HEALTH CARE FOR HOMELESS VETERANS PROGRAMS:

THE NINETEENTH ANNUAL REPORT

Department of Veterans Affairs

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NINETEENTH ANNUAL REPORT

March 31, 2006

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EXECUTIVE SUMMARY

The HCHV Programs

The Health Care for Homeless Veterans (HCHV) program is a coordinated set of Department of Veterans Affairs (VA) homeless services programs funded through the Office of Mental Health Services in Veterans Health Administration (VHA) Central Office. Although these efforts encompass a number of specialized programs, the core program involves: (1) outreach to serve severely mentally ill veterans who are not currently patients at VA medical centers; (2) linkage with services such as VA clinical programs, contracted residential treatment in community-based halfway houses, and supported housing arrangements in transitional or permanent settings; and (3) treatment and rehabilitation provided directly by program staff.

This report is the nineteenth in a series concerning operation of the HCHV program and presents monitoring data for FY 2005. Previous reports have demonstrated that: (1) the HCHV program has been successfully implemented at 132 program sites nationally; (2) it is serving a severely ill, deeply impoverished, and multi-problem population; (3) it is successfully reaching out to underserved veterans in community settings; (4) program participation is associated with improvement in housing, health status, employment and other areas of social adjustment; (5) improvement is especially associated with completion of a residential treatment program, which is also the most costly component of the program.

Monitoring the HCHV Programs

The HCHV program is monitored by VA's Northeast Program Evaluation Center (NEPEC). NEPEC tracks the work of HCHV teams through administrative data, assessments collected at the clients' intake to the program, and discharge summaries conducted at the conclusion of residential treatment. A series of indicators has been selected as "critical monitors" of site performance because these indicators reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the Office of Mental Health Services. Generally, the average performance of all HCHV sites is used as the norm for evaluating the performance of each individual site. In addition, adjusted monitors for residential program outcomes are used. These monitors compare each site to that for which performance was at the median level, and adjust for patient characteristics that are related to the outcomes.

HCHV Outreach and Residential Treatment

During FY 2005, HCHV teams across the country conducted 40,568 initial clinical assessments of veterans. This is approximately seven percent fewer as conducted in FY 2004 (42,688), and 13 percent fewer than the number of assessments conducted in FY 2001 (46,759). About 96 percent of the veterans contacted in FY 2005 were male, and their average age was just under 50 years, continuing a gradual but steady increase in the average age of HCHV program clients. Somewhat less than one-half (47 percent) of the veterans assessed were African American. About 44 percent of HCHV veterans served in the military during the Vietnam era. The percentage of client who served in the current era (Persian Gulf) continues to increase (9 percent in FY 2005). About 62 percent of the veterans seen were living in shelters or in outdoor locations at the time of first contact, and 39 percent had been homeless for six months or more. Thirty nine percent of

outreach contacts had experienced three or more episodes of homelessness within the last three years.

HCHV teams are successful in locating homeless veterans in need of services. Approximately 83 percent of veterans contacted had a serious psychiatric or substance abuse disorder, and 38 percent had both psychiatric and substance abuse disorders. Over three quarters of these veterans had not worked for pay in the 30 days just prior to assessment; about 60 percent had a monthly income of less than $500.

HCHV programs treated 61,261 veterans in FY 2005; this is a three percent decrease relative to the number treated in FY 2004 (63,283). The number of veterans treated per clinical FTEE was 162. The average number of visits per veteran remained steady from FY 2004 to FY 2005 at about four. The number of veterans treated by the program has been fairly level for the past five fiscal years, averaging about 60,000; this reflects the added capacity from new programs and staff that were added in FY 2000. Similarly, the number of visits per veteran, which had declined from FY 95 to FY 2001 (from 6.6 to 4.0), seems to have reached a level of stability.

Centralized funding for VA's contract residential treatment program was discontinued in FY 2003; thus, all contracted residential treatment in FY 2005 was supported by local network or medical center funds. There were 1,725 episodes of residential treatment in community-based halfway houses during FY 2005, with an average length of stay of 64 days. The overwhelming majority of the veterans placed in contract care during FY 2005 (86 percent) met all the appropriate criteria for residential treatment (homelessness, low income, and clinical need). About 57 percent of the veterans discharged during FY 2005 were judged to have successfully completed residential treatment. Forty-nine percent had an apartment, room, or house at discharge, and about 47 percent had part-time or full-time employment (including employment through the Veterans Industries program). Clinical gains were substantial: about 70 percent experienced improvement at the time of discharge. Monitoring of mental health outpatient encounters indicated that 69 percent of discharged veterans were followed up with some type of VA after-care services (including aftercare by HCHV staff) within 30 days of discharge. This mode of residential treatment continues to provide a wide range of effective services to an appreciable number of homeless veterans through local (network or medical center) funding.

Long-term studies of VA homeless programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. In a recent analysis, long-term outcomes (ranging from 8 to 12 months) from HCHV residential treatment, VA's Domiciliary Care for Homeless Veterans program (DCHV) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services were compared. There was substantial improvement in all three programs relative to levels at program entry across several domains (including percentage of clients housed and improved on alcohol, drug and psychiatric problems). These studies show that: i) homeless persons derive benefits from services that persist long after program entry and ii) The degree of improvement is similar across the three programs, effectively benchmarking VA homeless programs against similar non-VA programs.

The Grant and Per Diem Program

The Grant and Per Diem program is VA's initiative to establish transitional housing and support services to homeless veterans through partnerships with community nonprofit and local government agencies. Some community partners receive assistance for the construction or renovation of transitional housing facilities plus ongoing operational support in the form of per diem payments; other programs receive per diem payments only. As mentioned in the previous section, the Grant and Per Diem program's funding was augmented in FY 2003 as part of the transition of centralized funding from contract residential treatment to the Grant and Per Diem program. At the end of FY 2005, 292 programs were providing housing to homeless veterans (some of these programs were in operation for only part of the fiscal year). During FY 2005, the program had 16,597 admissions and 15,403 discharges, an increase of 23 percent in both the number of admissions and discharges recorded in FY 2004. Veterans entering the Grant and Per Diem program were demographically similar to those contacted by the HCHV program, and share the wide array of economic, medical, substance abuse and psychiatric problems that characterizes the larger program population.

The average length of stay in the Grant and Per Diem program is 127 days, although half the stays in the program are 72 days or less (due in part to a few large, high-turnover programs). During FY 2005, 50 percent of the veterans were discharged successfully, which is approximately the same percentage reported in FY 2003. About 54 percent of veterans discharged from GPD moved into independent housing; an additional 27 percent were discharged to another treatment setting. These program outcomes have improved substantially within the last three years (for example, in FY 2002 only 38 percent of discharges were rated successful and only 28 percent were discharged to independent housing). Approximately 38 percent of veterans discharged were employed full-time, part-time or through Veterans Industries. Between 64 and 69 percent of the veterans were rated as having improved clinical status at discharge (on alcohol, drug, mental health or social-vocational problems). As would be expected, outcomes were uniformly better for successful discharges relative to unsuccessful discharges.

The Supported Housing Program

The Supported Housing program provides case management services for veterans who are placed in transitional or permanent community housing. The number of medical centers with SH programs has declined in recent years; however, in FY 2005, 1,512 veterans were enrolled in the program at 20 medical centers with 1,255 veterans receiving active case management. Demographically, they are very similar to the overall population of HCHV veterans. They have a very high rate of substance abuse and psychiatric disorders, and over one-third have been homeless for over six months.

Veterans in the Supported Housing program are housed in a variety of different types of housing, including special housing for formerly homeless veterans. Usually these arrangements are made available through VA's collaborations with other agencies working on behalf of homeless veterans, especially Veterans Service Organizations. About half of veterans in the Supported Housing program receive some type of rental subsidy. Overall, program veterans paid an average rent of $266 monthly. About 58 percent of the veterans discharged from this program during FY 2005 had a mutually agreed-upon termination, and 65 percent were housed upon discharge. About

57 percent were employed full-time, part-time or were in Veterans Industries programs at the time of discharge from Supported Housing.

The Housing and Urban Development – VA Supported Housing Program (HUD-VASH)

The HUD-VASH program was implemented in three phases between 1992 and 1995, culminating in 34 clinical case management teams. By the end of FY 2005, these teams had admitted over 4,900 veterans, 30 percent of whom are still active in the program.

Due in part to reduced access to Section 8 vouchers in the past two years, clinical activity in the HUD-VASH program has declined. For example, on average, the HUD-VASH program admitted 405 new veterans per year between FY 2000 and FY 2003; in contrast during FY 2004 only 193 new veterans were admitted to the program and in FY 2005, this number declined to 142. Sixteen of the 34 HUD-VASH programs admitted no new veterans during FY 2005 and seven of these programs have not admitted a new veteran in two years. Additionally, HUD-VASH has experienced more VA staff reductions than other VA homeless programs. Approximately 63 percent of the 78 clinical case manager positions initially allocated to the program were filled in FY 2005.

Despite these program reductions, over 1,000 veterans were active in the HUD-VASH program during FY 2005. Owing to rigorous screening criteria, virtually all HUD-VASH veterans are literally homeless and have a psychiatric or substance abuse disorder at intake. HUD-VASH case management is flexible and relatively intensive, with weekly contacts, especially early in a veteran's involvement with the program. This case management, coupled with Section 8 rental assistance from HUD, allows program veterans to achieve exceptional housing stability. Overall, more than two thirds of veterans who are admitted to the program are housed in community apartments within three months, and approximately 85 percent of those who achieve housing maintain it for a year or more. Other longitudinal monitoring data indicate that well over half of program veterans show improvement in their financial situation and living skills; over 40 percent improve their employment status. Additionally, almost two thirds improve on drug and alcohol problems, and over half improve on mental health problems. These levels of improvement stay roughly constant over the course of a three-year follow-up. Overall, the HUD-VASH program provides valuable permanent supported housing services to a particularly vulnerable group of homeless veterans.

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The HCHV program would not be possible without the scores of clinicians who work tirelessly to help these homeless veterans at a time of immense adversity. We join with the rest of VHA and the veterans themselves to express appreciation for their dedication and perseverance in the battle against homelessness.

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CHAPTER 1
OVERVIEW

A. The Health Care for Homeless Veterans Programs

Since 1987, the Department of Veterans Affairs (VA) has addressed the problems of homelessness among veterans through a broad range of specialized programs operated through its Office of Mental Health Services (OMHS). These programs are collectively known as the Health Care for Homeless Veterans (HCHV) programs. The HCHV programs include: (1) the Homeless Chronically Mentally Ill (HCMI) program, established in 1987, which is the original program component; (2) the Department of Housing and Urban Development - Veterans Affairs Supported Housing (HUD-VASH) program, a partnership with HUD to pair intensive case management with Section 8 rental vouchers; (3) the Supported Housing initiative, which pairs VA's clinical case management resources with local collaborations with agencies and organizations; (4) the Grant and Per Diem (GPD) program, which supports the development and operation of housing and supportive services through grants and per diem payments; (5) day treatment programs, offering low-expectation environments, daytime respite from the elements and support in order to engage homeless veterans into treatment; and (6) Compensated Work Therapy (CWT) and Compensated Work Therapy/Transitional Residence (CWT/TR) programs specially funded to serve homeless veterans. CWT programs offer vocational rehabilitation through supervised work, which is contracted from private firms and public sector agencies. CWT/TR programs offer stable living environments in shared housing in which the participants pay rent from their CWT incomes[1].

The VA is the largest single provider of direct services to homeless veterans. In FY 2005, the VA's specialized programs for the homeless, which include the HCHV programs described above, as well as the Domiciliary Care for Homeless Veterans program (DCHV) collectively provided services to about 75,000 veterans, or about 72 percent of VA mental health outpatients who are identified as homeless (see Appendix B).

B. Program History

The HCMI program was initiated in 1987, with the passage of PL 100-6. The $5 million spending authorized by this law was to be used to support clinical teams to conduct outreach to homeless veterans, as well as to contract for time-limited residential treatment with community-based service providers. This legislation and subsequent appropriations made it possible to fund HCMI programs at 43 VA medical centers nationally. Although the HCHV programs have continued to expand and diversify in recent years, the HCMI program remains the core of these efforts.

In 1989, a panel of national experts was convened to review evaluation data and suggest future directions. This panel recognized the need to expand the range of services beyond health care and case management, to provide services that were longer term, more intensive, and more community-based. To that end, HCMI managers planned efforts to expand housing, financial support and rehabilitative dimensions of services offered in the HCMI program by establishing formal collaborations with the Veterans Benefits Administration; the Department of Housing and

[1] Monitoring data for CWT and CWT/TR programs are provided in separate evaluation reports.

Urban Development; the Social Security Administration; VA's Compensated Work Therapy program; community non-profit organizations; and state and local governments. HCMI managers also developed the concept of Comprehensive Homeless Centers, which would provide a full range of services needed by homeless veterans.

The HCMI program and the HUD-VASH program exemplify the model of care which experts in homelessness have widely endorsed: service integration (Federal Task Force on Homelessness and Mental Illness, 1992). If one theme has dominated the development of the HCHV programs, it has been the increased involvement with community providers. By exchanging resources with other agencies, VA has been able to leverage additional resources for homeless veterans that would otherwise be inaccessible, or prohibitively expensive. In FY 1993, VA supported the development of several community collaboration projects to serve homeless veterans. Several of these projects depend on the energy and generosity of Veterans Service Organizations, which undertake activities such as the development of free or low-cost housing.

The newest component of the HCHV programs, the Grant and Per Diem program also emphasizes the principle of community partnership. In 1992, the Homeless Veterans Comprehensive Services Programs Act was passed as Public Law 102-590. This established VA's Homeless Providers Grant and Per Diem Program and gave VA authority to award grants and per diem payments to grass-roots nonprofit organizations or state and local government agencies to assist homeless veterans. This program has provided start-up funds to a variety of nonprofit organizations and state/local government agencies to assist homeless veterans. Since 1994, VA has offered grants totaling $85 million to help create over 6,600 new community-based beds for homeless veterans. To date, over 4,500 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. Additionally, in FY 2000, VA began funding beds for homeless veterans in non-grant programs through a “per diem only” initiative. In this program, VA pays for the care of veterans in approved non-VA treatment and housing programs that were not established through grant funding. Together, grant-funded and per diem only initiatives provided approximately 7,700 operational beds in FY 2005.

The development of these innovative programs would not have been possible without increased Congressional appropriations. In FYs 1987 and 1988, HCMI program expenditures totaled approximately $11 million per year. By FY 1992, expenditures had grown to about $15 million. An additional $10 million in recurring money was allocated for HCHV and Domiciliary Care for Homeless Veterans (DCHV) efforts during FY 1993. HCHV funds were used to provide additional services at existing sites and to establish 12 new HCHV program sites. Several of these program expansions and new programs were special collaborative ventures with non-profit groups or state veterans agencies. In FY 2000, Congress provided funds for the largest expansion of the HCHV program to date, with a total of $18.8M[2] newly dedicated for staff and contract residential treatment payments. Thus, as of the end of FY 2000, VA Central Office had funded HCHV programs at 134[3] VAMCs or CBOCs. The distribution of HCHV programs in FY 2005 is shown in Table 1-1. Table 1-1V displays the number of each type of HCHV program for each VISN.

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[2] An additional $17M was provided by Congress to fund expansion of the Grant and Per Diem and CWT programs, as well as to start several specialty initiatives (the Homeless Women’s Veterans Program, the Critical Time Intervention demonstration, the Therapeutic Employment, Placement and Support program and the Homeless Veterans Dental Initiative).

[3] Table 1-1 and 1-1V list 132 programs due to medical center consolidations at Greater Los Angeles and Ann Arbor.

C. Services Offered by the HCHV Program

The core of the HCHV program is the outreach component. The central goal of the HCHV program is to reduce homelessness among veterans by conducting outreach to those who are not currently receiving services and engage them in treatment and rehabilitative programs. HCHV teams usually include two or three Masters level clinicians, generally social workers or nurses, who receive administrative support from a part-time clerk. While the approach taken at each medical center is designed to fit into the particular community setting and to integrate with local services, the central activities of HCHV teams include:

- *Outreach* to identify veterans among homeless persons encountered in shelters, soup kitchens and other community locations;

- *Clinical assessments*, to determine the needs of each veteran seen by the team, and to give priority to those who are most vulnerable;

- *Referral* to medical and psychiatric inpatient and outpatient treatment and to social services and entitlement programs;

- *Rehabilitation* in community-based residential treatment facilities or other community housing, through any of the HCHV components, such as Grant and Per Diem, Supported Housing, HUD-VASH, or CWT and CWT/TR; and

- *Follow-up case management*, to help veterans identify resources which will facilitate their community re-entry.

D. Evaluation of HCHV Programs

Since its inception, the work of the HCHV programs has been monitored by VA's Northeast Program Evaluation Center (NEPEC) in West Haven, CT. The goals of the evaluation are: (1) to describe the status and needs of homeless veterans; (2) to assure program accountability; (3) to assess program effectiveness; and (4) to identify ways of refining the clinical program. The evaluation of the HCHV program includes several components. The implementation component and the outcome component were conducted in previous years and are described in detail in earlier reports[4]. These initial evaluations demonstrated that the program reaches the intended population, appropriate services are delivered as planned and veterans treated in the program show improvements in housing status, social adjustment, and other clinical domains.

Benchmarking of Long-term Outcomes

Long-term studies of VA homeless programs and similar non-VA programs suggest that gains in housing, income and clinical symptoms are maintained for several months following program participation. Figure 1 shows long-term outcomes (ranging from 8 to 12 months) from

[4] See Rosenheck et al., 1987; Rosenheck et al., 1988; Rosenheck et al., 1989; Rosenheck et al., 1991; Frisman et al., 1993; Frisman & Rosenheck, 1994; Frisman et al., 1995.

HCHV residential treatment (Rosenheck, Frisman & Gallup, 1995), VA's Domiciliary Care for Homeless Veterans program (DCHV; Leda, Rosenheck, Corwel & Olsen, 1993) and the Access to Community Care and Effective Services and Supports project (ACCESS) sponsored by the Department of Health and Human Services (Rosenheck et al., 2001)[5]. There is substantial improvement in all three programs across all domains relative to levels at program entry, and the degree of improvement is similar across the three programs. These studies show that homeless persons derive benefits from services that persist long after program entry. Moreover, this comparison serves to benchmark outcomes of VA homeless programs against their non-VA counterparts.

Since FY 1995, the annual reports have focused on monitoring, which provides information about ongoing program operation. Data collection includes: (1) reports of staffing and staff vacancies; (2) measurement of the workload of HCHV clinicians (i.e., number of new cases and contacts); (3) analysis of clinicians' assessment of veterans at the time of intake, including demographic characteristics, length of homelessness, psychiatric and substance abuse problems, and plans for referral; (4) analysis of residential treatment and transitional housing discharge summaries, which provide information on the expenditures for the veteran, as well as the outcome of treatment; and (5) description of the workload, client population, and outcomes of the Supported Housing and HUD-VASH programs. Results of these analyses for FY 2004, and selected multi-year trend data, are provided in this report.

A number of indicators have been selected as "critical monitors" of site performance because they reflect goals that were either specified in the program's authorizing legislation or that have been given priority by the OMHS in VHA Central Office. The following five objectives played a central role in the selection of critical monitors:

1. The HCHV program was established to serve homeless veterans who have severely limited resources and who suffer from severe psychiatric and substance abuse disorders.

2. A central goal of the program is to link homeless mentally ill veterans with health care and other services that will facilitate their exit from homelessness and improve their health status, living situation, employment potential and overall quality of life.

3. Primary emphasis should be placed on reaching out to underserved homeless veterans in community settings (e.g., shelters, soup kitchens, the streets, etc.).

4. Clinical services, and especially residential treatment and supported housing services, should be targeted to those in greatest need, although limited assistance and information may be provided to any homeless veteran encountered during outreach.

5. Contract residential treatment services should be closely monitored by HCHV clinicians who continue their involvement with each veteran during the period of residential treatment. Residential treatment should not generally exceed six months, unless special clinical circumstances demand more extended treatment.

[5] The ACCESS project includes both veterans and non-veterans, but is similar to the HCHV and DCHV programs in its focus on the homeless seriously mentally ill.

Critical monitors have been selected to address each of these objectives. For example, one of the critical monitors concerns the method by which contact with the veteran was initiated. Since an objective of the program is to contact veterans through community outreach, a large proportion of veterans seen by program staff are expected to be encountered through outreach efforts. Those sites at which the proportion of veterans contacted through outreach is more than one standard deviation below the average proportion for all HCHV sites are identified as outliers. A description of the critical monitors can be found in Chapter 8.

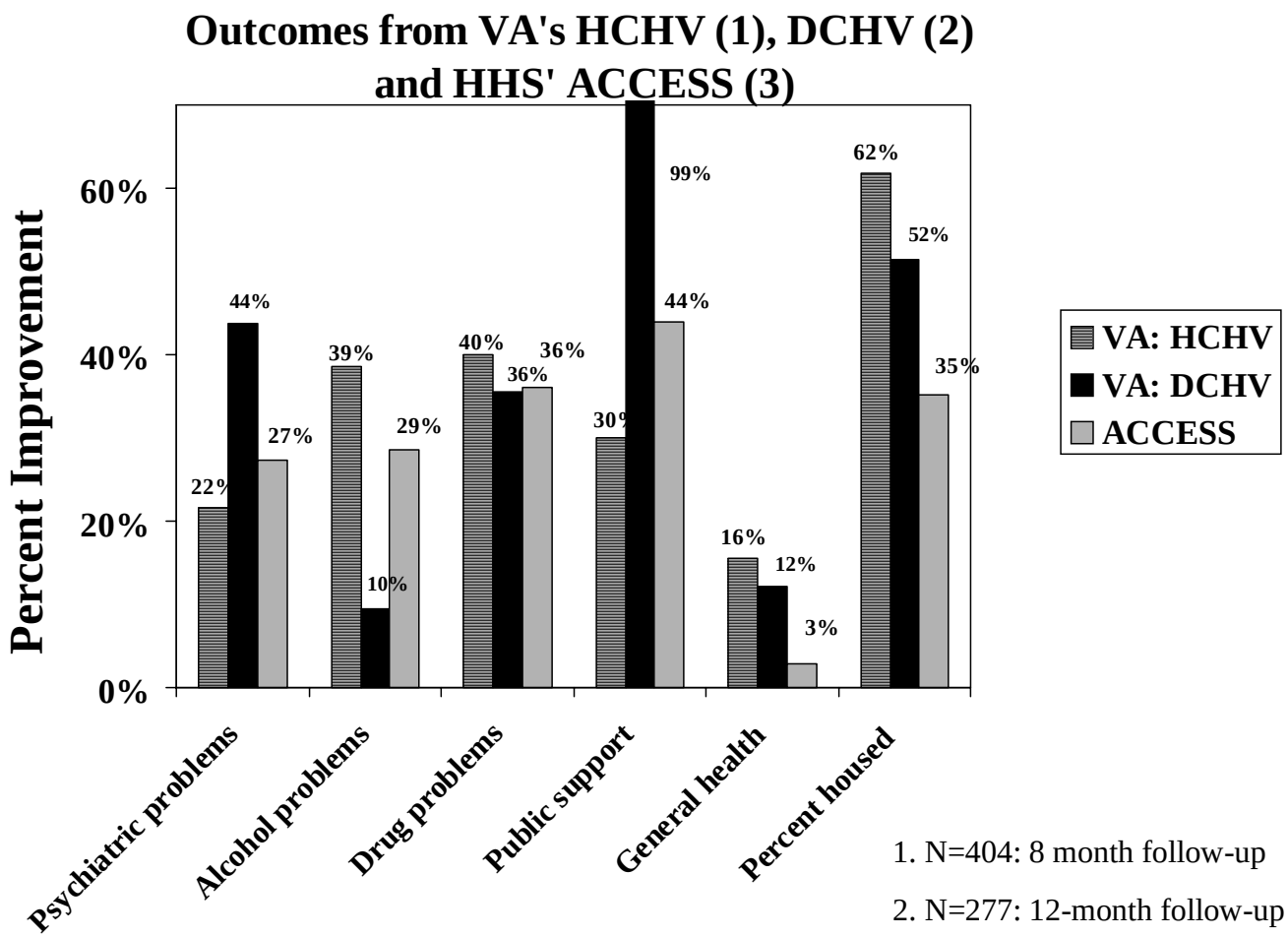
The identification of a site as an outlier on a critical monitor is intended to inform the local program coordinator that the site is divergent from other sites with respect to the critical monitor. Often, this information will help the coordinator to take corrective action, in order to align the site more closely with the national program. However, sometimes there are reasons for the difference which are related to situations peculiar to a site, and which do not warrant correction. NEPEC and VHA Central Office staff are in frequent contact with sites to discuss outlier monitors and other aspects of program performance.

Figure 2 graphically displays the process of monitoring the HCHV programs. In addition to Annual Reports, HCHV sites receive information about program procedures and standards through the monthly national conference calls and subsequent conference call minutes. Each month NEPEC documents the number of staff members at each site, any staff vacancies, the number of completed intake assessments conducted on new veterans, and a residential treatment census (both contract and GPD) for the month. On a quarterly basis, sites are given summaries of clinical assessment data submitted to NEPEC, summaries of both contract residential treatment as well as the Grant and Per Diem program and reports from the national outpatient care file, showing the workload for each site. Before the annual report is issued, preliminary data tables are distributed to HCHV staff at all sites. Program coordinators are encouraged to correct faulty data, and to submit additional data at each point of feedback. Outlier values are discussed and where appropriate, plans for modifying program procedures are developed. The data and analyses reported in the chapters that follow have been reviewed by the professional staff at participating medical centers, as well as by OMHS staff in VHA Central Office, and data have been corrected or amended where appropriate.

E. Organization of this Report

The remainder of this report presents data on each HCHV monitoring area. Chapter 2 describes resources, which define the structure of the program at each site. Chapter 3 presents data on HCHV outreach and short-term case management. Chapter 4 summarizes the contract residential treatment program, including data on selection for treatment, the outcomes of treatment and veterans satisfaction with the program. Chapter 5 presents the same type of data for the Grant and Per Diem program. Chapter 6 presents monitoring information on the Supported Housing program. Chapter 7 presents data from the longitudinal monitoring of the HUD-VASH program. Chapter 8 describes the critical monitors in detail and summarizes critical monitor outliers.

FIGURE 1. RESULTS OF THREE LONG-TERM OUTCOME STUDIES



1. N=404: 8 month follow-up
2. N=277: 12-month follow-up
3. N=2,668: 12-month follow-up

FIGURE 2. HCHV MONITORING PROCESS

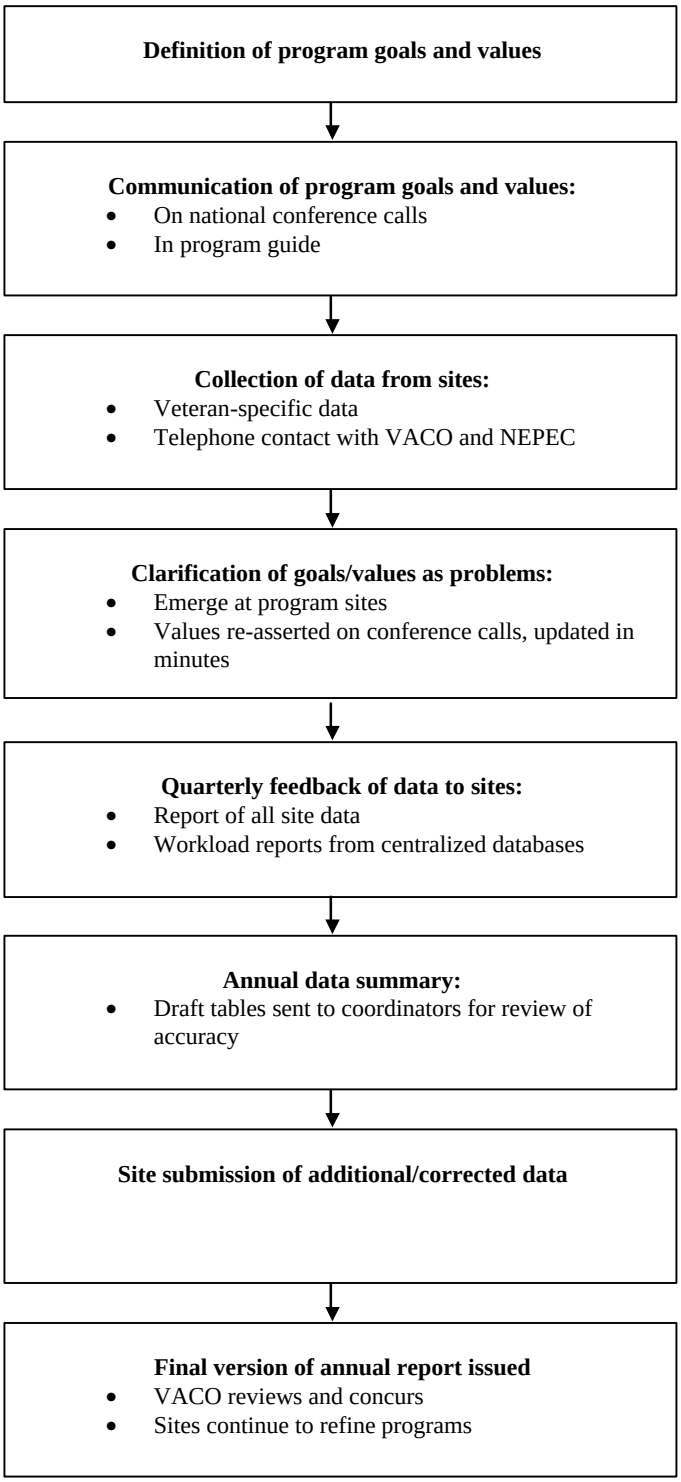


TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05

VISN	SITE NAME	STATE	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD
1	BEDFORD	MA	√		√	√	√	√	1
1	BOSTON	MA	√			√			7
1	MANCHESTER	NH		√					2
1	NORTHAMPTON	MA	√						2
1	PROVIDENCE	RI	√			√	√		3
1	TOGUS	ME	√						
1	WEST HAVEN	CT	√		√	√			9
1	WHITE RIVER JCT	VT	√						1
2	ALBANY	NY	√		√		√	√	5
2	BUFFALO	NY	√		√	√			
2	CANANDAIGUA	NY	√						2
2	SYRACUSE	NY	√		√				2
3	BRONX	NY	√			√			2
3	BROOKLYN†	NY		√	√				
3	EAST ORANGE	NJ	√			√			1
3	LYONS	NJ				√	√	√	2
3	MONTROSE	NY		√					2
3	NEW YORK	NY	√		√				
3	NORTHPORT	NY		√					1
4	ALTOONA	PA	√						
4	BUTLER	PA	√						
4	CLARKSBURG	WV		√					
4	COATESVILLE	PA	√						2
4	ERIE	PA	√						1
4	LEBANON***	PA		√		√	√	√	1
4	PHILADELPHIA	PA	√						4
4	PITTSBURGH†	PA	√			√			2
4	WILKES-BARRE	PA		√		√	√		3
4	WILMINGTON	DE	√						
5	BALTIMORE	MD	√						6
5	MARTINSBURG	WV							2
5	PERRY POINT	MD	√						1
5	WASHINGTON DC	DC	√		√		√		3

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05, CONTINUED

VISN	SITE NAME	STATE	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD
6	ASHEVILLE	NC	√						2
6	BECKLEY	WV	√						
6	DURHAM	NC	√						2
6	FAYETTEVILLE	NC	√						1
6	HAMPTON	VA	√		√				1
6	RICHMOND	VA	√						1
6	SALEM	VA	√						
6	SALISBURY	NC	√				√		6
7	ATLANTA	GA		√	√		√	√	4
7	AUGUSTA	GA		√					
7	BIRMINGHAM	AL		√				√	2
7	CHARLESTON	SC	√				√		4
7	COLUMBIA	SC		√			√		1
7	TUSCALOOSA	AL		√					
7	TUSKEGEE	AL	√						1
8	BAY PINES	FL	√		√				2
8	GAINESVILLE	FL		√					4
8	MIAMI	FL	√		√				5
8	TAMPA	FL	√		√	√	√		5
8	WEST PALM BEACH	FL		√					1
9	HUNTINGTON	WV	√						
9	LEXINGTON	KY	√						1
9	LOUISVILLE	KY		√					4
9	MEMPHIS	TN	√						3
9	MOUNTAIN HOME	TN	√						1
9	NASHVILLE	TN	√		√				4
10	CHILLICOTHE	OH		√					
10	CINCINNATI	OH	√		√				6
10	CLEVELAND†	OH	√		√				6
10	COLUMBUS	OH	√				√		2
10	DAYTON	OH	√						
10	NORTHEAST OHIO	OH	√						

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05, CONTINUED

VISN	SITE NAME	STATE	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD
11	ANN ARBOR HCS	MI		√					3
11	BATTLE CREEK	MI		√		√			1
11	DANVILLE	IL	√						3
11	DETROIT	MI		√					1
11	INDIANAPOLIS	IN	√		√				4
11	NORTHERN INDIANA	IN	√						
11	SAGINAW	MI							
12	CHICAGO WS	IL	√			√			4
12	HINES	IL	√		√	√			3
12	IRON MOUNTAIN	MI	√						
12	MADISON	WI	√				√		2
12	MILWAUKEE	WI	√				√		2
12	NORTH CHICAGO	IL							1
12	TOMAH	WI	√				√		2
15	COLUMBIA	MO		√					
15	KANSAS CITY	MO	√			√			2
15	POPLAR BLUFF**	MO	√						
15	SAINT LOUIS	MO	√						3
15	TOPEKA	KS		√					2
15	WICHITA	KS		√					
16	ALEXANDRIA	LA		√					
16	FAYETTEVILLE	AR		√					
16	GULF COAST	FL		√					
16	HOUSTON	TX		√	√	√			2
16	JACKSON	MS	√						2
16	LITTLE ROCK†	AR		√	√	√			1
16	MUSKOGEE	OK		√					
16	NEW ORLEANS	LA		√	√				6
16	OKLAHOMA CITY	OK	√				√	√	2
16	SHREVEPORT	LA		√					1
17	CENTRAL TEXAS HCS	TX		√					2
17	DALLAS†	TX		√	√		√	√	3
17	SAN ANTONIO	TX		√	√				

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05, CONTINUED

VISN	SITE NAME	STATE	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD
18	AMARILLO**	TX	√						
18	EL PASO (OPC) HCS	TX	√						1
18	NEW MEXICO HCS	NM	√				√		1
18	NORTHERN ARIZONA								1
18	PHOENIX	AZ	√						1
18	TUCSON	AZ	√		√	√			3
18	WEST TEXAS HCS	TX	√						
19	CHEYENNE	WY	√						1
19	DENVER	CO	√		√				3
19	GRAND JUNCTION	CO	√						
19	MONTANA HCS**	MT		√					1
19	SALT LAKE CITY	UT	√		√				9
19	SHERIDAN	WY	√						1
19	SOUTHERN COLORADO HCS	CO		√			√		
20	AMERICAN LAKE	WA			√		√		1
20	ANCHORAGE	AK	√		√		√		
20	BOISE	ID	√						
20	PORTLAND	OR	√		√	√	√		4
20	ROSEBURG	OR	√		√				1
20	SEATTLE	WA	√			√			3
20	SPOKANE	WA	√						2
20	WALLA WALLA	WA	√				√		3
20	WHITE CITY	OR							2
21	CENTRAL CALIFORNIA HCS	CA		√					
21	HONOLULU	HI	√						1
21	NORTHERN CALIFORNIA HCS	CA	√						5
21	PALO ALTO	CA	√						6
21	SAN FRANCISCO†	CA	√		√		√	√	6
21	SIERRA NEVADA HCS	NV		√					1

TABLE 1-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05, CONTINUED

VISN	SITE NAME	STATE	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD
22	**GREATER LOS ANGELES†**	**CA**	√		√	√	√		**24**
22	**LOMA LINDA**	**CA**	√		√				**1**
22	**LONG BEACH**	**CA**	√						**3**
22	**SAN DIEGO**	**CA**	√		√				**9**
22	**SOUTHERN NEVADA HCS**	**NV**	√						**2**
23	**CENTRAL IOWA**	**IA**	√						**2**
23	**FARGO*** **	**ND**		√		√			
23	**FORT MEADE**	**SD**							**2**
23	**GREATER NEBRASKA**	**NE**	√						
23	**HOT SPRINGS**	**SD**					√		
23	**IOWA CITY**	**IA**	√						**1**
23	**MINNEAPOLIS**	**MN**	√						**2**
23	**OMAHA**	**NE**		√					**1**
23	**SIOUX FALLS** **	**SD**	√						
	TOTAL		93	39	34	23	27	9	292

HCHV=Health Care for Homeless Veterans Program without contract residential treatment. HCHV Contract=HCHV programs with contract residential treatment.
HUD-VASH= Housing and Urban Development-Veterans Affairs Supported Housing program.
HMLS CWT and HMLS CWT/TR= Homeless Compensated Work Therapy and CWT/Therapeutic Residence program.
*Supported Housing Programs at Lyons and Portland are sponsored by the Domiciliary Care for Homeless Veterans Program.
**Sites received contract residential treatment funds, but no dedicated staff.
† Indicates designation as Comprehensive Homeless Center.
***Fargo and Lebanon have no Supported Housing FTEE but are participating in the NEPEC monitoring of the Supported Housing Program.

TABLE 1-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM SITES, AS OF 9/30/05, BY VISN

VISN	HCHV	HCHV CONTRACT	VASH	SUPPORTED HOUSING	HMLS CWT	HMLS CWT/TR	GPD	TOTAL PROGRAMS
1	7	1	2	4	2	1	25	42
2	4	0	3	1	1	1	9	19
3	3	3	2	3	1	1	8	21
4	7	3	0	3	2	1	13	29
5	3	0	1	0	1	0	12	17
6	8	0	1	0	1	0	13	23
7	2	5	1	0	3	2	12	25
8	3	2	3	1	1	0	17	27
9	5	1	1	0	0	0	13	20
10	5	1	2	0	1	0	14	23
11	3	3	1	1	0	0	12	20
12	6	0	1	2	3	0	14	26
15	3	3	0	1	0	0	7	14
16	2	8	3	2	1	1	14	31
17	0	3	2	0	1	1	5	12
18	6	0	1	1	1	0	7	16
19	5	2	2	0	1	0	15	25
20	7	0	4	2	4	0	16	33
21	4	2	1	0	1	1	19	28
22	5	0	3	1	1	0	39	49
23	5	2	0	1	1	0	8	17
TOTAL	93	39	34	23	27	9	292	517

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CHAPTER 2
PROGRAM STRUCTURE AND RESOURCES

HCHV program staffing and expenditures are monitored through reports from program sites to NEPEC and VHA Central Office. Each monthly mailing to NEPEC includes a listing of the staff who fill each of the positions allocated by Central Office for the HCHV program. Program expenditures are documented through an annual survey of Network Homeless Services Coordinators.

A. Program Expenditures

During FY 2005, Central Office surveyed each Network Homeless Services Coordinator concerning information on all VA specialized homeless program resources (staff and "all other" funding) in his or her network. These funds support salary of staff, contracts with residential treatment providers, the cost of vehicles and pagers, and miscellaneous needs. This method shows that a total of $93.3 million was directed to HCHV programs and related components nationally. This includes HCHV, Grant and Per Diem, Supported Housing and HUD-VASH (See Tables 2-1 and 2-1V.) The average site expenditure was $719,852. There is substantial variability across sites because not all sites have all program components.

Expenditures for program personnel during FY 2005 totaled $35.0 million. The site average was $277,543. Most of these staff are social workers. The remainder are generally nurses or Bachelor's level clinicians, such as social work associates. Additional staff resources are devoted to administrative tasks. Some programs have 0.2 to 0.5 full-time equivalent employees (FTEEs) for clerical tasks.

A large proportion of HCHV program funding is directed to residential treatment. In FY 2005, VACO spent approximately $53.3 million for per diem payments in the GPD program. An additional $6.0 million was spent by networks and medical centers to support contracted residential treatment services. Centralized funding of contract residential treatment was discontinued in FY 2003 in order to expand the GPD program (see Chapters 4 and 5 for background information); the last full year of centralized funding was FY 2002 when $20.3 million was allocated for those services. While local funding for contract residential treatment is approximately one third of past centralized funding, over 1,700 episodes of care were provided in FY 2005.

B. Program staffing

Tables 2-2 and 2-2V show the clinical staffing of HCHV programs at the end of FY 2005. The table includes outreach clinicians, Supported Housing case managers and HUD-VASH case managers. Of the total number of positions originally allocated by VACO (approximately 452), approximately 405 are filled by either a regular staff member or an employee who has been temporarily assigned to the HCHV program. (A station often opts to temporarily assign staff when vacancies cannot be filled due to center-wide hiring freezes). While the overall staffing percentage is reasonably high (90 percent), each program component has been differentially affected by staffing reductions. The "core" HCHV program which includes outreach clinicians and most GPD program liaisons is nearly fully staffed (97 percent); however the longer-term case management programs, Supported Housing and HUD-VASH have appreciably reduced staffing percentages (76

percent and 63 percent, respectively). Moreover, there is substantial variability among sites with respect to program staffing. For example, in the core HCHV program 46 sites have staffing percentages above 100 percent and 20 sites have staffing percentages of 50 percent or less.

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TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005

		Personal Services					Residential Treatment Funding			
VISN	Site Name	HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	Grand Total
1	BEDFORD	$241,530		$226,216		$467,746	$251,000		$251,000	$718,746
1	BOSTON	$445,229			$92,200	$537,429		$43,253	$43,253	$580,682
1	MANCHESTER	$49,955			$92,200	$142,155	$261,500	$27,872	$289,372	$431,527
1	NORTHAMPTON	$152,645				$152,645	$1,478,528		$1,478,528	$1,631,173
1	PROVIDENCE	$180,889	$75,479			$256,368	$306,500		$306,500	$562,868
1	TOGUS	$72,761				$72,761				$72,761
1	WEST HAVEN	$326,795		$20,467	$92,200	$439,462	$662,566		$662,566	$1,102,028
1	WHITE RIVER JCT	$63,223				$63,223	$22,556	$66,602	$89,158	$152,381
2	ALBANY	$488,369	$0	$20,890	$92,200	$601,459	$878,000	$0	$878,000	$1,479,459
2	BUFFALO	$339,978	$68,717	$63,157		$471,852	$0	$0	$0	$471,852
2	CANANDAIGUA	$196,348	$0	$0	$0	$196,348	$259,860	$0	$259,860	$456,208
2	SYRACUSE	$315,364	$0	$44,623	$0	$359,987	$176,373		$176,373	$536,360
3	BRONX	$174,442	$44,485			$218,927		$22,192	$22,192	$241,119
3	BROOKLYN	$639,390		$24,236		$663,626		$168,000	$168,000	$831,626
3	EAST ORANGE	$85,000	$69,000			$154,000	$361,500	$80,000	$441,500	$595,500
3	MONTROSE	$85,819	$119,673		$92,200	$297,692	$218,000	$70,618	$288,618	$586,310
3	NEW YORK	$257,110				$257,110				$257,110
3	NORTHPORT	$355,732			$92,200	$447,932	$534,000	$123,750	$657,750	$1,105,682
4	ALTOONA	$36,623				$36,623				$36,623
4	BUTLER	$62,054				$62,054				$62,054
4	CLARKSBURG	$51,760				$51,760		$50,000	$50,000	$101,760
4	COATESVILLE	$62,054			$92,200	$154,254	$1,204,940		$1,204,940	$1,359,194
4	ERIE	$63,606				$63,606	$82,000		$82,000	$145,606
4	LEBANON	$167,095				$167,095	$42,500		$42,500	$209,595
4	PHILADELPHIA	$223,590			$92,200	$315,790	$786,652		$786,652	$1,102,442
4	PITTSBURGH	$437,418				$437,418	$474,500		$474,500	$911,918
4	WILKES-BARRE	$153,531				$153,531	$336,500	$200,207	$536,707	$690,238
4	WILMINGTON	$58,581				$58,581				$58,581
5	BALTIMORE	$508,672			$92,200	$600,872	$1,159,427		$1,159,427	$1,760,299
5	MARTINSBURG						$125,092		$125,092	$125,092
5	WASHINGTON DC	$461,696				$461,696	$235,700	$66,568	$302,268	$763,964

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005, CONTINUED

		Personal Services					Residential Treatment Funding			
VISN	Site Name	HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	Grand Total
6	ASHEVILLE	$108,433			$92,200	$200,633	$468,046		$468,046	$668,679
6	BECKLEY	$11,200				$11,200				$11,200
6	DURHAM	$170,000				$170,000	$39,000		$39,000	$209,000
6	FAYETTEVILLE NC	$130,896				$130,896	$176,000	$36,000	$212,000	$342,896
6	HAMPTON	$156,265				$156,265	$368,500		$368,500	$524,765
6	RICHMOND	$61,426				$61,426	$178,500		$178,500	$239,926
6	SALEM	$58,965				$58,965				$58,965
6	SALISBURY				$92,200	$92,200	$440,300		$440,300	$532,500
7	ATLANTA	$213,891		$66,968	$92,200	$373,059	$730,298	$559,000	$1,289,298	$1,662,357
7	AUGUSTA	$120,007				$120,007		$87,744	$87,744	$207,751
7	BIRMINGHAM						$275,075	$75,000	$350,075	$350,075
7	CHARLESTON	$88,000			$92,200	$180,200	$506,500		$506,500	$686,700
7	COLUMBIA SC	$187,023				$187,023	$118,500	$73,000	$191,500	$378,523
7	TUSCALOOSA	$48,962				$48,962		$28,200	$28,200	$77,162
7	TUSKEGEE	$51,316				$51,316	$36,500		$36,500	$87,816
8	BAY PINES	$274,392		$10,783		$285,175	$213,885		$213,885	$499,060
8	GAINESVILLE	$325,320				$325,320	$369,000	$278,735	$647,735	$973,055
8	MIAMI	$851,268			$92,200	$943,468	$596,000		$596,000	$1,539,468
8	TAMPA	$401,715	$35,270	$123,843	$92,200	$653,028	$1,038,000		$1,038,000	$1,691,028
8	W PALM BEACH	$256,942				$256,942	$183,000	$231,921	$414,921	$671,863
9	HUNTINGTON	$77,565				$77,565				$77,565
9	LEXINGTON	$43,185				$43,185	$70,000		$70,000	$113,185
9	LOUISVILLE	$202,188			$92,200	$294,388	$400,007	$146,000	$546,007	$840,395
9	MEMPHIS	$124,000			$92,200	$216,200	$1,011,500		$1,011,500	$1,227,700
9	MOUNTAIN HOME	$214,334				$214,334	$349,600		$349,600	$563,934
9	NASHVILLE	$218,980		$72,234	$92,200	$383,414	$726,642		$726,642	$1,110,056
10	CHILLICOTHE	$89,042				$89,042		$14,990	$14,990	$104,032
10	CINCINNATI	$279,969		$154,180	$92,200	$526,349	$783,371	$0	$783,371	$1,309,720
10	CLEVELAND	$440,764		$382,750	$92,200	$915,714	$954,400		$954,400	$1,870,114
10	COLUMBUS OPC	$296,965				$296,965	$178,451	$254,246	$432,697	$729,662
10	DAYTON	$209,984				$209,984				$209,984

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005, CONTINUED

VISN	Site Name	Personal Services					Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	
11	ANN ARBOR HCS	$426,304				$426,304	$281,532	$138,014	$419,546	$845,850
11	BATTLE CREEK	$207,431	$151,956		$92,200	$451,587	$158,500	$472,307	$630,807	$1,082,394
11	DANVILLE	$52,078	$0	$0		$52,078	$84,700	$0	$84,700	$136,778
11	DETROIT	$383,947			$92,200	$476,147	$246,688	$25,636	$272,324	$748,471
11	INDIANAPOLIS	$303,116	$106,631	$137,337	$92,200	$639,284	$654,500		$654,500	$1,293,784
11	N. INDIANA		$0	$0		$0	$207,158	$0	$207,158	$207,158
12	CHICAGO WS	$257,685	$172,728			$430,413	$156,161		$156,161	$586,574
12	HINES	$345,843	$71,767	$84,815		$502,425	$188,500		$188,500	$690,925
12	IRON MOUNTAIN	$34,777				$34,777				$34,777
12	MADISON	$243,127				$243,127	$244,000		$244,000	$487,127
12	MILWAUKEE	$316,914			$92,200	$409,114	$908,500		$908,500	$1,317,614
12	N. CHICAGO						$84,000		$84,000	$84,000
12	TOMAH	$109,813			$92,200	$202,013	$650,000		$650,000	$852,013
15	COLUMBIA MO	$124,716				$124,716		$70,954	$70,954	$195,670
15	KANSAS CITY	$119,413				$119,413	$331,500		$331,500	$450,913
15	LEAVENWORTH									
15	SAINT LOUIS	$216,904			$92,200	$309,104	$231,332	$0	$231,332	$540,436
15	TOPEKA	$79,050				$79,050	$364,892	$100,144	$465,036	$544,086
15	WICHITA	$57,280				$57,280		$46,859	$46,859	$104,139
16	ALEXANDRIA	$85,539				$85,539		$67,350	$67,350	$152,889
16	FAYETTEVILLE AR	$117,817				$117,817		$95,056	$95,056	$212,873
16	GULF COAST HCS	$80,768				$80,768		$57,668	$57,668	$138,436
16	HOUSTON	$426,036	$95,146	$71,960		$593,142	$1,049,786	$281,056	$1,330,842	$1,923,984
16	JACKSON	$271,116				$271,116	$434,500	$34,687	$469,187	$740,303
16	LITTLE ROCK	$633,983		$237,618		$871,601	$242,000	$149,379	$391,379	$1,262,980
16	MUSKOGEE	$69,082				$69,082		$66,000	$66,000	$135,082
16	NEW ORLEANS	$442,235			$92,200	$534,435	$1,504,888	$211,860	$1,716,748	$2,251,183
16	OKLAHOMA CITY				$92,200	$92,200	$220,700		$220,700	$312,900
16	SHREVEPORT	$179,544				$179,544	$164,000	$176,272	$340,272	$519,816
17	CENT. TEXAS HCS	$301,709			$92,200	$393,909	$187,000	$195,909	$382,909	$776,818
17	DALLAS	$366,202		$108,184		$474,386	$463,000		$463,000	$937,386
17	SAN ANTONIO	$266,375		$161,519		$427,894		$558,302	$558,302	$986,196

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005, CONTINUED

VISN	Site Name	Personal Services					Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	
18	EL PASO OPC	$77,613				$77,613	$110,200		$110,200	$187,813
18	NEW MEXICO HCS	$66,632				$66,632	$408,442		$408,442	$475,074
18	PHOENIX	$181,318			$92,200	$273,518	$556,731		$556,731	$830,249
18	PRESCOTT						$479,000		$479,000	$479,000
18	TUCSON	$212,234	$77,350	$73,907	$92,200	$455,691	$740,500		$740,500	$1,196,191
18	W. TEXAS HCS	$14,023				$14,023		$23,076	$23,076	$37,099
19	CHEYENNE	$188,710				$188,710	$88,425		$88,425	$277,135
19	E. COLORADO HCS	$294,830		$113,343	$92,200	$500,373	$769,500	$128,964	$898,464	$1,398,837
19	GRAND JUNCTION									
19	MONTANA HCS	$34,000				$34,000		$128,898	$128,898	$162,898
19	SALT LAKE CITY	$167,235		$80,481	$92,200	$339,916	$1,229,500		$1,229,500	$1,569,416
19	SHERIDAN	$45,000			$92,200	$137,200	$155,500	$68,957	$224,457	$361,657
20	ANCHORAGE	$53,916		$17,972		$71,888				$71,888
20	BOISE	$66,167				$66,167				$66,167
20	PORTLAND	$223,382	$399,859	$85,275	$92,200	$800,716	$815,467		$815,467	$1,616,183
20	ROSEBURG	$112,746		$80,385		$193,131	$26,125		$26,125	$219,256
20	SEATTLE	$176,993				$176,993	$528,208		$528,208	$705,201
20	SPOKANE	$169,412				$169,412	$272,000		$272,000	$441,412
20	WALLA WALLA	$135,734				$135,734	$339,500		$339,500	$475,234
20	WHITE CITY						$169,790		$169,790	$169,790
21	CENTRAL CA HCS	$113,880				$113,880				$113,880
21	HONOLULU	$242,800				$242,800	$868,000		$868,000	$1,110,800
21	NORTHERN CA HCS	$90,807			$92,200	$183,007	$824,079		$824,079	$1,007,086
21	PALO ALTO	$176,457			$92,200	$268,657	$978,500		$978,500	$1,247,157
21	SAN FRANCISCO	$273,446		$100,030	$92,200	$465,676	$1,055,828		$1,055,828	$1,521,504
21	SIERRA NEV HCS	$151,152				$151,152	$60,897	$80,000	$140,897	$292,049
22	GREATER LA	$1,735,174	$390,694	$348,350	$184,400	$2,658,618	$7,876,682		$7,876,682	$10,535,300
22	LOMA LINDA	$86,933		$118,456		$205,389	$86,793		$86,793	$292,182
22	LONG BEACH	$172,028				$172,028	$1,340,500		$1,340,500	$1,512,528
22	SAN DIEGO	$544,109			$92,200	$636,309	$2,236,000	$0	$2,236,000	$2,872,309
22	SO NEVADA HCS	$274,622			$92,200	$366,822	$1,399,000		$1,399,000	$1,765,822

TABLE 2-1. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005, CONTINUED

VISN	Site Name	Personal Services					Residential Treatment Funding			Grand Total
		HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	
23	CENTRAL IOWA	$72,304			$92,200	$164,504				$164,504
23	FARGO	$233,276				$233,276		$21,556	$21,556	$254,832
23	FT. MEADE				$92,200	$92,200	$165,500		$165,500	$257,700
23	GR. NEBRASKA	$71,292				$71,292				$71,292
23	IOWA CITY	$207,650				$207,650				$207,650
23	MINNEAPOLIS	$248,206				$248,206	$194,376	$0	$194,376	$442,582
23	OMAHA	$60,747				$60,747	$436,992	$87,928	$524,920	$585,667
23	SIOUX FALLS	$41,000				$41,000		$800	$800	$41,800
	ALL SITES	$26,004,889	$1,878,755	$3,029,979	$4,056,800	$34,970,423	$53,338,641	$5,991,530	$59,330,171	$94,300,594
	SITE AVERAGE	$213,155	$98,882	$100,999	$90,151	$277,543	$549,883	$106,992	$515,915	$719,852
	SITE STD.DEV.	$203,914	$116,419	$94,269	$23,986	$296,064	$857,629	$126,658	$809,624	$1,028,048

Source: Survey of Network Homeless Services Coordinators

Expenditures listed for Baltimore include expenditures for Perry Point

Expenditures listed for Cleveland include expenditures for NE Ohio

Expenditures listed for Ann Arbor include expenditures for Toledo

Expenditures listed for East Orange include expenditures for Lyons

Expenditures listed for E. Colorado HCS include expenditures for Denver and Southern Colorado HCS

TABLE 2-1V. HEALTH CARE FOR HOMELESS VETERANS PROGRAM FUNDING, FY 2005, BY VISN

	Personal Services					Residential Treatment Funding			
VISN	HCHV	Supported Housing	HUD-VASH	GPD	Total	GPD	Res Tx	Total	Grand Total
1	$1,533,027	$75,479	$246,683	$276,600	$2,131,789	$2,982,650	$137,727	$3,120,377	$5,252,166
2	$1,340,059	$68,717	$128,670	$92,200	$1,629,646	$1,314,233	$0	$1,314,233	$2,943,879
3	$1,597,493	$233,158	$24,236	$184,400	$2,039,287	$1,113,500	$464,560	$1,578,060	$3,617,347
4	$1,316,312			$184,400	$1,500,712	$2,927,092	$250,207	$3,177,299	$4,678,011
5	$970,368			$92,200	$1,062,568	$1,520,219	$66,568	$1,586,787	$2,649,355
6	$697,185			$184,400	$881,585	$1,670,346	$36,000	$1,706,346	$2,587,931
7	$709,199		$66,968	$184,400	$960,567	$1,666,873	$822,944	$2,489,817	$3,450,384
8	$2,109,637	$35,270	$134,626	$184,400	$2,463,933	$2,399,885	$510,656	$2,910,541	$5,374,474
9	$880,252		$72,234	$276,600	$1,229,086	$2,557,749	$146,000	$2,703,749	$3,932,835
10	$1,316,724		$536,930	$184,400	$2,038,054	$1,916,222	$269,236	$2,185,458	$4,223,512
11	$1,372,876	$258,587	$137,337	$276,600	$2,045,400	$1,633,078	$635,957	$2,269,035	$4,314,435
12	$1,308,159	$244,495	$84,815	$184,400	$1,821,869	$2,231,161		$2,231,161	$4,053,030
15	$597,363			$92,200	$689,563	$927,724	$217,957	$1,145,681	$1,835,244
16	$2,306,120	$95,146	$309,578	$184,400	$2,895,244	$3,615,874	$1,139,328	$4,755,202	$7,650,446
17	$934,286		$269,703	$92,200	$1,296,189	$650,000	$754,211	$1,404,211	$2,700,400
18	$551,820	$77,350	$73,907	$184,400	$887,477	$2,294,873	$23,076	$2,317,949	$3,205,426
19	$729,775		$193,824	$276,600	$1,200,199	$2,242,925	$326,819	$2,569,744	$3,769,943
20	$938,350	$399,859	$183,632	$92,200	$1,614,041	$2,151,090		$2,151,090	$3,765,131
21	$1,048,542		$100,030	$276,600	$1,425,172	$3,787,304	$80,000	$3,867,304	$5,292,476
22	$2,812,866	$390,694	$466,806	$368,800	$4,039,166	$12,938,975	$0	$12,938,975	$16,978,141
23	$934,475			$184,400	$1,118,875	$796,868	$110,284	$907,152	$2,026,027
ALL VISNS	$26,004,889	$1,878,755	$3,029,979	$4,056,800	$34,970,423	$53,338,641	$5,991,530	$59,330,171	$94,300,594
VISN AVER	$1,238,328	$187,876	$189,374	$193,181	$1,665,258	$2,539,935	$315,344	$2,825,246	$4,490,504
VISN STD.	$585,845	$136,326	$145,972	$76,613	$787,798	$2,531,110	$324,062	$2,494,356	$3,153,110

Source: Survey of Network Homeless Services Coordinators

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05

		HCHV			Supported Housing			HUD-VASH			Overall		
VISN	Site Name	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
1	BEDFORD	1.0	2.0	200.0%	1.0	0.0	0.0%	2.0	2.0	100.0%	4.0	4.0	100.0%
1	BOSTON	4.6	3.7	80.4%	0.4	0.0	0.0%	0.0	0.0		5.0	3.7	74.0%
1	MANCHESTER	1.0	0.6	60.0%	0.0	0.0		0.0	0.0		1.0	0.6	60.0%
1	NORTHAMPTON	1.0	2.5	250.0%	0.0	0.0		0.0	0.0		1.0	2.5	250.0%
1	PROVIDENCE	1.3	1.3	100.0%	1.8	1.8	100.0%	0.0	0.0		3.0	3.0	100.0%
1	TOGUS	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
1	WEST HAVEN	3.0	4.0	133.3%	0.0	1.0		2.0	0.0	0.0%	5.0	5.0	100.0%
1	WHITE RIVER JCT	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
2	ALBANY	5.8	4.8	82.8%	0.0	0.0		0.7	0.2	28.6%	6.5	5.0	76.9%
2	BUFFALO	2.0	2.5	125.0%	2.0	0.7	35.0%	1.0	1.0	100.0%	5.0	4.2	84.0%
2	CANANDAIGUA	1.0	1.5	150.0%	0.0	0.0		0.0	0.0		1.0	1.5	150.0%
2	SYRACUSE	4.0	4.7	117.5%	0.0	0.0		1.0	0.5	50.0%	5.0	5.2	104.0%
3	BRONX	1.9	1.9	100.0%	0.5	0.5	100.0%	0.0	0.0		2.4	2.4	100.0%
3	BROOKLYN	6.0	6.9	115.0%	0.0	0.0		4.0	4.0	100.0%	10.0	10.9	109.0%
3	EAST ORANGE	2.5	2.2	88.0%	1.5	0.0	0.0%	0.0	0.0		4.0	2.2	55.0%
3	LYONS	0.0	0.0		2.0	2.8	140.0%	0.0	0.0		2.0	2.8	140.0%
3	MONTROSE	2.0	4.0	200.0%	0.0	0.0		0.0	0.0		2.0	4.0	200.0%
3	NEW YORK	8.5	1.7	20.0%	0.0	0.0		4.0	1.0	25.0%	12.5	2.7	21.6%
3	NORTHPORT	1.0	1.3	130.0%	0.0	0.0		0.0	0.0		1.0	1.3	130.0%
4	ALTOONA	1.0	0.3	30.0%	0.0	0.0		0.0	0.0		1.0	0.3	30.0%
4	BUTLER	1.0	0.5	50.0%	0.0	0.0		0.0	0.0		1.0	0.5	50.0%
4	CLARKSBURG	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	COATESVILLE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	ERIE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
4	LEBANON	3.0	1.0	33.3%	0.0	0.0		0.0	0.0		3.0	1.0	33.3%
4	PHILADELPHIA	3.5	4.0	114.3%	0.0	0.0		0.0	0.0		3.5	4.0	114.3%
4	PITTSBURGH	4.0	2.5	62.5%	2.0	1.0	50.0%	0.0	0.0		6.0	3.5	58.3%
4	WILKES-BARRE	2.9	1.2	41.4%	1.1	0.0	0.0%	0.0	0.0		4.0	1.2	30.0%
4	WILMINGTON	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
5	BALTIMORE	2.0	3.5	175.0%	0.0	0.0		0.0	0.0		2.0	3.5	175.0%
5	PERRY POINT	2.0	1.5	75.0%	0.0	0.0		0.0	0.0		2.0	1.5	75.0%
5	WASHINGTON DC	5.0	3.1	62.0%	0.0	0.0		3.0	1.5	50.0%	8.0	4.6	57.5%
6	ASHEVILLE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
6	BECKLEY	0.5	0.5	100.0%	0.0	0.0		0.0	0.0		0.5	0.5	100.0%
6	DURHAM	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
6	FAYETTEVILLE NC	1.5	0.5	33.3%	0.0	0.0		0.0	0.0		1.5	0.5	33.3%
6	HAMPTON	3.0	2.0	66.7%	0.0	0.0		1.0	1.0	100.0%	4.0	3.0	75.0%
6	RICHMOND	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
6	SALEM	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
6	SALISBURY	3.0	3.0	100.0%	0.0	0.0		0.0	0.0		3.0	3.0	100.0%
7	ATLANTA	4.5	5.0	111.1%	0.0	0.0		2.0	1.0	50.0%	6.5	6.0	92.3%
7	AUGUSTA	2.0	2.2	110.0%	0.0	0.0		0.0	0.0		2.0	2.2	110.0%
7	BIRMINGHAM	4.0	1.5	37.5%	0.0	0.0		0.0	0.0		4.0	1.5	37.5%
7	CHARLESTON	2.0	1.0	50.0%	0.0	0.0		0.0	0.0		2.0	1.0	50.0%
7	COLUMBIA SC	1.0	2.0	200.0%	0.0	0.0		0.0	0.0		1.0	2.0	200.0%
7	TUSCALOOSA	0.5	1.0	185.2%	0.0	0.0		0.0	0.0		0.5	1.0	185.2%
7	TUSKEGEE	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
8	BAY PINES	2.0	3.3	162.5%	0.0	0.0		2.0	0.3	12.5%	4.0	3.5	87.5%
8	GAINESVILLE	4.0	5.0	125.0%	0.0	0.0		0.0	0.0		4.0	5.0	125.0%
8	MIAMI	8.6	4.9	56.8%	0.0	0.0		1.0	1.0	100.0%	9.6	5.9	61.3%
8	TAMPA	5.0	6.0	120.0%	1.0	1.0	100.0%	2.0	2.0	100.0%	8.0	9.0	112.5%
8	W PALM BEACH	2.0	3.5	175.0%	0.0	0.0		0.0	0.0		2.0	3.5	175.0%
9	HUNTINGTON	2.5	1.1	44.0%	0.0	0.0		0.0	0.0		2.5	1.1	44.0%
9	LEXINGTON	1.0	0.4	40.0%	0.0	0.0		0.0	0.0		1.0	0.4	40.0%
9	LOUISVILLE	2.5	1.5	60.0%	0.0	0.0		0.0	0.0		2.5	1.5	60.0%
9	MEMPHIS	2.0	2.5	125.0%	0.0	0.0		0.0	0.0		2.0	2.5	125.0%
9	MOUNTAIN HOME	2.0	2.3	115.0%	0.0	0.0		0.0	0.0		2.0	2.3	115.0%
9	NASHVILLE	3.0	3.0	100.0%	0.0	0.0		1.0	1.0	100.0%	4.0	4.0	100.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
10	CHILLICOTHE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
10	CINCINNATI	3.0	2.5	83.3%	0.0	0.0		2.0	2.0	100.0%	5.0	4.5	90.0%
10	CLEVELAND	3.2	6.0	187.5%	0.0	0.0		3.0	3.0	100.0%	6.2	9.0	145.2%
10	COLUMBUS OPC	1.5	2.8	189.3%	0.0	0.0		0.0	0.0		1.5	2.8	189.3%
10	DAYTON	4.0	3.0	75.0%	0.0	0.0		0.0	0.0		4.0	3.0	75.0%
10	NORTHEAST OHIO	1.0	3.4	340.0%	0.0	0.0		0.0	0.0		1.0	3.4	340.0%
11	ANN ARBOR HCS	5.0	4.5	90.0%	0.0	0.0		0.0	0.0		5.0	4.5	90.0%
11	BATTLE CREEK	2.0	2.2	110.0%	2.0	2.0	100.0%	0.0	0.0		4.0	4.2	105.0%
11	DANVILLE	1.0	0.8	80.0%	0.0	0.0		0.0	0.0		1.0	0.8	80.0%
11	DETROIT	4.7	4.0	85.1%	0.0	0.0		0.0	0.0		4.7	4.0	85.1%
11	INDIANAPOLIS	3.6	1.6	44.4%	0.4	0.0	0.0%	2.0	2.0	100.0%	6.0	3.6	60.0%
11	N. INDIANA	1.0	1.5	150.0%	0.0	0.0		0.0	0.0		1.0	1.5	150.0%
12	CHICAGO WS	4.5	5.0	111.1%	1.0	1.0	100.0%	0.0	0.0		5.5	6.0	109.1%
12	HINES	3.0	3.0	100.0%	2.0	2.0	100.0%	2.0	1.0	50.0%	7.0	6.0	85.7%
12	IRON MOUNTAIN	0.5	0.6	120.0%	0.0	0.0		0.0	0.0		0.5	0.6	120.0%
12	MADISON	1.0	0.5	50.0%	2.7	1.4	51.9%	0.0	0.0		3.7	1.9	51.4%
12	MILWAUKEE	3.9	2.2	56.4%	1.0	0.5	50.0%	0.0	0.0		4.9	2.7	55.1%
12	TOMAH	1.0	1.2	120.0%	1.0	0.0	0.0%	0.0	0.0		2.0	1.2	60.0%
15	COLUMBIA MO	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
15	KANSAS CITY	3.0	1.0	33.3%	1.0	0.0	0.0%	0.0	0.0		4.0	1.0	25.0%
15	SAINT LOUIS	4.0	3.3	82.5%	0.0	0.0		0.0	0.0		4.0	3.3	82.5%
15	TOPEKA	1.0	1.2	120.0%	0.0	0.0		0.0	0.0		1.0	1.2	120.0%
15	WICHITA	0.5	1.0	200.0%	0.0	0.0		0.0	0.0		0.5	1.0	200.0%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
16	ALEXANDRIA	2.0	1.0	50.0%	0.0	0.0		0.0	0.0		2.0	1.0	50.0%
16	FAYETTEVILLE AR	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
16	GULF COAST HCS	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	HOUSTON	4.0	5.0	125.0%	1.0	1.0	100.0%	2.0	1.0	50.0%	7.0	7.0	100.0%
16	JACKSON	3.0	3.0	100.0%	0.0	0.0		0.0	0.0		3.0	3.0	100.0%
16	LITTLE ROCK	7.1	7.1	100.0%	1.3	1.3	100.0%	3.5	2.5	71.4%	11.8	10.8	91.5%
16	MUSKOGEE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	NEW ORLEANS	7.0	5.5	78.6%	0.0	0.0		3.0	2.5	83.3%	10.0	8.0	80.0%
16	OKLAHOMA CITY	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
16	SHREVEPORT	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
17	CENT. TEXAS HCS	4.0	4.0	100.0%	0.0	0.0		0.0	0.0		4.0	4.0	100.0%
17	DALLAS	6.5	8.5	130.8%	0.0	0.0		3.0	3.0	100.0%	9.5	11.5	121.1%
17	SAN ANTONIO	7.8	4.6	59.0%	0.0	0.0		1.2	0.8	66.7%	9.0	5.4	60.0%
18	EL PASO OPC	1.0	0.8	75.0%	0.0	0.0		0.0	0.0		1.0	0.8	75.0%
18	NEW MEXICO HCS	1.0	3.7	370.0%	0.0	0.0		0.0	0.0		1.0	3.7	370.0%
18	PHOENIX	4.0	5.0	125.0%	0.0	0.0		0.0	0.0		4.0	5.0	125.0%
18	TUCSON	3.0	3.8	126.7%	1.0	1.0	100.0%	2.0	0.5	25.0%	6.0	5.3	88.3%
18	W. TEXAS HCS	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
19	CHEYENNE	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
19	E. COLORADO HCS	4.0	4.0	100.0%	0.0	0.0		2.0	1.5	75.0%	6.0	5.5	91.7%
19	GRAND JUNCTION	0.5	0.0	0.0%	0.0	0.0		0.0	0.0		0.5	0.0	0.0%
19	SALT LAKE CITY	4.8	6.8	141.7%	0.0	0.0		1.2	1.2	100.0%	6.0	8.0	133.3%
19	SHERIDAN	0.5	1.0	200.0%	0.0	0.0		0.0	0.0		0.5	1.0	200.0%
20	AMERICAN LAKE	0.0	0.0		0.0	0.0		4.0	2.9	72.5%	4.0	2.9	72.5%
20	ANCHORAGE	2.0	1.0	50.0%	0.0	0.0		1.4	0.4	28.6%	3.4	1.4	41.2%
20	BOISE	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
20	PORTLAND	2.2	4.0	181.8%	2.0	4.4	220.0%	1.0	1.1	110.0%	5.2	9.5	182.7%
20	ROSEBURG	4.5	2.0	44.4%	0.0	0.0		1.0	0.8	80.0%	5.5	2.8	50.9%
20	SEATTLE	2.0	1.0	50.0%	1.0	1.0	100.0%	0.0	0.0		3.0	2.0	66.7%
20	SPOKANE	2.0	1.5	75.0%	0.0	0.0		0.0	0.0		2.0	1.5	75.0%
20	WALLA WALLA	4.2	3.0	71.4%	0.0	0.0		0.0	0.0		4.2	3.0	71.4%

TABLE 2-2. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05, CONTINUED

		HCHV			Supported Housing			HUD-VASH			Overall		
		Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
21	CENTRAL CA HCS	2.0	0.0	0.0%	0.0	0.0		0.0	0.0		2.0	0.0	0.0%
21	HONOLULU	1.5	2.0	133.3%	0.0	0.0		0.0	0.0		1.5	2.0	133.3%
21	NORTHERN CA HCS	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
21	PALO ALTO	2.0	1.0	50.0%	0.0	0.0		0.0	0.0		2.0	1.0	50.0%
21	SAN FRANCISCO	7.7	5.5	71.4%	0.0	0.0		4.0	0.0	0.0%	11.7	5.5	47.0%
21	SIERRA NEV HCS	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
22	GREATER LA	17.5	25.3	144.6%	6.0	3.5	58.3%	5.0	2.7	54.0%	28.5	31.5	110.5%
22	LOMA LINDA	1.0	1.3	130.0%	0.0	0.0		3.0	1.0	33.3%	4.0	2.3	57.5%
22	LONG BEACH	2.0	3.0	150.0%	0.0	0.0		0.0	0.0		2.0	3.0	150.0%
22	SAN DIEGO	4.8	5.8	120.8%	0.0	0.0		1.2	0.2	16.7%	6.0	6.0	100.0%
22	SO NEVADA HCS	1.0	2.0	200.0%	0.0	0.0		0.0	0.0		1.0	2.0	200.0%
23	CENTRAL IOWA	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
23	FARGO	4.5	3.4	75.1%	0.0	0.0		0.0	0.0		4.5	3.4	75.1%
23	GR. NEBRASKA	1.0	1.0	100.0%	0.0	0.0		0.0	0.0		1.0	1.0	100.0%
23	IOWA CITY	2.0	2.0	100.0%	0.0	0.0		0.0	0.0		2.0	2.0	100.0%
23	MINNEAPOLIS	3.0	2.0	66.7%	0.0	0.0		0.0	0.0		3.0	2.0	66.7%
23	OMAHA	1.0	1.5	150.0%	0.0	0.0		0.0	0.0		1.0	1.5	150.0%
	ALL SITES	341.1	330.6	96.9%	36.6	27.8	76.0%	74.2	46.6	62.7%	451.9	405.0	89.6%

* Intended staffing is the number allocated by Central Office

**Current staffing includes FTEE detailed to the program from other services

TABLE 2-2V. CLINICAL STAFFING OF HCHV, SUPPORTED HOUSING AND HUD-VASH PROGRAMS AS OF 9/30/05, BY VISN

	HCHV			Supported Housing			HUD-VASH			Overall		
VISN	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended	Intended Staffing* (FTEE)	Current Staffing** (FTEE)	% of Intended
1	13.9	16.1	115.9%	3.2	2.8	87.3%	4.0	2.0	50.0%	21.0	20.8	99.0%
2	12.8	13.5	105.5%	2.0	0.7	35.0%	2.7	1.7	63.0%	17.5	15.9	90.9%
3	21.9	18.0	82.2%	4.0	3.3	82.5%	8.0	5.0	62.5%	33.9	26.3	77.6%
4	19.4	13.5	69.6%	3.1	1.0	32.3%	0.0	0.0		22.5	14.5	64.4%
5	9.0	8.1	90.0%	0.0	0.0		3.0	1.5	50.0%	12.0	9.6	80.0%
6	15.0	12.0	80.0%	0.0	0.0		1.0	1.0	100.0%	16.0	13.0	81.3%
7	16.0	14.7	91.6%	0.0	0.0		2.0	1.0	50.0%	18.0	15.7	87.0%
8	21.6	22.7	104.7%	1.0	1.0	100.0%	5.0	3.3	65.0%	27.6	26.9	97.4%
9	13.0	10.8	83.1%	0.0	0.0		1.0	1.0	100.0%	14.0	11.8	84.3%
10	13.7	18.7	136.8%	0.0	0.0		5.0	5.0	100.0%	18.7	23.7	127.0%
11	17.3	14.6	84.4%	2.4	2.0	83.3%	2.0	2.0	100.0%	21.7	18.6	85.7%
12	13.9	12.5	89.9%	7.7	4.9	63.6%	2.0	1.0	50.0%	23.6	18.4	78.0%
15	9.5	7.5	78.9%	1.0	0.0	0.0%	0.0	0.0		10.5	7.5	71.4%
16	30.1	28.6	95.0%	2.3	2.3	100.0%	8.5	6.0	70.6%	40.8	36.8	90.2%
17	18.3	17.1	93.4%	0.0	0.0		4.2	3.8	90.5%	22.5	20.9	92.9%
18	10.0	14.3	142.5%	1.0	1.0	100.0%	2.0	0.5	25.0%	13.0	15.8	121.2%
19	11.8	13.8	116.9%	0.0	0.0		3.2	2.7	84.4%	15.0	16.5	110.0%
20	17.9	13.5	75.4%	3.0	5.4	180.0%	7.4	5.2	70.3%	28.3	24.1	85.2%
21	17.2	12.5	72.7%	0.0	0.0		4.0	0.0	0.0%	21.2	12.5	59.0%
22	26.3	37.4	142.2%	6.0	3.5	58.3%	9.2	3.9	42.4%	41.5	44.8	108.0%
23	12.5	10.9	87.0%	0.0	0.0		0.0	0.0		12.5	10.9	87.0%
	341.1	330.6	96.9%	36.6	27.8	76.0%	74.2	46.6	62.7%	451.9	405.0	89.6%

* Intended staffing is the number allocated by Central Office

**Current staffing includes FTEE detailed to the program from other services

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CHAPTER 3
OUTREACH AND SHORT-TERM CASE MANAGEMENT

In this chapter, we present information concerning the veterans assessed and treated by HCHV clinicians. Many of the data presented here are offered for their value in describing the demographic characteristics of veterans served. More importantly, these data help insure that programs are providing services to a truly needy population.

