HEALTH CARE FOR HOMELESS VETERANS PROGRAMS:

THE EIGHTEENTH ANNUAL REPORT

Department of Veterans Affairs

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EIGHTEENTH ANNUAL REPORT

April 15, 2005

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EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Mental Health Services Healthcare Group in Veterans Health Administration (VHA) Central Office. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent settings; and (3) treatment and rehabilitation provided directly by program staff.

This report is the eighteenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2004. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 133 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through assessment data collected at the time of screening, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the Mental Health Services Healthcare Group. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential treatment outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2004, HCHV teams across the country conducted 42,485 initial clinical assessments of veterans. This is approximately the same number of assessments as conducted in FY 2003 (42,380), but a 24 percent increase over the number of assessments conducted in FY 2000 (34,206). Almost 97 percent of the veterans contacted in FY 2004 were male, and their average age was just over 49 years, continuing a gradual but steady increase in the average age of HCHV program clients. Somewhat less than one-half (47 percent) of the veterans assessed were African American. About 46 percent of HCHV veterans served in the military during the Vietnam era. The percentage of client who served in the current era (Persian Gulf) continues to increase (8 percent in FY 2004). About 62 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 41 percent had been homeless for six months or more.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 83 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 37 percent had both psychiatric and substance abuse disorders. Over three quarters of these veterans had worked no days in the 30 days just prior to assessment; about two thirds had a monthly income of less than $500.

HCHV programs treated 63,283 veterans in FY 2004; this is a four percent increase relative to the number treated in FY 2003 (60,970). The number of veterans treated per clinical FTEE was 168. The average number of visits per veteran remained steady from FY 2003 to FY 2004 at about four. The number of veterans treated by the program has been fairly level for the past three fiscal years, averaging about 60,000; this reflects the full implementation of new programs and staff that were added in FY 2000. Similarly, the number of visits per veteran, which had declined from FY 95 to FY 2001 (from 6.6 to 4.0), seems to have reached a level of stability.

Centralized funding for VA's contract residential treatment program was discontinued in FY 2003; thus all contracted residential treatment in FY 2004 was supported by local network or medical center funds. There were 2,171 episodes of residential treatment in community-based halfway houses during FY 2004, with an average length of stay of 60 days. The overwhelming majority of the veterans placed in contract care during FY 2004 (84 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). About 60 percent of the veterans discharged during FY 2004 were judged to have successfully completed residential treatment. Forty-five percent had an apartment, room, or house at discharge, and about half had part-time or full-time employment (including employment through the Veterans Industries program). Clinical gains were substantial: about 70 percent experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 70 percent of discharged veterans were followed up with some type of after-care services within 30 days of discharge. This mode of residential treatment continues to provide a wide range of effective services to an appreciable number of homeless veterans through local (network or medical center) funding.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients housed and improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local

government agencies. Some community partners receive assistance for the construction or renovation of transitional housing facilities plus ongoing operational support in the form of per diem payments; other programs receive per diem payments only. As mentioned in the previous section, the Grant and Per Diem program's funding was augmented in FY 2003 as part of the transition of centralized funding from contract residential treatment to the Grant and Per Diem program. At the end of FY 2004, 267 programs were providing housing to homeless veterans (some of these programs were in operation for only part of the fiscal year). During FY 2004, the program had 13,509 admissions and 12,454 discharges, an increase of nine percent and eight percent over the number of admissions and discharges, respectively, recorded in FY 2003. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population.

The average length of stay in the Grant and Per Diem program is 126 days, although half the stays in the program are 71 days or less (due in part to a few large, high-turnover programs). During FY 2004 in the GPD Program, 49 percent of the veterans were discharged successfully, which is about six percentage points higher than FY 2003. About 54 percent of veterans discharged from GPD moved into independent housing; an additional 25 percent were discharged to another treatment setting. These program outcomes improved substantially for the second straight year (in FY 2002 only 38 percent of discharges were rated successful and only 28 percent were discharged to independent housing). Approximately 38 percent of veterans discharged were employed full-time, part-time or through Veterans Industries. Between 60 and 75 percent of the veterans were rated as having improved clinical status at discharge (on alcohol, drug, mental health or social-vocational problems). As would be expected, outcomes were uniformly better for successful discharges relative to unsuccessful discharges.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in community housing, which may be either transitional or permanent. In FY 2004, 1,525 veterans were enrolled in the program with 1,275 veterans receiving active case management. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. About half of veterans in the Supported Housing program receive some type of rental subsidy. Overall, program veterans paid an average rent of $262 monthly. Over 50 percent of the veterans discharged from this program during FY 2003 had a mutually agreed-upon termination, and 63 percent were housed upon discharge. About 58 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 34 clinical case management teams. By the end of FY 2004, these teams had admitted over 4,900 veterans, 30 percent of whom are still active in the program.

Due in part to reduced access to Section 8 vouchers in the past two years, clinical activity in the HUD-VASH program has declined. For example, on average, the HUD-VASH program admitted 405 new veterans per year between FY 2000 and FY 2003; in contrast during FY 2004 only 172 new veterans were admitted to the program. Sixteen of the 34 HUD-VASH programs admitted no new veterans during FY 2004. Additionally, HUD-VASH has experienced more VA staff reductions than other VA homeless programs. Approximately 66 percent of the 78 clinical case manager positions initially allocated to the program were filled in FY 2004.

Despite these program reductions, over 1,000 veterans were active in the HUD-VASH program during FY 2004. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

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The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

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CHAPTER 1
OVERVIEW

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its Mental Health Services Healthcare Group (MHSHG). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) the Grant and Per Diem (GPD) program, which supports the development and operation of housing and supportive services through grants and per diem payments; (5) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (6) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs offer stable living environments in shared housing in which the participants pay rent from their CWT incomes[1].

The VA is the largest single provider of direct services to homeless veterans. In FY 2004, the VA's specialized programs for the homeless, which include the HCHV programs described above, as well as the Domiciliary Care for Homeless Veterans program (DCHV) collectively provided services to about 76,000 veterans, or about 72 percent of VA mental health outpatients who are identified as homeless (see Appendix B).

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The $5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and

[1] Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

Urban Development; the Social Security Administration; VA's Compensated Work Therapy program; community non-profit organizations; and state and local governments. HCMI managers also developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans which would otherwise be inaccessible, or prohibitively expensive. In FY 93, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. Since 1994, VA has offered grants totaling $94 million to help create over 6,400 new community-based beds for homeless veterans. To date, over 4,400 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. Additionally, in FY 2000, VA began funding beds for homeless veterans in non-grant programs through a “per diem only” initiative. In this program, VA pays for the care of veterans in approved non-VA treatment and housing programs that were not established through grant funding. Together, grant-funded and per diem only initiatives provided approximately 7,000 operational beds in FY 2004.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 87 and 88, HCMI program expenditures totaled approximately $11 million per year. By FY 92, expenditures had grown to about $15 million. An additional $10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 93. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of $18.8M[2] newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office had funded HCHV programs at 134 VAMCs or CBOCs. The distribution of HCHV programs as of 9/30/04 is shown in Table 1-1. Table 1-1V displays the number of each type of HCHV program for each VISN.

[2] An additional $17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women’s Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;

- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;

- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;

- *Rehabilitation* in community-based residential treatment facilities or other community housing, through any of the HCHV components, such as Grant and Per Diem, Supported Housing, HUD-VASH, or CWT and CWT/TR; and

- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier reports[3]. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for

[3] See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., 2001)[4]. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 95, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; (4) analysis of residential treatment and transitional housing discharge summaries, which provide information on the expenditures for the veteran, as well as the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing and HUD-VASH programs. Results of these analyses for FY 2004, and selected multi-year trend data, are provided in this report.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the MHSHG in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.

2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living situation, employment potential and overall quality of life.

3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).

4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.

5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

[4] The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found in Chapter 8.

The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, summaries of both contract residential treatment as well as the Grant and Per Diem program and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by MHSHG staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on HCHV outreach and short-term case management. Chapter 4 summarizes the contract residential treatment program, including data on selection for treatment, the outcomes of treatment and veterans satisfaction with the program. Chapter 5 presents the same type of data for the Grant and Per Diem program. Chapter 6 presents monitoring information on the Supported Housing program. Chapter 7 presents data from the longitudinal monitoring of the HUD-VASH program. Chapter 8 describes the critical monitors in detail and summarizes critical monitor outliers.

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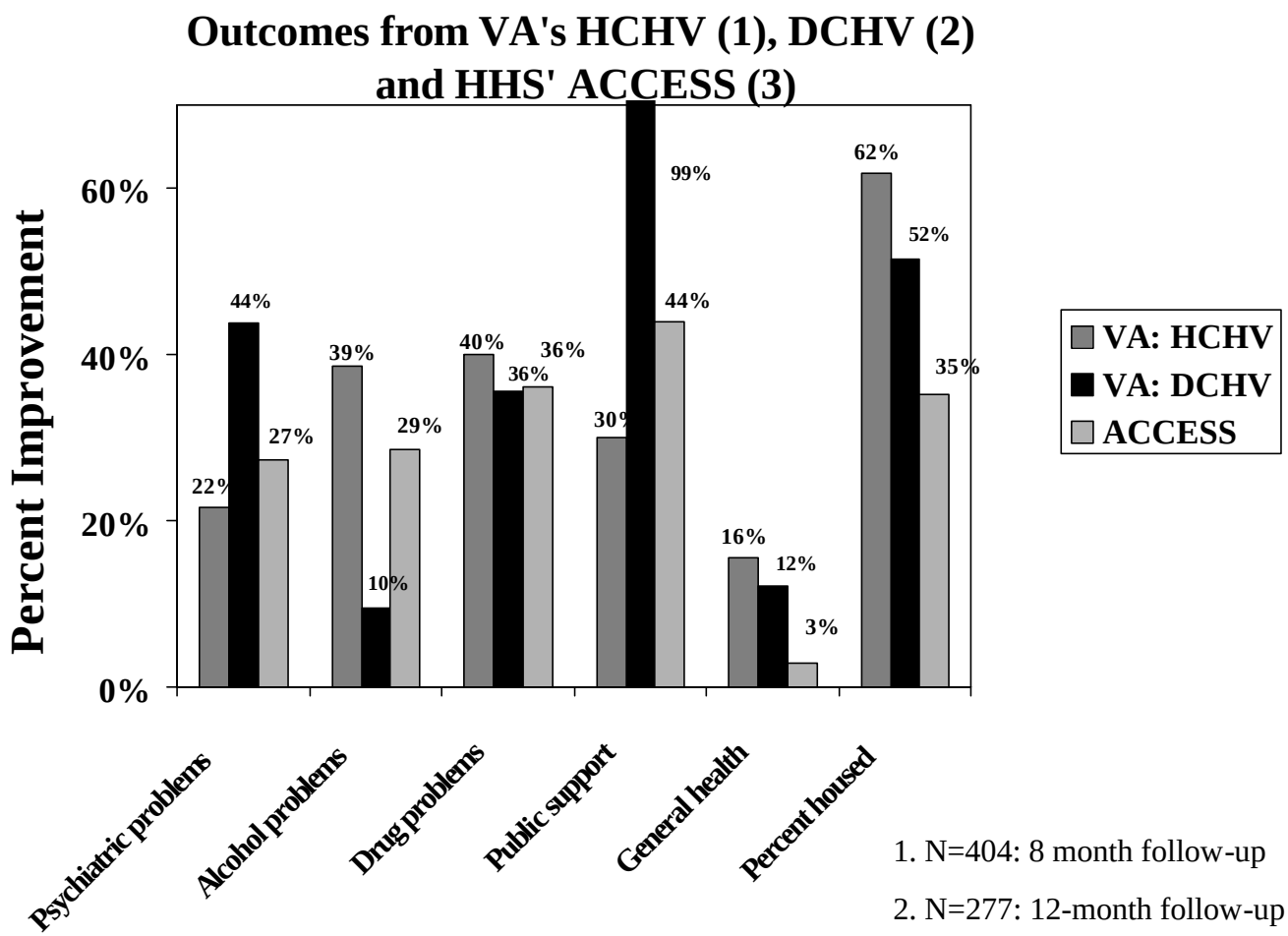
FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



1. N=404: 8 month follow-up
2. N=277: 12-month follow-up
3. N=2,668: 12-month follow-up

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FIGURE 2. HCHV MONITORING PROCESS

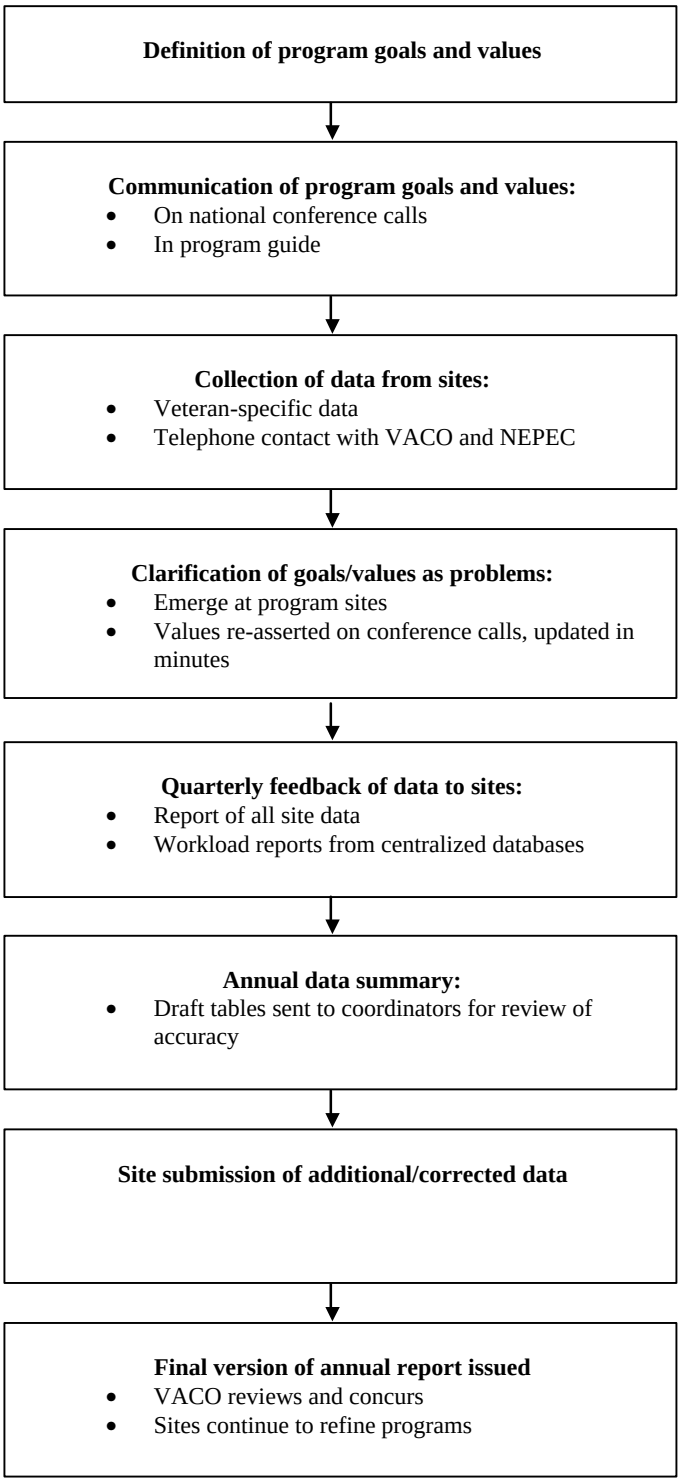

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
1	BEDFORD	MA	N		E	E		E	E	1
1	BOSTON	MA	E			E				7
1	MANCHESTER	NH	N							2
1	NORTHAMPTON	MA	N							1
1	PROVIDENCE	RI	E			E		E		2
1	TOGUS	ME	N							
1	WEST HAVEN	CT	E		E	E	E			8
1	WHITE RIVER JCT	VT	N							1
2	ALBANY	NY	E		E	E		E	E	5
2	BUFFALO	NY	E		E	E				
2	CANANDAIGUA	NY	E							2
2	SYRACUSE	NY	E		E					2
3	BRONX	NY	E			E				2
3	BROOKLYN†	NY	E		E		E			
3	EAST ORANGE	NJ	E			E	E			1
3	LYONS	NJ				E		E	E	1
3	MONTROSE	NY	N							1
3	NEW YORK	NY	E		E					
3	NORTHPORT	NY	N							1
4	ALTOONA	PA		N						
4	BUTLER	PA		N						
4	CLARKSBURG	WV		N						
4	COATESVILLE	PA		N						1
4	ERIE	PA		N						1
4	LEBANON***	PA	E			E		E	E	1
4	PHILADELPHIA	PA	E							4
4	PITTSBURGH†	PA	E			E	E			2
4	WILKES-BARRE	PA	E			E		N		2
4	WILMINGTON	DE		N						
5	BALTIMORE	MD	E				E			4
5	MARTINSBURG	WV								1
5	PERRY POINT	MD	E							1
5	WASHINGTON DC	DC	E		E			E		2

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
6	ASHEVILLE	NC	N							2
6	BECKLEY	WV	N							
6	DURHAM	NC	N							2
6	FAYETTEVILLE	NC	N							1
6	HAMPTON	VA	E		E					1
6	RICHMOND	VA	N							1
6	SALEM	VA	N							
6	SALISBURY	NC	E					N		7
7	ATLANTA	GA	E		E			E	E	3
7	AUGUSTA	GA	E							
7	BIRMINGHAM	AL	E							2
7	CHARLESTON	SC	E					E		4
7	COLUMBIA	SC	N					N		1
7	TUSCALOOSA	AL	N							
7	TUSKEGEE	AL	E							1
8	BAY PINES	FL	N		E					2
8	GAINESVILLE	FL	N							3
8	MIAMI	FL	E		E					4
8	TAMPA	FL	E		E	E		E		4
8	WEST PALM BEACH	FL	N							1
9	HUNTINGTON	WV	E							
9	LEXINGTON	KY	N							
9	LOUISVILLE	KY	E							3
9	MEMPHIS	TN	N							3
9	MOUNTAIN HOME	TN	E							1
9	NASHVILLE	TN	E		E					4
10	CHILLICOTHE	OH	N							
10	CINCINNATI	OH	E		E					6
10	CLEVELAND†	OH	E		E		E			6
10	COLUMBUS	OH	N					N		2
10	DAYTON	OH	E							
10	NORTHEAST OHIO	OH	N							

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
11	ANN ARBOR HCS	MI	E							3
11	BATTLE CREEK	MI	E			E				1
11	DANVILLE	IL	N							1
11	DETROIT	MI	E				E			
11	INDIANAPOLIS	IN	E		E	E				2
11	NORTHERN INDIANA	IN	N							1
11	SAGINAW	MI								
12	CHICAGO WS	IL	E			E				3
12	HINES	IL	E		E	E				1
12	IRON MOUNTAIN	MI		N						
12	MADISON	WI		N				N		2
12	MILWAUKEE	WI		E			E	E	N	2
12	TOMAH	WI		E			E	E		2
15	COLUMBIA	MO	N							
15	KANSAS CITY	MO	E			E				2
15	POPLAR BLUFF**	MO	N							
15	SAINT LOUIS	MO	E							2
15	TOPEKA	KS	N							2
15	WICHITA	KS	N							
16	ALEXANDRIA	LA	N							
16	FAYETTEVILLE	AR	N							
16	GULF COAST	FL	N							
16	HOUSTON	TX	E		E	E				2
16	JACKSON	MS	E							2
16	LITTLE ROCK†	AR	E		E	E				1
16	MUSKOGEE	OK	N							
16	NEW ORLEANS	LA	E		E					6
16	OKLAHOMA CITY	OK	E					E	E	4
16	SHREVEPORT	LA	N							1
17	CENTRAL TEXAS HCS	TX	N							2
17	DALLAS†	TX	E		E		E	E	E	1
17	SAN ANTONIO	TX	E		E					

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
18	AMARILLO**	TX	N							
18	EL PASO (OPC) HCS	TX	N							1
18	NEW MEXICO HCS	NM	N					N		1
18	NORTHERN ARIZONA									1
18	PHOENIX	AZ	E							1
18	TUCSON	AZ	E		E	E				3
18	WEST TEXAS HCS	TX	N							
19	CHEYENNE	WY	E							1
19	DENVER	CO	E		E					3
19	GRAND JUNCTION	CO	N							
19	MONTANA HCS**	MT	N							
19	SALT LAKE CITY	UT	E		E					8
19	SHERIDAN	WY	N							1
19	SOUTHERN COLORADO HCS	CO	N					N		
20	AMERICAN LAKE	WA			E			E		1
20	ANCHORAGE	AK		E	E		E	E		
20	BOISE	ID	N							
20	PORTLAND	OR	E		E	E		E		3
20	ROSEBURG	OR	E		E					1
20	SEATTLE	WA		E		E				2
20	SPOKANE	WA	E							2
20	WALLA WALLA	WA	E					N		3
20	WHITE CITY	OR								2
21	CENTRAL CALIFORNIA HCS	CA	N							
21	HONOLULU	HI	N							1
21	NORTHERN CALIFORNIA HCS	CA	N							4
21	PALO ALTO	CA	N							4
21	SAN FRANCISCO†	CA	E		E		E	E	E	6
21	SIERRA NEVADA HCS	NV	N							1

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04, CONTINUED

VISN	SITE NAME	STATE	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD
22	GREATER LOS ANGELES†	CA	E		E	E	E	E		24
22	LOMA LINDA	CA	E		E					1
22	LONG BEACH	CA	E							3
22	SAN DIEGO	CA	E		E		E			9
22	SOUTHERN NEVADA HCS	NV	N							2
23	CENTRAL IOWA	IA	N							
23	FARGO	ND	E							
23	FORT MEADE	SD								2
23	GREATER NEBRASKA	NE	N							
23	HOT SPRINGS	SD						E		
23	IOWA CITY	IA	N							1
23	MINNEAPOLIS	MN	E				E			2
23	OMAHA	NE	N							1
23	SIOUX FALLS**	SD	N							
23	ST CLOUD	MN								
	TOTAL		120	12	34	24	15	27	9	258

N indicates a new program funded in FY 2000; E indicates a program in operation prior to FY 2000
HCMI=Homeless Chronically Mentally Ill program (includes contract residential treatment). HCHV O/R= Other HCHV Outreach programs.
HUD-VASH= Housing and Urban Development-Veterans Affairs Supported Housing program.
VBA= Veterans Benefits Administration project. HMLS CWT and HMLS CWT/TR= Homeless Compensated Work Therapy and CWT/Therapeutic Residence program.
*Supported Housing Programs at Lyons and Portland are sponsored by the Domiciliary Care for Homeless Veterans Program.
**Sites received contract residential treatment funds, but no dedicated staff.
† Indicates designation as Comprehensive Homeless Center.
***Lebanon has no Supported Housing FTEE but is participating in the NEPEC monitoring of the Supported Housing Program.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/04, BY VISN

VISN	HCMI	HCHV O/R	VASH	SUPPORTED HOUSING	VBA	HMLS CWT	HMLS CWT/TR	GPD	TOTAL PROGRAMS
1	8	0	2	4	1	2	1	22	40
2	4	0	3	2	0	1	1	9	20
3	6	0	2	3	2	1	1	6	21
4	4	6	0	3	1	2	1	11	28
5	3	0	1	0	1	1	0	8	14
6	8	0	1	0	0	1	0	14	24
7	7	0	1	0	0	3	1	11	23
8	5	0	3	1	0	1	0	14	24
9	6	0	1	0	0	0	0	11	18
10	6	0	2	0	1	1	0	14	24
11	6	0	1	2	1	0	0	8	18
12	2	4	1	2	2	3	1	10	25
15	6	0	0	1	0	0	0	6	13
16	10	0	3	2	0	1	1	16	33
17	3	0	2	0	1	1	1	3	11
18	6	0	1	1	0	1	0	7	16
19	7	0	2	0	0	1	0	13	23
20	5	2	4	2	1	4	0	14	32
21	6	0	1	0	1	1	1	16	26
22	5	0	3	1	2	1	0	39	51
23	7	0	0	0	1	1	0	6	15
TOTAL	120	12	34	24	15	27	9	258	499

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CHAPTER 2
PROGRAM STRUCTURE AND RESOURCES

HCHV program staffing and expenditures are monitored through reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff who fill each of the positions allocated by Central Office for the HCHV program. Program expenditures are documented through an annual survey of Network Homeless Services Coordinators.

A. Program Expenditures

During FY 2004, Central Office surveyed each Network Homeless Services Coordinator concerning information on all VA specialized homeless program resources (staff and "all other" funding) in his or her network. These funds support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs. This method shows that a total of $82.0 million was directed to HCHV programs and related components nationally. This includes HCHV, Grant and Per Diem, Supported Housing and HUD-VASH (See Tables 2-1 and 2-1V.) The average site expenditure was $630,666. There is substantial variability across sites because not all sites have all program components.

Expenditures for program personnel during FY 2004 totaled $30.7 million. The site average was $255,636. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Some programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

A large proportion of HCHV program funding is directed to residential treatment. In FY 2004, VACO spent approximately $44.0 million for per diem payments in the GPD program. An additional $7.3 million was spent by networks and medical centers to support contracted residential treatment services. Centralized funding of contract residential treatment was discontinued in FY 2003 in order to expand the GPD program (see Chapters 4 and 5 for background information regarding this change in funding); the last full year of centralized funding was FY 2002 when $20.3 million was allocated for those services. While local funding for contract residential treatment is approximately one third of past centralized funding, over 2,000 episodes of care were provided in FY 2004.

B. Program staffing

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs as of September 30, 2004. The table includes outreach clinicians, Supported Housing case managers and HUD-VASH case managers. Of the total number of positions originally allocated by VACO (approximately 452), approximately 421 are filled by either a regular staff member or an employee who has been temporarily assigned to the HCHV program. (A station often opts to temporarily assign staff when vacancies cannot be filled due to center-wide hiring freezes). While the overall staffing percentage is high (93 percent), each program component has been differentially affected by staffing reductions. The "core" HCHV program which includes outreach clinicians and most GPD program liaisons is fully staffed; however the longer-term case management programs, Supported Housing

and HUD-VASH have appreciably reduced staffing percentages (82 percent and 66 percent, respectively). Moreover, there is substantial variability among sites with respect to program staffing. For example, the core HCHV program is fully staffed (101 percent of intended levels); however, 41 sites have staffing percentages above 100 percent and ten sites have staffing percentages lower than 50 percent.

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TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004

VISN	Site Name	Personal Services				Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	
1	BEDFORD	$229,820		$149,663	$379,483	$267,600		$267,600	$647,083
1	BOSTON	$445,229			$445,229	$1,038,894	$43,253	$1,082,147	$1,527,376
1	MANCHESTER	$49,955			$49,955	$55,500	$38,780	$94,280	$144,235
1	NORTHAMPTON	$152,645			$152,645	$1,146,453		$1,146,453	$1,299,098
1	PROVIDENCE	$180,889	$75,479		$256,368	$170,675		$170,675	$427,043
1	TOGUS	$72,761			$72,761				$72,761
1	WEST HAVEN	$326,795		$78,192	$404,987	$513,179		$513,179	$918,166
1	WHITE RIVER JCT	$63,223			$63,223	$25,407	$66,602	$92,009	$155,232
2	ALBANY	$428,328	$30,346	$20,231	$478,905	$699,211		$699,211	$1,178,116
2	BUFFALO	$283,981	$51,130	$78,668	$413,779				$413,779
2	CANANDAIGUA	$128,576			$128,576	$257,295		$257,295	$385,871
2	SYRACUSE	$196,133		$33,906	$230,039	$88,073		$88,073	$318,112
3	BRONX	$174,442	$44,485		$218,927	$46,500	$22,192	$68,692	$287,619
3	BROOKLYN	$639,390		$24,236	$663,626		$168,000	$168,000	$831,626
3	EAST ORANGE	$85,000	$69,000		$154,000	$36,896	$80,000	$116,896	$270,896
3	MONTROSE	$85,819	$119,673		$205,492		$70,618	$70,618	$276,110
3	NEW YORK	$257,110			$257,110				$257,110
3	NORTHPORT	$355,732			$355,732	$498,500	$123,750	$622,250	$977,982
4	ALTOONA	$71,250			$71,250				$71,250
4	BUTLER	$60,247			$60,247				$60,247
4	CLARKSBURG	$50,252			$50,252		$30,513	$30,513	$80,765
4	COATESVILLE	$60,247			$60,247	$1,092,500		$1,092,500	$1,152,747
4	ERIE	$61,754			$61,754	$80,500		$80,500	$142,254
4	LEBANON	$167,095			$167,095	$10,000	$171,610	$181,610	$348,705
4	PHILADELPHIA	$107,000			$107,000	$561,579	$134,000	$695,579	$802,579
4	PITTSBURGH	$424,678	$73,991		$498,669	$179,217	$328,065	$507,282	$1,005,951
4	WILKES-BARRE	$323,317			$323,317	$142,263	$200,207	$342,470	$665,787
4	WILMINGTON	$56,875			$56,875				$56,875
5	BALTIMORE	$452,028			$452,028	$524,085	$0	$524,085	$976,113
5	MARTINSBURG					$92,000		$92,000	$92,000
5	WASHINGTON DC	$461,696			$461,696	$155,899	$66,568	$222,467	$684,163

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004, CONTINUED

VISN	Site Name	Personal Services				Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	
6	ASHEVILLE	$112,000			$112,000	$247,828	$264,410	$512,238	$624,238
6	BECKLEY								
6	DURHAM					$30,402		$30,402	$30,402
6	FAYETTEVILLE NC	$109,111			$109,111	$152,354	$36,000	$188,354	$297,465
6	HAMPTON					$328,000		$328,000	$328,000
6	RICHMOND	$122,705			$122,705	$225,183		$225,183	$347,888
6	SALEM	$63,253			$63,253				$63,253
6	SALISBURY	$191,516			$191,516	$484,000		$484,000	$675,516
7	ATLANTA	$148,211		$80,413	$228,624	$63,241	$205,000	$268,241	$496,865
7	AUGUSTA	$273,606			$273,606		$137,135	$137,135	$410,741
7	BIRMINGHAM	$92,887			$92,887	$165,000	$123,000	$288,000	$380,887
7	CHARLESTON	$84,802			$84,802	$298,774	$79,041	$377,815	$462,617
7	COLUMBIA SC	$171,856			$171,856	$129,500	$80,120	$209,620	$381,476
7	TUSCALOOSA	$33,039			$33,039		$8,730	$8,730	$41,769
7	TUSKEGEE					$53,000		$53,000	$53,000
8	BAY PINES	$265,397		$39,032	$304,429	$334,500		$334,500	$638,929
8	GAINESVILLE	$281,313			$281,313	$235,533	$126,948	$362,481	$643,794
8	MIAMI	$586,842		$82,865	$669,707	$508,377		$508,377	$1,178,084
8	TAMPA	$311,202	$70,540	$123,843	$505,585	$1,234,500	$0	$1,234,500	$1,740,085
8	W PALM BEACH	$230,307			$230,307	$45,000	$444,871	$489,871	$720,178
9	HUNTINGTON	$177,236			$177,236		$0	$0	$177,236
9	LEXINGTON	$0			$0		$0	$0	$0
9	LOUISVILLE	$198,528			$198,528	$308,500	$146,000	$454,500	$653,028
9	MEMPHIS	$137,006			$137,006	$983,500		$983,500	$1,120,506
9	MOUNTAIN HOME	$201,164			$201,164	$341,577	$0	$341,577	$542,741
9	NASHVILLE	$211,986			$211,986	$549,566	$24,727	$574,293	$786,279
10	CHILLICOTHE	$82,292			$82,292		$35,910	$35,910	$118,202
10	CINCINNATI	$385,832		$199,836	$585,668	$643,000		$643,000	$1,228,668
10	CLEVELAND	$530,028		$327,998	$858,026	$919,024		$919,024	$1,777,050
10	COLUMBUS OPC	$220,692			$220,692	$205,800	$269,284	$475,084	$695,776
10	DAYTON	$209,984			$209,984				$209,984

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004, CONTINUED

VISN	Site Name	Personal Services				Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	
11	ANN ARBOR HCS	$426,304			$426,304	$205,800	$210,000	$415,800	$842,104
11	BATTLE CREEK	$207,431	$151,956		$359,387	$170,500	$472,307	$642,807	$1,002,194
11	DANVILLE	$52,078	$0	$0	$52,078	$16,200	$0	$16,200	$68,278
11	DETROIT	$383,947			$383,947		$25,636	$25,636	$409,583
11	INDIANAPOLIS	$303,116	$106,631	$137,337	$547,084	$504,604		$504,604	$1,051,688
11	N. INDIANA	$0	$0	$0	$0	$236,652	$0	$236,652	$236,652
12	CHICAGO WS	$360,944	$155,892		$516,836	$69,649		$69,649	$586,485
12	HINES	$387,960	$76,390	$85,494	$549,844	$118,000		$118,000	$667,844
12	IRON MOUNTAIN	$31,615			$31,615				$31,615
12	MADISON	$259,778			$259,778	$304,320		$304,320	$564,098
12	MILWAUKEE	$419,735			$419,735	$983,500		$983,500	$1,403,235
12	N. CHICAGO								
12	TOMAH	$106,511			$106,511	$585,225		$585,225	$691,736
15	COLUMBIA MO	$124,716			$124,716		$70,954	$70,954	$195,670
15	KANSAS CITY	$119,483			$119,483				$119,483
15	LEAVENWORTH					$147,200		$147,200	$147,200
15	POPLAR BLUFF	$20,000	$0	$0	$20,000		$0	$0	$20,000
15	SAINT LOUIS	$161,050			$161,050	$246,751		$246,751	$407,801
15	TOPEKA	$79,050			$79,050	$344,522	$74,711	$419,233	$498,283
15	WICHITA	$55,000			$55,000		$40,285	$40,285	$95,285
16	ALEXANDRIA	$85,539			$85,539		$67,350	$67,350	$152,889
16	FAYETTEVILLE AR	$117,817			$117,817		$95,056	$95,056	$212,873
16	GULF COAST HCS	$80,768			$80,768		$57,668	$57,668	$138,436
16	HOUSTON	$426,036	$95,146	$71,960	$593,142	$619,000	$281,056	$900,056	$1,493,198
16	JACKSON	$271,116			$271,116	$373,563	$34,687	$408,250	$679,366
16	LITTLE ROCK	$633,983		$237,618	$871,601	$266,000	$149,379	$415,379	$1,286,980
16	MUSKOGEE	$69,082			$69,082		$66,000	$66,000	$135,082
16	NEW ORLEANS	$442,235			$442,235	$1,582,840	$211,860	$1,794,700	$2,236,935
16	OKLAHOMA CITY					$267,649		$267,649	$267,649
16	SHREVEPORT	$179,544			$179,544	$166,031	$176,272	$342,303	$521,847

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004, CONTINUED

VISN	Site Name	Personal Services				Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	
17	CENT. TEXAS HCS	$303,391			$303,391	$295,200	$193,947	$489,147	$792,538
17	DALLAS	$653,468		$167,684	$821,152	$162,840	$142,704	$305,544	$1,126,696
17	SAN ANTONIO	$246,754		$88,682	$335,436		$523,852	$523,852	$859,288
18	EL PASO OPC	$68,477			$68,477	$102,000		$102,000	$170,477
18	NEW MEXICO HCS	$262,060			$262,060	$38,500		$38,500	$300,560
18	PHOENIX	$298,808			$298,808	$132,600		$132,600	$431,408
18	PRESCOTT					$485,600		$485,600	$485,600
18	TUCSON	$199,888	$72,965	$66,885	$339,738	$774,500		$774,500	$1,114,238
18	W. TEXAS HCS	$60,956			$60,956		$25,270	$25,270	$86,226
19	CHEYENNE	$172,281			$172,281	$27,500	$35,230	$62,730	$235,011
19	E. COLORADO HCS	$232,664		$65,177	$297,841	$380,308	$145,000	$525,308	$823,149
19	GRAND JUNCTION								
19	MONTANA HCS	$34,000			$34,000	$5,000	$79,359	$84,359	$118,359
19	SALT LAKE CITY	$185,696		$33,160	$218,856	$982,850	$8,170	$991,020	$1,209,876
19	SHERIDAN	$38,600			$38,600	$100,000	$68,957	$168,957	$207,557
20	ANCHORAGE	$79,788		$15,052	$94,840				$94,840
20	BOISE	$62,458			$62,458				$62,458
20	PORTLAND	$267,275	$362,453	$84,184	$713,912	$671,959		$671,959	$1,385,871
20	ROSEBURG								
20	SEATTLE	$197,413			$197,413	$314,000		$314,000	$511,413
20	SPOKANE	$188,403			$188,403	$198,500	$31,000	$229,500	$417,903
20	WALLA WALLA	$149,198			$149,198	$273,176		$273,176	$422,374
20	WHITE CITY					$14,000		$14,000	$14,000
21	CENTRAL CA HCS	$94,317			$94,317	$83,372	$104,962	$188,334	$282,651
21	HONOLULU	$223,738			$223,738	$558,270	$66,720	$624,990	$848,728
21	NORTHERN CA HCS	$75,600			$75,600	$742,952		$742,952	$818,552
21	PALO ALTO	$169,811			$169,811	$753,758		$753,758	$923,569
21	SAN FRANCISCO	$736,486		$78,387	$814,873	$745,270	$18,420	$763,690	$1,578,563
21	SIERRA NEV HCS	$103,197			$103,197		$93,203	$93,203	$196,400

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004, CONTINUED

		Personal Services				Residential Treatment Funding			
VISN	Site Name	HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	Grand Total
22	GREATER LA	$1,608,286	$362,124	$213,915	$2,184,325	$7,647,245		$7,647,245	$9,831,570
22	LOMA LINDA	$94,867		$104,728	$199,596	$70,400		$70,400	$269,996
22	LONG BEACH	$255,927			$255,927	$1,297,000		$1,297,000	$1,552,927
22	SAN DIEGO	$226,771		$251,854	$478,625	$2,149,774		$2,149,774	$2,628,399
22	SO NEVADA HCS	$210,906			$210,906	$1,338,246		$1,338,246	$1,549,152
23	CENTRAL IOWA	$55,384			$55,384				$55,384
23	FARGO	$171,786			$171,786				$171,786
23	FT. MEADE					$80,242		$80,242	$80,242
23	GR. NEBRASKA	$66,517			$66,517				$66,517
23	IOWA CITY					$18,542		$18,542	$18,542
23	MINNEAPOLIS	$246,903			$246,903	$119,500	$124,049	$243,549	$490,452
23	OMAHA	$66,580			$66,580	$101,700	$49,622	$151,322	$217,902
23	SIOUX FALLS	$18,579			$18,579				$18,579
23	ST CLOUD								
	ALL SITES	$25,817,134	$1,918,201	$2,940,999	$30,676,334	$44,041,195	$7,269,020	$51,310,215	$81,986,549
	SITE AVERAGE	$215,143	$100,958	$98,033	$255,636	$463,592	$108,493	$450,090	$630,666
	SITE STD.DEV.	$199,798	$102,352	$81,679	$265,953	$843,996	$112,429	$781,672	$956,573

Source: Survey of Network Homeless Services Coordinators

Expenditures listed for Baltimore include expenditures for Perry Point

Expenditures listed for Cleveland include expenditures for NE Ohio

Expenditures listed for Ann Arbor include expenditures for Toledo

Expenditures listed for East Orange include expenditures for Lyons

TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2004, BY VISN

	Personal Services				Residential Treatment Funding			
VISN	HCHV	Supported Housing	HUD-VASH	Total	GPD	Res Tx	Total	Grand Total
1	$1,521,317	$75,479	$227,855	$1,824,651	$3,217,708	$148,635	$3,366,343	$5,190,994
2	$1,037,018	$81,476	$132,805	$1,251,299	$1,044,579		$1,044,579	$2,295,878
3	$1,597,493	$233,158	$24,236	$1,854,887	$581,896	$464,560	$1,046,456	$2,901,343
4	$1,382,715	$73,991		$1,456,706	$2,066,059	$864,395	$2,930,454	$4,387,160
5	$913,724			$913,724	$771,984	$66,568	$838,552	$1,752,276
6	$598,585			$598,585	$1,467,767	$300,410	$1,768,177	$2,366,762
7	$804,401		$80,413	$884,814	$709,515	$633,026	$1,342,541	$2,227,355
8	$1,675,062	$70,540	$245,740	$1,991,341	$2,357,910	$571,819	$2,929,729	$4,921,070
9	$925,920			$925,920	$2,183,143	$170,727	$2,353,870	$3,279,790
10	$1,428,828		$527,834	$1,956,662	$1,767,824	$305,194	$2,073,018	$4,029,681
11	$1,372,876	$258,587	$137,337	$1,768,800	$1,133,756	$707,943	$1,841,699	$3,610,499
12	$1,566,543	$232,282	$85,494	$1,884,319	$2,060,694		$2,060,694	$3,945,013
15	$559,299	$0	$0	$559,299	$738,473	$185,950	$924,423	$1,483,722
16	$2,306,120	$95,146	$309,578	$2,710,844	$3,275,083	$1,139,328	$4,414,411	$7,125,255
17	$1,203,613		$256,366	$1,459,979	$458,040	$860,503	$1,318,543	$2,778,522
18	$890,189	$72,965	$66,885	$1,030,039	$1,533,200	$25,270	$1,558,470	$2,588,509
19	$663,241		$98,337	$761,578	$1,495,658	$336,716	$1,832,374	$2,593,952
20	$944,535	$362,453	$99,236	$1,406,224	$1,471,635	$31,000	$1,502,635	$2,908,859
21	$1,403,149		$78,387	$1,481,535	$2,883,622	$283,305	$3,166,927	$4,648,462
22	$2,396,757	$362,124	$570,497	$3,329,379	$12,502,665		$12,502,665	$15,832,044
23	$625,749			$625,749	$319,984	$173,671	$493,655	$1,119,404
ALL VISNS	$25,817,134	$1,918,201	$2,940,999	$30,676,334	$44,041,195	$7,269,020	$51,310,215	$81,986,549
VISN AVER	$1,229,387	$159,850	$183,812	$1,460,778	$2,097,200	$403,834	$2,443,344	$3,904,121
VISN STD.	$515,133	$123,667	$167,003	$708,373	$2,538,646	$324,850	$2,501,435	$3,076,828

Source: Survey of Network Homeless Services Coordinators

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04

		HCHV			Supported Housing			HUD-VASH			Overall		
VISN	Site Name	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
1	BEDFORD	1.0	2.0	200.0%	1.0	0.0	0.0%	2.0	1.0	50.0%	4.0	3.0	75.0%
1	BOSTON	4.6	4.2	91.3%	0.4	0.4	100.0%	0.0	0.0		5.0	4.6	92.0%
1	MANCHESTER	1.0	0.6	60.0%	0.0	0.0		0.0	0.0		1.0	0.6	60.0%
1	NORTHAMPTON	1.0	1.5	150.0%	0.0	0.0		0.0	0.0		1.0	1.5	150.0%
1	PROVIDENCE	1.3	1.3	100.0%	1.8	1.8	100.0%	0.0	0.0		3.0	3.0	100.0%
1	TOGUS	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
1	WEST HAVEN	3.0	5.0	166.7%	1.0	1.0	100.0%	2.0	1.0	50.0%	6.0	7.0	116.7%
1	WHITE RIVER JCT	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
2	ALBANY	5.6	5.1	91.1%	0.4	0.4	100.0%	0.5	0.5	100.0%	6.5	6.0	92.3%
2	BUFFALO	2.0	2.3	115.0%	2.0	1.0	50.0%	1.0	1.0	100.0%	5.0	4.3	86.0%
2	CANANDAIGUA	1.0	2.0	200.0%	0.0	0.0		0.0	0.0		1.0	2.0	200.0%
2	SYRACUSE	4.0	4.0	100.0%	0.0	0.0		1.0	1.0	100.0%	5.0	5.0	100.0%
3	BRONX	1.1	1.6	145.5%	1.3	0.5	38.5%	0.0	0.0		2.4	2.1	87.5%
3	BROOKLYN	6.0	7.2	120.0%	0.0	0.0		4.0	3.0	75.0%	10.0	10.2	102.0%
3	EAST ORANGE	2.5	2.2	88.0%	3.5	2.8	80.0%	0.0	0.0		6.0	5.0	83.3%
3	MONTROSE	2.0	3.0	150.0%	0.0	0.0		0.0	0.0		2.0	3.0	150.0%
3	NEW YORK	8.5	2.3	27.1%	0.0	0.0		4.0	2.0	50.0%	12.5	4.3	34.4%
3	NORTHPORT	1.0	2.3	230.0%	0.0	0.0		0.0	0.0		1.0	2.3	230.0%
4	ALTOONA	1.0	0.8	80.0%	0.0	0.0		0.0	0.0		1.0	0.8	80.0%
4	BUTLER	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	CLARKSBURG	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	COATESVILLE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	ERIE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	LEBANON	3.0	3.0	100.0%	0.0	0.0		0.0	0.0		3.0	3.0	100.0%
4	PHILADELPHIA	3.5	2.2	62.9%	0.0	0.0		0.0	0.0		3.5	2.2	62.9%
4	PITTSBURGH	4.0	2.5	62.5%	2.0	1.0	50.0%	0.0	0.0		6.0	3.5	58.3%
4	WILKES-BARRE	2.9	2.8	96.6%	1.1	0.2	18.2%	0.0	0.0		4.0	3.0	75.0%
4	WILMINGTON	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
5	BALTIMORE	2.0	3.5	175.0%	0.0	0.0		0.0	0.0		2.0	3.5	175.0%
5	PERRY POINT	2.0	2.5	125.0%	0.0	0.0		0.0	0.0		2.0	2.5	125.0%
5	WASHINGTON DC	5.0	4.0	80.0%	0.0	0.0		3.0	1.0	33.3%	8.0	5.0	62.5%
6	ASHEVILLE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
6	BECKLEY	0.5	0.5	100.0%	0.0	0.0		0.0	0.0		0.5	0.5	100.0%
6	DURHAM	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
6	FAYETTEVILLE NC	1.5	1.5	100.0%	0.0	0.0		0.0	0.0		1.5	1.5	100.0%
6	HAMPTON	3.0	3.0	100.0%	0.0	0.0		1.0	1.0	100.0%	4.0	4.0	100.0%
6	RICHMOND	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
6	SALEM	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
6	SALISBURY	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
7	ATLANTA	3.5	3.0	85.7%	0.0	0.0		2.0	1.0	50.0%	5.5	4.0	72.7%
7	AUGUSTA	2.0	1.2	60.0%	0.0	0.0		0.0	0.0		2.0	1.2	60.0%
7	BIRMINGHAM	4.0	1.0	25.0%	0.0	0.0		0.0	0.0		4.0	1.0	25.0%
7	CHARLESTON	2.0	1.0	50.0%	0.0	0.0		0.0	0.0		2.0	1.0	50.0%
7	COLUMBIA SC	1.0	2.0	200.0%	0.0	0.0		0.0	0.0		1.0	2.0	200.0%
7	TUSCALOOSA	0.5	0.5	100.0%	0.0	0.0		0.0	0.0		0.5	0.5	100.0%
7	TUSKEGEE	2.0	2.2	110.0%	0.0	0.0		0.0	0.0		2.0	2.2	110.0%
8	BAY PINES	2.0	3.5	175.0%	0.0	0.0		2.0	0.3	12.5%	4.0	3.8	93.8%
8	GAINESVILLE	4.0	5.0	125.0%	0.0	0.0		0.0	0.0		4.0	5.0	125.0%
8	MIAMI	8.6	7.5	86.9%	0.0	0.0		1.0	1.0	100.0%	9.6	8.5	88.3%
8	TAMPA	5.0	5.2	104.0%	1.0	1.0	100.0%	2.0	2.0	100.0%	8.0	8.2	102.5%
8	W PALM BEACH	2.0	3.5	175.0%	0.0	0.0		0.0	0.0		2.0	3.5	175.0%
9	HUNTINGTON	2.5	1.1	44.0%	0.0	0.0		0.0	0.0		2.5	1.1	44.0%
9	LEXINGTON	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
9	LOUISVILLE	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
9	MEMPHIS	2.0	2.5	125.0%	0.0	0.0		0.0	0.0		2.0	2.5	125.0%
9	MOUNTAIN HOME	2.0	2.3	115.0%	0.0	0.0		0.0	0.0		2.0	2.3	115.0%
9	NASHVILLE	3.0	2.0	66.7%	0.0	0.0		1.0	1.0	100.0%	4.0	3.0	75.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
10	CHILLICOTHE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
10	CINCINNATI	3.0	2.5	83.3%	0.0	0.0		2.0	3.0	150.0%	5.0	5.5	110.0%
10	CLEVELAND	3.7	6.5	175.7%	0.0	0.0		2.5	3.3	130.0%	6.2	9.8	157.3%
10	COLUMBUS OPC	1.5	2.8	189.3%	0.0	0.0		0.0	0.0		1.5	2.8	189.3%
10	DAYTON	4.0	3.0	75.0%	0.0	0.0		0.0	0.0		4.0	3.0	75.0%
10	NORTHEAST OHIO	1.0	3.4	340.0%	0.0	0.0		0.0	0.0		1.0	3.4	340.0%
11	ANN ARBOR HCS	5.0	5.0	100.0%	0.0	0.0		0.0	0.0		5.0	5.0	100.0%
11	BATTLE CREEK	2.0	2.2	110.0%	2.0	2.0	100.0%	0.0	0.0		4.0	4.2	105.0%
11	DANVILLE	1.0	0.8	80.0%	0.0	0.0		0.0	0.0		1.0	0.8	80.0%
11	DETROIT	4.7	4.0	85.1%	0.0	0.0		0.0	0.0		4.7	4.0	85.1%
11	INDIANAPOLIS	3.0	3.0	100.0%	1.4	1.4	100.0%	1.6	1.6	100.0%	6.0	6.0	100.0%
11	N. INDIANA	1.0	1.5	150.0%	0.0	0.0		0.0	0.0		1.0	1.5	150.0%
12	CHICAGO WS	4.5	5.0	111.1%	1.0	1.0	100.0%	0.0	0.0		5.5	6.0	109.1%
12	HINES	3.0	3.0	100.0%	2.0	2.0	100.0%	2.0	1.0	50.0%	7.0	6.0	85.7%
12	IRON MOUNTAIN	0.5	0.6	120.0%	0.0	0.0		0.0	0.0		0.5	0.6	120.0%
12	MADISON	1.0	1.0	100.0%	2.7	1.9	70.4%	0.0	0.0		3.7	2.9	78.4%
12	MILWAUKEE	3.4	2.3	67.6%	1.5	0.5	33.3%	0.0	0.0		4.9	2.8	57.1%
12	TOMAH	1.0	0.3	25.0%	1.0	1.0	95.0%	0.0	0.0		2.0	1.2	60.0%
15	COLUMBIA MO	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
15	KANSAS CITY	2.0	0.0	0.0%	2.0	1.0	50.0%	0.0	0.0		4.0	1.0	25.0%
15	SAINT LOUIS	4.0	3.3	82.5%	0.0	0.0		0.0	0.0		4.0	3.3	82.5%
15	TOPEKA	1.0	1.2	120.0%	0.0	0.0		0.0	0.0		1.0	1.2	120.0%
15	WICHITA	0.5	1.0	200.0%	0.0	0.0		0.0	0.0		0.5	1.0	200.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
16	ALEXANDRIA	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
16	FAYETTEVILLE AR	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
16	GULF COAST HCS	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	HOUSTON	4.0	5.0	125.0%	1.0	1.0	100.0%	2.0	1.0	50.0%	7.0	7.0	100.0%
16	JACKSON	3.0	3.0	100.0%	0.0	0.0		0.0	0.0		3.0	3.0	100.0%
16	LITTLE ROCK	7.1	7.1	100.0%	1.3	1.3	100.0%	3.5	3.5	100.0%	11.8	11.8	100.0%
16	MUSKOGEE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	NEW ORLEANS	7.0	6.0	85.7%	0.0	0.0		3.0	3.0	100.0%	10.0	9.0	90.0%
16	OKLAHOMA CITY	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	SHREVEPORT	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
17	CENT. TEXAS HCS	4.0	4.0	100.0%	0.0	0.0		0.0	0.0		4.0	4.0	100.0%
17	DALLAS	6.5	7.5	115.4%	0.0	0.0		3.0	3.0	100.0%	9.5	10.5	110.5%
17	SAN ANTONIO	6.0	5.1	85.0%	0.0	0.0		3.0	0.8	26.7%	9.0	5.9	65.6%
18	EL PASO OPC	1.0	0.8	75.0%	0.0	0.0		0.0	0.0		1.0	0.8	75.0%
18	NEW MEXICO HCS	1.0	3.8	380.0%	0.0	0.0		0.0	0.0		1.0	3.8	380.0%
18	PHOENIX	4.0	4.5	112.5%	0.0	0.0		0.0	0.0		4.0	4.5	112.5%
18	TUCSON	3.0	3.8	126.7%	1.0	1.0	100.0%	2.0	0.5	25.0%	6.0	5.3	88.3%
18	W. TEXAS HCS	1.0	0.0	0.0%	0.0	0.0		0.0	0.0		1.0	0.0	0.0%
19	CHEYENNE	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
19	E. COLORADO HCS	4.0	4.0	100.0%	0.0	0.0		2.0	1.5	75.0%	6.0	5.5	91.7%
19	GRAND JUNCTION	0.5	0.0	0.0%	0.0	0.0		0.0	0.0		0.5	0.0	0.0%
19	SALT LAKE CITY	4.8	5.8	120.8%	0.0	0.0		1.2	0.2	16.7%	6.0	6.0	100.0%
19	SHERIDAN	0.5	1.0	200.0%	0.0	0.0		0.0	0.0		0.5	1.0	200.0%
20	AMERICAN LAKE	0.0	0.0		0.0	0.0		4.0	2.9	72.5%	4.0	2.9	72.5%
20	ANCHORAGE	2.3	1.3	56.5%	0.0	0.0		1.1	0.2	18.2%	3.4	1.5	44.1%
20	BOISE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
20	PORTLAND	2.2	3.0	136.4%	2.0	4.4	220.0%	1.0	1.1	110.0%	5.2	8.5	163.5%
20	ROSEBURG	4.5	3.0	66.7%	0.0	0.0		1.0	0.8	80.0%	5.5	3.8	69.1%
20	SEATTLE	2.0	1.0	50.0%	1.0	1.0	100.0%	0.0	0.0		3.0	2.0	66.7%
20	SPOKANE	2.0	2.5	125.0%	0.0	0.0		0.0	0.0		2.0	2.5	125.0%
20	WALLA WALLA	4.2	3.0	71.4%	0.0	0.0		0.0	0.0		4.2	3.0	71.4%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
21	CENTRAL CA HCS	2.0	0.7	35.0%	0.0	0.0		0.0	0.0		2.0	0.7	35.0%
21	HONOLULU	1.5	2.0	133.3%	0.0	0.0		0.0	0.0		1.5	2.0	133.3%
21	NORTHERN CA HCS	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
21	PALO ALTO	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
21	SAN FRANCISCO	7.7	5.5	71.4%	0.0	0.0		4.0	0.0	0.0%	11.7	5.5	47.0%
21	SIERRA NEV HCS	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
22	GREATER LA	17.5	26.8	153.1%	6.0	4.5	75.0%	5.0	3.0	60.0%	28.5	34.3	120.4%
22	LOMA LINDA	1.0	1.3	130.0%	0.0	0.0		3.0	1.0	33.3%	4.0	2.3	57.5%
22	LONG BEACH	2.0	3.0	150.0%	0.0	0.0		0.0	0.0		2.0	3.0	150.0%
22	SAN DIEGO	3.0	3.0	100.0%	0.0	0.0		3.0	2.0	66.7%	6.0	5.0	83.3%
22	SO NEVADA HCS	1.0	3.0	300.0%	0.0	0.0		0.0	0.0		1.0	3.0	300.0%
23	CENTRAL IOWA	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
23	FARGO	4.5	3.4	75.1%	0.0	0.0		0.0	0.0		4.5	3.4	75.1%
23	GR. NEBRASKA	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
23	IOWA CITY	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
23	MINNEAPOLIS	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
23	OMAHA	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
	ALL SITES	334.7	337.6	100.9%	41.3	34.0	82.2%	76.4	50.1	65.6%	452.4	421.6	93.2%

* Intended staffing is the number allocated by Central Office

**Current staffing includes FTEE detailed to the program from other services

TABLE 2-2V. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/04, BY VISN

	HCHV			Supported Housing			HUD-VASH			Overall		
VISN	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
1	13.9	16.6	119.5%	4.2	3.2	75.9%	4.0	2.0	50.0%	22.0	21.7	98.6%
2	12.6	13.4	106.3%	2.4	1.4	58.3%	2.5	2.5	100.0%	17.5	17.3	98.9%
3	21.1	18.6	88.2%	4.8	3.3	68.8%	8.0	5.0	62.5%	33.9	26.9	79.4%
4	19.4	16.3	84.0%	3.1	1.2	38.7%	0.0	0.0		22.5	17.5	77.8%
5	9.0	10.0	111.1%	0.0	0.0		3.0	1.0	33.3%	12.0	11.0	91.7%
6	15.0	13.0	86.7%	0.0	0.0		1.0	1.0	100.0%	16.0	14.0	87.5%
7	15.0	10.9	72.7%	0.0	0.0		2.0	1.0	50.0%	17.0	11.9	70.1%
8	21.6	24.7	114.2%	1.0	1.0	100.0%	5.0	3.3	65.0%	27.6	29.0	104.8%
9	13.5	10.9	80.7%	0.0	0.0		1.0	1.0	100.0%	14.5	11.9	82.1%
10	14.2	19.2	135.5%	0.0	0.0		4.5	6.3	138.9%	18.7	25.5	136.3%
11	16.7	16.5	98.8%	3.4	3.4	100.0%	1.6	1.6	100.0%	21.7	21.5	99.1%
12	13.4	12.2	90.7%	8.2	6.4	77.4%	2.0	1.0	50.0%	23.6	19.5	82.6%
15	8.5	6.5	76.5%	2.0	1.0	50.0%	0.0	0.0		10.5	7.5	71.4%
16	30.1	30.1	100.0%	2.3	2.3	100.0%	8.5	7.5	88.2%	40.8	39.8	97.5%
17	16.5	16.6	100.6%	0.0	0.0		6.0	3.8	63.3%	22.5	20.4	90.7%
18	10.0	12.9	128.5%	1.0	1.0	100.0%	2.0	0.5	25.0%	13.0	14.4	110.4%
19	11.8	12.8	108.5%	0.0	0.0		3.2	1.7	53.1%	15.0	14.5	96.7%
20	18.2	14.8	81.3%	3.0	5.4	180.0%	7.1	5.0	70.4%	28.3	25.2	89.0%
21	17.2	14.2	82.6%	0.0	0.0		4.0	0.0	0.0%	21.2	14.2	67.0%
22	24.5	37.1	151.4%	6.0	4.5	75.0%	11.0	6.0	54.5%	41.5	47.6	114.7%
23	12.5	10.4	83.0%	0.0	0.0		0.0	0.0		12.5	10.4	83.0%
	334.7	337.6	100.9%	41.3	34.0	82.2%	76.4	50.1	65.6%	452.4	421.6	93.2%

* Intended staffing is the number allocated by Central Office

**Current staffing includes FTEE detailed to the program from other services

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CHAPTER 3
OUTREACH AND SHORT-TERM CASE MANAGEMENT

In this chapter, we present information concerning the veterans assessed and treated by HCHV clinicians. Much of the data presented here is offered for its value in describing the veterans served with respect to their demographic characteristics. More importantly, program sites are monitored to check that they are seeing a truly needy population.

A. Veterans Contacted

All veterans treated. Tables 3-1 and 3-1V present workload data for the HCHV program in FYs 2003 and 2004. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in this table, the number of visits increased slightly from 243,456 to 249,010 while the number of veterans treated increased from 60,970 to 63,283, about four percent. The number of staff remained the same across this two-year period; the visits per clinician increased approximately two percent. The average number of visits per veteran in the program was essentially unchanged. It should be noted that these data only capture outpatient care offered by HCHV clinicians to these veterans. Where homeless veterans received other outpatient services from VA medical centers, those services were reported under different DSS Identifiers.

Table 3-2 compares information from stop codes and intake assessments to check the proportion of veterans served by HCHV clinicians who were assessed at intake[1]. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 21,275 unique veterans (34 percent of the veterans in the treated by the program) received services from the HCHV team without receiving a formal assessment. This number is similar to that observed in each of the last two fiscal years. These veterans received a mean of 2.8 visits during the year, compared to the mean of 4.5 visits for veterans who had been assessed. Thus, about 24 percent of the work of HCHV clinicians is not represented in the tables that follow. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be somewhat less indicative of the work completed.

Initial outreach contacts. Tables 3-3 and 3-3V show the number of intake assessments conducted in the HCHV program. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 3-3 shows the trend in intakes done from FY 2000 through FY 2004. Over this time period, number of intake assessments have increased over 24 percent, from 34,206 to 42,485. This increase represents the effect of increases in number of program sites from the FY 2000 expansion, increases in staffing at each program site, and increased need for services. From FY 2003 to FY 2004, the number of veterans contacted by HCHV programs remained stable (42,380 to 42,485), with the number of assessments per clinician showing similar stability. There was exceptionally large variability across sites on this measure, with decreases of more than 60 percent, balanced by increases upwards of 100 percent.

[1] Only intakes conducted within the last two fiscal years were included in the match with treatment records.

B. Demographic Characteristics

Table 3-4 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 2000 to FY 2004. Many of these characteristics are very similar from year to year. Approximately three percent of veterans contacted are women. The mean age of veterans assessed by HCHV clinicians has increased gradually from 47 in FY 2000 to 49 in FY 2004. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (60 percent in FY 2004); very few veterans (six percent) are married.

The percentage of clients from each military service era has changed somewhat over the last five years. While more clients served in the Vietnam era than any other, an increasing proportion served in the Post-Vietnam era and about eight percent listing service in the Persian Gulf era. Approximately one-fifth of HCHV veterans report combat duty, about the same proportion as in the general population of veterans (National Center for Veteran Analysis and Statistics, 1995).

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 90 and FY 93. Since then, the percentage of HCHV veterans who are African American has decreased somewhat. Between FY 2000 and FY 2004 the percentage remained stable, at 47 percent.

Existing trends with respect to work behavior also are quite unchanging. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion of HCHV veterans receiving public support has remained steady over the time period.

Site-specific data on age, gender and race of veterans seen at intake during FY 2004 are presented in Table 3-4A. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly and/or women.

C. Homelessness Status

About 62 percent of the veterans assessed for the HCHV program in FY 2004 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-5 and 3-5V, some programs also see a substantial number of veterans who are temporarily living with others or who were in an institutional setting at the time of contact by the program. As expected, very few veterans have their own apartment, room or house. For the first time in FY 2002, "prison or jail" was listed as a residence at intake on the assessment form[2]. In FY 2004, approximately three percent of veterans are incarcerated at the time of intake. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This

[2] Prior to FY 2002, "prison or jail" was combined with other institutional settings.

indicator is one of the major performance indicators for the program sites. As shown, 80 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is lower than the number seen in previous years (e.g., there were 90 homeless veterans seen per clinician in FY 2000). There is tremendous variability in this measure, with the number of intakes per clinician ranging from fewer than 10 to over 200. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters).

More specific information on where veterans slept during the past 30 days is shown in Table 3-6. The column listing “mean days literally homeless” includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. The highest number of average days were spent in these locations. Days housed includes days spent in one's own home, or in the homes of family and friends. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers and halfway houses. Days incarcerated includes time spent in prison or jail.

Tables 3-7 and 3-7V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. Fewer than ten percent of outreach contacts have spent no time homeless. About 29 percent of the veterans seen in FY 2004 fall in the modal category, one to six months. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers.

In Table 3-8, trend data on two indicators of homelessness, percent not strictly homeless (taken from Table 3-5) and percent homeless less than one month (taken from Table 3-7), are shown. Outlier values in this table are indicative of *changes* in a program’s outreach effort with respect to the homeless status of veterans contacted. Between FY 2003 and FY 2004, the percentage of veterans not strictly homeless and the percentage homeless less than one month changed very little. These data are shown at the VISN level in Table 3-8V.

D. Clinical Status

Psychiatric and substance abuse diagnoses are made by HCHV clinicians during the intake assessment; they are preliminary and must be viewed as such. Additionally, medical problems are assessed by asking each veteran, "Do you feel you have any serious medical problems?". The results of these assessments are shown in Tables 3-9 and 3-9V.

In FY 2004, as in previous years, the majority of veterans seen (83 percent) were judged to have a serious psychiatric or substance abuse problem. One-half (51 percent) had a serious psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two thirds (69 percent) were described as dependent on alcohol and/or drugs. Over one-third (37 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. Over half of the veterans contacted by the HCHV report a serious medical problem.

As shown in Tables 3-10 and 3-10V, the percentage of veterans with serious psychiatric or substance abuse disorder has remained constant during the past five years of the HCHV program. These high percentages with mental disorders reflect the adherence of the program to the objective

of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

E. Outreach Processes

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 3-11 and 3-11V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2004, 45 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another 13 percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. Combined, these two types of VA outreach accounted for 58 percent of the first contacts by HCHV clinicians. An additional ten percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 3-12 and 3-12V, veterans are frequently interviewed for the intake assessment in the community. In FY 2004, about 63 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) About 28 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites.

Tables 3-13 and 3-13V show the trend in outreach and community interviews from FY 2000 through FY 2004. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a two percentage point decrease in the proportion of veterans encountered through outreach, and a one percentage point decrease in proportion interviewed in the community, from FY 2003 to FY 2004. Looking at the entire five-year period shows that the percentage interviewed in the community has decreased 13 percentage points and the percentage contacted through outreach has decreased nine percentage points.

F. Use of Residential Programs and Outpatient Services After Outreach

Table 3-14 shows veterans contacted in FY 2004 who were placed in residential treatment (contract residential treatment or Grant and Per Diem programs) and those not placed. (Only sites with residential programs are included in these tables). Of the 27,878 veterans on whom intake assessments were completed during FY 2004 at sites with residential treatment programs, 10,470 (27 percent) were placed in contracted residential treatment[3]. Therefore, an appreciable portion of HCHV clinicians' work is directed toward establishing veterans in residential treatment programs.

Tables 3-15 and 3-15V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2004. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 3-16 and 3-16V display the use of <u>any</u> VA mental health services by the same group of veterans[4]. Each table lists the percentage of

[3] Placement figures in Table 3-14 include only veterans whose intake form was completed during FY 2004 and whose admission to a residential program occurred on or before December 31, 2004.

[4] Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2004 are included. VA Mental health service use included any outpatient

veterans in four service-use groups (none before-none after; none before-some after; some before-none after; some before-some after). Tables 3-15 and 3-15V show that most veterans assessed by the HCHV program (76 percent) have not used HCHV services in the six months before contact. Overall, about half (56 percent) of the veterans receive HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who did not use services before contact and did use them after contact. This group constitutes about 39 percent of the contacts made during this time period. *In contrast, about 37 percent of contacts during the time period measured used no HCHV services before or after initial assessment*. This group includes unknown numbers of non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment; yet suggests that a substantial percentage of outreach efforts do not result in connection of veterans with HCHV program services.

The broader use of any VA mental health services in the group initially assessed during FY 2004 is shown in Tables 3-16 and 3-16V[5]. About half of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 74 percent of the veterans contacted in FY 2004 receive some services from VA mental health in the six months following contact. About 21 percent of veterans contacted get no services before or after contact. The difference between the 56 percent who receive HCHV services after contact (in Table 3-15) and the 74 percent who receive any VA mental health services after contact (in Table 3-16) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

Collectively these data suggest that the HCHV outreach and short-term case management effort has been able to maintain the program mission of outreach to the intended population of homeless mentally ill veterans and to provide a substantial percentage of these veterans with direct case management, referral to VA outpatient mental health programs and residential treatment.

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psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PRRTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

[5] HCHV services are also included in the count of "any VA mental health" services.

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 03-04

		Fiscal Year 2003					Fiscal Year 2004						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 03-04
1	Bedford	1,208	442	2.7	2.0	604.0	744	273	2.7	2.0	***136.5***	***372.0***	-38
1	Boston	1,907	780	2.4	5.0	381.4	2,154	847	2.5	5.0	***169.4***	***430.8***	13
1	Manchester	134	57	2.4	1.0	134.0	362	97	3.7	1.0	***97.0***	***362.0***	170
1	Northampton				1.0	0.0				1.0	***N/A***	***N/A***	N/A
1	Providence	5,353	146	36.7	3.0	1,784.3	4,068	168	24.2	3.0	***56.0*** *	***1,356.0***	-24
1	Togus	120	60	2.0	1.0	120.0	110	64	1.7	1.0	***64.0***	***110.0*** *	-8
1	West Haven	692	414	1.7	3.0	230.7	2,171	669	3.2	4.0	***167.3***	***542.8***	135
1	White River Jct	13	12	1.1	1.0	13.0	1	1	1.0	1.0	***1.0*** *	***1.0*** *	-92
2	Albany	2,696	619	4.4	6.0	449.3	2,517	584	4.3	6.0	***97.3***	***419.5***	-7
2	Buffalo	3,092	466	6.6	4.0	773.0	2,306	585	3.9	4.0	***146.3***	***576.5***	-25
2	Canandaigua	957	416	2.3	1.0	957.0	943	319	3.0	1.0	***319.0***	***943.0***	-1
2	Syracuse	1,034	357	2.9	4.0	258.5	760	307	2.5	4.0	***76.8***	***190.0***	-26
3	Bronx	1,120	504	2.2	2.4	466.7	1,530	520	2.9	2.4	***216.7***	***637.5***	37
3	Brooklyn	6,447	1,066	6.0	6.0	1,074.5	3,815	882	4.3	6.0	***147.0***	***635.8***	-41
3	East Orange†	3,082	658	4.7	6.0	513.7	2,891	612	4.7	6.0	***102.0***	***481.8***	-6
3	Montrose	879	306	2.9	2.0	439.5	694	248	2.8	2.0	***124.0***	***347.0***	-21
3	New York	559	397	1.4	8.5	65.8	719	482	1.5	8.5	***56.7*** *	***84.6*** *	29
3	Northport	1,945	481	4.0	1.0	1,945.0	2,073	467	4.4	1.0	***467.0***	***2,073.0***	7
4	Altoona	57	20	2.9	1.0	57.0	28	16	1.8	1.0	***16.0*** *	***28.0*** *	-51
4	Butler				1.0	0.0	27	13	2.1	1.0	***13.0*** *	***27.0*** *	
4	Clarksburg	1,097	176	6.2	1.0	1,097.0	1,453	189	7.7	1.0	***189.0***	***1,453.0***	32
4	Coatesville				1.0	0.0				1.0	***0.0*** *	***0.0*** *	
4	Erie	46	41	1.1	1.0	46.0	39	30	1.3	1.0	***30.0*** *	***39.0*** *	-15
4	Lebanon	1,498	304	4.9	3.0	499.3	1,413	345	4.1	3.0	***115.0***	***471.0***	-6
4	Philadelphia	1,527	825	1.9	3.5	436.3	1,330	655	2.0	3.5	***187.1***	***380.0***	-13
4	Pittsburgh	3,268	596	5.5	6.0	544.7	3,256	543	6.0	6.0	***90.5***	***542.7***	0
4	Wilkes Barre	1,336	297	4.5	4.0	334.0	1,149	283	4.1	4.0	***70.8***	***287.3***	-14
4	Wilmington	43	33	1.3	1.0	43.0	24	23	1.0	1.0	***23.0*** *	***24.0*** *	-44
5	Baltimore	1,079	614	1.8	2.0	539.5	1,822	611	3.0	2.0	***305.5***	***911.0***	69
5	Perry Point	963	288	3.3	2.0	481.5	1,792	462	3.9	2.0	***231.0***	***896.0***	86
5	Washington	4,447	1,345	3.3	5.0	889.4	4,345	1,290	3.4	5.0	***258.0***	***869.0***	-2
6	Asheville	595	203	2.9	1.0	595.0	1,255	240	5.2	1.0	***240.0***	***1,255.0***	111
6	Beckley				0.5	0.0	7	7	1.0	0.5	***14.0*** *	***14.0*** *	
6	Durham	1,201	369	3.3	2.0	600.5	1,290	418	3.1	2.0	***209.0***	***645.0***	7
6	Fayetteville	234	126	1.9	1.5	156.0	442	159	2.8	1.5	***106.0***	***294.7***	89
6	Hampton	2,575	754	3.4	3.0	858.3	2,363	798	3.0	3.0	***266.0***	***787.7***	-8
6	Richmond	485	209	2.3	3.0	161.7	528	180	2.9	3.0	***60.0***	***176.0***	9
6	Salem	594	184	3.2	1.0	594.0	772	196	3.9	1.0	***196.0***	***772.0***	30
6	Salisbury	1,155	509	2.3	3.0	385.0	1,325	487	2.7	3.0	***162.3***	***441.7***	15

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 03-04

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7	Atlanta	3,139	1,204	2.6	3.5	896.9	2,697	1,065	2.5	3.5	***304.3***	***770.6***	-14
7	Augusta	1,102	278	4.0	2.0	551.0	890	284	3.1	2.0	***142.0***	***445.0***	-19
7	Birmingham	2,074	503	4.1	4.0	518.5	1,220	523	2.3	4.0	***130.8***	***305.0***	-41
7	Charleston	1,038	282	3.7	2.0	519.0	974	445	2.2	2.0	***222.5***	***487.0***	-6
7	Columbia	1,376	239	5.8	1.0	1,376.0	2,254	366	6.2	1.0	***366.0***	***2,254.0***	64
7	Tuscaloosa	134	67	2.0	0.5	248.1	570	167	3.4	0.5	***309.3***	***1,055.6***	325
7	Tuskegee	1,959	386	5.1	2.0	979.5	1,447	386	3.7	2.0	***193.0***	***723.5***	-26
8	Bay Pines	1,173	431	2.7	2.0	586.5	759	440	1.7	2.0	***220.0***	***379.5***	-35
8	Gainesville	2,602	660	3.9	4.0	650.5	1,225	529	2.3	4.0	***132.3***	***306.3***	-53
8	Miami	2,682	698	3.8	8.6	310.8	4,087	947	4.3	8.6	***109.7***	***473.6***	52
8	Tampa	1,292	333	3.9	6.0	215.3	2,103	546	3.9	6.0	***91.0***	***350.5***	63
8	West Palm Beach	2,885	609	4.7	2.0	1,442.5	3,100	556	5.6	2.0	***278.0***	***1,550.0***	7
9	Huntington	890	237	3.8	2.5	356.0	995	173	5.8	2.5	***69.2***	***398.0***	12
9	Lexington				1.0	0.0				1.0	***0.0*** *	***0.0*** *	
9	Louisville	1,853	312	5.9	3.0	617.7	2,018	315	6.4	3.0	***105.0***	***672.7***	9
9	Memphis	1,455	622	2.3	2.0	727.5	1,590	696	2.3	2.0	***348.0***	***795.0***	9
9	Mountain Home	942	321	2.9	2.0	471.0	683	233	2.9	2.0	***116.5***	***341.5***	-27
9	Nashville	131	94	1.4	3.0	43.7	462	279	1.7	3.0	***93.0***	***154.0***	253
10	Chillicothe	682	412	1.7	1.0	682.0	581	376	1.5	1.0	***376.0***	***581.0***	-15
10	Cincinnati	2,525	547	4.6	3.0	841.7	3,046	578	5.3	3.0	***192.7***	***1,015.3***	21
10	Cleveland	8,455	2,124	4.0	3.7	2,285.1	11,491	2,662	4.3	3.7	***719.5***	***3,105.7***	36
10	Columbus	2,376	466	5.1	1.5	1,584.0	2,672	509	5.2	1.5	***339.3***	***1,781.3***	12
10	Dayton	1,836	335	5.5	4.0	459.0	1,447	281	5.1	4.0	***70.3***	***361.8***	-21
10	Northeast Ohio	761	257	3.0	1.0	761.0	456	210	2.2	1.0	***210.0***	***456.0***	-40
11	Ann Arbor HCS†	1,894	602	3.1	5.0	378.8	1,771	572	3.1	5.0	***114.4***	***354.2***	-6
11	Battle Creek	4,683	762	6.1	4.0	1,170.8	4,651	823	5.7	4.0	***205.8***	***1,162.8***	-1
11	Danville	276	97	2.8	1.0	276.0	362	102	3.5	1.0	***102.0***	***362.0***	31
11	Detroit	3,842	763	5.0	4.7	817.4	3,966	918	4.3	4.7	***195.3***	***843.8***	3
11	Indianapolis	2,262	559	4.0	4.4	514.1	2,733	508	5.4	4.4	***115.5***	***621.1***	21
11	Northern Indiana	246	160	1.5	1.0	246.0	214	113	1.9	1.0	***113.0***	***214.0***	-13
11	Saginaw				1.0	0.0				0.0	***N/A***	***N/A***	N/A
12	Chicago WS	3,394	743	4.6	5.5	617.1	3,781	854	4.4	5.5	***155.3***	***687.5***	11
12	Hines	5,104	607	8.4	5.0	1,020.8	4,402	761	5.8	5.0	***152.2***	***880.4***	-14
12	Iron Mountain	38	29	1.3	0.5	76.0	53	26	2.0	0.5	***52.0*** *	***106.0*** *	39
12	Madison	3,804	127	30.0	3.7	1,028.1	4,549	131	34.7	3.7	***35.4*** *	***1,229.5***	20
12	Milwaukee	4,748	386	12.3	4.9	969.0	4,170	409	10.2	4.9	***83.5***	***851.0***	-12
12	Tomah	461	204	2.3	2.0	230.5	487	207	2.4	2.0	***103.5***	***243.5***	6

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 03-04

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VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 03-04
15	Columbia MO	301	94	3.2	1.0	301.0	336	113	3.0	1.0	***113.0***	***336.0***	12
15	Kansas City	701	252	2.8	4.0	175.3	778	245	3.2	4.0	***61.3***	***194.5***	11
15	St. Louis	850	430	2.0	4.0	212.5	749	415	1.8	4.0	***103.8***	***187.3***	-12
15	Topeka	842	211	4.0	1.0	842.0	835	190	4.4	1.0	***190.0***	***835.0***	-1
15	Wichita	441	139		0.5	882.0	655	202	3.2	0.5	***404.0***	***1,310.0***	49
16	Alexandria	614	157	3.9	2.0	307.0	421	147	2.9	2.0	***73.5***	***210.5***	-31
16	Fayetteville	418	169	2.5	2.0	209.0	632	171	3.7	2.0	***85.5***	***316.0***	51
16	Gulf Coast HCS	360	222	1.6	1.0	360.0	556	276	2.0	1.0	***276.0***	***556.0***	54
16	Houston	4,532	1,253	3.6	5.0	906.4	4,378	1,128	3.9	5.0	***225.6***	***875.6***	-3
16	Jackson	2,554	366	7.0	3.0	851.3	2,846	405	7.0	3.0	***135.0***	***948.7***	11
16	Little Rock	12,047	1,051	11.5	8.3	1,451.4	11,523	995	11.6	8.3	***119.9***	***1,388.3***	-4
16	Muskogee	327	180	1.8	1.0	327.0	530	249	2.1	1.0	***249.0***	***530.0***	62
16	New Orleans	9,230	770	12.0	7.0	1,318.6	10,749	907	11.9	7.0	***129.6***	***1,535.6***	16
16	Oklahoma City	1,503	205	7.3	1.0	1,503.0	2,824	357	7.9	1.0	***357.0***	***2,824.0***	88
16	Shreveport	827	196	4.2	2.0	413.5	2,001	270	7.4	2.0	***135.0***	***1,000.5***	142
17	Central Texas HCS	3,598	1,014	3.5	4.0	899.5	3,370	1,121	3.0	4.0	***280.3***	***842.5***	-6
17	Dallas	4,960	1,591	3.1	6.5	763.1	4,767	1,569	3.0	6.5	***241.4***	***733.4***	-4
17	San Antonio	2,195	432	5.1	6.0	365.8	2,229	495	4.5	6.0	***82.5***	***371.5***	2
18	El Paso	235	140	1.7	1.0	235.0	219	137	1.6	1.0	***137.0***	***219.0***	-7
18	New Mexico HCS	2,207	442	5.0	1.0	2,207.0	1,412	363	3.9	1.0	***363.0***	***1,412.0***	-36
18	Phoenix	3,390	1,296	2.6	4.0	847.5	3,056	1,203	2.5	4.0	***300.8***	***764.0***	-10
18	Tucson	3,490	827	4.2	4.0	872.5	2,752	825	3.3	4.0	***206.3***	***688.0***	-21
18	West Texas HCS	228	116	2.0	1.0	228.0	391	169	2.3	1.0	***169.0***	***391.0***	71
19	Cheyenne	696	187	3.7	2.0	348.0	528	157	3.4	2.0	***78.5***	***264.0***	-24
19	Eastern Colorado HCS†	1,809	700	2.6	4.0	452.3	1,295	597	2.2	4.0	***149.3***	***323.8***	-28
19	Grand Junction				0.5	0.0				0.5	***0.0*** *	***0.0*** *	
19	Montana HCS	273	80	3.4	0.0	N/A	467	133	3.5	0.0	***N/A***	***N/A***	N/A
19	Salt Lake City	2,975	556	5.4	4.5	661.1	2,366	470	5.0	4.8	***97.9***	***492.9***	-25
19	Sheridan	161	104	1.5	0.5	322.0	423	126	3.4	0.5	***252.0***	***846.0***	163
20	Anchorage	738	253	2.9	2.3	320.9	648	274	2.4	2.3	***119.1***	***281.7***	-12
20	Boise	610	208	2.9	1.0	610.0	565	218	2.6	1.0	***218.0***	***565.0***	-7
20	Portland	6,284	1,342	4.7	4.0	1,571.0	3,692	1,023	3.6	4.2	***243.6***	***879.0***	-44
20	Roseburg	1,442	882	1.6	4.5	320.4	1,331	860	1.5	4.5	***191.1***	***295.8***	-8
20	Seattle	2,102	818	2.6	3.0	700.7	2,240	996	2.2	3.0	***332.0***	***746.7***	7
20	Spokane	1,201	455	2.6	2.0	600.5	2,872	697	4.1	2.0	***348.5***	***1,436.0***	139
20	Walla Walla	1,710	369	4.6	4.2	407.1	1,650	319	5.2	4.2	***76.0***	***392.9***	-4

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 03-04

		Fiscal Year 2003					Fiscal Year 2004						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 03-04
21	Central Cal HCS	1,316	448	2.9	2.0	658.0	713	286	2.5	2.0	***143.0***	***356.5***	-46
21	Honolulu	878	452	1.9	1.5	585.3	678	405	1.7	1.5	***270.0***	***452.0***	-23
21	N California HCS	568	538	1.1	2.0	284.0	354	296	1.2	2.0	***148.0***	***177.0***	-38
21	Palo Alto	492	248	2.0	2.0	246.0	874	328	2.7	2.0	***164.0***	***437.0***	78
21	San Francisco	5,713	1,118	5.1	7.7	741.9	5,668	1,010	5.6	7.7	***131.2***	***736.1***	-1
21	Sierra Nevada HCS	287	253	1.1	2.0	143.5	420	316	1.3	2.0	***158.0***	***210.0***	46
22	Greater Los Angeles	19,985	6,323	3.2	23.5	850.4	22,351	6,819	3.3	23.5	***290.2***	***951.1***	12
22	Loma Linda	459	344	1.3	1.0	459.0	683	472	1.4	1.0	***472.0***	***683.0***	49
22	Long Beach	1,320	608	2.2	2.0	660.0	1,083	607	1.8	2.0	***303.5***	***541.5***	-18
22	San Diego	1,806	715	2.5	3.0	602.0	2,299	1,040	2.2	3.0	***346.7***	***766.3***	27
22	So Nevada HCS				1.0	0.0				1.0	***0.0*** *	***0.0*** *	
23	Central Iowa	1,262	270	4.7	1.0	1,262.0	1,029	284	3.6	1.0	***284.0***	***1,029.0***	-18
23	Fargo	2,048	437	4.7	4.5	455.1	2,220	393	5.6	4.5	***87.3***	***493.3***	8
23	Greater Nebraska	726	142	5.1	1.0	726.0	804	157	5.1	1.0	***157.0***	***804.0***	11
23	Iowa City	922	367	2.5	2.0	461.0	730	304	2.4	2.0	***152.0***	***365.0***	-21
23	Minneapolis	1,800	439	4.1	3.0	600.0	1,882	408	4.6	3.0	***136.0***	***627.3***	5
23	Omaha	471	224	2.1	1.0	471.0	658	245	2.7	1.0	***245.0***	***658.0***	40
23	Sioux Falls				0.0	N/A	54	31	1.7	0.0	***N/A***	***N/A***	N/A
	ALL SITES	243,456	60,970	4.0	375.5	648.4	249,010	63,283	3.9	376.0	***168.3***	***662.3***	2
	SITE AVERAGE	1,996	500	4.1	2.9	584.9	2,008	510	4.0	2.9	***173.2***	***638.7***	15
	SITE ST. DEV.	2,548	639	4.3	2.6	453.4	2,700	682	3.9	2.7	***115.0***	***523.6***	57

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

† Workload reported for East Orange includes Lyons.

