	9.1	54.5	0.0	0.0	0.0	0.0
11	INDIANAPOLIS	25	2.9	22.2	48.1	18.5	0.0	3.7	7.4
12	HINES	16	3.9	18.2	4.5	9.1	27.3	0.0	40.9
16	HOUSTON	21	4.5	0.0	37.5	8.3	8.3	25.0	12.5
16	LITTLE ROCK	15	6.3	0.0	46.7	6.7	0.0	6.7	26.7
16	NEW ORLEANS	8	8.9	0.0	0.0	90.0	10.0	0.0	0.0
17	DALLAS	23	5.7	0.0	78.3	17.4	0.0	0.0	4.3
17	SAN ANTONIO	43	6.8	0.0	79.1	14.0	4.7	2.3	0.0
19	DENVER	4	5.1	0.0	0.0	0.0	25.0	0.0	75.0
19	SALT LAKE CITY	33	4.7	3.0	63.6	9.1	6.1	6.1	9.1

TABLE 8-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	50	5.0	1.9	57.7	17.3	11.5	5.8	5.8
20	ANCHORAGE	18	4.3	0.0	5.6	77.8	5.6	0.0	11.1
20	PORTLAND	14	4.1	6.7	0.0	46.7	0.0	33.3	6.7
20	ROSEBURG	18	8.7	0.0	61.1	27.8	0.0	5.6	5.6
21	SAN FRANCISCO	6	6.5	14.3	0.0	0.0	14.3	42.9	28.6
22	GREATER LA	7	4.1	0.0	57.1	0.0	0.0	0.0	42.9
22	LOMA LINDA	29	4.5	6.9	10.3	13.8	20.7	10.3	37.9
22	SAN DIEGO	4	8.0	33.3	33.3	0.0	0.0	0.0	16.7
	ALL SITES	567	6.2	3.7	36.4	21.2	7.3	10.4	18.5
	SITE AVERAGE	17	6.2	4.4	30.1	22.2	7.0	11.9	20.8
	SITE STD. DEV.	11	2.6	8.0	28.2	25.9	8.8	17.9	22.3

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	8	7.3	0.0	62.5	12.5	12.5	12.5	0.0
1	WEST HAVEN	6	3.8	0.0	16.7	66.7	0.0	0.0	16.7
2	ALBANY	0		0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	5	8.6	0.0	0.0	0.0	0.0	0.0	100.0
2	SYRACUSE	3	7.5	0.0	0.0	66.7	0.0	33.3	0.0
3	BROOKLYN	1	3.5	0.0	100.0	0.0	0.0	0.0	0.0
5	WASHINGTON DC	8	6.4	0.0	12.5	12.5	0.0	25.0	50.0
6	HAMPTON	2	11.8	0.0	0.0	0.0	0.0	50.0	50.0
7	ATLANTA	12	2.8	0.0	83.3	16.7	0.0	0.0	0.0
8	BAY PINES	4	2.9	50.0	25.0	0.0	25.0	0.0	0.0
8	MIAMI	8	8.9	0.0	0.0	12.5	25.0	12.5	50.0
8	TAMPA	12	3.5	0.0	91.7	0.0	0.0	0.0	8.3
9	NASHVILLE	1	3.5	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	6	9.8	0.0	0.0	33.3	0.0	0.0	66.7
10	CLEVELAND	6	7.8	0.0	100.0	0.0	0.0	0.0	0.0
11	INDIANAPOLIS	8	1.9	11.1	66.7	22.2	0.0	0.0	0.0
12	HINES	5	2.5	27.3	9.1	9.1	0.0	27.3	27.3
16	HOUSTON	5	6.3	28.6	14.3	0.0	14.3	14.3	14.3
16	LITTLE ROCK	1	8.0	0.0	100.0	0.0	0.0	0.0	0.0
16	NEW ORLEANS	0		0.0	0.0	100.0	0.0	0.0	0.0
17	DALLAS	3	3.5	0.0	66.7	33.3	0.0	0.0	0.0
17	SAN ANTONIO	14	6.7	0.0	92.9	7.1	0.0	0.0	0.0
19	DENVER	1	1.0	0.0	0.0	0.0	100.0	0.0	0.0
19	SALT LAKE CITY	17	4.8	0.0	70.6	23.5	0.0	0.0	5.9

TABLE 8-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	11	3.9	0.0	72.7	18.2	9.1	0.0	0.0
20	ANCHORAGE	6	4.3	0.0	33.3	33.3	0.0	0.0	33.3
20	PORTLAND	9	3.7	0.0	0.0	33.3	0.0	55.6	0.0
20	ROSEBURG	7	12.9	0.0	42.9	57.1	0.0	0.0	0.0
22	GREATER LA	6	5.8	0.0	33.3	16.7	0.0	16.7	33.3
22	LOMA LINDA	14	3.1	13.3	0.0	20.0	13.3	6.7	46.7
22	SAN DIEGO	1	3.5	50.0	50.0	0.0	0.0	0.0	0.0
	ALL SITES	190	5.4	5.4	43.8	19.2	4.4	8.4	17.7
	SITE AVERAGE	6	5.5	5.8	40.1	22.4	6.4	8.2	16.2
	SITE STD. DEV.	5	3.0	13.9	38.7	28.3	18.8	15.1	25.5

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
1	BEDFORD	60	4.1	10	16.7	5.0
1	WEST HAVEN	49	4.1	25	51.0	4.8
2	ALBANY	9	5.1	1	11.1	4.4
2	BUFFALO	41	4.5	8	19.5	4.9
2	SYRACUSE	34	4.3	6	17.6	4.9
3	BROOKLYN	8	4.9			
3	NEW YORK	20	5.2	1	5.0	1.6
5	WASHINGTON DC	40	4.6	21	52.5	5.4
6	HAMPTON	19	4.3	11	57.9	4.7
7	ATLANTA	36	4.4	14	38.9	4.5
8	BAY PINES	14	4.6	8	57.1	5.3
8	MIAMI	22	4.5	13	59.1	5.4
8	TAMPA	56	5.2	19	33.9	5.3
9	NASHVILLE	12	5.0	6	50.0	5.6
10	CINCINNATI	93	4.4	20	21.5	4.8
10	CLEVELAND	22	4.7	1	4.5	4.8
11	INDIANAPOLIS	42	3.7	10	23.8	4.8
12	HINES	23	4.2	10	43.5	5.6
16	HOUSTON	35	4.4	20	57.1	5.1
16	LITTLE ROCK	59	4.0	30	50.8	5.2
16	NEW ORLEANS	21	4.7	10	47.6	5.5
17	DALLAS	98	4.7	31	31.6	4.9
17	SAN ANTONIO	83	4.2	43	51.8	5.2
19	DENVER	16	3.7	1	6.3	6.0
19	SALT LAKE CITY	71	3.8	15	21.1	5.0

TABLE 8-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP, CONTINUED

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
20	AMERICAN LAKE	91	5.0	20	22.0	5.9
20	ANCHORAGE	30	4.4	8	26.7	5.2
20	PORTLAND	28	5.5	16	57.1	5.3
20	ROSEBURG	54	4.9	10	18.5	4.5
21	SAN FRANCISCO	45	4.3	20	44.4	4.6
22	GREATER LA	17	4.8	7	41.2	5.3
22	LOMA LINDA	75	4.5	25	33.3	5.5
22	SAN DIEGO	7	4.5			
	ALL SITES	1,330	4.5	440	33.1	5.1
	SITE AVERAGE	40	4.5	14	34.6	5.0
	SITE STD. DEV.	26	0.4	10	17.7	0.7

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	60	23.3	51.7	23.3	1.7
1	WEST HAVEN	49	61.2	16.3	22.4	0.0
2	ALBANY	10	88.9	0.0	11.1	0.0
2	BUFFALO	41	100.0	0.0	0.0	0.0
2	SYRACUSE	34	91.2	5.9	2.9	0.0
3	BROOKLYN	8	25.0	25.0	50.0	0.0
3	NEW YORK	21	50.0	20.0	30.0	0.0
5	WASHINGTON DC	40	25.0	30.0	45.0	0.0
6	HAMPTON	20	100.0	0.0	0.0	0.0
7	ATLANTA	36	62.9	28.6	5.7	2.9
8	BAY PINES	14	100.0	0.0	0.0	0.0
8	MIAMI	22	18.2	54.5	18.2	9.1
8	TAMPA	57	83.9	7.1	7.1	1.8
9	NASHVILLE	12	100.0	0.0	0.0	0.0
10	CINCINNATI	93	91.4	6.5	2.2	0.0
10	CLEVELAND	22	77.3	0.0	18.2	4.5
11	INDIANAPOLIS	42	87.5	0.0	5.0	7.5
12	HINES	23	78.3	8.7	13.0	0.0
16	HOUSTON	36	57.1	20.0	17.1	5.7
16	LITTLE ROCK	61	94.8	5.2	0.0	0.0
16	NEW ORLEANS	21	57.9	31.6	5.3	5.3
17	DALLAS	99	60.2	5.1	33.7	1.0
17	SAN ANTONIO	83	89.2	6.0	2.4	2.4
19	DENVER	16	93.8	0.0	6.3	0.0
19	SALT LAKE CITY	71	77.5	0.0	18.3	4.2

TABLE 8-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	91	65.9	8.8	22.0	3.3
20	ANCHORAGE	30	57.1	35.7	7.1	0.0
20	PORTLAND	28	64.3	14.3	7.1	14.3
20	ROSEBURG	54	66.7	13.7	13.7	5.9
21	SAN FRANCISCO	45	48.9	6.7	33.3	11.1
22	GREATER LA	17	76.5	5.9	11.8	5.9
22	LOMA LINDA	75	61.3	6.7	24.0	8.0
22	SAN DIEGO	9	57.1	42.9	0.0	0.0
	ALL SITES	1,340	69.8	12.1	15.0	3.0
	SITE AVERAGE	41	69.5	13.8	13.8	2.9
	SITE STD. DEV.	26	23.6	15.5	13.3	3.8

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	17	82.4	11.8	0.0	5.9
1	WEST HAVEN	17	100.0	0.0	0.0	0.0
2	ALBANY	5	100.0	0.0	0.0	0.0
2	BUFFALO	18	100.0	0.0	0.0	0.0
2	SYRACUSE	14	85.7	14.3	0.0	0.0
3	BROOKLYN	8	100.0	0.0	0.0	0.0
3	NEW YORK	11	100.0	0.0	0.0	0.0
5	WASHINGTON DC	18	100.0	0.0	0.0	0.0
6	HAMPTON	14	92.3	0.0	0.0	7.7
7	ATLANTA	23	100.0	0.0	0.0	0.0
8	BAY PINES	6	100.0	0.0	0.0	0.0
8	MIAMI	13	92.3	7.7	0.0	0.0
8	TAMPA	30	100.0	0.0	0.0	0.0
9	NASHVILLE	10	100.0	0.0	0.0	0.0
10	CINCINNATI	31	90.3	6.5	3.2	0.0
10	CLEVELAND	11	100.0	0.0	0.0	0.0
11	INDIANAPOLIS	27	96.2	0.0	3.8	0.0
12	HINES	22	90.9	4.5	4.5	0.0
16	HOUSTON	24	91.7	0.0	0.0	8.3
16	LITTLE ROCK	15	100.0	0.0	0.0	0.0
16	NEW ORLEANS	10	90.0	10.0	0.0	0.0
17	DALLAS	23	95.7	0.0	0.0	4.3
17	SAN ANTONIO	43	95.3	2.3	0.0	2.3
19	DENVER	4	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	33	96.9	3.1	0.0	0.0

TABLE 8-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	52	100.0	0.0	0.0	0.0
20	ANCHORAGE	18	100.0	0.0	0.0	0.0
20	PORTLAND	15	100.0	0.0	0.0	0.0
20	ROSEBURG	18	94.4	5.6	0.0	0.0
21	SAN FRANCISCO	7	83.3	0.0	16.7	0.0
22	GREATER LA	7	100.0	0.0	0.0	0.0
22	LOMA LINDA	29	96.6	3.4	0.0	0.0
22	SAN DIEGO	6	80.0	0.0	20.0	0.0
	ALL SITES	599	95.9	2.2	0.8	1.0
	SITE AVERAGE	18	95.6	2.1	1.5	0.9
	SITE STD. DEV.	11	5.9	3.9	4.5	2.3

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	8	100.0	0.0	0.0	0.0
1	WEST HAVEN	6	100.0	0.0	0.0	0.0
2	ALBANY	1	100.0	0.0	0.0	0.0
2	BUFFALO	5	100.0	0.0	0.0	0.0
2	SYRACUSE	3	100.0	0.0	0.0	0.0
3	BROOKLYN	1	100.0	0.0	0.0	0.0
5	WASHINGTON DC	8	100.0	0.0	0.0	0.0
6	HAMPTON	2	100.0	0.0	0.0	0.0
7	ATLANTA	12	100.0	0.0	0.0	0.0
8	BAY PINES	4	100.0	0.0	0.0	0.0
8	MIAMI	8	100.0	0.0	0.0	0.0
8	TAMPA	12	100.0	0.0	0.0	0.0
9	NASHVILLE	1	100.0	0.0	0.0	0.0
10	CINCINNATI	6	100.0	0.0	0.0	0.0
10	CLEVELAND	6	100.0	0.0	0.0	0.0
11	INDIANAPOLIS	9	88.9	0.0	0.0	11.1
12	HINES	11	90.9	9.1	0.0	0.0
16	HOUSTON	7	100.0	0.0	0.0	0.0
16	LITTLE ROCK	1	100.0	0.0	0.0	0.0
16	NEW ORLEANS	1	100.0	0.0	0.0	0.0
17	DALLAS	3	100.0	0.0	0.0	0.0
17	SAN ANTONIO	14	92.9	7.1	0.0	0.0
19	DENVER	1				
19	SALT LAKE CITY	17	100.0	0.0	0.0	0.0

TABLE 8-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	11	100.0	0.0	0.0	0.0
20	ANCHORAGE	6	100.0	0.0	0.0	0.0
20	PORTLAND	9	100.0	0.0	0.0	0.0
20	ROSEBURG	7	100.0	0.0	0.0	0.0
22	GREATER LA	6	100.0	0.0	0.0	0.0
22	LOMA LINDA	15	100.0	0.0	0.0	0.0
22	SAN DIEGO	2	50.0	0.0	0.0	50.0
	ALL SITES	203	98.0	1.0	0.0	1.0
	SITE AVERAGE	7	97.4	0.5	0.0	2.0
	SITE STD. DEV.	5	9.4	2.1	0.0	9.3