A. Veterans Contacted

All veterans treated. Tables 3-1 and 3-1V present workload data for the HCHV program in FYs 2004 and 2005. VA's outpatient workload is recorded through a system of DSS Identifiers (formerly known as "stop codes"), which are entered whenever an outpatient receives services. As shown in Table 3-1, the number of visits increased slightly from 249,010 to 250,130 while the number of veterans treated decreased from 63,283 to 61,261, about three percent. The number of staff remained the same across this two-year period; the visits per clinician stayed about the same and the average number of visits per veteran in the program was essentially unchanged. It should be noted that these data only capture outpatient care offered by HCHV clinicians. Other outpatient services provided to these veterans were reported under different DSS Identifiers.

Table 3-2 compares information from stop codes and intake assessments to check the proportion of veterans served by HCHV clinicians who were assessed at intake[1]. Clinicians report that the major reasons for not conducting an intake assessment are that the veteran is fearful or distrustful, or the clinician does not plan to offer extensive services to the veteran. Overall, 21,132 unique veterans (almost 35 percent of the veterans treated by the program) received services from the HCHV team without receiving a formal assessment. This number is similar to that observed in each of the last two fiscal years. These veterans received a mean of 2.9 visits during the year, compared to the mean of 4.7 visits for veterans who had been assessed. Thus, about 24 percent of the work of HCHV clinicians is not represented in the tables that follow. Overall, the data reported here are likely very representative of the HCHV population; however, at the program sites where the percentage of visits on veterans with no intake form is high, data are likely to be less indicative of the work completed.

Initial outreach contacts. Tables 3-3 and 3-3V show the number of intake assessments conducted in the HCHV program. When a clinician on the HCHV team initially assesses a veteran's appropriateness for the program, a HCHV Contact Form (Form X) is completed. Table 3-3 shows the trend in intakes done from FY 2001 through FY 2005. Over this time period, number of intake assessments have decreased by about 13 percent, from 46,759 to 40,568. A decrease of about five percent was seen from FY 2004 to FY 2005 (42,688 to 40,568); the number of assessments per clinician decreased by about seven percent (128 to 119). There was exceptionally large variability across sites on this measure, with decreases of more than 60 percent, balanced by increases upwards of 100 percent.

[1] Only intakes conducted within the last two fiscal years were included in the match with treatment records.

B. Demographic Characteristics

Table 3-4 presents national trend data regarding the demographic characteristics of veterans who were clinically assessed for the HCHV program from FY 2001 to FY 2005. Many of these characteristics are very similar from year to year. The percentage of program veterans who are women has increased from three percent to almost four percent in the last five years (an increase of about 27 percent). The mean age of veterans assessed by HCHV clinicians has increased gradually from 48 in FY 2001 to almost 50 in FY 2005. Marital status of HCHV veterans has been similar throughout this time period, with most veterans reporting that they are divorced or separated (60 percent in FY 2005); very few veterans (six percent) are married.

The percentage of clients from each military service era has changed somewhat over the last five years. While more clients served in the Vietnam era than any other, the percentage of these veterans has decreased from 48 percent in FY 2001 to 44 percent in FY 2005. In contrast, an increasing proportion served in the Post-Vietnam and Persian Gulf eras. Over nine percent of HCHV clients report service in the Persian Gulf era (up from six percent in FY 2001). The percentage of veterans who report combat duty has decreased in the last five years (about 22 percent in FY 2001 to about 16 percent in FY 2005). With respect to service in the theatre of operations of military conflicts, almost 19 percent served in or around Vietnam. Approximately one percent of HCHV clients report serving in the theatre of operations of the current military conflict in Iraq and Afghanistan.

African Americans continue to be over-represented in the homeless veteran population relative to the general veteran population. The largest increase in the proportion of African American homeless veterans occurred between FY 1990 and FY 1993. Since then, the percentage of HCHV veterans who are African American has decreased somewhat. Between FY 2001 and FY 2005 the percentage remained stable, at around 47 percent.

Existing trends with respect to work behavior also are quite unchanging. The majority of HCHV veterans report their employment patterns as working part-time or irregular jobs, or not working at all. The proportion reporting to be disabled or retired has increased somewhat. The proportion of HCHV veterans receiving public support has increased somewhat over the past two years.

Site-specific data on age, gender and race of veterans seen at intake during FY 2005 are presented in Table 3-4A. Differences between sites on these characteristics generally reflect the varying composition of the homeless population in each city; additionally, some program sites may make particular efforts to outreach to special populations, such as the elderly or women.

C. Homelessness Status

About 62 percent of the veterans assessed for the HCHV program in FY 2005 were literally homeless (i.e., living in a shelter or outdoors). As shown in Tables 3-5 and 3-5V, some programs also see a substantial number of veterans who are temporarily living with others or who were in an institutional setting at the time of contact by the program. As expected, very few veterans have their own apartment, room or house. For the first time in FY 2002, “prison or jail” was listed as a

residence at intake on the assessment form[2]. In FY 2005, approximately three percent of veterans were incarcerated at the time of intake. Program sites with a high proportion of veterans assessed who were not literally homeless are identified as outliers in Table 3-5. Program site performance is also judged by the number of intake assessments performed on veterans who are literally homeless. This indicator is one of the major performance indicators for the program sites. As shown, 75 literally homeless veterans were screened per clinical FTEE in the program as a whole, which is lower than the number seen in previous years (e.g., there were 89 homeless veterans seen per clinician in FY 2001). There is tremendous variability in this measure, with the number of intakes per clinician ranging from fewer than 10 to over 200. Low values on this measure generally reflect either a low rate of total assessments by the program site, or a population which is somewhat more domiciled (e.g., living with family members, rather than public shelters).

More specific information on where veterans slept during the 30 days prior to intake is shown in Table 3-6. The column listing "mean days literally homeless" includes days spent in shelters, on the street, in automobiles, and in abandoned buildings. Most days were spent in these locations. Days housed includes days spent in one's own home, or in the homes of family and friends. The column listing mean days institutionalized includes days spent in hospitals, medical detoxification centers and halfway houses. Days incarcerated includes time spent in prison or jail.

Tables 3-7 and 3-7V display data on the length of the current episode of homelessness. During intake assessments, clinicians ask veterans how long it has been since they had a regular place to live for at least 30 days, and then subtract time spent in institutions. Fewer than ten percent of outreach contacts have spent no time homeless. About 27 percent of the veterans seen in FY 2005 spent one to six months homeless prior to intake. Sites with a high proportion of veterans who have not spent any time homeless are identified as critical monitor outliers. The number of separate episodes of homelessness experienced in the last 3 years (including the current episode) is listed in the right-most column of Table 3-7 and 3-7V. The average number of episodes is 1.7.

In Table 3-8, trend data on two indicators of homelessness, percent not strictly homeless (taken from Table 3-5) and percent homeless less than one month (taken from Table 3-7), are shown. Outlier values in this table are indicative of *changes* in a program's outreach effort with respect to the homeless status of veterans contacted. Between FY 2004 and FY 2005, the percentage of veterans not strictly homeless and the percentage homeless less than one month both increased slightly. These data are shown at the VISN level in Table 3-8V.

D. Clinical Status

Psychiatric and substance abuse diagnoses are made by HCHV clinicians during the intake assessment; they are preliminary and must be viewed as such. Additionally, medical problems are assessed by asking each veteran, "Do you feel you have any serious medical problems?" The results of these assessments are shown in Tables 3-9 and 3-9V.

In FY 2005, as in previous years, the majority of veterans seen (83 percent) were judged to have a serious psychiatric or substance abuse problem. Over one-half (52 percent) had a serious psychiatric problem (i.e., psychosis, mood disorder, or Post-traumatic Stress Disorder). Over two

[2] Prior to FY 2002, "prison or jail" was combined with other institutional settings.

thirds (68 percent) were described as dependent on alcohol and/or drugs. Over one-third (38 percent) were dually diagnosed with serious psychiatric problems and a substance abuse disorder. Over half (57 percent) of the veterans contacted by the HCHV report a serious medical problem.

As shown in Tables 3-10 and 3-10V, the percentage of veterans with serious psychiatric or substance abuse disorder has remained constant during the past five years of the HCHV program. These high percentages with mental disorders reflect the adherence of the program to the objective of serving homeless veterans with serious psychiatric and substance abuse problems, as well as the high rate of problems among the homeless.

E. Outreach Processes

The HCHV program is primarily an outreach program that serves veterans who do not come to the VA medical center on their own. In Tables 3-11 and 3-11V, data on the mode of first contact are shown. Two types of VA-initiated outreach are identified. In FY 2005, 39 percent of the veterans seen at intake were first contacted through VA outreach efforts in places like community shelters and soup kitchens. Another 16 percent were seen in special programs where the VA clinicians collaborate with another agency serving homeless veterans, or where VA operates a day center away from the VA medical center. Combined, these two types of VA outreach accounted for 54 percent of the first contacts by HCHV clinicians. An additional ten percent were referred to VA through the outreach efforts of other community agencies. Collectively, these data illustrate the program's continued focus on community outreach.

As shown in Tables 3-12 and 3-12V, veterans are frequently interviewed for the intake assessment in the community. In FY 2005, about 63 percent were interviewed in community locations. (Many of those in the "other" category are also likely to be community settings.) About 30 percent of veterans are formally assessed at the VA medical center, although this varies widely across sites. The percentage of veterans interviewed in a "special program" has increased over the last several years, largely due to intake assessments conducted at Grant and Per Diem facilities shortly after veterans have been admitted.

Tables 3-13 and 3-13V show the trend in outreach and community interviews from FY 2001 through FY 2005. In these tables, however, we combine outreach done by VA clinicians and by other agencies. There was a three percentage point decrease in the proportion of veterans encountered through outreach and no change in the proportion interviewed in the community, from FY 2004 to FY 2005. Over the entire five-year period, the percentage interviewed in the community has decreased eight percentage points and the percentage contacted through outreach has decreased six percentage points.

F. Use of Residential Programs and Outpatient Services After Outreach

Table 3-14 shows veterans who were contacted in FY 2005 and placed in residential treatment (contract residential treatment or Grant and Per Diem programs) and those not placed. (Only sites with residential programs are included in this table). Of the 37,416 veterans on whom intake assessments were completed during FY 2005 at sites with residential treatment programs,

12,084 (32 percent) were placed in a residential program[3]. Therefore, an appreciable portion of HCHV clinicians' work is directed toward establishing veterans in residential treatment programs. Sites with a very high percentage of veterans placed in residential programs are marked at outliers. At these sites, it appears that there is no appreciable outreach effort that extends beyond placing veterans in residential programs.

Tables 3-15 and 3-15V show the use of HCHV services by veterans who were assessed by the HCHV program during FY 2005. Service use was summarized for the six months prior to assessment and the six months following assessment. Tables 3-16 and 3-16V display the use of <u>any</u> VA mental health services by the same group of veterans[4]. Each table lists the percentage of veterans in four service-use groups (none before-none after; none before-some after; some before-none after; some before-some after). Tables 3-15 and 3-15V show that most veterans assessed by the HCHV program (73 percent) have not used HCHV services in the six months before contact. Overall, about half (57 percent) of the veterans received HCHV services in the six months following initial contact. A key group for documenting HCHV outreach efforts is those veterans who <u>did not</u> use services <u>before</u> contact and <u>did</u> use them <u>after</u> contact. This group constitutes about 37 percent of the contacts made during this time period. *In contrast, about 36 percent of contacts during the time period measured used no HCHV services before or after initial assessment*. This group includes unknown numbers of non-eligible veterans, veterans whose Social Security numbers were recorded incorrectly on the assessment form, and veterans who were referred directly to non-HCHV services following assessment. Yet, this suggests that a substantial percentage of outreach efforts may not result in connection of veterans with HCHV program services.

The broader use of any VA mental health services in the group initially assessed during FY 2005 is shown in Tables 3-16 and 3-16V[5]. About half of these outreach contacts have used some VA mental health services in the six months before contact (this percentage is quite similar to the veterans self report of service use in the six months before contact). Overall, about 76 percent of the veterans contacted in FY 2005 received some services from VA mental health in the six months following contact. About 19 percent of veterans contacted received no services before or after contact. The difference between the 57 percent who received HCHV services after contact (in Table 3-15) and the 76 percent who received any VA mental health services after contact (in Table 3-16) shows the direct referral of veterans from the outreach contact to mental health services with no intervening HCHV treatment.

Collectively these data suggest that the HCHV outreach and short-term case management effort has been able to maintain the program mission of outreach to the intended population of homeless mentally ill veterans and to provide a substantial percentage of these veterans with direct case management, referral to VA outpatient mental health programs and residential treatment.

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[3] Placement figures in Table 3-14 include only veterans whose intake form was completed during FY 2005 and whose admission to a residential program occurred on or before December 31, 2005.

[4] Because the measurement of service use extended six months beyond the assessment date, only veterans assessed during the first three quarters of FY 2005 are included. VA Mental health service use included any outpatient psychiatry, outpatient substance abuse, HCHV case management, vocational rehabilitation, domiciliary aftercare, admission to a psychiatric rehabilitation residential treatment program (PRRTP) or admission to a Compensated Work Therapy Transitional Residence (CWT/TR).

[5] HCHV services are also included in the count of "any VA mental health" services.

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 04-05

		Fiscal Year 2004					Fiscal Year 2005								% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***		***Visits/ Clinician***		Visits/Clin 04-05
1	Bedford	744	273	2.7	2.0	372.0	925	551	1.7	2.0	***275.5***		***462.5***		24
1	Boston	2,154	847	2.5	5.0	430.8	2,349	862	2.7	5.0	***172.4***		***469.8***		9
1	Manchester	362	97	3.7	1.0	362.0	220	100	2.2	1.0	***100.0***		***220.0***		-39
1	Northampton				1.0	N/A	162	95	1.7	1.0	***95.0***		***162.0***		
1	Providence	4,068	168	24.2	3.0	1,356.0	3,081	195	15.8	3.0	***65.0***		***1,027.0***		-24
1	Togus	110	64	1.7	1.0	110.0	36	28	1.3	1.0	***28.0***	*	***36.0***	*	-67
1	West Haven	2,171	669	3.2	4.0	542.8	2,808	608	4.6	3.0	***202.7***		***936.0***		72
1	White River Jct	1	1	1.0	1.0	1.0				1.0	***0.0***	*	***0.0***	*	-100
2	Albany	2,517	584	4.3	6.0	419.5	2,875	634	4.5	5.8	***109.3***		***495.7***		18
2	Buffalo	2,306	585	3.9	4.0	576.5	1,684	585	2.9	4.0	***146.3***		***421.0***		-27
2	Canandaigua	943	319	3.0	1.0	943.0	608	269	2.3	1.0	***269.0***		***608.0***		-36
2	Syracuse	760	307	2.5	4.0	190.0	1,178	379	3.1	4.0	***94.8***		***294.5***		55
3	Bronx	1,530	520	2.9	2.4	637.5	1,074	386	2.8	2.4	***160.8***		***447.5***		-30
3	Brooklyn	3,815	882	4.3	6.0	635.8	3,557	704	5.1	6.0	***117.3***		***592.8***		-7
3	East Orange†	2,891	612	4.7	6.0	481.8	3,421	671	5.1	6.0	***111.8***		***570.2***		18
3	Montrose	694	248	2.8	2.0	347.0	652	220	3.0	2.0	***110.0***		***326.0***		-6
3	New York	719	482	1.5	8.5	84.6	488	346	1.4	8.5	***40.7***	*	***57.4***	*	-32
3	Northport	2,073	467	4.4	1.0	2,073.0	1,865	433	4.3	1.0	***433.0***		***1,865.0***		-10
4	Altoona	28	16	1.8	1.0	28.0	7	7	1.0	1.0	***7.0***	*	***7.0***	*	-75
4	Butler	27	13	2.1	1.0	27.0	204	86	2.4	1.0	***86.0***		***204.0***		656
4	Clarksburg	1,453	189	7.7	1.0	1,453.0	1,544	224	6.9	1.0	***224.0***		***1,544.0***		6
4	Coatesville				1.0	0.0	359	203	1.8	1.0	***203.0***		***359.0***		
4	Erie	39	30	1.3	1.0	39.0	3	3	1.0	1.0	***3.0***	*	***3.0***	*	-92
4	Lebanon	1,413	345	4.1	3.0	471.0	961	315	3.1	3.0	***105.0***		***320.3***		-32
4	Philadelphia	1,330	655	2.0	3.5	380.0	1,203	642	1.9	3.5	***183.4***		***343.7***		-10
4	Pittsburgh	3,256	543	6.0	6.0	542.7	4,527	588	7.7	6.0	***98.0***		***754.5***		39
4	Wilkes Barre	1,149	283	4.1	4.0	287.3	1,056	264	4.0	4.0	***66.0***		***264.0***		-8
4	Wilmington	24	23	1.0	1.0	24.0	38	34	1.1	1.0	***34.0***	*	***38.0***	*	58
5	Baltimore	1,822	611	3.0	2.0	911.0	1,893	576	3.3	2.0	***288.0***		***946.5***		4
5	Perry Point	1,792	462	3.9	2.0	896.0	2,313	520	4.4	2.0	***260.0***		***1,156.5***		29
5	Washington	4,345	1,290	3.4	5.0	869.0	2,732	1,011	2.7	5.0	***202.2***		***546.4***		-37
6	Asheville	1,255	240	5.2	1.0	1,255.0	468	208	2.3	1.0	***208.0***		***468.0***		-63
6	Beckley	7	7	1.0	0.5	14.0	27	24	1.1	0.5	***48.0***	*	***54.0***	*	286
6	Durham	1,290	418	3.1	2.0	645.0	1,307	432	3.0	2.0	***216.0***		***653.5***		1
6	Fayetteville	442	159	2.8	1.5	294.7	272	92	3.0	1.5	***61.3***		***181.3***		-38
6	Hampton	2,363	798	3.0	3.0	787.7	6,772	929	7.3	3.0	***309.7***		***2,257.3***		187
6	Richmond	528	180	2.9	3.0	176.0	392	191	2.1	3.0	***63.7***		***130.7***		-26
6	Salem	772	196	3.9	1.0	772.0	293	135	2.2	1.0	***135.0***		***293.0***		-62
6	Salisbury	1,325	487	2.7	3.0	441.7	1,134	347	3.3	3.0	***115.7***		***378.0***		-14

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7	Atlanta	2,697	1,065	2.5	3.5	770.6	3,001	1,170	2.6	4.5	***260.0***	***666.9***	-13
7	Augusta	890	284	3.1	2.0	445.0	448	194	2.3	2.0	***97.0***	***224.0***	-50
7	Birmingham	1,220	523	2.3	4.0	305.0	528	290	1.8	4.0	***72.5***	***132.0***	-57
7	Charleston	974	445	2.2	2.0	487.0	752	317	2.4	2.0	***158.5***	***376.0***	-23
7	Columbia	2,254	366	6.2	1.0	2,254.0	3,009	409	7.4	1.0	***409.0***	***3,009.0***	33
7	Tuscaloosa	570	167	3.4	0.5	1,055.6	645	191	3.4	0.5	***353.7***	***1,194.4***	13
7	Tuskegee	1,447	386	3.7	2.0	723.5	106	64	1.7	2.0	***32.0*** *	***53.0*** *	-93
8	Bay Pines	759	440	1.7	2.0	379.5	1,215	617	2.0	2.0	***308.5***	***607.5***	60
8	Gainesville	1,225	529	2.3	4.0	306.3	2,882	819	3.5	4.0	***204.8***	***720.5***	135
8	Miami	4,087	947	4.3	8.6	473.6	3,279	829	4.0	8.6	***96.1***	***380.0***	-20
8	Tampa	2,103	546	3.9	6.0	350.5	5,167	1,073	4.8	6.0	***178.8***	***861.2***	146
8	West Palm Beach	3,100	556	5.6	2.0	1,550.0	2,911	518	5.6	2.0	***259.0***	***1,455.5***	-6
9	Huntington	995	173	5.8	2.5	398.0	868	132	6.6	2.5	***52.8***	***347.2***	-13
9	Lexington				1.0	0.0				1.0	***0.0*** *	***0.0*** *	
9	Louisville	2,018	315	6.4	3.0	672.7	2,206	320	6.9	2.5	***128.0***	***882.4***	31
9	Memphis	1,590	696	2.3	2.0	795.0	589	316	1.9	2.0	***158.0***	***294.5***	-63
9	Mountain Home	683	233	2.9	2.0	341.5	593	238	2.5	2.0	***119.0***	***296.5***	-13
9	Nashville	462	279	1.7	3.0	154.0	644	339	1.9	3.0	***113.0***	***214.7***	39
10	Chillicothe	581	376	1.5	1.0	581.0	493	344	1.4	1.0	***344.0***	***493.0***	-15
10	Cincinnati	3,046	578	5.3	3.0	1,015.3	3,729	645	5.8	3.0	***215.0***	***1,243.0***	22
10	Cleveland	11,491	2,662	4.3	3.7	3,105.7	11,135	2,297	4.8	3.2	***717.8***	***3,479.7***	12
10	Columbus	2,672	509	5.2	1.5	1,781.3	3,264	582	5.6	1.5	***388.0***	***2,176.0***	22
10	Dayton	1,447	281	5.1	4.0	361.8	1,529	254	6.0	4.0	***63.5***	***382.3***	6
10	Northeast Ohio	456	210	2.2	1.0	456.0	159	97	1.6	1.0	***97.0***	***159.0***	-65
11	Ann Arbor HCS†	1,771	572	3.1	5.0	354.2	1,762	557	3.2	5.0	***111.4***	***352.4***	-1
11	Battle Creek	4,651	823	5.7	4.0	1,162.8	5,017	776	6.5	4.0	***194.0***	***1,254.3***	8
11	Danville	362	102	3.5	1.0	362.0	368	108	3.4	1.0	***108.0***	***368.0***	2
11	Detroit	3,966	918	4.3	4.7	843.8	4,777	799	6.0	4.7	***170.0***	***1,016.4***	20
11	Indianapolis	2,733	508	5.4	4.4	621.1	2,335	474	4.9	4.0	***118.5***	***583.8***	-6
11	Northern Indiana	214	113	1.9	1.0	214.0	148	95	1.6	1.0	***95.0***	***148.0***	-31
12	Chicago WS	3,781	854	4.4	5.5	687.5	3,984	976	4.1	5.5	***177.5***	***724.4***	5
12	Hines	4,402	761	5.8	5.0	880.4	4,148	717	5.8	5.0	***143.4***	***829.6***	-6
12	Iron Mountain	53	26	2.0	0.5	106.0	51	29	1.8	0.5	***58.0***	***102.0***	-4
12	Madison	4,549	131	34.7	3.7	1,229.5	2,809	132	21.3	3.7	***35.7*** *	***759.2***	-38
12	Milwaukee	4,170	409	10.2	4.9	851.0	2,726	424	6.4	4.9	***86.5***	***556.3***	-35
12	Tomah	487	207	2.4	2.0	243.5	722	184	3.9	2.0	***92.0***	***361.0***	48

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15	Columbia MO	336	113	3.0	1.0	336.0	184	64	2.9	1.0	***64.0***	***184.0***	-45
15	Kansas City	778	245	3.2	4.0	194.5	947	247	3.8	4.0	***61.8***	***236.8***	22
15	St. Louis	749	415	1.8	4.0	187.3	1,012	402	2.5	4.0	***100.5***	***253.0***	35
15	Topeka	835	190	4.4	1.0	835.0	882	208	4.2	1.0	***208.0***	***882.0***	6
15	Wichita	655	202	3.2	0.5	1,310.0	725	192	3.8	0.5	***384.0***	***1,450.0***	11
16	Alexandria	421	147	2.9	2.0	210.5	792	189	4.2	2.0	***94.5***	***396.0***	88
16	Fayetteville	632	171	3.7	2.0	316.0	632	191	3.3	2.0	***95.5***	***316.0***	0
16	Gulf Coast HCS	556	276	2.0	1.0	556.0	357	211	1.7	1.0	***211.0***	***357.0***	-36
16	Houston	4,378	1,128	3.9	5.0	875.6	5,102	1,420	3.6	5.0	***284.0***	***1,020.4***	17
16	Jackson	2,846	405	7.0	3.0	948.7	2,559	372	6.9	3.0	***124.0***	***853.0***	-10
16	Little Rock	11,523	995	11.6	8.3	1,388.3	11,811	962	12.3	8.3	***115.9***	***1,423.0***	2
16	Muskogee	530	249	2.1	1.0	530.0	242	117	2.1	1.0	***117.0***	***242.0***	-54
16	New Orleans	10,749	907	11.9	7.0	1,535.6	6,884	790	8.7	7.0	***112.9***	***983.4***	-36
16	Oklahoma City	2,824	357	7.9	1.0	2,824.0	1,972	408	4.8	1.0	***408.0***	***1,972.0***	-30
16	Shreveport	2,001	270	7.4	2.0	1,000.5	2,169	349	6.2	2.0	***174.5***	***1,084.5***	8
17	Central Texas HCS	3,370	1,121	3.0	4.0	842.5	3,224	1,039	3.1	4.0	***259.8***	***806.0***	-4
17	Dallas	4,767	1,569	3.0	6.5	733.4	5,609	1,473	3.8	6.5	***226.6***	***862.9***	18
17	San Antonio	2,229	495	4.5	6.0	371.5	2,795	509	5.5	7.8	***65.3***	***358.3***	-4
18	El Paso	219	137	1.6	1.0	219.0	479	204	2.3	1.0	***204.0***	***479.0***	119
18	New Mexico HCS	1,412	363	3.9	1.0	1,412.0	1,573	380	4.1	1.0	***380.0***	***1,573.0***	11
18	Phoenix	3,056	1,203	2.5	4.0	764.0	3,826	1,286	3.0	4.0	***321.5***	***956.5***	25
18	Tucson	2,752	825	3.3	4.0	688.0	3,610	814	4.4	4.0	***203.5***	***902.5***	31
18	West Texas HCS	391	169	2.3	1.0	391.0	64	36	1.8	1.0	***36.0*** *	***64.0***	-84
19	Cheyenne	528	157	3.4	2.0	264.0	756	172	4.4	2.0	***86.0***	***378.0***	43
19	Eastern Colorado HCS†	1,295	597	2.2	4.0	323.8	2,175	750	2.9	4.0	***187.5***	***543.8***	68
19	Grand Junction				0.5	0.0				0.5	***0.0*** *	***0.0*** *	
19	Montana HCS	467	133	3.5	0.0	N/A	485	150	3.2	0.0	***N/A***	***N/A***	N/A
19	Salt Lake City	2,366	470	5.0	4.8	492.9	2,387	578	4.1	4.8	***120.4***	***497.3***	1
19	Sheridan	423	126	3.4	0.5	846.0	396	126	3.1	0.5	***252.0***	***792.0***	-6
20	Anchorage	648	274	2.4	2.3	281.7	361	160	2.3	2.0	***80.0***	***180.5***	-36
20	Boise	565	218	2.6	1.0	565.0	444	204	2.2	1.0	***204.0***	***444.0***	-21
20	Portland	3,692	1,023	3.6	4.2	879.0	4,107	1,000	4.1	4.2	***238.1***	***977.9***	11
20	Roseburg	1,331	860	1.5	4.5	295.8	1,524	933	1.6	4.5	***207.3***	***338.7***	15
20	Seattle	2,240	996	2.2	3.0	746.7	2,167	971	2.2	3.0	***323.7***	***722.3***	-3
20	Spokane	2,872	697	4.1	2.0	1,436.0	2,402	633	3.8	2.0	***316.5***	***1,201.0***	-16
20	Walla Walla	1,650	319	5.2	4.2	392.9	1,029	278	3.7	4.2	***66.2***	***245.0***	-38

TABLE 3-1. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 04-05

		Fiscal Year 2004					Fiscal Year 2005						% Diff.
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	***Veterans/ Clinician***	***Visits/ Clinician***	Visits/Clin 04-05
21	Central Cal HCS	713	286	2.5	2.0	356.5	82	62	1.3	2.0	***31.0 ****	***41.0 ****	-88
21	Honolulu	678	405	1.7	1.5	452.0	1,345	506	2.7	1.5	***337.3***	***896.7***	98
21	N California HCS	354	296	1.2	2.0	177.0	315	138	2.3	2.0	***69.0***	***157.5***	-11
21	Palo Alto	874	328	2.7	2.0	437.0	1,377	276	5.0	2.0	***138.0***	***688.5***	58
21	San Francisco	5,668	1,010	5.6	7.7	736.1	4,165	888	4.7	7.7	***115.3***	***540.9***	-27
21	Sierra Nevada HCS	420	316	1.3	2.0	210.0	489	330	1.5	2.0	***165.0***	***244.5***	16
22	Greater Los Angeles	22,351	6,819	3.3	23.5	951.1	22,350	6,354	3.5	23.5	***270.4***	***951.1***	0
22	Loma Linda	683	472	1.4	1.0	683.0	497	400	1.2	1.0	***400.0***	***497.0***	-27
22	Long Beach	1,083	607	1.8	2.0	541.5	717	469	1.5	2.0	***234.5***	***358.5***	-34
22	San Diego	2,299	1,040	2.2	3.0	766.3	2,466	983	2.5	4.8	***204.8***	***513.8***	-33
22	So Nevada HCS				1.0	0.0				1.0	***0.0 ****	***0.0 ****	N/A
23	Central Iowa	1,029	284	3.6	1.0	1,029.0	739	256	2.9	1.0	***256.0***	***739.0***	-28
23	Fargo	2,220	393	5.6	4.5	493.3	3,339	464	7.2	4.5	***103.1***	***742.0***	50
23	Greater Nebraska	804	157	5.1	1.0	804.0	821	177	4.6	1.0	***177.0***	***821.0***	2
23	Iowa City	730	304	2.4	2.0	365.0	727	338	2.2	2.0	***169.0***	***363.5***	0
23	Minneapolis	1,882	408	4.6	3.0	627.3	2,080	388	5.4	3.0	***129.3***	***693.3***	11
23	Omaha	658	245	2.7	1.0	658.0	441	181	2.4	1.0	***181.0***	***441.0***	-33
23	Sioux Falls	54	31	1.7	0.0	N/A	10	10	1.0	0.0	***N/A***	***N/A***	N/A
	ALL SITES	249,010	63,283	3.9	376.0	662.3	250,130	61,261	4.1	377.7	***162.2***	***662.3***	0
	SITE AVERAGE	2,008	510	4.0	2.9	638.7	2,001	490	3.8	2.9	***165.2***	***624.1***	6
	SITE ST. DEV.	2,700	682	3.9	2.7	523.6	2,690	643	2.7	2.7	***113.7***	***566.2***	80

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

† Workload reported for East Orange includes Lyons.

† Workload reported for Eastern Colorado HCS includes Denver and Southern Colorado HCS

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TABLE 3-1V. TRENDS IN VETERANS TREATED BY HCHV PROGRAM, FY 04-05, BY VISN

	Fiscal Year 2004						Fiscal Year 2005						% DIFF.	% DIFF.
VISN	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Unique Vets/ Clinician	Visits / Clinician	VETS / CLIN. 04-05	VISITS / CLIN. 04-05
1	9,610	2,018	4.8	18.0	112.1	533.9	9,581	2,107	4.5	17.0	123.9	563.6	11%	6%
2	6,526	1,757	3.7	15.0	117.1	435.1	6,345	1,828	3.5	14.8	123.5	428.7	5%	-1%
3	11,722	2,940	4.0	25.9	113.5	452.6	11,057	2,576	4.3	25.9	99.5	426.9	-12%	-6%
4	8,719	2,069	4.2	22.5	92.0	387.5	9,902	2,199	4.5	22.5	97.7	440.1	6%	14%
5	7,959	2,281	3.5	9.0	253.4	884.3	6,938	2,002	3.5	9.0	222.4	770.9	-12%	-13%
6	7,982	2,402	3.3	15.0	160.1	532.1	10,665	2,299	4.6	15.0	153.3	711.0	-4%	34%
7	10,052	3,141	3.2	15.0	208.8	668.4	8,489	2,565	3.3	16.0	159.9	529.2	-23%	-21%
8	11,274	2,940	3.8	22.6	129.9	498.2	15,454	3,772	4.1	22.6	166.7	682.9	28%	37%
9	5,748	1,678	3.4	13.5	124.3	425.8	4,900	1,337	3.7	13.0	102.8	376.9	-17%	-11%
10	19,693	4,494	4.4	14.2	316.5	1,386.8	20,309	4,108	4.9	13.7	299.9	1,482.4	-5%	7%
11	13,697	2,973	4.6	20.1	147.9	681.4	14,407	2,759	5.2	19.7	140.1	731.3	-5%	7%
12	17,442	2,280	7.7	21.6	105.6	807.5	14,440	2,327	6.2	21.6	107.7	668.5	2%	-17%
15	3,353	1,151	2.9	10.5	109.6	319.3	3,750	1,096	3.4	10.5	104.4	357.1	-5%	12%
16	36,460	4,825	7.6	32.3	149.4	1,128.8	32,520	4,821	6.7	32.3	149.3	1,006.8	0%	-11%
17	10,366	3,133	3.3	16.5	189.9	628.2	11,628	2,973	3.9	18.3	162.5	635.4	-14%	1%
18	7,830	2,637	3.0	11.0	239.7	711.8	9,552	2,672	3.6	11.0	242.9	868.4	1%	22%
19	5,079	1,457	3.5	11.8	123.5	430.4	6,199	1,733	3.6	11.8	146.9	525.3	19%	22%
20	12,998	4,276	3.0	21.2	201.7	613.1	12,034	4,075	3.0	20.9	195.0	575.8	-3%	-6%
21	8,707	2,584	3.4	17.2	150.2	506.2	7,773	2,171	3.6	17.2	126.2	451.9	-16%	-11%
22	26,416	8,762	3.0	30.5	287.3	866.1	26,030	8,103	3.2	32.3	250.9	805.9	-13%	-7%
23	7,377	1,782	4	13	143	590	8,157	1,767	4.6	12.5	141.4	652.6	-1%	11%
TOTAL	249,010	61,580	4.0	376.0	163.8	662.3	250,130	59,290	4.2	377.7	157.0	662.3	-4%	0%
VISN AVG.	11,858	2,932	4.0	17.9	165.5	642.3	11,911	2,823	4.2	18.0	157.9	652.0	-3%	3%
STD. DEV.	7,732	1,650	1.3	6.4	63.5	258.9	7,015	1,536	1.0	6.6	55.3	255.4	12%	16%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
1	BEDFORD	131	420	23.8%	1.9	1.6	26.4%
1	BOSTON	163	699	18.9%	2.4	2.8	16.7%
1	MANCHESTER	29	71	29.0%	1.9	2.3	24.5%
1	NORTHAMPTON	10	85	10.5%	2.7	1.6	16.7%
1	PROVIDENCE	16	179	8.2%	4.8	16.8	2.5%
1	TOGUS	15	13	53.6%	1.3	1.2	55.6% *
1	WEST HAVEN	165	443	27.1%	2.5	5.4	14.8%
2	ALBANY	99	535	15.6%	2.2	5.0	7.4%
2	BUFFALO	87	498	14.9%	1.7	3.1	8.7%
2	CANANDAIGUA	36	233	13.4%	2.3	2.3	13.3%
2	SYRACUSE	86	293	22.7%	2.4	3.3	17.3%
3	BRONX	134	252	34.7%	2.0	3.2	25.5%
3	BROOKLYN	180	524	25.6%	4.3	5.3	21.6%
3	EAST ORANGE	409	262	61.0%	4.8	5.6	57.1% *
3	MONTROSE	34	186	15.5%	1.6	3.2	8.4%
3	NEW YORK	159	187	46.0%	1.2	1.6	40.4%
3	NORTHPORT	271	162	62.6%	3.5	5.6	51.5% *
4	ALTOONA	4	3	57.1%	1.0	1.0	57.1% *
4	BUTLER	84	2	97.7%	2.4	2.5	97.5% *
4	CLARKSBURG	118	106	52.7%	3.5	10.7	26.7%
4	COATESVILLE	96	107	47.3%	1.7	1.9	44.3%
4	ERIE	2	1	66.7%	1.0	1.0	66.7% *
4	LEBANON	94	221	29.8%	1.2	3.8	11.8%
4	PHILADELPHIA	232	410	36.1%	1.8	1.9	34.1%
4	PITTSBURGH	209	379	35.5%	5.4	9.0	24.9%
4	WILKES-BARRE	81	183	30.7%	4.2	3.9	32.2%
4	WILMINGTON	7	27	20.6%	1.0	1.1	18.4%
5	BALTIMORE	255	321	44.3%	1.9	4.4	25.0%
5	PERRY POINT	45	475	8.7%	2.2	4.7	4.4%
5	WASHINGTON DC	468	543	46.3%	1.5	3.8	25.0%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
6	ASHEVILLE	58	150	27.9%	1.7	2.4	21.6%
6	BECKLEY	14	10	58.3%	1.1	1.1	59.3% *
6	DURHAM	160	272	37.0%	1.9	3.7	22.9%
6	FAYETTEVILLE NC	62	30	67.4%	3.4	2.1	76.5% *
6	HAMPTON	201	728	21.6%	8.3	7.0	24.8%
6	RICHMOND	65	126	34.0%	1.6	2.3	27.0%
6	SALEM	26	109	19.3%	2.0	2.2	17.7%
6	SALISBURY	93	254	26.8%	2.2	3.7	17.9%
7	ATLANTA	389	781	33.2%	1.6	3.1	20.1%
7	AUGUSTA	65	129	33.5%	1.5	2.7	21.7%
7	BIRMINGHAM	99	191	34.1%	1.5	2.0	27.7%
7	CHARLESTON	26	291	8.2%	1.4	2.5	4.8%
7	COLUMBIA SC	23	386	5.6%	1.9	7.7	1.5%
7	TUSCALOOSA	52	139	27.2%	1.6	4.1	12.7%
7	TUSKEGEE	17	47	26.6%	1.5	1.7	24.5%
8	BAY PINES	234	383	37.9%	2.2	1.8	42.1%
8	GAINESVILLE	164	655	20.0%	2.7	3.7	15.3%
8	MIAMI	303	526	36.6%	2.8	4.6	26.1%
8	TAMPA	211	862	19.7%	4.1	5.0	16.7%
8	W PALM BEACH	106	412	20.5%	1.3	6.7	4.8%
9	HUNTINGTON	39	93	29.5%	5.9	6.9	26.5%
9	LOUISVILLE	75	245	23.4%	3.2	8.0	10.7%
9	MEMPHIS	37	279	11.7%	1.2	1.9	7.6%
9	MOUNTAIN HOME	75	163	31.5%	2.3	2.6	28.8%
9	NASHVILLE	103	236	30.4%	1.7	2.0	27.8%
10	CHILLICOTHE	264	80	76.7%	1.1	2.4	61.3% *
10	CINCINNATI	216	429	33.5%	3.3	7.0	19.2%
10	CLEVELAND	1,816	481	79.1%	3.6	9.4	59.3% *
10	COLUMBUS OPC	287	295	49.3%	3.4	7.8	29.7%
10	DAYTON	115	139	45.3%	4.7	7.2	35.0%
10	NORTHEAST OHIO	86	11	88.7%	1.5	2.7	81.1% *

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
11	ANN ARBOR HCS	60	497	10.8%	2.0	3.3	6.9%
11	BATTLE CREEK	472	304	60.8%	4.2	10.0	39.3%
11	DANVILLE	80	28	74.1%	2.1	7.2	45.1%
11	DETROIT	195	604	24.4%	2.5	7.1	10.4%
11	INDIANAPOLIS	184	290	38.8%	2.1	6.7	16.9%
11	N. INDIANA	51	44	53.7%	1.3	1.8	45.9%
12	CHICAGO WS	217	759	22.2%	4.5	4.0	24.5%
12	HINES	172	545	24.0%	3.1	6.6	12.7%
12	IRON MOUNTAIN	11	18	37.9%	1.5	1.9	33.3%
12	MADISON	56	76	42.4%	3.8	34.2	7.5%
12	MILWAUKEE	31	393	7.3%	2.0	6.8	2.2%
12	TOMAH	8	176	4.3%	4.3	3.9	4.7%
15	COLUMBIA MO	9	55	14.1%	1.7	3.1	8.2%
15	KANSAS CITY	24	223	9.7%	3.8	3.8	9.6%
15	SAINT LOUIS	190	212	47.3%	1.6	3.3	30.0%
15	TOPEKA	132	76	63.5%	3.0	6.5	44.3%
15	WICHITA	117	75	60.9%	3.2	4.7	50.9% *
16	ALEXANDRIA	60	129	31.7%	2.5	5.0	19.2%
16	FAYETTEVILLE AR	36	155	18.8%	1.1	3.8	6.2%
16	GULF COAST HCS	38	173	18.0%	1.4	1.7	15.4%
16	HOUSTON	269	1,151	18.9%	3.8	3.5	20.3%
16	JACKSON	79	293	21.2%	2.6	8.0	8.1%
16	LITTLE ROCK	320	642	33.3%	12.4	12.2	33.5%
16	MUSKOGEE	49	68	41.9%	1.8	2.2	37.2%
16	NEW ORLEANS	182	608	23.0%	4.3	10.0	11.4%
16	OKLAHOMA CITY	283	125	69.4%	4.2	6.2	61.0% *
16	SHREVEPORT	49	300	14.0%	4.3	6.5	9.8%
17	CENT. TEXAS HCS	200	839	19.2%	1.5	3.5	9.6%
17	DALLAS	427	1,046	29.0%	1.9	4.6	14.4%
17	SAN ANTONIO	101	408	19.8%	1.6	6.5	5.7%

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
18	EL PASO OPC	43	161	21.1%	1.8	2.5	16.1%
18	NEW MEXICO HCS	92	288	24.2%	2.3	4.7	13.2%
18	PHOENIX	209	1,077	16.3%	1.9	3.2	10.4%
18	TUCSON	328	486	40.3%	3.1	5.3	28.4%
18	W. TEXAS HCS	31	5	86.1%	1.8	1.6	87.5% *
19	CHEYENNE	69	103	40.1%	1.4	6.4	13.0%
19	EASTERN COLORADO	287	463	38.3%	2.5	3.1	33.4%
19	MONTANA HCS	52	98	34.7%	1.7	4.0	18.6%
19	SALT LAKE CITY	207	371	35.8%	2.4	5.1	20.6%
19	SHERIDAN	19	107	15.1%	1.8	3.4	8.6%
20	ANCHORAGE	106	54	66.3%	2.0	2.7	59.6% *
20	BOISE	126	78	61.8%	2.1	2.4	58.3% *
20	PORTLAND	285	715	28.5%	2.7	4.6	19.1%
20	ROSEBURG	809	124	86.7%	1.5	2.7	78.4% *
20	SEATTLE	494	477	50.9%	2.3	2.1	53.0% *
20	SPOKANE	348	285	55.0%	1.7	6.3	24.9%
20	WALLA WALLA	111	167	39.9%	1.8	5.0	19.5%
21	CENTRAL CA HCS	17	45	27.4%	1.2	1.4	24.4%
21	HONOLULU	130	376	25.7%	1.9	2.9	18.4%
21	NORTHERN CA HCS	56	82	40.6%	1.9	2.5	34.6%
21	PALO ALTO	25	251	9.1%	2.2	5.3	4.1%
21	SAN FRANCISCO	280	608	31.5%	4.0	5.0	27.2%
21	SIERRA NEV HCS	49	281	14.8%	1.2	1.5	12.5%
22	GREATER LA	2,300	4,054	36.2%	3.0	3.8	30.8%
22	LOMA LINDA	197	203	49.3%	1.1	1.3	45.3%
22	LONG BEACH	249	220	53.1%	1.4	1.6	49.7% *
22	SAN DIEGO	539	444	54.8%	2.7	2.2	59.6% *

TABLE 3-2. VETERANS TREATED BY HCHV PROGRAM: VETERANS WITH AND WITHOUT INTAKE ASSESSMENTS, CONTINUED

VISN	Site Name	Unique Veterans Treated By HCHV		Percent Unique Veterans With No Intake	Mean Number of Visits		Percent Visits On Veterans With No Intake
		No Intake	With Intake		No Intake	With Intake	
23	CENTRAL IOWA	31	225	12.1%	1.9	3.0	7.8%
23	FARGO	64	400	13.8%	2.1	8.0	4.0%
23	GR. NEBRASKA	59	118	33.3%	4.7	4.6	33.7%
23	IOWA CITY	79	259	23.4%	2.3	2.1	25.4%
23	MINNEAPOLIS	65	323	16.8%	2.9	5.9	9.0%
23	OMAHA	74	107	40.9%	2.0	2.7	33.8%
23	SIOUX FALLS	0	10	0.0%		1.0	0.0%
	ALL SITES	21,132	40,129	34.5%	2.9	4.7	24.4%
	SITE AVERAGE	169	321	34.6%	2.5	4.5	27.0%
	SITE STD DEV	277	414	20.0%	1.5	3.7	20.0%

"Veterans treated" are defined as those with at least one 529 stop code in the national Outpatient Treatment File.

"With intake" is defined as having an intake assessment completed within the last two fiscal years.

* EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

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TABLE 3-3. TREND IN INTAKE VOLUME, FY 2001-2005

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 04-FY 05
			FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	
1	BEDFORD	518	561	313	409	132	541	1.0	1.0	1.0	1.0	1.0	561.0	313.0	409.0	132.0	541.0	**309.9**
1	BOSTON	523	520	550	656	681	620	4.0	4.0	4.9	4.6	4.6	130.0	137.5	133.9	148.0	134.8	**-9.0**
1	MANCHESTER	608	145	127	79	113	70	1.0	1.0	1.0	1.0	1.0	145.0	127.0	79.0	113.0	70.0	**-38.1**
1	NORTHAMPTON	631	433	285	261	316	399	1.0	1.0	1.0	1.0	1.0	433.0	285.0	261.0	316.0	399.0	**26.3**
1	PROVIDENCE	650	268	227	204	211	245	1.3	1.3	1.3	1.3	1.3	214.4	181.6	163.2	168.8	196.0	**16.1**
1	TOGUS	402	70	59	66	78	83	1.0	1.0	1.0	1.0	1.0	70.0	59.0	66.0	78.0	83.0	**6.4**
1	WEST HAVEN	689	344	416	469	479	378	2.0	2.0	2.0	3.0	3.0	172.0	208.0	234.5	159.7	126.0	**-21.1**
1	WHITE RIVER JCT	405						1.0	1.0	1.0	1.0	1.0						
2	ALBANY	500	393	444	492	581	605	5.3	5.6	5.6	5.6	5.8	74.2	79.3	87.9	103.8	104.3	**0.5**
2	BUFFALO	528	342	374	382	528	502	2.0	2.0	2.0	2.0	2.0	171.0	187.0	191.0	264.0	251.0	**-4.9**
2	CANANDAIGUA	532	364	367	309	227	214	1.5	1.0	1.0	1.0	1.0	242.7	367.0	309.0	227.0	214.0	**-5.7**
2	SYRACUSE	670	186	220	277	286	310	4.0	4.0	4.0	4.0	4.0	46.5	55.0	69.3	71.5	77.5	**8.4**
3	BRONX	526	522	661	308	347	299	2.0	1.1	1.1	1.1	1.9	261.0	600.9	280.0	315.5	157.4	**-50.1 ***
3	BROOKLYN	527	532	573	608	566	412	6.0	6.0	6.0	6.0	6.0	88.7	95.5	101.3	94.3	68.7	**-27.2**
3	EAST ORANGE	561	403	420	294	332	205	2.5	2.5	2.5	2.5	2.5	161.2	168.0	117.6	132.8	82.0	**-38.3**
3	MONTROSE	620	458	340	314	263	253	2.0	2.0	2.0	2.0	2.0	229.0	170.0	157.0	131.5	126.5	**-3.8**
3	NEW YORK	630	465	371	253	275	171	7.5	8.5	8.5	8.5	8.5	62.0	43.6	29.8	32.4	20.1	**-37.8**
3	NORTHPORT	632	189	196	181	88	110	1.0	1.0	1.0	1.0	1.0	189.0	196.0	181.0	88.0	110.0	**25.0**
4	ALTOONA	503	22	27	15	15		1.0	1.0	1.0	1.0	1.0	22.0	27.0	15.0	15.0		
4	BUTLER	529	25					1.0	1.0	1.0	1.0	1.0	25.0					
4	CLARKSBURG	540	28	99	104	77	79	1.0	1.0	1.0	1.0	1.0	28.0	99.0	104.0	77.0	79.0	**2.6**
4	COATESVILLE	542	265	159	266	271	315	1.0	1.0	1.0	1.0	1.0	265.0	159.0	266.0	271.0	315.0	**16.2**
4	ERIE	562	136	145	152	148	125	1.0	1.0	1.0	1.0	1.0	136.0	145.0	152.0	148.0	125.0	**-15.5**
4	LEBANON	595	283	293	271	319	198	3.0	3.0	3.0	3.0	3.0	94.3	97.7	90.3	106.3	66.0	**-37.9**
4	PHILADELPHIA	642	800	674	469	357	504	3.5	3.5	3.5	3.5	3.5	228.6	192.6	134.0	102.0	144.0	**41.2**
4	PITTSBURGH	645	367	316	283	375	336	4.0	4.0	4.0	4.0	4.0	91.8	79.0	70.8	93.8	84.0	**-10.4**
4	WILKES-BARRE	693	210	250	232	227	197	2.9	2.9	2.9	2.9	2.9	72.4	86.2	80.0	78.3	67.9	**-13.2**
4	WILMINGTON	460	174	177	231	241	205	1.0	1.0	1.0	1.0	1.0	174.0	177.0	231.0	241.0	205.0	**-14.9**
5	BALTIMORE	512	279	392	458	327	270	2.0	2.0	2.0	2.0	2.0	139.5	196.0	229.0	163.5	135.0	**-17.4**
5	PERRY POINT	641	355	387	400	435	474	2.0	2.0	2.0	2.0	2.0	177.5	193.5	200.0	217.5	237.0	**9.0**
5	WASHINGTON DC	688	438	396	461	464	356	5.0	5.5	5.0	5.0	5.0	87.6	72.0	92.2	92.8	71.2	**-23.3**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2001-2005, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 04-FY 05
			FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	
6	ASHEVILLE	637	130	125	121	163	138	1.0	1.0	1.0	1.0	1.0	130.0	125.0	121.0	163.0	138.0	**-15.3**
6	BECKLEY	517	31	29				0.5	0.5	0.5	0.5	0.5	62.0	58.0				
6	DURHAM	558	255	257	140	219	237	2.0	2.0	2.0	2.0	2.0	127.5	128.5	70.0	109.5	118.5	**8.2**
6	FAYETTEVILLE NC	565	267	326	63	72	49	1.5	1.5	1.5	1.5	1.5	178.0	217.3	42.0	48.0	32.7	**-31.9**
6	HAMPTON	590	525	683	629	642	627	3.0	3.0	3.0	3.0	3.0	175.0	227.7	209.7	214.0	209.0	**-2.3**
6	RICHMOND	652	241	163	139	80	129	3.0	3.0	3.0	3.0	3.0	80.3	54.3	46.3	26.7	43.0	**61.3**
6	SALEM	658	208	183	151	130	138	1.0	1.0	1.0	1.0	1.0	208.0	183.0	151.0	130.0	138.0	**6.2**
6	SALISBURY	659	721	492	530	482	251	3.0	3.0	3.0	3.0	3.0	240.3	164.0	176.7	160.7	83.7	**-47.9 ***
7	ATLANTA	508	471	554	645	636	824	3.1	3.5	3.5	3.5	4.5	151.9	158.3	184.3	181.7	183.1	**0.8**
7	AUGUSTA	509	203	275	242	187	139	2.0	2.0	2.0	2.0	2.0	101.5	137.5	121.0	93.5	69.5	**-25.7**
7	BIRMINGHAM	521	291	223	267	373	238	4.0	4.0	4.0	4.0	4.0	72.8	55.8	66.8	93.3	59.5	**-36.2**
7	CHARLESTON	534	276	317	245	281	306	2.0	2.0	2.0	2.0	2.0	138.0	158.5	122.5	140.5	153.0	**8.9**
7	COLUMBIA SC	544	193	228	237	448	572	1.0	1.0	1.0	1.0	1.0	193.0	228.0	237.0	448.0	572.0	**27.7**
7	TUSCALOOSA	679	13	13	27	89	125	0.5	0.5	0.5	0.5	0.5	24.1	24.1	50.0	164.8	231.5	**40.5**
7	TUSKEGEE	680	180	278	257	235	64	2.0	2.0	2.0	2.0	2.0	90.0	139.0	128.5	117.5	32.0	**-72.8 ***
8	BAY PINES	516	506	538	629	362	434	2.0	2.0	2.0	2.0	2.0	253.0	269.0	314.5	181.0	217.0	**19.9**
8	GAINESVILLE	573	656	800	825	969	831	4.0	4.0	4.0	4.0	4.0	164.0	200.0	206.3	242.3	207.8	**-14.2**
8	MIAMI	546	710	540	413	499	407	8.6	8.6	8.6	8.6	8.6	82.3	62.6	47.9	57.8	47.2	**-18.4**
8	TAMPA	673	984	686	478	603	1,028	5.0	5.0	5.0	5.0	5.0	196.8	137.2	95.6	120.6	205.6	**70.5**
8	W PALM BEACH	548	259	330	494	478	439	2.0	2.0	2.0	2.0	2.0	129.5	165.0	247.0	239.0	219.5	**-8.2**
9	HUNTINGTON	581	246	199	123	116	71	2.5	2.5	2.5	2.5	2.5	98.4	79.6	49.2	46.4	28.4	**-38.8**
9	LEXINGTON	596	29	11			67	1.0	1.0	1.0	1.0	1.0	29.0	11.0			67.0	
9	LOUISVILLE	603	234	182	190	182	169	3.0	3.0	3.0	3.0	2.5	78.0	60.7	63.3	60.7	67.6	**11.4**
9	MEMPHIS	614	532	619	600	525	523	2.0	2.0	2.0	2.0	2.0	266.0	309.5	300.0	262.5	261.5	**-0.4**
9	MOUNTAIN HOME	621	312	270	265	246	274	2.0	2.0	2.0	2.0	2.0	156.0	135.0	132.5	123.0	137.0	**11.4**
9	NASHVILLE	626	389	317	212	255	250	3.0	3.0	3.0	3.0	3.0	129.7	105.7	70.7	85.0	83.3	**-2.0**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2001-2005, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 04-FY 05
			FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	
10	CHILLICOTHE	538	58	55	30	72	76	1.0	1.0	1.0	1.0	1.0	58.0	55.0	30.0	72.0	76.0	**5.6**
10	CINCINNATI	539	124	223	306	398	391	3.0	3.0	3.0	3.0	3.0	41.3	74.3	102.0	132.7	130.3	**-1.8**
10	CLEVELAND	541	412	368	410	343	350	3.7	3.7	3.7	3.7	3.2	111.4	99.5	110.8	92.7	109.4	**18.0**
10	COLUMBUS OPC	757	340	129	130	214	234	1.5	1.5	1.5	1.5	1.5	226.7	86.0	86.7	142.7	156.0	**9.4**
10	DAYTON	552	261	296	211	163	87	4.0	4.0	4.0	4.0	4.0	65.3	74.0	52.8	40.8	21.8	**-46.6 ***
10	NORTHEAST OHIO	961	239	147	107	99		1.0	1.0	1.0	1.0	1.0	239.0	147.0	107.0	99.0		
11	ANN ARBOR HCS	506	432	466	463	424	397	5.0	5.0	5.0	5.0	5.0	86.4	93.2	92.6	84.8	79.4	**-6.4**
11	BATTLE CREEK	515	353	281	382	326	275	2.5	2.0	2.0	2.0	2.0	141.2	140.5	191.0	163.0	137.5	**-15.6**
11	DANVILLE	550	63	32	31	12	27	1.0	1.0	1.0	1.0	1.0	63.0	32.0	31.0	12.0	27.0	**125.0**
11	DETROIT	553	437	369	348	308	474	4.7	4.7	4.7	4.7	4.7	93.0	78.5	74.0	65.5	100.9	**53.9**
11	INDIANAPOLIS	583	255	176	182	128	198	3.0	3.0	3.0	3.0	3.6	85.0	58.7	60.7	42.7	55.0	**28.9**
11	N. INDIANA	610	209	221	125	132	51	1.0	1.0	1.0	1.0	1.0	209.0	221.0	125.0	132.0	51.0	**-61.4 ***
11	SAGINAW	655	31	15				1.0	1.0	1.0			31.0	15.0				
12	CHICAGO WS	537	666	686	690	766	740	4.5	4.5	4.5	4.5	4.5	148.0	152.4	153.3	170.2	164.4	**-3.4**
12	HINES	578	288	342	343	443	414	3.0	3.0	3.0	3.0	3.0	96.0	114.0	114.3	147.7	138.0	**-6.6**
12	IRON MOUNTAIN	585	48	53	30	31	23	0.5	0.5	0.5	0.5	0.5	96.0	106.0	60.0	62.0	46.0	**-25.8**
12	MADISON	607	70	65	77	45	44	1.0	1.0	1.0	1.0	1.0	70.0	65.0	77.0	45.0	44.0	**-2.2**
12	MILWAUKEE	695	558	348	340	313	381	2.2	2.2	3.4	3.4	3.9	253.6	158.2	100.0	92.1	97.7	**6.1**
12	TOMAH	676	150	150	169	192	172	1.0	1.0	1.0	1.0	1.0	150.0	150.0	169.0	192.0	172.0	**-10.4**
15	COLUMBIA MO	543	10		100	81	85	1.5	1.0	1.0	1.0	1.0	6.7		100.0	81.0	85.0	**4.9**
15	KANSAS CITY	589	167	299	223	244	237	2.0	2.0	2.0	2.0	3.0	83.5	149.5	111.5	122.0	79.0	**-35.3**
15	SAINT LOUIS	657	167	118	244	239	157	4.0	4.0	4.0	4.0	4.0	41.8	29.5	61.0	59.8	39.3	**-34.3**
15	TOPEKA	677	61	43	58	142	178	1.0	1.0	1.0	1.0	1.0	61.0	43.0	58.0	142.0	178.0	**25.4**
15	WICHITA	452	70	33	30	56	61	0.5	0.5	0.5	0.5	0.5	140.0	66.0	60.0	112.0	122.0	**8.9**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2001-2005, CONTINUED

VISN	Site Name	Site Code	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change FY 04-FY 05
			FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	
16	ALEXANDRIA	502	164	124	111	147	87	2.0	2.0	2.0	2.0	2.0	82.0	62.0	55.5	73.5	43.5	**-40.8**
16	FAYETTEVILLE AR	564	137	135	151	140	126	2.0	2.0	2.0	2.0	2.0	68.5	67.5	75.5	70.0	63.0	**-10.0**
16	GULF COAST HCS	520	73	69	249	212	171	1.0	1.0	1.0	1.0	1.0	73.0	69.0	249.0	212.0	171.0	**-19.3**
16	HOUSTON	580	1,055	996	869	920	1,230	4.0	4.0	4.0	4.0	4.0	263.8	249.0	217.3	230.0	307.5	**33.7**
16	JACKSON	586	264	229	241	275	198	4.0	3.0	3.0	3.0	3.0	66.0	76.3	80.3	91.7	66.0	**-28.0**
16	LITTLE ROCK	598	454	420	456	477	480	7.0	7.1	7.1	7.1	7.1	65.3	59.6	64.7	67.7	68.1	**0.6**
16	MUSKOGEE	623	144	127	102	122	127	1.0	1.0	1.0	1.0	1.0	144.0	127.0	102.0	122.0	127.0	**4.1**
16	NEW ORLEANS	629	527	430	465	569	419	7.0	7.0	7.0	7.0	7.0	75.3	61.4	66.4	81.3	59.9	**-26.4**
16	OKLAHOMA CITY	635	138	108	45	110	80	1.5	1.0	1.0	1.0	1.0	92.0	108.0	45.0	110.0	80.0	**-27.3**
16	SHREVEPORT	667	214	185	116	223	220	2.0	2.0	2.0	2.0	2.0	107.0	92.5	58.0	111.5	110.0	**-1.4**
17	CENT. TEXAS HCS	674	446	643	607	671	637	4.0	4.0	4.0	4.0	4.0	111.5	160.8	151.8	167.8	159.3	**-5.1**
17	DALLAS	549	967	994	1,037	1,044	878	5.5	6.5	6.5	6.5	6.5	175.8	152.9	159.5	160.6	135.1	**-15.9**
17	SAN ANTONIO	671	517	450	332	370	328	6.0	6.0	6.0	6.0	7.8	86.2	75.0	55.3	61.7	42.1	**-31.8**
18	EL PASO OPC	756	67	127	115	118	153	1.0	1.0	1.0	1.0	1.0	67.0	127.0	115.0	118.0	153.0	**29.7**
18	NEW MEXICO HCS	501	290	326	348	305	250	1.0	1.0	1.0	1.0	1.0	290.0	326.0	348.0	305.0	250.0	**-18.0**
18	PHOENIX	644	1,060	875	1,024	911	958	4.0	4.0	4.0	4.0	4.0	265.0	218.8	256.0	227.8	239.5	**5.2**
18	TUCSON	678	562	397	398	409	354	3.0	3.0	3.0	3.0	3.0	187.3	132.3	132.7	136.3	118.0	**-13.5**
18	W. TEXAS HCS	519	24	46	62	45		1.0	1.0	1.0	1.0	1.0	24.0	46.0	62.0	45.0		
19	CHEYENNE	442	101	115	105	76	93	2.0	2.0	2.0	2.0	2.0	50.5	57.5	52.5	38.0	46.5	**22.4**
19	E. COLORADO HCS	554	602	432	561	567	629	4.0	4.0	4.0	4.0	4.0	150.5	108.0	140.3	141.8	157.3	**10.9**
19	GRAND JUNCTION	575						0.5	0.5	0.5	0.5	0.5						
19	SALT LAKE CITY	660	255	453	391	395	316	4.5	4.5	4.5	4.8	4.8	56.7	100.7	86.9	82.3	65.8	**-20.0**
19	SHERIDAN	666	103	138	122	143	107	0.5	0.5	0.5	0.5	0.5	206.0	276.0	244.0	286.0	214.0	**-25.2**
20	ANCHORAGE	463	86	85	121	81	29	3.0	2.3	2.3	2.3	2.0	28.7	37.0	52.6	35.2	14.5	**-58.8** *
20	BOISE	531	164	116	31	102	91	1.0	1.0	1.0	1.0	1.0	164.0	116.0	31.0	102.0	91.0	**-10.8**
20	PORTLAND	648	751	674	610	713	603	1.4	2.0	2.0	2.2	2.2	536.4	337.0	305.0	324.1	274.1	**-15.4**
20	ROSEBURG	653	482	443	232	117	122	4.5	4.5	4.5	4.5	4.5	107.1	98.4	51.6	26.0	27.1	**4.3**
20	SEATTLE	663	614	502	514	452	418	2.0	2.0	2.0	2.0	2.0	307.0	251.0	257.0	226.0	209.0	**-7.5**
20	SPOKANE	668	241	157	197	279	247	2.0	2.0	2.0	2.0	2.0	120.5	78.5	98.5	139.5	123.5	**-11.5**
20	WALLA WALLA	687	279	226	212	191	139	4.2	4.2	4.2	4.2	4.2	66.4	53.8	50.5	45.5	33.1	**-27.2**

TABLE 3-3. TREND IN INTAKE VOLUME, FY 2001-2005, CONTINUED

			Number of Intakes					Number of Clinicians					Intakes Per Clinician					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	**% Change FY 04-FY 05**
21	CENTRAL CA HCS	570	372	289	226	116	175	2.0	2.0	2.0	2.0	2.0	186.0	144.5	113.0	58.0	87.5	**50.9**
21	HONOLULU	459	317	345	695	360	286	1.5	1.5	1.5	1.5	1.5	211.3	230.0	463.3	240.0	190.7	**-20.6**
21	NORTHERN CA HCS	612	373	886	592	623	341	2.0	2.0	2.0	2.0	2.0	186.5	443.0	296.0	311.5	170.5	**-45.3 ***
21	PALO ALTO	640	666	753	237	224	204	2.0	2.0	2.0	2.0	2.0	333.0	376.5	118.5	112.0	102.0	**-8.9**
21	SAN FRANCISCO	662	816	752	584	657	495	7.7	7.7	7.7	7.7	7.7	106.0	97.7	75.8	85.3	64.3	**-24.7**
21	SIERRA NEV HCS	654	302	360	230	294	267	2.0	2.0	2.0	2.0	2.0	151.0	180.0	115.0	147.0	133.5	**-9.2**
22	GREATER LA	691	5,181	4,446	4,322	4,263	3,581	18.0	20.5	18.5	17.5	17.5	287.8	216.9	233.6	243.6	204.6	**-16.0**
22	LOMA LINDA	605	246	115	182	204	229	1.0	1.0	1.0	1.0	1.0	246.0	115.0	182.0	204.0	229.0	**12.3**
22	LONG BEACH	600	1,254	1,070	1,041	993	906	2.0	2.0	2.0	2.0	2.0	627.0	535.0	520.5	496.5	453.0	**-8.8**
22	SAN DIEGO	664	414	306	335	442	370	3.0	3.0	3.0	3.0	4.8	138.0	102.0	111.7	147.3	77.1	**-47.7 ***
22	SO NEVADA HCS	593	645	681	734	791	1,087	1.0	1.0	1.0	1.0	1.0	645.0	681.0	734.0	791.0	1087.0	**37.4**
23	CENTRAL IOWA	555	269	104	270	241	189	1.0	1.0	1.0	1.0	1.0	269.0	104.0	270.0	241.0	189.0	**-21.6**
23	FARGO	437	256	295	319	259	324	4.5	4.5	4.5	4.5	4.5	56.9	65.6	70.9	57.6	72.0	**25.1**
23	GR. NEBRASKA	597	91	102	114	114	91	1.0	1.0	1.0	1.0	1.0	91.0	102.0	114.0	114.0	91.0	**-20.2**
23	IOWA CITY	584	382	303	305	270	265	2.0	2.0	2.0	2.0	2.0	191.0	151.5	152.5	135.0	132.5	**-1.9**
23	MINNEAPOLIS	618	347	361	281	305	310	3.0	3.0	3.0	3.0	3.0	115.7	120.3	93.7	101.7	103.3	**1.6**
23	OMAHA	636	139	169	130	146	100	1.0	1.0	1.0	1.0	1.0	139.0	169.0	130.0	146.0	100.0	**-31.5**
	ALL SITES		46,759	44,170	42,276	42,688	40,568	334.1	335.9	335.5	334.7	341.1	140.0	131.5	126.0	127.6	118.9	**-6.8**
	SITE AVERAGE		371	356	347	350	338	2.6	2.6	2.6	2.6	2.7	150.5	146.4	142.4	143.2	141.2	**-2.9**
	SITE STD. DEV.		495	436	426	422	383	2.2	2.4	2.3	2.2	2.2	112.1	109.2	107.2	103.2	129.2	**40.3**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 3-3V. TREND IN INTAKE VOLUME, FY 2001-2005, BY VISN

VISN	Number of Intakes					Number of Clinicians					Intakes Per Clinician					% Change
	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 01	FY 02	FY 03	FY 04	FY 05	FY 04-FY 05
1	2,341	1,977	2,144	2,010	2,336	12.3	12.3	13.2	13.9	13.9	191.1	161.4	163.0	145.1	168.7	16.2
2	1,285	1,405	1,460	1,622	1,631	12.8	12.6	12.6	12.6	12.8	100.4	111.5	115.9	128.7	127.4	-1.0
3	2,569	2,561	1,958	1,871	1,450	21.0	21.1	21.1	21.1	21.9	122.3	121.4	92.8	88.7	66.2	-25.3
4	2,310	2,140	2,023	2,030	1,959	19.4	19.4	19.4	19.4	19.4	119.1	110.3	104.3	104.6	101.0	-3.5
5	1,072	1,175	1,319	1,226	1,100	9.0	9.5	9.0	9.0	9.0	119.1	123.7	146.6	136.2	122.2	-10.3
6	2,378	2,258	1,773	1,788	1,569	15.0	15.0	15.0	15.0	15.0	158.5	150.5	118.2	119.2	104.6	-12.3
7	1,627	1,888	1,920	2,249	2,268	14.6	15.0	15.0	15.0	16.0	111.1	125.5	127.7	149.5	141.4	-5.4
8	3,115	2,894	2,839	2,911	3,139	21.6	21.6	21.6	21.6	21.6	144.0	133.8	131.3	134.6	145.1	7.8
9	1,742	1,598	1,390	1,324	1,354	13.5	13.5	13.5	13.5	13.0	129.0	118.4	103.0	98.1	104.2	6.2
10	1,434	1,218	1,194	1,289	1,138	14.2	14.2	14.2	14.2	13.7	101.0	85.8	84.1	90.8	83.1	-8.5
11	1,780	1,560	1,531	1,330	1,422	18.2	17.7	17.7	16.7	17.3	97.8	88.1	86.5	79.6	82.2	3.2
12	1,780	1,644	1,649	1,790	1,774	12.2	12.2	13.4	13.4	13.9	145.9	134.8	123.1	133.6	127.6	-4.5
15	475	493	655	762	718	9.0	8.5	8.5	8.5	9.5	52.8	58.0	77.1	89.6	75.6	-15.7
16	3,170	2,823	2,805	3,195	3,138	31.5	30.1	30.1	30.1	30.1	100.8	93.9	93.3	106.3	104.4	-1.8
17	1,930	2,087	1,976	2,085	1,843	15.5	16.5	16.5	16.5	18.3	124.5	126.5	119.8	126.4	100.7	-20.3
18	2,003	1,771	1,947	1,788	1,715	10.0	10.0	10.0	10.0	10.0	200.3	177.1	194.7	178.8	171.5	-4.1
19	1,061	1,138	1,179	1,181	1,145	11.5	11.5	11.5	11.8	11.8	92.3	99.0	102.5	100.1	97.0	-3.1
20	2,617	2,203	1,917	1,935	1,649	18.1	18.0	18.0	18.2	17.9	144.6	122.4	106.5	106.3	92.1	-13.4
21	2,846	3,385	2,564	2,274	1,768	17.2	17.2	17.2	17.2	17.2	165.5	196.8	149.1	132.2	102.8	-22.3
22	7,740	6,618	6,614	6,693	6,173	25.0	27.5	25.5	24.5	26.3	309.6	240.7	259.4	273.2	234.7	-14.1
23	1,484	1,334	1,419	1,335	1,279	12.5	12.5	12.5	12.5	12.5	118.7	106.7	113.5	106.8	102.3	-4.2
ALL SITES	46,759	44,170	42,276	42,688	40,568	334.1	335.9	335.5	334.7	341.1	140.0	131.5	126.0	127.6	118.9	-6.8
SITE AVERAGE	2,227	2,103	2,013	2,033	1,932	15.9	16.0	16.0	15.9	16.2	135.6	127.9	124.4	125.2	116.9	-6.5
SITE STD. DEV.	1,444	1,237	1,183	1,212	1,146	5.6	5.6	5.4	5.3	5.4	52.3	40.6	41.8	41.7	38.9	10.3

(1) Staff positions represent FTEE awarded to sites, and may have been vacant for part of the FY.