† Workload reported for Eastern Colorado HCS includes Denver and Southern Colorado HCS

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TABLE 3-1V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 03-04, BY VISN

	Fiscal Year 2003						Fiscal Year 2004							
VISN	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	% DIFF. VETS / CLIN. 03-04	% DIFF. VISITS / CLIN. 03-04
1	9,435	1,751	5.4	17.0	103.0	555.0	9,610	2,018	4.8	18.0	112.1	533.9	9%	-4%
2	7,779	1,808	4.3	15.0	120.5	518.6	6,526	1,757	3.7	15.0	117.1	435.1	-3%	-16%
3	14,032	3,120	4.5	25.9	120.5	541.8	11,722	2,940	4.0	25.9	113.5	452.6	-6%	-16%
4	8,880	2,276	3.9	22.5	101.2	394.7	8,719	2,069	4.2	22.5	92.0	387.5	-9%	-2%
5	6,489	2,196	3.0	9.0	244.0	721.0	7,959	2,281	3.5	9.0	253.4	884.3	4%	23%
6	6,839	2,279	3.0	15.0	151.9	455.9	7,982	2,402	3.3	15.0	160.1	532.1	5%	17%
7	10,822	2,861	3.8	15.0	190.2	719.5	10,052	3,141	3.2	15.0	208.8	668.4	10%	-7%
8	10,634	2,688	4.0	22.6	118.8	469.9	11,274	2,940	3.8	22.6	129.9	498.2	9%	6%
9	5,271	1,575	3.3	13.5	116.7	390.4	5,748	1,678	3.4	13.5	124.3	425.8	7%	9%
10	16,635	3,985	4.2	14.2	280.6	1,171.5	19,693	4,494	4.4	14.2	316.5	1,386.8	13%	18%
11	13,220	2,854	4.6	21.1	135.3	626.5	13,697	2,973	4.6	20.1	147.9	681.4	9%	9%
12	17,549	2,009	8.7	21.6	93.0	812.5	17,442	2,280	7.7	21.6	105.6	807.5	13%	-1%
15	3,135	1,110	2.8	10.5	105.7	298.6	3,353	1,151	2.9	10.5	109.6	319.3	4%	7%
16	32,412	4,468	7.3	32.3	138.3	1,003.5	36,460	4,825	7.6	32.3	149.4	1,128.8	8%	12%
17	10,753	2,994	3.6	16.5	181.5	651.7	10,366	3,133	3.3	16.5	189.9	628.2	5%	-4%
18	9,550	2,765	3.5	11.0	251.4	868.2	7,830	2,637	3.0	11.0	239.7	711.8	-5%	-18%
19	5,914	1,605	3.7	11.5	139.6	514.3	5,079	1,457	3.5	11.8	123.5	430.4	-12%	-16%
20	14,087	4,190	3.4	21.0	199.5	670.8	12,998	4,276	3.0	21.2	201.7	613.1	1%	-9%
21	9,254	2,989	3.1	17.2	173.8	538.0	8,707	2,584	3.4	17.2	150.2	506.2	-14%	-6%
22	23,570	7,830	3.0	30.5	256.7	772.8	26,416	8,762	3.0	30.5	287.3	866.1	12%	12%
23	7230	1842	4	13	147	578	7,377	1,782	4.1	12.5	142.6	590.2	-3%	2%
TOTAL	243,456	59,195	4.1	375.5	157.7	648.4	249,010	61,580	4.0	376.0	163.8	662.3	4%	2%
VISN AVG.	11,595	2,819	4.1	17.9	160.5	632.1	11,858	2,932	4.0	17.9	165.5	642.3	3%	1%
STD. DEV.	6,717	1,448	1.4	6.4	57.0	211.0	7,732	1,650	1.3	6.4	63.5	258.9	8%	12%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD	126	147	46.2%	2.8	2.7	46.6% *
1	BOSTON	139	708	16.4%	2.2	2.6	13.9%
1	MANCHESTER	3	94	3.1%	2.0	3.8	1.7%
1	PROVIDENCE	24	144	14.3%	15.4	25.7	9.1%
1	TOGUS	56	8	87.5%	1.7	2.0	85.5% *
1	WEST HAVEN	131	538	19.6%	1.9	3.6	11.6%
1	WHITE RIVER JCT	1	0	100.0%	1.0		100.0% *
2	ALBANY	71	513	12.2%	1.5	4.7	4.2%
2	BUFFALO	102	483	17.4%	2.4	4.3	10.6%
2	CANANDAIGUA	61	258	19.1%	2.0	3.2	13.1%
2	SYRACUSE	59	248	19.2%	2.3	2.5	18.2%
3	BRONX	162	358	31.2%	2.4	3.2	25.6%
3	BROOKLYN	217	665	24.6%	2.6	4.9	15.0%
3	EAST ORANGE	266	346	43.5%	4.4	4.9	40.8%
3	MONTROSE	28	220	11.3%	1.6	2.9	6.6%
3	NEW YORK	208	274	43.2%	1.3	1.6	38.0%
3	NORTHPORT	280	187	60.0%	4.1	5.0	54.8% *
4	ALTOONA	7	9	43.8%	1.1	2.2	28.6%
4	BUTLER	13	0	100.0%	2.1		100.0% *
4	CLARKSBURG	83	106	43.9%	3.4	11.0	19.6%
4	ERIE	2	28	6.7%	1.5	1.3	7.7%
4	LEBANON	47	298	13.6%	1.9	4.4	6.2%
4	PHILADELPHIA	297	358	45.3%	2.0	2.1	44.2%
4	PITTSBURGH	191	352	35.2%	4.8	6.6	28.1%
4	WILKES-BARRE	85	198	30.0%	5.0	3.7	37.0%
4	WILMINGTON	4	19	17.4%	1.0	1.1	16.7%
5	BALTIMORE	209	402	34.2%	2.5	3.2	29.1%
5	PERRY POINT	45	417	9.7%	2.4	4.0	6.0%
5	WASHINGTON DC	607	683	47.1%	1.5	5.0	21.4%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
6	ASHEVILLE	56	184	23.3%	1.9	6.2	8.7%
6	BECKLEY	2	5	28.6%	1.0	1.0	28.6%
6	DURHAM	176	242	42.1%	2.1	3.8	29.2%
6	FAYETTEVILLE NC	105	54	66.0%	2.3	3.6	55.4% *
6	HAMPTON	100	698	12.5%	1.5	3.2	6.4%
6	RICHMOND	81	99	45.0%	2.6	3.2	40.2%
6	SALEM	65	131	33.2%	4.0	3.9	33.7%
6	SALISBURY	63	424	12.9%	1.8	2.9	8.4%
7	ATLANTA	409	656	38.4%	2.3	2.7	34.1%
7	AUGUSTA	47	237	16.5%	1.6	3.4	8.5%
7	BIRMINGHAM	166	357	31.7%	1.6	2.7	22.0%
7	CHARLESTON	147	298	33.0%	1.1	2.7	17.4%
7	COLUMBIA SC	15	351	4.1%	4.5	6.2	3.0%
7	TUSCALOOSA	68	99	40.7%	1.8	4.5	21.4%
7	TUSKEGEE	109	277	28.2%	2.2	4.3	16.9%
8	BAY PINES	142	298	32.3%	1.5	1.8	28.5%
8	GAINESVILLE	57	472	10.8%	2.0	2.4	9.1%
8	MIAMI	313	634	33.1%	4.2	4.4	32.0%
8	TAMPA	209	337	38.3%	3.6	4.0	36.1%
8	W PALM BEACH	112	444	20.1%	1.3	6.7	4.7%
9	HUNTINGTON	42	131	24.3%	5.8	5.7	24.6%
9	LOUISVILLE	64	251	20.3%	3.9	7.1	12.2%
9	MEMPHIS	97	599	13.9%	1.3	2.4	7.7%
9	MOUNTAIN HOME	74	159	31.8%	2.7	3.0	29.1%
9	NASHVILLE	77	202	27.6%	1.6	1.7	27.5%
10	CHILLICOTHE	301	75	80.1%	1.3	2.6	67.0% *
10	CINCINNATI	187	391	32.4%	3.1	6.3	19.0%
10	CLEVELAND	2,131	531	80.1%	3.1	9.2	57.4% *
10	COLUMBUS OPC	267	242	52.5%	3.8	6.8	38.3%
10	DAYTON	79	202	28.1%	3.1	6.0	16.8%
10	NORTHEAST OHIO	139	71	66.2%	2.6	1.4	77.9% *

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
11	ANN ARBOR HCS	61	511	10.7%	2.2	3.2	7.7%
11	BATTLE CREEK	474	349	57.6%	2.7	9.6	27.7%
11	DANVILLE	73	29	71.6%	2.6	6.0	51.9% *
11	DETROIT	425	493	46.3%	2.1	6.2	23.0%
11	INDIANAPOLIS	266	242	52.4%	2.1	9.0	20.3%
11	N. INDIANA	47	66	41.6%	1.7	2.1	36.4%
12	CHICAGO WS	123	731	14.4%	5.0	4.3	16.2%
12	HINES	231	530	30.4%	3.0	7.0	15.6%
12	IRON MOUNTAIN	4	22	15.4%	1.0	2.2	7.5%
12	MADISON	51	80	38.9%	2.1	55.5	2.4%
12	MILWAUKEE	91	318	22.2%	2.3	12.4	5.1%
12	TOMAH	2	205	1.0%	1.5	2.4	0.6%
15	COLUMBIA MO	33	80	29.2%	1.5	3.6	15.2%
15	KANSAS CITY	36	209	14.7%	3.1	3.2	14.1%
15	SAINT LOUIS	190	225	45.8%	1.5	2.1	37.8%
15	TOPEKA	120	70	63.2%	3.4	6.1	49.2% *
15	WICHITA	145	57	71.8%	2.5	5.2	54.7% *
16	ALEXANDRIA	30	117	20.4%	2.5	3.0	17.6%
16	FAYETTEVILLE AR	13	158	7.6%	1.1	3.9	2.2%
16	GULF COAST HCS	45	231	16.3%	1.5	2.1	12.2%
16	HOUSTON	253	875	22.4%	3.9	3.9	22.5%
16	JACKSON	67	338	16.5%	2.7	7.9	6.4%
16	LITTLE ROCK	359	636	36.1%	12.7	11.0	39.5%
16	MUSKOGEE	113	136	45.4%	1.6	2.6	34.2%
16	NEW ORLEANS	152	755	16.8%	5.0	13.2	7.1%
16	OKLAHOMA CITY	242	115	67.8%	7.5	8.8	64.0% *
16	SHREVEPORT	37	233	13.7%	5.7	7.7	10.5%
17	CENT. TEXAS HCS	219	902	19.5%	1.8	3.3	12.0%
17	DALLAS	394	1,175	25.1%	1.4	3.6	11.5%
17	SAN ANTONIO	91	404	18.4%	2.0	5.1	8.2%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
18	EL PASO OPC	24	113	17.5%	1.3	1.7	14.2%
18	NEW MEXICO HCS	74	289	20.4%	1.5	4.5	8.1%
18	PHOENIX	327	876	27.2%	2.0	2.7	21.7%
18	TUCSON	283	542	34.3%	2.8	3.6	28.8%
18	W. TEXAS HCS	107	62	63.3%	1.8	3.2	49.9% *
19	CHEYENNE	63	94	40.1%	1.6	4.5	19.5%
19	EASTERN COLORADO	246	351	41.2%	2.8	1.7	53.2% *
19	MONTANA HCS	54	79	40.6%	1.4	5.0	15.8%
19	SALT LAKE CITY	73	397	15.5%	2.5	5.5	7.8%
19	SHERIDAN	9	117	7.1%	2.9	3.4	6.1%
20	ANCHORAGE	157	117	57.3%	2.1	2.8	49.8% *
20	BOISE	159	59	72.9%	2.5	2.9	69.7% *
20	PORTLAND	329	694	32.2%	2.7	4.0	24.4%
20	ROSEBURG	713	147	82.9%	1.4	2.2	75.7% *
20	SEATTLE	451	545	45.3%	2.3	2.2	45.7%
20	SPOKANE	418	279	60.0%	1.8	7.6	25.7%
20	WALLA WALLA	96	223	30.1%	2.0	6.5	11.6%
21	CENTRAL CA HCS	95	191	33.2%	1.6	2.9	21.0%
21	HONOLULU	69	336	17.0%	1.5	1.7	15.6%
21	NORTHERN CA HCS	71	225	24.0%	1.2	1.2	24.6%
21	PALO ALTO	65	263	19.8%	1.4	3.0	10.4%
21	SAN FRANCISCO	261	749	25.8%	5.1	5.8	23.5%
21	SIERRA NEV HCS	33	283	10.4%	1.3	1.3	10.0%
22	GREATER LA	1,950	4,869	28.6%	2.8	3.5	24.2%
22	LOMA LINDA	252	220	53.4%	1.3	1.6	49.8% *
22	LONG BEACH	162	445	26.7%	1.5	1.9	22.3%
22	SAN DIEGO	573	467	55.1%	2.3	2.1	58.0% *

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
23	CENTRAL IOWA	41	243	14.4%	3.1	3.7	12.4%
23	FARGO	51	342	13.0%	2.6	6.1	5.9%
23	GR. NEBRASKA	22	135	14.0%	7.8	4.7	21.3%
23	IOWA CITY	66	238	21.7%	2.4	2.4	21.9%
23	MINNEAPOLIS	99	309	24.3%	3.2	5.1	16.9%
23	OMAHA	69	176	28.2%	2.2	2.9	22.9%
23	SIOUX FALLS	2	29	6.5%	1.0	1.8	3.7%
	ALL SITES	21,275	42,008	33.6%	2.8	4.5	23.7%
	SITE AVERAGE	172	339	33.1%	2.6	4.8	25.7%
	SITE STD DEV	276	469	20.9%	1.9	5.6	20.5%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

"With intake" is defined as having an intake assessment completed within the last two fiscal years.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

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TABLE 3-3. TREND IN INTAKE VOLUME, FY 2000-2004

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 03-FY 04
			FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	
1	BEDFORD	518	221	561	313	409	132	1.0	1.0	1.0	1.0	1.0	221.0	561.0	313.0	409.0	132.0	**-67.7 ***
1	BOSTON	523	611	520	550	656	671	3.0	4.0	4.0	4.9	4.6	203.7	130.0	137.5	133.9	145.9	**9.0**
1	MANCHESTER	608	120	145	127	79	113	1.0	1.0	1.0	1.0	1.0	120.0	145.0	127.0	79.0	113.0	**43.0**
1	NORTHAMPTON	631	19	433	285	261	316		1.0	1.0	1.0	1.0		433.0	285.0	261.0	316.0	**21.1**
1	PROVIDENCE	650	234	268	227	204	211	1.3	1.3	1.3	1.3	1.3	187.2	214.4	181.6	163.2	168.8	**3.4**
1	TOGUS	402	54	70	59	66	74	1.0	1.0	1.0	1.0	1.0	54.0	70.0	59.0	66.0	74.0	**12.1**
1	WEST HAVEN	689	357	344	416	469	478	2.0	2.0	2.0	2.0	3.0	178.5	172.0	208.0	234.5	159.3	**-32.1**
1	WHITE RIVER JCT	405	14					1.0	1.0	1.0	1.0	1.0	14.0					
2	ALBANY	500	362	393	444	492	581	2.5	5.3	5.6	5.6	5.6	144.8	74.2	79.3	87.9	103.8	**18.1**
2	BATH	514	16					1.0					16.0					
2	BUFFALO	528	341	342	374	382	528	2.0	2.0	2.0	2.0	2.0	170.5	171.0	187.0	191.0	264.0	**38.2**
2	CANANDAIGUA	532	381	364	367	309	227	1.0	1.5	1.0	1.0	1.0	381.0	242.7	367.0	309.0	227.0	**-26.5**
2	SYRACUSE	670	126	186	220	277	286	2.0	4.0	4.0	4.0	4.0	63.0	46.5	55.0	69.3	71.5	**3.3**
3	BRONX	526	387	522	661	308	346	2.0	2.0	1.1	1.1	1.1	193.5	261.0	600.9	280.0	314.5	**12.3**
3	BROOKLYN	527	596	532	573	608	566	5.0	6.0	6.0	6.0	6.0	119.2	88.7	95.5	101.3	94.3	**-6.9**
3	EAST ORANGE	561	483	403	420	294	332	2.5	2.5	2.5	2.5	2.5	193.2	161.2	168.0	117.6	132.8	**12.9**
3	MONTROSE	620	159	458	340	314	262	2.0	2.0	2.0	2.0	2.0	79.5	229.0	170.0	157.0	131.0	**-16.6**
3	NEW YORK	630	469	465	371	253	275	6.5	7.5	8.5	8.5	8.5	72.2	62.0	43.6	29.8	32.4	**8.7**
3	NORTHPORT	632		189	196	181	85		1.0	1.0	1.0	1.0		189.0	196.0	181.0	85.0	**-53.0 ***
4	ALTOONA	503		22	27	15	15		1.0	1.0	1.0	1.0		22.0	27.0	15.0	15.0	**0.0**
4	BUTLER	529		25					1.0	1.0	1.0	1.0		25.0				
4	CLARKSBURG	540		28	99	104	77		1.0	1.0	1.0	1.0		28.0	99.0	104.0	77.0	**-26.0**
4	COATESVILLE	542	149	265	159	266	266	1.0	1.0	1.0	1.0	1.0	149.0	265.0	159.0	266.0	266.0	**0.0**
4	ERIE	562		136	145	152	148		1.0	1.0	1.0	1.0		136.0	145.0	152.0	148.0	**-2.6**
4	LEBANON	595	268	283	293	271	318	2.0	3.0	3.0	3.0	3.0	134.0	94.3	97.7	90.3	106.0	**17.3**
4	PHILADELPHIA	642	327	800	674	469	334	2.0	3.5	3.5	3.5	3.5	163.5	228.6	192.6	134.0	95.4	**-28.8**
4	PITTSBURGH	645	256	367	316	283	369	4.0	4.0	4.0	4.0	4.0	64.0	91.8	79.0	70.8	92.3	**30.4**
4	WILKES-BARRE	693	310	210	250	232	227	2.0	2.9	2.9	2.9	2.9	155.0	72.4	86.2	80.0	78.3	**-2.2**
4	WILMINGTON	460	19	174	177	231	240	1.0	1.0	1.0	1.0	1.0	19.0	174.0	177.0	231.0	240.0	**3.9**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2000-2004, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 03-FY 04
			FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	
5	BALTIMORE	512	215	279	392	458	326	2.0	2.0	2.0	2.0	2.0	107.5	139.5	196.0	229.0	163.0	**-28.8**
5	PERRY POINT	641	270	355	387	400	432	2.0	2.0	2.0	2.0	2.0	135.0	177.5	193.5	200.0	216.0	**8.0**
5	WASHINGTON DC	688	433	438	396	461	464	4.0	5.0	5.5	5.0	5.0	108.3	87.6	72.0	92.2	92.8	**0.7**
6	ASHEVILLE	637	99	130	125	121	163	2.0	1.0	1.0	1.0	1.0	49.5	130.0	125.0	121.0	163.0	**34.7**
6	BECKLEY	517	17	31	29			0.5	0.5	0.5	0.5	0.5	34.0	62.0	58.0			
6	DURHAM	558	164	255	257	140	208	0.5	2.0	2.0	2.0	2.0	328.0	127.5	128.5	70.0	104.0	**48.6**
6	FAYETTEVILLE NC	565	110	267	326	63	72	1.5	1.5	1.5	1.5	1.5	73.3	178.0	217.3	42.0	48.0	**14.3**
6	HAMPTON	590	336	525	683	629	640	2.0	3.0	3.0	3.0	3.0	168.0	175.0	227.7	209.7	213.3	**1.8**
6	RICHMOND	652	166	241	163	139	80	0.5	3.0	3.0	3.0	3.0	332.0	80.3	54.3	46.3	26.7	**-42.5 ***
6	SALEM	658	124	208	183	151	130	0.2	1.0	1.0	1.0	1.0	620.0	208.0	183.0	151.0	130.0	**-13.9**
6	SALISBURY	659	569	721	492	530	482	2.0	3.0	3.0	3.0	3.0	284.5	240.3	164.0	176.7	160.7	**-9.1**
7	ATLANTA	508	401	471	554	645	633	2.5	3.1	3.5	3.5	3.5	160.4	151.9	158.3	184.3	180.9	**-1.9**
7	AUGUSTA	509	289	203	275	242	186	2.0	2.0	2.0	2.0	2.0	144.5	101.5	137.5	121.0	93.0	**-23.1**
7	BIRMINGHAM	521	436	291	223	267	366	4.0	4.0	4.0	4.0	4.0	109.0	72.8	55.8	66.8	91.5	**37.1**
7	CHARLESTON	534	394	276	317	245	257	2.0	2.0	2.0	2.0	2.0	197.0	138.0	158.5	122.5	128.5	**4.9**
7	COLUMBIA SC	544	142	193	228	237	447	1.0	1.0	1.0	1.0	1.0	142.0	193.0	228.0	237.0	447.0	**88.6**
7	TUSCALOOSA	679	78	13	13	27	89	0.5	0.5	0.5	0.5	0.5	156.0	24.1	24.1	50.0	164.8	**229.6**
7	TUSKEGEE	680	361	180	278	257	234	2.0	2.0	2.0	2.0	2.0	180.5	90.0	139.0	128.5	117.0	**-9.0**
8	BAY PINES	516	64	506	538	629	362	2.0	2.0	2.0	2.0	2.0	32.0	253.0	269.0	314.5	181.0	**-42.5 ***
8	GAINESVILLE	573	491	656	800	825	965	4.0	4.0	4.0	4.0	4.0	122.8	164.0	200.0	206.3	241.3	**17.0**
8	MIAMI	546	520	710	540	413	490	3.0	8.6	8.6	8.6	8.6	173.3	82.3	62.6	47.9	56.8	**18.6**
8	TAMPA	673	400	984	686	478	602	2.0	5.0	5.0	5.0	5.0	200.0	196.8	137.2	95.6	120.4	**25.9**
8	W PALM BEACH	548	74	259	330	494	478	2.0	2.0	2.0	2.0	2.0	37.0	129.5	165.0	247.0	239.0	**-3.2**
9	HUNTINGTON	581	215	246	199	123	116	2.0	2.5	2.5	2.5	2.5	107.5	98.4	79.6	49.2	46.4	**-5.7**
9	LEXINGTON	596	21	29	11			1.0	1.0	1.0	1.0	1.0	21.0	29.0	11.0			
9	LOUISVILLE	603	224	234	182	190	181	2.0	3.0	3.0	3.0	3.0	112.0	78.0	60.7	63.3	60.3	**-4.7**
9	MEMPHIS	614	83	532	619	600	525	2.0	2.0	2.0	2.0	2.0	41.5	266.0	309.5	300.0	262.5	**-12.5**
9	MOUNTAIN HOME	621	292	312	270	265	244	2.0	2.0	2.0	2.0	2.0	146.0	156.0	135.0	132.5	122.0	**-7.9**
9	NASHVILLE	626	298	389	317	212	249	2.0	3.0	3.0	3.0	3.0	149.0	129.7	105.7	70.7	83.0	**17.5**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2000-2004, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	**% Change FY 03-FY 04**
10	CHILLICOTHE	538	49	58	55	30	72	1.0	1.0	1.0	1.0	1.0	49.0	58.0	55.0	30.0	72.0	**140.0**
10	CINCINNATI	539	114	124	223	306	397	2.0	3.0	3.0	3.0	3.0	57.0	41.3	74.3	102.0	132.3	**29.7**
10	CLEVELAND	541	486	412	368	410	342	2.0	3.7	3.7	3.7	3.7	243.0	111.4	99.5	110.8	92.4	**-16.6**
10	COLUMBUS OPC	757	202	340	129	130	214	3.0	1.5	1.5	1.5	1.5	67.3	226.7	86.0	86.7	142.7	**64.6**
10	DAYTON	552	366	261	296	211	163	3.0	4.0	4.0	4.0	4.0	122.0	65.3	74.0	52.8	40.8	**-22.8**
10	NORTHEAST OHIO	961	138	239	147	107	99	1.0	1.0	1.0	1.0	1.0	138.0	239.0	147.0	107.0	99.0	**-7.5**
11	ANN ARBOR HCS	506	305	432	466	463	424	5.0	5.0	5.0	5.0	5.0	61.0	86.4	93.2	92.6	84.8	**-8.4**
11	BATTLE CREEK	515	420	353	281	382	317	2.0	2.5	2.0	2.0	2.0	210.0	141.2	140.5	191.0	158.5	**-17.0**
11	DANVILLE	550	39	63	32	31	12	1.0	1.0	1.0	1.0	1.0	39.0	63.0	32.0	31.0	12.0	**-61.3 ***
11	DETROIT	553	433	437	369	348	308	4.7	4.7	4.7	4.7	4.7	92.1	93.0	78.5	74.0	65.5	**-11.5**
11	INDIANAPOLIS	583	284	255	176	182	127	3.0	3.0	3.0	3.0	3.0	94.7	85.0	58.7	60.7	42.3	**-30.2**
11	N. INDIANA	610	180	209	221	124	131	1.5	1.0	1.0	1.0	1.0	120.0	209.0	221.0	124.0	131.0	**5.7**
11	SAGINAW	655		31	15				1.0	1.0	1.0	0.0		31.0	15.0			
12	CHICAGO WS	537	232	666	686	690	764	2.0	4.5	4.5	4.5	4.5	116.0	148.0	152.4	153.3	169.8	**10.7**
12	HINES	578	282	288	342	343	437	2.0	3.0	3.0	3.0	3.0	141.0	96.0	114.0	114.3	145.7	**27.4**
12	IRON MOUNTAIN	585	24	48	53	30	31	0.5	0.5	0.5	0.5	0.5	48.0	96.0	106.0	60.0	62.0	**3.3**
12	MADISON	607		70	65	77	45		1.0	1.0	1.0	1.0		70.0	65.0	77.0	45.0	**-41.6 ***
12	MILWAUKEE	695	461	558	348	340	304	2.5	2.2	2.2	3.4	3.4	184.4	253.6	158.2	100.0	89.4	**-10.6**
12	TOMAH	676	205	150	150	169	192	1.0	1.0	1.0	1.0	1.0	205.0	150.0	150.0	169.0	192.0	**13.6**
15	COLUMBIA MO	543		10		100	81		1.5	1.0	1.0	1.0		6.7		100.0	81.0	**-19.0**
15	KANSAS CITY	589	126	167	299	223	234	2.0	2.0	2.0	2.0	2.0	63.0	83.5	149.5	111.5	117.0	**4.9**
15	SAINT LOUIS	657	104	167	118	244	223	2.0	4.0	4.0	4.0	4.0	52.0	41.8	29.5	61.0	55.8	**-8.6**
15	TOPEKA	677	27	61	43	58	140	1.0	1.0	1.0	1.0	1.0	27.0	61.0	43.0	58.0	140.0	**141.4**
15	WICHITA	452		70	33	30	56		0.5	0.5	0.5	0.5		140.0	66.0	60.0	112.0	**86.7**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2000-2004, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	**% Change FY 03-FY 04**
16	ALEXANDRIA	502		164	124	111	147		2.0	2.0	2.0	2.0		82.0	62.0	55.5	73.5	**32.4**
16	FAYETTEVILLE AR	564	29	137	135	151	140	2.0	2.0	2.0	2.0	2.0	14.5	68.5	67.5	75.5	70.0	**-7.3**
16	GULF COAST HCS	520		73	69	249	212		1.0	1.0	1.0	1.0		73.0	69.0	249.0	212.0	**-14.9**
16	HOUSTON	580	836	1,055	996	869	916	3.0	4.0	4.0	4.0	4.0	278.7	263.8	249.0	217.3	229.0	**5.4**
16	JACKSON	586	246	264	229	241	274	2.0	4.0	3.0	3.0	3.0	123.0	66.0	76.3	80.3	91.3	**13.7**
16	LITTLE ROCK	598	432	454	420	456	476	4.0	7.0	7.1	7.1	7.1	108.0	65.3	59.6	64.7	67.5	**4.4**
16	MUSKOGEE	623	92	144	127	102	122	1.0	1.0	1.0	1.0	1.0	92.0	144.0	127.0	102.0	122.0	**19.6**
16	NEW ORLEANS	629	278	527	430	465	566	3.0	7.0	7.0	7.0	7.0	92.7	75.3	61.4	66.4	80.9	**21.7**
16	OKLAHOMA CITY	635	89	138	108	45	106	1.0	1.5	1.0	1.0	1.0	89.0	92.0	108.0	45.0	106.0	**135.6**
16	SHREVEPORT	667	69	214	185	116	223	2.0	2.0	2.0	2.0	2.0	34.5	107.0	92.5	58.0	111.5	**92.2**
17	CENT. TEXAS HCS	674	101	446	643	607	671	5.0	4.0	4.0	4.0	4.0	20.2	111.5	160.8	151.8	167.8	**10.5**
17	DALLAS	549	943	967	994	1,037	1,043	3.5	5.5	6.5	6.5	6.5	269.4	175.8	152.9	159.5	160.5	**0.6**
17	SAN ANTONIO	671	482	517	450	332	370	2.5	6.0	6.0	6.0	6.0	192.8	86.2	75.0	55.3	61.7	**11.5**
18	EL PASO OPC	756		67	127	115	118		1.0	1.0	1.0	1.0		67.0	127.0	115.0	118.0	**2.6**
18	NEW MEXICO HCS	501	28	290	326	348	302	1.0	1.0	1.0	1.0	1.0	28.0	290.0	326.0	348.0	302.0	**-13.2**
18	PHOENIX	644	580	1,060	875	1,024	901	2.0	4.0	4.0	4.0	4.0	290.0	265.0	218.8	256.0	225.3	**-12.0**
18	TUCSON	678	596	562	397	398	405	2.0	3.0	3.0	3.0	3.0	298.0	187.3	132.3	132.7	135.0	**1.8**
18	W. TEXAS HCS	519	13	24	46	62	45		1.0	1.0	1.0	1.0		24.0	46.0	62.0	45.0	**-27.4**
19	CHEYENNE	442	101	101	115	105	76	2.0	2.0	2.0	2.0	2.0	50.5	50.5	57.5	52.5	38.0	**-27.6**
19	E. COLORADO HCS	554	418	602	432	561	567	2.0	4.0	4.0	4.0	4.0	209.0	150.5	108.0	140.3	141.8	**1.1**
19	GRAND JUNCTION	575							0.5	0.5	0.5	0.5						
19	MONTANA HCS	436			42	49	70			0.0	0.0	0.0						
19	SALT LAKE CITY	660	270	255	453	391	393	4.0	4.5	4.5	4.5	4.8	67.5	56.7	100.7	86.9	81.9	**-5.8**
19	SHERIDAN	666		103	138	122	143		0.5	0.5	0.5	0.5		206.0	276.0	244.0	286.0	**17.2**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2000-2004, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 03-FY 04
			FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	
20	ANCHORAGE	463	103	86	85	121	81	3.0	3.0	2.3	2.3	2.3	34.3	28.7	37.0	52.6	35.2	**-33.1**
20	BOISE	531	60	164	116	31	71	1.0	1.0	1.0	1.0	1.0	60.0	164.0	116.0	31.0	71.0	**129.0**
20	PORTLAND	648	910	751	674	610	709	2.0	1.4	2.0	2.0	2.2	455.0	536.4	337.0	305.0	322.3	**5.7**
20	ROSEBURG	653	582	482	443	232	114	3.5	4.5	4.5	4.5	4.5	166.3	107.1	98.4	51.6	25.3	**-50.9 ***
20	SEATTLE	663	504	614	502	513	449	2.0	2.0	2.0	2.0	2.0	252.0	307.0	251.0	256.5	224.5	**-12.5**
20	SPOKANE	668	275	241	157	197	278	2.0	2.0	2.0	2.0	2.0	137.5	120.5	78.5	98.5	139.0	**41.1**
20	WALLA WALLA	687	184	279	226	212	191	2.0	4.2	4.2	4.2	4.2	92.0	66.4	53.8	50.5	45.5	**-9.9**
21	CENTRAL CA HCS	570	175	372	289	226	112	2.0	2.0	2.0	2.0	2.0	87.5	186.0	144.5	113.0	56.0	**-50.4 ***
21	HONOLULU	459	214	317	345	694	356	2.5	1.5	1.5	1.5	1.5	85.6	211.3	230.0	462.7	237.3	**-48.7 ***
21	NORTHERN CA HCS	612	63	373	886	592	604	2.0	2.0	2.0	2.0	2.0	31.5	186.5	443.0	296.0	302.0	**2.0**
21	PALO ALTO	640	177	666	753	237	224	2.0	2.0	2.0	2.0	2.0	88.5	333.0	376.5	118.5	112.0	**-5.5**
21	SAN FRANCISCO	662	639	816	752	584	653	5.7	7.7	7.7	7.7	7.7	112.1	106.0	97.7	75.8	84.8	**11.8**
21	SIERRA NEV HCS	654	129	302	360	230	289	2.0	2.0	2.0	2.0	2.0	64.5	151.0	180.0	115.0	144.5	**25.7**
22	GREATER LA	691	4,137	5,181	4,446	4,322	4,237	12.5	18.0	20.5	18.5	17.5	331.0	287.8	216.9	233.6	242.1	**3.6**
22	LOMA LINDA	605	266	246	115	182	204	1.0	1.0	1.0	1.0	1.0	266.0	246.0	115.0	182.0	204.0	**12.1**
22	LONG BEACH	600	660	1,254	1,070	1,041	991	2.0	2.0	2.0	2.0	2.0	330.0	627.0	535.0	520.5	495.5	**-4.8**
22	SAN DIEGO	664	200	414	306	335	440	3.0	3.0	3.0	3.0	3.0	66.7	138.0	102.0	111.7	146.7	**31.3**
22	SO NEVADA HCS	593	655	645	681	734	790	1.0	1.0	1.0	1.0	1.0	655.0	645.0	681.0	734.0	790.0	**7.6**
23	CENTRAL IOWA	555		269	104	270	241		1.0	1.0	1.0	1.0		269.0	104.0	270.0	241.0	**-10.7**
23	FARGO	437	211	256	295	319	259	2.0	4.5	4.5	4.5	4.5	105.5	56.9	65.6	70.9	57.6	**-18.8**
23	GR. NEBRASKA	597		91	102	114	114		1.0	1.0	1.0	1.0		91.0	102.0	114.0	114.0	**0.0**
23	IOWA CITY	584	46	382	303	305	269	2.0	2.0	2.0	2.0	2.0	23.0	191.0	151.5	152.5	134.5	**-11.8**
23	MINNEAPOLIS	618	296	347	361	281	304	2.0	3.0	3.0	3.0	3.0	148.0	115.7	120.3	93.7	101.3	**8.2**
23	OMAHA	636		139	169	130	146		1.0	1.0	1.0	1.0		139.0	169.0	130.0	146.0	**12.3**
23	SIOUX FALLS	438	75	103	84	58	62	0.0	0.0	0.0	0.0	0.0						
	ALL SITES		34,206	46,862	44,296	42,380	42,485	245.4	334.1	335.9	335.5	334.7	139.4	140.3	131.9	126.3	126.9	**0.5**
	SITE AVERAGE		303	369	352	342	343	2.2	2.6	2.6	2.6	2.6	141.3	150.5	146.4	142.4	141.9	**7.2**
	SITE STD. DEV.		417	494	434	424	418	1.5	2.2	2.4	2.3	2.2	111.8	112.1	109.2	107.2	103.1	**41.4**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 3-3V. TREND IN INTAKE VOLUME, FY 2000-2004, BY VISN

VISN	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change
	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 00	FY 01	FY 02	FY 03	FY 04	FY 03-FY 034
1	1,630	2,341	1,977	2,144	1,995	10.3	12.3	12.3	13.2	13.9	159.0	191.1	161.4	163.0	144.0	-11.7
2	1,226	1,285	1,405	1,460	1,622	8.5	12.8	12.6	12.6	12.6	144.2	100.4	111.5	115.9	128.7	11.1
3	2,094	2,569	2,561	1,958	1,866	18.0	21.0	21.1	21.1	21.1	116.3	122.3	121.4	92.8	88.4	-4.7
4	1,329	2,310	2,140	2,023	1,994	12.0	19.4	19.4	19.4	19.4	110.8	119.1	110.3	104.3	102.8	-1.4
5	918	1,072	1,175	1,319	1,222	8.0	9.0	9.5	9.0	9.0	114.8	119.1	123.7	146.6	135.8	-7.4
6	1,585	2,378	2,258	1,773	1,775	9.2	15.0	15.0	15.0	15.0	172.3	158.5	150.5	118.2	118.3	0.1
7	2,101	1,627	1,888	1,920	2,212	14.0	14.6	15.0	15.0	15.0	150.1	111.1	125.5	127.7	147.1	15.2
8	1,549	3,115	2,894	2,839	2,897	13.0	21.6	21.6	21.6	21.6	119.2	144.0	133.8	131.3	133.9	2.0
9	1,133	1,742	1,598	1,390	1,315	11.0	13.5	13.5	13.5	13.5	103.0	129.0	118.4	103.0	97.4	-5.4
10	1,355	1,434	1,218	1,194	1,287	12.0	14.2	14.2	14.2	14.2	112.9	101.0	85.8	84.1	90.6	7.8
11	1,661	1,780	1,560	1,530	1,319	17.2	18.2	17.7	17.7	16.7	96.6	97.8	88.1	86.4	79.0	-8.6
12	1,204	1,780	1,644	1,649	1,773	8.0	12.2	12.2	13.4	13.4	150.5	145.9	134.8	123.1	132.3	7.5
15	257	475	493	655	734	5.0	9.0	8.5	8.5	8.5	51.4	52.8	58.0	77.1	86.4	12.1
16	2,071	3,170	2,823	2,805	3,182	18.0	31.5	30.1	30.1	30.1	115.1	100.8	93.9	93.3	105.9	13.4
17	1,526	1,930	2,087	1,976	2,084	11.0	15.5	16.5	16.5	16.5	138.7	124.5	126.5	119.8	126.3	5.5
18	1,217	2,003	1,771	1,947	1,771	5.0	10.0	10.0	10.0	10.0	243.4	200.3	177.1	194.7	177.1	-9.0
19	789	1,061	1,180	1,228	1,249	8.0	11.5	11.5	11.5	11.8	98.6	92.3	102.6	106.8	105.8	-0.9
20	2,618	2,617	2,203	1,916	1,893	15.5	18.1	18.0	18.0	18.2	168.9	144.6	122.4	106.4	104.0	-2.3
21	1,397	2,846	3,385	2,563	2,238	16.2	17.2	17.2	17.2	17.2	86.2	165.5	196.8	149.0	130.1	-12.7
22	5,918	7,740	6,618	6,614	6,662	19.5	25.0	27.5	25.5	24.5	303.5	309.6	240.7	259.4	271.9	4.8
23	628	1,587	1,418	1,477	1,395	6.0	12.5	12.5	12.5	12.5	104.7	127.0	113.4	118.2	111.6	-5.6
ALL SITES	34,206	46,862	44,296	42,380	42,485	245.4	334.1	335.9	335.5	334.7	139.4	140.3	131.9	126.3	126.9	0.5
SITE AVERAGE	1,629	2,232	2,109	2,018	2,023	11.7	15.9	16.0	16.0	15.9	136.2	136.0	128.4	124.8	124.6	0.5
SITE STD. DEV.	1,120	1,442	1,233	1,180	1,203	4.4	5.6	5.6	5.4	5.3	54.9	52.2	40.4	41.7	41.4	8.5

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

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TABLE 3-4. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 2000 - FY 2004

	FY 00 % (N=34,206)	FY 01 % (N=46,862)	FY 02 % (N=44,296)	FY 03 % (N=42,380)	FY 04 % (N=42,485)
GENDER					
Male	97.0	97.0	96.7	96.5	96.6
Female	3.0	3.0	3.3	3.5	3.4
AGE					
Mean	47.2	47.7	48.2	48.6	49.1
< 25	0.5	0.5	0.5	0.5	0.6
25-34	5.7	5.3	4.8	4.5	4.2
35-44	33.3	30.5	27.5	24.9	21.8
45-54	43.9	45.6	47.0	47.8	49.2
55+	16.6	18.1	20.3	22.2	24.2
SERVICE ERA					
Pre-WWII	0.0	0.0	0.0	0.0	0.0
WWII	1.4	1.2	1.1	0.8	0.6
Pre-Korean	0.3	0.3	0.2	0.2	0.1
Korea	2.4	2.3	2.0	1.6	1.4
Pre-Vietnam	5.9	5.4	4.8	4.2	3.6
Vietnam	48.6	48.0	47.1	46.5	45.9
Post-Vietnam	36.5	37.1	38.5	39.6	40.3
Persian Gulf	4.9	5.8	6.2	7.1	8.1
COMBAT EXPOSURE	22.7	21.9	20.7	20.0	19.2
RACE/ETHNICITY					
White, non-Hisp.	44.5	45.6	45.5	45.2	44.9
African-American	47.3	46.4	45.9	46.5	47.4
Hispanic	5.8	5.6	5.8	5.4	5.4
Other	2.4	2.5	2.8	2.8	2.4
MARITAL STATUS					
Never married	31.9	31.5	30.8	30.4	29.9
Married/Remar.	6.2	6.3	6.6	6.4	6.4
Divorced	43.6	43.9	44.8	45.3	45.4
Separated	14.5	14.6	14.2	14.3	14.7
Widowed	3.7	3.8	3.7	3.6	3.6
EMPLOY. LAST 3 YRS					
Full-time	19.2	20.5	18.4	19.4	19.1
Part-time-Irreg.	31.7	31.8	28.3	29.0	29.2
Unemployed	27.9	26.2	31.7	29.4	28.2
Disabled/Retired	20.9	21.0	21.2	21.5	22.8
Student/Service	0.4	0.4	0.4	0.6	0.7
WORK DAYS, LAST 30 DAYS					
0	72.0	71.4	75.3	76.6	76.7
1-19	19.0	19.5	17.2	16.3	16.1
20+	9.0	9.1	7.5	7.1	7.2
EARNED/REC., LAST 30 DAYS					
$0	31.3	31.2	32.9	32.8	33.3
$1-$499	35.9	33.6	32.4	31.7	30.2
$500+	32.8	35.2	34.7	35.5	36.5
PUBLIC SUPPORT	41.7	41.0	42.2	43.8	44.9

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
1	BEDFORD	48.6	97.7	2.3	16.7	77.3	3.8	2.3
1	BOSTON	48.8	95.2	4.8	24.0	69.2	4.0	2.8
1	MANCHESTER	52.3	96.5	3.5	4.4	92.9	2.7	0.0
1	NORTHAMPTON	49.1	95.3	4.7	22.2	73.1	3.5	1.3
1	PROVIDENCE	47.8	97.2	2.8	20.4	76.8	2.4	0.5
1	TOGUS	50.0	95.9	4.1	0.0	97.3	1.4	1.4
1	WEST HAVEN	48.8	96.4	3.6	37.3	56.0	5.7	1.1
2	ALBANY	47.6	95.0	5.0	39.1	55.2	3.3	2.4
2	BUFFALO	48.1	95.5	4.5	57.5	37.6	2.7	2.3
2	CANANDAIGUA	47.8	97.4	2.6	46.7	50.7	2.6	0.0
2	SYRACUSE	48.1	96.5	3.5	31.5	64.7	3.5	0.3
3	BRONX	48.0	96.0	4.0	63.0	7.7	24.0	5.3
3	BROOKLYN	49.6	98.4	1.6	67.3	17.5	14.1	1.1
3	EAST ORANGE	47.4	95.5	4.5	77.4	17.5	4.8	0.3
3	MONTROSE	49.4	98.9	1.1	58.4	26.7	13.0	1.9
3	NEW YORK	48.1	91.6	8.4	68.8	15.8	13.2	2.2
3	NORTHPORT	51.0	89.4	10.6	37.6	55.3	7.1	0.0
4	ALTOONA	49.7	100.0	0.0	6.7	93.3	0.0	0.0
4	CLARKSBURG	51.5	96.1	3.9	14.5	82.9	1.3	1.3
4	COATESVILLE	48.9	98.5	1.5	77.3	17.0	4.9	0.8
4	ERIE	51.1	95.9	4.1	23.6	72.3	4.1	0.0
4	LEBANON	49.1	97.2	2.8	47.2	48.7	3.1	0.9
4	PHILADELPHIA	49.0	97.6	2.4	77.2	20.7	1.5	0.6
4	PITTSBURGH	50.7	99.5	0.5	52.8	40.4	4.3	2.4
4	WILKES-BARRE	50.7	99.1	0.9	20.4	75.2	4.0	0.4
4	WILMINGTON	51.4	97.5	2.5	48.3	50.4	0.8	0.4
5	BALTIMORE	48.8	96.6	3.4	73.1	24.8	1.2	0.9
5	PERRY POINT	48.2	97.9	2.1	70.0	28.3	1.4	0.2
5	WASHINGTON DC	50.5	94.6	5.4	86.6	11.2	1.1	1.1

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
6	ASHEVILLE	49.5	98.8	1.2	39.3	55.8	1.2	3.7
6	DURHAM	49.3	92.8	7.2	68.6	30.0	1.0	0.5
6	FAYETTEVILLE NC	48.8	100.0	0.0	62.5	31.9	2.8	2.8
6	HAMPTON	48.1	94.4	5.6	70.1	28.1	0.9	0.8
6	RICHMOND	48.9	93.8	6.3	82.5	15.0	0.0	2.5
6	SALEM	48.0	99.2	0.8	50.0	49.2	0.0	0.8
6	SALISBURY	47.1	97.7	2.3	67.8	27.0	2.7	2.5
7	ATLANTA	47.9	98.1	1.9	87.0	11.6	0.9	0.5
7	AUGUSTA	47.1	94.6	5.4	71.0	29.0	0.0	0.0
7	BIRMINGHAM	47.9	97.0	3.0	80.3	18.6	0.5	0.5
7	CHARLESTON	49.3	96.1	3.9	61.1	35.8	1.6	1.6
7	COLUMBIA SC	47.3	96.4	3.6	77.8	17.9	2.7	1.6
7	TUSCALOOSA	48.2	96.6	3.4	66.3	32.6	1.1	0.0
7	TUSKEGEE	48.7	97.0	3.0	80.7	17.2	0.9	1.3
8	BAY PINES	51.3	96.7	3.3	24.9	68.8	4.7	1.7
8	GAINESVILLE	50.5	95.2	4.8	45.4	49.8	3.1	1.7
8	MIAMI	49.4	96.7	3.3	45.5	46.7	6.5	1.2
8	TAMPA	51.0	96.8	3.2	34.0	60.5	4.7	0.8
8	W PALM BEACH	49.3	97.7	2.3	25.8	68.1	5.5	0.6
9	HUNTINGTON	50.9	97.4	2.6	11.3	87.8	0.0	0.9
9	LOUISVILLE	48.8	98.3	1.7	54.1	45.3	0.0	0.6
9	MEMPHIS	48.3	96.8	3.2	78.4	21.0	0.4	0.2
9	MOUNTAIN HOME	48.9	99.2	0.8	26.6	71.7	0.4	1.2
9	NASHVILLE	47.4	96.4	3.6	51.2	47.2	0.0	1.6
10	CHILLICOTHE	49.4	93.1	6.9	20.8	76.4	0.0	2.8
10	CINCINNATI	48.3	98.2	1.8	55.9	42.1	0.8	1.3
10	CLEVELAND	48.2	95.6	4.4	69.3	28.6	1.8	0.3
10	COLUMBUS OPC	47.9	97.2	2.8	62.0	34.7	1.4	1.9
10	DAYTON	48.3	95.7	4.3	67.9	31.5	0.0	0.6
10	NORTHEAST OHIO	46.7	100.0	0.0	49.5	49.5	1.0	0.0

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
11	ANN ARBOR HCS	48.2	96.7	3.3	40.8	50.5	5.7	3.1
11	BATTLE CREEK	47.8	95.9	4.1	48.4	48.4	1.6	1.6
11	DANVILLE	48.9	100.0	0.0	25.0	75.0	0.0	0.0
11	DETROIT	49.2	98.4	1.6	77.9	20.5	0.7	1.0
11	INDIANAPOLIS	48.7	97.6	2.4	49.6	49.6	0.8	0.0
11	N. INDIANA	48.6	98.5	1.5	40.5	55.0	1.5	3.1
12	CHICAGO WS	49.4	98.0	2.0	85.6	11.7	2.8	0.0
12	HINES	49.9	95.7	4.3	63.3	34.6	1.8	0.2
12	IRON MOUNTAIN	50.9	100.0	0.0	3.2	83.9	9.7	3.2
12	MADISON	50.2	100.0	0.0	20.0	80.0	0.0	0.0
12	MILWAUKEE	49.3	97.7	2.3	70.9	27.8	0.7	0.7
12	TOMAH	49.2	99.0	1.0	22.0	75.9	0.5	1.6
15	COLUMBIA MO	50.3	93.8	6.2	21.0	76.5	1.2	1.2
15	KANSAS CITY	49.1	97.4	2.6	57.7	41.0	0.4	0.9
15	SAINT LOUIS	48.1	99.1	0.9	77.5	22.5	0.0	0.0
15	TOPEKA	50.0	97.9	2.1	34.3	57.1	2.1	6.4
15	WICHITA	48.3	100.0	0.0	39.3	51.8	7.1	1.8
16	ALEXANDRIA	49.6	97.3	2.7	46.3	52.4	0.7	0.7
16	FAYETTEVILLE AR	48.3	95.7	4.3	17.1	82.9	0.0	0.0
16	GULF COAST HCS	48.7	98.1	1.9	37.7	59.4	1.4	1.4
16	HOUSTON	48.5	97.9	2.1	62.0	29.7	6.8	1.5
16	JACKSON	48.1	97.4	2.6	63.9	35.4	0.0	0.7
16	LITTLE ROCK	47.4	97.5	2.5	58.8	39.3	1.5	0.4
16	MUSKOGEE	50.0	94.3	5.7	24.6	71.3	1.6	2.5
16	NEW ORLEANS	48.9	97.2	2.8	66.5	29.7	1.8	1.9
16	OKLAHOMA CITY	49.0	92.5	7.5	29.2	64.2	2.8	3.8
16	SHREVEPORT	49.0	94.6	5.4	51.6	48.0	0.0	0.4
17	CENT. TEXAS HCS	48.9	96.0	4.0	32.5	55.4	10.4	1.6
17	DALLAS	48.7	96.1	3.9	69.6	25.3	3.5	1.5
17	SAN ANTONIO	48.2	95.4	4.6	23.1	49.7	25.5	1.6

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
18	EL PASO OPC	48.6	94.9	5.1	17.9	54.7	23.9	3.4
18	NEW MEXICO HCS	49.4	98.7	1.3	10.6	55.5	22.3	11.6
18	PHOENIX	49.0	96.7	3.3	25.1	63.3	7.1	4.6
18	TUCSON	50.9	96.5	3.5	12.6	73.8	8.4	5.2
18	W. TEXAS HCS	50.2	93.3	6.7	20.0	71.1	6.7	2.2
19	CHEYENNE	51.9	100.0	0.0	8.0	78.7	9.3	4.0
19	E. COLORADO HCS	49.0	97.2	2.8	31.4	56.4	10.2	1.9
19	MONTANA HCS	52.2	94.3	5.7	2.9	92.9	0.0	4.3
19	SALT LAKE CITY	50.9	99.0	1.0	9.7	81.4	4.6	4.3
19	SHERIDAN	49.4	97.2	2.8	1.4	90.8	2.8	4.9
20	ANCHORAGE	48.6	98.8	1.2	20.0	55.0	10.0	15.0
20	BOISE	49.3	95.8	4.2	9.9	84.5	1.4	4.2
20	PORTLAND	49.7	97.2	2.8	17.2	77.2	3.1	2.6
20	ROSEBURG	49.2	97.4	2.6	4.4	86.8	3.5	5.3
20	SEATTLE	48.4	97.3	2.7	40.5	53.0	3.6	2.9
20	SPOKANE	50.5	95.0	5.0	7.6	80.7	1.8	9.8
20	WALLA WALLA	50.4	92.1	7.9	10.5	75.3	4.7	9.5
21	CENTRAL CA HCS	49.1	96.4	3.6	14.4	53.2	26.1	6.3
21	HONOLULU	48.8	96.1	3.9	22.4	50.7	5.0	21.9
21	NORTHERN CA HCS	49.5	95.7	4.3	48.8	43.7	5.3	2.2
21	PALO ALTO	50.2	87.1	12.9	31.1	52.7	11.7	4.5
21	SAN FRANCISCO	50.8	99.4	0.6	45.2	44.1	4.0	6.7
21	SIERRA NEV HCS	51.7	96.2	3.8	7.6	84.8	4.2	3.5
22	GREATER LA	49.1	97.7	2.3	54.0	31.7	11.8	2.5
22	LOMA LINDA	48.5	98.0	2.0	39.1	44.6	15.3	1.0
22	LONG BEACH	49.5	89.1	10.9	39.8	43.6	12.4	4.2
22	SAN DIEGO	47.1	91.8	8.2	29.8	55.7	10.5	4.1
22	SO NEVADA HCS	50.4	96.2	3.8	29.9	63.0	4.2	2.9

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
23	CENTRAL IOWA	50.2	98.3	1.7	25.6	72.3	1.7	0.4
23	FARGO	49.7	95.8	4.2	6.2	74.1	1.9	17.8
23	GR. NEBRASKA	48.3	100.0	0.0	13.4	79.5	4.5	2.7
23	IOWA CITY	48.4	93.3	6.7	22.1	74.1	3.0	0.8
23	MINNEAPOLIS	47.7	97.7	2.3	53.5	42.6	0.7	3.3
23	OMAHA	49.0	96.6	3.4	37.0	59.6	1.4	2.1
23	SIOUX FALLS	51.1	96.8	3.2	9.7	79.0	3.2	8.1
	ALL SITES	49.1	96.6	3.4	47.4	44.9	5.4	2.4
	SITE AVERAGE	49.2	96.6	3.4	41.1	52.2	4.3	2.5
	SITE STD.DEV.	1.2	2.3	2.3	24.0	22.7	5.4	3.3

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TABLE 3-5. RESIDENCE AT INTAKE

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 04 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
1	BEDFORD	3.0	8.3	50.0	2.3	33.3	3.0	**44.7**	69	1.0	**69.0**
1	BOSTON	0.1	0.1	92.5	2.1	5.1	0.0	**5.4**	635	4.6	**138.0**
1	MANCHESTER	0.0	30.1	47.8	8.8	12.4	0.9	**42.5**	64	1.0	**64.0**
1	NORTHAMPTON	0.9	13.9	63.9	4.4	13.6	3.2	**28.5**	216	1.0	**216.0**
1	PROVIDENCE	1.4	3.8	78.2	7.1	8.5	0.9	**13.7**	180	1.3	**144.0**
1	TOGUS	0.0	1.4	71.6	10.8	16.2	0.0	**17.6**	61	1.0	**61.0**
1	WEST HAVEN	1.9	14.0	67.8	7.3	8.8	0.2	**24.7**	359	3.0	**119.7**
2	ALBANY	4.1	30.8	41.1	7.2	10.0	6.7	**44.9**	281	5.6	**50.2**
2	BUFFALO	17.0	28.2	37.5	9.1	7.4	0.8	**52.7 ***	246	2.0	**123.0**
2	CANANDAIGUA	7.9	26.9	36.1	8.4	13.7	7.0	**48.5**	101	1.0	**101.0**
2	SYRACUSE	12.9	24.8	32.2	2.4	26.9	0.7	**64.7 ***	99	4.0	**24.8**
3	BRONX	9.0	26.9	41.3	9.0	11.3	2.6	**47.1**	174	1.1	**158.2**
3	BROOKLYN	1.9	20.0	52.2	21.4	4.1	0.4	**26.0**	416	6.0	**69.3**
3	EAST ORANGE	0.0	45.5	20.6	15.5	12.4	6.1	**57.9 ***	119	2.5	**47.6**
3	MONTROSE	0.0	7.6	53.8	5.0	1.1	32.4	**8.8**	154	2.0	**77.0**
3	NEW YORK	2.2	32.4	40.4	20.0	4.7	0.4	**39.3**	166	8.5	**19.5 ***
3	NORTHPORT	1.2	10.6	57.6	2.4	25.9	2.4	**37.6**	51	1.0	**51.0**
4	ALTOONA	0.0	40.0	20.0	26.7	13.3	0.0	**53.3 ***	7	1.0	**7.0 ***
4	CLARKSBURG	13.0	11.7	48.1	1.3	23.4	2.6	**48.1**	38	1.0	**38.0**
4	COATESVILLE	0.4	17.3	63.2	16.2	3.0	0.0	**20.7**	211	1.0	**211.0**
4	ERIE	6.8	34.2	22.6	15.1	17.1	4.1	**58.2 ***	55	1.0	**55.0**
4	LEBANON	4.1	9.8	69.0	5.7	9.5	1.9	**23.4**	236	3.0	**78.7**
4	PHILADELPHIA	1.5	18.7	48.0	26.6	4.8	0.3	**25.1**	247	3.5	**70.6**
4	PITTSBURGH	8.9	20.8	41.4	11.1	16.7	0.8	**46.4**	189	4.0	**47.3**
4	WILKES-BARRE	5.8	16.9	54.2	12.0	7.6	3.6	**30.2**	149	2.9	**51.4**
4	WILMINGTON	0.0	12.5	57.9	12.9	10.8	5.8	**23.3**	170	1.0	**170.0**
5	BALTIMORE	3.7	27.0	39.6	23.6	5.5	0.6	**36.2**	206	2.0	**103.0**
5	PERRY POINT	5.3	10.4	76.1	0.7	6.3	1.2	**22.0**	331	2.0	**165.5**
5	WASHINGTON DC	7.3	13.6	61.2	13.8	3.9	0.2	**24.8**	348	5.0	**69.6**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 04 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
6	ASHEVILLE	0.0	11.0	70.6	7.4	11.0	0.0	**22.1**	127	1.0	**127.0**
6	DURHAM	0.0	16.1	59.5	11.7	12.7	0.0	**28.8**	146	2.0	**73.0**
6	FAYETTEVILLE NC	0.0	18.1	45.8	27.8	8.3	0.0	**26.4**	53	1.5	**35.3**
6	HAMPTON	1.7	22.2	28.5	25.4	20.0	2.2	**44.0**	344	3.0	**114.7**
6	RICHMOND	3.8	18.8	56.3	7.5	13.8	0.0	**36.3**	51	3.0	**17.0** *
6	SALEM	0.0	2.3	89.2	8.5	0.0	0.0	**2.3**	127	1.0	**127.0**
6	SALISBURY	1.5	6.0	62.4	4.2	26.0	0.0	**33.5**	320	3.0	**106.7**
7	ATLANTA	2.5	20.6	47.3	23.0	4.6	1.9	**27.8**	443	3.5	**126.6**
7	AUGUSTA	8.1	17.2	34.4	14.5	25.3	0.5	**50.5**	91	2.0	**45.5**
7	BIRMINGHAM	1.6	29.1	30.8	16.8	20.6	1.1	**51.4** *	173	4.0	**43.3**
7	CHARLESTON	14.0	34.2	22.2	9.3	20.2	0.0	**68.5** *	81	2.0	**40.5**
7	COLUMBIA SC	6.1	29.0	26.5	12.6	2.9	22.9	**38.0**	174	1.0	**174.0**
7	TUSCALOOSA	2.2	12.4	33.7	5.6	46.1	0.0	**60.7** *	35	0.5	**64.8**
7	TUSKEGEE	5.2	33.9	38.7	17.0	5.2	0.0	**44.3**	128	2.0	**64.0**
8	BAY PINES	8.9	20.8	24.1	30.5	15.8	0.0	**45.4**	197	2.0	**98.5**
8	GAINESVILLE	19.9	18.2	39.7	18.5	3.3	0.4	**41.4**	557	4.0	**139.3**
8	MIAMI	6.1	10.6	39.7	35.0	3.9	4.7	**20.7**	365	8.6	**42.3**
8	TAMPA	7.0	12.8	46.7	25.6	7.8	0.2	**27.6**	435	5.0	**87.0**
8	W PALM BEACH	3.8	18.7	13.6	42.6	14.3	7.1	**36.7**	268	2.0	**134.0**
9	HUNTINGTON	14.5	15.5	56.4	10.0	2.7	0.9	**32.7**	73	2.5	**29.2**
9	LOUISVILLE	0.0	7.2	70.7	13.3	8.8	0.0	**16.0**	152	3.0	**50.7**
9	MEMPHIS	6.5	21.9	18.3	13.3	39.6	0.4	**68.0** *	166	2.0	**83.0**
9	MOUNTAIN HOME	3.7	19.7	42.2	10.7	18.4	5.3	**41.8**	129	2.0	**64.5**
9	NASHVILLE	1.2	13.1	43.9	17.2	23.8	0.8	**38.1**	149	3.0	**49.7**
10	CHILLICOTHE	0.0	16.7	41.7	22.2	19.4	0.0	**36.1**	46	1.0	**46.0**
10	CINCINNATI	5.0	5.3	66.2	3.8	19.6	0.0	**30.0**	278	3.0	**92.7**
10	CLEVELAND	0.0	10.6	74.2	1.8	12.6	0.9	**23.2**	259	3.7	**70.0**
10	COLUMBUS OPC	1.4	15.2	61.6	11.8	10.0	0.0	**26.5**	155	1.5	**103.3**
10	DAYTON	0.6	4.3	83.3	10.5	1.2	0.0	**6.2**	152	4.0	**38.0**
10	NORTHEAST OHIO	2.0	5.1	50.5	2.0	9.1	31.3	**16.2**	52	1.0	**52.0**
11	ANN ARBOR HCS	0.5	25.9	51.4	10.4	9.2	2.6	**35.6**	262	5.0	**52.4**
11	BATTLE CREEK	0.3	21.8	44.8	6.3	25.2	1.6	**47.3**	162	2.0	**81.0**
11	DANVILLE	8.3	33.3	50.0	0.0	8.3	0.0	**50.0**	6	1.0	**6.0** *
11	DETROIT	0.3	5.2	67.2	24.7	2.6	0.0	**8.1**	283	4.7	**60.2**
11	INDIANAPOLIS	0.8	20.5	66.1	8.7	3.1	0.8	**24.4**	95	3.0	**31.7**
11	N. INDIANA	0.8	14.0	59.5	9.9	14.9	0.8	**29.8**	84	1.0	**84.0**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 04 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
12	CHICAGO WS	0.9	13.6	73.6	9.6	1.3	1.0	**15.8**	635	4.5	**141.1**
12	HINES	3.9	35.1	38.8	19.0	3.2	0.0	**42.2**	252	3.0	**84.0**
12	IRON MOUNTAIN	12.9	22.6	16.1	22.6	19.4	6.5	**54.8 ***	12	0.5	**24.0**
12	MADISON	6.7	20.0	33.3	13.3	26.7	0.0	**53.3 ***	21	1.0	**21.0**
12	MILWAUKEE	8.9	20.7	33.2	10.2	26.6	0.3	**56.3 ***	132	3.4	**38.8**
12	TOMAH	15.6	20.8	19.3	7.8	33.9	2.6	**70.3 ***	52	1.0	**52.0**
15	COLUMBIA MO	6.2	23.5	25.9	13.6	28.4	2.5	**58.0 ***	32	1.0	**32.0**
15	KANSAS CITY	3.8	17.1	29.9	8.1	40.6	0.4	**61.5 ***	89	2.0	**44.5**
15	SAINT LOUIS	1.4	18.2	59.1	15.0	5.5	0.9	**25.0**	163	4.0	**40.8**
15	TOPEKA	0.0	10.1	74.8	7.2	7.9	0.0	**18.0**	114	1.0	**114.0**
15	WICHITA	0.0	30.4	30.4	21.4	17.9	0.0	**48.2**	29	0.5	**58.0**
16	ALEXANDRIA	0.7	11.6	51.0	11.6	24.5	0.7	**36.7**	92	2.0	**46.0**
16	FAYETTEVILLE AR	0.7	15.0	62.9	10.0	8.6	2.9	**24.3**	102	2.0	**51.0**
16	GULF COAST HCS	6.1	22.6	25.5	41.0	4.2	0.5	**33.0**	141	1.0	**141.0**
16	HOUSTON	5.3	14.7	44.3	23.1	8.7	4.0	**28.7**	613	4.0	**153.3**
16	JACKSON	1.8	13.1	46.7	20.4	17.9	0.0	**32.8**	184	3.0	**61.3**
16	LITTLE ROCK	1.3	20.6	57.7	16.8	3.4	0.2	**25.3**	354	7.1	**50.2**
16	MUSKOGEE	4.1	37.7	29.5	11.5	17.2	0.0	**59.0 ***	50	1.0	**50.0**
16	NEW ORLEANS	0.9	19.3	43.4	31.2	5.0	0.2	**25.2**	421	7.0	**60.1**
16	OKLAHOMA CITY	2.9	9.7	42.7	7.8	35.9	1.0	**48.5**	52	1.0	**52.0**
16	SHREVEPORT	4.0	12.6	35.4	9.0	39.0	0.0	**55.6 ***	99	2.0	**49.5**
17	CENT. TEXAS HCS	3.3	24.4	46.2	22.1	3.6	0.4	**31.3**	458	4.0	**114.5**
17	DALLAS	6.2	17.1	45.2	18.6	9.9	3.0	**33.2**	665	6.5	**102.3**
17	SAN ANTONIO	0.8	39.7	30.8	25.4	3.0	0.3	**43.5**	208	6.0	**34.7**
18	EL PASO OPC	0.0	0.0	80.5	16.9	2.5	0.0	**2.5**	115	1.0	**115.0**
18	NEW MEXICO HCS	1.7	14.8	41.6	35.9	6.0	0.0	**22.5**	231	1.0	**231.0**
18	PHOENIX	11.6	21.8	28.8	30.8	6.9	0.2	**40.2**	536	4.0	**134.0**
18	TUCSON	5.5	14.1	33.5	40.0	6.7	0.2	**26.3**	296	3.0	**98.7**
18	W. TEXAS HCS	2.2	13.3	24.4	13.3	46.7	0.0	**62.2 ***	17	1.0	**17.0 ***
19	CHEYENNE	0.0	15.8	56.6	26.3	0.0	1.3	**15.8**	63	2.0	**31.5**
19	E. COLORADO HCS	3.4	25.6	47.0	20.5	3.0	0.5	**32.0**	382	4.0	**95.5**
19	MONTANA HCS	0.0	4.3	75.7	15.7	4.3	0.0	**8.6**	64	0.0	
19	SALT LAKE CITY	5.3	12.2	31.3	17.8	30.5	2.8	**48.1**	193	4.8	**40.2**
19	SHERIDAN	16.8	11.2	15.4	24.5	31.5	0.7	**59.4 ***	57	0.5	**114.0**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 04 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
20	ANCHORAGE	1.3	6.3	58.8	8.8	2.5	22.5	**10.0**	54	2.3	**23.5**
20	BOISE	16.9	21.1	35.2	18.3	8.5	0.0	**46.5**	38	1.0	**38.0**
20	PORTLAND	11.5	16.5	36.2	22.7	13.1	0.0	**41.1**	415	2.2	**188.6**
20	ROSEBURG	5.3	18.4	35.1	36.0	4.4	0.9	**28.1**	81	4.5	**18.0** *
20	SEATTLE	0.7	13.9	60.9	21.1	3.4	0.0	**18.0**	361	2.0	**180.5**
20	SPOKANE	15.5	21.2	33.8	15.8	13.3	0.4	**50.0**	138	2.0	**69.0**
20	WALLA WALLA	9.1	29.9	26.2	24.6	9.6	0.5	**48.7**	95	4.2	**22.6**
21	CENTRAL CA HCS	4.5	29.5	40.2	19.6	6.3	0.0	**40.2**	67	2.0	**33.5**
21	HONOLULU	6.7	9.8	41.0	31.5	10.7	0.3	**27.2**	258	1.5	**172.0**
21	NORTHERN CA HCS	3.5	32.5	24.6	34.1	5.1	0.2	**41.1**	348	2.0	**174.0**
21	PALO ALTO	1.3	3.6	78.9	4.0	11.7	0.4	**16.6**	185	2.0	**92.5**
21	SAN FRANCISCO	10.1	13.5	41.0	19.6	13.2	2.6	**36.8**	396	7.7	**51.4**
21	SIERRA NEV HCS	8.0	13.2	31.3	38.9	8.3	0.3	**29.5**	202	2.0	**101.0**
22	GREATER LA	14.7	13.0	28.2	24.8	3.4	16.0	**31.1**	2,244	17.5	**128.2**
22	LOMA LINDA	11.3	25.1	31.0	26.1	5.9	0.5	**42.4**	116	1.0	**116.0**
22	LONG BEACH	4.6	28.1	33.4	23.0	10.0	0.9	**42.7**	559	2.0	**279.5**
22	SAN DIEGO	4.8	5.5	47.2	15.5	26.7	0.5	**36.9**	275	3.0	**91.7**
22	SO NEVADA HCS	9.8	12.9	37.5	30.3	8.5	1.0	**31.2**	535	1.0	**535.0**
23	CENTRAL IOWA	3.7	14.9	66.8	8.7	4.1	1.7	**22.8**	182	1.0	**182.0**
23	FARGO	1.5	17.8	58.3	8.9	13.5	0.0	**32.8**	174	4.5	**38.7**
23	GR. NEBRASKA	12.4	7.1	60.2	11.5	8.8	0.0	**28.3**	81	1.0	**81.0**
23	IOWA CITY	29.6	27.3	31.8	9.7	1.1	0.4	**58.1** *	111	2.0	**55.5**
23	MINNEAPOLIS	0.3	7.2	69.4	9.9	12.8	0.3	**20.4**	241	3.0	**80.3**
23	OMAHA	8.2	13.0	63.0	13.7	1.4	0.7	**22.6**	112	1.0	**112.0**
23	SIOUX FALLS	1.6	12.9	30.6	9.7	45.2	0.0	**59.7** *	25	0.0	
	ALL SITES	6.2	17.8	44.1	18.3	10.4	3.2	**34.4**	26,413	330.7	**79.9**
	SITE AVERAGE	4.8	17.8	46.6	15.8	13.0	2.1	**35.6**	213	2.7	**87.0**
	SITE STD.DEV.	5.2	9.2	17.5	9.6	10.7	5.2	**15.5**	239	2.2	**66.3**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Sites that completed fewer than ten intake assessments in FY 2004 are excluded from this table.

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TABLE 3-5V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

	Residence At Intake									
VISN	Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	Not Strictly Homeless %	Literally Homeless Intakes N	FY 04 Outreach FTEE	Literally Homeless Intakes/ Clin. FTEE **%**
1	1.0	8.3	74.4	5.0	10.4	0.9	19.7	1,584	12.9	123.3
2	10.4	28.4	37.7	7.2	12.6	3.8	51.4	727	12.6	57.7
3	2.6	25.4	43.3	14.7	7.6	6.4	35.6	1,080	21.1	51.2
4	4.3	17.6	52.0	13.9	10.2	2.0	32.0	1,302	18.4	70.8
5	5.7	16.1	60.7	11.8	5.2	0.7	26.9	885	9.0	98.3
6	1.2	14.3	51.6	14.4	17.7	0.8	33.2	1,168	14.5	80.6
7	5.2	26.1	34.9	16.2	12.2	5.4	43.5	1,125	15.0	74.8
8	10.8	16.2	34.9	28.2	7.7	2.1	34.7	1,822	21.6	84.2
9	4.8	17.3	38.0	13.3	25.3	1.4	47.3	669	12.5	53.5
10	2.0	8.8	67.2	6.3	13.0	2.7	23.9	942	14.2	66.3
11	0.5	18.5	55.7	12.5	11.5	1.4	30.5	892	16.7	53.4
12	5.0	21.2	50.2	12.1	10.6	0.9	36.8	1,104	13.4	82.4
15	2.3	17.8	46.8	11.6	20.7	0.7	40.8	427	8.5	50.2
16	3.0	17.3	45.0	21.5	11.8	1.4	32.1	2,108	30.1	70.1
17	4.3	23.5	43.0	20.9	6.6	1.7	34.4	1,331	16.5	80.7
18	7.5	17.2	35.4	32.4	7.4	0.2	32.1	1,195	10.0	119.5
19	5.1	17.9	40.6	20.2	14.8	1.3	37.9	759	11.3	67.2
20	8.7	17.8	41.5	21.6	9.3	1.1	35.8	1,182	18.2	64.9
21	6.4	17.8	39.1	26.3	9.5	0.9	33.6	1,456	17.2	84.7
22	11.8	15.1	31.4	24.6	6.6	10.5	33.5	3,729	24.5	152.2
23	8.6	15.2	56.5	10.0	9.1	0.5	33.0	926	12.5	74.1
TOTAL	6.2	17.8	44.1	18.3	10.4	3.2	34.4	26,413	330.7	79.9
VISN AVERAGE	5.3	18.0	46.7	16.4	11.4	2.2	34.7	1,258	15.7	79.1
VISN STD.DEV	3.3	4.9	11.3	7.4	4.9	2.5	7.1	687	5.3	25.9

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
1	BEDFORD	10.1 *	7.9	10.9	1.1
1	BOSTON	14.6	10.1	4.2	1.0
1	MANCHESTER	12.4	12.6	4.5	0.5
1	NORTHAMPTON	9.7 *	11.7	5.8	2.8
1	PROVIDENCE	25.3	2.0	1.9	0.8
1	PROVIDENCE	28.3	0.6	0.9	0.2
1	TOGUS	24.1	3.0	2.9	0.0
1	WEST HAVEN	14.3	11.8	3.3	0.5
2	ALBANY	10.9	13.3	3.5	2.3
2	BUFFALO	7.7 *	19.1	2.1	1.1
2	CANANDAIGUA	6.9 *	15.4	4.9	2.8
2	SYRACUSE	6.4 *	14.8	7.7	1.1
3	BRONX	12.9	12.4	3.2	1.5
3	BROOKLYN	18.5	8.9	1.9	0.7
3	EAST ORANGE	9.8 *	14.5	3.8	1.9
3	MONTROSE	13.4	3.7	2.5	10.3
3	NEW YORK	14.1	13.5	2.2	0.3
3	NORTHPORT	13.3	7.6	8.5	0.6
4	ALTOONA	9.1 *	17.9	3.0	0.0
4	CLARKSBURG	10.8	15.0	3.8	0.5
4	COATESVILLE	14.3	12.5	2.4	0.8
4	ERIE	5.4 *	19.2	3.7	1.7
4	LEBANON	17.2	8.9	2.6	1.3
4	PHILADELPHIA	13.9	11.1	4.3	0.7
4	PITTSBURGH	11.6	11.4	5.7	1.2
4	WILKES-BARRE	9.4 *	16.3	2.6	1.7
4	WILMINGTON	19.9	6.8	1.5	1.8
5	BALTIMORE	14.6	13.3	1.1	0.9
5	PERRY POINT	19.4	7.3	2.8	0.6
5	WASHINGTON DC	20.2	7.1	2.5	0.3
6	ASHEVILLE	16.9	6.6	5.6	0.9
6	DURHAM	18.1	7.4	3.8	0.7
6	FAYETTEVILLE NC	19.4	7.4	3.2	0.0
6	HAMPTON	13.4	9.2	5.6	1.7
6	RICHMOND	11.4	12.4	4.7	1.5
6	SALEM	18.3	8.0	2.7	1.1
6	SALISBURY	15.1	7.3	7.1	0.5
7	ATLANTA	17.2	8.7	2.0	2.2
7	AUGUSTA	13.0	12.4	4.2	0.4
7	BIRMINGHAM	10.0 *	12.9	5.9	1.2
7	CHARLESTON	8.5 *	16.9	3.7	0.8
7	COLUMBIA SC	9.2 *	11.0	1.8	8.0
7	TUSCALOOSA	16.0	8.4	4.6	1.0
7	TUSKEGEE	13.4	14.9	1.3	0.4

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
8	BAY PINES	13.6	10.8	5.3	0.3
8	GAINESVILLE	15.0	13.1	1.3	0.6
8	MIAMI	17.9	8.6	1.6	1.9
8	TAMPA	17.4	8.5	3.4	0.7
8	W PALM BEACH	14.3	9.0	4.0	2.7
9	HUNTINGTON	12.1	14.6	2.2	1.0
9	LOUISVILLE	20.0	7.4	1.7	0.9
9	MEMPHIS	8.0 *	16.6	4.5	0.9
9	MOUNTAIN HOME	14.2	8.9	5.2	1.8
9	NASHVILLE	15.4	7.0	5.9	1.7
10	CHILLICOTHE	14.2	11.8	3.8	0.2
10	CINCINNATI	14.6	9.7	4.7	1.0
10	CLEVELAND	10.7	11.6	6.4	1.3
10	COLUMBUS OPC	15.5	8.9	4.1	1.5
10	DAYTON	14.1	13.4	1.3	1.2
10	NORTHEAST OHIO	12.6	8.5	1.6	7.3
11	ANN ARBOR HCS	14.1	12.1	2.4	1.4
11	BATTLE CREEK	9.3 *	10.5	9.1	1.1
11	DANVILLE	17.4	12.5	0.1	0.0
11	DETROIT	17.4	9.5	2.0	1.1
11	INDIANAPOLIS	18.5	8.6	2.5	0.5
11	N. INDIANA	11.7	10.0	6.1	2.2
12	CHICAGO WS	21.8	6.3	1.1	0.8
12	HINES	15.2	12.7	2.0	0.2
12	IRON MOUNTAIN	9.6 *	15.8	2.6	1.9
12	MADISON	12.1	10.1	7.7	0.0
12	MILWAUKEE	11.1	13.1	5.1	0.8
12	TOMAH	8.4 *	10.4	9.9	1.3
15	COLUMBIA MO	12.1	11.0	5.1	1.8
15	KANSAS CITY	10.2 *	13.3	5.7	0.8
15	SAINT LOUIS	12.7	12.7	3.9	0.7
15	TOPEKA	13.9	10.3	5.4	0.5
15	WICHITA	14.9	11.0	3.5	0.6
16	ALEXANDRIA	15.9	8.4	4.8	0.9
16	FAYETTEVILLE AR	16.4	9.0	3.5	1.1
16	GULF COAST HCS	16.3	10.7	1.7	1.3
16	HOUSTON	14.1	8.5	5.1	2.3
16	JACKSON	13.5	12.4	3.2	0.9
16	LITTLE ROCK	11.1	15.1	2.9	0.9
16	MUSKOGEE	8.6 *	16.6	4.5	0.3
16	NEW ORLEANS	17.2	9.6	2.2	0.9
16	OKLAHOMA CITY	11.6	7.9	9.9	0.6
16	SHREVEPORT	10.1 *	11.4	7.4	1.1
17	CENT. TEXAS HCS	13.5	11.6	3.0	1.9
17	DALLAS	15.3	9.6	2.8	2.2
17	SAN ANTONIO	14.4	8.8	6.3	0.4

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
18	EL PASO OPC	22.0	6.0	1.4	0.6
18	NEW MEXICO HCS	18.4	8.8	2.2	0.6
18	PHOENIX	13.6	11.9	3.1	1.4
18	TUCSON	16.4	10.2	2.6	0.8
18	W. TEXAS HCS	10.7	10.0	9.4	0.0
19	CHEYENNE	19.4	8.6	1.1	1.0
19	E. COLORADO HCS	16.1	10.9	1.8	1.2
19	MONTANA HCS	17.8	9.2	2.0	1.0
19	SALT LAKE CITY	13.0	10.2	5.6	1.3
19	SHERIDAN	12.5	9.5	7.7	0.4
20	ANCHORAGE	13.6	10.4	0.7	5.4
20	BOISE	14.9	12.2	2.6	0.3
20	PORTLAND	15.3	10.5	3.7	0.5
20	ROSEBURG	18.8	7.2	3.4	0.6
20	SEATTLE	18.9	6.7	3.4	1.1
20	SPOKANE	11.6	13.6	4.1	0.6
20	WALLA WALLA	13.4	12.2	3.5	0.9
21	CENTRAL CA HCS	17.5	9.0	2.2	1.3
21	HONOLULU	16.4	10.1	2.3	1.2
21	NORTHERN CA HCS	16.4	11.0	1.5	1.1
21	PALO ALTO	11.6	4.8	12.9	0.7
21	SAN FRANCISCO	15.6	8.9	4.0	1.5
21	SIERRA NEV HCS	15.9	10.7	2.3	1.0
22	GREATER LA	13.6	10.6	1.4	4.4
22	LOMA LINDA	13.7	9.1	5.6	1.5
22	LONG BEACH	14.9	10.6	3.9	0.7
22	SAN DIEGO	15.4	4.4	8.3	1.9
22	SO NEVADA HCS	15.3	11.8	2.3	0.6
23	CENTRAL IOWA	19.0	8.6	1.5	1.0
23	FARGO	15.1	11.5	2.5	0.9
23	GR. NEBRASKA	14.1	11.8	3.2	0.8
23	IOWA CITY	9.0 *	19.9	0.8	0.4
23	MINNEAPOLIS	19.2	6.5	3.9	0.4
23	OMAHA	17.4	11.2	1.2	0.3
23	SIOUX FALLS	11.7	12.9	3.9	1.5
	ALL SITES	14.4	10.6	3.4	1.6
	SITE AVERAGE	14.2	10.7	3.8	1.3
	SITE STD.DEV.	3.6	3.2	2.3	1.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	BEDFORD	***5.3***	18.2	18.2	15.9	11.4	31.1
1	BOSTON	***0.1***	61.1	21.2	6.9	3.6	7.2
1	MANCHESTER	***0.0***	8.0	46.9	11.5	13.3	20.4
1	NORTHAMPTON	***0.9***	29.1	32.0	9.8	11.4	16.8
1	PROVIDENCE	***1.4***	0.5	80.6	10.0	2.8	4.7
1	TOGUS	***1.4***	12.2	36.5	2.7	17.6	23.0
1	WEST HAVEN	***1.9***	13.0	32.2	13.8	11.9	27.2
2	ALBANY	***5.7***	14.1	34.4	17.6	12.7	15.5
2	BUFFALO	***17.4 ****	25.2	28.8	11.2	6.8	10.6
2	CANANDAIGUA	***7.9***	28.6	46.7	6.6	4.0	6.2
2	SYRACUSE	***17.8 ****	26.2	15.0	7.3	9.4	24.1
3	BRONX	***14.2***	19.1	24.9	12.7	11.0	17.9
3	BROOKLYN	***3.2***	19.3	21.8	12.7	7.4	31.9
3	EAST ORANGE	***0.0***	4.2	9.1	6.0	6.3	74.0
3	MONTROSE	***22.1 ****	6.9	27.9	10.3	8.4	24.4
3	NEW YORK	***5.1***	17.5	22.9	11.6	13.1	29.5
3	NORTHPORT	***2.4***	15.3	30.6	12.9	11.8	27.1
4	ALTOONA	***20.0 ****	53.3	20.0	0.0	0.0	6.7
4	CLARKSBURG	***29.9 ****	22.1	22.1	9.1	5.2	11.7
4	COATESVILLE	***0.4***	36.1	30.1	12.0	7.1	14.3
4	ERIE	***6.8***	33.1	20.3	8.8	7.4	20.3
4	LEBANON	***6.3***	19.6	37.3	12.7	7.6	16.5
4	PHILADELPHIA	***3.0***	20.4	23.7	23.1	14.1	15.6
4	PITTSBURGH	***11.2***	22.4	23.2	13.4	13.1	13.1
4	WILKES-BARRE	***7.9***	41.0	36.6	7.0	2.2	5.3
4	WILMINGTON	***0.0***	20.4	56.7	9.6	3.8	0.8
5	BALTIMORE	***4.6***	19.9	22.4	10.7	8.3	34.0
5	PERRY POINT	***6.5***	8.6	33.6	21.6	15.8	13.7
5	WASHINGTON DC	***11.0***	8.8	41.4	18.3	8.2	11.9
6	ASHEVILLE	***0.0***	12.3	30.7	12.3	10.4	33.7
6	DURHAM	***1.0***	8.2	22.2	25.6	17.9	25.1
6	FAYETTEVILLE NC	***1.4***	13.9	34.7	15.3	11.1	23.6
6	HAMPTON	***3.0***	4.7	53.5	13.9	10.5	14.4
6	RICHMOND	***3.8***	35.0	31.3	13.8	3.8	12.5
6	SALEM	***0.0***	20.0	30.8	16.9	9.2	23.1
6	SALISBURY	***5.0***	17.0	30.1	13.5	10.2	23.2

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
7	ATLANTA	***4.7***	22.9	31.3	15.7	11.7	13.6
7	AUGUSTA	***8.6***	16.1	36.0	10.2	11.3	17.7
7	BIRMINGHAM	***1.6***	23.9	28.3	12.1	10.7	22.8
7	CHARLESTON	***20.6 ****	26.5	19.1	7.4	14.0	12.5
7	COLUMBIA SC	***9.9***	13.5	25.7	14.6	10.4	23.9
7	TUSCALOOSA	***4.5***	32.6	28.1	7.9	11.2	15.7
7	TUSKEGEE	***7.3***	26.6	30.9	11.2	9.4	14.2
8	BAY PINES	***9.4***	14.4	24.7	10.8	11.1	28.8
8	GAINESVILLE	***21.9 ****	11.9	18.4	11.0	11.6	25.1
8	MIAMI	***9.4***	20.0	29.8	9.2	6.1	21.6
8	TAMPA	***16.8 ****	22.5	19.7	15.2	12.2	13.7
8	W PALM BEACH	***14.2***	19.5	29.3	7.9	7.5	21.5
9	HUNTINGTON	***15.5 ****	22.7	28.2	11.8	6.4	14.5
9	LOUISVILLE	***0.6***	23.8	47.0	7.2	6.6	14.9
9	MEMPHIS	***16.4 ****	35.0	18.1	9.5	8.4	11.0
9	MOUNTAIN HOME	***4.9***	16.8	35.7	9.8	11.9	20.1
9	NASHVILLE	***1.6***	18.3	30.5	18.3	9.8	20.3
10	CHILLICOTHE	***1.4***	16.7	26.4	18.1	5.6	31.9
10	CINCINNATI	***9.3***	28.7	37.0	7.8	6.5	10.6
10	CLEVELAND	***0.3***	43.6	28.1	12.9	7.0	7.9
10	COLUMBUS OPC	***1.4***	18.7	26.6	18.7	10.7	22.9
10	DAYTON	***0.6***	35.8	26.5	21.6	7.4	8.0
10	NORTHEAST OHIO	***9.1***	23.2	30.3	11.1	8.1	15.2
11	ANN ARBOR HCS	***0.5***	13.0	25.5	13.9	11.8	35.1
11	BATTLE CREEK	***0.3***	25.2	36.0	16.4	7.9	12.0
11	DANVILLE	***16.7 ****	0.0	0.0	25.0	8.3	50.0
11	DETROIT	***3.2***	57.5	26.9	4.5	3.9	3.9
11	INDIANAPOLIS	***0.8***	15.7	41.7	18.1	11.0	12.6
11	N. INDIANA	***1.6***	27.6	33.1	14.2	7.9	15.7
12	CHICAGO WS	***2.0***	11.9	50.0	14.4	12.4	9.3
12	HINES	***5.3***	10.8	30.5	11.9	9.2	32.3
12	IRON MOUNTAIN	***16.1 ****	45.2	6.5	9.7	9.7	12.9
12	MADISON	***8.9***	13.3	42.2	8.9	13.3	13.3
12	MILWAUKEE	***10.5***	17.1	31.6	14.5	12.5	13.8
12	TOMAH	***16.7 ****	12.0	28.6	8.3	8.3	26.0

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
15	COLUMBIA MO	***6.2***	6.2	30.9	13.6	11.1	30.9
15	KANSAS CITY	***5.1***	15.0	20.1	14.5	9.8	35.5
15	SAINT LOUIS	***5.8***	38.6	26.9	10.8	7.6	9.9
15	TOPEKA	***0.0***	34.5	46.0	5.0	2.2	12.2
15	WICHITA	***0.0***	5.4	30.4	17.9	21.4	23.2
16	ALEXANDRIA	***1.4***	5.4	24.5	10.2	10.2	48.3
16	FAYETTEVILLE AR	***0.7***	21.4	42.9	12.1	3.6	19.3
16	GULF COAST HCS	***7.1***	24.1	22.2	13.2	12.3	21.2
16	HOUSTON	***9.2***	22.6	29.9	17.2	8.3	11.9
16	JACKSON	***7.3***	27.0	29.2	7.7	9.9	18.6
16	LITTLE ROCK	***1.7***	17.2	20.2	11.6	10.3	37.8
16	MUSKOGEE	***4.1***	19.7	41.0	14.8	11.5	9.0
16	NEW ORLEANS	***1.2***	37.8	30.2	11.7	9.7	9.4
16	OKLAHOMA CITY	***4.8***	10.5	34.3	14.3	17.1	19.0
16	SHREVEPORT	***6.7***	29.6	26.5	12.1	8.5	16.6
17	CENT. TEXAS HCS	***6.4***	27.0	20.1	8.8	9.7	27.6
17	DALLAS	***27.9 ****	20.3	20.7	7.8	7.4	15.5
17	SAN ANTONIO	***0.8***	2.7	37.0	16.5	11.9	31.1
18	EL PASO OPC	***0.0***	35.6	22.0	12.7	4.2	24.6
18	NEW MEXICO HCS	***4.0***	15.2	42.1	16.9	6.3	15.2
18	PHOENIX	***13.7***	21.5	25.4	10.5	8.7	19.9
18	TUCSON	***10.1***	34.6	22.0	5.4	6.7	20.7
18	W. TEXAS HCS	***2.2***	26.7	35.6	20.0	11.1	4.4
19	CHEYENNE	***0.0***	22.4	21.1	10.5	11.8	34.2
19	E. COLORADO HCS	***6.2***	11.1	22.8	18.7	13.4	27.9
19	MONTANA HCS	***0.0***	31.4	35.7	7.1	2.9	20.0
19	SALT LAKE CITY	***11.7***	18.1	25.0	10.2	9.9	25.0
19	SHERIDAN	***24.5 ****	15.4	26.6	8.4	7.0	18.2
20	ANCHORAGE	***1.2***	30.9	27.2	6.2	9.9	23.5
20	BOISE	***21.1 ****	14.1	33.8	9.9	7.0	14.1
20	PORTLAND	***12.6***	16.4	31.7	11.5	10.0	17.5
20	ROSEBURG	***7.9***	7.9	31.6	7.0	14.9	30.7
20	SEATTLE	***1.1***	11.4	24.3	11.4	8.5	43.2
20	SPOKANE	***16.2 ****	19.1	28.1	11.2	6.5	18.7
20	WALLA WALLA	***9.4***	14.1	27.7	8.9	12.0	27.7

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
21	CENTRAL CA HCS	***8.9***	13.4	32.1	8.9	14.3	22.3
21	HONOLULU	***11.5***	30.3	21.1	11.5	10.1	14.6
21	NORTHERN CA HCS	***8.7***	10.0	16.0	13.5	10.7	41.0
21	PALO ALTO	***1.3***	9.4	22.8	21.4	13.8	28.1
21	SAN FRANCISCO	***12.9***	12.4	16.7	14.2	8.1	32.5
21	SIERRA NEV HCS	***10.0***	32.5	25.6	9.7	3.8	17.6
22	GREATER LA	***17.4 ****	19.6	28.3	9.4	7.0	14.8
22	LOMA LINDA	***24.5 ****	10.8	18.6	14.7	13.2	18.1
22	LONG BEACH	***5.2***	15.8	34.4	12.7	12.2	19.2
22	SAN DIEGO	***36.6 ****	7.3	18.2	15.0	9.3	13.4
22	SO NEVADA HCS	***10.1***	37.3	28.7	6.2	4.1	13.5
23	CENTRAL IOWA	***5.4***	14.5	19.5	25.7	15.4	19.5
23	FARGO	***2.3***	20.8	24.3	10.8	10.4	30.9
23	GR. NEBRASKA	***12.3***	22.8	18.4	12.3	8.8	25.4
23	IOWA CITY	***33.7 ****	22.1	21.3	3.4	3.7	12.0
23	MINNEAPOLIS	***2.0***	33.9	41.4	8.9	5.3	7.6
23	OMAHA	***9.6***	6.8	13.0	13.0	17.8	39.7
23	SIOUX FALLS	***4.8***	32.3	32.3	9.7	11.3	9.7
	ALL SITES	***9.4***	20.5	28.4	11.9	9.2	19.6
	SITE AVERAGE	***7.7***	20.8	28.9	12.1	9.5	20.3
	SITE STD.DEV.	***7.6***	11.2	10.1	4.6	3.7	10.6

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 3-7V. LENGTH OF HOMELESSNESS BY VISN

VISN	No Time Homeless %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %
1	1.2	30.4	33.6	10.0	8.3	16.1
2	12.0	21.9	30.9	12.1	9.0	14.1
3	7.6	14.4	21.5	11.1	9.1	35.1
4	6.3	26.4	31.7	12.9	8.4	12.3
5	7.7	11.7	33.6	17.4	10.9	18.4
6	2.8	12.0	38.0	15.3	10.9	20.8
7	7.7	21.8	28.5	12.7	11.2	17.6
8	15.9	17.0	23.2	11.0	10.1	22.0
9	9.2	25.9	28.6	11.1	8.9	15.3
10	4.0	30.8	30.5	13.5	7.5	13.1
11	1.4	27.9	30.4	12.9	8.5	18.3
12	6.3	13.1	38.8	12.9	11.2	17.7
15	4.1	24.1	29.1	11.7	8.7	21.8
16	5.1	24.1	28.6	13.2	9.6	19.0
17	16.2	19.3	23.4	9.6	8.9	22.1
18	10.0	24.5	27.5	10.8	7.6	19.2
19	9.3	15.6	24.5	13.7	10.9	25.8
20	9.6	15.4	28.9	10.6	9.5	25.8
21	9.8	17.0	19.7	13.5	9.4	29.1
22	16.2	20.1	28.3	10.1	7.8	15.3
23	10.5	22.0	25.3	11.8	9.5	19.7
TOTAL	9.4	20.5	28.4	11.9	9.2	19.6
VISN AVERAGE	8.2	20.7	28.8	12.3	9.3	19.9
VISN STD.DEV	4.4	5.9	4.9	1.9	1.2	5.5

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
1	BEDFORD	518	35	32	41	32	45	**13 ***	26	41	22	25	24	**-1**
1	BOSTON	523	6	1	1	2	5	**3**	55	49	57	61	61	**0**
1	MANCHESTER	608	29	39	47	55	43	**-12**	35	18	19	14	8	**-6**
1	NORTHAMPTON	631	6	24	10	21	29	**8**	37	27	22	30	30	**0**
1	PROVIDENCE	650	5	5	4	7	14	**7**	1	1	2	2	2	**0**
1	TOGUS	402	33	41	53	46	18	**-28**	8	15	37	20	14	**-6**
1	WEST HAVEN	689	23	16	13	17	25	**8**	21	16	19	11	15	**4**
1	WHITE RIVER JCT	405	36						29					
2	ALBANY	500	45	38	43	44	45	**1**	37	29	34	32	20	**-12**
2	BATH	514	31						25					
2	BUFFALO	528	38	49	49	52	53	**1**	40	33	34	42	43	**1**
2	CANANDAIGUA	532	55	56	54	57	49	**-8**	65	68	58	41	37	**-4**
2	SYRACUSE	670	27	44	49	53	65	**12**	36	43	42	43	44	**1**
3	BRONX	526	41	51	53	48	47	**-1**	33	26	27	30	33	**3**
3	BROOKLYN	527	26	25	27	27	26	**-1**	16	19	27	23	23	**0**
3	EAST ORANGE	561	47	58	58	48	58	**10**	26	26	10	6	4	**-2**
3	MONTROSE	620	24	47	7	10	9	**-1**	13	12	6	4	29	**25 ***
3	NEW YORK	630	44	43	50	37	39	**2**	43	37	29	28	23	**-5**
3	NORTHPORT	632		12	35	17	38	**21 ***		31	43	35	18	**-17**
4	ALTOONA	503		57	73	60	53	**-7**		48	77	60	73	**13 ***
4	BUTLER	529		28						40				
4	CLARKSBURG	540		64	60	47	48	**1**		32	64	68	52	**-16**
4	COATESVILLE	542	14	27	21	33	21	**-12**	55	49	39	29	37	**8 ***
4	ERIE	562		58	57	63	58	**-5**		46	40	37	40	**3**
4	LEBANON	595	28	14	20	17	23	**6**	23	25	24	25	26	**1**
4	PHILADELPHIA	642	23	34	30	30	25	**-5**	30	36	32	23	23	**0**
4	PITTSBURGH	645	34	51	55	45	46	**1**	35	32	31	32	34	**2**
4	WILKES-BARRE	693	28	24	29	28	30	**2**	39	47	51	50	49	**-1**
4	WILMINGTON	460	26	29	17	26	23	**-3**	35	22	18	14	20	**6**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
5	BALTIMORE	512	40	36	41	42	36	**-6**	23	16	19	23	25	**2**
5	PERRY POINT	641	52	37	40	28	22	**-6**	43	20	27	19	15	**-4**
5	WASHINGTON DC	688	25	31	27	25	25	**0**	15	21	20	21	20	**-1**
6	ASHEVILLE	637	77	55	54	25	22	**-3**	27	22	15	19	12	**-7**
6	BECKLEY	517	18	10	24				59	48	52			
6	DURHAM	558	10	19	33	14	29	**15 ***	26	12	5	7	9	**2**
6	FAYETTEVILLE NC	565	43	39	52	41	26	**-15**	24	23	20	16	15	**-1**
6	HAMPTON	590	21	34	44	45	44	**-1**	5	12	13	8	8	**0**
6	RICHMOND	652	50	50	44	36	36	**0**	28	44	33	39	39	**0**
6	SALEM	658	7	8	3	6	2	**-4**	21	27	24	24	20	**-4**
6	SALISBURY	659	6	10	15	19	34	**15 ***	9	12	22	31	22	**-9**
7	ATLANTA	508	23	33	30	26	28	**2**	21	30	32	18	28	**10 ***
7	AUGUSTA	509	42	44	47	45	51	**6**	26	34	30	26	25	**-1**
7	BIRMINGHAM	521	55	47	55	49	51	**2**	28	27	22	20	26	**6**
7	CHARLESTON	534	57	58	62	67	69	**2**	46	34	47	37	47	**10 ***
7	COLUMBIA SC	544	58	55	34	38	38	**0**	44	20	23	20	23	**3**
7	TUSCALOOSA	679	47	8	54	25	61	**36 ***	28	15	85	26	37	**11 ***
7	TUSKEGEE	680	56	33	30	33	44	**11**	28	25	29	35	34	**-1**
8	BAY PINES	516	45	31	29	30	45	**15 ***	23	28	29	26	24	**-2**
8	GAINESVILLE	573	37	30	43	43	41	**-2**	33	33	37	33	34	**1**
8	MIAMI	546	16	18	19	20	21	**1**	17	19	19	27	29	**2**
8	TAMPA	673	24	39	36	29	28	**-1**	29	29	40	37	39	**2**
8	W PALM BEACH	548	28	30	32	38	37	**-1**	35	40	30	33	34	**1**
9	HUNTINGTON	581	47	44	39	30	33	**3**	51	44	46	45	38	**-7**
9	LEXINGTON	596	45	62	46				25	17	36			
9	LOUISVILLE	603	24	21	11	15	16	**1**	40	38	29	26	24	**-2**
9	MEMPHIS	614	60	57	69	74	68	**-6**	31	23	27	43	51	**8 ***
9	MOUNTAIN HOME	621	42	44	38	32	42	**10**	25	38	37	29	22	**-7**
9	NASHVILLE	626	33	39	23	30	38	**8**	12	12	5	4	20	**16 ***

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
10	CHILLICOTHE	538	88	52	35	52	36	**-16**	27	39	36	28	18	**-10**
10	CINCINNATI	539	44	13	18	15	30	**15 ***	24	34	34	40	38	**-2**
10	CLEVELAND	541	31	27	22	21	23	**2**	37	46	29	37	44	**7**
10	COLUMBUS OPC	757	30	31	26	23	27	**4**	31	17	27	23	20	**-3**
10	DAYTON	552	33	44	36	16	6	**-10**	55	60	40	34	36	**2**
10	NORTHEAST OHIO	961	42	49	45	29	16	**-13**	39	36	29	22	32	**10 ***
11	ANN ARBOR HCS	506	27	32	37	32	36	**4**	20	13	11	13	13	**0**
11	BATTLE CREEK	515	23	33	50	41	47	**6**	54	42	17	21	26	**5**
11	DANVILLE	550	40	29	53	55	50	**-5**	23	16	25	19	17	**-2**
11	DETROIT	553	5	1	1	2	8	**6**	46	65	69	65	61	**-4**
11	INDIANAPOLIS	583	20	31	25	40	24	**-16**	31	41	24	23	17	**-6**
11	N. INDIANA	610	38	26	34	47	30	**-17**	38	39	26	28	29	**1**
11	SAGINAW	655		37	27					16	13			
12	CHICAGO WS	537	10	20	16	17	16	**-1**	19	9	14	13	14	**1**
12	HINES	578	39	28	39	40	42	**2**	15	14	17	17	16	**-1**
12	IRON MOUNTAIN	585	61	63	62	80	55	**-25**	63	42	36	53	61	**8 ***
12	MADISON	607		66	61	50	53	**3**		41	20	33	22	**-11**
12	MILWAUKEE	695	66	60	61	65	56	**-9**	31	34	32	32	28	**-4**
12	TOMAH	676	73	65	75	69	70	**1**	47	41	33	34	29	**-5**
15	COLUMBIA MO	543		33		43	58	**15 ***		22		20	12	**-8**
15	KANSAS CITY	589	24	39	26	48	62	**14 ***	13	20	16	15	20	**5**
15	SAINT LOUIS	657	9	15	14	22	25	**3**	2	8	10	36	44	**8 ***
15	TOPEKA	677	52	12	14	16	18	**2**	11	0	2	0	35	**35 ***
15	WICHITA	452		44	18	43	48	**5**		23	27	13	5	**-8**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
16	ALEXANDRIA	502		27	38	24	37	**13 ***		21	14	10	7	**-3**
16	FAYETTEVILLE AR	564	48	63	48	52	24	**-28**	41	43	33	22	22	**0**
16	GULF COAST HCS	520		36	44	34	33	**-1**		32	46	32	31	**-1**
16	HOUSTON	580	33	29	27	24	29	**5**	20	24	19	26	32	**6**
16	JACKSON	586	35	27	27	32	33	**1**	34	45	39	30	34	**4**
16	LITTLE ROCK	598	33	27	27	25	25	**0**	16	22	24	18	19	**1**
16	MUSKOGEE	623	30	33	40	46	59	**13 ***	17	30	21	21	24	**3**
16	NEW ORLEANS	629	8	20	21	22	25	**3**	9	23	38	36	39	**3**
16	OKLAHOMA CITY	635	33	46	23	23	49	**26 ***	37	26	21	7	15	**8 ***
16	SHREVEPORT	667	22	18	35	45	56	**11**	2	21	22	20	36	**16 ***
17	CENT. TEXAS HCS	674	19	14	17	22	31	**9**	11	21	33	33	33	**0**
17	DALLAS	549	45	37	32	31	33	**2**	39	52	44	46	48	**2**
17	SAN ANTONIO	671	24	32	25	35	44	**9**	2	1	2	3	4	**1**
18	EL PASO OPC	756		15	18	9	3	**-6**		18	17	34	36	**2**
18	NEW MEXICO HCS	501	32	35	34	29	23	**-6**	50	33	30	21	19	**-2**
18	PHOENIX	644	29	26	32	35	40	**5**	28	32	46	42	35	**-7**
18	TUCSON	678	16	13	22	22	26	**4**	37	33	44	46	45	**-1**
18	W. TEXAS HCS	519	54	25	46	58	62	**4**	39	17	22	47	29	**-18**
19	CHEYENNE	442	32	16	18	17	16	**-1**	23	21	17	22	22	**0**
19	E. COLORADO HCS	554	3	10	23	20	32	**12**	4	8	15	14	17	**3**
19	MONTANA HCS	436			27	15	9	**-6**			26	21	31	**10 ***
19	SALT LAKE CITY	660	20	25	36	46	48	**2**	16	22	27	26	30	**4**
19	SHERIDAN	666		33	16	8	59	**51 ***		57	57	33	40	**7**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
20	ANCHORAGE	463	25	11	24	45	10	**-35**	42	37	24	36	32	**-4**
20	BOISE	531	42	53	53	47	47	**0**	20	27	26	43	35	**-8**
20	PORTLAND	648	27	21	20	32	41	**9**	25	22	24	32	29	**-3**
20	ROSEBURG	653	23	20	20	22	28	**6**	19	19	13	16	16	**0**
20	SEATTLE	663	20	19	18	19	18	**-1**	18	17	15	13	13	**0**
20	SPOKANE	668	63	48	40	55	50	**-5**	48	40	37	36	35	**-1**
20	WALLA WALLA	687	47	48	46	39	49	**10**	14	19	25	18	24	**6**
21	CENTRAL CA HCS	570	48	54	50	53	40	**-13**	51	52	42	36	22	**-14**
21	HONOLULU	459	22	23	29	36	27	**-9**	20	38	46	45	42	**-3**
21	NORTHERN CA HCS	612	23	29	35	43	41	**-2**	7	10	17	18	19	**1**
21	PALO ALTO	640	19	43	23	8	17	**9**	18	24	24	9	11	**2**
21	SAN FRANCISCO	662	29	33	31	42	37	**-5**	25	22	22	32	25	**-7**
21	SIERRA NEV HCS	654	27	39	26	32	30	**-2**	37	40	42	43	43	**0**
22	GREATER LA	691	43	44	37	35	31	**-4**	23	33	40	41	37	**-4**
22	LOMA LINDA	605	26	23	36	34	42	**8**	20	17	32	32	35	**3**
22	LONG BEACH	600	39	52	40	37	43	**6**	15	27	32	24	21	**-3**
22	SAN DIEGO	664	31	37	50	53	37	**-16**	17	20	47	55	44	**-11**
22	SO NEVADA HCS	593	16	16	24	32	31	**-1**	44	48	60	60	48	**-12**
23	CENTRAL IOWA	555		20	12	16	23	**7**		34	24	16	20	**4**
23	FARGO	437	32	30	35	30	33	**3**	20	20	24	25	23	**-2**
23	GR. NEBRASKA	597		46	29	33	28	**-5**		31	28	31	35	**4**
23	IOWA CITY	584	67	57	56	60	58	**-2**	49	53	52	54	56	**2**
23	MINNEAPOLIS	618	2	10	11	20	20	**0**	5	16	35	45	36	**-9**
23	OMAHA	636		70	46	35	23	**-12**		62	39	21	16	**-5**
23	SIOUX FALLS	438	46	59	52	67	60	**-7**	24	33	37	35	37	**2**
	ALL SITES		32	34	33	33	34	**1**	27	29	30	31	30	**-1**
	SITE AVERAGE		33	34	35	35	36	**1**	28	29	30	28	29	**0**
	SITE STD.DEV.		17	16	16	16	16	**11**	14	14	15	14	13	**7**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-8V. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2000-2004, BY VISN