Cumulative data from FY 1999 through the end of FY 2003

TABLE 8-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	60	34.5	32.8	65.0
1	WEST HAVEN	49	38.5	39.6	49.0
2	ALBANY	10	37.5	77.8	80.0
2	BUFFALO	41	42.5	43.9	39.0
2	SYRACUSE	34	42.9	58.8	77.4
3	BROOKLYN	8	25.0	37.5	100.0
3	NEW YORK	21	26.3	42.1	65.0
5	WASHINGTON DC	40	40.7	56.8	41.2
6	HAMPTON	20	53.8	70.0	80.0
7	ATLANTA	36	35.5	44.1	41.2
8	BAY PINES	14	100.0	50.0	91.7
8	MIAMI	22	40.0	50.0	54.5
8	TAMPA	57	45.7	59.6	87.5
9	NASHVILLE	12	100.0	100.0	100.0
10	CINCINNATI	93	36.8	50.0	50.0
10	CLEVELAND	22	38.9	50.0	50.0
11	INDIANAPOLIS	42	50.0	66.7	59.5
12	HINES	23	26.1	39.1	43.5
16	HOUSTON	36	31.3	55.9	61.8
16	LITTLE ROCK	61	43.9	51.7	76.3
16	NEW ORLEANS	21	54.5	90.5	93.8
17	DALLAS	99	50.5	53.1	42.1
17	SAN ANTONIO	83	63.5	71.1	57.3
19	DENVER	16	23.1	62.5	78.6
19	SALT LAKE CITY	71	10.8	17.1	69.6
20	AMERICAN LAKE	91	27.8	38.9	35.9
20	ANCHORAGE	30	79.3	86.7	76.7
20	PORTLAND	28	50.0	78.6	85.7
20	ROSEBURG	54	27.7	46.0	59.2
21	SAN FRANCISCO	45	18.6	36.4	42.2
22	GREATER LA	17	53.3	58.8	46.7
22	LOMA LINDA	75	50.0	55.1	45.6
22	SAN DIEGO	9		85.7	85.7
	ALL SITES	1,340	41.1	51.9	58.9
	SITE AVERAGE	41	43.7	56.3	64.6
	SITE STD. DEV.	26	20.1	18.5	19.6

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	17	58.8	52.9	64.7
1	WEST HAVEN	17	70.6	76.5	94.1
2	ALBANY	5	75.0	60.0	100.0
2	BUFFALO	18	55.6	72.2	72.2
2	SYRACUSE	14	23.1	42.9	30.8
3	BROOKLYN	8	71.4	75.0	100.0
3	NEW YORK	11	54.5	45.5	90.9
5	WASHINGTON DC	18	61.5	62.5	50.0
6	HAMPTON	14	57.1	61.5	76.9
7	ATLANTA	23	5.3	0.0	0.0
8	BAY PINES	6	50.0	40.0	75.0
8	MIAMI	13	40.0	46.2	69.2
8	TAMPA	30	48.1	79.3	76.7
9	NASHVILLE	10	90.0	90.0	100.0
10	CINCINNATI	31	37.5	67.7	65.5
10	CLEVELAND	11	25.0	44.4	55.6
11	INDIANAPOLIS	27	37.0	59.3	51.9
12	HINES	22	40.9	54.5	59.1
16	HOUSTON	24	40.9	83.3	87.5
16	LITTLE ROCK	15	64.3	80.0	86.7
16	NEW ORLEANS	10	42.9	80.0	100.0
17	DALLAS	23	54.5	52.2	54.5
17	SAN ANTONIO	43	43.2	58.1	51.2
19	DENVER	4	0.0	100.0	100.0
19	SALT LAKE CITY	33	23.1	51.5	90.9
20	AMERICAN LAKE	52	31.6	51.0	53.3
20	ANCHORAGE	18	62.5	66.7	77.8
20	PORTLAND	15	61.5	86.7	86.7
20	ROSEBURG	18	5.9	0.0	17.6
21	SAN FRANCISCO	7	28.6	42.9	71.4
22	GREATER LA	7	16.7	28.6	28.6
22	LOMA LINDA	29	73.3	96.3	86.2
22	SAN DIEGO	6	100.0	100.0	80.0
	ALL SITES	599	44.7	59.7	66.1
	SITE AVERAGE	18	47.0	60.8	69.8
	SITE STD. DEV.	11	23.6	24.2	25.1

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

TABLE 8-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	8	25.0	62.5	75.0
1	WEST HAVEN	6	50.0	66.7	66.7
2	ALBANY	1	0.0	100.0	
2	BUFFALO	5	60.0	100.0	100.0
2	SYRACUSE	3	0.0	66.7	100.0
3	BROOKLYN	1			
5	WASHINGTON DC	8	50.0	80.0	85.7
6	HAMPTON	2	50.0	50.0	50.0
7	ATLANTA	12	9.1	8.3	0.0
8	BAY PINES	4	100.0	75.0	100.0
8	MIAMI	8	75.0	62.5	87.5
8	TAMPA	12	16.7	58.3	66.7
9	NASHVILLE	1	0.0	0.0	100.0
10	CINCINNATI	6	33.3	100.0	33.3
10	CLEVELAND	6	25.0	33.3	50.0
11	INDIANAPOLIS	9	22.2	55.6	33.3
12	HINES	11	54.5	90.9	90.9
16	HOUSTON	7	28.6	85.7	57.1
16	LITTLE ROCK	1	100.0	100.0	100.0
16	NEW ORLEANS	1	0.0	100.0	
17	DALLAS	3	33.3	66.7	33.3
17	SAN ANTONIO	14	53.8	78.6	53.8
19	DENVER	1			100.0
19	SALT LAKE CITY	17	11.1	41.2	76.5
20	AMERICAN LAKE	11	0.0	54.5	100.0
20	ANCHORAGE	6	60.0	33.3	66.7
20	PORTLAND	9	14.3	55.6	77.8
20	ROSEBURG	7	14.3	14.3	14.3
22	GREATER LA	6	20.0	33.3	83.3
22	LOMA LINDA	15	75.0	100.0	92.9
22	SAN DIEGO	2		100.0	50.0
	ALL SITES	203	32.9	61.7	65.4
	SITE AVERAGE	7	35.0	64.6	69.5
	SITE STD. DEV.	5	29.5	29.5	28.4

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	60	59.2	53.1	59.3
1	WEST HAVEN	49	76.7	80.8	45.5
2	ALBANY	10	57.1	75.0	75.0
2	BUFFALO	41	34.3	40.0	26.9
2	SYRACUSE	34	74.1	76.2	68.2
3	BROOKLYN	8	83.3	100.0	60.0
3	NEW YORK	21	61.5	68.8	70.6
5	WASHINGTON DC	40	47.1	40.0	55.6
6	HAMPTON	20	76.9	78.6	53.3
7	ATLANTA	36	57.1	48.1	46.9
8	BAY PINES	14	92.9	100.0	88.9
8	MIAMI	22	55.0	55.0	54.5
8	TAMPA	57	82.1	91.3	69.7
9	NASHVILLE	12	100.0	100.0	100.0
10	CINCINNATI	93	54.3	50.8	32.7
10	CLEVELAND	22	81.3	82.4	100.0
11	INDIANAPOLIS	42	76.5	76.9	73.5
12	HINES	23	89.5	90.0	85.7
16	HOUSTON	36	83.3	87.5	61.5
16	LITTLE ROCK	61	84.2	84.3	65.1
16	NEW ORLEANS	21	94.4	94.7	93.8
17	DALLAS	99	70.5	68.6	40.6
17	SAN ANTONIO	83	78.8	75.5	72.5
19	DENVER	16	71.4	81.8	81.3
19	SALT LAKE CITY	71	45.9	30.0	60.9
20	AMERICAN LAKE	91	48.5	48.1	38.6
20	ANCHORAGE	30	84.6	84.0	80.0
20	PORTLAND	28	90.9	100.0	86.4
20	ROSEBURG	54	67.6	76.7	57.8
21	SAN FRANCISCO	45	33.3	34.5	37.5
22	GREATER LA	17	84.6	90.9	71.4
22	LOMA LINDA	75	74.0	73.2	41.2
22	SAN DIEGO	9	100.0	100.0	83.3
	ALL SITES	1,340	67.6	68.4	57.2
	SITE AVERAGE	41	71.8	73.8	64.8
	SITE STD. DEV.	26	18.0	20.8	19.5

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	17	66.7	60.0	62.5
1	WEST HAVEN	17	86.7	85.7	76.9
2	ALBANY	5	100.0	100.0	75.0
2	BUFFALO	18	50.0	45.5	30.0
2	SYRACUSE	14	44.4	55.6	30.0
3	BROOKLYN	8	100.0	100.0	87.5
3	NEW YORK	11	100.0	100.0	100.0
5	WASHINGTON DC	18	37.5	57.1	69.2
6	HAMPTON	14	85.7	62.5	25.0
7	ATLANTA	23	0.0	0.0	0.0
8	BAY PINES	6	100.0	100.0	100.0
8	MIAMI	13	50.0	54.5	60.0
8	TAMPA	30	79.2	80.0	63.6
9	NASHVILLE	10	100.0	100.0	100.0
10	CINCINNATI	31	61.5	72.2	73.3
10	CLEVELAND	11	50.0	71.4	25.0
11	INDIANAPOLIS	27	60.0	58.3	48.0
12	HINES	22	93.8	89.5	80.0
16	HOUSTON	24	80.0	90.0	76.5
16	LITTLE ROCK	15	78.6	72.7	66.7
16	NEW ORLEANS	10	100.0	100.0	100.0
17	DALLAS	23	77.8	83.3	54.5
17	SAN ANTONIO	43	79.4	76.0	60.7
19	DENVER	4	100.0	100.0	100.0
19	SALT LAKE CITY	33	47.1	37.5	72.7
20	AMERICAN LAKE	52	54.3	39.1	43.5
20	ANCHORAGE	18	85.7	90.9	80.0
20	PORTLAND	15	83.3	80.0	75.0
20	ROSEBURG	18	25.0	33.3	18.8
21	SAN FRANCISCO	7	85.7	50.0	57.1
22	GREATER LA	7	42.9	33.3	20.0
22	LOMA LINDA	29	76.2	80.0	47.8
22	SAN DIEGO	6	80.0	66.7	100.0
	ALL SITES	599	66.7	67.6	58.5
	SITE AVERAGE	18	71.6	70.5	63.0
	SITE STD. DEV.	11	25.0	24.9	27.4

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

TABLE 8-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	8	83.3	60.0	62.5
1	WEST HAVEN	6	60.0	75.0	60.0
2	ALBANY	1			100.0
2	BUFFALO	5	80.0	75.0	100.0
2	SYRACUSE	3	100.0	100.0	50.0
3	BROOKLYN	1			
5	WASHINGTON DC	8	0.0	33.3	42.9
6	HAMPTON	2	50.0	0.0	0.0
7	ATLANTA	12	0.0	0.0	0.0
8	BAY PINES	4	100.0	100.0	100.0
8	MIAMI	8	85.7	85.7	100.0
8	TAMPA	12	66.7	75.0	37.5
9	NASHVILLE	1	100.0		100.0
10	CINCINNATI	6	40.0	50.0	60.0
10	CLEVELAND	6	75.0	75.0	50.0
11	INDIANAPOLIS	9	40.0	0.0	50.0
12	HINES	11	87.5	88.9	88.9
16	HOUSTON	7	100.0	100.0	85.7
16	LITTLE ROCK	1	100.0	100.0	0.0
16	NEW ORLEANS	1	0.0	0.0	0.0
17	DALLAS	3	100.0	100.0	50.0
17	SAN ANTONIO	14	100.0	87.5	50.0
19	DENVER	1	100.0	100.0	
19	SALT LAKE CITY	17	62.5	33.3	73.3
20	AMERICAN LAKE	11	44.4	37.5	37.5
20	ANCHORAGE	6	75.0	100.0	20.0
20	PORTLAND	9	80.0	66.7	71.4
20	ROSEBURG	7	16.7	16.7	14.3
22	GREATER LA	6	66.7	60.0	60.0
22	LOMA LINDA	15	100.0	100.0	63.6
22	SAN DIEGO	2	100.0	100.0	100.0
	ALL SITES	203	64.0	63.5	54.8
	SITE AVERAGE	7	69.4	65.0	56.1
	SITE STD. DEV.	5	33.0	36.1	33.2

Cumulative data from FY 1999 through the end of FY 2003

Improvement rated only for those veterans identified with problems at admission

BLANK

CHAPTER 9

SUMMARY OF PROGRAM MEASURES

A. Description of Critical Monitors

Measures which are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 9-1 through 9-4, and are summarized in Tables 9-5 and 9-6. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 9-1 through 9-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 9-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. **Mean Days in Residential Treatment** (from Table 2-4). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers). *The data source for this monitor is the Form 5R (Discharge from Residential Treatment form).*

B. **Unique Veterans Served Per Clinician** (from Table 2-6). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2003, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include <u>all staff</u> who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do <u>not</u> include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. **Visits Per Clinician** (from Table 2-6). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. **Percentage Change in Intakes, FY 2002-2003** (from Table 2-7). This change variable records the difference in the number of intakes per outreach clinician from FY 2002 to FY 2003 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

E. **Literally Homeless Intakes Per Clinician** (from Table 3-3). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2003, divided by the number of allocated outreach FTEE. Note that this is

actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) and efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. **Veterans Treated Per FTEE in Supported Housing** (from Table 7-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 9-2):

G. **Percentage Not Strictly Homeless** (Table 3-3). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. **Percentage with No Time Homeless** (Table 3-5). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. **Difference in Percentage Not Strictly Homeless, FY 2002-2003** (Table 3-6), compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. **Difference in Percentage Homeless Less than One Month, FY 2002-2003** (Table 3-6), also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. **Percentage with Serious Psychiatric or Substance Abuse Disorder** (Table 3-7) shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic

disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. **Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 2002-2003** (Table 3-8) considers the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. **Percentage of Literally Homeless Veterans in Supported Housing** (Table 7-4) measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and are subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 9-3, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. **Percentage Contacted through Outreach** (Table 4-1) shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

O. **The Difference in Percentage Contacted through Outreach, FY 2002-2003** (Table 4-3) shows the change in outreach efforts between FY 2002 and 2003. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

P. **Homelessness of Veterans Admitted to Residential Treatment** (Table 4-8). Compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. **Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment** (Table 4-9). Forms a ratio similar to the one in Table 4-8, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. **Appropriateness for Residential Treatment** (Table 4-10). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of

potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. **Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized** (Table 4-11). compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. **VA Outreach in Supported Housing** (Table 7-4) shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. **Mean Total Days in Supported Housing** (Table 7-10) shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 9-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. **Successful Completion of Residential Treatment; Domiciled** (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 5-12). Table 5-12 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 5-12 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).
Data sources for the outcome variables are as follows:
Successful Program Completion: Form 5R, item 16.
Domiciled and Housed: Form 5R, item 18.
Employed: Form 5R, item 20.
Improved Psychiatric Symptoms: Form 5R, item 21.
Improved Alcohol Symptoms: Form 5R, item 22.
Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. **Alcohol and Psychiatric Symptom Improvement in Supported Housing** (Table 7-9) shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 7-10) shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 7-11) shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

The total number of critical monitor outliers for each site is reported on Table 9-5, and summarized by VISN in Table 9-6.