(2) Clinician columns exclude non-outreach clinicians (e.g. supported housing).

TABLE 3-4. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 2001 - FY 2005

	FY 01 % (N=46,862)	FY 02 % (N=44,296)	FY 03 % (N=42,380)	FY 04 % (N=42,485)	FY 05 % (N=40,937)
GENDER					
Male	97.0	96.7	96.5	96.6	96.2
Female	3.0	3.3	3.5	3.4	3.8
AGE					
Mean	47.7	48.2	48.6	49.1	49.6
< 25	0.5	0.5	0.5	0.6	0.7
25-34	5.3	4.8	4.5	4.2	4.0
35-44	30.5	27.5	24.9	21.8	19.2
45-54	45.6	47.0	47.8	49.2	49.5
55+	18.1	20.3	22.2	24.2	26.6
RACE/ETHNICITY					
White, non-Hisp.	45.6	45.5	45.2	44.9	45.4
African-American	46.4	45.9	46.5	47.4	47.2
Hispanic	5.6	5.8	5.4	5.4	4.8
Other	2.5	2.8	2.8	2.4	2.6
MARITAL STATUS					
Never married	31.5	30.8	30.4	29.9	29.6
Married/Remar.	6.3	6.6	6.4	6.4	6.3
Divorced	43.9	44.8	45.3	45.4	45.8
Separated	14.6	14.2	14.3	14.7	14.5
Widowed	3.8	3.7	3.6	3.6	3.8
EMPLOY. LAST 3 YRS					
Full-time	20.5	18.4	19.4	19.1	19.2
Part-time-Irreg.	31.8	28.3	29.0	29.2	28.5
Unemployed	26.2	31.7	29.4	28.2	26.6
Disabled/Retired	21.0	21.2	21.5	22.8	25.1
Student/Service	0.4	0.4	0.6	0.7	0.6
WORK DAYS, LAST 30 DAYS					
0	71.4	75.3	76.6	76.7	76.4
1-19	19.5	17.2	16.3	16.1	16.2
20+	9.1	7.5	7.1	7.2	7.5
EARNED/REC., LAST 30 DAYS					
$0	31.2	32.9	32.8	33.3	31.1
$1-$499	33.6	32.4	31.7	30.2	29.3
$500+	35.2	34.7	35.5	36.5	39.5
PUBLIC SUPPORT	41.0	42.2	43.8	44.9	47.7

TABLE 3-4. DEMOGRAPHIC CHARACTERISTICS OF VETERANS AT INTAKE, FY 2001 - FY 2005

	FY 01 % (N=46,862)	FY 02 % (N=44,296)	FY 03 % (N=42,380)	FY 04 % (N=42,485)	FY 05 % (N=40,937)
SERVICE ERA					
Pre-WWII	0.0	0.0	0.0	0.0	0.0
WWII	1.2	1.1	0.8	0.6	0.6
Pre-Korean	0.3	0.2	0.2	0.1	0.1
Korea	2.3	2.0	1.6	1.4	1.3
Pre-Vietnam	5.4	4.8	4.2	3.6	3.3
Vietnam	48.0	47.1	46.5	45.9	43.9
Post-Vietnam	37.1	38.5	39.6	40.3	41.3
Persian Gulf	5.8	6.2	7.1	8.1	9.4
THEATRE OF OPERATIONS					
WWII					0.5
Korean War					1.1
Vietnam War					18.7
Persian Gulf War (Operation Desert Storm)					5.0
Afghanistan (Operation Enduring Freedom)					0.5
Iraq (Operation Iraqi Freedom)					0.9
Other Peace-Keeping Or Military Interventions					2.5
COMBAT EXPOSURE	21.9	20.7	20.0	19.2	16.4

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
1	BEDFORD	49.3	97.0	3.0	23.5	72.0	3.0	1.5
1	BOSTON	49.9	97.3	2.7	26.1	69.2	2.7	1.9
1	MANCHESTER	50.7	97.1	2.9	8.6	90.0	0.0	1.4
1	NORTHAMPTON	50.9	98.0	2.0	23.4	69.8	4.5	2.3
1	PROVIDENCE	50.5	98.8	1.2	14.0	81.4	2.1	2.5
1	TOGUS	51.0	97.6	2.4	1.2	96.4	2.4	0.0
1	WEST HAVEN	49.3	97.6	2.4	37.8	58.8	2.9	0.5
2	ALBANY	47.5	97.9	2.1	42.6	50.7	5.0	1.7
2	BUFFALO	48.5	97.2	2.8	55.4	37.6	3.6	3.4
2	CANANDAIGUA	48.8	95.8	4.2	49.5	47.2	2.8	0.5
2	SYRACUSE	48.9	96.5	3.5	36.6	58.3	4.2	1.0
3	BRONX	49.1	94.3	5.7	59.5	8.7	28.1	3.7
3	BROOKLYN	50.8	98.8	1.2	66.2	16.5	16.1	1.2
3	EAST ORANGE	48.4	92.2	7.8	78.5	17.6	3.9	0.0
3	MONTROSE	50.3	100.0	0.0	58.2	29.5	10.0	2.4
3	NEW YORK	48.8	82.5	17.5	62.0	12.3	22.2	3.5
3	NORTHPORT	53.8	92.7	7.3	27.5	67.0	4.6	0.9
4	CLARKSBURG	49.2	97.5	2.5	11.4	87.3	0.0	1.3
4	COATESVILLE	49.8	91.4	8.6	78.6	19.2	1.9	0.3
4	ERIE	50.2	97.6	2.4	21.6	74.4	1.6	2.4
4	LEBANON	49.8	97.5	2.5	46.2	48.7	4.6	0.5
4	PHILADELPHIA	49.3	96.8	3.2	74.0	22.1	2.8	1.0
4	PITTSBURGH	50.7	95.2	4.8	55.4	41.6	1.8	1.2
4	WILKES-BARRE	51.2	98.0	2.0	16.4	80.0	2.6	1.0
4	WILMINGTON	49.7	95.1	4.9	59.0	39.5	1.5	0.0
5	BALTIMORE	48.7	97.4	2.6	74.6	23.5	1.1	0.7
5	PERRY POINT	47.9	97.7	2.3	72.3	26.6	0.4	0.6
5	WASHINGTON DC	50.7	94.9	5.1	84.0	13.2	2.5	0.3

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
6	ASHEVILLE	49.3	100.0	0.0	40.6	57.2	0.7	1.4
6	DURHAM	49.3	92.0	8.0	70.5	26.6	2.1	0.8
6	FAYETTEVILLE NC	50.2	95.9	4.1	44.9	44.9	8.2	2.0
6	HAMPTON	48.6	94.3	5.7	69.3	28.7	0.6	1.3
6	RICHMOND	48.7	96.1	3.9	69.5	28.9	0.8	0.8
6	SALEM	49.2	96.4	3.6	44.9	51.4	1.4	2.2
6	SALISBURY	48.4	98.4	1.6	64.9	30.3	2.4	2.4
7	ATLANTA	48.9	95.4	4.6	85.7	12.3	1.5	0.6
7	AUGUSTA	47.1	87.8	12.2	66.9	29.5	3.6	0.0
7	BIRMINGHAM	48.0	97.9	2.1	81.9	17.3	0.0	0.8
7	CHARLESTON	49.8	99.3	0.7	54.6	43.5	0.7	1.3
7	COLUMBIA SC	47.2	97.2	2.8	71.6	25.7	1.4	1.2
7	TUSCALOOSA	48.7	94.4	5.6	52.0	48.0	0.0	0.0
7	TUSKEGEE	49.8	98.4	1.6	76.6	21.9	0.0	1.6
8	BAY PINES	52.0	97.0	3.0	26.2	69.7	2.5	1.6
8	GAINESVILLE	49.6	96.5	3.5	43.1	53.4	1.9	1.6
8	MIAMI	50.1	97.3	2.7	47.7	43.5	7.4	1.5
8	TAMPA	52.3	96.1	3.9	26.3	69.9	2.3	1.5
8	W PALM BEACH	49.9	95.4	4.6	30.0	65.0	3.7	1.4
9	HUNTINGTON	48.5	98.6	1.4	9.9	90.1	0.0	0.0
9	LEXINGTON	49.5	100.0	0.0	34.8	65.2	0.0	0.0
9	LOUISVILLE	48.7	97.6	2.4	52.1	46.2	0.0	1.8
9	MEMPHIS	48.9	96.4	3.6	78.5	20.3	0.6	0.6
9	MOUNTAIN HOME	49.1	98.2	1.8	32.2	67.4	0.4	0.0
9	NASHVILLE	47.4	96.4	3.6	55.6	43.2	0.0	1.2
10	CHILLICOTHE	49.1	94.7	5.3	15.8	75.0	1.3	7.9
10	CINCINNATI	48.7	98.7	1.3	60.0	38.2	0.3	1.5
10	CLEVELAND	49.4	94.0	6.0	71.1	27.2	1.2	0.6
10	COLUMBUS OPC	49.0	97.9	2.1	62.4	34.2	0.4	3.0
10	DAYTON	49.8	98.9	1.1	57.5	39.1	2.3	1.1

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
11	ANN ARBOR HCS	47.9	94.2	5.8	42.8	50.6	3.8	2.8
11	BATTLE CREEK	49.0	98.2	1.8	50.4	44.1	3.0	2.6
11	DANVILLE	46.1	100.0	0.0	25.9	74.1	0.0	0.0
11	DETROIT	50.3	97.5	2.5	75.7	22.4	0.4	1.5
11	INDIANAPOLIS	49.4	95.5	4.5	60.6	37.4	1.0	1.0
11	N. INDIANA	48.3	98.0	2.0	33.3	60.8	3.9	2.0
12	CHICAGO WS	49.9	97.2	2.8	85.2	11.9	2.3	0.5
12	HINES	49.2	95.9	4.1	54.3	43.5	1.7	0.5
12	IRON MOUNTAIN	49.5	95.7	4.3	4.3	95.7	0.0	0.0
12	MADISON	50.5	90.9	9.1	9.1	84.1	4.5	2.3
12	MILWAUKEE	50.2	95.5	4.5	67.8	26.1	3.2	2.9
12	TOMAH	50.2	98.3	1.7	18.0	80.8	0.6	0.6
15	COLUMBIA MO	49.4	95.3	4.7	31.8	67.1	0.0	1.2
15	KANSAS CITY	49.1	98.7	1.3	65.3	32.2	2.5	0.0
15	SAINT LOUIS	47.1	98.7	1.3	81.5	17.8	0.6	0.0
15	TOPEKA	49.1	94.9	5.1	33.9	61.6	1.7	2.8
15	WICHITA	48.0	93.4	6.6	37.7	59.0	1.6	1.6
16	ALEXANDRIA	49.9	90.8	9.2	48.8	47.7	0.0	3.5
16	FAYETTEVILLE AR	50.2	94.4	5.6	18.3	80.2	0.8	0.8
16	GULF COAST HCS	49.2	97.1	2.9	28.2	68.8	2.4	0.6
16	HOUSTON	50.0	97.9	2.1	66.3	28.1	4.2	1.4
16	JACKSON	48.0	94.4	5.6	61.6	36.4	1.0	1.0
16	LITTLE ROCK	49.9	96.9	3.1	62.1	36.0	1.0	0.8
16	MUSKOGEE	50.0	91.3	8.7	30.7	65.4	0.0	3.9
16	NEW ORLEANS	50.0	97.1	2.9	71.6	24.6	1.7	2.1
16	OKLAHOMA CITY	49.5	95.0	5.0	38.8	51.3	1.3	8.8
16	SHREVEPORT	50.1	98.2	1.8	58.9	40.2	0.5	0.5
17	CENT. TEXAS HCS	49.6	94.8	5.2	35.3	53.8	8.8	2.0
17	DALLAS	49.3	95.1	4.9	66.6	28.2	4.1	1.0
17	SAN ANTONIO	50.3	96.6	3.4	26.8	43.1	25.8	4.3

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age: Mean At Intake	Gender: Male %	Gender: Female %	Race/Ethnicity: African-American %	Race/Ethnicity: White %	Race/Ethnicity: Hispanic %	Race/Ethnicity: Other %
18	EL PASO OPC	50.5	92.2	7.8	27.5	45.8	22.9	3.9
18	NEW MEXICO HCS	50.1	95.6	4.4	14.2	50.4	26.8	8.5
18	PHOENIX	49.9	95.9	4.1	24.6	63.7	7.2	4.5
18	TUCSON	51.4	95.2	4.8	14.1	74.9	8.5	2.5
19	CHEYENNE	52.5	97.8	2.2	4.3	87.0	6.5	2.2
19	E. COLORADO HCS	49.4	93.3	6.7	32.8	57.3	7.0	2.9
19	SALT LAKE CITY	50.9	96.2	3.8	11.1	77.5	6.0	5.4
19	SHERIDAN	51.5	96.3	3.7	1.9	91.6	3.7	2.8
20	ANCHORAGE	49.0	86.2	13.8	24.1	62.1	0.0	13.8
20	BOISE	50.6	97.8	2.2	6.6	89.0	3.3	1.1
20	PORTLAND	50.0	96.4	3.6	14.9	80.5	2.2	2.5
20	ROSEBURG	50.0	93.4	6.6	3.3	86.0	2.5	8.3
20	SEATTLE	49.3	97.1	2.9	38.9	53.6	3.4	4.1
20	SPOKANE	50.5	97.6	2.4	8.1	82.9	2.0	6.9
20	WALLA WALLA	47.6	92.1	7.9	10.8	74.1	6.5	8.6
21	CENTRAL CA HCS	49.9	98.9	1.1	27.0	54.0	14.9	4.0
21	HONOLULU	48.3	95.1	4.9	21.3	46.2	5.9	26.6
21	NORTHERN CA HCS	49.1	95.0	5.0	48.7	41.9	5.6	3.8
21	PALO ALTO	50.9	91.2	8.8	30.7	52.0	7.9	9.4
21	SAN FRANCISCO	50.2	96.0	4.0	47.4	41.5	6.7	4.5
21	SIERRA NEV HCS	52.4	96.3	3.7	6.7	85.8	4.1	3.4
22	GREATER LA	49.5	97.7	2.3	57.0	29.4	10.3	3.3
22	LOMA LINDA	49.3	96.9	3.1	45.6	39.5	12.3	2.6
22	LONG BEACH	49.3	89.6	10.4	42.1	42.4	11.6	3.9
22	SAN DIEGO	47.0	94.1	5.9	33.5	53.8	7.0	5.7
22	SO NEVADA HCS	51.9	95.8	4.2	33.4	59.6	3.8	3.2

TABLE 3-4A. DEMOGRAPHIC CHARACTERISTICS AT INTAKE, CONTINUED

VISN	Site Name	Age	Gender		Race/Ethnicity			
		Mean At Intake	Male	Female	African-American	White	Hispanic	Other
			%	%	%	%	%	%
23	CENTRAL IOWA	49.9	95.2	4.8	20.2	75.5	2.1	2.1
23	FARGO	50.0	94.8	5.2	7.7	71.3	1.5	19.4
23	GR. NEBRASKA	48.7	93.4	6.6	17.2	80.5	1.1	1.1
23	IOWA CITY	47.6	95.1	4.9	27.8	69.1	1.9	1.2
23	MINNEAPOLIS	48.8	99.0	1.0	47.4	44.8	1.6	6.2
23	OMAHA	49.2	98.0	2.0	27.1	70.8	0.0	2.1
	ALL SITES	49.6	96.2	3.8	47.6	45.1	4.8	2.5
	SITE AVERAGE	49.5	95.9	4.1	41.9	51.5	4.0	2.6
	SITE STD.DEV.	1.2	2.8	2.8	23.1	22.5	5.4	3.5

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TABLE 3-5. RESIDENCE AT INTAKE

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 05 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
1	BEDFORD	0.7	2.4	82.8	0.9	11.5	1.7	**14.6**	453	1.0	**453.0**
1	BOSTON	0.0	0.3	95.8	3.1	0.8	0.0	**1.1**	611	4.6	**132.8**
1	MANCHESTER	3.0	19.7	36.4	13.6	27.3	0.0	**50.0**	33	1.0	**33.0**
1	NORTHAMPTON	1.0	5.6	70.8	2.3	19.2	1.0	**25.8**	286	1.0	**286.0**
1	PROVIDENCE	0.4	4.9	80.8	4.1	9.8	0.0	**15.1**	208	1.3	**166.4**
1	TOGUS	6.1	7.3	29.3	9.8	45.1	2.4	**58.5 ***	32	1.0	**32.0**
1	WEST HAVEN	0.0	11.4	37.0	7.7	43.1	0.8	**54.5 ***	168	3.0	**56.0**
2	ALBANY	3.3	31.4	44.8	5.1	10.4	5.0	**45.1**	302	5.8	**52.1**
2	BUFFALO	16.4	28.9	35.9	11.8	6.6	0.4	**51.9**	239	2.0	**119.5**
2	CANANDAIGUA	9.8	36.9	36.0	9.3	4.7	3.3	**51.4**	97	1.0	**97.0**
2	SYRACUSE	10.6	19.7	34.8	3.2	24.5	7.1	**54.8 ***	118	4.0	**29.5**
3	BRONX	3.0	39.5	39.5	7.0	9.0	2.0	**51.5**	139	1.9	**73.2**
3	BROOKLYN	3.7	21.4	54.3	17.4	2.9	0.2	**28.0**	292	6.0	**48.7**
3	EAST ORANGE	0.0	37.6	28.3	21.5	9.3	3.4	**46.8**	102	2.5	**40.8**
3	MONTROSE	0.0	2.8	63.2	1.6	0.4	32.0	**3.2**	164	2.0	**82.0**
3	NEW YORK	2.4	54.1	26.5	15.3	1.2	0.6	**57.6 ***	71	8.5	**8.4**
3	NORTHPORT	1.8	10.1	61.5	6.4	19.3	0.9	**31.2**	74	1.0	**74.0**
4	CLARKSBURG	10.1	20.3	45.6	3.8	20.3	0.0	**50.6**	39	1.0	**39.0**
4	COATESVILLE	1.3	15.2	50.5	14.2	17.8	1.0	**34.3**	196	1.0	**196.0**
4	ERIE	4.0	44.8	24.8	12.0	9.6	4.8	**58.4 ***	46	1.0	**46.0**
4	LEBANON	4.0	6.6	76.8	4.0	8.1	0.5	**18.7**	160	3.0	**53.3**
4	PHILADELPHIA	3.2	22.5	41.6	12.6	19.9	0.2	**45.6**	267	3.5	**76.3**
4	PITTSBURGH	13.0	21.6	34.6	7.7	22.2	0.9	**56.8 ***	137	4.0	**34.3**
4	WILKES-BARRE	5.6	16.3	56.1	9.7	7.1	5.1	**29.1**	129	2.9	**44.5**
4	WILMINGTON	0.5	12.7	68.3	3.4	8.3	6.8	**21.5**	147	1.0	**147.0**
5	BALTIMORE	2.6	22.5	41.2	14.2	9.7	9.7	**34.8**	148	2.0	**74.0**
5	PERRY POINT	2.5	9.3	75.4	0.4	11.4	0.8	**23.3**	358	2.0	**179.0**
5	WASHINGTON DC	4.8	17.7	58.1	12.4	6.5	0.6	**28.9**	251	5.0	**50.2**
6	ASHEVILLE	0.0	12.3	47.1	11.6	26.1	2.9	**38.4**	81	1.0	**81.0**
6	DURHAM	0.4	19.7	44.9	10.7	23.9	0.4	**44.0**	130	2.0	**65.0**
6	FAYETTEVILLE NC	6.8	15.9	56.8	9.1	11.4	0.0	**34.1**	29	1.5	**19.3**
6	HAMPTON	0.0	23.3	31.9	21.9	20.6	2.2	**43.9**	337	3.0	**112.3**
6	RICHMOND	6.0	21.4	35.0	20.5	16.2	0.9	**43.6**	65	3.0	**21.7**
6	SALEM	0.0	4.3	85.5	10.1	0.0	0.0	**4.3**	132	1.0	**132.0**
6	SALISBURY	0.8	5.6	59.8	4.4	29.5	0.0	**35.9**	161	3.0	**53.7**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 05 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
		Residence At Intake									
7	ATLANTA	4.0	15.9	51.6	21.3	5.1	2.0	**25.1**	595	4.5	**132.2**
7	AUGUSTA	4.4	38.0	35.8	12.4	9.5	0.0	**51.8**	66	2.0	**33.0**
7	BIRMINGHAM	1.3	28.9	34.9	12.3	22.6	0.0	**52.8**	111	4.0	**27.8**
7	CHARLESTON	10.8	36.3	23.2	9.2	19.3	1.3	**66.3 ***	99	2.0	**49.5**
7	COLUMBIA SC	6.5	22.9	19.2	7.3	1.4	42.7	**30.8**	152	1.0	**152.0**
7	TUSCALOOSA	4.8	12.1	17.7	16.1	49.2	0.0	**66.1 ***	42	0.5	**77.8**
7	TUSKEGEE	1.6	33.3	28.6	15.9	20.6	0.0	**55.6 ***	28	2.0	**14.0**
8	BAY PINES	10.9	12.5	32.0	31.6	12.8	0.2	**36.2**	274	2.0	**137.0**
8	GAINESVILLE	10.3	17.5	44.1	20.0	6.9	1.1	**34.7**	528	4.0	**132.0**
8	MIAMI	5.2	8.9	60.8	15.8	7.6	1.7	**21.7**	311	8.6	**36.0**
8	TAMPA	5.6	14.1	49.1	24.3	6.1	0.6	**25.9**	755	5.0	**151.0**
8	W PALM BEACH	4.8	17.1	21.9	39.4	15.9	0.9	**37.8**	269	2.0	**134.5**
9	HUNTINGTON	4.8	16.1	61.3	16.1	1.6	0.0	**22.6**	48	2.5	**19.2**
9	LEXINGTON	0.0	7.5	20.9	3.0	61.2	7.5	**68.7 ***	16	1.0	**16.0**
9	LOUISVILLE	0.0	4.8	78.0	13.1	4.2	0.0	**8.9**	153	2.5	**61.2**
9	MEMPHIS	6.9	26.1	15.9	15.5	34.7	1.0	**67.6 ***	164	2.0	**82.0**
9	MOUNTAIN HOME	1.8	13.6	50.5	15.0	12.5	6.6	**27.8**	179	2.0	**89.5**
9	NASHVILLE	1.3	8.2	51.1	10.3	28.8	0.4	**38.2**	143	3.0	**47.7**
10	CHILLICOTHE	4.0	6.7	53.3	21.3	14.7	0.0	**25.3**	56	1.0	**56.0**
10	CINCINNATI	1.3	4.1	69.6	2.6	22.5	0.0	**27.9**	282	3.0	**94.0**
10	CLEVELAND	0.6	8.6	75.6	2.9	11.2	1.1	**20.3**	274	3.2	**85.6**
10	COLUMBUS OPC	1.7	32.9	35.5	19.7	9.4	0.9	**44.0**	129	1.5	**86.0**
10	DAYTON	0.0	7.1	83.5	5.9	1.2	2.4	**8.2**	76	4.0	**19.0**
11	ANN ARBOR HCS	3.3	32.7	44.8	9.6	7.8	1.8	**43.8**	216	5.0	**43.2**
11	BATTLE CREEK	2.5	25.5	38.9	8.7	20.7	3.6	**48.7**	131	2.0	**65.5**
11	DANVILLE	0.0	11.1	81.5	3.7	0.0	3.7	**11.1**	23	1.0	**23.0**
11	DETROIT	0.2	3.6	78.2	17.5	0.4	0.0	**4.2**	453	4.7	**96.4**
11	INDIANAPOLIS	0.0	16.3	71.9	8.7	3.1	0.0	**19.4**	158	3.6	**43.9**
11	N. INDIANA	0.0	24.4	51.1	13.3	11.1	0.0	**35.6**	29	1.0	**29.0**
12	CHICAGO WS	1.2	17.1	67.9	11.4	1.8	0.7	**20.0**	586	4.5	**130.2**
12	HINES	1.4	35.7	41.3	16.4	5.1	0.0	**42.3**	239	3.0	**79.7**
12	IRON MOUNTAIN	4.3	30.4	34.8	8.7	13.0	8.7	**47.8**	10	0.5	**20.0**
12	MADISON	6.8	27.3	25.0	13.6	27.3	0.0	**61.4 ***	17	1.0	**17.0**
12	MILWAUKEE	15.6	22.8	25.4	15.9	19.8	0.5	**58.2 ***	156	3.9	**40.0**
12	TOMAH	19.2	17.4	30.8	2.3	28.5	1.7	**65.1 ***	57	1.0	**57.0**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**	Literally Homeless Intakes N	FY 05 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
15	COLUMBIA MO	5.9	22.4	36.5	11.8	21.2	2.4	**49.4**	41	1.0	**41.0**
15	KANSAS CITY	3.4	20.0	38.3	8.5	29.4	0.4	**52.8**	110	3.0	**36.7**
15	SAINT LOUIS	3.8	23.7	45.5	14.7	12.2	0.0	**39.7**	94	4.0	**23.5**
15	TOPEKA	0.6	1.7	76.3	2.8	18.6	0.0	**20.9**	140	1.0	**140.0**
15	WICHITA	0.0	19.7	49.2	19.7	11.5	0.0	**31.1**	42	0.5	**84.0**
16	ALEXANDRIA	2.3	11.5	65.5	4.6	14.9	1.1	**28.7**	61	2.0	**30.5**
16	FAYETTEVILLE AR	0.0	13.5	60.3	11.1	15.1	0.0	**28.6**	90	2.0	**45.0**
16	GULF COAST HCS	7.1	17.3	23.8	42.9	8.3	0.6	**32.7**	112	1.0	**112.0**
16	HOUSTON	2.4	17.8	52.8	19.2	6.4	1.2	**26.5**	883	4.0	**220.8**
16	JACKSON	1.5	12.9	42.8	14.4	28.4	0.0	**42.8**	111	3.0	**37.0**
16	LITTLE ROCK	1.5	24.2	52.3	16.0	5.7	0.4	**31.3**	325	7.1	**46.1**
16	MUSKOGEE	0.0	33.9	46.5	10.2	9.4	0.0	**43.3**	72	1.0	**72.0**
16	NEW ORLEANS	1.0	20.3	37.3	32.6	8.3	0.5	**29.7**	285	7.0	**40.7**
16	OKLAHOMA CITY	0.0	3.8	91.3	1.3	3.8	0.0	**7.5**	74	1.0	**74.0**
16	SHREVEPORT	4.5	15.0	25.0	9.1	45.0	1.4	**64.5 ***	75	2.0	**37.5**
17	CENT. TEXAS HCS	3.9	17.1	42.1	26.8	9.4	0.6	**30.5**	439	4.0	**109.8**
17	DALLAS	5.9	18.0	42.7	16.4	13.6	3.3	**37.6**	518	6.5	**79.7**
17	SAN ANTONIO	0.3	37.2	37.8	21.6	2.4	0.6	**39.9**	195	7.8	**25.0**
18	EL PASO OPC	3.3	5.9	66.7	18.3	5.9	0.0	**15.0**	130	1.0	**130.0**
18	NEW MEXICO HCS	1.2	12.2	51.8	31.4	2.9	0.4	**16.3**	204	1.0	**204.0**
18	PHOENIX	4.7	21.8	32.2	31.5	8.6	0.9	**35.1**	606	4.0	**151.5**
18	TUCSON	4.8	11.3	33.3	34.2	16.4	0.0	**32.5**	239	3.0	**79.7**
19	CHEYENNE	0.0	18.3	47.3	28.0	6.5	0.0	**24.7**	70	2.0	**35.0**
19	E. COLORADO HCS	5.3	26.5	44.0	22.2	1.8	0.3	**33.5**	415	4.0	**103.8**
19	SALT LAKE CITY	6.7	15.0	23.6	16.2	36.6	1.9	**58.3 ***	125	4.8	**26.0**
19	SHERIDAN	9.3	12.1	17.8	23.4	34.6	2.8	**56.1 ***	44	0.5	**88.0**
20	ANCHORAGE	0.0	17.2	44.8	17.2	20.7	0.0	**37.9**	18	2.0	**9.0**
20	BOISE	16.7	12.2	33.3	13.3	23.3	1.1	**52.2**	42	1.0	**42.0**
20	PORTLAND	9.1	10.1	52.1	21.4	7.1	0.2	**26.3**	436	2.2	**198.2**
20	ROSEBURG	4.9	25.4	32.8	34.4	2.5	0.0	**32.8**	82	4.5	**18.2**
20	SEATTLE	1.0	11.3	66.5	17.6	3.1	0.5	**15.3**	329	2.0	**164.5**
20	SPOKANE	17.0	21.9	36.4	11.7	12.1	0.8	**51.0**	119	2.0	**59.5**
20	WALLA WALLA	8.6	36.7	24.5	18.7	10.8	0.7	**56.1 ***	60	4.2	**14.3**

TABLE 3-5. RESIDENCE AT INTAKE, CONTINUED

VISN	Site Name	Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	**Not Strictly Homeless %**		Literally Homeless Intakes N	FY 05 Outreach FTEE	**Literally Homeless Intakes/ Clin. FTEE %**
		Residence At Intake										
21	CENTRAL CA HCS	6.3	43.0	18.4	19.0	13.3	0.0	**62.7**	*	59	2.0	**29.5**
21	HONOLULU	4.3	11.4	42.3	30.2	11.0	0.7	**26.7**		204	1.5	**136.0**
21	NORTHERN CA HCS	1.6	22.5	33.1	34.7	7.5	0.6	**31.6**		217	2.0	**108.5**
21	PALO ALTO	1.0	2.5	93.6	2.0	1.0	0.0	**4.5**		193	2.0	**96.5**
21	SAN FRANCISCO	8.2	11.9	49.2	18.2	12.1	0.4	**32.2**		322	7.7	**41.8**
21	SIERRA NEV HCS	14.5	14.8	20.7	31.3	17.6	1.2	**46.9**		133	2.0	**66.5**
22	GREATER LA	16.1	12.7	27.1	32.2	4.5	7.3	**33.4**		2,125	17.5	**121.4**
22	LOMA LINDA	3.2	27.9	31.1	30.6	6.4	0.9	**37.4**		135	1.0	**135.0**
22	LONG BEACH	5.1	29.8	35.0	19.9	8.9	1.3	**43.8**		497	2.0	**248.5**
22	SAN DIEGO	0.3	5.1	40.4	5.1	49.1	0.0	**54.5**	*	168	4.8	**35.0**
22	SO NEVADA HCS	9.9	19.6	23.5	27.9	18.3	0.8	**47.8**		558	1.0	**558.0**
23	CENTRAL IOWA	13.8	20.2	42.0	13.8	7.4	2.7	**41.5**		105	1.0	**105.0**
23	FARGO	0.9	20.7	49.7	12.7	15.7	0.3	**37.3**		202	4.5	**44.9**
23	GR. NEBRASKA	11.2	20.2	40.4	6.7	20.2	1.1	**51.7**		42	1.0	**42.0**
23	IOWA CITY	23.8	29.1	32.6	8.0	3.4	3.1	**56.3**	*	106	2.0	**53.0**
23	MINNEAPOLIS	4.5	5.2	67.7	6.1	16.5	0.0	**26.1**		229	3.0	**76.3**
23	OMAHA	13.1	28.3	35.4	9.1	12.1	2.0	**53.5**	*	44	1.0	**44.0**
	ALL SITES	5.7	17.8	44.6	17.4	11.9	2.5	**35.4**		24,952	335.1	**74.5**
	SITE AVERAGE	4.6	18.5	46.3	14.5	14.3	1.9	**37.3**		208	2.8	**84.2**
	SITE STD.DEV.	4.9	10.6	18.7	9.3	11.7	5.1	**16.1**		243	2.3	**77.3**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Sites that completed fewer than ten intake assessments in FY 2005 are excluded from this table.

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TABLE 3-5V. RESIDENCE AT INTAKE AND OUTREACH WORKLOAD, BY VISN

VISN	Residence At Intake: Own Apt. %	With Others %	Shelter %	No Residence %	Insti-tution %	Prison/ Jail %	Not Strictly Homeless %	Literally Homeless Intakes N	FY 05 Outreach FTEE	Literally Homeless Intakes/ Clin. FTEE **%**
1	0.7	4.8	73.4	3.8	16.5	0.8	22.0	1,791	12.9	139.4
2	9.6	29.1	39.0	7.4	11.2	3.7	49.9	756	12.8	59.1
3	2.1	27.2	46.4	12.0	5.7	6.7	34.9	842	21.9	38.4
4	4.9	19.2	48.8	9.5	15.5	2.0	39.7	1,121	17.4	64.4
5	3.3	15.3	61.5	7.7	9.4	2.9	27.9	757	9.0	84.1
6	0.8	16.9	45.5	14.9	20.6	1.3	38.3	935	14.5	64.5
7	5.3	23.4	34.3	14.2	11.1	11.7	39.8	1,093	16.0	68.1
8	7.4	14.5	43.1	25.2	8.8	0.9	30.8	2,137	21.6	98.8
9	3.5	16.2	39.5	13.6	25.0	2.2	44.8	703	13.0	54.1
10	1.2	11.8	64.4	7.7	14.2	0.7	27.2	817	12.7	64.3
11	1.5	18.6	59.5	12.0	7.1	1.3	27.2	1,010	17.3	58.4
12	6.3	23.1	47.5	12.7	9.8	0.7	39.2	1,065	13.9	76.6
15	2.8	16.5	50.0	9.8	20.4	0.4	39.8	427	9.5	44.9
16	2.2	18.5	47.9	19.2	11.4	0.8	32.0	2,088	30.1	69.5
17	4.2	21.1	41.6	21.0	10.2	1.9	35.5	1,152	18.3	63.0
18	4.1	16.8	38.3	30.9	9.2	0.6	30.1	1,179	9.0	131.0
19	5.6	21.3	36.2	21.1	14.8	1.0	41.7	654	11.3	57.9
20	8.3	15.9	48.2	19.2	8.0	0.4	32.2	1,086	17.9	60.7
21	6.2	16.0	43.1	23.4	10.7	0.5	32.9	1,128	17.2	65.6
22	12.0	16.5	28.6	28.0	10.3	4.6	38.8	3,483	26.3	132.4
23	10.1	19.1	47.7	9.6	12.2	1.3	41.4	728	12.5	58.2
TOTAL	5.7	17.8	44.6	17.4	11.9	2.5	35.4	24,952	335.1	74.5
VISN AVERAGE	4.9	18.2	46.9	15.4	12.5	2.2	35.5	1,188	16.0	74.0
VISN STD.DEV	3.2	5.2	10.6	7.4	4.9	2.7	6.7	686	5.5	28.1

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
1	BEDFORD	10.7	10.2	7.1	1.9
1	BOSTON	14.0	10.5	4.1	1.3
1	MANCHESTER	11.1	10.9	7.8	0.2
1	NORTHAMPTON	10.5	11.5	6.6	1.4
1	PROVIDENCE	24.3	3.8	2.0	0.0
1	PROVIDENCE	27.9	0.2	1.5	0.4
1	TOGUS	13.0	10.5	5.5	1.0
1	WEST HAVEN	12.7	8.9	7.1	1.2
2	ALBANY	11.2	12.6	3.9	2.3
2	BUFFALO	8.4 *	17.7	2.7	1.2
2	CANANDAIGUA	7.6 *	18.1	1.9	2.4
2	SYRACUSE	6.0 *	13.2	7.4	3.3
3	BRONX	11.9	13.7	3.5	0.9
3	BROOKLYN	17.5	9.9	1.8	0.8
3	EAST ORANGE	13.7	12.6	2.5	1.1
3	MONTROSE	15.4	3.0	1.5	10.2
3	NEW YORK	9.6 *	19.2	0.8	0.5
3	NORTHPORT	11.4	5.9	12.4	0.3
4	CLARKSBURG	12.3	13.4	3.6	0.7
4	COATESVILLE	13.1	9.8	6.2	1.0
4	ERIE	7.9 *	18.6	1.8	1.8
4	LEBANON	18.6	7.9	2.6	0.9
4	PHILADELPHIA	10.9	12.4	6.1	0.6
4	PITTSBURGH	9.2 *	13.1	7.1	0.5
4	WILKES-BARRE	8.4 *	16.5	2.4	2.7
4	WILMINGTON	19.8	6.7	1.3	2.1
5	BALTIMORE	13.4	10.6	2.3	3.7
5	PERRY POINT	12.9	11.6	4.5	1.1
5	WASHINGTON DC	18.9	7.3	3.5	0.4
6	ASHEVILLE	13.8	6.6	8.3	1.3
6	DURHAM	15.0	10.2	3.9	0.9
6	FAYETTEVILLE NC	18.6	6.8	3.8	0.9
6	HAMPTON	13.7	8.8	5.7	1.8
6	RICHMOND	14.8	11.6	3.1	0.5
6	SALEM	18.1	8.0	2.9	1.0
6	SALISBURY	14.5	5.8	9.4	0.4
7	ATLANTA	17.3	7.9	3.0	1.8
7	AUGUSTA	11.0	15.6	2.7	0.8
7	BIRMINGHAM	10.8	11.2	7.2	0.8
7	CHARLESTON	8.4 *	17.7	3.0	0.9
7	COLUMBIA SC	6.3 *	9.3	1.1	13.4
7	TUSCALOOSA	12.5	10.1	6.8	0.5
7	TUSKEGEE	10.2	14.8	3.3	1.7

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
8	BAY PINES	14.9	9.2	5.3	0.5
8	GAINESVILLE	15.6	11.0	2.4	1.0
8	MIAMI	16.4	6.8	5.6	1.2
8	TAMPA	19.3	8.1	1.9	0.6
8	W PALM BEACH	14.5	10.5	4.0	1.0
9	HUNTINGTON	12.3	15.0	2.7	0.0
9	LEXINGTON	10.4	11.3	5.2	3.1
9	LOUISVILLE	17.5	8.2	3.9	0.3
9	MEMPHIS	8.0 *	16.5	5.0	0.6
9	MOUNTAIN HOME	15.2	8.2	4.3	2.3
9	NASHVILLE	15.0	7.6	6.3	1.0
10	CHILLICOTHE	12.2	10.2	6.4	1.3
10	CINCINNATI	14.4	8.2	6.4	1.0
10	CLEVELAND	12.4	10.0	6.6	1.0
10	COLUMBUS OPC	12.9	13.7	2.2	1.1
10	DAYTON	11.7	15.4	1.8	1.1
11	ANN ARBOR HCS	12.4	14.8	1.6	1.2
11	BATTLE CREEK	10.6	10.7	7.4	1.4
11	DANVILLE	23.8	3.2	1.9	1.1
11	DETROIT	15.9	11.3	1.7	1.2
11	INDIANAPOLIS	18.9	8.6	2.0	0.6
11	N. INDIANA	11.4	12.1	6.1	0.4
12	CHICAGO WS	20.2	8.0	1.3	0.5
12	HINES	15.0	12.6	1.9	0.6
12	IRON MOUNTAIN	6.5 *	19.4	1.7	2.4
12	MADISON	9.8 *	11.4	7.3	1.5
12	MILWAUKEE	10.6	14.8	3.8	0.8
12	TOMAH	8.3 *	11.2	9.8	0.7
15	COLUMBIA MO	8.5 *	14.4	5.2	1.9
15	KANSAS CITY	9.4 *	13.9	5.6	1.1
15	SAINT LOUIS	12.2	13.4	3.9	0.4
15	TOPEKA	9.7 *	9.2	11.0	0.2
15	WICHITA	16.2	9.8	2.4	1.6
16	ALEXANDRIA	15.4	8.0	5.8	0.8
16	FAYETTEVILLE AR	18.1	7.8	4.1	0.0
16	GULF COAST HCS	16.2	11.3	1.7	0.7
16	HOUSTON	14.0	10.1	4.7	1.1
16	JACKSON	13.2	8.8	6.9	1.1
16	LITTLE ROCK	11.7	15.0	2.2	1.2
16	MUSKOGEE	11.4	14.1	3.8	0.8
16	NEW ORLEANS	15.2	11.6	2.6	0.7
16	OKLAHOMA CITY	25.4	2.5	2.1	0.0
16	SHREVEPORT	8.5 *	11.0	9.4	1.2
17	CENT. TEXAS HCS	14.9	10.6	3.3	1.2
17	DALLAS	14.0	9.3	4.0	2.8
17	SAN ANTONIO	14.0	10.3	4.8	0.8

TABLE 3-6. WHERE SLEPT PAST 30 DAYS, AT INTAKE, CONTINUED

VISN	Site Name	Mean Days Literally Homeless	Mean Days Housed	Mean Days Institutionalized	Mean Days Incarcerated
18	EL PASO OPC	16.3	10.6	2.2	0.9
18	NEW MEXICO HCS	18.8	9.2	1.4	0.7
18	PHOENIX	13.7	11.0	3.8	1.5
18	TUCSON	15.1	9.3	4.8	0.8
19	CHEYENNE	18.7	9.0	1.4	0.9
19	E. COLORADO HCS	15.0	11.8	1.6	1.6
19	SALT LAKE CITY	10.8	11.0	7.1	1.1
19	SHERIDAN	10.9	8.9	9.2	1.1
20	ANCHORAGE	14.7	7.3	6.2	1.9
20	BOISE	12.8	12.1	4.6	0.5
20	PORTLAND	17.9	8.6	3.1	0.4
20	ROSEBURG	16.1	10.2	3.5	0.3
20	SEATTLE	20.5	5.6	3.0	0.9
20	SPOKANE	11.2	12.3	5.6	1.0
20	WALLA WALLA	10.9	15.4	2.8	1.0
21	CENTRAL CA HCS	9.6 *	12.2	7.1	1.1
21	HONOLULU	16.6	10.4	1.7	1.4
21	NORTHERN CA HCS	19.5	8.1	2.0	0.5
21	PALO ALTO	23.9	2.0	4.0	0.1
21	SAN FRANCISCO	15.5	9.1	4.4	1.0
21	SIERRA NEV HCS	13.5	12.3	3.5	0.7
22	GREATER LA	15.6	10.0	1.6	2.7
22	LOMA LINDA	16.5	9.0	2.7	1.8
22	LONG BEACH	14.8	11.2	3.2	0.8
22	SAN DIEGO	13.6	3.7	11.7	1.0
22	SO NEVADA HCS	13.5	12.8	3.0	0.7
23	CENTRAL IOWA	13.3	12.3	3.0	1.4
23	FARGO	13.9	10.9	3.8	1.5
23	GR. NEBRASKA	9.7 *	15.9	3.2	1.2
23	IOWA CITY	9.1 *	18.2	1.0	1.6
23	MINNEAPOLIS	18.9	7.6	3.1	0.4
23	OMAHA	11.3	15.4	2.1	1.2
	ALL SITES	14.1	10.6	3.8	1.5
	SITE AVERAGE	13.7	10.8	4.2	1.3
	SITE STD.DEV.	3.9	3.5	2.4	1.5

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
1	BEDFORD	***1.7***	35.3	22.4	12.8	9.1	18.1	2.0
1	BOSTON	***0.0***	66.7	22.0	6.0	3.4	1.9	1.8
1	MANCHESTER	***4.3***	63.8	13.0	7.2	4.3	7.2	1.9
1	NORTHAMPTON	***1.3***	32.2	22.3	11.5	12.8	19.9	1.9
1	PROVIDENCE	***0.8***	5.7	67.8	12.2	5.7	7.3	1.5
1	TOGUS	***10.8***	26.5	39.8	6.0	1.2	7.2	0.9
1	WEST HAVEN	***0.5***	21.5	32.9	12.2	9.5	22.8	1.7
2	ALBANY	***4.3***	18.8	34.0	11.2	16.5	14.9	1.7
2	BUFFALO	***19.5 ****	28.5	24.9	9.0	7.0	11.2	1.3
2	CANANDAIGUA	***10.7***	18.2	48.1	14.0	4.2	4.7	1.5
2	SYRACUSE	***19.4 ****	28.7	15.5	7.1	4.8	24.5	2.1
3	BRONX	***14.7***	13.4	25.8	11.4	9.0	25.4	1.3
3	BROOKLYN	***5.9***	17.8	22.2	9.8	10.0	32.0	1.6
3	EAST ORANGE	***0.0***	17.1	24.9	9.3	7.8	41.0	2.2
3	MONTROSE	***20.6 ****	15.0	19.0	11.9	12.3	20.9	1.4
3	NEW YORK	***10.0***	17.1	25.3	14.7	10.0	22.9	0.9
3	NORTHPORT	***6.4***	19.1	30.0	10.0	10.0	24.5	1.6
4	CLARKSBURG	***13.9***	31.6	25.3	12.7	7.6	8.9	1.2
4	COATESVILLE	***2.3***	31.9	30.0	15.5	5.8	14.5	1.6
4	ERIE	***4.0***	38.4	18.4	8.8	6.4	24.0	1.1
4	LEBANON	***6.1***	25.3	36.4	9.6	5.6	17.2	2.1
4	PHILADELPHIA	***7.4***	33.8	27.4	14.0	6.8	10.6	1.5
4	PITTSBURGH	***16.5 ****	25.2	20.4	14.1	9.9	12.0	1.9
4	WILKES-BARRE	***7.1***	53.3	32.0	3.0	1.5	3.0	1.2
4	WILMINGTON	***0.5***	20.5	61.0	9.3	1.0	0.5	1.3
5	BALTIMORE	***7.4***	20.4	20.7	8.9	8.5	33.7	1.2
5	PERRY POINT	***4.7***	11.9	36.2	18.4	10.2	18.6	1.8
5	WASHINGTON DC	***7.0***	8.7	25.0	20.5	11.2	27.0	1.7

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
6	ASHEVILLE	***0.0***	21.0	27.5	13.0	10.1	28.3	2.0
6	DURHAM	***1.3***	13.9	27.8	14.8	14.8	27.4	1.9
6	FAYETTEVILLE NC	***10.4***	16.7	20.8	22.9	18.8	10.4	1.5
6	HAMPTON	***0.6***	4.6	48.3	14.8	9.6	22.0	1.7
6	RICHMOND	***8.0***	27.2	28.8	15.2	8.0	12.0	1.7
6	SALEM	***0.0***	21.0	33.3	9.4	5.8	30.4	1.6
6	SALISBURY	***2.8***	14.3	37.1	9.2	9.6	27.1	1.7
7	ATLANTA	***4.6***	24.2	26.9	14.2	11.7	18.1	2.0
7	AUGUSTA	***5.8***	50.0	17.4	8.0	7.2	10.9	1.8
7	BIRMINGHAM	***1.3***	21.6	28.0	12.7	7.6	28.8	1.6
7	CHARLESTON	***20.3 ****	26.8	22.2	7.5	4.6	18.6	1.6
7	COLUMBIA SC	***8.2***	10.5	18.4	15.0	14.0	31.6	1.7
7	TUSCALOOSA	***6.5***	40.3	26.6	4.8	9.7	12.1	1.6
7	TUSKEGEE	***7.8***	15.6	26.6	15.6	7.8	26.6	1.2
8	BAY PINES	***13.7***	13.2	24.1	13.0	9.5	26.0	1.6
8	GAINESVILLE	***12.4***	16.4	23.7	14.5	9.8	22.7	1.5
8	MIAMI	***8.4***	22.9	27.1	11.6	6.9	19.7	1.6
8	TAMPA	***15.9***	21.7	19.7	16.0	12.1	14.5	1.8
8	W PALM BEACH	***11.9***	27.2	32.2	11.2	5.3	12.3	1.7
9	HUNTINGTON	***6.5***	43.5	25.8	14.5	4.8	4.8	1.4
9	LEXINGTON	***0.0***	29.9	26.9	7.5	9.0	26.9	2.0
9	LOUISVILLE	***0.0***	33.7	41.4	8.3	5.9	10.7	1.9
9	MEMPHIS	***10.9***	42.4	22.0	10.3	5.4	9.0	1.6
9	MOUNTAIN HOME	***3.6***	24.8	28.5	12.0	8.4	19.0	2.2
9	NASHVILLE	***2.4***	22.4	30.1	14.6	9.3	17.5	1.8
10	CHILLICOTHE	***3.9***	31.6	28.9	15.8	9.2	10.5	1.5
10	CINCINNATI	***4.3***	23.0	34.3	14.8	9.7	13.8	1.6
10	CLEVELAND	***0.9***	32.0	28.0	17.4	10.3	11.4	1.8
10	COLUMBUS OPC	***2.6***	28.2	26.1	12.8	10.3	20.1	1.4
10	DAYTON	***1.2***	40.7	29.1	17.4	5.8	5.8	1.5

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
11	ANN ARBOR HCS	***4.0***	20.7	30.0	8.6	11.1	25.7	2.0
11	BATTLE CREEK	***3.3***	21.8	40.0	11.3	10.5	11.3	1.8
11	DANVILLE	***0.0***	7.4	22.2	14.8	14.8	40.7	1.7
11	DETROIT	***0.2***	56.5	27.4	9.1	3.0	3.8	1.7
11	INDIANAPOLIS	***1.0***	21.8	39.1	13.2	11.2	13.2	1.7
11	N. INDIANA	***0.0***	26.0	24.0	18.0	12.0	20.0	2.1
12	CHICAGO WS	***3.0***	16.6	53.2	10.1	7.3	9.7	1.2
12	HINES	***1.4***	15.0	25.8	13.8	9.7	34.3	1.8
12	IRON MOUNTAIN	***4.3***	34.8	21.7	17.4	4.3	13.0	1.3
12	MADISON	***9.1***	9.1	52.3	13.6	4.5	11.4	1.3
12	MILWAUKEE	***19.6 ****	17.0	22.0	11.7	11.1	18.6	1.6
12	TOMAH	***44.2 ****	18.6	21.5	9.3	2.3	4.1	1.5
15	COLUMBIA MO	***5.9***	9.4	25.9	18.8	5.9	32.9	2.3
15	KANSAS CITY	***6.8***	14.8	30.8	16.5	10.5	20.7	1.8
15	SAINT LOUIS	***8.3***	41.0	22.4	8.3	7.1	12.8	2.1
15	TOPEKA	***1.7***	54.5	19.7	9.6	6.2	7.9	2.0
15	WICHITA	***0.0***	6.6	24.6	19.7	13.1	34.4	1.6
16	ALEXANDRIA	***2.3***	20.7	26.4	8.0	17.2	25.3	1.7
16	FAYETTEVILLE AR	***0.0***	21.4	39.7	12.7	5.6	20.6	1.6
16	GULF COAST HCS	***8.2***	29.2	27.5	9.4	8.8	17.0	1.3
16	HOUSTON	***3.7***	38.8	25.0	12.4	6.7	12.3	1.7
16	JACKSON	***4.6***	36.0	24.4	12.7	7.1	14.7	1.7
16	LITTLE ROCK	***1.9***	23.5	23.8	10.8	7.9	31.3	1.7
16	MUSKOGEE	***0.0***	32.3	39.4	15.0	3.9	9.4	2.1
16	NEW ORLEANS	***1.9***	37.8	29.6	12.5	7.7	10.4	1.5
16	OKLAHOMA CITY	***0.0***	3.8	38.8	21.3	13.8	22.5	1.8
16	SHREVEPORT	***7.3***	24.5	26.4	9.5	6.4	24.5	1.6
17	CENT. TEXAS HCS	***5.7***	32.3	22.0	8.6	6.6	24.6	1.7
17	DALLAS	***27.2 ****	21.2	18.1	9.7	6.0	17.4	1.8
17	SAN ANTONIO	***0.3***	3.7	40.7	12.8	11.3	31.2	1.6

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	*No Time Homeless* %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
18	EL PASO OPC	***10.5***	43.8	14.4	6.5	3.3	20.9	1.6
18	NEW MEXICO HCS	***1.2***	22.9	43.8	6.0	4.8	21.3	2.7
18	PHOENIX	***6.6***	22.5	21.2	10.6	8.5	30.5	1.6
18	TUCSON	***15.3***	31.1	20.3	5.9	6.2	20.9	2.1
19	CHEYENNE	***0.0***	24.7	26.9	5.4	7.5	35.5	2.8
19	E. COLORADO HCS	***7.2***	20.8	25.1	10.2	8.4	28.3	1.3
19	SALT LAKE CITY	***18.4 ****	31.3	16.5	8.2	8.5	16.8	1.7
19	SHERIDAN	***30.8 ****	13.1	14.0	5.6	3.7	31.8	2.5
20	ANCHORAGE	***0.0***	13.8	24.1	3.4	6.9	51.7	1.4
20	BOISE	***26.4 ****	15.4	27.5	13.2	3.3	14.3	1.6
20	PORTLAND	***10.0***	14.6	32.7	10.5	10.0	21.8	1.1
20	ROSEBURG	***7.4***	15.6	19.7	14.8	7.4	35.2	1.7
20	SEATTLE	***1.0***	10.2	19.8	11.7	11.5	45.9	1.2
20	SPOKANE	***17.4 ****	10.1	24.3	14.2	12.1	21.9	1.6
20	WALLA WALLA	***10.8***	16.5	30.2	7.9	10.1	22.3	1.8
21	CENTRAL CA HCS	***21.3 ****	21.9	21.3	14.8	8.9	11.8	1.4
21	HONOLULU	***14.1***	35.3	19.1	8.5	9.2	13.1	1.5
21	NORTHERN CA HCS	***2.6***	10.0	18.5	11.5	11.8	45.6	2.0
21	PALO ALTO	***1.0***	6.4	32.8	22.1	11.3	26.5	2.1
21	SAN FRANCISCO	***9.8***	14.1	21.2	9.2	8.8	34.0	2.6
21	SIERRA NEV HCS	***23.5 ****	32.2	22.0	6.8	4.5	10.6	1.7
22	GREATER LA	***19.7 ****	18.5	24.0	10.6	7.4	13.8	1.6
22	LOMA LINDA	***5.8***	17.0	30.8	17.0	12.5	17.0	1.4
22	LONG BEACH	***5.2***	24.3	26.8	15.2	10.5	17.4	1.7
22	SAN DIEGO	***28.7 ****	11.1	20.1	11.9	8.1	20.1	2.3
22	SO NEVADA HCS	***10.9***	37.8	26.2	7.4	5.8	11.9	1.6

TABLE 3-7. LENGTH OF HOMELESSNESS AT INTAKE, CONTINUED

VISN	Site Name	***No Time Homeless*** *%*	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
23	CENTRAL IOWA	***15.3***	24.3	23.3	7.4	13.8	15.9	1.7
23	FARGO	***2.2***	21.6	24.4	10.5	9.3	30.9	1.4
23	GR. NEBRASKA	***14.4***	23.3	27.8	6.7	13.3	14.4	0.9
23	IOWA CITY	***29.1 ****	25.7	20.8	7.5	7.2	7.2	1.3
23	MINNEAPOLIS	***7.7***	36.5	40.0	4.5	4.2	6.5	1.7
23	OMAHA	***19.2 ****	23.2	14.1	10.1	6.1	27.3	1.1
	ALL SITES	***9.2***	24.1	27.0	11.5	8.4	18.8	1.7
	SITE AVERAGE	***7.9***	24.3	27.6	11.6	8.3	19.5	1.7
	SITE STD.DEV.	***8.1***	12.1	9.1	4.0	3.3	10.0	0.3

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-7V. LENGTH OF HOMELESSNESS BY VISN

VISN	No Time Homeless %	< 1 mo. %	1 mo.-6 mo. %	6 mo.-1 yr. %	1 yr.-2 yr. %	>2 yr. %	Separate Episodes of Homelessnes Past 3 Years
1	1.3	38.3	29.1	10.2	7.5	13.0	1.8
2	12.7	23.6	29.6	10.1	9.7	14.2	1.6
3	10.0	16.3	23.7	11.0	9.9	28.3	1.5
4	7.3	31.9	30.9	11.8	5.9	11.1	1.5
5	6.1	12.9	28.8	16.8	10.1	25.0	1.6
6	1.9	12.7	37.9	13.6	10.2	23.8	1.7
7	7.6	23.0	23.6	12.5	10.4	22.2	1.8
8	13.1	20.1	24.1	13.9	9.5	18.6	1.7
9	5.7	33.5	27.7	11.3	6.9	13.5	1.8
10	2.6	28.8	29.9	15.5	9.7	13.5	1.6
11	2.0	33.0	32.0	10.4	8.4	13.9	1.8
12	10.3	16.6	36.7	11.4	8.1	16.9	1.5
15	5.2	29.0	25.1	13.5	8.4	18.4	2.0
16	3.3	32.3	27.2	12.0	7.5	17.0	1.6
17	15.0	21.9	23.5	9.9	7.2	22.4	1.7
18	7.9	26.2	23.7	8.6	7.0	26.3	1.9
19	11.9	23.3	21.8	8.8	7.9	26.0	1.7
20	9.5	13.1	26.6	11.5	10.1	29.0	1.4
21	11.3	19.3	21.8	11.2	9.1	26.3	2.0
22	16.1	22.2	24.8	11.0	7.8	14.5	1.6
23	13.2	26.7	26.7	7.7	8.3	16.4	1.4
TOTAL	9.2	24.1	27.0	11.5	8.4	18.8	1.7
VISN AVERAGE	8.3	24.0	27.4	11.5	8.5	19.5	1.7
VISN STD.DEV	4.5	7.4	4.4	2.2	1.3	5.7	0.2

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**
1	BEDFORD	518	32	41	32	45	15	**-30**	41	22	25	24	37	**13**
1	BOSTON	523	1	1	2	5	1	**-4**	49	57	61	61	67	**6**
1	MANCHESTER	608	39	47	55	43	50	**7**	18	19	14	8	68	**60 ***
1	NORTHAMPTON	631	24	10	21	29	26	**-3**	27	22	30	30	34	**4**
1	PROVIDENCE	650	5	4	7	14	15	**1**	1	2	2	2	7	**5**
1	TOGUS	402	41	53	46	21	59	**38 ***	15	37	20	17	37	**20 ***
1	WEST HAVEN	689	16	13	17	25	55	**30 ***	16	19	11	15	22	**7**
2	ALBANY	500	38	43	44	45	45	**0**	29	34	32	20	23	**3**
2	BUFFALO	528	49	49	52	53	52	**-1**	33	34	42	43	48	**5**
2	CANANDAIGUA	532	56	54	57	49	51	**2**	68	58	41	37	29	**-8**
2	SYRACUSE	670	44	49	53	65	55	**-10**	43	42	43	44	48	**4**
3	BRONX	526	51	53	48	47	52	**5**	26	27	30	33	28	**-5**
3	BROOKLYN	527	25	27	27	26	28	**2**	19	27	23	23	24	**1**
3	EAST ORANGE	561	58	58	48	58	47	**-11**	26	10	6	4	17	**13**
3	MONTROSE	620	47	7	10	9	3	**-6**	12	6	4	29	36	**7**
3	NEW YORK	630	43	50	37	39	58	**19 ***	37	29	28	23	27	**4**
3	NORTHPORT	632	12	35	17	38	31	**-7**	31	43	35	18	26	**8**
4	ALTOONA	503	57	73	60	53			48	77	60	73		
4	BUTLER	529	28						40					
4	CLARKSBURG	540	64	60	47	48	51	**3**	32	64	68	52	46	**-6**
4	COATESVILLE	542	27	21	33	20	34	**14**	49	39	29	36	34	**-2**
4	ERIE	562	58	57	63	58	58	**0**	46	40	37	40	42	**2**
4	LEBANON	595	14	20	17	23	19	**-4**	25	24	25	26	31	**5**
4	PHILADELPHIA	642	34	30	30	26	46	**20 ***	36	32	23	24	41	**17 ***
4	PITTSBURGH	645	51	55	45	46	57	**11**	32	31	32	34	42	**8**
4	WILKES-BARRE	693	24	29	28	30	29	**-1**	47	51	50	49	60	**11**
4	WILMINGTON	460	29	17	26	23	22	**-1**	22	18	14	20	21	**1**
5	BALTIMORE	512	36	41	42	36	35	**-1**	16	19	23	25	28	**3**
5	PERRY POINT	641	37	40	28	22	23	**1**	20	27	19	15	17	**2**
5	WASHINGTON DC	688	31	27	25	25	29	**4**	21	20	21	20	16	**-4**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**
6	ASHEVILLE	637	55	54	25	22	38	**16 ***	22	15	19	12	21	**9**
6	BECKLEY	517	10	24					48	52				
6	DURHAM	558	19	33	14	29	44	**15 ***	12	5	7	11	15	**4**
6	FAYETTEVILLE NC	565	39	52	41	26	34	**8**	23	20	16	15	27	**12**
6	HAMPTON	590	34	44	45	44	44	**0**	12	13	8	8	5	**-3**
6	RICHMOND	652	50	44	36	36	44	**8**	44	33	39	39	35	**-4**
6	SALEM	658	8	3	6	2	4	**2**	27	24	24	20	21	**1**
6	SALISBURY	659	10	15	19	34	36	**2**	12	22	31	22	17	**-5**
7	ATLANTA	508	33	30	26	28	25	**-3**	30	32	18	28	29	**1**
7	AUGUSTA	509	44	47	45	51	52	**1**	34	30	26	25	56	**31 ***
7	BIRMINGHAM	521	47	55	49	51	53	**2**	27	22	20	25	23	**-2**
7	CHARLESTON	534	58	62	67	69	66	**-3**	34	47	37	47	47	**0**
7	COLUMBIA SC	544	55	34	38	38	31	**-7**	20	23	20	23	19	**-4**
7	TUSCALOOSA	679	8	54	25	61	66	**5**	15	85	26	37	47	**10**
7	TUSKEGEE	680	33	30	33	45	56	**11**	25	29	35	34	23	**-11**
8	BAY PINES	516	31	29	30	45	36	**-9**	28	29	26	24	27	**3**
8	GAINESVILLE	573	30	43	43	42	35	**-7**	33	37	33	34	29	**-5**
8	MIAMI	546	18	19	20	21	22	**1**	19	19	27	30	31	**1**
8	TAMPA	673	39	36	29	28	26	**-2**	29	40	37	39	38	**-1**
8	W PALM BEACH	548	30	32	38	37	38	**1**	40	30	33	34	39	**5**
9	HUNTINGTON	581	44	39	30	33	23	**-10**	44	46	45	38	50	**12**
9	LEXINGTON	596	62	46			69		17	36			30	
9	LOUISVILLE	603	21	11	15	16	9	**-7**	38	29	26	24	34	**10**
9	MEMPHIS	614	57	69	74	68	68	**0**	23	27	43	51	53	**2**
9	MOUNTAIN HOME	621	44	38	32	42	28	**-14**	38	37	29	22	29	**7**
9	NASHVILLE	626	39	23	30	38	38	**0**	12	5	4	19	25	**6**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**
10	CHILLICOTHE	538	52	35	52	36	25	**-11**	39	36	28	18	36	**18 ***
10	CINCINNATI	539	13	18	15	30	28	**-2**	34	34	40	38	27	**-11**
10	CLEVELAND	541	27	22	21	23	20	**-3**	46	29	37	44	33	**-11**
10	COLUMBUS OPC	757	31	26	23	27	44	**17 ***	17	27	23	20	31	**11**
10	DAYTON	552	44	36	16	6	8	**2**	60	40	34	36	42	**6**
10	NORTHEAST OHIO	961	49	45	29	16			36	29	22	32		
11	ANN ARBOR HCS	506	32	37	32	36	44	**8**	13	11	13	13	25	**12**
11	BATTLE CREEK	515	33	50	41	47	49	**2**	42	17	21	26	25	**-1**
11	DANVILLE	550	29	53	55	50	11	**-39**	16	25	19	17	7	**-10**
11	DETROIT	553	1	1	2	8	4	**-4**	65	69	65	61	57	**-4**
11	INDIANAPOLIS	583	31	25	40	25	19	**-6**	41	24	23	16	23	**7**
11	N. INDIANA	610	26	34	48	30	36	**6**	39	26	27	29	26	**-3**
11	SAGINAW	655	37	27					16	13				
12	CHICAGO WS	537	20	16	17	16	20	**4**	9	14	13	14	20	**6**
12	HINES	578	28	39	40	42	42	**0**	14	17	17	16	16	**0**
12	IRON MOUNTAIN	585	63	62	80	55	48	**-7**	42	36	53	61	39	**-22**
12	MADISON	607	66	61	50	53	61	**8**	41	20	33	22	18	**-4**
12	MILWAUKEE	695	60	61	65	56	58	**2**	34	32	32	28	37	**9**
12	TOMAH	676	65	75	69	70	65	**-5**	41	33	34	29	63	**34 ***
15	COLUMBIA MO	543	33		43	58	49	**-9**	22		20	12	15	**3**
15	KANSAS CITY	589	39	26	48	60	53	**-7**	20	16	15	20	22	**2**
15	SAINT LOUIS	657	15	14	22	26	40	**14**	8	10	36	44	49	**5**
15	TOPEKA	677	12	14	16	18	21	**3**	0	2	0	34	56	**22 ***
15	WICHITA	452	44	18	43	48	31	**-17**	23	27	13	5	7	**2**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**
16	ALEXANDRIA	502	27	38	24	37	29	**-8**	21	14	10	7	23	**16 ***
16	FAYETTEVILLE AR	564	63	48	52	24	29	**5**	43	33	22	22	21	**-1**
16	GULF COAST HCS	520	36	44	34	33	33	**0**	32	46	32	31	37	**6**
16	HOUSTON	580	29	27	24	29	27	**-2**	24	19	26	32	43	**11**
16	JACKSON	586	27	27	32	33	43	**10**	45	39	30	34	41	**7**
16	LITTLE ROCK	598	27	27	25	25	31	**6**	22	24	18	19	25	**6**
16	MUSKOGEE	623	33	40	46	59	43	**-16**	30	21	21	24	32	**8**
16	NEW ORLEANS	629	20	21	22	25	30	**5**	23	38	36	39	40	**1**
16	OKLAHOMA CITY	635	46	23	23	51	8	**-43**	26	21	7	16	4	**-12**
16	SHREVEPORT	667	18	35	45	56	65	**9**	21	22	20	36	32	**-4**
17	CENT. TEXAS HCS	674	14	17	22	31	31	**0**	21	33	33	33	38	**5**
17	DALLAS	549	37	32	31	33	38	**5**	52	44	46	48	48	**0**
17	SAN ANTONIO	671	32	25	35	44	40	**-4**	1	2	3	4	4	**0**
18	EL PASO OPC	756	15	18	9	3	15	**12**	18	17	34	36	54	**18 ***
18	NEW MEXICO HCS	501	35	34	29	23	16	**-7**	33	30	21	20	24	**4**
18	PHOENIX	644	26	32	35	40	35	**-5**	32	46	42	35	29	**-6**
18	TUCSON	678	13	22	22	27	33	**6**	33	44	46	45	46	**1**
18	W. TEXAS HCS	519	25	46	58	62			17	22	47	29		
19	CHEYENNE	442	16	18	17	16	25	**9**	21	17	22	22	25	**3**
19	E. COLORADO HCS	554	10	23	20	32	34	**2**	8	15	14	17	28	**11**
19	SALT LAKE CITY	660	25	36	46	48	58	**10**	22	27	26	30	50	**20 ***
19	SHERIDAN	666	33	16	8	59	56	**-3**	57	57	33	40	44	**4**
20	ANCHORAGE	463	11	24	45	10	38	**28 ***	37	24	36	32	14	**-18**
20	BOISE	531	53	53	47	45	52	**7**	27	26	43	38	42	**4**
20	PORTLAND	648	21	20	32	41	26	**-15**	22	24	32	29	25	**-4**
20	ROSEBURG	653	20	20	22	30	33	**3**	19	13	16	15	23	**8**
20	SEATTLE	663	19	18	19	18	15	**-3**	17	15	13	13	11	**-2**
20	SPOKANE	668	48	40	55	50	51	**1**	40	37	36	35	28	**-7**
20	WALLA WALLA	687	48	46	39	49	56	**7**	19	25	18	24	27	**3**