	% Not Strictly Homeless						% Homeless < 1 Month					
VISN	FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-04	FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-04
1	16	19	16	17	20	3	32	30	29	31	32	1
2	44	47	49	50	51	1	46	43	42	39	34	-5
3	37	42	40	31	36	5	27	24	23	20	22	2
4	26	34	34	34	32	-2	35	36	35	31	33	2
5	37	34	36	32	27	-5	25	19	22	21	19	-2
6	21	26	35	30	33	4	15	19	18	20	15	-5
7	48	43	41	39	44	4	31	29	32	24	30	5
8	26	30	33	33	35	1	26	28	32	31	33	2
9	38	44	44	47	47	0	30	28	27	32	35	3
10	36	34	28	20	24	4	40	39	33	34	35	1
11	21	24	29	30	31	1	39	39	30	29	29	0
12	50	40	39	39	37	-2	28	22	21	22	19	-2
15	21	28	22	35	41	6	8	14	14	22	28	6
16	29	29	29	29	32	4	19	27	26	26	29	4
17	37	30	26	29	34	5	25	31	32	35	36	1
18	23	23	29	30	32	2	33	32	40	39	35	-4
19	13	16	27	27	38	11	10	17	25	21	25	4
20	30	28	26	31	36	5	24	23	21	24	25	1
21	29	37	31	37	34	-4	27	29	28	32	27	-5
22	38	42	37	36	34	-2	24	32	41	41	36	-5
23	22	37	33	34	33	-1	16	35	36	33	33	-1
TOTAL	32	34	33	33	34	1	27	29	30	31	30	-1
VISN AVERAGE	31	33	33	33	35	2	27	28	29	29	29	0
VISN STD.DEV	10	9	8	8	7	4	10	8	8	7	6	3

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	62.1	68.2	43.2	77.3	75.0	***93.2***	59.1	80.3
1	BOSTON	62.3	61.3	38.7	70.2	65.1	***84.2***	51.1	76.6
1	MANCHESTER	71.7	69.0	38.9	69.0	57.5	***86.7***	39.8	61.1
1	NORTHAMPTON	60.8	73.7	49.4	85.8	96.8	***99.1***	83.5	89.9
1	PROVIDENCE	46.9	71.1	34.6	77.7	70.6	***95.3***	53.1	80.1
1	TOGUS	14.9	52.7	4.1	52.7	39.2	***71.6 ****	20.3	39.2
1	WEST HAVEN	65.9	64.9	44.6	76.6	68.4	***92.7***	52.3	85.8
2	ALBANY	53.5	59.9	43.9	67.8	66.4	***86.1***	48.2	78.1
2	BUFFALO	51.1	48.1	40.5	58.0	41.7	***74.1 ****	25.6	68.8
2	CANANDAIGUA	48.9	61.7	61.2	72.7	56.8	***86.8***	42.7	78.9
2	SYRACUSE	79.7	71.0	55.2	76.6	67.1	***87.4***	56.3	81.5
3	BRONX	42.2	58.1	67.3	77.5	51.4	***91.6***	37.3	66.8
3	BROOKLYN	47.3	56.0	51.1	69.6	55.1	***82.3***	42.4	65.5
3	EAST ORANGE	44.6	56.3	57.8	76.2	24.1	***81.9***	18.4	76.2
3	MONTROSE	54.2	69.8	69.5	88.2	45.4	***90.5***	43.1	72.5
3	NEW YORK	39.6	44.0	41.5	56.4	41.1	***75.6***	21.8	60.0
3	NORTHPORT	65.9	61.2	50.6	75.3	60.0	***87.1***	48.2	72.9
4	ALTOONA	53.3	26.7	13.3	40.0	33.3	***60.0 ****	13.3	53.3
4	CLARKSBURG	61.0	28.6	22.1	39.0	51.9	***70.1 ****	20.8	70.1
4	COATESVILLE	53.8	57.1	59.8	72.2	52.3	***84.6***	39.8	72.9
4	ERIE	58.1	48.6	27.0	56.1	64.9	***79.1***	41.9	64.9
4	LEBANON	89.9	67.2	59.0	75.1	56.5	***88.6***	42.9	79.8
4	PHILADELPHIA	67.0	64.1	67.4	77.8	64.7	***90.1***	52.4	82.6
4	PITTSBURGH	51.1	58.0	45.8	65.6	38.5	***79.4***	24.7	71.2
4	WILKES-BARRE	65.6	64.8	40.1	71.8	50.2	***88.1***	33.9	76.2
4	WILMINGTON	51.7	62.1	43.3	69.6	48.8	***92.1***	26.3	68.3
5	BALTIMORE	62.6	59.8	64.4	78.2	49.1	***88.0***	39.3	72.4
5	PERRY POINT	72.0	75.5	80.6	92.8	41.4	***95.8***	38.4	75.6
5	WASHINGTON DC	63.4	59.9	58.4	80.8	58.6	***94.2***	45.3	75.6

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
6	ASHEVILLE	62.0	72.4	46.0	79.1	30.7	***87.7***	22.1	80.4
6	DURHAM	75.5	58.7	54.3	72.1	62.5	***89.9***	44.7	77.8
6	FAYETTEVILLE NC	56.9	72.2	56.9	80.6	48.6	***84.7***	44.4	66.7
6	HAMPTON	34.8	62.2	54.4	77.2	43.3	***88.1***	32.3	73.3
6	RICHMOND	57.5	67.5	55.0	75.0	46.3	***87.5***	33.8	88.8
6	SALEM	44.6	70.0	57.7	82.3	23.1	***86.2***	19.2	81.5
6	SALISBURY	67.4	73.9	71.0	82.8	51.9	***89.2***	45.4	84.9
7	ATLANTA	47.6	63.3	66.7	76.9	40.4	***86.6***	30.8	74.7
7	AUGUSTA	52.2	63.4	66.1	82.3	51.6	***90.3***	43.5	78.5
7	BIRMINGHAM	51.4	75.1	81.7	94.0	50.0	***98.6***	45.4	82.7
7	CHARLESTON	57.6	80.2	61.1	84.0	48.6	***94.9***	37.7	79.0
7	COLUMBIA SC	52.1	53.2	54.4	70.0	49.9	***85.9***	34.0	57.7
7	TUSCALOOSA	41.6	75.3	70.8	87.6	56.2	***95.5***	48.3	82.0
7	TUSKEGEE	45.7	76.1	74.4	88.0	70.9	***94.9***	64.1	73.5
8	BAY PINES	51.8	51.7	27.6	59.7	22.1	***67.1 ****	14.6	54.3
8	GAINESVILLE	51.6	38.7	23.9	44.8	37.3	***62.2 ****	19.9	52.4
8	MIAMI	58.8	55.5	44.9	69.6	50.8	***85.9***	34.5	62.7
8	TAMPA	70.4	45.7	33.2	50.8	73.3	***81.6***	42.5	67.6
8	W PALM BEACH	57.3	71.3	46.7	81.2	54.2	***88.3***	47.1	72.4
9	HUNTINGTON	50.0	32.8	18.1	37.9	53.4	***65.5 ****	25.9	57.3
9	LOUISVILLE	59.7	63.5	50.3	76.2	58.6	***85.1***	49.7	75.7
9	MEMPHIS	49.1	67.6	69.1	82.9	50.3	***91.4***	41.7	86.7
9	MOUNTAIN HOME	63.1	73.8	52.5	84.4	47.1	***89.8***	41.8	80.7
9	NASHVILLE	29.3	76.3	67.5	88.0	47.0	***94.4***	40.6	86.6
10	CHILLICOTHE	70.4	51.4	41.7	61.1	54.2	***76.4***	38.9	62.0
10	CINCINNATI	48.9	66.0	55.9	78.6	65.2	***89.2***	54.7	79.6
10	CLEVELAND	43.4	73.1	70.5	81.6	35.7	***86.8***	30.4	79.2
10	COLUMBUS OPC	53.3	51.4	41.1	58.9	53.7	***79.0***	33.6	66.8
10	DAYTON	59.3	58.3	50.9	64.4	35.6	***77.3***	22.7	75.9
10	NORTHEAST OHIO	56.6	71.7	65.7	79.8	50.5	***91.9***	38.4	79.8

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
11	ANN ARBOR HCS	71.7	63.9	51.4	74.3	87.7	***95.3***	66.7	71.7
11	BATTLE CREEK	49.7	68.1	48.9	80.4	12.3	***83.3***	9.5	77.6
11	DANVILLE	83.3	16.7	8.3	16.7	58.3	***66.7 ****	8.3	75.0
11	DETROIT	62.3	47.7	50.0	65.9	38.6	***77.9***	26.6	73.1
11	INDIANAPOLIS	62.2	72.4	57.5	89.0	52.0	***96.1***	44.9	80.3
11	N. INDIANA	62.6	53.4	39.7	64.9	21.4	***76.3***	9.9	71.8
12	CHICAGO WS	57.2	61.0	56.3	77.7	37.0	***84.2***	30.6	75.5
12	HINES	70.0	60.4	57.2	76.7	78.7	***93.1***	62.2	73.2
12	IRON MOUNTAIN	58.1	51.6	19.4	54.8	80.6	***87.1***	48.4	67.7
12	MADISON	55.6	84.4	35.6	84.4	64.4	***95.6***	53.3	86.7
12	MILWAUKEE	54.9	64.1	60.9	77.6	53.9	***86.8***	44.7	71.7
12	TOMAH	52.1	61.5	34.9	69.3	54.2	***83.3***	40.1	81.8
15	COLUMBIA MO	75.3	61.7	37.0	70.4	72.8	***96.3***	46.9	72.8
15	KANSAS CITY	46.6	68.4	59.8	80.3	39.3	***89.3***	30.3	85.9
15	SAINT LOUIS	45.3	72.6	75.3	89.7	46.6	***94.6***	41.7	87.4
15	TOPEKA	50.0	71.4	49.3	77.9	70.7	***88.6***	60.0	82.0
15	WICHITA	75.0	53.6	51.8	69.6	76.8	***96.4***	50.0	71.4
16	ALEXANDRIA	59.2	55.8	46.9	66.0	63.9	***85.7***	44.2	76.9
16	FAYETTEVILLE AR	65.7	76.4	46.4	85.7	65.7	***94.3***	57.1	80.7
16	GULF COAST HCS	47.6	61.8	37.7	72.2	45.3	***84.0***	33.5	69.8
16	HOUSTON	53.7	53.7	52.1	65.3	47.9	***81.8***	31.4	65.3
16	JACKSON	56.6	70.1	70.8	87.2	38.0	***94.9***	30.3	80.3
16	LITTLE ROCK	71.6	73.7	65.1	87.8	48.5	***94.5***	41.8	85.9
16	MUSKOGEE	71.3	54.1	36.1	57.4	41.8	***75.4 ****	23.8	60.7
16	NEW ORLEANS	67.3	62.4	62.4	83.6	65.5	***98.2***	50.9	78.8
16	OKLAHOMA CITY	51.9	53.8	41.5	67.9	59.4	***96.2***	31.1	82.1
16	SHREVEPORT	57.0	73.1	59.6	82.1	77.6	***97.3***	62.3	83.9
17	CENT. TEXAS HCS	60.7	48.6	33.5	62.9	58.1	***84.1***	37.0	61.3
17	DALLAS	50.1	57.3	65.1	80.3	54.1	***89.3***	45.2	70.1
17	SAN ANTONIO	59.6	71.6	51.9	84.9	61.6	***96.8***	49.7	80.6

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
18	EL PASO OPC	48.3	46.6	28.0	52.5	44.1	***71.2 ****	25.4	51.7
18	NEW MEXICO HCS	56.6	52.6	25.5	60.3	46.0	***79.1***	27.2	51.7
18	PHOENIX	59.5	45.3	34.6	57.8	53.9	***76.2***	35.5	60.5
18	TUCSON	59.5	42.7	29.6	53.8	39.8	***69.4 ****	24.2	62.7
18	W. TEXAS HCS	51.1	62.2	33.3	68.9	24.4	***82.2***	11.1	82.2
19	CHEYENNE	61.8	72.4	27.6	78.9	48.7	***90.8***	36.8	71.1
19	E. COLORADO HCS	56.1	48.9	26.8	56.8	61.6	***82.4***	36.0	54.9
19	MONTANA HCS	84.3	51.4	24.3	62.9	80.0	***88.6***	54.3	68.6
19	SALT LAKE CITY	66.9	43.3	21.4	50.6	70.0	***82.4***	38.2	74.6
19	SHERIDAN	62.2	72.0	39.2	74.8	71.3	***90.9***	55.2	75.5
20	ANCHORAGE	50.6	48.1	27.2	59.3	58.0	***80.2***	37.0	64.2
20	BOISE	52.1	63.4	35.2	69.0	67.6	***88.7***	47.9	70.4
20	PORTLAND	46.0	50.2	37.8	60.5	46.3	***74.3 ****	32.4	66.0
20	ROSEBURG	59.6	49.1	32.5	62.3	71.9	***89.5***	44.7	63.2
20	SEATTLE	67.0	49.7	39.2	58.6	61.5	***78.4***	41.6	71.4
20	SPOKANE	68.3	51.4	29.1	58.3	66.5	***82.4***	42.4	70.1
20	WALLA WALLA	56.5	49.2	29.3	57.6	29.3	***68.6 ****	18.3	72.3
21	CENTRAL CA HCS	32.1	47.3	48.2	68.8	51.8	***85.7***	34.8	64.3
21	HONOLULU	43.1	50.6	39.9	59.3	33.7	***71.1 ****	21.9	54.4
21	NORTHERN CA HCS	73.0	64.7	56.6	70.7	54.0	***84.9***	39.7	45.9
21	PALO ALTO	66.5	55.8	42.9	71.9	59.8	***87.5***	44.2	79.9
21	SAN FRANCISCO	61.0	55.6	55.4	72.9	54.5	***85.9***	41.5	64.1
21	SIERRA NEV HCS	71.9	58.1	24.3	68.5	50.5	***83.7***	35.3	63.7
22	GREATER LA	48.9	50.6	53.9	64.1	39.6	***73.1 ****	30.6	59.8
22	LOMA LINDA	30.4	56.9	57.4	70.1	36.8	***80.4***	26.5	58.3
22	LONG BEACH	38.4	51.5	47.2	66.3	35.6	***76.1***	25.8	55.0
22	SAN DIEGO	53.6	45.0	48.2	63.0	44.3	***79.5***	27.7	57.7
22	SO NEVADA HCS	60.3	28.6	15.4	34.4	50.3	***61.4 ****	23.3	49.7

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx*** ***%***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
23	CENTRAL IOWA	43.8	36.1	26.1	47.3	43.2	***65.6 ****	24.9	67.6
23	FARGO	69.9	53.3	15.4	56.0	65.6	***81.1***	40.5	75.7
23	GR. NEBRASKA	38.6	36.8	9.6	36.8	64.0	***77.2***	23.7	57.9
23	IOWA CITY	86.8	32.7	12.3	36.8	38.3	***58.0 ****	17.1	36.2
23	MINNEAPOLIS	14.5	82.6	56.3	89.1	39.8	***94.4***	34.5	79.9
23	OMAHA	51.4	51.4	40.4	61.6	52.1	***79.5***	34.2	71.9
23	SIOUX FALLS	54.8	56.5	11.3	61.3	58.1	***79.0***	40.3	83.9
	ALL SITES	55.6	57.2	48.4	69.3	50.7	***83.0***	37.0	69.0
	SITE AVERAGE	56.7	58.8	45.5	69.5	52.8	***84.6***	37.7	71.4
	SITE STD.DEV.	12.4	12.4	16.8	13.8	14.5	***9.1***	13.1	10.6

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-9V. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, BY VISN

VISN	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	60.1	65.7	40.4	74.7	70.8	90.0	55.5	79.2
2	56.7	58.3	47.2	66.8	57.2	82.5	41.5	75.8
3	46.5	56.9	56.4	73.2	45.7	84.4	34.5	68.2
4	62.9	59.6	49.9	69.3	52.6	85.3	36.5	74.3
5	66.2	65.4	67.8	84.4	50.0	93.1	41.2	74.8
6	53.6	67.1	58.5	78.7	45.6	88.3	36.0	78.6
7	50.2	67.0	67.0	81.2	49.7	91.0	40.0	73.6
8	57.7	50.0	33.6	58.1	47.9	75.1	30.9	60.8
9	49.5	66.8	58.6	79.2	50.5	88.5	41.2	81.6
10	51.2	64.1	56.6	73.4	50.0	84.8	38.5	76.0
11	62.5	60.5	49.5	73.8	47.8	86.3	35.3	74.3
12	59.4	61.9	53.8	76.3	53.5	87.1	42.8	75.1
15	52.2	68.4	59.4	80.8	54.1	92.1	42.8	83.1
16	60.3	62.7	55.6	76.1	53.9	89.9	40.1	75.3
17	55.2	57.1	52.6	75.5	56.7	88.9	43.3	69.1
18	58.0	46.5	31.5	57.3	47.9	75.0	30.2	59.5
19	62.1	51.3	26.4	58.6	65.6	84.2	40.0	65.2
20	56.6	50.5	35.1	59.8	54.0	77.6	36.2	68.4
21	61.9	57.2	47.7	69.3	50.9	83.2	37.0	59.2
22	48.4	48.0	48.1	61.0	40.5	72.8	28.7	57.7
23	51.3	51.3	27.5	57.3	49.0	76.3	30.0	66.1
TOTAL	55.6	57.2	48.4	69.3	50.7	83.0	37.0	69.0
VISN AVERAGE	56.3	58.9	48.7	70.7	52.1	84.6	38.2	71.2
VISN STD.DEV.	5.5	7.0	12.1	8.8	6.7	6.0	6.0	7.5

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2000-2004

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-FY 04
1	BEDFORD	87.2	88.4	90.4	91.4	93.2	**1.8**
1	BOSTON	83.0	83.2	84.4	83.4	84.2	**0.8**
1	MANCHESTER	90.0	83.4	81.9	88.6	86.7	**-1.9**
1	NORTHAMPTON	100.0	89.1	94.0	98.9	99.1	**0.2**
1	PROVIDENCE	95.3	96.3	93.4	96.6	95.3	**-1.3**
1	TOGUS	81.5	77.1	79.7	81.8	71.6	**-10.2 ***
1	WEST HAVEN	91.0	93.9	92.5	94.5	92.7	**-1.8**
1	WHITE RIVER JCT	64.3					
2	ALBANY	82.3	88.3	90.8	86.2	86.1	**-0.1**
2	BATH	81.3					
2	BUFFALO	84.5	78.7	79.9	79.8	74.1	**-5.7**
2	CANANDAIGUA	85.3	81.0	80.9	81.9	86.8	**4.9**
2	SYRACUSE	83.3	87.1	90.0	87.7	87.4	**-0.3**
3	BRONX	75.5	84.9	88.7	88.3	91.6	**3.3**
3	BROOKLYN	83.5	79.1	79.1	80.8	82.3	**1.5**
3	EAST ORANGE	80.7	81.4	76.0	74.1	81.9	**7.8**
3	MONTROSE	88.7	90.6	85.0	90.8	90.5	**-0.3**
3	NEW YORK	71.9	63.9	67.7	68.8	75.6	**6.8**
3	NORTHPORT		89.9	92.3	91.7	87.1	**-4.6**
4	ALTOONA		50.0	55.6	86.7	60.0	**-26.7 ***
4	BUTLER		88.0				
4	CLARKSBURG		85.7	88.9	93.3	70.1	**-23.2 ***
4	COATESVILLE	81.2	83.8	87.4	87.2	84.6	**-2.6**
4	ERIE		60.3	86.9	77.6	79.1	**1.5**
4	LEBANON	89.2	87.6	91.1	90.0	88.6	**-1.4**
4	PHILADELPHIA	96.6	92.4	91.5	92.9	90.1	**-2.8**
4	PITTSBURGH	91.8	89.9	75.3	83.7	79.4	**-4.3**
4	WILKES-BARRE	93.2	98.1	91.6	92.2	88.1	**-4.1**
4	WILMINGTON	57.9	89.7	85.9	88.7	92.1	**3.4**
5	BALTIMORE	87.9	79.1	88.0	85.8	88.0	**2.2**
5	PERRY POINT	94.4	99.4	97.2	96.2	95.8	**-0.4**
5	WASHINGTON DC	97.9	95.4	92.9	94.6	94.2	**-0.4**
6	ASHEVILLE	96.9	81.5	85.6	90.1	87.7	**-2.4**
6	BECKLEY	41.2	67.7	65.5			
6	DURHAM	83.5	77.6	88.7	89.9	89.9	**0.0**
6	FAYETTEVILLE NC	72.7	71.5	84.7	73.0	84.7	**11.7**
6	HAMPTON	94.0	90.8	88.0	86.6	88.1	**1.5**
6	RICHMOND	86.5	78.4	77.6	82.0	87.5	**5.5**
6	SALEM	75.8	81.7	84.7	80.8	86.2	**5.4**
6	SALISBURY	93.5	92.9	86.8	91.9	89.2	**-2.7**
7	ATLANTA	92.8	89.4	90.3	77.5	86.6	**9.1**
7	AUGUSTA	91.3	96.1	92.7	97.5	90.3	**-7.2 ***
7	BIRMINGHAM	87.4	97.3	98.7	98.5	98.6	**0.1**
7	CHARLESTON	78.2	94.2	97.2	95.9	94.9	**-1.0**
7	COLUMBIA SC	58.5	60.6	80.7	75.1	85.9	**10.8**
7	TUSCALOOSA	83.3	76.9	100.0	92.6	95.5	**2.9**
7	TUSKEGEE	88.6	92.8	97.8	95.3	94.9	**-0.4**

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2000-2004, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-FY 04	
8	BAY PINES	71.9	66.0	74.7	67.7	67.1	**-0.6**	
8	GAINESVILLE	72.7	75.2	65.3	68.4	62.2	**-6.2**	
8	MIAMI	76.5	77.0	84.8	86.7	85.9	**-0.8**	
8	TAMPA	82.8	88.1	83.4	76.8	81.6	**4.8**	
8	W PALM BEACH	84.9	85.5	87.6	85.6	88.3	**2.7**	
9	HUNTINGTON	69.8	63.8	69.3	70.7	65.5	**-5.2**	
9	LEXINGTON	71.4	62.1	72.7				
9	LOUISVILLE	95.5	91.5	93.4	89.5	85.1	**-4.4**	
9	MEMPHIS	90.4	84.3	89.7	92.2	91.4	**-0.8**	
9	MOUNTAIN HOME	91.4	91.3	93.7	88.7	89.8	**1.1**	
9	NASHVILLE	93.6	98.2	97.8	92.0	94.4	**2.4**	
10	CHILLICOTHE	93.9	96.6	87.3	93.3	76.4	**-16.9**	*
10	CINCINNATI	88.6	95.2	95.5	91.8	89.2	**-2.6**	
10	CLEVELAND	93.4	89.6	91.8	86.3	86.8	**0.5**	
10	COLUMBUS OPC	59.4	71.1	86.0	85.4	79.0	**-6.4**	
10	DAYTON	79.0	84.2	85.8	81.0	77.3	**-3.7**	
10	NORTHEAST OHIO	87.7	84.9	89.8	88.8	91.9	**3.1**	
11	ANN ARBOR HCS	95.4	95.4	96.1	97.2	95.3	**-1.9**	
11	BATTLE CREEK	71.7	71.9	82.9	81.9	83.3	**1.4**	
11	DANVILLE	82.1	66.7	81.3	48.4	66.7	**18.3**	
11	DETROIT	80.4	80.1	82.7	80.5	77.9	**-2.6**	
11	INDIANAPOLIS	87.3	79.5	89.2	89.6	96.1	**6.5**	
11	N. INDIANA	76.1	71.3	72.9	60.5	76.3	**15.8**	
11	SAGINAW		80.6	60.0				
12	CHICAGO WS	86.6	89.3	84.5	89.7	84.2	**-5.5**	
12	HINES	87.9	89.6	86.8	91.3	93.1	**1.8**	
12	IRON MOUNTAIN	70.8	81.3	79.2	86.7	87.1	**0.4**	
12	MADISON		89.9	98.5	79.2	95.6	**16.4**	
12	MILWAUKEE	86.7	71.9	80.7	81.5	86.8	**5.3**	
12	TOMAH	90.2	89.3	82.7	81.1	83.3	**2.2**	
15	COLUMBIA MO		60.0		92.0	96.3	**4.3**	
15	KANSAS CITY	94.4	92.8	90.3	91.5	89.3	**-2.2**	
15	SAINT LOUIS	96.2	95.2	96.6	91.8	94.6	**2.8**	
15	TOPEKA	92.6	88.5	86.0	82.8	88.6	**5.8**	
15	WICHITA		90.0	84.8	96.7	96.4	**-0.3**	
16	ALEXANDRIA		84.1	85.5	87.4	85.7	**-1.7**	
16	FAYETTEVILLE AR	86.2	82.5	90.4	94.0	94.3	**0.3**	
16	GULF COAST HCS		68.5	84.1	77.1	84.0	**6.9**	
16	HOUSTON	79.1	77.3	79.2	85.6	81.8	**-3.8**	
16	JACKSON	87.8	92.4	88.6	91.3	94.9	**3.6**	
16	LITTLE ROCK	91.2	87.7	92.1	93.0	94.5	**1.5**	
16	MUSKOGEE	76.1	81.3	77.2	82.4	75.4	**-7.0**	*
16	NEW ORLEANS	97.5	98.1	98.8	96.6	98.2	**1.6**	
16	OKLAHOMA CITY	98.9	97.8	99.1	100.0	96.2	**-3.8**	
16	SHREVEPORT	98.6	88.8	89.2	91.4	97.3	**5.9**	
17	CENT. TEXAS HCS	86.1	84.1	82.4	78.7	84.1	**5.4**	
17	DALLAS	87.7	90.5	90.9	88.2	89.3	**1.1**	
17	SAN ANTONIO	96.3	95.4	95.1	96.1	96.8	**0.7**	

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2000-2004, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-FY 04**
18	EL PASO OPC		83.6	75.6	69.6	71.2	**1.6**
18	NEW MEXICO HCS	89.3	82.4	83.3	82.2	79.1	**-3.1**
18	PHOENIX	78.4	75.4	80.3	75.2	76.2	**1.0**
18	TUCSON	79.9	81.3	73.3	72.1	69.4	**-2.7**
18	W. TEXAS HCS	76.9	50.0	78.3	82.3	82.2	**-0.1**
19	CHEYENNE	93.1	91.1	96.5	90.5	90.8	**0.3**
19	E. COLORADO HCS	99.0	96.2	86.1	88.1	82.4	**-5.7**
19	MONTANA HCS			95.2	98.0	88.6	**-9.4 ***
19	SALT LAKE CITY	77.8	83.9	82.1	83.9	82.4	**-1.5**
19	SHERIDAN		77.7	62.3	63.1	90.9	**27.8**
20	ANCHORAGE	81.6	86.0	87.1	86.0	80.2	**-5.8**
20	BOISE	83.3	87.8	89.7	83.9	88.7	**4.8**
20	PORTLAND	67.9	65.5	49.8	54.3	74.3	**20.0**
20	ROSEBURG	87.6	88.8	90.0	90.1	89.5	**-0.6**
20	SEATTLE	81.5	81.7	80.5	80.9	78.4	**-2.5**
20	SPOKANE	77.0	79.7	90.4	79.2	82.4	**3.2**
20	WALLA WALLA	79.9	78.9	71.7	70.3	68.6	**-1.7**
21	CENTRAL CA HCS	73.1	65.9	68.5	59.3	85.7	**26.4**
21	HONOLULU	62.1	62.7	52.6	39.0	71.1	**32.1**
21	NORTHERN CA HCS	77.8	75.9	80.2	86.0	84.9	**-1.1**
21	PALO ALTO	72.2	75.5	83.5	75.9	87.5	**11.6**
21	SAN FRANCISCO	87.5	85.3	83.1	82.5	85.9	**3.4**
21	SIERRA NEV HCS	61.4	78.7	75.0	77.4	83.7	**6.3**
22	GREATER LA	66.9	65.9	60.8	68.1	73.1	**5.0**
22	LOMA LINDA	87.6	82.9	88.7	89.6	80.4	**-9.2 ***
22	LONG BEACH	90.3	78.5	74.9	76.8	76.1	**-0.7**
22	SAN DIEGO	98.0	93.5	92.5	84.5	79.5	**-5.0**
22	SO NEVADA HCS	46.3	47.8	54.8	59.7	61.4	**1.7**
23	CENTRAL IOWA		54.6	47.1	48.5	65.6	**17.1**
23	FARGO	82.0	81.2	83.4	84.0	81.1	**-2.9**
23	GR. NEBRASKA		82.4	77.5	73.7	77.2	**3.5**
23	IOWA CITY	80.4	68.2	58.7	64.6	58.0	**-6.6**
23	MINNEAPOLIS	95.9	88.8	87.3	84.7	94.4	**9.7**
23	OMAHA		95.7	88.8	81.5	79.5	**-2.0**
23	SIOUX FALLS	86.7	80.6	78.6	77.6	79.0	**1.4**
	ALL SITES	81.8	81.0	81.1	81.0	83.0	**2.0**
	SITE AVERAGE	83.5	82.3	83.7	83.5	84.6	**1.1**
	SITE STD.DEV.	11.1	11.2	10.8	11.1	9.1	**7.9**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-10V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2000-2004, BY VISN

VISN	Serious Psych. or Substance Abuse Dx.					Diff. FY 03-FY 04
	FY 00	FY 01	FY 02	FY 03	FY 04	
1	87.6	88.5	89.2	90.6	90.0	-0.6
2	83.9	83.5	85.2	83.9	82.5	-1.4
3	79.2	80.7	81.2	82.0	84.4	2.4
4	91.1	88.3	87.4	88.8	85.3	-3.5
5	94.6	92.5	92.7	92.0	93.1	1.1
6	88.7	85.0	85.9	87.4	88.3	0.9
7	85.3	89.3	92.8	87.6	91.0	3.4
8	77.1	79.0	77.5	75.3	75.1	-0.2
9	88.3	86.4	89.7	89.2	88.5	-0.7
10	83.5	84.2	90.0	87.1	84.8	-2.3
11	81.7	80.6	85.8	84.7	86.3	1.6
12	87.3	83.7	84.4	86.9	87.1	0.2
15	94.9	92.0	91.1	91.1	92.1	1.0
16	86.6	85.7	87.1	89.2	89.9	0.7
17	90.3	90.3	89.2	86.6	88.9	2.3
18	79.4	78.0	78.9	75.7	75.0	-0.7
19	91.0	90.9	83.1	84.9	84.2	-0.7
20	77.6	78.5	73.6	72.5	77.6	5.1
21	77.1	76.0	77.2	68.4	83.2	14.8
22	69.2	68.4	64.4	69.9	72.8	2.9
23	89.0	76.5	76.4	72.4	76.3	3.9
TOTAL	81.8	81.0	81.1	81.0	83.0	2.0
VISN AVERAGE	84.9	83.7	83.9	83.2	84.6	1.4
VISN STD.DEV.	6.5	6.2	7.2	7.5	6.0	3.7

TABLE 3-11. HOW CONTACT WAS INITIATED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
1	BEDFORD	22.7	7.6	18.9	6.8	0.8	9.1	30.3	3.8	***53.0***
1	BOSTON	7.7	5.1	2.8	2.8	0.0	9.1	72.3	0.1	***80.0***
1	MANCHESTER	44.2	7.1	2.7	21.2	0.9	10.6	12.4	0.9	***56.6***
1	NORTHAMPTON	99.7	0.0	0.0	0.0	0.3	0.0	0.0	0.0	***99.7***
1	PROVIDENCE	87.7	2.8	2.4	3.3	0.5	1.9	0.5	0.9	***88.2***
1	TOGUS	64.9	10.8	8.1	12.2	0.0	2.7	0.0	1.4	***64.9***
1	WEST HAVEN	71.1	1.9	0.6	16.1	0.2	2.3	7.7	0.0	***78.9***
2	ALBANY	67.6	9.8	2.4	5.0	0.2	8.3	1.9	4.8	***69.5***
2	BUFFALO	45.6	2.3	1.3	5.5	0.6	18.9	21.4	4.4	***67.0***
2	CANANDAIGUA	39.2	27.3	1.3	11.5	0.0	20.3	0.0	0.4	***39.2***
2	SYRACUSE	61.9	14.7	1.4	7.3	1.4	11.5	0.0	1.7	***61.9***
3	BRONX	63.9	2.6	1.2	5.8	3.2	21.4	0.3	1.7	***64.2***
3	BROOKLYN	36.6	5.5	1.4	12.4	1.2	28.1	11.8	3.0	***48.4***
3	EAST ORANGE	6.9	1.5	9.3	6.3	1.2	71.7	0.6	2.4	***7.5 ****
3	MONTROSE	95.8	0.0	0.4	1.9	0.0	1.1	0.4	0.4	***96.2***
3	NEW YORK	3.6	0.4	0.0	1.5	0.0	0.4	93.5	0.7	***97.1***
3	NORTHPORT	31.8	0.0	0.0	0.0	0.0	1.2	67.1	0.0	***98.8***
4	ALTOONA	0.0	6.7	0.0	13.3	20.0	53.3	0.0	6.7	***0.0 ****
4	CLARKSBURG	53.2	5.2	22.1	9.1	0.0	10.4	0.0	0.0	***53.2***
4	COATESVILLE	0.0	0.0	0.0	0.0	0.0	0.0	99.2	0.8	***99.2***
4	ERIE	48.0	6.1	2.7	10.1	0.7	20.9	0.0	11.5	***48.0***
4	LEBANON	79.2	5.3	1.9	0.6	0.6	11.3	0.0	0.9	***79.2***
4	PHILADELPHIA	62.6	0.3	0.6	4.5	0.0	3.6	28.4	0.0	***91.0***
4	PITTSBURGH	60.7	9.5	8.4	5.4	1.6	12.7	1.6	0.0	***62.3***
4	WILKES-BARRE	79.3	6.2	2.2	3.5	1.3	4.8	0.0	2.6	***79.3***
4	WILMINGTON	20.4	28.3	8.3	11.3	0.8	25.0	0.0	5.8	***20.4 ****
5	BALTIMORE	57.1	0.6	0.0	0.3	4.3	37.7	0.0	0.0	***57.1***
5	PERRY POINT	6.5	59.5	0.7	3.9	0.0	6.9	21.5	0.9	***28.0***
5	WASHINGTON DC	58.2	1.3	0.6	14.7	0.4	23.7	0.2	0.9	***58.4***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
6	ASHEVILLE	74.2	11.0	1.8	0.6	0.0	6.7	4.9	0.6	***79.1***
6	DURHAM	22.6	17.3	13.0	19.2	3.4	21.6	0.0	2.9	***22.6 ****
6	FAYETTEVILLE NC	40.3	2.8	1.4	1.4	0.0	9.7	44.4	0.0	***84.7***
6	HAMPTON	75.3	0.9	5.5	14.4	0.2	3.8	0.0	0.0	***75.3***
6	RICHMOND	83.8	1.3	0.0	7.5	1.3	3.8	1.3	1.3	***85.0***
6	SALEM	76.2	14.6	0.0	3.8	0.8	3.1	0.0	1.5	***76.2***
6	SALISBURY	67.4	7.5	3.1	17.2	1.7	2.3	0.6	0.2	***68.0***
7	ATLANTA	15.6	1.7	0.2	7.1	1.6	50.2	19.4	4.1	***35.1***
7	AUGUSTA	10.2	4.3	15.6	23.1	0.0	17.7	0.0	29.0	***10.2 ****
7	BIRMINGHAM	1.6	2.2	3.6	3.0	0.0	33.3	53.6	2.7	***55.2***
7	CHARLESTON	91.1	1.2	3.5	1.6	1.6	0.8	0.0	0.4	***91.1***
7	COLUMBIA SC	48.8	16.1	2.5	9.2	2.2	13.6	3.4	4.3	***52.1***
7	TUSCALOOSA	1.1	5.6	3.4	66.3	1.1	22.5	0.0	0.0	***1.1 ****
7	TUSKEGEE	53.8	0.9	1.3	7.7	0.9	35.0	0.0	0.4	***53.8***
8	BAY PINES	28.5	5.0	0.6	1.1	0.0	3.0	59.7	2.2	***88.1***
8	GAINESVILLE	32.7	9.7	0.6	8.2	1.2	12.4	34.0	1.0	***66.7***
8	MIAMI	40.0	13.5	1.0	10.4	1.0	31.0	1.6	1.4	***41.6***
8	TAMPA	69.6	0.7	0.2	0.5	1.3	1.3	26.2	0.2	***95.8***
8	W PALM BEACH	27.6	7.1	10.3	7.7	1.9	44.4	0.0	1.0	***27.6***
9	HUNTINGTON	95.7	0.9	0.0	1.7	0.0	0.9	0.0	0.9	***95.7***
9	LOUISVILLE	92.8	0.6	5.5	0.6	0.0	0.6	0.0	0.0	***92.8***
9	MEMPHIS	12.0	4.8	42.3	20.4	1.3	15.0	0.0	4.2	***12.0 ****
9	MOUNTAIN HOME	32.0	12.3	11.1	7.8	10.7	18.9	3.7	3.7	***35.7***
9	NASHVILLE	8.0	22.5	14.1	14.1	18.1	18.9	4.0	0.4	***12.0 ****
10	CHILLICOTHE	37.5	8.3	6.9	30.6	0.0	9.7	0.0	6.9	***37.5***
10	CINCINNATI	93.5	1.5	0.3	1.5	0.0	3.3	0.0	0.0	***93.5***
10	CLEVELAND	90.6	2.3	2.9	1.2	0.0	0.3	1.2	1.5	***91.8***
10	COLUMBUS OPC	79.9	4.7	0.9	0.5	0.9	6.5	6.5	0.0	***86.4***
10	DAYTON	92.6	0.0	0.0	1.8	0.0	5.5	0.0	0.0	***92.6***
10	NORTHEAST OHIO	93.9	1.0	0.0	2.0	1.0	2.0	0.0	0.0	***93.9***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
11	ANN ARBOR HCS	91.7	2.1	0.5	0.2	0.5	2.4	2.6	0.0	***94.3***
11	BATTLE CREEK	81.7	9.1	2.5	1.3	0.0	1.6	3.8	0.0	***85.5***
11	DANVILLE	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	***0.0 ****
11	DETROIT	44.8	0.0	0.0	0.0	1.0	0.0	54.2	0.0	***99.0***
11	INDIANAPOLIS	77.2	6.3	0.0	3.1	0.0	11.0	0.8	1.6	***78.0***
11	N. INDIANA	12.2	9.9	3.8	11.5	1.5	22.1	38.2	0.8	***50.4***
12	CHICAGO WS	89.3	3.7	0.1	1.2	0.0	4.6	1.2	0.0	***90.4***
12	HINES	74.1	3.7	0.5	3.7	0.7	10.1	6.6	0.7	***80.8***
12	IRON MOUNTAIN	3.2	0.0	16.1	35.5	0.0	29.0	0.0	16.1	***3.2 ****
12	MADISON	71.1	0.0	2.2	0.0	0.0	0.0	26.7	0.0	***97.8***
12	MILWAUKEE	9.5	19.4	7.2	8.2	3.6	24.7	26.6	0.7	***36.2***
12	TOMAH	15.1	5.2	5.2	19.3	3.6	18.8	22.4	10.4	***37.5***
15	COLUMBIA MO	17.3	22.2	14.8	22.2	0.0	18.5	2.5	2.5	***19.8 ****
15	KANSAS CITY	25.2	7.7	2.1	26.9	0.0	36.3	1.7	0.0	***26.9***
15	SAINT LOUIS	32.0	26.1	5.4	8.6	4.5	22.1	0.5	0.9	***32.4***
15	TOPEKA	26.4	9.3	8.6	19.3	0.7	11.4	24.3	0.0	***50.7***
15	WICHITA	42.9	25.0	0.0	17.9	0.0	10.7	0.0	3.6	***42.9***
16	ALEXANDRIA	91.2	0.7	1.4	2.7	0.7	2.7	0.7	0.0	***91.8***
16	FAYETTEVILLE AR	77.9	0.7	2.1	19.3	0.0	0.0	0.0	0.0	***77.9***
16	GULF COAST HCS	47.2	6.1	0.0	12.3	0.9	25.9	0.0	7.5	***47.2***
16	HOUSTON	15.3	20.3	0.9	11.2	0.3	41.3	0.1	10.6	***15.4 ****
16	JACKSON	15.0	2.9	12.8	15.7	0.0	27.0	21.5	5.1	***36.5***
16	LITTLE ROCK	5.3	0.2	0.8	3.4	0.0	1.3	88.9	0.2	***94.1***
16	MUSKOGEE	13.9	15.6	3.3	46.7	0.0	16.4	0.8	3.3	***14.8 ****
16	NEW ORLEANS	71.0	3.4	0.2	13.1	0.0	11.5	0.7	0.2	***71.7***
16	OKLAHOMA CITY	5.7	17.9	21.7	37.7	1.9	11.3	2.8	0.9	***8.5 ****
16	SHREVEPORT	24.2	9.0	7.6	35.9	0.9	16.6	0.0	5.8	***24.2 ****
17	CENT. TEXAS HCS	57.7	5.8	0.7	10.3	1.5	16.8	5.7	1.5	***63.3***
17	DALLAS	97.6	0.3	0.0	0.2	0.4	0.0	1.2	0.3	***98.8***
17	SAN ANTONIO	59.3	17.1	1.6	6.8	0.8	14.1	0.0	0.3	***59.3***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
18	EL PASO OPC	45.8	36.4	0.8	6.8	0.0	7.6	0.8	1.7	***46.6***
18	NEW MEXICO HCS	73.8	7.3	4.3	9.3	1.3	3.0	0.3	0.7	***74.2***
18	PHOENIX	9.9	3.1	4.7	16.1	0.8	37.3	24.3	3.9	***34.2***
18	TUCSON	11.6	8.6	5.9	10.9	0.7	58.5	0.0	3.7	***11.6 ****
18	W. TEXAS HCS	2.2	0.0	2.2	53.3	6.7	33.3	2.2	0.0	***4.4 ****
19	CHEYENNE	35.5	7.9	0.0	15.8	2.6	30.3	7.9	0.0	***43.4***
19	E. COLORADO HCS	14.8	35.1	1.9	15.5	4.2	27.3	0.2	0.9	***15.0 ****
19	MONTANA HCS	10.0	21.4	1.4	17.1	7.1	30.0	0.0	12.9	***10.0 ****
19	SALT LAKE CITY	27.5	10.7	22.6	14.8	7.6	13.0	0.3	3.6	***27.7***
19	SHERIDAN	13.3	70.6	4.2	8.4	0.0	2.8	0.0	0.7	***13.3 ****
20	ANCHORAGE	95.1	0.0	0.0	0.0	0.0	2.5	0.0	2.5	***95.1***
20	BOISE	45.1	2.8	5.6	11.3	7.0	26.8	0.0	1.4	***45.1***
20	PORTLAND	75.9	7.6	6.1	5.2	1.6	2.5	0.1	1.0	***76.0***
20	ROSEBURG	17.5	5.3	4.4	6.1	0.9	36.0	19.3	10.5	***36.8***
20	SEATTLE	51.9	1.3	0.0	2.7	24.1	20.0	0.0	0.0	***51.9***
20	SPOKANE	23.4	15.5	4.7	18.0	1.4	24.8	0.7	11.5	***24.1 ****
20	WALLA WALLA	27.9	2.6	3.2	18.9	38.4	8.9	0.0	0.0	***27.9***
21	CENTRAL CA HCS	1.8	4.5	1.8	4.5	0.0	86.6	0.0	0.9	***1.8 ****
21	HONOLULU	34.0	28.9	7.6	8.4	1.4	19.1	0.0	0.6	***34.0***
21	NORTHERN CA HC	65.2	1.0	0.8	1.7	1.2	28.0	1.3	0.8	***66.6***
21	PALO ALTO	4.5	91.5	0.9	0.4	0.0	2.7	0.0	0.0	***4.5 ****
21	SAN FRANCISCO	29.4	14.5	0.6	11.3	1.5	37.4	0.5	4.7	***29.9***
21	SIERRA NEV HCS	4.5	13.8	8.3	24.6	4.5	34.3	4.2	5.9	***8.7 ****
22	GREATER LA	43.6	12.1	0.8	1.4	3.5	32.2	6.3	0.0	***50.0***
22	LOMA LINDA	18.6	7.8	2.0	32.4	2.0	27.0	0.0	10.3	***18.6 ****
22	LONG BEACH	26.2	4.8	0.4	2.4	0.1	0.6	64.9	0.5	***91.1***
22	SAN DIEGO	18.2	72.0	0.2	0.9	0.0	5.2	3.2	0.2	***21.4 ****
22	SO NEVADA HCS	0.9	18.4	1.0	2.3	0.9	14.9	61.4	0.3	***62.3***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
23	CENTRAL IOWA	83.0	5.8	1.7	1.2	1.7	5.4	0.4	0.8	***83.4***
23	FARGO	49.8	22.0	5.4	12.4	0.8	8.9	0.0	0.8	***49.8***
23	GR. NEBRASKA	70.8	8.8	0.0	11.5	1.8	7.1	0.0	0.0	***70.8***
23	IOWA CITY	36.8	23.0	0.7	3.0	0.4	10.0	14.5	11.5	***51.3***
23	MINNEAPOLIS	79.6	3.6	2.3	10.9	0.0	3.0	0.7	0.0	***80.3***
23	OMAHA	89.7	0.0	0.7	9.6	0.0	0.0	0.0	0.0	***89.7***
23	SIOUX FALLS	24.2	0.0	38.7	11.3	4.8	19.4	1.6	0.0	***25.8***
	ALL SITES	45.1	10.0	3.2	7.7	1.8	17.6	12.7	1.9	***57.8***
	SITE AVERAGE	44.5	9.9	4.2	10.2	2.0	16.5	10.4	2.4	***54.9***
	SITE STD.DEV.	30.7	14.3	6.8	11.1	4.8	17.2	20.8	4.0	***30.4***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-11V. HOW CONTACT WAS INITIATED, BY VISN

VISN	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	51.1	3.8	3.1	7.3	0.3	5.1	28.9	0.5	80.1
2	55.5	10.7	1.7	6.5	0.5	14.0	7.6	3.5	63.1
3	39.6	2.5	2.4	6.4	1.2	25.5	20.6	1.8	60.2
4	51.5	7.5	4.3	4.8	0.9	10.7	18.3	2.2	69.8
5	39.6	21.7	0.5	7.0	1.3	21.5	7.7	0.7	47.3
6	65.9	6.6	4.6	12.8	1.0	5.9	2.5	0.6	68.4
7	31.8	4.9	3.1	10.0	1.2	28.8	15.1	5.0	46.9
8	40.2	7.5	2.2	6.0	1.2	17.4	24.5	1.1	64.8
9	33.5	8.6	22.4	12.5	5.9	13.2	1.4	2.5	34.9
10	87.3	2.4	1.4	3.0	0.2	3.6	1.4	0.8	88.7
11	68.2	4.5	1.1	1.8	0.5	5.3	18.3	0.2	86.5
12	61.9	6.4	2.3	5.5	1.2	11.2	9.8	1.7	71.7
15	28.0	16.5	5.6	18.7	1.5	23.3	5.6	0.8	33.6
16	32.3	9.0	3.0	14.8	0.3	20.5	15.5	4.6	47.8
17	78.0	5.0	0.5	4.6	0.8	7.9	2.4	0.7	80.4
18	23.4	7.2	4.6	14.1	1.0	34.2	12.5	3.0	35.9
19	19.6	29.1	8.6	14.6	4.9	20.3	0.6	2.3	20.3
20	53.8	6.1	3.8	7.9	10.7	13.5	1.3	2.9	55.1
21	32.7	20.3	2.9	8.5	1.6	30.5	1.0	2.5	33.7
22	33.5	15.6	0.7	2.6	2.4	23.5	21.2	0.5	54.7
23	64.3	11.0	3.7	7.9	0.9	6.6	3.1	2.5	67.4
TOTAL	45.1	10.0	3.2	7.7	1.8	17.6	12.7	1.9	57.8
VISN AVERAGE	47.2	9.8	3.9	8.4	1.9	16.3	10.5	1.9	57.7
VISN STD.DEV.	18.6	7.0	4.6	4.6	2.5	9.2	8.9	1.4	19.1

TABLE 3-12. PLACE OF INTERVIEW

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	BEDFORD	22.0	0.0	0.0	37.9	0.0	30.3	3.0	6.8	52.3
1	BOSTON	6.0	0.0	0.7	4.9	0.0	88.4	0.0	0.0	95.1
1	MANCHESTER	38.1	4.4	0.9	27.4	0.0	12.4	0.0	16.8	55.8
1	NORTHAMPTON	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
1	PROVIDENCE	18.0	13.7	42.2	4.7	0.5	14.7	0.5	5.7	89.1
1	TOGUS	52.7	8.1	13.5	18.9	0.0	0.0	0.0	6.8	74.3
1	WEST HAVEN	74.3	6.5	1.3	7.1	0.0	10.5	0.0	0.4	92.5
2	ALBANY	28.7	10.8	8.6	1.4	0.2	42.9	5.9	1.5	91.2
2	BUFFALO	26.3	0.4	14.4	2.8	0.0	47.5	0.4	8.1	88.6
2	CANANDAIGUA	21.6	1.3	1.3	59.0	3.5	0.4	5.7	7.0	28.2
2	SYRACUSE	24.8	1.4	0.7	47.9	1.4	0.0	0.3	23.4	28.3
3	BRONX	2.3	0.0	0.6	96.2	0.9	0.0	0.0	0.0	3.8 *
3	BROOKLYN	20.7	7.8	4.8	0.4	0.0	65.0	0.0	1.4	98.2
3	EAST ORANGE	0.6	0.3	0.0	91.3	0.0	0.6	4.5	2.7	1.5 *
3	MONTROSE	45.8	0.4	0.0	17.6	0.8	0.0	31.7	3.8	46.9
3	NEW YORK	0.7	0.0	0.0	0.0	0.0	95.6	0.0	3.6	96.4
3	NORTHPORT	44.7	0.0	0.0	21.2	0.0	31.8	0.0	2.4	76.5
4	ALTOONA	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0 *
4	CLARKSBURG	48.1	5.2	0.0	36.4	2.6	0.0	1.3	6.5	55.8
4	COATESVILLE	0.0	0.0	0.0	0.0	0.0	99.2	0.0	0.8	99.2
4	ERIE	33.1	2.7	0.0	6.8	23.0	0.0	3.4	31.1	58.8
4	LEBANON	75.2	0.9	0.3	17.0	0.3	0.0	0.3	6.0	76.7
4	PHILADELPHIA	9.6	0.6	0.0	37.7	0.0	52.1	0.0	0.0	62.3
4	PITTSBURGH	37.4	16.8	15.7	17.3	5.1	3.3	0.8	3.5	78.3
4	WILKES-BARRE	52.9	22.0	5.3	7.0	0.0	0.4	3.5	8.8	80.6
4	WILMINGTON	47.1	16.7	0.4	24.6	0.4	0.0	5.8	5.0	64.6
5	BALTIMORE	55.2	0.0	1.5	42.0	0.3	0.0	0.6	0.3	57.1
5	PERRY POINT	63.0	1.4	0.0	13.4	0.0	20.4	0.7	1.2	84.7
5	WASHINGTON DC	42.7	5.6	3.9	43.8	0.2	0.2	0.2	3.4	52.6

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
6	ASHEVILLE	48.5	0.0	9.8	16.0	0.0	25.8	0.0	0.0	84.0
6	DURHAM	14.5	2.4	5.8	75.8	1.0	0.0	0.0	0.5	23.7 *
6	FAYETTEVILLE NC	19.4	13.9	12.5	9.7	0.0	44.4	0.0	0.0	90.3
6	HAMPTON	28.8	13.1	18.9	24.4	12.7	0.0	1.3	0.9	73.4
6	RICHMOND	47.5	17.5	0.0	32.5	0.0	0.0	0.0	2.5	65.0
6	SALEM	71.5	1.5	13.1	12.3	1.5	0.0	0.0	0.0	87.7
6	SALISBURY	64.1	0.2	0.2	28.2	3.1	0.6	0.0	3.5	68.3
7	ATLANTA	0.6	1.1	12.3	64.8	0.0	19.6	1.6	0.0	33.6
7	AUGUSTA	1.6	1.1	2.7	92.5	0.0	0.0	0.5	1.6	5.4 *
7	BIRMINGHAM	0.3	0.0	0.0	33.6	0.0	64.5	0.0	1.6	64.8
7	CHARLESTON	12.8	0.0	1.6	82.1	3.5	0.0	0.0	0.0	17.9 *
7	COLUMBIA SC	1.8	0.4	4.5	61.3	0.2	2.2	22.4	7.2	9.2 *
7	TUSCALOOSA	4.5	0.0	0.0	95.5	0.0	0.0	0.0	0.0	4.5 *
7	TUSKEGEE	27.8	10.3	2.6	59.4	0.0	0.0	0.0	0.0	40.6
8	BAY PINES	15.2	1.7	3.6	3.3	0.0	61.9	0.0	14.4	82.3
8	GAINESVILLE	29.9	3.0	6.1	23.5	0.1	35.9	0.2	1.2	75.0
8	MIAMI	20.4	8.4	11.2	1.0	6.1	41.0	4.3	7.6	87.1
8	TAMPA	48.7	12.0	6.0	0.3	0.5	31.9	0.2	0.5	99.0
8	W PALM BEACH	5.0	10.0	2.5	53.8	2.5	18.4	6.3	1.5	38.5
9	HUNTINGTON	90.5	0.0	0.0	0.0	0.0	0.0	0.0	9.5	90.5
9	LOUISVILLE	98.3	1.7	0.0	0.0	0.0	0.0	0.0	0.0	100.0
9	MEMPHIS	1.0	0.0	0.0	92.2	0.8	0.2	0.0	5.9	1.9 *
9	MOUNTAIN HOME	16.4	9.8	0.4	28.7	28.7	7.8	1.6	6.6	63.1
9	NASHVILLE	8.0	0.0	0.0	81.5	0.8	8.0	0.0	1.6	16.9 *
10	CHILLICOTHE	26.4	6.9	4.2	50.0	0.0	0.0	0.0	12.5	37.5
10	CINCINNATI	68.5	0.3	0.0	6.0	0.5	0.3	0.0	24.4	69.5
10	CLEVELAND	95.3	0.3	0.0	0.6	0.0	2.9	0.0	0.9	98.5
10	COLUMBUS OPC	79.9	0.0	0.0	0.5	10.7	3.7	0.0	5.1	94.4
10	DAYTON	84.0	2.5	3.1	10.4	0.0	0.0	0.0	0.0	89.6
10	NORTHEAST OHIO	53.5	0.0	1.0	6.1	0.0	1.0	30.3	8.1	55.6

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
11	ANN ARBOR HCS	63.7	16.5	6.8	6.6	0.5	0.0	2.6	3.3	87.5
11	BATTLE CREEK	18.9	0.0	0.0	3.2	4.7	72.6	0.0	0.6	96.2
11	DANVILLE	0.0	0.0	0.0	91.7	0.0	8.3	0.0	0.0	8.3 *
11	DETROIT	0.0	0.0	0.0	0.3	0.0	93.2	0.0	6.5	93.2
11	INDIANAPOLIS	16.5	0.8	0.0	2.4	0.0	25.2	0.0	55.1	42.5
11	N. INDIANA	8.4	0.0	0.0	32.8	1.5	56.5	0.0	0.8	66.4
12	CHICAGO WS	58.1	8.4	24.6	5.0	0.3	2.2	1.0	0.4	93.6
12	HINES	22.9	22.7	0.2	36.4	0.0	6.9	0.0	11.0	52.6
12	IRON MOUNTAIN	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0 *
12	MADISON	2.2	0.0	0.0	0.0	0.0	95.6	0.0	2.2	97.8
12	MILWAUKEE	0.0	0.0	0.0	15.5	0.0	84.5	0.0	0.0	84.5
12	TOMAH	0.0	0.0	0.0	3.6	0.0	96.4	0.0	0.0	96.4
15	COLUMBIA MO	4.9	6.2	0.0	80.2	0.0	3.7	0.0	4.9	14.8 *
15	KANSAS CITY	7.7	0.9	0.0	89.3	0.0	1.7	0.0	0.4	10.3 *
15	SAINT LOUIS	35.9	0.4	0.0	61.4	1.8	0.0	0.0	0.4	38.1
15	TOPEKA	31.4	0.0	0.0	42.9	0.0	7.1	0.0	18.6	38.6
15	WICHITA	28.6	1.8	1.8	55.4	0.0	0.0	0.0	12.5	32.1
16	ALEXANDRIA	65.3	0.7	2.0	9.5	4.8	0.0	0.0	17.7	72.8
16	FAYETTEVILLE AR	31.4	0.0	0.0	66.4	0.0	0.0	2.1	0.0	31.4
16	GULF COAST HCS	5.7	7.5	31.6	47.2	1.9	0.5	0.0	5.7	47.2
16	HOUSTON	55.8	4.4	1.3	1.7	0.3	1.6	2.1	32.8	63.4
16	JACKSON	8.4	0.7	0.7	66.8	0.4	22.3	0.0	0.7	32.5
16	LITTLE ROCK	0.8	0.2	2.7	0.0	0.0	96.0	0.0	0.2	99.8
16	MUSKOGEE	27.0	1.6	0.0	54.1	0.8	0.8	0.0	15.6	30.3
16	NEW ORLEANS	2.8	3.7	0.4	90.6	0.5	1.8	0.0	0.2	9.2 *
16	OKLAHOMA CITY	23.6	0.9	0.0	67.0	1.9	3.8	0.0	2.8	30.2
16	SHREVEPORT	4.9	4.0	0.0	90.1	0.0	0.4	0.0	0.4	9.4 *
17	CENT. TEXAS HCS	30.3	4.5	2.4	49.3	1.3	5.8	0.4	6.0	44.3
17	DALLAS	77.8	0.8	0.1	5.9	0.0	11.9	2.8	0.8	90.5
17	SAN ANTONIO	19.5	7.3	0.3	71.3	0.3	0.8	0.0	0.5	28.2

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
18	EL PASO OPC	69.5	4.2	0.0	25.4	0.0	0.0	0.0	0.8	73.7
18	NEW MEXICO HCS	32.8	15.9	13.6	12.3	0.0	0.7	0.0	24.8	62.9
18	PHOENIX	0.8	0.1	0.1	65.6	0.1	32.9	0.0	0.4	34.0
18	TUCSON	2.2	0.5	0.0	95.1	1.7	0.0	0.0	0.5	4.4 *
18	W. TEXAS HCS	0.0	2.2	0.0	88.9	0.0	2.2	0.0	6.7	4.4 *
19	CHEYENNE	0.0	0.0	0.0	89.5	0.0	10.5	0.0	0.0	10.5 *
19	E. COLORADO HCS	27.0	0.4	1.1	70.9	0.0	0.2	0.0	0.5	28.6
19	MONTANA HCS	22.9	0.0	1.4	70.0	2.9	0.0	0.0	2.9	27.1
19	SALT LAKE CITY	22.1	0.5	0.0	66.2	0.8	5.3	0.5	4.6	28.8
19	SHERIDAN	53.1	0.0	0.0	46.9	0.0	0.0	0.0	0.0	53.1
20	ANCHORAGE	66.7	0.0	0.0	0.0	0.0	0.0	22.2	11.1	66.7
20	BOISE	39.4	2.8	1.4	54.9	1.4	0.0	0.0	0.0	45.1
20	PORTLAND	53.7	18.2	0.1	24.8	2.3	0.3	0.0	0.6	74.6
20	ROSEBURG	2.6	11.4	0.0	0.9	1.8	76.3	0.9	6.1	92.1
20	SEATTLE	5.1	0.0	0.0	0.9	93.8	0.2	0.0	0.0	99.1
20	SPOKANE	14.8	0.4	0.0	1.1	0.4	82.3	0.0	1.1	97.8
20	WALLA WALLA	13.1	7.9	3.1	32.5	39.8	0.0	0.0	3.7	63.9
21	CENTRAL CA HCS	1.8	0.0	0.0	96.4	0.0	0.9	0.0	0.9	2.7 *
21	HONOLULU	47.8	4.5	0.0	43.0	0.6	0.8	0.6	2.8	53.7
21	NORTHERN CA HCS	3.5	12.9	0.2	29.6	1.0	48.3	0.0	4.5	65.9
21	PALO ALTO	95.5	0.9	0.4	0.4	0.9	0.0	0.0	1.8	97.8
21	SAN FRANCISCO	4.3	0.0	0.2	0.5	0.0	82.8	2.3	10.0	87.3
21	SIERRA NEV HCS	0.3	0.0	0.0	93.1	0.3	5.9	0.0	0.3	6.6 *
22	GREATER LA	7.9	1.2	47.7	5.7	0.3	6.9	30.1	0.1	64.0
22	LOMA LINDA	9.3	0.0	2.0	88.2	0.0	0.0	0.0	0.5	11.3 *
22	LONG BEACH	8.7	9.1	1.9	3.0	0.2	65.3	0.5	11.3	85.2
22	SAN DIEGO	20.2	1.8	0.0	60.2	0.2	14.1	0.0	3.4	36.4
22	SO NEVADA HCS	0.9	0.0	0.0	0.0	0.1	99.0	0.0	0.0	100.0

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
23	CENTRAL IOWA	78.0	17.4	1.7	0.4	0.0	0.0	0.4	2.1	97.1
23	FARGO	49.0	5.8	2.3	32.0	0.0	0.0	0.0	10.8	57.1
23	GR. NEBRASKA	69.0	3.5	9.7	9.7	3.5	0.0	0.0	4.4	85.8
23	IOWA CITY	21.9	1.5	1.1	3.7	0.7	14.9	0.4	55.8	40.1
23	MINNEAPOLIS	55.9	0.3	22.4	18.8	0.7	1.3	0.0	0.7	80.6
23	OMAHA	50.7	5.5	6.8	27.4	2.1	0.0	0.0	7.5	65.1
23	SIOUX FALLS	1.6	0.0	1.6	87.1	8.1	1.6	0.0	0.0	12.9 *
	ALL SITES	26.5	4.0	8.0	28.0	2.3	22.4	4.2	4.5	63.2
	SITE AVERAGE	28.9	3.8	3.5	35.7	2.4	18.9	1.7	5.3	57.4
	SITE STD.DEV.	26.8	5.5	7.6	33.1	9.7	30.3	5.5	9.1	31.8

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-12V. PLACE OF INTERVIEW, BY VISN

VISN	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	27.3	3.6	5.6	8.6	0.1	52.3	0.3	2.4	88.8
2	26.3	4.4	8.1	18.1	0.8	30.9	3.1	8.3	70.5
3	15.4	2.5	1.6	37.6	0.3	35.4	5.3	2.1	55.0
4	36.5	8.3	3.6	18.7	2.9	22.6	1.6	5.9	73.9
5	53.2	2.6	1.9	32.6	0.2	7.3	0.5	1.8	65.1
6	42.1	6.5	9.9	29.5	5.6	4.3	0.5	1.5	68.5
7	5.3	1.6	5.1	63.9	0.5	16.7	5.0	1.9	29.2
8	26.3	6.8	6.0	17.4	1.6	36.3	1.9	3.8	76.9
9	26.5	2.1	0.1	57.6	5.8	3.0	0.3	4.7	37.4
10	76.0	0.9	0.7	6.7	1.9	1.6	2.3	9.9	81.0
11	27.4	5.4	2.2	7.3	1.4	47.3	0.8	8.1	83.8
12	30.7	9.2	10.7	15.9	0.1	30.0	0.5	2.9	80.7
15	22.1	1.2	0.1	68.4	0.5	2.3	0.0	5.3	26.3
16	24.4	2.9	3.1	39.5	0.7	17.3	0.7	11.5	48.3
17	52.1	3.1	0.9	31.5	0.5	8.0	1.5	2.4	64.6
18	11.1	3.2	2.4	61.2	0.5	16.9	0.0	4.8	34.0
19	26.6	0.3	0.6	67.7	0.4	2.4	0.2	1.8	30.3
20	29.3	8.5	0.4	15.1	27.3	16.8	1.0	1.6	82.3
21	19.5	4.3	0.1	31.9	0.5	38.2	0.8	4.8	62.6
22	8.0	2.3	30.7	10.8	0.3	26.8	19.2	2.0	68.0
23	50.0	5.3	7.4	18.4	1.1	3.2	0.1	14.4	67.1
TOTAL	26.5	4.0	8.0	28.0	2.3	22.4	4.2	4.5	63.2
VISN AVERAGE	30.3	4.0	4.8	31.3	2.5	20.0	2.2	4.9	61.6
VISN STD.DEV.	16.8	2.6	6.8	20.9	5.9	15.8	4.2	3.7	19.8

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004

			% Interviewed in Community						% Contacted through Outreach (including non-VA)					
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**
1	BEDFORD	518	63	71	55	65	52	**-13**	70	78	64	69	61	**-8**
1	BOSTON	523	91	82	90	92	95	**3**	93	86	92	91	85	**-6**
1	MANCHESTER	608	58	59	52	27	56	**29**	62	72	62	43	64	**21**
1	NORTHAMPTON	631	89	76	67	93	100	**7**	89	95	92	100	100	**0**
1	PROVIDENCE	650	93	91	97	91	89	**-2**	98	97	96	93	91	**-2**
1	TOGUS	402	67	39	39	45	74	**29**	74	41	51	44	76	**32**
1	WEST HAVEN	689	90	91	92	92	92	**0**	90	88	85	87	81	**-6**
1	WHITE RIVER JCT	405	21						57					
2	ALBANY	500	60	77	83	92	91	**-1**	59	87	83	76	79	**3**
2	BATH	514	63						88					
2	BUFFALO	528	92	79	87	82	89	**7**	77	65	62	65	69	**4**
2	CANANDAIGUA	532	56	38	28	27	28	**1**	65	52	62	74	67	**-7**
2	SYRACUSE	670	98	67	41	44	28	**-16**	82	69	62	72	77	**5**
3	BRONX	526	28	24	23	5	4	**-1**	95	97	94	72	67	**-5**
3	BROOKLYN	527	94	99	98	99	98	**-1**	79	58	53	49	54	**5**
3	EAST ORANGE	561	39	11	6	5	2	**-3**	65	31	15	14	9	**-5**
3	MONTROSE	620	65	43	34	46	47	**1**	89	98	97	94	96	**2**
3	NEW YORK	630	99	100	99	96	96	**0**	76	68	85	94	97	**3**
3	NORTHPORT	632		88	83	84	76	**-8**		92	99	95	99	**4**
4	ALTOONA	503		32	0	0	0	**0**		14	4	7	7	**0**
4	BUTLER	529		80						84				
4	CLARKSBURG	540		36	43	54	56	**2**		39	43	62	58	**-4**
4	COATESVILLE	542	97	85	70	72	99	**27**	86	91	76	71	99	**28**
4	ERIE	562		59	45	54	59	**5**		55	58	45	54	**9**
4	LEBANON	595	88	92	80	86	77	**-9**	87	96	80	90	85	**-5**
4	PHILADELPHIA	642	76	56	53	58	62	**4**	71	75	71	77	91	**14**
4	PITTSBURGH	645	81	72	76	71	78	**7**	73	79	80	67	72	**5**
4	WILKES-BARRE	693	90	93	85	83	81	**-2**	94	97	86	86	85	**-1**
4	WILMINGTON	460	84	58	58	55	65	**10**	68	49	55	48	49	**1**

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**		FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	
5	BALTIMORE	512	93	95	98	92	57	**-35**	*	96	97	97	92	58	**-34**	*
5	PERRY POINT	641	70	75	68	81	85	**4**		75	77	75	79	88	**9**	
5	WASHINGTON DC	688	40	41	54	63	53	**-10**		52	61	67	70	60	**-10**	
6	ASHEVILLE	637	14	50	38	68	84	**16**		31	55	54	92	90	**-2**	
6	BECKLEY	517	65	77	62					71	90	66				
6	DURHAM	558	62	79	49	30	24	**-6**		74	82	61	47	40	**-7**	
6	FAYETTEVILLE NC	565	55	93	99	90	90	**0**		79	95	93	89	88	**-1**	
6	HAMPTON	590	82	63	63	75	73	**-2**		88	69	71	77	76	**-1**	
6	RICHMOND	652	18	14	22	12	65	**53**		58	44	68	81	86	**5**	
6	SALEM	658	90	90	94	90	88	**-2**		93	93	90	91	91	**0**	
6	SALISBURY	659	97	95	87	72	68	**-4**		97	94	87	72	76	**4**	
7	ATLANTA	508	64	33	26	62	34	**-28**	*	74	41	36	66	37	**-29**	*
7	AUGUSTA	509	52	35	43	14	5	**-9**		85	70	71	19	15	**-4**	
7	BIRMINGHAM	521	93	95	73	70	65	**-5**		38	18	23	23	57	**34**	
7	CHARLESTON	534	65	18	19	14	18	**4**		85	92	92	98	92	**-6**	
7	COLUMBIA SC	544	53	42	3	3	9	**6**		88	78	61	59	68	**9**	
7	TUSCALOOSA	679	42	23	23	81	4	**-77**	*	46	54	38	81	7	**-74**	*
7	TUSKEGEE	680	49	42	49	50	41	**-9**		66	53	51	56	55	**-1**	
8	BAY PINES	516	64	79	80	86	82	**-4**		83	75	82	92	93	**1**	
8	GAINESVILLE	573	76	70	70	70	75	**5**		80	73	81	84	76	**-8**	
8	MIAMI	546	95	89	70	68	87	**19**		92	89	65	54	55	**1**	
8	TAMPA	673	98	95	95	97	99	**2**		91	93	83	90	97	**7**	
8	W PALM BEACH	548	23	39	36	50	38	**-12**		34	51	42	34	35	**1**	
9	HUNTINGTON	581	93	91	90	92	91	**-1**		98	95	93	97	97	**0**	
9	LEXINGTON	596	86	97	100					95	93	100				
9	LOUISVILLE	603	97	99	99	100	100	**0**		25	35	82	93	93	**0**	
9	MEMPHIS	614	71	39	13	1	2	**1**		23	29	16	12	17	**5**	
9	MOUNTAIN HOME	621	71	71	60	68	63	**-5**		86	64	57	55	48	**-7**	
9	NASHVILLE	626	58	45	65	29	17	**-12**		67	64	69	44	35	**-9**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**		FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	
10	CHILLICOTHE	538	14	29	62	57	38	**-19**	*	14	26	56	33	46	**13**	
10	CINCINNATI	539	56	70	75	84	70	**-14**		96	79	90	91	95	**4**	
10	CLEVELAND	541	70	83	87	96	99	**3**		82	89	90	97	94	**-3**	
10	COLUMBUS OPC	757	53	47	88	98	94	**-4**		63	61	94	98	91	**-7**	
10	DAYTON	552	72	57	71	87	90	**3**		96	95	92	93	93	**0**	
10	NORTHEAST OHIO	961	46	45	36	62	56	**-6**		91	85	83	84	95	**11**	
11	ANN ARBOR HCS	506	85	91	87	90	88	**-2**		90	96	97	95	96	**1**	
11	BATTLE CREEK	515	97	91	81	79	96	**17**		86	83	87	78	95	**17**	
11	DANVILLE	550	49	44	6	0	8	**8**		67	62	41	10	0	**-10**	
11	DETROIT	553	95	100	100	100	93	**-7**		99	100	100	100	99	**-1**	
11	INDIANAPOLIS	583	92	85	70	49	43	**-6**		91	94	84	89	84	**-5**	
11	N. INDIANA	610	72	83	77	74	66	**-8**		76	86	66	52	60	**8**	
11	SAGINAW	655		81	87						74	87				
12	CHICAGO WS	537	98	91	93	95	94	**-1**		97	97	96	97	94	**-3**	
12	HINES	578	49	60	73	64	53	**-11**		70	77	82	84	84	**0**	
12	IRON MOUNTAIN	585	8	4	8	0	0	**0**		42	23	9	3	3	**0**	
12	MADISON	607		91	95	88	98	**10**			96	92	86	98	**12**	
12	MILWAUKEE	695	97	91	84	87	85	**-2**		65	77	73	61	56	**-5**	
12	TOMAH	676	94	99	98	100	96	**-4**		24	24	39	48	43	**-5**	
15	COLUMBIA MO	543		10		24	15	**-9**			30		42	42	**0**	
15	KANSAS CITY	589	27	17	25	8	10	**2**		33	22	31	28	35	**7**	
15	SAINT LOUIS	657	87	88	69	51	38	**-13**		93	80	75	55	59	**4**	
15	TOPEKA	677	30	85	70	67	39	**-28**	*	41	82	74	79	60	**-19**	*
15	WICHITA	452		31	42	53	32	**-21**	*		54	55	70	68	**-2**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**		FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	
16	ALEXANDRIA	502		62	75	86	73	**-13**			74	95	95	93	**-2**	
16	FAYETTEVILLE AR	564	7	20	20	23	31	**8**		21	45	56	66	79	**13**	
16	GULF COAST HCS	520		89	94	57	47	**-10**			21	14	56	53	**-3**	
16	HOUSTON	580	87	48	29	12	63	**51**		71	55	40	22	36	**14**	
16	JACKSON	586	54	60	47	41	32	**-9**		59	58	48	44	39	**-5**	
16	LITTLE ROCK	598	100	99	99	99	100	**1**		91	98	94	96	94	**-2**	
16	MUSKOGEE	623	63	59	40	36	30	**-6**		62	63	49	46	30	**-16**	*
16	NEW ORLEANS	629	12	14	6	6	9	**3**		72	42	47	65	75	**10**	
16	OKLAHOMA CITY	635	63	33	23	20	30	**10**		58	21	21	13	26	**13**	
16	SHREVEPORT	667	54	17	3	1	9	**8**		84	38	69	58	33	**-25**	*
17	CENT. TEXAS HCS	674	84	80	63	48	44	**-4**		94	88	73	59	69	**10**	
17	DALLAS	549	73	83	80	86	91	**5**		95	98	97	97	99	**2**	
17	SAN ANTONIO	671	61	57	54	34	28	**-6**		76	76	74	62	76	**14**	
18	EL PASO OPC	756		78	74	62	74	**12**			87	69	77	83	**6**	
18	NEW MEXICO HCS	501	18	19	76	78	63	**-15**		57	72	83	83	81	**-2**	
18	PHOENIX	644	43	22	4	16	34	**18**		40	62	46	37	37	**0**	
18	TUCSON	678	38	29	11	6	4	**-2**		47	41	33	31	20	**-11**	
18	W. TEXAS HCS	519	15	17	17	5	4	**-1**		46	63	35	6	4	**-2**	
19	CHEYENNE	442	18	5	1	7	11	**4**		53	57	57	58	51	**-7**	
19	E. COLORADO HCS	554	92	90	38	36	29	**-7**		94	92	67	63	50	**-13**	
19	MONTANA HCS	436			29	20	27	**7**				55	59	31	**-28**	*
19	SALT LAKE CITY	660	72	47	45	34	29	**-5**		72	65	59	48	38	**-10**	
19	SHERIDAN	666		70	96	86	53	**-33**	*		71	96	98	84	**-14**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**		FY 00	FY 01	FY 02	FY 03	FY 04	**Diff. FY 03-04**	
20	ANCHORAGE	463	88	91	61	83	67	**-16**		53	83	76	87	95	**8**	
20	BOISE	531	53	35	17	10	45	**35**		78	43	66	48	48	**0**	
20	PORTLAND	648	94	95	99	85	75	**-10**		95	84	97	84	84	**0**	
20	ROSEBURG	653	96	97	92	98	92	**-6**		83	85	60	55	42	**-13**	
20	SEATTLE	663	91	92	99	99	99	**0**		91	96	98	95	53	**-42**	*
20	SPOKANE	668	98	99	99	98	98	**0**		71	98	95	40	40	**0**	
20	WALLA WALLA	687	78	68	73	71	64	**-7**		55	53	47	55	31	**-24**	*
21	CENTRAL CA HCS	570	1	23	20	0	3	**3**		13	27	19	2	6	**4**	
21	HONOLULU	459	76	79	62	69	54	**-15**		88	84	66	71	63	**-8**	
21	NORTHERN CA HCS	612	92	83	69	79	66	**-13**		98	86	87	86	68	**-18**	*
21	PALO ALTO	640	86	84	94	93	98	**5**		99	89	90	84	96	**12**	
21	SAN FRANCISCO	662	97	91	77	85	87	**2**		64	53	49	37	44	**7**	
21	SIERRA NEV HCS	654	28	21	15	30	7	**-23**	*	64	50	31	43	22	**-21**	*
22	GREATER LA	691	85	87	63	67	64	**-3**		77	69	74	67	62	**-5**	
22	LOMA LINDA	605	64	59	6	37	11	**-26**	*	96	95	35	42	26	**-16**	*
22	LONG BEACH	600	65	57	76	78	85	**7**		94	76	92	94	96	**2**	
22	SAN DIEGO	664	45	38	32	36	36	**0**		71	84	90	90	93	**3**	
22	SO NEVADA HCS	593	100	100	100	100	100	**0**		99	95	84	94	81	**-13**	
23	CENTRAL IOWA	555		76	84	89	97	**8**			68	70	66	89	**23**	
23	FARGO	437	63	60	55	57	57	**0**		55	67	81	77	72	**-5**	
23	GR. NEBRASKA	597		51	78	84	86	**2**			53	75	81	80	**-1**	
23	IOWA CITY	584	87	41	26	23	40	**17**		83	49	36	56	74	**18**	
23	MINNEAPOLIS	618	100	94	95	92	81	**-11**		100	96	97	95	84	**-11**	
23	OMAHA	636		19	66	76	65	**-11**			28	66	84	90	**6**	
23	SIOUX FALLS	438	41	18	26	26	13	**-13**		45	19	29	29	26	**-3**	
	TOTAL		76	69	63	64	63	**-1**		77	73	72	70	68	**-2**	
	VISN AVERAGE		67	63	60	59	57	**-2**		73	69	68	66	65	**-1**	
	VISN STD.DEV.		27	28	30	32	32	**15**		22	23	24	26	27	**13**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-13V. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2000-2004, BY VISN

VISN	% Interviewed in Community						% Contacted through Outreach (including non-VA)					
	FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-04	FY 00	FY 01	FY 02	FY 03	FY 04	Diff. FY 03-04
1	84	78	78	83	89	6	87	85	83	84	84	0
2	71	65	63	66	70	4	69	69	69	72	74	2
3	68	59	54	60	55	-5	79	73	72	65	63	-2
4	85	70	64	67	74	7	82	78	71	71	77	6
5	61	66	74	78	65	-13	69	76	80	80	69	-11
6	73	74	70	67	69	2	83	80	77	76	75	-1
7	64	44	33	42	29	-13	69	55	54	56	52	-4
8	85	81	74	74	77	3	85	82	74	74	72	-2
9	77	63	51	39	37	-2	67	54	51	44	43	-1
10	62	60	74	87	81	-6	82	79	88	92	91	-1
11	90	90	84	82	84	2	89	91	89	86	91	5
12	83	84	85	86	81	-5	65	79	80	80	78	-2
15	51	53	40	34	26	-8	58	55	47	47	50	3
16	71	49	39	36	48	12	73	57	54	54	57	3
17	70	75	69	66	65	-1	89	90	85	80	85	5
18	40	25	24	27	34	7	44	59	51	46	43	-3
19	76	70	44	37	30	-7	81	80	66	61	49	-12
20	92	88	89	89	82	-7	84	82	82	76	61	-15
21	74	71	66	68	63	-5	67	65	65	59	54	-5
22	82	80	66	70	68	-2	82	74	78	75	70	-5
23	79	59	62	65	67	2	77	62	70	73	78	5
TOTAL	76	69	63	64	63	-1	77	73	72	70	68	-2
VISN AVERAGE	73	67	62	63	62	-1	75	73	71	69	67	-2
VISN STD.DEV	13	16	18	19	20	7	11	12	13	14	15	6

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
1	BEDFORD	110	19	14.7	
1	BOSTON	507	151	22.9	
1	MANCHESTER	78	33	29.7	
1	NORTHAMPTON	18	291	94.2	*
1	PROVIDENCE	160	37	18.8	
1	WEST HAVEN	355	117	24.8	
1	WHITE RIVER JCT	0	4	100.0	*
2	ALBANY	450	131	22.5	
2	CANANDAIGUA	176	51	22.5	
2	SYRACUSE	265	20	7.0	
3	BRONX	327	12	3.5	*
3	EAST ORANGE	302	1	0.3	*
3	MONTROSE	247	15	5.7	*
3	NORTHPORT	31	54	63.5	*
4	CLARKSBURG	61	16	20.8	
4	COATESVILLE	259	5	1.9	*
4	ERIE	131	17	11.5	
4	LEBANON	304	13	4.1	*
4	PHILADELPHIA	273	51	15.7	
4	PITTSBURGH	289	48	14.2	
4	WILKES-BARRE	146	74	33.6	
5	BALTIMORE	270	48	15.1	
5	PERRY POINT	364	48	11.7	
5	WASHINGTON DC	438	24	5.2	*
6	ASHEVILLE	80	75	48.4	
6	DURHAM	198	6	2.9	*
6	FAYETTEVILLE NC	53	16	23.2	
6	HAMPTON	431	189	30.5	
6	RICHMOND	60	18	23.1	
6	SALISBURY	391	74	15.9	
7	ATLANTA	488	114	18.9	
7	AUGUSTA	153	33	17.7	
7	BIRMINGHAM	211	136	39.2	
7	CHARLESTON	67	179	72.8	*
7	COLUMBIA SC	361	75	17.2	
7	TUSCALOOSA	66	23	25.8	
7	TUSKEGEE	170	50	22.7	

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
8	BAY PINES	293	58	16.5	
8	GAINESVILLE	839	73	8.0	
8	MIAMI	441	41	8.5	
8	TAMPA	475	73	13.3	
8	W PALM BEACH	344	93	21.3	
9	LOUISVILLE	77	102	57.0	*
9	MEMPHIS	210	309	59.5	*
9	MOUNTAIN HOME	144	93	39.2	
9	NASHVILLE	113	124	52.3	
10	CHILLICOTHE	60	12	16.7	
10	CINCINNATI	171	197	53.5	
10	CLEVELAND	132	202	60.5	*
10	COLUMBUS OPC	126	78	38.2	
11	ANN ARBOR HCS	350	74	17.5	
11	BATTLE CREEK	209	93	30.8	
11	DANVILLE	10	1	9.1	
11	DETROIT	257	51	16.6	
11	INDIANAPOLIS	69	58	45.7	
11	N. INDIANA	77	48	38.4	
12	CHICAGO WS	703	28	3.8	*
12	HINES	400	26	6.1	*
12	MADISON	2	40	95.2	*
12	MILWAUKEE	106	178	62.7	*
12	TOMAH	26	155	85.6	*
15	COLUMBIA MO	50	30	37.5	
15	KANSAS CITY	104	115	52.5	
15	SAINT LOUIS	64	148	69.8	*
15	TOPEKA	42	75	64.1	*
15	WICHITA	40	14	25.9	
16	ALEXANDRIA	121	26	17.7	
16	FAYETTEVILLE AR	100	37	27.0	
16	GULF COAST HCS	184	28	13.2	
16	HOUSTON	730	138	15.9	
16	JACKSON	146	114	43.8	
16	LITTLE ROCK	385	91	19.1	
16	MUSKOGEE	107	15	12.3	
16	NEW ORLEANS	280	270	49.1	
16	OKLAHOMA CITY	31	73	70.2	*
16	SHREVEPORT	116	103	47.0	

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
17	CENT. TEXAS HCS	609	56	8.4	
17	DALLAS	919	93	9.2	
17	SAN ANTONIO	214	145	40.4	
18	EL PASO OPC	88	30	25.4	
18	NEW MEXICO HCS	298	0	0.0	*
18	PHOENIX	818	45	5.2	*
18	TUCSON	336	63	15.8	
18	W. TEXAS HCS	10	32	76.2	*
19	CHEYENNE	66	8	10.8	
19	E. COLORADO HCS	357	188	34.5	
19	MONTANA HCS	11	59	84.3	*
19	SALT LAKE CITY	217	154	41.5	
19	SHERIDAN	55	86	61.0	*
20	PORTLAND	403	239	37.2	
20	ROSEBURG	110	0	0.0	*
20	SEATTLE	340	86	20.2	
20	SPOKANE	218	46	17.4	
20	WALLA WALLA	144	45	23.8	
21	CENTRAL CA HCS	78	31	28.4	
21	HONOLULU	174	157	47.4	
21	NORTHERN CA HCS	459	120	20.7	
21	PALO ALTO	41	179	81.4	*
21	SAN FRANCISCO	463	165	26.3	
21	SIERRA NEV HCS	253	33	11.5	
22	GREATER LA	2,728	1,364	33.3	
22	LOMA LINDA	191	10	5.0	*
22	LONG BEACH	450	536	54.4	
22	SAN DIEGO	109	315	74.3	*
22	SO NEVADA HCS	445	321	41.9	
23	FARGO	243	15	5.8	*
23	IOWA CITY	235	24	9.3	
23	MINNEAPOLIS	254	48	15.9	
23	OMAHA	118	25	17.5	
	ALL SITES	27,878	10,470	27.3	
	SITE AVERAGE	256	96	30.5	
	SITE STD. DEV.	305	149	24.0	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN*

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TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

			% Using Services Before Or After Intake Date			
VISN	Site Name	Intakes N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	111	35.1	27.9	14.4	22.5
1	BOSTON	467	38.1	35.3	10.7	15.8
1	MANCHESTER	96	51.0	39.6	4.2	5.2
1	NORTHAMPTON	238	75.2	4.6	12.2	8.0
1	PROVIDENCE	152	61.2	25.0	7.2	6.6
1	TOGUS	57	94.7	3.5	1.8	0.0
1	WEST HAVEN	384	39.1	40.6	6.3	14.1
2	ALBANY	439	38.7	34.6	9.8	16.9
2	BUFFALO	418	48.3	34.7	5.3	11.7
2	CANANDAIGUA	174	50.0	35.6	2.9	11.5
2	SYRACUSE	178	39.9	40.4	6.2	13.5
3	BRONX	243	32.9	46.1	4.1	16.9
3	BROOKLYN	442	17.4	62.2	1.1	19.2
3	EAST ORANGE	249	43.8	31.3	9.6	15.3
3	MONTROSE	210	40.0	48.1	1.9	10.0
3	NEW YORK	202	33.7	43.6	5.9	16.8
3	NORTHPORT	63	11.1	25.4	9.5	54.0
4	ALTOONA	12	50.0	33.3	8.3	8.3
4	CLARKSBURG	60	21.7	35.0	1.7	41.7
4	COATESVILLE	202	73.3	12.9	9.4	4.5
4	ERIE	114	77.2	14.0	5.3	3.5
4	LEBANON	241	45.6	38.6	3.7	12.0
4	PHILADELPHIA	208	42.3	38.5	7.7	11.5
4	PITTSBURGH	222	36.5	33.8	9.9	19.8
4	WILKES-BARRE	176	42.6	41.5	8.0	8.0
4	WILMINGTON	152	77.0	12.5	5.3	5.3
5	BALTIMORE	253	29.2	48.6	5.9	16.2
5	PERRY POINT	298	28.9	44.3	7.7	19.1
5	WASHINGTON DC	347	9.2	17.9	11.2	61.7
6	ASHEVILLE	118	21.2	32.2	17.8	28.8
6	DURHAM	157	22.9	42.7	5.7	28.7
6	FAYETTEVILLE NC	65	46.2	30.8	7.7	15.4
6	HAMPTON	459	33.3	45.8	8.5	12.4
6	RICHMOND	66	25.8	40.9	7.6	25.8
6	SALEM	98	56.1	29.6	4.1	10.2
6	SALISBURY	383	32.4	54.0	3.1	10.4
7	ATLANTA	494	44.5	39.9	5.1	10.5
7	AUGUSTA	141	24.8	56.7	5.0	13.5
7	BIRMINGHAM	254	28.7	44.1	7.1	20.1
7	CHARLESTON	215	22.3	63.3	2.8	11.6
7	COLUMBIA SC	307	38.8	53.1	1.6	6.5
7	TUSCALOOSA	46	19.6	54.3	0.0	26.1
7	TUSKEGEE	203	16.7	51.2	6.4	25.6

TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

			% Using Services Before Or After Intake Date			
VISN	Site Name	Intakes N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	292	58.9	27.7	7.9	5.5
8	GAINESVILLE	683	61.5	26.1	4.7	7.8
8	MIAMI	373	36.5	45.0	4.6	13.9
8	TAMPA	419	63.2	20.3	8.4	8.1
8	W PALM BEACH	397	32.0	38.8	7.3	21.9
9	HUNTINGTON	85	40.0	47.1	1.2	11.8
9	LOUISVILLE	132	26.5	53.0	3.0	17.4
9	MEMPHIS	392	27.8	54.6	4.8	12.8
9	MOUNTAIN HOME	193	54.9	24.9	8.8	11.4
9	NASHVILLE	177	27.1	61.6	2.3	9.0
10	CHILLICOTHE	51	31.4	37.3	7.8	23.5
10	CINCINNATI	309	11.3	54.4	1.9	32.4
10	CLEVELAND	245	14.7	35.9	3.3	46.1
10	COLUMBUS OPC	147	17.7	35.4	3.4	43.5
10	DAYTON	121	33.1	43.0	4.1	19.8
10	NORTHEAST OHIO	81	63.0	18.5	11.1	7.4
11	ANN ARBOR HCS	315	40.6	44.4	4.4	10.5
11	BATTLE CREEK	228	20.2	47.8	3.1	28.9
11	DANVILLE	11	9.1	9.1	9.1	72.7
11	DETROIT	234	3.0	63.2	0.9	32.9
11	INDIANAPOLIS	98	6.1	13.3	4.1	76.5
11	N. INDIANA	104	62.5	24.0	6.7	6.7
12	CHICAGO WS	571	42.6	34.5	10.9	12.1
12	HINES	323	26.6	40.9	6.8	25.7
12	IRON MOUNTAIN	16	37.5	37.5	12.5	12.5
12	MADISON	33	6.1	51.5	0.0	42.4
12	MILWAUKEE	198	34.8	41.4	7.6	16.2
12	TOMAH	152	15.1	65.8	9.2	9.9
15	COLUMBIA MO	51	35.3	51.0	3.9	9.8
15	KANSAS CITY	177	28.2	45.2	4.0	22.6
15	SAINT LOUIS	180	38.3	37.8	9.4	14.4
15	TOPEKA	101	18.8	42.6	7.9	30.7
15	WICHITA	47	23.4	34.0	10.6	31.9
16	ALEXANDRIA	107	43.9	45.8	5.6	4.7
16	FAYETTEVILLE AR	103	20.4	51.5	5.8	22.3
16	GULF COAST HCS	172	44.2	45.9	5.8	4.1
16	HOUSTON	696	45.0	36.4	6.9	11.8
16	JACKSON	205	17.1	45.4	4.4	33.2
16	LITTLE ROCK	325	32.0	50.8	1.8	15.4
16	MUSKOGEE	93	39.8	51.6	3.2	5.4
16	NEW ORLEANS	451	20.6	63.0	2.4	14.0
16	OKLAHOMA CITY	87	13.8	41.4	6.9	37.9
16	SHREVEPORT	174	27.6	62.1	1.1	9.2
17	CENT. TEXAS HCS	443	17.4	59.6	4.3	18.7
17	DALLAS	809	38.7	37.3	10.0	14.0
17	SAN ANTONIO	282	36.2	49.3	5.0	9.6

TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

			% Using Services Before Or After Intake Date			
VISN	Site Name	Intakes N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
18	EL PASO OPC	96	59.4	24.0	5.2	11.5
18	NEW MEXICO HCS	245	41.2	29.8	9.0	20.0
18	PHOENIX	677	44.9	36.3	6.1	12.7
18	TUCSON	301	24.3	44.9	8.0	22.9
18	W. TEXAS HCS	45	20.0	33.3	11.1	35.6
19	CHEYENNE	45	31.1	44.4	4.4	20.0
19	E. COLORADO HCS	401	48.1	32.7	10.7	8.5
19	MONTANA HCS	49	14.3	63.3	4.1	18.4
19	SALT LAKE CITY	292	31.8	41.4	9.6	17.1
19	SHERIDAN	108	33.3	44.4	5.6	16.7
20	ANCHORAGE	59	37.3	35.6	10.2	16.9
20	BOISE	44	43.2	31.8	15.9	9.1
20	PORTLAND	515	27.6	33.0	11.3	28.2
20	ROSEBURG	103	46.6	31.1	5.8	16.5
20	SEATTLE	349	34.7	35.5	10.3	19.5
20	SPOKANE	189	36.0	42.9	2.6	18.5
20	WALLA WALLA	149	36.9	44.3	8.7	10.1
21	CENTRAL CA HCS	99	28.3	37.4	8.1	26.3
21	HONOLULU	274	43.1	36.9	7.7	12.4
21	NORTHERN CA HCS	495	65.3	24.0	5.9	4.8
21	PALO ALTO	151	9.9	62.9	4.0	23.2
21	SAN FRANCISCO	498	34.5	42.8	5.0	17.7
21	SIERRA NEV HCS	219	58.4	29.7	5.0	6.8
22	GREATER LA	3,101	26.5	41.6	7.2	24.7
22	LOMA LINDA	168	42.9	25.0	14.3	17.9
22	LONG BEACH	734	51.9	22.8	12.7	12.7
22	SAN DIEGO	338	50.9	24.9	11.8	12.4
22	SO NEVADA HCS	517	81.2	7.5	7.2	4.1
23	CENTRAL IOWA	156	39.7	32.1	9.0	19.2
23	FARGO	186	22.0	54.3	3.2	20.4
23	GR. NEBRASKA	86	38.4	47.7	1.2	12.8
23	IOWA CITY	186	51.6	34.9	5.4	8.1
23	MINNEAPOLIS	219	38.8	45.7	3.7	11.9
23	OMAHA	98	33.7	36.7	4.1	25.5
23	SIOUX FALLS	53	56.6	30.2	5.7	7.5
	ALL SITES	31,542	37.3	39.0	6.7	16.9
	SITE AVERAGE	254	36.7	38.9	6.4	18.0
	SITE STD.DEV.	307	17.0	13.1	3.4	12.8

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2004 (10/1/03-6/30/04)

TABLE 3-15V. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Intakes N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,505	49.3	29.3	9.0	12.4
2	1,209	43.8	35.6	6.7	13.8
3	1,409	30.2	47.6	4.3	18.0
4	1,387	52.3	29.3	6.9	11.4
5	898	21.4	35.3	8.6	34.7
6	1,346	32.7	44.4	7.1	15.8
7	1,660	32.4	49.2	4.5	13.9
8	2,164	51.8	30.8	6.3	11.2
9	979	33.9	49.1	4.6	12.4
10	954	21.4	41.3	3.9	33.4
11	990	25.6	44.0	3.5	26.9
12	1,293	33.2	41.3	8.9	16.6
15	556	30.0	41.9	7.0	21.0
16	2,413	32.6	48.4	4.4	14.6
17	1,534	32.1	46.0	7.4	14.5
18	1,364	39.9	36.1	7.1	16.9
19	895	38.3	39.2	9.1	13.4
20	1,408	33.7	36.1	9.3	20.9
21	1,736	45.2	36.3	5.8	12.8
22	4,858	38.5	33.4	8.6	19.6
23	984	38.6	41.6	4.7	15.1
TOTAL	31,542	37.3	39.0	6.7	16.9
VISN AVERAGE	1,502	36.0	39.8	6.6	17.6
VISN STD.DEV	882	8.8	6.4	1.9	6.7

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2004 (10/1/03-6/30/04)

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date			
			No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	111	12.6	16.2	1.8	69.4
1	BOSTON	467	16.5	24.0	5.8	53.7
1	MANCHESTER	96	24.0	25.0	3.1	47.9
1	NORTHAMPTON	238	5.0	32.8	2.9	59.2
1	PROVIDENCE	152	32.2	14.5	7.2	46.1
1	TOGUS	57	78.9	5.3	3.5	12.3
1	WEST HAVEN	384	10.9	15.4	3.1	70.6
2	ALBANY	439	28.5	18.0	4.3	49.2
2	BUFFALO	418	33.3	30.1	4.5	32.1
2	CANANDAIGUA	174	17.2	32.2	3.4	47.1
2	SYRACUSE	178	12.9	36.0	5.1	46.1
3	BRONX	243	13.6	37.0	6.2	43.2
3	BROOKLYN	442	15.2	46.2	1.1	37.6
3	EAST ORANGE	249	15.3	31.3	4.8	48.6
3	MONTROSE	210	31.4	40.0	1.9	26.7
3	NEW YORK	202	15.8	39.6	8.4	36.1
3	NORTHPORT	63	3.2	6.3	1.6	88.9
4	ALTOONA	12	25.0	33.3	16.7	25.0
4	CLARKSBURG	60	16.7	21.7	0.0	61.7
4	COATESVILLE	202	31.2	22.8	9.4	36.6
4	ERIE	114	42.1	17.5	7.9	32.5
4	LEBANON	241	33.2	28.2	2.5	36.1
4	PHILADELPHIA	208	13.5	31.7	3.4	51.4
4	PITTSBURGH	222	26.1	27.5	8.6	37.8
4	WILKES-BARRE	176	20.5	36.4	4.5	38.6
4	WILMINGTON	152	45.4	17.1	8.6	28.9
5	BALTIMORE	253	13.4	35.6	5.5	45.5
5	PERRY POINT	298	11.4	12.1	5.7	70.8
5	WASHINGTON DC	347	4.6	8.4	5.2	81.8
6	ASHEVILLE	118	9.3	26.3	15.3	49.2
6	DURHAM	157	13.4	26.1	7.0	53.5
6	FAYETTEVILLE NC	65	35.4	29.2	4.6	30.8
6	HAMPTON	459	18.5	35.9	6.5	39.0
6	RICHMOND	66	10.6	19.7	3.0	66.7
6	SALEM	98	36.7	23.5	6.1	33.7
6	SALISBURY	383	17.5	34.7	2.3	45.4
7	ATLANTA	494	24.7	39.5	4.7	31.2
7	AUGUSTA	141	5.7	32.6	2.8	58.9
7	BIRMINGHAM	254	16.5	35.4	2.8	45.3
7	CHARLESTON	215	7.9	23.3	2.3	66.5
7	COLUMBIA SC	307	30.3	46.9	0.7	22.1
7	TUSCALOOSA	46	4.3	10.9	2.2	82.6
7	TUSKEGEE	203	11.3	36.5	3.0	49.3

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	292	41.8	19.5	7.9	30.8
8	GAINESVILLE	683	44.9	23.4	5.9	25.8
8	MIAMI	373	21.7	40.8	5.6	31.9
8	TAMPA	419	35.3	19.6	8.4	36.8
8	W PALM BEACH	397	24.2	24.7	6.5	44.6
9	HUNTINGTON	85	27.1	42.4	4.7	25.9
9	LOUISVILLE	132	20.5	38.6	6.1	34.8
9	MEMPHIS	392	10.7	27.6	3.8	57.9
9	MOUNTAIN HOME	193	25.4	28.0	9.3	37.3
9	NASHVILLE	177	11.9	28.2	4.5	55.4
10	CHILLICOTHE	51	11.8	35.3	5.9	47.1
10	CINCINNATI	309	8.7	28.8	1.6	60.8
10	CLEVELAND	245	11.0	21.2	2.4	65.3
10	COLUMBUS OPC	147	14.3	26.5	1.4	57.8
10	DAYTON	121	20.7	31.4	5.8	42.1
10	NORTHEAST OHIO	81	44.4	23.5	9.9	22.2
11	ANN ARBOR HCS	315	22.9	36.5	5.1	35.6
11	BATTLE CREEK	228	16.2	27.2	1.8	54.8
11	DANVILLE	11	0.0	0.0	18.2	81.8
11	DETROIT	234	2.6	40.6	0.4	56.4
11	INDIANAPOLIS	98	2.0	7.1	3.1	87.8
11	N. INDIANA	104	21.2	31.7	7.7	39.4
12	CHICAGO WS	571	24.7	25.7	7.5	42.0
12	HINES	323	17.0	28.2	5.0	49.8
12	IRON MOUNTAIN	16	12.5	12.5	18.8	56.3
12	MADISON	33	3.0	15.2	0.0	81.8
12	MILWAUKEE	198	18.2	25.8	7.6	48.5
12	TOMAH	152	7.9	31.6	5.3	55.3
15	COLUMBIA MO	51	9.8	35.3	2.0	52.9
15	KANSAS CITY	177	10.7	22.0	2.3	65.0
15	SAINT LOUIS	180	17.2	35.6	8.3	38.9
15	TOPEKA	101	5.9	20.8	5.9	67.3
15	WICHITA	47	21.3	19.1	2.1	57.4
16	ALEXANDRIA	107	26.2	37.4	4.7	31.8
16	FAYETTEVILLE AR	103	11.7	32.0	4.9	51.5
16	GULF COAST HCS	172	29.7	46.5	6.4	17.4
16	HOUSTON	696	32.9	30.3	6.0	30.7
16	JACKSON	205	11.2	29.8	2.9	56.1
16	LITTLE ROCK	325	3.7	25.2	2.8	68.3
16	MUSKOGEE	93	18.3	38.7	5.4	37.6
16	NEW ORLEANS	451	11.8	37.3	3.3	47.7
16	OKLAHOMA CITY	87	6.9	6.9	1.1	85.1
16	SHREVEPORT	174	12.1	27.0	2.9	58.0
17	CENT. TEXAS HCS	443	10.6	46.7	3.2	39.5
17	DALLAS	809	20.4	32.6	3.5	43.5
17	SAN ANTONIO	282	14.9	29.8	5.7	49.6

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
18	EL PASO OPC	96	32.3	30.2	7.3	30.2
18	NEW MEXICO HCS	245	29.4	28.2	4.9	37.6
18	PHOENIX	677	24.8	29.2	6.5	39.4
18	TUCSON	301	14.3	34.2	6.6	44.9
18	W. TEXAS HCS	45	4.4	20.0	8.9	66.7
19	CHEYENNE	45	11.1	42.2	2.2	44.4
19	E. COLORADO HCS	401	20.0	30.2	7.2	42.6
19	MONTANA HCS	49	8.2	34.7	2.0	55.1
19	SALT LAKE CITY	292	12.7	19.5	8.2	59.6
19	SHERIDAN	108	14.8	20.4	2.8	62.0
20	ANCHORAGE	59	20.3	30.5	11.9	37.3
20	BOISE	44	25.0	20.5	6.8	47.7
20	PORTLAND	515	15.3	20.8	6.4	57.5
20	ROSEBURG	103	32.0	27.2	3.9	36.9
20	SEATTLE	349	17.5	22.6	7.4	52.4
20	SPOKANE	189	26.5	30.7	2.6	40.2
20	WALLA WALLA	149	23.5	27.5	8.1	40.9
21	CENTRAL CA HCS	99	9.1	25.3	6.1	59.6
21	HONOLULU	274	29.9	24.8	5.5	39.8
21	NORTHERN CA HCS	495	39.0	26.7	7.1	27.3
21	PALO ALTO	151	3.3	18.5	1.3	76.8
21	SAN FRANCISCO	498	21.1	31.3	5.0	42.6
21	SIERRA NEV HCS	219	31.1	37.4	4.1	27.4
22	GREATER LA	3,101	19.7	35.6	5.0	39.6
22	LOMA LINDA	168	16.7	25.0	10.7	47.6
22	LONG BEACH	734	22.1	19.9	8.2	49.9
22	SAN DIEGO	338	28.7	23.7	8.9	38.8
22	SO NEVADA HCS	517	37.7	28.6	7.7	25.9
23	CENTRAL IOWA	156	26.3	26.9	8.3	38.5
23	FARGO	186	10.8	50.5	4.3	34.4
23	GR. NEBRASKA	86	24.4	32.6	3.5	39.5
23	IOWA CITY	186	38.2	39.2	4.8	17.7
23	MINNEAPOLIS	219	30.1	30.1	3.2	36.5
23	OMAHA	98	14.3	36.7	2.0	46.9
23	SIOUX FALLS	53	18.9	18.9	11.3	50.9
	ALL SITES	31,542	21.0	29.5	5.2	44.3
	SITE AVERAGE	254	19.7	27.9	5.4	47.1
	SITE STD.DEV.	307	11.8	9.4	3.3	15.6

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2004 (10/1/03-6/30/04)

TABLE 3-16V. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Intakes N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,505	17.4	21.0	4.3	57.3
2	1,209	26.2	26.9	4.4	42.5
3	1,409	16.9	38.3	3.8	41.0
4	1,387	28.5	26.5	6.0	39.0
5	898	9.4	17.3	5.5	67.9
6	1,346	18.6	31.6	5.9	44.0
7	1,660	18.5	36.4	2.9	42.2
8	2,164	34.8	25.4	6.7	33.1
9	979	16.5	30.5	5.4	47.5
10	954	14.9	26.7	3.2	55.1
11	990	14.0	31.5	3.4	51.0
12	1,293	19.1	26.6	6.6	47.7
15	556	12.8	27.2	4.9	55.2
16	2,413	18.7	31.7	4.3	45.3
17	1,534	16.6	36.2	3.8	43.5
18	1,364	23.2	29.9	6.4	40.5
19	895	15.9	26.4	6.5	51.3
20	1,408	20.0	24.1	6.4	49.5
21	1,736	26.6	28.3	5.3	39.8
22	4,858	22.5	31.3	6.3	39.9
23	984	24.7	35.5	4.9	35.0
TOTAL	31,542	21.0	29.5	5.2	44.3
VISN AVERAGE	1,502	19.8	29.0	5.1	46.1
VISN STD.DEV	882	5.9	5.2	1.2	8.2

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2004 (10/1/03-6/30/04)

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CHAPTER 4
CONTRACT RESIDENTIAL TREATMENT

A. Program Description

Contracted services at community-based residential treatment facilities has been a component of the HCHV program since its inception in 1987. Services at these providers may include on-site group and individual counseling, life skills education, medication management and a structured environment that reinforces the principles of sober living. The intended stay at these programs is relatively short, on the order of two months.