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD	X						1	6	17%
1	BOSTON	X						1	6	17%
1	MANCHESTER							0	5	0%
1	NORTHAMPTON		X	X				2	4	50%
1	PROVIDENCE		X					1	5	20%
1	TOGUS			X				1	5	20%
1	WEST HAVEN							0	5	0%
1	WHITE RIVER JCT	I	X	X	I	I		5	5	100%
2	ALBANY							0	6	0%
2	BUFFALO							0	6	0%
2	CANANDAIGUA							0	5	0%
2	SYRACUSE							0	5	0%
3	BRONX				X			1	6	17%
3	BROOKLYN	X						1	5	20%
3	EAST ORANGE	X						1	6	17%
3	LYONS							0	2	0%
3	MONTROSE							0	5	0%
3	NEW YORK	X	X	X				3	5	60%
3	NORTHPORT	X						1	5	20%
4	ALTOONA		X	X	X	X		4	4	100%
4	BUTLER		X	X	I	I		4	4	100%
4	CLARKSBURG	X						1	5	20%
4	COATESVILLE		X	X				2	4	50%
4	ERIE		X	X				2	4	50%
4	LEBANON							0	5	0%
4	PHILADELPHIA							0	5	0%
4	PITTSBURGH						X	1	6	17%
4	WILKES-BARRE							0	6	0%
4	WILMINGTON		X	X				2	4	50%
5	BALTIMORE	X						1	5	20%
5	PERRY POINT							0	5	0%
5	WASHINGTON DC	X						1	5	20%
6	ASHEVILLE							0	5	0%
6	BECKLEY		X	X	I	I		4	4	100%
6	DURHAM				X			1	4	25%
6	FAYETTEVILLE NC				X			1	4	25%
6	HAMPTON							0	5	0%
6	RICHMOND							0	4	0%
6	SALEM							0	4	0%
6	SALISBURY							0	5	0%
7	ATLANTA							0	5	0%
7	AUGUSTA	X						1	5	20%
7	BIRMINGHAM	X						1	5	20%
7	CHARLESTON	X						1	5	20%
7	COLUMBIA SC	X						1	5	20%
7	TUSCALOOSA	X						1	5	20%
7	TUSKEGEE							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES							0	5	0%
8	GAINESVILLE							0	5	0%
8	MIAMI	X						1	5	20%
8	TAMPA		X					1	6	17%
8	WEST PALM BEACH							0	5	0%
9	HUNTINGTON	X						1	5	20%
9	LEXINGTON		X	X	I	I		4	4	100%
9	LOUISVILLE							0	5	0%
9	MEMPHIS							0	4	0%
9	MOUNTAIN HOME							0	5	0%
9	NASHVILLE		X	X				2	5	40%
10	CHILLICOTHE				X	X		2	5	40%
10	CINCINNATI							0	5	0%
10	CLEVELAND							0	5	0%
10	COLUMBUS OPC	X						1	5	20%
10	DAYTON							0	5	0%
10	NORTHEAST OHIO							0	5	0%
11	ANN ARBOR HCS							0	5	0%
11	BATTLE CREEK							0	6	0%
11	DANVILLE					X		1	4	25%
11	DETROIT							0	5	0%
11	INDIANAPOLIS						X	1	6	17%
11	NORTHERN INDIANA				X			1	4	25%
11	SAGINAW		X	X	I	I		4	4	100%
12	CHICAGO WS							0	6	0%
12	HINES	X						1	6	17%
12	IRON MOUNTAIN			X	X	X		3	4	75%
12	MADISON		X					1	4	25%
12	MILWAUKEE							0	4	0%
12	TOMAH							0	4	0%
15	COLUMBIA				I			1	5	20%
15	KANSAS CITY						X	1	6	17%
15	POPLAR BLUFF					I		1	5	20%
15	SAINT LOUIS							0	5	0%
15	TOPEKA	X						1	5	20%
15	WICHITA	X						1	5	20%
16	ALEXANDRIA							0	5	0%
16	FAYETTEVILLE AR							0	5	0%
16	GULF COAST HCS							0	5	0%
16	HOUSTON							0	6	0%
16	JACKSON							0	5	0%
16	LITTLE ROCK	X						1	6	17%
16	MUSKOGEE	X						1	5	20%
16	NEW ORLEANS	X						1	5	20%
16	OKLAHOMA CITY				X			1	5	20%
16	SHREVEPORT							0	5	0%

TABLE 9-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T2-4)	UNIQUE VETS/CLIN. (B) (T2-6)	VISITS/ CLIN. (C) (T2-6)	%CHNG. INTAKES (D) (T2-7)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-3)	VETS TRTD. PER FTEE IN SH (F) (T7-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS							0	5	0%
17	DALLAS							0	5	0%
17	SAN ANTONIO							0	5	0%
18	AMARILLO					I		1	5	20%
18	EL PASO OPC							0	5	0%
18	NEW MEXICO HCS							0	4	0%
18	PHOENIX							0	5	0%
18	TUCSON						I	1	6	17%
18	WEST TEXAS HCS	X						1	5	20%
19	CHEYENNE							0	5	0%
19	DENVER							0	5	0%
19	GRAND JUNCTION		X	X	I	I		4	4	100%
19	MONTANA HCS	X						1	5	20%
19	SALT LAKE CITY							0	5	0%
19	SHERIDAN	X						1	5	20%
19	SO COLORADO HCS							0	5	0%
20	ANCHORAGE							0	4	0%
20	BOISE				X	X		2	4	50%
20	PORTLAND							0	6	0%
20	ROSEBURG	X			X			2	5	40%
20	SEATTLE						X	1	5	20%
20	SPOKANE							0	5	0%
20	WALLA WALLA							0	5	0%
21	CENTRAL CA HCS							0	5	0%
21	HONOLULU	X						1	5	20%
21	N CALIFORNIA HCS							0	4	0%
21	PALO ALTO				X			1	4	25%
21	SAN FRANCISCO							0	5	0%
21	SIERRA NEVADA HCS							0	5	0%
22	GREATER LOS ANGELES							0	6	0%
22	LOMA LINDA							0	4	0%
22	LONG BEACH							0	5	0%
22	SAN DIEGO							0	5	0%
22	SO. NEVADA HCS		X	X				2	4	50%
23	CENTRAL IOWA							0	5	0%
23	FARGO							0	5	0%
23	GREATER NEB, HCS	X						1	5	20%
23	IOWA CITY							0	4	0%
23	MINNEAPOLIS							0	5	0%
23	OMAHA	X						1	5	20%
23	SIOUX FALLS							0	5	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

BLANK

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	02-03 NOT HMLS. (I) (T3-6)	02-03 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	02-03 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD								0	7	0%
1	BOSTON								0	7	0%
1	MANCHESTER	X							1	6	17%
1	NORTHAMPTON			X					1	6	17%
1	PROVIDENCE								0	7	0%
1	TOGUS								0	6	0%
1	WEST HAVEN								0	7	0%
1	WHITE RIVER JCT	I	I	I	I	I	I		6	6	100%
2	ALBANY								0	7	0%
2	BUFFALO	X							1	7	14%
2	CANANDAIGUA	X							1	6	17%
2	SYRACUSE	X	X						2	6	33%
3	BRONX								0	7	0%
3	BROOKLYN								0	6	0%
3	EAST ORANGE							X	1	7	14%
3	LYONS								0	1	0%
3	MONTROSE								0	6	0%
3	NEW YORK					X			1	6	17%
3	NORTHPORT								0	6	0%
4	ALTOONA	X	X						2	6	33%
4	BUTLER	I	I	I	I	I	I		6	6	100%
4	CLARKSBURG		X						1	6	17%
4	COATESVILLE			X					1	6	17%
4	ERIE	X					X		2	6	33%
4	LEBANON								0	6	0%
4	PHILADELPHIA								0	6	0%
4	PITTSBURGH							X	1	7	14%
4	WILKES-BARRE								0	7	0%
4	WILMINGTON								0	6	0%
5	BALTIMORE								0	6	0%
5	PERRY POINT								0	6	0%
5	WASHINGTON DC								0	6	0%
6	ASHEVILLE								0	6	0%
6	BECKLEY	I	I	I	I	I	I		6	6	100%
6	DURHAM								0	6	0%
6	FAYETTEVILLE NC						X		1	6	17%
6	HAMPTON								0	6	0%
6	RICHMOND								0	6	0%
6	SALEM								0	6	0%
6	SALISBURY								0	6	0%
7	ATLANTA						X		1	6	17%
7	AUGUSTA								0	6	0%
7	BIRMINGHAM								0	6	0%
7	CHARLESTON	X							1	6	17%
7	COLUMBIA SC								0	6	0%
7	TUSCALOOSA						X		1	6	17%
7	TUSKEGEE								0	6	0%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	02-03 NOT HMLS. (I) (T3-6)	02-03 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	02-03 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES					X			1	6	17%
8	GAINESVILLE		X			X			2	6	33%
8	MIAMI								0	6	0%
8	TAMPA								0	7	0%
8	WEST PALM BEACH								0	6	0%
9	HUNTINGTON					X			1	6	17%
9	LEXINGTON	I	I	I	I	I	I		6	6	100%
9	LOUISVILLE								0	6	0%
9	MEMPHIS	X			X				2	6	33%
9	MOUNTAIN HOME								0	6	0%
9	NASHVILLE								0	6	0%
10	CHILLICOTHE			X					1	6	17%
10	CINCINNATI								0	6	0%
10	CLEVELAND								0	6	0%
10	COLUMBUS OPC								0	6	0%
10	DAYTON								0	6	0%
10	NORTHEAST OHIO								0	6	0%
11	ANN ARBOR HCS								0	6	0%
11	BATTLE CREEK								0	7	0%
11	DANVILLE	X	X			X	X		4	6	67%
11	DETROIT								0	6	0%
11	INDIANAPOLIS			X					1	7	14%
11	NORTHERN INDIANA			X		X	X		3	6	50%
11	SAGINAW	I	I	I	I	I	I		6	6	100%
12	CHICAGO WS								0	7	0%
12	HINES								0	7	0%
12	IRON MOUNTAIN	X		X	X				3	6	50%
12	MADISON	X			X		X		3	6	50%
12	MILWAUKEE	X	X						2	6	33%
12	TOMAH	X	X						2	6	33%
15	COLUMBIA			I	I		I		3	6	50%
15	KANSAS CITY			X				X	2	7	29%
15	POPLAR BLUFF	I	I	I	I	I	I		6	6	100%
15	SAINT LOUIS				X				1	6	17%
15	TOPEKA								0	6	0%
15	WICHITA			X					1	6	17%
16	ALEXANDRIA								0	6	0%
16	FAYETTEVILLE AR	X							1	6	17%
16	GULF COAST HCS						X		1	6	17%
16	HOUSTON								0	7	0%
16	JACKSON								0	6	0%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE								0	6	0%
16	NEW ORLEANS								0	6	0%
16	OKLAHOMA CITY								0	6	0%
16	SHREVEPORT								0	6	0%

TABLE 9-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-3)	NO TIME HOMELESS (H) (T3-5)	02-03 NOT HMLS. (I) (T3-6)	02-03 < 1 MON. (J) (T3-6)	PSYC. OR SA PROB. (K) (T3-7)	02-03 PSYC OR SA (L) (T3-8)	SH LIT. HMLS. (M) (T7-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS								0	6	0%
17	DALLAS		X						1	6	17%
17	SAN ANTONIO								0	6	0%
18	AMARILLO	I	I	I	I	I	I		6	6	100%
18	EL PASO OPC				X	X			2	6	33%
18	NEW MEXICO HCS								0	6	0%
18	PHOENIX								0	6	0%
18	TUCSON					X		I	2	7	29%
18	WEST TEXAS HCS	X		X	X				3	6	50%
19	CHEYENNE								0	6	0%
19	DENVER								0	6	0%
19	GRAND JUNCTION	I	I	I	I	I	I		6	6	100%
19	MONTANA HCS								0	6	0%
19	SALT LAKE CITY								0	6	0%
19	SHERIDAN					X			1	6	17%
19	SO COLORADO HCS								0	6	0%
20	ANCHORAGE			X	X				2	6	33%
20	BOISE		X		X				2	6	33%
20	PORTLAND					X			1	7	14%
20	ROSEBURG								0	6	0%
20	SEATTLE								0	7	0%
20	SPOKANE	X	X	X			X		4	6	67%
20	WALLA WALLA					X			1	6	17%
21	CENTRAL CA HCS	X	X			X	X		4	6	67%
21	HONOLULU		X			X	X		3	6	50%
21	N CALIFORNIA HCS								0	6	0%
21	PALO ALTO						X		1	6	17%
21	SAN FRANCISCO		X		X				2	6	33%
21	SIERRA NEVADA HCS		X						1	6	17%
22	GREATER LOS ANGELES		X			X			2	7	29%
22	LOMA LINDA		X						1	6	17%
22	LONG BEACH								0	6	0%
22	SAN DIEGO	X	X				X		3	6	50%
22	SO. NEVADA HCS					X			1	6	17%
23	CENTRAL IOWA					X			1	6	17%
23	FARGO								0	6	0%
23	GREATER NEB, HCS								0	6	0%
23	IOWA CITY	X	X			X			3	6	50%
23	MINNEAPOLIS				X				1	6	17%
23	OMAHA								0	6	0%
23	SIOUX FALLS	X		X					2	6	33%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