TABLE 3-8. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005, CONTINUED

			% Not Strictly Homeless						% Homeless < 1 Month					
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**
21	CENTRAL CA HCS	570	54	50	53	40	63	**23 ***	52	42	36	23	43	**20 ***
21	HONOLULU	459	23	29	36	27	27	**0**	38	46	45	42	50	**8**
21	NORTHERN CA HCS	612	29	35	43	41	32	**-9**	10	17	18	19	13	**-6**
21	PALO ALTO	640	43	23	8	17	5	**-12**	24	24	9	11	7	**-4**
21	SAN FRANCISCO	662	33	31	42	37	32	**-5**	22	22	32	25	24	**-1**
21	SIERRA NEV HCS	654	39	26	32	30	47	**17 ***	40	42	43	43	56	**13**
22	GREATER LA	691	44	37	35	31	33	**2**	33	40	41	37	38	**1**
22	LOMA LINDA	605	23	36	34	42	37	**-5**	17	32	32	35	23	**-12**
22	LONG BEACH	600	52	40	37	43	44	**1**	27	32	24	21	30	**9**
22	SAN DIEGO	664	37	50	53	37	55	**18 ***	20	47	55	44	40	**-4**
22	SO NEVADA HCS	593	16	24	32	31	48	**17 ***	48	60	60	47	49	**2**
23	CENTRAL IOWA	555	20	12	16	23	42	**19 ***	34	24	16	20	40	**20 ***
23	FARGO	437	30	35	30	33	37	**4**	20	24	25	23	24	**1**
23	GR. NEBRASKA	597	46	29	33	28	52	**24 ***	31	28	31	35	38	**3**
23	IOWA CITY	584	57	56	60	58	56	**-2**	53	52	54	56	55	**-1**
23	MINNEAPOLIS	618	10	11	20	20	26	**6**	16	35	45	36	44	**8**
23	OMAHA	636	70	46	35	23	54	**31 ***	62	39	21	16	42	**26 ***
	ALL SITES		34	33	33	34	35	**1**	29	30	31	30	33	**3**
	SITE AVERAGE		34	34	35	36	37	**2**	29	30	28	29	32	**4**
	SITE STD.DEV.		16	16	16	15	16	**12**	14	15	14	13	14	**10**

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-8V. TREND IN LENGTH OF HOMELESSNESS, AT INTAKE FY 2001-2005, BY VISN

VISN	% Not Strictly Homeless						% Homeless < 1 Month					
	FY 01	FY 02	FY 03	FY 04	FY 05	Diff. FY 04-05	FY 01	FY 02	FY 03	FY 04	FY 05	Diff. FY 04-05
1	19	16	17	20	22	2	30	29	31	32	40	8
2	47	49	50	51	50	-2	43	42	39	34	36	3
3	42	40	31	36	35	-1	24	23	20	22	26	4
4	34	34	34	32	40	8	36	35	31	33	39	7
5	34	36	32	27	28	1	19	22	21	20	19	-1
6	26	35	30	33	38	5	19	18	20	15	15	-1
7	43	41	39	44	40	-4	29	32	24	30	31	1
8	30	33	33	35	31	-4	28	32	31	33	33	0
9	44	44	47	47	45	-3	28	27	32	35	39	4
10	34	28	20	24	27	3	39	33	34	35	31	-3
11	24	29	30	31	27	-3	39	30	29	29	35	6
12	40	39	39	37	39	3	22	21	22	19	27	8
15	28	22	35	41	40	-1	14	14	22	28	34	6
16	29	29	29	32	32	0	27	26	26	29	36	6
17	30	26	29	34	36	1	31	32	35	36	37	1
18	23	29	30	32	30	-2	32	40	39	35	34	0
19	16	27	27	40	42	2	17	25	21	25	35	11
20	28	26	31	36	32	-4	23	21	24	25	23	-3
21	37	31	37	34	33	-1	29	28	32	27	31	4
22	42	37	36	34	39	5	32	41	41	36	38	2
23	35	32	32	32	41	10	35	36	33	32	40	8
TOTAL	34	33	33	34	35	1	29	30	31	30	33	3
VISN AVERAGE	33	33	33	35	36	1	28	29	29	29	32	3
VISN STD.DEV	9	8	8	7	7	4	8	8	7	6	7	4

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	BEDFORD	49.2	62.8	39.6	71.0	66.0	***84.7***	52.3	74.9
1	BOSTON	68.9	60.3	39.5	68.2	64.8	***80.2***	52.9	74.5
1	MANCHESTER	67.1	70.0	21.4	72.9	44.3	***82.9***	34.3	80.0
1	NORTHAMPTON	57.9	69.4	43.9	79.7	95.2	***99.7***	75.2	84.0
1	PROVIDENCE	51.0	75.9	29.8	78.8	64.1	***93.5***	49.4	83.3
1	TOGUS	13.3	51.8	8.4	51.8	39.8	***78.3***	13.3	53.0
1	WEST HAVEN	52.6	59.3	45.5	75.9	56.3	***94.2***	38.1	79.6
2	ALBANY	49.1	58.2	46.1	69.8	59.5	***84.3***	45.0	78.7
2	BUFFALO	54.6	42.0	35.1	52.0	39.4	***67.7 ****	23.7	65.9
2	CANANDAIGUA	44.9	64.0	57.9	77.1	54.7	***86.4***	45.3	73.4
2	SYRACUSE	73.5	68.1	53.5	76.8	70.3	***93.2***	53.9	76.8
3	BRONX	48.2	51.2	57.5	68.9	66.6	***87.3***	48.2	65.2
3	BROOKLYN	60.8	50.0	51.9	67.2	47.1	***79.4***	35.0	65.1
3	EAST ORANGE	54.6	42.9	52.7	64.4	33.2	***78.0***	19.5	72.2
3	MONTROSE	62.1	64.4	62.8	79.8	41.5	***87.0***	34.4	64.0
3	NEW YORK	49.7	36.8	38.0	53.8	58.5	***81.9***	30.4	56.1
3	NORTHPORT	66.1	70.0	51.8	80.9	63.6	***90.9***	53.6	73.6
4	CLARKSBURG	54.4	41.8	20.3	44.3	62.0	***77.2***	29.1	62.0
4	COATESVILLE	56.2	63.8	61.6	76.2	47.0	***86.0***	37.1	77.0
4	ERIE	60.8	48.0	23.2	53.6	57.6	***79.2***	32.0	70.4
4	LEBANON	94.9	68.7	64.6	78.3	50.5	***85.9***	42.9	81.3
4	PHILADELPHIA	48.5	55.0	57.9	72.0	55.2	***83.9***	43.3	78.5
4	PITTSBURGH	42.6	58.6	53.0	70.2	39.1	***78.3***	31.0	68.2
4	WILKES-BARRE	76.1	73.1	39.1	78.7	58.9	***90.4***	47.2	79.2
4	WILMINGTON	22.9	73.2	68.3	79.5	25.4	***91.2***	13.7	73.7
5	BALTIMORE	67.3	69.3	75.9	87.0	52.6	***92.2***	47.4	83.3
5	PERRY POINT	72.2	72.8	82.3	95.4	53.2	***98.3***	50.2	85.4
5	WASHINGTON DC	62.9	61.0	60.4	80.3	54.5	***93.8***	41.0	76.1
6	ASHEVILLE	58.7	68.1	48.6	73.2	21.7	***76.8***	18.1	69.6
6	DURHAM	85.7	51.5	55.7	67.9	70.9	***85.7***	53.2	81.9
6	FAYETTEVILLE NC	63.3	77.6	32.7	77.6	36.7	***85.7***	28.6	63.3
6	HAMPTON	35.6	59.8	55.8	75.1	49.0	***87.2***	36.8	77.5
6	RICHMOND	63.6	55.0	42.6	65.1	51.9	***84.5***	32.6	75.2
6	SALEM	45.7	57.2	46.4	68.1	22.5	***72.5 ****	18.1	72.5
6	SALISBURY	65.2	70.5	68.9	82.5	51.8	***88.4***	45.8	86.9

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
7	ATLANTA	48.4	59.6	62.3	75.7	36.9	***84.5***	28.2	70.0
7	AUGUSTA	37.4	35.3	33.8	45.3	48.9	***65.5 ****	28.8	59.7
7	BIRMINGHAM	47.7	75.1	86.1	93.7	47.7	***98.7***	42.6	86.1
7	CHARLESTON	60.5	77.5	58.5	85.6	47.1	***92.8***	39.9	78.1
7	COLUMBIA SC	56.6	58.2	54.5	72.4	68.9	***90.7***	50.5	53.5
7	TUSCALOOSA	45.2	75.2	72.0	88.0	67.2	***95.2***	60.0	92.7
7	TUSKEGEE	68.8	51.6	56.3	67.2	65.6	***85.9***	46.9	68.8
8	BAY PINES	52.9	50.9	29.5	59.2	26.7	***68.4 ****	17.5	66.5
8	GAINESVILLE	52.2	50.4	37.4	60.5	43.8	***74.6***	29.7	61.1
8	MIAMI	62.6	59.7	58.5	78.6	54.5	***88.0***	45.2	69.5
8	TAMPA	81.7	37.1	25.3	41.1	81.2	***89.1***	33.2	64.9
8	W PALM BEACH	53.8	73.3	49.4	81.8	49.9	***89.3***	42.4	68.6
9	HUNTINGTON	40.3	40.8	18.3	46.5	50.7	***69.0 ****	28.2	69.4
9	LEXINGTON	50.7	70.1	55.2	95.5	49.3	***98.5***	46.3	86.6
9	LOUISVILLE	58.6	66.3	52.7	83.4	49.1	***91.7***	40.8	81.1
9	MEMPHIS	42.3	66.2	75.5	86.0	41.5	***91.8***	35.8	84.5
9	MOUNTAIN HOME	60.6	77.4	59.5	88.0	33.2	***90.5***	30.7	84.7
9	NASHVILLE	37.9	74.4	75.6	87.2	32.8	***94.4***	25.6	83.5
10	CHILLICOTHE	52.6	55.3	40.8	59.2	44.7	***75.0***	28.9	73.3
10	CINCINNATI	43.7	67.5	64.7	87.2	63.4	***92.3***	58.3	81.8
10	CLEVELAND	54.2	70.9	72.0	83.7	39.7	***91.4***	32.0	78.9
10	COLUMBUS OPC	54.7	47.9	39.3	56.0	53.8	***76.1***	33.8	67.9
10	DAYTON	71.3	66.7	63.2	73.6	41.4	***81.6***	33.3	88.5
11	ANN ARBOR HCS	61.0	59.4	44.8	68.8	80.9	***90.4***	59.2	69.8
11	BATTLE CREEK	42.2	64.4	41.8	74.5	20.0	***77.8***	16.7	77.1
11	DANVILLE	55.6	37.0	14.8	40.7	33.3	***63.0 ****	11.1	63.0
11	DETROIT	63.9	43.2	53.4	67.5	34.2	***74.3***	27.4	74.3
11	INDIANAPOLIS	66.2	57.6	54.0	77.3	49.0	***89.4***	36.9	67.2
11	N. INDIANA	47.1	52.9	29.4	56.9	27.5	***66.7 ****	17.6	64.7
12	CHICAGO WS	63.9	57.0	53.5	73.4	38.4	***81.4***	30.4	73.0
12	HINES	68.4	54.8	51.9	72.5	70.3	***91.8***	51.0	75.6
12	IRON MOUNTAIN	34.8	52.2	4.3	52.2	56.5	***82.6***	26.1	73.9
12	MADISON	79.5	59.1	45.5	65.9	72.7	***86.4***	52.3	81.8
12	MILWAUKEE	57.3	56.4	54.6	66.7	47.5	***78.5***	35.7	75.9
12	TOMAH	65.1	73.3	43.6	77.3	62.8	***89.0***	51.2	82.0

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
15	COLUMBIA MO	84.7	74.1	45.9	81.2	75.3	***94.1***	62.4	84.7
15	KANSAS CITY	37.1	72.6	69.2	86.9	37.6	***93.7***	30.8	88.6
15	SAINT LOUIS	50.3	72.0	81.5	91.7	51.0	***95.5***	47.1	91.1
15	TOPEKA	50.0	74.2	55.1	82.6	65.2	***90.4***	57.3	84.8
15	WICHITA	55.7	42.6	49.2	63.9	72.1	***88.5***	47.5	65.6
16	ALEXANDRIA	58.6	66.7	52.9	73.6	64.4	***87.4***	50.6	72.4
16	FAYETTEVILLE AR	72.2	65.9	45.2	76.2	70.6	***95.2***	51.6	81.0
16	GULF COAST HCS	56.1	66.1	41.5	76.0	52.0	***84.8***	43.3	72.5
16	HOUSTON	63.5	50.7	52.0	64.9	50.7	***80.1***	35.4	61.8
16	JACKSON	54.5	73.7	70.7	88.9	46.5	***95.5***	39.9	87.4
16	LITTLE ROCK	67.5	67.1	64.4	84.0	47.3	***90.8***	40.4	86.0
16	MUSKOGEE	65.4	60.6	37.0	63.8	52.0	***82.7***	33.1	68.5
16	NEW ORLEANS	71.8	56.6	62.1	80.0	66.8	***97.1***	49.6	77.3
16	OKLAHOMA CITY	57.5	65.0	66.3	85.0	72.5	***100.0***	57.5	95.0
16	SHREVEPORT	60.5	70.5	68.2	84.5	67.3	***95.0***	56.8	77.3
17	CENT. TEXAS HCS	62.0	57.0	45.4	68.0	66.6	***87.9***	46.6	70.2
17	DALLAS	59.7	57.3	61.2	77.0	53.6	***86.7***	44.0	70.4
17	SAN ANTONIO	63.7	64.6	54.6	79.9	72.9	***96.0***	56.7	79.5
18	EL PASO OPC	52.6	35.9	25.5	45.1	56.2	***75.8***	25.5	59.9
18	NEW MEXICO HCS	59.2	52.0	27.2	62.8	42.8	***80.0***	25.6	61.2
18	PHOENIX	56.0	42.4	30.3	55.2	52.7	***72.9 ****	35.1	59.6
18	TUCSON	67.8	53.4	38.7	65.8	43.2	***76.3***	32.8	68.9
19	CHEYENNE	62.4	65.6	26.9	71.0	37.6	***83.9***	24.7	67.7
19	E. COLORADO HCS	61.6	43.9	31.6	55.2	66.8	***88.1***	33.9	54.1
19	SALT LAKE CITY	71.2	38.9	25.3	48.7	72.8	***84.2***	37.3	71.8
19	SHERIDAN	61.7	74.8	40.2	79.4	72.9	***88.8***	63.6	85.0
20	ANCHORAGE	41.4	41.4	24.1	51.7	75.9	***79.3***	48.3	79.3
20	BOISE	47.3	53.8	31.9	59.3	61.5	***85.7***	35.2	72.5
20	PORTLAND	46.4	56.9	35.7	66.3	53.1	***82.4***	37.0	72.1
20	ROSEBURG	50.0	49.2	38.5	60.7	59.8	***82.0***	38.5	60.7
20	SEATTLE	78.9	43.5	36.8	55.5	56.0	***74.2***	37.3	67.4
20	SPOKANE	59.5	41.7	25.1	49.4	68.0	***79.4***	38.1	66.8
20	WALLA WALLA	46.0	40.3	30.9	51.1	21.6	***65.5 ****	7.2	64.7

TABLE 3-9. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, CONTINUED

VISN	Site Name	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	***Ser. Psyc. Or Sub. Abuse Dx %***	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
21	CENTRAL CA HCS	60.0	61.7	58.9	77.1	53.1	***81.7***	48.6	66.9
21	HONOLULU	47.4	54.9	49.0	67.1	35.7	***78.3***	24.5	55.9
21	NORTHERN CA HCS	75.5	54.0	49.6	64.8	55.1	***79.8***	40.2	54.5
21	PALO ALTO	60.8	55.4	42.6	69.1	48.0	***84.8***	32.4	70.6
21	SAN FRANCISCO	59.5	59.8	60.6	76.2	53.1	***87.9***	41.4	69.4
21	SIERRA NEV HCS	73.6	61.0	27.7	70.8	43.8	***79.4***	35.2	56.9
22	GREATER LA	52.2	49.7	55.1	63.8	47.4	***73.9 ****	37.3	58.6
22	LOMA LINDA	39.7	10.9	10.5	15.7	25.3	***32.3 ****	8.7	62.4
22	LONG BEACH	41.3	51.7	47.7	67.3	36.2	***75.9***	27.6	57.2
22	SAN DIEGO	55.4	50.3	54.1	70.5	47.6	***81.4***	36.8	69.7
22	SO NEVADA HCS	63.8	22.5	16.7	29.8	46.9	***56.7 ****	20.1	49.7
23	CENTRAL IOWA	61.4	39.2	29.6	50.3	63.5	***75.7***	38.1	79.4
23	FARGO	66.0	60.8	24.7	66.7	55.9	***84.6***	38.0	72.2
23	GR. NEBRASKA	31.1	35.2	11.0	37.4	71.4	***79.1***	29.7	58.2
23	IOWA CITY	86.0	36.6	15.8	40.4	46.0	***66.0 ****	20.4	39.8
23	MINNEAPOLIS	16.5	83.9	59.0	89.0	40.3	***95.8***	33.5	82.6
23	OMAHA	50.0	59.0	40.0	72.0	64.0	***87.0***	49.0	68.0
	ALL SITES	57.3	55.5	48.3	68.3	52.2	***82.7***	37.8	69.6
	SITE AVERAGE	56.9	57.8	46.4	69.3	52.6	***83.9***	38.0	72.3
	SITE STD.DEV.	13.3	12.8	17.1	14.4	14.4	***9.8***	12.6	10.1

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

BLANK

TABLE 3-9V. MEDICAL AND PSYCHIATRIC INDICATORS AT INTAKE, BY VISN

VISN	Reports Medical Problem %	Alcohol Dx %	Drug Dx %	Any Substance Abuse Dx %	Serious Psyc Dx %	Ser. Psyc. Or Sub. Abuse Dx %	Dual Dx %	Past Psyc. Or Sub. Abuse Hosp. %
1	55.9	63.9	38.6	72.7	67.3	88.2	51.8	77.4
2	54.9	55.9	45.7	66.6	54.8	81.2	40.2	73.7
3	56.6	51.7	53.4	68.8	50.8	83.3	36.3	65.5
4	54.6	61.2	53.8	72.2	48.3	84.3	36.1	75.1
5	68.0	68.1	73.6	88.5	53.5	95.4	46.5	81.9
6	54.0	60.9	54.6	73.7	47.9	84.7	36.8	77.9
7	51.8	62.4	60.9	76.7	50.7	88.1	39.2	69.2
8	63.5	50.5	36.8	59.3	55.9	82.3	32.9	65.2
9	47.6	68.8	65.4	84.7	40.0	91.1	33.6	83.3
10	51.9	63.6	60.0	76.8	51.2	86.7	41.3	78.0
11	58.4	54.1	47.3	69.7	46.3	81.1	34.9	72.0
12	63.7	57.9	51.6	71.6	51.2	84.0	38.8	75.3
15	50.4	70.5	63.9	84.3	54.7	92.9	46.1	85.8
16	64.2	59.5	56.5	74.5	55.1	87.7	41.8	73.0
17	61.2	58.5	54.5	74.4	61.5	88.8	47.2	71.9
18	58.6	45.5	31.1	57.6	49.6	74.9	32.4	61.8
19	64.3	47.2	30.3	56.9	66.6	86.7	36.9	63.0
20	56.8	48.8	33.8	58.7	54.8	78.5	34.9	68.8
21	62.9	57.7	49.4	71.0	48.7	82.5	37.2	62.4
22	52.4	43.8	45.5	56.9	44.9	70.1	31.7	57.6
23	53.7	56.2	32.1	62.5	52.9	81.9	33.5	67.8
TOTAL	57.3	55.5	48.3	68.3	52.2	82.7	37.8	69.6
VISN AVERAGE	57.4	57.5	49.5	70.4	52.7	84.5	38.6	71.7
VISN STD.DEV.	5.5	7.6	12.2	9.3	6.6	5.8	5.5	7.6

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2001-2005

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-FY 05**	
1	BEDFORD	88.4	90.4	91.4	93.2	84.7	**-8.5**	*
1	BOSTON	83.2	84.4	83.4	84.1	80.2	**-3.9**	
1	MANCHESTER	83.4	81.9	88.6	86.7	82.9	**-3.8**	
1	NORTHAMPTON	89.1	94.0	98.9	99.1	99.7	**0.6**	
1	PROVIDENCE	96.3	93.4	96.6	95.3	93.5	**-1.8**	
1	TOGUS	77.1	79.7	81.8	73.1	78.3	**5.2**	
1	WEST HAVEN	93.9	92.5	94.5	92.7	94.2	**1.5**	
2	ALBANY	88.3	90.8	86.2	86.1	84.3	**-1.8**	
2	BUFFALO	78.7	79.9	79.8	74.1	67.7	**-6.4**	
2	CANANDAIGUA	81.0	80.9	81.9	86.8	86.4	**-0.4**	
2	SYRACUSE	87.1	90.0	87.7	87.4	93.2	**5.8**	
3	BRONX	84.9	88.7	88.3	91.6	87.3	**-4.3**	
3	BROOKLYN	79.1	79.1	80.8	82.3	79.4	**-2.9**	
3	EAST ORANGE	81.4	76.0	74.1	81.9	78.0	**-3.9**	
3	MONTROSE	90.6	85.0	90.8	90.5	87.0	**-3.5**	
3	NEW YORK	63.9	67.7	68.8	75.6	81.9	**6.3**	
3	NORTHPORT	89.9	92.3	91.7	86.4	90.9	**4.5**	
4	ALTOONA	50.0	55.6	86.7	60.0			
4	BUTLER	88.0						
4	CLARKSBURG	85.7	88.9	93.3	70.1	77.2	**7.1**	
4	COATESVILLE	83.8	87.4	87.2	83.8	86.0	**2.2**	
4	ERIE	60.3	86.9	77.6	79.1	79.2	**0.1**	
4	LEBANON	87.6	91.1	90.0	88.7	85.9	**-2.8**	
4	PHILADELPHIA	92.4	91.5	92.9	88.2	83.9	**-4.3**	
4	PITTSBURGH	89.9	75.3	83.7	79.2	78.3	**-0.9**	
4	WILKES-BARRE	98.1	91.6	92.2	88.1	90.4	**2.3**	
4	WILMINGTON	89.7	85.9	88.7	92.1	91.2	**-0.9**	
5	BALTIMORE	79.1	88.0	85.8	88.1	92.2	**4.1**	
5	PERRY POINT	99.4	97.2	96.2	95.9	98.3	**2.4**	
5	WASHINGTON DC	95.4	92.9	94.6	94.2	93.8	**-0.4**	
6	ASHEVILLE	81.5	85.6	90.1	87.7	76.8	**-10.9**	*
6	BECKLEY	67.7	65.5					
6	DURHAM	77.6	88.7	89.9	90.4	85.7	**-4.7**	
6	FAYETTEVILLE NC	71.5	84.7	73.0	84.7	85.7	**1.0**	
6	HAMPTON	90.8	88.0	86.6	88.2	87.2	**-1.0**	
6	RICHMOND	78.4	77.6	82.0	87.5	84.5	**-3.0**	
6	SALEM	81.7	84.7	80.8	86.2	72.5	**-13.7**	*
6	SALISBURY	92.9	86.8	91.9	89.2	88.4	**-0.8**	
7	ATLANTA	89.4	90.3	77.5	86.6	84.5	**-2.1**	
7	AUGUSTA	96.1	92.7	97.5	90.4	65.5	**-24.9**	*
7	BIRMINGHAM	97.3	98.7	98.5	98.7	98.7	**0.0**	
7	CHARLESTON	94.2	97.2	95.9	94.7	92.8	**-1.9**	
7	COLUMBIA SC	60.6	80.7	75.1	85.7	90.7	**5.0**	
7	TUSCALOOSA	76.9	100.0	92.6	95.5	95.2	**-0.3**	
7	TUSKEGEE	92.8	97.8	95.3	94.9	85.9	**-9.0**	*
8	BAY PINES	66.0	74.7	67.7	67.1	68.4	**1.3**	
8	GAINESVILLE	75.2	65.3	68.4	62.2	74.6	**12.4**	
8	MIAMI	77.0	84.8	86.7	86.0	88.0	**2.0**	
8	TAMPA	88.1	83.4	76.8	81.4	89.1	**7.7**	
8	W PALM BEACH	85.5	87.6	85.6	88.3	89.3	**1.0**	

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2001-2005, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 01	FY 02	FY 03	FY 04	FY 05	Diff. FY 04-FY 05
9	HUNTINGTON	63.8	69.3	70.7	65.5	69.0	**3.5**
9	LEXINGTON	62.1	72.7			98.5	
9	LOUISVILLE	91.5	93.4	89.5	85.2	91.7	**6.5**
9	MEMPHIS	84.3	89.7	92.2	91.4	91.8	**0.4**
9	MOUNTAIN HOME	91.3	93.7	88.7	89.8	90.5	**0.7**
9	NASHVILLE	98.2	97.8	92.0	94.5	94.4	**-0.1**
10	CHILLICOTHE	96.6	87.3	93.3	76.4	75.0	**-1.4**
10	CINCINNATI	95.2	95.5	91.8	89.2	92.3	**3.1**
10	CLEVELAND	89.6	91.8	86.3	86.9	91.4	**4.5**
10	COLUMBUS OPC	71.1	86.0	85.4	79.0	76.1	**-2.9**
10	DAYTON	84.2	85.8	81.0	77.3	81.6	**4.3**
10	NORTHEAST OHIO	84.9	89.8	88.8	91.9		
11	ANN ARBOR HCS	95.4	96.1	97.2	95.3	90.4	**-4.9**
11	BATTLE CREEK	71.9	82.9	81.9	83.7	77.8	**-5.9**
11	DANVILLE	66.7	81.3	48.4	66.7	63.0	**-3.7**
11	DETROIT	80.1	82.7	80.5	77.9	74.3	**-3.6**
11	INDIANAPOLIS	79.5	89.2	89.6	96.1	89.4	**-6.7**
11	N. INDIANA	71.3	72.9	60.8	76.5	66.7	**-9.8 ***
11	SAGINAW	80.6	60.0				
12	CHICAGO WS	89.3	84.5	89.7	84.2	81.4	**-2.8**
12	HINES	89.6	86.8	91.3	93.2	91.8	**-1.4**
12	IRON MOUNTAIN	81.3	79.2	86.7	87.1	82.6	**-4.5**
12	MADISON	89.9	98.5	79.2	95.6	86.4	**-9.2 ***
12	MILWAUKEE	71.9	80.7	81.5	86.9	78.5	**-8.4 ***
12	TOMAH	89.3	82.7	81.1	83.3	89.0	**5.7**
15	COLUMBIA MO	60.0		92.0	96.3	94.1	**-2.2**
15	KANSAS CITY	92.8	90.3	91.5	88.1	93.7	**5.6**
15	SAINT LOUIS	95.2	96.6	91.8	95.0	95.5	**0.5**
15	TOPEKA	88.5	86.0	82.8	88.7	90.4	**1.7**
15	WICHITA	90.0	84.8	96.7	96.4	88.5	**-7.9 ***
16	ALEXANDRIA	84.1	85.5	87.4	85.7	87.4	**1.7**
16	FAYETTEVILLE AR	82.5	90.4	94.0	94.3	95.2	**0.9**
16	GULF COAST HCS	68.5	84.1	77.1	84.0	84.8	**0.8**
16	HOUSTON	77.3	79.2	85.6	81.8	80.1	**-1.7**
16	JACKSON	92.4	88.6	91.3	94.9	95.5	**0.6**
16	LITTLE ROCK	87.7	92.1	93.0	94.5	90.8	**-3.7**
16	MUSKOGEE	81.3	77.2	82.4	75.4	82.7	**7.3**
16	NEW ORLEANS	98.1	98.8	96.6	98.2	97.1	**-1.1**
16	OKLAHOMA CITY	97.8	99.1	100.0	96.4	100.0	**3.6**
16	SHREVEPORT	88.8	89.2	91.4	97.3	95.0	**-2.3**
17	CENT. TEXAS HCS	84.1	82.4	78.7	84.1	87.9	**3.8**
17	DALLAS	90.5	90.9	88.2	89.2	86.7	**-2.5**
17	SAN ANTONIO	95.4	95.1	96.1	96.8	96.0	**-0.8**
18	EL PASO OPC	83.6	75.6	69.6	71.2	75.8	**4.6**
18	NEW MEXICO HCS	82.4	83.3	82.2	79.3	80.0	**0.7**
18	PHOENIX	75.4	80.3	75.2	76.4	72.9	**-3.5**
18	TUCSON	81.3	73.3	72.1	69.4	76.3	**6.9**
18	W. TEXAS HCS	50.0	78.3	82.3	82.2		

TABLE 3-10. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2001-2005, CONTINUED

VISN	Site Name	Serious Psych. or Substance Abuse Dx. FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-FY 05**	
19	CHEYENNE	91.1	96.5	90.5	90.8	83.9	**-6.9**	
19	E. COLORADO HCS	96.2	86.1	88.1	82.4	88.1	**5.7**	
19	SALT LAKE CITY	83.9	82.1	83.9	82.5	84.2	**1.7**	
19	SHERIDAN	77.7	62.3	63.1	90.9	88.8	**-2.1**	
20	ANCHORAGE	86.0	87.1	86.0	80.2	79.3	**-0.9**	
20	BOISE	87.8	89.7	83.9	80.4	85.7	**5.3**	
20	PORTLAND	65.5	49.8	54.3	74.3	82.4	**8.1**	
20	ROSEBURG	88.8	90.0	90.1	89.7	82.0	**-7.7**	
20	SEATTLE	81.7	80.5	80.7	78.3	74.2	**-4.1**	
20	SPOKANE	79.7	90.4	79.2	82.4	79.4	**-3.0**	
20	WALLA WALLA	78.9	71.7	70.3	68.6	65.5	**-3.1**	
21	CENTRAL CA HCS	65.9	68.5	59.3	86.2	81.7	**-4.5**	
21	HONOLULU	62.7	52.6	39.1	71.1	78.3	**7.2**	
21	NORTHERN CA HCS	75.9	80.2	86.0	85.1	79.8	**-5.3**	
21	PALO ALTO	75.5	83.5	75.9	87.5	84.8	**-2.7**	
21	SAN FRANCISCO	85.3	83.1	82.5	86.0	87.9	**1.9**	
21	SIERRA NEV HCS	78.7	75.0	77.4	84.0	79.4	**-4.6**	
22	GREATER LA	65.9	60.8	68.1	73.2	73.9	**0.7**	
22	LOMA LINDA	82.9	88.7	89.6	80.4	32.3	**-48.1**	*
22	LONG BEACH	78.5	74.9	76.8	76.1	75.9	**-0.2**	
22	SAN DIEGO	93.5	92.5	84.5	79.6	81.4	**1.8**	
22	SO NEVADA HCS	47.8	54.8	59.7	61.4	56.7	**-4.7**	
23	CENTRAL IOWA	54.6	47.1	48.5	65.6	75.7	**10.1**	
23	FARGO	81.2	83.4	84.0	81.1	84.6	**3.5**	
23	GR. NEBRASKA	82.4	77.5	73.7	77.2	79.1	**1.9**	
23	IOWA CITY	68.2	58.7	64.6	57.8	66.0	**8.2**	
23	MINNEAPOLIS	88.8	87.3	84.7	94.4	95.8	**1.4**	
23	OMAHA	95.7	88.8	81.5	79.5	87.0	**7.5**	
	ALL SITES	81.0	81.1	81.0	83.0	82.7	**-0.3**	
	SITE AVERAGE	82.3	83.6	83.4	84.6	83.9	**-0.9**	
	SITE STD.DEV.	11.2	10.9	11.1	9.1	9.8	**6.8**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-10V. TREND IN PSYCHIATRIC INDICATORS AT INTAKE, FY 2001-2005, BY VISN

VISN	Serious Psych. or Substance Abuse Dx.					Diff. FY 04-FY 05
	FY 01	FY 02	FY 03	FY 04	FY 05	
1	88.5	89.2	90.6	90.0	88.2	-1.8
2	83.5	85.2	83.9	82.5	81.2	-1.3
3	80.7	81.2	82.0	84.3	83.3	-1.0
4	88.3	87.4	88.8	84.9	84.3	-0.6
5	92.5	92.7	92.0	93.1	95.4	2.3
6	85.0	85.9	87.4	88.4	84.7	-3.7
7	89.3	92.8	87.6	91.0	88.1	-2.9
8	79.0	77.5	75.3	75.2	82.3	7.1
9	86.4	89.7	89.2	88.6	91.1	2.5
10	84.2	90.0	87.1	84.9	86.7	1.8
11	80.6	85.8	84.7	86.4	81.1	-5.3
12	83.7	84.4	86.9	87.2	84.0	-3.2
15	92.0	91.1	91.1	91.9	92.9	1.0
16	85.7	87.1	89.2	90.0	87.7	-2.3
17	90.3	89.2	86.6	88.9	88.8	-0.1
18	78.0	78.9	75.7	75.1	74.9	-0.2
19	90.9	82.7	84.3	84.0	86.7	2.7
20	78.5	73.6	72.5	77.4	78.5	1.1
21	76.0	77.2	68.4	83.3	82.5	-0.8
22	68.4	64.4	69.9	72.9	70.1	-2.8
23	76.3	76.2	72.2	76.1	81.9	5.8
TOTAL	81.0	81.1	81.0	83.0	82.7	-0.3
VISN AVERAGE	83.7	83.9	83.1	84.6	84.5	-0.1
VISN STD.DEV.	6.2	7.2	7.5	6.0	5.8	3.1

TABLE 3-11. HOW CONTACT WAS INITIATED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
1	BEDFORD	2.4	3.5	8.3	2.0	0.6	1.7	80.0	1.5	***82.4***
1	BOSTON	4.5	0.8	1.1	5.3	0.0	5.3	82.9	0.0	***87.4***
1	MANCHESTER	15.9	21.7	2.9	10.1	0.0	26.1	18.8	4.3	***34.8***
1	NORTHAMPTON	73.9	0.3	11.8	0.3	0.5	0.5	12.8	0.0	***86.7***
1	PROVIDENCE	71.8	10.2	7.8	1.2	0.0	4.9	2.0	2.0	***73.9***
1	TOGUS	33.7	4.8	16.9	18.1	2.4	16.9	0.0	7.2	***33.7***
1	WEST HAVEN	40.6	4.5	3.2	14.3	0.5	1.6	34.7	0.5	***75.3***
2	ALBANY	69.4	7.8	3.3	6.3	0.2	10.7	1.5	0.8	***70.9***
2	BUFFALO	41.8	5.4	4.0	6.2	0.2	20.7	17.3	4.4	***59.2***
2	CANANDAIGUA	42.1	29.4	0.5	9.8	0.0	17.3	0.0	0.9	***42.1***
2	SYRACUSE	41.3	21.9	2.6	11.6	4.5	8.1	0.3	9.7	***41.6***
3	BRONX	34.1	1.3	0.7	10.4	0.7	51.2	0.0	1.7	***34.1***
3	BROOKLYN	27.4	6.3	2.9	13.1	1.5	28.2	15.0	5.6	***42.5***
3	EAST ORANGE	7.3	4.4	2.9	4.9	1.0	78.0	1.0	0.5	***8.3 ****
3	MONTROSE	98.0	0.0	0.0	0.0	0.0	2.0	0.0	0.0	***98.0***
3	NEW YORK	0.0	0.0	0.0	0.0	0.0	0.0	99.4	0.6	***99.4***
3	NORTHPORT	44.5	0.0	1.8	0.9	0.0	0.0	52.7	0.0	***97.3***
4	CLARKSBURG	43.0	10.1	20.3	13.9	1.3	10.1	0.0	1.3	***43.0***
4	COATESVILLE	26.1	1.9	10.8	2.9	1.0	2.5	54.5	0.3	***80.6***
4	ERIE	47.2	10.4	3.2	12.8	1.6	22.4	0.0	2.4	***47.2***
4	LEBANON	82.8	2.5	4.0	1.0	0.5	9.1	0.0	0.0	***82.8***
4	PHILADELPHIA	14.5	0.8	13.9	6.5	6.0	9.5	47.8	1.0	***62.3***
4	PITTSBURGH	41.7	13.2	9.3	8.4	1.8	19.2	4.8	1.5	***46.5***
4	WILKES-BARRE	86.3	3.0	1.0	4.6	0.0	5.1	0.0	0.0	***86.3***
4	WILMINGTON	51.2	19.0	3.4	9.8	0.0	16.6	0.0	0.0	***51.2***
5	BALTIMORE	55.2	0.4	0.4	0.7	1.5	41.5	0.0	0.4	***55.2***
5	PERRY POINT	3.2	44.7	2.7	4.2	0.2	5.5	39.5	0.0	***42.6***
5	WASHINGTON DC	72.8	5.1	0.0	6.2	1.1	13.5	1.1	0.3	***73.9***
6	ASHEVILLE	69.6	1.4	2.2	1.4	0.0	24.6	0.7	0.0	***70.3***
6	DURHAM	13.1	13.9	18.6	17.7	1.3	34.2	0.0	1.3	***13.1 ****
6	FAYETTEVILLE NC	69.4	2.0	2.0	2.0	0.0	0.0	24.5	0.0	***93.9***
6	HAMPTON	72.2	1.4	3.8	17.1	0.0	5.3	0.0	0.2	***72.2***
6	RICHMOND	53.1	0.8	2.3	14.1	0.0	26.6	0.8	2.3	***53.9***
6	SALEM	71.7	22.5	0.0	1.4	0.7	3.6	0.0	0.0	***71.7***
6	SALISBURY	60.2	5.6	2.0	18.7	1.2	2.8	5.6	4.0	***65.7***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
7	ATLANTA	12.3	5.8	0.2	6.6	3.3	35.0	34.1	2.8	***46.4***
7	AUGUSTA	4.3	3.6	7.9	15.1	5.0	20.1	36.0	7.9	***40.3***
7	BIRMINGHAM	0.4	1.3	1.3	0.0	0.4	15.3	79.2	2.1	***79.7***
7	CHARLESTON	72.2	3.6	6.2	10.8	2.0	5.2	0.0	0.0	***72.2***
7	COLUMBIA SC	55.4	7.3	3.3	5.9	0.0	27.6	0.0	0.3	***55.4***
7	TUSCALOOSA	0.0	5.6	22.4	53.6	0.0	14.4	3.2	0.8	***3.2 ****
7	TUSKEGEE	17.2	3.1	12.5	7.8	3.1	54.7	1.6	0.0	***18.8 ****
8	BAY PINES	33.2	6.5	0.2	0.0	0.2	7.1	51.6	1.2	***84.8***
8	GAINESVILLE	57.6	3.1	1.8	10.8	0.4	11.1	14.2	1.0	***71.8***
8	MIAMI	37.6	20.6	4.7	2.5	0.5	30.5	1.0	2.7	***38.6***
8	TAMPA	68.3	7.1	0.5	5.7	0.0	3.7	13.0	1.7	***81.3***
8	W PALM BEACH	23.2	10.5	8.9	12.8	0.9	42.6	0.2	0.9	***23.5***
9	HUNTINGTON	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	***100.0***
9	LEXINGTON	11.9	20.9	47.8	4.5	0.0	10.4	1.5	3.0	***13.4 ****
9	LOUISVILLE	93.5	0.0	2.4	4.1	0.0	0.0	0.0	0.0	***93.5***
9	MEMPHIS	15.1	14.5	33.8	9.4	0.8	25.2	0.8	0.4	***15.9 ****
9	MOUNTAIN HOME	43.1	13.9	6.2	10.9	10.2	14.2	0.7	0.7	***43.8***
9	NASHVILLE	29.2	20.0	20.8	10.0	0.0	18.8	1.2	0.0	***30.4***
10	CHILLICOTHE	47.4	11.8	3.9	31.6	0.0	5.3	0.0	0.0	***47.4***
10	CINCINNATI	94.4	1.0	0.8	0.8	0.0	3.1	0.0	0.0	***94.4***
10	CLEVELAND	75.7	2.3	3.7	2.9	0.0	0.9	13.4	1.1	***89.1***
10	COLUMBUS OPC	59.8	3.0	1.7	6.0	1.7	22.2	3.0	2.6	***62.8***
10	DAYTON	89.7	0.0	0.0	1.1	0.0	8.0	0.0	1.1	***89.7***
11	ANN ARBOR HCS	74.3	2.8	0.0	1.8	0.3	19.6	1.0	0.3	***75.3***
11	BATTLE CREEK	49.1	25.1	8.7	5.5	1.8	5.8	4.0	0.0	***53.1***
11	DANVILLE	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	***0.0 ****
11	DETROIT	60.8	0.4	0.0	0.0	0.0	0.8	38.0	0.0	***98.7***
11	INDIANAPOLIS	35.4	7.6	1.0	4.0	1.0	36.9	8.6	5.6	***43.9***
11	N. INDIANA	0.0	0.0	2.0	13.7	2.0	27.5	54.9	0.0	***54.9***
12	CHICAGO WS	82.8	2.4	0.3	4.2	0.0	10.1	0.1	0.0	***83.0***
12	HINES	69.8	0.7	0.5	8.5	0.7	11.1	6.8	1.9	***76.6***
12	IRON MOUNTAIN	17.4	4.3	0.0	21.7	0.0	26.1	0.0	30.4	***17.4 ****
12	MADISON	79.5	0.0	9.1	9.1	0.0	2.3	0.0	0.0	***79.5***
12	MILWAUKEE	0.3	12.7	9.3	9.8	11.4	22.8	32.5	1.3	***32.8***
12	TOMAH	29.7	7.0	2.9	24.4	0.6	12.2	19.8	3.5	***49.4***

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
15	COLUMBIA MO	23.5	25.9	5.9	21.2	0.0	18.8	1.2	3.5	***24.7***
15	KANSAS CITY	24.9	6.3	1.7	23.2	0.0	39.2	1.3	3.4	***26.2***
15	SAINT LOUIS	0.6	37.6	5.7	6.4	1.3	44.6	0.6	3.2	***1.3 ****
15	TOPEKA	23.6	7.3	23.6	10.7	0.0	14.6	19.7	0.6	***43.3***
15	WICHITA	47.5	9.8	3.3	16.4	0.0	21.3	0.0	1.6	***47.5***
16	ALEXANDRIA	69.0	3.4	1.1	2.3	0.0	10.3	12.6	1.1	***81.6***
16	FAYETTEVILLE AR	71.4	0.0	4.8	22.2	0.0	1.6	0.0	0.0	***71.4***
16	GULF COAST HCS	18.7	4.1	0.0	22.8	0.0	40.9	0.0	13.5	***18.7 ****
16	HOUSTON	14.9	14.1	1.2	17.3	0.3	33.4	18.0	0.7	***32.9***
16	JACKSON	17.7	6.1	14.6	11.1	0.0	27.3	19.7	3.5	***37.4***
16	LITTLE ROCK	4.8	0.4	1.0	2.1	0.0	0.6	90.6	0.4	***95.4***
16	MUSKOGEE	15.7	19.7	1.6	40.9	0.8	19.7	0.0	1.6	***15.7 ****
16	NEW ORLEANS	44.9	3.1	0.0	11.0	0.0	29.8	9.8	1.4	***54.7***
16	OKLAHOMA CITY	5.0	10.0	8.8	73.8	1.3	0.0	0.0	1.3	***5.0 ****
16	SHREVEPORT	5.5	17.3	1.4	45.0	1.8	22.3	1.4	5.5	***6.8 ****
17	CENT. TEXAS HCS	18.1	14.3	1.4	39.2	0.5	23.9	0.3	2.4	***18.4 ****
17	DALLAS	69.9	1.1	0.5	0.5	19.8	0.7	7.2	0.3	***77.1***
17	SAN ANTONIO	50.6	16.2	2.1	17.4	0.0	8.8	4.9	0.0	***55.5***
18	EL PASO OPC	38.6	17.0	0.0	14.4	2.6	12.4	12.4	2.6	***51.0***
18	NEW MEXICO HCS	78.0	4.0	2.0	4.0	0.0	3.2	8.4	0.4	***86.4***
18	PHOENIX	0.9	4.5	6.7	13.4	1.1	55.4	9.9	8.0	***10.9 ****
18	TUCSON	6.2	12.1	6.2	5.4	0.0	66.1	0.3	3.7	***6.5 ****
19	CHEYENNE	26.9	5.4	0.0	23.7	3.2	34.4	6.5	0.0	***33.3***
19	E. COLORADO HCS	4.0	27.2	1.9	14.3	0.5	48.6	0.5	3.0	***4.5 ****
19	SALT LAKE CITY	19.9	12.3	25.6	14.2	8.2	13.6	1.9	4.1	***21.8 ****
19	SHERIDAN	19.6	59.8	8.4	4.7	0.9	2.8	0.0	3.7	***19.6 ****
20	ANCHORAGE	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	***100.0***
20	BOISE	49.5	1.1	14.3	11.0	9.9	14.3	0.0	0.0	***49.5***
20	PORTLAND	81.7	7.5	3.7	3.7	0.2	2.3	0.3	0.7	***82.1***
20	ROSEBURG	8.2	1.6	3.3	6.6	0.8	28.7	46.7	4.1	***54.9***
20	SEATTLE	62.8	14.1	0.0	4.3	0.2	17.5	0.5	0.5	***63.3***
20	SPOKANE	22.3	15.4	4.9	21.9	0.8	25.9	0.4	8.5	***22.7 ****
20	WALLA WALLA	20.9	5.0	7.9	12.9	43.2	8.6	1.4	0.0	***22.3 ****

TABLE 3-11. HOW CONTACT WAS INITIATED, CONTINUED

VISN	Site Name	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	***O/R Or Special Program %***
21	CENTRAL CA HCS	10.4	8.1	6.9	9.2	1.7	48.6	3.5	11.6	***13.9 ****
21	HONOLULU	19.9	29.7	5.2	10.8	4.2	28.7	0.0	1.4	***19.9 ****
21	NORTHERN CA HC	29.3	4.4	5.6	3.5	1.2	35.5	20.2	0.3	***49.6***
21	PALO ALTO	4.9	87.7	1.0	0.0	0.5	4.4	1.0	0.5	***5.9 ****
21	SAN FRANCISCO	26.8	17.8	1.6	8.1	2.8	34.1	2.4	6.3	***29.2***
21	SIERRA NEV HCS	9.7	13.1	14.6	35.6	2.6	22.8	0.0	1.5	***9.7 ****
22	GREATER LA	40.9	10.7	1.6	2.7	1.2	35.5	7.4	0.0	***48.3***
22	LOMA LINDA	36.8	9.6	3.9	27.6	1.3	19.7	0.0	0.9	***36.8***
22	LONG BEACH	29.4	4.9	0.2	0.9	0.1	0.2	64.3	0.0	***93.7***
22	SAN DIEGO	5.7	91.9	0.0	0.0	0.3	1.4	0.8	0.0	***6.5 ****
22	SO NEVADA HCS	0.2	13.4	2.3	6.3	0.3	15.8	59.7	1.9	***59.9***
23	CENTRAL IOWA	97.9	0.5	0.5	0.0	0.0	0.0	1.1	0.0	***98.9***
23	FARGO	42.9	19.8	6.2	9.0	0.0	16.4	0.0	5.9	***42.9***
23	GR. NEBRASKA	46.2	12.1	0.0	23.1	1.1	16.5	0.0	1.1	***46.2***
23	IOWA CITY	42.8	17.0	0.8	4.5	1.1	14.4	9.8	9.5	***52.7***
23	MINNEAPOLIS	81.9	1.0	0.3	13.5	0.0	1.0	2.3	0.0	***84.2***
23	OMAHA	48.0	2.0	8.0	14.0	0.0	28.0	0.0	0.0	***48.0***
	ALL SITES	38.6	10.2	4.1	8.7	1.6	19.4	15.8	1.7	***54.4***
	SITE AVERAGE	39.7	10.3	5.1	10.7	1.6	18.3	12.2	2.1	***51.9***
	SITE STD.DEV.	28.7	14.2	7.3	11.5	4.6	17.3	21.7	3.7	***28.6***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 3-11V. HOW CONTACT WAS INITIATED, BY VISN

VISN	VA O/R %	Non-VA Hmls Progam %	VAMC Inpt Ref %	VAMC Outpt Ref %	Vet Center %	Self-Referred %	Special Program %	Other %	O/R Or Special Program %
1	30.2	3.7	6.3	5.3	0.4	4.0	49.1	1.0	79.3
2	52.0	12.6	3.0	7.7	1.0	14.2	5.9	3.6	57.9
3	36.3	2.7	1.5	6.6	0.7	29.9	20.1	2.1	56.5
4	42.3	6.4	8.8	6.5	2.2	11.2	21.9	0.8	64.1
5	38.5	21.0	1.3	4.0	0.8	16.9	17.4	0.2	55.8
6	59.4	5.8	5.1	14.0	0.4	12.4	1.8	1.1	61.2
7	29.0	5.2	4.0	9.4	1.9	25.6	23.1	1.9	52.1
8	50.3	8.2	2.5	6.8	0.3	15.0	15.3	1.4	65.7
9	37.4	13.1	20.8	8.4	2.4	16.6	0.7	0.4	38.2
10	78.0	2.5	2.0	4.6	0.4	6.9	4.7	1.0	82.8
11	55.4	6.8	1.9	2.6	0.6	14.9	16.9	0.8	72.3
12	56.1	4.6	2.7	8.7	2.7	13.3	10.5	1.5	66.6
15	21.0	16.0	8.6	15.6	0.3	30.4	5.6	2.5	26.6
16	20.6	9.0	2.2	18.2	0.3	23.8	23.9	2.0	44.6
17	48.6	8.4	1.1	16.9	9.6	10.1	4.4	1.0	53.0
18	16.6	7.1	5.3	10.4	0.9	46.2	7.9	5.5	24.5
19	11.7	24.4	8.9	14.1	2.9	33.5	1.3	3.1	13.0
20	56.0	9.2	3.8	7.9	4.5	12.8	3.9	1.9	59.9
21	19.4	23.6	5.4	11.0	2.3	29.8	5.0	3.5	24.5
22	29.8	15.2	1.5	3.8	0.8	24.2	24.3	0.4	54.1
23	61.1	9.9	2.5	9.2	0.3	10.7	2.7	3.5	63.8
TOTAL	38.6	10.2	4.1	8.7	1.6	19.4	15.8	1.7	54.4
VISN AVERAGE	40.5	10.2	4.7	9.1	1.7	19.2	12.7	1.9	53.2
VISN STD.DEV.	17.6	6.5	4.5	4.4	2.1	10.4	11.8	1.4	18.6

TABLE 3-12. PLACE OF INTERVIEW

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	BEDFORD	2.0	0.2	0.0	12.2	0.2	81.0	1.7	2.8	83.4
1	BOSTON	3.2	0.0	0.8	5.8	0.0	90.2	0.0	0.0	94.2
1	MANCHESTER	12.9	0.0	1.4	34.3	0.0	50.0	0.0	1.4	64.3
1	NORTHAMPTON	0.5	0.0	0.0	25.4	0.0	73.9	0.0	0.3	74.4
1	PROVIDENCE	19.6	6.1	35.5	4.1	0.8	25.7	0.0	8.2	87.8
1	TOGUS	20.5	6.0	3.6	47.0	2.4	0.0	2.4	18.1	32.5
1	WEST HAVEN	26.2	3.7	3.7	9.3	0.8	54.0	0.3	2.1	88.4
2	ALBANY	29.6	7.9	12.7	0.3	0.7	42.5	4.6	1.7	93.4
2	BUFFALO	27.5	1.2	11.4	5.0	0.0	47.4	0.2	7.4	87.5
2	CANANDAIGUA	33.6	7.5	0.5	39.7	0.5	0.0	2.8	15.4	42.1
2	SYRACUSE	14.8	0.0	0.0	65.8	1.9	0.0	7.1	10.3	16.8 *
3	BRONX	5.7	0.0	0.3	92.6	0.3	0.0	0.3	0.7	6.4 *
3	BROOKLYN	19.9	3.4	3.2	0.5	0.0	72.8	0.0	0.2	99.3
3	EAST ORANGE	0.0	0.5	0.0	90.7	0.0	5.4	2.4	1.0	5.9 *
3	MONTROSE	59.7	0.4	0.0	7.9	0.4	0.0	31.6	0.0	60.5
3	NEW YORK	0.0	0.0	0.0	0.0	0.0	99.4	0.0	0.6	99.4
3	NORTHPORT	25.5	0.0	0.0	28.2	0.0	45.5	0.0	0.9	70.9
4	CLARKSBURG	45.6	13.9	1.3	32.9	1.3	0.0	0.0	5.1	62.0
4	COATESVILLE	21.9	1.3	0.3	12.7	4.1	55.2	1.3	3.2	82.9
4	ERIE	40.8	5.6	0.0	8.8	24.8	0.0	4.0	16.0	71.2
4	LEBANON	80.3	3.5	0.0	11.1	0.0	2.0	0.0	3.0	85.9
4	PHILADELPHIA	3.8	1.4	0.0	25.2	0.8	68.1	0.2	0.6	74.0
4	PITTSBURGH	37.5	10.8	15.6	26.7	1.5	5.1	0.3	2.4	70.6
4	WILKES-BARRE	57.4	25.4	1.0	8.6	0.0	0.0	5.6	2.0	83.8
4	WILMINGTON	59.5	5.9	0.0	22.0	0.0	0.0	7.3	5.4	65.4
5	BALTIMORE	45.9	0.0	0.0	45.2	0.0	0.0	8.9	0.0	45.9
5	PERRY POINT	44.9	0.6	0.0	14.8	0.4	39.2	0.0	0.0	85.2
5	WASHINGTON DC	41.0	6.5	2.0	45.5	0.3	2.2	0.0	2.5	52.0

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
6	ASHEVILLE	42.0	0.0	3.6	15.9	0.0	38.4	0.0	0.0	84.1
6	DURHAM	11.0	1.3	0.8	84.0	1.3	0.8	0.0	0.8	15.2 *
6	FAYETTEVILLE NC	67.3	6.1	0.0	0.0	0.0	24.5	0.0	2.0	98.0
6	HAMPTON	28.5	6.5	24.4	27.3	9.1	0.5	1.8	1.9	69.1
6	RICHMOND	19.4	32.6	0.0	42.6	0.0	3.1	0.0	2.3	55.0
6	SALEM	66.7	5.8	17.4	9.4	0.0	0.0	0.0	0.7	89.9
6	SALISBURY	58.6	0.0	0.4	27.9	0.4	7.6	0.0	5.2	66.9
7	ATLANTA	8.3	0.8	6.4	48.1	1.2	33.7	1.1	0.4	50.5
7	AUGUSTA	0.0	0.0	1.4	62.6	0.0	36.0	0.0	0.0	37.4
7	BIRMINGHAM	0.8	0.0	0.0	14.8	0.0	81.8	0.0	2.5	82.6
7	CHARLESTON	28.1	0.0	0.3	68.6	1.6	1.3	0.0	0.0	31.4
7	COLUMBIA SC	2.6	0.0	4.4	50.3	0.0	0.2	42.5	0.0	7.2 *
7	TUSCALOOSA	0.8	0.0	0.0	97.6	0.0	1.6	0.0	0.0	2.4 *
7	TUSKEGEE	12.5	3.1	0.0	82.8	0.0	0.0	0.0	1.6	15.6 *
8	BAY PINES	16.8	1.2	8.3	1.2	0.0	59.0	0.0	13.6	85.3
8	GAINESVILLE	50.7	4.1	3.6	20.6	0.4	15.1	1.0	4.6	73.9
8	MIAMI	33.3	1.2	11.6	1.5	6.9	40.4	1.7	3.4	93.3
8	TAMPA	45.0	15.2	5.5	8.8	0.0	14.7	0.3	10.5	80.4
8	W PALM BEACH	5.2	6.6	4.3	59.9	0.5	22.1	0.2	1.1	38.7
9	HUNTINGTON	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
9	LEXINGTON	7.5	0.0	0.0	74.6	0.0	14.9	0.0	3.0	22.4 *
9	LOUISVILLE	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0
9	MEMPHIS	1.0	0.2	0.0	82.8	0.6	0.0	0.2	15.3	1.7 *
9	MOUNTAIN HOME	12.8	10.9	0.4	32.1	28.1	10.9	3.3	1.5	63.1
9	NASHVILLE	12.4	7.6	0.4	76.8	0.0	2.8	0.0	0.0	23.2 *
10	CHILLICOTHE	38.2	15.8	0.0	43.4	1.3	0.0	0.0	1.3	55.3
10	CINCINNATI	75.7	0.0	0.0	4.6	0.0	0.0	0.0	19.7	75.7
10	CLEVELAND	82.9	0.3	0.0	0.9	0.0	14.9	0.0	1.1	98.0
10	COLUMBUS OPC	68.8	0.0	2.6	1.7	3.4	3.0	0.0	20.5	77.8
10	DAYTON	82.8	0.0	0.0	14.9	0.0	0.0	1.1	1.1	82.8

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
11	ANN ARBOR HCS	42.1	17.1	4.8	23.4	0.3	0.3	1.8	10.3	64.5
11	BATTLE CREEK	13.1	0.0	0.0	6.9	1.5	76.4	0.0	2.2	90.9
11	DANVILLE	0.0	0.0	0.0	11.1	0.0	88.9	0.0	0.0	88.9
11	DETROIT	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
11	INDIANAPOLIS	15.2	1.0	0.0	2.0	5.1	19.7	0.0	57.1	40.9
11	N. INDIANA	3.9	0.0	0.0	23.5	0.0	68.6	0.0	3.9	72.5
12	CHICAGO WS	50.1	8.5	26.4	14.1	0.0	0.4	0.4	0.1	85.4
12	HINES	23.9	12.8	1.2	49.8	0.2	6.3	0.0	5.8	44.4
12	IRON MOUNTAIN	8.7	0.0	0.0	87.0	0.0	0.0	0.0	4.3	8.7 *
12	MADISON	0.0	0.0	0.0	2.3	0.0	97.7	0.0	0.0	97.7
12	MILWAUKEE	0.0	0.0	0.0	10.5	0.0	89.5	0.0	0.0	89.5
12	TOMAH	0.0	0.0	0.0	7.6	0.0	92.4	0.0	0.0	92.4
15	COLUMBIA MO	8.2	10.6	2.4	70.6	2.4	1.2	1.2	3.5	24.7 *
15	KANSAS CITY	13.9	0.0	0.0	83.1	0.8	0.8	0.0	1.3	15.6 *
15	SAINT LOUIS	0.0	0.0	0.0	98.7	0.0	0.0	0.0	1.3	0.0 *
15	TOPEKA	20.2	0.0	0.0	41.6	0.0	7.9	0.0	30.3	28.1
15	WICHITA	39.3	0.0	0.0	55.7	0.0	0.0	0.0	4.9	39.3
16	ALEXANDRIA	55.2	3.4	0.0	23.0	4.6	1.1	1.1	11.5	64.4
16	FAYETTEVILLE AR	30.2	0.0	0.0	69.8	0.0	0.0	0.0	0.0	30.2
16	GULF COAST HCS	1.2	6.4	11.1	74.9	0.6	0.0	0.0	5.8	19.3 *
16	HOUSTON	72.5	6.7	1.0	4.4	0.0	15.3	0.0	0.2	95.4
16	JACKSON	8.6	0.5	0.0	59.1	0.5	30.3	0.0	1.0	39.9
16	LITTLE ROCK	2.5	0.4	2.9	0.0	0.0	94.2	0.0	0.0	100.0
16	MUSKOGEE	31.5	0.0	0.0	54.3	0.0	0.0	0.0	14.2	31.5
16	NEW ORLEANS	0.7	1.0	0.0	85.4	0.0	11.2	0.0	1.7	12.9 *
16	OKLAHOMA CITY	6.3	0.0	0.0	93.8	0.0	0.0	0.0	0.0	6.3 *
16	SHREVEPORT	4.5	0.0	0.0	94.1	0.0	0.0	0.0	1.4	4.5 *
17	CENT. TEXAS HCS	23.2	2.5	0.6	71.7	0.3	0.9	0.0	0.6	27.6
17	DALLAS	61.7	3.6	0.3	14.2	4.1	12.4	2.6	0.9	82.2
17	SAN ANTONIO	17.7	11.6	0.0	65.2	0.0	2.7	0.0	2.7	32.0

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
18	EL PASO OPC	45.8	0.7	0.0	47.1	0.0	0.0	0.0	6.5	46.4
18	NEW MEXICO HCS	44.0	11.2	11.2	6.0	0.0	12.8	0.0	14.8	79.2
18	PHOENIX	0.4	0.1	0.0	69.1	0.5	29.6	0.0	0.2	30.7
18	TUCSON	2.0	0.3	0.0	96.9	0.0	0.3	0.0	0.6	2.5 *
19	CHEYENNE	0.0	0.0	0.0	91.4	0.0	7.5	0.0	1.1	7.5 *
19	E. COLORADO HCS	19.9	0.5	0.2	79.3	0.0	0.2	0.0	0.0	20.7 *
19	SALT LAKE CITY	9.8	0.6	0.0	74.4	2.8	3.8	0.3	8.2	17.1 *
19	SHERIDAN	28.0	0.0	0.0	72.0	0.0	0.0	0.0	0.0	28.0
20	ANCHORAGE	86.2	0.0	0.0	0.0	0.0	0.0	0.0	13.8	86.2
20	BOISE	40.7	2.2	0.0	57.1	0.0	0.0	0.0	0.0	42.9
20	PORTLAND	73.6	12.6	0.0	8.1	5.5	0.0	0.0	0.2	91.7
20	ROSEBURG	1.6	1.6	0.0	14.8	0.8	74.6	0.0	6.6	78.7
20	SEATTLE	14.7	0.5	7.7	6.7	53.5	9.9	0.0	7.0	86.3
20	SPOKANE	1.6	0.4	0.0	0.0	0.0	97.6	0.4	0.0	99.6
20	WALLA WALLA	8.6	7.9	5.0	27.3	47.5	0.7	0.0	2.9	69.8
21	CENTRAL CA HCS	2.3	0.6	0.0	91.4	0.6	4.0	0.0	1.1	7.4 *
21	HONOLULU	31.5	1.0	0.0	64.0	1.4	0.7	0.0	1.4	34.6
21	NORTHERN CA HCS	9.4	2.6	0.6	52.5	2.1	29.6	0.0	3.2	44.3
21	PALO ALTO	39.2	0.0	0.5	57.4	0.5	0.5	0.0	2.0	40.7
21	SAN FRANCISCO	3.6	0.6	0.0	3.6	2.8	81.0	0.0	8.3	88.1
21	SIERRA NEV HCS	0.7	0.0	0.0	91.0	0.7	7.1	0.0	0.4	8.6 *
22	GREATER LA	7.7	0.8	41.1	8.5	0.1	14.9	26.8	0.0	64.6
22	LOMA LINDA	2.2	0.9	0.4	93.4	2.2	0.0	0.0	0.9	5.7 *
22	LONG BEACH	16.7	7.5	2.4	0.7	0.1	64.7	0.8	7.2	91.4
22	SAN DIEGO	8.9	0.0	0.0	58.9	0.0	30.5	0.0	1.6	39.5
22	SO NEVADA HCS	0.1	0.0	0.0	0.0	0.1	99.3	0.0	0.6	99.4

TABLE 3-12. PLACE OF INTERVIEW, CONTINUED

VISN	Site Name	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
23	CENTRAL IOWA	43.9	8.5	4.8	25.9	1.6	3.7	1.1	10.6	62.4
23	FARGO	45.1	7.1	5.9	24.4	0.0	0.3	0.0	17.3	58.3
23	GR. NEBRASKA	42.9	4.4	4.4	28.6	1.1	0.0	1.1	17.6	52.7
23	IOWA CITY	15.5	1.1	1.1	3.4	0.8	7.5	3.0	67.5	26.0
23	MINNEAPOLIS	71.0	1.3	7.1	19.0	0.0	1.0	0.0	0.6	80.3
23	OMAHA	29.0	5.0	0.0	62.0	1.0	0.0	0.0	3.0	35.0
	ALL SITES	24.5	3.4	6.6	29.6	1.8	26.4	3.8	4.0	62.7
	SITE AVERAGE	26.3	3.3	2.8	36.8	2.0	22.4	1.5	5.0	56.8
	SITE STD.DEV.	25.4	5.3	6.5	32.0	7.3	31.6	5.5	9.4	31.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-12V. PLACE OF INTERVIEW, BY VISN

VISN	Shelter %	Outdoors %	Soup Kitchen %	VAMC %	Vet Center %	Special Program %	Prison/ Jail %	Other %	Community %
1	8.8	1.5	4.7	13.3	0.3	68.2	0.5	2.6	83.6
2	26.7	4.3	8.3	19.4	0.7	30.3	3.5	6.9	70.3
3	19.2	1.1	1.0	35.6	0.1	36.6	5.9	0.5	58.0
4	35.5	6.9	2.9	19.3	2.8	27.5	1.9	3.4	75.5
5	43.9	2.4	0.6	32.2	0.3	17.6	2.2	0.8	64.8
6	35.7	6.2	11.8	33.8	3.9	5.9	0.7	2.0	63.5
7	7.9	0.4	3.6	52.6	0.7	23.3	11.1	0.4	35.9
8	35.5	7.3	6.0	17.1	1.1	25.3	0.6	7.1	75.2
9	23.3	3.7	0.1	56.4	5.9	3.5	0.7	6.4	36.6
10	74.5	1.1	0.5	6.2	0.8	5.2	0.1	11.5	82.2
11	16.5	4.9	1.3	9.2	1.1	55.1	0.5	11.4	78.9
12	26.6	6.5	11.3	21.6	0.1	32.2	0.2	1.5	76.7
15	13.9	1.3	0.3	72.4	0.6	2.4	0.1	9.1	18.4
16	34.0	3.3	1.4	35.6	0.2	23.8	0.0	1.7	62.7
17	40.6	4.7	0.4	43.2	2.1	6.7	1.2	1.1	54.4
18	11.1	1.8	1.6	63.7	0.3	18.5	0.0	3.0	33.4
19	16.2	0.4	0.1	78.3	0.8	1.7	0.1	2.4	19.3
20	35.5	5.7	2.4	11.2	19.6	22.7	0.1	2.8	85.9
21	12.8	0.9	0.2	50.9	1.6	30.0	0.0	3.6	45.5
22	7.5	1.6	24.2	12.1	0.2	37.5	15.7	1.3	71.0
23	43.6	4.3	4.5	22.2	0.5	2.4	0.9	21.6	55.4
TOTAL	24.5	3.4	6.6	29.6	1.8	26.4	3.8	4.0	62.7
VISN AVERAGE	27.1	3.3	4.1	33.6	2.1	22.7	2.2	4.8	59.4
VISN STD.DEV.	16.3	2.3	5.8	21.6	4.3	17.7	4.1	5.1	20.7