In FY 2003, centralized funding for contract residential treatment was phased out, and funding of the Grant and Per Diem program was increased on the idea that Grant and Per Diem provides similar services at a lower cost (see Chapter 5). However, contracted residential treatment continued to be offered in several networks through local funding during FY 2004. The sites offering contract residential treatment and the average per diem rates for the program are listed in Table 4-1. There were 2,171 episodes of treatment provided during FY 2004.

B. Selection for Residential Treatment

Tables 4-2 through 4-6 compare veterans contacted in FY 2004 who were placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 11,006 veterans on whom intake assessments were completed during FY 2004 at sites with residential treatment programs, 1,481 (13 percent) were placed in contracted residential treatment[1]. Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., duration of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-2 through 4-6 monitor this process.

Veterans placed in residential treatment were approximately the same age as those not placed (see Table 4-2). A slightly lower percentage of women were placed in residential treatment as were not placed (some contract programs for veterans only accept males). The ethnic distribution of placements was similar to those not placed (Table 4-3), although there is a suggestion that fewer African-Americans and more Whites are placed into treatment. That disparity is slightly higher in FY 2004 compared to FY 2003.

As shown in Table 4-4, veterans who were placed were slightly less likely to be literally homeless at intake as those not placed. Veterans who were placed were much more likely to have serious psychiatric and substance abuse problems, as indicated by their outreach intake diagnoses (Table 4-5).

[1] Placement figures include only veterans whose intake form was completed during FY 2004 and whose admission to residential treatment occurred on or before December 31, 2004.

Appropriateness of Residential Treatment Placement

In order to detect potentially inappropriate selection for placement in residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-6 and 4-6V, about 16 percent of veterans placed in residential treatment during FY 2004 met any of these criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment under the current local funding process is somewhat higher than the percentage observed the last full year of centralized funding (FY 2002, when the percentage was 12 percent). Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran (at outreach), and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars historically have not been used for veterans who are referred from inpatient units of the medical center. In order to document such placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2004 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-6A and 4-6AV. Overall, less than eight percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV programs are widely used for inpatient discharge planning.

C. Length of Stay and Cost

Table 4-7 characterizes FY 2004 discharges from contract residential treatment with respect to length of stay and cost. Table 4-7V presents the same information by VISN. The average length of stay overall is about 61 days (individual site averages ranged from 19 to 186 days). The average cost per episode was $2,150. Table 4-7 includes the number of veterans who had a stay more than six months, which has historically been viewed as the maximum recommended length of stay in this program. Relatively few veterans (52 out of 2,171) have exceeded this maximum; these cases are generally reviewed by HCHV clinicians and the longer length of stay is approved for clinical reasons.

D. Treatment Outcomes

Successful and Unsuccessful Discharges

In Table 4-8, the percentage of veterans successfully completing the program is reported (e.g., the discharge was mutually agreed-upon; the veteran participated in accordance with program rules and treatment goals). Overall, 60 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations.

Table 4-9 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. Almost three quarters have psychiatric issues. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, almost 95 percent of veterans admitted with an alcohol problem have made improvements in this domain. About 48 percent of successful completers have independent housing, versus 41 percent of unsuccessful discharges (45 percent overall). Over half of the successful completers go on to another treatment program, whereas only about a quarter of unsuccessful discharges move on to another program. Approximately ten percent of successful discharges are unemployed, compared to 27 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is often unknown.

Trends in Outcomes, FY 2000 - FY 2004

Table 4-10 reports trends in the outcomes of HCHV residential treatment, from FY 2000 to FY 2004. The proportion of veterans admitted with alcohol, drug and social/vocational problems remained fairly level in FY 2004, while there was a noticeable increase in FY 2003 and FY 2004 in veterans admitted with mental health problems and medical problems. This could be due to reserving residential treatment for the sickest veterans, given the curtailed resources that started in FY 2003. The percentage of veterans who were judged to have successfully completed the program leveled off after increasing for three years. Employment outcomes are generally similar each year across this time period. There was a sizeable increase in the percentage of veterans who were discharged to independent housing in FY 2002 relative to previous years and similar percentages have been observed in FY 2003 and FY 2004 (47 percent and 45 percent respectively). A trend that is seemingly coincident with the change in funding of residential treatment is the decrease in planned follow-up treatment at discharge. Prior to FY 2003, the vast majority of veterans (approximately 90 percent) discharged had arrangements indicated on the discharge report. In FY 2003 and FY 2004 a considerably lower percentage was observed, particularly in the areas of follow-up for drug, mental health, and medical problems.

Despite the shift from centralized to decentralized funding, the contract residential treatment program has maintained considerable success in improving the lot of extremely disadvantaged and disabled veterans.

Housing, Employment and Benefits

Tables 4-11 and 4-12 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 4-11 reports living situation. Having one's own apartment, room or house represents the most favorable outcome. Approximately 45 percent of veterans achieve this outcome. An additional 40 percent of veterans are discharged to a halfway house or other institutional setting. HCHV clinicians have improved steadily in insuring that veterans' housing status at discharge is documented; only 13 percent of veterans were discharged with an unknown housing status.

In Table 4-12, the employment outcomes of discharges are displayed. Overall, approximately 33 percent of discharges have either full or part-time employment. An additional 16 percent of the veterans participate in Veterans' Industries programs.

In addition to assisting with employment at discharge, HCHV case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 4-13 shows that at discharge, approximately 34 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. The benefits status is unknown for only five percent of veterans discharged. Table 4-13A shows that 27 percent of veterans discharged are either already receiving non-VA financial benefits or have an application for benefits pending. Again, the benefits status for the vast majority of veterans is known. Connection of veterans to benefits is an important step in establishing self sufficiency.

Clinical Improvement and Follow-up Care

Tables 4-14 through 4-19 show the outcome of residential treatment with respect to clinical problems exhibited at admission as well as plans for follow-up treatment after discharge from the program. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Generally, over 70 percent of veterans with each type of problem show some improvement at discharge (range is 70 percent for improvement of mental health problems to 81 percent for improvement of alcohol problems).

These tables also indicate follow-up treatment planning for each problem area. Most veterans are discharged with some follow-up plan. The lowest follow-up percentages are for social-vocational problems and drug problems (each at 59 percent). Follow-up planning for alcohol and psychiatric problems occurs for approximately 73 and 63 percent of veterans discharged, respectively. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 4-17 and 4-17V show planned follow-up at discharge and actual follow-up received within 30 days of discharge[2]. About 70 percent of veterans discharged from contract residential treatment have some sort of follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected

[2] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. The discrepancy between planned and actual follow up is quite large at some sites (occasionally exceeding 50 percent), but low at most sites; overall 25 percent of veterans for whom follow-up is planned fail to receive any follow up treatment within a month of discharge.

Risk Adjusted Treatment Outcomes

While Tables 4-12 through 4-19 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A program site that has low values on outcome monitors may be doing a good job--if the mix of clients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 4-20 and 4-20V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 4-20, but include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 4-20 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Detroit were about 28 percent *more likely* than veterans at the median site (Sheridan) to successfully complete the program, after adjusting for case mix differences. Veterans in the Augusta program were 45 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 4-20 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharged are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance. A summary of the adjusted outcome scores by VISN is presented in Table 4-20V.

Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment. Although the results in Table 4-20 are adjusted for case mix, such statistical adjustment techniques cannot completely control for population differences. While recognizing these concerns, the adjusted outcome scores are a good source of feedback for program clinicians. Certainly an outlier value on the summary outcome score warrants a review of services provided to veterans receiving contract residential treatment.

E. Satisfaction with Residential Treatment

In order to collect information regarding veterans' satisfaction with residential treatment, a brief survey is given to each veteran after he or she has been in the residential treatment program for approximately one month. Satisfaction with the residential treatment facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). The survey can be found in Appendix A.

Satisfaction items for the residential facility were coded on a 0-4 scale and averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. These scores are presented in Table 4-21. These data suggest a reasonably high level of satisfaction among residential treatment clients, with an average satisfaction score for facilities of 3.2 out of 4 and an average satisfaction score for case management of 4.9 out of 6.

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TABLE 4-1. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 04
1	MANCHESTER	Helping Hands Outreach Center	$35.00	18
2	SYRACUSE	New Beginnings Transitional Living Program	$26.95	8
3	BRONX	New Era Vets Inc. (psych beds)	$38.06	6
	BROOKLYN	Brooklyn Gardens	$40.44	1
	MONTROSE	St. Christopher's Inn	$50.00	14
		The Salvation Army	$49.45	6
	NORTHPORT	The Salvation Army	$50.32	47
4	CLARKSBURG	Scott's Place Shelter	$30.35	28
	LEBANON	Willow Square	$44.00	6
		YMCA Transition Program	$48.00	2
	WILKES-BARRE	Catholic Social Services, Scranton	$48.00	19
		Center City Ministries/Victory House	$52.00	9
		Orangeville Manor	$45.24	26
		Safe Harbor	$35.00	5
6	ASHEVILLE	Life on Life Terms, Inc.	$34.61	2
	SALISBURY	Charlotte Town Manor	$26.94	16
7	ATLANTA	Grace Recovery	$33.17	68
		New Start Substance Abuse Center	$31.10	18
		St. Jude	$34.50	3
		Transition House	$32.11	20
	AUGUSTA	Lisa's Veterans Home	$40.37	32
	BIRMINGHAM	Fellowship House	$35.00	20
		Steps and Traditions	$35.39	83
	CHARLESTON	CHEP Veteran Villas	$14.87	167
	COLUMBIA SC	Providence Home	$20.81	47
	TUSCALOOSA	The Salvation Army	$30.00	24
8	GAINESVILLE	Serenity House of Volusia Inc.	$48.57	20
	W PALM BEACH	Stand Down Home	$41.25	95
9	LOUISVILLE	Harmony House	$39.02	40
10	CHILLICOTHE	Pickaway County Community Action Inc.	$35.46	15
11	ANN ARBOR HCS	COMPASS	$26.96	43
		Open Door Ministries	$26.95	13
		Salvation Army-Staples	$26.95	15
	BATTLE CREEK	Residential Serv of Sw Michigan/Benton Harbor	$28.74	19
		Volunteers of America Greater Lansing	$26.02	72
	DETROIT	Mariners Inn	$58.00	10
15	COLUMBIA MO	Family Counseling Center-Cedar Ridge	$51.09	13
		Hannibal Council on Alcohol and Drug Abuse	$50.28	6
		Salvation Army, Harbor House	$52.66	16
	TOPEKA	Breakthrough House Inc.	$43.00	7
	WICHITA	Parallax Program	$51.95	19

TABLE4-1. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 04
16	ALEXANDRIA	Bridge House	$31.60	21
		Pine Belt Mental Health Center (Oak Harbor)	$43.24	2
	FAYETTEVILLE AR	HOUSE Inc., Duquesne House	$26.02	42
	GULF COAST HCS	Harbor House	$27.48	27
	HOUSTON	Extended Aftercare	$44.55	93
	JACKSON	Pine Belt Mental Health Center (Oak Harbor)	$43.25	17
	LITTLE ROCK	St. Francis House	$38.21	103
	MUSKOGEE	12 &12 Inc.	$39.59	16
	NEW ORLEANS	Gateway Indpndnt. Living /D'Anzi Psych Cntr	$30.02	34
		Grace House	$44.75	1
		Grace Outreach Center	$29.42	10
		Recovery Works/VOA	$30.00	9
		Womanspace	$30.00	6
	SHREVEPORT	The Salvation Army	$35.27	61
17	CENT. TEXAS HCS	McCabe Center	$52.82	52
	DALLAS	Salvation Army	$40.45	49
	SAN ANTONIO	Salvation Army/ Corpus Christi	$38.96	48
		Serenity Garden	$37.10	56
		Villa Serena	$39.97	73
18	W. TEXAS HCS	180 House	$23.75	34
19	CHEYENNE	Cheyenne Halfway House	$26.96	7
		The Villa	$29.00	1
	E. COLORADO HCS	Colorado Veterans Resource Coalition	$33.26	55
	MONTANA HCS	God's Love Inc.	$25.32	39
		Poverello Center	$25.00	4
		Samaritan House	$25.14	20
		Willis Cruse House	$25.00	4
	SHERIDAN	VOA Sheridan	$25.76	54
21	CENTRAL CA HCS	The McKinley	$30.50	52
	HONOLULU	Alcoholic Rehabilitation Svcs of Hawaii (dba Hina)	$116.89	30
	SIERRA NEV HCS	North Star Treatment and Recovery	$44.84	36
23	FARGO	Centre Inc.	$48.19	17
	ALL SITES		$35.76	2,171

*Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.

TABLE 4-2. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
1	MANCHESTER	52.4	50.1	5.1	0.0
3	BRONX	47.8	51.4	4.3	0.0
3	MONTROSE	49.6	45.9	1.2	0.0
3	NORTHPORT	51.0	51.0	9.7	8.0
4	CLARKSBURG	51.7	50.9	4.9	0.0
4	LEBANON	49.0	52.4	3.0	0.0
4	WILKES-BARRE	50.3	52.8	1.4	0.0
7	ATLANTA	48.5	46.0	1.4	0.0
7	AUGUSTA	47.5	45.2	6.5	0.0
7	BIRMINGHAM	48.0	48.5	4.3	0.0
7	CHARLESTON	48.2	49.6	7.5	2.2
7	COLUMBIA SC	47.1	46.3	3.9	0.0
7	TUSCALOOSA	48.4	47.6	1.5	8.7
8	GAINESVILLE	51.0	48.4	5.4	0.0
8	W PALM BEACH	49.6	47.8	2.9	0.0
9	LOUISVILLE	49.7	49.2	3.9	0.0
10	CHILLICOTHE	49.0	51.2	8.3	0.0
11	ANN ARBOR HCS	48.4	46.7	3.1	0.0
11	BATTLE CREEK	47.8	47.8	4.3	6.5
11	DETROIT	49.3	47.0	1.6	0.0
15	COLUMBIA MO	51.7	48.0	8.0	3.3
15	TOPEKA	50.4	48.6	2.4	0.0
15	WICHITA	48.6	47.3	0.0	0.0
16	ALEXANDRIA	50.0	47.7	3.3	0.0
16	FAYETTEVILLE AR	48.2	48.7	6.0	0.0
16	GULF COAST HCS	49.2	45.0	2.2	0.0
16	HOUSTON	48.7	48.0	1.5	0.0
16	LITTLE ROCK	47.0	47.5	2.1	6.7
16	MUSKOGEE	50.8	44.6	4.7	13.3
16	NEW ORLEANS	48.9	48.5	2.9	14.7
16	SHREVEPORT	50.4	48.7	5.2	0.0
17	CENT. TEXAS HCS	49.0	45.6	4.3	2.8
17	DALLAS	48.6	50.3	2.6	17.9
17	SAN ANTONIO	48.3	47.8	3.7	6.2
18	W. TEXAS HCS	48.4	50.7	0.0	9.4
19	E. COLORADO HCS	49.0	48.2	2.8	0.0
19	MONTANA HCS	50.8	52.5	18.2	3.4
21	CENTRAL CA HCS	49.1	49.2	3.8	3.2
21	SIERRA NEV HCS	51.7	51.5	4.0	3.4
23	FARGO	49.7	50.2	4.5	0.0
	ALL SITES	49.0	48.4	3.4	2.9
	SITE AVERAGE	49.3	48.6	4.2	2.7
	SITE STD. DEV.	1.3	2.1	3.1	4.6

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

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TABLE 4-3. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	MANCHESTER	2.6	93.6	3.8	0.0	0.0	100.0	0.0	0.0	1.07
3	BRONX	63.0	7.5	24.1	5.3	60.0	20.0	20.0	0.0	2.66 *
3	MONTROSE	59.1	26.7	12.6	1.6	46.7	26.7	20.0	6.7	1.00
3	NORTHPORT	35.5	58.1	6.5	0.0	36.0	56.0	8.0	0.0	0.96
4	CLARKSBURG	15.0	81.7	1.7	1.7	12.5	87.5	0.0	0.0	1.07
4	LEBANON	48.4	47.4	3.3	1.0	25.0	75.0	0.0	0.0	1.58 *
4	WILKES-BARRE	22.6	75.3	2.1	0.0	14.9	74.5	10.6	0.0	0.99
7	ATLANTA	87.3	11.1	1.2	0.4	78.7	20.0	0.0	1.3	1.80 *
7	AUGUSTA	71.9	28.1	0.0	0.0	66.7	33.3	0.0	0.0	1.19
7	BIRMINGHAM	79.0	20.0	1.0	0.0	76.8	22.2	0.0	1.0	1.11
7	CHARLESTON	62.7	35.8	0.0	1.5	58.2	36.3	2.2	3.3	1.01
7	COLUMBIA SC	78.1	16.9	3.1	1.9	69.8	27.9	2.3	0.0	1.65 *
7	TUSCALOOSA	69.7	28.8	1.5	0.0	56.5	43.5	0.0	0.0	1.51
8	GAINESVILLE	42.2	52.5	3.5	1.8	36.8	57.9	5.3	0.0	1.10
8	W PALM BEACH	26.3	67.3	5.6	0.9	26.1	69.6	4.3	0.0	1.03
9	LOUISVILLE	49.4	49.4	0.0	1.3	61.5	38.5	0.0	0.0	0.78
10	CHILLICOTHE	16.7	80.0	0.0	3.3	41.7	58.3	0.0	0.0	0.73
11	ANN ARBOR HCS	42.0	49.4	4.9	3.7	36.5	51.9	11.5	0.0	1.05
11	BATTLE CREEK	42.7	52.4	2.4	2.4	59.7	40.3	0.0	0.0	0.77
11	DETROIT	77.3	21.5	0.4	0.8	77.8	22.2	0.0	0.0	1.03
15	COLUMBIA MO	24.0	74.0	0.0	2.0	16.7	80.0	3.3	0.0	1.08
15	TOPEKA	23.8	54.8	2.4	19.0	20.0	80.0	0.0	0.0	1.46
15	WICHITA	37.5	50.0	10.0	2.5	42.9	57.1	0.0	0.0	1.14
16	ALEXANDRIA	43.8	54.5	0.8	0.8	57.7	42.3	0.0	0.0	0.78
16	FAYETTEVILLE AR	11.0	89.0	0.0	0.0	35.1	64.9	0.0	0.0	0.73
16	GULF COAST HCS	38.6	58.2	1.6	1.6	32.1	67.9	0.0	0.0	1.17
16	HOUSTON	60.7	30.3	7.5	1.5	58.5	38.5	3.1	0.0	1.27
16	LITTLE ROCK	59.5	38.4	1.6	0.5	46.7	53.3	0.0	0.0	1.39
16	MUSKOGEE	24.3	71.0	1.9	2.8	26.7	73.3	0.0	0.0	1.03
16	NEW ORLEANS	63.4	32.3	2.2	2.2	70.6	23.5	2.9	2.9	0.73
16	SHREVEPORT	54.3	45.7	0.0	0.0	35.4	62.5	0.0	2.1	1.37
17	CENT. TEXAS HCS	32.5	56.0	9.9	1.6	33.3	55.6	11.1	0.0	0.99
17	DALLAS	70.2	24.7	3.8	1.3	61.5	30.8	2.6	5.1	1.25
17	SAN ANTONIO	21.2	47.2	30.2	1.4	26.2	53.8	17.9	2.1	1.14
18	W. TEXAS HCS	40.0	60.0	0.0	0.0	15.6	75.0	6.3	3.1	1.25

TABLE 4-3. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
19	E. COLORADO HCS	30.0	56.9	11.2	2.0	18.4	65.8	15.8	0.0	1.16
19	MONTANA HCS	18.2	72.7	0.0	9.1	0.0	96.6	0.0	3.4	1.33
21	CENTRAL CA HCS	14.1	51.3	26.9	7.7	13.3	60.0	23.3	3.3	1.17
21	SIERRA NEV HCS	7.9	83.8	4.7	3.6	3.4	93.1	0.0	3.4	1.11
23	FARGO	5.8	73.3	2.1	18.9	13.3	86.7	0.0	0.0	1.18
	ALL SITES	49.5	42.8	5.6	2.2	42.2	51.6	5.0	1.2	1.21
	SITE AVERAGE	41.8	50.7	4.9	2.7	39.2	55.6	4.3	0.9	1.17
	SITE STD. DEV.	23.2	22.2	7.2	4.3	22.7	22.8	6.7	1.7	0.35

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-4. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	MANCHESTER	55.1	44.9	100.0	0.0	***1.81***
3	BRONX	50.5	49.5	80.0	20.0	***1.59***
3	MONTROSE	57.1	42.9	86.7	13.3	***1.52***
3	NORTHPORT	74.2	25.8	52.0	48.0	***0.70 ****
4	CLARKSBURG	45.9	54.1	62.5	37.5	***1.36***
4	LEBANON	75.5	24.5	75.0	25.0	***0.99***
4	WILKES-BARRE	67.1	32.9	59.6	40.4	***0.89***
7	ATLANTA	68.3	31.7	73.3	26.7	***1.07***
7	AUGUSTA	46.4	53.6	60.6	39.4	***1.31***
7	BIRMINGHAM	51.7	48.3	43.4	56.6	***0.84***
7	CHARLESTON	46.3	53.7	19.8	80.2	***0.43 ****
7	COLUMBIA SC	35.8	64.2	59.5	40.5	***1.66***
7	TUSCALOOSA	39.4	60.6	39.1	60.9	***0.99***
8	GAINESVILLE	54.3	45.7	73.7	26.3	***1.36***
8	W PALM BEACH	61.3	38.7	40.6	59.4	***0.66 ****
9	LOUISVILLE	92.2	7.8	76.9	23.1	***0.83***
10	CHILLICOTHE	63.3	36.7	66.7	33.3	***1.05***
11	ANN ARBOR HCS	62.3	37.7	55.8	44.2	***0.90***
11	BATTLE CREEK	37.8	62.2	80.6	19.4	***2.13***
11	DETROIT	91.8	8.2	88.9	11.1	***0.97***
15	COLUMBIA MO	40.0	60.0	36.7	63.3	***0.92***
15	TOPEKA	87.8	12.2	100.0	0.0	***1.14***
15	WICHITA	57.5	42.5	35.7	64.3	***0.62 ****
16	ALEXANDRIA	64.5	35.5	53.8	46.2	***0.84***
16	FAYETTEVILLE AR	65.0	35.0	91.9	8.1	***1.41***
16	GULF COAST HCS	66.3	33.7	67.9	32.1	***1.02***
16	HOUSTON	67.7	32.3	56.9	43.1	***0.84***
16	LITTLE ROCK	71.9	28.1	86.7	13.3	***1.21***
16	MUSKOGEE	43.0	57.0	26.7	73.3	***0.62 ****
16	NEW ORLEANS	77.0	23.0	64.7	35.3	***0.84***
16	SHREVEPORT	47.4	52.6	52.1	47.9	***1.10***
17	CENT. TEXAS HCS	68.5	31.5	63.9	36.1	***0.93***
17	DALLAS	62.9	37.1	69.2	30.8	***1.10***
17	SAN ANTONIO	58.9	41.1	53.1	46.9	***0.90***
18	W. TEXAS HCS	30.0	70.0	40.6	59.4	***1.35***
19	E. COLORADO HCS	63.8	36.2	73.7	26.3	***1.16***
19	MONTANA HCS	72.7	27.3	94.9	5.1	***1.31***
21	CENTRAL CA HCS	56.4	43.6	67.7	32.3	***1.20***
21	SIERRA NEV HCS	70.6	29.4	58.6	41.4	***0.83***
23	FARGO	67.5	32.5	66.7	33.3	***0.99***
	ALL SITES	62.1	37.9	59.0	41.0	***0.95***
	SITE AVERAGE	60.4	39.6	63.9	36.1	***1.08***
	SITE STD. DEV.	14.7	14.7	19.5	19.5	***0.34***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-5. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	MANCHESTER	87.2	100.0	***1.15***
3	BRONX	91.1	100.0	***1.10***
3	MONTROSE	89.9	100.0	***1.11***
3	NORTHPORT	83.9	80.0	***0.95 ****
4	CLARKSBURG	67.2	81.3	***1.21***
4	LEBANON	88.4	87.5	***0.99***
4	WILKES-BARRE	88.4	89.6	***1.01***
7	ATLANTA	84.6	96.0	***1.13***
7	AUGUSTA	89.5	93.9	***1.05***
7	BIRMINGHAM	97.6	100.0	***1.02***
7	CHARLESTON	86.6	97.8	***1.13***
7	COLUMBIA SC	84.8	97.7	***1.15***
7	TUSCALOOSA	98.5	87.0	***0.88 ****
8	GAINESVILLE	59.8	100.0	***1.67***
8	W PALM BEACH	84.3	100.0	***1.19***
9	LOUISVILLE	81.8	96.2	***1.18***
10	CHILLICOTHE	73.3	91.7	***1.25***
11	ANN ARBOR HCS	94.3	100.0	***1.06***
11	BATTLE CREEK	86.6	82.3	***0.95 ****
11	DETROIT	75.1	100.0	***1.33***
15	COLUMBIA MO	96.0	96.7	***1.01***
15	TOPEKA	85.7	100.0	***1.17***
15	WICHITA	95.0	100.0	***1.05***
16	ALEXANDRIA	83.5	96.2	***1.15***
16	FAYETTEVILLE AR	92.0	100.0	***1.09***
16	GULF COAST HCS	81.5	100.0	***1.23***
16	HOUSTON	79.6	96.9	***1.22***
16	LITTLE ROCK	93.8	93.3	***1.00***
16	MUSKOGEE	72.0	100.0	***1.39***
16	NEW ORLEANS	97.9	97.1	***0.99***
16	SHREVEPORT	95.7	97.9	***1.02***
17	CENT. TEXAS HCS	83.7	100.0	***1.19***
17	DALLAS	88.8	92.3	***1.04***
17	SAN ANTONIO	95.3	98.6	***1.03***
18	W. TEXAS HCS	90.0	78.1	***0.87 ****
19	E. COLORADO HCS	85.2	81.6	***0.96***
19	MONTANA HCS	100.0	86.4	***0.86 ****
21	CENTRAL CA HCS	82.1	93.5	***1.14***
21	SIERRA NEV HCS	81.4	100.0	***1.23***
23	FARGO	80.2	93.3	***1.16***
	ALL SITES	84.3	94.9	***1.13***
	SITE AVERAGE	86.3	94.6	***1.11***
	SITE STD. DEV.	8.7	6.6	***0.15***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-6. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
1	MANCHESTER	10	10.0	0.0	0.0	***10.0***
3	BRONX	5	0.0	0.0	0.0	***0.0***
3	MONTROSE	15	0.0	0.0	0.0	***0.0***
3	NORTHPORT	25	24.0	4.0	20.0	***48.0 ****
4	CLARKSBURG	16	20.0	0.0	18.8	***38.8 ****
4	LEBANON	8	0.0	0.0	12.5	***12.5***
4	WILKES-BARRE	48	6.3	4.3	10.4	***20.9***
7	ATLANTA	75	9.6	0.0	4.0	***13.6***
7	AUGUSTA	33	6.1	9.1	6.1	***21.2***
7	BIRMINGHAM	99	21.4	2.0	0.0	***23.4***
7	CHARLESTON	91	27.5	23.1	2.2	***52.7 ****
7	COLUMBIA SC	43	7.1	2.4	2.3	***11.8***
7	TUSCALOOSA	23	4.3	0.0	13.0	***17.4***
8	GAINESVILLE	19	17.6	0.0	0.0	***17.6***
8	W PALM BEACH	69	8.7	2.9	0.0	***11.6***
9	LOUISVILLE	26	0.0	0.0	3.8	***3.8***
10	CHILLICOTHE	12	16.7	0.0	8.3	***25.0***
11	ANN ARBOR HCS	52	5.8	0.0	0.0	***5.8***
11	BATTLE CREEK	62	9.7	0.0	17.7	***27.4***
11	DETROIT	9	0.0	0.0	0.0	***0.0***
15	COLUMBIA MO	30	10.0	3.3	3.3	***16.7***
15	TOPEKA	5	0.0	0.0	0.0	***0.0***
15	WICHITA	14	21.4	0.0	0.0	***21.4***
16	ALEXANDRIA	26	0.0	0.0	3.8	***3.8***
16	FAYETTEVILLE AR	37	13.5	0.0	0.0	***13.5***
16	GULF COAST HCS	28	11.1	3.6	0.0	***14.7***
16	HOUSTON	65	6.3	4.6	3.1	***13.9***
16	LITTLE ROCK	15	0.0	6.7	6.7	***13.3***
16	MUSKOGEE	15	6.7	0.0	0.0	***6.7***
16	NEW ORLEANS	34	15.2	2.9	2.9	***21.0***
16	SHREVEPORT	48	2.1	0.0	2.1	***4.2***
17	CENT. TEXAS HCS	36	5.6	0.0	0.0	***5.6***
17	DALLAS	39	0.0	0.0	7.7	***7.7***
17	SAN ANTONIO	145	0.7	0.0	1.4	***2.1***
18	W. TEXAS HCS	32	3.1	3.1	21.9	***28.1***
19	E. COLORADO HCS	38	0.0	0.0	18.4	***18.4***
19	MONTANA HCS	59	1.7	0.0	13.6	***15.3***
21	CENTRAL CA HCS	31	0.0	0.0	6.5	***6.5***
21	SIERRA NEV HCS	29	3.4	3.4	0.0	***6.9***
23	FARGO	15	6.7	0.0	6.7	***13.3***
	ALL SITES	1,481	8.5	2.8	5.1	***16.3***
	SITE AVERAGE	37	7.6	1.9	5.4	***14.9***
	SITE STD. DEV.	29	7.7	4.1	6.6	***12.1***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-6V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Residential Treatment %
1	10	10.0	0.0	0.0	10.0
3	45	13.3	2.2	11.1	26.7
4	72	8.5	2.8	12.5	23.8
7	364	16.4	7.4	3.0	26.8
8	88	10.5	2.3	0.0	12.7
9	26	0.0	0.0	3.8	3.8
10	12	16.7	0.0	8.3	25.0
11	123	7.3	0.0	8.9	16.3
15	49	12.2	2.0	2.0	16.3
16	268	7.2	2.2	2.2	11.7
17	220	1.4	0.0	2.3	3.7
18	32	3.1	3.1	21.9	28.1
19	97	1.0	0.0	15.5	16.5
21	60	1.7	1.7	3.3	6.7
23	15	6.7	0.0	6.7	13.3
TOTAL	1,481	8.5	2.8	5.1	16.3
VISN AVG.	99	7.7	1.6	6.8	16.1
VISN STD.DEV.	105	5.5	2.0	6.3	8.4

TABLE 4-6A. VETERANS WITH FY 04 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	MANCHESTER	33	1	***3.0***
3	BRONX	12	1	***8.3***
3	MONTROSE	15	0	***0.0***
3	NORTHPORT	54	1	***1.9***
4	CLARKSBURG	16	2	***12.5***
4	LEBANON	13	0	***0.0***
4	WILKES-BARRE	74	2	***2.7***
7	ATLANTA	114	3	***2.6***
7	AUGUSTA	33	5	***15.2 ****
7	BIRMINGHAM	136	14	***10.3***
7	CHARLESTON	179	43	***24.0 ****
7	COLUMBIA SC	75	1	***1.3***
7	TUSCALOOSA	23	1	***4.3***
8	GAINESVILLE	73	0	***0.0***
8	W PALM BEACH	93	23	***24.7 ****
9	LOUISVILLE	102	15	***14.7 ****
10	CHILLICOTHE	12	1	***8.3***
11	ANN ARBOR HCS	74	5	***6.8***
11	BATTLE CREEK	93	9	***9.7***
11	DETROIT	51	2	***3.9***
15	COLUMBIA MO	30	7	***23.3 ****
15	TOPEKA	75	9	***12.0***
15	WICHITA	14	0	***0.0***
16	ALEXANDRIA	26	1	***3.8***
16	FAYETTEVILLE AR	37	1	***2.7***
16	GULF COAST HCS	28	0	***0.0***
16	HOUSTON	138	0	***0.0***
16	LITTLE ROCK	91	22	***24.2 ****
16	MUSKOGEE	15	0	***0.0***
16	NEW ORLEANS	270	23	***8.5***
16	SHREVEPORT	103	1	***1.0***
17	CENT. TEXAS HCS	56	1	***1.8***
17	DALLAS	93	2	***2.2***
17	SAN ANTONIO	145	2	***1.4***

TABLE 4-6A. VETERANS WITH FY 04 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
18	W. TEXAS HCS	32	0	***0.0***
19	E. COLORADO HCS	150	1	***0.7***
19	MONTANA HCS	59	2	***3.4***
21	CENTRAL CA HCS	31	1	***3.2***
21	SIERRA NEV HCS	33	3	***9.1***
23	FARGO	15	1	***6.7***
	ALL SITES	2,716	206	***7.6***
	SITE AVERAGE	68	5	***6.5***
	SITE STD. DEV.	56	9	***7.3***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-6AV. VETERANS WITH FY 04 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	33	1	3.0
3	81	2	2.5
4	103	4	3.9
7	560	67	12.0
8	166	23	13.9
9	102	15	14.7
10	12	1	8.3
11	218	16	7.3
15	119	16	13.4
16	708	48	6.8
17	294	5	1.7
18	32	0	0.0
19	209	3	1.4
21	64	4	6.3
23	15	1	6.7
TOTAL	2,716	206	7.6
VISN AVG.	181	14	6.8
VISN STD.DEV.	203	19	4.8

TABLE 4-7. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
1	MANCHESTER	18	$35.00	$2,710.56	***77.4***	0
2	SYRACUSE	8	$26.95	$1,684.25	***62.8***	0
3	BRONX	6	$38.06	$2,760.00	***73.0***	0
3	BROOKLYN	1	$40.44	$3,680.00	***91.0***	0
3	MONTROSE	20	$49.83	$2,417.50	***48.5***	0
3	NORTHPORT	47	$50.32	$1,622.34	***32.3***	0
4	CLARKSBURG	28	$30.35	$976.07	***36.7***	0
4	LEBANON	8	$45.00	$4,107.00	***91.0***	0
4	WILKES-BARRE	59	$46.29	$3,258.98	***69.9***	1
6	ASHEVILLE	2	$34.61	$6,351.00	***183.5 ****	2
6	SALISBURY	16	$26.94	$4,499.94	***167.1 ****	7
7	ATLANTA	109	$32.67	$2,010.62	***62.8***	0
7	AUGUSTA	32	$40.37	$3,363.81	***83.7***	0
7	BIRMINGHAM	103	$35.32	$895.83	***25.6 ****	0
7	CHARLESTON	167	$14.87	$457.54	***30.4 ****	0
7	COLUMBIA SC	47	$20.81	$1,420.85	***70.3***	5
7	TUSCALOOSA	24	$30.00	$352.50	***11.8 ****	0
8	GAINESVILLE	20	$48.57	$3,368.60	***69.7***	2
8	W PALM BEACH	95	$41.25	$2,538.86	***60.6***	0
9	LOUISVILLE	40	$39.02	$3,698.85	***95.0***	3
10	CHILLICOTHE	15	$35.46	$2,354.33	***66.9***	0
11	ANN ARBOR HCS	71	$26.96	$1,741.59	***64.6***	0
11	BATTLE CREEK	91	$26.59	$2,067.49	***78.8***	9
11	DETROIT	10	$58.00	$2,563.60	***44.2***	0
15	COLUMBIA MO	35	$51.67	$1,944.29	***39.7***	1
15	TOPEKA	7	$43.00	$6,451.43	***153.4 ****	0
15	WICHITA	19	$51.95	$2,319.63	***46.5***	0
16	ALEXANDRIA	23	$32.61	$2,094.39	***62.7***	0
16	FAYETTEVILLE AR	42	$26.02	$2,283.05	***87.9***	0
16	GULF COAST HCS	27	$27.48	$1,901.26	***70.3***	1
16	HOUSTON	93	$44.55	$3,055.89	***68.9***	0
16	JACKSON	17	$43.25	$2,345.71	***54.4***	0
16	LITTLE ROCK	103	$38.21	$1,155.01	***30.7 ****	0
16	MUSKOGEE	16	$39.59	$4,267.88	***112.3 ****	3
16	NEW ORLEANS	60	$30.16	$3,287.53	***109.9 ****	9
16	SHREVEPORT	61	$35.27	$2,916.48	***83.9***	4

TABLE 4-7. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
17	CENT. TEXAS HCS	52	$52.82	$4,124.19	***78.6***	0
17	DALLAS	49	$40.45	$2,584.45	***65.5***	0
17	SAN ANTONIO	177	$38.79	$2,944.11	***76.2***	0
18	W. TEXAS HCS	34	$23.75	$458.24	***19.5 ****	0
19	CHEYENNE	8	$27.22	$5,019.38	***186.0 ****	4
19	E. COLORADO HCS	55	$33.26	$1,990.20	***60.1***	0
19	MONTANA HCS	67	$25.23	$1,044.40	***41.8***	1
19	SHERIDAN	54	$25.76	$1,114.35	***43.9***	0
21	CENTRAL CA HCS	52	$30.50	$2,502.13	***75.1***	0
21	HONOLULU	30	$116.89	$2,288.47	***19.2 ****	0
21	SIERRA NEV HCS	36	$44.84	$2,506.08	***56.1***	0
23	FARGO	17	$48.19	$2,194.59	***50.9***	0
	ALL SITES	2,171	$35.76	$2,149.82	***60.8***	52
	SITE AVERAGE	45	$38.44	$2,576.98	***70.6***	1
	SITE ST. DEV.	40	$15.01	$1,335.62	***38.6***	2

*Exceeds one standard deviation from the mean in EITHER direction.

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TABLE 4-7V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	Mean Days Per Episode	Episodes Greater Than 6 Months
1	18	$35.00	$2,710.56	77.4	0
2	8	$26.95	$1,684.25	62.8	0
3	74	$49.06	$1,957.30	40.8	0
4	95	$41.49	$2,657.54	61.9	1
6	18	$27.80	$4,705.61	168.9	9
7	482	$26.29	$1,184.06	43.2	5
8	115	$42.52	$2,683.17	62.2	2
9	40	$39.02	$3,698.85	95.0	3
10	15	$35.46	$2,354.33	66.9	0
11	172	$28.57	$1,961.81	70.9	9
15	61	$50.76	$2,578.41	54.8	1
16	442	$36.18	$2,447.69	70.2	17
17	278	$41.71	$3,101.45	74.8	0
18	34	$23.75	$458.24	19.5	0
19	184	$27.87	$1,520.47	54.2	5
21	118	$56.84	$2,449.02	55.1	0
23	17	$48.19	$2,194.59	50.9	0
TOTAL	2,171	$35.76	$2,149.82	60.8	52
VISN AVERAGE	128	$37.50	$2,373.37	66.4	3
VISN ST. DEV.	146	$9.89	$959.47	31.3	5

TABLE 4-8. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	MANCHESTER	18	94.4	5.6	0.0	0.0
2	SYRACUSE	8	75.0	12.5	12.5	0.0
3	BRONX	6	66.7	16.7	16.7	0.0
3	MONTROSE	20	70.0	20.0	5.0	5.0
3	NORTHPORT	47	74.5	6.4	8.5	10.6
4	CLARKSBURG	28	46.4	17.9	17.9	17.9
4	LEBANON	8	87.5	0.0	0.0	12.5
4	WILKES-BARRE	59	71.2	13.6	15.3	0.0
6	SALISBURY	16	12.5 *	6.3	0.0	81.3
7	ATLANTA	109	79.8	10.1	4.6	5.5
7	AUGUSTA	32	18.8 *	37.5	25.0	18.8
7	BIRMINGHAM	103	75.7	0.0	3.9	20.4
7	CHARLESTON	167	56.3	12.6	6.0	25.1
7	COLUMBIA SC	47	27.7 *	31.9	29.8	10.6
7	TUSCALOOSA	24	58.3	25.0	16.7	0.0
8	GAINESVILLE	20	35.0 *	10.0	35.0	20.0
8	W PALM BEACH	95	69.5	2.1	18.9	9.5
9	LOUISVILLE	40	60.0	5.0	25.0	10.0
10	CHILLICOTHE	15	33.3 *	20.0	26.7	20.0
11	ANN ARBOR HCS	71	38.0 *	23.9	35.2	2.8
11	BATTLE CREEK	91	58.2	11.0	29.7	1.1
11	DETROIT	10	90.0	0.0	10.0	0.0
15	COLUMBIA MO	35	65.7	8.6	8.6	17.1
15	TOPEKA	7	42.9	28.6	14.3	14.3
15	WICHITA	19	89.5	0.0	5.3	5.3
16	ALEXANDRIA	23	47.8	17.4	34.8	0.0
16	FAYETTEVILLE AR	42	88.1	7.1	2.4	2.4
16	GULF COAST HCS	27	18.5 *	29.6	44.4	7.4
16	HOUSTON	93	55.9	14.0	26.9	3.2
16	JACKSON	17	76.5	5.9	11.8	5.9
16	LITTLE ROCK	103	69.9	11.7	14.6	3.9
16	MUSKOGEE	16	43.8	31.3	25.0	0.0
16	NEW ORLEANS	60	56.7	16.7	20.0	6.7
16	SHREVEPORT	61	67.2	11.5	11.5	9.8
17	CENT. TEXAS HCS	52	57.7	5.8	32.7	3.8
17	DALLAS	49	46.9	10.2	26.5	16.3
17	SAN ANTONIO	177	51.4	24.9	20.9	2.8
18	W. TEXAS HCS	34	64.7	11.8	14.7	8.8
19	CHEYENNE	8	75.0	0.0	0.0	25.0
19	E. COLORADO HCS	55	70.9	21.8	3.6	3.6
19	MONTANA HCS	67	35.8 *	16.4	35.8	11.9
19	SHERIDAN	54	63.0	5.6	20.4	11.1
21	CENTRAL CA HCS	52	55.8	36.5	3.8	3.8
21	HONOLULU	30	86.7	3.3	3.3	6.7
21	SIERRA NEV HCS	36	66.7	8.3	16.7	8.3
23	FARGO	17	70.6	0.0	29.4	0.0
	ALL SITES	2,168	59.9	13.7	17.2	9.2
	SITE AVERAGE	47	60.1	13.4	16.7	9.8
	SITE STD. DEV.	39	20.0	10.2	11.8	13.0

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-9. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=2,168)	Successful Discharges % (N=1,299)	Other Than Successful Discharges % (N=869)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	82.3	82.0	82.7
Admitted w/ Drug Prob.	66.5	64.8	69.1
Admitted w/ Mental Ill.	71.2	68.3	75.5
Admitted w/ Med Ill.	76.3	76.7	75.8
Admitted w/Soc/Voc. Prob.	75.7	75.3	76.3
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	81.2	94.6	60.6
Drug Prob.	80.8	95.2	59.6
Mental Ill.	74.7	90.5	52.6
Medical Ill.	69.2	80.4	51.4
Soc/Voc. Prob.	73.0	86.8	52.0
Employment			
Full-time	20.6	24.7	14.4
Part-time	12.8	13.1	12.4
Veterans Industries	16.0	21.6	7.6
Disabled/Retired	27.1	28.2	25.4
Unemployed	16.5	9.8	26.6
Voc Tr/Vol.	1.5	1.6	1.4
Unknown/Other	5.5	0.9	12.3
Living Situation			
Apartment/Room/House	45.2	47.8	41.1
None	1.5	0.1	3.7
Halfway House/Instit.	40.2	50.8	24.4
Unknown/Other	13.1	1.3	30.8
With Whom Living			
Unknown/No res.	10.9	0.2	26.9
Alone	20.2	27.0	9.9
Spouse/Children	3.9	4.2	3.3
Parent/Family	10.1	6.7	15.2
Friends	10.3	7.7	14.3
Strangers	44.6	54.2	30.5

**Percentages based on veterans admitted with these problems.*

TABLE 4-10 ADMISSION PROBLEMS AND DISCHARGE STATUS FY 2000-2004

	FY 00 % (N=4,808)	FY 01 % (N=5,006)	FY 02 % (N=4,455)	FY 03 % (N=3,046)	FY 04 % (N=2,168)
Previous Admissions					
None	79.2	76.9	69.2	71.3	70.9
1-2	19.3	21.2	27.2	25.9	25.8
3+	1.5	1.9	3.6	2.8	3.3
Problems at Admission					
Alcohol Abuse	84.4	81.8	82.9	84.2	82.3
Drug Abuse	69.5	66.7	65.9	68.6	66.5
Mental Illness	48.5	52.6	56.2	72.6	71.2
Medical Problems	39.8	46.7	51.1	72.6	76.3
Social/Voc. Problems	72.4	75.5	73.6	81.5	75.7
Length of Stay, Mean Days	59.1	65.3	73.4	71.0	60.8
Discharge Status					
Successful	52.3	54.0	55.5	63.1	59.9
Violation	17.1	16.7	17.2	13.0	13.7
Veteran Left	22.6	22.1	19.8	16.3	17.2
Other/Unknown	8.0	7.2	7.5	7.6	9.2
Living Sit. at Discharge					
Apt/Room/House	34.2	41.1	49.0	46.9	45.2
Halfway House/Instit.	37.0	31.6	26.5	36.1	40.2
None/Unknown/Other	28.7	27.3	24.4	17.0	14.6
With Whom Living					
Unknown/No Res.	24.1	22.0	19.0	13.1	10.9
Alone	18.0	21.0	23.7	24.2	20.2
Spouse/Children	2.4	3.2	3.8	3.1	3.9
Parent/Family	6.9	7.1	8.1	7.4	10.1
Friends	6.5	9.2	11.4	11.4	10.3
Strangers	42.2	37.5	33.9	40.7	44.6
Employment					
Full-time	24.4	26.0	27.3	23.2	20.6
Part-time	13.3	11.0	11.7	10.5	12.8
Disabled/Retired	16.3	18.1	20.9	22.7	27.1
Unempl./Volun./Voc.Reh.	46.1	44.9	40.1	43.6	39.5
Improvement Clin. Status*					
Alcohol	75.7	76.8	78.6	82.2	81.2
Drug	75.5	75.9	77.8	82.2	80.8
Mental Health	71.7	70.8	72.5	77.6	74.7
Medical	66.3	69.1	71.5	69.3	69.2
Social/Voc.	69.8	70.4	71.4	74.9	73.0
Follow-up Treatment					
Alcohol	80.0	83.2	85.8	73.8	73.3
Drug	79.2	83.1	85.9	60.3	59.2
Mental Health	84.8	87.0	90.5	64.3	63.4
Medical	89.0	89.8	92.6	67.3	70.7
Social/Voc.	69.0	71.9	76.2	61.8	58.7

**Percentage improved based only on veterans admitted with problems.*

TABLE 4-11. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	MANCHESTER	18	5.6	22.2	72.2	0.0
2	SYRACUSE	8	0.0	100.0	0.0	0.0
3	BRONX	6	0.0	83.3	16.7	0.0
3	MONTROSE	20	0.0	5.0	70.0	25.0
3	NORTHPORT	47	2.1	40.4	40.4	17.0
4	CLARKSBURG	28	10.7	39.3	17.9	32.1
4	LEBANON	8	0.0	25.0	62.5	12.5
4	WILKES-BARRE	59	3.4	61.0	27.1	8.5
6	SALISBURY	16	0.0	18.8	81.3	0.0
7	ATLANTA	109	0.0	13.8	72.5	13.8
7	AUGUSTA	32	6.3	90.6	0.0	3.1
7	BIRMINGHAM	103	0.0	35.0	61.2	3.9
7	CHARLESTON	167	0.0	44.3	52.7	3.0
7	COLUMBIA SC	47	2.1	66.0	25.5	6.4
7	TUSCALOOSA	24	4.2	66.7	8.3	20.8
8	GAINESVILLE	20	0.0	35.0	30.0	35.0
8	W PALM BEACH	95	0.0	22.1	62.1	15.8
9	LOUISVILLE	40	0.0	37.5	60.0	2.5
10	CHILLICOTHE	15	6.7	40.0	33.3	20.0
11	ANN ARBOR HCS	71	4.2	47.9	31.0	16.9
11	BATTLE CREEK	91	0.0	40.7	28.6	30.8
11	DETROIT	10	0.0	50.0	50.0	0.0
15	COLUMBIA MO	35	0.0	40.0	60.0	0.0
15	TOPEKA	7	0.0	71.4	14.3	14.3
15	WICHITA	19	0.0	26.3	68.4	5.3
16	ALEXANDRIA	23	0.0	87.0	13.0	0.0
16	FAYETTEVILLE AR	42	2.4	9.5	85.7	2.4
16	GULF COAST HCS	27	3.7	48.1	11.1	37.0
16	HOUSTON	93	0.0	57.0	30.1	12.9
16	JACKSON	17	0.0	88.2	11.8	0.0
16	LITTLE ROCK	103	1.0	12.6	72.8	13.6
16	MUSKOGEE	16	0.0	50.0	31.3	18.8
16	NEW ORLEANS	60	1.7	46.7	40.0	11.7
16	SHREVEPORT	61	6.6	70.5	14.8	8.2
17	CENT. TEXAS HCS	52	0.0	55.8	19.2	25.0
17	DALLAS	49	0.0	46.9	26.5	26.5
17	SAN ANTONIO	177	5.6	68.9	18.6	6.8
18	W. TEXAS HCS	34	0.0	35.3	38.2	26.5
19	CHEYENNE	8	0.0	25.0	75.0	0.0
19	E. COLORADO HCS	55	0.0	67.3	12.7	20.0
19	MONTANA HCS	67	0.0	56.7	1.5	41.8
19	SHERIDAN	54	0.0	55.6	44.4	0.0
21	CENTRAL CA HCS	52	0.0	48.1	40.4	11.5
21	HONOLULU	30	0.0	3.3	86.7	10.0
21	SIERRA NEV HCS	36	0.0	33.3	52.8	13.9
23	FARGO	17	0.0	70.6	5.9	23.5
	ALL SITES	2,168	1.5	45.2	40.2	13.1
	SITE AVERAGE	47	1.4	46.9	38.7	13.0
	SITE STD. DEV.	39	2.5	23.6	25.4	11.5

TABLE 4-12. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	MANCHESTER	18	61.1	0.0	0.0	27.8	5.6	5.6
2	SYRACUSE	8	37.5	50.0	0.0	12.5	0.0	0.0
3	BRONX	6	0.0 *	16.7	16.7	33.3	16.7	16.7
3	MONTROSE	20	0.0 *	70.0	0.0	15.0	10.0	5.0
3	NORTHPORT	47	2.1 *	36.2	0.0	42.6	17.0	2.1
4	CLARKSBURG	28	32.1	0.0	0.0	42.9	21.4	3.6
4	LEBANON	8	25.0	37.5	0.0	25.0	12.5	0.0
4	WILKES-BARRE	59	23.7	5.1	0.0	61.0	6.8	3.4
6	SALISBURY	16	50.0	0.0	0.0	37.5	6.3	6.3
7	ATLANTA	109	12.8	55.0	0.0	10.1	18.3	3.7
7	AUGUSTA	32	71.9	6.3	0.0	3.1	18.8	0.0
7	BIRMINGHAM	103	44.7	2.9	0.0	14.6	35.9	1.9
7	CHARLESTON	167	17.4	13.8	4.2	43.7	19.2	1.8
7	COLUMBIA SC	47	38.3	40.4	0.0	0.0	17.0	4.3
7	TUSCALOOSA	24	16.7	33.3	0.0	29.2	20.8	0.0
8	GAINESVILLE	20	20.0	5.0	0.0	55.0	15.0	5.0
8	W PALM BEACH	95	24.2	27.4	3.2	28.4	0.0	16.8
9	LOUISVILLE	40	37.5	0.0	0.0	37.5	22.5	2.5
10	CHILLICOTHE	15	13.3	0.0	0.0	53.3	33.3	0.0
11	ANN ARBOR HCS	71	36.6	4.2	7.0	19.7	28.2	4.2
11	BATTLE CREEK	91	45.1	0.0	0.0	18.7	22.0	14.3
11	DETROIT	10	10.0 *	0.0	0.0	50.0	40.0	0.0
15	COLUMBIA MO	35	40.0	28.6	0.0	28.6	0.0	2.9
15	TOPEKA	7	0.0 *	0.0	0.0	100.0	0.0	0.0
15	WICHITA	19	21.1	31.6	0.0	15.8	26.3	5.3
16	ALEXANDRIA	23	78.3	0.0	0.0	13.0	8.7	0.0
16	FAYETTEVILLE AR	42	78.6	0.0	2.4	11.9	7.1	0.0
16	GULF COAST HCS	27	51.9	0.0	0.0	11.1	25.9	11.1
16	HOUSTON	93	45.2	36.6	0.0	6.5	9.7	2.2
16	JACKSON	17	88.2	0.0	0.0	0.0	11.8	0.0
16	LITTLE ROCK	103	20.4	17.5	1.0	50.5	10.7	0.0
16	MUSKOGEE	16	56.3	0.0	0.0	12.5	12.5	18.8
16	NEW ORLEANS	60	20.0	0.0	5.0	48.3	20.0	6.7
16	SHREVEPORT	61	41.0	26.2	0.0	14.8	16.4	1.6

TABLE 4-12. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
17	CENT. TEXAS HCS	52	46.2	5.8	0.0	17.3	25.0	5.8
17	DALLAS	49	32.7	38.8	0.0	12.2	4.1	12.2
17	SAN ANTONIO	177	37.3	23.7	2.8	22.6	12.4	1.1
18	W. TEXAS HCS	34	20.6	0.0	2.9	32.4	20.6	23.5
19	CHEYENNE	8	62.5	0.0	0.0	0.0	37.5	0.0
19	E. COLORADO HCS	55	63.6	1.8	0.0	16.4	5.5	12.7
19	MONTANA HCS	67	29.9	0.0	0.0	50.7	6.0	13.4
19	SHERIDAN	54	20.4	7.4	0.0	42.6	29.6	0.0
21	CENTRAL CA HCS	52	32.7	0.0	0.0	9.6	46.2	11.5
21	HONOLULU	30	3.3 *	0.0	16.7	60.0	0.0	20.0
21	SIERRA NEV HCS	36	44.4	2.8	2.8	25.0	22.2	2.8
23	FARGO	17	29.4	35.3	0.0	17.6	0.0	17.6
	ALL SITES	2,168	33.4	16.0	1.5	27.1	16.5	5.5
	SITE AVERAGE	47	34.4	14.3	1.4	27.8	16.2	5.8
	SITE STD. DEV.	39	21.8	18.4	3.6	20.3	11.5	6.5

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-13. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	MANCHESTER	18	22.2	16.7	0.0	61.1	0.0
2	SYRACUSE	8	12.5	0.0	0.0	87.5	0.0
3	BRONX	6	66.7	16.7	0.0	16.7	0.0
3	MONTROSE	20	30.0	5.0	5.0	60.0	0.0
3	NORTHPORT	47	40.4	10.6	0.0	44.7	4.3
4	CLARKSBURG	28	21.4	10.7	7.1	60.7	0.0
4	LEBANON	8	0.0	25.0	12.5	62.5	0.0
4	WILKES-BARRE	59	28.8	23.7	3.4	40.7	3.4
6	SALISBURY	16	37.5	6.3	6.3	50.0	0.0
7	ATLANTA	109	13.8	7.3	8.3	67.9	2.8
7	AUGUSTA	32	12.5	0.0	0.0	81.3	6.3
7	BIRMINGHAM	103	17.5	0.0	1.0	71.8	9.7
7	CHARLESTON	167	28.1	16.2	9.0	46.7	0.0
7	COLUMBIA SC	47	12.8	2.1	2.1	83.0	0.0
7	TUSCALOOSA	24	37.5	4.2	0.0	58.3	0.0
8	GAINESVILLE	20	35.0	5.0	10.0	50.0	0.0
8	W PALM BEACH	95	14.7	24.2	9.5	46.3	5.3
9	LOUISVILLE	40	37.5	0.0	10.0	30.0	22.5 *
10	CHILLICOTHE	15	46.7	13.3	0.0	40.0	0.0
11	ANN ARBOR HCS	71	16.9	15.5	5.6	60.6	1.4
11	BATTLE CREEK	91	20.9	12.1	2.2	39.6	25.3 *
11	DETROIT	10	20.0	30.0	0.0	50.0	0.0
15	COLUMBIA MO	35	31.4	28.6	5.7	34.3	0.0
15	TOPEKA	7	14.3	0.0	0.0	85.7	0.0
15	WICHITA	19	21.1	5.3	21.1	52.6	0.0

TABLE 4-13. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
16	ALEXANDRIA	23	17.4	13.0	0.0	69.6	0.0
16	FAYETTEVILLE AR	42	16.7	9.5	0.0	73.8	0.0
16	GULF COAST HCS	27	48.1	0.0	0.0	51.9	0.0
16	HOUSTON	93	15.1	2.2	7.5	73.1	2.2
16	JACKSON	17	5.9	17.6	0.0	76.5	0.0
16	LITTLE ROCK	103	26.2	12.6	0.0	60.2	1.0
16	MUSKOGEE	16	6.3	0.0	6.3	68.8	18.8 *
16	NEW ORLEANS	60	26.7	18.3	3.3	45.0	6.7
16	SHREVEPORT	61	14.8	11.5	6.6	62.3	4.9
17	CENT. TEXAS HCS	52	17.3	25.0	3.8	53.8	0.0
17	DALLAS	49	18.4	24.5	0.0	44.9	12.2 *
17	SAN ANTONIO	177	24.9	12.4	2.8	59.9	0.0
18	W. TEXAS HCS	34	44.1	14.7	0.0	17.6	23.5 *
19	CHEYENNE	8	25.0	12.5	0.0	62.5	0.0
19	E. COLORADO HCS	55	10.9	3.6	21.8	61.8	1.8
19	MONTANA HCS	67	41.8	31.3	4.5	20.9	1.5
19	SHERIDAN	54	22.2	9.3	5.6	53.7	9.3
21	CENTRAL CA HCS	52	19.2	1.9	11.5	53.8	13.5 *
21	HONOLULU	30	23.3	10.0	6.7	56.7	3.3
21	SIERRA NEV HCS	36	11.1	8.3	0.0	77.8	2.8
23	FARGO	17	23.5	5.9	11.8	58.8	0.0
	ALL SITES	2,168	22.9	12.0	5.0	55.4	4.6
	SITE AVERAGE	47	23.9	11.4	4.6	56.2	4.0
	SITE STD. DEV.	39	12.9	8.9	5.4	16.8	6.7

TABLE 4-13A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	MANCHESTER	18	22.2	5.6	16.7	55.6	0.0
2	SYRACUSE	8	0.0	12.5	0.0	87.5	0.0
3	BRONX	6	0.0	16.7	0.0	83.3	0.0
3	MONTROSE	20	20.0	0.0	0.0	80.0	0.0
3	NORTHPORT	47	46.8	17.0	0.0	36.2	0.0
4	CLARKSBURG	28	35.7	10.7	10.7	42.9	0.0
4	LEBANON	8	0.0	25.0	12.5	62.5	0.0
4	WILKES-BARRE	59	33.9	25.4	6.8	32.2	1.7
6	SALISBURY	16	43.8	0.0	12.5	43.8	0.0
7	ATLANTA	109	0.9	4.6	6.4	85.3	2.8
7	AUGUSTA	32	0.0	3.1	0.0	90.6	6.3
7	BIRMINGHAM	103	15.5	0.0	2.9	71.8	9.7
7	CHARLESTON	167	26.3	5.4	7.8	59.9	0.6
7	COLUMBIA SC	47	8.5	2.1	0.0	87.2	2.1
7	TUSCALOOSA	24	8.3	12.5	4.2	75.0	0.0
8	GAINESVILLE	20	20.0	10.0	15.0	55.0	0.0
8	W PALM BEACH	95	10.5	22.1	9.5	51.6	6.3
9	LOUISVILLE	40	0.0	0.0	2.5	62.5	35.0 *
10	CHILLICOTHE	15	13.3	20.0	0.0	53.3	13.3
11	ANN ARBOR HCS	71	19.7	11.3	8.5	57.7	2.8
11	BATTLE CREEK	91	9.9	16.5	0.0	39.6	34.1 *
11	DETROIT	10	30.0	20.0	0.0	50.0	0.0
15	COLUMBIA MO	35	71.4	20.0	0.0	8.6	0.0
15	TOPEKA	7	42.9	28.6	0.0	28.6	0.0
15	WICHITA	19	10.5	5.3	10.5	73.7	0.0

TABLE 4-13A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
16	ALEXANDRIA	23	0.0	0.0	0.0	91.3	8.7
16	FAYETTEVILLE AR	42	11.9	9.5	0.0	78.6	0.0
16	GULF COAST HCS	27	48.1	0.0	0.0	51.9	0.0
16	HOUSTON	93	6.5	2.2	3.2	86.0	2.2
16	JACKSON	17	5.9	5.9	0.0	88.2	0.0
16	LITTLE ROCK	103	23.3	16.5	1.0	59.2	0.0
16	MUSKOGEE	16	6.3	0.0	6.3	68.8	18.8 *
16	NEW ORLEANS	60	23.3	20.0	1.7	50.0	5.0
16	SHREVEPORT	61	9.8	9.8	3.3	70.5	6.6
17	CENT. TEXAS HCS	52	1.9	9.6	3.8	84.6	0.0
17	DALLAS	49	12.2	14.3	4.1	59.2	10.2
17	SAN ANTONIO	177	11.3	13.0	3.4	71.8	0.6
18	W. TEXAS HCS	34	2.9	0.0	5.9	50.0	41.2 *
19	CHEYENNE	8	0.0	12.5	0.0	87.5	0.0
19	E. COLORADO HCS	55	9.1	1.8	18.2	63.6	7.3
19	MONTANA HCS	67	17.9	7.5	3.0	70.1	1.5
19	SHERIDAN	54	27.8	18.5	5.6	44.4	3.7
21	CENTRAL CA HCS	52	13.5	3.8	11.5	36.5	34.6 *
21	HONOLULU	30	23.3	43.3	3.3	26.7	3.3
21	SIERRA NEV HCS	36	11.1	8.3	2.8	72.2	5.6
23	FARGO	17	5.9	5.9	5.9	82.4	0.0
	ALL SITES	2,168	16.4	10.3	4.7	62.4	6.2
	SITE AVERAGE	47	16.6	10.8	4.5	62.3	5.7
	SITE STD. DEV.	39	15.7	9.4	5.0	20.0	10.4

TABLE 4-14. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	18	88.9	56.3		88.9	
2	SYRACUSE	8	100.0	87.5		87.5	
3	BRONX	6	66.7	50.0	*	66.7	
3	MONTROSE	20	100.0	95.0		95.0	
3	NORTHPORT	47	57.4	74.1		44.7	*
4	CLARKSBURG	28	64.3	61.1		53.6	
4	LEBANON	8	75.0	100.0		75.0	
4	WILKES-BARRE	59	66.1	82.1		55.9	
6	SALISBURY	16	87.5	100.0		87.5	
7	ATLANTA	109	93.6	97.0		89.0	
7	AUGUSTA	32	84.4	7.4	*	81.3	
7	BIRMINGHAM	103	87.4	94.4		82.5	
7	CHARLESTON	167	89.8	75.8		89.8	
7	COLUMBIA SC	47	68.1	71.9		63.8	
7	TUSCALOOSA	24	75.0	0.0	*	54.2	
8	GAINESVILLE	20	95.0	88.9		75.0	
8	W PALM BEACH	95	96.8	97.8		88.4	
9	LOUISVILLE	40	95.0	97.4		85.0	
10	CHILLICOTHE	15	66.7	33.3	*	53.3	
11	ANN ARBOR HCS	71	87.3	95.2		85.9	
11	BATTLE CREEK	91	86.0	73.8		46.2	*
11	DETROIT	10	70.0	100.0		70.0	
15	COLUMBIA MO	35	80.0	89.3		62.9	
15	TOPEKA	7	42.9	100.0		42.9	*
15	WICHITA	19	84.2	87.5		78.9	
16	ALEXANDRIA	23	100.0	95.7		95.7	
16	FAYETTEVILLE AR	42	81.0	91.2		71.4	
16	GULF COAST HCS	27	74.1	85.0		25.9	*
16	HOUSTON	93	74.2	83.6		73.1	
16	JACKSON	17	70.6	83.3		64.7	
16	LITTLE ROCK	103	97.1	93.0		97.1	
16	MUSKOGEE	16	100.0	56.3		75.0	
16	NEW ORLEANS	60	76.7	89.1		63.3	
16	SHREVEPORT	61	70.5	90.7		65.6	
17	CENT. TEXAS HCS	52	76.0	91.9		55.8	
17	DALLAS	49	64.6	74.2		53.1	
17	SAN ANTONIO	177	80.2	73.9		79.1	
18	W. TEXAS HCS	34	64.7	75.0		41.2	*
19	CHEYENNE	8	100.0	100.0		100.0	
19	E. COLORADO HCS	55	81.8	86.7		81.8	
19	MONTANA HCS	67	70.1	80.9		67.2	
19	SHERIDAN	54	63.0	29.4	*	18.5	*
21	CENTRAL CA HCS	52	96.2	54.0	*	96.2	
21	HONOLULU	30	93.3	89.3		93.3	
21	SIERRA NEV HCS	36	94.4	85.3		77.8	
23	FARGO	17	88.2	93.3		64.7	
	ALL SITES	2,168	82.3	81.2		73.3	
	SITE AVERAGE	47	81.0	78.6		71.0	
	SITE STD. DEV.	39	13.7	23.5		19.1	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-15. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	18	16.7	66.7		16.7	*
2	SYRACUSE	8	100.0	87.5		87.5	
3	BRONX	6	83.3	40.0	*	83.3	
3	MONTROSE	20	95.0	94.7		90.0	
3	NORTHPORT	47	42.6	65.0		31.9	
4	CLARKSBURG	28	48.1	46.2	*	39.3	
4	LEBANON	8	62.5	100.0		62.5	
4	WILKES-BARRE	59	37.3	72.7		27.1	*
6	SALISBURY	16	87.5	100.0		87.5	
7	ATLANTA	109	86.2	91.3		80.7	
7	AUGUSTA	32	62.5	0.0	*	62.5	
7	BIRMINGHAM	103	89.3	96.7		85.4	
7	CHARLESTON	167	65.3	73.4		64.1	
7	COLUMBIA SC	47	57.4	63.0		51.1	
7	TUSCALOOSA	24	75.0	0.0	*	58.3	
8	GAINESVILLE	20	75.0	92.9		60.0	
8	W PALM BEACH	95	90.5	97.7		82.1	
9	LOUISVILLE	40	95.0	100.0		85.0	
10	CHILLICOTHE	15	42.9	40.0	*	20.0	*
11	ANN ARBOR HCS	71	73.2	98.1		71.8	
11	BATTLE CREEK	91	67.9	74.5		33.0	
11	DETROIT	10	80.0	100.0		80.0	
15	COLUMBIA MO	35	48.6	94.1		40.0	
15	TOPEKA	7	14.3	0.0	*	14.3	*
15	WICHITA	19	57.9	90.9		52.6	
16	ALEXANDRIA	23	91.3	100.0		87.0	
16	FAYETTEVILLE AR	42	90.5	92.1		81.0	
16	GULF COAST HCS	27	48.1	69.2		14.8	*
16	HOUSTON	93	89.2	81.5		87.1	
16	JACKSON	17	88.2	80.0		82.4	
16	LITTLE ROCK	103	89.3	95.7		89.3	
16	MUSKOGEE	16	93.8	53.3		68.8	
16	NEW ORLEANS	60	71.7	86.0		61.7	
16	SHREVEPORT	61	47.5	75.9		42.6	
17	CENT. TEXAS HCS	52	75.0	86.8		50.0	
17	DALLAS	49	69.4	78.8		61.2	
17	SAN ANTONIO	177	55.1	66.7		52.5	
18	W. TEXAS HCS	34	29.4	88.9		20.6	*
19	CHEYENNE	8	37.5	100.0		37.5	
19	E. COLORADO HCS	55	38.2	85.7		38.2	
19	MONTANA HCS	67	32.8	68.2		31.3	
19	SHERIDAN	54	22.2	16.7	*	9.3	*
21	CENTRAL CA HCS	52	94.2	55.1		94.2	
21	HONOLULU	30	76.7	91.3		73.3	
21	SIERRA NEV HCS	36	22.2	100.0		16.7	*
23	FARGO	17	52.9	88.9		35.3	
	ALL SITES	2,168	66.5	80.8		59.2	
	SITE AVERAGE	47	64.6	74.9		56.6	
	SITE STD. DEV.	39	24.4	27.6		25.8	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-16. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	18	33.3	50.0		22.2	*
2	SYRACUSE	8	37.5	100.0		37.5	*
3	BRONX	6	100.0	50.0		100.0	
3	MONTROSE	20	85.0	76.5		80.0	
3	NORTHPORT	47	54.3	60.0		46.8	
4	CLARKSBURG	28	96.4	66.7		85.7	
4	LEBANON	8	75.0	83.3		75.0	
4	WILKES-BARRE	59	89.8	78.8		67.8	
6	SALISBURY	16	100.0	93.8		100.0	
7	ATLANTA	109	36.7	76.9		32.1	*
7	AUGUSTA	32	68.8	4.5	*	62.5	
7	BIRMINGHAM	103	35.0	91.7		34.0	*
7	CHARLESTON	167	50.9	70.6		50.3	
7	COLUMBIA SC	47	61.7	44.8	*	59.6	
7	TUSCALOOSA	24	83.3	10.5	*	79.2	
8	GAINESVILLE	20	85.0	81.3		70.0	
8	W PALM BEACH	95	98.9	80.9		90.5	
9	LOUISVILLE	40	71.8	100.0		65.0	
10	CHILLICOTHE	15	93.3	57.1		86.7	
11	ANN ARBOR HCS	71	97.2	88.4		91.5	
11	BATTLE CREEK	91	77.2	70.4		44.0	
11	DETROIT	10	30.0	100.0		30.0	*
15	COLUMBIA MO	35	91.4	71.9		91.4	
15	TOPEKA	7	100.0	100.0		100.0	
15	WICHITA	19	100.0	78.9		94.7	
16	ALEXANDRIA	23	39.1	100.0		39.1	
16	FAYETTEVILLE AR	42	81.0	91.2		73.8	
16	GULF COAST HCS	27	37.5	55.6		11.1	*
16	HOUSTON	93	53.8	71.4		51.6	
16	JACKSON	17	17.6	100.0		11.8	*
16	LITTLE ROCK	103	80.6	95.2		79.6	
16	MUSKOGEE	16	75.0	41.7	*	50.0	
16	NEW ORLEANS	60	73.3	95.5		60.0	
16	SHREVEPORT	61	91.8	89.3		85.2	
17	CENT. TEXAS HCS	52	76.5	84.6		55.8	
17	DALLAS	49	87.5	85.7		83.7	
17	SAN ANTONIO	177	76.0	72.2		74.0	
18	W. TEXAS HCS	34	29.4	33.3	*	11.8	*
19	CHEYENNE	8	62.5	100.0		62.5	
19	E. COLORADO HCS	55	100.0	87.3		100.0	
19	MONTANA HCS	67	91.0	78.7		91.0	
19	SHERIDAN	54	83.3	14.0	*	35.2	*
21	CENTRAL CA HCS	52	96.2	50.0		96.2	
21	HONOLULU	30	70.0	85.7		70.0	
21	SIERRA NEV HCS	36	50.0	83.3		36.1	*
23	FARGO	17	82.4	78.6		70.6	
	ALL SITES	2,168	71.2	74.7		63.4	
	SITE AVERAGE	47	71.9	73.5		64.0	
	SITE STD. DEV.	39	23.8	24.3		26.0	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-17. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	MANCHESTER	17	100.0	70.6	29.4
2	SYRACUSE	8	87.5	62.5	37.5
3	BRONX	6	100.0	66.7	33.3
3	MONTROSE	18	94.4	94.4	5.6
3	NORTHPORT	41	82.9	73.2	22.0
4	CLARKSBURG	27	92.6	88.9	7.4
4	LEBANON	7	100.0	85.7	14.3
4	WILKES-BARRE	58	81.0	51.7	41.4
6	SALISBURY	16	100.0	87.5	12.5
7	ATLANTA	107	95.3	85.0	14.0
7	AUGUSTA	32	96.9	46.9 *	53.1 *
7	BIRMINGHAM	98	94.9	66.3	29.6
7	CHARLESTON	165	100.0	82.4	17.6
7	COLUMBIA SC	47	95.7	72.3	25.5
7	TUSCALOOSA	23	95.7	91.3	8.7
8	GAINESVILLE	20	85.0	55.0	35.0
8	W PALM BEACH	95	91.6	89.5	7.4
9	LOUISVILLE	40	92.5	65.0	35.0
10	CHILLICOTHE	15	86.7	60.0	26.7
11	ANN ARBOR HCS	71	98.6	71.8	28.2
11	BATTLE CREEK	85	56.5	50.6	23.5
11	DETROIT	10	100.0	90.0	10.0
15	COLUMBIA MO	35	100.0	80.0	20.0
15	TOPEKA	7	100.0	71.4	28.6
15	WICHITA	19	100.0	89.5	10.5
16	ALEXANDRIA	23	95.7	34.8 *	65.2 *
16	FAYETTEVILLE AR	42	92.9	57.1	42.9 *
16	GULF COAST HCS	27	40.7	25.9 *	25.9
16	HOUSTON	92	97.8	63.0	34.8
16	JACKSON	16	93.8	62.5	31.3
16	LITTLE ROCK	103	100.0	91.3	8.7
16	MUSKOGEE	16	75.0	31.3 *	50.0 *
16	NEW ORLEANS	60	86.7	61.7	26.7
16	SHREVEPORT	60	91.7	58.3	36.7
17	CENT. TEXAS HCS	52	82.7	67.3	25.0
17	DALLAS	49	95.9	89.8	10.2
17	SAN ANTONIO	177	98.9	94.4	5.6
18	W. TEXAS HCS	27	59.3	63.0	14.8

TABLE 4-17. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
19	CHEYENNE	8	100.0	87.5	12.5
19	E. COLORADO HCS	55	100.0	40.0 *	60.0 *
19	MONTANA HCS	65	100.0	43.1 *	56.9 *
19	SHERIDAN	49	49.0	51.0	12.2
21	CENTRAL CA HCS	52	100.0	40.4 *	59.6 *
21	HONOLULU	30	100.0	86.7	13.3
21	SIERRA NEV HCS	36	83.3	55.6	36.1
23	FARGO	17	88.2	82.4	11.8
	ALL SITES	2,123	91.2	70.3	24.9
	SITE AVERAGE	46	90.4	68.2	26.5
	SITE STD. DEV.	39	13.9	18.6	16.1

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

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TABLE 4-17V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	17	100.0	70.6	29.4
2	8	87.5	62.5	37.5
3	65	87.7	78.5	18.5
4	92	85.9	65.2	29.3
6	16	100.0	87.5	12.5
7	472	97.0	76.7	22.0
8	115	90.4	83.5	12.2
9	40	92.5	65.0	35.0
10	15	86.7	60.0	26.7
11	166	77.1	62.0	24.7
15	61	100.0	82.0	18.0
16	439	90.9	63.3	30.1
17	278	95.3	88.5	10.1
18	27	59.3	63.0	14.8
19	177	85.9	46.3	43.5
21	118	94.9	56.8	40.7
23	17	88.2	82.4	11.8
TOTAL	2,123	91.2	70.3	24.9
VISN AVERAGE	125	89.4	70.2	24.5
VISN STD.DEV	144	9.9	12.1	10.7

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 4-18. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	18	77.8	42.9		72.2	
2	SYRACUSE	8	50.0	25.0	*	50.0	*
3	BRONX	6	100.0	50.0		100.0	
3	MONTROSE	20	95.0	47.4		90.0	
3	NORTHPORT	47	74.5	51.4		70.2	
4	CLARKSBURG	28	64.3	44.4		60.7	
4	LEBANON	8	75.0	100.0		75.0	
4	WILKES-BARRE	59	89.8	69.2		74.6	
6	SALISBURY	16	100.0	75.0		100.0	
7	ATLANTA	109	43.1	50.0		33.9	*
7	AUGUSTA	32	59.4	5.3	*	59.4	
7	BIRMINGHAM	103	53.4	96.4		52.4	*
7	CHARLESTON	167	40.1	65.7		40.1	*
7	COLUMBIA SC	47	85.1	85.0		85.1	
7	TUSCALOOSA	24	87.5	15.0	*	83.3	
8	GAINESVILLE	20	90.0	58.8		85.0	
8	W PALM BEACH	95	97.9	65.6		89.5	
9	LOUISVILLE	40	80.0	87.5		75.0	
10	CHILLICOTHE	15	93.3	50.0		93.3	
11	ANN ARBOR HCS	71	91.5	92.3		90.1	
11	BATTLE CREEK	91	83.6	51.9		46.2	*
11	DETROIT	10	60.0	100.0		60.0	
15	COLUMBIA MO	35	88.6	83.9		88.6	
15	TOPEKA	7	85.7	83.3		85.7	
15	WICHITA	19	100.0	89.5		100.0	
16	ALEXANDRIA	23	95.7	100.0		95.7	
16	FAYETTEVILLE AR	42	83.3	97.1		78.6	
16	GULF COAST HCS	27	51.9	23.1	*	33.3	*
16	HOUSTON	93	76.3	74.3		74.2	
16	JACKSON	17	76.5	76.9		76.5	
16	LITTLE ROCK	103	96.1	94.9		95.1	
16	MUSKOGEE	16	50.0	37.5	*	43.8	*
16	NEW ORLEANS	60	85.0	95.1		75.0	
16	SHREVEPORT	61	93.4	84.2		88.5	
17	CENT. TEXAS HCS	52	67.3	74.3		65.4	
17	DALLAS	49	79.6	84.6		79.6	
17	SAN ANTONIO	177	83.1	54.1		81.9	
18	W. TEXAS HCS	34	41.2	69.2		26.5	*
19	CHEYENNE	8	87.5	71.4		87.5	
19	E. COLORADO HCS	55	100.0	80.0		100.0	
19	MONTANA HCS	67	97.0	69.2		97.0	
19	SHERIDAN	54	72.2	10.5	*	44.4	*
21	CENTRAL CA HCS	52	92.3	50.0		92.3	
21	HONOLULU	30	53.3	46.7		50.0	*
21	SIERRA NEV HCS	36	69.4	60.0		58.3	
23	FARGO	17	94.1	93.8		76.5	
	ALL SITES	2,168	76.3	69.2		70.7	
	SITE AVERAGE	47	78.5	65.9		73.5	
	SITE STD. DEV.	39	17.7	25.3		20.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-19. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	18	16.7	33.3	*	11.1	*
2	SYRACUSE	8	87.5	85.7		75.0	
3	BRONX	6	100.0	83.3		83.3	
3	MONTROSE	20	100.0	75.0		90.0	
3	NORTHPORT	47	70.2	60.6		51.1	
4	CLARKSBURG	28	78.6	72.7		60.7	
4	LEBANON	8	87.5	100.0		75.0	
4	WILKES-BARRE	59	98.3	70.2		59.3	
6	SALISBURY	16	100.0	68.8		100.0	
7	ATLANTA	109	72.5	83.5		67.0	
7	AUGUSTA	32	0.0		*	0.0	*
7	BIRMINGHAM	103	99.0	94.1		93.2	
7	CHARLESTON	167	49.7	57.8		40.1	
7	COLUMBIA SC	47	97.9	80.4		95.7	
7	TUSCALOOSA	24	87.5	40.0	*	50.0	
8	GAINESVILLE	20	100.0	78.9		60.0	
8	W PALM BEACH	95	89.5	69.4		73.7	
9	LOUISVILLE	40	57.5	100.0		57.5	
10	CHILLICOTHE	15	100.0	73.3		66.7	
11	ANN ARBOR HCS	71	91.5	92.3		90.1	
11	BATTLE CREEK	91	84.3	55.6		41.8	
11	DETROIT	10	0.0		*	0.0	*
15	COLUMBIA MO	35	100.0	94.3		94.3	
15	TOPEKA	7	100.0	85.7		100.0	
15	WICHITA	19	73.7	42.9	*	36.8	
16	ALEXANDRIA	23	43.5	70.0		17.4	*
16	FAYETTEVILLE AR	42	100.0	92.9		90.5	
16	GULF COAST HCS	27	15.4	33.3	*	0.0	*
16	HOUSTON	93	55.9	82.4		35.5	
16	JACKSON	17	11.8	100.0		11.8	*
16	LITTLE ROCK	103	100.0	98.1		100.0	
16	MUSKOGEE	16	81.3	53.8		6.3	*
16	NEW ORLEANS	60	48.3	82.8		33.3	
16	SHREVEPORT	61	83.6	82.4		75.4	
17	CENT. TEXAS HCS	52	86.5	60.0		30.8	
17	DALLAS	49	95.9	83.0		89.8	
17	SAN ANTONIO	177	72.7	65.6		45.8	
18	W. TEXAS HCS	34	17.6	20.0	*	2.9	*
19	CHEYENNE	8	75.0	66.7		50.0	
19	E. COLORADO HCS	55	100.0	87.3		98.2	
19	MONTANA HCS	67	88.1	37.3	*	59.7	
19	SHERIDAN	54	42.6	0.0	*	13.0	*
21	CENTRAL CA HCS	52	94.2	44.9	*	94.2	
21	HONOLULU	30	96.7	62.1		80.0	
21	SIERRA NEV HCS	36	86.1	58.1		33.3	
23	FARGO	17	82.4	71.4		47.1	
	ALL SITES	2,168	75.7	73.0		58.7	
	SITE AVERAGE	47	74.3	69.3		56.2	
	SITE STD. DEV.	39	30.0	22.7		32.1	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-20. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		64.44%	86.79%	44.79%	45.45%	80.65%	87.50%	71.43%	
National Average		60.16%	85.48%	45.21%	49.90%	74.67%	81.32%	70.96%	
1	MANCHESTER	28.86%	1.91%	-23.15% *	3.96%	-29.00%	-31.94% *	-2.22%	-0.07
2	SYRACUSE	12.21%	10.79%	54.28%	24.10%	18.07%	1.35%	-7.87%	0.79
3	BRONX	5.14%	15.25%	41.43%	-34.30%	-29.65%	-37.34% *	0.28%	-0.30
3	MONTROSE	8.31%	-13.31%	-38.66% *	16.60%	-4.20%	9.32%	23.79%	0.40
3	NORTHPORT	11.53%	-12.35%	-5.56%	16.93%	-22.14% *	-7.52%	3.93%	0.13
4	CLARKSBURG	-8.69%	-23.60% *	1.07%	-10.36%	-13.51%	-18.65%	17.63%	-0.22
4	LEBANON	33.75%	8.26%	-17.32%	14.46%	20.21%	8.77%	11.39%	0.88
4	WILKES-BARRE	7.33%	-3.99%	14.33%	-12.07%	-1.99%	-6.46%	-17.63% *	-0.07
6	SALISBURY	-47.71% *	12.99%	-20.64%	3.82%	12.23%	15.07%	14.94%	0.12
7	ATLANTA	13.99%	-2.75%	-29.15% *	8.82%	-5.76%	7.77%	15.42%	0.39
7	AUGUSTA	-45.49% *	0.17%	45.31%	14.75%	-77.35% *	-80.02% *	-22.55% *	-1.25 *
7	BIRMINGHAM	11.84%	6.59%	-9.57%	-1.53%	10.68%	7.77%	-7.06%	0.33
7	CHARLESTON	-7.78%	6.65%	0.00%	-10.25%	-10.56%	-9.76%	10.10%	0.00
7	COLUMBIA SC	-35.81% *	2.23%	22.07%	19.40%	-34.95% *	-16.86% *	3.41%	-0.22
7	TUSCALOOSA	-3.30%	-13.24%	25.37%	2.86%	-69.23% *	-87.23% *	14.10%	-0.81 *
8	GAINESVILLE	-22.38%	-24.25% *	-10.93%	-20.16%	5.01%	8.34%	-13.80%	-0.44
8	W PALM BEACH	5.09%	-6.63%	-21.40% *	-2.20%	0.00%	10.33%	17.78%	0.30
9	LOUISVILLE	-3.39%	8.67%	-6.30%	-14.80%	18.54%	9.42%	0.23%	0.24
10	CHILLICOTHE	-29.05% *	-21.74% *	-7.35%	-32.66% *	-18.70%	-51.57% *	-18.10%	-1.20 *
11	ANN ARBOR	-24.17% *	-9.66%	2.94%	-8.06%	7.82%	7.50%	0.00%	-0.06
11	BATTLE CREEK	-1.78%	-17.70% *	-2.61%	-13.26%	-10.29%	-14.33% *	-19.67% *	-0.44
11	DETROIT	27.74%	11.48%	7.25%	-32.80% *	19.93%	11.67%	19.12%	0.62
15	COLUMBIA, MO	4.49%	10.19%	-5.14%	19.33%	-5.85%	1.62%	8.68%	0.46
15	TOPEKA	3.34%	9.38%	37.61%	-52.66% *	19.82%	10.66%	-5.74%	0.10
15	WICHITA	25.90%	4.29%	-15.61%	1.26%	-2.33%	-2.64%	18.29%	0.50
16	ALEXANDRIA	-13.31%	13.63%	46.63%	22.61%	20.36%	6.07%	-35.10% *	0.35
16	FAYETTEVILLE, AR	23.24%	6.53%	-32.53% *	25.68%	10.87%	3.86%	-13.20%	0.49
16	GULF COAST HCS	-45.85% *	-31.03% *	5.67%	-6.84%	-24.31%	-2.52%	-42.88% *	-1.06 *
16	HOUSTON	-9.84%	-3.96%	12.68%	22.47%	-10.94%	-2.85%	-6.60%	0.13
16	JACKSON	10.60%	9.77%	44.40%	26.23%	16.80%	-5.46%	-5.87%	0.72
16	LITTLE ROCK	6.72%	-2.23%	-30.68% *	-7.55%	14.78%	6.35%	18.36%	0.35
16	MUSKOGEE	-18.07%	-9.20%	4.71%	2.79%	-37.38% *	-28.98% *	-42.07% *	-0.86 *
16	NEW ORLEANS	-8.39%	0.00%	1.45%	-26.23% *	13.46%	0.00%	-0.02%	-0.03
16	SHREVEPORT	6.39%	-4.58%	26.14%	18.90%	12.41%	4.77%	-6.76%	0.49
17	CENTRAL TEXAS HCS	-5.58%	-14.72% *	10.78%	-7.80%	3.97%	5.22%	-3.46%	0.02
17	DALLAS	-16.41%	-16.15% *	3.09%	21.67%	5.64%	-13.73%	19.42%	0.22
17	SAN ANTONIO	-10.50%	0.24%	24.65%	11.51%	-8.45%	-13.80% *	23.37%	0.31
18	WEST TEXAS HCS	-0.02%	-17.52% *	-10.84%	-25.09% *	-46.04% *	-10.77%	-10.28%	-0.69 *
19	CHEYENNE	14.05%	8.65%	-19.79%	8.21%	19.12%	13.01%	15.13%	0.70
19	E COLORADO HCS	5.98%	-9.48%	23.32%	15.64%	5.40%	2.68%	-29.60% *	0.15
19	MONTANA HCS	-27.08% *	-30.41% *	13.70%	0.00%	-0.79%	-5.36%	-23.31% *	-0.49
19	SHERIDAN	0.00%	9.26%	8.67%	-13.14%	-65.73% *	-63.78% *	-19.26% *	-0.93 *
21	CENTRAL CALIFORNIA HCS	-7.96%	0.60%	5.67%	-16.27%	-29.46% *	-30.70% *	-25.24% *	-0.67 *
21	HONOLULU	19.85%	-1.68%	-40.69% *	-44.15% *	2.11%	2.70%	23.52%	0.06
21	SIERRA NEVADA HCS	4.28%	-3.92%	-10.67%	0.35%	3.19%	-0.28%	-16.88%	0.00
23	FARGO	5.16%	-13.82%	28.12%	15.88%	-1.72%	5.00%	11.42%	0.47

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 4-20V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	63.7%	82.5%	35.9%	42.0%	76.8%	84.9%	66.7%	
VA National Average	60.2%	85.5%	45.2%	49.9%	74.7%	81.3%	71.0%	
1	28.7%	7.3%	-19.3%	0.5%	-24.9%	-28.1% *	-0.7%	-0.2
2	9.8%	16.5%	61.2%	22.0%	19.0%	1.6%	-8.4%	0.9
3	9.0%	-4.0%	-8.7%	10.0%	-12.7%	0.8%	11.5%	0.3
4	4.6%	-2.2%	10.8%	-11.2%	-0.7%	-5.0%	-5.5%	-0.1
6	-49.2% *	19.2%	-15.2%	2.4%	13.9%	16.7%	14.5%	0.3
7	-5.3%	8.3%	4.0%	0.0%	-18.9% *	-9.2% *	4.6%	-0.1
8	0.0%	-4.2%	-14.5%	-6.8%	4.1%	11.9%	12.4%	0.3
9	-5.0%	14.7%	0.0%	-15.8%	20.6%	9.7%	0.0%	0.3
10	-29.5% *	-16.0%	-3.2%	-35.3% *	-15.5%	-48.4% *	-17.9%	-1.6 *
11	-10.6%	-6.2%	4.7%	-13.9% *	3.4%	0.0%	-8.6%	-0.2
15	11.0%	14.0%	-0.2%	5.7%	0.7%	1.8%	10.1%	0.6
16	-3.0%	3.2%	5.7%	4.5%	9.0%	3.4%	-5.7%	0.2
17	-11.2% *	0.0%	21.9%	7.8%	0.0%	-7.2%	18.0%	0.4
18	-0.6%	-11.4%	-7.7%	-26.9% *	-42.3% *	-6.6%	-9.2%	-0.9 *
19	-8.5%	-5.6%	15.9%	0.0%	-9.7% *	-11.8% *	-21.3% *	-0.5
21	1.6%	4.7%	-7.3%	-19.9% *	-12.3% *	-9.8%	-9.6%	-0.4
23	5.1%	-8.4%	32.9%	14.2%	2.1%	7.4%	11.3%	0.7

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

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TABLE 4-21. MEAN SUMMARY SATISFACTION SCORES

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	MANCHESTER	608	13	3.0	5.1
3	BRONX	526	3	3.6	5.3
3	BROOKLYN	527	5	3.0	5.2
3	MONTROSE	620	8	3.4	4.5
3	NORTHPORT	632	14	2.9	5.4
4	CLARKSBURG	540	5	3.8	5.5
7	ATLANTA	508	44	3.2	5.3
7	AUGUSTA	509	26	3.4	5.4
7	CHARLESTON	534	84	3.6	5.2
7	TUSCALOOSA	679	7	3.0	4.8
8	W PALM BEACH	548	61	3.4	4.5
10	CHILLICOTHE	538	5	2.9	4.3
11	ANN ARBOR HCS	506	28	3.0	5.1
11	BATTLE CREEK	515	43	2.9	4.5
11	DETROIT	553	2	3.9	5.5
15	COLUMBIA MO	543	7	2.9	5.7
15	TOPEKA	677	4	3.3	4.5
16	ALEXANDRIA	502	12	3.4	4.9
16	FAYETTEVILLE AR	564	45	3.3	4.9
16	GULF COAST HCS	520	2	2.0 *	5.9
16	HOUSTON	580	21	3.7	5.6
16	JACKSON	586	8	3.3	5.5
16	LITTLE ROCK	598	15	2.5 *	3.6
16	MUSKOGEE	623	6	3.9	5.8
16	SHREVEPORT	667	28	3.3	5.1
17	CENT. TEXAS HCS	674	45	3.1	5.3
17	DALLAS	549	28	3.3	4.8
17	SAN ANTONIO	671	47	3.0	4.3
19	E. COLORADO HCS	554	22	3.5	4.9
19	MONTANA HCS	436	31	3.5	5.2
21	CENTRAL CA HCS	570	28	2.9	4.7
23	FARGO	437	6	2.7 *	4.3
	ALL SITES		703	3.2	4.9
	SITE AVERAGE		22	3.2	5.0
	SITE STD. DEV.		20	0.4	0.5

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

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CHAPTER 5

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem (GPD) program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since 1994, VA has offered grants totaling $94 million to help create over 6,400 new community-based beds for homeless veterans. It should be noted that historically there has been a 10% attrition rate for capital grant funded beds. To date, over 4,400 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. The remaining beds are hoped to become operational in the next two to three years.