BLANK

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY02/FY03 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X					X	2	8	25%
1	BOSTON									0	8	0%
1	MANCHESTER		X							1	6	17%
1	NORTHAMPTON									0	2	0%
1	PROVIDENCE									0	4	0%
1	TOGUS									0	6	0%
1	WEST HAVEN									0	4	0%
1	WHITE RIVER JCT	I	I	I	I	I	I			6	6	100%
2	ALBANY									0	8	0%
2	BUFFALO						X			1	8	13%
2	CANANDAIGUA									0	6	0%
2	SYRACUSE									0	6	0%
3	BRONX		X						X	2	8	25%
3	BROOKLYN									0	6	0%
3	EAST ORANGE	X						X		2	8	25%
3	LYONS									0	2	0%
3	MONTROSE									0	6	0%
3	NEW YORK									0	6	0%
3	NORTHPORT					X				1	6	17%
4	ALTOONA	X								1	2	50%
4	BUTLER	I	I							2	2	100%
4	CLARKSBURG				X					1	6	17%
4	COATESVILLE									0	2	0%
4	ERIE									0	2	0%
4	LEBANON									0	6	0%
4	PHILADELPHIA									0	6	0%
4	PITTSBURGH							X		1	8	13%
4	WILKES-BARRE									0	8	0%
4	WILMINGTON	X								1	2	50%
5	BALTIMORE									0	6	0%
5	PERRY POINT									0	6	0%
5	WASHINGTON DC									0	6	0%
6	ASHEVILLE									0	6	0%
6	BECKLEY	I	I							2	2	100%
6	DURHAM		X							1	2	50%
6	FAYETTEVILLE NC									0	2	0%
6	HAMPTON									0	6	0%
6	RICHMOND									0	2	0%
6	SALEM									0	2	0%
6	SALISBURY				X	X				2	6	33%
7	ATLANTA									0	6	0%
7	AUGUSTA	X	X				X			3	6	50%
7	BIRMINGHAM	X								1	6	17%
7	CHARLESTON			X		X	X			3	6	50%
7	COLUMBIA SC					X				1	6	17%
7	TUSCALOOSA									0	6	0%
7	TUSKEGEE				X					1	6	17%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY02/FY03 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES				X	X				2	6	33%
8	GAINESVILLE									0	6	0%
8	MIAMI									0	6	0%
8	TAMPA									0	8	0%
8	WEST PALM BEACH						X			1	6	17%
9	HUNTINGTON									0	6	0%
9	LEXINGTON	I	I							2	2	100%
9	LOUISVILLE						X			1	6	17%
9	MEMPHIS	X								1	2	50%
9	MOUNTAIN HOME			X						1	6	17%
9	NASHVILLE	X	X				X			3	6	50%
10	CHILLICOTHE	X	X	X						3	6	50%
10	CINCINNATI									0	6	0%
10	CLEVELAND									0	6	0%
10	COLUMBUS OPC						X			1	6	17%
10	DAYTON									0	6	0%
10	NORTHEAST OHIO									0	6	0%
11	ANN ARBOR HCS									0	6	0%
11	BATTLE CREEK									0	8	0%
11	DANVILLE	X	X							2	2	100%
11	DETROIT									0	6	0%
11	INDIANAPOLIS									0	8	0%
11	NORTHERN INDIANA		X							1	2	50%
11	SAGINAW	I	I							2	2	100%
12	CHICAGO WS									0	8	0%
12	HINES				X	X				2	8	25%
12	IRON MOUNTAIN	X								1	2	50%
12	MADISON									0	2	0%
12	MILWAUKEE									0	2	0%
12	TOMAH									0	2	0%
15	COLUMBIA	X	I	X			I			4	6	67%
15	KANSAS CITY	X						X		2	8	25%
15	POPLAR BLUFF	I	I							2	6	33%
15	SAINT LOUIS		X							1	6	17%
15	TOPEKA									0	6	0%
15	WICHITA	X		X						2	6	33%
16	ALEXANDRIA									0	6	0%
16	FAYETTEVILLE AR									0	6	0%
16	GULF COAST HCS									0	6	0%
16	HOUSTON	X	X							2	8	25%
16	JACKSON									0	6	0%
16	LITTLE ROCK									0	8	0%
16	MUSKOGEE	X		X						2	6	33%
16	NEW ORLEANS									0	6	0%
16	OKLAHOMA CITY	X								1	6	17%
16	SHREVEPORT				X					1	6	17%

TABLE 9-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T4-1)	DIFF. FY02/FY03 (O) (T4-3)	SHELTER RES TX. (P) (T4-8)	SER. PSY. RES. TX. (Q) (T4-9)	APPROP. RES. TX. (R) (T4-10)	HOSP. INTAKES (S) (T4-11)	SH-VA OUTREACH (T) (T7-4)	MEAN TOT. DAYS SH TX. (U) (T7-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS									0	6	0%
17	DALLAS									0	6	0%
17	SAN ANTONIO									0	6	0%
18	AMARILLO	I	I							2	6	33%
18	EL PASO OPC	X								1	6	17%
18	NEW MEXICO HCS									0	2	0%
18	PHOENIX						X			1	6	17%
18	TUCSON	X						I	I	3	8	38%
18	WEST TEXAS HCS	X	X	X		X	X			5	6	83%
19	CHEYENNE									0	6	0%
19	DENVER									0	6	0%
19	GRAND JUNCTION	I	I							2	2	100%
19	MONTANA HCS	X					X			2	6	33%
19	SALT LAKE CITY									0	6	0%
19	SHERIDAN					X				1	6	17%
19	SO COLORADO HCS	X								1	6	17%
20	ANCHORAGE									0	6	0%
20	BOISE		X							1	2	50%
20	PORTLAND									0	8	0%
20	ROSEBURG				X	X				2	6	33%
20	SEATTLE									0	8	0%
20	SPOKANE		X	X						2	6	33%
20	WALLA WALLA					X				1	6	17%
21	CENTRAL CA HCS	X	X			X				3	6	50%
21	HONOLULU					X				1	6	17%
21	N CALIFORNIA HCS									0	2	0%
21	PALO ALTO	X								1	2	50%
21	SAN FRANCISCO	X		X						2	6	33%
21	SIERRA NEVADA HCS									0	6	0%
22	GREATER LOS ANGELES									0	8	0%
22	LOMA LINDA									0	2	0%
22	LONG BEACH									0	6	0%
22	SAN DIEGO						X			1	6	17%
22	SO. NEVADA HCS									0	2	0%
23	CENTRAL IOWA									0	6	0%
23	FARGO									0	6	0%
23	GREATER NEB, HCS									0	6	0%
23	IOWA CITY									0	2	0%
23	MINNEAPOLIS									0	6	0%
23	OMAHA									0	6	0%
23	SIOUX FALLS									0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

BLANK

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X	X	X	X		X				5	11	45%
1	BOSTON			X									1	11	9%
1	MANCHESTER							X					1	7	14%
1	NORTHAMPTON												0	0	
1	PROVIDENCE												0	4	0%
1	TOGUS												0	7	0%
1	WEST HAVEN												0	4	0%
1	WHITE RIVER JCT	I	I	I	I	I	I	I					7	7	100%
2	ALBANY												0	11	0%
2	BUFFALO								X	X	X	X	4	11	36%
2	CANANDAIGUA												0	7	0%
2	SYRACUSE												0	7	0%
3	BRONX					X							1	11	9%
3	BROOKLYN												0	7	0%
3	EAST ORANGE				X								1	11	9%
3	LYONS												0	4	0%
3	MONTROSE			X									1	7	14%
3	NEW YORK												0	7	0%
3	NORTHPORT		X	X		X							3	7	43%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG	X											1	7	
4	COATESVILLE												0	0	
4	ERIE												0	0	
4	LEBANON		X										1	7	14%
4	PHILADELPHIA												0	7	0%
4	PITTSBURGH							X					1	11	9%
4	WILKES-BARRE							X					1	11	9%
4	WILMINGTON												0	0	
5	BALTIMORE												0	7	0%
5	PERRY POINT												0	7	0%
5	WASHINGTON DC												0	7	0%
6	ASHEVILLE	X				X							2	7	29%
6	BECKLEY												0	0	
6	DURHAM												0	0	
6	FAYETTEVILLE NC												0	0	
6	HAMPTON												0	7	0%
6	RICHMOND												0	0	
6	SALEM												0	0	
6	SALISBURY												0	7	0%
7	ATLANTA			X		X							2	7	29%
7	AUGUSTA						X						1	7	14%
7	BIRMINGHAM			X									1	7	14%
7	CHARLESTON												0	7	0%
7	COLUMBIA SC												0	7	0%
7	TUSCALOOSA	X			X	X	X						4	7	57%
7	TUSKEGEE												0	7	0%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES	X	X			X		X					4	7	57%
8	GAINESVILLE				X								1	7	14%
8	MIAMI												0	7	0%
8	TAMPA									X	X		2	11	18%
8	WEST PALM BEACH												0	7	0%
9	HUNTINGTON												0	7	0%
9	LEXINGTON												0	0	
9	LOUISVILLE												0	7	0%
9	MEMPHIS												0	0	
9	MOUNTAIN HOME		X	X				X					3	7	43%
9	NASHVILLE		X			X		X					3	7	43%
10	CHILLICOTHE												0	7	0%
10	CINCINNATI												0	7	0%
10	CLEVELAND												0	7	0%
10	COLUMBUS OPC			X	X								2	7	29%
10	DAYTON												0	7	0%
10	NORTHEAST OHIO												0	7	0%
11	ANN ARBOR												0	7	0%
11	BATTLE CREEK							X					1	11	9%
11	DANVILLE												0	0	
11	DETROIT				X								1	7	14%
11	INDIANAPOLIS					X	X					X	3	11	27%
11	NORTHERN INDIANA												0	0	
11	SAGINAW												0	0	
11	TOLEDO	X											1	7	14%
12	CHICAGO WS											X	1	11	9%
12	HINES												0	11	0%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE												0	0	
12	TOMAH												0	0	
15	COLUMBIA			X									1	7	14%
15	KANSAS CITY												0	11	0%
15	POPLAR BLUFF												0	7	0%
15	SAINT LOUIS						X	X					2	7	29%
15	TOPEKA												0	7	0%
15	WICHITA												0	7	0%
16	ALEXANDRIA												0	7	0%
16	FAYETTEVILLE AR												0	7	0%
16	GULF COAST HCS												0	7	0%
16	HOUSTON						X						1	11	9%
16	JACKSON							X					1	7	14%
16	LITTLE ROCK			X					X		X	X	4	11	36%
16	MUSKOGEE		X			X	X	X					4	7	57%
16	NEW ORLEANS				X								1	7	14%
16	OKLAHOMA CITY					X	X						2	7	29%
16	SHREVEPORT												0	7	0%

TABLE 9-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T5-12)	DOMICILED @D/C (W) (T5-12)	HOUSED @D/C (X) (T5-12)	EMPLOYED @D/C (Y) (T5-12)	IMPROVED PSYC. (Z) (T5-12)	IMPROVED ALCOHOL (AA) (T5-12)	F-UP @D/C (AB) (T5-12)	IMP. ALC.. @D/C SH (AC) (T7-9)	IMP. PSYCH. @D/C SH (AD) (T7-9)	MUTUAL TERM. SH (AE) (T7-10)	HMLS/UNK. @D/C SH (AF) (T7-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS	X	X			X							3	7	43%
17	DALLAS												0	7	0%
17	SAN ANTONIO					X	X						2	7	29%
18	AMARILLO												0	7	0%
18	EL PASO OPC												0	7	0%
18	NEW MEXICO HCS												0	0	
18	PHOENIX												0	7	0%
18	TUCSON								I	I	I	I	4	11	36%
18	WEST TEXAS HCS					X	X	X					3	7	43%
19	CHEYENNE												0	7	0%
19	DENVER												0	7	0%
19	GRAND JUNCTION												0	0	
19	MONTANA HCS		X					X					2	7	29%
19	SALT LAKE CITY												0	7	0%
19	SHERIDAN					X	X	X					3	7	43%
19	SO COLORADO HCS												0	7	0%
20	ANCHORAGE												0	0	
20	BOISE												0	0	
20	PORTLAND								X	X	X	X	4	11	36%
20	ROSEBURG												0	7	0%
20	SEATTLE												0	4	0%
20	SPOKANE				X								1	7	14%
20	WALLA WALLA			X									1	7	14%
21	CENTRAL CA HCS							X					1	7	14%
21	HONOLULU												0	7	0%
21	N CALIFORNIA HCS												0	0	
21	PALO ALTO												0	0	
21	SAN FRANCISCO					X	X						2	7	29%
21	SIERRA NEVADA HCS												0	7	0%
22	GREATER LOS ANGELES											X	1	11	9%
22	LOMA LINDA												0	0	
22	LONG BEACH												0	7	0%
22	SAN DIEGO		X	X									2	7	29%
22	SO. NEVADA HCS												0	0	
23	CENTRAL IOWA												0	7	0%
23	FARGO												0	7	0%
23	GREATER NEB, HCS				X								1	7	14%
23	IOWA CITY												0	0	
23	MINNEAPOLIS	X											1	7	14%
23	OMAHA												0	7	0%
23	SIOUX FALLS												0	7	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