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**		FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	
1	BEDFORD	518	71	55	65	52	83	**31**		78	64	69	61	86	**25**	
1	BOSTON	523	82	90	92	95	94	**-1**		86	92	91	85	88	**3**	
1	MANCHESTER	608	59	52	27	56	64	**8**		72	62	43	64	57	**-7**	
1	NORTHAMPTON	631	76	67	93	100	74	**-26**	*	95	92	100	100	87	**-13**	
1	PROVIDENCE	650	91	97	91	89	88	**-1**		97	96	93	91	84	**-7**	
1	TOGUS	402	39	39	45	71	33	**-38**	*	41	51	44	72	39	**-33**	*
1	WEST HAVEN	689	91	92	92	92	88	**-4**		88	85	87	81	80	**-1**	
2	ALBANY	500	77	83	92	91	93	**2**		87	83	76	79	79	**0**	
2	BUFFALO	528	79	87	82	89	87	**-2**		65	62	65	69	65	**-4**	
2	CANANDAIGUA	532	38	28	27	28	42	**14**		52	62	74	67	71	**4**	
2	SYRACUSE	670	67	41	44	28	17	**-11**		69	62	72	77	64	**-13**	
3	BRONX	526	24	23	5	4	6	**2**		97	94	72	67	35	**-32**	*
3	BROOKLYN	527	99	98	99	98	99	**1**		58	53	49	54	49	**-5**	
3	EAST ORANGE	561	11	6	5	2	6	**4**		31	15	14	9	13	**4**	
3	MONTROSE	620	43	34	46	47	60	**13**		98	97	94	96	98	**2**	
3	NEW YORK	630	100	99	96	96	99	**3**		68	85	94	97	99	**2**	
3	NORTHPORT	632	88	83	84	76	71	**-5**		92	99	95	99	97	**-2**	
4	ALTOONA	503	32	0	0	0				14	4	7	7			
4	BUTLER	529	80							84						
4	CLARKSBURG	540	36	43	54	56	62	**6**		39	43	62	58	53	**-5**	
4	COATESVILLE	542	85	70	72	99	83	**-16**		91	76	71	99	82	**-17**	
4	ERIE	562	59	45	54	59	71	**12**		55	58	45	54	58	**4**	
4	LEBANON	595	92	80	86	77	86	**9**		96	80	90	85	85	**0**	
4	PHILADELPHIA	642	56	53	58	64	74	**10**		75	71	77	92	63	**-29**	*
4	PITTSBURGH	645	72	76	71	78	71	**-7**		79	80	67	71	60	**-11**	
4	WILKES-BARRE	693	93	85	83	81	84	**3**		97	86	86	85	89	**4**	
4	WILMINGTON	460	58	58	55	65	65	**0**		49	55	48	49	70	**21**	
5	BALTIMORE	512	95	98	92	57	46	**-11**		97	97	92	58	56	**-2**	
5	PERRY POINT	641	75	68	81	84	85	**1**		77	75	79	87	87	**0**	
5	WASHINGTON DC	688	41	54	63	53	52	**-1**		61	67	70	60	79	**19**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**		FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	
6	ASHEVILLE	637	50	38	68	84	84	**0**		55	54	92	90	72	**-18**	*
6	BECKLEY	517	77	62						90	66					
6	DURHAM	558	79	49	30	23	15	**-8**		82	61	47	39	27	**-12**	
6	FAYETTEVILLE NC	565	93	99	90	90	98	**8**		95	93	89	88	96	**8**	
6	HAMPTON	590	63	63	75	73	69	**-4**		69	71	77	76	74	**-2**	
6	RICHMOND	652	14	22	12	65	55	**-10**		44	68	81	86	55	**-31**	*
6	SALEM	658	90	94	90	88	90	**2**		93	90	91	91	94	**3**	
6	SALISBURY	659	95	87	72	68	67	**-1**		94	87	72	76	71	**-5**	
7	ATLANTA	508	33	26	62	34	50	**16**		41	36	66	37	52	**15**	
7	AUGUSTA	509	35	43	14	5	37	**32**		70	71	19	14	44	**30**	
7	BIRMINGHAM	521	95	73	70	65	83	**18**		18	23	23	58	81	**23**	
7	CHARLESTON	534	18	19	14	22	31	**9**		92	92	98	91	76	**-15**	
7	COLUMBIA SC	544	42	3	3	9	7	**-2**		78	61	59	68	63	**-5**	
7	TUSCALOOSA	679	23	23	81	4	2	**-2**		54	38	81	7	9	**2**	
7	TUSKEGEE	680	42	49	50	40	16	**-24**	*	53	51	56	54	22	**-32**	*
8	BAY PINES	516	79	80	86	82	85	**3**		75	82	92	93	91	**-2**	
8	GAINESVILLE	573	70	70	70	75	74	**-1**		73	81	84	76	75	**-1**	
8	MIAMI	546	89	70	68	87	93	**6**		89	65	54	55	59	**4**	
8	TAMPA	673	95	95	97	99	80	**-19**	*	93	83	90	97	88	**-9**	
8	W PALM BEACH	548	39	36	50	38	39	**1**		51	42	34	35	34	**-1**	
9	HUNTINGTON	581	91	90	92	91	100	**9**		95	93	97	97	100	**3**	
9	LEXINGTON	596	97	100			22			93	100			34		
9	LOUISVILLE	603	99	99	100	100	100	**0**		35	82	93	93	93	**0**	
9	MEMPHIS	614	39	13	1	2	2	**0**		29	16	12	17	30	**13**	
9	MOUNTAIN HOME	621	71	60	68	63	63	**0**		64	57	55	48	58	**10**	
9	NASHVILLE	626	45	65	29	16	23	**7**		64	69	44	35	50	**15**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**		FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	
10	CHILLICOTHE	538	29	62	57	38	55	**17**		26	56	33	46	59	**13**	
10	CINCINNATI	539	70	75	84	70	76	**6**		79	90	91	95	95	**0**	
10	CLEVELAND	541	83	87	96	99	98	**-1**		89	90	97	94	91	**-3**	
10	COLUMBUS OPC	757	47	88	98	94	78	**-16**		61	94	98	91	66	**-25**	*
10	DAYTON	552	57	71	87	90	83	**-7**		95	92	93	93	90	**-3**	
10	NORTHEAST OHIO	961	45	36	62	56				85	83	84	95			
11	ANN ARBOR HCS	506	91	87	90	88	64	**-24**	*	96	97	95	96	78	**-18**	*
11	BATTLE CREEK	515	91	81	79	96	91	**-5**		83	87	78	94	78	**-16**	
11	DANVILLE	550	44	6	0	8	89	**81**		62	41	10	0	0	**0**	
11	DETROIT	553	100	100	100	93	100	**7**		100	100	100	99	99	**0**	
11	INDIANAPOLIS	583	85	70	49	43	41	**-2**		94	84	89	84	52	**-32**	*
11	N. INDIANA	610	83	77	73	66	73	**7**		86	66	52	60	55	**-5**	
11	SAGINAW	655	81	87						74	87					
12	CHICAGO WS	537	91	93	95	93	85	**-8**		97	96	97	94	85	**-9**	
12	HINES	578	60	73	64	52	44	**-8**		77	82	84	84	77	**-7**	
12	IRON MOUNTAIN	585	4	8	0	0	9	**9**		23	9	3	3	22	**19**	
12	MADISON	607	91	95	88	98	98	**0**		96	92	86	98	80	**-18**	*
12	MILWAUKEE	695	91	84	87	85	90	**5**		77	73	61	57	46	**-11**	
12	TOMAH	676	99	98	100	96	92	**-4**		24	39	48	43	56	**13**	
15	COLUMBIA MO	543	10		24	15	25	**10**		30		42	42	51	**9**	
15	KANSAS CITY	589	17	25	8	10	16	**6**		22	31	28	35	32	**-3**	
15	SAINT LOUIS	657	88	69	51	36	0	**-36**	*	80	75	55	56	39	**-17**	
15	TOPEKA	677	85	70	67	39	28	**-11**		82	74	79	61	51	**-10**	
15	WICHITA	452	31	42	53	32	39	**7**		54	55	70	68	57	**-11**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**		FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	
16	ALEXANDRIA	502	62	75	86	73	64	**-9**		74	95	95	93	85	**-8**	
16	FAYETTEVILLE AR	564	20	20	23	31	30	**-1**		45	56	66	79	71	**-8**	
16	GULF COAST HCS	520	89	94	57	47	19	**-28**	*	21	14	56	53	23	**-30**	*
16	HOUSTON	580	48	29	12	63	95	**32**		55	40	22	36	47	**11**	
16	JACKSON	586	60	47	41	32	40	**8**		58	48	44	39	43	**4**	
16	LITTLE ROCK	598	99	99	99	100	100	**0**		98	94	96	94	96	**2**	
16	MUSKOGEE	623	59	40	36	30	31	**1**		63	49	46	30	35	**5**	
16	NEW ORLEANS	629	14	6	6	9	13	**4**		42	47	65	75	58	**-17**	
16	OKLAHOMA CITY	635	33	23	20	29	6	**-23**	*	21	21	13	25	15	**-10**	
16	SHREVEPORT	667	17	3	1	9	5	**-4**		38	69	58	33	24	**-9**	
17	CENT. TEXAS HCS	674	80	63	48	44	28	**-16**		88	73	59	69	33	**-36**	*
17	DALLAS	549	83	80	86	91	82	**-9**		98	97	97	99	78	**-21**	*
17	SAN ANTONIO	671	57	54	34	28	32	**4**		76	74	62	76	72	**-4**	
18	EL PASO OPC	756	78	74	62	74	46	**-28**	*	87	69	77	83	68	**-15**	
18	NEW MEXICO HCS	501	19	76	78	63	79	**16**		72	83	83	82	90	**8**	
18	PHOENIX	644	22	4	16	34	31	**-3**		62	46	37	37	15	**-22**	*
18	TUCSON	678	29	11	6	4	3	**-1**		41	33	31	20	19	**-1**	
18	W. TEXAS HCS	519	17	17	5	4				63	35	6	4			
19	CHEYENNE	442	5	1	7	11	8	**-3**		57	57	58	51	39	**-12**	
19	E. COLORADO HCS	554	90	38	36	29	21	**-8**		92	67	63	50	32	**-18**	*
19	SALT LAKE CITY	660	47	45	34	29	17	**-12**		65	59	48	38	34	**-4**	
19	SHERIDAN	666	70	96	86	53	28	**-25**	*	71	96	98	84	79	**-5**	
20	ANCHORAGE	463	91	61	83	67	86	**19**		83	76	87	95	100	**5**	
20	BOISE	531	35	17	10	44	43	**-1**		43	66	48	43	51	**8**	
20	PORTLAND	648	95	99	85	74	92	**18**		84	97	84	84	90	**6**	
20	ROSEBURG	653	97	92	98	91	79	**-12**		85	60	55	43	57	**14**	
20	SEATTLE	663	92	99	99	99	86	**-13**		96	98	95	54	77	**23**	
20	SPOKANE	668	99	99	98	98	100	**2**		98	95	40	40	38	**-2**	
20	WALLA WALLA	687	68	73	71	64	70	**6**		53	47	55	31	27	**-4**	

TABLE 3-13. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005, CONTINUED

			% Interviewed in Community							% Contacted through Outreach (including non-VA)						
VISN	Site Name	Site Code	FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**		FY 01	FY 02	FY 03	FY 04	FY 05	**Diff. FY 04-05**	
21	CENTRAL CA HCS	570	23	20	0	3	7	**4**		27	19	2	6	22	**16**	
21	HONOLULU	459	79	62	69	54	35	**-19**	*	84	66	71	63	50	**-13**	
21	NORTHERN CA HCS	612	83	69	79	65	44	**-21**	*	86	87	86	67	54	**-13**	
21	PALO ALTO	640	84	94	93	98	41	**-57**	*	89	90	84	96	94	**-2**	
21	SAN FRANCISCO	662	91	77	85	87	88	**1**		53	49	37	45	47	**2**	
21	SIERRA NEV HCS	654	21	15	30	6	9	**3**		50	31	43	23	23	**0**	
22	GREATER LA	691	87	63	67	64	65	**1**		69	74	67	62	59	**-3**	
22	LOMA LINDA	605	59	6	37	11	6	**-5**		95	35	42	26	46	**20**	
22	LONG BEACH	600	57	76	78	85	91	**6**		76	92	94	96	99	**3**	
22	SAN DIEGO	664	38	32	36	36	39	**3**		84	90	90	93	98	**5**	
22	SO NEVADA HCS	593	100	100	100	100	99	**-1**		95	84	94	81	73	**-8**	
23	CENTRAL IOWA	555	76	84	89	97	62	**-35**	*	68	70	66	89	99	**10**	
23	FARGO	437	60	55	57	57	58	**1**		67	81	77	72	63	**-9**	
23	GR. NEBRASKA	597	51	78	84	86	53	**-33**	*	53	75	81	80	58	**-22**	*
23	IOWA CITY	584	41	26	23	40	26	**-14**		49	36	56	74	70	**-4**	
23	MINNEAPOLIS	618	94	95	92	81	80	**-1**		96	97	95	84	85	**1**	
23	OMAHA	636	19	66	76	65	35	**-30**	*	28	66	84	90	50	**-40**	*
	TOTAL		69	63	64	63	63	**0**		73	72	70	68	65	**-3**	
	VISN AVERAGE		63	60	60	58	57	**-2**		70	68	67	65	62	**-4**	
	VISN STD.DEV.		28	30	32	32	31	**16**		23	23	26	27	25	**14**	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 3-13V. TREND IN OUTREACH INDICATORS, AT INTAKE FY 2001-2005, BY VISN

VISN	% Interviewed in Community						% Contacted through Outreach (including non-VA)					
	FY 01	FY 02	FY 03	FY 04	FY 05	Diff. FY 04-05	FY 01	FY 02	FY 03	FY 04	FY 05	Diff. FY 04-05
1	78	78	83	89	84	-5	85	83	84	83	83	0
2	65	63	66	70	70	0	69	69	72	74	71	-3
3	59	54	60	55	58	3	73	72	65	63	59	-4
4	70	64	67	74	75	1	78	71	71	77	71	-6
5	66	74	78	65	65	0	76	80	80	69	77	8
6	74	70	67	68	63	-5	80	77	76	75	67	-8
7	44	33	42	30	36	6	55	54	56	52	57	5
8	81	74	74	77	75	-2	82	74	74	72	74	2
9	63	51	39	37	37	0	54	51	44	44	51	7
10	60	74	87	81	82	1	79	88	92	91	85	-6
11	90	84	81	84	79	-5	91	89	86	91	79	-12
12	84	85	86	81	77	-4	79	80	80	78	71	-7
15	53	40	34	26	18	-8	55	47	47	50	43	-7
16	49	39	36	48	63	15	57	54	54	57	54	-3
17	75	69	66	65	54	-11	90	85	80	85	61	-24
18	25	24	27	34	33	-1	59	51	46	43	32	-11
19	70	44	38	30	19	-11	80	66	61	50	37	-13
20	88	89	89	82	86	4	82	82	76	61	69	8
21	71	66	68	62	46	-16	65	65	59	54	48	-6
22	80	66	70	68	71	3	74	78	75	70	69	-1
23	62	65	67	70	55	-15	65	72	75	81	74	-7
TOTAL	69	63	64	63	63	0	73	72	70	68	65	-3
VISN AVERAGE	67	62	63	62	59	-2	73	71	69	68	63	-4
VISN STD.DEV	16	18	19	20	21	7	12	13	14	15	15	8

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
1	BEDFORD	467	26	5.3	*
1	BOSTON	465	150	24.4	
1	MANCHESTER	21	46	68.7	*
1	NORTHAMPTON	48	342	87.7	*
1	PROVIDENCE	165	68	29.2	
1	WEST HAVEN	256	116	31.2	
1	WHITE RIVER JCT	2	7	77.8	*
2	ALBANY	493	111	18.4	
2	CANANDAIGUA	157	57	26.6	
2	SYRACUSE	285	25	8.1	*
3	BRONX	287	8	2.7	*
3	BROOKLYN	406	2	0.5	*
3	EAST ORANGE	190	4	2.1	*
3	MONTROSE	179	70	28.1	
3	NORTHPORT	26	81	75.7	*
4	CLARKSBURG	71	7	9.0	*
4	COATESVILLE	256	45	15.0	
4	ERIE	110	14	11.3	
4	LEBANON	186	12	6.1	*
4	PHILADELPHIA	345	131	27.5	
4	PITTSBURGH	244	76	23.8	
4	WILKES-BARRE	112	80	41.7	
5	BALTIMORE	159	107	40.2	
5	PERRY POINT	424	32	7.0	*
5	WASHINGTON DC	307	46	13.0	
6	ASHEVILLE	49	79	61.7	
6	DURHAM	221	8	3.5	*
6	FAYETTEVILLE NC	24	17	41.5	
6	HAMPTON	442	171	27.9	
6	RICHMOND	107	14	11.6	
6	SALISBURY	193	44	18.6	
7	ATLANTA	472	291	38.1	
7	AUGUSTA	119	16	11.9	
7	BIRMINGHAM	145	87	37.5	
7	CHARLESTON	35	255	87.9	*
7	COLUMBIA SC	490	76	13.4	
7	TUSCALOOSA	97	27	21.8	
7	TUSKEGEE	27	37	57.8	

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
8	BAY PINES	356	67	15.8	
8	GAINESVILLE	672	134	16.6	
8	MIAMI	330	73	18.1	
8	TAMPA	743	215	22.4	
8	W PALM BEACH	315	89	22.0	
9	LOUISVILLE	50	116	69.9	*
9	MEMPHIS	213	306	59.0	
9	MOUNTAIN HOME	158	108	40.6	
9	NASHVILLE	86	150	63.6	*
10	CHILLICOTHE	60	16	21.1	
10	CINCINNATI	91	260	74.1	*
10	CLEVELAND	111	220	66.5	*
10	COLUMBUS OPC	139	92	39.8	
11	ANN ARBOR HCS	323	74	18.6	
11	BATTLE CREEK	127	125	49.6	
11	DANVILLE	0	27	100.0	*
11	DETROIT	201	273	57.6	
11	INDIANAPOLIS	70	126	64.3	*
12	CHICAGO WS	670	34	4.8	*
12	HINES	360	50	12.2	
12	MADISON	0	44	100.0	*
12	MILWAUKEE	218	142	39.4	
12	TOMAH	25	146	85.4	*
15	COLUMBIA MO	62	21	25.3	
15	KANSAS CITY	92	123	57.2	
15	SAINT LOUIS	44	106	70.7	*
15	TOPEKA	41	110	72.8	*
15	WICHITA	49	11	18.3	
16	ALEXANDRIA	70	17	19.5	
16	FAYETTEVILLE AR	83	42	33.6	
16	GULF COAST HCS	147	24	14.0	
16	HOUSTON	818	363	30.7	
16	JACKSON	109	86	44.1	
16	LITTLE ROCK	366	111	23.3	
16	MUSKOGEE	107	17	13.7	
16	NEW ORLEANS	169	236	58.3	
16	OKLAHOMA CITY	5	71	93.4	*
16	SHREVEPORT	124	91	42.3	
17	CENT. TEXAS HCS	593	41	6.5	*
17	DALLAS	642	203	24.0	
17	SAN ANTONIO	176	150	46.0	

TABLE 3-14. PERCENTAGE OF VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT (GPD AND HCHV CONTRACT RESIDENTIAL TREATMENT)

VISN	Site Name	Veterans Not Placed Res. Tx. Or GPD	Veterans Placed Res Tx or GPD	Percent Veterans Placed ResTx or GPD	
18	EL PASO OPC	125	27	17.8	
18	NEW MEXICO HCS	211	31	12.8	
18	PHOENIX	803	140	14.8	
18	TUCSON	268	78	22.5	
19	CHEYENNE	74	19	20.4	
19	E. COLORADO HCS	397	221	35.8	
19	MONTANA HCS	15	95	86.4	*
19	SALT LAKE CITY	112	186	62.4	*
19	SHERIDAN	37	68	64.8	*
20	PORTLAND	318	238	42.8	
20	ROSEBURG	103	16	13.4	
20	SEATTLE	294	106	26.5	
20	SPOKANE	195	47	19.4	
20	WALLA WALLA	105	27	20.5	
20	WHITE CITY	49	36	42.4	
21	CENTRAL CA HCS	106	67	38.7	
21	HONOLULU	120	158	56.8	
21	NORTHERN CA HCS	221	106	32.4	
21	PALO ALTO	27	167	86.1	*
21	SAN FRANCISCO	280	189	40.3	
21	SIERRA NEV HCS	233	33	12.4	
22	GREATER LA	1,944	1,196	38.1	
22	LOMA LINDA	213	9	4.1	*
22	LONG BEACH	437	467	51.7	
22	SAN DIEGO	39	315	89.0	*
22	SO NEVADA HCS	673	401	37.3	
23	FARGO	309	15	4.6	*
23	IOWA CITY	212	36	14.5	
23	MINNEAPOLIS	265	45	14.5	
23	OMAHA	50	50	50.0	
	ALL SITES	25,332	12,084	32.3	
	SITE AVERAGE	232	111	36.2	
	SITE STD. DEV.	251	141	25.7	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN*

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TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	387	23.8	49.4	8.3	18.6
1	BOSTON	458	34.5	39.7	11.1	14.6
1	MANCHESTER	52	28.8	48.1	1.9	21.2
1	NORTHAMPTON	324	72.8	9.9	11.7	5.6
1	PROVIDENCE	186	42.5	40.3	10.2	7.0
1	TOGUS	73	80.8	5.5	12.3	1.4
1	WEST HAVEN	311	30.2	33.8	6.4	29.6
2	ALBANY	478	45.0	32.6	5.9	16.5
2	BUFFALO	386	49.2	37.3	4.9	8.5
2	CANANDAIGUA	172	51.7	38.4	3.5	6.4
2	SYRACUSE	251	34.7	48.6	3.6	13.1
3	BRONX	240	53.3	29.6	4.6	12.5
3	BROOKLYN	332	14.5	67.5	1.2	16.9
3	EAST ORANGE	154	33.1	50.6	5.2	11.0
3	MONTROSE	184	46.2	38.0	2.7	13.0
3	NEW YORK	118	38.1	38.1	7.6	16.1
3	NORTHPORT	80	6.3	32.5	0.0	61.3
4	CLARKSBURG	64	26.6	37.5	1.6	34.4
4	COATESVILLE	238	60.9	18.9	8.8	11.3
4	ERIE	92	90.2	5.4	3.3	1.1
4	LEBANON	140	41.4	48.6	2.1	7.9
4	PHILADELPHIA	322	48.1	33.2	7.1	11.5
4	PITTSBURGH	274	34.7	38.0	4.4	23.0
4	WILKES-BARRE	147	32.0	46.9	8.2	12.9
4	WILMINGTON	149	74.5	14.1	6.7	4.7
5	BALTIMORE	181	26.0	42.5	5.0	26.5
5	PERRY POINT	353	29.2	47.0	3.1	20.7
5	WASHINGTON DC	266	11.7	21.1	14.3	53.0
6	ASHEVILLE	111	34.2	33.3	12.6	19.8
6	DURHAM	176	23.9	36.9	9.1	30.1
6	FAYETTEVILLE NC	49	38.8	34.7	10.2	16.3
6	HAMPTON	482	34.0	43.2	9.3	13.5
6	RICHMOND	92	40.2	40.2	8.7	10.9
6	SALEM	97	61.9	24.7	4.1	9.3
6	SALISBURY	188	30.9	41.0	5.9	22.3
7	ATLANTA	634	31.2	46.2	6.5	16.1
7	AUGUSTA	83	39.8	33.7	10.8	15.7
7	BIRMINGHAM	154	49.4	25.3	8.4	16.9
7	CHARLESTON	237	17.7	65.0	3.4	13.9
7	COLUMBIA SC	411	54.5	39.2	1.5	4.9
7	TUSCALOOSA	92	23.9	56.5	2.2	17.4
7	TUSKEGEE	32	40.6	28.1	18.8	12.5

TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
8	BAY PINES	364	50.0	38.7	3.6	7.7
8	GAINESVILLE	646	40.1	44.0	3.4	12.5
8	MIAMI	328	26.8	41.5	6.7	25.0
8	TAMPA	789	24.5	18.6	22.8	34.1
8	W PALM BEACH	359	30.6	36.5	8.1	24.8
9	HUNTINGTON	54	18.5	68.5	3.7	9.3
9	LEXINGTON	49	85.7	6.1	8.2	0.0
9	LOUISVILLE	114	14.0	54.4	1.8	29.8
9	MEMPHIS	393	67.7	16.3	9.7	6.4
9	MOUNTAIN HOME	204	60.8	18.1	9.3	11.8
9	NASHVILLE	192	26.6	58.3	6.8	8.3
10	CHILLICOTHE	52	36.5	32.7	11.5	19.2
10	CINCINNATI	295	11.9	45.4	1.7	41.0
10	CLEVELAND	279	17.6	21.9	5.0	55.6
10	COLUMBUS OPC	181	21.5	36.5	4.4	37.6
10	DAYTON	50	30.0	46.0	6.0	18.0
11	ANN ARBOR HCS	271	38.7	49.1	4.4	7.7
11	BATTLE CREEK	208	17.8	41.3	5.3	35.6
11	DANVILLE	22	22.7	59.1	0.0	18.2
11	DETROIT	351	5.4	58.4	1.1	35.0
11	INDIANAPOLIS	126	4.0	8.7	10.3	77.0
11	N. INDIANA	50	72.0	20.0	8.0	0.0
12	CHICAGO WS	561	39.9	31.9	10.7	17.5
12	HINES	298	16.4	45.0	5.4	33.2
12	IRON MOUNTAIN	14	71.4	21.4	0.0	7.1
12	MADISON	36	2.8	77.8	0.0	19.4
12	MILWAUKEE	254	53.1	35.4	5.9	5.5
12	TOMAH	133	21.1	57.1	7.5	14.3
15	COLUMBIA MO	63	47.6	39.7	6.3	6.3
15	KANSAS CITY	178	30.9	42.1	9.6	17.4
15	SAINT LOUIS	128	27.3	42.2	14.1	16.4
15	TOPEKA	136	33.8	18.4	24.3	23.5
15	WICHITA	56	26.8	33.9	3.6	35.7
16	ALEXANDRIA	59	20.3	50.8	3.4	25.4
16	FAYETTEVILLE AR	102	19.6	43.1	4.9	32.4
16	GULF COAST HCS	138	53.6	37.0	4.3	5.1
16	HOUSTON	764	26.6	43.8	9.3	20.3
16	JACKSON	154	20.1	40.3	3.9	35.7
16	LITTLE ROCK	340	21.8	52.9	1.5	23.8
16	MUSKOGEE	93	60.2	22.6	9.7	7.5
16	NEW ORLEANS	396	19.7	64.6	2.0	13.6
16	OKLAHOMA CITY	62	4.8	21.0	1.6	72.6
16	SHREVEPORT	165	19.4	64.8	1.8	13.9
17	CENT. TEXAS HCS	443	24.2	50.3	4.1	21.4
17	DALLAS	723	32.6	37.9	12.2	17.3
17	SAN ANTONIO	226	23.9	56.6	4.0	15.5

TABLE 3-15. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

			% Using Services Before Or After Intake Date			
VISN	Site Name	Intakes N	No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
18	EL PASO OPC	95	45.3	37.9	6.3	10.5
18	NEW MEXICO HCS	205	40.5	36.6	4.9	18.0
18	PHOENIX	746	31.6	48.0	4.2	16.2
18	TUCSON	319	23.5	38.2	8.2	30.1
19	CHEYENNE	70	32.9	40.0	4.3	22.9
19	E. COLORADO HCS	464	29.1	48.7	5.0	17.2
19	SALT LAKE CITY	246	35.8	45.9	4.5	13.8
19	SHERIDAN	85	20.0	40.0	10.6	29.4
20	ANCHORAGE	15	26.7	40.0	26.7	6.7
20	BOISE	77	42.9	23.4	11.7	22.1
20	PORTLAND	471	24.0	29.1	10.8	36.1
20	ROSEBURG	86	43.0	37.2	5.8	14.0
20	SEATTLE	319	43.6	21.6	18.5	16.3
20	SPOKANE	188	32.4	30.3	7.4	29.8
20	WALLA WALLA	109	54.1	35.8	6.4	3.7
21	CENTRAL CA HCS	98	69.4	22.4	6.1	2.0
21	HONOLULU	226	25.2	56.2	3.5	15.0
21	NORTHERN CA HCS	310	75.5	11.6	6.8	6.1
21	PALO ALTO	154	15.6	55.2	3.9	25.3
21	SAN FRANCISCO	401	33.2	40.1	8.2	18.5
21	SIERRA NEV HCS	214	62.1	30.4	3.7	3.7
22	GREATER LA	2,716	25.1	35.2	8.0	31.6
22	LOMA LINDA	182	46.2	21.4	17.6	14.8
22	LONG BEACH	708	60.6	13.8	15.0	10.6
22	SAN DIEGO	261	47.1	23.0	17.6	12.3
22	SO NEVADA HCS	827	68.3	21.3	5.2	5.2
23	CENTRAL IOWA	135	48.9	28.9	8.9	13.3
23	FARGO	232	17.2	56.5	2.6	23.7
23	GR. NEBRASKA	70	32.9	55.7	1.4	10.0
23	IOWA CITY	197	52.3	30.5	6.6	10.7
23	MINNEAPOLIS	228	39.5	42.1	4.8	13.6
23	OMAHA	62	51.6	35.5	4.8	8.1
	ALL SITES	30,665	35.7	37.4	7.4	19.5
	SITE AVERAGE	256	36.8	37.7	6.9	18.6
	SITE STD.DEV.	290	18.3	14.4	4.9	13.4

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2005 (10/1/04-6/30/05)

TABLE 3-15V. USAGE OF HCHV SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Intakes N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,791	40.9	34.3	9.5	15.3
2	1,287	45.1	37.9	4.8	12.1
3	1,108	32.7	46.4	3.3	17.6
4	1,426	49.9	31.1	6.0	13.1
5	800	22.6	37.4	7.3	32.8
6	1,195	35.0	38.9	8.6	17.5
7	1,643	37.0	44.8	5.2	13.0
8	2,486	33.5	33.7	10.7	22.1
9	1,006	50.6	31.3	7.8	10.3
10	857	18.3	35.1	4.2	42.4
11	1,028	20.1	44.6	4.3	31.0
12	1,296	34.5	39.4	7.8	18.4
15	561	32.3	35.3	13.2	19.3
16	2,273	25.6	48.4	5.1	20.9
17	1,392	28.5	44.9	8.3	18.3
18	1,365	32.0	43.3	5.3	19.3
19	865	30.4	46.4	5.3	17.9
20	1,265	35.3	28.3	11.8	24.7
21	1,403	46.3	35.4	5.8	12.5
22	4,694	40.1	28.3	9.5	22.1
23	924	38.3	41.9	5.0	14.8
TOTAL	30,665	35.7	37.4	7.4	19.5
VISN AVERAGE	1,460	34.7	38.4	7.1	19.8
VISN STD.DEV	874	8.9	6.2	2.7	7.7

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2005 (10/1/04-6/30/05)

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	BEDFORD	387	13.2	27.9	2.8	56.1
1	BOSTON	458	14.6	24.5	6.1	54.8
1	MANCHESTER	52	9.6	30.8	0.0	59.6
1	NORTHAMPTON	324	10.5	28.4	5.2	55.9
1	PROVIDENCE	186	19.4	19.9	5.4	55.4
1	TOGUS	73	41.1	6.8	16.4	35.6
1	WEST HAVEN	311	13.5	13.8	2.3	70.4
2	ALBANY	478	39.1	19.0	4.0	37.9
2	BUFFALO	386	31.9	29.8	4.1	34.2
2	CANANDAIGUA	172	20.3	33.7	5.2	40.7
2	SYRACUSE	251	10.0	33.9	1.2	55.0
3	BRONX	240	17.1	37.5	2.5	42.9
3	BROOKLYN	332	11.4	51.8	0.9	35.8
3	EAST ORANGE	154	13.6	51.3	2.6	32.5
3	MONTROSE	184	36.4	38.0	2.2	23.4
3	NEW YORK	118	22.9	35.6	2.5	39.0
3	NORTHPORT	80	3.8	13.8	1.3	81.3
4	CLARKSBURG	64	15.6	26.6	3.1	54.7
4	COATESVILLE	238	16.8	31.1	5.0	47.1
4	ERIE	92	41.3	16.3	4.3	38.0
4	LEBANON	140	30.0	34.3	1.4	34.3
4	PHILADELPHIA	322	16.1	23.0	2.8	58.1
4	PITTSBURGH	274	23.7	23.4	4.0	48.9
4	WILKES-BARRE	147	15.6	39.5	6.1	38.8
4	WILMINGTON	149	38.9	25.5	5.4	30.2
5	BALTIMORE	181	12.7	28.2	3.9	55.2
5	PERRY POINT	353	13.6	23.2	2.0	61.2
5	WASHINGTON DC	266	5.6	12.0	5.6	76.7
6	ASHEVILLE	111	16.2	23.4	8.1	52.3
6	DURHAM	176	15.3	22.7	8.5	53.4
6	FAYETTEVILLE NC	49	32.7	28.6	12.2	26.5
6	HAMPTON	482	18.7	32.0	5.8	43.6
6	RICHMOND	92	13.0	27.2	3.3	56.5
6	SALEM	97	38.1	18.6	5.2	38.1
6	SALISBURY	188	16.0	23.9	4.3	55.9
7	ATLANTA	634	20.3	39.9	3.8	36.0
7	AUGUSTA	83	14.5	24.1	3.6	57.8
7	BIRMINGHAM	154	18.2	23.4	6.5	51.9
7	CHARLESTON	237	5.9	24.9	5.1	64.1
7	COLUMBIA SC	411	45.7	34.1	1.0	19.2
7	TUSCALOOSA	92	6.5	16.3	1.1	76.1
7	TUSKEGEE	32	9.4	34.4	3.1	53.1
8	BAY PINES	364	33.8	24.5	4.1	37.6
8	GAINESVILLE	646	28.3	31.1	3.6	37.0
8	MIAMI	328	15.9	31.7	4.0	48.5
8	TAMPA	789	15.7	14.6	15.3	54.4
8	W PALM BEACH	359	21.4	25.9	7.2	45.4

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
9	HUNTINGTON	54	14.8	50.0	0.0	35.2
9	LEXINGTON	49	20.4	34.7	12.2	32.7
9	LOUISVILLE	114	10.5	32.5	3.5	53.5
9	MEMPHIS	393	22.4	22.6	10.2	44.8
9	MOUNTAIN HOME	204	27.9	22.1	8.3	41.7
9	NASHVILLE	192	8.3	37.0	8.3	46.4
10	CHILLICOTHE	52	11.5	26.9	5.8	55.8
10	CINCINNATI	295	10.2	21.7	0.7	67.5
10	CLEVELAND	279	15.8	14.3	3.2	66.7
10	COLUMBUS OPC	181	17.7	26.5	2.8	53.0
10	DAYTON	50	18.0	30.0	4.0	48.0
11	ANN ARBOR HCS	271	24.4	37.6	6.6	31.4
11	BATTLE CREEK	208	13.0	26.9	3.4	56.7
11	DANVILLE	22	22.7	36.4	0.0	40.9
11	DETROIT	351	5.1	39.6	1.1	54.1
11	INDIANAPOLIS	126	1.6	1.6	5.6	91.3
11	N. INDIANA	50	42.0	12.0	12.0	34.0
12	CHICAGO WS	561	23.0	27.1	7.8	42.1
12	HINES	298	12.1	27.2	3.0	57.7
12	IRON MOUNTAIN	14	28.6	28.6	14.3	28.6
12	MADISON	36	2.8	36.1	0.0	61.1
12	MILWAUKEE	254	18.5	26.0	7.5	48.0
12	TOMAH	133	12.0	22.6	1.5	63.9
15	COLUMBIA MO	63	12.7	23.8	4.8	58.7
15	KANSAS CITY	178	7.9	24.7	2.2	65.2
15	SAINT LOUIS	128	16.4	25.8	10.9	46.9
15	TOPEKA	136	6.6	8.8	3.7	80.9
15	WICHITA	56	25.0	23.2	1.8	50.0
16	ALEXANDRIA	59	13.6	28.8	0.0	57.6
16	FAYETTEVILLE AR	102	3.9	25.5	6.9	63.7
16	GULF COAST HCS	138	23.2	37.7	3.6	35.5
16	HOUSTON	764	17.4	28.1	6.8	47.6
16	JACKSON	154	9.1	25.3	7.8	57.8
16	LITTLE ROCK	340	2.4	30.0	1.8	65.9
16	MUSKOGEE	93	15.1	34.4	6.5	44.1
16	NEW ORLEANS	396	9.6	34.6	3.3	52.5
16	OKLAHOMA CITY	62	4.8	1.6	0.0	93.5
16	SHREVEPORT	165	10.3	26.7	2.4	60.6
17	CENT. TEXAS HCS	443	9.9	41.3	3.6	45.1
17	DALLAS	723	14.8	30.6	3.5	51.2
17	SAN ANTONIO	226	8.4	31.9	4.0	55.8
18	EL PASO OPC	95	27.4	33.7	5.3	33.7
18	NEW MEXICO HCS	205	31.2	28.8	3.9	36.1
18	PHOENIX	746	18.4	38.5	3.1	40.1
18	TUCSON	319	15.4	31.3	4.1	49.2

TABLE 3-16. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY SITE, CONTINUED

VISN	Site Name	Intakes N	% Using Services Before Or After Intake Date: No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
19	CHEYENNE	70	12.9	25.7	7.1	54.3
19	E. COLORADO HCS	464	10.6	37.1	3.9	48.5
19	SALT LAKE CITY	246	13.8	21.5	5.7	58.9
19	SHERIDAN	85	12.9	18.8	5.9	62.4
20	ANCHORAGE	15	13.3	13.3	20.0	53.3
20	BOISE	77	24.7	14.3	9.1	51.9
20	PORTLAND	471	14.9	14.2	5.7	65.2
20	ROSEBURG	86	24.4	34.9	2.3	38.4
20	SEATTLE	319	26.6	14.7	15.4	43.3
20	SPOKANE	188	23.9	18.1	5.9	52.1
20	WALLA WALLA	109	33.0	40.4	5.5	21.1
21	CENTRAL CA HCS	98	26.5	24.5	7.1	41.8
21	HONOLULU	226	18.1	42.0	2.7	37.2
21	NORTHERN CA HCS	310	40.0	19.7	8.1	32.3
21	PALO ALTO	154	7.1	13.0	1.9	77.9
21	SAN FRANCISCO	401	18.5	31.7	6.7	43.1
21	SIERRA NEV HCS	214	32.2	32.7	5.1	29.9
22	GREATER LA	2,716	18.2	30.9	4.9	46.1
22	LOMA LINDA	182	31.3	14.3	11.0	43.4
22	LONG BEACH	708	26.0	18.2	7.3	48.4
22	SAN DIEGO	261	26.1	22.6	10.7	40.6
22	SO NEVADA HCS	827	29.9	34.5	5.3	30.4
23	CENTRAL IOWA	135	25.2	28.1	5.9	40.7
23	FARGO	232	11.6	50.0	2.2	36.2
23	GR. NEBRASKA	70	18.6	37.1	0.0	44.3
23	IOWA CITY	197	40.6	34.0	7.1	18.3
23	MINNEAPOLIS	228	26.3	30.7	4.8	38.2
23	OMAHA	62	14.5	32.3	4.8	48.4
	ALL SITES	30,665	19.2	28.3	5.1	47.5
	SITE AVERAGE	256	18.8	27.4	5.1	48.8
	SITE STD.DEV.	290	9.9	9.4	3.6	14.0

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2005 (10/1/04-6/30/05)

TABLE 3-16V. USAGE OF MENTAL HEALTH SERVICES 6 MONTHS BEFORE AND AFTER INTAKE DATE, BY VISN

VISN	Intakes N	% Using Services Before Or After Intake Date			
		No Services Before, No Services After	No Services Before, Some Services After	Some Services Before, No Services After	Some Services Before, Some Services After
1	1,791	14.8	23.1	4.7	57.4
2	1,287	28.7	27.1	3.7	40.5
3	1,108	17.8	41.9	1.9	38.4
4	1,426	23.0	27.2	4.0	45.8
5	800	10.8	20.6	3.6	65.0
6	1,195	19.2	26.9	6.2	47.6
7	1,643	23.1	32.5	3.3	41.0
8	2,486	22.5	24.2	8.0	45.3
9	1,006	19.0	28.4	8.3	44.3
10	857	14.1	21.1	2.5	62.3
11	1,028	13.5	30.4	4.1	51.9
12	1,296	18.0	26.7	5.9	49.5
15	561	11.8	20.9	4.8	62.6
16	2,273	11.9	29.3	4.6	54.2
17	1,392	12.2	34.2	3.6	50.0
18	1,365	20.2	35.0	3.6	41.2
19	865	11.9	29.9	4.9	53.3
20	1,265	22.0	18.6	8.3	51.1
21	1,403	24.6	28.3	5.6	41.5
22	4,694	22.4	28.5	5.9	43.2
23	924	24.1	36.5	4.4	35.0
TOTAL	30,665	19.2	28.3	5.1	47.5
VISN AVERAGE	1,460	18.4	28.2	4.8	48.6
VISN STD.DEV	874	5.3	5.8	1.8	8.3

Includes veterans whose HCHV intake was conducted during the first three quarters of FY 2005 (10/1/04-6/30/05)

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CHAPTER 4
CONTRACT RESIDENTIAL TREATMENT

A. Program Description

Contracted services at community-based residential treatment facilities have been part of the HCHV program since its inception in 1987. Services at these providers may include on-site group and individual counseling, life skills education, medication management and a structured environment that reinforces the principles of sober living. The intended stay at these programs is relatively short, on the order of two months.

In FY 2003, centralized funding for contract residential treatment was phased out, and funding of the Grant and Per Diem program was increased on the idea that Grant and Per Diem provides similar services at a lower cost (see Chapter 5). However, contracted residential treatment continues to be offered in several networks through local funding. The sites offering contract residential treatment during FY 2005 and the average per diem rates for the program are listed in Table 4-1. There were 1,725 episodes of treatment provided during FY 2005.

B. Selection for Residential Treatment

Tables 4-2 through 4-6 compare veterans who were contacted in FY 2005 and placed in residential treatment with those not placed. (Only sites with contract residential treatment programs are included in these tables). Of the 7,882 veterans on whom intake assessments were completed during FY 2005 at sites with residential treatment programs, 1,201 (15 percent) were placed in contracted residential treatment[1]. Because of the scarcity of contract funds, it is important for each HCHV program site to select the best candidates for treatment. Clinicians must weigh the need for treatment (e.g., duration of homelessness, vulnerability, or clinical problems) against the veteran's ability to make the best use of resources. The measures in Tables 4-2 through 4-6 monitor this process.

Veterans placed in residential treatment were approximately the same age as those not placed (see Table 4-2). A lower percentage of women were placed in residential treatment as were not placed (some contract programs for veterans only accept males). The ethnic distribution of placements was similar to those not placed (Table 4-3), although there is a suggestion that fewer African-Americans and more Whites were placed into treatment. That disparity is slightly lower in FY 2005 compared to FY 2004.

As shown in Table 4-4, veterans who were placed were slightly more likely to be literally homeless at intake as those not placed. Veterans who were placed were more likely to have serious psychiatric and substance abuse problems, as indicated by their outreach intake diagnoses (Table 4-5).

[1] Placement figures include only veterans whose intake form was completed during FY 2005 and whose admission to residential treatment occurred on or before December 31, 2005.

Appropriateness of Residential Treatment Placement

In order to detect potentially inappropriate selection for placement in residential treatment, three indicators (recorded at intake) were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 4-6 and 4-6V, about 14 percent of veterans placed in residential treatment during FY 2005 met any of these criteria, although there is considerable variability across sites on this measure. The percentage of inappropriate placements to residential treatment under the current local funding process is slightly higher than the percentage observed the last full year of centralized funding (FY 2002, when the percentage was 12 percent). Several comments must be made with respect to these indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, both income and housing is judged during the first assessment of the veteran (at outreach), and the veteran's status may have changed before placement. Finally, clinical judgment must occasionally outweigh other considerations. For example, a psychotic veteran who is about to be evicted may be appropriate for placement, even if he has been in his home until the day of the assessment.

As stated above, an important principle of the HCHV program is its focus on outreach. Contract residential treatment dollars historically have not been used for veterans who are referred from inpatient units of the medical center. In order to document such placements, the Social Security numbers of veterans who were placed in residential treatment in FY 2005 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 4-6A and 4-6AV. Overall, six percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable at a small number of sites, overall it does not appear that HCHV programs are widely used for inpatient discharge planning.

C. Length of Stay and Cost

Table 4-7 characterizes FY 2005 discharges from contract residential treatment with respect to length of stay and cost. Table 4-7V presents the same information by VISN. The average length of stay overall is about 64 days (individual site averages ranged from 15 to 123 days). The average cost per episode was $2,266. Table 4-7 includes the number of veterans who had a stay more than six months, which has historically been viewed as the maximum recommended length of stay in this program. Relatively few veterans (38 out of 1,725) have exceeded this maximum; these cases are generally reviewed by HCHV clinicians and the longer length of stay is approved for clinical reasons.

D. Treatment Outcomes

Successful and Unsuccessful Discharges

In Table 4-8, the percentage of veterans successfully completing the program is reported (that is, the discharge was mutually agreed-upon; the veteran participated in accordance with program rules and treatment goals). Overall, 57 percent of discharges were classified successful. Veterans who did not successfully complete treatment typically left the facility before staff felt it was advisable, or were asked to leave because of rule violations.

Table 4-9 lists characteristics and outcomes of successful discharges and unsuccessful discharges from residential treatment separately. Veterans who successfully complete treatment are very similar to unsuccessfully discharged veterans with respect to problems at intake. Over 80 percent have alcohol problems; more than two-thirds have drug problems. Almost three quarters have psychiatric issues. Yet the difference in outcomes for those veterans who stay in treatment is striking: almost all of the successful completers have improved with respect to the clinical problems exhibited on admission. For example, almost 95 percent of veterans admitted with an alcohol problem have made improvements in this area. About 51 percent of successful completers have independent housing, versus 47 percent of unsuccessful discharges (49 percent overall). Over half of the successful completers go on to another treatment program, whereas only about a quarter of unsuccessful discharges move on to another program. Approximately 12 percent of successful discharges are unemployed, compared to 31 percent of unsuccessful discharges. The majority of unsuccessful discharges are due to the veteran leaving the program without consultation; therefore outcome status is often unknown.

Trends in Outcomes, FY 2001 - FY 2005

Table 4-10 reports trends in the outcomes of HCHV residential treatment, from FY 2001 to FY 2005. The proportion of veterans admitted with alcohol, drug and social/vocational problems remained fairly level in FY 2005, while the noticeable increases in veterans admitted with mental health problems and medical problems that were first observed in FY 2003 continued in FY 2005. This could be due to reserving residential treatment for the sickest veterans, given the curtailed resources that started in FY 2003. The percentage of veterans who were judged to have successfully completed the program has leveled off after increasing for three years and stood at 57 percent in FY 2005. Employment outcomes are generally similar each year across this time period. There was a sizeable increase in the percentage of veterans who were discharged to independent housing in FY 2002 relative to previous years and similar percentages have been observed since then, with 49 housed at discharge in FY 2005. A trend that is seemingly coincident with the change in funding of residential treatment is the decrease in planned follow-up treatment at discharge. Prior to FY 2003, the vast majority of veterans (approximately 90 percent) discharged had arrangements indicated on the discharge report. In FY 2003 through FY 2005, a considerably lower percentage was observed, particularly in the areas of follow-up for drug, mental health, and medical problems.

Despite the shift from centralized to decentralized funding, the contract residential treatment program has maintained considerable success in improving the lot of extremely disadvantaged and disabled veterans.

Housing, Employment and Benefits

Tables 4-11 and 4-12 report site-specific information on veterans' status at discharge, including housing, with whom the veteran was living, and employment. Table 4-11 reports living situation. Having one's own apartment, room or house represents the most favorable outcome. Approximately 49 percent of veterans achieve this outcome. An additional 37 percent of veterans are discharged to a halfway house or other institutional setting. HCHV clinicians have improved steadily in insuring that veterans' housing status at discharge is documented; only 12 percent of veterans were discharged with an unknown housing status.

In Table 4-12, the employment outcomes of discharges are displayed. Overall, approximately 32 percent of discharges have either full or part-time employment. An additional 16 percent of the veterans participate in Veterans' Industries programs. Over one quarter (27 percent) of the veterans discharged from contract residential treatment are listed as disabled or retired.

In addition to assisting with employment at discharge, HCHV case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 4-13 shows that, at discharge, approximately 39 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. The benefits status is unknown for only two percent of veterans discharged. Table 4-13A shows that 25 percent of veterans discharged are either already receiving non-VA financial benefits or have an application for benefits pending. Again, the benefits status for the vast majority of veterans is known. Connection of veterans to benefits is an important step in establishing self sufficiency.

Clinical Improvement and Follow-up Care

Tables 4-14 through 4-19 show the outcome of residential treatment with respect to clinical problems exhibited at admission as well as plans for follow-up treatment after discharge from the program. Even for veterans who do not successfully complete the program, there are often improvements in substance abuse, mental health, medical or social-vocational problems. Generally, over 70 percent of veterans with each type of problem show some improvement at discharge (range is 68 percent for improvement of medical problems to 77 percent for improvement of alcohol problems).

These tables also indicate follow-up treatment planning for each problem area. Most veterans are discharged with a follow-up plan. The lowest follow-up percentages are for social-vocational problems and drug problems (each at 64 percent). Follow-up planning for alcohol and psychiatric problems occurs for approximately 74 and 69 percent of veterans discharged, respectively. Although sites are encouraged to provide follow-up care for veterans leaving residential treatment, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 4-17 and 4-17V show planned follow-up at discharge and actual follow-up received from the VA within 30 days of discharge[2]. About 69 percent of veterans discharged from

[2] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

contract residential treatment have some sort of follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up from VA within 30 days of discharge. The disparity between planned and actual follow up is quite large at some sites (occasionally exceeding 50 percent), but low at most sites; overall 25 percent of veterans for whom follow-up is planned do not receive any follow up treatment from VA within a month of discharge. It should be noted that follow-up plans on the discharge report include both VA and non-VA aftercare, while measurement of follow-up services received include only VA services; thus the actual gap between plans and services is likely less than reported in Table 4-17 and 4-17V.

Risk Adjusted Treatment Outcomes

While Tables 4-12 through 4-19 reveal important information regarding the outcome of care for veterans in each program site's contracted residential treatment, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A program site that has low values on outcome monitors may be doing a good job--if the mix of clients placed in treatment was more difficult than the case mix at other program sites. For that reason, risk adjusted monitors are presented in Tables 4-20 and 4-20V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 4-20, but include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 4-20 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Lebanon were about 20 percent *more likely* than veterans at the median site (Atlanta) to successfully complete the program, after adjusting for case mix differences. Veterans in the Dallas program were 37 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 4-20 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharge are averaged together first, to avoid increasing the weight of the housing outcome. The value of the summary Z statistic indicates overall program performance. A summary of the adjusted outcome scores by VISN is presented in Table 4-20V.

Discussion

Many of the outcomes reported on these tables are related to three important factors in the nature of the program at the site. First, the number of veterans placed in treatment varies among the sites, and affects these outcomes. A low number, for example, may mean that the program site has placed less emphasis on residential treatment as a resource for addressing the problems of veterans seen; a very high number may affect the amount of time which can be devoted to each veteran. Second, the quality of the contract residential treatment providers may vary considerably, and these outcome measures reflect these providers' services, as well as those of the HCHV team. Finally, some differences are related to the case mix of the population placed in residential treatment.

Although the results in Table 4-20 are adjusted for case mix, such statistical adjustments cannot completely control for population differences. While recognizing these concerns, the adjusted outcome scores are a good source of feedback for program clinicians. Certainly an outlier value on the summary outcome score warrants a review of services provided to veterans receiving contract residential treatment.

E. Satisfaction with Residential Treatment

In order to collect information regarding veterans' satisfaction with residential treatment, a brief survey is given to each veteran after he or she has been in the residential treatment program for approximately one month. Satisfaction with the residential treatment facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). The survey can be found in Appendix A.

Satisfaction items for the residential facility were coded on a 0-4 scale and averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. These scores are presented in Table 4-21. These data suggest a reasonably high level of satisfaction among residential treatment clients, with an average satisfaction score for facilities of 3.3 out of 4 and an average satisfaction score for case management of 4.9 out of 6.

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TABLE 4-1. MEAN RESIDENTIAL TREATMENT PER DIEM RATES

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 05
1	MANCHESTER	Helping Hands Outreach Center	$36.02	12
3	BRONX	New Era Vets Inc. (psych beds)	$40.00	1
		New Era Vets Inc. (SA beds)	$28.00	1
	BROOKLYN	Brooklyn Gardens	$40.32	12
	MONTROSE	St. Christopher's Inn	$42.40	15
		The Salvation Army	$50.00	7
	NORTHPORT	The Salvation Army	$50.73	27
4	CLARKSBURG	Scott's Place Shelter	$30.00	11
	LEBANON	Willow Square	$44.01	13
	WILKES-BARRE	Center City Ministries/Victory House	$52.00	5
		Orangeville Manor	$45.23	30
7	ATLANTA	Grace Recovery	$32.57	26
		New Start Substance Abuse Center	$31.13	7
	AUGUSTA	Lisa's Veterans Home	$40.87	24
	BIRMINGHAM	Fellowship House	$43.78	20
		Steps and Traditions	$35.33	64
	CHARLESTON	CHEP Veteran Villas	$19.00	1
	COLUMBIA SC	Providence Home	$19.96	58
	TUSCALOOSA	The Salvation Army	$59.03	31
8	GAINESVILLE	Dogwood/Bailey Village	$19.02	52
		Serenity House of Volusia Inc.	$48.51	22
	W PALM BEACH	Stand Down Home	$43.14	82
9	LOUISVILLE	Harmony House	$40.00	46
10	CHILLICOTHE	Good Works-Timothy House	$30.00	1
		Pickaway County Community Action Inc.	$35.10	13
11	ANN ARBOR HCS	COMPASS	$26.95	34
		Open Door Ministries	$26.95	23
	BATTLE CREEK	Residential Serv of Sw Michigan/Benton Harbor	$31.58	34
		Volunteers of America Greater Lansing	$26.26	44
	DETROIT	Mariners Inn	$59.00	6
15	COLUMBIA MO	Family Counseling Center-Cedar Ridge	$50.00	3
		Hannibal Council on Alcohol and Drug Abuse	$50.48	4
		Salvation Army, Harbor House	$49.06	18
	TOPEKA	Breakthrough House Inc.	$44.03	7
	WICHITA	Parallax Program	$53.66	18

TABLE4-1. MEAN RESIDENTIAL TREATMENT PER DIEM RATES, CONTINUED

VISN	Site Name	Contract Facility	Mean Per Diem*	Discharges FY 05
16	ALEXANDRIA	Bridge House	$32.94	21
		Pine Belt Mental Health Center (Oak Harbor)	$43.95	1
	FAYETTEVILLE AR	HOUSE Inc., Duquesne House	$26.10	47
	GULF COAST HCS	Harbor House	$26.78	23
	HOUSTON	Extended Aftercare	$38.41	88
		Salvation Army Harbor Light Center	$18.30	32
	LITTLE ROCK	St. Francis House	$36.57	102
	MUSKOGEE	12 &12 Inc.	$38.00	18
	NEW ORLEANS	Gateway Indpndnt. Living /D'Anzi Psych Cntr	$30.00	21
		Grace House	$36.00	2
		Grace Outreach Center	$30.32	17
		Recovery Works/VOA	$30.00	5
		Womanspace	$30.00	7
	SHREVEPORT	The Salvation Army	$34.57	41
17	CENT. TEXAS HCS	McCabe Center	$53.39	34
	DALLAS	Salvation Army	$44.45	7
	SAN ANTONIO	Salvation Army/ Corpus Christi	$40.76	50
		Serenity Garden	$38.35	41
		Villa Serena	$39.52	96
19	E. COLORADO HCS	Colorado Veterans Resource Coalition	$33.62	67
	MONTANA HCS	God's Love Inc.	$25.09	48
		Poverello Center	$25.00	27
		Samaritan House	$25.00	24
		Willis Cruse House	$25.00	22
21	CENTRAL CA HCS	The McKinley	$26.00	67
	SIERRA NEV HCS	North Star Treatment and Recovery	$43.67	25
23	FARGO	Centre Inc.	$45.92	14
		Share House	$40.00	1
	OMAHA	New Creations	$28.21	5
	ALL SITES		$35.37	1,725

*Mean Per Diem is calculated from days of care and total charges, and does not necessarily equal contracted per diem rate.

TABLE 4-2. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed Res. Tx.	Placed Res. Tx.	Not Placed Res. Tx.	Placed Res. Tx.
1	MANCHESTER	52.2	49.7	9.5	0.0
3	MONTROSE	49.6	47.9	0.0	0.0
3	NORTHPORT	53.6	56.7	3.8	15.4
4	CLARKSBURG	49.4	47.4	2.8	0.0
4	WILKES-BARRE	50.7	58.4	1.8	0.0
7	AUGUSTA	47.2	45.8	14.3	0.0
7	BIRMINGHAM	47.6	48.8	2.1	4.3
7	COLUMBIA SC	46.7	49.0	3.3	0.0
7	TUSCALOOSA	49.1	47.4	6.2	3.7
8	GAINESVILLE	49.9	46.7	3.6	0.0
8	W PALM BEACH	50.2	48.1	6.0	0.0
9	LOUISVILLE	49.5	48.7	0.0	0.0
10	CHILLICOTHE	49.2	48.7	6.7	0.0
11	ANN ARBOR HCS	48.1	45.7	4.3	11.4
11	BATTLE CREEK	48.2	49.2	3.1	1.3
15	COLUMBIA MO	49.1	49.9	4.8	4.8
15	WICHITA	47.9	47.6	8.2	0.0
16	ALEXANDRIA	51.6	43.1	11.4	0.0
16	FAYETTEVILLE AR	50.4	49.9	8.4	0.0
16	GULF COAST HCS	49.5	47.3	3.4	0.0
16	HOUSTON	50.5	48.8	2.6	0.0
16	LITTLE ROCK	49.9	47.4	3.8	0.0
16	MUSKOGEE	50.2	49.1	9.3	5.9
16	NEW ORLEANS	50.3	49.3	2.4	12.0
16	SHREVEPORT	51.5	47.4	0.0	3.4
17	CENT. TEXAS HCS	49.8	46.2	5.6	0.0
17	SAN ANTONIO	50.2	50.4	4.0	2.7
19	E. COLORADO HCS	49.5	47.9	8.1	1.7
19	MONTANA HCS	53.4	52.0	6.7	1.2
21	CENTRAL CA HCS	50.5	49.1	1.9	0.0
21	SIERRA NEV HCS	52.4	53.2	3.9	6.7
23	FARGO	50.0	51.6	5.5	0.0
23	OMAHA	49.7	49.4	4.0	0.0
	ALL SITES	49.7	49.2	4.4	2.2
	SITE AVERAGE	49.9	49.0	4.9	2.3
	SITE STD. DEV.	1.6	2.9	3.3	4.0

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

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TABLE 4-3. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	MANCHESTER	19.0	76.2	0.0	4.8	0.0	100.0	0.0	0.0	1.31
3	MONTROSE	58.7	28.5	10.1	2.8	35.0	55.0	10.0	0.0	1.93 *
3	NORTHPORT	32.0	64.0	4.0	0.0	19.2	73.1	7.7	0.0	1.14
4	CLARKSBURG	12.7	85.9	0.0	1.4	0.0	100.0	0.0	0.0	1.16
4	WILKES-BARRE	19.1	78.2	1.8	0.9	11.1	88.9	0.0	0.0	1.14
7	AUGUSTA	64.7	31.1	4.2	0.0	87.5	12.5	0.0	0.0	0.40
7	BIRMINGHAM	82.6	16.0	0.0	1.4	70.2	29.8	0.0	0.0	1.86 *
7	COLUMBIA SC	73.2	24.1	1.4	1.2	73.5	26.5	0.0	0.0	1.10
7	TUSCALOOSA	53.6	46.4	0.0	0.0	44.4	55.6	0.0	0.0	1.20
8	GAINESVILLE	40.4	56.4	1.6	1.5	41.0	53.8	2.6	2.6	0.95
8	W PALM BEACH	28.8	66.5	3.5	1.3	29.1	65.5	5.5	0.0	0.98
9	LOUISVILLE	60.0	36.0	0.0	4.0	44.4	55.6	0.0	0.0	1.54 *
10	CHILLICOTHE	16.7	71.7	1.7	10.0	12.5	87.5	0.0	0.0	1.22
11	ANN ARBOR HCS	42.7	50.8	3.7	2.8	59.1	40.9	0.0	0.0	0.81
11	BATTLE CREEK	48.8	44.1	4.7	2.4	51.4	45.9	0.0	2.7	1.04
15	COLUMBIA MO	32.3	66.1	0.0	1.6	33.3	66.7	0.0	0.0	1.01
15	WICHITA	30.6	65.3	2.0	2.0	63.6	36.4	0.0	0.0	0.56
16	ALEXANDRIA	46.4	50.7	0.0	2.9	58.8	35.3	0.0	5.9	0.70
16	FAYETTEVILLE AR	8.4	91.6	0.0	0.0	38.1	57.1	2.4	2.4	0.62
16	GULF COAST HCS	28.1	71.2	0.0	0.7	29.2	54.2	16.7	0.0	0.76
16	HOUSTON	66.6	27.8	4.0	1.6	64.3	32.1	3.6	0.0	1.16
16	LITTLE ROCK	62.6	35.8	0.8	0.8	58.1	38.7	3.2	0.0	1.08
16	MUSKOGEE	29.0	66.4	0.0	4.7	41.2	58.8	0.0	0.0	0.89
16	NEW ORLEANS	73.4	21.9	3.0	1.8	72.0	24.0	0.0	4.0	1.10
16	SHREVEPORT	58.5	39.8	0.8	0.8	65.5	34.5	0.0	0.0	0.87
17	CENT. TEXAS HCS	34.9	54.6	8.3	2.2	44.0	40.0	16.0	0.0	0.73
17	SAN ANTONIO	26.4	36.2	30.5	6.9	27.5	50.3	20.8	1.3	1.39
19	E. COLORADO HCS	34.3	54.5	7.8	3.3	25.4	66.1	6.8	1.7	1.21
19	MONTANA HCS	0.0	100.0	0.0	0.0	1.2	84.9	5.8	8.1	0.85
21	CENTRAL CA HCS	28.3	50.0	16.0	5.7	24.2	60.6	13.6	1.5	1.21
21	SIERRA NEV HCS	7.3	85.8	3.9	3.0	0.0	80.0	6.7	13.3	0.93

TABLE 4-3. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
23	FARGO	7.4	70.9	1.6	20.1	13.3	80.0	0.0	6.7	1.13
23	OMAHA	29.8	68.1	0.0	2.1	20.0	80.0	0.0	0.0	1.18
	ALL SITES	44.2	48.7	4.2	2.9	38.9	53.5	5.9	1.7	1.10
	SITE AVERAGE	38.1	55.5	3.5	2.9	38.1	56.7	3.7	1.5	1.07
	SITE STD. DEV.	21.7	21.6	6.0	3.8	24.1	22.6	5.7	3.0	0.32

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-4. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	MANCHESTER	52.6	47.4	63.6	36.4	***1.21***
3	MONTROSE	54.7	45.3	75.0	25.0	***1.37***
3	NORTHPORT	65.4	34.6	32.0	68.0	***0.49 ****
4	CLARKSBURG	47.9	52.1	57.1	42.9	***1.19***
4	WILKES-BARRE	59.8	40.2	65.4	34.6	***1.09***
7	AUGUSTA	43.6	56.4	68.8	31.3	***1.58***
7	BIRMINGHAM	54.5	45.5	42.6	57.4	***0.78***
7	COLUMBIA SC	21.8	78.2	49.0	51.0	***2.24***
7	TUSCALOOSA	33.0	67.0	34.6	65.4	***1.05***
8	GAINESVILLE	64.6	35.3	39.5	60.5	***0.61 ****
8	W PALM BEACH	62.9	37.1	50.9	49.1	***0.81***
9	LOUISVILLE	91.8	8.2	77.8	22.2	***0.85***
10	CHILLICOTHE	78.0	22.0	62.5	37.5	***0.80***
11	ANN ARBOR HCS	51.4	48.6	65.9	34.1	***1.28***
11	BATTLE CREEK	43.3	56.7	52.6	47.4	***1.22***
15	COLUMBIA MO	51.6	48.4	33.3	66.7	***0.65 ****
15	WICHITA	75.5	24.5	45.5	54.5	***0.60 ****
16	ALEXANDRIA	74.3	25.7	52.9	47.1	***0.71***
16	FAYETTEVILLE AR	62.7	37.3	88.1	11.9	***1.41***
16	GULF COAST HCS	66.7	33.3	66.7	33.3	***1.00***
16	HOUSTON	70.3	29.4	67.5	32.5	***0.96***
16	LITTLE ROCK	67.4	32.6	64.5	35.5	***0.96***
16	MUSKOGEE	59.8	40.2	41.2	58.8	***0.69 ****
16	NEW ORLEANS	72.0	28.0	72.0	28.0	***1.00***
16	SHREVEPORT	37.9	62.1	51.7	48.3	***1.36***
17	CENT. TEXAS HCS	67.5	32.5	100.0	0.0	***1.48***
17	SAN ANTONIO	56.3	43.8	62.7	37.3	***1.11***
19	E. COLORADO HCS	61.5	38.5	76.3	23.7	***1.24***
19	MONTANA HCS	86.7	13.3	88.4	11.6	***1.02***
21	CENTRAL CA HCS	37.0	63.0	39.3	60.7	***1.06***
21	SIERRA NEV HCS	53.2	46.8	46.7	53.3	***0.88***
23	FARGO	62.1	37.9	66.7	33.3	***1.07***
23	OMAHA	65.3	34.7	60.0	40.0	***0.92***
	ALL SITES	58.5	41.4	61.0	39.0	***1.04***
	SITE AVERAGE	59.2	40.8	59.4	40.6	***1.05***
	SITE STD. DEV.	15.0	15.0	16.7	16.7	***0.34***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-5. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	MANCHESTER	66.7	90.9	***1.36***
3	MONTROSE	84.4	100.0	***1.19***
3	NORTHPORT	92.3	80.8	***0.88 ****
4	CLARKSBURG	77.5	71.4	***0.92 ****
4	WILKES-BARRE	94.6	77.8	***0.82 ****
7	AUGUSTA	66.4	56.3	***0.85 ****
7	BIRMINGHAM	98.6	100.0	***1.01***
7	COLUMBIA SC	89.6	98.0	***1.09***
7	TUSCALOOSA	94.8	96.3	***1.02***
8	GAINESVILLE	72.3	94.9	***1.31***
8	W PALM BEACH	85.7	98.2	***1.15***
9	LOUISVILLE	84.0	100.0	***1.19***
10	CHILLICOTHE	70.0	93.8	***1.34***
11	ANN ARBOR HCS	88.5	100.0	***1.13***
11	BATTLE CREEK	74.8	80.3	***1.07***
15	COLUMBIA MO	91.9	100.0	***1.09***
15	WICHITA	85.7	100.0	***1.17***
16	ALEXANDRIA	84.3	100.0	***1.19***
16	FAYETTEVILLE AR	92.8	100.0	***1.08***
16	GULF COAST HCS	83.0	95.8	***1.15***
16	HOUSTON	74.6	98.8	***1.33***
16	LITTLE ROCK	88.8	100.0	***1.13***
16	MUSKOGEE	79.4	100.0	***1.26***
16	NEW ORLEANS	94.1	100.0	***1.06***
16	SHREVEPORT	91.9	100.0	***1.09***
17	CENT. TEXAS HCS	87.5	100.0	***1.14***
17	SAN ANTONIO	93.8	98.7	***1.05***
19	E. COLORADO HCS	88.4	84.7	***0.96 ****
19	MONTANA HCS	80.0	81.4	***1.02***
21	CENTRAL CA HCS	76.4	89.6	***1.17***
21	SIERRA NEV HCS	76.4	100.0	***1.31***
23	FARGO	83.8	100.0	***1.19***
23	OMAHA	76.0	100.0	***1.32***
	ALL SITES	83.5	93.5	***1.12***
	SITE AVERAGE	83.9	93.6	***1.12***
	SITE STD. DEV.	8.7	10.4	***0.14***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-6. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN RESIDENTIAL TREATMENT: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Residential Treatment %***
1	MANCHESTER	11	0.0	0.0	9.1	***9.1***
3	MONTROSE	20	0.0	0.0	0.0	***0.0***
3	NORTHPORT	26	26.9	4.0	19.2	***50.2 ****
4	CLARKSBURG	7	0.0	0.0	28.6	***28.6 ****
4	WILKES-BARRE	27	0.0	3.8	22.2	***26.1***
7	AUGUSTA	16	6.3	0.0	43.8	***50.0 ****
7	BIRMINGHAM	47	17.4	0.0	0.0	***17.4***
7	COLUMBIA SC	49	4.1	4.1	2.0	***10.2***
7	TUSCALOOSA	27	3.8	3.8	3.7	***11.4***
8	GAINESVILLE	39	5.3	0.0	5.1	***10.4***
8	W PALM BEACH	55	3.7	1.8	1.8	***7.3***
9	LOUISVILLE	18	0.0	0.0	0.0	***0.0***
10	CHILLICOTHE	16	0.0	0.0	6.3	***6.3***
11	ANN ARBOR HCS	44	15.9	0.0	0.0	***15.9***
11	BATTLE CREEK	76	9.2	2.6	19.7	***31.6 ****
15	COLUMBIA MO	21	4.8	4.8	0.0	***9.5***
15	WICHITA	11	18.2	0.0	0.0	***18.2***
16	ALEXANDRIA	17	5.9	0.0	0.0	***5.9***
16	FAYETTEVILLE AR	42	9.5	0.0	0.0	***9.5***
16	GULF COAST HCS	24	8.3	4.2	4.2	***16.7***
16	HOUSTON	84	6.0	1.2	1.2	***8.4***
16	LITTLE ROCK	31	0.0	0.0	0.0	***0.0***
16	MUSKOGEE	17	6.3	0.0	0.0	***6.3***
16	NEW ORLEANS	25	8.0	0.0	0.0	***8.0***
16	SHREVEPORT	29	3.4	0.0	0.0	***3.4***
17	CENT. TEXAS HCS	25	0.0	0.0	0.0	***0.0***
17	SAN ANTONIO	150	2.0	0.0	1.3	***3.3***
19	E. COLORADO HCS	59	0.0	5.1	15.3	***20.3***
19	MONTANA HCS	86	1.2	1.2	18.6	***20.9***
21	CENTRAL CA HCS	67	6.0	5.4	10.4	***21.8***
21	SIERRA NEV HCS	15	7.1	13.3	0.0	***20.5***
23	FARGO	15	13.3	0.0	0.0	***13.3***
23	OMAHA	5	0.0	0.0	0.0	***0.0***
	ALL SITES	1,201	5.6	1.7	6.5	***13.8***
	SITE AVERAGE	36	5.8	1.7	6.4	***14.0***
	SITE STD. DEV.	30	6.4	2.8	10.4	***12.6***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-6V. APPROPRIATENESS FOR RESIDENTIAL TREATMENT, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Residential Treatment %
1	11	0.0	0.0	9.1	9.1
3	46	15.2	2.2	10.9	28.3
4	34	0.0	3.0	23.5	26.6
7	139	8.8	2.2	6.5	17.4
8	94	4.3	1.1	3.2	8.6
9	18	0.0	0.0	0.0	0.0
10	16	0.0	0.0	6.3	6.3
11	120	11.7	1.7	12.5	25.8
15	32	9.4	3.1	0.0	12.5
16	269	6.0	0.7	0.7	7.5
17	175	1.7	0.0	1.1	2.9
19	145	0.7	2.8	17.2	20.7
21	82	6.2	7.0	8.5	21.8
23	20	10.0	0.0	0.0	10.0
TOTAL	1,201	5.6	1.7	6.5	13.8
VISN AVG.	86	5.3	1.7	7.1	14.1
VISN STD.DEV.	76	5.1	2.0	7.2	9.3

TABLE 4-6A. VETERANS WITH FY 2005 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	MANCHESTER	46	3	***6.5***
3	MONTROSE	70	0	***0.0***
3	NORTHPORT	81	14	***17.3 ****
4	CLARKSBURG	7	1	***14.3 ****
4	WILKES-BARRE	80	7	***8.8***
7	AUGUSTA	16	1	***6.3***
7	BIRMINGHAM	87	9	***10.3***
7	COLUMBIA SC	76	0	***0.0***
7	TUSCALOOSA	27	5	***18.5 ****
8	GAINESVILLE	134	3	***2.2***
8	W PALM BEACH	89	16	***18.0 ****
9	LOUISVILLE	116	10	***8.6***
10	CHILLICOTHE	16	2	***12.5 ****
11	ANN ARBOR HCS	74	1	***1.4***
11	BATTLE CREEK	125	8	***6.4***
15	COLUMBIA MO	21	1	***4.8***
15	WICHITA	11	1	***9.1***
16	ALEXANDRIA	17	0	***0.0***
16	FAYETTEVILLE AR	42	1	***2.4***
16	GULF COAST HCS	24	0	***0.0***
16	HOUSTON	363	17	***4.7***
16	LITTLE ROCK	111	10	***9.0***
16	MUSKOGEE	17	1	***5.9***
16	NEW ORLEANS	236	22	***9.3***
16	SHREVEPORT	91	1	***1.1***
17	CENT. TEXAS HCS	41	0	***0.0***
17	SAN ANTONIO	150	1	***0.7***
19	E. COLORADO HCS	164	3	***1.8***
19	MONTANA HCS	95	2	***2.1***
21	CENTRAL CA HCS	67	8	***11.9***
21	SIERRA NEV HCS	33	3	***9.1***
23	FARGO	15	1	***6.7***
23	OMAHA	50	3	***6.0***
	ALL SITES	2,592	155	***6.0***
	SITE AVERAGE	79	5	***6.5***
	SITE STD. DEV.	73	6	***5.5***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-6AV. VETERANS WITH FY 2005 INTAKE PLACED IN RESIDENTIAL TREATMENT WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	46	3	6.5
3	151	14	9.3
4	87	8	9.2
7	206	15	7.3
8	223	19	8.5
9	116	10	8.6
10	16	2	12.5
11	199	9	4.5
15	32	2	6.3
16	901	52	5.8
17	191	1	0.5
19	259	5	1.9
21	100	11	11.0
23	65	4	6.2
TOTAL	2,592	155	6.0
VISN AVG.	185	11	7.0
VISN STD.DEV.	220	13	3.3

TABLE 4-7. LENGTH OF STAY IN RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
1	MANCHESTER	12	$36.02	$1,575.67	***44.1***	0
3	BRONX	2	$34.00	$2,302.00	***62.5***	0
3	BROOKLYN	12	$40.32	$4,966.67	***123.0 ****	3
3	MONTROSE	22	$44.82	$2,347.09	***56.0***	0
3	NORTHPORT	27	$50.73	$1,918.52	***37.5 ****	1
4	CLARKSBURG	11	$30.00	$1,011.82	***34.5 ****	0
4	LEBANON	13	$44.01	$2,998.77	***68.1***	1
4	WILKES-BARRE	35	$46.20	$3,915.40	***84.3***	2
7	ATLANTA	33	$32.26	$1,752.88	***54.8***	0
7	AUGUSTA	24	$40.87	$4,297.13	***105.9 ****	1
7	BIRMINGHAM	84	$37.34	$1,146.49	***32.9 ****	0
7	CHARLESTON	1	$19.00	$703.00	***37.0 ****	0
7	COLUMBIA SC	58	$19.96	$1,272.59	***64.1***	3
7	TUSCALOOSA	31	$59.03	$920.32	***15.5 ****	0
8	GAINESVILLE	74	$27.79	$2,365.43	***70.2***	2
8	W PALM BEACH	82	$43.14	$2,568.01	***59.5***	0
9	LOUISVILLE	46	$40.00	$3,054.78	***76.4***	1
10	CHILLICOTHE	14	$34.74	$1,257.50	***36.0 ****	0
11	ANN ARBOR HCS	57	$26.95	$2,023.19	***75.1***	0
11	BATTLE CREEK	78	$28.58	$3,084.45	***109.5 ****	13
11	DETROIT	6	$59.00	$2,384.33	***40.3***	0
15	COLUMBIA MO	25	$49.40	$2,406.00	***51.6***	0
15	TOPEKA	7	$44.03	$4,695.43	***109.1 ****	0
15	WICHITA	18	$53.66	$2,592.83	***48.4***	0
16	ALEXANDRIA	22	$33.44	$2,650.00	***79.5***	1
16	FAYETTEVILLE AR	47	$26.10	$1,905.19	***73.0***	0
16	GULF COAST HCS	23	$26.78	$1,732.57	***64.7***	1
16	HOUSTON	120	$33.05	$2,236.32	***65.8***	0
16	LITTLE ROCK	102	$36.57	$1,094.16	***29.9 ****	0
16	MUSKOGEE	18	$38.00	$3,037.89	***80.8***	0
16	NEW ORLEANS	52	$30.34	$3,014.08	***99.7 ****	7
16	SHREVEPORT	41	$34.57	$2,731.61	***78.2***	0
17	CENT. TEXAS HCS	34	$53.39	$4,912.29	***92.1 ****	0
17	DALLAS	7	$44.45	$5,541.29	***120.4 ****	0
17	SAN ANTONIO	187	$39.60	$3,033.56	***77.8***	0
19	E. COLORADO HCS	67	$33.62	$1,994.09	***58.8***	1
19	MONTANA HCS	121	$25.03	$978.31	***39.3 ****	1

TABLE 4-7. LENGTH OF STAY IN RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	***Mean Days Per Episode***	Episodes Greater Than 6 Months
21	CENTRAL CA HCS	67	$26.00	$1,537.10	***59.1***	0
21	SIERRA NEV HCS	25	$43.67	$1,867.12	***42.8***	0
23	FARGO	15	$45.53	$3,083.67	***68.1***	0
23	OMAHA	5	$28.21	$2,005.40	***79.8***	0
	ALL SITES	1,725	$35.37	$2,266.52	***64.4***	38
	SITE AVERAGE	42	$37.57	$2,461.34	***66.0***	1
	SITE ST. DEV.	39	$9.94	$1,176.29	***25.8***	2

*Exceeds one standard deviation from the mean in EITHER direction.