In FY 2000, VA offered the first Per Diem Only (PDO) Notice of Funding Availability (NOFA). The intent of this funding was to assist eligible entities that already had facilities or were willing to construct/renovate facilities at their own costs, in developing supportive housing programs specifically for homeless veterans by paying them per diem to help offset operational expenses. Funding for the original PDO awards expired in FY 2002. In FY 2003 and FY 2004, VA awarded 3 year funding for three new rounds of PDO programs which will support the operation of 3,799 beds. Because PDO programs are funded for a limited duration, there is turnover of such programs; that is, programs end their funding cycle without renewal and new programs become operational.

Thus, the GPD program has shown sustained expansion in recent years. The first summary of the program was done in the Twelfth Annual Report (FY 98); at that time there were 44 operational programs and 866 beds. The current report provides evaluation information on over 260 programs and over 7,000 beds[1].

B. Program Description

Funding provided by the GPD program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide time-limited housing with supportive services as an aid to the transition to permanent housing. Veterans may receive relatively intensive residential treatment in a GPD facility (e.g., New Directions in Los Angeles). However, programs with alternate missions have been funded. For example, Louisville's housing program is intended largely for veterans who are *awaiting placement into* HCHV residential treatment. Therefore, veterans in this program are at an earlier phase of their course of treatment than in other programs. A program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Yet other programs are intended to provide stable housing, but offer minimal supportive services. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

[1] This includes both grant-funded and PDO-funded beds. Not all programs were in operation for the full fiscal year.

C. Monitoring

Although the missions of the programs may differ, the monitoring of the GPD program is similar to the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison to the GPD program. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. To date, no critical monitors of program performance have been established.

D. Program Structure

Table 5-1 shows that, during FY 2004, there were 7,339 transitional housing beds in the GPD program. As indicated by the starting and stopping dates for the programs, not all beds were in operation for the entire fiscal year. The programs admitted over 13,000 veterans and had over 12,000 discharges. VA staff are not employed specifically for the GPD program; each medical center designates a staff member to serve as a liaison to the local GPD facilities as an ancillary duty. The liaison is often an HCHV staff member. The GPD program is a source of housing for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers who do not have HCHV programs). Table 5-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 76 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of 4.5 visits per veteran. (These visits may include the intake assessment). The veterans who have no VA outpatient visits may receive their case management from the non-VA GPD program provider.

E. Client Characteristics

Client characteristics are documented through the same intake assessment used in the HCHV program (the Form X)[2]. Table 5-2A shows the percentage of veterans treated by the GPD program who have a documented intake assessment. Overall, about 87 percent of veterans in the program have been assessed at intake. Although relatively low in comparison to other HCHV components like contract residential treatment and Supported Housing, this percentage has increased markedly in recent years. There is large variability across GPD programs on this measure. Information about client characteristics may be less valid for programs that have a low percentage of veterans with a documented intake assessment.

Using the same methods as our summary of contract residential treatment, Tables 5-3 through 5-7 compare veterans contacted in FY 2004 who were admitted to the GPD program with those not admitted. (Only sites with GPD programs are included in these tables). Of the 33,806 veterans on whom intake assessments were completed during FY 2004 at sites with GPD programs, 8,903 (26 percent) were admitted to GPD. GPD clients come from several referral sources: HCHV

[2] Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. Generally the interval between the intake assessment and GPD admission is about two weeks.

outreach, medical center referral and outreach conducted by the GPD provider. The measures in Tables 5-3 through 5-7 attempt to summarize GPD client characteristics relative to the broader HCHV outreach population.

Veterans entering the GPD program were approximately the same age as those not placed (see Table 5-3). Unlike contract residential treatment, a slightly higher percentage of women entered GPD relative to the larger outreach group. The ethnic distribution of GPD program veterans was virtually identical to those not entering the program (Table 5-4).

As shown in Table 5-5, veterans who entered GPD were slightly more likely to be literally homeless at intake as those not entering the program. GPD program veterans were somewhat more likely to have serious psychiatric and substance abuse problems, as indicated by their outreach intake diagnoses (Table 5-6).

Appropriateness of GPD Placement

Again using an approach similar to our monitoring of contract residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 5-7 and 5-7V, about 28 percent of veterans admitted to the GPD program during FY 2004 met any of these criteria, although there is considerable variability across sites on this measure. The criterion that is the largest contributor to this percentage is the absence of psychiatric or substance abuse problems. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran (at outreach), and the veteran's status may have changed before placement. Third, clinical judgment must occasionally outweigh other considerations. Lastly, it must be remembered that GPD funds providers with variable missions and availability of services; thus clients who are inappropriate on our criteria (e.g., having no psychiatric or substance abuse diagnosis) may be appropriate for a particular GPD facility.

As stated above, an important principle of the HCHV program is its focus on outreach. GPD funding historically has not been used for veterans who are referred from inpatient units of the medical center. In order to document such program admissions, the Social Security numbers of veterans who entered the GPD program in FY 2004 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 5-7A and 5-7AV. Overall, about five percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that GPD programs are widely used for inpatient discharge planning.

F. Length of Stay and Cost

Table 5-8 characterizes FY 2004 discharges from GPD (12,263 episodes) with respect to length of stay and cost. The average length of stay overall is about 126 days; however there is considerable variability across sites. This is to be expected, as the mission of the programs are widely variable. The median length of stay shows that 50 percent of the veterans in GPD stay 71 days or less. Despite this variability, it should be noted that the average length of stay has increased each year that the program has been monitored. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2003, $27.19). The average cost to VHA per episode in the GPD program was $3,007 (median: $1,713). Table 5-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Relatively few veterans (128 or 1 percent) have exceeded this maximum; these cases are generally reviewed by the VA liaison to the local program and the longer length of stay is approved for clinical reasons.

In order to monitor GPD program funding, GPD liaisons are instructed to complete a report as each veteran is discharged. This form summarizes the veteran's stay in the GPD program. In Table 5-9, cost data from the Discharge from Residential Program form (Form D), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to GPD program expenditures as reported on the survey of the network homeless services coordinators (see Chapter 2). The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent as much as reported on the survey, has not submitted all discharge forms, or GPD funds are being used for some other purpose. Overall, about 97 percent of the funds reported as expended on the GPD program were accounted for by the monitoring system. These data are presented by VISN in Table 5-9V.

G. Treatment Outcomes

Successful and Unsuccessful Discharges

Table 5-10 shows that 49 percent of treatment episodes in FY 2004 were considered "successful" (defined as those where the veteran has actively participated in accordance with treatment goals). About 22 percent were discharged due to program rule violations and in 21 percent of the episodes, the veteran left the program without consult. Such "unsuccessful" discharges were less frequent in FY 2004 than during previous years. As in previous years, the national average is influenced by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from about ten percent to 100 percent across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 5-11. Similar to the observation in HCHV contract residential treatment, there are only modest differences between successful and unsuccessful discharges with respect to clinical problems at admission. However, there are striking differences between these groups with respect to outcomes at discharge. About 42 percent of veterans who complete the program are employed full- or part-time when they are discharged; 25 percent of veterans who leave the program under other circumstances are similarly employed. About 70 percent of successful veterans are housed at

discharge; another 28 percent go on to another form of treatment program; these percentages for unsuccessful veterans are 39 percent and 23 percent, respectively. Similar large differences between these groups is seen in clinical improvement and follow-up planning.

Trends in Outcomes, FY 2000 – FY 2004

Table 5-12 reports trends in the outcomes of the GPD program, from FY 2000 to FY 2004. The proportion of veterans admitted with alcohol, drug, mental health, medical and social/vocational problems has remained fairly level across this time period. Length of stay has increased almost 40 percent during these five years, from 91 days in FY 2000 to 126 days in FY 2004. The percentage of veterans who were judged to have successfully completed the program has steadily increased over these five years. Employment outcomes are generally similar each year across this time period. There were sizeable increases in the percentage of veterans who were discharged to independent housing in FY 2003 and FY 2004. Ratings of clinical improvement likewise have increased steadily over the five-year time period.

Housing, Employment and Benefits

Tables 5-13 and 5-14 report site-specific information on veterans' housing and employment status at discharge. Having one's own apartment, room or house represents the most favorable outcome. As shown in Table 5-13, approximately 54 percent of veterans achieve this outcome. Approximately 26 percent of veterans are discharged to a halfway house or other institutional setting. About 18 percent of veterans were discharged with an unknown housing status.

In Table 5-14, the employment outcomes of discharges are displayed. Overall, approximately 34 percent of discharges have either full or part-time employment. An additional five percent of the veterans participate in Veterans' Industries programs. Over a quarter of the program veterans are categorized as disabled or retired at the time of discharge from GPD.

In addition to assisting with employment at discharge, GPD case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 5-15 shows that at discharge, approximately 29 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. The majority of veterans in the program (52 percent) have plans to apply. The benefits status is unknown for about ten percent of veterans discharged. Table 5-15A shows that 25 percent of veterans discharged are either already receiving non-VA financial benefits (such as Supplemental Security Income) or have an application for benefits pending. Again, over half the veterans being discharged (55 percent) have plans to apply. The benefits status of about 15 percent of veterans discharged is unknown.

Clinical Improvement and Follow-up Care

Tables 5-16 through 5-21 show the outcome of program stays with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Improvement ratings ranged from about 55 percent for medical problems to over 65 percent for alcohol problems and drug problems.

These tables also indicate follow-up treatment planning for each problem area. Fifty percent or less of GPD episodes report a follow-up plan for social-vocational or mental health problems. The percentages are somewhat higher for follow-up plans to address alcohol, drug or medical problems (59 percent, 54 percent and 58 percent, respectively). Although sites are encouraged to provide follow-up care for veterans leaving the program, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-19 and 5-19V show planned follow-up at discharge and actual follow-up received within 30 days of discharge[3]. About 52 percent of veterans discharged from the GPD program have some sort of follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. Overall, 38 percent of veterans for whom follow-up is planned fail to receive any follow up treatment within a month of discharge.

Risk Adjusted Treatment Outcomes

While Tables 5-13 through 5-21 reveal important information regarding the outcome of care for veterans at each GPD site, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A difficult "case mix" can lower a site's unadjusted outcome scores relative to a site that treats a lower proportion of very sick individuals. For that reason, risk adjusted monitors are presented in Tables 5-22 and 5-22V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 5-22, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-22 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Coatesville were about 19 percent *more likely* than veterans at the median site (Southern Nevada) to successfully complete the program, after adjusting for case mix differences. Veterans in the Milwaukee program were 22 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 5-22 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharge are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

[3] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

H. Satisfaction with the GPD Program

In order to collect information regarding veterans' satisfaction with the GPD program, a brief survey is given to each veteran after he or she has been in the program for approximately one month. Satisfaction with the residential facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). A copy of the survey can be found in Appendix A.

Each item assessing satisfaction with the residential facility was coded on a 0-4 scale; these items were averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. The two overall satisfaction scores are presented in Table 5-23. These data suggest a reasonably high level of satisfaction among GPD program clients, with an average satisfaction score for facilities of 3.2 out of 4 and an average satisfaction score for case management of 4.5 out of 6.

I. Summary

The GPD program continues to grow. There are now over 260 GPD-funded facilities and these facilities served over 15,000 veterans in FY 2004. Collectively, over 7,000 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. There has been substantial increases in treatment outcomes, particularly in the percentage of "successful" discharges and the percentage of veterans independently housed at discharge.

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
1	BEDFORD	MA	Veterans Northeast Outreach Center, Inc.	01-105-MA	APR2002	.	25	27	25
1	BOSTON	MA	Massachusetts Veterans, Inc. (GPD)	96-035-MA	SEP2003	.	12	8	6
1	BOSTON	MA	Massachusetts Veterans, Inc. (PDO)*	03-038-MA	SEP2003	.	25	70	64
1	BOSTON	MA	Post-Detox Program	98-076-MA	AUG2001	.	30	135	123
1	BOSTON	MA	Veterans Armistice Homestead	01-034-MA	OCT2002	.	43	18	23
1	BOSTON	MA	Veterans Arms	95-046-MA	APR1999	.	10	4	3
1	BOSTON	MA	Veterans Hero Homestead	99-042-MA	NOV2001	.	15	20	14
1	BOSTON	MA	Vets Hospice Homestead	94-101-MA	OCT1997	.	12	5	6
1	MANCHESTER	NH	Harbor House, Inc.*	03-061-NH	DEC2003	.	20	25	7
1	MANCHESTER	NH	Veterans Hospice Homestead-Victory Farm	03-205-NH	AUG2004	.	16	3	2
1	NORTHAMPTON	MA	Trans Vet	98-086-MA	NOV1999	.	120	454	448
1	PROVIDENCE	RI	Nickerson-Gateway to Independence	97-026-RI	DEC1998	.	18	26	27
1	PROVIDENCE	RI	Northern Rhode Island Community Services	99-026-RI	JAN2001	.	5	15	10
1	WEST HAVEN	CT	ABRI	00-172-CT	JUL2002	.	30	70	67
1	WEST HAVEN	CT	Frendship Services, Inc.*	03-019-CT	FEB2004	.	5	5	3
1	WEST HAVEN	CT	Hill Health Corporation	02-199-CT	MAR2003	.	10	25	23
1	WEST HAVEN	CT	Mercy Housing	02-258-CT	SEP2003	.	10	8	7
1	WEST HAVEN	CT	Michael J. Dinda House	01-016-CT	DEC2003	.	9	6	1
1	WEST HAVEN	CT	Spooner House	97-069-CT	JUN1998	.	6	40	37
1	WEST HAVEN	CT	Vietnam Veterans Assistance Fund	95-090-CT	JUN2001	.	7	15	13
1	WEST HAVEN	Ct	Vietnam Veterans Assistance Fund	94-074-CT	JUN2001	.	6	11	12
1	WHITE RIVER JCT	VT	Dodge Development Center	95-008-VT	SEP1998	.	10	4	5
2	ALBANY	NY	Adirondack Vets House	01-093-NY	FEB2002	.	20	15	12
2	ALBANY	NY	Albany Housing Coalition*	04-058-NY	MAY2004	.	28	48	22
2	ALBANY	NY	Altamont Progam, Inc II*	03-092-NY	SEP2003	.	18	49	40
2	ALBANY	NY	Altamont Program, Inc*	02-215-NY	FEB2003	.	32	45	45
2	ALBANY	NY	Turner House	94-028-MA	AUG1996	.	9	8	7
2	CANANDAIGUA	NY	Richards House	96-093-NY	MAR2000	.	20	44	40
2	CANANDAIGUA	NY	Salvation Army*	03-085-NY	SEP2003	.	7	45	43
2	SYRACUSE	NY	Altamont Program*	04-075-NY	MAY2004	.	12	2	0
2	SYRACUSE	NY	Rescue Mission Alliance of Syracuse, NY Inc..*	03-035-NY	NOV2003	.	12	22	14
3	BRONX	NY	New Era Veterans*	04-025-NY	JUN2004	.	25	5	0
3	BRONX	NY	Part of the Solution Supportive Housing	02-182-NY	APR2003	.	3	5	6
3	EAST ORANGE	NJ	Care Plus	99-075-NJ	JAN2004	.	8	6	2
3	EAST ORANGE	NJ	Middle Earth*	00-032-NJ	FEB2002	FEB2004	6	2	7
3	MONTROSE	NY	Camp Laguardia*	04-011-NY	SEP2004	.	23		
3	NORTHPORT	NY	Beacon House	99-054-NY	OCT2001	.	60	99	95

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
4	COATESVILLE	PA	Phila. Vets Multi-Serv Cntr	96-064-PA	JUN1997	.	95	103	102
4	ERIE	PA	Project Hope	99-006-PA	JUL2001	.	10	21	21
4	LEBANON	PA	YMCA of Reading & Berks County*	04-093-PA	JUN2004	.	6	3	1
4	PHILADELPHIA	PA	Fresh Start, Inc.	03-023-PA	MAY2004	.	15	29	14
4	PHILADELPHIA	PA	Impact Services Corp.	99-051-PA	FEB2003	.	4	2	0
4	PHILADELPHIA	PA	IMPACT Services*	04-112-PA	JUL2004	.	24	2	0
4	PHILADELPHIA	PA	Veterans Haven	94-057-NJ	AUG1995	.	52	47	45
4	PITTSBURGH	PA	Veterans Place of Washington Blvd.	96-041-PA	FEB2004	.	48	34	11
4	PITTSBURGH	PA	Mechling-Shakley Veterans Center*	04-152-PA	MAY2004	.	37	55	17
4	WILKES-BARRE	PA	Catholic Social Services of the Diocese of Scranton, I	04-040-PA	MAY2004	.	30	27	6
4	WILKES-BARRE	PA	Commission on Economic Opportunity	99-037-PA	JAN2002	.	8	7	5
5	BALTIMORE	MD	Maryland Center for Veterans Education	03-020-MD	SEP2003	AUG2004	60	40	85
5	BALTIMORE	MD	McVets	94-027-MD	NOV1998	AUG2004	50	2	24
5	BALTIMORE	MD	McVets Emergency Shelter Beds	94-727-MD	AUG2004	.	30	40	7
5	BALTIMORE	MD	McVets SRO Beds	94-927-MD	AUG2004	.	50	25	3
5	BALTIMORE	MD	McVets Transitional Beds	94-827-MD	AUG2004	.	100	68	16
5	BALTIMORE	MD	South Baltimore Homeless Shelter*	04-085-MD	MAY2004	.	40	42	17
5	MARTINSBURG	VA	Potomac Highlands	96-067-WV	DEC1997	.	30	21	24
5	PERRY POINT	MD	Home of the Brave	95-071-DE	JAN1997	.	15	51	54
5	PERRY POINT	MD	Maryland Center for Veterans Education & Training*	04-073-MD	MAY2004	AUG2004	60		
5	WASHINGTON DC	DC	Anchor House*	02-222-DC	FEB2003	.	5	7	6
5	WASHINGTON DC	DC	Southeast Veterans Service Center	96-001-DC	APR2000	.	30	24	37
6	ASHEVILLE	NC	Asheville Buncombe Community Christian Ministry*	03-083-NC	JAN2004	.	24	60	40
6	ASHEVILLE	NC	Ashville Buncombe Community Christian Ministry*	04-088-NC	MAY2004	.	26	46	27
6	DURHAM	NC	Healing with CAARE*	02-191-NC	JUL2003	.	10	5	9
6	DURHAM	NC	Residential Treatment Services of Alamacne*	03-133-NC	JUL2004	.	4	4	0
6	FAYETTEVILLE NC	NC	Good Shepard Ministries	00-138-NC	JUL2001	.	21	37	34
6	HAMPTON	VA	Salvation Army Transitional Housing	98-020-VA	JUL1999	.	60	202	206
6	RICHMOND	VA	Veterans Transitional Program	98-073-VA	AUG2000	.	26	29	35
6	SALISBURY	NC	Arthur Cassell Transitional Housing Program*	02-250-NC	FEB2003	.	6	10	10
6	SALISBURY	NC	Caring Services Inc (Housing)	99-011-NC	DEC2000	.	15	18	20
6	SALISBURY	NC	Experiment in Self Reliance	98-016-NC	MAR1999	.	5	5	7
6	SALISBURY	NC	Family Form, Inc.*	03-082-NC	JUL2004	.	32	17	8
6	SALISBURY	NC	Flynn Christian Fellorship Houses*	02-123-NC	FEB2003	.	24	7	11
6	SALISBURY	NC	Love Center for Community Enhancement	99-064-NC	SEP2001	.	16	18	15
6	SALISBURY	NC	The Servant Center	99-012-NC	MAY2000	.	25	13	21

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
7	ATLANTA	GA	IMR Inc.- New Start	98-028-GA	APR2000	.	25	28	28
7	ATLANTA	GA	Salvation Army-Vets on the Move*	04-140-GA	SEP2004	.	64		
7	ATLANTA	GA	Transition House, Inc.	04-115-GA	JUN2004	.	30	7	1
7	BIRMINGHAM	AL	Aletheia House*	04-072-AL	JUL2004	.	15	14	2
7	BIRMINGHAM	AL	Altheia House*	02-218-AL	AUG2003	.	15	32	29
7	CHARLESTON	SC	Carolina Homeless Veterans, Inc*	04-126-SC	JUN2004	.	26	7	1
7	CHARLESTON	SC	Chesapeake Health Education Program, Inc*	04-049-SC	JUN2004	.	20	31	16
7	CHARLESTON	SC	Crisis Ministries*	04-122-SC	JUN2004	.	14	8	3
7	CHARLESTON	SC	Good Neighbor Center	97-045-SC	FEB2000	.	32	66	68
7	COLUMBIA SC	SC	Alston Wilkes Veterans Home	95-096-SC	NOV1996	.	18	32	30
7	TUSKEGEE	AL	House of Restoration	95-054-AL	MAR2003	.	12	67	64
8	BAY PINES	FL	Center for Hope	01-095-FL	APR2003	.	40	58	59
8	BAY PINES	FL	St. Vincent De Paul South Pinellas, Inc.*	04-116-FL	MAY2004	.	10	7	1
8	GAINESVILLE	FL	Clara White Mission, Inc	00-147-FL	MAY2003	.	35	37	38
8	GAINESVILLE	FL	VetSpace, Inc.	99-028-FL	MAY2001	.	6	12	6
8	GAINESVILLE	FL	VOA Florida, Inc (Jacksonville)	00-149-FL	MAR2004	.	13	14	6
8	MIAMI	FL	HAC	96-017-FL	NOV2000	.	50	32	23
8	MIAMI	FL	Key West Project	99-065-FL	OCT2000	.	15	18	17
8	MIAMI	Fl	VOA Miami Project Housing	99-076-FL	FEB2001	.	18	22	24
8	MIAMI	FL	VOA of Florida*	03-066-FL	JAN2004	.	12	18	8
8	TAMPA	FL	ACTS	99-080-FL	APR2001	.	24	32	28
8	TAMPA	FL	Agency for Community Treatment Services*	02-122-FL	FEB2003	.	36	15	12
8	TAMPA	FL	Coalition for the Hungry and Homeless	01-077-FL	APR2002	.	21	40	40
8	TAMPA	FL	Cocoa Project	01-111-FL	APR2002	.	80	101	111
8	W PALM BEACH	FL	Faith, Hope, Love & Charity, Inc.*	04-102-FL	JUN2004	.	21	25	5
9	LOUISVILLE	KY	Gensis I	94-067-KY	JUL1996	.	15	35	27
9	LOUISVILLE	KY	Gensis II*	02-125-KY	FEB2003	.	35	117	131
9	LOUISVILLE	KY	Society of St. Vincent de Paul*	03-094-KY	MAY2004	.	20	11	5
9	MEMPHIS	TN	Alpha Omega Veterans Services, Inc.	98-083-TN	SEP2000	.	19	49	50
9	MEMPHIS	TN	Barron Heights Transitional Center	95-048-TN	MAR1997	.	35	103	100
9	MEMPHIS	TN	Cocaine Alcohol Awareness Program	98-023-TN	SEP2000	.	58	208	196
9	MOUNTAIN HOME	TN	STEPS House, Inc.*	03-011-TN	SEP2003	.	40	127	126
9	NASHVILLE	TN	Buffalo Valley Inc.	99-044-TN	MAY2001	.	18	42	42
9	NASHVILLE	TN	Campus for Human Development*	04-136-TN	AUG2004	.	16		
9	NASHVILLE	TN	Matthew 25, Inc.*	03-033-TN	DEC2003	.	25	81	54
9	NASHVILLE	TN	Operation Stand Down Nashville	01-004-TN	FEB2003	.	30	79	79

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
10	CINCINNATI	OH	Hamilton County Job & Family Services*	04-141-OH	MAY2004	.	18	89	71
10	CINCINNATI	OH	Joseph House - Elm Street*	04-057-OH	MAY2004	.	8	14	6
10	CINCINNATI	OH	Joseph House*	03-124-OH	SEP2003	.	16	12	12
10	CINCINNATI	OH	Moses 2 Program - Joseph House*	02-109-OH	FEB2003	.	16	35	35
10	CINCINNATI	OH	Moses House	94-084-OH	JAN1998	.	8	16	16
10	CINCINNATI	OH	Ohio Valley Goodwill Industries*	03-059-OH	SEP2003	.	24	103	93
10	CLEVELAND	OH	Cross Roads	98-005-OH	JUL2000	.	8	18	23
10	CLEVELAND	OH	Meridian Services, Inc*	02-206-OH	FEB2003	JAN2004	5	1	4
10	CLEVELAND	OH	Stella Maris, Inc*	02-236-OH	FEB2003	.	10	18	20
10	CLEVELAND	OH	The Salvation Army - Cleveland	01-021-OH	JUN2003	.	25	125	125
10	CLEVELAND	OH	VOA of Northeast & North Central Ohio, Inc	00-117-OH	AUG2002	.	50	134	131
10	CLEVELAND	OH	West Side Catholic Center*	02-099-OH	FEB2003	.	3	8	8
10	CLEVELAND	OH	YMCA of Greater Cleveland - Veterans Haven*	04-005-OH	JUL2004	.	10	11	1
10	COLUMBUS OPC	OH	Knox Goodwill Industries, Inc.	98-066-OH	FEB2002	.	4	5	5
10	COLUMBUS OPC	OH	VOA - Central Ohio, Inc.	00-131-OH	MAY2003	.	40	107	110
11	ANN ARBOR HCS	MI	Home Zone	99-031-MI	AUG2000	.	6	9	7
11	ANN ARBOR HCS	OH	Neighborhood Properties, Inc	01-038-OH	DEC2002	.	21	13	12
11	ANN ARBOR HCS	MI	Salvation Army-Staples Family Center*	04-067-MI	AUG2004	.	11	8	4
11	BATTLE CREEK	MI	VOA Lansing GPDH	99-009-MI	MAR2001	.	18	49	44
11	DANVILLE	IL	Home Sweet Home Ministries, Inc.*	04-051-IL	SEP2004	NOV2004	10		
11	DANVILLE	IL	South Side Office of Concern - Phoenix House*	04-056-IL	MAY2004	.	10	2	0
11	INDIANAPOLIS	IN	Far From Home - Hossier	99-021-IN	MAR2001	.	13	9	11
11	INDIANAPOLIS	IN	Hoosier Veterans Assistance Foundation - 45 Bed Pro	02-135-IN	FEB2003	.	45	65	51
11	N. INDIANA	IN	Stepping Stones for Veterans, Inc.	99-022-IN	APR2000	.	36	80	80
12	CHICAGO WS	IL	Featherfist*	04-060-IL	SEP2004	.	10	8	3
12	CHICAGO WS	IL	Interfaith House	01-072-IL	OCT2002	.	6	18	23
12	CHICAGO WS	Il	Interfaith House Inc, II*	02-228-IL	JUL2003	.	12	5	4
12	HINES	IL	Inner Voice	96-095-IL	DEC1998	.	15	31	32
12	MADISON	WI	Step-Up Program*	02-009-WI	FEB2003	.	7	9	9
12	MADISON	WI	Vets Assistance Program	95-082-WI	JAN1998	.	26	40	49
12	MILWAUKEE	WI	Vets Place Central	94-056-WI	MAR1996	.	72	176	182
12	MILWAUKEE	WI	Vet's Place Southern Center	97-052-WI	APR2000	.	30	66	66
12	TOMAH	WI	Veterans Assistance Center	98-013-WI	SEP1999	.	60	183	187
12	TOMAH	WI	Wisconsin Department of Veterans Affairs*	03-043-WI	NOV2003	.	14	27	19

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
15	KANSAS CITY	MO	Benilde Hall	99-079-MO	JUN2001	.	22	55	60
15	KANSAS CITY	MO	Harding House*	03-080-KS	NOV2003	.	27	71	52
15	SAINT LOUIS	MO	Salvation Army - Harbor Light Center*	02-151-MO	FEB2003	.	40	281	260
15	SAINT LOUIS	MO	St. Patrick Center*	02-086-MO	FEB2003	.	5	0	1
15	TOPEKA	KS	Dwight D. Eisenhower Reveille Homes, Inc.*	04-148-KS	JUL2004	.	20	17	2
15	TOPEKA	KS	St. Joseph*	03-106-MO	OCT2003	.	15	87	75
16	HOUSTON	TX	DeGeorge SRO Project for Veterans*	02-202-TX	FEB2003	.	72	82	89
16	HOUSTON	TX	Salvation Army Harbor Light Center*	04-118-TX	AUG2004	.	30	8	0
16	JACKSON	MS	I.S.I.A.H. Project	99-043-MS	OCT2000	.	40	116	111
16	JACKSON	MS	Pinebelt Mental Health Resources*	04-031-MS	JUN2004	.	20	12	5
16	LITTLE ROCK	AR	St. Francis House, Inc*	02-213-AR	FEB2003	.	40	129	125
16	NEW ORLEANS	LA	Gateway Foundation Inc	99-045-LA	MAY2000	.	32	61	62
16	NEW ORLEANS	LA	Gateway Foundation, Inc II*	03-049-LA	SEP2003	.	34	49	49
16	NEW ORLEANS	LA	Resources for Human Development*	04-121-LA	JUN2004	.	5	5	0
16	NEW ORLEANS	LA	Substance AbuseService Program	95-035-LA	JUL1996	.	32	83	82
16	NEW ORLEANS	LA	Unity for the Homeless	97-027-LA	JAN2001	.	50	106	105
16	NEW ORLEANS	LA	VOA-Greater America*	02-033-LA	APR2003	.	9	22	21
16	OKLAHOMA CITY	OK	Creekside	94-021-OK	JUN1996	.	12	28	27
16	OKLAHOMA CITY	OK	Mason Park	95-016-OK	JAN1997	.	5	6	8
16	OKLAHOMA CITY	OK	North Oklahoma Mental Health Center*	03-022-OK	NOV2003	.	10	11	4
16	OKLAHOMA CITY	Ok	Phoenix House*	03-036-OK	NOV2003	.	15	43	30
16	SHREVEPORT	LA	Ben's House	00-209-LA	SEP2001	.	20	67	62
17	CENT. TEXAS HCS	TX	Community Partnership for the Homeless	01-096-TX	JUN2002	.	9	14	14
17	CENT. TEXAS HCS	TX	CPHV	97-074-TX	JUN1999	.	16	25	22
17	DALLAS	TX	Presbyterian Night Shelter	98-041-TX	FEB2000	.	24	79	81
18	EL PASO OPC	TX	Veterans Transition Center	99-053-TX	NOV2001	.	20	28	28
18	NEW MEXICO HCS	NM	El Paisanio Inc*	04-092-NM	AUG2004	.	30		
18	PHOENIX	AZ	United States Veterans Initiative, Inc	00-151-AZ	JUL2004	.	66	171	142
18	PRESCOTT	AZ	UVI - Prescott Site	00-151-AZ	MAR2003	.	52	171	142
18	TUCSON	AZ	Comin' Home	00-178-AZ	SEP2001	.	16	24	28
18	TUCSON	AZ	Esperanza En Escalante	97-009-AZ	FEB2000	.	15	17	18
18	TUCSON	AZ	Operation Desert Hope*	02-065-AZ	FEB2003	.	50	91	96

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
19	CHEYENNE	WY	Southeast Wyoming Mental Health Center*	03-008-WY	JUN2004	.	15	11	4
19	E. COLORADO HCS	CO	Catholic Charities & Community Services*	02-209-CO	FEB2003	.	60	135	133
19	E. COLORADO HCS	CO	Colorado Coalition for the Homeless*	04-091-CO	JUN2004	.	22	20	1
19	E. COLORADO HCS	CO	Victory House	97-042-CO	NOV2001	.	12	9	16
19	SALT LAKE CITY	UT	First Step House - 6 Bed Program*	04-087-UT	JUN2004	.	6	7	3
19	SALT LAKE CITY	UT	First Step House, Inc*	02-015-UT	FEB2003	.	12	18	18
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship	99-013-UT	APR2001	.	5	8	9
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship - 10 bed program*	04-045-UT	MAY2004	.	22	35	17
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship - 5 Bed program*	03-221-UT	MAY2004	.	5	7	2
19	SALT LAKE CITY	UT	Saint Mary's Home for Men*	02-074-UT	FEB2003	.	10	16	15
19	SALT LAKE CITY	UT	VALOR Apartments	98-008-UT	JAN2000	.	14	7	9
19	SALT LAKE CITY	UT	VALOR House	00-119-UT	AUG2001	.	61	105	101
19	SHERIDAN	WY	Volunteers of America Wyoming, Inc.*	03-053-WY	FEB2004	.	16	87	71
20	AMERICAN LAKE	WA	Metropolitan Development Council	01-083-WA	OCT2002	.	28	5	7
20	PORTLAND	OR	Harbor Lights - Salvation Army*	02-160-OR	MAR2003	.	24	43	48
20	PORTLAND	OR	Tahana White Crow Foundation	97-041-OR	OCT2000	.	10	3	2
20	PORTLAND	OR	TPI/Clark Center*	02-067-OR	FEB2003	.	45	340	325
20	ROSEBURG	OR	Community Outreach Inc.*	04-083-OR	AUG2004	.	10		
20	SEATTLE	WA	Salvation Army - William Booth Ctr.	99-056-WA	NOV2002	.	30	110	111
20	SEATTLE	WA	Santos Place*	02-127-WA	APR2004	.	12		
20	SPOKANE	WA	REM Association*	03-089-WA	SEP2003	.	30	48	27
20	SPOKANE	WA	St. Vincent DePaul*	03-044-ID	SEP2003	.	10	12	8
20	WALLA WALLA	WA	C.O.R.D.	96-036-WA	JUN1998	.	16	33	32
20	WALLA WALLA	WA	CW Comprehensive Mental Health	99-081-WA	DEC2000	.	12	11	10
20	WALLA WALLA	WA	Valley Residential Services*	02-178-WA	FEB2003	.	14	21	20
20	WHITE CITY	OR	Interfaith Care Community of Jackson County*	04-153-OR	JUL2004	.	10	10	0
20	WHITE CITY	OR	Salvation Army, A California Corporation*	04-035-OR	JUL2004	.	10	17	0

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
21	CENTRAL CA HCS	CA	Town House Campus	99-074-CA	JUL2000	MAR2004	120	0	37
21	HONOLULU	HU	Barbers Point - US VETS	99-069-HI	SEP2003	.	118	260	168
21	NORTHERN CA HCS	CA	Dignity Commons	98-070-CA	OCT2001	.	100	11	16
21	NORTHERN CA HCS	CA	Operation Dignity	94-033-CA	JUL1996	.	30	94	92
21	NORTHERN CA HCS	CA	Sacramento Service Center	95-041-CA	OCT1998	.	30	38	30
21	NORTHERN CA HCS	CA	Women's Program	01-042-CA	FEB2002	.	8	10	8
21	PALO ALTO	CA	Clara Mateo Alliance*	02-034-CA	FEB2003	.	59	115	113
21	PALO ALTO	CA	HVEF - 2	00-161-CA	APR2003	.	12	16	17
21	PALO ALTO	CA	HVEHF*	04-015-CA	JUN2004	.	38	46	8
21	PALO ALTO	CA	Veterans Transition Center of Monterey County	00-139-CA	AUG2002	.	58	25	25
21	SAN FRANCISCO	CA	Harbor Lights	01-073-CA	FEB2003	.	8	20	15
21	SAN FRANCISCO	CA	Harbor Lights*	02-129-CA	FEB2003	.	10	254	259
21	SAN FRANCISCO	CA	New Beginnings Center	99-047-CA	JAN2001	.	16	60	63
21	SAN FRANCISCO	CA	Swords to Plowshares	97-066-CA	APR2000	.	56	97	105
21	SAN FRANCISCO	CA	Vietnam Veterans of California, Inc.*	04-004-CA	MAY2004	.	8	10	7
21	SAN FRANCISCO	CA	Vietnam Vets of CA Eureka	96-099-CA	AUG1998	.	12	22	24
21	SIERRA NEV HCS	NV	Sierra Recovery Center*	04-139-CA	JUN2004	.	16	7	2

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
22	GREATER LA	CA	Ballington Plaza/VOA	00-118-CA	MAY2001	.	49	108	80
22	GREATER LA	CA	California Council for Veterans Affairs	99-038-CA	APR2002	.	23	6	5
22	GREATER LA	CA	California Veterans Assistance Foundation*	04-053-CA	MAY2004	.	9	9	4
22	GREATER LA	CA	Father's Program	98-091-CA	APR2000	.	35	96	96
22	GREATER LA	CA	Harbor Lights Program (LA)	00-143-CA	JUL2001	.	50	85	74
22	GREATER LA	CA	Harbor Lights Program, L.A.*	02-049-CA	FEB2003	SEP2004	25	36	49
22	GREATER LA	CA	High Barriers Program*	02-050-CA	FEB2003	.	18	54	51
22	GREATER LA	CA	Hospitality House*	02-253-CA	MAR2003	.	15	21	20
22	GREATER LA	CA	Mary Lind Foundation	01-172-CA	APR2004	.	32	29	0
22	GREATER LA	CA	Mary Lind Foundation*	02-136-CA	FEB2003	SEP2004	30	58	76
22	GREATER LA	CA	Move (LA Family Housing)*	02-157-CA	FEB2003	.	30	32	31
22	GREATER LA	CA	NDN	00-215-CA	MAR2002	.	50	102	103
22	GREATER LA	CA	New Directions	95-037-CA	SEP1997	.	128	304	309
22	GREATER LA	CA	New Directions for Women*	02-216-CA	APR2003	.	12	11	15
22	GREATER LA	CA	PATH*	03-096-CA	NOV2003	.	10	14	11
22	GREATER LA	CA	PATH/Westside*	04-157-CA	MAY2004	.	5		
22	GREATER LA	CA	People In Progress, Inc.*	02-172-CA	FEB2002	.	20	37	31
22	GREATER LA	CA	Russ Hotel*	02-087-CA	FEB2003	.	36	63	57
22	GREATER LA	CA	Salvation Army, Bell Shelter	01-079-CA	DEC2003	.	50	86	49
22	GREATER LA	CA	Salvation Army, Naomi House	98-033-CA	MAR2004	.	15	23	11
22	GREATER LA	CA	Salvation Army-Samoshel*	04-129-CA	MAY2004	.	15	21	6
22	GREATER LA	CA	The Haven*	02-085-CA	FEB2003	.	95	256	253
22	GREATER LA	CA	Veteran Assistance Foundation	01-024-CA	SEP2002	.	32	65	64
22	GREATER LA	CA	Veterans in Progress	95-021-CA	JUN1997	.	100	258	262
22	GREATER LA	CA	Vital (LA Family Housing)	97-056-CA	SEP1999	.	30	36	40
22	GREATER LA	CA	Volunteers of America Los Angeles, Inc.*	02-078-CA	FEB2003	SEP2004	53	44	81
22	GREATER LA	CA	Weingart Veterans Program GPD/PDO	98-083-CA	SEP1999	.	100	145	154
22	LOMA LINDA	CA	Frazee Community Center	01-018-CA	FEB2003	.	8	14	14
22	LONG BEACH	CA	UVI: Villages at Cabrillo - Shelter + Care*	02-154-CA	JUN2003	.	32	19	19
22	LONG BEACH	CA	Villages at Cabrillo	96-044-CA	OCT2000	.	104	498	487
22	LONG BEACH	CA	Villiages at Cabrillo Women's Program	00-181-CA	OCT2001	.	30	94	82
22	SAN DIEGO	CA	Family Bridge	98-022-CA	JUL1999	.	10	7	7
22	SAN DIEGO	CA	Founders Program	96-100-CA	MAY1997	.	14	19	19
22	SAN DIEGO	CA	Interfaith Community Services	98-027-CA	AUG1999	.	28	36	36
22	SAN DIEGO	CA	New Resolve	95-066-CA	JAN1998	.	33	55	53
22	SAN DIEGO	CA	St. Vincent De Paul	03-110-CA	DEC2003	.	60	106	54
22	SAN DIEGO	CA	Veterans Bridge	95-077-CA	DEC1996	.	23	17	12
22	SAN DIEGO	CA	Veteran's Bridge Women's Program	99-050-CA	JUL2000	.	18	15	14
22	SAN DIEGO	CA	VVSD PDO*	02-052-CA	FEB2003	.	80	139	143

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2004, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2004 Admits	FY 2004 Discharges
22	SAN DIEGO	CA	Welcome Home Family Program	98-068-CA	SEP1999	.	10	9	10
22	SO NEVADA HCS	NV	HELP Las Vegas Housing	01-006-NV	JUN2002	.	75	44	57
22	SO NEVADA HCS	NV	United Veterans Initiative	99-070-NV	AUG2001	.	118	535	521
23	FT. MEADE	SD	Cornerstone Rescue Mission*	04-046-SD	JUN2004	.	26		
23	FT. MEADE	SD	Warriors Refuge	96-079-SD	FEB2000	.	16	12	9
23	IOWA CITY	IA	John Lewis Coffee Shop	01-091-IA	OCT2003	.	17	26	14
23	MINNEAPOLIS	MN	Minnesota Assistance Council*	03-030-MN	SEP2003	.	25	49	50
23	MINNEAPOLIS	MN	Salvation Army-Northern Division*	04-144-MN	JUN2004	.	10	5	1
23	OMAHA	NE	Catholic Charities Campus of Hope	96-008-NE	JAN1999	.	12	70	71
			All Programs				7,339	13,509	12,454

*indicates program funding from "per diem only" initiative

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TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	BEDFORD	48	20	0	0.0
1	BOSTON	297	200	246	1.2
1	MANCHESTER	27	23	124	5.4
1	NORTHAMPTON	436	333	389	1.2
1	PROVIDENCE	54	26	22	0.8
1	WEST HAVEN	191	163	372	2.3
1	WHITE RIVER JCT	9	0		
2	ALBANY	195	187	1,472	7.9
2	CANANDAIGUA	104	73	319	4.4
2	SYRACUSE	24	21	60	2.9
3	BRONX	11	9	21	2.3
3	EAST ORANGE	13	12	28	2.3
3	NORTHPORT	138	122	429	3.5
4	COATESVILLE	189	130	629	4.8
4	ERIE	28	6	4	0.7
4	LEBANON	3	3	7	2.3
4	PHILADELPHIA	129	79	100	1.3
4	PITTSBURGH	87	76	949	12.5
4	WILKES-BARRE	37	35	105	3.0
5	BALTIMORE	307	300	2,046	6.8
5	MARTINSBURG	49	8	2	0.3
5	PERRY POINT	61	53	129	2.4
5	WASHINGTON DC	61	56	479	8.6
6	ASHEVILLE	95	87	278	3.2
6	DURHAM	13	12	26	2.2
6	FAYETTEVILLE NC	50	11	6	0.5
6	HAMPTON	245	222	811	3.7
6	RICHMOND	48	37	77	2.1
6	SALISBURY	132	107	245	2.3
7	ATLANTA	49	41	130	3.2
7	BIRMINGHAM	51	37	56	1.5
7	CHARLESTON	136	117	127	1.1
7	COLUMBIA SC	47	39	277	7.1
7	TUSKEGEE	75	71	311	4.4
8	BAY PINES	94	72	32	0.4
8	GAINESVILLE	73	42	44	1.0
8	MIAMI	124	80	141	1.8
8	TAMPA	299	122	210	1.7
8	W PALM BEACH	25	25	42	1.7
9	LOUISVILLE	152	140	591	4.2
9	MEMPHIS	419	358	663	1.9
9	MOUNTAIN HOME	136	46	206	4.5
9	NASHVILLE	226	132	173	1.3
10	CINCINNATI	266	250	1,377	5.5
10	CLEVELAND	363	327	2,409	7.4
10	COLUMBUS OPC	134	121	857	7.1

TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
11	ANN ARBOR HCS	48	45	278	6.2
11	BATTLE CREEK	57	53	354	6.7
11	DANVILLE	2	2	13	6.5
11	INDIANAPOLIS	114	102	693	6.8
11	N. INDIANA	105	28	19	0.7
12	CHICAGO WS	38	33	69	2.1
12	HINES	45	39	353	9.1
12	MADISON	70	70	6,738	96.3
12	MILWAUKEE	291	211	3,945	18.7
12	TOMAH	224	200	393	2.0
15	KANSAS CITY	140	113	393	3.5
15	SAINT LOUIS	199	148	165	1.1
15	TOPEKA	87	78	441	5.7
16	HOUSTON	152	113	142	1.3
16	JACKSON	149	131	1,006	7.7
16	LITTLE ROCK	155	153	2,300	15.0
16	NEW ORLEANS	441	399	5,875	14.7
16	OKLAHOMA CITY	95	91	645	7.1
16	SHREVEPORT	73	73	814	11.2
17	CENT. TEXAS HCS	52	42	53	1.3
17	DALLAS	99	81	321	4.0
18	EL PASO OPC	48	33	24	0.7
18	PRESCOTT	165	27	0	0.0
18	PHOENIX	48	43	47	1.1
18	TUCSON	184	120	141	1.2
19	CHEYENNE	11	10	84	8.4
19	E. COLORADO HCS	198	155	126	0.8
19	SALT LAKE CITY	256	197	1,294	6.6
19	SHERIDAN	76	71	207	2.9
20	AMERICAN LAKE	12	11	57	5.2
20	PORTLAND	352	299	493	1.6
20	SEATTLE	128	116	103	0.9
20	SPOKANE	54	51	1,112	21.8
20	WALLA WALLA	87	84	1,043	12.4
20	WHITE CITY	26	9	5	0.6
21	CENTRAL CA HCS	37	31	85	2.7
21	HONOLULU	221	184	194	1.1
21	NORTHERN CA HCS	219	88	18	0.2
21	PALO ALTO	274	248	788	3.2
21	SAN FRANCISCO	435	275	495	1.8
21	SIERRA NEV HCS	7	6	0	0.0
22	GREATER LA	2,341	1,961	3,977	2.0
22	LOMA LINDA	21	15	17	1.1
22	LONG BEACH	667	311	145	0.5
22	SAN DIEGO	526	357	346	1.0
22	SO NEVADA HCS	665	491	726	1.5

TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
23	FT. MEADE	13	3	0	0.0
23	IOWA CITY	23	21	51	2.4
23	MINNEAPOLIS	61	56	624	11.1
23	OMAHA	78	34	23	0.7
	ALL SITES	15,619	11,943	54,256	4.5
	SITE AVERAGE	163	124	571	4.9
	SITE STD. DEV.	264	216	1103	10.3

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TABLE 5-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
1	BEDFORD	48	40	83.3%
1	BOSTON	297	235	79.1%
1	MANCHESTER	27	24	88.9%
1	NORTHAMPTON	436	403	92.4%
1	PROVIDENCE	54	48	88.9%
1	WEST HAVEN	191	173	90.6%
1	WHITE RIVER JCT	9	9	100.0%
2	ALBANY	195	190	97.4%
2	CANANDAIGUA	104	83	79.8%
2	SYRACUSE	24	24	100.0%
3	BRONX	11	9	81.8%
3	EAST ORANGE	13	9	69.2%
3	NORTHPORT	138	74	53.6%
4	COATESVILLE	189	57	30.2%
4	ERIE	28	28	100.0%
4	LEBANON	3	3	100.0%
4	PHILADELPHIA	129	101	78.3%
4	PITTSBURGH	87	52	59.8%
4	WILKES-BARRE	37	36	97.3%
5	BALTIMORE	307	270	87.9%
5	MARTINSBURG	49	16	32.7%
5	PERRY POINT	61	60	98.4%
5	WASHINGTON DC	61	57	93.4%
6	ASHEVILLE	95	84	88.4%
6	DURHAM	13	11	84.6%
6	FAYETTEVILLE NC	50	23	46.0%
6	HAMPTON	245	244	99.6%
6	RICHMOND	48	42	87.5%
6	SALISBURY	132	118	89.4%
7	ATLANTA	49	46	93.9%
7	BIRMINGHAM	51	46	90.2%
7	CHARLESTON	136	119	87.5%
7	COLUMBIA SC	47	47	100.0%
7	TUSKEGEE	75	64	85.3%
8	BAY PINES	94	85	90.4%
8	GAINESVILLE	73	64	87.7%
8	MIAMI	124	81	65.3%
8	TAMPA	299	187	62.5%
8	W PALM BEACH	25	25	100.0%
9	LOUISVILLE	152	149	98.0%
9	MEMPHIS	419	418	99.8%
9	MOUNTAIN HOME	136	126	92.6%
9	NASHVILLE	226	175	77.4%
10	CINCINNATI	266	242	91.0%
10	CLEVELAND	363	306	84.3%
10	COLUMBUS OPC	134	95	70.9%
11	ANN ARBOR HCS	48	48	100.0%
11	BATTLE CREEK	57	54	94.7%
11	DANVILLE	2	2	100.0%
11	INDIANAPOLIS	114	97	85.1%
11	N. INDIANA	105	82	78.1%

TABLE 5-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
12	CHICAGO WS	38	36	94.7%
12	HINES	45	42	93.3%
12	MADISON	70	69	98.6%
12	MILWAUKEE	291	277	95.2%
12	TOMAH	224	221	98.7%
15	KANSAS CITY	140	133	95.0%
15	SAINT LOUIS	199	180	90.5%
15	TOPEKA	87	70	80.5%
16	HOUSTON	152	135	88.8%
16	JACKSON	149	142	95.3%
16	LITTLE ROCK	155	152	98.1%
16	NEW ORLEANS	441	421	95.5%
16	OKLAHOMA CITY	95	78	82.1%
16	SHREVEPORT	73	69	94.5%
17	CENT. TEXAS HCS	52	47	90.4%
17	DALLAS	99	94	94.9%
18	EL PASO OPC	48	44	91.7%
18	PHOENIX	48	39	81.3%
18	PRESCOTT	165	151	91.5%
18	TUCSON	184	133	72.3%
19	CHEYENNE	11	11	100.0%
19	E. COLORADO HCS	198	177	89.4%
19	SALT LAKE CITY	256	242	94.5%
19	SHERIDAN	76	73	96.1%
20	AMERICAN LAKE	12	9	75.0%
20	PORTLAND	352	307	87.2%
20	SEATTLE	128	114	89.1%
20	SPOKANE	54	50	92.6%
20	WALLA WALLA	87	77	88.5%
20	WHITE CITY	26	0	0.0%
21	CENTRAL CA HCS	37	37	100.0%
21	HONOLULU	221	199	90.0%
21	NORTHERN CA HCS	219	192	87.7%
21	PALO ALTO	274	248	90.5%
21	SAN FRANCISCO	435	289	66.4%
21	SIERRA NEV HCS	7	5	71.4%
22	GREATER LA	2,341	2,118	90.5%
22	LOMA LINDA	21	17	81.0%
22	LONG BEACH	667	662	99.3%
22	SAN DIEGO	526	487	92.6%
22	SO NEVADA HCS	665	504	75.8%
23	FT. MEADE	13	13	100.0%
23	IOWA CITY	23	22	95.7%
23	MINNEAPOLIS	61	61	100.0%
23	OMAHA	78	28	35.9%
	ALL SITES	15,619	13,556	86.8%
	SITE AVERAGE	163	141	85.7%
	SITE STD. DEV.	264	239	17.0%

TABLE 5-3. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed GPD	Placed GPD	Not Placed GPD.	Placed GPD
1	BEDFORD	48.5	48.5	2.7	0.0
1	BOSTON	48.8	48.9	5.3	2.0
1	MANCHESTER	52.4	53.0	5.1	0.0
1	NORTHAMPTON	49.1	49.3	5.6	4.8
1	PROVIDENCE	47.9	47.4	3.1	0.0
1	WEST HAVEN	48.8	49.1	4.2	1.7
2	ALBANY	47.6	47.7	5.3	3.8
2	CANANDAIGUA	48.8	44.4	3.4	0.0
2	SYRACUSE	48.2	45.7	3.8	0.0
3	BRONX	47.8	49.9	4.3	0.0
3	NORTHPORT	51.0	51.2	9.7	13.8
4	COATESVILLE	49.0	42.6	1.5	0.0
4	ERIE	51.3	49.8	4.6	0.0
4	LEBANON	49.0	47.4	3.0	0.0
4	PHILADELPHIA	49.5	47.1	2.6	2.0
4	PITTSBURGH	50.6	50.1	0.3	2.1
4	WILKES-BARRE	50.3	48.4	1.4	0.0
5	BALTIMORE	49.0	47.6	3.7	2.1
5	PERRY POINT	47.6	52.0	2.5	0.0
5	WASHINGTON DC	50.5	49.5	5.7	0.0
6	ASHEVILLE	48.5	50.3	2.5	0.0
6	DURHAM	49.3	47.7	7.6	0.0
6	FAYETTEVILLE NC	48.0	50.9	0.0	0.0
6	HAMPTON	48.0	48.2	6.5	2.6
6	RICHMOND	49.2	47.6	8.3	0.0
6	SALISBURY	47.3	46.9	2.6	1.4
7	ATLANTA	48.5	46.1	1.4	12.8
7	BIRMINGHAM	48.0	44.9	4.3	0.0
7	CHARLESTON	48.2	49.9	7.5	3.4
7	COLUMBIA SC	47.1	49.5	3.9	3.1
7	TUSKEGEE	48.0	51.2	3.5	0.0
8	BAY PINES	51.6	49.7	2.7	6.9
8	GAINESVILLE	51.0	45.3	5.4	0.0
8	MIAMI	49.2	51.5	3.6	0.0
8	TAMPA	51.1	50.0	3.4	2.7
8	W PALM BEACH	49.6	48.4	2.9	0.0
9	LOUISVILLE	49.7	47.8	3.9	0.0
9	MEMPHIS	48.6	48.2	1.9	3.9
9	MOUNTAIN HOME	49.7	47.5	0.7	0.0
9	NASHVILLE	49.6	45.9	3.5	4.0
10	CINCINNATI	48.3	48.0	1.8	2.0
10	CLEVELAND	49.2	47.7	2.3	5.9
10	COLUMBUS OPC	48.0	47.8	3.2	1.3
11	ANN ARBOR HCS	48.4	49.4	3.1	13.6
11	BATTLE CREEK	47.8	48.0	4.3	0.0
11	INDIANAPOLIS	48.6	48.8	4.3	0.0
11	N. INDIANA	49.6	46.9	1.3	2.1

TABLE 5-3. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed GPD	Placed GPD	Not Placed GPD	Placed GPD
12	CHICAGO WS	49.3	50.3	2.1	0.0
12	HINES	50.0	47.3	3.8	11.5
12	MADISON	48.5	50.3	0.0	0.0
12	MILWAUKEE	50.3	48.6	2.8	2.2
12	TOMAH	53.3	48.4	3.8	0.6
15	KANSAS CITY	49.5	49.0	4.8	0.0
15	SAINT LOUIS	47.8	48.2	3.1	0.0
15	TOPEKA	50.4	49.1	2.4	2.9
16	HOUSTON	48.7	47.9	1.5	9.6
16	JACKSON	48.5	47.7	4.8	0.0
16	LITTLE ROCK	47.0	49.1	2.1	3.9
16	NEW ORLEANS	48.9	48.7	2.9	1.3
16	OKLAHOMA CITY	49.8	48.6	9.7	5.5
16	SHREVEPORT	50.4	46.5	5.2	10.9
17	CENT. TEXAS HCS	49.0	49.8	4.3	0.0
17	DALLAS	48.6	47.0	2.6	16.7
18	EL PASO OPC	49.3	46.6	3.4	10.0
18	PHOENIX	49.1	48.3	3.4	2.2
18	TUCSON	51.1	49.1	3.3	4.8
19	CHEYENNE	52.1	50.8	0.0	0.0
19	E. COLORADO HCS	49.0	49.3	2.8	4.0
19	SALT LAKE CITY	51.0	51.0	1.4	0.6
19	SHERIDAN	47.5	51.1	3.6	1.5
20	PORTLAND	50.1	49.3	4.5	0.8
20	SEATTLE	48.1	49.6	3.2	0.0
20	SPOKANE	50.9	49.3	4.1	8.7
20	WALLA WALLA	50.8	48.9	7.6	6.7
21	HONOLULU	49.8	47.6	5.2	3.2
21	NORTHERN CA HCS	49.8	48.0	3.1	10.0
21	PALO ALTO	47.9	50.9	19.5	10.6
21	SAN FRANCISCO	51.6	49.0	0.4	1.2
22	GREATER LA	49.3	48.6	2.7	1.8
22	LOMA LINDA	48.6	47.6	2.1	0.0
22	LONG BEACH	50.8	48.4	6.0	14.7
22	SAN DIEGO	49.7	46.1	4.6	9.8
22	SO NEVADA HCS	51.2	49.1	3.4	4.7
23	IOWA CITY	48.2	48.6	7.7	0.0
23	MINNEAPOLIS	47.8	47.8	2.8	0.0
23	OMAHA	49.8	46.0	4.2	0.0
	ALL SITES	49.2	48.5	3.4	3.9
	SITE AVERAGE	49.3	48.5	3.8	3.0
	SITE STD. DEV.	1.3	1.7	2.6	4.2

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

TABLE 5-4. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	BEDFORD	17.3	76.4	3.6	2.7	15.8	78.9	5.3	0.0	1.03
1	BOSTON	23.9	69.2	3.7	3.2	23.8	69.5	4.6	2.0	1.00
1	MANCHESTER	2.6	93.6	3.8	0.0	8.7	91.3	0.0	0.0	0.98
1	NORTHAMPTON	16.7	77.8	5.6	0.0	23.0	72.2	3.4	1.4	0.93
1	PROVIDENCE	21.3	76.3	1.9	0.6	8.1	86.5	5.4	0.0	1.13
1	WEST HAVEN	38.4	55.1	5.4	1.1	32.5	59.8	6.8	0.9	1.09
2	ALBANY	38.8	55.7	3.1	2.4	40.5	53.4	3.8	2.3	0.96
2	CANANDAIGUA	44.9	52.3	2.8	0.0	52.9	45.1	2.0	0.0	0.86
2	SYRACUSE	27.9	68.3	3.4	0.4	80.0	15.0	5.0	0.0	0.22
3	BRONX	63.0	7.5	24.1	5.3	71.4	14.3	0.0	14.3	1.90 *
3	NORTHPORT	35.5	58.1	6.5	0.0	41.4	51.7	6.9	0.0	0.89
4	COATESVILLE	77.4	17.1	4.7	0.8	60.0	20.0	20.0	0.0	1.17
4	ERIE	23.7	73.3	3.1	0.0	23.5	64.7	11.8	0.0	0.88
4	LEBANON	48.4	47.4	3.3	1.0	20.0	80.0	0.0	0.0	1.69 *
4	PHILADELPHIA	76.5	21.0	1.8	0.7	78.4	21.6	0.0	0.0	1.03
4	PITTSBURGH	54.7	37.7	4.5	3.1	39.6	56.3	4.2	0.0	1.49 *
4	WILKES-BARRE	22.6	75.3	2.1	0.0	23.1	69.2	3.8	3.8	0.92
5	BALTIMORE	71.6	26.1	1.1	1.1	78.7	19.1	2.1	0.0	0.73
5	PERRY POINT	74.5	24.4	1.1	0.0	32.6	60.9	4.3	2.2	2.50 *
5	WASHINGTON DC	86.7	11.2	0.9	1.1	83.3	12.5	4.2	0.0	1.11
6	ASHEVILLE	38.8	53.8	2.5	5.0	42.7	54.7	0.0	2.7	1.02
6	DURHAM	68.5	29.9	1.0	0.5	83.3	16.7	0.0	0.0	0.56
6	FAYETTEVILLE NC	69.8	24.5	1.9	3.8	43.8	56.3	0.0	0.0	2.29 *
6	HAMPTON	66.8	31.8	0.7	0.7	76.2	21.2	1.6	1.1	0.67
6	RICHMOND	83.3	13.3	0.0	3.3	77.8	22.2	0.0	0.0	1.67 *
6	SALISBURY	69.2	25.1	2.8	2.8	61.1	36.1	1.4	1.4	1.44 *
7	ATLANTA	87.3	11.1	1.2	0.4	94.9	5.1	0.0	0.0	0.46
7	BIRMINGHAM	79.0	20.0	1.0	0.0	94.6	2.7	0.0	2.7	0.14
7	CHARLESTON	62.7	35.8	0.0	1.5	63.6	34.1	2.3	0.0	0.95
7	COLUMBIA SC	78.1	16.9	3.1	1.9	81.3	18.8	0.0	0.0	1.11
7	TUSKEGEE	79.9	17.8	1.2	1.2	82.0	16.0	0.0	2.0	0.90

TABLE 5-4. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
8	BAY PINES	23.9	69.6	4.8	1.7	27.6	67.2	3.4	1.7	0.97
8	GAINESVILLE	42.2	52.5	3.5	1.8	74.1	25.9	0.0	0.0	0.49
8	MIAMI	45.8	46.9	5.9	1.4	46.3	41.5	12.2	0.0	0.88
8	TAMPA	36.8	56.4	5.7	1.1	24.7	74.0	1.4	0.0	1.31
8	W PALM BEACH	26.3	67.3	5.6	0.9	29.2	62.5	8.3	0.0	0.93
9	LOUISVILLE	49.4	49.4	0.0	1.3	55.3	44.7	0.0	0.0	0.91
9	MEMPHIS	71.9	27.6	0.0	0.5	82.8	16.6	0.6	0.0	0.60
9	MOUNTAIN HOME	20.1	77.1	0.7	2.1	36.6	63.4	0.0	0.0	0.82
9	NASHVILLE	53.1	46.0	0.0	0.9	52.0	46.3	0.0	1.6	1.01
10	CINCINNATI	52.6	45.6	0.6	1.2	59.9	38.1	1.0	1.0	0.83
10	CLEVELAND	72.3	25.4	2.3	0.0	66.7	31.3	1.5	0.5	1.23
10	COLUMBUS OPC	63.2	33.6	0.8	2.4	56.4	39.7	2.6	1.3	1.18
11	ANN ARBOR HCS	42.0	49.4	4.9	3.7	31.8	63.6	4.5	0.0	1.29
11	BATTLE CREEK	42.7	52.4	2.4	2.4	64.5	35.5	0.0	0.0	0.68
11	INDIANAPOLIS	43.5	56.5	0.0	0.0	56.9	41.4	1.7	0.0	0.73
11	N. INDIANA	42.9	49.4	2.6	5.2	35.4	64.6	0.0	0.0	1.31
12	CHICAGO WS	85.2	11.8	3.0	0.0	89.3	10.7	0.0	0.0	0.90
12	HINES	61.2	36.6	2.0	0.3	92.3	7.7	0.0	0.0	0.21
12	MADISON	50.0	50.0	0.0	0.0	17.5	82.5	0.0	0.0	1.65 *
12	MILWAUKEE	74.0	23.1	1.9	1.0	68.5	30.9	0.0	0.6	1.34
12	TOMAH	23.1	76.9	0.0	0.0	22.6	74.8	0.6	1.9	0.97
15	KANSAS CITY	54.8	44.2	0.0	1.0	58.3	40.0	0.9	0.9	0.90
15	SAINT LOUIS	71.0	29.0	0.0	0.0	79.5	20.5	0.0	0.0	0.71
15	TOPEKA	23.8	54.8	2.4	19.0	34.3	61.4	2.9	1.4	1.12
16	HOUSTON	60.7	30.3	7.5	1.5	69.9	21.9	5.5	2.7	0.72
16	JACKSON	68.5	30.8	0.0	0.7	56.1	43.0	0.0	0.9	1.39 *
16	LITTLE ROCK	59.5	38.4	1.6	0.5	57.9	40.8	1.3	0.0	1.06
16	NEW ORLEANS	63.4	32.3	2.2	2.2	71.2	25.8	1.3	1.7	0.80
16	OKLAHOMA CITY	25.8	74.2	0.0	0.0	31.5	58.9	4.1	5.5	0.79
16	SHREVEPORT	54.3	45.7	0.0	0.0	60.0	40.0	0.0	0.0	0.88
17	CENT. TEXAS HCS	32.5	56.0	9.9	1.6	35.0	40.0	25.0	0.0	0.71
17	DALLAS	70.2	24.7	3.8	1.3	59.3	38.9	1.9	0.0	1.57 *

TABLE 5-4. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
18	EL PASO OPC	16.1	58.6	20.7	4.6	23.3	43.3	33.3	0.0	0.74
18	PHOENIX	25.3	62.5	7.7	4.5	22.2	68.9	2.2	6.7	1.10
18	TUCSON	11.9	74.6	8.4	5.1	17.5	68.3	7.9	6.3	0.91
19	CHEYENNE	6.2	78.5	10.8	4.6	25.0	75.0	0.0	0.0	0.96
19	E. COLORADO HCS	30.0	56.9	11.2	2.0	38.7	52.0	7.3	2.0	0.91
19	SALT LAKE CITY	10.2	76.9	7.4	5.6	7.8	88.3	1.3	2.6	1.15
19	SHERIDAN	3.6	90.9	3.6	1.8	0.0	92.3	3.1	4.6	1.02
20	PORTLAND	13.8	79.5	4.0	2.8	20.5	75.7	2.1	1.7	0.95
20	SEATTLE	40.3	52.1	3.8	3.8	38.4	58.1	3.5	0.0	1.12
20	SPOKANE	9.3	78.6	1.9	10.2	2.2	91.3	2.2	4.3	1.16
20	WALLA WALLA	9.1	78.3	4.2	8.4	15.6	64.4	6.7	13.3	0.82
21	HONOLULU	21.8	50.3	5.5	22.4	23.3	50.7	4.7	21.3	1.01
21	NORTHERN CA HCS	45.5	47.1	5.7	1.7	60.8	31.7	4.2	3.3	0.67
21	PALO ALTO	34.1	48.8	9.8	7.3	30.5	54.8	10.7	4.0	1.12
21	SAN FRANCISCO	42.5	46.7	3.7	7.1	50.3	37.6	5.5	6.7	0.81
22	GREATER LA	49.8	33.9	13.3	3.0	61.5	27.6	9.2	1.7	0.81
22	LOMA LINDA	38.1	47.1	13.8	1.1	50.0	10.0	40.0	0.0	0.21
22	LONG BEACH	42.2	44.2	10.7	2.9	37.5	43.3	13.8	5.4	0.98
22	SAN DIEGO	21.1	64.2	11.0	3.7	33.3	51.7	10.5	4.4	0.81
22	SO NEVADA HCS	30.9	61.3	4.3	3.6	28.2	65.2	4.4	2.2	1.06
23	IOWA CITY	23.6	72.5	3.5	0.4	12.5	83.3	0.0	4.2	1.15
23	MINNEAPOLIS	56.1	40.3	0.4	3.2	37.5	56.3	2.1	4.2	1.40 *
23	OMAHA	38.1	58.5	0.8	2.5	26.1	73.9	0.0	0.0	1.26
	ALL SITES	48.6	43.7	5.4	2.3	47.9	45.0	4.8	2.3	1.03
	SITE AVERAGE	45.1	48.5	4.0	2.5	46.6	47.5	4.1	1.8	1.01
	SITE STD. DEV.	22.8	21.0	4.3	3.5	24.5	23.4	6.7	3.4	0.39

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 5-5. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	BEDFORD	59.1	40.9	5.3	94.7	***0.09 ****
1	BOSTON	95.5	4.5	91.4	8.6	***0.96***
1	MANCHESTER	55.1	44.9	39.1	60.9	***0.71***
1	NORTHAMPTON	83.3	16.7	67.4	32.6	***0.81***
1	PROVIDENCE	85.0	15.0	83.8	16.2	***0.99***
1	WEST HAVEN	76.1	23.9	71.8	28.2	***0.94***
2	ALBANY	47.1	52.9	52.7	47.3	***1.12***
2	CANANDAIGUA	36.4	63.6	72.5	27.5	***2.00***
2	SYRACUSE	35.5	64.5	20.0	80.0	***0.56 ****
3	BRONX	50.5	49.5	57.1	42.9	***1.13***
3	NORTHPORT	74.2	25.8	51.7	48.3	***0.70***
4	COATESVILLE	79.5	20.5	60.0	40.0	***0.75***
4	ERIE	35.7	64.3	52.9	47.1	***1.48***
4	LEBANON	75.5	24.5	20.0	80.0	***0.26 ****
4	PHILADELPHIA	71.9	28.1	84.3	15.7	***1.17***
4	PITTSBURGH	55.6	44.0	20.0	80.0	***0.36 ****
4	WILKES-BARRE	67.1	32.9	68.0	32.0	***1.01***
5	BALTIMORE	61.5	38.5	72.9	27.1	***1.19***
5	PERRY POINT	79.1	20.9	62.5	37.5	***0.79***
5	WASHINGTON DC	74.7	25.3	79.2	20.8	***1.06***
6	ASHEVILLE	72.5	27.5	85.3	14.7	***1.18***
6	DURHAM	71.8	28.2	66.7	33.3	***0.93***
6	FAYETTEVILLE NC	69.8	30.2	81.3	18.8	***1.16***
6	HAMPTON	63.1	36.9	33.0	67.0	***0.52 ****
6	RICHMOND	58.3	41.7	77.8	22.2	***1.33***
6	SALISBURY	72.8	27.2	31.9	68.1	***0.44 ****
7	ATLANTA	68.3	31.7	73.7	26.3	***1.08***
7	BIRMINGHAM	51.7	48.3	32.4	67.6	***0.63***
7	CHARLESTON	46.3	53.7	30.7	69.3	***0.66***
7	COLUMBIA SC	35.8	64.2	50.0	50.0	***1.40***
7	TUSKEGEE	55.1	44.9	59.2	40.8	***1.07***
8	BAY PINES	59.6	40.4	24.1	75.9	***0.41 ****
8	GAINESVILLE	54.3	45.7	87.0	13.0	***1.60***
8	MIAMI	74.5	25.5	73.2	26.8	***0.98***
8	TAMPA	73.7	26.3	56.2	43.8	***0.76***
8	W PALM BEACH	61.3	38.7	43.5	56.5	***0.71***
9	LOUISVILLE	92.2	7.8	77.6	22.4	***0.84***
9	MEMPHIS	30.0	70.0	32.7	67.3	***1.09***
9	MOUNTAIN HOME	67.4	32.6	28.0	72.0	***0.42 ****
9	NASHVILLE	65.8	34.2	56.2	43.8	***0.85***
10	CINCINNATI	75.4	24.6	66.0	34.0	***0.87***
10	CLEVELAND	90.9	9.1	68.2	31.8	***0.75***
10	COLUMBUS OPC	75.8	24.2	70.1	29.9	***0.93***
11	ANN ARBOR HCS	62.3	37.7	68.2	31.8	***1.09***
11	BATTLE CREEK	37.8	62.2	77.4	22.6	***2.05***
11	INDIANAPOLIS	71.0	29.0	79.3	20.7	***1.12***
11	N. INDIANA	68.9	31.1	73.2	26.8	***1.06***

TABLE 5-5. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
12	CHICAGO WS	82.5	17.5	89.3	10.7	***1.08***
12	HINES	59.1	40.9	34.6	65.4	***0.59 ****
12	MADISON	100.0	0.0	45.0	55.0	***0.45 ****
12	MILWAUKEE	49.1	50.9	41.0	59.0	***0.84***
12	TOMAH	19.2	80.8	30.3	69.7	***1.58***
15	KANSAS CITY	44.2	55.8	33.9	66.1	***0.77***
15	SAINT LOUIS	63.5	36.5	76.7	23.3	***1.21***
15	TOPEKA	87.8	12.2	74.3	25.7	***0.85***
16	HOUSTON	67.7	32.3	63.9	36.1	***0.94***
16	JACKSON	71.2	28.8	62.6	37.4	***0.88***
16	LITTLE ROCK	71.9	28.1	85.5	14.5	***1.19***
16	NEW ORLEANS	77.0	23.0	74.2	25.8	***0.96***
16	OKLAHOMA CITY	40.0	60.0	55.6	44.4	***1.39***
16	SHREVEPORT	47.4	52.6	29.1	70.9	***0.61***
17	CENT. TEXAS HCS	68.5	31.5	70.0	30.0	***1.02***
17	DALLAS	62.9	37.1	66.7	33.3	***1.06***
18	EL PASO OPC	96.6	3.4	100.0	0.0	***1.04***
18	PHOENIX	60.1	39.9	55.6	44.4	***0.92***
18	TUCSON	75.1	24.9	63.5	36.5	***0.84***
19	CHEYENNE	84.8	15.2	62.5	37.5	***0.74***
19	E. COLORADO HCS	63.8	36.2	74.0	26.0	***1.16***
19	SALT LAKE CITY	53.5	46.5	41.6	58.4	***0.78***
19	SHERIDAN	38.2	61.8	42.4	57.6	***1.11***
20	PORTLAND	50.0	50.0	71.4	28.6	***1.43***
20	SEATTLE	78.6	21.4	95.3	4.7	***1.21***
20	SPOKANE	51.8	48.2	37.0	63.0	***0.71***
20	WALLA WALLA	51.1	48.9	47.7	52.3	***0.93***
21	HONOLULU	66.7	33.3	78.6	21.4	***1.18***
21	NORTHERN CA HCS	56.2	43.8	66.9	33.1	***1.19***
21	PALO ALTO	72.5	27.5	86.0	14.0	***1.19***
21	SAN FRANCISCO	61.1	38.9	57.6	42.4	***0.94***
22	GREATER LA	46.3	53.7	65.2	34.8	***1.41***
22	LOMA LINDA	57.1	42.9	55.6	44.4	***0.97***
22	LONG BEACH	61.6	38.4	52.2	47.8	***0.85***
22	SAN DIEGO	84.4	15.6	53.8	46.2	***0.64***
22	SO NEVADA HCS	68.7	31.3	66.4	33.6	***0.97***
23	IOWA CITY	35.2	64.8	83.3	16.7	***2.37***
23	MINNEAPOLIS	87.0	13.0	37.5	62.5	***0.43 ****
23	OMAHA	81.4	18.6	47.8	52.2	***0.59 ****
	ALL SITES	62.5	37.5	60.4	39.6	***0.97***
	SITE AVERAGE	64.2	35.8	59.4	40.6	***0.97***
	SITE STD. DEV.	16.6	16.6	20.3	20.3	***0.37***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-6. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	BEDFORD	91.8	100.0	***1.09***
1	BOSTON	81.5	94.0	***1.15***
1	MANCHESTER	87.2	78.3	***0.90 ****
1	NORTHAMPTON	94.4	99.3	***1.05***
1	PROVIDENCE	93.8	100.0	***1.07***
1	WEST HAVEN	91.8	96.6	***1.05***
2	ALBANY	84.0	93.1	***1.11***
2	CANANDAIGUA	85.2	92.2	***1.08***
2	SYRACUSE	86.4	100.0	***1.16***
3	BRONX	91.1	100.0	***1.10***
3	NORTHPORT	83.9	96.6	***1.15***
4	COATESVILLE	84.6	100.0	***1.18***
4	ERIE	77.9	88.2	***1.13***
4	LEBANON	88.4	100.0	***1.13***
4	PHILADELPHIA	88.6	98.0	***1.11***
4	PITTSBURGH	76.8	91.7	***1.19***
4	WILKES-BARRE	88.4	84.6	***0.96***
5	BALTIMORE	86.7	93.8	***1.08***
5	PERRY POINT	95.9	97.9	***1.02***
5	WASHINGTON DC	94.3	91.7	***0.97***
6	ASHEVILLE	91.3	84.0	***0.92 ****
6	DURHAM	89.4	100.0	***1.12***
6	FAYETTEVILLE NC	79.2	100.0	***1.26***
6	HAMPTON	88.9	85.7	***0.96***
6	RICHMOND	85.0	94.4	***1.11***
6	SALISBURY	87.7	97.2	***1.11***
7	ATLANTA	84.6	94.9	***1.12***
7	BIRMINGHAM	97.6	100.0	***1.02***
7	CHARLESTON	86.6	97.7	***1.13***
7	COLUMBIA SC	84.8	81.3	***0.96***
7	TUSKEGEE	94.7	94.0	***0.99***
8	BAY PINES	62.8	89.7	***1.43***
8	GAINESVILLE	59.8	81.5	***1.36***
8	MIAMI	86.8	73.2	***0.84 ****
8	TAMPA	77.9	94.5	***1.21***
8	W PALM BEACH	84.3	100.0	***1.19***
9	LOUISVILLE	81.8	85.5	***1.05***
9	MEMPHIS	88.1	93.5	***1.06***
9	MOUNTAIN HOME	88.2	91.4	***1.04***
9	NASHVILLE	92.9	95.2	***1.02***
10	CINCINNATI	85.4	92.4	***1.08***
10	CLEVELAND	83.3	88.6	***1.06***
10	COLUMBUS OPC	73.0	87.2	***1.19***
11	ANN ARBOR HCS	94.3	100.0	***1.06***
11	BATTLE CREEK	86.6	64.5	***0.74 ****
11	INDIANAPOLIS	95.7	96.6	***1.01***
11	N. INDIANA	66.2	93.8	***1.42***

TABLE 5-6. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
12	CHICAGO WS	84.8	60.7	***0.72 ****
12	HINES	93.0	100.0	***1.08***
12	MADISON	100.0	95.0	***0.95***
12	MILWAUKEE	81.1	89.9	***1.11***
12	TOMAH	76.9	85.2	***1.11***
15	KANSAS CITY	77.9	98.3	***1.26***
15	SAINT LOUIS	84.4	98.6	***1.17***
15	TOPEKA	85.7	90.0	***1.05***
16	HOUSTON	79.6	82.2	***1.03***
16	JACKSON	91.8	98.1	***1.07***
16	LITTLE ROCK	93.8	98.7	***1.05***
16	NEW ORLEANS	97.9	98.7	***1.01***
16	OKLAHOMA CITY	93.5	97.3	***1.04***
16	SHREVEPORT	95.7	100.0	***1.05***
17	CENT. TEXAS HCS	83.7	65.0	***0.78 ****
17	DALLAS	88.8	88.9	***1.00***
18	EL PASO OPC	71.6	70.0	***0.98***
18	PHOENIX	77.1	60.0	***0.78 ****
18	TUCSON	68.8	74.6	***1.09***
19	CHEYENNE	89.4	100.0	***1.12***
19	E. COLORADO HCS	85.2	76.7	***0.90 ****
19	SALT LAKE CITY	80.2	85.7	***1.07***
19	SHERIDAN	89.1	89.4	***1.00***
20	PORTLAND	74.9	72.4	***0.97***
20	SEATTLE	75.3	90.7	***1.20***
20	SPOKANE	78.4	97.8	***1.25***
20	WALLA WALLA	64.6	84.4	***1.31***
21	HONOLULU	67.8	72.1	***1.06***
21	NORTHERN CA HCS	85.2	83.3	***0.98***
21	PALO ALTO	85.4	87.7	***1.03***
21	SAN FRANCISCO	80.6	98.8	***1.23***
22	GREATER LA	73.1	72.7	***1.00***
22	LOMA LINDA	79.1	100.0	***1.26***
22	LONG BEACH	72.0	79.5	***1.10***
22	SAN DIEGO	73.4	81.9	***1.12***
22	SO NEVADA HCS	63.6	57.0	***0.90 ****
23	IOWA CITY	57.0	58.3	***1.02***
23	MINNEAPOLIS	93.3	100.0	***1.07***
23	OMAHA	74.6	100.0	***1.34***
	ALL SITES	81.7	85.3	***1.04***
	SITE AVERAGE	83.7	89.4	***1.07***
	SITE STD. DEV.	9.2	11.3	***0.13***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-7. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Grant and Per Diem %***
1	BEDFORD	19	16.7	5.3	0.0	***21.9***
1	BOSTON	151	10.0	0.7	6.0	***16.6***
1	MANCHESTER	23	8.7	0.0	21.7	***30.4***
1	NORTHAMPTON	291	21.6	1.0	0.7	***23.4***
1	PROVIDENCE	37	2.7	0.0	0.0	***2.7***
1	WEST HAVEN	117	8.5	1.7	3.4	***13.7***
2	ALBANY	131	10.7	0.0	6.9	***17.6***
2	CANANDAIGUA	51	2.0	5.9	7.8	***15.7***
2	SYRACUSE	20	5.0	0.0	0.0	***5.0***
3	BRONX	7	0.0	0.0	0.0	***0.0***
3	NORTHPORT	29	14.3	0.0	3.4	***17.7***
4	COATESVILLE	5	0.0	0.0	0.0	***0.0***
4	ERIE	17	5.9	0.0	11.8	***17.6***
4	LEBANON	5	20.0	20.0	0.0	***40.0***
4	PHILADELPHIA	51	2.0	0.0	2.0	***3.9***
4	PITTSBURGH	48	8.3	4.4	8.3	***21.1***
4	WILKES-BARRE	26	0.0	4.0	15.4	***19.4***
5	BALTIMORE	48	8.3	2.1	6.3	***16.7***
5	PERRY POINT	48	22.9	0.0	2.1	***25.0***
5	WASHINGTON DC	24	13.0	8.3	8.3	***29.7***
6	ASHEVILLE	75	6.7	0.0	16.0	***22.7***
6	DURHAM	6	0.0	0.0	0.0	***0.0***
6	FAYETTEVILLE NC	16	0.0	0.0	0.0	***0.0***
6	HAMPTON	189	15.3	4.3	14.3	***33.9***
6	RICHMOND	18	0.0	0.0	5.6	***5.6***
6	SALISBURY	72	8.3	0.0	2.8	***11.1***
7	ATLANTA	39	5.3	0.0	5.1	***10.4***
7	BIRMINGHAM	37	5.4	2.7	0.0	***8.1***
7	CHARLESTON	88	8.0	9.1	2.3	***19.3***
7	COLUMBIA SC	32	3.2	9.4	18.8	***31.4***
7	TUSKEGEE	50	8.0	4.1	6.0	***18.1***
8	BAY PINES	58	8.6	1.7	10.3	***20.7***
8	GAINESVILLE	54	0.0	3.7	18.5	***22.2***
8	MIAMI	41	12.2	7.3	26.8	***46.3 ****
8	TAMPA	73	5.5	1.4	5.5	***12.3***
8	W PALM BEACH	24	16.7	4.3	0.0	***21.0***
9	LOUISVILLE	76	1.3	0.0	14.5	***15.8***
9	MEMPHIS	309	15.6	5.8	6.5	***27.9***
9	MOUNTAIN HOME	93	4.3	3.2	8.6	***16.1***
9	NASHVILLE	124	4.1	0.8	4.8	***9.8***
10	CINCINNATI	197	9.6	0.5	7.6	***17.8***
10	CLEVELAND	202	4.0	0.0	11.4	***15.4***
10	COLUMBUS OPC	78	8.0	2.6	12.8	***23.4***
11	ANN ARBOR HCS	22	4.5	0.0	0.0	***4.5***
11	BATTLE CREEK	31	6.5	0.0	35.5	***41.9 ****
11	INDIANAPOLIS	58	5.2	0.0	3.4	***8.6***
11	N. INDIANA	48	12.5	0.0	6.3	***18.8***

TABLE 5-7. VETERANS WITH FY 2004 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM: APPROPRIATENESS FOR PLACEMENT, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Grant and Per Diem %***
12	CHICAGO WS	28	0.0	3.6	39.3	***42.9 ****
12	HINES	26	3.8	3.8	0.0	***7.7***
12	MADISON	40	2.6	7.5	5.0	***15.1***
12	MILWAUKEE	178	8.5	3.9	10.1	***22.5***
12	TOMAH	155	5.2	10.3	14.8	***30.4***
15	KANSAS CITY	115	5.3	0.9	1.7	***7.9***
15	SAINT LOUIS	148	5.5	1.4	1.4	***8.2***
15	TOPEKA	70	0.0	0.0	10.0	***10.0***
16	HOUSTON	73	0.0	2.8	17.8	***20.6***
16	JACKSON	107	15.0	1.9	1.9	***18.7***
16	LITTLE ROCK	76	5.3	1.3	1.3	***7.9***
16	NEW ORLEANS	236	7.3	0.0	1.3	***8.6***
16	OKLAHOMA CITY	73	1.4	2.8	2.7	***6.9***
16	SHREVEPORT	55	0.0	1.8	0.0	***1.8***
17	CENT. TEXAS HCS	20	0.0	5.0	35.0	***40.0***
17	DALLAS	54	1.9	5.6	11.1	***18.5***
18	EL PASO OPC	30	3.4	0.0	30.0	***33.4***
18	PHOENIX	45	6.7	2.2	40.0	***48.9 ****
18	TUCSON	63	1.6	4.8	25.4	***31.7***
19	CHEYENNE	8	0.0	0.0	0.0	***0.0***
19	E. COLORADO HCS	150	6.0	4.0	23.3	***33.3***
19	SALT LAKE CITY	154	13.0	5.8	14.3	***33.1***
19	SHERIDAN	66	6.1	10.6	10.6	***27.3***
20	PORTLAND	239	4.2	5.9	27.6	***37.7***
20	SEATTLE	86	11.6	0.0	9.3	***20.9***
20	SPOKANE	46	6.5	6.5	2.2	***15.2***
20	WALLA WALLA	45	8.9	4.5	15.6	***29.0***
21	HONOLULU	154	13.7	2.6	27.9	***44.2 ****
21	NORTHERN CA HCS	120	7.8	3.4	16.7	***27.8***
21	PALO ALTO	179	13.5	0.6	12.3	***26.3***
21	SAN FRANCISCO	165	8.8	6.7	1.2	***16.6***
22	GREATER LA	1,364	10.3	6.4	27.3	***44.0 ****
22	LOMA LINDA	10	0.0	0.0	0.0	***0.0***
22	LONG BEACH	536	9.0	7.8	20.5	***37.3***
22	SAN DIEGO	315	11.1	4.8	18.1	***34.0***
22	SO NEVADA HCS	321	8.4	7.2	43.0	***58.6 ****
23	IOWA CITY	24	0.0	4.2	41.7	***45.8 ****
23	MINNEAPOLIS	48	4.2	0.0	0.0	***4.2***
23	OMAHA	23	26.1	26.1	0.0	***52.2 ****
	ALL SITES	8,903	8.9	4.0	14.7	***27.6***
	SITE AVERAGE	104	7.0	3.3	10.6	***20.8***
	SITE STD. DEV.	164	5.8	4.2	11.3	***13.8***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-7V. APPROPRIATENESS FOR GRANT AND PER DIEM, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Grant and Per Diem %
1	638	14.8	1.1	3.1	19.0
2	202	7.9	1.5	6.4	15.8
3	36	11.4	0.0	2.8	14.2
4	152	4.6	2.7	7.2	14.5
5	120	15.1	2.5	5.0	22.6
6	376	10.8	2.1	11.2	24.1
7	246	6.6	5.7	5.3	17.6
8	250	7.2	3.2	12.4	22.8
9	602	9.7	3.7	7.5	20.8
10	477	7.0	0.6	10.1	17.7
11	159	7.5	0.0	10.1	17.6
12	427	5.9	6.6	12.6	25.1
15	333	4.2	0.9	3.3	8.5
16	620	6.2	1.3	3.4	10.9
17	74	1.4	5.4	17.6	24.3
18	138	3.6	2.9	31.2	37.7
19	378	8.7	5.8	16.9	31.5
20	416	6.5	4.6	19.7	30.8
21	618	11.2	3.2	14.1	28.5
22	2,546	9.9	6.6	26.6	43.0
23	95	8.4	7.4	10.5	26.3
TOTAL	8,903	8.9	4.0	14.7	27.6
VISN AVG.	424	8.0	3.2	11.3	22.5
VISN STD.DEV.	524	3.4	2.3	7.7	8.5

TABLE 5-7A. VETERANS WITH FY 04 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	BEDFORD	19	1	***5.3***
1	BOSTON	151	15	***9.9***
1	MANCHESTER	33	1	***3.0***
1	NORTHAMPTON	291	48	***16.5 ****
1	PROVIDENCE	37	4	***10.8***
1	WEST HAVEN	117	6	***5.1***
2	ALBANY	131	1	***0.8***
2	CANANDAIGUA	51	1	***2.0***
2	SYRACUSE	20	0	***0.0***
3	BRONX	12	1	***8.3***
3	NORTHPORT	54	1	***1.9***
4	COATESVILLE	5	0	***0.0***
4	ERIE	17	0	***0.0***
4	LEBANON	13	0	***0.0***
4	PHILADELPHIA	51	0	***0.0***
4	PITTSBURGH	48	4	***8.3***
4	WILKES-BARRE	74	2	***2.7***
5	BALTIMORE	48	4	***8.3***
5	PERRY POINT	48	3	***6.3***
5	WASHINGTON DC	24	0	***0.0***
6	ASHEVILLE	75	1	***1.3***
6	DURHAM	6	0	***0.0***
6	FAYETTEVILLE NC	16	1	***6.3***
6	HAMPTON	189	17	***9.0***
6	RICHMOND	18	2	***11.1 ****
6	SALISBURY	74	3	***4.1***
7	ATLANTA	114	3	***2.6***
7	BIRMINGHAM	136	14	***10.3***
7	CHARLESTON	179	43	***24.0 ****
7	COLUMBIA SC	75	1	***1.3***
7	TUSKEGEE	50	2	***4.0***