BLANK

TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	% OUTLIERS
1	BEDFORD	1	0	2	5	8	25.0%
1	BOSTON	1	0	0	1	2	6.3%
1	MANCHESTER	0	1	1	1	3	12.5%
1	NORTHAMPTON	2	1	0	0	3	25.0%
1	PROVIDENCE	1	0	0	0	1	5.0%
1	TOGUS	1	0	0	0	1	4.2%
1	WEST HAVEN	0	0	0	0	0	0.0%
1	WHITE RIVER JCT	5	6	6	7	24	100.0%
2	ALBANY	0	0	0	0	0	0.0%
2	BUFFALO	0	1	1	4	6	18.8%
2	CANANDAIGUA	0	1	0	0	1	4.2%
2	SYRACUSE	0	2	0	0	2	8.3%
3	BRONX	1	0	2	1	4	12.5%
3	BROOKLYN	1	0	0	0	1	4.2%
3	EAST ORANGE	1	1	2	1	5	15.6%
3	LYONS	0	0	0	0	0	0.0%
3	MONTROSE	0	0	0	1	1	4.2%
3	NEW YORK	3	1	0	0	4	16.7%
3	NORTHPORT	1	0	1	3	5	20.8%
4	ALTOONA	4	2	1	0	7	58.3%
4	BUTLER	4	6	2	0	12	100.0%
4	CLARKSBURG	1	1	1	1	4	16.7%
4	COATESVILLE	2	1	0	0	3	25.0%
4	ERIE	2	2	0	0	4	33.3%
4	LEBANON	0	0	0	1	1	4.2%
4	PHILADELPHIA	0	0	0	0	0	0.0%
4	PITTSBURGH	1	1	1	1	4	12.5%
4	WILKES-BARRE	0	0	0	1	1	3.1%
4	WILMINGTON	2	0	1	0	3	25.0%
5	BALTIMORE	1	0	0	0	1	4.2%
5	PERRY POINT	0	0	0	0	0	0.0%
5	WASHINGTON DC	1	0	0	0	1	4.2%
6	ASHEVILLE	0	0	0	2	2	8.3%
6	BECKLEY	4	6	2	0	12	100.0%
6	DURHAM	1	0	1	0	2	16.7%
6	FAYETTEVILLE NC	1	1	0	0	2	16.7%
6	HAMPTON	0	0	0	0	0	0.0%
6	RICHMOND	0	0	0	0	0	0.0%
6	SALEM	0	0	0	0	0	0.0%
6	SALISBURY	0	0	2	0	2	8.3%
7	ATLANTA	0	1	0	2	3	12.5%
7	AUGUSTA	1	0	3	1	5	20.8%
7	BIRMINGHAM	1	0	1	1	3	12.5%
7	CHARLESTON	1	1	3	0	5	20.8%
7	COLUMBIA SC	1	0	1	0	2	8.3%
7	TUSCALOOSA	1	1	0	4	6	25.0%
7	TUSKEGEE	0	0	1	0	1	4.2%
8	BAY PINES	0	1	2	4	7	29.2%
8	GAINESVILLE	0	2	0	1	3	12.5%
8	MIAMI	1	0	0	0	1	4.2%
8	TAMPA	1	0	0	2	3	9.4%
8	WEST PALM BEACH	0	0	1	0	1	4.2%
9	HUNTINGTON	1	1	0	0	2	8.3%
9	LEXINGTON	4	6	2	0	12	100.0%
9	LOUISVILLE	0	0	1	0	1	4.2%
9	MEMPHIS	0	2	1	0	3	25.0%
9	MOUNTAIN HOME	0	0	1	3	4	16.7%
9	NASHVILLE	2	0	3	3	8	33.3%
10	CHILLICOTHE	2	1	3	0	6	25.0%
10	CINCINNATI	0	0	0	0	0	0.0%
10	CLEVELAND	0	0	0	0	0	0.0%
10	COLUMBUS OPC	1	0	1	2	4	16.7%
10	DAYTON	0	0	0	0	0	0.0%
10	NORTHEAST OHIO	0	0	0	0	0	0.0%
11	ANN ARBOR HCS	0	0	0	0	0	0.0%
11	BATTLE CREEK	0	0	0	1	1	3.1%
11	DANVILLE	1	4	2	0	7	58.3%
11	DETROIT	0	0	0	1	1	4.2%
11	INDIANAPOLIS	1	1	0	3	5	15.6%
11	NORTHERN INDIANA	1	3	1	0	5	41.7%
11	SAGINAW	4	6	2	0	12	100.0%

TABLE 9-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	% OUTLIERS
12	CHICAGO WS	0	0	0	1	1	3.6%
12	HINES	1	0	2	0	3	9.4%
12	IRON MOUNTAIN	3	3	1	0	7	30.4%
12	MADISON	1	3	0	0	4	33.3%
12	MILWAUKEE	0	2	0	0	2	16.7%
12	TOMAH	0	2	0	0	2	16.7%
15	COLUMBIA	1	3	4	0	8	47.1%
15	KANSAS CITY	1	2	2	1	6	21.4%
15	POPLAR BLUFF	1	6	2	0	9	32.1%
15	SAINT LOUIS	0	1	1	0	2	8.3%
15	TOPEKA	1	0	0	2	3	12.5%
15	WICHITA	1	1	2	0	4	16.7%
16	ALEXANDRIA	0	0	0	0	0	0.0%
16	FAYETTEVILLE AR	0	1	0	0	1	4.2%
16	GULF COAST HCS	0	1	0	0	1	4.2%
16	HOUSTON	0	0	2	0	2	7.1%
16	JACKSON	0	0	0	1	1	3.6%
16	LITTLE ROCK	1	0	0	1	2	7.1%
16	MUSKOGEE	1	0	2	4	7	25.0%
16	NEW ORLEANS	1	0	0	4	5	20.8%
16	OKLAHOMA CITY	1	0	1	1	3	12.5%
16	SHREVEPORT	0	0	1	2	3	12.5%
17	CENTRAL TEXAS HCS	0	0	0	0	0	0.0%
17	DALLAS	0	1	0	3	4	16.7%
17	SAN ANTONIO	0	0	0	0	0	0.0%
18	AMARILLO	1	6	2	2	11	45.8%
18	EL PASO OPC	0	2	1	0	3	12.5%
18	NEW MEXICO HCS	0	0	0	0	0	0.0%
18	PHOENIX	0	0	1	0	1	5.9%
18	TUCSON	1	2	3	0	6	21.4%
18	WEST TEXAS HCS	1	3	5	4	13	46.4%
19	CHEYENNE	0	0	0	3	3	12.5%
19	DENVER	0	0	0	0	0	0.0%
19	GRAND JUNCTION	4	6	2	0	12	63.2%
19	MONTANA HCS	1	0	2	0	3	17.6%
19	SALT LAKE CITY	0	0	0	2	2	8.3%
19	SHERIDAN	1	1	1	0	3	12.5%
19	SO COLORADO HCS	0	0	1	3	4	16.7%
20	ANCHORAGE	0	2	0	0	2	8.7%
20	BOISE	2	2	1	0	5	41.7%
20	PORTLAND	0	1	0	0	1	4.8%
20	ROSEBURG	2	0	2	4	8	28.6%
20	SEATTLE	1	0	0	0	1	3.7%
20	SPOKANE	0	4	2	0	6	28.6%
20	WALLA WALLA	0	1	1	1	3	12.5%
21	CENTRAL CA HCS	0	4	3	1	8	33.3%
21	HONOLULU	1	3	1	1	6	25.0%
21	N CALIFORNIA HCS	0	0	0	0	0	0.0%
21	PALO ALTO	1	1	1	0	3	25.0%
21	SAN FRANCISCO	0	2	2	0	4	23.5%
21	SIERRA NEVADA HCS	0	1	0	2	3	12.5%
22	GREATER LOS ANGELES	0	2	0	0	2	7.1%
22	LOMA LINDA	0	1	0	1	2	8.7%
22	LONG BEACH	0	0	0	0	0	0.0%
22	SAN DIEGO	0	3	1	0	4	16.7%
22	SO. NEVADA HCS	2	1	0	2	5	26.3%
23	CENTRAL IOWA	0	1	0	0	1	5.9%
23	FARGO	0	0	0	0	0	0.0%
23	GREATER NEB, HCS	1	0	0	0	1	4.2%
23	IOWA CITY	0	3	0	1	4	21.1%
23	MINNEAPOLIS	0	1	0	0	1	5.9%
23	OMAHA	1	0	0	1	2	8.3%
23	SIOUX FALLS	0	2	0	0	2	8.3%
	ALL SITES	100	145	107	0	458	15.3%
	AVERAGE	0.7	1.1	0.8	0.8	3.4	17.8%

BLANK

TABLE 9-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	11	8	9	14	42	188	22.3%
2	0	4	1	4	9	112	8.0%
3	7	2	5	6	20	169	11.8%
4	16	13	6	4	39	196	19.9%
5	2	0	0	0	2	72	2.8%
6	6	7	5	2	20	132	15.2%
7	5	3	9	8	25	168	14.9%
8	2	3	3	7	15	128	11.7%
9	7	9	8	6	30	120	25.0%
10	3	1	4	2	10	144	6.9%
11	7	14	5	5	31	148	20.9%
12	5	10	3	1	19	119	16.0%
15	5	13	11	3	32	145	22.1%
16	4	2	6	13	25	256	9.8%
17	0	1	0	3	4	72	5.6%
18	3	13	12	6	34	140	24.3%
19	6	7	6	8	27	156	17.3%
20	5	10	6	5	26	156	16.7%
21	2	11	7	4	24	120	20.0%
22	2	7	1	3	13	111	11.7%
23	2	7	0	2	11	149	7.4%
ALL VISNS	98	138	107	104	447	3001	14.9%
AVERAGE	4.9	6.9	5.4	5.2	22.4	142.9	15.1%

BLANK

REFERENCES

Federal Task Force on Homelessness and Severe Mental Illness. *Outcasts on Main Street*. Washington, DC: The Interagency Council on Homelessness (ADM) 92-1904, 1992

Frisman LK, Rosenheck R, DiLella D, and Errera P. *Health Care for Homeless Veterans Programs: The Fifth Annual Progress Report*. West Haven, CT: Northeast Program Evaluation Center, 1993

Frisman LK, Rosenheck RA. *Health Care for Homeless Veterans Programs: Sixth Progress Report*. West Haven, CT: Northeast Program Evaluation Center, 1994

Frisman LK, Rosenheck R, Chapdelaine JD. *Health Care for Homeless Veterans Programs: The Seventh Annual Report*. West Haven, CT: Northeast Program Evaluation Center, 1994

Horvath AO, Greenberg L: Development and validation of the Working Alliance Inventory. *Journal of Counseling Psychology* 36:223-233, 1989

Kasprow WJ, Rosenheck R, DiLella D, Carter R. *Health Care for Homeless Veterans Programs: The Thirteenth Annual Report*. West Haven, CT: Northeast Program Evaluation Center, 2000

Kasprow WJ, Rosenheck RA, Frisman L, DiLella D. Referral and housing processes in a long-term supported housing program for homeless veterans. *Psychiatric Services* 51:1017-1023, 2000

Kizer K. *Vision for Change: A Plan to Restructure the Veterans Health Administration*. Washington, DC: Department of Veterans Affairs, 1995

Leda C, Rosenheck R, Corwel L, Olson R. *The Fourth Progress Report on the Domiciliary Care for Homeless Veterans Program*. West Haven, CT: Northeast Program Evaluation Center, 1993

National Center for Veteran Analysis and Statistics, *National Survey of Veterans*. Washington, DC: Department of Veterans Affairs, 1995

Rosenheck R and Gallup P. Involvement in an outreach program for homeless veterans. *Journal of Mental and Nervous Disease* 179: 750-754, 1991

Rosenheck RA, Gallup PA, and Frisman LK. Service linkage and related costs of an outreach program for homeless mentally ill veterans. *Hospital and Community Psychiatry* 44: 1166 - 1171, 1993

Rosenheck R, Gallup P, Leda C, Milstein R, Leaf P and Errera P. *Progress Report on the Veterans Administration Program for Homeless Chronically Mentally Ill Veterans.* West Haven, CT: Northeast Program Evaluation Center, October 22, 1987

Rosenheck R, Gallup P, Leda C, Thompson D and Errera P. *Reaching Out, The Second Progress Report on the Veterans Administration Homeless Chronically Mentally Ill Veterans Program.* West Haven, CT: Northeast Program Evaluation Center, December 28, 1988

Rosenheck R, Gallup P, Leda C, Gorchov L, and Errera P. *Reaching Out Across America, The Third Progress Report on the Department of Veterans Affairs Homeless Chronically Mentally Ill Veterans Program.* West Haven, CT: Northeast Program Evaluation Center, December 31, 1989

Rosenheck R, Gallup P, Leda C, Keating S, and Errera P. *The Fourth Progress Report on the Department of Veterans Affairs Homeless Chronically Mentally Ill Veterans Program*. West Haven, CT: Northeast Program Evaluation Center July 22, 1991

Rosenheck R, Morrissey J, Lam J, Calloway M, Stolar M, Johnsen M, Randolph F, Blasinsky M, Goldman H. Service delivery and community: Social capital, service systems integration and outcomes among homeless persons with severe mental illness. *Health Services Research* 36:691-710.