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TABLE 4-7V. LENGTH OF STAY IN RESIDENTIAL TREATMENT, BY VISN

VISN	Discharges N	Mean Per Diem Cost	Mean Cost Per Episode	Mean Days Per Episode	Episodes Greater Than 6 Months
1	12	$36.02	$1,575.67	44.1	0
3	63	$46.15	$2,660.95	61.1	4
4	59	$42.70	$3,172.08	71.5	3
7	231	$35.45	$1,559.84	49.1	4
8	156	$35.86	$2,471.92	64.6	2
9	46	$40.00	$3,054.78	76.4	1
10	14	$34.74	$1,257.50	36.0	0
11	141	$29.21	$2,625.64	92.6	13
15	50	$50.18	$2,793.78	58.5	0
16	425	$32.83	$2,096.62	64.6	9
17	228	$41.80	$3,390.71	81.3	0
19	188	$28.10	$1,340.31	46.3	2
21	92	$30.80	$1,626.78	54.7	0
23	20	$41.20	$2,814.10	71.0	0
TOTAL	1,725	$35.37	$2,266.52	64.4	38
VISN AVERAGE	123	$37.50	$2,317.19	62.3	3
VISN ST. DEV.	116	$6.46	$726.67	15.6	4

TABLE 4-8. STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	MANCHESTER	12	58.3	25.0	0.0	16.7
3	BROOKLYN	12	100.0	0.0	0.0	0.0
3	MONTROSE	22	68.2	18.2	9.1	4.5
3	NORTHPORT	27	88.9	3.7	7.4	0.0
4	CLARKSBURG	11	63.6	9.1	0.0	27.3
4	LEBANON	13	84.6	7.7	7.7	0.0
4	WILKES-BARRE	35	65.7	2.9	11.4	20.0
7	ATLANTA	33	57.6	30.3	12.1	0.0
7	AUGUSTA	24	33.3 *	29.2	29.2	8.3
7	BIRMINGHAM	84	81.0	6.0	4.8	8.3
7	COLUMBIA SC	58	25.9 *	31.0	43.1	0.0
7	TUSCALOOSA	31	38.7	35.5	16.1	9.7
8	GAINESVILLE	74	77.0	14.9	5.4	2.7
8	W PALM BEACH	82	78.0	4.9	12.2	4.9
9	LOUISVILLE	46	60.9	8.7	28.3	2.2
10	CHILLICOTHE	14	100.0	0.0	0.0	0.0
11	ANN ARBOR HCS	57	38.6	36.8	21.1	3.5
11	BATTLE CREEK	78	38.5	38.5	12.8	10.3
11	DETROIT	6	83.3	16.7	0.0	0.0
15	COLUMBIA MO	25	64.0	0.0	36.0	0.0
15	TOPEKA	7	28.6 *	14.3	28.6	28.6
15	WICHITA	18	88.9	5.6	5.6	0.0
16	ALEXANDRIA	22	68.2	4.5	27.3	0.0
16	FAYETTEVILLE AR	47	76.6	14.9	8.5	0.0
16	GULF COAST HCS	23	21.7 *	43.5	34.8	0.0
16	HOUSTON	120	55.0	19.2	23.3	2.5
16	LITTLE ROCK	102	64.7	7.8	25.5	2.0
16	MUSKOGEE	18	33.3 *	38.9	22.2	5.6
16	NEW ORLEANS	52	51.9	13.5	17.3	17.3
16	SHREVEPORT	41	39.0	26.8	22.0	12.2
17	CENT. TEXAS HCS	34	64.7	8.8	17.6	8.8
17	DALLAS	7	28.6 *	14.3	42.9	14.3
17	SAN ANTONIO	187	54.0	23.0	17.1	5.9
19	E. COLORADO HCS	67	73.1	22.4	4.5	0.0
19	MONTANA HCS	121	37.2 *	14.9	28.9	19.0
21	CENTRAL CA HCS	67	43.3	35.8	6.0	14.9
21	SIERRA NEV HCS	25	44.0	20.0	24.0	12.0
23	FARGO	15	60.0	13.3	13.3	13.3
23	OMAHA	5	60.0	0.0	40.0	0.0
	ALL SITES	1,722	57.1	18.6	17.5	6.8
	SITE AVERAGE	44	58.9	16.9	17.1	7.0
	SITE STD. DEV.	39	21.0	12.6	12.6	8.0

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-9. ADMISSION PROBLEMS AND DISCHARGE STATUS, ALL DISCHARGES, SUCCESSFUL ONLY, AND OTHER THAN SUCCESSFUL

	All Discharges % (N=1,722)	Successful Discharges % (N=983)	Other Than Successful Discharges % (N=739)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	82.2	81.4	83.3
Admitted w/ Drug Prob.	70.5	67.2	74.9
Admitted w/ Mental Ill.	75.3	74.9	75.9
Admitted w/ Med Ill.	81.2	81.8	80.5
Admitted w/Soc/Voc. Prob.	82.5	83.3	81.5
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	76.9	94.6	53.5
Drug Prob.	76.1	95.3	52.7
Mental Ill.	75.3	92.1	52.5
Medical Ill.	68.0	83.2	47.3
Soc/Voc. Prob.	72.1	87.9	50.3
Employment			
Full-time	21.1	26.8	13.5
Part-time	10.9	10.5	11.4
Veterans Industries	15.6	19.1	10.8
Disabled/Retired	27.4	28.9	25.4
Unemployed	19.9	11.9	30.6
Voc Tr/Vol.	1.2	1.6	0.7
Unknown/Other	3.9	1.2	7.6
Living Situation			
Apartment/Room/House	49.1	50.9	46.7
None	1.7	0.0	4.1
Halfway House/Instit.	36.8	47.4	22.7
Unknown/Other	12.4	1.7	26.5
With Whom Living			
Unknown/No res.	9.5	0.4	21.5
Alone	20.7	28.6	10.1
Spouse/Children	4.1	5.0	2.8
Parent/Family	10.6	7.2	15.2
Friends	13.6	9.0	19.8
Strangers	41.6	49.8	30.6

**Percentages based on veterans admitted with these problems.*

TABLE 4-10 ADMISSION PROBLEMS AND DISCHARGE STATUS FY 2001-2005

	FY 01 % (N=5,006)	FY 02 % (N=4,455)	FY 03 % (N=3,046)	FY 04 % (N=2,168)	FY 05 % (N=1,722)
Previous Admissions					
None	76.9	69.2	71.3	70.9	67.8
1-2	21.2	27.2	25.9	25.8	28.5
3+	1.9	3.6	2.8	3.3	3.7
Problems at Admission					
Alcohol Abuse	81.8	82.9	84.2	82.3	82.2
Drug Abuse	66.7	65.9	68.6	66.5	70.5
Mental Illness	52.6	56.2	72.6	71.2	75.3
Medical Problems	46.7	51.1	72.6	76.3	81.2
Social/Voc. Problems	75.5	73.6	81.5	75.7	82.5
Length of Stay, Mean Days	65.3	73.4	71.0	60.8	64.4
Discharge Status					
Successful	54.0	55.5	63.1	59.9	57.1
Violation	16.7	17.2	13.0	13.7	18.6
Veteran Left	22.1	19.8	16.3	17.2	17.5
Other/Unknown	7.2	7.5	7.6	9.2	6.8
Living Sit. at Discharge					
Apt/Room/House	41.1	49.0	46.9	45.2	49.1
Halfway House/Instit.	31.6	26.5	36.1	40.2	36.8
None/Unknown/Other	27.3	24.4	17.0	14.6	14.1
With Whom Living					
Unknown/No Res.	22.0	19.0	13.1	10.9	9.5
Alone	21.0	23.7	24.2	20.2	20.7
Spouse/Children	3.2	3.8	3.1	3.9	4.1
Parent/Family	7.1	8.1	7.4	10.1	10.6
Friends	9.2	11.4	11.4	10.3	13.6
Strangers	37.5	33.9	40.7	44.6	41.6
Employment					
Full-time	26.0	27.3	23.2	20.6	21.1
Part-time	11.0	11.7	10.5	12.8	10.9
Disabled/Retired	18.1	20.9	22.7	27.1	27.4
Unempl./Volun./Voc.Reh.	44.9	40.1	43.6	39.5	40.7
Improvement Clin. Status*					
Alcohol	76.8	78.6	82.2	81.2	76.9
Drug	75.9	77.8	82.2	80.8	76.1
Mental Health	70.8	72.5	77.6	74.7	75.3
Medical	69.1	71.5	69.3	69.2	68.0
Social/Voc.	70.4	71.4	74.9	73.0	72.1
Follow-up Treatment					
Alcohol	83.2	85.8	73.8	73.3	74.5
Drug	83.1	85.9	60.3	59.2	64.0
Mental Health	87.0	90.5	64.3	63.4	69.3
Medical	89.8	92.6	67.3	70.7	76.0
Social/Voc.	71.9	76.2	61.8	58.7	64.3

**Percentage improved based only on veterans admitted with problems.*

TABLE 4-11. LIVING SITUATION AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	MANCHESTER	12	8.3	25.0	58.3	8.3
3	BROOKLYN	12	0.0	91.7	8.3	0.0
3	MONTROSE	22	9.1	13.6	68.2	9.1
3	NORTHPORT	27	0.0	48.1	44.4	7.4
4	CLARKSBURG	11	9.1	54.5	27.3	9.1
4	LEBANON	13	0.0	53.8	23.1	23.1
4	WILKES-BARRE	35	2.9	42.9	54.3	0.0
7	ATLANTA	33	0.0	9.1	66.7	24.2
7	AUGUSTA	24	0.0	87.5	0.0	12.5
7	BIRMINGHAM	84	0.0	19.0	71.4	9.5
7	COLUMBIA SC	58	0.0	87.9	10.3	1.7
7	TUSCALOOSA	31	0.0	41.9	41.9	16.1
8	GAINESVILLE	74	0.0	52.7	45.9	1.4
8	W PALM BEACH	82	2.4	29.3	54.9	13.4
9	LOUISVILLE	46	2.2	34.8	58.7	4.3
10	CHILLICOTHE	14	0.0	14.3	71.4	14.3
11	ANN ARBOR HCS	57	3.5	59.6	31.6	5.3
11	BATTLE CREEK	78	2.6	50.0	28.2	19.2
11	DETROIT	6	16.7	0.0	83.3	0.0
15	COLUMBIA MO	25	0.0	48.0	48.0	4.0
15	TOPEKA	7	28.6	14.3	42.9	14.3
15	WICHITA	18	0.0	16.7	72.2	11.1
16	ALEXANDRIA	22	0.0	63.6	31.8	4.5
16	FAYETTEVILLE AR	47	2.1	40.4	51.1	6.4
16	GULF COAST HCS	23	0.0	52.2	21.7	26.1
16	HOUSTON	120	0.8	56.7	30.8	11.7
16	LITTLE ROCK	102	0.0	9.8	61.8	28.4
16	MUSKOGEE	18	11.1	50.0	33.3	5.6
16	NEW ORLEANS	52	3.8	36.5	42.3	17.3
16	SHREVEPORT	41	0.0	70.7	19.5	9.8
17	CENT. TEXAS HCS	34	0.0	55.9	29.4	14.7
17	DALLAS	7	14.3	71.4	0.0	14.3
17	SAN ANTONIO	187	2.7	73.3	19.3	4.8
19	E. COLORADO HCS	67	0.0	85.1	4.5	10.4
19	MONTANA HCS	121	1.7	51.2	17.4	29.8
21	CENTRAL CA HCS	67	1.5	41.8	46.3	10.4
21	SIERRA NEV HCS	25	0.0	56.0	32.0	12.0
23	FARGO	15	0.0	66.7	6.7	26.7
23	OMAHA	5	0.0	20.0	40.0	40.0
	ALL SITES	1,722	1.7	49.1	36.8	12.4
	SITE AVERAGE	44	3.2	46.1	38.4	12.3
	SITE STD. DEV.	39	5.9	23.9	22.0	9.2

TABLE 4-12. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	MANCHESTER	12	41.7		0.0	0.0	8.3	41.7	8.3
3	BROOKLYN	12	8.3	*	8.3	16.7	41.7	16.7	8.3
3	MONTROSE	22	4.5	*	45.5	0.0	27.3	18.2	4.5
3	NORTHPORT	27	14.8		44.4	0.0	33.3	0.0	7.4
4	CLARKSBURG	11	18.2		0.0	0.0	45.5	18.2	18.2
4	LEBANON	13	30.8		0.0	0.0	69.2	0.0	0.0
4	WILKES-BARRE	35	2.9	*	0.0	0.0	85.7	11.4	0.0
7	ATLANTA	33	6.1	*	33.3	0.0	15.2	39.4	6.1
7	AUGUSTA	24	79.2		0.0	0.0	0.0	20.8	0.0
7	BIRMINGHAM	84	25.0		16.7	0.0	23.8	29.8	4.8
7	COLUMBIA SC	58	12.1		70.7	1.7	1.7	13.8	0.0
7	TUSCALOOSA	31	19.4		29.0	0.0	25.8	25.8	0.0
8	GAINESVILLE	74	37.8		6.8	1.4	27.0	21.6	5.4
8	W PALM BEACH	82	19.5		42.7	0.0	18.3	7.3	12.2
9	LOUISVILLE	46	30.4		0.0	2.2	28.3	37.0	2.2
10	CHILLICOTHE	14	21.4		28.6	7.1	14.3	28.6	0.0
11	ANN ARBOR HCS	57	28.1		1.8	3.5	29.8	36.8	0.0
11	BATTLE CREEK	78	26.9		0.0	0.0	32.1	35.9	5.1
11	DETROIT	6	16.7		0.0	0.0	0.0	83.3	0.0
15	COLUMBIA MO	25	32.0		32.0	0.0	36.0	0.0	0.0
15	TOPEKA	7	0.0	*	0.0	0.0	100.0	0.0	0.0
15	WICHITA	18	27.8		11.1	0.0	27.8	27.8	5.6
16	ALEXANDRIA	22	81.8		0.0	0.0	9.1	0.0	9.1
16	FAYETTEVILLE AR	47	66.0		2.1	0.0	4.3	25.5	2.1
16	GULF COAST HCS	23	56.5		0.0	0.0	0.0	34.8	8.7
16	HOUSTON	120	30.0		43.3	0.0	6.7	17.5	2.5
16	LITTLE ROCK	102	22.5		11.8	1.0	42.2	22.5	0.0
16	MUSKOGEE	18	66.7		0.0	0.0	16.7	16.7	0.0
16	NEW ORLEANS	52	9.6	*	0.0	0.0	57.7	30.8	1.9
16	SHREVEPORT	41	36.6		7.3	0.0	24.4	26.8	4.9
17	CENT. TEXAS HCS	34	67.6		0.0	8.8	14.7	5.9	2.9
17	DALLAS	7	42.9		14.3	0.0	14.3	14.3	14.3
17	SAN ANTONIO	187	34.2		24.1	3.2	27.8	10.2	0.5
19	E. COLORADO HCS	67	76.1		0.0	0.0	9.0	4.5	10.4
19	MONTANA HCS	121	30.6		0.0	0.8	52.1	8.3	8.3

TABLE 4-12. EMPLOYMENT STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
21	CENTRAL CA HCS	67	19.4	0.0	0.0	37.3	41.8	1.5
21	SIERRA NEV HCS	25	48.0	0.0	8.0	16.0	28.0	0.0
23	FARGO	15	40.0	6.7	0.0	33.3	6.7	13.3
23	OMAHA	5	60.0	0.0	0.0	20.0	0.0	20.0
	ALL SITES	1,722	31.9	15.6	1.2	27.4	19.9	3.9
	SITE AVERAGE	44	33.1	12.3	1.4	27.6	20.7	4.8
	SITE STD. DEV.	39	22.1	17.9	3.4	22.3	16.6	5.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-13. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	MANCHESTER	12	25.0	8.3	0.0	66.7	0.0
3	BROOKLYN	12	16.7	66.7	8.3	8.3	0.0
3	MONTROSE	22	13.6	4.5	9.1	72.7	0.0
3	NORTHPORT	27	29.6	14.8	3.7	51.9	0.0
4	CLARKSBURG	11	18.2	27.3	9.1	45.5	0.0
4	LEBANON	13	30.8	7.7	0.0	61.5	0.0
4	WILKES-BARRE	35	48.6	25.7	0.0	25.7	0.0
7	ATLANTA	33	9.1	9.1	3.0	78.8	0.0
7	AUGUSTA	24	25.0	0.0	0.0	75.0	0.0
7	BIRMINGHAM	84	19.0	3.6	1.2	63.1	13.1 *
7	COLUMBIA SC	58	27.6	5.2	3.4	63.8	0.0
7	TUSCALOOSA	31	22.6	6.5	0.0	71.0	0.0
8	GAINESVILLE	74	36.5	2.7	2.7	56.8	1.4
8	W PALM BEACH	82	14.6	13.4	6.1	62.2	3.7
9	LOUISVILLE	46	39.1	21.7	2.2	32.6	4.3
10	CHILLICOTHE	14	7.1	7.1	0.0	85.7	0.0
11	ANN ARBOR HCS	57	33.3	35.1	0.0	31.6	0.0
11	BATTLE CREEK	78	26.9	7.7	6.4	59.0	0.0
11	DETROIT	6	0.0	33.3	16.7	50.0	0.0
15	COLUMBIA MO	25	52.0	20.0	4.0	24.0	0.0
15	TOPEKA	7	71.4	0.0	0.0	28.6	0.0
15	WICHITA	18	22.2	5.6	0.0	72.2	0.0
16	ALEXANDRIA	22	9.1	31.8	4.5	45.5	9.1 *
16	FAYETTEVILLE AR	47	12.8	2.1	0.0	85.1	0.0
16	GULF COAST HCS	23	39.1	0.0	0.0	60.9	0.0
16	HOUSTON	120	16.7	5.0	4.2	73.3	0.8
16	LITTLE ROCK	102	23.5	16.7	1.0	58.8	0.0
16	MUSKOGEE	18	22.2	11.1	5.6	61.1	0.0
16	NEW ORLEANS	52	34.6	21.2	11.5	32.7	0.0
16	SHREVEPORT	41	9.8	22.0	2.4	65.9	0.0

TABLE 4-13. VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
17	CENT. TEXAS HCS	34	20.6	8.8	0.0	70.6	0.0
17	DALLAS	7	14.3	14.3	0.0	71.4	0.0
17	SAN ANTONIO	187	29.4	11.2	5.9	53.5	0.0
19	E. COLORADO HCS	67	6.0	7.5	4.5	82.1	0.0
19	MONTANA HCS	121	36.4	27.3	6.6	24.8	5.0
21	CENTRAL CA HCS	67	40.3	14.9	3.0	40.3	1.5
21	SIERRA NEV HCS	25	12.0	0.0	4.0	84.0	0.0
23	FARGO	15	46.7	6.7	6.7	40.0	0.0
23	OMAHA	5	20.0	0.0	0.0	60.0	20.0 *
	ALL SITES	1,722	25.7	13.0	3.8	55.9	1.6
	SITE AVERAGE	44	25.2	13.5	3.5	56.3	1.5
	SITE STD. DEV.	39	14.6	13.2	3.8	19.5	4.1

TABLE 4-13A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	MANCHESTER	12	0.0	0.0	16.7	83.3	0.0
3	BROOKLYN	12	41.7	50.0	0.0	8.3	0.0
3	MONTROSE	22	22.7	4.5	4.5	68.2	0.0
3	NORTHPORT	27	40.7	7.4	0.0	48.1	3.7
4	CLARKSBURG	11	9.1	27.3	9.1	54.5	0.0
4	LEBANON	13	38.5	15.4	0.0	46.2	0.0
4	WILKES-BARRE	35	60.0	28.6	2.9	8.6	0.0
7	ATLANTA	33	0.0	6.1	3.0	90.9	0.0
7	AUGUSTA	24	12.5	0.0	4.2	83.3	0.0
7	BIRMINGHAM	84	10.7	3.6	2.4	64.3	19.0 *
7	COLUMBIA SC	58	6.9	3.4	5.2	82.8	1.7
7	TUSCALOOSA	31	12.9	3.2	3.2	80.6	0.0
8	GAINESVILLE	74	17.6	5.4	1.4	71.6	4.1
8	W PALM BEACH	82	6.1	13.4	6.1	70.7	3.7
9	LOUISVILLE	46	2.2	13.0	2.2	76.1	6.5
10	CHILLICOTHE	14	0.0	7.1	0.0	92.9	0.0
11	ANN ARBOR HCS	57	17.5	50.9	0.0	31.6	0.0
11	BATTLE CREEK	78	17.9	7.7	9.0	65.4	0.0
11	DETROIT	6	0.0	0.0	16.7	83.3	0.0
15	COLUMBIA MO	25	64.0	36.0	0.0	0.0	0.0
15	TOPEKA	7	28.6	71.4	0.0	0.0	0.0
15	WICHITA	18	16.7	5.6	0.0	77.8	0.0
16	ALEXANDRIA	22	0.0	0.0	0.0	68.2	31.8 *
16	FAYETTEVILLE AR	47	6.4	4.3	0.0	89.4	0.0
16	GULF COAST HCS	23	30.4	0.0	0.0	69.6	0.0
16	HOUSTON	120	6.7	4.2	5.8	83.3	0.0
16	LITTLE ROCK	102	9.8	16.7	1.0	72.5	0.0
16	MUSKOGEE	18	5.6	0.0	0.0	88.9	5.6
16	NEW ORLEANS	52	25.0	21.2	5.8	46.2	1.9
16	SHREVEPORT	41	14.6	12.2	0.0	73.2	0.0

TABLE 4-13A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM RESIDENTIAL TREATMENT, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
17	CENT. TEXAS HCS	34	0.0	5.9	2.9	91.2	0.0
17	DALLAS	7	14.3	14.3	0.0	71.4	0.0
17	SAN ANTONIO	187	10.7	10.7	2.1	75.9	0.5
19	E. COLORADO HCS	67	1.5	11.9	4.5	82.1	0.0
19	MONTANA HCS	121	17.4	10.7	3.3	60.3	8.3
21	CENTRAL CA HCS	67	17.9	13.4	11.9	49.3	7.5
21	SIERRA NEV HCS	25	4.0	4.0	4.0	88.0	0.0
23	FARGO	15	6.7	0.0	6.7	73.3	13.3 *
23	OMAHA	5	0.0	0.0	0.0	80.0	20.0 *
	ALL SITES	1,722	13.8	11.5	3.5	68.0	3.2
	SITE AVERAGE	44	15.3	12.6	3.4	65.4	3.3
	SITE STD. DEV.	39	15.9	15.8	4.3	25.3	6.9

TABLE 4-14. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	12	83.3	60.0		66.7	
3	BROOKLYN	12	83.3	90.0		83.3	
3	MONTROSE	22	95.5	71.4		81.8	
3	NORTHPORT	27	66.7	76.5		55.6	
4	CLARKSBURG	11	72.7	75.0		72.7	
4	LEBANON	13	46.2	100.0		46.2	*
4	WILKES-BARRE	35	60.0	71.4		54.3	
7	ATLANTA	33	87.9	79.3		60.6	
7	AUGUSTA	24	75.0	38.9	*	75.0	
7	BIRMINGHAM	84	77.4	90.8		73.8	
7	COLUMBIA SC	58	62.1	50.0	*	60.3	
7	TUSCALOOSA	31	96.8	27.6	*	80.6	
8	GAINESVILLE	74	93.2	91.2		90.5	
8	W PALM BEACH	82	98.8	97.5		96.3	
9	LOUISVILLE	46	100.0	95.7		100.0	
10	CHILLICOTHE	14	85.7	83.3		85.7	
11	ANN ARBOR HCS	57	98.2	98.2		98.2	
11	BATTLE CREEK	78	79.5	50.8	*	52.6	*
11	DETROIT	6	83.3	80.0		83.3	
15	COLUMBIA MO	25	92.0	69.6		88.0	
15	TOPEKA	7	42.9	33.3	*	28.6	*
15	WICHITA	18	83.3	80.0		72.2	
16	ALEXANDRIA	22	100.0	100.0		100.0	
16	FAYETTEVILLE AR	47	95.7	91.1		91.5	
16	GULF COAST HCS	23	91.3	66.7		34.8	*
16	HOUSTON	120	82.5	70.7		77.5	
16	LITTLE ROCK	102	98.0	85.0		98.0	
16	MUSKOGEE	18	100.0	77.8		83.3	
16	NEW ORLEANS	52	75.0	89.7		63.5	
16	SHREVEPORT	41	78.0	83.9		68.3	
17	CENT. TEXAS HCS	34	85.3	96.4		67.6	
17	DALLAS	7	71.4	40.0	*	28.6	*
17	SAN ANTONIO	187	80.2	74.7		77.5	
19	E. COLORADO HCS	67	50.7	82.4		49.3	*
19	MONTANA HCS	121	65.3	59.2		56.2	
21	CENTRAL CA HCS	67	86.6	52.6	*	73.1	
21	SIERRA NEV HCS	25	84.0	76.2		76.0	
23	FARGO	15	100.0	73.3		66.7	
23	OMAHA	5	100.0	100.0		100.0	
	ALL SITES	1,722	82.2	76.9		74.5	
	SITE AVERAGE	44	82.3	75.1		72.3	
	SITE STD. DEV.	39	15.3	19.4		19.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-15. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	12	33.3	50.0	*	25.0	*
3	BROOKLYN	12	50.0	100.0		50.0	
3	MONTROSE	22	77.3	70.6		63.6	
3	NORTHPORT	27	44.4	83.3		40.7	
4	CLARKSBURG	11	54.5	50.0	*	36.4	*
4	LEBANON	13	69.2	100.0		69.2	
4	WILKES-BARRE	35	28.6	90.0		25.7	*
7	ATLANTA	33	97.0	78.1		72.7	
7	AUGUSTA	24	87.5	33.3	*	87.5	
7	BIRMINGHAM	84	85.7	91.7		82.1	
7	COLUMBIA SC	58	67.2	51.3	*	65.5	
7	TUSCALOOSA	31	90.3	29.2	*	74.2	
8	GAINESVILLE	74	67.6	86.0		66.2	
8	W PALM BEACH	82	92.7	98.6		89.0	
9	LOUISVILLE	46	95.7	97.7		95.7	
10	CHILLICOTHE	14	71.4	88.9		57.1	
11	ANN ARBOR HCS	57	87.7	98.0		87.7	
11	BATTLE CREEK	78	64.1	56.0		48.7	
11	DETROIT	6	83.3	80.0		83.3	
15	COLUMBIA MO	25	56.0	78.6		56.0	
15	TOPEKA	7	57.1	50.0	*	42.9	
15	WICHITA	18	77.8	85.7		66.7	
16	ALEXANDRIA	22	90.9	100.0		90.9	
16	FAYETTEVILLE AR	47	68.1	87.5		63.8	
16	GULF COAST HCS	23	56.5	84.6		8.7	*
16	HOUSTON	120	93.3	66.1		86.7	
16	LITTLE ROCK	102	93.1	86.3		93.1	
16	MUSKOGEE	18	83.3	66.7		66.7	
16	NEW ORLEANS	52	61.5	84.4		51.9	
16	SHREVEPORT	41	67.5	70.4		58.5	
17	CENT. TEXAS HCS	34	73.5	95.8		55.9	
17	DALLAS	7	42.9	66.7		14.3	*
17	SAN ANTONIO	187	64.2	73.3		62.6	
19	E. COLORADO HCS	67	34.3	73.9		34.3	*
19	MONTANA HCS	121	36.4	43.9	*	26.4	*
21	CENTRAL CA HCS	67	86.6	53.6	*	74.6	
21	SIERRA NEV HCS	25	48.0	75.0		44.0	
23	FARGO	15	40.0	60.0		26.7	*
23	OMAHA	5	80.0	100.0		80.0	
	ALL SITES	1,722	70.5	76.1		64.0	
	SITE AVERAGE	44	68.2	75.3		59.6	
	SITE STD. DEV.	39	19.9	19.6		23.2	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-16. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	12	58.3	28.6	*	50.0	
3	BROOKLYN	12	100.0	90.0		100.0	
3	MONTROSE	22	90.9	75.0		77.3	
3	NORTHPORT	27	77.8	75.0		70.4	
4	CLARKSBURG	11	90.9	80.0		81.8	
4	LEBANON	13	100.0	100.0		100.0	
4	WILKES-BARRE	35	94.3	78.8		85.7	
7	ATLANTA	33	42.4	71.4		36.4	*
7	AUGUSTA	24	66.7	62.5		45.8	
7	BIRMINGHAM	84	59.5	94.0		56.0	
7	COLUMBIA SC	58	53.4	71.0		53.4	
7	TUSCALOOSA	31	71.0	25.0	*	67.7	
8	GAINESVILLE	74	56.8	85.7		54.1	
8	W PALM BEACH	82	97.6	81.8		93.9	
9	LOUISVILLE	46	97.8	100.0		97.8	
10	CHILLICOTHE	14	71.4	90.0		64.3	
11	ANN ARBOR HCS	57	96.5	100.0		96.5	
11	BATTLE CREEK	78	78.2	55.0		60.3	
11	DETROIT	6	33.3	100.0		33.3	*
15	COLUMBIA MO	25	100.0	96.0		96.0	
15	TOPEKA	7	100.0	85.7		100.0	
15	WICHITA	18	83.3	80.0		55.6	
16	ALEXANDRIA	22	68.2	93.3		63.6	
16	FAYETTEVILLE AR	47	72.3	76.5		59.6	
16	GULF COAST HCS	23	52.2	50.0	*	34.8	*
16	HOUSTON	120	54.2	69.2		52.5	
16	LITTLE ROCK	102	65.7	91.0		65.7	
16	MUSKOGEE	18	61.1	54.5	*	38.9	*
16	NEW ORLEANS	52	86.5	80.0		80.8	
16	SHREVEPORT	41	65.9	76.9		56.1	
17	CENT. TEXAS HCS	34	64.5	100.0		61.8	
17	DALLAS	7	71.4	40.0	*	42.9	*
17	SAN ANTONIO	187	79.7	67.1		76.5	
19	E. COLORADO HCS	67	100.0	94.0		100.0	
19	MONTANA HCS	121	85.8	55.6		76.0	
21	CENTRAL CA HCS	67	85.1	40.0	*	73.1	
21	SIERRA NEV HCS	25	56.0	61.5		48.0	
23	FARGO	15	80.0	83.3		73.3	
23	OMAHA	5	0.0		*	0.0	*
	ALL SITES	1,722	75.3	75.3		69.3	
	SITE AVERAGE	44	73.6	75.2		66.1	
	SITE STD. DEV.	39	21.5	20.2		22.9	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 4-17. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	MANCHESTER	11	81.8	45.5	45.5
3	BRONX	2	100.0	100.0	0.0
3	BROOKLYN	12	100.0	50.0	50.0 *
3	MONTROSE	22	86.4	72.7	18.2
3	NORTHPORT	25	96.0	76.0	20.0
4	CLARKSBURG	10	90.0	70.0	20.0
4	LEBANON	13	100.0	46.2	53.8 *
4	WILKES-BARRE	34	91.2	47.1	44.1
7	ATLANTA	33	75.8	87.9	9.1
7	AUGUSTA	24	100.0	45.8	54.2 *
7	BIRMINGHAM	84	97.6	78.6	20.2
7	CHARLESTON	1	100.0	100.0	0.0
7	COLUMBIA SC	58	98.3	53.4	44.8
7	TUSCALOOSA	31	90.3	83.9	12.9
8	GAINESVILLE	72	100.0	76.4	23.6
8	W PALM BEACH	82	98.8	97.6	2.4
9	LOUISVILLE	46	100.0	80.4	19.6
10	CHILLICOTHE	14	92.9	85.7	7.1
11	ANN ARBOR HCS	57	100.0	45.6	54.4 *
11	BATTLE CREEK	70	68.6	44.3	40.0
11	DETROIT	6	100.0	83.3	16.7
15	COLUMBIA MO	25	100.0	84.0	16.0
15	TOPEKA	7	100.0	100.0	0.0
15	WICHITA	18	88.9	77.8	22.2
16	ALEXANDRIA	22	100.0	36.4 *	63.6 *
16	FAYETTEVILLE AR	47	95.7	55.3	44.7
16	GULF COAST HCS	23	52.2	13.0 *	43.5
16	HOUSTON	120	94.2	75.8	21.7
16	LITTLE ROCK	102	100.0	96.1	3.9
16	MUSKOGEE	18	83.3	61.1	27.8
16	NEW ORLEANS	52	94.2	71.2	23.1
16	SHREVEPORT	40	87.5	65.0	27.5
17	CENT. TEXAS HCS	33	87.9	54.5	42.4
17	DALLAS	6	50.0	66.7	16.7
17	SAN ANTONIO	187	98.9	97.3	2.1
19	E. COLORADO HCS	67	100.0	37.3 *	62.7 *
19	MONTANA HCS	107	89.7	54.2	39.3
21	CENTRAL CA HCS	63	87.3	44.4	46.0
21	SIERRA NEV HCS	25	92.0	44.0	48.0

TABLE 4-17. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
23	FARGO	15	86.7	80.0	13.3
23	OMAHA	5	100.0	20.0 *	80.0 *
	ALL SITES	1,689	93.3	69.2	27.1
	SITE AVERAGE	41	91.6	66.0	29.3
	SITE STD. DEV.	38	11.9	22.4	20.4

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

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TABLE 4-17V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	11	81.8	45.5	45.5
3	61	93.4	70.5	24.6
4	57	93.0	50.9	42.1
7	231	93.9	71.0	27.3
8	154	99.4	87.7	12.3
9	46	100.0	80.4	19.6
10	14	92.9	85.7	7.1
11	133	83.5	46.6	45.1
15	50	96.0	84.0	16.0
16	424	92.7	70.8	24.3
17	226	96.0	90.3	8.4
19	174	93.7	47.7	48.3
21	88	88.6	44.3	46.6
23	20	90.0	65.0	30.0
TOTAL	1,689	93.3	69.2	27.1
VISN AVERAGE	121	92.5	67.2	28.4
VISN STD.DEV	115	5.2	17.2	14.8

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 4-18. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	12	41.7	20.0	*	25.0	*
3	BROOKLYN	12	63.6	60.0		58.3	
3	MONTROSE	22	90.5	36.8	*	81.8	
3	NORTHPORT	27	85.2	91.3		85.2	
4	CLARKSBURG	11	81.8	22.2	*	72.7	
4	LEBANON	13	100.0	100.0		100.0	
4	WILKES-BARRE	35	94.1	56.3		88.6	
7	ATLANTA	33	42.4	71.4		39.4	*
7	AUGUSTA	24	50.0	16.7	*	45.8	*
7	BIRMINGHAM	84	79.8	97.0		78.6	
7	COLUMBIA SC	58	91.4	81.1		91.4	
7	TUSCALOOSA	31	51.6	18.8	*	38.7	*
8	GAINESVILLE	74	85.1	87.1		83.8	
8	W PALM BEACH	82	92.7	66.2		90.2	
9	LOUISVILLE	46	97.8	97.8		97.8	
10	CHILLICOTHE	14	57.1	50.0		50.0	*
11	ANN ARBOR HCS	57	98.2	92.9		98.2	
11	BATTLE CREEK	78	80.8	45.2		60.3	
11	DETROIT	6	66.7	100.0		66.7	
15	COLUMBIA MO	25	100.0	88.0		100.0	
15	TOPEKA	7	100.0	85.7		100.0	
15	WICHITA	18	100.0	72.2		77.8	
16	ALEXANDRIA	22	95.5	100.0		95.5	
16	FAYETTEVILLE AR	47	85.1	82.5		80.9	
16	GULF COAST HCS	23	52.2	8.3	*	39.1	*
16	HOUSTON	120	72.5	51.7		67.5	
16	LITTLE ROCK	102	95.1	87.6		95.1	
16	MUSKOGEE	18	72.2	38.5	*	61.1	
16	NEW ORLEANS	52	84.6	86.4		78.8	
16	SHREVEPORT	41	73.2	70.0		65.9	
17	CENT. TEXAS HCS	34	44.1	86.7		41.2	*
17	DALLAS	7	57.1	50.0		57.1	
17	SAN ANTONIO	187	72.7	45.6		70.1	
19	E. COLORADO HCS	67	100.0	92.5		100.0	
19	MONTANA HCS	121	92.5	40.0		81.8	
21	CENTRAL CA HCS	67	82.1	47.3		62.7	
21	SIERRA NEV HCS	25	56.0	64.3		56.0	
23	FARGO	15	78.6	81.8		66.7	
23	OMAHA	5	60.0	100.0		60.0	
	ALL SITES	1,722	81.2	68.0		76.0	
	SITE AVERAGE	44	77.5	66.4		72.0	
	SITE STD. DEV.	39	18.6	27.4		20.6	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-19. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	MANCHESTER	12	25.0	0.0	*	8.3	*
3	BROOKLYN	12	72.7	50.0		66.7	
3	MONTROSE	22	100.0	63.6		81.8	
3	NORTHPORT	27	59.3	81.3		44.4	
4	CLARKSBURG	11	90.9	50.0		63.6	
4	LEBANON	13	100.0	100.0		100.0	
4	WILKES-BARRE	35	97.1	69.7		80.0	
7	ATLANTA	33	93.9	77.4		63.6	
7	AUGUSTA	24	8.3	50.0		0.0	*
7	BIRMINGHAM	84	100.0	89.3		92.9	
7	COLUMBIA SC	58	100.0	87.9		91.4	
7	TUSCALOOSA	31	87.1	42.3	*	58.1	
8	GAINESVILLE	74	89.2	77.3		71.6	
8	W PALM BEACH	82	96.3	71.8		84.1	
9	LOUISVILLE	46	95.7	97.7		91.3	
10	CHILLICOTHE	14	100.0	64.3		71.4	
11	ANN ARBOR HCS	57	94.7	92.6		93.0	
11	BATTLE CREEK	78	73.1	42.1	*	50.0	
11	DETROIT	6	50.0	66.7		16.7	*
15	COLUMBIA MO	25	100.0	88.0		100.0	
15	TOPEKA	7	71.4	100.0		57.1	
15	WICHITA	18	33.3	0.0	*	0.0	*
16	ALEXANDRIA	22	76.2	93.8		31.8	
16	FAYETTEVILLE AR	47	100.0	83.0		89.4	
16	GULF COAST HCS	23	4.3	100.0		4.3	*
16	HOUSTON	120	76.7	65.2		59.2	
16	LITTLE ROCK	102	100.0	88.2		100.0	
16	MUSKOGEE	18	77.8	71.4		5.6	*
16	NEW ORLEANS	52	34.6	83.3		23.1	*
16	SHREVEPORT	41	70.7	65.5		31.7	
17	CENT. TEXAS HCS	34	88.2	75.9		41.2	
17	DALLAS	7	100.0	57.1		42.9	
17	SAN ANTONIO	187	71.1	63.2		45.5	
19	E. COLORADO HCS	67	100.0	94.0		100.0	
19	MONTANA HCS	121	91.7	45.7		72.7	
21	CENTRAL CA HCS	67	83.6	46.4		44.8	
21	SIERRA NEV HCS	25	72.0	50.0		28.0	
23	FARGO	15	100.0	80.0		60.0	
23	OMAHA	5	60.0	100.0		60.0	
	ALL SITES	1,722	82.5	72.1		64.3	
	SITE AVERAGE	44	78.1	69.9		57.1	
	SITE STD. DEV.	39	26.3	24.3		30.9	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 4-20. DEVIATION FROM MEDIAN PERFORMANCE OF HCHV SITES, CRITICAL OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		58.06%	87.50%	47.83%	49.23%	81.40%	78.57%	66.67%	
National Average		56.65%	86.02%	49.11%	47.64%	75.08%	76.48%	69.65%	
1	MANCHESTER	-10.72%	-0.69%	-28.50%	-5.07%	-44.38% *	-18.78%	-24.17%	-0.84 *
3	BROOKLYN	41.44%	11.56%	47.29%	-35.00% *	17.83%	25.06%	-17.41%	0.59
3	MONTROSE	7.94%	-6.12%	-39.16% *	-0.89%	-8.15%	-10.75%	4.75%	-0.15
3	NORTHPORT	26.27%	2.42%	-5.94%	23.08%	-11.40%	-0.95%	9.44%	0.47
4	CLARKSBURG	3.95%	-6.56%	7.12%	-18.37%	-4.54%	-8.03%	15.56%	-0.04
4	LEBANON	20.02%	-5.96%	6.19%	-8.97%	17.78%	20.55%	-21.59%	0.29
4	WILKES-BARRE	0.81%	6.35%	-2.97%	-25.47% *	-5.27%	-13.31%	-16.24%	-0.34
7	ATLANTA	0.00%	-9.28%	-40.91% *	-17.55%	-10.17%	0.00%	22.82%	-0.17
7	AUGUSTA	-26.07% *	1.95%	35.07%	20.91%	-19.55%	-41.28% *	-20.09%	-0.42
7	BIRMINGHAM	27.02%	3.77%	-27.36% *	3.34%	15.76%	13.54%	8.96%	0.59
7	COLUMBIA SC	-34.33% *	10.66%	37.31%	30.64%	-10.84%	-30.56% *	-13.35%	-0.09
7	TUSCALOOSA	-24.11% *	-5.59%	-5.73%	2.83%	-56.77% *	-55.32% *	15.24%	-0.93 *
8	GAINESVILLE	12.92%	11.07%	2.88%	0.00%	0.56%	8.16%	7.71%	0.45
8	W PALM BEACH	15.69%	-4.73%	-20.08%	11.91%	-0.06%	15.23%	30.66%	0.58
9	LOUISVILLE	0.36%	6.20%	-16.55%	-17.49% *	19.66%	17.25%	12.76%	0.37
10	CHILLICOTHE	35.70%	-2.33%	-34.02% *	-2.68%	16.20%	-1.41%	21.41%	0.50
11	ANN ARBOR	-21.35% *	2.51%	9.34%	-16.31% *	17.21%	16.55%	-22.65% *	-0.03
11	BATTLE CREEK	-22.14% *	-8.60%	2.09%	-16.54% *	-25.18% *	-26.05% *	-22.93% *	-0.87 *
11	DETROIT	44.36%	12.95%	-50.74% *	-34.68%	19.12%	22.50%	30.49%	0.65
15	COLUMBIA, MO	-1.50%	7.84%	0.00%	20.78%	13.86%	-9.50%	20.98%	0.56
15	TOPEKA	-33.59%	-27.32% *	-32.81%	-39.59% *	4.62%	-41.53%	32.42%	-0.88 *
15	WICHITA	36.28%	6.80%	-30.19% *	-9.76%	2.55%	2.65%	13.50%	0.39
16	ALEXANDRIA	10.70%	10.44%	10.78%	26.50%	12.72%	19.54%	-32.51% *	0.56
16	FAYETTEVILLE, AR	16.23%	6.79%	-7.30%	16.46%	-2.82%	14.96%	-10.95%	0.42
16	GULF COAST HCS	-39.89% *	-14.31%	-0.46%	-0.03%	-32.08% *	-13.98%	-53.46% *	-1.12 *
16	HOUSTON	-5.45%	-1.58%	6.96%	23.54%	-13.72%	-11.55%	16.43%	0.21
16	LITTLE ROCK	10.17%	-13.32% *	-37.83% *	-7.58%	14.35%	9.59%	27.18%	0.28
16	MUSKOGEE	-27.24%	-9.11%	6.14%	16.12%	-22.98%	-6.93%	-0.21%	-0.26
16	NEW ORLEANS	-6.04%	-12.35%	-13.22%	-28.76% *	0.00%	9.70%	4.36%	-0.23
16	SHREVEPORT	-23.25% *	2.47%	19.58%	-5.12%	-3.71%	4.03%	0.00%	-0.01
17	CENTRAL TEXAS HCS	3.98%	-1.09%	5.47%	12.66%	17.30%	15.91%	-8.94%	0.47
17	DALLAS	-36.58%	-12.56%	22.26%	2.60%	-41.94% *	-37.88% *	-6.03%	-0.88 *
17	SAN ANTONIO	-7.81%	5.33%	22.30%	13.91%	-16.15% *	-6.68%	30.90%	0.36
19	E COLORADO HCS	9.89%	4.29%	32.00%	26.80%	11.84%	4.24%	-23.78% *	0.51
19	MONTANA HCS	-26.86% *	-15.00% *	3.44%	-4.94%	-29.88% *	-19.10% *	-11.12%	-0.75 *
21	CENTRAL CALIFORNIA HCS	-16.26%	0.00%	-7.63%	-21.66% *	-39.75% *	-25.93% *	-23.76% *	-0.96 *
21	SIERRA NEVADA HCS	-23.06%	2.30%	10.46%	1.36%	-21.68%	-2.02%	-16.69%	-0.32
23	FARGO	-2.63%	-12.74%	18.02%	6.14%	2.62%	-4.59%	12.97%	0.18

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 4-20V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH HCHV PROGRAMS, SEVEN CRITICAL OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	55.3%	87.6%	41.7%	45.7%	77.2%	75.4%	72.7%	
VA National Average	56.7%	86.0%	49.1%	47.6%	75.1%	76.5%	69.7%	
1	-5.7%	-1.9%	-20.9%	-8.3%	-37.2%	-13.5%	-28.1%	-1.1 *
3	24.6%	-0.5%	-3.8%	4.6%	-1.5%	1.7%	-2.2%	0.4
4	10.1%	1.1%	7.6%	-21.7% *	6.5%	-2.7%	-18.1% *	-0.2
7	-3.1%	0.7%	4.3%	8.6%	-5.1%	-11.9% *	-2.7%	-0.1
8	17.9%	1.3%	-1.9%	5.0%	4.5%	16.1%	14.9%	0.8
9	3.4%	5.3%	-8.8%	-18.9% *	22.8%	20.4%	7.8%	0.5
10	40.3%	-3.7%	-26.8% *	-5.0%	24.7%	4.9%	17.0%	0.7
11	-15.9% *	-4.4%	10.3%	-17.9% *	0.0%	0.0%	-26.3% *	-0.6 *
15	10.4%	0.8%	-8.0%	0.0%	13.5%	-4.2%	14.5%	0.3
16	0.0%	-6.0%	0.0%	3.3%	2.2%	6.8%	0.0%	0.1
17	-3.0%	2.6%	26.0%	12.1%	-8.1%	0.0%	18.3%	0.5
19	-7.5%	-8.5%	19.1%	5.6%	-5.5%	-6.0%	-21.0% *	-0.3
21	-13.8% *	0.0%	4.7%	-16.4% *	-30.1% *	-14.5% *	-27.5% *	-1.1 *
23	0.2%	-13.2%	27.0%	5.0%	7.5%	-1.6%	7.0%	0.2

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 4-21. MEAN SUMMARY SATISFACTION SCORES

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	MANCHESTER	608	12	3.6	
3	BROOKLYN	527	7	3.1	5.0
3	MONTROSE	620	6	3.7	5.3
4	CLARKSBURG	540	8	3.5	5.3
4	LEBANON	595	7	3.0	4.5
7	ATLANTA	508	2	2.2*	5.4
7	AUGUSTA	509	17	3.5	5.6
8	GAINESVILLE	573	16	3.5	5.0
8	W PALM BEACH	548	68	3.6	4.8
11	ANN ARBOR HCS	506	18	3.1	4.5
11	BATTLE CREEK	515	34	3.3	4.7
11	DETROIT	553	6	3.4	5.8
15	COLUMBIA MO	543	6	3.1	5.6
15	TOPEKA	677	2	3.2	4.7
16	ALEXANDRIA	502	10	3.4	4.7
16	FAYETTEVILLE AR	564	35	3.5	4.5
16	GULF COAST HCS	520	7	3.8	5.5
16	HOUSTON	580	57	3.3	5.0
16	LITTLE ROCK	598	5	3.1	4.6
16	MUSKOGEE	623	10	3.2	5.3
16	SHREVEPORT	667	17	3.3	5.0
17	CENT. TEXAS HCS	674	31	3.5	5.2
17	DALLAS	549	8	2.7*	4.0
17	SAN ANTONIO	671	66	3.2	4.7
19	E. COLORADO HCS	554	11	3.6	5.3
19	MONTANA HCS	436	37	3.2	5.2
21	CENTRAL CA HCS	570	33	3.3	5.4
23	FARGO	437	10	3.2	5.2
	ALL SITES		546	3.3	4.9
	SITE AVERAGE		20	3.3	5.0
	SITE STD. DEV.		19	0.3	0.4

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

CHAPTER 5

THE GRANT AND PER DIEM PROGRAM

A. Background

The Homeless Providers Grant and Per Diem (GPD) program was authorized by Public Laws 102-590 and 104-110 to establish alternative housing programs for homeless veterans through partnerships with non-profit or local government agencies. Since 1994, VA has offered grants totaling $85 million to help create over 6,600 new community-based beds for homeless veterans. It should be noted that historically there has been a 10% attrition rate for capital grant funded beds. To date, over 4,500 beds have been developed with grant funds and are now operational and receiving per diem payments from VA. The remaining beds are hoped to become operational in the next two to three years.

In FY 2000, VA offered the first Per Diem Only (PDO) Notice of Funding Availability. The intent of this funding was to assist eligible entities that already had facilities or were willing to construct or renovate facilities at their own costs, in developing supported housing programs specifically for homeless veterans by paying them per diem to help offset operational expenses. Funding for the original PDO awards expired in FY 2002. In FY 2002, 2003 and 2004, VA awarded 3-year funding for three new rounds of PDO programs which will support the operation of approximately 3,200 beds. In FY 2005, VA gave PDO programs the opportunity to renew their PDO funding for as long as the GPD program is reauthorized and they are in compliance with all funding requirements.

Thus, the GPD program has shown sustained expansion in recent years. The first summary of the program was done in the Twelfth Annual Report (FY 1998); at that time there were 44 operational programs and 866 beds. The current report provides evaluation information on over 290 programs and almost 8,000 beds[1].

B. Program Description

Funding provided by the GPD program allows more flexibility in the design of services than say, HCHV contract residential treatment. For the majority of GPD programs, the principal mission is to provide time-limited housing with supportive services as an aid to the transition to permanent housing. Veterans may receive relatively intensive residential treatment in a GPD facility (e.g., New Directions in Los Angeles). However, programs with alternate missions have been funded. For example, a program in Leominster, Massachusetts (Veterans Hospice Homestead) was funded specifically to provide housing to homeless veterans who are terminally ill. Yet other programs are intended to provide stable housing, but offer minimal supportive services. Thus, the GPD represents a heterogeneous group of programs that have the common goal of providing flexible housing and support services.

[1] This includes both grant-funded and PDO-funded beds. Not all programs were in operation for the full fiscal year.

C. Monitoring

Although the missions of the programs may differ, the monitoring of the GPD program is similar to the evaluation of HCHV residential treatment. Every veteran who is admitted into the GPD program has an intake assessment completed by the HCHV team or by the VA Liaison to the GPD program. The intake assessment provides baseline data on veterans referred to this program. Clinicians in the GPD program complete a discharge report. These reports describe basic characteristics of the stay in GPD including cost, as well as several outcomes of program participation such as employment status, housing status, and clinical improvement. To date, no critical monitors of program performance have been established, although several tables in this chapter include identification of outlier values for informational purposes.

D. Program Structure

Table 5-1 shows that, during FY 2005, there were 7,978 transitional housing beds in the GPD program. As indicated by the starting and stopping dates for the programs, not all beds were in operation for the entire fiscal year. The programs admitted over 16,000 veterans and had over 15,000 discharges. Each medical center designates a staff member to serve as a liaison to the local GPD facilities. The liaison function is often an ancillary duty of HCHV staff members[2]. The GPD program is a source of housing for many of the veterans who receive case management through the HCHV program or through medical center homeless services (at medical centers that do not have HCHV programs). Table 5-2 shows VA outpatient visits for homeless services (i.e., DSS identifier 529 for HCHV services and 590 for non-HCHV services) received by veterans enrolled in the GPD program. About 78 percent of veterans in GPD program see VA homeless program case managers while in the program, with an average of four visits per veteran. (These visits may include the intake assessment). The veterans who have no VA outpatient visits may have received case management from the non-VA GPD program provider.

E. Client Characteristics

Client characteristics are documented through the same intake assessment used in the HCHV program (the Form X)[3]. Table 5-2A shows the percentage of veterans treated by the GPD program who have a documented intake assessment. Overall, almost 90 percent of veterans in the program have been assessed at intake. This percentage has increased markedly in recent years. There is large variability across GPD programs on this measure. Information about client characteristics may be less valid for programs that have a low percentage of veterans with a documented intake assessment.

Using the same methods as our summary of contract residential treatment, Tables 5-3 through 5-7 compare veterans contacted in FY 2005 and admitted to the GPD program with those not admitted. (Only sites with GPD programs are included in these tables). Of the 34,116 veterans on whom intake assessments were completed during FY 2005 at sites with GPD programs, 10,851

[2] In FY 2005, 46 liaison positions were funded by Central Office; however, only a portion of these positions were staffed by the end of the fiscal year.

[3] Intake information is collected at the time of initial contact with VA homeless services. While some veterans make first contact through the GPD program, the majority initially make contact through HCHV outreach. Generally the interval between the intake assessment and GPD admission is about two weeks.

(32 percent) were admitted to GPD. GPD clients come from several referral sources: HCHV outreach, medical center referral and outreach conducted by the GPD provider. The measures in Tables 5-3 through 5-7 summarize GPD client characteristics relative to the broader HCHV outreach population.

Veterans entering the GPD program were approximately the same age as those not placed (see Table 5-3). A similar percentage of women entered GPD (3.9 percent) relative to the larger outreach group (3.7 percent). The ethnic distribution of GPD program veterans was virtually identical to those not entering the program (Table 5-4).

As shown in Table 5-5, veterans who entered GPD were about as likely to be literally homeless at intake as those not entering the program. GPD program veterans were somewhat more likely to have serious psychiatric or substance abuse problems (86 percent) than were veterans not admitted to GPD (80 percent) (Table 5-6).

Appropriateness of GPD Placement

Again using an approach similar to our monitoring of contract residential treatment, three indicators of potentially inappropriate placement into GPD were selected. Veterans who met any of these criteria at intake were considered possibly inappropriate: (1) having more than $1,000 monthly income; (2) living in their own apartment, room or house; or (3) having no psychiatric or substance abuse disorder. As shown in Tables 5-7 and 5-7V, about 27 percent of veterans admitted to the GPD program during FY 2005 met any of these criteria, although there is considerable variability across sites on this measure. The criterion that is the largest contributor to this percentage is the absence of psychiatric or substance abuse problems. Several comments must be made with respect to inappropriateness indicators. First, these measures are only intended to indicate the need to review cases more carefully, and not as a definitive statement that a placement was made in error. Second, these indicators are judged during the first assessment of the veteran (at outreach) and the veteran's status may have changed before placement. Third, clinical judgment must occasionally outweigh other considerations. Lastly, it must be remembered that GPD funds providers with variable missions and availability of services; thus clients who are inappropriate on our criteria (e.g., having no psychiatric or substance abuse diagnosis) may be appropriate for a particular GPD facility.

As stated above, an important principle of the HCHV program is its focus on outreach. GPD funding historically has not been used for veterans who are referred from inpatient units of the medical center. In order to document such program admissions, the Social Security numbers of veterans who entered the GPD program in FY 2005 were matched with VA's centralized database on inpatient care, the Patient Treatment File. Veterans who had been in the hospital on the day prior to the intake were identified. The results are shown in Tables 5-7A and 5-7AV. Overall, about six percent of veterans had been inpatients on the day prior to intake. In some cases, these veterans had been discharged and seen the following day in a shelter; in other cases, the veteran had actually been seen in a community location, but the assessment was not completed until after admission to the hospital. While neither of these situations is fully consistent with program policy, the most serious deviation from stated program policy is the use of resources for discharge planning. Although the percentage of veterans in the hospital on the day before intake is appreciable

at a small number of sites, overall it does not appear that GPD programs are widely used for inpatient discharge planning.

F. Length of Stay and Cost

Table 5-8 characterizes FY 2005 discharges from GPD (15,045 episodes) with respect to length of stay and cost. The average length of stay overall is about 127 days; however there is considerable variability across sites. This is to be expected, as the missions of the programs are widely variable. The median length of stay shows that 50 percent of the veterans in GPD stay 72 days or less. Despite this variability, it should be noted that the average length of stay has increased each year that the program has been monitored. Virtually all of the programs receive the maximum per diem payment from the VA (in FY 2005, $27.44). The average cost to VHA per episode in the GPD program was $3,085 (median: $1,686). Table 5-8 includes the number of veterans who had a stay more than two years, which is the maximum stay as specified in program regulations. Relatively few veterans (186 or one percent) have exceeded this maximum; these cases are generally reviewed by the VA liaison to the local program and the longer length of stay is approved for clinical reasons.

In order to monitor GPD program funding, GPD liaisons are instructed to complete a report as each veteran is discharged. This form summarizes the veteran's stay in the GPD program. In Table 5-9, cost data from the Discharge from Residential Program form (Form D), together with estimated costs for veterans still in care at the end of the fiscal year, are compared to GPD program expenditures as reported on the survey of the network homeless services coordinators (see Chapter 2). The ratio presented in the last column of this table shows the proportion of costs which can be accounted for through the monitoring system. Where the ratio is less than 1.0, the site has not spent as much as reported on the survey, has not submitted all discharge forms, or GPD funds are being used for some other purpose. Although there are appreciable discrepancies at a small number of medical centers, on average about 100 percent of the funds reported as expended on the GPD program were accounted for by the monitoring system. These data are presented by VISN in Table 5-9V.

G. Treatment Outcomes

Successful and Unsuccessful Discharges

Table 5-10 shows that 50 percent of treatment episodes in FY 2005 were considered “successful” (defined as those where the veteran has actively participated in accordance with treatment goals). About 20 percent were discharged due to program rule violations and in 21 percent of the episodes, the veteran left the program without consult. Such “unsuccessful” discharges have been less frequent in the last two years. The national average is influenced by several large programs; there is also a great deal of variability across programs, with the percentage of successful discharges ranging from about seven percent to 95 percent across programs.

The relationship between successful completion and treatment outcome measures is shown in Table 5-11. Similar to the observation in HCHV contract residential treatment, there are only modest differences between successful and unsuccessful discharges with respect to clinical problems at admission. However, there are striking differences between these groups with respect

to outcomes at discharge. About 41 percent of veterans who complete the program are employed full- or part-time when they are discharged; 24 percent of veterans who leave the program under other circumstances are similarly employed. About 69 percent of successful veterans are housed at discharge; another 29 percent go on to another form of treatment program; these percentages for unsuccessful veterans are 40 percent and 24 percent, respectively. Similar large differences between these groups are seen in clinical improvement and follow-up planning.

Trends in Outcomes, FY 2001 – FY 2005

Table 5-12 reports trends in the outcomes of the GPD program, from FY 2001 to FY 2005. The proportion of veterans admitted with alcohol, drug, mental health, medical and social/vocational problems has remained fairly level across this time period. Length of stay has increased almost 50 percent during these five years, from 85 days in FY 2001 to 127 days in FY 2005. The percentage of veterans who were judged to have successfully completed the program has steadily increased over these five years. Employment outcomes are generally similar each year across this time period. The sizeable increase in the percentage of veterans who were discharged to independent housing that was first observed in FY 2003 continued in FY 2005. Ratings of clinical improvement likewise have increased steadily over the five-year time period.

Housing, Employment and Benefits

Tables 5-13 and 5-14 report site-specific information on veterans' housing and employment status at discharge. Having one's own apartment, room or house represents the most favorable outcome. As shown in Table 5-13, approximately 54 percent of veterans achieve this outcome. Approximately 27 percent of veterans are discharged to a halfway house or other institutional setting. About 16 percent of veterans were discharged with an unknown housing status.

In Table 5-14, the employment outcomes of discharges are displayed. Overall, approximately 33 percent of discharges have either full or part-time employment. An additional five percent of the veterans participate in Veterans' Industries programs. Over a quarter of the program veterans are categorized as disabled or retired at the time of discharge from GPD.

In addition to assisting with employment at discharge, GPD case managers work to educate veterans about VA and non-VA benefits for which they may be eligible. Table 5-15 shows that at discharge, approximately 33 percent of veterans are either already receiving VA financial benefits or have an application for benefits pending. Most veterans in the program (51 percent) are not receiving benefits and have no plans to apply. The benefits status is unknown for about ten percent of veterans discharged. Table 5-15A shows that 26 percent of veterans discharged are either already receiving non-VA financial benefits (such as Supplemental Security Income) or have an application for benefits pending. Again, over half the veterans being discharged (56 percent) are not receiving benefits and have no plans to apply. The benefits status of about 13 percent of veterans discharged is unknown.

Clinical Improvement and Follow-up Care

Tables 5-16 through 5-21 show the outcome of program stays with respect to clinical problems exhibited at admission. Even for veterans who do not successfully complete the program,

there are often improvements in substance abuse, mental health, medical or social-vocational problems. Improvement ratings ranged from about 57 percent for medical problems to over 68 percent for alcohol problems and drug problems.

These tables also indicate follow-up treatment planning for each problem area. Approximately 50 percent of GPD episodes report a follow-up plan for social-vocational or mental health problems. The percentages are somewhat higher for follow-up plans to address alcohol or medical problems (58 percent and 60 percent, respectively). Although sites are encouraged to provide follow-up care for veterans leaving the program, some of the veterans are judged not to need further services, and some refuse follow-up care. Tables 5-19 and 5-19V show planned follow-up at discharge and actual follow-up received from VA within 30 days of discharge[4]. About 56 percent of veterans discharged from the GPD program have a VA follow-up visit within 30 days of discharge. The percentages of planned follow-up and actual follow-up in the first two columns of data are collected and reported independently. The right-most column in the table shows the percentage of veterans who had follow-up plans indicated on the discharge report, but who did not receive follow-up within 30 days of discharge. Overall, 35 percent of veterans for whom follow-up is planned do not receive any VA follow up treatment within a month of discharge. It should be noted that follow-up plans on the discharge report include both VA and non-VA aftercare, while measurement of follow-up services received include only VA services; thus the actual gap between plans and services is likely less than reported in Table 5-19 and 5-19V.

Risk Adjusted Treatment Outcomes

While Tables 5-13 through 5-21 reveal important information regarding the outcome of care for veterans at each GPD site, these results do not control for differences in demographics and clinical conditions that can influence treatment outcomes. A difficult "case mix" can lower a site's unadjusted outcome scores relative to a site that treats a lower proportion of very sick individuals. For that reason, risk adjusted monitors are presented in Tables 5-22 and 5-22V. These tables show the results of seven multivariate regression models that control for variables significantly related to each outcome. These variables are not shown in Table 5-22, but they include age; gender; race; combat experience; whether the veteran was usually employed in the three years preceding intake; income; receipt of public support; length of homelessness and severity of alcohol, drug and mental health symptoms; and previous use of residential treatment programs. These variables were included in each model based on significant correlations with the outcome variable in question. The percents shown in Table 5-22 represent the difference between each program site and the site with the median performance with regard to the outcome variable. For example, veterans in Asheville were about 52 percent *more likely* than veterans at the median site (Greater Los Angeles) to successfully complete the program, after adjusting for case mix differences. Veterans in the Lyons program were 35 percent *less likely* to successfully complete treatment after adjustment. The last column in Table 5-22 presents a summary Z-score (a measure of a site's relative position in the distribution of scores), which averages the Z-scores for the preceding columns. Scores for Domiciled at Discharge and Housed at Discharge are averaged together first, to avoid increasing the

[4] Actual follow up is defined as at least one mental health or psychosocial rehabilitation outpatient encounter (500-series DSS identifier), domiciliary aftercare visit, vocational rehabilitation outpatient encounter or an admission to a Compensated Work Therapy Transitional Residence (CWT/TR) or Psychiatric Residential Rehabilitation Treatment Program (PRRTP) within 30 days of residential treatment discharge.

weight of the housing outcome. The value of the summary Z statistic indicates overall program performance.