TABLE 5-7A. VETERANS WITH FY 04 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
8	BAY PINES	58	0	***0.0***
8	GAINESVILLE	73	0	***0.0***
8	MIAMI	41	1	***2.4***
8	TAMPA	73	1	***1.4***
8	W PALM BEACH	93	23	***24.7 ****
9	LOUISVILLE	102	15	***14.7 ****
9	MEMPHIS	309	55	***17.8 ****
9	MOUNTAIN HOME	93	2	***2.2***
9	NASHVILLE	124	11	***8.9***
10	CINCINNATI	197	1	***0.5***
10	CLEVELAND	202	0	***0.0***
10	COLUMBUS OPC	78	4	***5.1***
11	ANN ARBOR HCS	74	5	***6.8***
11	BATTLE CREEK	93	9	***9.7***
11	INDIANAPOLIS	58	0	***0.0***
11	N. INDIANA	48	1	***2.1***
12	CHICAGO WS	28	0	***0.0***
12	HINES	26	0	***0.0***
12	MADISON	40	5	***12.5 ****
12	MILWAUKEE	178	18	***10.1***
12	TOMAH	155	7	***4.5***
15	KANSAS CITY	115	14	***12.2 ****
15	SAINT LOUIS	148	6	***4.1***
15	TOPEKA	75	9	***12.0 ****
16	HOUSTON	138	0	***0.0***
16	JACKSON	114	10	***8.8***
16	LITTLE ROCK	91	22	***24.2 ****
16	NEW ORLEANS	270	23	***8.5***
16	OKLAHOMA CITY	73	10	***13.7 ****
16	SHREVEPORT	103	1	***1.0***
17	CENT. TEXAS HCS	56	1	***1.8***
17	DALLAS	93	2	***2.2***
18	EL PASO OPC	30	0	***0.0***
18	PHOENIX	45	2	***4.4***
18	TUCSON	63	2	***3.2***

TABLE 5-7A. VETERANS WITH FY 04 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
19	CHEYENNE	8	0	***0.0***
19	E. COLORADO HCS	150	1	***0.7***
19	SALT LAKE CITY	154	12	***7.8***
19	SHERIDAN	86	12	***14.0 ****
20	PORTLAND	239	3	***1.3***
20	SEATTLE	86	0	***0.0***
20	SPOKANE	46	0	***0.0***
20	WALLA WALLA	45	1	***2.2***
21	HONOLULU	157	5	***3.2***
21	NORTHERN CA HCS	120	0	***0.0***
21	PALO ALTO	179	3	***1.7***
21	SAN FRANCISCO	165	2	***1.2***
22	GREATER LA	1,364	9	***0.7***
22	LOMA LINDA	10	0	***0.0***
22	LONG BEACH	536	3	***0.6***
22	SAN DIEGO	315	0	***0.0***
22	SO NEVADA HCS	321	6	***1.9***
23	IOWA CITY	24	1	***4.2***
23	MINNEAPOLIS	48	4	***8.3***
23	OMAHA	25	0	***0.0***
	ALL SITES	9,811	501	***5.1***
	SITE AVERAGE	114	6	***5.0***
	SITE STD. DEV.	162	10	***5.9***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-7AV. VETERANS WITH FY 04 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	648	75	11.6
2	202	2	1.0
3	66	2	3.0
4	208	6	2.9
5	120	7	5.8
6	378	24	6.3
7	554	63	11.4
8	338	25	7.4
9	628	83	13.2
10	477	5	1.0
11	273	15	5.5
12	427	30	7.0
15	338	29	8.6
16	789	66	8.4
17	149	3	2.0
18	138	4	2.9
19	398	25	6.3
20	416	4	1.0
21	621	10	1.6
22	2,546	18	0.7
23	97	5	5.2
TOTAL	9,811	501	5.1
VISN AVG.	467	24	5.4
VISN STD.DEV.	518	26	3.8

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
1	BEDFORD	25	416.6	391.0	$8,158	$7,374	3
1	BOSTON	228	85.8	49.0	$1,918	$1,028	2
1	MANCHESTER	9	44.1	25.0	$1,190	$680	0
1	NORTHAMPTON	448	86.9	46.0	$2,305	$1,200	3
1	PROVIDENCE	37	234.3	190.0	$5,567	$4,406	1
1	WEST HAVEN	163	104.2	63.0	$2,626	$1,534	0
1	WHITE RIVER JCT	5	283.0	299.0	$4,685	$4,874	0
2	ALBANY	126	110.6	66.0	$2,919	$1,795	0
2	CANANDAIGUA	82	133.6	52.0	$3,334	$1,408	2
2	SYRACUSE	14	116.3	99.5	$3,134	$2,682	0
3	BRONX	6	140.5	174.0	$3,787	$4,690	0
3	EAST ORANGE	8	356.3	201.0	$6,545	$3,924	2
3	NORTHPORT	95	257.6	123.0	$5,963	$3,315	8
4	COATESVILLE	102	347.2	256.0	$8,317	$6,899	17
4	ERIE	21	149.1	70.0	$3,465	$1,750	0
4	PHILADELPHIA	59	286.9	153.0	$6,598	$3,823	6
4	PITTSBURGH	29	85.4	70.0	$1,604	$1,377	0
4	WILKES-BARRE	11	101.0	34.0	$2,618	$924	0
5	BALTIMORE	159	176.3	100.0	$1,250	$810	4
5	MARTINSBURG	22	310.1	240.5	$2,667	$2,235	0
5	PERRY POINT	54	102.2	59.0	$2,189	$1,350	0
5	WASHINGTON DC	43	225.6	199.0	$4,807	$4,446	0
6	ASHEVILLE	67	64.6	52.0	$1,744	$1,401	0
6	DURHAM	9	131.7	120.0	$3,486	$3,087	0
6	FAYETTEVILLE NC	34	186.5	76.5	$4,798	$2,021	0
6	HAMPTON	206	91.2	60.0	$1,455	$960	0
6	RICHMOND	35	151.0	91.0	$3,923	$2,401	0
6	SALISBURY	91	211.3	120.0	$5,115	$2,961	4
7	ATLANTA	29	140.8	115.0	$1,992	$1,658	0
7	BIRMINGHAM	31	118.8	92.0	$3,201	$2,479	0
7	CHARLESTON	88	143.0	68.5	$2,739	$1,292	0
7	COLUMBIA SC	30	200.5	143.5	$4,156	$2,994	0
7	TUSKEGEE	57	51.4	28.0	$973	$532	0

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
8	BAY PINES	60	152.6	122.0	$3,614	$2,953	0
8	GAINESVILLE	52	74.4	67.5	$1,766	$1,632	0
8	MIAMI	72	235.1	135.0	$5,211	$3,423	6
8	TAMPA	191	215.8	152.0	$5,454	$3,800	5
8	W PALM BEACH	5	39.8	24.0	$1,077	$653	0
9	LOUISVILLE	163	64.2	36.0	$1,712	$970	0
9	MEMPHIS	346	95.3	51.5	$2,507	$1,388	3
9	MOUNTAIN HOME	124	71.2	43.0	$1,874	$1,145	0
9	NASHVILLE	174	90.0	57.5	$2,277	$1,401	0
10	CINCINNATI	233	64.1	35.0	$1,593	$647	0
10	CLEVELAND	312	93.3	63.0	$2,472	$1,698	0
10	COLUMBUS OPC	115	77.5	38.0	$2,043	$943	0
11	ANN ARBOR HCS	23	204.6	140.0	$4,750	$3,665	0
11	BATTLE CREEK	44	150.4	98.0	$3,961	$2,653	0
11	INDIANAPOLIS	62	250.8	197.0	$6,770	$5,296	3
11	N. INDIANA	80	159.9	91.0	$4,090	$2,453	2
12	CHICAGO WS	30	54.2	47.5	$1,420	$1,281	0
12	HINES	32	163.2	103.0	$3,607	$2,368	0
12	MADISON	58	199.3	145.0	$5,115	$3,908	2
12	MILWAUKEE	248	162.8	105.0	$4,047	$2,830	4
12	TOMAH	206	120.6	73.0	$3,026	$1,869	0
15	KANSAS CITY	112	99.3	53.5	$2,633	$1,428	0
15	SAINT LOUIS	256	39.2	17.0	$734	$304	0
15	TOPEKA	77	48.7	30.0	$1,306	$782	0
16	HOUSTON	88	364.0	307.5	$8,233	$7,638	8
16	JACKSON	115	108.8	60.0	$2,874	$1,613	0
16	LITTLE ROCK	125	76.7	51.0	$2,039	$1,348	0
16	NEW ORLEANS	319	166.9	110.0	$4,336	$2,991	0
16	OKLAHOMA CITY	68	89.4	55.0	$2,298	$1,482	0
16	SHREVEPORT	63	109.0	82.0	$2,762	$2,049	0
17	CENT. TEXAS HCS	36	259.3	192.5	$5,102	$4,143	0
17	DALLAS	81	103.6	79.0	$1,971	$1,501	0

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
18	EL PASO OPC	28	237.3	154.5	$3,283	$2,230	2
18	PHOENIX	18	38.8	37.0	$1,010	$1,005	0
18	PRESCOTT	124	123.4	103.0	$3,229	$2,711	0
18	TUCSON	142	181.7	121.5	$4,696	$3,275	3
19	E. COLORADO HCS	150	142.2	83.5	$2,964	$1,740	5
19	SALT LAKE CITY	174	169.5	113.0	$4,437	$2,872	2
19	SHERIDAN	71	36.1	28.0	$954	$701	0
20	AMERICAN LAKE	7	404.3	379.0	$5,036	$4,997	0
20	PORTLAND	371	62.5	41.0	$1,678	$1,105	0
20	SEATTLE	111	92.3	81.0	$2,446	$2,156	0
20	SPOKANE	35	88.4	68.0	$2,380	$1,833	0
20	WALLA WALLA	62	147.0	92.0	$3,415	$2,199	0
21	CENTRAL CA HCS	37	560.1	564.0	$10,603	$10,716	3
21	HONOLULU	165	70.6	55.0	$1,897	$1,452	0
21	NORTHERN CA HCS	144	197.9	86.5	$4,793	$2,196	12
21	PALO ALTO	164	155.2	92.0	$3,353	$2,155	0
21	SAN FRANCISCO	472	73.3	14.0	$1,529	$369	0
22	GREATER LA	1,931	131.8	96.0	$3,493	$2,548	3
22	LOMA LINDA	14	234.5	238.5	$6,288	$6,219	0
22	LONG BEACH	588	78.1	58.0	$1,913	$1,411	0
22	SAN DIEGO	348	201.5	155.0	$4,946	$3,997	6
22	SO NEVADA HCS	578	113.4	59.0	$2,287	$1,466	7
23	FT. MEADE	9	29.8	21.0	$492	$547	0
23	IOWA CITY	14	46.6	33.5	$401	$289	0
23	MINNEAPOLIS	51	69.4	46.0	$1,870	$1,239	0
23	OMAHA	62	27.4	28.0	$620	$618	0
	ALL SITES	12,263	125.6	71.0	$3,007	$1,713	128
	SITE AVERAGE	135	149.0		$3,318		1
	SITE STD. DEV.	227	97.3		$1,945		3

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TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	BEDFORD	49	$267,600	4,396	$87,255	4,286	8,682	$19.85	$85,072	$172,327	0.64
1	BOSTON	318	$1,038,894	13,897	$306,168	16,140	30,037	$22.03	$355,584	$661,751	0.64
1	MANCHESTER	28	$55,500	406	$10,708	2,263	2,669	$26.37	$59,685	$70,393	1.27
1	NORTHAMPTON	563	$1,146,453	28,706	$751,744	15,947	44,653	$26.19	$417,615	$1,169,359	1.02
1	PROVIDENCE	57	$170,675	4,282	$103,101	2,658	6,940	$24.08	$63,998	$167,099	0.98
1	WEST HAVEN	226	$513,179	11,951	$300,226	9,614	21,565	$25.12	$241,517	$541,742	1.06
1	WHITE RIVER JCT	9	$25,407	957	$14,874	701	1,658	$15.54	$10,895	$25,769	1.01
2	ALBANY	213	$699,211	10,141	$268,839	15,495	25,636	$26.51	$410,774	$679,614	0.97
2	CANANDAIGUA	110	$257,295	6,066	$156,791	3,943	10,009	$25.85	$101,917	$258,708	1.01
2	SYRACUSE	24	$88,073	1,642	$43,875	1,290	2,932	$26.72	$34,469	$78,344	0.89
3	BRONX	12	$46,500	536	$14,328	153	689	$26.73	$4,090	$18,418	0.40 *
3	EAST ORANGE	12	$36,896	960	$18,607	566	1,526	$19.38	$10,970	$29,577	0.80
3	NORTHPORT	152	$498,500	8,458	$214,798	10,183	18,641	$25.40	$258,606	$473,404	0.95
4	COATESVILLE	194	$1,092,500	12,964	$329,215	20,970	33,934	$25.39	$532,524	$861,739	0.79
4	ERIE	28	$80,500	2,156	$51,714	934	3,090	$23.99	$22,403	$74,117	0.92
4	LEBANON	3	$10,000	7	$141	110	117	$20.14	$2,216	$2,357	0.24 *
4	PHILADELPHIA	129	$561,579	6,970	$166,951	13,692	20,662	$23.95	$327,962	$494,914	0.88
4	PITTSBURGH	90	$179,217	2,080	$38,948	6,532	8,612	$18.73	$122,312	$161,261	0.90
4	WILKES-BARRE	38	$142,263	831	$21,419	3,261	4,092	$25.78	$84,054	$105,473	0.74
5	BALTIMORE	402	$524,085	21,945	$221,459	27,949	49,894	$10.09	$282,049	$503,509	0.96
5	MARTINSBURG	48	$92,000	2,781	$25,112	6,427	9,208	$9.03	$58,034	$83,146	0.90
5	WASHINGTON DC	61	$155,899	5,885	$120,846	3,166	9,051	$20.53	$65,013	$185,859	1.19
6	ASHEVILLE	106	$247,828	4,395	$116,821	4,304	8,699	$26.58	$114,402	$231,223	0.93
6	DURHAM	14	$30,402	969	$25,547	439	1,408	$26.36	$11,574	$37,121	1.22
6	FAYETTEVILLE NC	53	$152,354	2,922	$76,338	3,324	6,246	$26.13	$86,840	$163,179	1.07
6	HAMPTON	260	$328,000	13,997	$225,585	6,899	20,896	$16.12	$111,189	$336,774	1.03
6	RICHMOND	49	$225,183	3,628	$93,929	3,609	7,237	$25.89	$93,437	$187,366	0.83
6	SALISBURY	134	$484,000	9,876	$250,884	5,939	15,815	$25.40	$150,871	$401,755	0.83

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
7	ATLANTA	50	$63,241	2,574	$37,479	2,898	5,472	$14.56	$42,196	$79,675	1.26
7	BIRMINGHAM	52	$165,000	3,675	$98,237	1,913	5,588	$26.73	$51,136	$149,373	0.91
7	CHARLESTON	146	$298,774	7,134	$136,118	6,020	13,154	$19.08	$114,862	$250,980	0.84
7	COLUMBIA SC	48	$129,500	3,227	$67,063	2,889	6,116	$20.78	$60,039	$127,102	0.98
7	TUSKEGEE	70	$53,000	2,744	$50,847	697	3,441	$18.53	$12,916	$63,763	1.20
8	BAY PINES	104	$334,500	6,032	$141,108	8,400	14,432	$23.39	$196,503	$337,611	1.01
8	GAINESVILLE	80	$235,533	3,377	$79,367	3,544	6,921	$23.50	$83,291	$162,658	0.69
8	MIAMI	134	$508,377	8,036	$181,322	11,968	20,004	$22.56	$270,042	$451,364	0.89
8	TAMPA	325	$1,234,500	22,199	$560,984	28,885	51,084	$25.27	$729,943	$1,290,927	1.05
8	W PALM BEACH	25	$45,000	204	$5,383	1,404	1,608	$26.39	$37,048	$42,431	0.94
9	LOUISVILLE	198	$308,500	8,541	$224,956	3,771	12,312	$26.34	$99,322	$324,279	1.05
9	MEMPHIS	452	$983,500	23,473	$617,576	13,336	36,809	$26.31	$350,871	$968,447	0.98
9	MOUNTAIN HOME	157	$341,577	8,570	$222,442	3,881	12,451	$25.96	$100,735	$323,177	0.95
9	NASHVILLE	240	$549,566	12,801	$316,024	10,531	23,332	$24.69	$259,983	$576,007	1.05
10	CINCINNATI	322	$643,000	13,099	$322,042	12,833	25,932	$24.59	$315,503	$637,545	0.99
10	CLEVELAND	409	$919,024	20,803	$552,514	12,420	33,223	$26.56	$329,867	$882,381	0.96
10	COLUMBUS OPC	140	$205,800	7,639	$198,993	2,674	10,313	$26.05	$69,657	$268,650	1.31
11	ANN ARBOR HCS	52	$205,800	2,586	$61,461	6,095	8,681	$23.77	$144,859	$206,320	1.00
11	BATTLE CREEK	61	$170,500	4,761	$125,642	1,595	6,356	$26.39	$42,092	$167,734	0.98
11	DANVILLE	2	$16,200	0	$0	156	156			$0	0.00 *
11	INDIANAPOLIS	116	$504,604	8,696	$233,675	8,061	16,757	$26.87	$216,612	$450,287	0.89
11	N. INDIANA	115	$236,652	6,919	$181,175	5,741	12,660	$26.19	$150,329	$331,504	1.40
12	CHICAGO WS	38	$69,649	1,330	$35,027	358	1,688	$26.34	$9,428	$44,456	0.64
12	HINES	46	$118,000	3,057	$69,062	2,374	5,431	$22.59	$53,632	$122,695	1.04
12	MADISON	80	$304,320	7,224	$191,420	3,818	11,042	$26.50	$101,169	$292,589	0.96
12	MILWAUKEE	342	$983,500	24,638	$639,341	11,561	36,199	$25.95	$300,001	$939,341	0.96
12	TOMAH	273	$585,225	16,546	$415,224	6,472	23,018	$25.10	$162,416	$577,639	0.99

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
15	KANSAS CITY	149	$0	7,925	$206,294	4,525	12,450	$26.03	$117,789	$324,083		*
15	LEAVENWORTH	0	$147,200	0	$0	0	0			$0	0.00	*
15	SAINT LOUIS	301	$246,751	8,219	$149,157	4,421	12,640	$18.15	$80,231	$229,388	0.93	
15	TOPEKA	104	$344,522	3,824	$100,531	1,558	5,382	$26.29	$40,959	$141,490	0.41	*
16	HOUSTON	158	$619,000	12,827	$311,184	10,291	23,118	$24.26	$249,660	$560,844	0.91	
16	JACKSON	161	$373,563	8,401	$221,336	5,392	13,793	$26.35	$142,060	$363,396	0.97	
16	LITTLE ROCK	164	$266,000	7,831	$206,517	2,858	10,689	$26.37	$75,370	$281,887	1.06	
16	NEW ORLEANS	480	$1,582,840	30,670	$810,401	26,379	57,049	$26.42	$697,019	$1,507,421	0.95	
16	OKLAHOMA CITY	100	$267,649	4,736	$124,801	4,086	8,822	$26.35	$107,672	$232,473	0.87	
16	SHREVEPORT	75	$166,031	5,573	$141,710	829	6,402	$25.43	$21,080	$162,790	0.98	
17	CENT. TEXAS HCS	59	$295,200	4,368	$91,280	3,628	7,996	$20.90	$75,816	$167,097	0.57	*
17	DALLAS	105	$162,840	6,495	$122,137	2,760	9,255	$18.80	$51,901	$174,039	1.07	
18	EL PASO OPC	48	$102,000	3,180	$44,117	4,004	7,184	$13.87	$55,549	$99,666	0.98	
18	NEW MEXICO HCS	0	$38,500	0	$0	0	0			$0	0.00	*
18	PHOENIX	48	$132,600	716	$18,184	1,207	1,923	$25.40	$30,654	$48,838	0.37	*
18	PRESCOTT	175	$485,600	11,089	$288,995	7,440	18,529	$26.06	$193,897	$482,892	0.99	
18	TUCSON	214	$774,500	15,624	$409,762	12,489	28,113	$26.23	$327,542	$737,304	0.95	
19	CHEYENNE	11	$27,500	158	$4,179	324	482	$26.45	$8,570	$12,749	0.46	*
19	E. COLORADO HCS	216	$380,308	12,496	$265,050	5,594	18,090	$21.21	$118,653	$383,703	1.01	
19	MONTANA HCS	0	$5,000	0	$0	0	0			$0	0.00	*
19	SALT LAKE CITY	285	$982,850	18,001	$462,654	17,453	35,454	$25.70	$448,570	$911,224	0.93	
19	SHERIDAN	87	$100,000	2,632	$67,753	1,014	3,646	$25.74	$26,102	$93,855	0.94	
20	PORTLAND	446	$671,959	20,729	$547,533	5,221	25,950	$26.41	$137,907	$685,440	1.02	
20	SEATTLE	151	$314,000	9,422	$229,124	3,117	12,539	$24.32	$75,799	$304,923	0.97	
20	SPOKANE	60	$198,500	3,129	$83,305	4,115	7,244	$26.62	$109,556	$192,861	0.97	
20	WALLA WALLA	91	$273,176	6,357	$149,639	5,239	11,596	$23.54	$123,322	$272,962	1.00	
20	WHITE CITY	26	$14,000	0	$0	1,541	1,541			$0	0.00	*

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
21	CENTRAL CA HCS	37	$83,372	5,234	$98,985	0	5,234	$18.91	$0	$98,985	1.19	
21	HONOLULU	257	$558,270	11,820	$312,994	9,377	21,197	$26.48	$248,303	$561,297	1.01	
21	NORTHERN CA HCS	224	$742,952	12,876	$324,280	14,495	27,371	$25.18	$365,054	$689,334	0.93	
21	PALO ALTO	282	$753,758	15,684	$345,283	17,488	33,172	$22.01	$384,998	$730,280	0.97	
21	SAN FRANCISCO	557	$745,270	21,646	$454,144	13,203	34,849	$20.98	$277,006	$731,150	0.98	
21	SIERRA NEV HCS	7	$0	11	$196	125	136	$17.82	$2,227	$2,423		*
22	GREATER LA	2,766	$7,647,245	170,456	$4,500,020	125,241	295,697	$26.40	$3,306,349	$7,806,369	1.02	
22	LOMA LINDA	21	$70,400	1,984	$53,112	557	2,541	$26.77	$14,911	$68,023	0.97	
22	LONG BEACH	732	$1,297,000	39,420	$954,037	13,482	52,902	$24.20	$326,289	$1,280,326	0.99	
22	SAN DIEGO	581	$2,149,774	41,855	$1,066,927	39,022	80,877	$25.49	$994,711	$2,061,638	0.96	
22	SO NEVADA HCS	751	$1,338,246	41,398	$919,170	21,757	63,155	$22.20	$483,076	$1,402,245	1.05	
23	FT. MEADE	17	$80,242	113	$2,353	1,443	1,556	$20.82	$30,049	$32,402	0.40	*
23	IOWA CITY	26	$18,542	666	$5,617	810	1,476	$8.43	$6,831	$12,448	0.67	
23	MINNEAPOLIS	65	$119,500	3,418	$90,801	984	4,402	$26.57	$26,140	$116,941	0.98	
23	OMAHA	70	$101,700	1,710	$37,589	514	2,224	$21.98	$11,299	$48,888	0.48	*
	ALL SITES	17,566	$44,041,195	986,382	$24,041,858	759,072	1,745,454	$24.37	$18,501,454	$42,543,311	0.97	
	SITE AVERAGE	181	$454,033	10,169	$247,854	7,825	17,994	$23.44	$198,016	$435,663	0.87	
	SITE ST. DEV.	311	$837,779	18,779	$490,229	14,072	32,506	$4.11	$372,339	$848,043	0.29	

**Low ratio that exceeds one standard deviation from the mean.*

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TABLE 5-9V. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, BY VISN

VISN	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	1,250	$3,217,708	64,595	$1,574,075	51,609	116,204	$24.37	$1,257,627	$2,831,702	0.88
2	347	$1,044,579	17,849	$469,505	20,728	38,577	$26.30	$545,235	$1,014,740	0.97
3	176	$581,896	9,954	$247,733	10,902	20,856	$24.89	$271,326	$519,059	0.89
4	482	$2,066,059	25,008	$608,389	45,499	70,507	$24.33	$1,106,889	$1,715,278	0.83
5	511	$771,984	30,611	$367,418	37,542	68,153	$12.00	$450,609	$818,026	1.06
6	616	$1,467,767	35,787	$789,105	24,514	60,301	$22.05	$540,535	$1,329,640	0.91
7	366	$709,515	19,354	$389,743	14,417	33,771	$20.14	$290,324	$680,066	0.96
8	668	$2,357,910	39,848	$968,163	54,201	94,049	$24.30	$1,316,890	$2,285,053	0.97
9	1,047	$2,183,143	53,385	$1,380,998	31,519	84,904	$25.87	$815,354	$2,196,353	1.01
10	871	$1,767,824	41,541	$1,073,550	27,927	69,468	$25.84	$721,721	$1,795,271	1.02
11	346	$1,133,756	22,962	$601,954	21,648	44,610	$26.22	$567,507	$1,169,461	1.03
12	779	$2,060,694	52,795	$1,350,074	24,583	77,378	$25.57	$628,637	$1,978,711	0.96
15	554	$738,473	19,968	$455,981	10,504	30,472	$22.84	$239,865	$695,847	0.94
16	1,138	$3,275,083	70,038	$1,815,949	49,835	119,873	$25.93	$1,292,125	$3,108,074	0.95
17	164	$458,040	10,863	$213,418	6,388	17,251	$19.65	$125,501	$338,918	0.74
18	485	$1,533,200	30,609	$761,058	25,140	55,749	$24.86	$625,078	$1,386,136	0.90
19	599	$1,495,658	33,287	$799,636	24,385	57,672	$24.02	$585,788	$1,385,423	0.93
20	774	$1,471,635	39,637	$1,009,601	19,233	58,870	$25.47	$489,887	$1,499,489	1.02
21	1,364	$2,883,622	67,271	$1,535,882	54,688	121,959	$22.83	$1,248,596	$2,784,478	0.97
22	4,851	$12,502,665	295,113	$7,493,266	200,059	495,172	$25.39	$5,079,733	$12,572,999	1.01
23	178	$319,984	5,907	$136,360	3,751	9,658	$23.08	$86,590	$222,950	0.70
TOTAL	17,566	$44,041,195	986,382	$24,041,858	759,072	1,745,454	$24.37	$18,501,454	$42,543,311	0.97
VISN AVERAGE	836	$2,097,200	46,971	$1,144,850	36,146	83,117	$23.62	$870,753	$2,015,604	0.93
VISN ST. DEV.	982	$2,538,646	59,852	$1,533,176	40,686	99,814	$3.25	$1,038,240	$2,555,648	0.09

TABLE 5-10. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	BEDFORD	25	32.0	20.0	24.0	24.0
1	BOSTON	228	47.4	34.6	9.6	8.3
1	MANCHESTER	9	44.4	55.6	0.0	0.0
1	NORTHAMPTON	448	32.8	33.3	25.2	8.7
1	PROVIDENCE	37	35.1	24.3	40.5	0.0
1	WEST HAVEN	163	45.4	27.6	17.2	9.8
1	WHITE RIVER JCT	5	40.0	0.0	40.0	20.0
2	ALBANY	126	50.8	35.7	10.3	3.2
2	CANANDAIGUA	82	57.3	12.2	20.7	9.8
2	SYRACUSE	14	42.9	35.7	21.4	0.0
3	BRONX	6	50.0	16.7	16.7	16.7
3	EAST ORANGE	8	75.0	12.5	12.5	0.0
3	NORTHPORT	95	62.1	20.0	10.5	7.4
4	COATESVILLE	102	65.7	23.5	2.0	8.8
4	ERIE	21	52.4	28.6	14.3	4.8
4	PHILADELPHIA	59	40.7	39.0	16.9	3.4
4	PITTSBURGH	29	10.3 *	51.7	10.3	27.6
4	WILKES-BARRE	11	27.3 *	18.2	36.4	18.2
5	BALTIMORE	159	34.6	23.3	28.9	13.2
5	MARTINSBURG	22	63.6	31.8	0.0	4.5
5	PERRY POINT	54	66.7	13.0	3.7	16.7
5	WASHINGTON DC	43	51.2	37.2	7.0	4.7
6	ASHEVILLE	67	95.5	0.0	1.5	3.0
6	DURHAM	9	55.6	11.1	22.2	11.1
6	FAYETTEVILLE NC	34	14.7 *	41.2	38.2	5.9
6	HAMPTON	206	20.4 *	53.9	18.9	6.8
6	RICHMOND	35	45.7	17.1	20.0	17.1
6	SALISBURY	91	45.1	28.6	17.6	8.8
7	ATLANTA	29	58.6	27.6	6.9	6.9
7	BIRMINGHAM	31	25.8 *	41.9	19.4	12.9
7	CHARLESTON	88	46.6	30.7	15.9	6.8
7	COLUMBIA SC	30	43.3	16.7	10.0	30.0
7	TUSKEGEE	57	54.4	17.5	22.8	5.3
8	BAY PINES	60	16.7 *	41.7	18.3	23.3
8	GAINESVILLE	52	17.3 *	40.4	30.8	11.5
8	MIAMI	72	41.7	18.1	25.0	15.3
8	TAMPA	191	45.0	15.7	14.7	24.6
8	W PALM BEACH	5	60.0	0.0	40.0	0.0
9	LOUISVILLE	163	47.9	10.4	36.8	4.9
9	MEMPHIS	346	29.8 *	29.5	14.5	26.3
9	MOUNTAIN HOME	124	55.6	28.2	14.5	1.6
9	NASHVILLE	174	50.6	25.9	16.7	6.9
10	CINCINNATI	233	49.8	18.9	23.2	8.2
10	CLEVELAND	312	59.6	18.3	15.7	6.4
10	COLUMBUS OPC	115	25.2 *	19.1	34.8	20.9
11	ANN ARBOR HCS	23	47.8	21.7	17.4	13.0
11	BATTLE CREEK	44	38.6	34.1	13.6	13.6
11	INDIANAPOLIS	62	40.3	37.1	21.0	1.6
11	N. INDIANA	80	41.3	8.8	33.8	16.3

TABLE 5-10. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
12	CHICAGO WS	30	63.3	3.3	26.7	6.7
12	HINES	32	87.5	0.0	12.5	0.0
12	MADISON	58	53.4	24.1	13.8	8.6
12	MILWAUKEE	248	27.0 *	46.8	16.1	10.1
12	TOMAH	206	43.2	25.7	27.7	3.4
15	KANSAS CITY	112	35.7	35.7	23.2	5.4
15	SAINT LOUIS	256	59.4	18.0	19.1	3.5
15	TOPEKA	77	49.4	28.6	15.6	6.5
16	HOUSTON	88	55.7	25.0	13.6	5.7
16	JACKSON	115	29.6 *	22.6	45.2	2.6
16	LITTLE ROCK	125	44.8	24.8	24.8	5.6
16	NEW ORLEANS	319	33.2	29.2	31.7	6.0
16	OKLAHOMA CITY	68	26.5 *	29.4	27.9	16.2
16	SHREVEPORT	63	50.8	27.0	12.7	9.5
17	CENT. TEXAS HCS	36	55.6	22.2	2.8	19.4
17	DALLAS	81	58.0	22.2	13.6	6.2
18	EL PASO OPC	28	28.6 *	14.3	53.6	3.6
18	PHOENIX	18	33.3	44.4	22.2	0.0
18	PRESCOTT	124	47.6	37.1	3.2	12.1
18	TUCSON	142	64.8	19.7	5.6	9.9
19	E. COLORADO HCS	150	55.3	18.7	18.0	8.0
19	SALT LAKE CITY	174	54.0	24.7	11.5	9.8
19	SHERIDAN	71	66.2	9.9	19.7	4.2
20	AMERICAN LAKE	7	100.0	0.0	0.0	0.0
20	PORTLAND	371	65.5	7.5	24.3	2.7
20	SEATTLE	111	54.1	14.4	18.9	12.6
20	SPOKANE	35	25.7 *	40.0	17.1	17.1
20	WALLA WALLA	62	56.5	24.2	8.1	11.3
21	CENTRAL CA HCS	37	29.7 *	8.1	2.7	59.5
21	HONOLULU	165	38.8	29.7	27.3	4.2
21	NORTHERN CA HCS	144	55.6	25.7	16.0	2.8
21	PALO ALTO	164	48.2	20.7	24.4	6.7
21	SAN FRANCISCO	472	63.6	7.8	24.8	3.8
22	GREATER LA	1,931	50.6	14.9	26.8	7.7
22	LOMA LINDA	14	28.6 *	35.7	7.1	28.6
22	LONG BEACH	588	65.0	13.3	17.2	4.6
22	SAN DIEGO	348	55.2	19.8	17.5	7.5
22	SO NEVADA HCS	578	52.1	19.7	22.5	5.7
23	FT. MEADE	9	66.7	11.1	0.0	22.2
23	IOWA CITY	14	14.3 *	71.4	14.3	0.0
23	MINNEAPOLIS	51	41.2	19.6	27.5	11.8
23	OMAHA	62	80.6	1.6	14.5	3.2
	ALL SITES	12,263	48.9	21.9	20.9	8.3
	SITE AVERAGE	135	47.4	24.0	18.7	9.8
	SITE STD. DEV.	227	16.9	13.4	10.8	9.0

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-11. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM

	All Discharges % (N=12,263)	Successful Discharges % (N=5,997)	Unsuccessful Discharges % (N=6,266)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	75.5	72.5	78.4
Admitted w/ Drug Prob.	69.1	65.1	73.0
Admitted w/ Mental Ill.	62.1	58.8	65.3
Admitted w/ Med Ill.	67.9	67.2	68.7
Admitted w/Soc/Voc.	73.1	73.3	72.9
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	67.3	90.8	46.1
Drug Prob.	66.1	90.6	44.8
Mental Ill.	60.2	82.6	40.4
Medical Ill.	55.0	69.1	41.4
Soc/Voc. Prob.	62.6	82.3	43.4
Employment			
Full-time	27.0	35.6	18.7
Part-time	6.5	6.4	6.6
Disabled/Retired	27.6	29.8	25.6
Unemployed	27.2	19.6	34.4
Voc Tr/Vol.	5.3	6.2	4.5
Unknown/Other	6.4	2.5	10.1
Living Situation			
No Residence	3.1	0.2	5.9
Apartment/Room/House	53.8	69.6	38.7
Unknown/Other	17.6	2.3	32.1
Halfway House/Instit.	25.5	27.8	23.3
With Whom Living			
Unknown/No res.	15.5	1.1	29.3
Alone	23.8	37.2	10.9
Spouse/Children	5.8	7.7	4.0
Parent/Family	10.4	9.1	11.6
Friends	12.6	12.6	12.5
Strangers	31.9	32.2	31.6

** Percentages based on veterans admitted with these problems.*

TABLE 5-12. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM, FY 2000 2004

	FY 00 % (N=3,826)	FY 01 % (N=8,444)	FY 02 % (N=11,013)	FY 03 % (N=11,390)	FY 04 % (N=12,263)
Previous Admissions					
None	77.0	73.1	68.9	67.6	67.4
1-2	21.5	23.4	25.8	25.9	27.0
3+	1.5	3.5	5.3	6.5	5.6
Problems at Admission					
Alcohol Abuse	72.9	74.9	71.8	75.3	75.5
Drug Abuse	67.4	66.3	62.2	67.8	69.1
Mental Illness	31.5	35.6	36.3	56.1	62.1
Medical Problems	32.8	38.3	35.3	60.0	67.9
Social/Voc. Problems	59.5	58.6	50.7	64.5	73.1
Length of Stay, Mean Days	91.3	84.7	92.6	110.1	125.6
Discharge Status					
Successful	29.8	32.3	37.8	43.2	48.9
Violation	28.9	23.9	22.3	20.1	21.9
Veteran Left	27.7	28.5	27.8	27.0	20.9
Other/Unknown	13.6	15.3	12.1	9.7	8.3
Living Sit. at Discharge					
Apt/Room/House	30.4	25.9	27.9	40.3	53.8
Halfway House/Instit.	25.9	25.6	24.8	25.3	25.5
None/Unknown/Other	43.7	48.5	47.3	34.4	20.7
With Whom Living					
Unknown/No Res.	39.3	39.7	41.6	30.4	15.5
Alone	16.9	14.4	15.1	19.3	23.8
Spouse/Children	3.6	3.6	3.5	4.1	5.8
Parent/Family	4.9	5.1	4.8	7.9	10.4
Friends	7.9	7.0	6.2	8.7	12.6
Strangers	27.4	30.2	28.8	29.6	31.9
Employment					
Full-time	30.4	25.8	25.9	26.3	27.0
Part-time	6.3	7.4	6.6	6.5	6.5
Disabled/Retired	15.4	18.4	20.7	23.7	27.6
Unempl./Volun./Voc.Reh.	47.9	48.4	46.8	43.5	38.9
Improvement Clin. Status*					
Alcohol	42.5	48.9	50.0	61.7	67.3
Drug	37.9	47.6	49.0	61.5	66.1
Mental Health	42.2	41.5	42.6	55.7	60.2
Medical	45.8	40.3	43.1	49.7	55.0
Social/Voc.	43.5	44.4	46.3	57.3	62.6
Follow-up Treatment					
Alcohol	66.7	63.2	68.2	54.2	58.5
Drug	66.7	63.7	67.5	49.1	54.0
Mental Health	73.1	76.0	77.8	43.5	50.5
Medical	79.4	76.7	81.6	47.9	57.6
Social/Voc.	69.5	54.2	59.9	40.3	47.9

**Percentage improved based only on veterans admitted with problems.*

TABLE 5-13. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	25	0.0	36.0	32.0	32.0
1	BOSTON	228	0.9	15.6	62.7	20.9
1	MANCHESTER	9	0.0	77.8	11.1	11.1
1	NORTHAMPTON	448	4.2	50.2	22.1	23.4
1	PROVIDENCE	37	5.4	64.9	21.6	8.1
1	WEST HAVEN	163	3.7	47.5	32.1	16.7
1	WHITE RIVER JCT	5	0.0	60.0	20.0	20.0
2	ALBANY	126	0.8	50.8	31.0	17.5
2	CANANDAIGUA	82	8.5	57.3	20.7	13.4
2	SYRACUSE	14	0.0	78.6	0.0	21.4
3	BRONX	6	0.0	66.7	16.7	16.7
3	EAST ORANGE	8	0.0	50.0	37.5	12.5
3	NORTHPORT	95	0.0	64.2	27.4	8.4
4	COATESVILLE	102	0.0	88.2	3.9	7.8
4	ERIE	21	0.0	76.2	9.5	14.3
4	PHILADELPHIA	59	3.4	42.4	23.7	30.5
4	PITTSBURGH	29	13.8	17.2	13.8	55.2
4	WILKES-BARRE	11	9.1	63.6	18.2	9.1
5	BALTIMORE	159	0.6	56.6	6.9	35.8
5	MARTINSBURG	22	4.5	68.2	18.2	9.1
5	PERRY POINT	54	0.0	79.6	16.7	3.7
5	WASHINGTON DC	43	7.0	46.5	25.6	20.9
6	ASHEVILLE	67	0.0	53.7	44.8	1.5
6	DURHAM	9	0.0	66.7	33.3	0.0
6	FAYETTEVILLE NC	34	0.0	58.8	23.5	17.6
6	HAMPTON	206	0.0	86.4	9.2	4.4
6	RICHMOND	35	0.0	54.3	28.6	17.1
6	SALISBURY	91	1.1	75.8	13.2	9.9
7	ATLANTA	29	0.0	79.3	10.3	10.3
7	BIRMINGHAM	31	0.0	45.2	32.3	22.6
7	CHARLESTON	88	1.1	69.3	14.8	14.8
7	COLUMBIA SC	30	0.0	83.3	13.3	3.3
7	TUSKEGEE	57	8.8	42.1	43.9	5.3
8	BAY PINES	60	6.7	30.0	20.0	43.3
8	GAINESVILLE	52	5.8	53.8	11.5	28.8
8	MIAMI	72	4.2	50.0	30.6	15.3
8	TAMPA	191	2.1	54.2	26.8	16.8
8	W PALM BEACH	5	0.0	60.0	0.0	40.0
9	LOUISVILLE	163	1.2	40.5	44.8	13.5
9	MEMPHIS	346	0.6	63.3	16.5	19.7
9	MOUNTAIN HOME	124	0.0	50.0	31.5	18.5
9	NASHVILLE	174	5.7	54.6	16.7	23.0
10	CINCINNATI	233	4.3	39.5	30.9	25.3
10	CLEVELAND	312	15.1	52.2	18.3	14.4
10	COLUMBUS OPC	115	1.7	32.2	20.9	45.2
11	ANN ARBOR HCS	23	0.0	87.0	8.7	4.3
11	BATTLE CREEK	44	6.8	56.8	18.2	18.2
11	INDIANAPOLIS	62	0.0	59.7	17.7	22.6
11	N. INDIANA	80	2.5	53.8	26.3	17.5

TABLE 5-13. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
12	CHICAGO WS	30	0.0	23.3	46.7	30.0
12	HINES	32	0.0	90.6	6.3	3.1
12	MADISON	58	1.7	53.4	31.0	13.8
12	MILWAUKEE	248	2.8	49.6	20.6	27.0
12	TOMAH	206	0.5	67.0	26.2	6.3
15	KANSAS CITY	112	0.0	75.9	20.5	3.6
15	SAINT LOUIS	256	4.3	22.7	46.1	27.0
15	TOPEKA	77	1.3	53.2	31.2	14.3
16	HOUSTON	88	1.1	86.2	6.9	5.7
16	JACKSON	115	0.0	69.6	21.7	8.7
16	LITTLE ROCK	125	0.8	45.6	25.6	28.0
16	NEW ORLEANS	319	5.0	62.4	11.9	20.7
16	OKLAHOMA CITY	68	5.9	60.3	20.6	13.2
16	SHREVEPORT	63	3.2	52.4	27.0	17.5
17	CENT. TEXAS HCS	36	2.8	55.6	27.8	13.9
17	DALLAS	81	4.9	64.2	19.8	11.1
18	EL PASO OPC	28	0.0	85.7	7.1	7.1
18	PHOENIX	18	5.6	55.6	5.6	33.3
18	PRESCOTT	124	0.0	62.9	15.3	21.8
18	TUCSON	142	2.1	67.6	22.5	7.7
19	E. COLORADO HCS	150	4.7	62.7	9.3	23.3
19	SALT LAKE CITY	174	1.2	72.8	15.0	11.0
19	SHERIDAN	71	1.4	57.7	31.0	9.9
20	AMERICAN LAKE	7	0.0	100.0	0.0	0.0
20	PORTLAND	371	11.6	50.9	19.4	18.1
20	SEATTLE	111	0.9	49.5	35.1	14.4
20	SPOKANE	35	2.9	71.4	8.6	17.1
20	WALLA WALLA	62	4.8	59.7	25.8	9.7
21	CENTRAL CA HCS	37	0.0	83.8	8.1	8.1
21	HONOLULU	165	6.1	66.1	12.1	15.8
21	NORTHERN CA HCS	144	1.4	60.4	19.4	18.8
21	PALO ALTO	164	3.7	48.2	21.3	26.8
21	SAN FRANCISCO	472	4.2	35.7	40.1	20.0
22	GREATER LA	1,931	2.4	53.6	28.6	15.3
22	LOMA LINDA	14	0.0	50.0	21.4	28.6
22	LONG BEACH	588	2.0	39.7	38.2	20.1
22	SAN DIEGO	348	0.6	54.3	28.7	16.4
22	SO NEVADA HCS	578	3.3	62.8	21.6	12.3
23	FT. MEADE	9	0.0	44.4	44.4	11.1
23	IOWA CITY	14	21.4	21.4	0.0	57.1
23	MINNEAPOLIS	51	0.0	37.3	21.6	41.2
23	OMAHA	62	1.6	17.7	72.6	8.1
	ALL SITES	12,263	3.1	53.8	25.5	17.6
	SITE AVERAGE	135	2.7	57.3	22.4	17.6
	SITE STD. DEV.	227	3.7	17.4	13.1	11.3

TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	BEDFORD	25	12.0	*	20.0	0.0	16.0	24.0	28.0
1	BOSTON	228	9.3	*	6.7	0.4	27.6	51.1	4.9
1	MANCHESTER	9	22.2		0.0	0.0	66.7	11.1	0.0
1	NORTHAMPTON	448	19.4		12.1	0.2	39.5	21.0	7.8
1	PROVIDENCE	37	40.5		0.0	0.0	37.8	13.5	8.1
1	WEST HAVEN	163	21.6		17.3	1.9	20.4	28.4	10.5
1	WHITE RIVER JCT	5	80.0		0.0	0.0	0.0	0.0	20.0
2	ALBANY	126	27.0		10.3	0.8	41.3	11.9	8.7
2	CANANDAIGUA	82	37.8		7.3	4.9	12.2	28.0	9.8
2	SYRACUSE	14	50.0		42.9	0.0	0.0	7.1	0.0
3	BRONX	6	33.3		33.3	0.0	0.0	33.3	0.0
3	EAST ORANGE	8	50.0		25.0	0.0	12.5	0.0	12.5
3	NORTHPORT	95	27.4		17.9	0.0	36.8	15.8	2.1
4	COATESVILLE	102	86.3		1.0	0.0	5.9	6.9	0.0
4	ERIE	21	42.9		0.0	0.0	47.6	4.8	4.8
4	PHILADELPHIA	59	69.0		0.0	0.0	1.7	27.6	1.7
4	PITTSBURGH	29	24.1		6.9	0.0	10.3	27.6	31.0
4	WILKES-BARRE	11	18.2	*	9.1	0.0	36.4	36.4	0.0
5	BALTIMORE	159	34.6		0.0	1.9	8.2	25.2	30.2
5	MARTINSBURG	22	50.0		4.5	0.0	40.9	0.0	4.5
5	PERRY POINT	54	59.3		0.0	0.0	33.3	7.4	0.0
5	WASHINGTON DC	43	39.5		14.0	0.0	9.3	25.6	11.6
6	ASHEVILLE	67	40.3		9.0	1.5	28.4	17.9	3.0
6	DURHAM	9	33.3		11.1	0.0	44.4	11.1	0.0
6	FAYETTEVILLE NC	34	55.9		0.0	0.0	20.6	20.6	2.9
6	HAMPTON	206	65.0		1.5	0.0	24.8	8.3	0.5
6	RICHMOND	35	48.6		5.7	0.0	20.0	11.4	14.3
6	SALISBURY	91	64.8		0.0	0.0	27.5	6.6	1.1
7	ATLANTA	29	44.8		20.7	6.9	6.9	10.3	10.3
7	BIRMINGHAM	31	41.9		9.7	3.2	22.6	22.6	0.0
7	CHARLESTON	88	31.8		8.0	0.0	35.2	25.0	0.0
7	COLUMBIA SC	30	40.0		43.3	3.3	10.0	0.0	3.3
7	TUSKEGEE	57	29.8		21.1	1.8	26.3	21.1	0.0

TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
8	BAY PINES	60	20.0	10.0	0.0	50.0	10.0	10.0
8	GAINESVILLE	52	34.6	1.9	0.0	7.7	50.0	5.8
8	MIAMI	72	31.9	4.2	0.0	43.1	16.7	4.2
8	TAMPA	191	26.8	2.6	0.5	46.3	20.5	3.2
8	W PALM BEACH	5	60.0	0.0	0.0	0.0	0.0	40.0
9	LOUISVILLE	163	33.1	0.0	0.6	16.6	44.8	4.9
9	MEMPHIS	346	36.4	2.6	0.3	39.3	19.4	2.0
9	MOUNTAIN HOME	124	45.2	0.0	1.6	21.0	29.0	3.2
9	NASHVILLE	174	59.2	5.2	0.0	2.3	25.9	7.5
10	CINCINNATI	233	30.0	1.7	0.4	16.7	42.5	8.6
10	CLEVELAND	312	29.8	1.9	2.9	28.5	31.1	5.8
10	COLUMBUS OPC	115	32.2	0.0	0.9	24.3	23.5	19.1
11	ANN ARBOR HCS	23	21.7	21.7	0.0	47.8	8.7	0.0
11	BATTLE CREEK	44	54.5	0.0	0.0	25.0	20.5	0.0
11	INDIANAPOLIS	62	48.4	4.8	0.0	21.0	19.4	6.5
11	N. INDIANA	80	52.5	1.3	0.0	16.3	18.8	11.3
12	CHICAGO WS	30	6.7 *	0.0	0.0	36.7	50.0	6.7
12	HINES	32	53.1	6.3	3.1	28.1	9.4	0.0
12	MADISON	58	8.6 *	1.7	1.7	63.8	22.4	1.7
12	MILWAUKEE	248	30.2	1.2	0.4	20.2	43.1	4.8
12	TOMAH	206	26.2	9.2	0.0	31.1	33.5	0.0
15	KANSAS CITY	112	56.3	2.7	0.0	14.3	25.9	0.9
15	SAINT LOUIS	256	19.1 *	2.3	0.4	14.1	59.4	4.7
15	TOPEKA	77	35.1	0.0	0.0	29.9	29.9	5.2
16	HOUSTON	88	47.1	8.0	0.0	35.6	8.0	1.1
16	JACKSON	115	53.0	7.0	0.9	27.0	11.3	0.9
16	LITTLE ROCK	125	31.2	4.8	0.8	50.4	12.0	0.8
16	NEW ORLEANS	319	29.2	0.0	0.6	36.1	26.6	7.5
16	OKLAHOMA CITY	68	19.1 *	4.4	0.0	36.8	29.4	10.3
16	SHREVEPORT	63	42.9	14.3	0.0	14.3	22.2	6.3
17	CENT. TEXAS HCS	36	36.1	8.3	0.0	30.6	13.9	11.1
17	DALLAS	81	17.5 *	32.5	2.5	21.3	23.8	2.5
18	EL PASO OPC	28	25.0	10.7	0.0	10.7	32.1	21.4
18	PHOENIX	18	72.2	0.0	0.0	0.0	22.2	5.6
18	PRESCOTT	124	57.3	9.7	0.0	10.5	16.1	6.5
18	TUCSON	142	15.5 *	12.7	1.4	50.7	15.5	4.2

TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
19	E. COLORADO HCS	150	22.0		0.0	0.7	49.3	19.3	8.7
19	SALT LAKE CITY	174	39.3		0.6	0.6	44.5	12.1	2.9
19	SHERIDAN	71	16.9	*	7.0	0.0	42.3	33.8	0.0
20	AMERICAN LAKE	7	57.1		0.0	0.0	14.3	0.0	28.6
20	PORTLAND	371	37.7		1.1	0.8	29.6	23.5	7.3
20	SEATTLE	111	17.1	*	0.9	0.0	59.5	21.6	0.9
20	SPOKANE	35	37.1		0.0	2.9	31.4	17.1	11.4
20	WALLA WALLA	62	23.0		4.9	0.0	41.0	24.6	6.6
21	CENTRAL CA HCS	37	16.2	*	0.0	2.7	27.0	48.6	5.4
21	HONOLULU	165	43.6		4.2	1.8	16.4	23.0	10.9
21	NORTHERN CA HCS	144	24.3		0.0	0.0	31.9	36.1	7.6
21	PALO ALTO	164	27.4		11.6	2.4	22.0	27.4	9.1
21	SAN FRANCISCO	472	13.0	*	6.8	2.1	38.2	19.5	20.4
22	GREATER LA	1,931	31.5		2.2	0.7	27.0	32.5	6.1
22	LOMA LINDA	14	28.6		21.4	0.0	14.3	21.4	14.3
22	LONG BEACH	588	30.7		2.9	0.2	25.0	37.1	4.1
22	SAN DIEGO	348	54.9		2.6	2.9	15.5	19.3	4.9
22	SO NEVADA HCS	578	43.3		0.0	0.5	20.6	33.4	2.2
23	FT. MEADE	9	11.1	*	0.0	0.0	66.7	22.2	0.0
23	IOWA CITY	14	28.6		0.0	7.1	35.7	21.4	7.1
23	MINNEAPOLIS	51	9.8	*	37.3	0.0	7.8	29.4	15.7
23	OMAHA	62	16.1	*	0.0	0.0	22.6	58.1	3.2
	ALL SITES	12,263	33.5		4.5	0.8	27.6	27.2	6.4
	SITE AVERAGE	135	36.0		7.2	0.8	26.6	22.3	7.1
	SITE STD. DEV.	227	16.9		9.7	1.4	15.8	13.1	7.9

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	BEDFORD	25	52.0	4.0	0.0	24.0	20.0
1	BOSTON	228	17.8	10.2	24.4	44.4	3.1
1	MANCHESTER	9	44.4	0.0	22.2	33.3	0.0
1	NORTHAMPTON	448	26.3	7.1	4.5	54.7	7.4
1	PROVIDENCE	37	8.1	2.7	0.0	10.8	78.4 *
1	WEST HAVEN	163	27.2	4.9	3.1	46.3	18.5
1	WHITE RIVER JCT	5	0.0	0.0	0.0	80.0	20.0
2	ALBANY	126	26.2	2.4	10.3	45.2	15.9
2	CANANDAIGUA	82	19.5	2.4	1.2	62.2	14.6
2	SYRACUSE	14	14.3	0.0	0.0	50.0	35.7 *
3	BRONX	6	0.0	16.7	0.0	83.3	0.0
3	EAST ORANGE	8	12.5	0.0	0.0	75.0	12.5
3	NORTHPORT	95	21.1	9.5	1.1	66.3	2.1
4	COATESVILLE	102	12.7	0.0	0.0	87.3	0.0
4	ERIE	21	47.6	0.0	0.0	52.4	0.0
4	PHILADELPHIA	59	17.2	3.4	0.0	37.9	41.4 *
4	PITTSBURGH	29	10.3	3.4	0.0	41.4	44.8 *
4	WILKES-BARRE	11	27.3	0.0	9.1	63.6	0.0
5	BALTIMORE	159	20.1	3.8	0.6	70.4	5.0
5	MARTINSBURG	22	18.2	0.0	0.0	68.2	13.6
5	PERRY POINT	54	24.1	3.7	1.9	70.4	0.0
5	WASHINGTON DC	43	23.3	7.0	9.3	18.6	41.9 *
6	ASHEVILLE	67	17.9	4.5	6.0	68.7	3.0
6	DURHAM	9	55.6	11.1	11.1	22.2	0.0
6	FAYETTEVILLE NC	34	23.5	2.9	5.9	67.6	0.0
6	HAMPTON	206	32.0	0.0	0.0	67.5	0.5
6	RICHMOND	35	25.7	22.9	2.9	37.1	11.4
6	SALISBURY	91	22.0	4.4	6.6	64.8	2.2
7	ATLANTA	29	41.4	3.4	0.0	37.9	17.2
7	BIRMINGHAM	31	29.0	3.2	3.2	61.3	3.2
7	CHARLESTON	88	22.7	6.8	1.1	68.2	1.1
7	COLUMBIA SC	30	26.7	3.3	0.0	63.3	6.7
7	TUSKEGEE	57	28.1	7.0	8.8	56.1	0.0

TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
8	BAY PINES	60	43.3	1.7	0.0	46.7	8.3
8	GAINESVILLE	52	17.3	9.6	3.8	51.9	17.3
8	MIAMI	72	30.6	6.9	4.2	37.5	20.8
8	TAMPA	191	33.2	15.8	13.2	36.8	1.1
8	W PALM BEACH	5	20.0	20.0	0.0	60.0	0.0
9	LOUISVILLE	163	23.3	1.8	3.7	37.4	33.7 *
9	MEMPHIS	346	24.0	4.3	2.3	54.9	14.5
9	MOUNTAIN HOME	124	9.7	0.8	8.9	77.4	3.2
9	NASHVILLE	174	7.5	7.5	1.1	51.7	32.2 *
10	CINCINNATI	233	19.3	2.6	4.7	63.9	9.4
10	CLEVELAND	312	24.0	2.6	0.3	68.3	4.8
10	COLUMBUS OPC	115	28.7	0.9	0.9	20.0	49.6 *
11	ANN ARBOR HCS	23	26.1	21.7	8.7	43.5	0.0
11	BATTLE CREEK	44	4.5	4.5	4.5	84.1	2.3
11	INDIANAPOLIS	62	24.2	11.3	1.6	61.3	1.6
11	N. INDIANA	80	25.0	2.5	5.0	32.5	35.0 *
12	CHICAGO WS	30	20.0	16.7	6.7	30.0	26.7
12	HINES	32	21.9	21.9	18.8	37.5	0.0
12	MADISON	58	53.4	3.4	1.7	32.8	8.6
12	MILWAUKEE	248	22.6	8.9	4.8	49.6	14.1
12	TOMAH	206	24.8	7.8	0.5	65.0	1.9
15	KANSAS CITY	112	10.7	0.0	4.5	83.9	0.9
15	SAINT LOUIS	256	16.4	2.3	4.7	58.2	18.4
15	TOPEKA	77	26.0	5.2	1.3	63.6	3.9
16	HOUSTON	88	34.5	5.7	1.1	52.9	5.7
16	JACKSON	115	20.9	34.8	1.7	40.0	2.6
16	LITTLE ROCK	125	25.6	12.0	0.8	61.6	0.0
16	NEW ORLEANS	319	25.1	12.5	1.9	54.9	5.6
16	OKLAHOMA CITY	68	35.3	10.3	0.0	29.4	25.0
16	SHREVEPORT	63	12.7	4.8	1.6	76.2	4.8
17	CENT. TEXAS HCS	36	27.8	8.3	2.8	58.3	2.8
17	DALLAS	81	45.0	26.3	5.0	13.8	10.0

TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
18	EL PASO OPC	28	21.4	17.9	3.6	39.3	17.9
18	PHOENIX	18	0.0	11.1	5.6	44.4	38.9 *
18	PRESCOTT	124	11.3	0.8	0.8	87.1	0.0
18	TUCSON	142	24.6	11.3	2.8	59.9	1.4
19	E. COLORADO HCS	150	30.7	24.0	4.7	24.0	16.7
19	SALT LAKE CITY	174	37.6	5.8	2.9	50.3	3.5
19	SHERIDAN	71	23.9	2.8	12.7	52.1	8.5
20	AMERICAN LAKE	7	28.6	0.0	14.3	57.1	0.0
20	PORTLAND	371	14.6	4.9	2.4	64.4	13.7
20	SEATTLE	111	33.3	31.5	11.7	18.0	5.4
20	SPOKANE	35	14.3	25.7	8.6	42.9	8.6
20	WALLA WALLA	62	25.8	11.3	1.6	53.2	8.1
21	CENTRAL CA HCS	37	24.3	10.8	2.7	51.4	10.8
21	HONOLULU	165	14.5	5.5	2.4	70.3	7.3
21	NORTHERN CA HCS	144	27.8	6.3	3.5	50.7	11.8
21	PALO ALTO	164	24.4	9.1	2.4	31.7	32.3 *
21	SAN FRANCISCO	472	22.5	3.4	2.5	30.4	41.2 *
22	GREATER LA	1,931	17.4	8.3	24.5	42.6	7.1
22	LOMA LINDA	14	28.6	7.1	0.0	57.1	7.1
22	LONG BEACH	588	21.8	3.4	9.4	62.2	3.2
22	SAN DIEGO	348	20.4	8.9	4.3	62.6	3.7
22	SO NEVADA HCS	578	17.1	6.1	4.0	68.0	4.8
23	FT. MEADE	9	44.4	11.1	0.0	22.2	22.2
23	IOWA CITY	14	21.4	14.3	7.1	35.7	21.4
23	MINNEAPOLIS	51	21.6	9.8	2.0	15.7	51.0 *
23	OMAHA	62	21.0	6.5	6.5	33.9	32.3 *
	ALL SITES	12,263	22.0	7.2	7.5	52.3	11.0
	SITE AVERAGE	135	23.9	7.7	4.4	51.2	12.8
	SITE STD. DEV.	227	10.9	7.4	5.3	18.3	14.9

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TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	BEDFORD	25	40.0	4.0	0.0	28.0	28.0
1	BOSTON	228	35.1	3.6	18.2	36.9	6.2
1	MANCHESTER	9	55.6	0.0	11.1	33.3	0.0
1	NORTHAMPTON	448	28.3	6.0	3.8	52.7	9.2
1	PROVIDENCE	37	16.2	0.0	0.0	13.5	70.3 *
1	WEST HAVEN	163	17.9	4.9	2.5	51.2	23.5
1	WHITE RIVER JCT	5	0.0	0.0	0.0	80.0	20.0
2	ALBANY	126	23.8	0.8	4.8	53.2	17.5
2	CANANDAIGUA	82	31.7	6.1	4.9	46.3	11.0
2	SYRACUSE	14	0.0	7.1	0.0	57.1	35.7 *
3	BRONX	6	16.7	16.7	0.0	66.7	0.0
3	EAST ORANGE	8	12.5	0.0	0.0	62.5	25.0
3	NORTHPORT	95	47.4	12.6	5.3	34.7	0.0
4	COATESVILLE	102	7.8	0.0	1.0	90.2	1.0
4	ERIE	21	14.3	14.3	0.0	71.4	0.0
4	PHILADELPHIA	59	8.6	1.7	0.0	50.0	39.7 *
4	PITTSBURGH	29	10.3	0.0	0.0	24.1	65.5 *
4	WILKES-BARRE	11	18.2	9.1	9.1	63.6	0.0
5	BALTIMORE	159	18.2	3.1	1.3	67.3	10.1
5	MARTINSBURG	22	31.8	9.1	4.5	54.5	0.0
5	PERRY POINT	54	42.6	3.7	0.0	53.7	0.0
5	WASHINGTON DC	43	14.0	4.7	4.7	23.3	53.5 *
6	ASHEVILLE	67	10.4	10.4	10.4	62.7	6.0
6	DURHAM	9	22.2	11.1	0.0	55.6	11.1
6	FAYETTEVILLE NC	34	11.8	14.7	2.9	64.7	5.9
6	HAMPTON	206	19.9	0.0	0.0	80.1	0.0
6	RICHMOND	35	5.7	17.1	0.0	48.6	28.6
6	SALISBURY	91	14.3	11.0	5.5	68.1	1.1
7	ATLANTA	29	0.0	6.9	3.4	31.0	58.6 *
7	BIRMINGHAM	31	9.7	6.5	9.7	61.3	12.9
7	CHARLESTON	88	26.1	12.5	0.0	60.2	1.1
7	COLUMBIA SC	30	10.0	0.0	0.0	80.0	10.0
7	TUSKEGEE	57	17.5	14.0	8.8	59.6	0.0

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
8	BAY PINES	60	16.7	1.7	0.0	71.7	10.0
8	GAINESVILLE	52	9.6	3.8	1.9	71.2	13.5
8	MIAMI	72	31.9	5.6	6.9	31.9	23.6
8	TAMPA	191	20.5	19.5	16.8	40.0	3.2
8	W PALM BEACH	5	20.0	0.0	0.0	80.0	0.0
9	LOUISVILLE	163	1.2	3.7	0.6	49.7	44.8 *
9	MEMPHIS	346	22.8	5.8	1.7	55.5	14.2
9	MOUNTAIN HOME	124	12.9	3.2	13.7	66.9	3.2
9	NASHVILLE	174	2.3	5.7	1.1	53.4	37.4 *
10	CINCINNATI	233	4.7	2.6	5.6	76.0	11.2
10	CLEVELAND	312	11.2	3.5	1.0	78.8	5.4
10	COLUMBUS OPC	115	5.2	0.9	0.9	20.9	72.2 *
11	ANN ARBOR HCS	23	39.1	17.4	0.0	43.5	0.0
11	BATTLE CREEK	44	20.5	4.5	6.8	63.6	4.5
11	INDIANAPOLIS	62	6.5	9.7	0.0	79.0	4.8
11	N. INDIANA	80	21.3	0.0	5.0	35.0	38.8 *
12	CHICAGO WS	30	20.0	43.3	3.3	20.0	13.3
12	HINES	32	21.9	0.0	18.8	56.3	3.1
12	MADISON	58	13.8	5.2	10.3	62.1	8.6
12	MILWAUKEE	248	9.7	4.8	2.0	62.1	21.4
12	TOMAH	206	13.1	13.6	1.5	68.9	2.9
15	KANSAS CITY	112	2.7	3.6	4.5	88.4	0.9
15	SAINT LOUIS	256	3.9	2.7	2.3	66.4	24.6
15	TOPEKA	77	14.3	7.8	3.9	67.5	6.5
16	HOUSTON	88	13.8	8.0	0.0	73.6	4.6
16	JACKSON	115	17.4	16.5	0.9	62.6	2.6
16	LITTLE ROCK	125	22.4	11.2	0.8	64.8	0.8
16	NEW ORLEANS	319	17.9	10.0	2.5	64.3	5.3
16	OKLAHOMA CITY	68	22.1	7.4	4.4	38.2	27.9
16	SHREVEPORT	63	6.3	4.8	1.6	84.1	3.2
17	CENT. TEXAS HCS	36	11.1	13.9	2.8	61.1	11.1
17	DALLAS	81	16.3	3.8	0.0	37.5	42.5 *

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
18	EL PASO OPC	28	3.6	7.1	3.6	50.0	35.7 *
18	PHOENIX	18	0.0	5.6	0.0	50.0	44.4 *
18	PRESCOTT	124	14.5	0.8	0.0	84.7	0.0
18	TUCSON	142	34.5	14.1	2.8	47.9	0.7
19	E. COLORADO HCS	150	10.7	17.3	9.3	40.7	22.0
19	SALT LAKE CITY	174	24.9	4.0	4.0	65.3	1.7
19	SHERIDAN	71	25.4	8.5	15.5	42.3	8.5
20	AMERICAN LAKE	7	28.6	0.0	0.0	71.4	0.0
20	PORTLAND	371	14.6	4.3	4.3	63.9	12.9
20	SEATTLE	111	45.9	6.3	7.2	31.5	9.0
20	SPOKANE	35	28.6	17.1	5.7	34.3	14.3
20	WALLA WALLA	62	35.5	1.6	4.8	43.5	14.5
21	CENTRAL CA HCS	37	10.8	5.4	2.7	70.3	10.8
21	HONOLULU	165	21.2	7.9	6.1	58.2	6.7
21	NORTHERN CA HCS	144	51.4	2.8	3.5	27.8	14.6
21	PALO ALTO	164	22.6	6.7	3.0	46.3	21.3
21	SAN FRANCISCO	472	28.9	3.8	2.1	21.0	44.2 *
22	GREATER LA	1,931	23.2	4.9	13.0	39.6	19.4
22	LOMA LINDA	14	7.1	7.1	0.0	64.3	21.4
22	LONG BEACH	588	13.8	2.0	9.7	69.2	5.3
22	SAN DIEGO	348	11.5	8.6	3.7	71.8	4.3
22	SO NEVADA HCS	578	12.6	5.0	5.7	70.8	5.9
23	FT. MEADE	9	33.3	0.0	0.0	33.3	33.3
23	IOWA CITY	14	7.1	21.4	0.0	57.1	14.3
23	MINNEAPOLIS	51	9.8	2.0	0.0	27.5	60.8 *
23	OMAHA	62	14.5	3.2	1.6	38.7	41.9 *
	ALL SITES	12,263	18.8	5.9	5.7	54.7	15.0
	SITE AVERAGE	135	18.1	6.9	3.8	55.0	16.3
	SITE STD. DEV.	227	12.0	6.6	4.4	17.9	17.9

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TABLE 5-16. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	25	52.0	66.7		32.0	*
1	BOSTON	228	85.7	63.0		82.7	
1	MANCHESTER	9	88.9	14.3	*	88.9	
1	NORTHAMPTON	448	86.3	47.2		77.9	
1	PROVIDENCE	37	62.2	56.3		43.2	
1	WEST HAVEN	163	79.0	75.4		74.7	
1	WHITE RIVER JCT	5	20.0	100.0		20.0	*
2	ALBANY	126	92.1	41.4	*	77.0	
2	CANANDAIGUA	82	77.8	68.3		75.6	
2	SYRACUSE	14	92.9	38.5	*	85.7	
3	BRONX	6	50.0	33.3	*	50.0	
3	EAST ORANGE	8	62.5	75.0		62.5	
3	NORTHPORT	95	70.5	82.1		33.7	*
4	COATESVILLE	102	78.4	81.3		70.6	
4	ERIE	21	57.1	58.3		52.4	
4	PHILADELPHIA	59	76.3	59.1		53.4	
4	PITTSBURGH	29	67.9	11.1	*	31.0	*
4	WILKES-BARRE	11	81.8	33.3	*	54.5	
5	BALTIMORE	159	79.9	80.0		63.5	
5	MARTINSBURG	22	100.0	78.9		100.0	
5	PERRY POINT	54	88.9	85.4		88.9	
5	WASHINGTON DC	43	79.1	67.7		55.8	
6	ASHEVILLE	67	52.2	74.3		49.3	
6	DURHAM	9	100.0	100.0		100.0	
6	FAYETTEVILLE NC	34	97.1	60.6		26.5	*
6	HAMPTON	206	67.0	75.2		67.0	
6	RICHMOND	35	68.6	33.3	*	45.7	
6	SALISBURY	91	95.6	82.6		95.6	
7	ATLANTA	29	89.7	84.6		58.6	
7	BIRMINGHAM	31	87.1	70.4		64.5	
7	CHARLESTON	88	88.6	60.3		88.6	
7	COLUMBIA SC	30	43.3	84.6		43.3	
7	TUSKEGEE	57	71.9	100.0		68.4	
8	BAY PINES	60	69.0	25.6	*	35.0	*
8	GAINESVILLE	52	39.2	60.0		25.0	*
8	MIAMI	72	76.4	45.5		56.9	
8	TAMPA	191	77.4	56.5		50.0	
8	W PALM BEACH	5	80.0	50.0		40.0	
9	LOUISVILLE	163	96.9	84.8		91.4	
9	MEMPHIS	346	76.0	64.8		61.8	
9	MOUNTAIN HOME	124	92.7	83.5		17.7	*
9	NASHVILLE	174	89.0	67.6		51.7	
10	CINCINNATI	233	85.3	79.7		70.8	
10	CLEVELAND	312	81.7	71.3		79.5	
10	COLUMBUS OPC	115	86.0	45.8		33.0	*
11	ANN ARBOR HCS	23	65.2	100.0		65.2	
11	BATTLE CREEK	44	47.7	52.4		38.6	
11	INDIANAPOLIS	62	56.5	61.8		41.9	
11	N. INDIANA	80	95.0	81.3		78.8	

TABLE 5-16. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	30	42.9	80.0		33.3	*
12	HINES	32	81.3	96.2		78.1	
12	MADISON	58	82.8	66.0		56.9	
12	MILWAUKEE	248	85.5	58.3		47.6	
12	TOMAH	206	72.2	72.1		24.8	*
15	KANSAS CITY	112	92.0	50.0		58.9	
15	SAINT LOUIS	256	85.9	74.2		64.5	
15	TOPEKA	77	89.6	48.5		66.2	
16	HOUSTON	88	56.3	81.3		54.0	
16	JACKSON	115	82.6	88.2		82.6	
16	LITTLE ROCK	125	92.8	90.4		92.8	
16	NEW ORLEANS	319	84.3	79.3		55.0	
16	OKLAHOMA CITY	68	63.6	17.9	*	33.8	*
16	SHREVEPORT	63	85.7	86.8		79.4	
17	CENT. TEXAS HCS	36	66.7	54.2		63.9	
17	DALLAS	81	60.5	59.2		52.5	
18	EL PASO OPC	28	35.7	44.4	*	21.4	*
18	PHOENIX	18	50.0	66.7		38.9	
18	PRESCOTT	124	95.9	57.6		94.4	
18	TUCSON	142	79.6	87.6		76.8	
19	E. COLORADO HCS	150	63.8	68.8		59.3	
19	SALT LAKE CITY	174	70.5	78.3		49.7	
19	SHERIDAN	71	75.4	30.0	*	23.9	*
20	AMERICAN LAKE	7	57.1	100.0		28.6	*
20	PORTLAND	371	40.9	33.3	*	33.4	*
20	SEATTLE	111	65.5	77.8		56.8	
20	SPOKANE	35	82.9	50.0		42.9	
20	WALLA WALLA	62	88.7	70.6		67.7	
21	CENTRAL CA HCS	37	32.4	30.0	*	24.3	*
21	HONOLULU	165	65.9	75.0		55.2	
21	NORTHERN CA HCS	144	53.5	68.0		48.6	
21	PALO ALTO	164	48.8	59.7		36.0	
21	SAN FRANCISCO	472	92.3	73.4		68.6	
22	GREATER LA	1,931	76.2	65.2		52.0	
22	LOMA LINDA	14	92.9	69.2		57.1	
22	LONG BEACH	588	71.0	61.6		53.7	
22	SAN DIEGO	348	72.4	80.8		67.0	
22	SO NEVADA HCS	578	49.8	64.6		48.6	
23	FT. MEADE	9	100.0	77.8		44.4	
23	IOWA CITY	14	76.9	20.0	*	14.3	*
23	MINNEAPOLIS	51	96.1	93.8		90.2	
23	OMAHA	62	98.4	90.0		80.6	
	ALL SITES	12,263	75.5	67.3		58.5	
	SITE AVERAGE	135	74.3	65.6		57.1	
	SITE STD. DEV.	227	17.8	20.8		21.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-17. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	25	33.3	71.4		24.0	*
1	BOSTON	228	64.0	60.4		62.2	
1	MANCHESTER	9	22.2	0.0	*	22.2	*
1	NORTHAMPTON	448	68.4	44.1		61.2	
1	PROVIDENCE	37	40.5	50.0		27.0	*
1	WEST HAVEN	163	66.0	78.8		64.2	
1	WHITE RIVER JCT	5	20.0	100.0		20.0	*
2	ALBANY	126	77.8	42.6	*	66.7	
2	CANANDAIGUA	82	76.8	67.2		72.0	
2	SYRACUSE	14	100.0	35.7	*	92.9	
3	BRONX	6	66.7	100.0		66.7	
3	EAST ORANGE	8	87.5	83.3		75.0	
3	NORTHPORT	95	53.7	80.4		33.7	
4	COATESVILLE	102	73.5	82.7		63.7	
4	ERIE	21	57.1	72.7		52.4	
4	PHILADELPHIA	59	84.7	55.1		58.6	
4	PITTSBURGH	29	78.6	30.0	*	48.3	
4	WILKES-BARRE	11	36.4	25.0	*	18.2	*
5	BALTIMORE	159	87.4	79.6		69.2	
5	MARTINSBURG	22	81.8	80.0		81.8	
5	PERRY POINT	54	61.1	84.8		61.1	
5	WASHINGTON DC	43	76.7	64.5		53.5	
6	ASHEVILLE	67	37.3	64.0		32.8	
6	DURHAM	9	100.0	100.0		100.0	
6	FAYETTEVILLE NC	34	67.6	56.5		35.3	
6	HAMPTON	206	68.4	71.6		68.0	
6	RICHMOND	35	82.9	35.7	*	65.7	
6	SALISBURY	91	90.1	80.2		89.0	
7	ATLANTA	29	82.8	83.3		44.8	
7	BIRMINGHAM	31	93.5	78.6		71.0	
7	CHARLESTON	88	86.4	59.2		86.4	
7	COLUMBIA SC	30	46.7	85.7		46.7	
7	TUSKEGEE	57	75.4	100.0		73.7	
8	BAY PINES	60	67.9	23.7	*	41.7	
8	GAINESVILLE	52	37.3	66.7		19.2	*
8	MIAMI	72	61.1	36.4	*	41.7	
8	TAMPA	191	61.4	50.0		41.1	
8	W PALM BEACH	5	100.0	40.0	*	60.0	
9	LOUISVILLE	163	95.1	83.9		89.6	
9	MEMPHIS	346	82.4	66.0		69.7	
9	MOUNTAIN HOME	124	91.1	82.3		16.9	*
9	NASHVILLE	174	87.9	68.7		51.7	
10	CINCINNATI	233	79.7	82.5		66.1	
10	CLEVELAND	312	74.0	73.5		72.4	
10	COLUMBUS OPC	115	87.6	44.8		33.9	
11	ANN ARBOR HCS	23	52.2	91.7		52.2	
11	BATTLE CREEK	44	56.8	69.6		50.0	
11	INDIANAPOLIS	62	61.3	48.6		48.4	
11	N. INDIANA	80	91.1	84.3		77.5	

TABLE 5-17. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %	Follow-Up Plan** %
12	CHICAGO WS	30	50.0	72.7	40.0
12	HINES	32	90.6	96.6	87.5
12	MADISON	58	32.8	47.4	17.2 *
12	MILWAUKEE	248	77.7	57.4	41.9
12	TOMAH	206	38.5	74.4	16.0 *
15	KANSAS CITY	112	78.6	48.9	50.0
15	SAINT LOUIS	256	92.6	73.7	69.1
15	TOPEKA	77	68.4	46.2	55.8
16	HOUSTON	88	54.0	63.8	52.9
16	JACKSON	115	80.0	86.8	79.1
16	LITTLE ROCK	125	87.2	88.1	86.4
16	NEW ORLEANS	319	78.4	77.9	52.7
16	OKLAHOMA CITY	68	59.7	17.9 *	26.5 *
16	SHREVEPORT	63	76.2	80.9	71.4
17	CENT. TEXAS HCS	36	41.7	53.3	41.7
17	DALLAS	81	67.9	61.8	63.8
18	EL PASO OPC	28	32.1	42.9 *	25.0 *
18	PHOENIX	18	50.0	62.5	33.3
18	PRESCOTT	124	95.2	61.0	93.5
18	TUCSON	142	69.0	78.6	62.7
19	E. COLORADO HCS	150	36.3	73.1	33.3
19	SALT LAKE CITY	174	44.5	76.0	28.3 *
19	SHERIDAN	71	41.2	22.2 *	14.1 *
20	AMERICAN LAKE	7	28.6	100.0	14.3 *
20	PORTLAND	371	39.8	36.4 *	34.2
20	SEATTLE	111	57.7	65.1	51.4
20	SPOKANE	35	73.5	50.0	31.4
20	WALLA WALLA	62	82.0	64.6	61.3
21	CENTRAL CA HCS	37	29.7	9.1 *	24.3 *
21	HONOLULU	165	56.1	75.0	46.1
21	NORTHERN CA HCS	144	50.7	75.3	47.9
21	PALO ALTO	164	56.4	63.0	47.0
21	SAN FRANCISCO	472	86.8	72.1	65.0
22	GREATER LA	1,931	77.9	61.7	53.7
22	LOMA LINDA	14	92.9	69.2	57.1
22	LONG BEACH	588	66.8	60.4	51.6
22	SAN DIEGO	348	68.7	78.9	63.5
22	SO NEVADA HCS	578	34.0	66.7	33.0
23	FT. MEADE	9	33.3	66.7	11.1 *
23	IOWA CITY	14	58.3	33.3 *	28.6 *
23	MINNEAPOLIS	51	58.8	82.8	56.9
23	OMAHA	62	74.2	86.7	59.7
	ALL SITES	12,263	69.1	66.1	54.0
	SITE AVERAGE	135	65.9	64.8	51.9
	SITE STD. DEV.	227	20.6	21.3	21.4

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-18. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	25	91.7	50.0		68.0	
1	BOSTON	228	34.1	43.4		32.4	*
1	MANCHESTER	9	66.7	33.3	*	66.7	
1	NORTHAMPTON	448	69.4	17.3	*	62.1	
1	PROVIDENCE	37	48.6	37.5		37.8	
1	WEST HAVEN	163	84.0	62.1		81.5	
1	WHITE RIVER JCT	5	75.0	66.7		20.0	*
2	ALBANY	126	65.1	56.6		57.9	
2	CANANDAIGUA	82	57.3	56.5		57.3	
2	SYRACUSE	14	50.0	33.3	*	42.9	
3	BRONX	6	66.7	75.0		50.0	
3	EAST ORANGE	8	25.0	0.0	*	25.0	*
3	NORTHPORT	95	64.2	70.0		53.7	
4	COATESVILLE	102	23.5	95.7		21.6	*
4	ERIE	21	71.4	80.0		66.7	
4	PHILADELPHIA	59	55.9	42.4		36.2	
4	PITTSBURGH	29	75.9	28.6	*	48.3	
4	WILKES-BARRE	11	36.4	33.3	*	36.4	
5	BALTIMORE	159	55.1	84.3		46.5	
5	MARTINSBURG	22	81.0	46.7		77.3	
5	PERRY POINT	54	98.1	84.9		98.1	
5	WASHINGTON DC	43	82.9	63.0		46.5	
6	ASHEVILLE	67	32.8	54.5		29.9	*
6	DURHAM	9	33.3	100.0		33.3	*
6	FAYETTEVILLE NC	34	61.8	57.1		17.6	*
6	HAMPTON	206	51.7	42.3		50.5	
6	RICHMOND	35	50.0	13.3	*	22.9	*
6	SALISBURY	91	82.4	77.3		82.4	
7	ATLANTA	29	51.7	69.2		41.4	
7	BIRMINGHAM	31	38.7	58.3		35.5	
7	CHARLESTON	88	62.5	52.7		62.5	
7	COLUMBIA SC	30	90.0	74.1		90.0	
7	TUSKEGEE	57	89.5	92.0		89.5	
8	BAY PINES	60	91.2	36.7		70.0	
8	GAINESVILLE	52	25.0	76.9		19.2	*
8	MIAMI	72	70.4	40.8		54.2	
8	TAMPA	191	83.2	49.7		65.8	
8	W PALM BEACH	5	80.0	75.0		60.0	
9	LOUISVILLE	163	78.5	86.7		77.3	
9	MEMPHIS	346	52.6	48.3		46.0	
9	MOUNTAIN HOME	124	83.1	68.9		19.4	*
9	NASHVILLE	174	51.8	27.5	*	28.2	*
10	CINCINNATI	233	58.6	79.5		48.1	
10	CLEVELAND	312	52.6	71.8		50.0	
10	COLUMBUS OPC	115	83.0	31.1	*	37.4	
11	ANN ARBOR HCS	23	100.0	95.7		100.0	
11	BATTLE CREEK	44	69.8	37.9		61.4	
11	INDIANAPOLIS	62	33.9	71.4		25.8	*
11	N. INDIANA	80	98.7	87.8		77.5	

TABLE 5-18. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	30	67.9	60.0		46.7	
12	HINES	32	40.6	92.3		40.6	
12	MADISON	58	91.4	72.5		84.5	
12	MILWAUKEE	248	67.1	56.8		41.5	
12	TOMAH	206	65.0	75.8		56.3	
15	KANSAS CITY	112	14.3	43.8		11.6	*
15	SAINT LOUIS	256	63.9	39.9		48.8	
15	TOPEKA	77	72.7	55.6		63.6	
16	HOUSTON	88	48.3	64.3		46.0	
16	JACKSON	115	52.2	96.7		52.2	
16	LITTLE ROCK	125	80.8	91.0		80.0	
16	NEW ORLEANS	319	67.1	81.7		50.0	
16	OKLAHOMA CITY	68	92.6	23.6	*	72.1	
16	SHREVEPORT	63	81.0	90.2		73.0	
17	CENT. TEXAS HCS	36	58.3	60.0		50.0	
17	DALLAS	81	92.2	81.0		88.8	
18	EL PASO OPC	28	57.1	73.3		53.6	
18	PHOENIX	18	27.8	0.0	*	22.2	*
18	PRESCOTT	124	97.6	60.3		96.0	
18	TUCSON	142	86.6	83.7		83.8	
19	E. COLORADO HCS	150	82.9	54.2		76.0	
19	SALT LAKE CITY	174	73.3	65.6		61.3	
19	SHERIDAN	71	74.3	28.8	*	47.9	
20	AMERICAN LAKE	7	85.7	100.0		71.4	
20	PORTLAND	371	46.8	31.7	*	41.5	
20	SEATTLE	111	88.3	67.3		81.1	
20	SPOKANE	35	79.4	60.0		51.4	
20	WALLA WALLA	62	84.2	56.8		56.5	
21	CENTRAL CA HCS	37	45.9	6.3	*	43.2	
21	HONOLULU	165	68.9	76.1		57.6	
21	NORTHERN CA HCS	144	62.7	79.5		59.7	
21	PALO ALTO	164	73.2	45.5		65.2	
21	SAN FRANCISCO	472	76.1	67.1		55.4	
22	GREATER LA	1,931	52.4	56.4		34.7	
22	LOMA LINDA	14	71.4	30.0	*	42.9	
22	LONG BEACH	588	61.4	55.2		47.2	
22	SAN DIEGO	348	48.9	75.0		45.7	
22	SO NEVADA HCS	578	46.6	67.9		45.2	
23	FT. MEADE	9	100.0	77.8		66.7	
23	IOWA CITY	14	76.9	22.2	*	42.9	
23	MINNEAPOLIS	51	82.4	78.6		80.4	
23	OMAHA	62	69.4	81.4		50.0	
	ALL SITES	12,263	62.1	60.2		50.5	
	SITE AVERAGE	135	66.0	59.6		54.0	
	SITE STD. DEV.	227	20.0	23.5		20.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	23	73.9	69.6	21.7
1	BOSTON	218	96.8	52.3	45.0
1	MANCHESTER	9	100.0	33.3	66.7 *
1	NORTHAMPTON	437	94.7	51.7	45.3
1	PROVIDENCE	33	87.9	42.4	45.5
1	WEST HAVEN	160	96.9	81.3	16.9
2	ALBANY	122	86.1	76.2	18.0
2	CANANDAIGUA	78	97.4	50.0	48.7
2	SYRACUSE	14	92.9	64.3	28.6
3	BRONX	6	83.3	83.3	0.0
3	EAST ORANGE	7	100.0	85.7	14.3
3	NORTHPORT	93	74.2	68.8	17.2
4	COATESVILLE	98	87.8	23.5 *	68.4 *
4	ERIE	19	100.0	15.8 *	84.2 *
4	PHILADELPHIA	54	75.9	38.9	42.6
4	PITTSBURGH	28	67.9	71.4	17.9
4	WILKES-BARRE	12	83.3	41.7	58.3 *
5	BALTIMORE	159	81.8	81.1	11.3
5	MARTINSBURG	23	100.0	34.8	65.2 *
5	PERRY POINT	53	100.0	26.4 *	73.6 *
5	WASHINGTON DC	41	75.6	58.5	26.8
6	ASHEVILLE	49	93.9	38.8	57.1
6	DURHAM	9	100.0	100.0	0.0
6	FAYETTEVILLE NC	34	50.0	17.6 *	44.1
6	HAMPTON	193	99.5	24.4 *	75.1 *
6	RICHMOND	34	85.3	47.1	41.2
6	SALISBURY	90	100.0	45.6	54.4
7	ATLANTA	29	72.4	82.8	10.3
7	BIRMINGHAM	31	83.9	51.6	35.5
7	CHARLESTON	83	100.0	60.2	39.8
7	COLUMBIA SC	30	100.0	56.7	43.3
7	TUSKEGEE	56	100.0	76.8	23.2
8	BAY PINES	57	77.2	86.0	12.3
8	GAINESVILLE	32	65.6	37.5	40.6
8	MIAMI	64	76.6	48.4	34.4
8	TAMPA	183	81.4	25.7 *	59.0 *
8	W PALM BEACH	5	60.0	60.0	40.0

TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
9	LOUISVILLE	161	94.4	66.5	31.7
9	MEMPHIS	334	89.2	42.8	50.0
9	MOUNTAIN HOME	120	25.8	22.5 *	13.3
9	NASHVILLE	168	60.1	29.2 *	41.1
10	CINCINNATI	224	84.4	84.8	10.3
10	CLEVELAND	284	97.2	74.3	24.6
10	COLUMBUS OPC	104	53.8	83.7	7.7
11	ANN ARBOR HCS	23	100.0	73.9	26.1
11	BATTLE CREEK	41	95.1	58.5	39.0
11	INDIANAPOLIS	61	82.0	55.7	31.1
11	N. INDIANA	79	84.8	24.1 *	62.0 *
12	CHICAGO WS	21	76.2	47.6	38.1
12	HINES	32	96.9	78.1	21.9
12	MADISON	55	89.1	41.8	52.7
12	MILWAUKEE	240	60.4	42.1	33.8
12	TOMAH	187	72.7	42.8	37.4
15	KANSAS CITY	109	66.1	42.2	34.9
15	SAINT LOUIS	259	86.5	35.1	52.9
15	TOPEKA	73	82.2	58.9	32.9
16	HOUSTON	77	98.7	16.9 *	81.8 *
16	JACKSON	114	100.0	66.7	33.3
16	LITTLE ROCK	125	100.0	81.6	18.4
16	NEW ORLEANS	319	74.0	53.3	29.5
16	OKLAHOMA CITY	68	85.3	75.0	19.1
16	SHREVEPORT	63	92.1	65.1	28.6
17	CENT. TEXAS HCS	35	97.1	22.9 *	74.3 *
17	DALLAS	80	96.3	86.3	12.5
18	EL PASO OPC	21	85.7	23.8 *	66.7 *
18	PHOENIX	13	76.9	46.2	30.8
18	PRESCOTT	122	98.4	31.1 *	68.0 *
18	TUCSON	138	97.1	47.8	50.0
19	E. COLORADO HCS	146	93.2	57.5	36.3
19	SALT LAKE CITY	168	82.7	54.8	33.9
19	SHERIDAN	63	57.1	61.9	12.7
20	AMERICAN LAKE	7	85.7	71.4	28.6
20	PORTLAND	244	90.2	47.5	47.1
20	SEATTLE	104	92.3	58.7	34.6
20	SPOKANE	34	67.6	61.8	23.5
20	WALLA WALLA	58	81.0	62.1	24.1

TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
21	CENTRAL CA HCS	22	95.5	22.7 *	77.3 *
21	HONOLULU	131	86.3	58.8	33.6
21	NORTHERN CA HCS	120	95.0	35.8	59.2 *
21	PALO ALTO	147	87.1	63.3	30.6
21	SAN FRANCISCO	450	76.2	50.2	35.1
22	GREATER LA	1,726	72.1	59.7	26.5
22	LOMA LINDA	14	64.3	57.1	14.3
22	LONG BEACH	524	78.6	50.0	35.1
22	SAN DIEGO	310	93.5	24.2 *	70.6 *
22	SO NEVADA HCS	412	99.0	22.3 *	76.7 *
23	FT. MEADE	9	66.7	22.2 *	55.6
23	IOWA CITY	12	66.7	75.0	0.0
23	MINNEAPOLIS	51	96.1	74.5	21.6
23	OMAHA	62	82.3	85.5	8.1
	ALL SITES	11,230	83.4	52.0	38.1
	SITE AVERAGE	125	84.6	53.4	37.4
	SITE STD. DEV.	203	14.3	20.6	20.5

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-19V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	880	94.9	57.2	39.7
2	214	90.7	65.9	29.9
3	106	76.4	70.8	16.0
4	211	82.9	34.1	55.9
5	276	85.9	63.4	30.1
6	409	93.6	33.7	61.4
7	229	94.3	65.5	31.9
8	341	78.0	41.6	44.6
9	783	74.3	41.6	38.7
10	612	85.1	79.7	16.5
11	204	87.7	46.1	44.1
12	535	70.5	44.7	36.4
15	441	80.7	40.8	45.1
16	766	87.1	59.1	32.5
17	115	96.5	67.0	31.3
18	294	95.9	39.1	57.8
19	377	82.5	57.0	31.3
20	447	87.7	53.5	39.1
21	870	82.6	51.0	38.5
22	2,986	79.1	49.1	39.5
23	134	85.1	76.1	15.7
TOTAL	11,230	83.4	52.0	38.1
VISN AVERAGE	535	85.3	54.1	37.0
VISN STD.DEV	613	7.3	13.6	12.5

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-20. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	25	83.3	26.3		64.0	
1	BOSTON	228	45.9	16.7	*	43.6	
1	MANCHESTER	9	77.8	0.0	*	66.7	
1	NORTHAMPTON	448	65.1	11.8	*	56.7	
1	PROVIDENCE	37	64.9	40.0		56.8	
1	WEST HAVEN	163	69.0	67.0		66.7	
1	WHITE RIVER JCT	5	20.0	0.0	*	0.0	*
2	ALBANY	126	69.8	57.8		66.7	
2	CANANDAIGUA	82	53.8	47.6		52.4	
2	SYRACUSE	14	64.3	100.0		64.3	
3	BRONX	6	50.0	100.0		50.0	
3	EAST ORANGE	8	25.0	0.0	*	25.0	*
3	NORTHPORT	95	59.1	46.2		56.8	
4	COATESVILLE	102	3.9	0.0	*	3.9	*
4	ERIE	21	76.2	87.5		76.2	
4	PHILADELPHIA	59	45.6	50.0		34.5	*
4	PITTSBURGH	29	72.4	20.0	*	48.3	
4	WILKES-BARRE	11	63.6	28.6		45.5	
5	BALTIMORE	159	69.6	85.2		60.4	
5	MARTINSBURG	22	95.5	23.8		95.5	
5	PERRY POINT	54	98.1	94.1		98.1	
5	WASHINGTON DC	43	95.1	62.1		74.4	
6	ASHEVILLE	67	79.1	62.3		77.6	
6	DURHAM	9	100.0	100.0		100.0	
6	FAYETTEVILLE NC	34	58.8	35.3		38.2	*
6	HAMPTON	206	49.0	20.4	*	48.5	
6	RICHMOND	35	51.4	27.8		31.4	*
6	SALISBURY	91	94.5	90.7		94.5	
7	ATLANTA	29	41.4	66.7		41.4	
7	BIRMINGHAM	31	60.0	47.1		54.8	
7	CHARLESTON	88	43.2	23.7		42.0	
7	COLUMBIA SC	30	86.7	80.8		86.7	
7	TUSKEGEE	57	93.0	96.2		93.0	
8	BAY PINES	60	96.7	35.8		83.3	
8	GAINESVILLE	52	59.6	58.1		48.1	
8	MIAMI	72	69.4	34.8		56.9	
8	TAMPA	191	78.9	46.6		69.5	
8	W PALM BEACH	5	40.0	0.0	*	40.0	
9	LOUISVILLE	163	78.3	81.3		76.7	
9	MEMPHIS	346	75.7	40.8		69.1	
9	MOUNTAIN HOME	124	71.8	53.9		19.4	*
9	NASHVILLE	174	44.8	18.5	*	29.9	*
10	CINCINNATI	233	64.2	83.2		57.5	
10	CLEVELAND	312	73.4	76.6		71.2	
10	COLUMBUS OPC	115	76.6	27.7		53.0	
11	ANN ARBOR HCS	23	95.7	90.9		95.7	
11	BATTLE CREEK	44	77.3	21.9	*	75.0	
11	INDIANAPOLIS	62	30.6	16.7	*	25.8	*
11	N. INDIANA	80	94.7	82.6		78.8	