Tsemberis S. From streets to homes: An innovative approach to supported housing for homeless adults with psychiatric disabilities. *Journal of Community Psychology* 27:225-241, 1999

APPENDIX A

EVALUATION FORMS

HEALTH CARE FOR HOMELESS VETERANS

CONTACT FORM

Staff Member's Name _____

Office Use Only DO NOT CODE ____ ____ (3)

Date of Intake *(mm, dd, yy)*…… _ _ / _ _ / _ _ (9)

VA Facility Code…….... ____ ____ ____ (12)

I. VETERAN DESCRIPTION

1. Veteran's Name *(last name, first initial) (please print)* _____ (32)

2. Social Security Number…….. _ _ _ - _ _ - _ _ _ _ (41)

3. Date of Birth *(mm/dd/yy)*……. _ _ / _ _ / _ _ (47)

4. Sex…….. ☐ 1. Male ☐ 2. Female (48)

5. Ethnicity *(check only one)* (49)
   - ☐ 1. Hispanic, white
   - ☐ 2. Hispanic, black
   - ☐ 3. American Indian or Alaskan
   - ☐ 4. Black, not Hispanic
   - ☐ 5. Asian
   - ☐ 6. White, not Hispanic
   - ☐ 7. Pacific Islander
   - ☐ 8. Other

6. What is your current marital status *(check only one)?* (50)
   - ☐ 1. Married
   - ☐ 2. Remarried
   - ☐ 3. Widowed
   - ☐ 4. Separated
   - ☐ 5. Divorced
   - ☐ 6. Never Married

CONTACT WITH VETERAN

Where did this interview take place *(check only one)*? (51)
- ☐ 1. Shelter or temporary housing for homeless
- ☐ 2. Street, Park, Outdoors
- ☐ 3. Soup Kitchen
- ☐ 4. VAMC
- ☐ 5. Vet Center
- ☐ 6.* At special program for homeless (*Specify*) _____
- ☐ 7. Prison or jail
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (54)

How was contact with this program initiated *(check only one)*? (55)
- ☐ 1. Outreach initiated by VA staff
- ☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
- ☐ 3. Referral from VAMC inpatient unit
- ☐ 4. Referral from VAMC outpatient unit
- ☐ 5. Veteran came to Vet Center
- ☐ 6. Self-referred
- ☐ 7.* Through VA presence at special program for homeless *(specify)* _____
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (58)

Veteran response to contact *(check only one)*? (59)
- ☐ 1. Would not talk to VA staff
- ☐ 2. Talked; not interested in any services
- ☐ 3. Only interested in basic services
- ☐ 4. Is interested in full range of VA services for the homeless
- ☐ 5. Other

** Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.*

II. MILITARY HISTORY

7. Period of Service *(check **longest** one)*?
   - ☐ 1. Pre-WW II (11/18-11/41)
   - ☐ 2. WW II (12/41-12/46)
   - ☐ 3. Pre-Korean (1/47-6/50)
   - ☐ 4. Korean War (7/50/-1/55)
   - ☐ 5. Between Korean and Vietnam Eras (2/55-7/64)
   - ☐ 6. Vietnam Era (8/64-4/75)
   - ☐ 7. Post-Vietnam (5/75-7/90)
   - ☐ 8. Persian Gulf (8/90-)

   (60)

8. Did you ever receive hostile or friendly fire in a combat zone? ☐ 0= No ☐ 1=Yes (61)

III. LIVING SITUATION

9. Where did you sleep last night? *(check only one)*
   - ☐ 1. Own apartment, room or house
   - ☐ 2. Apartment, room or house of family member or friend
   - ☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
   - ☐ 4. No residence (e.g., outdoors, abandoned building)
   - ☐ 5. Institution (hospital, residential treatment facility)
   - ☐ 6. Prison or jail

   (62)

10. How long have you been homeless? *(check only one)* (63)
    - ☐ 0. Not currently homeless
    - ☐ 1. At least one night but less than one month
    - ☐ 2. At least one month but less than 6 months
    - ☐ 3. At least 6 months but less than 1 year
    - ☐ 4. At least one year but less than 2 years
    - ☐ 5. Two years or more
    - ☐ 6. Unknown

11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? *(Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)*

a. Own apartment, room or house…….	_ _	(65)
b. Someone else's apartment, room or house…….	_ _	(67)
c. Hospital or nursing home (include detox centers with medical staff on site)…….	_ _	(69)
d. Domiciliary…….	_ _	(71)
e. VA contracted halfway house programs (ATU-HWH or HCHV contract)……..	_ _	(73)
f. Non-VA halfway house program…….	_ _	(75)
g. Hotel, Single Room Occupancy (SRO), boarding home……..	_ _	(77)
h. Shelter for the homeless (including detox centers with no medical staff on-site)	_ _	(79)
i. Outdoors (sidewalk, park), abandoned building……..	_ _	(81)
j. Automobile, truck, boat…….	_ _	(83)
k. Prison, jail…….	_ _	(85)

IV. MEDICAL

12. Do you feel you have any serious medical problems *(veteran's perception)*?…... ☐ 0= No ☐ 1=Yes (86)

13. Does the veteran have or has the veteran complained of any of the following medical problems *(check one box for each question)*?

a. Oral/dental problems……..	☐ 0= No ☐ 1=Yes	(87)
b. Eye problems (other than glasses)…….	☐ 0= No ☐ 1=Yes	(88)

c. Hypertension…… ☐ 0= No ☐ 1=Yes (89)

d. Heart or cardiovascular problems…… ☐ 0= No ☐ 1=Yes (90)

e. COPD/emphysema…… ☐ 0= No ☐ 1=Yes (91)

f. TB…… ☐ 0= No ☐ 1=Yes (92)

g. Gastrointestinal problems…….. ☐ 0= No ☐ 1=Yes (93)

h. Liver disease…… ☐ 0= No ☐ 1=Yes (94)

i. Seizure disorder…… ☐ 0= No ☐ 1=Yes (95)

j. Orthopedic problems…… ☐ 0= No ☐ 1=Yes (96)

k. Significant skin problems…… ☐ 0= No ☐ 1=Yes (97)

l. Significant trauma…… ☐ 0= No ☐ 1=Yes (98)

m. Other …… ☐ 0= No ☐ 1=Yes (99)

(specify) _____

Office Use Only DO NOT CODE ____ ____ (101)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now *(veteran's perception)*?… ☐ 0= No ☐ 1=Yes (102)

15. Have you had a problem with alcohol dependency in the past?…….. ☐ 0= No ☐ 1=Yes (103)

16. Have you ever been hospitalized for treatment of alcoholism?…… ☐ 0= No ☐ 1=Yes (104)

17. During the past 30 days, how many days would you say that you used any alcohol at all? *(If none, skip to number 18)*…… _ _ (106)

17a. During the past 30 days, how many days would you say that you drank to intoxication?…….. _ _ (108)

18. Do you have a problem with drug dependency now *(veteran's perception)*?…… ☐ 0= No ☐ 1=Yes (109)

19. Have you had a problem with drug dependency in the past?……... ☐ 0= No ☐ 1=Yes (110)

20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?…… ☐ 0= No ☐ 1=Yes (111)

21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downers); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? *(If none, skip to number 23)*…… _ _ (113)

22. During the past 30 days, how many days would you say you used more than one kind of drug?…… _ _ (115)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?……. ☐ 0= No ☐ 1=Yes (116)

24. Have you ever been hospitalized for a psychiatric problem *(Do not include substance abuse treatment)*?……. ☐ 0= No ☐ 1=Yes (117)

25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 months?…….. ☐ 0= No ☐ 1=Yes (118)

26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you… *(Check one answer for each item; blank responses will not be considered a "no" response)*

a. experienced a serious depression……. ☐ 0= No ☐ 1=Yes (119)

b. experienced serious anxiety or tension……. ☐ 0= No ☐ 1=Yes (120)

c. experienced hallucinations……. ☐ 0= No ☐ 1=Yes (121)

d. experienced trouble understanding, concentrating, or remembering……. ☐ 0= No ☐ 1=Yes (122)

e. had trouble controlling violent behavior……. ☐ 0= No ☐ 1=Yes (123)

f. had serious thoughts of suicide……. ☐ 0= No ☐ 1=Yes (124)

g. attempted suicide……. ☐ 0= No ☐ 1=Yes (125)

h. took prescribed medication for a psychological/emotional problem……. ☐ 0= No ☐ 1=Yes (126)

VII. EMPLOYMENT STATUS

27 Which best describes your employment pattern in the past 3 years? *(check only one)* (127)

☐ 1. Full time (40 hrs/wk)
☐ 2. Full time (irregular)
☐ 3. Part time (regular hours)
☐ 4. Part time (irregular daywork)
☐ 5. Student
☐ 6. Service
☐ 7. Retired / disability
☐ 8. Unemployed

28. How many days did you work for pay in the past 30 days? _ _ (129)

29-33. Do you receive any of the following kinds of public financial support *(check one box for each question)*?

29. Service Connected/Psychiatry…….. ☐ 0= No ☐ 1=Yes (130)

30. Service Connected/Other…….. ☐ 0= No ☐ 1=Yes (131)

31. NSC pension……. ☐ 0= No ☐ 1=Yes (132)

32. Non-VA disability (eg SSDI)……. ☐ 0= No ☐ 1=Yes (133)

33. Other public support (including cash and inkind services)……. ☐ 0= No ☐ 1=Yes (134)

34. Overall, how much money did you receive in the past thirty days from all sources of income: work, disability payments, panhandling, plasma donations etc.)? *(check only one)* (135)

☐ 1. No income at all ☐ 4. $100-$499
☐ 2. $1-$49 ☐ 5. $500-$999
☐ 3. $50-$99 ☐ 6. $1000 or more

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ☐ 0= No ☐ 1=Yes (136)

36. Does this veteran need medical treatment at this time?……... ☐ 0= No ☐ 1=Yes (137)

37-45. Which of the following psychiatric diagnoses apply to this veteran *(check one box for each question)*?

37. Alcohol Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (138)
38. Drug Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (139)
39. Schizophrenia……. ☐ 0= No ☐ 1=Yes (140)
40. Other Psychotic Disorder……. ☐ 0= No ☐ 1=Yes (141)
41. Mood Disorder……... ☐ 0= No ☐ 1=Yes (142)
42. Personality Disorder (DSM-IV Axis 2)……. ☐ 0= No ☐ 1=Yes (143)
43. PTSD from Combat…….. ☐ 0= No ☐ 1=Yes (144)
44. Adjustment Disorder……. ☐ 0= No ☐ 1=Yes (145)
45. Other Psychiatric Disorder……... ☐ 0= No ☐ 1=Yes (146)

49-60. What are your immediate plans for referral or treatment of the veteran at this time *(check one box for each question)*?

49. Basic services (food, shelter, clothing and financial assistance)……. ☐ 0= No ☐ 1=Yes (147)
50. VA medical services……... ☐ 0= No ☐ 1=Yes (148)
51. Non-VA medical services…….. ☐ 0= No ☐ 1=Yes (149)
52. VA psychiatric or substance abuse services…….. ☐ 0= No ☐ 1=Yes (150)
53. Non-VA psychiatric or substance abuse services……. ☐ 0= No ☐ 1=Yes (151)
54. VA pension or disability application…….. ☐ 0= No ☐ 1=Yes (152)
55. Contract residential treatment through HCHV program……. ☐ 0= No ☐ 1=Yes (153)
56. VA Domiciliary Program……. ☐ 0= No ☐ 1=Yes (154)
57. Upgrading of military discharge……. ☐ 0= No ☐ 1=Yes (155)
58. Legal assistance……. ☐ 0= No ☐ 1=Yes (156)
59. Social vocational assistance……. ☐ 0= No ☐ 1=Yes (157)
60. Other (including HUD-VASH and Grant and Per Diem)…….. ☐ 0= No ☐ 1=Yes (158)

X (159)

FORM D (1)

REPORT OF DISCHARGE FROM RESIDENTIAL PROGRAM

Use this form only for veterans who are being discharged from a VA Homeless Providers Grant and Per Diem program (GPD) or a contracted residential program, under the auspices of the HCHV program. Complete a new report any time that a veteran is formally discharged from the program.

1. Staff member completing this report _____

☐ 1. non-VA provider staff ☐ 2. GPD program liaison ☐ 3. VA case manager (2)

OFFICE USE ONLY ____ ____ (4)

1A. VA Staff member reviewing this report _____

☐ 1. GPD program liaison ☐ 2. VA case manager ☐ 3. HCHV Program coordinator (5)

OFFICE USE ONLY ____ ____ (7)

2. VA Facility Code ____ ____ ____ (10)

I. Veteran Information

3. Veteran's Name _____

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (19)

5. Veteran's Date of Birth *(code mm/dd/yy)* _ _ / _ _ / _ _ (25)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? (26)

☐ 1. HCHV Grant and Per Diem funds
☐ 2. Contract funded by medical center or VISN
☐ 3. Other please specify: _____

OFFICE USE ONLY ____ ____ (28)

7. Name of Residential Provider _____

OFFICE USE ONLY _ _ - _ _ _ - _ _ (37)

8. Period covered by this report *(Code dates: mm/dd/yy)* Beginning: _ _ / _ _ / _ _ (43)

Ending: _ _ / _ _ / _ _ (49)

9. Number of days _ _ _ (52)

10. Cost of treatment under this provider *(Round to nearest dollar)* $ _ _, _ _ _ (57)

III. Status at End of Treatment

11. The veteran ended residential treatment because (58)
    - ☐ 1. Successful completion of the program
    - ☐ 2. Veteran was asked to leave because of violation of program rules
    - ☐ 3. Veteran left the program by his/her own decision, without medical advice
    - ☐ 4. Veteran became too ill (mentally or physically) to complete the program
    - ☐ 5. Other _____ ___ ___ (60)
    (DO NOT CODE)

12. If the veteran ended residential treatment because of a **rule violation**, what was the <u>most important reason</u>? (61)
    - ☐ 1. Threatened/actual violence to self or others
    - ☐ 2. Use of alcohol or drugs
    - ☐ 3. Other _____ ___ ___ (63)
    (DO NOT CODE)

13. The veteran's living situation at discharge is: (64)
    - ☐ 0. No residence
    - ☐ 1. Single room occupancy
    - ☐ 2. Halfway house/transitional living program
    - ☐ 3. Institution (hospital, nursing home or domicilliary)
    - ☐ 4. Apartment, room or house
    - ☐ 5. Veteran left program without giving indication of living arrangement
    - ☐ 6. Prison or jail
    - ☐ 7. Other _____ ___ ___ (66)
    (DO NOT CODE)

14. With whom will the veteran be living at discharge? (67)
    - ☐ 0. No residence
    - ☐ 1. Alone
    - ☐ 2. With spouse and or children
    - ☐ 3. With parents, with siblings, and/or with other family
    - ☐ 4. With friends
    - ☐ 5. With strangers
    - ☐ 6. Veteran left program without giving indication of living arrangement

15. What is the veterans arrangement for employment at the time of discharge? (68)
    - ☐ 0. Disabled or retired
    - ☐ 1. Unemployed
    - ☐ 2. Part-time or temporary employment
    - ☐ 3. Full-time employment
    - ☐ 4. VA's IT or CWT (VI)
    - ☐ 5. Other vocational training
    - ☐ 6. Unpaid volunteer
    - ☐ 7. Student
    - ☐ 8. Veteran left program without giving indication of employment arrangement

16a. What is the veterans arrangement for receipt of VA financial benefits (disability payments or pension) at the time of discharge? (69)

- ☐ 0. Currently receiving VA benefits and will continue
- ☐ 1. Has pending application for VA financial benefits
- ☐ 2. Is planning to apply for VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any VA financial benefits
- ☐ 4. Do not know veteran's status with respect to VA financial benefits

16b. What is the veterans arrangement for receipt of non-VA financial benefits (disability payments or other support) at the time of discharge? (70)

- ☐ 0. Currently receiving non-VA benefits and will continue
- ☐ 1. Has pending application for non-VA financial benefits
- ☐ 2. Is planning to apply for non-VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any non-VA financial benefits
- ☐ 4. Do not know veteran's status with respect to non-VA financial benefits

17-21. Changes in clinical status: Consider the following clinical problem areas and select the best description of the change in the veteran's clinical status from the beginning of residential treatment to the time of discharge.