H. Satisfaction with the GPD Program

In order to collect information regarding veterans' satisfaction with the GPD program, a brief survey is given to each veteran after he or she has been in the program for approximately one month. Satisfaction with the residential facility is assessed by four items (e.g., "If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?"). Satisfaction with the case management received from the HCHV program staff is assessed by five items (e.g., "How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?"). A copy of the survey can be found in Appendix A.

Each item assessing satisfaction with the residential facility was coded on a 0-4 scale; these items were averaged to form an overall score. Similarly, the case management satisfaction items were coded on a 0-6 scale and averaged to form an overall score. The two overall satisfaction scores are presented in Table 5-23. These data suggest a reasonably high level of satisfaction among GPD program clients, with an average satisfaction score for facilities of 3.2 out of 4 and an average satisfaction score for case management of 4.6 out of 6.

I. Summary

The GPD program continues to grow. There are now over 290 GPD-funded facilities and these facilities served over 15,000 veterans in FY 2005. Collectively, almost 8,000 transitional housing beds are now available to homeless veterans with appreciable cost sharing by the community non-profit organizations in partnership with the VA. The similarity of demographic characteristics between those veterans contacted by the GPD in comparison to the HCHV shows that referrals to the program are appropriate. There have been substantial increases in treatment outcomes, particularly in the percentage of "successful" discharges and the percentage of veterans independently housed at discharge.

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
1	BEDFORD	MA	Veterans Northeast Outreach Center, Inc.	01-105-MA	APR2002	.	25	35	36
1	BOSTON	MA	Massachusetts Veterans, Inc. (GPD)	96-035-MA	SEP2003	.	12	8	7
1	BOSTON	MA	Massachusetts Veterans, Inc. (PDO)*	03-038-MA	SEP2003	.	25	39	40
1	BOSTON	MA	Post-Detox Program	98-076-MA	AUG2001	.	30	149	137
1	BOSTON	MA	Veterans Armistice Homestead	01-034-MA	OCT2002	.	43	23	19
1	BOSTON	MA	Veterans Arms	95-046-MA	APR1999	.	10	2	3
1	BOSTON	MA	Veterans Hero Homestead	99-042-MA	NOV2001	.	15	7	9
1	BOSTON	MA	Vets Hospice Homestead	94-101-MA	OCT1997	.	12	19	21
1	MANCHESTER	NH	Harbor House, Inc.*	03-061-NH	DEC2003	.	20	18	18
1	MANCHESTER	NH	Veterans Hospice Homestead-Victory Farm	03-205-NH	AUG2004	.	16	35	24
1	NORTHAMPTON	MA	Trans Vet	98-086-MA	NOV1999	.	120	486	482
1	NORTHAMPTON	MA	UVI-Tristate Veterans Home	03-287-MA	OCT2004	.	60	94	53
1	PROVIDENCE	RI	Nickerson-Gateway to Independence	97-026-RI	DEC1998	.	18	28	26
1	PROVIDENCE	RI	Northern Rhode Island Community Services	99-026-RI	JAN2001	.	5	16	16
1	PROVIDENCE	RI	Southeastern Massachusetts Veterans Housing Progra	04-059-MA	JAN2005	.	17	25	9
1	WEST HAVEN	CT	ABRI	00-172-CT	JUL2002	.	30	71	73
1	WEST HAVEN	CT	Frendship Services, Inc.*	03-019-CT	FEB2004	.	5	4	3
1	WEST HAVEN	CT	Hill Health Corporation	02-199-CT	MAR2003	.	10	54	48
1	WEST HAVEN	CT	Mercy Housing	02-258-CT	SEP2003	.	10	8	8
1	WEST HAVEN	CT	Michael J. Dinda House	01-016-CT	DEC2003	.	9	17	15
1	WEST HAVEN	CT	Spooner House	97-069-CT	JUN1998	.	6	37	40
1	WEST HAVEN	CT	Torrington Chapter of FISH, Inc.*	03-141-CT	OCT2004	.	10	22	13
1	WEST HAVEN	Ct	Vietnam Veterans Assistance Fund	94-074-CT	JUN2001	.	6	6	6
1	WEST HAVEN	CT	Vietnam Veterans Assistance Fund	95-090-CT	JUN2001	.	7	10	9
1	WHITE RIVER JCT	VT	Dodge Development Center	95-008-VT	SEP1998	.	10	8	11
2	ALBANY	NY	Adirondack Vets House	01-093-NY	FEB2002	.	20	18	18
2	ALBANY	NY	Albany Housing Coalition*	04-058-NY	MAY2004	.	28	41	42
2	ALBANY	NY	Altamont Progam, Inc II*	03-092-NY	SEP2003	.	18	41	40
2	ALBANY	NY	Altamont Program, Inc*	02-215-NY	FEB2003	.	32	38	36
2	ALBANY	NY	Turner House	94-028-MA	AUG1996	.	9	13	13
2	CANANDAIGUA	NY	Richards House	96-093-NY	MAR2000	.	20	49	52
2	CANANDAIGUA	NY	Salvation Army*	03-085-NY	SEP2003	.	7	44	42
2	SYRACUSE	NY	Altamont Program*	04-075-NY	MAY2004	.	12	16	7
2	SYRACUSE	NY	Rescue Mission Alliance of Syracuse, NY Inc..*	03-035-NY	NOV2003	.	12	12	8

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
3	BRONX	NY	New Era Veterans*	04-025-NY	JUN2004	.	25	7	2
3	BRONX	NY	Part of the Solution Supportive Housing	02-182-NY	APR2003	.	3	3	4
3	EAST ORANGE	NJ	Care Plus	99-075-NJ	JAN2004	.	8	10	7
3	LYONS	NJ	Community of Hope	02-059-NJ	SEP2004	.	70	93	35
3	LYONS	NJ	Middlesex County Economic Opportunities Corp	98-010-NJ	APR2005	.	12	7	2
3	MONTROSE	NY	Camp Laguardia*	04-011-NY	SEP2004	.	23	61	43
3	MONTROSE	NY	VOA of Greater NY	04-012-NY	DEC2004	.	25	22	14
3	NORTHPORT	NY	Beacon House	99-054-NY	OCT2001	.	60	89	87
4	COATESVILLE	PA	Phila. Vets Multi-Serv Cntr	96-064-PA	JUN1997	.	95	119	117
4	COATESVILLE	PA	Walker House	04-009-PA	DEC2004	.	30	22	4
4	ERIE	PA	Project Hope	99-006-PA	JUL2001	.	10	17	15
4	LEBANON	PA	YMCA of Reading & Berks County*	04-093-PA	JUN2004	.	6	11	11
4	PHILADELPHIA	PA	Fresh Start, Inc.	03-023-PA	MAY2004	.	15	53	52
4	PHILADELPHIA	PA	Impact Services Corp.	99-051-PA	FEB2003	.	4	11	10
4	PHILADELPHIA	PA	IMPACT Services*	04-112-PA	JUL2004	.	24	71	54
4	PHILADELPHIA	PA	Veterans Haven	94-057-NJ	AUG1995	.	52	54	58
4	PITTSBURGH	PA	Veterans Place of Washington Blvd.	96-041-PA	FEB2004	.	48	45	23
4	PITTSBURGH	PA	Mechling-Shakley Veterans Center*	04-152-PA	MAY2004	.	37	78	76
4	WILKES-BARRE	PA	Catholic Social Services of the Diocese of Scranton, I	04-040-PA	MAY2004	.	30	42	42
4	WILKES-BARRE	PA	Commission on Economic Opportunity	99-037-PA	JAN2002	.	8	7	7
4	WILKES-BARRE	PA	Victory House	04-137-PA	NOV2004	.	10	24	13
5	BALTIMORE	MD	Jobs, Housing & Recovery, Inc.	99-062-MD	OCT2004	.	11	16	18
5	BALTIMORE	MD	McVets Emergency Shelter Beds	94-727-MD	AUG2004	.	30	224	221
5	BALTIMORE	MD	McVets SRO Beds	94-927-MD	AUG2004	.	50	35	32
5	BALTIMORE	MD	McVets Transitional Beds	94-827-MD	AUG2004	.	100	148	145
5	BALTIMORE	MD	Project Plase*	04-094-MD	OCT2004	.	10	24	14
5	BALTIMORE	MD	South Baltimore Homeless Shelter*	04-085-MD	MAY2004	.	40	74	61
5	MARTINSBURG	VA	Potomac Highlands	96-067-WV	DEC1997	.	30	38	43
5	MARTINSBURG	WV	Telemon Corp. - Victory House	03-299-WV	APR2005	.	11	16	3
5	PERRY POINT	MD	Home of the Brave	95-071-DE	JAN1997	.	15	34	34
5	WASHINGTON DC	DC	Anchor House*	02-222-DC	FEB2003	.	5	5	5
5	WASHINGTON DC	DC	Diane's House Ministries, Inc	04-159-DC	MAY2005	.	8	4	0
5	WASHINGTON DC	DC	Southeast Veterans Service Center	96-001-DC	APR2000	.	30	60	38

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
6	ASHEVILLE	NC	Asheville Buncombe Community Christian Ministry*	03-083-NC	JAN2004	.	24	39	38
6	ASHEVILLE	NC	Ashville Buncombe Community Christian Ministry*	04-088-NC	MAY2004	.	26	58	56
6	DURHAM	NC	Healing with CAARE*	02-191-NC	JUL2003	.	10	8	5
6	DURHAM	NC	Residential Treatment Services of Alamacne*	03-133-NC	JUL2004	.	4	4	3
6	FAYETTEVILLE NC	NC	Good Shepard Ministries	00-138-NC	JUL2001	.	21	27	27
6	HAMPTON	VA	Salvation Army Transitional Housing	98-020-VA	JUL1999	.	60	202	198
6	RICHMOND	VA	Veterans Transitional Program	98-073-VA	AUG2000	.	26	25	23
6	SALISBURY	NC	Arthur Cassell Transitional Housing Program*	02-250-NC	FEB2003	.	6	6	8
6	SALISBURY	NC	Caring Services Inc (Housing)	99-011-NC	DEC2000	.	15	12	13
6	SALISBURY	NC	Experiment in Self Reliance	98-016-NC	MAR1999	.	5	4	2
6	SALISBURY	NC	Family Form, Inc.*	03-082-NC	JUL2004	.	32	31	18
6	SALISBURY	NC	Flynn Christian Fellorship Houses*	02-123-NC	FEB2003	MAR2005	24		
6	SALISBURY	NC	Love Center for Community Enhancement	99-064-NC	SEP2001	.	16	11	21
6	SALISBURY	NC	The Servant Center	99-012-NC	MAY2000	.	25	15	14
7	ATLANTA	GA	IMR Inc.- New Start	98-028-GA	APR2000	.	25	33	36
7	ATLANTA	GA	Salvation Army-Vets on the Move*	04-140-GA	SEP2004	.	64	170	112
7	ATLANTA	GA	Transition House, Inc.	04-115-GA	JUN2004	.	30	114	92
7	ATLANTA	GA	United Way of Metropolitan Atlanta	04-044-GA	FEB2005	.	46	9	5
7	BIRMINGHAM	AL	Aletheia House*	04-072-AL	JUL2004	.	15	33	33
7	BIRMINGHAM	AL	Altheia House*	02-218-AL	AUG2003	.	15	26	22
7	CHARLESTON	SC	Carolina Homeless Veterans, Inc*	04-126-SC	JUN2004	.	26	60	56
7	CHARLESTON	SC	Chesapeake Health Education Program, Inc*	04-049-SC	JUN2004	.	20	132	130
7	CHARLESTON	SC	Crisis Ministries*	04-122-SC	JUN2004	.	14	58	51
7	CHARLESTON	SC	Good Neighbor Center	97-045-SC	FEB2000	.	32	81	82
7	COLUMBIA SC	SC	Alston Wilkes Veterans Home	95-096-SC	NOV1996	.	18	26	32
7	TUSKEGEE	AL	House of Restoration	95-054-AL	MAR2003	.	12	61	62

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
8	BAY PINES	FL	Center for Hope	01-095-FL	APR2003	.	40	69	69
8	BAY PINES	FL	St. Vincent De Paul South Pinellas, Inc.*	04-116-FL	MAY2004	.	10	11	7
8	GAINESVILLE	FL	Clara White Mission, Inc	00-147-FL	MAY2003	.	35	57	46
8	GAINESVILLE	FL	VetSpace, Inc.	99-028-FL	MAY2001	.	6	12	11
8	GAINESVILLE	FL	VOA - Bailey Village	04-099-FL	FEB2005	.	18	31	12
8	GAINESVILLE	FL	VOA Florida, Inc (Jacksonville)	00-149-FL	MAR2004	.	13	29	22
8	MIAMI	FL	HAC	96-017-FL	NOV2000	.	50	49	43
8	MIAMI	FL	Key West Project	99-065-FL	OCT2000	.	15	17	15
8	MIAMI	Fl	My Family Place	03-098-FL	JAN2005	.	12	11	5
8	MIAMI	Fl	VOA Miami Project Housing	99-076-FL	FEB2001	.	18	20	18
8	MIAMI	FL	VOA of Florida*	03-066-FL	JAN2004	.	12	12	10
8	TAMPA	FL	ACTS	99-080-FL	APR2001	.	24	44	35
8	TAMPA	FL	Agency for Community Treatment Services*	02-122-FL	FEB2003	.	36	20	18
8	TAMPA	FL	Coalition for the Hungry and Homeless	01-077-FL	APR2002	.	21	43	43
8	TAMPA	FL	Cocoa Project	01-111-FL	APR2002	.	80	100	100
8	TAMPA	FL	Vietnam Veterans of Brevard	04-100-FL	JAN2005	.	19	70	53
8	W PALM BEACH	FL	Faith, Hope, Love & Charity, Inc.*	04-102-FL	JUN2004	.	21	31	33
9	LEXINGTON	KY	Volunteers of America of Kentucky, Inc	01-082-KY	APR2005	.	40	43	25
9	LOUISVILLE	KY	Gensis I	94-067-KY	JUL1996	.	15	33	37
9	LOUISVILLE	KY	Gensis II*	02-125-KY	FEB2003	.	35	127	115
9	LOUISVILLE	KY	Interlink Counseling Services - Women's Program	03-077-KY	APR2005	.	5	6	2
9	LOUISVILLE	KY	Society of St. Vincent de Paul*	03-094-KY	MAY2004	.	20	32	23
9	MEMPHIS	TN	Alpha Omega Veterans Services, Inc.	99-083-TN	SEP2000	.	19	49	46
9	MEMPHIS	TN	Barron Heights Transitional Center	95-048-TN	MAR1997	.	35	104	106
9	MEMPHIS	TN	Cocaine Alcohol Awareness Program	98-023-TN	SEP2000	.	58	202	203
9	MOUNTAIN HOME	TN	STEPS House, Inc.*	03-011-TN	SEP2003	.	40	143	138
9	NASHVILLE	TN	Buffalo Valley Inc.	99-044-TN	MAY2001	.	18	42	35
9	NASHVILLE	TN	Campus for Human Development*	04-136-TN	AUG2004	.	16	49	45
9	NASHVILLE	TN	Matthew 25, Inc.*	03-033-TN	DEC2003	.	25	82	90
9	NASHVILLE	TN	Operation Stand Down Nashville	01-004-TN	FEB2003	.	30	83	73

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
10	CINCINNATI	OH	Hamilton County Job & Family Services*	04-141-OH	MAY2004	.	18	245	243
10	CINCINNATI	OH	Joseph House - Elm Street*	04-057-OH	MAY2004	.	8	14	14
10	CINCINNATI	OH	Joseph House*	03-124-OH	SEP2003	.	16	29	29
10	CINCINNATI	OH	Moses 2 Program - Joseph House*	02-109-OH	FEB2003	.	16	37	37
10	CINCINNATI	OH	Moses House	94-084-OH	JAN1998	.	8	11	11
10	CINCINNATI	OH	Ohio Valley Goodwill Industries*	03-059-OH	SEP2003	.	24	71	70
10	CLEVELAND	OH	Cross Roads	98-005-OH	JUL2000	.	8	15	11
10	CLEVELAND	OH	Lutheran Metropolitan Ministry	01-021-OH	JUN2003	.	25	89	89
10	CLEVELAND	OH	Stella Maris, Inc*	02-236-OH	FEB2003	.	10	19	23
10	CLEVELAND	OH	VOA of Northeast & North Central Ohio, Inc	00-117-OH	AUG2002	.	50	123	122
10	CLEVELAND	OH	West Side Catholic Center*	02-099-OH	FEB2003	.	3	15	16
10	CLEVELAND	OH	YMCA of Greater Cleveland - Veterans Haven*	04-005-OH	JUL2004	.	10	15	15
10	COLUMBUS OPC	OH	Knox Goodwill Industries, Inc.	98-066-OH	FEB2002	.	4	2	2
10	COLUMBUS OPC	OH	VOA - Central Ohio, Inc.	00-131-OH	MAY2003	.	40	99	89
11	ANN ARBOR HCS	MI	Home Zone	99-031-MI	AUG2000	.	6	6	7
11	ANN ARBOR HCS	OH	Neighborhood Properties, Inc	01-038-OH	DEC2002	.	21	19	22
11	ANN ARBOR HCS	MI	Salvation Army-Staples Family Center*	04-067-MI	AUG2004	.	11	16	11
11	BATTLE CREEK	MI	VOA Lansing GPDH	99-009-MI	MAR2001	.	18	57	56
11	DANVILLE	IL	Home Sweet Home Ministries, Inc.*	04-051-IL	SEP2004	NOV2004	10		
11	DANVILLE	IL	Home Sweet Home Ministries, Inc.Temp. Svcs.*	04-851-IL	NOV2004	.	3	13	12
11	DANVILLE	IL	Home Sweet Home Ministries, Inc.Threshold*	04-751-IL	NOV2004	.	7	9	4
11	DANVILLE	IL	South Side Office of Concern - Phoenix House*	04-056-IL	MAY2004	.	10	6	2
11	DETROIT	MI	Detroit Veterans Center	97-057-MI	OCT2004	.	104	421	324
11	INDIANAPOLIS	IN	Far From Home - Hossier	99-021-IN	MAR2001	.	13	27	28
11	INDIANAPOLIS	IN	Hoosier Veterans Assistance Foundation - 45 Bed Pro	02-135-IN	FEB2003	.	45	56	61
11	INDIANAPOLIS	IN	Partners in Housing	04-047-IN	JAN2005	.	30	28	3
11	INDIANAPOLIS	IN	Volunteers of America*	03-051-IN	NOV2004	.	20	55	40
11	N. INDIANA	IN	Stepping Stones for Veterans, Inc.	99-022-IN	APR2000	APR2005	36	22	57

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
12	CHICAGO WS	IL	Featherfist*	04-060-IL	SEP2004	.	10	18	13
12	CHICAGO WS	IL	Inner Voice	96-095-IL	DEC1998	.	15	45	45
12	CHICAGO WS	IL	Interfaith House	01-072-IL	OCT2002	.	6	21	16
12	CHICAGO WS	Il	Interfaith House Inc, II*	02-228-IL	JUL2003	.	12	8	7
12	HINES	IL	Catholic Charities	04-003-IL	MAY2005	.	40	45	7
12	HINES	IL	Inner Voice	96-095-IL	DEC1998	OCT2005	15	45	45
12	HINES	IL	South Suburban PADS - 4 bed program	02-239-IL	OCT2004	.	4	5	1
12	HINES	IL	South Suburban PADS - 8 bed program	04-164-IL	OCT2004	.	8		
12	MADISON	WI	Step-Up Program*	02-009-WI	FEB2003	.	7	9	10
12	MADISON	WI	Vets Assistance Program	95-082-WI	JAN1998	.	26	54	51
12	MILWAUKEE	WI	Vets Place Central	94-056-WI	MAR1996	.	72	122	130
12	MILWAUKEE	WI	Vet's Place Southern Center	97-052-WI	APR2000	.	30	50	53
12	N. CHICAGO	IL	Transitional Living Services	03-140-IL	FEB2005	.	21	28	14
12	TOMAH	WI	Veterans Assistance Center	98-013-WI	SEP1999	.	60	162	167
12	TOMAH	WI	Wisconsin Department of Veterans Affairs*	03-043-WI	NOV2003	.	14	23	18
15	KANSAS CITY	MO	Benilde Hall	99-079-MO	JUN2001	.	22	50	47
15	KANSAS CITY	MO	Harding House*	03-080-KS	NOV2003	.	27	100	94
15	SAINT LOUIS	MO	Harbor Lights - Level 1: 10 beds	02-851-MO	JAN2005	.	10	56	55
15	SAINT LOUIS	MO	Harbor Lights - Level 3: 30 beds	02-951-MO	JAN2005	.	30	60	57
15	SAINT LOUIS	MO	Salvation Army - Harbor Light Center*	02-151-MO	FEB2003	JAN2005	40	60	85
15	SAINT LOUIS	MO	St. Patrick Center*	02-086-MO	FEB2003	.	5	2	2
15	TOPEKA	KS	Dwight D. Eisenhower Reveille Homes, Inc.*	04-148-KS	JUL2004	.	20	33	28
15	TOPEKA	KS	St. Joseph*	03-106-MO	OCT2003	.	15	106	102

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
16	HOUSTON	TX	DeGeorge SRO Project for Veterans*	02-202-TX	FEB2003	.	72	195	192
16	HOUSTON	TX	Salvation Army Harbor Light Center*	04-118-TX	AUG2004	.	30	146	123
16	JACKSON	MS	I.S.I.A.H. Project	99-043-MS	OCT2000	.	40	93	97
16	JACKSON	MS	Pinebelt Mental Health Resources*	04-031-MS	JUN2004	.	20	42	37
16	LITTLE ROCK	AR	St. Francis House, Inc*	02-213-AR	FEB2003	.	40	109	128
16	NEW ORLEANS	LA	Gateway Foundation Inc	99-045-LA	MAY2000	.	32	49	46
16	NEW ORLEANS	LA	Gateway Foundation, Inc II*	03-049-LA	SEP2003	.	34	74	72
16	NEW ORLEANS	LA	Resources for Human Development*	04-121-LA	JUN2004	.	5	8	8
16	NEW ORLEANS	LA	Substance AbuseService Program	95-035-LA	JUL1996	.	32	71	74
16	NEW ORLEANS	LA	Unity for the Homeless	97-027-LA	JAN2001	.	50	98	95
16	NEW ORLEANS	LA	VOA-Greater America*	02-033-LA	APR2003	.	9	11	11
16	OKLAHOMA CITY	OK	Creekside	94-021-OK	JUN1996	.	12	27	25
16	OKLAHOMA CITY	OK	Mason Park	95-016-OK	JAN1997	APR2005	5	0	3
16	OKLAHOMA CITY	OK	North Oklahoma Mental Health Center*	03-022-OK	NOV2003	APR2005	10	2	9
16	OKLAHOMA CITY	Ok	Phoenix House*	03-036-OK	NOV2003	.	15	57	58
16	SHREVEPORT	LA	Ben's House	00-209-LA	SEP2001	.	20	64	62
17	CENT. TEXAS HCS	TX	Community Partnership for the Homeless	01-096-TX	JUN2002	.	9	11	11
17	CENT. TEXAS HCS	TX	CPHV	97-074-TX	JUN1999	.	16	12	15
17	DALLAS	TX	Presbyterian Night Shelter	98-041-TX	FEB2000	.	24	87	83
17	DALLAS	TX	Presbyterian Night Shelter of Tarrant County	04-124-TX	OCT2004	.	10	38	34
17	DALLAS	TX	Salvation Army	04-135-TX	OCT2004	.	52	150	113
18	EL PASO OPC	TX	Veterans Transition Center	99-053-TX	NOV2001	.	20	25	27
18	NEW MEXICO HCS	NM	El Paisanio Inc*	04-092-NM	AUG2004	.	30	64	63
18	PHOENIX	AZ	United States Veterans Initiative, Inc	00-151-AZ	JUL2004	.	66	263	245
18	PRESCOTT	AZ	UVI - Prescott Site	00-151-AZ	MAR2003	.	52	263	245
18	TUCSON	AZ	Comin' Home	00-178-AZ	SEP2001	.	16	24	23
18	TUCSON	AZ	Esperanza En Escalante	97-009-AZ	FEB2000	.	15	15	17
18	TUCSON	AZ	Operation Desert Hope*	02-065-AZ	FEB2003	.	50	84	89

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
19	CHEYENNE	WY	Southeast Wyoming Mental Health Center*	03-008-WY	JUN2004	.	15	21	18
19	E. COLORADO HCS	CO	Catholic Charities & Community Services*	02-209-CO	FEB2003	.	60	141	128
19	E. COLORADO HCS	CO	Colorado Coalition for the Homeless*	04-091-CO	JUN2004	.	30	52	42
19	E. COLORADO HCS	CO	Victory House	97-042-CO	NOV2001	.	12	10	6
19	MONTANA HCS	MT	Missoula Housing Authority	03-292-MT	AUG2005	.	17		
19	SALT LAKE CITY	UT	First Step House - 6 Bed Program*	04-087-UT	JUN2004	.	6	16	15
19	SALT LAKE CITY	UT	First Step House, Inc*	02-015-UT	FEB2003	.	12	33	29
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship	99-013-UT	APR2001	.	5	7	7
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship - 10 bed program*	04-045-UT	MAY2004	.	22	37	33
19	SALT LAKE CITY	UT	Homeless Veterans Fellowship - 5 Bed program*	03-221-UT	MAY2004	.	5	6	6
19	SALT LAKE CITY	UT	Saint Mary's Home for Men*	02-074-UT	FEB2003	.	10	28	26
19	SALT LAKE CITY	UT	St. Mary's Home for Men	04-146-UT	JUN2004	.	10	33	25
19	SALT LAKE CITY	UT	VALOR Apartments	98-008-UT	JAN2000	.	14	12	11
19	SALT LAKE CITY	UT	VALOR House	00-119-UT	AUG2001	.	61	142	141
19	SHERIDAN	WY	Volunteers of America Wyoming, Inc.*	03-053-WY	FEB2004	.	16	100	99
20	AMERICAN LAKE	WA	Metropolitan Development Council	01-083-WA	OCT2002	.	28	7	4
20	PORTLAND	OR	Central City of Concern	04-037-OR	OCT2004	.	50	43	10
20	PORTLAND	OR	Harbor Lights - Salvation Army*	02-160-OR	MAR2003	.	24	46	44
20	PORTLAND	OR	Tahana White Crow Foundation	97-041-OR	OCT2000	.	10	7	8
20	PORTLAND	OR	TPI/Clark Center*	02-067-OR	FEB2003	.	45	261	269
20	ROSEBURG	OR	Community Outreach Inc.*	04-083-OR	AUG2004	.	10	39	33
20	SEATTLE	WA	Compass Center	99-027-WA	NOV2004	.	25	40	22
20	SEATTLE	WA	Salvation Army - William Booth Ctr.	99-056-WA	NOV2002	.	30	97	93
20	SEATTLE	WA	Santos Place*	02-127-WA	APR2004	.	12	8	10
20	SPOKANE	WA	REM Association*	03-089-WA	SEP2003	.	30	53	46
20	SPOKANE	WA	St. Vincent DePaul*	03-044-ID	SEP2003	.	10	9	6
20	WALLA WALLA	WA	C.O.R.D.	96-036-WA	JUN1998	.	16	23	21
20	WALLA WALLA	WA	CW Comprehensive Mental Health	99-081-WA	DEC2000	.	12	12	14
20	WALLA WALLA	WA	Valley Residential Services*	02-178-WA	FEB2003	.	14	21	15
20	WHITE CITY	OR	Interfaith Care Community of Jackson County*	04-153-OR	JUL2004	.	10	14	15
20	WHITE CITY	OR	Salvation Army, A California Corporation*	04-035-OR	JUL2004	.	10	51	45

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
21	HONOLULU	HU	Barbers Point - US VETS	99-069-HI	SEP2003	.	118	261	241
21	NORTHERN CA HCS	CA	Dignity Commons	98-070-CA	OCT2001	.	100	27	19
21	NORTHERN CA HCS	CA	Operation Dignity	94-033-CA	JUL1996	.	30	93	87
21	NORTHERN CA HCS	CA	Sacramento Service Center	95-041-CA	OCT1998	.	30	33	32
21	NORTHERN CA HCS	CA	The Ashby House	04-149-CA	DEC2004	.	10	8	5
21	NORTHERN CA HCS	CA	Women's Program	01-042-CA	FEB2002	.	8	7	8
21	PALO ALTO	CA	Clara Mateo Alliance*	02-034-CA	FEB2003	.	59	69	74
21	PALO ALTO	CA	Emergency Housing Consortium of Santa Clara Count	04-309-CA	MAY2004	.	20	9	0
21	PALO ALTO	CA	HVEF - 2	00-161-CA	APR2003	.	12	10	11
21	PALO ALTO	CA	HVEHF*	04-015-CA	JUN2004	.	38	68	72
21	PALO ALTO	CA	Native Directions - 3 Rivers Indian Lodge	04-107-CA	AUG2005	.	5		
21	PALO ALTO	CA	Veterans Transition Center of Monterey County	00-139-CA	AUG2002	.	58	43	36
21	SAN FRANCISCO	CA	Harbor Lights	01-073-CA	FEB2003	.	8	16	18
21	SAN FRANCISCO	CA	Harbor Lights*	02-129-CA	FEB2003	.	10	268	271
21	SAN FRANCISCO	CA	New Beginnings Center	99-047-CA	JAN2001	.	16	62	62
21	SAN FRANCISCO	CA	Swords to Plowshares	97-066-CA	APR2000	.	56	69	69
21	SAN FRANCISCO	CA	Vietnam Veterans of California, Inc.*	04-004-CA	MAY2004	.	8	9	7
21	SAN FRANCISCO	CA	Vietnam Vets of CA Eureka	96-099-CA	AUG1998	.	12	17	17
21	SIERRA NEV HCS	NV	Sierra Recovery Center*	04-139-CA	JUN2004	.	16	20	16

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
22	GREATER LA	CA	Ballington Plaza/VOA	00-118-CA	MAY2001	.	102	106	98
22	GREATER LA	CA	California Council for Veterans Affairs	99-038-CA	APR2002	.	23	1	1
22	GREATER LA	CA	California Veterans Assistance Foundation*	04-053-CA	MAY2004	.	9	14	12
22	GREATER LA	CA	Father's Program	98-091-CA	APR2000	.	35	64	64
22	GREATER LA	CA	Harbor Lights Program (LA)	00-143-CA	JUL2001	.	75	98	89
22	GREATER LA	CA	High Barriers Program*	02-050-CA	FEB2003	.	18	40	39
22	GREATER LA	CA	Hospitality House*	02-253-CA	MAR2003	.	15	15	16
22	GREATER LA	CA	Mary Lind Foundation	01-071-CA	APR2004	.	62	59	58
22	GREATER LA	CA	Move (LA Family Housing)*	02-157-CA	FEB2003	.	30	25	33
22	GREATER LA	CA	NDN	00-215-CA	MAR2002	.	50	102	102
22	GREATER LA	CA	New Directions	95-037-CA	SEP1997	.	128	200	192
22	GREATER LA	CA	New Directions for Women*	02-216-CA	APR2003	.	12	7	15
22	GREATER LA	CA	PATH*	03-096-CA	NOV2003	.	10	28	23
22	GREATER LA	CA	PATH/Westside*	04-157-CA	MAY2004	.	5	6	3
22	GREATER LA	CA	People In Progress, Inc.*	02-172-CA	FEB2002	.	20	44	44
22	GREATER LA	CA	Russ Hotel*	02-087-CA	FEB2003	.	36	51	50
22	GREATER LA	CA	Salvation Army, Bell Shelter	01-079-CA	DEC2003	.	50	98	87
22	GREATER LA	CA	Salvation Army, Naomi House	98-033-CA	MAR2004	.	15	27	27
22	GREATER LA	CA	Salvation Army-Samoshel*	04-129-CA	MAY2004	.	15	27	28
22	GREATER LA	CA	The Haven*	02-085-CA	FEB2003	.	95	193	200
22	GREATER LA	CA	Veteran Assistance Foundation	01-024-CA	SEP2002	.	32	80	72
22	GREATER LA	CA	Veterans in Progress	95-021-CA	JUN1997	.	100	218	214
22	GREATER LA	CA	Vital (LA Family Housing)	97-056-CA	SEP1999	.	30	31	43
22	GREATER LA	CA	Weingart Veterans Program GPD/PDO	98-083-CA	SEP1999	.	100	107	113
22	LOMA LINDA	CA	Frazee Community Center	01-018-CA	FEB2003	.	8	9	10
22	LONG BEACH	CA	UVI: Villages at Cabrillo - Shelter + Care*	02-154-CA	JUN2003	.	32	37	26
22	LONG BEACH	CA	Villages at Cabrillo	96-044-CA	OCT2000	.	104	464	465
22	LONG BEACH	CA	Villiages at Cabrillo Women's Program	00-181-CA	OCT2001	.	30	66	72
22	SAN DIEGO	CA	Family Bridge	98-022-CA	JUL1999	.	10	6	5
22	SAN DIEGO	CA	Founders Program	96-100-CA	MAY1997	.	14	21	22
22	SAN DIEGO	CA	Interfaith Community Services	98-027-CA	AUG1999	.	28	28	28
22	SAN DIEGO	CA	New Resolve	95-066-CA	JAN1998	.	33	62	64
22	SAN DIEGO	CA	St. Vincent De Paul	03-110-CA	DEC2003	.	60	88	92
22	SAN DIEGO	CA	Veterans Bridge	95-077-CA	DEC1996	.	23	20	18
22	SAN DIEGO	CA	Veteran's Bridge Women's Program	99-050-CA	JUL2000	.	18	8	10
22	SAN DIEGO	CA	VVSD PDO*	02-052-CA	FEB2003	.	80	140	139
22	SAN DIEGO	CA	Welcome Home Family Program	98-068-CA	SEP1999	.	10	4	3
22	SO NEVADA HCS	NV	HELP Las Vegas Housing	01-006-NV	JUN2002	.	75	50	43
22	SO NEVADA HCS	NV	United Veterans Initiative	99-070-NV	AUG2001	.	118	470	466

TABLE 5-1. GRANT AND PER DIEM PROGRAMS IN OPERATION DURING FY 2005, CONTINUED

VISN	Site Name	State	Program Name	Project Number	Program Start	Program End	# Beds	FY 2005 Admits	FY 2005 Discharges
23	CENTRAL IOWA	IA	Churches United, Inc.*	04-018-IA	OCT2004	.	14	29	19
23	CENTRAL IOWA	IA	YMCA of Greater Des Moines*	04-076-IA	OCT2004	.	25	51	31
23	FT. MEADE	SD	Cornerstone Rescue Mission*	04-046-SD	JUN2004	.	26	175	98
23	FT. MEADE	SD	Warriors Refuge	96-079-SD	FEB2000	.	16	6	11
23	IOWA CITY	IA	John Lewis Coffee Shop	01-091-IA	OCT2003	.	17	46	41
23	MINNEAPOLIS	MN	Minnesota Assistance Council*	03-030-MN	SEP2003	.	13	35	33
23	MINNEAPOLIS	MN	Salvation Army-Northern Division*	04-144-MN	JUN2004	.	10	15	10
23	OMAHA	NE	Catholic Charities Campus of Hope	96-008-NE	JAN1999	.	12	82	47
			All Programs				7,978	16,597	15,403

*indicates program funding from "per diem only" initiative

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TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	SITE CODE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
1	BEDFORD	518	54	35	51	1.5
1	BOSTON	523	298	179	290	1.6
1	MANCHESTER	608	67	49	84	1.7
1	NORTHAMPTON	631	491	354	202	0.6
1	PROVIDENCE	650	82	56	37	0.7
1	WEST HAVEN	689	233	197	623	3.2
1	WHITE RIVER JCT	405	9	2	0	0.0
2	ALBANY	500	210	203	1,524	7.5
2	CANANDAIGUA	532	110	80	213	2.7
2	SYRACUSE	670	38	36	310	8.6
3	BRONX	526	17	10	26	2.6
3	EAST ORANGE	561	14	10	2	0.2
3	LYONS	604	104	88	100	1.1
3	MONTROSE	620	68	65	226	3.5
3	NORTHPORT	632	125	123	491	4.0
4	COATESVILLE	542	224	168	847	5.0
4	ERIE	562	24	3	0	0.0
4	LEBANON	595	13	12	79	6.6
4	PHILADELPHIA	642	249	181	263	1.5
4	PITTSBURGH	645	169	153	2,615	17.1
4	WILKES-BARRE	693	93	72	323	4.5
5	BALTIMORE	512	538	511	3,727	7.3
5	MARTINSBURG	613	78	17	1	0.1
5	PERRY POINT	641	44	43	113	2.6
5	WASHINGTON DC	688	86	78	479	6.1
6	ASHEVILLE	637	125	91	107	1.2
6	DURHAM	558	16	15	65	4.3
6	FAYETTEVILLE NC	565	45	20	31	1.6
6	HAMPTON	590	239	208	700	3.4
6	RICHMOND	652	43	26	48	1.8
6	SALISBURY	659	116	100	483	4.8
7	ATLANTA	508	339	320	1,220	3.8
7	BIRMINGHAM	521	78	41	46	1.1
7	CHARLESTON	534	310	252	478	1.9
7	COLUMBIA SC	544	44	41	477	11.6
7	TUSKEGEE	680	65	31	38	1.2
8	BAY PINES	516	118	97	35	0.4
8	GAINESVILLE	573	145	110	473	4.3
8	MIAMI	546	159	94	181	1.9
8	TAMPA	673	383	277	1,175	4.2
8	W PALM BEACH	548	51	50	310	6.2
9	LEXINGTON	596	43	6	1	0.2
9	LOUISVILLE	603	168	157	701	4.5
9	MEMPHIS	614	435	361	668	1.9
9	MOUNTAIN HOME	621	154	43	18	0.4
9	NASHVILLE	626	299	231	307	1.3

TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	SITE CODE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
10	CINCINNATI	539	356	314	1,402	4.5
10	CLEVELAND	541	341	290	1,858	6.4
10	COLUMBUS OPC	757	121	102	954	9.4
11	ANN ARBOR HCS	506	61	60	420	7.0
11	BATTLE CREEK	515	66	51	96	1.9
11	DANVILLE	550	29	21	150	7.1
11	DETROIT	553	393	355	2,025	5.7
11	INDIANAPOLIS	583	208	183	796	4.3
11	N. INDIANA	610	54	18	5	0.3
12	CHICAGO WS	537	66	55	270	4.9
12	HINES	578	92	82	464	5.7
12	MADISON	607	74	70	3,216	45.9
12	MILWAUKEE	695	242	177	2,601	14.7
12	N. CHICAGO	556	27	19	113	5.9
12	TOMAH	676	211	177	574	3.2
15	KANSAS CITY	589	164	142	610	4.3
15	SAINT LOUIS	657	160	138	225	1.6
15	TOPEKA	677	134	98	822	8.4
16	HOUSTON	580	367	316	609	1.9
16	JACKSON	586	155	145	1,110	7.7
16	LITTLE ROCK	598	144	138	2,264	16.4
16	NEW ORLEANS	629	435	394	3,901	9.9
16	OKLAHOMA CITY	635	111	107	484	4.5
16	SHREVEPORT	667	75	75	864	11.5
17	CENT. TEXAS HCS	674	47	37	54	1.5
17	DALLAS	549	273	230	561	2.4
18	EL PASO OPC	756	45	32	119	3.7
18	NEW MEXICO HCS	501	84	64	227	3.5
18	PHOENIX	644	189	173	434	2.5
18	PRESCOTT	649	156	32	3	0.1
18	TUCSON	678	170	147	247	1.7
19	CHEYENNE	442	28	27	404	15.0
19	E. COLORADO HCS	554	226	214	495	2.3
19	SALT LAKE CITY	660	358	258	1,016	3.9
19	SHERIDAN	666	104	91	259	2.8
20	AMERICAN LAKE	505	12	12	111	9.3
20	PORTLAND	648	335	296	649	2.2
20	ROSEBURG	653	39	29	90	3.1
20	SEATTLE	663	172	126	102	0.8
20	SPOKANE	668	80	77	840	10.9
20	WALLA WALLA	687	74	59	548	9.3
20	WHITE CITY	692	78	51	59	1.2
21	HONOLULU	459	288	253	491	1.9
21	NORTHERN CA HCS	612	237	73	140	1.9
21	PALO ALTO	640	298	250	1,408	5.6
21	SAN FRANCISCO	662	402	259	324	1.3
21	SIERRA NEV HCS	654	23	18	9	0.5

TABLE 5-2. CLINICAL WORKLOAD, GRANT AND PER DIEM PROGRAM

VISN	SITE	SITE CODE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN
22	GREATER LA	691	2,183	1,850	4,029	2.2
22	LOMA LINDA	605	17	14	12	0.9
22	LONG BEACH	600	623	237	78	0.3
22	SAN DIEGO	664	550	382	425	1.1
22	SO NEVADA HCS	593	631	521	926	1.8
23	CENTRAL IOWA	555	82	64	181	2.8
23	FT. MEADE	568	144	39	84	2.2
23	IOWA CITY	584	47	39	79	2.0
23	MINNEAPOLIS	618	59	57	910	16.0
23	OMAHA	636	93	43	42	1.0
	ALL SITES		19,046	14,877	61,377	4.1
	SITE AVERAGE		185	144	596	4.5
	SITE STD. DEV.		245	205	835	5.6

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TABLE 5-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
1	BEDFORD	54	53	98.1%
1	BOSTON	298	243	81.5%
1	MANCHESTER	67	62	92.5%
1	NORTHAMPTON	491	464	94.5%
1	PROVIDENCE	82	81	98.8%
1	WEST HAVEN	233	204	87.6%
1	WHITE RIVER JCT	9	9	100.0%
2	ALBANY	210	207	98.6%
2	CANANDAIGUA	110	98	89.1%
2	SYRACUSE	38	38	100.0%
3	BRONX	17	15	88.2%
3	EAST ORANGE	14	12	85.7%
3	LYONS	104	87	83.7%
3	MONTROSE	68	63	92.6%
3	NORTHPORT	125	86	68.8%
4	COATESVILLE	224	208	92.9%
4	ERIE	24	24	100.0%
4	LEBANON	13	12	92.3%
4	PHILADELPHIA	249	194	77.9%
4	PITTSBURGH	169	124	73.4%
4	WILKES-BARRE	93	83	89.2%
5	BALTIMORE	538	497	92.4%
5	MARTINSBURG	78	64	82.1%
5	PERRY POINT	44	43	97.7%
5	WASHINGTON DC	86	68	79.1%
6	ASHEVILLE	125	110	88.0%
6	DURHAM	16	15	93.8%
6	FAYETTEVILLE NC	45	26	57.8%
6	HAMPTON	239	237	99.2%
6	RICHMOND	43	30	69.8%
6	SALISBURY	116	98	84.5%
7	ATLANTA	339	321	94.7%
7	BIRMINGHAM	78	73	93.6%
7	CHARLESTON	310	302	97.4%
7	COLUMBIA SC	44	44	100.0%
7	TUSKEGEE	65	57	87.7%
8	BAY PINES	118	111	94.1%
8	GAINESVILLE	145	121	83.4%
8	MIAMI	159	130	81.8%
8	TAMPA	383	283	73.9%
8	W PALM BEACH	51	50	98.0%
9	LEXINGTON	43	40	93.0%
9	LOUISVILLE	168	163	97.0%
9	MEMPHIS	435	429	98.6%
9	MOUNTAIN HOME	154	144	93.5%
9	NASHVILLE	299	216	72.2%
10	CINCINNATI	356	333	93.5%
10	CLEVELAND	341	305	89.4%
10	COLUMBUS OPC	121	118	97.5%

TABLE 5-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
11	ANN ARBOR HCS	61	61	100.0%
11	BATTLE CREEK	66	66	100.0%
11	DANVILLE	29	29	100.0%
11	DETROIT	393	336	85.5%
11	INDIANAPOLIS	208	187	89.9%
11	N. INDIANA	54	40	74.1%
12	CHICAGO WS	66	58	87.9%
12	HINES	92	88	95.7%
12	MADISON	74	74	100.0%
12	MILWAUKEE	242	235	97.1%
12	N. CHICAGO	27	15	55.6%
12	TOMAH	211	208	98.6%
15	KANSAS CITY	164	156	95.1%
15	SAINT LOUIS	160	154	96.3%
15	TOPEKA	134	120	89.6%
16	HOUSTON	367	351	95.6%
16	JACKSON	155	139	89.7%
16	LITTLE ROCK	144	135	93.8%
16	NEW ORLEANS	435	411	94.5%
16	OKLAHOMA CITY	111	103	92.8%
16	SHREVEPORT	75	73	97.3%
17	CENT. TEXAS HCS	47	45	95.7%
17	DALLAS	273	259	94.9%
18	EL PASO OPC	45	44	97.8%
18	NEW MEXICO HCS	84	65	77.4%
18	PHOENIX	189	183	96.8%
18	PRESCOTT	156	152	97.4%
18	TUCSON	170	139	81.8%
19	CHEYENNE	28	28	100.0%
19	E. COLORADO HCS	226	224	99.1%
19	SALT LAKE CITY	358	337	94.1%
19	SHERIDAN	104	96	92.3%
20	AMERICAN LAKE	12	10	83.3%
20	PORTLAND	335	317	94.6%
20	ROSEBURG	39	18	46.2%
20	SEATTLE	172	146	84.9%
20	SPOKANE	80	76	95.0%
20	WALLA WALLA	74	62	83.8%
20	WHITE CITY	78	34	43.6%
21	HONOLULU	288	269	93.4%
21	NORTHERN CA HCS	237	197	83.1%
21	PALO ALTO	298	276	92.6%
21	SAN FRANCISCO	402	300	74.6%
21	SIERRA NEV HCS	23	20	87.0%
22	GREATER LA	2,183	1,956	89.6%
22	LOMA LINDA	17	16	94.1%
22	LONG BEACH	623	621	99.7%
22	SAN DIEGO	550	533	96.9%
22	SO NEVADA HCS	631	577	91.4%

TABLE 5-2A. PERCENTAGE OF GRANT AND PER DIEM PROGRAM VETERANS WITH A DOCUMENTED CLINICAL INTAKE ASSESSMENT

VISN	SITE	VETERANS TREATED	VETERANS WITH INTAKES	% VETERANS WITH INTAKES
23	CENTRAL IOWA	82	69	84.1%
23	FT. MEADE	144	26	18.1%
23	IOWA CITY	47	45	95.7%
23	MINNEAPOLIS	59	59	100.0%
23	OMAHA	93	57	61.3%
	ALL SITES	19,046	17,090	89.7%
	SITE AVERAGE	185	166	88.5%
	SITE STD. DEV.	245	224	13.3%

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TABLE 5-3. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: AGE AND GENDER

		Mean Age		Percent Female	
VISN	Site Name	Not Placed GPD	Placed GPD	Not Placed GPD.	Placed GPD
1	BEDFORD	49.4	50.7	3.2	0.0
1	BOSTON	49.8	50.4	3.4	0.7
1	MANCHESTER	52.2	50.2	9.5	0.0
1	NORTHAMPTON	52.2	50.7	0.0	2.3
1	PROVIDENCE	50.6	50.1	1.8	0.0
1	WEST HAVEN	49.4	49.2	2.7	1.7
1	WHITE RIVER JCT	59.5	40.7	0.0	0.0
2	ALBANY	47.4	47.9	1.6	4.5
2	CANANDAIGUA	49.5	46.8	4.5	3.5
2	SYRACUSE	49.1	46.5	3.9	0.0
3	BRONX	49.1	50.0	5.9	0.0
3	MONTROSE	49.6	53.3	0.0	0.0
3	NORTHPORT	53.6	52.8	3.8	5.5
4	COATESVILLE	50.5	46.3	2.3	44.4
4	ERIE	50.4	48.2	2.7	0.0
4	LEBANON	50.1	46.9	2.7	0.0
4	PHILADELPHIA	49.4	48.4	3.8	0.8
4	PITTSBURGH	51.4	48.6	4.9	5.3
4	WILKES-BARRE	50.7	47.8	1.8	3.8
5	BALTIMORE	49.5	48.0	3.8	0.9
5	PERRY POINT	47.7	50.9	2.1	3.1
5	WASHINGTON DC	50.7	50.9	4.9	6.5
6	ASHEVILLE	49.0	49.6	0.0	0.0
6	DURHAM	49.4	45.4	8.1	0.0
6	FAYETTEVILLE NC	52.4	48.2	8.3	0.0
6	HAMPTON	48.7	48.4	5.4	7.0
6	RICHMOND	48.5	46.8	4.7	0.0
6	SALISBURY	48.5	47.5	1.6	2.3
7	ATLANTA	49.5	48.0	5.3	3.9
7	BIRMINGHAM	47.6	48.2	2.1	0.0
7	CHARLESTON	49.4	50.0	0.0	0.8
7	COLUMBIA SC	46.7	52.6	3.3	0.0
7	TUSKEGEE	49.1	50.2	3.7	0.0
8	BAY PINES	52.0	51.6	2.8	4.5
8	GAINESVILLE	49.9	48.2	3.6	4.2
8	MIAMI	49.7	51.6	3.3	0.0
8	TAMPA	52.9	50.2	3.4	6.0
8	W PALM BEACH	50.2	48.9	6.0	0.0
9	LOUISVILLE	49.5	48.3	0.0	4.1
9	MEMPHIS	49.3	48.6	3.8	3.6
9	MOUNTAIN HOME	50.3	47.4	3.2	0.0
9	NASHVILLE	47.6	47.2	4.7	3.3
10	CINCINNATI	50.2	48.1	3.3	0.8
10	CLEVELAND	49.8	49.2	0.9	8.6
10	COLUMBUS OPC	50.7	46.3	2.9	0.0

TABLE 5-3. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed GPD	Placed GPD	Not Placed GPD	Placed GPD
11	ANN ARBOR HCS	48.1	49.1	4.3	13.3
11	BATTLE CREEK	48.2	49.3	3.1	0.0
11	DANVILLE		46.1		0.0
11	DETROIT	50.8	50.0	2.5	2.6
11	INDIANAPOLIS	48.4	49.8	4.3	4.8
12	CHICAGO WS	49.8	52.5	3.0	0.0
12	HINES	49.4	47.7	4.4	2.0
12	MADISON		50.5		9.1
12	MILWAUKEE	51.4	48.3	3.7	5.6
12	TOMAH	54.6	49.5	0.0	2.1
15	KANSAS CITY	49.6	48.6	3.3	0.0
15	SAINT LOUIS	46.3	47.5	4.5	0.0
15	TOPEKA	51.2	48.3	4.9	5.5
16	HOUSTON	50.5	49.5	2.6	1.8
16	JACKSON	48.2	47.8	9.2	1.2
16	LITTLE ROCK	49.9	50.8	3.8	1.3
16	NEW ORLEANS	50.3	49.7	2.4	1.4
16	OKLAHOMA CITY	45.0	49.7	0.0	5.6
16	SHREVEPORT	51.5	48.6	0.0	4.8
17	CENT. TEXAS HCS	49.8	48.4	5.6	0.0
17	DALLAS	49.6	48.2	3.7	7.4
18	EL PASO OPC	51.5	47.3	7.2	7.4
18	NEW MEXICO HCS	49.9	51.9	4.7	3.2
18	PHOENIX	50.2	48.3	4.5	2.1
18	TUCSON	51.8	49.9	4.5	6.4
19	CHEYENNE	52.4	52.6	2.7	0.0
19	E. COLORADO HCS	49.5	49.6	8.1	5.6
19	SALT LAKE CITY	51.2	51.0	7.1	2.2
19	SHERIDAN	51.8	51.2	2.7	4.4
20	PORTLAND	50.7	49.2	5.3	2.1
20	ROSEBURG	50.4	47.6	6.8	6.3
20	SEATTLE	49.4	48.8	2.4	4.7
20	SPOKANE	51.7	45.9	2.1	4.3
20	WALLA WALLA	46.7	49.6	9.5	3.7
20	WHITE CITY	50.3	51.6	0.0	2.8
21	HONOLULU	50.6	46.4	7.5	3.2
21	NORTHERN CA HCS	49.9	48.2	5.0	5.7
21	PALO ALTO	52.4	50.7	0.0	9.6
21	SAN FRANCISCO	51.5	48.9	4.6	3.2
21	SIERRA NEV HCS	52.4	51.9	3.9	0.0
22	GREATER LA	50.0	48.9	2.7	2.2
22	LOMA LINDA	49.3	51.8	3.3	0.0
22	LONG BEACH	50.5	48.2	8.9	11.8
22	SAN DIEGO	47.2	47.0	5.1	6.0
22	SO NEVADA HCS	52.9	50.2	5.2	2.5

TABLE 5-3. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: AGE AND GENDER, CONTINUED

		Mean Age		Percent Female	
VISN	Site Name	Not Placed GPD	Placed GPD	Not Placed GPD	Placed GPD
23	IOWA CITY	47.3	48.8	5.7	2.8
23	MINNEAPOLIS	48.8	48.4	1.1	0.0
23	OMAHA	49.7	48.5	4.0	0.0
	ALL SITES	49.9	49.0	3.9	3.7
	SITE AVERAGE	50.1	49.0	3.7	3.3
	SITE STD. DEV.	1.9	1.9	2.3	5.2

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

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TABLE 5-4. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
1	BEDFORD	24.2	71.2	3.0	1.5	7.7	92.3	0.0	0.0	1.30
1	BOSTON	28.0	66.5	3.2	2.4	20.0	79.3	0.7	0.0	1.19
1	MANCHESTER	19.0	76.2	0.0	4.8	5.7	94.3	0.0	0.0	1.24
1	NORTHAMPTON	14.6	77.1	4.2	4.2	24.9	68.9	4.4	1.8	0.89
1	PROVIDENCE	13.6	82.1	1.9	2.5	13.2	82.4	1.5	2.9	1.00
1	WEST HAVEN	40.8	55.3	3.5	0.4	30.4	67.0	1.7	0.9	1.21
1	WHITE RIVER JCT	0.0	100.0	0.0	0.0	0.0	100.0	0.0	0.0	1.00
2	ALBANY	42.8	50.9	4.7	1.6	42.3	49.5	6.3	1.8	0.97
2	CANANDAIGUA	51.6	45.9	1.9	0.6	43.9	50.9	5.3	0.0	1.11
2	SYRACUSE	35.6	59.2	4.2	1.1	48.0	48.0	4.0	0.0	0.81
3	BRONX	59.6	8.4	28.2	3.8	37.5	25.0	37.5	0.0	2.99 *
3	MONTROSE	58.7	28.5	10.1	2.8	66.7	22.9	8.3	2.1	0.80
3	NORTHPORT	32.0	64.0	4.0	0.0	29.1	65.5	3.6	1.8	1.02
4	COATESVILLE	77.6	20.1	2.0	0.4	84.4	13.3	2.2	0.0	0.66
4	ERIE	21.8	74.5	0.9	2.7	21.4	71.4	7.1	0.0	0.96
4	LEBANON	47.3	47.8	4.3	0.5	33.3	55.6	11.1	0.0	1.16
4	PHILADELPHIA	74.1	22.1	2.6	1.2	73.1	23.1	3.1	0.8	1.05
4	PITTSBURGH	55.8	42.6	0.0	1.7	52.6	39.5	7.9	0.0	0.93
4	WILKES-BARRE	19.1	78.2	1.8	0.9	13.2	79.2	5.7	1.9	1.01
5	BALTIMORE	73.0	23.9	1.9	1.3	78.1	21.9	0.0	0.0	0.92
5	PERRY POINT	76.2	22.6	0.5	0.7	31.3	68.8	0.0	0.0	3.04 *
5	WASHINGTON DC	82.1	15.0	2.6	0.3	95.7	2.2	2.2	0.0	0.15
6	ASHEVILLE	40.8	57.1	0.0	2.0	41.8	55.7	1.3	1.3	0.97
6	DURHAM	69.7	27.1	2.3	0.9	75.0	25.0	0.0	0.0	0.92
6	FAYETTEVILLE NC	50.0	33.3	12.5	4.2	47.1	47.1	5.9	0.0	1.41
6	HAMPTON	68.5	29.9	0.5	1.1	71.3	26.3	1.2	1.2	0.88
6	RICHMOND	72.6	25.5	0.9	0.9	50.0	50.0	0.0	0.0	1.96 *
6	SALISBURY	65.3	29.0	3.1	2.6	63.6	36.4	0.0	0.0	1.25
7	ATLANTA	84.1	13.6	1.7	0.6	87.5	10.7	1.1	0.7	0.79
7	BIRMINGHAM	82.6	16.0	0.0	1.4	90.0	10.0	0.0	0.0	0.63
7	CHARLESTON	45.7	51.4	0.0	2.9	56.1	42.4	0.8	0.8	0.82
7	COLUMBIA SC	73.2	24.1	1.4	1.2	33.3	59.3	3.7	3.7	2.46 *
7	TUSKEGEE	74.1	25.9	0.0	0.0	78.4	18.9	0.0	2.7	0.73

TABLE 5-4. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
8	BAY PINES	24.6	70.3	3.1	2.0	34.3	65.7	0.0	0.0	0.93
8	GAINESVILLE	40.4	56.4	1.6	1.5	64.2	32.6	1.1	2.1	0.58
8	MIAMI	47.9	42.4	7.9	1.8	43.8	50.7	5.5	0.0	1.19
8	TAMPA	29.1	66.2	3.0	1.7	19.5	79.5	0.0	0.9	1.20
8	W PALM BEACH	28.8	66.5	3.5	1.3	35.3	58.8	2.9	2.9	0.89
9	LOUISVILLE	60.0	36.0	0.0	4.0	49.0	50.0	0.0	1.0	1.39
9	MEMPHIS	79.1	19.4	0.9	0.5	77.8	21.2	0.3	0.7	1.09
9	MOUNTAIN HOME	31.6	68.4	0.0	0.0	32.7	66.4	0.9	0.0	0.97
9	NASHVILLE	62.8	36.0	0.0	1.2	50.0	48.7	0.0	1.3	1.35
10	CINCINNATI	61.1	37.8	0.0	1.1	58.1	39.6	0.4	1.9	1.05
10	CLEVELAND	75.0	25.0	0.0	0.0	68.6	28.6	1.8	0.9	1.15
10	COLUMBUS OPC	61.9	32.4	0.7	5.0	63.0	37.0	0.0	0.0	1.14
11	ANN ARBOR HCS	42.7	50.8	3.7	2.8	20.0	63.3	10.0	6.7	1.25
11	BATTLE CREEK	48.8	44.1	4.7	2.4	51.1	44.7	2.1	2.1	1.01
11	DANVILLE					25.9	74.1	0.0	0.0	
11	DETROIT	78.6	20.4	0.0	1.0	73.3	24.1	0.7	1.9	1.18
11	INDIANAPOLIS	62.9	35.7	0.0	1.4	60.3	37.3	1.6	0.8	1.04
12	CHICAGO WS	84.9	12.0	2.5	0.6	85.3	14.7	0.0	0.0	1.23
12	HINES	51.4	46.7	1.4	0.6	78.0	18.0	4.0	0.0	0.39
12	MADISON					9.1	84.1	4.5	2.3	
12	MILWAUKEE	75.9	18.5	1.9	3.7	53.5	38.7	5.6	2.1	2.09 *
12	TOMAH	24.0	76.0	0.0	0.0	17.1	81.5	0.7	0.7	1.07
15	KANSAS CITY	60.9	35.9	3.3	0.0	67.2	30.3	2.5	0.0	0.85
15	SAINT LOUIS	63.6	34.1	2.3	0.0	89.6	10.4	0.0	0.0	0.30
15	TOPEKA	29.3	65.9	0.0	4.9	34.9	59.6	2.8	2.8	0.91
16	HOUSTON	66.6	27.8	4.0	1.6	64.7	29.1	4.7	1.4	1.05
16	JACKSON	75.2	22.0	0.9	1.8	44.2	54.7	1.2	0.0	2.48 *
16	LITTLE ROCK	62.6	35.8	0.8	0.8	60.0	37.5	1.3	1.3	1.05
16	NEW ORLEANS	73.4	21.9	3.0	1.8	68.2	28.4	0.9	2.4	1.30
16	OKLAHOMA CITY	40.0	40.0	0.0	20.0	39.4	52.1	1.4	7.0	1.30
16	SHREVEPORT	58.5	39.8	0.8	0.8	54.8	45.2	0.0	0.0	1.13
17	CENT. TEXAS HCS	34.9	54.6	8.3	2.2	31.3	50.0	18.8	0.0	0.92
17	DALLAS	69.0	26.0	3.9	1.1	60.1	34.0	4.9	1.0	1.31

TABLE 5-4. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: RACE/ETHNICITY, CONTINUED

		Not Placed				Placed				
VISN	Site Name	African-American %	White %	Hispanic %	Other %	African-American %	White %	Hispanic %	Other %	Ratio Whites Res Tx: No Res Tx
18	EL PASO OPC	29.6	44.0	22.4	4.0	18.5	55.6	22.2	3.7	1.26
18	NEW MEXICO HCS	14.4	51.0	25.5	9.1	13.3	43.3	43.3	0.0	0.85
18	PHOENIX	24.0	63.1	8.2	4.6	27.1	66.4	2.1	4.3	1.05
18	TUCSON	14.2	74.3	9.0	2.6	14.1	75.6	7.7	2.6	1.02
19	CHEYENNE	5.5	86.3	5.5	2.7	0.0	89.5	10.5	0.0	1.04
19	E. COLORADO HCS	34.3	54.5	7.8	3.3	32.1	59.9	5.6	2.5	1.10
19	SALT LAKE CITY	12.5	73.2	8.0	6.3	10.2	81.2	4.3	4.3	1.11
19	SHERIDAN	5.4	86.5	2.7	5.4	0.0	94.1	4.4	1.5	1.09
20	PORTLAND	15.2	81.3	2.2	1.3	13.9	79.7	2.1	4.2	0.98
20	ROSEBURG	3.9	85.3	2.0	8.8	0.0	87.5	6.3	6.3	1.03
20	SEATTLE	42.1	51.0	3.1	3.8	27.4	63.2	3.8	5.7	1.24
20	SPOKANE	9.3	79.9	2.1	8.8	2.1	95.7	2.1	0.0	1.20
20	WALLA WALLA	11.4	70.5	8.6	9.5	11.1	81.5	0.0	7.4	1.16
20	WHITE CITY	22.4	67.3	4.1	6.1	19.4	63.9	8.3	8.3	0.95
21	HONOLULU	14.2	51.7	6.7	27.5	26.6	41.8	5.7	25.9	0.81
21	NORTHERN CA HCS	43.4	48.4	5.4	2.7	58.7	29.8	5.8	5.8	0.62
21	PALO ALTO	15.4	73.1	7.7	3.8	33.1	48.8	7.2	10.8	0.67
21	SAN FRANCISCO	44.1	46.6	6.5	2.9	52.9	33.3	7.9	5.8	0.72
21	SIERRA NEV HCS	7.3	85.8	3.9	3.0	5.6	88.9	5.6	0.0	1.04
22	GREATER LA	53.9	31.7	10.5	3.8	59.3	27.3	10.9	2.5	0.86
22	LOMA LINDA	46.7	39.2	11.8	2.4	11.1	44.4	33.3	11.1	1.14
22	LONG BEACH	47.5	38.5	11.2	2.8	37.0	46.0	12.0	4.9	1.19
22	SAN DIEGO	43.6	43.6	10.3	2.6	33.3	53.3	7.0	6.3	1.22
22	SO NEVADA HCS	35.5	57.2	3.4	3.9	29.4	63.8	4.5	2.3	1.12
23	IOWA CITY	26.2	70.9	2.4	0.5	33.3	61.1	0.0	5.6	0.86
23	MINNEAPOLIS	48.7	42.2	1.9	7.2	40.0	60.0	0.0	0.0	1.42
23	OMAHA	29.8	68.1	0.0	2.1	25.0	72.7	0.0	2.3	1.07
	ALL SITES	48.6	44.2	4.8	2.4	47.3	45.8	4.4	2.6	1.04
	SITE AVERAGE	44.8	48.3	4.0	2.9	41.6	51.6	4.6	2.2	1.11
	SITE STD. DEV.	23.3	21.8	5.1	3.8	24.8	23.5	7.4	3.5	0.45

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-5. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: CURRENT RESIDENCE

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
1	BEDFORD	86.7	13.3	34.6	65.4	***0.40***
1	BOSTON	99.4	0.6	97.3	2.7	***0.98***
1	MANCHESTER	52.6	47.4	42.4	57.6	***0.81***
1	NORTHAMPTON	72.9	27.1	73.7	26.3	***1.01***
1	PROVIDENCE	82.4	17.6	88.2	11.8	***1.07***
1	WEST HAVEN	47.5	52.5	39.1	60.9	***0.82***
1	WHITE RIVER JCT	50.0	50.0	57.1	42.9	***1.14***
2	ALBANY	52.1	47.9	39.6	60.4	***0.76***
2	CANANDAIGUA	36.9	63.1	68.4	31.6	***1.85***
2	SYRACUSE	38.9	61.1	28.0	72.0	***0.72***
3	BRONX	45.6	54.4	50.0	50.0	***1.10***
3	MONTROSE	54.7	45.3	100.0	0.0	***1.83***
3	NORTHPORT	65.4	34.6	83.6	16.4	***1.28***
4	COATESVILLE	73.6	26.4	11.6	88.4	***0.16***
4	ERIE	33.6	66.4	57.1	42.9	***1.70***
4	LEBANON	82.8	17.2	33.3	66.7	***0.40***
4	PHILADELPHIA	61.4	38.6	38.0	62.0	***0.62***
4	PITTSBURGH	43.2	56.8	40.5	59.5	***0.94***
4	WILKES-BARRE	59.8	40.2	83.0	17.0	***1.39***
5	BALTIMORE	54.1	45.9	57.5	42.5	***1.06***
5	PERRY POINT	78.9	21.1	40.6	59.4	***0.51***
5	WASHINGTON DC	71.3	28.7	65.2	34.8	***0.91***
6	ASHEVILLE	59.2	40.8	58.2	41.8	***0.98***
6	DURHAM	55.0	45.0	62.5	37.5	***1.14***
6	FAYETTEVILLE NC	63.6	36.4	57.1	42.9	***0.90***
6	HAMPTON	60.8	39.2	36.8	63.2	***0.61***
6	RICHMOND	51.0	49.0	85.7	14.3	***1.68***
6	SALISBURY	74.1	25.9	34.1	65.9	***0.46***
7	ATLANTA	72.8	27.2	71.9	28.1	***0.99***
7	BIRMINGHAM	54.5	45.5	28.2	71.8	***0.52***
7	CHARLESTON	51.4	48.6	28.2	71.8	***0.55***
7	COLUMBIA SC	21.8	78.2	63.0	37.0	***2.88***
7	TUSKEGEE	42.3	57.7	45.9	54.1	***1.09***
8	BAY PINES	68.6	31.4	37.3	62.7	***0.54***
8	GAINESVILLE	64.6	35.3	68.4	31.6	***1.06***
8	MIAMI	77.5	22.5	71.2	28.8	***0.92***
8	TAMPA	69.0	30.8	87.0	13.0	***1.26***
8	W PALM BEACH	62.9	37.1	61.8	38.2	***0.98***
9	LOUISVILLE	91.8	8.2	92.9	7.1	***1.01***
9	MEMPHIS	25.8	74.2	35.1	64.9	***1.36***
9	MOUNTAIN HOME	75.2	24.8	49.1	50.9	***0.65***
9	NASHVILLE	59.5	40.5	63.4	36.6	***1.07***
10	CINCINNATI	67.0	33.0	75.8	24.2	***1.13***
10	CLEVELAND	87.3	12.7	72.7	27.3	***0.83***
10	COLUMBUS OPC	61.2	38.8	45.7	54.3	***0.75***

TABLE 5-5. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
11	ANN ARBOR HCS	51.4	48.6	70.0	30.0	***1.36***
11	BATTLE CREEK	43.3	56.7	42.9	57.1	***0.99***
11	DANVILLE			85.2	14.8	*
11	DETROIT	94.0	6.0	97.0	3.0	***1.03***
11	INDIANAPOLIS	79.7	20.3	81.6	18.4	***1.02***
12	CHICAGO WS	78.5	21.5	85.3	14.7	***1.09***
12	HINES	58.3	41.7	54.0	46.0	***0.93***
12	MADISON			38.6	61.4	*
12	MILWAUKEE	45.6	54.4	31.7	68.3	***0.70***
12	TOMAH	4.0	96.0	38.4	61.6	***9.59***
15	KANSAS CITY	40.7	59.3	53.3	46.7	***1.31***
15	SAINT LOUIS	61.4	38.6	60.4	39.6	***0.98***
15	TOPEKA	90.2	9.8	72.2	27.8	***0.80***
16	HOUSTON	70.3	29.4	76.5	23.5	***1.09***
16	JACKSON	70.6	29.4	37.8	62.2	***0.54***
16	LITTLE ROCK	67.4	32.6	72.5	27.5	***1.08***
16	NEW ORLEANS	72.0	28.0	68.3	31.7	***0.95***
16	OKLAHOMA CITY	100.0	0.0	91.5	8.5	***0.92***
16	SHREVEPORT	37.9	62.1	17.7	82.3	***0.47***
17	CENT. TEXAS HCS	67.5	32.5	75.0	25.0	***1.11***
17	DALLAS	56.7	43.3	65.0	35.0	***1.15***
18	EL PASO OPC	84.0	16.0	92.6	7.4	***1.10***
18	NEW MEXICO HCS	84.0	16.0	83.9	16.1	***1.00***
18	PHOENIX	63.2	36.6	66.2	33.1	***1.05***
18	TUCSON	72.0	28.0	55.1	44.9	***0.77***
19	CHEYENNE	77.0	23.0	68.4	31.6	***0.89***
19	E. COLORADO HCS	61.5	38.5	72.2	27.8	***1.17***
19	SALT LAKE CITY	45.9	54.1	34.4	65.6	***0.75***
19	SHERIDAN	48.6	51.4	38.2	61.8	***0.79***
20	PORTLAND	74.5	25.5	70.8	29.2	***0.95***
20	ROSEBURG	65.0	35.0	75.0	25.0	***1.15***
20	SEATTLE	82.1	17.9	87.0	13.0	***1.06***
20	SPOKANE	52.8	47.2	27.7	72.3	***0.52***
20	WALLA WALLA	41.9	58.1	40.7	59.3	***0.97***
20	WHITE CITY	36.7	63.3	63.9	36.1	***1.74***
21	HONOLULU	59.5	40.5	82.2	17.8	***1.38***
21	NORTHERN CA HCS	67.9	32.1	67.0	33.0	***0.99***
21	PALO ALTO	92.6	7.4	95.8	4.2	***1.03***
21	SAN FRANCISCO	64.5	35.5	70.3	29.7	***1.09***
21	SIERRA NEV HCS	53.2	46.8	44.4	55.6	***0.84***
22	GREATER LA	53.3	46.7	65.4	34.6	***1.23***
22	LOMA LINDA	59.6	40.4	100.0	0.0	***1.68***
22	LONG BEACH	60.6	39.4	49.5	50.5	***0.82***
22	SAN DIEGO	79.5	20.5	42.0	58.0	***0.53***
22	SO NEVADA HCS	50.8	49.2	52.3	47.8	***1.03***