TABLE 5-20. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	30	100.0	89.3		86.7	
12	HINES	32	68.8	85.7		68.8	
12	MADISON	58	96.6	77.8		94.8	
12	MILWAUKEE	248	69.9	55.8		46.8	
12	TOMAH	206	98.0	89.1		91.7	
15	KANSAS CITY	112	29.5	24.2		17.0	*
15	SAINT LOUIS	256	92.2	42.9		82.4	
15	TOPEKA	77	88.3	21.5	*	81.8	
16	HOUSTON	88	67.8	61.0		67.8	
16	JACKSON	115	68.7	92.4		68.7	
16	LITTLE ROCK	125	94.4	95.8		94.4	
16	NEW ORLEANS	319	75.5	86.1		59.6	
16	OKLAHOMA CITY	68	78.8	11.8	*	54.4	
16	SHREVEPORT	63	82.5	84.0		81.0	
17	CENT. TEXAS HCS	36	55.6	30.0		52.8	
17	DALLAS	81	77.2	75.6		71.3	
18	EL PASO OPC	28	75.0	19.0	*	75.0	
18	PHOENIX	18	22.2	50.0		22.2	*
18	PRESCOTT	124	91.9	63.2		90.3	
18	TUCSON	142	69.7	75.8		69.0	
19	E. COLORADO HCS	150	59.4	2.9	*	50.7	
19	SALT LAKE CITY	174	66.5	59.0		61.3	
19	SHERIDAN	71	63.8	9.1	*	45.1	
20	AMERICAN LAKE	7	85.7	83.3		85.7	
20	PORTLAND	371	57.4	37.5		49.6	
20	SEATTLE	111	73.9	51.2		68.5	
20	SPOKANE	35	82.9	37.5		62.9	
20	WALLA WALLA	62	85.0	46.8		69.4	
21	CENTRAL CA HCS	37	75.7	7.1	*	75.7	
21	HONOLULU	165	62.6	68.3		51.5	
21	NORTHERN CA HCS	144	73.6	78.2		70.1	
21	PALO ALTO	164	54.0	24.3		45.7	
21	SAN FRANCISCO	472	74.7	64.1		55.0	
22	GREATER LA	1,931	65.0	53.6		45.1	
22	LOMA LINDA	14	66.7	14.3	*	57.1	
22	LONG BEACH	588	71.0	32.6		58.9	
22	SAN DIEGO	348	46.4	64.7		41.1	
22	SO NEVADA HCS	578	61.7	65.4		60.0	
23	FT. MEADE	9	100.0	100.0		88.9	
23	IOWA CITY	14	85.7	45.5		71.4	
23	MINNEAPOLIS	51	88.2	64.4		82.4	
23	OMAHA	62	59.7	77.1		46.8	
	ALL SITES	12,263	67.9	55.0		57.6	
	SITE AVERAGE	135	69.4	51.7		61.4	
	SITE STD. DEV.	227	20.0	29.7		21.5	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-21. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	25	91.7	59.1		56.0	
1	BOSTON	228	20.6	39.1		19.1	
1	MANCHESTER	9	11.1	100.0		0.0	*
1	NORTHAMPTON	448	35.2	16.1	*	25.7	
1	PROVIDENCE	37	27.0	22.2	*	8.1	*
1	WEST HAVEN	163	91.3	68.8		84.6	
1	WHITE RIVER JCT	5	80.0	100.0		40.0	
2	ALBANY	126	89.7	38.9		36.5	
2	CANANDAIGUA	82	62.5	59.2		57.3	
2	SYRACUSE	14	84.6	90.9		50.0	
3	BRONX	6	100.0	83.3		83.3	
3	EAST ORANGE	8	25.0	0.0	*	12.5	
3	NORTHPORT	95	82.1	74.4		31.6	
4	COATESVILLE	102	1.0	100.0		0.0	*
4	ERIE	21	81.0	81.3		47.6	
4	PHILADELPHIA	59	56.9	60.6		29.3	
4	PITTSBURGH	29	96.6	19.2	*	34.5	
4	WILKES-BARRE	11	54.5	33.3		36.4	
5	BALTIMORE	159	96.2	84.7		78.0	
5	MARTINSBURG	22	50.0	63.6		40.9	
5	PERRY POINT	54	98.1	86.8		98.1	
5	WASHINGTON DC	43	83.7	66.7		46.5	
6	ASHEVILLE	67	10.4	57.1		6.0	*
6	DURHAM	9	100.0	100.0		100.0	
6	FAYETTEVILLE NC	34	94.1	68.8		11.8	*
6	HAMPTON	206	8.3	25.0	*	4.9	*
6	RICHMOND	35	73.5	48.0		17.1	
6	SALISBURY	91	93.4	77.6		93.4	
7	ATLANTA	29	27.6	71.4		13.8	
7	BIRMINGHAM	31	62.1	72.2		19.4	
7	CHARLESTON	88	43.2	39.5		43.2	
7	COLUMBIA SC	30	100.0	86.7		100.0	
7	TUSKEGEE	57	100.0	94.7		98.2	
8	BAY PINES	60	94.9	37.5		41.7	
8	GAINESVILLE	52	26.9	71.4		9.6	*
8	MIAMI	72	66.2	27.7	*	38.9	
8	TAMPA	191	90.5	54.7		32.1	
8	W PALM BEACH	5	80.0	75.0		40.0	
9	LOUISVILLE	163	76.1	88.6		72.4	
9	MEMPHIS	346	76.9	44.9		27.5	
9	MOUNTAIN HOME	124	91.1	60.2		2.4	*
9	NASHVILLE	174	38.1	24.1	*	23.6	
10	CINCINNATI	233	67.1	80.4		45.1	
10	CLEVELAND	312	89.4	64.6		84.9	
10	COLUMBUS OPC	115	96.5	38.5		22.6	
11	ANN ARBOR HCS	23	95.7	95.5		95.7	
11	BATTLE CREEK	44	36.4	43.8		11.4	*
11	INDIANAPOLIS	62	22.6	38.5		3.2	*
11	N. INDIANA	80	94.9	90.0		77.5	

TABLE 5-21. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
12	CHICAGO WS	30	35.7	11.1	*	6.7	*
12	HINES	32	3.1	0.0	*	0.0	*
12	MADISON	58	89.7	65.4		50.0	
12	MILWAUKEE	248	81.4	58.6		43.1	
12	TOMAH	206	94.6	64.9		19.4	
15	KANSAS CITY	112	4.5	0.0	*	0.0	*
15	SAINT LOUIS	256	71.4	29.9	*	27.3	
15	TOPEKA	77	57.1	38.6		13.0	
16	HOUSTON	88	89.7	67.1		75.9	
16	JACKSON	115	7.0	50.0		1.7	*
16	LITTLE ROCK	125	100.0	96.0		100.0	
16	NEW ORLEANS	319	49.8	80.5		27.0	
16	OKLAHOMA CITY	68	89.7	27.9	*	30.9	
16	SHREVEPORT	63	77.8	87.8		63.5	
17	CENT. TEXAS HCS	36	11.1	66.7		8.3	*
17	DALLAS	81	95.0	84.3		88.8	
18	EL PASO OPC	28	92.9	73.1		50.0	
18	PHOENIX	18	77.8	50.0		11.1	*
18	PRESCOTT	124	99.2	61.0		97.6	
18	TUCSON	142	95.8	87.5		84.5	
19	E. COLORADO HCS	150	98.7	50.3		90.0	
19	SALT LAKE CITY	174	70.3	67.8		46.8	
19	SHERIDAN	71	26.1	5.9	*	11.3	*
20	AMERICAN LAKE	7	100.0	100.0		57.1	
20	PORTLAND	371	95.8	50.3		84.6	
20	SEATTLE	111	34.5	26.3	*	14.4	
20	SPOKANE	35	82.9	62.5		31.4	
20	WALLA WALLA	62	87.9	62.7		51.6	
21	CENTRAL CA HCS	37	24.3	25.0	*	16.2	
21	HONOLULU	165	95.1	76.1		43.6	
21	NORTHERN CA HCS	144	55.6	76.3		46.5	
21	PALO ALTO	164	27.8	33.3		12.2	*
21	SAN FRANCISCO	472	85.9	68.8		57.5	
22	GREATER LA	1,931	87.6	65.1		51.9	
22	LOMA LINDA	14	78.6	18.2	*	35.7	
22	LONG BEACH	588	77.6	46.8		50.6	
22	SAN DIEGO	348	79.3	80.7		64.1	
22	SO NEVADA HCS	578	92.5	77.9		89.6	
23	FT. MEADE	9	100.0	100.0		33.3	
23	IOWA CITY	14	92.9	38.5		21.4	
23	MINNEAPOLIS	51	94.1	52.1		45.1	
23	OMAHA	62	59.7	45.7		30.6	
	ALL SITES	12,263	73.1	62.6		47.9	
	SITE AVERAGE	135	68.6	58.8		42.2	
	SITE STD. DEV.	227	30.4	26.3		29.9	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-22. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		52.22%	82.67%	57.14%	36.29%	64.17%	64.15%	55.14%	
National Average		48.20%	79.20%	53.89%	37.82%	60.05%	67.46%	51.16%	
1	BEDFORD	-24.83% *	-28.54% *	-33.50% *	3.11%	-16.62%	-4.53%	2.98%	-0.66 *
1	BOSTON	-4.03%	-3.61%	-40.56% *	-23.57% *	-23.66% *	-4.43%	0.00%	-0.69 *
1	MANCHESTER	-3.01%	-2.94%	22.37%	-7.00%	-15.56%	-41.42%	-3.29%	-0.45
1	NORTHAMPTON	-15.32% *	-8.85% *	-5.39%	-0.77%	-45.81% *	-19.05% *	-5.57%	-0.74 *
1	PROVIDENCE	-16.13%	7.05%	10.43%	2.15%	-27.64%	-9.33%	-10.39%	-0.35
1	WEST HAVEN	-0.15%	-2.22%	-3.78%	6.36%	0.17%	9.89%	22.84%	0.35
1	WHITE RIVER JCT	-14.68%	-4.32%	-5.62%	21.89%	1.21%	36.01%	-41.92% *	0.04
2	ALBANY	0.74%	-0.32%	-7.61%	-7.73%	-8.98%	-26.84% *	23.21%	-0.16
2	CANANDAIGUA	5.74%	-8.61%	-5.89%	-5.40%	-7.13%	0.37%	-1.67%	-0.11
2	SYRACUSE	-4.42%	-0.86%	22.90%	38.59%	-30.82%	-27.61% *	13.44%	0.19
3	BRONX	-9.31%	-0.07%	-0.25%	11.30%	3.46%	-33.77%	32.18%	0.10
3	NORTHPORT	9.68%	14.59%	9.05%	4.74%	3.61%	16.20%	17.91%	0.65
4	COATESVILLE	19.27%	14.27%	38.22%	28.23%	34.79%	4.13%	-29.24% *	0.88
4	ERIE	3.01%	2.62%	16.12%	2.06%	13.63%	-6.03%	-31.53% *	-0.02
4	PHILADELPHIA	-5.47%	-9.76%	-14.66%	19.40%	-31.04% *	-5.98%	-15.47% *	-0.34
4	PITTSBURGH	-42.84% *	-52.27% *	-44.12% *	-11.91%	-42.84% *	-53.66% *	4.84%	-1.80 *
4	WILKES-BARRE	-24.91%	-3.74%	4.81%	-9.86%	-33.82%	-34.05% *	-17.76%	-0.98 *
5	BALTIMORE	-13.72% *	-15.45% *	0.86%	-10.96% *	18.04%	13.16%	31.79%	0.19
5	PERRY POINT	16.83%	11.77%	21.81%	34.35%	19.48%	18.55%	-33.47% *	0.80
5	WASHINGTON	4.91%	-6.20%	-7.14%	9.36%	0.65%	0.24%	13.68%	0.24
6	ASHEVILLE	45.36%	16.78%	-2.82%	-0.71%	-7.17%	5.79%	-18.34% *	0.42
6	DURHAM	-2.35%	18.10%	16.53%	5.60%	35.09%	35.19%	45.47%	1.22
6	FAYETTEVILLE, NC	-36.36% *	7.45%	-4.91%	-0.27%	6.02%	-13.43%	-34.50% *	-0.63 *
6	HAMPTON	-27.67% *	13.36%	27.09%	21.23%	-20.92% *	8.19%	-25.76% *	-0.06
6	RICHMOND	-4.60%	1.48%	-3.12%	9.56%	-48.76% *	-30.86% *	-5.66%	-0.56
6	SALISBURY	-6.55%	7.31%	18.42%	20.46%	9.30%	14.49%	-7.73%	0.47
7	ATLANTA	9.71%	8.18%	23.13%	13.08%	3.57%	17.42%	31.47%	0.89
7	BIRMINGHAM	-18.10%	-3.51%	-3.51%	12.50%	2.18%	3.76%	-1.15%	0.00
7	CHARLESTON	-0.34%	1.94%	15.18%	4.66%	-12.60%	-5.14%	0.99%	0.06
7	COLUMBIA, SC	-6.13%	14.66%	23.97%	35.95%	9.46%	17.87%	6.80%	0.88
7	TUSKEGEE	6.39%	5.22%	-10.63%	14.94%	26.67%	35.52%	21.10%	0.92
8	BAY PINES	-36.37% *	-30.21% *	-28.83% *	-5.59%	-28.24% *	-37.32% *	37.11%	-0.93 *
8	GAINESVILLE	-25.86% *	-12.48%	-0.63%	-7.11%	12.96%	-6.89%	-19.66% *	-0.50
8	MIAMI	-8.46%	0.27%	-7.02%	1.20%	-27.10% *	-24.58% *	-12.34%	-0.56
8	TAMPA	0.51%	1.75%	1.62%	-8.52%	-11.08%	-3.86%	-26.19% *	-0.36
8	W PALM BEACH	10.64%	-22.80%	4.90%	22.12%	8.18%	-18.62%	0.99%	0.17
9	LOUISVILLE	1.05%	5.21%	-12.53%	-7.55%	23.31%	19.05%	11.55%	0.37
9	MEMPHIS	-18.98% *	-1.92%	7.20%	2.54%	-15.27% *	-0.64%	-10.53% *	-0.29
9	MOUNTAIN HOME	7.19%	0.14%	-5.68%	4.23%	5.39%	19.32%	-29.87% *	0.08
9	NASHVILLE	1.12%	-7.34%	0.93%	17.30%	-36.98% *	1.88%	-26.35% *	-0.28
10	CINCINNATI	2.29%	-8.94% *	-14.86%	-11.34% *	16.39%	14.33%	31.92%	0.31
10	CLEVELAND	12.45%	-7.37% *	-2.70%	-12.99% *	6.46%	7.29%	20.51%	0.24
10	COLUMBUS OPC	-27.19% *	-26.60% *	-23.96% *	-12.14%	-31.68% *	-19.79% *	36.20%	-0.75 *

TABLE 5-22. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		52.22%	82.67%	57.14%	36.29%	64.17%	64.15%	55.14%	
National Average		48.20%	79.20%	53.89%	37.82%	60.05%	67.46%	51.16%	
11	ANN ARBOR	2.65%	14.21%	30.37%	14.51%	32.27%	35.78%	17.80%	1.16
11	BATTLE CREEK	-10.11%	-7.82%	-2.09%	5.70%	-26.71% *	-17.73%	10.03%	-0.31
11	INDIANAPOLIS	-10.95%	-3.89%	0.00%	-0.87%	3.53%	-4.89%	10.17%	-0.03
11	N. INDIANA HCS	-10.94%	-3.97%	-9.44%	8.93%	19.70%	16.80%	-25.05% *	0.04
12	CHICAGO	19.69%	-8.47%	-32.25% *	-34.74% *	-0.40%	22.53%	1.42%	-0.17
12	HINES	42.12%	19.41%	36.86%	18.87%	26.62%	30.36%	23.78%	1.63
12	MADISON	0.73%	0.88%	-3.55%	-27.78% *	6.77%	-1.11%	-11.81%	-0.32
12	MILWAUKEE	-21.87% *	-10.52% *	-4.88%	-11.62% *	-9.45%	-8.59%	-12.58% *	-0.64 *
12	TOMAH	-8.19% *	10.69%	7.21%	-6.38%	10.56%	5.37%	-8.39%	0.06
15	KANSAS CITY	-12.58% *	17.10%	21.05%	13.98%	-24.21%	-18.61% *	-5.49%	-0.07
15	SAINT LOUIS	13.63%	-13.05% *	-32.36% *	-24.99% *	-23.18% *	9.65%	-18.90% *	-0.60 *
15	TOPEKA	2.17%	2.85%	-3.02%	-1.26%	-7.25%	-15.67% *	3.30%	-0.10
16	HOUSTON	5.87%	9.91%	24.56%	8.08%	2.25%	22.50%	-32.64% *	0.31
16	JACKSON	-18.79% *	10.77%	14.44%	18.34%	32.47%	20.79%	12.58%	0.73
16	LITTLE ROCK	-1.04%	-7.40%	-7.10%	0.00%	27.50%	25.25%	26.36%	0.58
16	NEW ORLEANS	-14.17% *	-5.51%	8.84%	-7.58%	18.92%	13.83%	0.23%	0.08
16	OKLAHOMA CITY	-26.21% *	-0.56%	6.34%	-9.33%	-37.66% *	-50.64% *	26.07%	-0.76 *
16	SHREVEPORT	2.10%	-1.60%	-3.29%	9.81%	24.92%	19.83%	11.05%	0.59
17	CENTRAL TEXAS HCS	4.62%	0.67%	2.42%	-8.56%	3.67%	-7.48%	-19.55% *	-0.18
17	DALLAS	10.17%	2.47%	8.14%	5.56%	17.94%	-4.20%	31.75%	0.63
18	EL PASO	-22.21% *	14.40%	27.16%	-10.70%	12.61%	-15.94%	-27.86% *	-0.32
18	PHOENIX	-5.80%	-20.56%	-0.14%	35.58%	-64.38% *	7.08%	-7.62%	-0.25
18	PRESCOTT	-4.95%	-5.31%	1.91%	22.52%	-5.87%	-7.40%	-21.92% *	-0.07
18	TUCSON	10.91%	7.45%	11.66%	-9.07%	19.41%	25.07%	-7.89%	0.44
19	E. COLORADO HCS	2.43%	-10.02% *	3.89%	-14.45% *	-7.67%	5.44%	6.34%	-0.10
19	SALT LAKE	1.04%	3.94%	13.20%	6.20%	0.00%	11.61%	1.27%	0.32
19	SHERIDAN	14.32%	8.82%	0.41%	-10.20%	-36.04% *	-36.20% *	2.79%	-0.40
20	AMERICAN LAKE	50.46%	16.76%	41.29%	7.28%	37.64%	35.65%	15.21%	1.64
20	PORTLAND	14.35%	-10.36% *	-6.97%	-4.57%	-30.26% *	-31.54% *	-4.83%	-0.50
20	SEATTLE	7.23%	3.65%	-2.58%	-14.48% *	3.05%	10.29%	2.05%	0.09
20	SPOKANE	-23.28% *	-0.77%	16.70%	3.10%	0.86%	-11.99%	6.81%	-0.10
20	WALLA WALLA	5.45%	5.21%	0.83%	-12.17%	-7.43%	6.07%	3.83%	0.03
21	CENTRAL CALIFORNIA HCS	-21.91% *	9.20%	21.17%	-26.85% *	-56.05% *	-32.83% *	-8.73%	-1.05 *
21	HONOLULU	-13.89% *	-2.78%	6.65%	-0.19%	11.63%	10.31%	7.83%	0.16
21	N. CALIFORNIA HCS	5.31%	2.19%	4.77%	-8.68%	17.18%	4.27%	-17.25% *	0.06
21	PALO ALTO	-2.13%	-14.36% *	-10.00%	1.59%	-15.49% *	-8.39%	5.15%	-0.25
21	SAN FRANCISCO	17.86%	-3.15%	-21.12% *	-20.73% *	3.70%	9.51%	0.60%	-0.03
22	GREATER LA	1.07%	2.33%	-1.86%	-9.68% *	-8.18%	0.79%	11.31%	0.00
22	LOMA LINDA	-14.69%	-5.33%	0.11%	-0.85%	-27.73%	9.51%	9.11%	-0.20
22	LONG BEACH	14.34%	-3.82%	-18.32% *	-8.71% *	-7.77%	-2.55%	-5.64%	-0.15
22	SAN DIEGO	7.08%	2.13%	-5.48%	12.20%	9.33%	16.96%	-26.35% *	0.22
22	SO NEVADA HCS	0.00%	0.00%	1.68%	-1.34%	6.71%	0.00%	-28.75% *	-0.15
23	FORT MEADE	13.92%	6.34%	-13.91%	-29.36%	12.38%	12.93%	-34.35% *	-0.26
23	IOWA CITY	-32.28% *	-58.36% *	-35.21% *	-4.72%	-41.60% *	-39.80% *	29.61%	-1.29 *
23	MINNEAPOLIS	-10.64%	-22.95% *	-18.76%	6.83%	13.40%	27.02%	19.04%	0.24
23	OMAHA	38.03%	17.75%	-45.52% *	-27.46% *	19.31%	21.16%	28.33%	0.56

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

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TABLE 5-22V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH GPD PROGRAMS, OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	47.5%	77.7%	57.8%	29.2%	66.7%	72.9%	48.6%	
VA National Average	48.2%	79.2%	53.9%	37.8%	60.0%	67.5%	51.2%	
1	-10.3% *	-4.3%	-13.0% *	0.0%	-32.4% *	-15.7% *	1.8%	-1.0 *
2	2.3%	-0.8%	-5.5%	0.4%	-10.3% *	-25.1% *	15.0%	-0.3
3	7.7%	15.3%	7.8%	10.3%	1.8%	6.6%	19.6%	1.1
4	-3.0%	-3.4%	2.0%	17.0%	-18.3% *	-16.3% *	-19.2% *	-0.5
5	-4.1%	-5.4%	4.1%	8.3%	13.1%	6.6%	14.2%	0.5
6	-10.2% *	14.0%	16.4%	20.4%	-11.8% *	0.0%	-18.4% *	0.1
7	0.0%	7.2%	9.1%	18.6%	4.6%	3.7%	9.8%	0.8
8	-12.7% *	-5.9%	-6.7%	-0.6%	-18.0% *	-19.8% *	-7.9% *	-1.1 *
9	-7.0%	1.3%	-0.7%	8.4%	-4.7%	2.1%	-11.6% *	-0.1
10	3.1%	-8.3% *	-10.6% *	-7.0% *	1.4%	0.4%	26.8%	0.1
11	-8.7%	-0.2%	-0.1%	10.7%	7.5%	3.6%	0.0%	0.2
12	-8.6% *	2.3%	0.0%	-6.6% *	0.0%	-5.7%	-7.4% *	-0.4
15	4.9%	0.0%	-13.3% *	-5.1%	-20.9% *	-8.3% *	-12.2% *	-0.6 *
16	-10.0% *	1.3%	7.1%	5.9%	15.0%	9.4%	6.1%	0.4
17	8.7%	4.2%	5.9%	6.3%	13.1%	-10.6%	19.8%	0.7
18	0.0%	2.9%	7.7%	11.3%	3.3%	0.6%	-14.2% *	0.2
19	4.2%	1.7%	6.6%	-0.1%	-11.5% *	-5.2%	5.3%	0.0
20	9.9%	-3.1%	-3.9%	-2.1%	-16.4% *	-17.3% *	0.0%	-0.3
21	4.5%	-1.4%	-8.2% *	-6.0% *	0.6%	0.8%	-0.2%	0.0
22	4.2%	3.1%	-5.5% *	-0.8%	-6.1% *	-3.5%	-0.7%	0.0
23	-0.2%	-13.8% *	-26.9% *	-1.2%	5.3%	11.5%	19.2%	0.1

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-23. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	MANCHESTER	608	16	3.4	4.3
1	NORTHAMPTON	631	56	3.0	3.9
1	PROVIDENCE	650	21	3.7	5.4
1	WEST HAVEN	689	68	3.3	4.8
1	WHITE RIVER JCT	405	3	3.6	4.2
2	ALBANY	500	119	3.0	3.9
2	CANANDAIGUA	532	25	2.7 *	3.9
2	SYRACUSE	670	13	3.4	4.9
3	BRONX	526	5	3.6	4.5
3	NORTHPORT	632	32	3.7	5.3
4	COATESVILLE	542	33	3.2	4.7
4	ERIE	562	11	3.1	4.4
4	LEBANON	595	2	3.2	5.1
4	PHILADELPHIA	642	13	3.2	2.4
4	PITTSBURGH	645	29	3.0	4.3
5	BALTIMORE	512	169	3.6	4.8
5	MARTINSBURG	613	13	3.4	4.9
5	PERRY POINT	641	30	3.8	5.0
5	WASHINGTON DC	688	3	2.7 *	4.5
6	ASHEVILLE	637	72	3.3	4.7
6	HAMPTON	590	88	3.1	4.2
6	SALISBURY	659	45	3.2	4.5
7	ATLANTA	508	5	2.7 *	5.4
7	BIRMINGHAM	521	23	3.1	5.0
7	CHARLESTON	534	83	3.5	4.9
7	COLUMBIA SC	544	20	3.5	5.0
7	TUSKEGEE	680	21	3.1	3.7
8	BAY PINES	516	21	3.0	3.8
8	GAINESVILLE	573	55	3.6	4.8
8	MIAMI	546	27	3.3	4.7
8	TAMPA	673	328	3.1	4.2
8	W PALM BEACH	548	12	3.6	
9	MEMPHIS	614	77	3.3	4.4
9	NASHVILLE	626	5	3.3	4.4
10	CINCINNATI	539	62	3.1	4.4
10	CLEVELAND	541	53	3.5	5.2
10	COLUMBUS OPC	757	46	3.0	4.0
11	ANN ARBOR HCS	506	6	3.6	5.2
11	BATTLE CREEK	515	30	3.5	4.9
11	INDIANAPOLIS	583	33	2.9 *	4.7
12	CHICAGO WS	537	14	3.4	3.8
12	HINES	578	10	3.0	4.2
12	MADISON	607	32	3.2	4.8
12	MILWAUKEE	695	82	3.1	4.3
12	TOMAH	676	79	3.3	4.9

TABLE 5-23. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
15	KANSAS CITY	589	22	3.5	5.2
15	SAINT LOUIS	657	15	2.8 *	3.5
15	TOPEKA	677	54	2.9 *	4.7
16	HOUSTON	580	20	3.3	4.7
16	JACKSON	586	54	3.1	4.7
16	LITTLE ROCK	598	39	2.9 *	4.2
16	OKLAHOMA CITY	635	27	3.0	4.2
16	SHREVEPORT	667	22	3.2	4.3
17	CENT. TEXAS HCS	674	23	3.5	5.3
17	DALLAS	549	48	3.2	4.6
18	EL PASO OPC	756	20	3.4	4.5
18	PRESCOTT	649	26	3.2	4.5
18	TUCSON	678	79	3.5	4.5
19	E. COLORADO HCS	554	80	3.0	4.3
19	SALT LAKE CITY	660	48	3.0	4.2
19	SHERIDAN	666	15	3.3	4.7
20	AMERICAN LAKE	505	6	3.6	5.0
20	PORTLAND	648	49	3.0	4.7
20	SEATTLE	663	68	3.1	4.9
20	SPOKANE	668	43	3.4	4.9
20	WALLA WALLA	687	11	3.5	4.9
20	WHITE CITY	692	6	3.3	4.3
21	HONOLULU	459	10	1.9 *	2.9
21	NORTHERN CA HCS	612	11	3.5	4.3
21	PALO ALTO	640	160	3.0	4.1
21	SAN FRANCISCO	662	6	3.8	4.4
22	GREATER LA	691	1,026	3.1	4.6
22	LOMA LINDA	605	6	3.8	5.6
22	LONG BEACH	600	205	3.5	
22	SAN DIEGO	664	176	3.3	4.8
22	SO NEVADA HCS	593	23	3.5	
23	FT. MEADE	568	3	3.6	4.3
23	IOWA CITY	584	8	3.4	4.9
23	MINNEAPOLIS	618	24	2.9 *	4.2
	ALL SITES		4,423	3.2	4.5
	SITE AVERAGE		56	3.3	4.5
	SITE STD. DEV.		122	0.3	0.5

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

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CHAPTER 6

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the $10 million in expansion funds in FY 93 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There were 22[1] such programs in operation during FY 2004.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs that is not intended to be a permanent residence). Some program sites combine both types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter Plus Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 7).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus, SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

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[1] VACO initially funded 26 programs. In the intervening years, six programs have been discontinued or have been consolidated with another SH program and two new programs have been added to the monitoring. Therefore, the FY 2004 report is based on 22 programs.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. Clinicians in the SH program complete a progress report six months after each veteran's admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 6-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2004, 1,275 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is somewhat fewer than the 1,524 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 6-1). Overall, 38 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Client Characteristics

Table 6-2 presents data on demographic characteristics of veterans in SH over the period FY 2002 to FY 2004. The mean age of veterans in the program is 48 years. Most veterans in the program (96 percent) are men. About half (50 percent) are African American, and most are either divorced (45 percent) or were never married (36 percent).

In the three years prior to contact with the HCHV program, about 25 percent of the veterans were usually working full-time, and about 28 percent were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only five. The most typical income of SH veterans at the time of intake was under $500 per month; in fact, over a third of the veterans had no income during that time. About 38 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 6-3, veterans in the SH program have serious clinical problems. The majority (68 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this group: 41 percent were assigned a serious diagnosis. Overall, 82 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Almost one-third (28 percent) were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 6-4. The majority (61 percent) were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 40 percent had been homeless for over six months at the time of intake. Over half of the veterans in the program (57 percent) are encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn (including the expected aging of the client population). Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 6-5 summarizes several process indicators for veterans who completed their first six months in SH during FY 2004; there were 303 veterans in this group. There is a substantial reliance on transitional housing for these new cases; after six months in the program, about 62 percent of these veterans had been placed into transitional housing. Over half of these active cases were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was $273 per month, and 42 percent benefited from some type of rent subsidy. There has been a substantial increase in the percentage of veterans who receive Section 8 rental assistance in recent years. About 53 percent of active cases are employed full- or part-time while in the SH program. On average, veterans receive about $1,100 per month from combined work and other income.

Terminated Cases

Comparable information reported at discharge is reported by site in Tables 6-6 and 6-7. About 30 percent of these veterans are in permanent housing at discharge, with about 55 percent housed in special programs for veterans. A slightly higher percentage of terminated cases as active cases receive rental subsidies (50 percent vs. 42 percent). The average rent paid in this group of terminated cases is about the same as that paid by active cases ($262 vs. $273).

G. Treatment Outcomes

Table 6-8 shows that the average length of stay in supported housing is well over a year (548 days); however, this average is skewed by a small number of sites that have exceptionally long average stays (e.g., over three years). These programs place veterans exclusively in permanent housing and emphasize long-term case management. The median length of stay in SH (not shown in Table 6-8) is 333 days. About half of terminations (52 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 31 percent of the cases), it is generally for substance use rule violations or failure to pay rent.

As shown in Table 6-9, almost two thirds (63 percent) of veterans in SH are housed at time of termination from the program. About 25 percent are discharged to a homeless or unknown

status. These housing outcomes are quite favorable and have remained fairly steady over the last three years[2]; there has been steady improvement on the critical monitor for housing outcomes, namely a decrease in the percentage of veterans who are discharged to homeless or unknown status.

Table 6-10 displays employment status of SH clients at the time of discharge. About 52 percent of veterans report full- or part-time time employment at time of discharge from the program. An additional six percent are employed in CWT, while another 30 percent are considered disabled or retired. Total monthly income at the time of discharge is about $1,200.

Ratings of clinical improvement are shown for the group of active cases in Table 6-5 and for those discharged from the program in Table 6-11. Clinical change was rated from 1 (substantial deterioration) to 5 (substantial improvement) for those who exhibited a given clinical problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and mental health problems are 4.1, 4.2 and 3.8 respectively. Improvement scores on the three problem areas for terminated cases is 3.7, 3.7 and 3.5, underscoring the influence of "short stayers" in this group.

H. Summary

The SH program continues to contact the appropriate target population. The performance of the program has remained steady or improved slightly on virtually all outcome measures. As indicated by the long lengths of stay in SH, the program emphasizes long-term case management. Thus, discharge data for some programs over-represent unsuccessful cases, because successful cases continue participation in the program. The SH program continues to be an important resource for long-term case management for homeless veterans.

[2] The percentage of veterans with unknown housing status has been lower since FY 2000, partly due to Milwaukee and Tomah dropping out of the SH evaluation. These programs together discharged over 300 veterans per year with below average housing percentages and above average unknown status percentages.

TABLE 6-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE		***VETERANS TREATED / FTEE***	
1	BEDFORD	50	49	302	6.2	1.0	302.0		***49.0***	
1	BOSTON	22	10	73	7.3	0.4	182.5		***25.0***	
1	PROVIDENCE	50	50	3,531	70.6	1.8	2,017.7		***28.6***	
1	WEST HAVEN	19	9	14	1.6	1.0	14.0	*	***9.0***	*
2	ALBANY	2	2	35	17.5	0.4	87.5	*	***5.0***	*
2	BUFFALO	37	36	501	13.9	2.0	250.5		***18.0***	*
3	BRONX	11	6	18	3.0	1.3	13.8	*	***4.6***	*
3	LYONS	48	42	154	3.7	2.0	77.0	*	***21.0***	
4	PITTSBURGH	10	10	162	16.2	2.0	81.0	*	***5.0***	*
4	WILKES-BARRE	29	23	57	2.5	1.1	51.8	*	***20.9***	
5	LEBANON†	5	5	27	5.4	0.0				
8	TAMPA	28	9	38	4.2	1.0	38.0	*	***9.0***	*
11	BATTLE CREEK	135	111	2,632	23.7	2.0	1,316.0		***55.5***	
11	INDIANAPOLIS	5	5	31	6.2	1.4	22.1	*	***3.6***	*
12	CHICAGO WS	103	99	1,626	16.4	1.0	1,626.0		***99.0***	
12	HINES	77	65	390	6.0	2.0	195.0		***32.5***	
15	KANSAS CITY	10	10	71	7.1	2.0	35.5	*	***5.0***	*
16	HOUSTON	188	111	1,461	13.2	1.0	1,461.0		***111.0***	
16	LITTLE ROCK	59	59	454	7.7	1.3	363.2		***47.2***	
20	PORTLAND	155	149	1,179	7.9	2.0	589.5		***74.5***	
20	SEATTLE	4	1	1	1.0	1.0	1.0	*	***1.0***	*
22	GREATER LOS ANGELES	477	414	1,067	2.6	6.0	177.8		***69.0***	
	ALL SITES	1,524	1,275	13,824	10.8	33.6	411.4		***37.9***	
	SITE AVERAGE	69	58	628	11.1	1.5	294.4		***45.0***	
	SITE STD. DEV.	105	90	946	14.6	1.2	147.1		***25.6***	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION*
STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY
AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 100 OR > 1000 VISITS/FTEE AND SITES WITH < 10 OR > 100 VETERANS/FTEE
SITES WITH NO STOP CODES ENTERED IN FY 04 ARE NOT INCLUDED.
† LEBANON HAS NO SUPPORTED HOUSING FTEE BUT IS PARTICIPATING IN THE NEPEC MONITORING OF THE SUPPORTED HOUSING PROGRAM

TABLE 6-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM VETERANS AT INTAKE, FY 2002-2004

	FY 02 % (N=1,639)	FY 03 % (N=1,523)	FY 04 % (N=1,524)
GENDER			
Male	97.3	96.5	96.3
Female	2.7	3.5	3.7
AGE			
Mean	47.2	47.8	48.1
RACE/ETHNICITY			
White, non-Hisp.	40.4	41.9	42.7
African-American	52.7	50.8	50.2
Hispanic	5.9	6.0	5.6
Other	1.0	1.3	1.5
MARITAL STATUS			
Never married	36.7	35.2	35.7
Married/Remar.	2.7	2.8	3.0
Divorced	43.6	44.6	44.8
Separated	14.0	14.9	13.6
Widowed	3.0	2.5	2.9
EMPLOY. LAST 3 YRS			
Full-time	26.7	25.8	25.4
Part-time-Irreg.	24.6	25.4	28.2
Unemployed	31.1	32.4	31.8
Disabled/Retired	16.7	15.6	13.7
Student/Service	0.8	0.8	1.0
WORK DAYS, LAST 30 DAYS			
Mean	4.4	4.5	4.8
EARNED/REC., LAST 30 DAYS			
$0	39.2	38.6	38.2
$1-$499	30.2	29.6	29.5
$500+	30.5	31.6	32.3
PUBLIC SUPPORT	37.4	38.0	37.8

TABLE 6-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	Site Name	Serious Medical Problem %	Any Substance Abuse Dx %	Serious Psyc Dx %	Any Psyc. Or Sub. Abuse Dx %	Dual Dx %
1	BEDFORD	48.7	82.1	71.8	94.9	59.0
1	BOSTON	68.2	40.9	72.7	81.8	31.8
1	PROVIDENCE	53.8	53.8	76.9	94.2	36.5
1	WEST HAVEN	38.9	44.4	77.8	83.3	38.9
2	BUFFALO	43.2	70.3	43.2	81.1	32.4
3	BRONX	25.0	87.5	62.5	100.0	50.0
3	LYONS	21.7	97.8	23.9	97.8	23.9
4	LEBANON	80.0	100.0	60.0	100.0	60.0
4	PITTSBURGH	33.3	77.8	44.4	88.9	33.3
4	WILKES-BARRE	54.5	66.7	48.5	81.8	33.3
8	TAMPA	50.0	59.1	50.0	86.4	22.7
11	BATTLE CREEK	46.1	85.2	25.0	90.6	19.5
11	INDIANAPOLIS	100.0	100.0	50.0	100.0	50.0
12	CHICAGO WS	52.9	76.5	46.1	91.2	31.4
12	HINES	79.7	73.4	87.5	96.9	64.1
15	KANSAS CITY	50.0	90.0	40.0	100.0	30.0
16	HOUSTON	65.0	73.1	52.5	91.9	33.8
16	LITTLE ROCK	80.9	83.0	68.1	95.7	55.3
20	PORTLAND	56.6	52.5	48.5	69.7 *	31.3
22	GREATER LA	25.0	59.2	18.8	66.3 *	11.7
	ALL SITES	45.7	68.2	41.1	81.7	27.6
	SITE AVERAGE	53.7	73.7	53.4	89.6	37.5
	SITE STD. DEV.	20.7	17.8	18.8	9.8	14.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

			How Long Homeless						
VISN	Site Name	***Literally Homeless*** *%*	Not Currently Homeless %	< 1 mo. %	1 mo.-6 mo. %	6-12 mo. %	1 yr.-2 yr. %	>2 yr. %	***VA Outreach*** *%*
1	BEDFORD	***76.3***	0.0	17.9	20.5	23.1	7.7	30.8	***79.5***
1	BOSTON	***95.5***	4.5	40.9	27.3	18.2	0.0	9.1	***68.2***
1	PROVIDENCE	***71.2***	3.8	3.8	69.2	13.5	7.7	1.9	***69.2***
1	WEST HAVEN	***94.4***	0.0	0.0	35.3	11.8	23.5	29.4	***88.9***
2	BUFFALO	***64.9***	18.9 *	37.8	29.7	5.4	5.4	2.7	***62.2***
3	BRONX	***25.0 ****	25.0 *	0.0	0.0	25.0	12.5	37.5	***87.5***
3	LYONS	***0.0 ****	2.2	6.5	6.5	2.2	4.3	78.3	***57.8***
4	LEBANON	***20.0 ****	0.0	0.0	100.0	0.0	0.0	0.0	***20.0 ****
4	PITTSBURGH	***22.2 ****	11.1	44.4	33.3	11.1	0.0	0.0	***55.6***
4	WILKES-BARRE	***66.7***	3.0	33.3	39.4	9.1	3.0	12.1	***72.7***
8	TAMPA	***63.6***	13.6 *	9.1	63.6	9.1	4.5	0.0	***86.4***
11	BATTLE CREEK	***42.2***	3.1	17.2	33.6	18.0	9.4	12.5	***89.1***
11	INDIANAPOLIS	***100.0***	0.0	0.0	100.0	0.0	0.0	0.0	***75.0***
12	CHICAGO WS	***87.3***	2.0	11.8	52.0	10.8	9.8	13.7	***92.2***
12	HINES	***59.4***	4.7	4.7	21.9	35.9	20.3	12.5	***64.1***
15	KANSAS CITY	***70.0***	0.0	20.0	30.0	0.0	20.0	30.0	***0.0 ****
16	HOUSTON	***62.7***	3.1	14.4	38.1	21.3	3.8	19.4	***36.3 ****
16	LITTLE ROCK	***65.2***	2.1	12.8	29.8	6.4	12.8	36.2	***91.5***
20	PORTLAND	***48.4***	14.4 *	15.5	35.1	15.5	9.3	9.3	***53.5***
22	GREATER LA	***61.4***	8.8	21.0	33.3	14.3	8.1	14.5	***35.1 ****
	ALL SITES	***60.7***	6.4	16.9	35.6	15.3	8.3	16.9	***56.9***
	SITE AVERAGE	***59.8***	6.0	15.6	39.9	12.5	8.1	17.5	***64.2***
	SITE STD. DEV.	***26.9***	7.1	14.0	26.0	9.3	6.9	19.0	***25.3***

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-5. SELECTED CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 2004 (N=303)

TYPE OF HOUSING	%
Permanent Apartment	38.3
Transitional Apartment	61.7

SOURCE OF HOUSING	%
Commerical Landlord	28.7
Housing Authority	12.2
Specialized Vets Housing Program*	50.5
Family/Friend	2.6
Other	5.9

OTHER HOUSEHOLD MEMBERS	Mean
Family	0.1
Non-Family	0.8

RENT OF VETERANS AT 6 MONTHS	
Veterans Average Monthly Rent Paid	$273.17

% RECEIVING HOUSING SUBSIDIES	41.9

SOURCE OF HOUSING SUBSIDY	%
Section 8 %	40.2
Owned By Housing Authority %	14.2
Project Based Subsidy %	28.3
State Subsidy %	0.0
Other %	17.3

EMPLOYMENT	%
Full Time	47.2
Part Time	5.6
VI/CWT	15.2
Unemployed	6.9
Other**	24.1

INCOME	Mean
Monthly Work Income	$814.19
Monthly Other Income	$306.65

CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS

	% Admitted With Problems	6 Month Imprvmnt. Rating Mean
Alcohol Problems	61.9	4.1
Drug Problems	61.9	4.2
Mental Health Problems	65.3	3.8

* Operated in collaboration with VSOs or non-profits

** Includes disabled and retired

TABLE 6-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

			Type Housing		Source of Housing					Other Household Members	
VISN	Site Name	Veterans Discharged	Permanent %	Transi-tional %	Comm. Landlord %	Housing Author. %	Special Vet Hous. Program %	Family/ Friend %	Other %	Family Mean	Non-Family Mean
1	BEDFORD	31	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.2	0.0
1	PROVIDENCE	33	3.0	97.0	0.0	3.0	0.0	0.0	97.0	0.0	0.0
2	BUFFALO	8	100.0	0.0	37.5	0.0	62.5	0.0	0.0	0.0	0.0
3	BRONX	5	80.0	20.0	0.0	0.0	80.0	20.0	0.0	0.2	0.0
3	LYONS	13	38.5	61.5	30.8	0.0	69.2	0.0	0.0	0.6	7.5
4	PITTSBURGH	7	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	0.3
4	WILKES-BARRE	9	11.1	88.9	11.1	0.0	88.9	0.0	0.0	0.1	0.0
11	BATTLE CREEK	67	0.0	100.0	0.0	19.4	80.6	0.0	0.0	0.0	1.0
11	INDIANAPOLIS	5	40.0	60.0	20.0	0.0	40.0	0.0	40.0	0.2	2.0
12	CHICAGO WS	26	69.2	30.8	42.3	0.0	42.3	15.4	0.0	0.1	0.9
12	HINES	32	100.0	0.0	84.4	15.6	0.0	0.0	0.0	0.2	0.0
16	HOUSTON	11	100.0	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0
16	LITTLE ROCK	28	92.9	7.1	39.3	32.1	0.0	3.6	25.0	0.2	0.9
20	PORTLAND	58	17.2	82.8	3.4	77.6	19.0	0.0	0.0	0.0	1.3
22	GREATER LA	168	0.6	99.4	0.6	0.0	99.4	0.0	0.0	0.0	0.0
	ALL SITES	501	29.9	70.1	20.6	14.6	55.5	1.2	8.2	0.1	0.6
	SITE AVERAGE	33	50.2	49.8	31.3	9.9	45.5	2.6	10.8	0.1	0.9
	SITE STD. DEV.	42	42.7	42.7	36.5	21.1	39.8	6.3	26.6	0.2	1.9

TABLE 6-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

				Source of Housing Subsidy*					Rent Paid
VISN	Site Name	Veterans Discharged	Receives Rental Subsidy %	Section 8 %	Owned by Housing Authority %	Project-Based Subsidy %	State Subsidy %	Other %	Veterans' Average Monthly Rent
1	BEDFORD	31	100.0	100.0	0.0	0.0	0.0	0.0	$227
1	PROVIDENCE	33	100.0	0.0	0.0	3.0	0.0	97.0	$97
2	BUFFALO	8	75.0	100.0	0.0	0.0	0.0	0.0	$218
3	BRONX	5	0.0						$336
3	LYONS	13	46.2	0.0	0.0	100.0	0.0	0.0	$398
4	PITTSBURGH	7	0.0						$85
4	WILKES-BARRE	9	88.9	0.0	0.0	100.0	0.0	0.0	$241
11	BATTLE CREEK	67	100.0	0.0	20.9	79.1	0.0	0.0	$94
11	INDIANAPOLIS	5	60.0	0.0	0.0	0.0	100.0	0.0	$330
12	CHICAGO WS	26	38.5	30.0	0.0	60.0	10.0	0.0	$229
12	HINES	32	15.6	0.0	100.0	0.0	0.0	0.0	$408
16	HOUSTON	11	100.0	100.0	0.0	0.0	0.0	0.0	$73
16	LITTLE ROCK	28	46.4	23.1	61.5	15.4	0.0	0.0	$261
20	PORTLAND	58	94.8	40.0	34.5	25.5	0.0	0.0	$267
22	GREATER LA	168	1.2	0.0	0.0	100.0	0.0	0.0	$337
	ALL SITES	501	49.9	30.4	18.4	36.8	1.6	12.8	$262
	SITE AVERAGE	33	57.8	30.2	16.7	37.2	8.5	7.5	$240
	SITE STD. DEV.	42	39.7	42.0	31.4	43.6	27.6	26.9	$112

*Percentages and means based on veterans with subsidies only.

TABLE 6-8. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

					Mode of Discharge			Main Reason for Involuntary Termination			
VISN	Site Name	Veterans Dicharged	***Mean Total Days In Program***	***Mutual Term.*** %	Involun-tarily Discharged %	Withdrew Program %	Other %	Alcohol/ Drug Use %	Threat/ Actual Violence %	Failure To Pay Rent %	Other %
1	BEDFORD	31	***1043.1 ****	***51.6***	0.0	0.0	48.4				
1	PROVIDENCE	33	***259.0***	***45.5***	39.4	6.1	9.1	53.8	15.4	0.0	30.8
2	BUFFALO	8	***426.1***	***62.5***	0.0	0.0	37.5				
3	BRONX	5	***778.8***	***40.0 ****	20.0	0.0	40.0	100.0	0.0	0.0	0.0
3	LYONS	13	***158.6 ****	***69.2***	30.8	0.0	0.0	75.0	25.0	0.0	0.0
4	PITTSBURGH	7	***178.3 ****	***28.6 ****	57.1	0.0	14.3	100.0	0.0	0.0	0.0
4	WILKES-BARRE	9	***405.0***	***77.8***	11.1	0.0	11.1	100.0	0.0	0.0	0.0
11	BATTLE CREEK	67	***221.9 ****	***65.7***	32.8	1.5	0.0	72.7	9.1	0.0	18.2
11	INDIANAPOLIS	5	***1192.4 ****	***60.0***	20.0	20.0	0.0	0.0	0.0	0.0	100.0
12	CHICAGO WS	26	***411.4***	***69.2***	0.0	7.7	23.1				
12	HINES	32	***967.7 ****	***43.8***	9.4	0.0	46.9	66.7	0.0	0.0	33.3
16	HOUSTON	11	***768.7***	***54.5***	36.4	9.1	0.0	50.0	0.0	0.0	50.0
16	LITTLE ROCK	28	***902.5***	***57.1***	28.6	0.0	14.3	12.5	0.0	75.0	12.5
20	PORTLAND	58	***495.3***	***37.9 ****	34.5	19.0	8.6	40.0	0.0	30.0	30.0
22	GREATER LA	168	***561.1***	***49.4***	45.2	0.0	5.4	36.8	7.9	34.2	21.1
	ALL SITES	501	***547.6***	***52.3***	31.3	3.6	12.8	46.5	7.0	24.2	22.3
	SITE AVERAGE	33	***584.7***	***54.2***	24.4	4.2	17.2	59.0	4.8	11.6	24.7
	SITE STD. DEV.	42	***335.8***	***13.6***	17.6	6.9	17.6	33.2	8.2	23.5	28.8

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-9. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Housed %	Institution %	***Homeless/ Unknown %***	Other %
1	BEDFORD	31	100.0	0.0	***0.0***	0.0
1	PROVIDENCE	33	81.8	9.1	***6.1***	3.0
2	BUFFALO	8	62.5	12.5	***25.0***	0.0
3	BRONX	5	50.0	0.0	***50.0 ****	0.0
3	LYONS	13	92.3	7.7	***0.0***	0.0
4	PITTSBURGH	7	28.6	0.0	***28.6***	42.9
4	WILKES-BARRE	9	100.0	0.0	***0.0***	0.0
11	BATTLE CREEK	67	65.6	4.7	***26.6***	3.1
11	INDIANAPOLIS	5	80.0	0.0	***0.0***	20.0
12	CHICAGO WS	26	57.7	23.1	***19.2***	0.0
12	HINES	32	87.5	6.3	***0.0***	6.3
16	HOUSTON	11	81.8	0.0	***18.2***	0.0
16	LITTLE ROCK	28	64.3	10.7	***17.9***	7.1
20	PORTLAND	58	50.0	9.3	***33.3***	5.6
22	GREATER LA	168	48.2	7.1	***41.7 ****	3.0
	ALL SITES	501	63.3	7.3	***25.4***	3.9
	SITE AVERAGE	33	70.0	6.0	***17.8***	6.1
	SITE STD. DEV.	42	21.1	6.5	***16.5***	11.4

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-10. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

			Employment Situation					Income	
VISN	Site Name	Veterans Discharged	Full Time %	Part Time %	CWT %	Unemployed %	Other %	Average Monthly Work Income*	Average Monthly Other Income*
1	BEDFORD	31	38.7	25.8	0.0	6.5	29.0	$683	$255
1	PROVIDENCE	33	12.1	6.1	6.1	6.1	66.7	$289	$630
2	BUFFALO	8	0.0	25.0	37.5	0.0	37.5	$300	$457
3	BRONX	5	0.0	0.0	60.0	40.0	0.0	$564	$140
3	LYONS	13	53.8	0.0	46.2	0.0	0.0	$1,415	$0
4	PITTSBURGH	7	71.4	14.3	0.0	14.3	0.0	$600	$0
4	WILKES-BARRE	9	77.8	0.0	0.0	11.1	11.1	$1,075	$0
11	BATTLE CREEK	67	34.3	7.5	3.0	26.9	20.9	$454	$147
11	INDIANAPOLIS	5	20.0	40.0	20.0	0.0	20.0	$500	$488
12	CHICAGO WS	26	11.5	7.7	0.0	15.4	65.4	$138	$424
12	HINES	32	18.8	3.1	3.1	6.3	62.5	$95	$563
16	HOUSTON	11	45.5	0.0	18.2	0.0	36.4	$649	$211
16	LITTLE ROCK	28	14.3	7.1	3.6	0.0	67.9	$825	$997
20	PORTLAND	58	17.2	8.6	5.2	15.5	48.3	$444	$394
22	GREATER LA	168	83.9	1.2	4.8	0.6	9.5	$1,334	$377
	ALL SITES	501	45.5	6.4	6.4	8.4	30.7	$798	$385
	SITE AVERAGE	33	33.3	9.8	13.8	9.5	31.7	$624	$339
	SITE STD. DEV.	42	27.7	11.8	19.1	11.6	25.5	$396	$275

*Average monthly income for veterans with any income.

TABLE 6-11. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

			Alcohol Problems		Drug Problems		Psyc. Problems	
VISN	Site Name	Veterans Dicharged	Admitted With Problem %	***Improve. Rating At D/C Mean~***	Admitted With Problem %	Improve Rating At D/C Mean~	Admitted With Problem %	***Improve. Rating At D/C Mean~***
1	BEDFORD	31	93.5	***4.4***	66.7	4.7	93.5	***4.1***
1	PROVIDENCE	33	59.4	***3.1***	34.4	3.8	90.6	***3.5***
2	BUFFALO	8	75.0	***3.0***	62.5	3.2	87.5	***2.4 ****
3	BRONX	5	20.0	***5.0***	80.0	4.0	60.0	***4.0***
3	LYONS	13	58.3	***3.6***	75.0	4.3	41.7	***3.0***
4	PITTSBURGH	7	85.7	***2.8 ****	57.1	3.5	100.0	***4.0***
4	WILKES-BARRE	9	100.0	***3.9***	44.4	3.5	71.4	***3.6***
11	BATTLE CREEK	67	86.6	***3.4***	57.6	3.4	67.2	***3.4***
11	INDIANAPOLIS	5	100.0	***3.4***	60.0	3.0 *	100.0	***2.8 ****
12	CHICAGO WS	26	73.1	***4.3***	65.4	4.3	84.6	***4.0***
12	HINES	32	73.3	***2.7 ****	70.0	2.6 *	100.0	***2.8 ****
16	HOUSTON	11	81.8	***4.7***	72.7	4.6	70.0	***3.9***
16	LITTLE ROCK	28	88.9	***3.4***	80.8	3.6	65.4	***3.6***
20	PORTLAND	58	64.2	***3.5***	52.9	3.4	71.7	***3.2***
22	GREATER LA	168	65.3	***3.8***	69.6	3.7	44.3	***3.5***
	ALL SITES	501	72.9	***3.7***	63.6	3.7	66.5	***3.5***
	SITE AVERAGE	33	75.0	***3.7***	63.3	3.7	76.5	***3.5***
	SITE STD. DEV.	42	20.4	***0.7***	12.8	0.6	19.2	***0.5***

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

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CHAPTER 7

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and short-term case management (the original HCMI program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, ten new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 34 program sites had been funded[1]. This report includes data from these programs through the end of FY 2004.

B. Monitoring

Each veteran who enters HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veteran's participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

[1] In FY 1995, 35 program sites were funded; however, in FY 2001 the programs at Los Angeles OPC and West Los Angeles VAMC merged, and are now labeled Greater Los Angeles.

C. Program Structure and Resources

As HUD-VASH is a component of the larger HCHV program, HUD-VASH expenditures and clinical staffing for FY 2004 are listed in Tables 2-1 and 2-2. Personnel costs of this program total almost $3M. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from 1.0 to 4.5. Of the 76.4 FTEE originally allocated to the program, 50.1 (66 percent) are still working with the program. Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 66 percent net staffing level with the 101 percent staffing level in HCHV outreach teams and the 82 percent staffing level in Supported Housing programs). Staffing cuts have completely eliminated or reduced by half the staffing at ten programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

The HUD-VASH program is different from other VA homeless programs in that it is reliant on resources from another federal agency to operate effectively. While HUD central office has expressed support for the program, actual availability of the vouchers has been under the control of local housing authorities for the last several years. At most HUD-VASH sites, housing vouchers continue to be available for new program clients. However, at other sites vouchers from local housing authorities have not been available for long periods of time. Unavailability of vouchers is related to the HUD-VASH staffing declines noted previously. With the inability to bring new clients into the program (because vouchers are not available), staff have been detailed to other areas of the medical centers at some programs.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 7-1. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2004. Overall, about 82 percent of the allocated vouchers is in use. The percentage of vouchers in use is highly variable due to site differences in voucher availability and staffing. At sites where new vouchers are not available, the percentage of vouchers in use declines each time a veteran holding a voucher leaves the program (e.g., Miami, Tampa, Houston, San Antonio). Similarly, programs that have had long-standing staffing vacancies have low voucher use due to an inability to assist veterans through the housing process. While some sites have only a small part of their original allocation still in use, other sites such as Buffalo, Cincinnati and New Orleans have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on local policy.

Table 7-2 shows the workload in the HUD-VASH program for FY 2003 and FY 2004, as recorded by outpatient visits to the program (DSS Identifier 522). HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans. Thus, it is unclear how much of this workload is directed towards existing case management clients and how much is directed toward prospective clients. To address this ambiguity, Table 7-3 counts only workload that was received by clients who were actively enrolled in the program. The table suggests that many sites work with fewer veterans than the intended caseload (the national average is 12.8 clients per clinician; the recommended caseload

is approximately 25 per clinician). Virtually every site has veterans who are listed as "active" in the HUD-VASH evaluation (the "Veterans Treated" column of Table 7-3) but who did not receive any case management during FY 2004 (the "Veterans with Stops" column of Table 7-3). The overall statistics are affected by several programs known to have problems with obtaining Section 8 vouchers or that have staffing problems (e.g., Tucson, San Francisco and San Diego).

D. Number and Characteristics of Program Veterans

Table 7-4 shows the number of veterans admitted and terminated from the HUD-VASH program from the start of FY 2000 through the end of FY 2004. The summary is limited to this five year period because the evaluation data (which are collected for only five years on each client) cover the entire period. Prior to FY 2000 the program staff admitted more veterans than they terminated; however in four of the five most recent years, there have been more veterans terminated from the program than admitted. Over the five year period the number of veterans actively enrolled in the program has decreased by about 17 percent (from 1,242 at the start of FY 2000 to 1,033 at the end of FY 2004). This problem was especially acute in FY 2004 when only 172 veterans were admitted to the program while 259 were terminated. Eighteen of the 34 programs admitted two or fewer veterans during FY 2004. Program activity is limited to case management of clients who obtained a voucher before they became unavailable. As shown in Table 7-5, clients tend to stay in case management for long periods of time; 26 percent of the clients admitted to the program in FY 2000 were still active in the program at the end of FY 2004.

Table 7-6 shows the reasons for terminating involvement in the HUD-VASH program. About 22 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About four percent needed a more intensive treatment program. Many of veterans who are listed in the "other" category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 7-7. HUD-VASH has more female clients than other VA homeless programs, largely due to the program's housing of veterans in community apartments (which are less restrictive than other housing arrangements). A higher percentage of HUD-VASH clients have serious psychiatric problems than seen in the larger HCHV group. The demographic and clinical characteristics of the HUD-VASH population underscore their need for case management services.

E. HUD-VASH Case Management

Tables 7-8A through 7-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). Cumulative data for the period FY 2000 through FY 2004 are reported. There was substantial attrition over the course of the three-year interval; therefore the data at the later intervals may not be representative of the entire client population.

As would be expected in a long-term case management program, the average number of contacts decreases from about eight during the first three months of program involvement to about six in months 15-18 and about five in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in

the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran.

Table 7-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg's (1989) Working Alliance Inventory. The scale includes items such as "This veteran and I have a common perception of his/her goals" and "We have established a good understanding of the kinds of changes that would be good for him/her." Each item is scored from 0 (Never) to 6 (Always). The average case manager score was 4.5 and the average veteran score was 5.2, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less variable (Kasprow, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 7-10A through 7-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, over 70 percent of HUD-VASH veterans are successfully housed. At the 18-month and 3-year follow-up intervals, the percentage of veterans housed is over 95 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 7-11A through 7-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran's level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85 to 90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 50 percent improve their financial status and about 60 percent improve their living skills. These ratings are quite stable over the three follow-up intervals, with only increases in living skills showing much change.

Tables 7-12A through 7-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70 to 75 percent of the group. About 60 percent of veterans are rated as having improved in these areas, and ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients (almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program because they no longer require case management or rental assistance is relatively low (about 20 percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of "success" may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

Certainly the most pressing challenge facing the HUD-VASH program at several sites is the lack of Section 8 rental assistance vouchers for new clients. The adverse impact of the scarcity of vouchers has been noted at several points in this chapter. It is hoped that the reduced access to this resource that has adversely affected the program recently can be reversed.

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TABLE 7-1. SECTION 8 VOUCHER USAGE, FY 2004

VISN	Site	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford	57	47	82.5
1	West Haven	60	57	95.7
2	Albany	25	16	64.8
2	Buffalo	25	28	110.4
2	Syracuse	25	24	94.4
3	Brooklyn	107	107	100.0
3	New York	108	107	99.3
5	Washington	53	36	68.3
6	Hampton	25	14	54.4
7	Atlanta	50	47	93.2
8	Bay Pines	28	28	100.0
8	Miami	50	19	38.8
8	Tampa	50	19	38.8
9	Nashville	22	15	67.3
10	Cincinnati	33	49	149.7
10	Cleveland	29	34	116.6
11	Indianapolis	60	51	84.3
12	Hines	50	48	95.6
16	Houston	50	11	22.0
16	Little Rock	58	36	62.4
16	New Orleans	64	114	177.5
17	Dallas	52	22	42.3
17	San Antonio	79	33	41.3
18	Tucson	26	13	50.0
19	E. Colorado HCS	50	48	96.0
19	Salt Lake City	50	48	95.2
20	American Lake	117	94	80.0
20	Anchorage	25	25	98.4
20	Portland	25	24	94.4
20	Roseburg	25	19	76.0
21	San Francisco	32	27	84.4
22	Greater Los Angeles	135	87	64.4
22	Loma Linda	78	59	76.2
22	San Diego	30	30	100.0
	All Sites	1,753	1,434	81.8
	Site Avg.	51.6	42.2	82.8
	Site Std.	29.2	28.6	31.3

TABLE 7-2. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 2003-2004

		Fiscal Year 2003						Fiscal Year 2004					
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	1,445	123	11.7	2.0	61.5	722.5	1,506	68	22.1	2.0	34.0	753.0
1	West Haven	417	57	7.3	2.0	28.5	208.5	432	24	18.0	2.0	12.0	216.0
2	Albany	171	23	7.4	0.5	46.0	342.0	112	15	7.5	0.5	30.0	224.0
2	Buffalo	978	59	16.6	1.0	59.0	978.0	773	61	12.7	1.0	61.0	773.0
2	Syracuse	303	50	6.1	1.0	50.0	303.0	344	52	6.6	1.0	52.0	344.0
3	Brooklyn	1,514	422	4	4.0	106	378.5	1,778	607	2.9	4.0	151.8	444.5
3	New York	475	122	3.9	4.0	30.5	118.8	1,592	191	8.3	4.0	47.8	398.0
5	Washington	1,608	568	2.8	3.0	189.3	536.0	1,555	434	3.6	3.0	144.7	518.3
6	Hampton	814	59	13.8	1.0	59.0	814.0	778	58	13.4	1.0	58.0	778.0
7	Atlanta	283	58	4.9	2.0	29.0	141.5	197	44	4.5	2.0	22.0	98.5
8	Bay Pines	182	16	11.4	2.0	8.0	91.0	142	17	8.4	2.0	8.5	71.0
8	Miami	721	26	27.7	1.0	26.0	721.0	547	26	21.0	1.0	26.0	547.0
8	Tampa	489	49	10.0	2.0	24.5	244.5	468	41	11.4	2.0	20.5	234.0
9	Nashville	131	28	4.7	1.0	28.0	131.0	134	30	4.5	1.0	30.0	134.0
10	Cincinnati	1,422	315	4.5	2.0	157.5	711.0	2,195	515	4.3	2.0	257.5	1,097.5
10	Cleveland	795	228	3.5	2.5	91.2	318.0	963	238	4.0	2.5	95.2	385.2
11	Indianapolis	386	65	5.9	1.6	40.6	241.3	466	73	6.4	1.6	45.6	291.3
12	Hines	819	221	3.7	2.0	110.5	409.5	484	196	2.5	2.0	98.0	242.0
16	Houston	412	70	5.9	2.0	35.0	206.0	545	61	8.9	2.0	30.5	272.5
16	Little Rock	1,825	524	3.5	3.5	149.7	521.4	2,775	599	4.6	3.5	171.1	792.9
16	New Orleans	1,992	185	10.8	3.0	61.7	664.0	1,969	185	10.6	3.0	61.7	656.3
17	Dallas	844	110	7.7	3.0	36.7	281.3	604	57	10.6	3.0	19.0	201.3
17	San Antonio	626	58	10.8	3.0	19.3	208.7	268	38	7.1	3.0	12.7	89.3
18	Tucson	23	4	5.8	2.0	2.0	11.5	21	4	5.3	2.0	2.0	10.5
19	E. Colorado HCS	441	55	8.0	2.0	27.5	220.5	293	51	5.7	2.0	25.5	146.5
19	Salt Lake City	345	109	3.2	1.5	72.7	230.0	296	78	3.8	1.2	65.0	246.7
20	American Lake	2,676	625	4.3	4.0	156.3	669.0	1,627	355	4.6	4.0	88.8	406.8
20	Anchorage	81	45	1.8	1.1	40.9	73.6	47	23	2.0	1.1	20.9	42.7
20	Portland	358	58	6.2	1.0	58.0	358.0	345	32	10.8	1.0	32.0	345.0
20	Roseburg	304	49	6.2	1.0	49.0	304.0	396	67	5.9	1.0	67.0	396.0
21	San Francisco	43	19	2.3	4.0	4.8	10.8				4.0	0.0	-
22	Greater LA	689	64	10.8	5.0	12.8	137.8	322	52	6.2	5.0	10.4	64.4
22	Loma Linda	904	175	5.2	3.0	58.3	301.3	683	131	5.2	3.0	43.7	227.7
22	San Diego	1,118	234	4.8	3.0	78.0	372.7	889	278	3.2	3.0	92.7	296.3
	ALL SITES	25,634	4,873	5.3	76.7	63.5	334.2	25,546	4,701	5.4	76.4	61.5	334.4
	SITE AVERAGE	754	143	7.2	2.3	59.0	352.4	774	142	7.8	2.2	57.0	345.4
	SITE ST. DEV.	627	164	5.0	1.1	46.8	244.7	700	172	5.1	1.1	55.4	263.3
	coeff. var.	0.8	1.1	0.7	0.5	0.8	0.7	0.9	1.2	0.6	0.5	1.0	0.8

TABLE 7-3. WORKLOAD IN HUD-VASH PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	HUD-VASH FTEE	MEAN STOPS / FTEE	VETERANS TREATED / FTEE	
1	BEDFORD	47	37	1,403	37.9	2.0	701.5	18.5	
1	WEST HAVEN	26	19	420	22.1	2.0	210.0	9.5	
2	ALBANY	14	10	76	7.6	0.5	152.0	20.0	
2	BUFFALO	39	30	427	14.2	1.0	427.0	30.0	
2	SYRACUSE	26	24	259	10.8	1.0	259.0	24.0	
3	BROOKLYN	39	12	45	3.8	4.0	11.3	3.0	*
3	NEW YORK	50	10	72	7.2	4.0	18.0	2.5	*
5	WASHINGTON DC	35	30	727	24.2	3.0	242.3	10.0	
6	HAMPTON	18	16	488	30.5	1.0	488.0	16.0	
7	ATLANTA	34	26	115	4.4	2.0	57.5	13.0	
8	BAY PINES	8	7	90	12.9	2.0	45.0	3.5	*
8	MIAMI	28	25	553	22.1	1.0	553.0	25.0	
8	TAMPA	32	25	359	14.4	2.0	179.5	12.5	
9	NASHVILLE	18	17	92	5.4	1.0	92.0	17.0	
10	CINCINNATI	80	68	801	11.8	2.0	400.5	34.0	
10	CLEVELAND	28	21	203	9.7	2.5	81.2	8.4	
11	INDIANAPOLIS	48	38	213	5.6	1.6	133.1	23.8	
12	HINES	65	49	269	5.5	2.0	134.5	24.5	
16	HOUSTON	15	11	129	11.7	2.0	64.5	5.5	
16	LITTLE ROCK	70	55	397	7.2	3.5	113.4	15.7	
16	NEW ORLEANS	113	68	1,077	15.8	3.0	359.0	22.7	
17	DALLAS	45	35	488	13.9	3.0	162.7	11.7	
17	SAN ANTONIO	45	32	212	6.6	3.0	70.7	10.7	
18	TUCSON	9	3	20	6.7	2.0	10.0	1.5	*
19	E. COLORADO HCS	57	36	259	7.2	2.0	129.5	18.0	
19	SALT LAKE CITY	52	41	225	5.5	1.2	187.5	34.2	
20	AMERICAN LAKE	97	78	804	10.3	4.0	201.0	19.5	
20	ANCHORAGE	23	6	17	2.8	1.1	15.5	5.5	
20	PORTLAND	30	29	340	11.7	1.0	340.0	29.0	
20	ROSEBURG	31	25	295	11.8	1.0	295.0	25.0	
21	SAN FRANCISCO	17	0			4.0	0.0	0.0	*
22	GREATER LOS ANGELES	66	24	151	6.3	5.0	30.2	4.8	
22	LOMA LINDA	82	66	508	7.7	3.0	169.3	22.0	
22	SAN DIEGO	8	4	70	17.5	3.0	23.3	1.3	*
	ALL SITES	1,395	977	11,604	11.9	76.4	151.9	12.8	
	SITE AVERAGE	41	29	352	11.9	2.2	150.1	14.1	
	SITE STD. DEV.	26	20	318	7.9	1.1	231.7	10.2	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTIO

TABLE 7-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 2000-FY 2004

		Prior to FY 2000		FY 2000			FY 2001			FY 2002			FY 2003			FY 2004			Veterans Active
VISN	SITE	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	At the End of FY 2004
1	BEDFORD	83	51	32	15	7	40	7	13	34	14	14	34	19	9	44	0	2	42
1	WEST HAVEN	62	18	44	3	8	39	12	12	39	4	36	7	19	2	24	2	10	16
2	ALBANY	42	26	16	0	8	8	5	5	8	9	7	10	6	6	10	4	4	10
2	BUFFALO	82	56	26	15	13	28	8	10	26	11	12	25	8	6	27	12	12	27
2	SYRACUSE	27	17	10	3	2	11	19	13	17	7	7	17	10	7	20	7	11	16
3	BROOKLYN	141	77	64	0	14	50	0	9	41	0	2	39	1	1	39	0	0	39
3	NEW YORK	99	30	69	22	20	71	13	34	50	22	21	51	0	6	45	0	0	45
5	WASHINGTON	85	52	33	10	14	29	7	12	24	6	9	21	10	5	26	10	14	22
6	HAMPTON	89	66	23	7	11	19	8	14	13	5	3	15	8	7	16	3	4	15
7	ATLANTA	115	68	47	11	14	44	8	14	38	6	15	29	14	9	34	0	6	28
8	BAY PINES	35	20	15	4	7	12	2	4	10	3	5	8	1	1	8	0	0	8
8	MIAMI	149	114	35	17	16	36	1	10	27	3	4	26	1	1	26	3	2	27
8	TAMPA	122	80	42	27	25	44	9	12	41	17	24	34	13	15	32	0	7	25
9	NASHVILLE	40	31	9	11	7	13	4	6	11	4	0	15	3	2	16	0	0	16
10	CINCINNATI	57	28	29	19	15	33	26	16	43	31	28	46	40	30	56	26	34	48
10	CLEVELAND	24	7	17	6	4	19	8	6	21	9	5	25	0	0	25	0	0	25
11	INDIANAPOLIS	100	55	45	16	16	45	10	18	37	11	9	39	10	17	32	13	16	29
12	HINES	107	35	72	12	19	65	11	8	68	4	4	68	0	3	65	0	4	61
16	HOUSTON	95	58	37	14	22	29	21	16	34	0	18	16	0	1	15	0	2	13
16	LITTLE ROCK	79	48	31	21	25	27	24	23	28	46	31	43	39	38	44	23	25	42
16	NEW ORLEANS	39	24	15	24	6	33	12	30	15	47	39	23	44	43	24	18	23	19
17	DALLAS	170	138	32	18	17	33	25	36	22	45	29	38	32	37	33	10	20	23
17	SAN ANTONIO	159	93	66	28	24	70	36	31	75	2	22	55	0	11	44	0	4	40
18	TUCSON	32	19	13	0	4	9	0	0	9	0	0	9	0	0	9	0	0	9
19	E. COLORADO HCS	118	78	40	8	16	32	10	6	36	12	15	33	14	11	36	6	4	38
19	SALT LAKE	139	98	41	24	12	53	8	11	50	3	10	43	17	8	52	0	5	47
20	AMERICAN LAKE	142	59	83	25	21	87	32	31	88	24	19	93	7	11	89	7	10	86
20	ANCHORAGE OPC	73	50	23	10	12	21	7	7	21	11	8	24	7	12	19	0	0	19
20	PORTLAND	44	24	20	10	9	21	5	2	24	4	7	21	6	4	23	8	7	24
20	ROSEBURG	54	21	33	13	24	22	10	6	26	7	8	25	14	10	29	2	11	20
21	SAN FRANCISCO	69	48	21	38	43	16	15	16	15	10	9	16	0	0	16	0	0	16
22	GREATER LA	194	108	86	8	20	74	5	9	70	0	9	61	4	2	63	3	3	63
22	LOMA LINDA	98	38	60	26	21	65	8	17	56	27	20	63	28	20	71	15	19	67
22	SAN DIEGO	21	8	13	6	6	13	1	5	9	0	1	8	0	0	8	0	0	8
	ALL SITES	2,985	1,743	1,242	471	502	1,211	377	462	1,126	404	450	1,080	375	335	1,120	172	259	1,033
	SITE AVERAGE	88	51	37	14	15	36	11	14	33	12	13	32	11	10	33	5	8	30
	SITE ST. DEV.	46	32	21	9	8	21	9	9	20	13	10	20	12	11	19	7	9	19

TABLE 7-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 2000- FY 2004

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 00	Percent Active FY 01	Percent Active FY 02	Percent Active FY 03	Percent Active FY 04
1	BEDFORD	FY 92	47.3	33.3	14.3	35.7	78.9	
1	WEST HAVEN	FY 92	23.1	0.0	0.0	0.0	38.9	100.0
2	ALBANY	FY 95	50.0		75.0	0.0	66.7	100.0
2	BUFFALO	FY 94	30.0	7.7	14.3	50.0	37.5	75.0
2	SYRACUSE	FY 94	41.0	0.0	30.8	33.3	60.0	57.1
3	BROOKLYN	FY 92						
3	NEW YORK	FY 92	38.9	38.9				
5	WASHINGTON DC	FY 92	46.4	16.7	0.0	50.0	70.0	66.7
6	HAMPTON	FY 94	71.4	0.0	50.0	75.0	100.0	100.0
7	ATLANTA	FY 94	41.7	18.2	100.0	33.3	50.0	
8	BAY PINES	FY 92	28.6	25.0	0.0		100.0	
8	MIAMI	FY 94	40.0	25.0		33.3	100.0	66.7
8	TAMPA	FY 94	39.5	37.5	28.6	33.3	54.5	
9	NASHVILLE	FY 92	81.3	71.4	66.7	100.0	100.0	
10	CINCINNATI	FY 92	35.4	7.1	26.1	20.8	34.4	85.0
10	CLEVELAND	FY 92	77.3	33.3	87.5	100.0		
11	INDIANAPOLIS	FY 94	37.0	14.3	11.1	22.2	33.3	92.3
12	HINES	FY 94	60.9	50.0	55.6	100.0		
16	HOUSTON	FY 95	23.3	8.3	33.3			
16	LITTLE ROCK	FY 92	44.7	13.3	23.1	46.4	53.8	83.3
16	NEW ORLEANS	FY 92	64.3	29.2	83.3	63.6	75.6	100.0
17	DALLAS	FY 92	25.3	0.0	10.5	32.3	33.3	57.1
17	SAN ANTONIO	FY 92	21.3	20.0	24.0	0.0		
19	E. COLORADO HCS	FY 95	74.5	50.0	50.0	63.6	100.0	100.0
19	SALT LAKE CITY	FY 94	43.1	26.1	0.0	66.7	82.4	
20	AMERICAN LAKE	FY 92	53.8	37.5	41.9	63.6	85.7	100.0
20	ANCHORAGE	FY 95	55.2	30.0	66.7	57.1	83.3	
20	PORTLAND	FY 95	66.7	33.3	80.0	100.0	60.0	100.0
20	ROSEBURG	FY 95	29.7	20.0	22.2	40.0	27.3	100.0
21	SAN FRANCISCO	FY 92	34.4	31.6	60.0	25.0		
22	GREATER LA	FY 92	55.6	60.0	0.0		100.0	100.0
22	LOMA LINDA	FY 92	46.1	28.0	28.6	34.8	60.0	100.0
22	SAN DIEGO	FY 92	20.0	20.0				
	ALL SITES		44.6	26.3	34.3	45.9	59.7	86.0
	SITE AVERAGE		45.2	25.3	37.4	47.4	67.4	88.0
	SITE ST. DEV.		17.0	17.6	29.9	29.8	25.0	16.2

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-6. REASONS FOR TERMINATION FROM HUD-VASH

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
1	BEDFORD	29	37.9	10.3	3.4	6.9	41.4
1	WEST HAVEN	30	13.3	3.3	3.3	0.0	80.0
2	ALBANY	8	0.0	37.5	25.0	0.0	37.5
2	BUFFALO	28	10.7	50.0	14.3	14.3	10.7
2	SYRACUSE	23	43.5	26.1	13.0	0.0	17.4
3	NEW YORK	11	36.4	36.4	0.0	0.0	27.3
5	WASHINGTON DC	15	20.0	13.3	6.7	6.7	53.3
6	HAMPTON	4	25.0	25.0	0.0	0.0	50.0
7	ATLANTA	14	21.4	28.6	14.3	0.0	35.7
8	BAY PINES	5	60.0	0.0	20.0	0.0	20.0
8	MIAMI	9	44.4	11.1	22.2	11.1	11.1
8	TAMPA	26	15.4	19.2	15.4	3.8	46.2
9	NASHVILLE	3	0.0	33.3	0.0	0.0	66.7
10	CINCINNATI	72	12.5	20.8	12.5	4.2	50.0
10	CLEVELAND	5	20.0	20.0	20.0	0.0	40.0
11	INDIANAPOLIS	34	50.0	5.9	26.5	0.0	17.6
12	HINES	9	33.3	33.3	0.0	22.2	11.1
16	HOUSTON	23	30.4	8.7	21.7	0.0	39.1
16	LITTLE ROCK	51	11.8	35.3	5.9	5.9	41.2
16	NEW ORLEANS	45	8.9	4.4	2.2	0.0	84.4
17	DALLAS	68	10.3	32.4	5.9	1.5	50.0
17	SAN ANTONIO	37	21.6	37.8	16.2	10.8	13.5
19	E. COLORADO HCS	12	25.0	25.0	0.0	0.0	50.0
19	SALT LAKE CITY	29	34.5	3.4	13.8	13.8	34.5

TABLE 7-6. REASONS FOR TERMINATION FROM HUD-VASH, CONTINUED

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
20	AMERICAN LAKE	42	33.3	28.6	7.1	2.4	28.6
20	ANCHORAGE	12	41.7	16.7	8.3	0.0	33.3
20	PORTLAND	8	12.5	0.0	0.0	12.5	75.0
20	ROSEBURG	26	23.1	34.6	7.7	0.0	34.6
21	SAN FRANCISCO	19	36.8	10.5	5.3	0.0	47.4
22	GREATER LA	4	0.0	50.0	25.0	0.0	25.0
22	LOMA LINDA	48	12.5	4.2	37.5	2.1	43.8
22	SAN DIEGO	4	0.0	0.0	0.0	0.0	100.0
	ALL SITES	753	21.8	20.8	11.8	3.9	41.7
	SITE AVERAGE	24	23.3	20.8	11.0	3.7	41.1
	SITE ST. DEV.	19	15.6	14.8	9.8	5.7	22.0

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, FY 2000 THROUGH FY 2004

Variable	**FY 2000-FY 2004 (n=1,170)**	
		m or %
Age		47.6
Female	113	9.7
Black	555	47.8
Hispanic	56	4.8
White	528	45.5
Other	22	1.9
Married	63	5.4
Usually employed, past 3 years	433	37.3
Days worked in 30 days prior to intake		4.5
Receive public support	584	49.9
Contacted through outreach	694	59.5
In 30 days prior to intake:		
Days housed		9.4
Days homeless		14.3
Days institutionalized		6.3
Combat experience	273	23.7
Used VA healthcare in 6 months prior to intake	813	65.8
Current medical problems		
Current alcohol problems	425	36.4
Past alcohol problems	792	67.8
Previous hospitalization for alcoholism	596	51.0
Days drank alcohol in last 30		3.5
Days intoxicated in last 30		2.3
Current drug problems	366	31.3
Past drug problems	661	56.5
Previous hospitalization for drug problems	527	45.2
Days took drugs in last 30		2.5
Days took more than one drug in last 30		0.9
Psychiatric symptom scale		0.3
Clinician diagnoses:		
Mood disorder	554	47.5
PTSD	128	11.0
Schizophrenia	78	6.7

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TABLE 7-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	50	10.5	8.0	14.0	14.0	46.0	0.0	16.0
1	WEST HAVEN	38	10.0	7.9	13.2	10.5	57.9	7.9	2.6
2	ALBANY	9	5.0	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	36	8.2	0.0	0.0	0.0	0.0	0.0	100.0
2	SYRACUSE	38	6.7	0.0	7.9	63.2	7.9	18.4	0.0
3	NEW YORK	9	12.7	0.0	0.0	10.0	0.0	0.0	80.0
5	WASHINGTON DC	22	10.6	13.6	4.5	27.3	45.5	0.0	4.5
6	HAMPTON	13	18.0	0.0	0.0	0.0	61.5	15.4	23.1
7	ATLANTA	18	3.5	0.0	11.1	0.0	88.9	0.0	0.0
8	BAY PINES	5	8.6	0.0	0.0	20.0	40.0	40.0	0.0
8	MIAMI	12	13.3	0.0	8.3	25.0	58.3	8.3	0.0
8	TAMPA	38	6.6	17.9	0.0	10.3	69.2	0.0	0.0
9	NASHVILLE	11	4.3	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	100	11.0	5.0	1.0	28.0	48.0	1.0	16.0
10	CLEVELAND	14	6.8	0.0	78.6	14.3	0.0	0.0	0.0
11	INDIANAPOLIS	38	4.9	7.9	15.8	42.1	5.3	26.3	2.6
12	HINES	19	5.1	9.5	0.0	33.3	42.9	0.0	14.3
16	HOUSTON	24	9.3	0.0	0.0	62.5	16.7	8.3	8.3
16	LITTLE ROCK	61	7.0	3.2	17.5	14.3	20.6	15.9	22.2
16	NEW ORLEANS	17	10.6	0.0	0.0	11.8	52.9	5.9	29.4
17	DALLAS	74	5.9	10.7	41.3	16.0	26.7	1.3	4.0
17	SAN ANTONIO	43	7.9	9.3	32.6	51.2	7.0	0.0	0.0
19	E. COLORADO HCS	11	8.6	9.1	27.3	9.1	27.3	0.0	27.3
19	SALT LAKE CITY	48	6.2	4.2	16.7	10.4	62.5	0.0	6.3

TABLE 7-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	77	11.3	0.0	42.9	15.6	37.7	1.3	2.6
20	ANCHORAGE	22	5.4	0.0	0.0	63.6	18.2	0.0	18.2
20	PORTLAND	24	7.8	0.0	0.0	0.0	70.8	29.2	0.0
20	ROSEBURG	33	12.9	3.0	39.4	36.4	12.1	0.0	9.1
21	SAN FRANCISCO	23	11.2	12.5	0.0	33.3	45.8	4.2	0.0
22	GREATER LA	8	4.3	0.0	0.0	12.5	87.5	0.0	0.0
22	LOMA LINDA	72	5.8	18.1	0.0	5.6	69.4	2.8	4.2
22	SAN DIEGO	3	11.5	20.0	20.0	0.0	20.0	0.0	0.0
	ALL SITES	1,010	8.4	6.1	15.7	22.6	37.5	5.0	11.7
	SITE AVERAGE	32	8.5	5.0	15.4	23.1	35.8	5.8	12.2
	SITE STD. DEV.	24	3.3	6.3	23.7	23.6	27.2	10.1	22.4

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	26	10.8	3.8	19.2	11.5	11.5	3.8	50.0
1	WEST HAVEN	8	10.8	0.0	25.0	37.5	25.0	0.0	12.5
2	ALBANY	2	3.5	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	16	5.9	0.0	0.0	0.0	0.0	6.3	93.8
2	SYRACUSE	17	5.4	0.0	27.8	61.1	5.6	5.6	0.0
3	NEW YORK	7	8.1	0.0	0.0	0.0	28.6	71.4	0.0
5	WASHINGTON DC	10	9.8	0.0	0.0	20.0	0.0	20.0	60.0
6	HAMPTON	7	15.9	0.0	0.0	0.0	0.0	85.7	14.3
7	ATLANTA	11	3.0	0.0	81.8	18.2	0.0	0.0	0.0
8	BAY PINES	3	2.7	33.3	0.0	66.7	0.0	0.0	0.0
8	MIAMI	6	13.0	0.0	0.0	50.0	0.0	33.3	16.7
8	TAMPA	21	6.6	0.0	59.1	18.2	4.5	4.5	13.6
9	NASHVILLE	10	4.0	0.0	0.0	90.0	0.0	0.0	10.0
10	CINCINNATI	30	10.1	0.0	6.3	28.1	15.6	0.0	46.9
10	CLEVELAND	10	5.8	0.0	78.6	0.0	0.0	0.0	0.0
11	INDIANAPOLIS	16	3.0	12.5	43.8	31.3	0.0	6.3	6.3
12	HINES	15	4.0	19.0	4.8	9.5	28.6	0.0	38.1
16	HOUSTON	14	5.6	0.0	28.6	7.1	14.3	28.6	21.4
16	LITTLE ROCK	15	6.1	6.7	26.7	6.7	6.7	26.7	20.0
16	NEW ORLEANS	2	9.5	0.0	0.0	100.0	0.0	0.0	0.0
17	DALLAS	23	5.2	0.0	60.9	17.4	4.3	17.4	0.0
17	SAN ANTONIO	25	5.3	0.0	76.0	16.0	4.0	4.0	0.0
19	E. COLORADO HCS	5	6.2	0.0	20.0	0.0	0.0	0.0	80.0
19	SALT LAKE CITY	30	4.6	3.3	76.7	0.0	6.7	0.0	10.0

TABLE 7-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	49	4.3	1.8	53.6	17.9	10.7	5.4	5.4
20	ANCHORAGE	13	5.8	0.0	7.7	84.6	0.0	0.0	7.7
20	PORTLAND	12	4.3	7.7	0.0	30.8	0.0	53.8	0.0
20	ROSEBURG	12	9.3	0.0	66.7	33.3	0.0	0.0	0.0
22	GREATER LA	2	4.5	0.0	50.0	0.0	0.0	0.0	50.0
22	LOMA LINDA	25	3.1	8.0	12.0	16.0	24.0	12.0	28.0
22	SAN DIEGO	1	8.0	0.0	100.0	0.0	0.0	0.0	0.0
	ALL SITES	443	6.2	3.0	35.5	21.8	8.4	9.9	19.3
	SITE AVERAGE	14	6.6	3.1	33.1	24.9	6.1	12.4	18.9
	SITE STD. DEV.	11	3.2	7.1	33.4	28.6	9.2	21.8	25.3

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	7	7.8	0.0	42.9	28.6	14.3	14.3	0.0
2	ALBANY	3	5.0	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	3	5.0	0.0	0.0	0.0	0.0	0.0	100.0
2	SYRACUSE	5	9.2	0.0	0.0	80.0	0.0	20.0	0.0
5	WASHINGTON DC	2	8.0	0.0	0.0	0.0	0.0	50.0	50.0
6	HAMPTON	2	11.8	0.0	50.0	0.0	50.0	0.0	0.0
7	ATLANTA	6	2.7	0.0	100.0	0.0	0.0	0.0	0.0
8	BAY PINES	1	3.5	0.0	100.0	0.0	0.0	0.0	0.0
8	MIAMI	2	11.8	0.0	0.0	0.0	50.0	0.0	50.0
8	TAMPA	8	3.5	0.0	100.0	0.0	0.0	0.0	0.0
9	NASHVILLE	7	4.8	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	8	11.6	0.0	0.0	18.2	18.2	9.1	45.5
10	CLEVELAND	6	8.3	0.0	71.4	14.3	0.0	0.0	0.0
11	INDIANAPOLIS	5	2.4	16.7	50.0	33.3	0.0	0.0	0.0
12	HINES	8	2.8	20.0	6.7	13.3	13.3	20.0	26.7
16	HOUSTON	7	11.6	12.5	0.0	12.5	12.5	62.5	0.0
17	DALLAS	2	3.5	0.0	100.0	0.0	0.0	0.0	0.0
17	SAN ANTONIO	8	2.8	0.0	100.0	0.0	0.0	0.0	0.0
19	E. COLORADO HCS	0		0.0	0.0	0.0	0.0	0.0	0.0
19	SALT LAKE CITY	8	3.2	0.0	87.5	0.0	0.0	0.0	12.5
20	AMERICAN LAKE	20	4.2	0.0	56.5	26.1	4.3	4.3	4.3
20	ANCHORAGE	5	3.5	0.0	0.0	60.0	0.0	0.0	40.0
20	PORTLAND	8	3.8	0.0	0.0	25.0	0.0	50.0	12.5
20	ROSEBURG	3	10.5	0.0	33.3	33.3	0.0	0.0	33.3

TABLE 7-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
22	GREATER LA	3	4.2	0.0	33.3	0.0	0.0	33.3	33.3
22	LOMA LINDA	10	4.0	0.0	0.0	18.2	18.2	0.0	63.6
	ALL SITES	147	5.5	3.0	38.2	21.2	6.7	10.9	17.0
	SITE AVERAGE	6	6.0	1.9	39.7	17.8	7.0	10.1	18.1
	SITE STD. DEV.	4	3.3	5.4	42.0	26.3	14.1	18.4	26.4

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
1	BEDFORD	50	4.2	9	18.0	5.0
1	WEST HAVEN	38	4.4	10	26.3	5.2
2	ALBANY	9	5.1	1	11.1	4.4
2	BUFFALO	36	4.5	5	13.9	4.7
2	SYRACUSE	38	4.4	6	15.8	4.9
3	NEW YORK	9	4.9			
5	WASHINGTON DC	22	4.5	7	31.8	5.5
6	HAMPTON	13	3.9	4	30.8	4.8
7	ATLANTA	18	4.3	8	44.4	4.5
8	BAY PINES	5	4.8	4	80.0	4.8
8	MIAMI	12	4.6	5	41.7	5.3
8	TAMPA	38	5.2	16	42.1	5.6
9	NASHVILLE	11	5.0	6	54.5	5.6
10	CINCINNATI	100	4.4	19	19.0	4.8
10	CLEVELAND	14	4.6			
11	INDIANAPOLIS	38	3.9	5	13.2	5.2
12	HINES	21	4.2	9	42.9	5.6
16	HOUSTON	24	4.8	14	58.3	5.3
16	LITTLE ROCK	62	4.0	24	38.7	5.2
16	NEW ORLEANS	16	4.8	4	25.0	5.5
17	DALLAS	74	4.7	18	24.3	5.0
17	SAN ANTONIO	43	4.4	21	48.8	5.2
19	E. COLORADO HCS	11	4.2			
19	SALT LAKE CITY	48	3.9	7	14.6	5.0

TABLE 7-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP, CONTINUED

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
20	AMERICAN LAKE	77	5.0	14	18.2	5.9
20	ANCHORAGE	22	4.2	4	18.2	5.2
20	PORTLAND	24	5.4	9	37.5	5.3
20	ROSEBURG	33	5.2	2	6.1	3.6
21	SAN FRANCISCO	24	4.2	11	45.8	4.3
22	GREATER LA	8	5.4	3	37.5	5.1
22	LOMA LINDA	72	4.5	16	22.2	5.4
22	SAN DIEGO	3	4.5			
	ALL SITES	1,013	4.5	261	25.8	5.2
	SITE AVERAGE	32	4.6	9	31.5	5.1
	SITE STD. DEV.	24	0.4	6	17.1	0.5

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	50	24.0	50.0	24.0	2.0
1	WEST HAVEN	38	47.4	15.8	36.8	0.0
2	ALBANY	9	88.9	0.0	11.1	0.0
2	BUFFALO	36	100.0	0.0	0.0	0.0
2	SYRACUSE	38	92.1	5.3	2.6	0.0
3	NEW YORK	10	66.7	11.1	22.2	0.0
5	WASHINGTON DC	22	31.8	36.4	31.8	0.0
6	HAMPTON	13	100.0	0.0	0.0	0.0
7	ATLANTA	18	55.6	33.3	5.6	5.6
8	BAY PINES	5	100.0	0.0	0.0	0.0
8	MIAMI	12	25.0	50.0	8.3	16.7
8	TAMPA	39	84.2	7.9	5.3	2.6
9	NASHVILLE	11	100.0	0.0	0.0	0.0
10	CINCINNATI	100	89.0	9.0	2.0	0.0
10	CLEVELAND	14	71.4	0.0	21.4	7.1
11	INDIANAPOLIS	38	94.7	0.0	0.0	5.3
12	HINES	21	71.4	14.3	14.3	0.0
16	HOUSTON	24	62.5	8.3	20.8	8.3
16	LITTLE ROCK	63	94.8	5.2	0.0	0.0
16	NEW ORLEANS	17	41.2	41.2	11.8	5.9
17	DALLAS	75	62.2	4.1	33.8	0.0
17	SAN ANTONIO	43	97.7	2.3	0.0	0.0
19	E. COLORADO HCS	11	90.9	0.0	9.1	0.0
19	SALT LAKE CITY	48	79.2	0.0	14.6	6.3

TABLE 7-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	77	67.5	10.4	18.2	3.9
20	ANCHORAGE	22	55.0	40.0	5.0	0.0
20	PORTLAND	24	79.2	4.2	8.3	8.3
20	ROSEBURG	33	84.8	12.1	3.0	0.0
21	SAN FRANCISCO	24	54.2	8.3	33.3	4.2
22	GREATER LA	8	62.5	12.5	12.5	12.5
22	LOMA LINDA	72	65.3	8.3	19.4	6.9
22	SAN DIEGO	5	66.7	33.3	0.0	0.0
	ALL SITES	1,020	73.0	11.5	12.9	2.6
	SITE AVERAGE	32	72.1	13.2	11.7	3.0
	SITE STD. DEV.	24	22.4	15.7	11.4	4.3

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	26	88.5	7.7	0.0	3.8
1	WEST HAVEN	8	100.0	0.0	0.0	0.0
2	ALBANY	2	100.0	0.0	0.0	0.0
2	BUFFALO	16	100.0	0.0	0.0	0.0
2	SYRACUSE	18	88.9	11.1	0.0	0.0
3	NEW YORK	7	100.0	0.0	0.0	0.0
5	WASHINGTON DC	10	100.0	0.0	0.0	0.0
6	HAMPTON	7	100.0	0.0	0.0	0.0
7	ATLANTA	11	100.0	0.0	0.0	0.0
8	BAY PINES	3	100.0	0.0	0.0	0.0
8	MIAMI	6	83.3	16.7	0.0	0.0
8	TAMPA	22	100.0	0.0	0.0	0.0
9	NASHVILLE	10	100.0	0.0	0.0	0.0
10	CINCINNATI	32	93.8	3.1	3.1	0.0
10	CLEVELAND	14	100.0	0.0	0.0	0.0
11	INDIANAPOLIS	16	100.0	0.0	0.0	0.0
12	HINES	21	90.5	4.8	4.8	0.0
16	HOUSTON	14	100.0	0.0	0.0	0.0
16	LITTLE ROCK	15	100.0	0.0	0.0	0.0
16	NEW ORLEANS	4	75.0	25.0	0.0	0.0
17	DALLAS	23	100.0	0.0	0.0	0.0
17	SAN ANTONIO	25	92.0	4.0	0.0	4.0
19	E. COLORADO HCS	5	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	30	100.0	0.0	0.0	0.0

TABLE 7-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
20	AMERICAN LAKE	56	100.0	0.0	0.0	0.0
20	ANCHORAGE	13	100.0	0.0	0.0	0.0
20	PORTLAND	13	100.0	0.0	0.0	0.0
20	ROSEBURG	13	100.0	0.0	0.0	0.0
22	GREATER LA	2	100.0	0.0	0.0	0.0
22	LOMA LINDA	25	96.0	4.0	0.0	0.0
22	SAN DIEGO	1	100.0	0.0	0.0	0.0
	ALL SITES	468	97.0	2.1	0.4	0.4
	SITE AVERAGE	15	97.0	2.5	0.3	0.3
	SITE STD. DEV.	11	6.0	5.7	1.0	1.0