17. Alcohol problems (71)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

18. Drug problems (72)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

19. Mental health problems (other than drug or alcohol) (73)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

20. Medical problems (74)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

21. Social or vocational skill deficits (75)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

IV. Follow-up Arrangements

22-26. Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.

22. Alcohol problems (76)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

23. Drug problems (77)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

24. Mental health problems (other than drug or alcohol) (78)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

25. Medical problems (79)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

26. Social or vocational skill deficits (80)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

HCHV Form S (1)

VA Site Name: _____

VA Site Code ___ ___ ___ (4)

Residential Treatment Program: _____

DO NOT CODE __ __ - __ __ __ - __ __ (13)

Date Form Completed (*mm/dd/yy*): ___ ___ / ___ ___ / ___ ___ (19)

Satisfaction with Treatment Facility

For the following items, please read each statement and circle one of the choices under it. Your responses are completely anonymous.

1. How would you rate the quality of the services you have received in this facility?

4	3	2	1	0	(20)
EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	

2. If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?

0	1	2	3	(21)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

3. How satisfied are you with the amount of help you have received here?

0	1	2	3	4	(22)
VERY DISSATISFIED	SOMEWHAT DISSATISFIED	MOSTLY SATISFIED	VERY SATISFIED	COMPLETELY SATISFIED	

4. If you needed help again and had a choice of where to go at no cost to you, would you return to the program at this facility?

0	1	2	3	(23)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

Relationship with VA Homeless Program Case Manager

Please answer the following questions about your current relationship with your VA Homeless Program case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response. Your responses are completely anonymous.

Do you have a VA Homeless Program Case Manager? (check one) ___ No (0) ___ Yes (1) (24)

- If yes, please complete questions 1 through 5 below
- If no, please skip questions 1 through 5 below

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6	(25)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

2. How often do you feel that the kind of help offered by your case manager is <u>not</u> what's important to you?

0	1	2	3	4	5	6	(26)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6	(27)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

4. How often do you feel that you and your case manager are working toward goals that you both agree on?

0	1	2	3	4	5	6	(28)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

0	1	2	3	4	5	6	(29)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

Please place your completed survey in the envelope provided, seal the envelope and return it in accordance with the instructions you were given at the time you received the survey. Do not place your name on this survey or on the envelope. Thanks for your feedback.

<u>S</u> (30)

Supported Housing Report

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _ _ _ (6)

DO NOT CODE _ _ (8)

2. Date of this report (mm/dd/yy) _ _ / _ _ / _ _ (14)

2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)

3. Veteran's Name (last name, first initial) _____ (26)

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (35)

5. Date of Birth (mm/dd/yy) _ _ / _ _ / _ _ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)** (42)

- ☐ 1. Community location (shelter, street)
- ☐ 2. Apartment, room or house
- ☐ 3. Residential treatment contracted by VA
- ☐ 4. Residential treatment not contracted by VA
- ☐ 5. VA Domiciliary
- ☐ 6. Other VA inpatient service
- ☐ 7. VA Residential treatment program (VI/TR, PRRTP etc.)

7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _ _ / _ _ / _ _ (48)

8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)

9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _ _ (51)

9b. Is/was this apartment, room or house permanent or transitional (check only one) (52)

- ☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination)
- ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement)

9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)

- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates)
- ☐ 2. Public Housing Authority owned or contracted housing
- ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____

DO NOT CODE _ _ (55)

9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? **(check only one)** (57)

☐ 0. None
☐ 1. Section 8 rental voucher of certificate
☐ 2. PHA-owned or contracted housing
☐ 3. Project-based subsidized housing
☐ 4. State rental subsidy
☐ 5. Other (specify _____

DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) (**Enter "N" in first space if information is not available.)** $ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated **(check one box for each question)**:

a. Paid employment 35 hours per week or more (count irregular day work only under b) ☐ 0= No ☐ 1=Yes (68)
b. Paid employment fewer than 35 hours per week ☐ 0= No ☐ 1=Yes (69)
c. Veterans Industries (CWT) or Incentive Therapy job ☐ 0= No ☐ 1=Yes (70)
d. Student or vocational training ☐ 0= No ☐ 1=Yes (71)
e. Unpaid volunteer ☐ 0= No ☐ 1=Yes (72)
f. Unemployed ☐ 0= No ☐ 1=Yes (73)
g. Retired or disabled ☐ 0= No ☐ 1=Yes (74)
h. Other (specify _____) ☐ 0= No ☐ 1=Yes (75)

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days…

a. … from employment, including any type of job (round to the nearest dollar $ _ _ _ _ (81)
b. … from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)? (round to the nearest dollar) $ _ _ _ _ (85)

(Note: Enter "N" in the first space of each line if information is not available.)

V. TREATMENT PROGRESS

12. For each of the potential problem areas below, select the code that best reflects the ***change*** in adjustment, as far as you know, in the past 6 months. Rate each problem area that you think was a problem for the veteran, regardless of how the veteran might view it. **(Note: Check one box for each question.)**

		N No knowledge	0 Not a Problem	1 Substantial deterioration	2 Some deterioration	3 No change	4 Some Improvement	5 Substantial Improvement	
a.	Alcohol problems	☐	☐	☐	☐	☐	☐	☐	(86)
b.	Drug problems	☐	☐	☐	☐	☐	☐	☐	(87)
c.	Mental health problems other than substance abuse	☐	☐	☐	☐	☐	☐	☐	(88)
d.	Medical problems	☐	☐	☐	☐	☐	☐	☐	(89)
e.	Other basic needs (food, clothing, furnishings)	☐	☐	☐	☐	☐	☐	☐	(90)
f.	Income to meet financial obligations	☐	☐	☐	☐	☐	☐	☐	(91)
g.	Money management	☐	☐	☐	☐	☐	☐	☐	(92)
h.	Housekeeping skills	☐	☐	☐	☐	☐	☐	☐	(93)
i.	Social/vocational	☐	☐	☐	☐	☐	☐	☐	(94)

VI. PROGRAM TERMINATION INFORMATION

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)

14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)

☐ 1. Mutually agreed upon planned termination
☐ 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.) **(complete 14a and 14b below)**
☐ 3. Veteran refused further services
☐ 4. Veteran left before planned termination
☐ 5. Veteran cannot be located
☐ 6. Veteran became too ill to remain in the program
☐ 7. Other (specify _____)

DO NOT CODE _ _ (103)

14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question)**:

1. Threatened/actual violence to self and/or others	☐ 0= No	☐ 1=Yes	(104)
2. Use of alcohol or drugs	☐ 0= No	☐ 1=Yes	(105)
3. Failure to pay rent or utilities	☐ 0= No	☐ 1=Yes	(106)
4. Other (specify _____)	☐ 0= No	☐ 1=Yes	(107)

DO NOT CODE _ _ (109)

14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)

☐ 1. Threatened/actual violence to self and/or others
☐ 2. Use of alcohol or drugs
☐ 3. Failure to pay rent or utilities
☐ 4. Other (as specified above)

15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)

☐ 1. Apartment, room or house
☐ 2. Hospital, domiciliary or nursing home
☐ 3. Community residential treatment facility
☐ 4. Shelter
☐ 5. Jail or prison
☐ 6. Street, automobile, outdoors
☐ 7. Other (specify _____)
☐ 9. Unknown

DO NOT CODE _ _ (113)

S (114)

BLANK

FORM H (1)

HUD-VASH CLINICAL PROCESS FORM (CPF)

"SINCE" DATES:
3 months ago....(mm/dd/yy)....__ __/__ __/__ __ DO NOT CODE

1. HUD-VASH Clinician's Name _____

2. VA Facility Code.....__ __ __ (4)

3. Date of this report.....(mm,dd,yy).....__ __/__ __/__ __

I. VETERAN DESCRIPTION

4. Veteran's Name_____ DO NOT CODE __ __

5. Social Security Number.....__ __ __- __ __-__ __ __ __

6. Veteran's date of birth...(mm,dd,yy)..... __ __/__ __/__ __

7. What number in the sequence of follow-up reports is this?.....__
   CODE: 1 = First CPF
   2 = Second CPF
   3 = Third CPF
   4 = Fourth CPF

II. PARTICIPATION/TERMINATION

8. What was the last date on which you last had clinical contact with this veteran as part of the HUD-VASH program?..... __ __/__ __/__ __

9. As far as you know, does this veteran currently have an apartment for which the rent is at least partially paid through a Section 8 voucher obtained through the HUD-VASH Program? (CODE: NO = 0; YES = 1) __

   9A. If yes, does the veteran live in this apartment? (CODE: NO = 0; YES = 1) __

10. Has this veteran terminated involvement in your program, since the initial contact or since the last follow-up interview? (Consider him/her as terminated if, in your judgment, you do not anticipate additional contact with this veteran)
    CODE: NO = 0, YES = 1.....__ (37)

If NO, (veteran has not terminated) go on to Section IV on p.3;
If YES, (veteran has terminated) complete Section III on the next page and the remainder of the form.

REV. 7/1/92

III.REASONS FOR TERMINATION

11 - 18. Which of the following, in your clinical judgment, are reasons why this veteran terminated involvement in the HUD-VASH program? CODE: NO = 0, YES = 1

11. Veteran returned to active substance abuse .....__ (38)

12. Veteran lost section 8 housing voucher.....__

12a. If YES: Code reason voucher lost from list.....__
1 = Over income
2 = Failure to pay rent
3 = Substance abuse
4 = Damage to property
5 = Broke other PHA or HUD rule
6 = Other (Specify:)_____

DO NOT CODE __ __

13. Veteran would not tolerate close involvement with HUD-VASH case manager .....__

14. Veteran was in this city transiently and has moved on.....__

A. Did veteran take housing voucher with him/her? .....__

15. Veteran terminated to pursue specific therapeutic or occupational resources in a location that precluded further participation in HUD-VASH.....__

A. Did veteran take housing voucher with him/her? .....__

16. Veteran accomplished his/her goal of limited improvement in this situation .....__

17. Veteran accomplished significant goals and/or obtained access to services and had no further expressed need of this program.....__

18. Other, (e.g. illness, death) (specify:_____).....__

19. Which of the reasons listed in 11 - 18 above, was the <u>most important</u> reason why this veteran terminated.....__ __ (52)
CODE: Select from 11-18

Important: Complete remainder of form.

REV. 7/1/92

IV. TREATMENT RELATIONSHIP

20-27. Which of the following descriptions of the treatment relationship pertains to the clinical work with this veteran during the past 3 months. Answer 1 = YES if the description represents the relationship during that time. If the veteran "terminated" his involvement with the program during the last three months, this question refers to the period of his/her involvement that fell within the last three months.

CODE: NO = 0, YES = 1

20. Worked to establish a basic relationship in the face of veteran's distrust or suspiciousness.....__ (53)
(Note: Do not include relationship building which did not meet with resistance from the veteran)

21. Kept up supportive contact: Veteran did not seek help or personal change, but continued contact with clinician.....__

22. Made links or referral to resources.....__

23. Actively monitored the veteran to assure continued use of resources that have been obtained.....__

24. Provided practical assistance around housing procurement and/or housing retention issues .....__

25. Engaged in rehabilitation counseling or "living skill" oriented treatment.....__

26. Engaged in substance abuse treatment or counseling.....__

27. Engaged in "psychotherapeutic" relationship, (employing concepts from psychodynamic, behavioral, cognitive behavioral, family systems or other "school" of therapy)..__

28. Which one of the above descriptions of the treatment relationship best describes your overall work with the veteran during the past 3 months.....__ __
CODE: Select from question numbers 20-27

29. Which one of the above descriptions of the treatment relationship best describes your work with the veteran currently.....__ __ (64)
CODE: Select from question numbers 20-27
(CODE 00 IF CLINICAL RELATIONSHIP HAS ENDED.)

30. Please answer the following questions about your current relationship with this veteran. Using the scale shown here, code one response ["0" Never to "6" always] for each of the following:

```
0        1        2        3        4        5        6
¦        ¦        ¦        ¦        ¦        ¦        ¦
+-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

CODE 0 - 6:

a. This veteran and I have a common perception of his/her goals..... __ (65)

b. The current goals of our work are not important to this veteran..... __

c. We have established a good understanding of the kinds of changes that would be good for him/her..... __

d. We are working toward mutually agreed upon goals..... __

e. I do not feel confident in my ability to help this veteran... __

V. SERVICES PROVIDED

31. The following is a list of services that may be provided to veterans in the HUD-VASH program. Which of these services have you or other members of the HCMI Veterans staff directly provided to this veteran, during the past three months?

CODE: 0 = NO, 1 = YES

a. Helped to secure employment.....__ (70)

b. Helped to obtain source of income, other than employment.....__

c. Helped locate a new apartment .....__

d. Helped negotiate living situation with landlord .....__

e. Helped obtain extension, renewal or modification of housing voucher .....__

f. Helped veteran move into a new apartment .....__

g. Helped veteran to obtain supplies or furnishings for new apartment.....__

VI. CONTACTS WITH HUD-VASH CLINICIANS

32. How many clinical or service contacts have HUD-VASH staff had with this veteran during the last 3 months.....__

CODE: 1 = 1 contact
2 = 2 to 5 contacts
3 = 6 to 10 contacts
4 = 11 to 20 contacts
5 = More than 20 contacts

33. During the past 3 months, how many different VA and non-VA agencies or programs have you contacted, for the purpose of obtaining services or resources for this veteran?

(Count different programs separately even if they are part of the same institution or agency. Do not, however, count individual clinicians separately if they are part of the same program.)

VA programs contacted.....__ __

Non-VA programs contacted....__ __

34. Have your contacts with this veteran generally been scheduled ahead of time ? .....__ (82)

CODE: 0 = None were scheduled.
1 = Some were scheduled, but most were not
2 = Most were scheduled
3 = All were scheduled.

35. What is the length of an average contact you have had with this veteran during the last 3 months?.....__ (83)

CODE: 1 = Less than 15 minutes
2 = 15 minutes to one hour.
3 = 1 hour to 2 hours.
4 = more than 2 hours.

VII. CHANGES IN CLINICAL STATUS

36-44. Consider the following problems of the homeless mentally ill. Select the description that best reflects changes, as far as you know, between the time the veteran entered the program and the date of this report. Or if he has terminated consider his status at the last time you had validated knowledge of how he was doing.

CODE: 0 = Was not a problem area for this veteran
1 = Significantly worse
2 = Somewhat worse
3 = Unchanged
4 = Somewhat improved
5 = Significantly improved
9 = No knowledge of status

Clinical problem areas:

36. Alcohol problems.....__

37. Drug problems.....__

38. Psychotic symptoms.....__

39. Other Mental Health problems
(i.e., other than psychosis, alcohol, or drugs).....__

40. Medical Problems.....__

41. Housing status .....__

42. Employment.....__

43. Financial status.....__

44. Living skills.....__ (92)

VIII. HOUSING STATUS

45 - 54. To the best of your knowledge, in which of the following did the veteran sleep at least one night during the last three months:

CODE: 0 = NO, 1 = YES

45. Outdoors (e.g. street, car, woods).....__ (93)

46. Shelter for the homeless.....__

47. Residential treatment from the HCMI VA contract.....__

48. Halfway house, residential Rx program, not paid through HCMI program contract.....__

49. VA Domiciliary .....__

50. Jail or Prison .....__

51. Health Care Institution (hospital or nursing home).....__

52. Own apartment, room, or house.....__

53. Someone else's apartment, room, or house.....__

54. Other (specify_____).....__

55. In which of these did the veteran usually sleep during the past three months?.....__ __
CODE: Select from ques. 45-54, as above.

56. Where was the veteran staying the last time a HUD-VASH clinician had contact with him/her?.....__ __ (106)
CODE: Select from ques. 45-54, as above.

IX. PARTICIPATION IN VA CONTRACTED RESIDENTIAL TREATMENT

57. Has this veteran received contracted services from a non-VA Residential program through the HCMI Veterans program, during the past three months?.....__ (107)
CODE: 0 = NO, 1 = YES.

IF NO, STOP HERE
IF YES, CONTINUE ON TO THE NEXT QUESTIONS.

58. A. Name(s) of residential providers. (Include all used by veteran during the past 3 months) (DO NOT CODE)

_____ ___ ___ ___

_____ ___ ___ ___ (113)

_____ ___ ___ ___

B. Total number of nights spent in contracted residential treatment programs during the past three months.....__ __

OFFICE USE ONLY DO NOT CODE H (119)

VASH Form T

Relationship with Case Manager

This box should be completed by clinician/evaluation assistant:

Veteran's Name _____ Date _____

SSN ___ ___ ___ - ___ ___ - ___ ___ ___ ___ Seq Number_____

Medical Center _____ Site Code ___ ___ ___

To the veteran:

Please answer the following questions about your current relationship with your case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response.

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

2. How often do you feel that the kind of help offered by your case manager is not what's important to you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

4. How often do you feel that you and your case manager <u>are</u> <u>working</u> toward goals that you both agree on?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

12/1/92

APPENDIX B:

HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	BEDFORD	4,387	845	19.3%	621	73.5%
1	BOSTON	11,381	1,337	11.7%	841	62.9%
1	MANCHESTER	2,612	125	4.8%	85	68.0%
1	NORTHAMPTON	3,358	526	15.7%	399	75.9%
1	PROVIDENCE	4,630	351	7.6%	239	68.1%
1	TOGUS	4,943	145	2.9%	98	67.6%
1	WEST HAVEN	7,134	934	13.1%	522	55.9%
1	WHITE RIVER JCT	2,910	191	6.6%	21	11.0%
2	ALBANY	5,454	498	9.1%	498	100.0%
2	BATH	2,380	0	0.0%	0	
2	BUFFALO	5,709	1,334	23.4%	1,050	78.7%
2	CANANDAIGUA	3,803	315	8.3%	315	100.0%
2	SYRACUSE	4,830	271	5.6%	271	100.0%
3	BRONX	4,373	807	18.5%	508	62.9%
3	MONTROSE	4,535	617	13.6%	476	77.1%
3	NEW JERSEY HCS	9,184	1,322	14.4%	792	59.9%
3	NORTHPORT	5,304	955	18.0%	480	50.3%
3	NY HARBOR HCS	11,153	2,575	23.1%	1,711	66.4%
4	ALTOONA	1,509	27	1.8%	22	81.5%
4	BUTLER	1,786	128	7.2%	107	83.6%
4	CLARKSBURG	3,884	197	5.1%	195	99.0%
4	COATESVILLE	4,511	978	21.7%	618	63.2%
4	ERIE	1,976	158	8.0%	158	100.0%
4	LEBANON	3,825	591	15.5%	344	58.2%
4	PHILADELPHIA	8,835	1,100	12.5%	717	65.2%
4	PITTSBURGH	7,403	1,206	16.3%	718	59.5%
4	WILKES-BARRE	5,343	535	10.0%	345	64.5%
4	WILMINGTON	2,527	208	8.2%	197	94.7%
5	MARTINSBURG	4,758	596	12.5%	234	39.3%
5	MARYLAND HCS	9,003	1,764	19.6%	1,139	64.6%
5	WASHINGTON DC	7,816	1,521	19.5%	1,457	95.8%
6	ASHEVILLE	2,663	252	9.5%	192	76.2%
6	BECKLEY	2,972	25	0.8%	3	12.0%
6	DURHAM	5,361	472	8.8%	351	74.4%
6	FAYETTEVILLE NC	5,338	334	6.3%	140	41.9%
6	HAMPTON	5,158	1,265	24.5%	937	74.1%
6	RICHMOND	5,194	382	7.4%	210	55.0%
6	SALEM	4,329	295	6.8%	212	71.9%
6	SALISBURY	8,818	642	7.3%	580	90.3%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
7	ATLANTA	9,641	1,696	17.6%	1,238	73.0%
7	AUGUSTA	4,653	524	11.3%	278	53.1%
7	BIRMINGHAM	6,911	572	8.3%	501	87.6%
7	C. ALABAMA HCS	7,623	609	8.0%	429	70.4%
7	CHARLESTON	4,866	355	7.3%	311	87.6%
7	COLUMBIA SC	7,899	354	4.5%	285	80.5%
7	DUBLIN	4,108	711	17.3%	93	13.1%
7	TUSCALOOSA	4,018	78	1.9%	50	64.1%
8	BAY PINES	10,858	1,742	16.0%	691	39.7%
8	GAINESVILLE	13,948	1,092	7.8%	985	90.2%
8	MIAMI	10,867	1,454	13.4%	746	51.3%
8	SAN JUAN	13,466	41	0.3%	0	0.0%
8	TAMPA	17,999	1,389	7.7%	758	54.6%
8	W PALM BEACH	6,502	776	11.9%	655	84.4%
9	HUNTINGTON	4,335	457	10.5%	229	50.1%
9	LEXINGTON	3,401	97	2.9%	0	0.0%
9	LOUISVILLE	5,257	457	8.7%	319	69.8%
9	MEMPHIS	6,324	887	14.0%	801	90.3%
9	MOUNTAIN HOME	5,460	483	8.8%	431	89.2%
9	NASHVILLE	10,952	420	3.8%	265	63.1%
10	CHILLICOTHE	5,053	444	8.8%	340	76.6%
10	CINCINNATI	6,283	1,208	19.2%	828	68.5%
10	CLEVELAND	16,608	2,835	17.1%	2,580	91.0%
10	COLUMBUS OPC	5,483	454	8.3%	425	93.6%
10	DAYTON	5,293	560	10.6%	383	68.4%
11	ANN ARBOR HCS	4,485	796	17.7%	591	74.2%
11	BATTLE CREEK	6,730	943	14.0%	827	87.7%
11	DANVILLE	4,877	286	5.9%	94	32.9%
11	DETROIT	6,982	1,421	20.4%	717	50.5%
11	INDIANAPOLIS	4,962	875	17.6%	574	65.6%
11	N. INDIANA	4,080	221	5.4%	213	96.4%
11	SAGINAW	2,277	70	3.1%	8	11.4%
12	CHICAGO WS	8,540	1,160	13.6%	841	72.5%
12	HINES	5,802	864	14.9%	685	79.3%
12	IRON MOUNTAIN	1,294	73	5.6%	37	50.7%
12	MADISON	3,446	182	5.3%	119	65.4%
12	MILWAUKEE	7,672	782	10.2%	594	76.0%
12	N. CHICAGO	3,630	634	17.5%	147	23.2%
12	TOMAH	2,654	273	10.3%	216	79.1%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
15	COLUMBIA MO	3,111	98	3.2%	98	100.0%
15	E. KANSAS HCS	6,079	416	6.8%	416	100.0%
15	KANSAS CITY	6,185	1,440	23.3%	502	34.9%
15	MARION IL	4,341	0	0.0%	0	
15	POPLAR BLUFF	3,323	0	0.0%	0	
15	SAINT LOUIS	8,051	956	11.9%	558	58.4%
15	WICHITA	2,987	20	0.7%	20	100.0%
16	ALEXANDRIA	4,107	352	8.6%	177	50.3%
16	FAYETTEVILLE AR	4,392	139	3.2%	129	92.8%
16	GULF COAST HCS	11,673	1,155	9.9%	415	35.9%
16	HOUSTON	13,354	1,545	11.6%	1,353	87.6%
16	JACKSON	6,832	525	7.7%	372	70.9%
16	LITTLE ROCK	9,270	1,313	14.2%	1,152	87.7%
16	MUSKOGEE	5,006	273	5.5%	186	68.1%
16	NEW ORLEANS	7,489	914	12.2%	821	89.8%
16	OKLAHOMA CITY	6,649	386	5.8%	210	54.4%
16	SHREVEPORT	4,190	291	6.9%	213	73.2%
17	CENT. TEXAS HCS	10,100	1,368	13.5%	984	71.9%
17	DALLAS	12,845	2,845	22.1%	1,802	63.3%
17	SAN ANTONIO	11,299	755	6.7%	507	67.2%
18	AMARILLO	2,997	73	2.4%	0	0.0%
18	EL PASO OPC	3,790	160	4.2%	131	81.9%
18	NEW MEXICO HCS	8,241	749	9.1%	547	73.0%
18	PHOENIX	10,475	1,395	13.3%	1,294	92.8%
18	PRESCOTT	2,989	527	17.6%	226	42.9%
18	TUCSON	5,913	965	16.3%	760	78.8%
18	W. TEXAS HCS	1,950	143	7.3%	127	88.8%
19	CHEYENNE	2,239	223	10.0%	177	79.4%
19	E. COLORADO HCS	9,481	992	10.5%	848	85.5%
19	GRAND JUNCTION	1,692	55	3.3%	0	0.0%
19	MONTANA HCS	2,581	128	5.0%	78	60.9%
19	SALT LAKE CITY	5,315	882	16.6%	654	74.1%
19	SHERIDAN	1,518	185	12.2%	155	83.8%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
20	ANCHORAGE	1,971	392	19.9%	309	78.8%
20	BOISE	3,249	189	5.8%	179	94.7%
20	PORTLAND	10,489	1,792	17.1%	1,426	79.6%
20	PUGET SOUND HCS	13,914	2,224	16.0%	1,323	59.5%
20	ROSEBURG	4,766	580	12.2%	374	64.5%
20	SPOKANE	3,097	569	18.4%	470	82.6%
20	WALLA WALLA	2,015	526	26.1%	396	75.3%
20	WHITE CITY	2,481	694	28.0%	445	64.1%
21	CENTRAL CA HCS	2,824	567	20.1%	467	82.4%
21	HONOLULU	4,127	950	23.0%	762	80.2%
21	MANILA	392	0	0.0%	0	
21	NORTHERN CA HCS	9,521	1,041	10.9%	750	72.0%
21	PALO ALTO	9,674	1,202	12.4%	492	40.9%
21	SAN FRANCISCO	6,238	1,794	28.8%	1,144	63.8%
21	SIERRA NEV HCS	3,760	494	13.1%	282	57.1%
22	GREATER LA	19,158	7,656	40.0%	7,093	92.6%
22	LOMA LINDA	7,213	583	8.1%	442	75.8%
22	LONG BEACH	7,136	1,855	26.0%	1,303	70.2%
22	SAN DIEGO	9,280	1,357	14.6%	1,007	74.2%
22	SO NEVADA HCS	6,609	1,356	20.5%	963	71.0%
23	BLACK HILLS HCS	3,271	641	19.6%	449	70.0%
23	CENTRAL IOWA	3,800	311	8.2%	311	100.0%
23	FARGO	2,563	501	19.5%	444	88.6%
23	GR. NEBRASKA		106		106	100.0%
23	IOWA CITY	3,586	265	7.4%	265	100.0%
23	MINNEAPOLIS	9,122	586	6.4%	479	81.7%
23	OMAHA	5,876	646	11.0%	419	64.9%
23	SIOUX FALLS	2,372	54	2.3%	49	90.7%
23	ST CLOUD	4,428	292	6.6%	70	24.0%
	ALL SITES	788,502	104,590	13.3%	74,218	71.0%
	SITE AVERAGE	5,969	747	11.5%	530	68.9%
	SITE STD. DEV.	3,477	827	7.0%	702	23.2%

BLANK

B2. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS, BY VISN

VISN	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	41,355	4,454	10.8%	2,826	63.4%
2	22,176	2,418	10.9%	2,134	88.3%
3	34,549	6,276	18.2%	3,967	63.2%
4	41,599	5,128	12.3%	3,421	66.7%
5	29,200	4,490	15.4%	3,259	72.6%
6	39,833	3,667	9.2%	2,625	71.6%
7	42,096	4,290	10.2%	2,756	64.2%
8	73,640	6,494	8.8%	3,835	59.1%
9	35,729	2,801	7.8%	2,045	73.0%
10	38,720	5,501	14.2%	4,556	82.8%
11	34,393	4,612	13.4%	3,024	65.6%
12	33,038	3,968	12.0%	2,639	66.5%
15	34,077	2,930	8.6%	1,594	54.4%
16	72,962	6,893	9.4%	5,028	72.9%
17	34,244	4,968	14.5%	3,293	66.3%
18	36,355	4,012	11.0%	3,085	76.9%
19	22,826	2,465	10.8%	1,912	77.6%
20	41,982	6,966	16.6%	4,922	70.7%
21	36,536	6,048	16.6%	3,897	64.4%
22	49,396	12,807	25.9%	10,808	84.4%
23	35,018	3,402	9.7%	2,592	76.2%
ALL SITES	788,502	104,590	13.3%	74,218	71.0%
SITE AVERAGE	39,511	4,980	12.7%	3,534	70.5%
SITE STD. DEV.	12,828	2,274	4.2%	1,915	8.5%