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	7	85.7	14.3	0.0	0.0
2	ALBANY	3	100.0	0.0	0.0	0.0
2	BUFFALO	3	100.0	0.0	0.0	0.0
2	SYRACUSE	5	100.0	0.0	0.0	0.0
5	WASHINGTON DC	2	100.0	0.0	0.0	0.0
6	HAMPTON	2	50.0	0.0	0.0	50.0
7	ATLANTA	6	100.0	0.0	0.0	0.0
8	BAY PINES	1	100.0	0.0	0.0	0.0
8	MIAMI	2	100.0	0.0	0.0	0.0
8	TAMPA	8	100.0	0.0	0.0	0.0
9	NASHVILLE	7	85.7	0.0	14.3	0.0
10	CINCINNATI	11	81.8	0.0	9.1	9.1
10	CLEVELAND	7	71.4	28.6	0.0	0.0
11	INDIANAPOLIS	6	100.0	0.0	0.0	0.0
12	HINES	15	86.7	13.3	0.0	0.0
16	HOUSTON	8	100.0	0.0	0.0	0.0
17	DALLAS	2	100.0	0.0	0.0	0.0
17	SAN ANTONIO	8	87.5	12.5	0.0	0.0
19	E. COLORADO HCS	1	100.0	0.0	0.0	0.0
19	SALT LAKE CITY	8	100.0	0.0	0.0	0.0
20	AMERICAN LAKE	23	100.0	0.0	0.0	0.0
20	ANCHORAGE	5	100.0	0.0	0.0	0.0
20	PORTLAND	8	100.0	0.0	0.0	0.0
20	ROSEBURG	3	100.0	0.0	0.0	0.0
22	GREATER LA	3	100.0	0.0	0.0	0.0
22	LOMA LINDA	11	100.0	0.0	0.0	0.0
	ALL SITES	165	93.8	3.7	1.2	1.2
	SITE AVERAGE	6	94.2	2.6	0.9	2.3
	SITE STD. DEV.	5	11.9	6.9	3.3	9.9

Cumulative data from FY 2000 through the end of FY 2004

TABLE 7-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	50	33.3	33.3	70.0
1	WEST HAVEN	38	30.8	30.6	45.9
2	ALBANY	9	37.5	77.8	80.0
2	BUFFALO	36	47.2	58.3	50.0
2	SYRACUSE	38	46.9	65.8	82.9
3	NEW YORK	10	33.3	22.2	44.4
5	WASHINGTON DC	22	25.0	47.4	29.4
6	HAMPTON	13	40.0	84.6	92.3
7	ATLANTA	18	17.6	23.5	17.6
8	BAY PINES	5	100.0	40.0	100.0
8	MIAMI	12	70.0	66.7	58.3
8	TAMPA	39	40.0	45.7	84.2
9	NASHVILLE	11	100.0	100.0	100.0
10	CINCINNATI	100	27.8	46.3	44.0
10	CLEVELAND	14	40.0	35.7	35.7
11	INDIANAPOLIS	38	39.5	63.2	76.3
12	HINES	21	28.6	42.9	47.6
16	HOUSTON	24	30.4	50.0	58.3
16	LITTLE ROCK	63	28.1	40.7	68.3
16	NEW ORLEANS	17	62.5	88.2	100.0
17	DALLAS	75	47.2	52.1	40.3
17	SAN ANTONIO	43	71.1	76.7	58.3
19	E. COLORADO HCS	11	12.5	54.5	66.7
19	SALT LAKE CITY	48	13.3	16.7	68.1
20	AMERICAN LAKE	77	30.0	43.4	24.1
20	ANCHORAGE	22	71.4	81.8	68.2
20	PORTLAND	24	50.0	75.0	91.7
20	ROSEBURG	33	40.0	50.0	62.1
21	SAN FRANCISCO	24	21.7	29.2	25.0
22	GREATER LA	8	62.5	75.0	71.4
22	LOMA LINDA	72	59.0	62.7	53.7
22	SAN DIEGO	5		66.7	66.7
	ALL SITES	1,020	40.1	51.0	58.3
	SITE AVERAGE	32	43.8	54.6	61.9
	SITE STD. DEV.	24	22.0	21.0	22.9

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

TABLE 7-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	26	53.8	53.8	76.9
1	WEST HAVEN	8	50.0	37.5	75.0
2	ALBANY	2	100.0	50.0	100.0
2	BUFFALO	16	62.5	87.5	87.5
2	SYRACUSE	18	28.6	55.6	44.4
3	NEW YORK	7	42.9	28.6	85.7
5	WASHINGTON DC	10	66.7	50.0	50.0
6	HAMPTON	7	100.0	71.4	100.0
7	ATLANTA	11	0.0	0.0	0.0
8	BAY PINES	3	100.0	50.0	100.0
8	MIAMI	6	25.0	16.7	50.0
8	TAMPA	22	55.0	66.7	71.4
9	NASHVILLE	10	90.0	90.0	100.0
10	CINCINNATI	32	28.6	65.6	65.5
10	CLEVELAND	14	44.4	50.0	50.0
11	INDIANAPOLIS	16	25.0	50.0	56.3
12	HINES	21	38.1	57.1	61.9
16	HOUSTON	14	41.7	78.6	78.6
16	LITTLE ROCK	15	42.9	53.3	73.3
16	NEW ORLEANS	4	50.0	50.0	100.0
17	DALLAS	23	30.4	43.5	43.5
17	SAN ANTONIO	25	54.5	60.0	54.2
19	E. COLORADO HCS	5	0.0	100.0	100.0
19	SALT LAKE CITY	30	14.8	30.0	73.3
20	AMERICAN LAKE	56	10.0	46.4	38.1
20	ANCHORAGE	13	66.7	76.9	92.3
20	PORTLAND	13	72.7	84.6	84.6
20	ROSEBURG	13	9.1	8.3	25.0
22	GREATER LA	2	50.0	50.0	50.0
22	LOMA LINDA	25	83.3	95.8	88.0
22	SAN DIEGO	1	100.0	100.0	100.0
	ALL SITES	468	41.9	56.1	65.4
	SITE AVERAGE	15	49.6	56.7	70.2
	SITE STD. DEV.	11	29.7	25.2	25.5

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

TABLE 7-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	7	28.6	71.4	85.7
2	ALBANY	3	100.0	66.7	100.0
2	BUFFALO	3	33.3	66.7	100.0
2	SYRACUSE	5	20.0	80.0	80.0
5	WASHINGTON DC	2		100.0	0.0
6	HAMPTON	2		0.0	50.0
7	ATLANTA	6	25.0	16.7	16.7
8	BAY PINES	1		100.0	
8	MIAMI	2	0.0	0.0	50.0
8	TAMPA	8	37.5	50.0	75.0
9	NASHVILLE	7	57.1	57.1	71.4
10	CINCINNATI	11	25.0	72.7	54.5
10	CLEVELAND	7	16.7	42.9	71.4
11	INDIANAPOLIS	6	16.7	66.7	50.0
12	HINES	15	42.9	86.7	93.3
16	HOUSTON	8	0.0	87.5	75.0
17	DALLAS	2	0.0	50.0	0.0
17	SAN ANTONIO	8	57.1	62.5	57.1
19	E. COLORADO HCS	1	0.0	0.0	0.0
19	SALT LAKE CITY	8	0.0	25.0	50.0
20	AMERICAN LAKE	23	0.0	56.5	44.4
20	ANCHORAGE	5	60.0	60.0	100.0
20	PORTLAND	8	28.6	62.5	87.5
20	ROSEBURG	3	0.0	0.0	0.0
22	GREATER LA	3	33.3	33.3	66.7
22	LOMA LINDA	11	66.7	90.0	90.0
	ALL SITES	165	30.4	60.1	66.9
	SITE AVERAGE	6	28.2	54.0	58.7
	SITE STD. DEV.	5	26.6	31.1	33.1

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	50	69.2	68.0	63.6
1	WEST HAVEN	38	73.7	64.7	45.7
2	ALBANY	9	57.1	75.0	75.0
2	BUFFALO	36	41.4	38.5	39.1
2	SYRACUSE	38	80.0	84.6	76.9
3	NEW YORK	10	50.0	55.6	42.9
5	WASHINGTON DC	22	83.3	60.0	53.8
6	HAMPTON	13	100.0	100.0	62.5
7	ATLANTA	18	44.4	40.0	41.2
8	BAY PINES	5	100.0	100.0	100.0
8	MIAMI	12	83.3	83.3	80.0
8	TAMPA	39	82.1	88.9	78.3
9	NASHVILLE	11	100.0	100.0	100.0
10	CINCINNATI	100	51.4	44.4	33.3
10	CLEVELAND	14	70.0	70.0	100.0
11	INDIANAPOLIS	38	84.6	80.0	81.1
12	HINES	21	94.1	94.4	91.7
16	HOUSTON	24	84.6	83.3	55.6
16	LITTLE ROCK	63	76.3	80.4	51.2
16	NEW ORLEANS	17	100.0	100.0	100.0
17	DALLAS	75	78.3	76.5	50.0
17	SAN ANTONIO	43	81.8	84.6	74.1
19	E. COLORADO HCS	11	62.5	60.0	54.5
19	SALT LAKE CITY	48	57.1	30.0	72.1
20	AMERICAN LAKE	77	51.8	47.5	42.0
20	ANCHORAGE	22	80.0	80.0	77.8
20	PORTLAND	24	71.4	100.0	77.3
20	ROSEBURG	33	64.0	68.2	51.9
21	SAN FRANCISCO	24	33.3	40.0	45.5
22	GREATER LA	8	100.0	100.0	100.0
22	LOMA LINDA	72	82.4	81.8	52.2
22	SAN DIEGO	5	100.0	100.0	50.0
	ALL SITES	1,020	70.3	69.8	59.1
	SITE AVERAGE	32	74.6	74.4	66.2
	SITE STD. DEV.	24	19.0	21.2	20.8

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	26	91.3	85.7	84.0
1	WEST HAVEN	8	80.0	75.0	75.0
2	ALBANY	2	100.0	100.0	100.0
2	BUFFALO	16	81.8	77.8	62.5
2	SYRACUSE	18	50.0	63.6	50.0
3	NEW YORK	7	100.0	100.0	100.0
5	WASHINGTON DC	10	0.0	0.0	75.0
6	HAMPTON	7	100.0	100.0	33.3
7	ATLANTA	11	0.0	0.0	0.0
8	BAY PINES	3	100.0	100.0	100.0
8	MIAMI	6	80.0	80.0	60.0
8	TAMPA	22	77.8	75.0	78.9
9	NASHVILLE	10	100.0	100.0	100.0
10	CINCINNATI	32	60.0	66.7	64.7
10	CLEVELAND	14	58.3	61.5	40.0
11	INDIANAPOLIS	16	40.0	75.0	62.5
12	HINES	21	93.3	88.9	85.7
16	HOUSTON	14	80.0	80.0	75.0
16	LITTLE ROCK	15	66.7	70.0	61.5
16	NEW ORLEANS	4	100.0	100.0	100.0
17	DALLAS	23	73.7	68.4	76.9
17	SAN ANTONIO	25	78.9	75.0	63.2
19	E. COLORADO HCS	5	100.0	100.0	100.0
19	SALT LAKE CITY	30	33.3	16.7	53.6
20	AMERICAN LAKE	56	46.2	40.0	35.8
20	ANCHORAGE	13	100.0	100.0	81.8
20	PORTLAND	13	75.0	80.0	75.0
20	ROSEBURG	13	11.1	20.0	16.7
22	GREATER LA	2	50.0	50.0	0.0
22	LOMA LINDA	25	84.2	84.2	55.0
22	SAN DIEGO	1	100.0		
	ALL SITES	468	67.7	68.1	61.2
	SITE AVERAGE	15	71.3	71.1	65.5
	SITE STD. DEV.	11	30.0	29.4	28.1

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	7	80.0	75.0	85.7
2	ALBANY	3	100.0	100.0	100.0
2	BUFFALO	3	100.0	100.0	100.0
2	SYRACUSE	5	100.0	66.7	33.3
5	WASHINGTON DC	2			0.0
6	HAMPTON	2	100.0	100.0	0.0
7	ATLANTA	6	0.0	0.0	0.0
8	BAY PINES	1			100.0
8	MIAMI	2	50.0	50.0	100.0
8	TAMPA	8	100.0	100.0	60.0
9	NASHVILLE	7	66.7	75.0	85.7
10	CINCINNATI	11	50.0	62.5	33.3
10	CLEVELAND	7	83.3	83.3	100.0
11	INDIANAPOLIS	6	50.0	66.7	66.7
12	HINES	15	90.0	92.3	91.7
16	HOUSTON	8	100.0		85.7
17	DALLAS	2	100.0	100.0	
17	SAN ANTONIO	8	75.0	60.0	75.0
19	E. COLORADO HCS	1	100.0	100.0	
19	SALT LAKE CITY	8	60.0	0.0	62.5
20	AMERICAN LAKE	23	41.7	27.3	35.0
20	ANCHORAGE	5	75.0	100.0	50.0
20	PORTLAND	8	66.7	0.0	85.7
20	ROSEBURG	3	0.0	0.0	0.0
22	GREATER LA	3	33.3	33.3	33.3
22	LOMA LINDA	11	83.3	83.3	77.8
	ALL SITES	165	65.7	65.9	61.8
	SITE AVERAGE	6	71.0	64.1	60.9
	SITE STD. DEV.	5	30.5	36.8	35.8

Cumulative data from FY 2000 through the end of FY 2004

Improvement rated only for those veterans identified with problems at admission

CHAPTER 8

SUMMARY OF PROGRAM MEASURES

A. Description of Critical Monitors

Measures that are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 8-1 through 8-4, and are summarized in Tables 8-5 and 8-6. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 8-1 through 8-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 8-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. **Mean Days in Residential Treatment** (from Table 4-7). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers). *The data source for this monitor is the Form D (Discharge from Residential Program form).*

B. **Unique Veterans Served Per Clinician** (from Table 3-1). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2004, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include <u>all staff</u> who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do <u>not</u> include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. **Visits Per Clinician** (from Table 3-1). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. **Percentage Change in Intakes, FY 2003-2004** (from Table 3-3). This change variable records the difference in the number of intakes per outreach clinician from FY 2003 to FY 2004 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

E. **Literally Homeless Intakes Per Clinician** (from Table 3-5). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2004, divided by the number of allocated outreach FTEE. Note that this is actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) <u>and</u>

efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. **Veterans Treated Per FTEE in Supported Housing** (from Table 6-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 8-2):

G. **Percentage Not Strictly Homeless** (Table 3-5). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. **Percentage with No Time Homeless** (Table 3-7). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. **Difference in Percentage Not Strictly Homeless, FY 2003-2004** (Table 3-8). This measure compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. **Difference in Percentage Homeless Less than One Month, FY 2003-2004** (Table 3-8). This measure also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. **Percentage with Serious Psychiatric or Substance Abuse Disorder** (Table 3-9). This shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. **Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 2003 -2004** (Table 3-10). This monitor uses the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. **Percentage of Literally Homeless Veterans in Supported Housing** (Table 6-4). This measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and are subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 8-3, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. **Percentage Contacted through Outreach** (Table 3-11). This monitor shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, second "Contact with Veteran item".*

O. **The Difference in Percentage Contacted through Outreach, FY 2003-2004** (Table 3-13). This monitor shows the change in outreach efforts between FY 2003 and 2004. (Low values are outliers). *The data source for this monitor is the Form X, second "Contact with Veteran item".*

P. **Homelessness of Veterans Admitted to Residential Treatment** (Table 4-4). Compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. **Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment** (Table 4-5). Forms a ratio similar to the one in Table 4-4, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. **Appropriateness for Residential Treatment** (Table 4-6). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. **Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized** (Table 4-6A). This measure compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. **VA Outreach in Supported Housing** (Table 6-4). This shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. **Mean Total Days in Supported Housing** (Table 6-10). A monitor that shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 8-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. **Successful Completion of Residential Treatment; Domiciled** (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 4-20). Table 4-20 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 4-20 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).
Data sources for the outcome variables are as follows:
Successful Program Completion: Form D, item 11.
Domiciled and Housed: Form D, item 13.
Employed: Form D, item 15.
Improved Psychiatric Symptoms: Form D, item 19.
Improved Alcohol Symptoms: Form D, item 17.
Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. **Alcohol and Psychiatric Symptom Improvement in Supported Housing** (Table 6-9). This shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 6-10). The monitor shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 6-11). The monitor shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD				X			1	6	17%
1	BOSTON							0	6	0%
1	MANCHESTER							0	5	0%
1	NORTHAMPTON							0	4	0%
1	PROVIDENCE		X					1	5	20%
1	TOGUS			X				1	5	20%
1	WEST HAVEN						X	1	5	20%
1	WHITE RIVER JCT		X	X	I	I		4	5	80%
2	ALBANY						X	1	6	17%
2	BUFFALO						X	1	6	17%
2	CANANDAIGUA							0	5	0%
2	SYRACUSE							0	5	0%
3	BRONX						X	1	6	17%
3	BROOKLYN							0	5	0%
3	EAST ORANGE						I	1	6	17%
3	LYONS							0	2	0%
3	MONTROSE							0	5	0%
3	NEW YORK		X	X		X		3	5	60%
3	NORTHPORT				X			1	5	20%
4	ALTOONA		X	X		X		3	4	75%
4	BUTLER		X	X	I	I		4	4	100%
4	CLARKSBURG							0	5	0%
4	COATESVILLE		X	X				2	4	50%
4	ERIE		X	X				2	4	50%
4	LEBANON							0	6	0%
4	PHILADELPHIA							0	5	0%
4	PITTSBURGH						X	1	6	17%
4	WILKES-BARRE							0	6	0%
4	WILMINGTON		X	X				2	4	50%
5	BALTIMORE							0	5	0%
5	PERRY POINT							0	5	0%
5	WASHINGTON DC							0	5	0%
6	ASHEVILLE	X						1	5	20%
6	BECKLEY		X	X	I	I		4	4	100%
6	DURHAM							0	4	0%
6	FAYETTEVILLE NC							0	4	0%
6	HAMPTON							0	5	0%
6	RICHMOND				X	X		2	4	50%
6	SALEM							0	4	0%
6	SALISBURY	X						1	5	20%
7	ATLANTA							0	5	0%
7	AUGUSTA							0	5	0%
7	BIRMINGHAM	X						1	5	20%
7	CHARLESTON	X						1	5	20%
7	COLUMBIA SC							0	5	0%
7	TUSCALOOSA	X						1	5	20%
7	TUSKEGEE							0	5	0%

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES				X			1	5	20%
8	GAINESVILLE							0	5	0%
8	MIAMI							0	5	0%
8	TAMPA						X	1	6	17%
8	WEST PALM BEACH							0	5	0%
9	HUNTINGTON							0	5	0%
9	LEXINGTON		X	X	I	I		4	4	100%
9	LOUISVILLE							0	5	0%
9	MEMPHIS							0	4	0%
9	MOUNTAIN HOME							0	5	0%
9	NASHVILLE							0	5	0%
10	CHILLICOTHE							0	5	0%
10	CINCINNATI							0	5	0%
10	CLEVELAND							0	5	0%
10	COLUMBUS OPC							0	5	0%
10	DAYTON							0	5	0%
10	NORTHEAST OHIO							0	5	0%
11	ANN ARBOR HCS							0	5	0%
11	BATTLE CREEK							0	6	0%
11	DANVILLE				X	X		2	4	50%
11	DETROIT							0	5	0%
11	INDIANAPOLIS						X	1	6	17%
11	NORTHERN INDIANA							0	4	0%
12	CHICAGO WS							0	6	0%
12	HINES							0	6	0%
12	IRON MOUNTAIN		X	X				2	4	50%
12	MADISON		X		X			2	4	50%
12	MILWAUKEE							0	4	0%
12	TOMAH							0	4	0%
15	COLUMBIA							0	5	0%
15	KANSAS CITY						X	1	6	17%
15	POPLAR BLUFF							0	5	0%
15	SAINT LOUIS							0	5	0%
15	TOPEKA	X						1	5	20%
15	WICHITA							0	5	0%
16	ALEXANDRIA							0	5	0%
16	FAYETTEVILLE AR							0	5	0%
16	GULF COAST HCS							0	5	0%
16	HOUSTON							0	6	0%
16	JACKSON							0	5	0%
16	LITTLE ROCK	X						1	6	17%
16	MUSKOGEE	X						1	5	20%
16	NEW ORLEANS	X						1	5	20%
16	OKLAHOMA CITY							0	5	0%
16	SHREVEPORT							0	5	0%

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS							0	5	0%
17	DALLAS							0	5	0%
17	SAN ANTONIO							0	5	0%
18	AMARILLO							0	5	0%
18	EL PASO OPC							0	5	0%
18	NEW MEXICO HCS							0	4	0%
18	PHOENIX							0	5	0%
18	TUCSON						I	1	6	17%
18	WEST TEXAS HCS	X				X		2	5	40%
19	CHEYENNE	X						1	5	20%
19	E COLORADO HCS							0	5	0%
19	GRAND JUNCTION		X	X	I			3	4	75%
19	MONTANA HCS							0	5	0%
19	SALT LAKE CITY							0	5	0%
19	SHERIDAN							0	5	0%
20	ANCHORAGE							0	4	0%
20	BOISE							0	4	0%
20	PORTLAND							0	6	0%
20	ROSEBURG				X	X		2	5	40%
20	SEATTLE						X	1	5	20%
20	SPOKANE							0	5	0%
20	WALLA WALLA							0	5	0%
21	CENTRAL CA HCS				X			1	5	20%
21	HONOLULU	X			X			2	5	40%
21	N CALIFORNIA HCS							0	4	0%
21	PALO ALTO							0	4	0%
21	SAN FRANCISCO							0	5	0%
21	SIERRA NEVADA HCS							0	5	0%
22	GREATER LOS ANGELES							0	6	0%
22	LOMA LINDA							0	4	0%
22	LONG BEACH							0	5	0%
22	SAN DIEGO							0	5	0%
22	SO. NEVADA HCS		X	X				2	4	50%
23	CENTRAL IOWA							0	5	0%
23	FARGO							0	5	0%
23	GREATER NEB, HCS							0	5	0%
23	IOWA CITY							0	4	0%
23	MINNEAPOLIS							0	5	0%
23	OMAHA							0	5	0%
23	SIOUX FALLS							0	5	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	03-04 NOT HMLS. (I) (T3-8)	03-04 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	03-04 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD			X					1	7	14%
1	BOSTON								0	7	0%
1	MANCHESTER								0	6	0%
1	NORTHAMPTON								0	6	0%
1	PROVIDENCE								0	7	0%
1	TOGUS					X	X		2	6	33%
1	WEST HAVEN								0	7	0%
1	WHITE RIVER JCT	I	I	I	I	I	I		6	6	100%
2	ALBANY								0	7	0%
2	BUFFALO	X	X			X			3	7	43%
2	CANANDAIGUA								0	6	0%
2	SYRACUSE	X	X						2	6	33%
3	BRONX							X	1	7	14%
3	BROOKLYN								0	6	0%
3	EAST ORANGE	X						I	2	7	29%
3	LYONS							X	1	1	100%
3	MONTROSE		X		X				2	6	33%
3	NEW YORK								0	6	0%
3	NORTHPORT			X					1	6	17%
4	ALTOONA	X	X		X	X	X		5	6	83%
4	BUTLER	I	I	I	I	I	I		6	6	100%
4	CLARKSBURG		X			X	X		3	6	50%
4	COATESVILLE			X	X				2	6	33%
4	ERIE	X							1	6	17%
4	LEBANON							X	1	7	14%
4	PHILADELPHIA								0	6	0%
4	PITTSBURGH							X	1	7	14%
4	WILKES-BARRE								0	7	0%
4	WILMINGTON								0	6	0%
5	BALTIMORE								0	6	0%
5	PERRY POINT								0	6	0%
5	WASHINGTON DC								0	6	0%
6	ASHEVILLE								0	6	0%
6	BECKLEY	I	I	I	I	I	I		6	6	100%
6	DURHAM			X					1	6	17%
6	FAYETTEVILLE NC								0	6	0%
6	HAMPTON								0	6	0%
6	RICHMOND								0	6	0%
6	SALEM								0	6	0%
6	SALISBURY			X					1	6	17%
7	ATLANTA				X				1	6	17%
7	AUGUSTA						X		1	6	17%
7	BIRMINGHAM	X							1	6	17%
7	CHARLESTON	X	X		X				3	6	50%
7	COLUMBIA SC								0	6	0%
7	TUSCALOOSA	X		X	X				3	6	50%
7	TUSKEGEE								0	6	0%

TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	03-04 NOT HMLS. (I) (T3-8)	03-04 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	03-04 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES			X		X			2	6	33%
8	GAINESVILLE		X			X			2	6	33%
8	MIAMI								0	6	0%
8	TAMPA		X						1	7	14%
8	WEST PALM BEACH								0	6	0%
9	HUNTINGTON		X			X			2	6	33%
9	LEXINGTON	I	I	I	I	I	I		6	6	100%
9	LOUISVILLE								0	6	0%
9	MEMPHIS	X	X		X				3	6	50%
9	MOUNTAIN HOME								0	6	0%
9	NASHVILLE				X				1	6	17%
10	CHILLICOTHE						X		1	6	17%
10	CINCINNATI			X					1	6	17%
10	CLEVELAND								0	6	0%
10	COLUMBUS OPC								0	6	0%
10	DAYTON								0	6	0%
10	NORTHEAST OHIO				X				1	6	17%
11	ANN ARBOR HCS								0	6	0%
11	BATTLE CREEK								0	7	0%
11	DANVILLE		X			X			2	6	33%
11	DETROIT								0	6	0%
11	INDIANAPOLIS								0	7	0%
11	NORTHERN INDIANA								0	6	0%
12	CHICAGO WS								0	7	0%
12	HINES								0	7	0%
12	IRON MOUNTAIN	X	X		X				3	6	50%
12	MADISON	X							1	6	17%
12	MILWAUKEE	X							1	6	17%
12	TOMAH	X	X						2	6	33%
15	COLUMBIA	X		X					2	6	33%
15	KANSAS CITY	X		X					2	7	29%
15	POPLAR BLUFF								0	6	0%
15	SAINT LOUIS				X				1	6	17%
15	TOPEKA				X				1	6	17%
15	WICHITA								0	6	0%
16	ALEXANDRIA			X					1	6	17%
16	FAYETTEVILLE AR								0	6	0%
16	GULF COAST HCS								0	6	0%
16	HOUSTON								0	7	0%
16	JACKSON								0	6	0%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE	X		X		X	X		4	6	67%
16	NEW ORLEANS								0	6	0%
16	OKLAHOMA CITY			X	X				2	6	33%
16	SHREVEPORT	X			X				2	6	33%

TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	03-04 NOT HMLS. (I) (T3-8)	03-04 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	03-04 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS								0	6	0%
17	DALLAS		X						1	6	17%
17	SAN ANTONIO								0	6	0%
18	AMARILLO								0	6	0%
18	EL PASO OPC					X			1	6	17%
18	NEW MEXICO HCS								0	6	0%
18	PHOENIX								0	6	0%
18	TUCSON					X		I	2	7	29%
18	WEST TEXAS HCS	X							1	6	17%
19	CHEYENNE								0	6	0%
19	E COLORADO HCS								0	6	0%
19	GRAND JUNCTION								0	6	0%
19	MONTANA HCS				X		X		2	6	33%
19	SALT LAKE CITY								0	6	0%
19	SHERIDAN	X	X	X					3	6	50%
20	ANCHORAGE								0	6	0%
20	BOISE		X						1	6	17%
20	PORTLAND					X			1	7	14%
20	ROSEBURG								0	6	0%
20	SEATTLE							I	1	7	14%
20	SPOKANE		X						1	6	17%
20	WALLA WALLA					X			1	6	17%
21	CENTRAL CA HCS								0	6	0%
21	HONOLULU					X			1	6	17%
21	N CALIFORNIA HCS								0	6	0%
21	PALO ALTO								0	6	0%
21	SAN FRANCISCO								0	6	0%
21	SIERRA NEVADA HCS								0	6	0%
22	GREATER LOS ANGELES		X			X			2	7	29%
22	LOMA LINDA		X				X		2	6	33%
22	LONG BEACH								0	6	0%
22	SAN DIEGO		X						1	6	17%
22	SO. NEVADA HCS					X			1	6	17%
23	CENTRAL IOWA					X			1	6	17%
23	FARGO								0	6	0%
23	GREATER NEB, HCS								0	6	0%
23	IOWA CITY	X	X			X			3	6	50%
23	MINNEAPOLIS								0	6	0%
23	OMAHA								0	6	0%
23	SIOUX FALLS	X							1	6	17%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY03/FY04 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD								X	1	8	13%
1	BOSTON								I	1	8	13%
1	MANCHESTER									0	6	0%
1	NORTHAMPTON									0	2	0%
1	PROVIDENCE									0	4	0%
1	TOGUS									0	6	0%
1	WEST HAVEN								I	1	4	25%
1	WHITE RIVER JCT	I	I	I	I	I	I			6	6	100%
2	ALBANY							I	I	2	8	25%
2	BUFFALO									0	8	0%
2	CANANDAIGUA									0	6	0%
2	SYRACUSE									0	6	0%
3	BRONX									0	8	0%
3	BROOKLYN									0	6	0%
3	EAST ORANGE	X						I	I	3	8	38%
3	LYONS								X	1	2	50%
3	MONTROSE									0	6	0%
3	NEW YORK									0	6	0%
3	NORTHPORT			X	X	X				3	6	50%
4	ALTOONA	X								1	2	50%
4	BUTLER	I	I							2	2	100%
4	CLARKSBURG					X				1	6	17%
4	COATESVILLE									0	2	0%
4	ERIE									0	2	0%
4	LEBANON							X		1	8	13%
4	PHILADELPHIA									0	6	0%
4	PITTSBURGH								X	1	8	13%
4	WILKES-BARRE									0	8	0%
4	WILMINGTON	X								1	2	50%
5	BALTIMORE		X							1	6	17%
5	PERRY POINT									0	6	0%
5	WASHINGTON DC									0	6	0%
6	ASHEVILLE									0	6	0%
6	BECKLEY	I	I							2	2	100%
6	DURHAM	X								1	2	50%
6	FAYETTEVILLE NC									0	2	0%
6	HAMPTON									0	6	0%
6	RICHMOND									0	2	0%
6	SALEM									0	2	0%
6	SALISBURY									0	6	0%
7	ATLANTA		X							1	6	17%
7	AUGUSTA	X					X			2	6	33%
7	BIRMINGHAM									0	6	0%
7	CHARLESTON			X		X	X			3	6	50%
7	COLUMBIA SC									0	6	0%
7	TUSCALOOSA	X	X		X					3	6	50%
7	TUSKEGEE									0	6	0%

TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY03/FY04 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES									0	6	0%
8	GAINESVILLE									0	6	0%
8	MIAMI									0	6	0%
8	TAMPA								I	1	8	13%
8	WEST PALM BEACH			X			X			2	6	33%
9	HUNTINGTON									0	6	0%
9	LEXINGTON	I	I							2	2	100%
9	LOUISVILLE						X			1	6	17%
9	MEMPHIS	X								1	2	50%
9	MOUNTAIN HOME									0	6	0%
9	NASHVILLE	X								1	6	17%
10	CHILLICOTHE									0	6	0%
10	CINCINNATI									0	6	0%
10	CLEVELAND									0	6	0%
10	COLUMBUS OPC									0	6	0%
10	DAYTON									0	6	0%
10	NORTHEAST OHIO									0	6	0%
11	ANN ARBOR HCS									0	6	0%
11	BATTLE CREEK				X				X	2	8	25%
11	DANVILLE	X								1	2	50%
11	DETROIT									0	6	0%
11	INDIANAPOLIS								X	1	8	13%
11	NORTHERN INDIANA									0	2	0%
12	CHICAGO WS									0	8	0%
12	HINES								X	1	8	13%
12	IRON MOUNTAIN	X								1	2	50%
12	MADISON									0	2	0%
12	MILWAUKEE									0	2	0%
12	TOMAH									0	2	0%
15	COLUMBIA	X					X			2	6	33%
15	KANSAS CITY							X	I	2	8	25%
15	POPLAR BLUFF									0	6	0%
15	SAINT LOUIS									0	6	0%
15	TOPEKA		X							1	6	17%
15	WICHITA			X						1	6	17%
16	ALEXANDRIA									0	6	0%
16	FAYETTEVILLE AR									0	6	0%
16	GULF COAST HCS									0	6	0%
16	HOUSTON	X						X		2	8	25%
16	JACKSON									0	6	0%
16	LITTLE ROCK						X			1	8	13%
16	MUSKOGEE	X	X	X						3	6	50%
16	NEW ORLEANS									0	6	0%
16	OKLAHOMA CITY	X								1	6	17%
16	SHREVEPORT	X	X							2	6	33%

TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY03/FY04 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-10)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS									0	6	0%
17	DALLAS									0	6	0%
17	SAN ANTONIO									0	6	0%
18	AMARILLO									0	6	0%
18	EL PASO OPC									0	6	0%
18	NEW MEXICO HCS									0	2	0%
18	PHOENIX									0	6	0%
18	TUCSON	X						I	I	3	8	38%
18	WEST TEXAS HCS	X			X					2	6	33%
19	CHEYENNE									0	6	0%
19	E COLORADO HCS	X								1	6	17%
19	GRAND JUNCTION									0	2	0%
19	MONTANA HCS	X	X		X					3	6	50%
19	SALT LAKE CITY									0	6	0%
19	SHERIDAN	X								1	6	17%
20	ANCHORAGE									0	6	0%
20	BOISE									0	2	0%
20	PORTLAND									0	8	0%
20	ROSEBURG									0	6	0%
20	SEATTLE		X					I	I	3	8	38%
20	SPOKANE	X								1	6	17%
20	WALLA WALLA		X							1	6	17%
21	CENTRAL CA HCS	X								1	6	17%
21	HONOLULU									0	6	0%
21	N CALIFORNIA HCS		X							1	2	50%
21	PALO ALTO	X								1	2	50%
21	SAN FRANCISCO									0	6	0%
21	SIERRA NEVADA HCS	X	X							2	6	33%
22	GREATER LOS ANGELES							X		1	8	13%
22	LOMA LINDA	X	X							2	2	100%
22	LONG BEACH									0	6	0%
22	SAN DIEGO	X								1	6	17%
22	SO. NEVADA HCS									0	2	0%
23	CENTRAL IOWA									0	6	0%
23	FARGO									0	6	0%
23	GREATER NEB, HCS									0	6	0%
23	IOWA CITY									0	2	0%
23	MINNEAPOLIS									0	6	0%
23	OMAHA									0	6	0%
23	SIOUX FALLS									0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-9)	IMP. PSYCH. @D/C SH (AD) (T6-9)	MUTUAL TERM. SH (AE) (T6-10)	HMLS/UNK. @D/C SH (AF) (T6-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD												0	11	0%
1	BOSTON								I	I	I	I	4	11	36%
1	MANCHESTER			X			X						2	7	29%
1	NORTHAMPTON												0	0	
1	PROVIDENCE												0	4	0%
1	TOGUS												0	7	0%
1	WEST HAVEN								I	I	I	I	4	4	100%
1	WHITE RIVER JCT												0	7	0%
2	ALBANY								I	I	I	I	4	11	36%
2	BUFFALO									X			1	11	9%
2	CANANDAIGUA												0	7	0%
2	SYRACUSE												0	7	0%
3	BRONX						X				X	X	3	11	27%
3	BROOKLYN												0	7	0%
3	EAST ORANGE								I	I	I	I	4	11	36%
3	LYONS												0	4	0%
3	MONTROSE			X									1	7	14%
3	NEW YORK												0	7	0%
3	NORTHPORT					X							1	7	14%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG		X										1	7	14%
4	COATESVILLE												0	0	
4	ERIE												0	0	
4	LEBANON												0	11	0%
4	PHILADELPHIA												0	7	0%
4	PITTSBURGH								X		X		2	11	18%
4	WILKES-BARRE							X					1	11	9%
4	WILMINGTON												0	0	
5	BALTIMORE												0	7	0%
5	PERRY POINT												0	7	0%
5	WASHINGTON DC												0	7	0%
6	ASHEVILLE												0	7	0%
6	BECKLEY												0	0	
6	DURHAM												0	0	
6	FAYETTEVILLE NC												0	0	
6	HAMPTON												0	7	0%
6	RICHMOND												0	0	
6	SALEM												0	0	
6	SALISBURY	X											1	7	14%
7	ATLANTA			X									1	7	14%
7	AUGUSTA	X				X	X	X					4	7	57%
7	BIRMINGHAM												0	7	0%
7	CHARLESTON												0	7	0%
7	COLUMBIA SC	X				X	X						3	7	43%
7	TUSCALOOSA					X	X						2	7	29%
7	TUSKEGEE												0	7	0%

TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-9)	IMP. PSYCH. @D/C SH (AD) (T6-9)	MUTUAL TERM. SH (AE) (T6-10)	HMLS/UNK. @D/C SH (AF) (T6-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES												0	7	0%
8	GAINESVILLE		X										1	7	14%
8	MIAMI												0	7	0%
8	TAMPA								I	I	I	I	4	11	36%
8	WEST PALM BEACH			X									1	7	14%
9	HUNTINGTON												0	7	0%
9	LEXINGTON												0	0	
9	LOUISVILLE												0	7	0%
9	MEMPHIS												0	0	
9	MOUNTAIN HOME												0	7	0%
9	NASHVILLE												0	7	0%
10	CHILLICOTHE	X	X		X		X						4	7	57%
10	CINCINNATI												0	7	0%
10	CLEVELAND												0	7	0%
10	COLUMBUS OPC												0	7	0%
10	DAYTON												0	7	0%
10	NORTHEAST OHIO												0	7	0%
11	ANN ARBOR HCS	X											1	7	14%
11	BATTLE CREEK		X				X	X					3	11	27%
11	DANVILLE												0	0	
11	DETROIT				X								1	7	14%
11	INDIANAPOLIS									X			1	11	9%
11	NORTHERN INDIANA												0	0	
12	CHICAGO WS												0	11	0%
12	HINES								X	X			2	11	18%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE												0	0	
12	TOMAH												0	0	
15	COLUMBIA												0	7	0%
15	KANSAS CITY								I	I	I	I	4	11	36%
15	POPLAR BLUFF												0	7	0%
15	SAINT LOUIS												0	7	0%
15	TOPEKA				X								1	7	14%
15	WICHITA												0	7	0%
16	ALEXANDRIA							X					1	7	14%
16	FAYETTEVILLE AR			X									1	7	14%
16	GULF COAST HCS	X	X					X					3	7	43%
16	HOUSTON												0	11	0%
16	JACKSON												0	7	0%
16	LITTLE ROCK			X									1	11	9%
16	MUSKOGEE					X	X	X					3	7	43%
16	NEW ORLEANS				X								1	7	14%
16	OKLAHOMA CITY												0	7	0%
16	SHREVEPORT												0	7	0%

TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-9)	IMP. PSYCH. @D/C SH (AD) (T6-9)	MUTUAL TERM. SH (AE) (T6-10)	HMLS/UNK. @D/C SH (AF) (T6-11)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS		X										1	7	14%
17	DALLAS		X										1	7	14%
17	SAN ANTONIO						X						1	7	14%
18	AMARILLO												0	7	0%
18	EL PASO OPC												0	7	0%
18	NEW MEXICO HCS												0	0	
18	PHOENIX												0	7	0%
18	TUCSON								I	I	I	I	4	11	36%
18	WEST TEXAS HCS		X		X	X							3	7	43%
19	CHEYENNE												0	7	0%
19	E COLORAD HCS							X					1	7	14%
19	GRAND JUNCTION												0	0	
19	MONTANA HCS	X	X					X					3	7	43%
19	SALT LAKE CITY												0	7	0%
19	SHERIDAN					X	X	X					3	7	43%
20	ANCHORAGE												0	0	
20	BOISE												0	0	
20	PORTLAND										X		1	11	9%
20	ROSEBURG												0	7	0%
20	SEATTLE								I	I	I	I	4	4	100%
20	SPOKANE												0	7	0%
20	WALLA WALLA												0	7	0%
21	CENTRAL CA HCS					X	X	X					3	7	43%
21	HONOLULU			X	X								2	7	29%
21	N CALIFORNIA HCS												0	0	
21	PALO ALTO												0	0	
21	SAN FRANCISCO												0	7	0%
21	SIERRA NEVADA HCS												0	7	0%
22	GREATER LOS ANGELES											X	1	11	9%
22	LOMA LINDA												0	0	
22	LONG BEACH												0	7	0%
22	SAN DIEGO												0	7	0%
22	SO. NEVADA HCS												0	0	
23	CENTRAL IOWA												0	7	0%
23	FARGO												0	7	0%
23	GREATER NEB, HCS												0	7	0%
23	IOWA CITY												0	0	
23	MINNEAPOLIS												0	7	0%
23	OMAHA												0	7	0%
23	SIOUX FALLS												0	7	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	BEDFORD	1	1	1	0	3	32	9.4%
1	BOSTON	0	0	1	4	5	32	15.6%
1	MANCHESTER	0	0	0	2	2	24	8.3%
1	NORTHAMPTON	0	0	0	0	0	12	0.0%
1	PROVIDENCE	1	0	0	0	1	20	5.0%
1	TOGUS	1	2	0	0	3	24	12.5%
1	WEST HAVEN	1	0	1	4	6	20	30.0%
1	WHITE RIVER JCT	4	6	6	0	16	24	66.7%
2	ALBANY	1	0	2	4	7	32	21.9%
2	BUFFALO	1	3	0	1	5	32	15.6%
2	CANANDAIGUA	0	0	0	0	0	24	0.0%
2	SYRACUSE	0	2	0	0	2	24	8.3%
3	BRONX	1	1	0	3	5	32	15.6%
3	BROOKLYN	0	0	0	0	0	24	0.0%
3	EAST ORANGE	1	2	3	4	10	32	31.3%
3	LYONS	0	1	1	0	2	9	22.2%
3	MONTROSE	0	2	0	1	3	24	12.5%
3	NEW YORK	3	0	0	0	3	24	12.5%
3	NORTHPORT	1	1	3	1	6	24	25.0%
4	ALTOONA	3	5	1	0	9	12	75.0%
4	BUTLER	4	6	2	0	12	12	100.0%
4	CLARKSBURG	0	3	1	1	5	24	20.8%
4	COATESVILLE	2	2	0	0	4	12	33.3%
4	ERIE	2	1	0	0	3	12	25.0%
4	LEBANON	0	1	1	0	2	32	6.3%
4	PHILADELPHIA	0	0	0	0	0	24	0.0%
4	PITTSBURGH	1	1	1	2	5	32	15.6%
4	WILKES-BARRE	0	0	0	1	1	32	3.1%
4	WILMINGTON	2	0	1	0	3	12	25.0%
5	BALTIMORE	0	0	1	0	1	24	4.2%
5	PERRY POINT	0	0	0	0	0	24	0.0%
5	WASHINGTON DC	0	0	0	0	0	24	0.0%
6	ASHEVILLE	1	0	0	0	1	24	4.2%
6	BECKLEY	4	6	2	0	12	12	100.0%
6	DURHAM	0	1	1	0	2	12	16.7%
6	FAYETTEVILLE NC	0	0	0	0	0	12	0.0%
6	HAMPTON	0	0	0	0	0	24	0.0%
6	RICHMOND	2	0	0	0	2	12	16.7%
6	SALEM	0	0	0	0	0	12	0.0%
6	SALISBURY	1	1	0	1	3	24	12.5%
7	ATLANTA	0	1	1	1	3	24	12.5%
7	AUGUSTA	0	1	2	4	7	24	29.2%
7	BIRMINGHAM	1	1	0	0	2	24	8.3%
7	CHARLESTON	1	3	3	0	7	24	29.2%
7	COLUMBIA SC	0	0	0	3	3	24	12.5%
7	TUSCALOOSA	1	3	3	2	9	24	37.5%
7	TUSKEGEE	0	0	0	0	0	24	0.0%
8	BAY PINES	1	2	0	0	3	24	12.5%
8	GAINESVILLE	0	2	0	1	3	24	12.5%
8	MIAMI	0	0	0	0	0	24	0.0%
8	TAMPA	1	1	1	4	7	32	21.9%
8	WEST PALM BEACH	0	0	2	1	3	24	12.5%
9	HUNTINGTON	0	2	0	0	2	24	8.3%
9	LEXINGTON	4	6	2	0	12	12	100.0%
9	LOUISVILLE	0	0	1	0	1	24	4.2%
9	MEMPHIS	0	3	1	0	4	12	33.3%
9	MOUNTAIN HOME	0	0	0	0	0	24	0.0%
9	NASHVILLE	0	1	1	0	2	24	8.3%
10	CHILLICOTHE	0	1	0	4	5	24	20.8%
10	CINCINNATI	0	1	0	0	1	24	4.2%
10	CLEVELAND	0	0	0	0	0	24	0.0%
10	COLUMBUS OPC	0	0	0	0	0	24	0.0%
10	DAYTON	0	0	0	0	0	24	0.0%
10	NORTHEAST OHIO	0	1	0	0	1	24	4.2%
11	ANN ARBOR HCS	0	0	0	1	1	24	4.2%
11	BATTLE CREEK	0	0	2	3	5	32	15.6%
11	DANVILLE	2	2	1	0	5	12	41.7%
11	DETROIT	0	0	0	1	1	24	4.2%
11	INDIANAPOLIS	1	0	1	1	3	32	9.4%
11	NORTHERN INDIANA	0	0	0	0	0	12	0.0%

TABLE 8-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
12	CHICAGO WS	0	0	0	0	0	32	0.0%
12	HINES	0	0	1	2	3	32	9.4%
12	IRON MOUNTAIN	2	3	1	0	6	12	50.0%
12	MADISON	2	1	0	0	3	12	25.0%
12	MILWAUKEE	0	1	0	0	1	12	8.3%
12	TOMAH	0	2	0	0	2	12	16.7%
15	COLUMBIA	0	2	2	0	4	24	16.7%
15	KANSAS CITY	1	2	2	4	9	32	28.1%
15	POPLAR BLUFF	0	0	0	0	0	24	0.0%
15	SAINT LOUIS	0	1	0	0	1	24	4.2%
15	TOPEKA	1	1	1	1	4	24	16.7%
15	WICHITA	0	0	1	0	1	24	4.2%
16	ALEXANDRIA	0	1	0	1	2	24	8.3%
16	FAYETTEVILLE AR	0	0	0	1	1	24	4.2%
16	GULF COAST HCS	0	0	0	3	3	24	12.5%
16	HOUSTON	0	0	2	0	2	32	6.3%
16	JACKSON	0	0	0	0	0	24	0.0%
16	LITTLE ROCK	1	0	1	1	3	32	9.4%
16	MUSKOGEE	1	4	3	3	11	24	45.8%
16	NEW ORLEANS	1	0	0	1	2	24	8.3%
16	OKLAHOMA CITY	0	2	1	0	3	24	12.5%
16	SHREVEPORT	0	2	2	0	4	24	16.7%
17	CENTRAL TEXAS HCS	0	0	0	1	1	24	4.2%
17	DALLAS	0	1	0	1	2	24	8.3%
17	SAN ANTONIO	0	0	0	1	1	24	4.2%
18	AMARILLO	0	0	0	0	0	24	0.0%
18	EL PASO OPC	0	1	0	0	1	24	4.2%
18	NEW MEXICO HCS	0	0	0	0	0	12	0.0%
18	PHOENIX	0	0	0	0	0	24	0.0%
18	TUCSON	1	2	3	4	10	32	31.3%
18	WEST TEXAS HCS	2	1	2	3	8	24	33.3%
19	CHEYENNE	1	0	0	0	1	24	4.2%
19	E COLORADO HCS	0	0	1	1	2	24	8.3%
19	GRAND JUNCTION	3	0	0	0	3	12	25.0%
19	MONTANA HCS	0	2	3	3	8	24	33.3%
19	SALT LAKE CITY	0	0	0	0	0	24	0.0%
19	SHERIDAN	0	3	1	3	7	24	29.2%
20	ANCHORAGE	0	0	0	0	0	16	0.0%
20	BOISE	0	1	0	0	1	12	8.3%
20	PORTLAND	0	1	0	1	2	32	6.3%
20	ROSEBURG	2	0	0	0	2	24	8.3%
20	SEATTLE	1	1	3	4	9	24	37.5%
20	SPOKANE	0	1	1	0	2	24	8.3%
20	WALLA WALLA	0	1	1	0	2	24	8.3%
21	CENTRAL CA HCS	1	0	1	3	5	24	20.8%
21	HONOLULU	2	1	0	2	5	24	20.8%
21	N CALIFORNIA HCS	0	0	1	0	1	12	8.3%
21	PALO ALTO	0	0	1	0	1	12	8.3%
21	SAN FRANCISCO	0	0	0	0	0	24	0.0%
21	SIERRA NEVADA HCS	0	0	2	0	2	24	8.3%
22	GREATER LOS ANGELES	0	2	1	1	4	32	12.5%
22	LOMA LINDA	0	2	2	0	4	12	33.3%
22	LONG BEACH	0	0	0	0	0	24	0.0%
22	SAN DIEGO	0	1	1	0	2	24	8.3%
22	SO. NEVADA HCS	2	1	0	0	3	12	25.0%
23	CENTRAL IOWA	0	1	0	0	1	24	4.2%
23	FARGO	0	0	0	0	0	24	0.0%
23	GREATER NEB, HCS	0	0	0	0	0	24	0.0%
23	IOWA CITY	0	3	0	0	3	12	25.0%
23	MINNEAPOLIS	0	0	0	0	0	24	0.0%
23	OMAHA	0	0	0	0	0	24	0.0%
23	SIOUX FALLS	0	1	0	0	1	24	4.2%
	ALL SITES	74	128	91	100	393	2973	13.2%
	AVERAGE	0.6	1.0	0.7	0.8	3.0	22.5	15.4%

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TABLE 8-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	8	9	9	10	36	188	19.1%
2	2	5	2	5	14	112	12.5%
3	6	7	7	9	29	169	17.2%
4	14	19	7	4	44	204	21.6%
5	0	0	1	0	1	72	1.4%
6	8	8	3	1	20	132	15.2%
7	3	9	9	10	31	168	18.5%
8	2	5	3	6	16	128	12.5%
9	4	12	5	0	21	120	17.5%
10	0	3	0	4	7	144	4.9%
11	3	2	4	6	15	136	11.0%
12	4	7	2	2	15	112	13.4%
15	2	6	6	5	19	152	12.5%
16	3	9	9	10	31	256	12.1%
17	0	1	0	3	4	72	5.6%
18	3	4	5	7	19	140	13.6%
19	4	5	5	7	21	132	15.9%
20	3	5	5	5	18	156	11.5%
21	3	1	5	5	14	120	11.7%
22	2	6	4	1	13	104	12.5%
23	0	5	0	0	5	156	3.2%
ALL VISNS	74	123	91	100	388	2973	13.1%
AVERAGE	3.7	6.2	4.6	5.0	19.4	141.6	13.0%

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APPENDIX A

EVALUATION FORMS

HEALTH CARE FOR HOMELESS VETERANS

CONTACT FORM

Staff Member's Name _____

Office Use Only DO NOT CODE ____ ____ (3)

Date of Intake *(mm, dd, yy)*…… _ _ / _ _ / _ _ (9)

VA Facility Code…….... ____ ____ ____ (12)

I. VETERAN DESCRIPTION

1. Veteran's Name *(last name, first initial) (please print)* _____ (32)

2. Social Security Number…….. _ _ _ - _ _ - _ _ _ _ (41)

3. Date of Birth *(mm/dd/yy)*……. _ _ / _ _ / _ _ (47)

4. Sex…….. ☐ 1. Male ☐ 2. Female (48)

5. Ethnicity *(check only one)* (49)
   - ☐ 1. Hispanic, white
   - ☐ 2. Hispanic, black
   - ☐ 3. American Indian or Alaskan
   - ☐ 4. Black, not Hispanic
   - ☐ 5. Asian
   - ☐ 6. White, not Hispanic
   - ☐ 7. Pacific Islander
   - ☐ 8. Other

6. What is your current marital status *(check only one)?* (50)
   - ☐ 1. Married
   - ☐ 2. Remarried
   - ☐ 3. Widowed
   - ☐ 4. Separated
   - ☐ 5. Divorced
   - ☐ 6. Never Married

CONTACT WITH VETERAN

Where did this interview take place *(check only one)*? (51)
- ☐ 1. Shelter or temporary housing for homeless
- ☐ 2. Street, Park, Outdoors
- ☐ 3. Soup Kitchen
- ☐ 4. VAMC
- ☐ 5. Vet Center
- ☐ 6.* At special program for homeless (*Specify*) _____
- ☐ 7. Prison or jail
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (54)

How was contact with this program initiated *(check only one)*? (55)
- ☐ 1. Outreach initiated by VA staff
- ☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
- ☐ 3. Referral from VAMC inpatient unit
- ☐ 4. Referral from VAMC outpatient unit
- ☐ 5. Veteran came to Vet Center
- ☐ 6. Self-referred
- ☐ 7.* Through VA presence at special program for homeless *(specify)* _____
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (58)

Veteran response to contact *(check only one)*? (59)
- ☐ 1. Would not talk to VA staff
- ☐ 2. Talked; not interested in any services
- ☐ 3. Only interested in basic services
- ☐ 4. Is interested in full range of VA services for the homeless
- ☐ 5. Other

** Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.*

II. MILITARY HISTORY

7. Period of Service *(check **longest** one)*?
   - ☐ 1. Pre-WW II (11/18-11/41)
   - ☐ 2. WW II (12/41-12/46)
   - ☐ 3. Pre-Korean (1/47-6/50)
   - ☐ 4. Korean War (7/50/-1/55)
   - ☐ 5. Between Korean and Vietnam Eras (2/55-7/64)
   - ☐ 6. Vietnam Era (8/64-4/75)
   - ☐ 7. Post-Vietnam (5/75-7/90) (60)
   - ☐ 8. Persian Gulf (8/90-)

8. Did you ever receive hostile or friendly fire in a combat zone? ☐ 0= No ☐ 1=Yes (61)

III. LIVING SITUATION

9. Where did you sleep last night? *(check only one)*
   - ☐ 1. Own apartment, room or house
   - ☐ 2. Apartment, room or house of family member or friend
   - ☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
   - ☐ 4. No residence (e.g., outdoors, abandoned building) (62)
   - ☐ 5. Institution (hospital, residential treatment facility)
   - ☐ 6. Prison or jail

10. How long have you been homeless? *(check only one)* (63)
    - ☐ 0. Not currently homeless
    - ☐ 1. At least one night but less than one month
    - ☐ 2. At least one month but less than 6 months
    - ☐ 3. At least 6 months but less than 1 year
    - ☐ 4. At least one year but less than 2 years
    - ☐ 5. Two years or more
    - ☐ 6. Unknown

11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? *(Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)*

a. Own apartment, room or house…….	_ _	(65)
b. Someone else's apartment, room or house…….	_ _	(67)
c. Hospital or nursing home (include detox centers with medical staff on site)…….	_ _	(69)
d. Domiciliary…….	_ _	(71)
e. VA contracted halfway house programs (ATU-HWH or HCHV contract)……..	_ _	(73)
f. Non-VA halfway house program…….	_ _	(75)
g. Hotel, Single Room Occupancy (SRO), boarding home……..	_ _	(77)
h. Shelter for the homeless (including detox centers with no medical staff on-site)	_ _	(79)
i. Outdoors (sidewalk, park), abandoned building……..	_ _	(81)
j. Automobile, truck, boat…….	_ _	(83)
k. Prison, jail…….	_ _	(85)

IV. MEDICAL

12. Do you feel you have any serious medical problems *(veteran's perception)*?…... ☐ 0= No ☐ 1=Yes (86)

13. Does the veteran have or has the veteran complained of any of the following medical problems *(check one box for each question)*?

a. Oral/dental problems……..	☐ 0= No ☐ 1=Yes	(87)
b. Eye problems (other than glasses)…….	☐ 0= No ☐ 1=Yes	(88)

c. Hypertension…… ☐ 0= No ☐ 1=Yes (89)

d. Heart or cardiovascular problems…… ☐ 0= No ☐ 1=Yes (90)

e. COPD/emphysema…… ☐ 0= No ☐ 1=Yes (91)

f. TB…… ☐ 0= No ☐ 1=Yes (92)

g. Gastrointestinal problems…….. ☐ 0= No ☐ 1=Yes (93)

h. Liver disease…… ☐ 0= No ☐ 1=Yes (94)

i. Seizure disorder…… ☐ 0= No ☐ 1=Yes (95)

j. Orthopedic problems…… ☐ 0= No ☐ 1=Yes (96)

k. Significant skin problems…… ☐ 0= No ☐ 1=Yes (97)

l. Significant trauma…… ☐ 0= No ☐ 1=Yes (98)

m. Other …… ☐ 0= No ☐ 1=Yes (99)

(specify) _____

Office Use Only DO NOT CODE ____ ____ (101)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now *(veteran's perception)*?… ☐ 0= No ☐ 1=Yes (102)

15. Have you had a problem with alcohol dependency in the past?…….. ☐ 0= No ☐ 1=Yes (103)

16. Have you ever been hospitalized for treatment of alcoholism?…… ☐ 0= No ☐ 1=Yes (104)

17. During the past 30 days, how many days would you say that you used any alcohol at all? *(If none, skip to number 18)*…… _ _ (106)

17a. During the past 30 days, how many days would you say that you drank to intoxication?…….. _ _ (108)

18. Do you have a problem with drug dependency now *(veteran's perception)*?…… ☐ 0= No ☐ 1=Yes (109)

19. Have you had a problem with drug dependency in the past?……... ☐ 0= No ☐ 1=Yes (110)

20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?…… ☐ 0= No ☐ 1=Yes (111)

21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downers); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? *(If none, skip to number 23)*…… _ _ (113)

22. During the past 30 days, how many days would you say you used more than one kind of drug?…… _ _ (115)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?……. ☐ 0= No ☐ 1=Yes (116)

24. Have you ever been hospitalized for a psychiatric problem *(Do not include substance abuse treatment)*?……. ☐ 0= No ☐ 1=Yes (117)

25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 months?…….. ☐ 0= No ☐ 1=Yes (118)

26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you… *(Check one answer for each item; blank responses will not be considered a "no" response)*

a. experienced a serious depression……. ☐ 0= No ☐ 1=Yes (119)

b. experienced serious anxiety or tension……. ☐ 0= No ☐ 1=Yes (120)

c. experienced hallucinations……. ☐ 0= No ☐ 1=Yes (121)

d. experienced trouble understanding, concentrating, or remembering……. ☐ 0= No ☐ 1=Yes (122)

e. had trouble controlling violent behavior……. ☐ 0= No ☐ 1=Yes (123)

f. had serious thoughts of suicide……. ☐ 0= No ☐ 1=Yes (124)

g. attempted suicide……. ☐ 0= No ☐ 1=Yes (125)

h. took prescribed medication for a psychological/emotional problem……. ☐ 0= No ☐ 1=Yes (126)

VII. EMPLOYMENT STATUS

27 Which best describes your employment pattern in the past 3 years? *(check only one)* (127)

☐ 1. Full time (40 hrs/wk)
☐ 2. Full time (irregular)
☐ 3. Part time (regular hours)
☐ 4. Part time (irregular daywork)
☐ 5. Student
☐ 6. Service
☐ 7. Retired / disability
☐ 8. Unemployed

28. How many days did you work for pay in the past 30 days? _ _ (129)

29-33. Do you receive any of the following kinds of public financial support *(check one box for each question)*?

29. Service Connected/Psychiatry…….. ☐ 0= No ☐ 1=Yes (130)

30. Service Connected/Other…….. ☐ 0= No ☐ 1=Yes (131)

31. NSC pension……. ☐ 0= No ☐ 1=Yes (132)

32. Non-VA disability (eg SSDI)……. ☐ 0= No ☐ 1=Yes (133)

33. Other public support (including cash and inkind services)……. ☐ 0= No ☐ 1=Yes (134)

34. Overall, how much money did you receive in the past thirty days from all sources of income: work, disability payments, panhandling, plasma donations etc.)? *(check only one)* (135)

☐ 1. No income at all ☐ 4. $100-$499
☐ 2. $1-$49 ☐ 5. $500-$999
☐ 3. $50-$99 ☐ 6. $1000 or more

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ☐ 0= No ☐ 1=Yes (136)

36. Does this veteran need medical treatment at this time?……... ☐ 0= No ☐ 1=Yes (137)

37-45. Which of the following psychiatric diagnoses apply to this veteran *(check one box for each question)*?

37. Alcohol Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (138)
38. Drug Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (139)
39. Schizophrenia……. ☐ 0= No ☐ 1=Yes (140)
40. Other Psychotic Disorder……. ☐ 0= No ☐ 1=Yes (141)
41. Mood Disorder……... ☐ 0= No ☐ 1=Yes (142)
42. Personality Disorder (DSM-IV Axis 2)……. ☐ 0= No ☐ 1=Yes (143)
43. PTSD from Combat…….. ☐ 0= No ☐ 1=Yes (144)
44. Adjustment Disorder……. ☐ 0= No ☐ 1=Yes (145)
45. Other Psychiatric Disorder……... ☐ 0= No ☐ 1=Yes (146)

49-60. What are your immediate plans for referral or treatment of the veteran at this time *(check one box for each question)*?

49. Basic services (food, shelter, clothing and financial assistance)……. ☐ 0= No ☐ 1=Yes (147)
50. VA medical services……... ☐ 0= No ☐ 1=Yes (148)
51. Non-VA medical services…….. ☐ 0= No ☐ 1=Yes (149)
52. VA psychiatric or substance abuse services…….. ☐ 0= No ☐ 1=Yes (150)
53. Non-VA psychiatric or substance abuse services……. ☐ 0= No ☐ 1=Yes (151)
54. VA pension or disability application…….. ☐ 0= No ☐ 1=Yes (152)
55. Contract residential treatment through HCHV program……. ☐ 0= No ☐ 1=Yes (153)
56. VA Domiciliary Program……. ☐ 0= No ☐ 1=Yes (154)
57. Upgrading of military discharge……. ☐ 0= No ☐ 1=Yes (155)
58. Legal assistance……. ☐ 0= No ☐ 1=Yes (156)
59. Social vocational assistance……. ☐ 0= No ☐ 1=Yes (157)
60. Other (including HUD-VASH and Grant and Per Diem)…….. ☐ 0= No ☐ 1=Yes (158)

X (159)

FORM D (1)

REPORT OF DISCHARGE FROM RESIDENTIAL PROGRAM

Use this form only for veterans who are being discharged from a VA Homeless Providers Grant and Per Diem program (GPD) or a contracted residential program, under the auspices of the HCHV program. Complete a new report any time that a veteran is formally discharged from the program.

1. Staff member completing this report _____

☐ 1. non-VA provider staff ☐ 2. GPD program liaison ☐ 3. VA case manager (2)

OFFICE USE ONLY ____ ____ (4)

1A. VA Staff member reviewing this report _____

☐ 1. GPD program liaison ☐ 2. VA case manager ☐ 3. HCHV Program coordinator (5)

OFFICE USE ONLY ____ ____ (7)

2. VA Facility Code ____ ____ ____ (10)

I. Veteran Information

3. Veteran's Name _____

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (19)

5. Veteran's Date of Birth *(code mm/dd/yy)* _ _ / _ _ / _ _ (25)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? (26)

☐ 1. HCHV Grant and Per Diem funds
☐ 2. Contract funded by medical center or VISN
☐ 3. Other please specify: _____

OFFICE USE ONLY ____ ____ (28)

7. Name of Residential Provider _____

OFFICE USE ONLY _ _ - _ _ _ - _ _ (37)

8. Period covered by this report *(Code dates: mm/dd/yy)* Beginning: _ _ / _ _ / _ _ (43)

Ending: _ _ / _ _ / _ _ (49)

9. Number of days _ _ _ (52)

10. Cost of treatment under this provider *(Round to nearest dollar)* $ _ _, _ _ _ (57)

III. Status at End of Treatment

11. The veteran ended residential treatment because (58)
    - ☐ 1. Successful completion of the program
    - ☐ 2. Veteran was asked to leave because of violation of program rules
    - ☐ 3. Veteran left the program by his/her own decision, without medical advice
    - ☐ 4. Veteran became too ill (mentally or physically) to complete the program
    - ☐ 5. Other _____ ___ ___ (60)
    (DO NOT CODE)

12. If the veteran ended residential treatment because of a **rule violation**, what was the <u>most important reason</u>? (61)
    - ☐ 1. Threatened/actual violence to self or others
    - ☐ 2. Use of alcohol or drugs
    - ☐ 3. Other _____ ___ ___ (63)
    (DO NOT CODE)

13. The veteran's living situation at discharge is: (64)
    - ☐ 0. No residence
    - ☐ 1. Single room occupancy
    - ☐ 2. Halfway house/transitional living program
    - ☐ 3. Institution (hospital, nursing home or domicilliary)
    - ☐ 4. Apartment, room or house
    - ☐ 5. Veteran left program without giving indication of living arrangement
    - ☐ 6. Prison or jail
    - ☐ 7. Other _____ ___ ___ (66)
    (DO NOT CODE)

14. With whom will the veteran be living at discharge? (67)
    - ☐ 0. No residence
    - ☐ 1. Alone
    - ☐ 2. With spouse and or children
    - ☐ 3. With parents, with siblings, and/or with other family
    - ☐ 4. With friends
    - ☐ 5. With strangers
    - ☐ 6. Veteran left program without giving indication of living arrangement

15. What is the veterans arrangement for employment at the time of discharge? (68)
    - ☐ 0. Disabled or retired
    - ☐ 1. Unemployed
    - ☐ 2. Part-time or temporary employment
    - ☐ 3. Full-time employment
    - ☐ 4. VA's IT or CWT (VI)
    - ☐ 5. Other vocational training
    - ☐ 6. Unpaid volunteer
    - ☐ 7. Student
    - ☐ 8. Veteran left program without giving indication of employment arrangement

16a. What is the veterans arrangement for receipt of VA financial benefits (disability payments or pension) at the time of discharge? (69)

- ☐ 0. Currently receiving VA benefits and will continue
- ☐ 1. Has pending application for VA financial benefits
- ☐ 2. Is planning to apply for VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any VA financial benefits
- ☐ 4. Do not know veteran's status with respect to VA financial benefits

16b. What is the veterans arrangement for receipt of non-VA financial benefits (disability payments or other support) at the time of discharge? (70)

- ☐ 0. Currently receiving non-VA benefits and will continue
- ☐ 1. Has pending application for non-VA financial benefits
- ☐ 2. Is planning to apply for non-VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any non-VA financial benefits
- ☐ 4. Do not know veteran's status with respect to non-VA financial benefits

17-21. Changes in clinical status: Consider the following clinical problem areas and select the best description of the change in the veteran's clinical status from the beginning of residential treatment to the time of discharge.

17. Alcohol problems (71)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

18. Drug problems (72)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

19. Mental health problems (other than drug or alcohol) (73)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

20. Medical problems (74)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

21. Social or vocational skill deficits (75)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

IV. Follow-up Arrangements

22-26. Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.

22. Alcohol problems (76)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

23. Drug problems (77)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

24. Mental health problems (other than drug or alcohol) (78)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

25. Medical problems (79)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

26. Social or vocational skill deficits (80)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

HCHV Form S (1)

VA Site Name: _____

VA Site Code ___ ___ ___ (4)

Residential Treatment Program: _____

DO NOT CODE __ __ - __ __ __ - __ __ (13)

Date Form Completed (*mm/dd/yy*): ___ ___ / ___ ___ / ___ ___ (19)

Satisfaction with Treatment Facility

For the following items, please read each statement and circle one of the choices under it. Your responses are completely anonymous.

1. How would you rate the quality of the services you have received in this facility?

4	3	2	1	0	(20)
EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	

2. If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?

0	1	2	3	(21)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

3. How satisfied are you with the amount of help you have received here?

0	1	2	3	4	(22)
VERY DISSATISFIED	SOMEWHAT DISSATISFIED	MOSTLY SATISFIED	VERY SATISFIED	COMPLETELY SATISFIED	

4. If you needed help again and had a choice of where to go at no cost to you, would you return to the program at this facility?

0	1	2	3	(23)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

Relationship with VA Homeless Program Case Manager

Please answer the following questions about your current relationship with your VA Homeless Program case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response. Your responses are completely anonymous.

Do you have a VA Homeless Program Case Manager? (check one) ___ No (0) ___ Yes (1) (24)

- If yes, please complete questions 1 through 5 below
- If no, please skip questions 1 through 5 below

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6	(25)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

2. How often do you feel that the kind of help offered by your case manager is <u>not</u> what's important to you?

0	1	2	3	4	5	6	(26)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6	(27)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

4. How often do you feel that you and your case manager are working toward goals that you both agree on?

0	1	2	3	4	5	6	(28)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

0	1	2	3	4	5	6	(29)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

Please place your completed survey in the envelope provided, seal the envelope and return it in accordance with the instructions you were given at the time you received the survey. Do not place your name on this survey or on the envelope. Thanks for your feedback.

<u>S</u> (30)

Supported Housing Report

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _ _ _ (6)

DO NOT CODE _ _ (8)

2. Date of this report (mm/dd/yy) _ _ / _ _ / _ _ (14)

2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)

3. Veteran's Name (last name, first initial) _____ (26)

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (35)

5. Date of Birth (mm/dd/yy) _ _ / _ _ / _ _ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)** (42)

- ☐ 1. Community location (shelter, street)
- ☐ 2. Apartment, room or house
- ☐ 3. Residential treatment contracted by VA
- ☐ 4. Residential treatment not contracted by VA
- ☐ 5. VA Domiciliary
- ☐ 6. Other VA inpatient service
- ☐ 7. VA Residential treatment program (VI/TR, PRRTP etc.)

7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _ _ / _ _ / _ _ (48)

8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)

9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _ _ (51)

9b. Is/was this apartment, room or house permanent or transitional (check only one) (52)

- ☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination)
- ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement)

9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)

- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates)
- ☐ 2. Public Housing Authority owned or contracted housing
- ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____

DO NOT CODE _ _ (55)

9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? **(check only one)** (57)

☐ 0. None
☐ 1. Section 8 rental voucher of certificate
☐ 2. PHA-owned or contracted housing
☐ 3. Project-based subsidized housing
☐ 4. State rental subsidy
☐ 5. Other (specify _____

DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) (**Enter "N" in first space if information is not available.)** $ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated **(check one box for each question)**:

a. Paid employment 35 hours per week or more (count irregular day work only under b) ☐ 0= No ☐ 1=Yes (68)
b. Paid employment fewer than 35 hours per week ☐ 0= No ☐ 1=Yes (69)
c. Veterans Industries (CWT) or Incentive Therapy job ☐ 0= No ☐ 1=Yes (70)
d. Student or vocational training ☐ 0= No ☐ 1=Yes (71)
e. Unpaid volunteer ☐ 0= No ☐ 1=Yes (72)
f. Unemployed ☐ 0= No ☐ 1=Yes (73)
g. Retired or disabled ☐ 0= No ☐ 1=Yes (74)
h. Other (specify _____) ☐ 0= No ☐ 1=Yes (75)

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days…

a. … from employment, including any type of job (round to the nearest dollar $ _ _ _ _ (81)
b. … from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)? (round to the nearest dollar) $ _ _ _ _ (85)

(Note: Enter "N" in the first space of each line if information is not available.)

V. TREATMENT PROGRESS

12. For each of the potential problem areas below, select the code that best reflects the ***change*** in adjustment, as far as you know, in the past 6 months. Rate each problem area that you think was a problem for the veteran, regardless of how the veteran might view it. **(Note: Check one box for each question.)**

		N No knowledge	0 Not a Problem	1 Substantial deterioration	2 Some deterioration	3 No change	4 Some Improvement	5 Substantial Improvement	
a.	Alcohol problems	☐	☐	☐	☐	☐	☐	☐	(86)
b.	Drug problems	☐	☐	☐	☐	☐	☐	☐	(87)
c.	Mental health problems other than substance abuse	☐	☐	☐	☐	☐	☐	☐	(88)
d.	Medical problems	☐	☐	☐	☐	☐	☐	☐	(89)
e.	Other basic needs (food, clothing, furnishings)	☐	☐	☐	☐	☐	☐	☐	(90)
f.	Income to meet financial obligations	☐	☐	☐	☐	☐	☐	☐	(91)
g.	Money management	☐	☐	☐	☐	☐	☐	☐	(92)
h.	Housekeeping skills	☐	☐	☐	☐	☐	☐	☐	(93)
i.	Social/vocational	☐	☐	☐	☐	☐	☐	☐	(94)

VI. PROGRAM TERMINATION INFORMATION

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)

14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)

- ☐ 1. Mutually agreed upon planned termination
- ☐ 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.) **(complete 14a and 14b below)**
- ☐ 3. Veteran refused further services
- ☐ 4. Veteran left before planned termination
- ☐ 5. Veteran cannot be located
- ☐ 6. Veteran became too ill to remain in the program
- ☐ 7. Other (specify _____)

DO NOT CODE _ _ (103)

14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question)**:

1. Threatened/actual violence to self and/or others	☐ 0= No	☐ 1=Yes	(104)
2. Use of alcohol or drugs	☐ 0= No	☐ 1=Yes	(105)
3. Failure to pay rent or utilities	☐ 0= No	☐ 1=Yes	(106)
4. Other (specify _____)	☐ 0= No	☐ 1=Yes	(107)

DO NOT CODE _ _ (109)

14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)

- ☐ 1. Threatened/actual violence to self and/or others
- ☐ 2. Use of alcohol or drugs
- ☐ 3. Failure to pay rent or utilities
- ☐ 4. Other (as specified above)

15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)

- ☐ 1. Apartment, room or house
- ☐ 2. Hospital, domiciliary or nursing home
- ☐ 3. Community residential treatment facility
- ☐ 4. Shelter
- ☐ 5. Jail or prison
- ☐ 6. Street, automobile, outdoors
- ☐ 7. Other (specify _____)
- ☐ 9. Unknown

DO NOT CODE _ _ (113)

S (114)

Revised 9/1/97

BLANK

FORM H (1)

HUD-VASH CLINICAL PROCESS FORM (CPF)

"SINCE" DATES:
3 months ago....(mm/dd/yy)....__ __/__ __/__ __ DO NOT CODE

1. HUD-VASH Clinician's Name _____

2. VA Facility Code.....__ __ __ (4)

3. Date of this report.....(mm,dd,yy).....__ __/__ __/__ __

I. VETERAN DESCRIPTION

4. Veteran's Name_____ DO NOT CODE __ __

5. Social Security Number.....__ __ __- __ __-__ __ __ __

6. Veteran's date of birth...(mm,dd,yy)..... __ __/__ __/__ __

7. What number in the sequence of follow-up reports is this?.....__
   CODE: 1 = First CPF
   2 = Second CPF
   3 = Third CPF
   4 = Fourth CPF

II. PARTICIPATION/TERMINATION

8. What was the last date on which you last had clinical contact with this veteran as part of the HUD-VASH program?..... __ __/__ __/__ __

9. As far as you know, does this veteran currently have an apartment for which the rent is at least partially paid through a Section 8 voucher obtained through the HUD-VASH Program? (CODE: NO = 0; YES = 1) __

   9A. If yes, does the veteran live in this apartment? (CODE: NO = 0; YES = 1) __

10. Has this veteran terminated involvement in your program, since the initial contact or since the last follow-up interview? (Consider him/her as terminated if, in your judgment, you do not anticipate additional contact with this veteran)
    CODE: NO = 0, YES = 1.....__ (37)

If NO, (veteran has not terminated) go on to Section IV on p.3;
If YES, (veteran has terminated) complete Section III on the next page and the remainder of the form.

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III.REASONS FOR TERMINATION

11 - 18. Which of the following, in your clinical judgment, are reasons why this veteran terminated involvement in the HUD-VASH program? CODE: NO = 0, YES = 1

11. Veteran returned to active substance abuse .....__ (38)

12. Veteran lost section 8 housing voucher.....__

12a. If YES: Code reason voucher lost from list.....__
1 = Over income
2 = Failure to pay rent
3 = Substance abuse
4 = Damage to property
5 = Broke other PHA or HUD rule
6 = Other (Specify:)_____

DO NOT CODE __ __

13. Veteran would not tolerate close involvement with HUD-VASH case manager .....__

14. Veteran was in this city transiently and has moved on.....__

A. Did veteran take housing voucher with him/her? .....__

15. Veteran terminated to pursue specific therapeutic or occupational resources in a location that precluded further participation in HUD-VASH.....__

A. Did veteran take housing voucher with him/her? .....__

16. Veteran accomplished his/her goal of limited improvement in this situation .....__

17. Veteran accomplished significant goals and/or obtained access to services and had no further expressed need of this program.....__

18. Other, (e.g. illness, death) (specify:_____).....__

19. Which of the reasons listed in 11 - 18 above, was the <u>most important</u> reason why this veteran terminated.....__ __ (52)
CODE: Select from 11-18

Important: Complete remainder of form.

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IV. TREATMENT RELATIONSHIP

20-27. Which of the following descriptions of the treatment relationship pertains to the clinical work with this veteran during the past 3 months. Answer 1 = YES if the description represents the relationship during that time. If the veteran "terminated" his involvement with the program during the last three months, this question refers to the period of his/her involvement that fell within the last three months.

CODE: NO = 0, YES = 1

20. Worked to establish a basic relationship in the face of veteran's distrust or suspiciousness.....__ (53)
(Note: Do not include relationship building which did not meet with resistance from the veteran)

21. Kept up supportive contact: Veteran did not seek help or personal change, but continued contact with clinician.....__

22. Made links or referral to resources.....__

23. Actively monitored the veteran to assure continued use of resources that have been obtained.....__

24. Provided practical assistance around housing procurement and/or housing retention issues .....__

25. Engaged in rehabilitation counseling or "living skill" oriented treatment.....__

26. Engaged in substance abuse treatment or counseling.....__

27. Engaged in "psychotherapeutic" relationship, (employing concepts from psychodynamic, behavioral, cognitive behavioral, family systems or other "school" of therapy)..__

28. Which one of the above descriptions of the treatment relationship best describes your overall work with the veteran during the past 3 months.....__ __
CODE: Select from question numbers 20-27

29. Which one of the above descriptions of the treatment relationship best describes your work with the veteran currently.....__ __ (64)
CODE: Select from question numbers 20-27
(CODE 00 IF CLINICAL RELATIONSHIP HAS ENDED.)

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30. Please answer the following questions about your current relationship with this veteran. Using the scale shown here, code one response ["0" Never to "6" always] for each of the following:

```
0        1        2        3        4        5        6
¦        ¦        ¦        ¦        ¦        ¦        ¦
+-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

CODE 0 - 6:

a. This veteran and I have a common perception of his/her goals..... __ (65)

b. The current goals of our work are not important to this veteran..... __

c. We have established a good understanding of the kinds of changes that would be good for him/her..... __

d. We are working toward mutually agreed upon goals..... __

e. I do not feel confident in my ability to help this veteran... __

V. SERVICES PROVIDED

31. The following is a list of services that may be provided to veterans in the HUD-VASH program. Which of these services have you or other members of the HCMI Veterans staff directly provided to this veteran, during the past three months?

CODE: 0 = NO, 1 = YES

a. Helped to secure employment.....__ (70)

b. Helped to obtain source of income, other than employment.....__

c. Helped locate a new apartment .....__

d. Helped negotiate living situation with landlord .....__

e. Helped obtain extension, renewal or modification of housing voucher .....__

f. Helped veteran move into a new apartment .....__

g. Helped veteran to obtain supplies or furnishings for new apartment.....__

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VI. CONTACTS WITH HUD-VASH CLINICIANS

32. How many clinical or service contacts have HUD-VASH staff had with this veteran during the last 3 months.....__

CODE: 1 = 1 contact
2 = 2 to 5 contacts
3 = 6 to 10 contacts
4 = 11 to 20 contacts
5 = More than 20 contacts

33. During the past 3 months, how many different VA and non-VA agencies or programs have you contacted, for the purpose of obtaining services or resources for this veteran?

(Count different programs separately even if they are part of the same institution or agency. Do not, however, count individual clinicians separately if they are part of the same program.)

VA programs contacted.....__ __

Non-VA programs contacted....__ __

34. Have your contacts with this veteran generally been scheduled ahead of time ? .....__ (82)

CODE: 0 = None were scheduled.
1 = Some were scheduled, but most were not
2 = Most were scheduled
3 = All were scheduled.

35. What is the length of an average contact you have had with this veteran during the last 3 months?.....__ (83)

CODE: 1 = Less than 15 minutes
2 = 15 minutes to one hour.
3 = 1 hour to 2 hours.
4 = more than 2 hours.

VII. CHANGES IN CLINICAL STATUS

36-44. Consider the following problems of the homeless mentally ill. Select the description that best reflects changes, as far as you know, between the time the veteran entered the program and the date of this report. Or if he has terminated consider his status at the last time you had validated knowledge of how he was doing.

CODE: 0 = Was not a problem area for this veteran
1 = Significantly worse
2 = Somewhat worse
3 = Unchanged
4 = Somewhat improved
5 = Significantly improved
9 = No knowledge of status

Clinical problem areas:

36. Alcohol problems.....__

37. Drug problems.....__

38. Psychotic symptoms.....__

39. Other Mental Health problems
(i.e., other than psychosis, alcohol, or drugs).....__

40. Medical Problems.....__

41. Housing status .....__

42. Employment.....__

43. Financial status.....__

44. Living skills.....__ (92)

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VIII. HOUSING STATUS

45 - 54. To the best of your knowledge, in which of the following did the veteran sleep at least one night during the last three months:

CODE: 0 = NO, 1 = YES

45. Outdoors (e.g. street, car, woods).....__ (93)

46. Shelter for the homeless.....__

47. Residential treatment from the HCMI VA contract.....__

48. Halfway house, residential Rx program, not paid through HCMI program contract.....__

49. VA Domiciliary .....__

50. Jail or Prison .....__

51. Health Care Institution (hospital or nursing home).....__

52. Own apartment, room, or house.....__

53. Someone else's apartment, room, or house.....__

54. Other (specify_____).....__

55. In which of these did the veteran usually sleep during the past three months?.....__ __
CODE: Select from ques. 45-54, as above.

56. Where was the veteran staying the last time a HUD-VASH clinician had contact with him/her?.....__ __ (106)
CODE: Select from ques. 45-54, as above.

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IX. PARTICIPATION IN VA CONTRACTED RESIDENTIAL TREATMENT

57. Has this veteran received contracted services from a non-VA Residential program through the HCMI Veterans program, during the past three months?.....__ (107)
CODE: 0 = NO, 1 = YES.

IF NO, STOP HERE
IF YES, CONTINUE ON TO THE NEXT QUESTIONS.

58. A. Name(s) of residential providers. (Include all used by veteran during the past 3 months) (DO NOT CODE)

_____ ___ ___ ___

_____ ___ ___ ___ (113)

_____ ___ ___ ___

B. Total number of nights spent in contracted residential treatment programs during the past three months.....__ __

OFFICE USE ONLY DO NOT CODE H (119)

REV. 7/1/92

VASH Form T

Relationship with Case Manager

This box should be completed by clinician/evaluation assistant:

Veteran's Name _____ Date _____

SSN ___ ___ ___ - ___ ___ - ___ ___ ___ ___ Seq Number_____

Medical Center _____ Site Code ___ ___ ___

To the veteran:

Please answer the following questions about your current relationship with your case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response.

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

2. How often do you feel that the kind of help offered by your case manager is not what's important to you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

4. How often do you feel that you and your case manager <u>are</u> <u>working</u> toward goals that you both agree on?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

12/1/92

APPENDIX B:

HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	BEDFORD	518	4,295	597	13.9%	409	68.5%
1	BOSTON	523	11,320	1,396	12.3%	943	67.6%
1	MANCHESTER	608	2,639	145	5.5%	112	77.2%
1	NORTHAMPTON	631	3,443	469	13.6%	392	83.6%
1	PROVIDENCE	650	5,372	366	6.8%	236	64.5%
1	TOGUS	402	5,107	159	3.1%	116	73.0%
1	WEST HAVEN	689	7,800	1,015	13.0%	699	68.9%
1	WHITE RIVER JCT	405	3,022	102	3.4%	9	8.8%
2	ALBANY	500	5,633	605	10.7%	605	100.0%
2	BATH	514	2,547	0	0.0%	0	
2	BUFFALO	528	6,167	1,286	20.9%	1,070	83.2%
2	CANANDAIGUA	532	3,943	275	7.0%	275	100.0%
2	SYRACUSE	670	5,283	256	4.8%	256	100.0%
3	BRONX	526	4,473	831	18.6%	536	64.5%
3	MONTROSE	620	4,523	526	11.6%	418	79.5%
3	NEW JERSEY HCS	561	9,888	1,259	12.7%	755	60.0%
3	NORTHPORT	632	5,549	946	17.0%	439	46.4%
3	NY HARBOR HCS	630	11,207	2,562	22.9%	1,781	69.5%
4	ALTOONA	503	1,532	28	1.8%	21	75.0%
4	BUTLER	529	1,868	105	5.6%	79	75.2%
4	CLARKSBURG	540	4,081	197	4.8%	194	98.5%
4	COATESVILLE	542	5,109	998	19.5%	662	66.3%
4	ERIE	562	1,997	157	7.9%	155	98.7%
4	LEBANON	595	3,932	646	16.4%	402	62.2%
4	PHILADELPHIA	642	9,315	1,050	11.3%	594	56.6%
4	PITTSBURGH	645	7,712	1,118	14.5%	680	60.8%
4	WILKES-BARRE	693	5,939	512	8.6%	340	66.4%
4	WILMINGTON	460	2,428	216	8.9%	208	96.3%
5	MARTINSBURG	613	5,007	675	13.5%	245	36.3%
5	MARYLAND HCS	512	9,356	1,664	17.8%	1,168	70.2%
5	WASHINGTON DC	688	8,749	1,401	16.0%	1,308	93.4%
6	ASHEVILLE	637	3,101	293	9.4%	235	80.2%
6	BECKLEY	517	3,338	37	1.1%	13	35.1%
6	DURHAM	558	6,353	509	8.0%	400	78.6%
6	FAYETTEVILLE NC	565	7,439	357	4.8%	192	53.8%
6	HAMPTON	590	5,625	1,302	23.1%	918	70.5%
6	RICHMOND	652	5,800	327	5.6%	174	53.2%
6	SALEM	658	4,588	293	6.4%	206	70.3%
6	SALISBURY	659	9,972	666	6.7%	590	88.6%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
7	ATLANTA	508	9,708	1,612	16.6%	1,124	69.7%
7	AUGUSTA	509	4,897	445	9.1%	277	62.2%
7	BIRMINGHAM	521	7,619	634	8.3%	560	88.3%
7	C. ALABAMA HCS	619	8,203	609	7.4%	399	65.5%
7	CHARLESTON	534	5,487	508	9.3%	469	92.3%
7	COLUMBIA SC	544	8,819	570	6.5%	496	87.0%
7	DUBLIN	557	4,283	706	16.5%	87	12.3%
7	TUSCALOOSA	679	4,159	153	3.7%	130	85.0%
8	BAY PINES	516	11,396	1,665	14.6%	594	35.7%
8	GAINESVILLE	573	15,262	1,142	7.5%	1,011	88.5%
8	MIAMI	546	11,712	1,604	13.7%	961	59.9%
8	SAN JUAN	672	13,715	42	0.3%	0	0.0%
8	TAMPA	673	20,601	1,552	7.5%	891	57.4%
8	W PALM BEACH	548	6,374	734	11.5%	610	83.1%
9	HUNTINGTON	581	4,479	397	8.9%	177	44.6%
9	LEXINGTON	596	3,641	86	2.4%	0	0.0%
9	LOUISVILLE	603	5,681	445	7.8%	313	70.3%
9	MEMPHIS	614	6,304	850	13.5%	777	91.4%
9	MOUNTAIN HOME	621	5,534	465	8.4%	411	88.4%
9	NASHVILLE	626	11,748	531	4.5%	393	74.0%
10	CHILLICOTHE	538	5,317	419	7.9%	314	74.9%
10	CINCINNATI	539	6,407	1,318	20.6%	991	75.2%
10	CLEVELAND	541	17,594	3,321	18.9%	3,071	92.5%
10	COLUMBUS OPC	757	5,867	524	8.9%	492	93.9%
10	DAYTON	552	5,871	530	9.0%	340	64.2%
11	ANN ARBOR HCS	506	4,462	789	17.7%	582	73.8%
11	BATTLE CREEK	515	7,195	1,042	14.5%	919	88.2%
11	DANVILLE	550	4,948	259	5.2%	93	35.9%
11	DETROIT	553	7,580	1,548	20.4%	864	55.8%
11	INDIANAPOLIS	583	5,188	833	16.1%	530	63.6%
11	N. INDIANA	610	4,119	235	5.7%	226	96.2%
11	SAGINAW	655	2,674	24	0.9%	0	0.0%
12	CHICAGO WS	537	8,122	1,324	16.3%	960	72.5%
12	HINES	578	6,174	968	15.7%	806	83.3%
12	IRON MOUNTAIN	585	1,271	73	5.7%	30	41.1%
12	MADISON	607	3,741	166	4.4%	114	68.7%
12	MILWAUKEE	695	7,815	757	9.7%	579	76.5%
12	N. CHICAGO	556	3,927	555	14.1%	146	26.3%
12	TOMAH	676	2,900	275	9.5%	231	84.0%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
15	COLUMBIA MO	543	3,457	82	2.4%	82	100.0%
15	E. KANSAS HCS	677	6,541	491	7.5%	491	100.0%
15	KANSAS CITY	589	6,641	1,747	26.3%	992	56.8%
15	MARION IL	609	4,859	0	0.0%	0	
15	POPLAR BLUFF	647	3,579	0	0.0%	0	
15	SAINT LOUIS	657	8,053	924	11.5%	538	58.2%
15	WICHITA	452	3,012	49	1.6%	49	100.0%
16	ALEXANDRIA	502	4,609	411	8.9%	185	45.0%
16	FAYETTEVILLE AR	564	5,124	165	3.2%	152	92.1%
16	GULF COAST HCS	520	12,730	1,109	8.7%	461	41.6%
16	HOUSTON	580	14,292	1,569	11.0%	1,351	86.1%
16	JACKSON	586	7,561	569	7.5%	402	70.7%
16	LITTLE ROCK	598	9,287	1,233	13.3%	1,140	92.5%
16	MUSKOGEE	623	5,773	336	5.8%	252	75.0%
16	NEW ORLEANS	629	7,829	1,090	13.9%	1,007	92.4%
16	OKLAHOMA CITY	635	7,113	470	6.6%	336	71.5%
16	SHREVEPORT	667	4,655	342	7.3%	272	79.5%
17	CENT. TEXAS HCS	674	11,202	1,521	13.6%	1,073	70.5%
17	DALLAS	549	14,213	2,796	19.7%	1,721	61.6%
17	SAN ANTONIO	671	13,290	831	6.3%	533	64.1%
18	AMARILLO	504	2,940	61	2.1%	0	0.0%
18	EL PASO OPC	756	3,933	175	4.4%	145	82.9%
18	NEW MEXICO HCS	501	8,758	648	7.4%	430	66.4%
18	PHOENIX	644	11,579	1,382	11.9%	1,251	90.5%
18	PRESCOTT	649	3,244	656	20.2%	366	55.8%
18	TUCSON	678	6,487	970	15.0%	783	80.7%
18	W. TEXAS HCS	519	2,337	171	7.3%	162	94.7%
19	CHEYENNE	442	2,308	186	8.1%	141	75.8%
19	E. COLORADO HCS	554	10,328	930	9.0%	784	84.3%
19	GRAND JUNCTION	575	1,801	49	2.7%	0	0.0%
19	MONTANA HCS	436	2,299	190	8.3%	137	72.1%
19	SALT LAKE CITY	660	5,815	834	14.3%	601	72.1%
19	SHERIDAN	666	1,665	189	11.4%	150	79.4%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
20	ANCHORAGE	463	2,161	371	17.2%	307	82.7%
20	BOISE	531	3,371	241	7.1%	222	92.1%
20	PORTLAND	648	11,162	1,553	13.9%	1,160	74.7%
20	PUGET SOUND HCS	663	13,999	2,010	14.4%	1,173	58.4%
20	ROSEBURG	653	5,098	497	9.7%	296	59.6%
20	SPOKANE	668	3,551	812	22.9%	718	88.4%
20	WALLA WALLA	687	1,839	460	25.0%	335	72.8%
20	WHITE CITY	692	2,744	752	27.4%	516	68.6%
21	CENTRAL CA HCS	570	3,049	412	13.5%	290	70.4%
21	HONOLULU	459	4,391	670	15.3%	487	72.7%
21	MANILA	358	294	0	0.0%	0	
21	NORTHERN CA HCS	612	10,322	998	9.7%	700	70.1%
21	PALO ALTO	640	10,461	1,198	11.5%	519	43.3%
21	SAN FRANCISCO	662	6,173	1,756	28.4%	1,089	62.0%
21	SIERRA NEV HCS	654	3,869	500	12.9%	312	62.4%
22	GREATER LA	691	19,337	7,841	40.5%	7,300	93.1%
22	LOMA LINDA	605	7,595	702	9.2%	540	76.9%
22	LONG BEACH	600	7,112	1,683	23.7%	1,181	70.2%
22	SAN DIEGO	664	9,675	1,562	16.1%	1,228	78.6%
22	SO NEVADA HCS	593	6,890	1,453	21.1%	976	67.2%
23	BLACK HILLS HCS	568	3,650	532	14.6%	338	63.5%
23	CENTRAL IOWA	555	3,955	273	6.9%	273	100.0%
23	FARGO	437	2,619	456	17.4%	393	86.2%
23	GR. NEBRASKA	597		94		94	100.0%
23	IOWA CITY	584	3,871	247	6.4%	247	100.0%
23	MINNEAPOLIS	618	10,189	574	5.6%	453	78.9%
23	OMAHA	636	6,115	744	12.2%	512	68.8%
23	SIOUX FALLS	438	2,508	59	2.4%	53	89.8%
23	ST CLOUD	656	4,783	234	4.9%	0	0.0%
	ALL SITES		841,313	105,916	12.6%	76,502	72.2%
	SITE AVERAGE		6,362	757	10.9%	546	69.8%
	SITE STD. DEV.		3,722	845	6.8%	725	23.3%

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B2. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS, BY VISN

VISN	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	42,998	4,249	9.9%	2,916	68.6%
2	23,573	2,422	10.3%	2,206	91.1%
3	35,640	6,124	17.2%	3,929	64.2%
4	43,913	5,027	11.4%	3,335	66.3%
5	23,112	3,740	16.2%	2,721	72.8%
6	46,216	3,784	8.2%	2,728	72.1%
7	53,175	5,237	9.8%	3,542	67.6%
8	79,060	6,739	8.5%	4,067	60.4%
9	37,387	2,774	7.4%	2,071	74.7%
10	41,056	6,112	14.9%	5,208	85.2%
11	36,166	4,730	13.1%	3,214	67.9%
12	33,950	4,118	12.1%	2,866	69.6%
15	36,142	3,293	9.1%	2,152	65.4%
16	78,973	7,294	9.2%	5,558	76.2%
17	38,705	5,148	13.3%	3,327	64.6%
18	39,278	4,063	10.3%	3,137	77.2%
19	24,216	2,378	9.8%	1,813	76.2%
20	43,925	6,696	15.2%	4,727	70.6%
21	38,559	5,534	14.4%	3,397	61.4%
22	50,609	13,241	26.2%	11,225	84.8%
23	37,690	3,213	8.5%	2,363	73.5%
ALL SITES	841,313	105,916	12.6%	76,502	72.2%
SITE AVERAGE	42,112	5,044	12.1%	3,643	71.9%
SITE STD. DEV.	14,530	2,365	4.3%	2,004	8.0%