TABLE 5-5. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: CURRENT RESIDENCE, CONTINUED

		Not Placed		Placed		
VISN	Site Name	Shelter No Res. %	Not Strictly Homeless %	Shelter No Res. %	Not Strictly Homeless %	***Ratio Shelter No Residence Placed: Not Placed***
23	IOWA CITY	28.4	71.6	91.7	8.3	***3.23***
23	MINNEAPOLIS	79.2	20.8	42.2	57.8	***0.53***
23	OMAHA	65.3	34.7	20.0	80.0	***0.31***
	ALL SITES	62.5	37.4	61.4	38.6	***0.98***
	SITE AVERAGE	62.1	37.9	59.9	40.0	***1.10***
	SITE STD. DEV.	17.8	17.8	21.6	21.6	***1.01***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-6. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
1	BEDFORD	83.9	100.0	***1.19***
1	BOSTON	75.9	92.7	***1.22***
1	MANCHESTER	66.7	88.6	***1.33***
1	NORTHAMPTON	97.9	100.0	***1.02***
1	PROVIDENCE	92.1	95.6	***1.04***
1	WEST HAVEN	93.4	95.7	***1.02***
1	WHITE RIVER JCT	100.0	57.1	***0.57 ****
2	ALBANY	81.7	95.5	***1.17***
2	CANANDAIGUA	84.7	91.2	***1.08***
2	SYRACUSE	92.6	100.0	***1.08***
3	BRONX	87.8	75.0	***0.85 ****
3	MONTROSE	84.4	90.0	***1.07***
3	NORTHPORT	92.3	94.5	***1.02***
4	COATESVILLE	84.8	93.3	***1.10***
4	ERIE	78.2	85.7	***1.10***
4	LEBANON	85.5	88.9	***1.04***
4	PHILADELPHIA	77.7	100.0	***1.29***
4	PITTSBURGH	72.5	96.1	***1.32***
4	WILKES-BARRE	94.6	86.8	***0.92***
5	BALTIMORE	87.4	99.1	***1.13***
5	PERRY POINT	98.8	93.8	***0.95***
5	WASHINGTON DC	94.5	89.1	***0.94***
6	ASHEVILLE	85.7	72.2	***0.84 ****
6	DURHAM	85.5	87.5	***1.02***
6	FAYETTEVILLE NC	75.0	94.1	***1.25***
6	HAMPTON	85.1	91.8	***1.08***
6	RICHMOND	86.0	64.3	***0.75 ****
6	SALISBURY	86.5	95.5	***1.10***
7	ATLANTA	76.5	96.8	***1.27***
7	BIRMINGHAM	98.6	97.5	***0.99***
7	CHARLESTON	88.6	93.7	***1.06***
7	COLUMBIA SC	89.6	96.3	***1.07***
7	TUSKEGEE	74.1	94.6	***1.28***
8	BAY PINES	68.0	71.6	***1.05***
8	GAINESVILLE	72.3	82.1	***1.14***
8	MIAMI	85.8	97.3	***1.13***
8	TAMPA	87.3	93.0	***1.06***
8	W PALM BEACH	85.7	100.0	***1.17***
9	LOUISVILLE	84.0	93.9	***1.12***
9	MEMPHIS	92.5	91.2	***0.99***
9	MOUNTAIN HOME	87.3	94.4	***1.08***
9	NASHVILLE	93.0	94.7	***1.02***
10	CINCINNATI	86.8	93.8	***1.08***
10	CLEVELAND	83.8	95.0	***1.13***
10	COLUMBUS OPC	71.2	82.6	***1.16***

TABLE 5-6. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
11	ANN ARBOR HCS	88.5	96.7	***1.09***
11	BATTLE CREEK	74.8	81.6	***1.09***
11	DANVILLE		63.0	*
11	DETROIT	74.6	73.7	***0.99***
11	INDIANAPOLIS	85.7	91.3	***1.06***
12	CHICAGO WS	80.3	91.2	***1.14***
12	HINES	90.8	100.0	***1.10***
12	MADISON		86.4	*
12	MILWAUKEE	71.6	87.3	***1.22***
12	TOMAH	80.0	90.4	***1.13***
15	KANSAS CITY	88.0	97.6	***1.11***
15	SAINT LOUIS	84.1	100.0	***1.19***
15	TOPEKA	80.5	92.7	***1.15***
16	HOUSTON	74.6	88.2	***1.18***
16	JACKSON	92.7	100.0	***1.08***
16	LITTLE ROCK	88.8	96.3	***1.08***
16	NEW ORLEANS	94.1	99.1	***1.05***
16	OKLAHOMA CITY	100.0	100.0	***1.00***
16	SHREVEPORT	91.9	98.4	***1.07***
17	CENT. TEXAS HCS	87.5	81.3	***0.93***
17	DALLAS	86.8	86.2	***0.99***
18	EL PASO OPC	73.6	85.2	***1.16***
18	NEW MEXICO HCS	80.6	80.6	***1.00***
18	PHOENIX	75.1	59.3	***0.79 ****
18	TUCSON	73.9	83.3	***1.13***
19	CHEYENNE	79.7	100.0	***1.25***
19	E. COLORADO HCS	88.4	87.7	***0.99***
19	SALT LAKE CITY	78.6	87.6	***1.12***
19	SHERIDAN	86.5	91.2	***1.05***
20	PORTLAND	84.3	78.6	***0.93***
20	ROSEBURG	82.5	81.3	***0.98***
20	SEATTLE	71.4	81.1	***1.14***
20	SPOKANE	74.9	97.9	***1.31***
20	WALLA WALLA	61.0	74.1	***1.22***
20	WHITE CITY	89.8	80.6	***0.90***
21	HONOLULU	71.7	82.9	***1.16***
21	NORTHERN CA HCS	81.0	78.3	***0.97***
21	PALO ALTO	81.5	84.4	***1.04***
21	SAN FRANCISCO	85.4	92.1	***1.08***
21	SIERRA NEV HCS	76.4	100.0	***1.31***
22	GREATER LA	75.2	70.7	***0.94***
22	LOMA LINDA	30.5	77.8	***2.55***
22	LONG BEACH	66.1	85.0	***1.29***
22	SAN DIEGO	59.0	83.8	***1.42***
22	SO NEVADA HCS	57.5	54.4	***0.95***

TABLE 5-6. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM VS. THOSE NOT PLACED: PSYCHIATRIC AND SUBSTANCE ABUSE PROBLEMS, CONTINUED

VISN	Site Name	% Serious Psyc Or SA Problem Not Placed	% Serious Psyc Or SA Problem Placed	***Ratio Serious Psyc/SA Placed: Not Placed***
23	IOWA CITY	67.0	63.9	***0.95***
23	MINNEAPOLIS	95.1	100.0	***1.05***
23	OMAHA	76.0	97.8	***1.29***
	ALL SITES	80.7	86.3	***1.07***
	SITE AVERAGE	82.1	88.4	***1.10***
	SITE STD. DEV.	10.7	10.7	***0.20***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-7. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM: APPROPRIATENESS FOR PLACEMENT

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Grant and Per Diem %***
1	BEDFORD	26	7.7	0.0	0.0	***7.7***
1	BOSTON	150	18.0	0.0	7.3	***25.3***
1	MANCHESTER	35	5.9	0.0	11.4	***17.3***
1	NORTHAMPTON	342	23.1	1.2	0.0	***24.3***
1	PROVIDENCE	68	14.7	0.0	4.4	***19.1***
1	WEST HAVEN	116	8.8	0.0	4.3	***13.1***
1	WHITE RIVER JCT	7	0.0	0.0	42.9	***42.9***
2	ALBANY	111	11.7	3.6	4.5	***19.8***
2	CANANDAIGUA	57	7.0	3.5	8.8	***19.3***
2	SYRACUSE	25	4.0	0.0	0.0	***4.0***
3	BRONX	8	12.5	0.0	25.0	***37.5***
3	MONTROSE	50	4.0	0.0	10.0	***14.0***
3	NORTHPORT	55	10.9	0.0	5.5	***16.4***
4	COATESVILLE	45	11.4	0.0	6.7	***18.0***
4	ERIE	14	21.4	0.0	14.3	***35.7***
4	LEBANON	9	11.1	0.0	11.1	***22.2***
4	PHILADELPHIA	131	8.5	0.0	0.0	***8.5***
4	PITTSBURGH	76	9.3	4.1	3.9	***17.3***
4	WILKES-BARRE	53	1.9	1.9	13.2	***17.0***
5	BALTIMORE	107	9.3	2.8	0.9	***13.1***
5	PERRY POINT	32	9.4	0.0	6.3	***15.6***
5	WASHINGTON DC	46	19.6	2.2	10.9	***32.6***
6	ASHEVILLE	79	3.8	0.0	27.8	***31.6***
6	DURHAM	8	12.5	0.0	12.5	***25.0***
6	FAYETTEVILLE NC	17	0.0	0.0	5.9	***5.9***
6	HAMPTON	171	15.8	0.0	8.2	***24.0***
6	RICHMOND	14	0.0	0.0	35.7	***35.7***
6	SALISBURY	44	0.0	0.0	4.5	***4.5***
7	ATLANTA	281	3.9	0.7	3.2	***7.9***
7	BIRMINGHAM	40	12.8	0.0	2.5	***15.3***
7	CHARLESTON	255	22.7	12.5	6.3	***41.6***
7	COLUMBIA SC	27	7.4	11.1	3.7	***22.2***
7	TUSKEGEE	37	13.5	0.0	5.4	***18.9***
8	BAY PINES	67	20.0	3.0	28.4	***51.3 ****
8	GAINESVILLE	95	11.1	5.3	17.9	***34.3***
8	MIAMI	73	6.8	6.8	2.7	***16.4***
8	TAMPA	215	12.6	0.9	7.0	***20.5***
8	W PALM BEACH	34	5.9	8.8	0.0	***14.7***
9	LOUISVILLE	98	2.0	0.0	6.1	***8.2***
9	MEMPHIS	306	15.4	6.6	8.8	***30.8***
9	MOUNTAIN HOME	108	1.9	0.9	5.6	***8.3***
9	NASHVILLE	150	4.8	0.7	5.3	***10.8***
10	CINCINNATI	260	8.5	0.0	6.2	***14.6***
10	CLEVELAND	220	8.3	0.5	5.0	***13.7***
10	COLUMBUS OPC	92	4.4	2.2	17.4	***24.0***
11	ANN ARBOR HCS	30	10.0	3.3	3.3	***16.7***
11	BATTLE CREEK	49	8.2	8.2	18.4	***34.7***
11	DANVILLE	27	3.7	0.0	37.0	***40.7***
11	DETROIT	270	7.8	0.0	26.3	***34.1***
11	INDIANAPOLIS	126	4.8	0.0	8.7	***13.5***

TABLE 5-7. VETERANS WITH FY 2005 INTAKE WHO WERE PLACED IN GRANT AND PER DIEM: APPROPRIATENESS FOR PLACEMENT, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	***Inappropriate Grant and Per Diem %***
12	CHICAGO WS	34	11.8	0.0	8.8	***20.6***
12	HINES	50	2.0	2.0	0.0	***4.0***
12	MADISON	44	0.0	6.8	13.6	***20.5***
12	MILWAUKEE	142	6.3	3.5	12.7	***22.5***
12	TOMAH	146	1.4	8.9	9.6	***19.9***
15	KANSAS CITY	123	9.0	0.8	2.4	***12.3***
15	SAINT LOUIS	106	5.7	1.9	0.0	***7.5***
15	TOPEKA	109	16.7	0.0	7.3	***24.0***
16	HOUSTON	279	2.9	0.7	11.8	***15.4***
16	JACKSON	86	14.1	0.0	0.0	***14.1***
16	LITTLE ROCK	80	2.5	1.3	3.8	***7.5***
16	NEW ORLEANS	211	15.2	0.5	0.9	***16.7***
16	OKLAHOMA CITY	71	5.6	0.0	0.0	***5.6***
16	SHREVEPORT	62	0.0	1.6	1.6	***3.2***
17	CENT. TEXAS HCS	16	6.3	18.8	18.8	***43.8***
17	DALLAS	203	3.9	5.4	13.8	***23.2***
18	EL PASO OPC	27	0.0	7.4	14.8	***22.2***
18	NEW MEXICO HCS	31	9.7	0.0	19.4	***29.0***
18	PHOENIX	140	4.3	3.6	40.7	***48.6 ****
18	TUCSON	78	3.8	3.8	16.7	***24.4***
19	CHEYENNE	19	10.5	0.0	0.0	***10.5***
19	E. COLORADO HCS	162	6.2	3.1	12.3	***21.6***
19	SALT LAKE CITY	186	16.8	4.8	12.4	***34.0***
19	SHERIDAN	68	13.2	11.8	8.8	***33.8***
20	PORTLAND	238	3.8	3.8	21.4	***29.1***
20	ROSEBURG	16	6.3	0.0	18.8	***25.0***
20	SEATTLE	106	8.5	0.0	18.9	***27.4***
20	SPOKANE	47	2.2	2.1	2.1	***6.4***
20	WALLA WALLA	27	7.4	7.4	25.9	***40.7***
20	WHITE CITY	36	8.3	2.8	19.4	***30.6***
21	HONOLULU	158	17.3	0.6	17.1	***35.0***
21	NORTHERN CA HCS	106	21.0	4.3	21.7	***46.9 ****
21	PALO ALTO	167	15.6	0.0	15.6	***31.1***
21	SAN FRANCISCO	189	12.9	2.2	7.9	***23.0***
21	SIERRA NEV HCS	18	5.6	0.0	0.0	***5.6***
22	GREATER LA	1,196	11.0	6.7	29.3	***47.0 ****
22	LOMA LINDA	9	0.0	0.0	22.2	***22.2***
22	LONG BEACH	467	10.9	8.8	15.0	***34.7***
22	SAN DIEGO	315	9.3	0.0	16.2	***25.5***
22	SO NEVADA HCS	401	9.5	4.5	45.6	***59.6 ****
23	IOWA CITY	36	5.6	2.8	36.1	***44.4***
23	MINNEAPOLIS	45	4.4	4.4	0.0	***8.9***
23	OMAHA	45	26.7	22.2	2.2	***51.1 ****
	ALL SITES	10,851	10.0	3.3	13.7	***27.1***
	SITE AVERAGE	117	8.7	2.7	11.6	***23.0***
	SITE STD. DEV.	148	6.0	4.1	10.7	***12.8***

SITES THAT PLACED FEWER THAN FIVE VETERANS ARE EXCLUDED FROM THIS TABLE

** EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-7V. APPROPRIATENESS FOR GRANT AND PER DIEM, BY VISN

VISN	Unique Veterans Placed N	Income Over $1,000 %	Own Apt Rm/House @ Adm. %	No Psyc Or SA Problems %	Inappropriate Grant and Per Diem %
1	744	17.5	0.5	3.5	21.6
2	193	9.3	3.1	5.2	17.6
3	113	8.0	0.0	8.8	16.8
4	328	8.6	1.2	4.9	14.7
5	185	11.9	2.2	4.3	18.4
6	333	9.3	0.0	13.5	22.9
7	640	12.7	5.8	4.5	23.0
8	484	12.0	3.5	11.0	26.4
9	662	8.8	3.4	7.1	19.3
10	572	7.8	0.5	7.5	15.8
11	502	7.0	1.0	20.3	28.3
12	416	3.8	5.3	9.9	19.0
15	338	10.4	0.9	3.3	14.6
16	789	7.4	0.6	4.9	13.0
17	219	4.1	6.4	14.2	24.7
18	276	4.4	3.6	29.0	37.0
19	435	12.0	5.1	11.3	28.3
20	470	5.3	2.8	18.9	27.0
21	638	15.8	1.5	14.3	31.5
22	2,388	10.4	5.8	27.5	43.8
23	126	12.7	10.3	11.1	34.1
TOTAL	10,851	10.0	3.3	13.7	27.1
VISN AVG.	517	9.5	3.0	11.2	23.7
VISN STD.DEV.	473	3.7	2.7	7.5	8.1

TABLE 5-7A. VETERANS WITH FY 2005 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
1	BEDFORD	26	1	***3.8***
1	BOSTON	150	26	***17.3 ****
1	MANCHESTER	46	3	***6.5***
1	NORTHAMPTON	342	68	***19.9 ****
1	PROVIDENCE	68	8	***11.8***
1	WEST HAVEN	116	10	***8.6***
1	WHITE RIVER JCT	7	0	***0.0***
2	ALBANY	111	2	***1.8***
2	CANANDAIGUA	57	2	***3.5***
2	SYRACUSE	25	1	***4.0***
3	BRONX	8	0	***0.0***
3	MONTROSE	70	0	***0.0***
3	NORTHPORT	81	14	***17.3 ****
4	COATESVILLE	45	1	***2.2***
4	ERIE	14	1	***7.1***
4	LEBANON	12	0	***0.0***
4	PHILADELPHIA	131	47	***35.9 ****
4	PITTSBURGH	76	6	***7.9***
4	WILKES-BARRE	80	7	***8.8***
5	BALTIMORE	107	9	***8.4***
5	PERRY POINT	32	1	***3.1***
5	WASHINGTON DC	46	0	***0.0***
6	ASHEVILLE	79	4	***5.1***
6	DURHAM	8	1	***12.5 ****
6	FAYETTEVILLE NC	17	0	***0.0***
6	HAMPTON	171	12	***7.0***
6	RICHMOND	14	0	***0.0***
6	SALISBURY	44	2	***4.5***
7	ATLANTA	291	2	***0.7***
7	BIRMINGHAM	87	9	***10.3***
7	CHARLESTON	255	57	***22.4 ****
7	COLUMBIA SC	76	0	***0.0***
7	TUSKEGEE	37	4	***10.8***

TABLE 5-7A. VETERANS WITH FY 2005 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
8	BAY PINES	67	0	***0.0***
8	GAINESVILLE	134	3	***2.2***
8	MIAMI	73	0	***0.0***
8	TAMPA	215	2	***0.9***
8	W PALM BEACH	89	16	***18.0 ****
9	LOUISVILLE	116	10	***8.6***
9	MEMPHIS	306	44	***14.4 ****
9	MOUNTAIN HOME	108	4	***3.7***
9	NASHVILLE	150	20	***13.3 ****
10	CINCINNATI	260	12	***4.6***
10	CLEVELAND	220	2	***0.9***
10	COLUMBUS OPC	92	2	***2.2***
11	ANN ARBOR HCS	74	1	***1.4***
11	BATTLE CREEK	125	8	***6.4***
11	DANVILLE	27	3	***11.1***
11	DETROIT	273	3	***1.1***
11	INDIANAPOLIS	126	4	***3.2***
12	CHICAGO WS	34	3	***8.8***
12	HINES	50	2	***4.0***
12	MADISON	44	3	***6.8***
12	MILWAUKEE	142	19	***13.4 ****
12	TOMAH	146	2	***1.4***
15	KANSAS CITY	123	2	***1.6***
15	SAINT LOUIS	106	6	***5.7***
15	TOPEKA	110	16	***14.5 ****
16	HOUSTON	363	17	***4.7***
16	JACKSON	86	9	***10.5***
16	LITTLE ROCK	111	10	***9.0***
16	NEW ORLEANS	236	22	***9.3***
16	OKLAHOMA CITY	71	1	***1.4***
16	SHREVEPORT	91	1	***1.1***
17	CENT. TEXAS HCS	41	0	***0.0***
17	DALLAS	203	10	***4.9***

TABLE 5-7A. VETERANS WITH FY 2005 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, CONTINUED

VISN	Site Name	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	***Veterans In Hospital Day Before Intake %***
18	EL PASO OPC	27	0	***0.0***
18	NEW MEXICO HCS	31	1	***3.2***
18	PHOENIX	140	9	***6.4***
18	TUCSON	78	7	***9.0***
19	CHEYENNE	19	1	***5.3***
19	E. COLORADO HCS	164	3	***1.8***
19	SALT LAKE CITY	186	34	***18.3 ****
19	SHERIDAN	68	5	***7.4***
20	PORTLAND	238	12	***5.0***
20	ROSEBURG	16	1	***6.3***
20	SEATTLE	106	0	***0.0***
20	SPOKANE	47	1	***2.1***
20	WALLA WALLA	27	0	***0.0***
20	WHITE CITY	36	0	***0.0***
21	HONOLULU	158	5	***3.2***
21	NORTHERN CA HCS	106	0	***0.0***
21	PALO ALTO	167	2	***1.2***
21	SAN FRANCISCO	189	0	***0.0***
21	SIERRA NEV HCS	33	3	***9.1***
22	GREATER LA	1,196	20	***1.7***
22	LOMA LINDA	9	0	***0.0***
22	LONG BEACH	467	5	***1.1***
22	SAN DIEGO	315	0	***0.0***
22	SO NEVADA HCS	401	5	***1.2***
23	IOWA CITY	36	0	***0.0***
23	MINNEAPOLIS	45	0	***0.0***
23	OMAHA	50	3	***6.0***
	ALL SITES	11,496	672	***5.8***
	SITE AVERAGE	124	7	***5.6***
	SITE STD. DEV.	148	12	***6.3***

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-7AV. VETERANS WITH FY 2005 INTAKE PLACED IN THE GRANT AND PER DIEM PROGRAM WHO HAD BEEN IN THE HOSPITAL ON DAY BEFORE INTAKE, BY VISN

VISN	Unique Veterans Placed N	Veterans In Hospital Day Before Intake N	Veterans In Hospital Day Before Intake %
1	755	116	15.4
2	193	5	2.6
3	159	14	8.8
4	358	62	17.3
5	185	10	5.4
6	333	19	5.7
7	746	72	9.7
8	578	21	3.6
9	680	78	11.5
10	572	16	2.8
11	625	19	3.0
12	416	29	7.0
15	339	24	7.1
16	958	60	6.3
17	244	10	4.1
18	276	17	6.2
19	437	43	9.8
20	470	14	3.0
21	653	10	1.5
22	2,388	30	1.3
23	131	3	2.3
TOTAL	11,496	672	5.8
VISN AVG.	547	32	6.4
VISN STD.DEV.	479	29	4.4

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
1	BEDFORD	36	206.3	176.0	$4,143	$3,537	1
1	BOSTON	236	133.5	85.0	$2,822	$1,028	6
1	MANCHESTER	42	108.6	82.0	$2,926	$2,220	0
1	NORTHAMPTON	533	92.1	45.0	$2,343	$1,102	8
1	PROVIDENCE	51	147.3	104.0	$3,777	$2,695	0
1	WEST HAVEN	215	114.1	58.0	$2,926	$1,492	1
1	WHITE RIVER JCT	11	178.0	145.0	$2,357	$1,859	0
2	ALBANY	148	207.8	149.5	$5,630	$4,065	5
2	CANANDAIGUA	94	107.9	64.0	$2,928	$1,740	2
2	SYRACUSE	15	206.3	197.0	$5,573	$5,356	0
3	BRONX	6	220.0	144.0	$5,929	$3,881	0
3	EAST ORANGE	7	338.7	195.0	$7,813	$4,469	2
3	LYONS	37	93.6	58.0	$2,498	$1,579	0
3	MONTROSE	57	62.1	37.0	$1,653	$1,006	0
3	NORTHPORT	87	213.6	129.0	$5,721	$3,477	4
4	COATESVILLE	121	307.3	199.0	$8,238	$5,363	9
4	ERIE	15	147.2	94.0	$3,779	$2,533	0
4	LEBANON	11	133.7	80.0	$3,189	$1,878	0
4	PHILADELPHIA	174	183.8	86.0	$4,553	$2,200	11
4	PITTSBURGH	99	120.3	89.0	$2,617	$1,604	0
4	WILKES-BARRE	63	143.7	126.0	$3,785	$3,425	0
5	BALTIMORE	489	139.3	63.0	$1,398	$593	14
5	MARTINSBURG	46	321.9	204.0	$3,105	$2,137	8
5	PERRY POINT	34	132.3	75.0	$2,931	$1,703	1
5	WASHINGTON DC	42	143.8	127.5	$2,869	$2,328	0
6	ASHEVILLE	94	131.1	88.0	$3,506	$2,363	0
6	DURHAM	8	120.6	94.0	$3,055	$2,523	0
6	FAYETTEVILLE NC	27	218.1	173.0	$5,730	$4,571	0
6	HAMPTON	198	111.2	73.0	$1,904	$1,264	0
6	RICHMOND	23	348.9	217.0	$8,362	$5,872	4
6	SALISBURY	76	171.6	105.5	$4,476	$2,733	3

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
7	ATLANTA	245	85.1	69.0	$2,004	$1,740	1
7	BIRMINGHAM	55	160.6	104.0	$4,335	$2,828	0
7	CHARLESTON	318	70.6	43.0	$1,468	$992	0
7	COLUMBIA SC	32	190.5	119.5	$4,056	$2,529	1
7	TUSKEGEE	62	35.5	22.0	$792	$494	0
8	BAY PINES	76	225.8	123.0	$4,017	$1,707	3
8	GAINESVILLE	91	127.1	95.0	$3,140	$2,246	1
8	MIAMI	91	205.6	133.0	$4,636	$2,894	2
8	TAMPA	249	193.6	105.0	$4,519	$2,210	6
8	W PALM BEACH	33	164.7	125.0	$4,489	$3,399	0
9	LEXINGTON	25	26.8	21.0	$725	$575	0
9	LOUISVILLE	177	74.8	37.0	$1,994	$997	1
9	MEMPHIS	355	105.2	55.0	$2,842	$1,495	5
9	MOUNTAIN HOME	138	91.3	44.0	$2,402	$1,158	0
9	NASHVILLE	243	108.2	78.0	$2,664	$1,887	0
10	CINCINNATI	404	83.6	30.5	$1,990	$442	0
10	CLEVELAND	276	118.6	81.0	$3,220	$2,193	1
10	COLUMBUS OPC	91	93.2	37.0	$2,510	$997	0
11	ANN ARBOR HCS	40	260.5	132.5	$6,433	$3,630	1
11	BATTLE CREEK	56	103.7	62.5	$2,790	$1,694	0
11	DANVILLE	18	100.5	64.0	$2,162	$1,345	0
11	DETROIT	324	70.1	46.0	$484	$317	0
11	INDIANAPOLIS	132	178.7	96.0	$4,852	$2,588	6
11	N. INDIANA	21	249.4	170.0	$6,625	$4,589	4
12	CHICAGO WS	37	116.9	90.0	$3,089	$2,447	0
12	HINES	52	108.3	91.0	$2,671	$2,092	0
12	MADISON	61	163.0	94.0	$4,429	$2,556	0
12	MILWAUKEE	183	148.9	101.0	$3,970	$2,746	3
12	N. CHICAGO	14	89.6	73.0	$2,452	$2,002	0
12	TOMAH	185	122.8	89.0	$3,270	$2,257	1
15	KANSAS CITY	140	79.3	33.0	$2,088	$874	0
15	SAINT LOUIS	199	57.6	13.0	$1,248	$266	0
15	TOPEKA	130	68.3	37.0	$1,853	$1,015	0

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
16	HOUSTON	315	134.3	92.0	$3,570	$2,474	3
16	JACKSON	134	131.2	90.0	$3,511	$2,393	0
16	LITTLE ROCK	128	75.4	54.0	$2,046	$1,466	0
16	NEW ORLEANS	305	170.0	124.0	$4,600	$3,344	1
16	OKLAHOMA CITY	95	115.8	91.0	$3,102	$2,332	0
16	SHREVEPORT	62	79.9	54.0	$2,160	$1,346	0
17	CENT. TEXAS HCS	26	287.7	344.0	$6,322	$7,527	0
17	DALLAS	228	72.1	56.5	$1,475	$1,161	0
18	EL PASO OPC	27	284.2	218.0	$4,226	$3,353	0
18	NEW MEXICO HCS	63	112.5	77.0	$3,054	$2,094	0
18	PHOENIX	133	97.2	74.0	$2,625	$2,010	0
18	PRESCOTT	112	172.4	135.5	$4,536	$3,567	2
18	TUCSON	129	213.7	130.0	$5,759	$3,504	8
19	CHEYENNE	18	85.1	43.0	$2,312	$1,170	0
19	E. COLORADO HCS	176	107.4	70.5	$2,901	$1,910	2
19	SALT LAKE CITY	292	143.7	78.5	$3,864	$2,106	9
19	SHERIDAN	99	54.3	25.0	$1,464	$674	0
20	PORTLAND	329	77.2	53.0	$2,084	$1,441	0
20	ROSEBURG	33	25.4	13.0	$686	$353	0
20	SEATTLE	124	123.0	95.5	$2,794	$2,365	1
20	SPOKANE	51	136.9	83.0	$3,690	$2,237	0
20	WALLA WALLA	50	198.1	162.5	$5,204	$4,307	0
20	WHITE CITY	60	93.5	42.5	$2,240	$909	0
21	HONOLULU	241	110.6	81.0	$2,978	$2,183	0
21	NORTHERN CA HCS	148	208.7	118.5	$5,093	$3,154	10
21	PALO ALTO	192	187.6	133.0	$4,136	$2,951	0
21	SAN FRANCISCO	438	64.9	13.0	$1,569	$326	1
21	SIERRA NEV HCS	16	85.0	61.5	$1,944	$1,340	0
22	GREATER LA	1,623	155.7	111.0	$4,138	$2,912	10
22	LOMA LINDA	10	245.6	288.0	$6,619	$7,762	0
22	LONG BEACH	563	93.9	61.0	$2,319	$1,484	6
22	SAN DIEGO	380	225.6	182.5	$5,949	$4,838	14
22	SO NEVADA HCS	509	111.9	79.0	$2,470	$1,972	4

TABLE 5-8. LENGTH OF STAY AND COST OF TREATMENT IN GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Mean Days Per Stay	Median Days Per Stay	Mean Cost Per Stay	Median Cost Per Stay	Over 2 Years N
23	CENTRAL IOWA	50	98.6	54.0	$2,487	$1,347	0
23	FT. MEADE	108	34.7	9.0	$895	$232	0
23	IOWA CITY	40	78.3	38.5	$672	$324	0
23	MINNEAPOLIS	43	122.6	111.0	$3,324	$3,018	0
23	OMAHA	47	25.7	28.0	$697	$761	0
	ALL SITES	15,045	126.8	72.0	$3,085	$1,686	186
	SITE AVERAGE	148	139.4		$3,356		2
	SITE STD. DEV.	196	69.2		$1,675		3

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	BEDFORD	59	$251,000	4,312	$86,023	4,016	8,328	$19.95	$80,118	$166,140	0.66
1	BOSTON	333	$0	17,576	$352,889	16,480	34,056	$20.08	$330,883	$683,772	*
1	MANCHESTER	70	$261,500	3,707	$98,972	5,636	9,343	$26.70	$150,474	$249,446	0.95
1	NORTHAMPTON	692	$1,478,528	32,157	$796,896	24,501	56,658	$24.78	$607,170	$1,404,066	0.95
1	PROVIDENCE	89	$306,500	5,399	$137,427	6,739	12,138	$25.45	$171,536	$308,963	1.01
1	WEST HAVEN	288	$662,566	17,454	$440,956	10,982	28,436	$25.26	$277,448	$718,405	1.08
1	WHITE RIVER JCT	12	$22,556	1,231	$15,760	238	1,469	$12.80	$3,047	$18,807	0.83
2	ALBANY	237	$878,000	16,351	$440,647	16,264	32,615	$26.95	$438,303	$878,950	1.00
2	CANANDAIGUA	121	$259,860	6,428	$172,438	3,315	9,743	$26.83	$88,929	$261,367	1.01
2	SYRACUSE	38	$176,373	2,049	$55,090	4,386	6,435	$26.89	$117,922	$173,012	0.98
3	BRONX	17	$0	1,091	$29,254	2,896	3,987	$26.81	$77,652	$106,906	*
3	EAST ORANGE	121	$361,500	4,716	$120,043	12,450	17,166	$25.45	$316,908	$436,951	1.21
3	MONTROSE	83	$218,000	3,598	$94,229	3,775	7,373	$26.19	$98,865	$193,094	0.89
3	NORTHPORT	146	$534,000	9,321	$248,789	10,527	19,848	$26.69	$280,979	$529,768	0.99
4	COATESVILLE	234	$1,204,940	15,037	$404,382	22,025	37,062	$26.89	$592,307	$996,689	0.83
4	ERIE	26	$82,000	1,236	$33,104	2,276	3,512	$26.78	$60,959	$94,063	1.15
4	LEBANON	13	$42,500	1,372	$32,478	236	1,608	$23.67	$5,587	$38,064	0.90
4	PHILADELPHIA	261	$786,652	16,375	$410,015	14,676	31,051	$25.04	$367,474	$777,489	0.99
4	PITTSBURGH	181	$474,500	8,723	$192,052	16,770	25,493	$22.02	$369,221	$561,274	1.18
4	WILKES-BARRE	100	$336,500	6,240	$163,663	6,437	12,677	$26.23	$168,830	$332,493	0.99
5	BALTIMORE	778	$1,159,427	47,260	$583,623	40,520	87,780	$12.35	$500,390	$1,084,013	0.93
5	MARTINSBURG	81	$125,092	5,716	$58,367	4,716	10,432	$10.21	$48,156	$106,524	0.85
5	WASHINGTON DC	75	$235,700	5,326	$104,411	4,174	9,500	$19.60	$81,827	$186,239	0.79
6	ASHEVILLE	140	$468,046	8,995	$238,288	7,815	16,810	$26.49	$207,029	$445,317	0.95
6	DURHAM	17	$39,000	856	$21,672	1,450	2,306	$25.32	$36,711	$58,383	1.50
6	FAYETTEVILLE NC	47	$176,000	2,960	$76,843	4,778	7,738	$25.96	$124,040	$200,883	1.14
6	HAMPTON	256	$368,500	15,128	$259,463	5,534	20,662	$17.15	$94,915	$354,378	0.96
6	RICHMOND	43	$178,500	3,658	$91,875	3,652	7,310	$25.12	$91,724	$183,599	1.03
6	SALISBURY	125	$440,300	6,827	$177,804	10,868	17,695	$26.04	$283,048	$460,852	1.05

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
7	ATLANTA	347	$730,298	18,792	$454,308	11,575	30,367	$24.18	$279,833	$734,141	1.01	
7	BIRMINGHAM	80	$275,075	6,978	$186,852	2,930	9,908	$26.78	$78,457	$265,309	0.96	
7	CHARLESTON	388	$506,500	17,215	$367,873	7,718	24,933	$21.37	$164,929	$532,802	1.05	
7	COLUMBIA SC	44	$118,500	3,516	$74,410	2,112	5,628	$21.16	$44,697	$119,106	1.01	
7	TUSKEGEE	72	$36,500	1,727	$39,068	701	2,428	$22.62	$15,858	$54,926	1.50	
8	BAY PINES	126	$213,885	7,848	$120,829	8,111	15,959	$15.40	$124,878	$245,707	1.15	
8	GAINESVILLE	157	$369,000	8,089	$200,294	9,059	17,148	$24.76	$224,313	$424,607	1.15	
8	MIAMI	173	$596,000	10,091	$224,478	15,966	26,057	$22.25	$355,170	$579,648	0.97	
8	TAMPA	417	$1,038,000	23,931	$520,348	29,898	53,829	$21.74	$650,093	$1,170,441	1.13	
8	W PALM BEACH	51	$183,000	4,174	$113,104	2,549	6,723	$27.10	$69,071	$182,175	1.00	
9	LEXINGTON	43	$70,000	695	$18,124	1,715	2,410	$26.08	$44,723	$62,847	0.90	
9	LOUISVILLE	229	$400,007	9,786	$256,233	3,959	13,745	$26.18	$103,661	$359,894	0.90	
9	MEMPHIS	465	$1,011,500	24,787	$664,918	14,518	39,305	$26.83	$389,449	$1,054,367	1.04	
9	MOUNTAIN HOME	177	$349,600	8,846	$229,500	4,632	13,478	$25.94	$120,172	$349,672	1.00	
9	NASHVILLE	334	$726,642	19,508	$478,184	12,147	31,655	$24.51	$297,749	$775,933	1.07	
10	CINCINNATI	495	$783,371	22,129	$493,554	10,704	32,833	$22.30	$238,736	$732,290	0.93	
10	CLEVELAND	372	$954,400	21,825	$587,446	13,156	34,981	$26.92	$354,109	$941,555	0.99	
10	COLUMBUS OPC	123	$178,451	6,369	$169,461	3,216	9,585	$26.61	$85,569	$255,030	1.43	
11	ANN ARBOR HCS	70	$281,532	4,379	$112,841	6,283	10,662	$25.77	$161,904	$274,745	0.98	
11	BATTLE CREEK	74	$158,500	3,974	$106,645	2,003	5,977	$26.84	$53,752	$160,397	1.01	
11	DANVILLE	30	$84,700	1,797	$38,302	1,881	3,678	$21.31	$40,092	$78,394	0.93	
11	DETROIT	421	$246,688	23,052	$156,773	12,773	35,825	$6.80	$86,867	$243,640	0.99	
11	INDIANAPOLIS	230	$654,500	13,570	$365,713	12,918	26,488	$26.95	$348,142	$713,855	1.09	
11	N. INDIANA	21	$207,158	1,197	$31,818	0	1,197	$26.58	$0	$31,818	0.15	*
12	CHICAGO WS	64	$156,161	3,615	$95,552	2,583	6,198	$26.43	$68,274	$163,826	1.05	
12	HINES	97	$188,500	4,015	$100,673	2,281	6,296	$25.07	$57,194	$157,867	0.84	
12	MADISON	85	$244,000	6,285	$169,525	2,837	9,122	$26.97	$76,522	$246,048	1.01	
12	MILWAUKEE	269	$908,500	16,697	$446,471	17,303	34,000	$26.74	$462,675	$909,147	1.00	
12	N. CHICAGO	28	$84,000	1,269	$34,321	1,884	3,153	$27.05	$50,954	$85,275	1.02	
12	TOMAH	251	$650,000	17,549	$460,299	7,424	24,973	$26.23	$194,727	$655,026	1.01	

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
15	KANSAS CITY	189	$331,500	8,030	$207,731	7,072	15,102	$25.87	$182,948	$390,680	1.18
15	SAINT LOUIS	219	$231,332	7,363	$163,442	3,361	10,724	$22.20	$74,607	$238,049	1.03
15	TOPEKA	166	$364,892	7,656	$204,694	4,724	12,380	$26.74	$126,303	$330,996	0.91
16	HOUSTON	414	$1,049,786	29,559	$785,115	6,640	36,199	$26.56	$176,365	$961,479	0.92
16	JACKSON	181	$434,500	12,348	$327,175	4,660	17,008	$26.50	$123,472	$450,647	1.04
16	LITTLE ROCK	148	$242,000	7,631	$204,346	1,973	9,604	$26.78	$52,834	$257,180	1.06
16	NEW ORLEANS	474	$1,504,888	27,953	$751,173	32,360	60,313	$26.87	$869,602	$1,620,775	1.08
16	OKLAHOMA CITY	119	$220,700	6,554	$173,596	1,684	8,238	$26.49	$44,604	$218,200	0.99
16	SHREVEPORT	76	$164,000	4,346	$115,984	1,471	5,817	$26.69	$39,257	$155,241	0.95
17	CENT. TEXAS HCS	47	$187,000	4,040	$89,040	4,296	8,336	$22.04	$94,682	$183,721	0.98
17	DALLAS	303	$463,000	14,603	$297,244	9,679	24,282	$20.36	$197,016	$494,261	1.07
18	EL PASO OPC	45	$110,200	3,711	$56,149	3,405	7,116	$15.13	$51,519	$107,669	0.98
18	NEW MEXICO HCS	94	$408,442	5,998	$161,296	5,298	11,296	$26.89	$142,472	$303,768	0.74
18	PHOENIX	201	$556,731	10,431	$278,364	9,762	20,193	$26.69	$260,510	$538,874	0.97
18	PRESCOTT	162	$479,000	11,523	$300,730	6,778	18,301	$26.10	$176,894	$477,624	1.00
18	TUCSON	212	$740,500	15,458	$413,896	12,340	27,798	$26.78	$330,410	$744,305	1.01
19	CHEYENNE	28	$88,425	1,419	$38,133	2,324	3,743	$26.87	$62,453	$100,586	1.14
19	E. COLORADO HCS	270	$769,500	14,974	$400,718	15,900	30,874	$26.76	$425,499	$826,217	1.07
19	SALT LAKE CITY	435	$1,229,500	25,526	$679,829	23,124	48,650	$26.63	$615,857	$1,295,687	1.05
19	SHERIDAN	115	$155,500	4,530	$119,552	1,328	5,858	$26.39	$35,047	$154,599	0.99
20	PORTLAND	431	$815,467	21,302	$569,603	9,231	30,533	$26.74	$246,832	$816,435	1.00
20	ROSEBURG	35	$26,125	802	$20,796	85	887	$25.93	$2,204	$23,000	0.88
20	SEATTLE	198	$528,208	12,031	$285,595	10,620	22,651	$23.74	$252,100	$537,695	1.02
20	SPOKANE	86	$272,000	3,989	$106,447	7,160	11,149	$26.69	$191,066	$297,514	1.09
20	WALLA WALLA	83	$339,500	6,030	$158,841	6,298	12,328	$26.34	$165,901	$324,742	0.96
20	WHITE CITY	79	$169,790	4,816	$112,873	1,494	6,310	$23.44	$35,015	$147,888	0.87

TABLE 5-9. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC	
21	HONOLULU	350	$868,000	18,939	$504,579	17,265	36,204	$26.64	$459,980	$964,559	1.11	
21	NORTHERN CA HCS	234	$824,079	16,564	$415,757	13,283	29,847	$25.10	$333,404	$749,161	0.91	
21	PALO ALTO	315	$978,500	20,504	$455,300	22,165	42,669	$22.21	$492,183	$947,483	0.97	
21	SAN FRANCISCO	533	$1,055,828	19,622	$464,345	18,068	37,690	$23.66	$427,570	$891,915	0.84	
21	SIERRA NEV HCS	25	$60,897	1,272	$28,878	1,556	2,828	$22.70	$35,326	$64,204	1.05	
22	GREATER LA	2,425	$7,876,682	161,154	$4,265,976	132,008	293,162	$26.47	$3,494,440	$7,760,416	0.99	
22	LOMA LINDA	17	$86,793	1,763	$47,317	981	2,744	$26.84	$26,329	$73,645	0.85	
22	LONG BEACH	711	$1,340,500	40,822	$992,025	13,668	54,490	$24.30	$332,149	$1,324,175	0.99	
22	SAN DIEGO	610	$2,236,000	48,658	$1,276,849	36,256	84,914	$26.24	$951,404	$2,228,253	1.00	
22	SO NEVADA HCS	693	$1,399,000	39,459	$907,293	26,136	65,595	$22.99	$600,953	$1,508,246	1.08	
23	CENTRAL IOWA	86	$0	4,887	$121,801	6,821	11,708	$24.92	$170,002	$291,803		*
23	FT. MEADE	303	$165,500	3,761	$93,733	23,139	26,900	$24.92	$576,676	$670,409	4.05	
23	IOWA CITY	55	$0	2,451	$20,712	1,999	4,450	$8.45	$16,892	$37,604		*
23	MINNEAPOLIS	64	$194,000	4,404	$118,505	2,795	7,199	$26.91	$75,210	$193,715	1.00	
23	OMAHA	52	$436,992	1,181	$30,816	285	1,466	$26.09	$7,437	$38,253	0.09	*
	ALL SITES	21,699	$53,338,265	1,242,868	$30,021,620	1,002,460	2,245,328	$24.16	$24,214,537	$54,236,157	1.02	
	SITE AVERAGE	217	$533,383	12,429	$300,216	10,025	22,453	$24.22	$242,904	$543,121	1.02	
	SITE ST. DEV.	284	$849,781	18,150	$467,209	14,831	32,526	$4.13	$381,583	$838,001	0.36	

**Low ratio that exceeds one standard deviation from the mean.*

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TABLE 5-9V. COST OF RESIDENTIAL TREATMENT IN THE GRANT AND PER DIEM PROGRAM, BY VISN

VISN	N Veterans Treated	VACO ALLOCATION	Bed Days of Care for Veterans with a Discharge Form	Cost of Res Tx for Vets with a Discharge Form	Bed days for Vets Still in Treatment	Total Bed Days of Care	Calculated Per Diem Cost	Estimated Cost of Vets Not DC'd at end FY	Total of Reported and Estimated Costs	Ratio Reported Costs: ALLOC
1	1,543	$2,982,650	81,836	$1,928,923	68,592	150,428	$23.57	$1,616,754	$3,545,678	1.19
2	396	$1,314,233	24,828	$668,175	23,965	48,793	$26.91	$644,950	$1,313,125	1.00
3	367	$1,113,500	18,726	$492,315	29,648	48,374	$26.29	$779,459	$1,271,774	1.14
4	815	$2,927,092	48,983	$1,235,695	62,420	111,403	$25.23	$1,574,670	$2,810,365	0.96
5	934	$1,520,219	58,302	$746,402	49,410	107,712	$12.80	$632,564	$1,378,966	0.91
6	628	$1,670,346	38,424	$865,945	34,097	72,521	$22.54	$768,430	$1,634,375	0.98
7	931	$1,666,873	48,228	$1,122,511	25,036	73,264	$23.28	$582,715	$1,705,226	1.02
8	924	$2,399,885	54,133	$1,179,054	65,583	119,716	$21.78	$1,428,443	$2,607,497	1.09
9	1,248	$2,557,749	63,622	$1,646,958	36,971	100,593	$25.89	$957,054	$2,604,013	1.02
10	990	$1,916,222	50,323	$1,250,460	27,076	77,399	$24.85	$672,803	$1,923,263	1.00
11	846	$1,633,078	47,969	$812,091	35,858	83,827	$16.93	$607,058	$1,419,150	0.87
12	794	$2,231,161	49,430	$1,306,842	34,312	83,742	$26.44	$907,148	$2,213,990	0.99
15	574	$927,724	23,049	$575,867	15,157	38,206	$24.98	$378,690	$954,556	1.03
16	1,412	$3,615,874	88,391	$2,357,388	48,788	137,179	$26.67	$1,301,176	$3,658,565	1.01
17	350	$650,000	18,643	$386,284	13,975	32,618	$20.72	$289,563	$675,847	1.04
18	714	$2,294,873	47,121	$1,210,434	37,583	84,704	$25.69	$965,424	$2,175,859	0.95
19	848	$2,242,925	46,449	$1,238,232	42,676	89,125	$26.66	$1,137,652	$2,375,884	1.06
20	912	$2,151,090	48,970	$1,254,156	34,888	83,858	$25.61	$893,506	$2,147,662	1.00
21	1,457	$3,787,304	76,901	$1,868,859	72,337	149,238	$24.30	$1,757,944	$3,626,804	0.96
22	4,456	$12,938,975	291,856	$7,489,460	209,049	500,905	$25.66	$5,364,509	$12,853,968	0.99
23	560	$796,492	16,684	$385,567	35,039	51,723	$23.11	$809,751	$1,195,318	1.50
TOTAL	21,699	$53,338,265	1,242,868	$30,021,620	1,002,460	2,245,328	$24.16	$24,214,537	$54,236,157	1.02
VISN AVERAGE	1,033	$2,539,917	59,184	$1,429,601	47,736	106,920	$23.80	$1,146,203	$2,575,804	1.03
VISN ST. DEV.	854	$2,531,123	56,922	$1,482,581	40,444	96,370	$3.48	$1,047,073	$2,507,074	0.13

TABLE 5-10. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
1	BEDFORD	36	36.1	33.3	11.1	19.4
1	BOSTON	236	51.3	30.1	7.6	11.0
1	MANCHESTER	42	38.1	31.0	26.2	4.8
1	NORTHAMPTON	533	69.4	10.9	11.4	8.3
1	PROVIDENCE	51	37.3	21.6	33.3	7.8
1	WEST HAVEN	215	44.7	20.9	20.0	14.4
1	WHITE RIVER JCT	11	36.4	27.3	36.4	0.0
2	ALBANY	148	54.1	23.0	6.1	16.9
2	CANANDAIGUA	94	55.3	18.1	22.3	4.3
2	SYRACUSE	15	53.3	40.0	6.7	0.0
3	BRONX	6	50.0	16.7	16.7	16.7
3	EAST ORANGE	7	57.1	28.6	14.3	0.0
3	LYONS	37	8.1 *	37.8	29.7	24.3
3	MONTROSE	57	28.1 *	7.0	31.6	33.3
3	NORTHPORT	87	51.7	19.5	5.7	23.0
4	COATESVILLE	121	51.2	36.4	1.7	10.7
4	ERIE	15	53.3	13.3	13.3	20.0
4	LEBANON	11	36.4	36.4	18.2	9.1
4	PHILADELPHIA	174	36.2	24.7	31.6	7.5
4	PITTSBURGH	99	21.2 *	36.4	31.3	11.1
4	WILKES-BARRE	63	44.4	17.5	25.4	12.7
5	BALTIMORE	489	47.4	22.1	23.9	6.5
5	MARTINSBURG	46	52.2	30.4	10.9	6.5
5	PERRY POINT	34	44.1	17.6	17.6	20.6
5	WASHINGTON DC	42	33.3	28.6	26.2	11.9
6	ASHEVILLE	94	95.7	0.0	0.0	4.3
6	DURHAM	8	37.5	25.0	12.5	25.0
6	FAYETTEVILLE NC	27	14.8 *	55.6	29.6	0.0
6	HAMPTON	198	43.4	37.9	10.6	8.1
6	RICHMOND	23	82.6	8.7	8.7	0.0
6	SALISBURY	76	30.3	31.6	21.1	17.1
7	ATLANTA	245	45.3	24.5	21.6	8.6
7	BIRMINGHAM	55	38.2	32.7	23.6	5.5
7	CHARLESTON	318	44.7	24.2	18.6	12.6
7	COLUMBIA SC	32	59.4	3.1	21.9	15.6
7	TUSKEGEE	62	62.9	3.2	30.6	3.2
8	BAY PINES	76	34.2	21.1	22.4	22.4
8	GAINESVILLE	91	37.4	26.4	27.5	8.8
8	MIAMI	91	36.3	22.0	19.8	22.0
8	TAMPA	249	62.2	11.2	14.9	11.6
8	W PALM BEACH	33	69.7	9.1	21.2	0.0
9	LEXINGTON	25	8.0 *	16.0	64.0	12.0
9	LOUISVILLE	177	50.8	8.5	28.2	12.4
9	MEMPHIS	355	46.2	17.7	21.7	14.4
9	MOUNTAIN HOME	138	42.0	22.5	34.1	1.4
9	NASHVILLE	243	56.0	24.7	16.0	3.3
10	CINCINNATI	404	62.4	13.6	20.5	3.5
10	CLEVELAND	276	64.9	19.2	13.0	2.9
10	COLUMBUS OPC	91	29.7	14.3	41.8	14.3

TABLE 5-10. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
11	ANN ARBOR HCS	40	40.0	20.0	20.0	20.0
11	BATTLE CREEK	56	19.6 *	33.9	33.9	12.5
11	DANVILLE	18	72.2	11.1	16.7	0.0
11	DETROIT	324	55.2	24.7	15.1	4.9
11	INDIANAPOLIS	132	40.9	22.7	28.8	7.6
11	N. INDIANA	21	42.9	9.5	28.6	19.0
12	CHICAGO WS	37	64.9	10.8	13.5	10.8
12	HINES	52	67.3	13.5	15.4	3.8
12	MADISON	61	37.7	32.8	14.8	14.8
12	MILWAUKEE	183	41.0	31.7	20.8	6.6
12	N. CHICAGO	14	21.4 *	64.3	14.3	0.0
12	TOMAH	185	36.8	33.5	24.3	5.4
15	KANSAS CITY	140	34.3	39.3	19.3	7.1
15	SAINT LOUIS	199	56.3	16.6	21.6	5.5
15	TOPEKA	130	57.7	23.8	6.9	11.5
16	HOUSTON	315	58.4	21.3	15.9	4.4
16	JACKSON	134	29.1 *	18.7	40.3	11.9
16	LITTLE ROCK	128	48.4	20.3	28.1	3.1
16	NEW ORLEANS	305	42.3	19.3	29.5	8.9
16	OKLAHOMA CITY	95	53.7	25.3	14.7	6.3
16	SHREVEPORT	62	16.1 *	12.9	64.5	6.5
17	CENT. TEXAS HCS	26	38.5	46.2	7.7	7.7
17	DALLAS	228	37.3	22.4	32.5	7.9
18	EL PASO OPC	27	66.7	14.8	11.1	7.4
18	NEW MEXICO HCS	63	38.1	19.0	20.6	22.2
18	PHOENIX	133	48.1	27.8	17.3	6.8
18	PRESCOTT	112	36.6	25.9	27.7	9.8
18	TUCSON	129	62.8	20.9	10.9	5.4
19	CHEYENNE	18	22.2 *	38.9	33.3	5.6
19	E. COLORADO HCS	176	42.6	22.7	21.0	13.6
19	SALT LAKE CITY	292	46.9	19.9	22.3	11.0
19	SHERIDAN	99	57.6	8.1	24.2	10.1
20	PORTLAND	330	79.1	8.8	9.1	3.0
20	ROSEBURG	33	6.1 *	48.5	36.4	9.1
20	SEATTLE	124	54.0	12.9	25.0	8.1
20	SPOKANE	51	41.2	37.3	13.7	7.8
20	WALLA WALLA	50	42.0	38.0	8.0	12.0
20	WHITE CITY	60	40.0	33.3	20.0	6.7
21	HONOLULU	241	48.1	25.3	21.2	5.4
21	NORTHERN CA HCS	148	53.4	23.6	14.2	8.8
21	PALO ALTO	192	60.9	16.7	15.1	7.3
21	SAN FRANCISCO	440	61.1	11.1	23.4	4.3
21	SIERRA NEV HCS	16	25.0 *	62.5	6.3	6.3
22	GREATER LA	1,623	44.9	18.1	29.6	7.4
22	LOMA LINDA	10	50.0	40.0	10.0	0.0
22	LONG BEACH	563	67.9	11.4	15.3	5.5
22	SAN DIEGO	380	54.5	20.3	19.2	6.1
22	SO NEVADA HCS	509	52.5	13.9	29.1	4.5

TABLE 5-10. STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Success %	Violation %	Vet Left %	Other %
23	CENTRAL IOWA	50	28.0 *	40.0	20.0	12.0
23	FT. MEADE	108	13.0 *	20.4	62.0	4.6
23	IOWA CITY	40	35.0	20.0	30.0	15.0
23	MINNEAPOLIS	43	39.5	25.6	18.6	16.3
23	OMAHA	47	74.5	2.1	17.0	6.4
	ALL SITES	15,048	50.1	20.2	21.5	8.2
	SITE AVERAGE	148	45.6	23.6	21.4	9.5
	SITE STD. DEV.	196	16.3	12.0	11.4	6.5

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

TABLE 5-11. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM

	All Discharges % (N=15,048)	Successful Discharges % (N=7,539)	Unsuccessful Discharges % (N=7,509)
ADMISSION PROBLEMS			
Admitted w/ Alc. Prob.	74.3	70.2	78.5
Admitted w/ Drug Prob.	68.5	63.6	73.6
Admitted w/ Mental Ill.	64.7	61.0	68.4
Admitted w/ Med Ill.	69.7	68.8	70.6
Admitted w/Soc/Voc.	72.2	71.0	73.5
STATUS AT DISCHARGE			
Clinical Improvements*			
Alc. Prob.	68.9	92.2	47.2
Drug Prob.	68.7	92.3	47.2
Mental Ill.	61.6	84.7	40.1
Medical Ill.	57.0	71.6	41.9
Soc/Voc. Prob.	64.1	83.5	44.7
Employment			
Full-time	26.1	34.5	17.7
Part-time	6.6	6.7	6.5
Disabled/Retired	28.7	30.2	27.3
Unemployed	25.9	17.9	33.9
Voc Tr/Vol.	5.5	6.6	4.4
Unknown/Other	7.1	4.0	10.2
Living Situation			
No Residence	3.1	0.2	6.1
Apartment/Room/House	54.4	68.7	39.9
Unknown/Other	15.9	1.7	30.2
Halfway House/Instit.	26.6	29.4	23.8
With Whom Living			
Unknown/No res.	14.5	0.8	28.2
Alone	24.1	36.7	11.5
Spouse/Children	5.1	6.5	3.8
Parent/Family	11.2	9.8	12.5
Friends	12.9	12.9	12.8
Strangers	32.2	33.2	31.2

** Percentages based on veterans admitted with these problems.*

TABLE 5-12. ADMISSION PROBLEMS AND DISCHARGE STATUS, GRANT AND PER DIEM PROGRAM, FY 2001-2005

	FY 01 % (N=8,444)	FY 02 % (N=11,013)	FY 03 % (N=11,390)	FY 04 % (N=12,263)	FY 05 % (N=15,408)
Previous Admissions					
None	73.1	68.9	67.6	67.4	56.2
1-2	23.4	25.8	25.9	27.0	35.4
3+	3.5	5.3	6.5	5.6	8.4
Problems at Admission					
Alcohol Abuse	74.9	71.8	75.3	75.5	74.3
Drug Abuse	66.3	62.2	67.8	69.1	68.5
Mental Illness	35.6	36.3	56.1	62.1	64.7
Medical Problems	38.3	35.3	60.0	67.9	69.7
Social/Voc. Problems	58.6	50.7	64.5	73.1	72.2
Length of Stay, Mean Days	84.7	92.6	110.1	125.6	126.8
Discharge Status					
Successful	32.3	37.8	43.2	48.9	50.1
Violation	23.9	22.3	20.1	21.9	20.2
Veteran Left	28.5	27.8	27.0	20.9	21.5
Other/Unknown	15.3	12.1	9.7	8.3	8.2
Living Sit. at Discharge					
Apt/Room/House	25.9	27.9	40.3	53.8	54.4
Halfway House/Instit.	25.6	24.8	25.3	25.5	26.6
None/Unknown/Other	48.5	47.3	34.4	20.7	19.0
With Whom Living					
Unknown/No Res.	39.7	41.6	30.4	15.5	14.5
Alone	14.4	15.1	19.3	23.8	24.1
Spouse/Children	3.6	3.5	4.1	5.8	5.1
Parent/Family	5.1	4.8	7.9	10.4	11.2
Friends	7.0	6.2	8.7	12.6	12.9
Strangers	30.2	28.8	29.6	31.9	32.2
Employment					
Full-time	25.8	25.9	26.3	27.0	26.1
Part-time	7.4	6.6	6.5	6.5	6.6
Disabled/Retired	18.4	20.7	23.7	27.6	28.7
Unempl./Volun./Voc.Reh.	48.4	46.8	43.5	38.9	38.6
Improvement Clin. Status*					
Alcohol	48.9	50.0	61.7	67.3	68.9
Drug	47.6	49.0	61.5	66.1	68.7
Mental Health	41.5	42.6	55.7	60.2	61.6
Medical	40.3	43.1	49.7	55.0	57.0
Social/Voc.	44.4	46.3	57.3	62.6	64.1
Follow-up Treatment					
Alcohol	63.2	68.2	54.2	58.5	57.9
Drug	63.7	67.5	49.1	54.0	53.4
Mental Health	76.0	77.8	43.5	50.5	53.2
Medical	76.7	81.6	47.9	57.6	59.6
Social/Voc.	54.2	59.9	40.3	47.9	46.7

**Percentage improved based only on veterans admitted with problems.*

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TABLE 5-13. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
1	BEDFORD	36	2.8	36.1	27.8	33.3
1	BOSTON	236	0.9	19.2	59.8	20.1
1	MANCHESTER	42	14.3	42.9	19.0	23.8
1	NORTHAMPTON	533	1.1	35.0	51.7	12.2
1	PROVIDENCE	51	7.8	51.0	25.5	15.7
1	WEST HAVEN	215	5.1	49.3	34.0	11.6
1	WHITE RIVER JCT	11	0.0	63.6	27.3	9.1
2	ALBANY	148	1.4	58.8	28.4	11.5
2	CANANDAIGUA	94	8.5	62.8	12.8	16.0
2	SYRACUSE	15	0.0	86.7	6.7	6.7
3	BRONX	6	0.0	50.0	0.0	50.0
3	EAST ORANGE	7	0.0	85.7	0.0	14.3
3	LYONS	37	0.0	45.9	35.1	18.9
3	MONTROSE	57	28.6	7.1	41.1	23.2
3	NORTHPORT	87	0.0	52.9	39.1	8.0
4	COATESVILLE	121	0.8	77.7	5.0	16.5
4	ERIE	15	0.0	86.7	0.0	13.3
4	LEBANON	11	0.0	63.6	27.3	9.1
4	PHILADELPHIA	174	3.4	56.3	25.9	14.4
4	PITTSBURGH	99	0.0	68.7	12.1	19.2
4	WILKES-BARRE	63	1.6	61.3	14.5	22.6
5	BALTIMORE	489	1.0	29.7	39.7	29.7
5	MARTINSBURG	46	4.3	60.9	13.0	21.7
5	PERRY POINT	34	0.0	70.6	17.6	11.8
5	WASHINGTON DC	42	2.4	66.7	14.3	16.7
6	ASHEVILLE	94	0.0	63.8	33.0	3.2
6	DURHAM	8	0.0	62.5	37.5	0.0
6	FAYETTEVILLE NC	27	0.0	59.3	29.6	11.1
6	HAMPTON	198	1.5	79.8	11.6	7.1
6	RICHMOND	23	4.3	87.0	8.7	0.0
6	SALISBURY	76	2.7	60.0	24.0	13.3
7	ATLANTA	245	2.4	52.7	28.6	16.3
7	BIRMINGHAM	55	5.6	53.7	9.3	31.5
7	CHARLESTON	318	1.6	61.6	28.9	7.9
7	COLUMBIA SC	32	0.0	87.5	9.4	3.1
7	TUSKEGEE	62	16.1	38.7	40.3	4.8
8	BAY PINES	76	0.0	72.4	15.8	11.8
8	GAINESVILLE	91	3.3	42.9	19.8	34.1
8	MIAMI	91	1.1	53.8	31.9	13.2
8	TAMPA	249	2.4	64.3	16.9	16.5
8	W PALM BEACH	33	0.0	72.7	15.2	12.1
9	LEXINGTON	25	36.0	32.0	12.0	20.0
9	LOUISVILLE	177	3.4	39.0	49.7	7.9
9	MEMPHIS	355	2.3	70.4	12.1	15.2
9	MOUNTAIN HOME	138	2.2	47.1	30.4	20.3
9	NASHVILLE	243	12.0	59.9	12.4	15.7

TABLE 5-13. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
10	CINCINNATI	404	2.5	26.2	45.5	25.7
10	CLEVELAND	276	11.2	49.3	26.1	13.4
10	COLUMBUS OPC	91	7.7	63.7	16.5	12.1
11	ANN ARBOR HCS	40	0.0	73.7	18.4	7.9
11	BATTLE CREEK	56	10.7	53.6	23.2	12.5
11	DANVILLE	18	0.0	66.7	5.6	27.8
11	DETROIT	324	1.2	57.4	25.0	16.4
11	INDIANAPOLIS	132	1.5	68.9	11.4	18.2
11	N. INDIANA	21	0.0	38.1	33.3	28.6
12	CHICAGO WS	37	0.0	54.1	32.4	13.5
12	HINES	52	1.9	82.7	5.8	9.6
12	MADISON	61	6.6	47.5	27.9	18.0
12	MILWAUKEE	183	3.3	48.1	28.4	20.2
12	N. CHICAGO	14	0.0	42.9	14.3	42.9
12	TOMAH	185	0.5	64.9	25.4	9.2
15	KANSAS CITY	140	0.0	70.5	28.8	0.7
15	SAINT LOUIS	199	2.5	23.6	42.7	31.2
15	TOPEKA	130	0.8	65.6	20.3	13.3
16	HOUSTON	315	0.0	74.0	22.2	3.8
16	JACKSON	134	0.0	77.6	14.2	8.2
16	LITTLE ROCK	128	3.1	48.4	22.7	25.8
16	NEW ORLEANS	305	3.6	69.7	10.2	16.4
16	OKLAHOMA CITY	95	2.1	87.4	4.2	6.3
16	SHREVEPORT	62	0.0	62.9	12.9	24.2
17	CENT. TEXAS HCS	26	8.0	64.0	8.0	20.0
17	DALLAS	228	11.8	50.0	15.4	22.8
18	EL PASO OPC	27	0.0	81.5	3.7	14.8
18	NEW MEXICO HCS	63	4.8	46.0	17.5	31.7
18	PHOENIX	133	0.8	58.6	15.0	25.6
18	PRESCOTT	112	7.1	51.8	26.8	14.3
18	TUCSON	129	0.8	65.1	22.5	11.6
19	CHEYENNE	18	11.1	50.0	27.8	11.1
19	E. COLORADO HCS	176	1.1	61.9	13.6	23.3
19	SALT LAKE CITY	292	2.7	64.7	22.9	9.6
19	SHERIDAN	99	3.0	56.6	32.3	8.1
20	PORTLAND	330	4.8	59.7	23.6	11.8
20	ROSEBURG	33	36.4	15.2	18.2	30.3
20	SEATTLE	124	7.3	49.2	26.6	16.9
20	SPOKANE	51	0.0	80.4	13.7	5.9
20	WALLA WALLA	50	0.0	54.0	28.0	18.0
20	WHITE CITY	60	3.3	48.3	16.7	31.7
21	HONOLULU	241	7.9	72.1	9.6	10.4
21	NORTHERN CA HCS	148	1.4	73.3	12.3	13.0
21	PALO ALTO	192	0.0	62.0	19.8	18.2
21	SAN FRANCISCO	440	3.0	30.5	50.7	15.9
21	SIERRA NEV HCS	16	12.5	62.5	12.5	12.5

TABLE 5-13. LIVING SITUATION AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	None %	Apt/Room %	Halfway House/ Institution %	Unknown/Other %
22	GREATER LA	1,623	2.0	56.1	25.1	16.9
22	LOMA LINDA	10	40.0	50.0	10.0	0.0
22	LONG BEACH	563	0.9	35.4	44.8	18.9
22	SAN DIEGO	380	1.6	65.3	21.6	11.6
22	SO NEVADA HCS	509	0.6	76.6	22.2	0.6
23	CENTRAL IOWA	50	14.0	40.0	20.0	26.0
23	FT. MEADE	108	14.8	12.0	12.0	61.1
23	IOWA CITY	40	0.0	52.5	17.5	30.0
23	MINNEAPOLIS	43	4.7	32.6	30.2	32.6
23	OMAHA	47	2.1	12.8	66.0	19.1
	ALL SITES	15,048	3.1	54.4	26.6	15.9
	SITE AVERAGE	148	4.4	56.5	22.3	16.8
	SITE STD. DEV.	196	7.4	17.6	12.8	10.3

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TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Full Time/ Part Time %		VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
1	BEDFORD	36	5.6	*	22.2	2.8	30.6	30.6	8.3
1	BOSTON	236	11.1	*	3.8	0.0	38.5	43.6	3.0
1	MANCHESTER	42	21.4		0.0	0.0	38.1	7.1	33.3
1	NORTHAMPTON	533	18.6		3.9	2.1	34.6	35.5	5.3
1	PROVIDENCE	51	27.5		5.9	2.0	31.4	25.5	7.8
1	WEST HAVEN	215	34.0		4.2	0.5	13.5	43.3	4.7
1	WHITE RIVER JCT	11	72.7		0.0	0.0	0.0	18.2	9.1
2	ALBANY	148	35.8		10.8	0.7	32.4	12.2	8.1
2	CANANDAIGUA	94	33.0		7.4	0.0	21.3	36.2	2.1
2	SYRACUSE	15	46.7		13.3	6.7	0.0	6.7	26.7
3	BRONX	6	66.7		16.7	0.0	0.0	16.7	0.0
3	EAST ORANGE	7	71.4		0.0	0.0	28.6	0.0	0.0
3	LYONS	37	43.2		10.8	0.0	10.8	24.3	10.8
3	MONTROSE	57	1.8	*	7.3	3.6	49.1	29.1	9.1
3	NORTHPORT	87	26.4		10.3	0.0	39.1	21.8	2.3
4	COATESVILLE	121	76.0		2.5	0.0	4.1	15.7	1.7
4	ERIE	15	66.7		0.0	0.0	13.3	13.3	6.7
4	LEBANON	11	72.7		0.0	0.0	18.2	9.1	0.0
4	PHILADELPHIA	174	34.5		0.0	1.7	16.7	39.7	7.5
4	PITTSBURGH	99	28.3		6.1	0.0	34.3	24.2	7.1
4	WILKES-BARRE	63	51.6		0.0	0.0	25.8	22.6	0.0
5	BALTIMORE	489	22.5		0.4	0.0	17.0	35.6	24.5
5	MARTINSBURG	46	28.3		2.2	0.0	54.3	13.0	2.2
5	PERRY POINT	34	67.6		0.0	0.0	26.5	0.0	5.9
5	WASHINGTON DC	42	54.8		11.9	0.0	16.7	14.3	2.4
6	ASHEVILLE	94	41.5		6.4	0.0	33.0	18.1	1.1
6	DURHAM	8	37.5		0.0	0.0	50.0	12.5	0.0
6	FAYETTEVILLE NC	27	48.1		0.0	0.0	22.2	18.5	11.1
6	HAMPTON	198	60.1		4.0	0.0	27.3	8.6	0.0
6	RICHMOND	23	65.2		4.3	0.0	17.4	13.0	0.0
6	SALISBURY	76	46.7		1.3	0.0	32.0	14.7	5.3
7	ATLANTA	245	29.4		19.2	0.8	11.0	28.2	11.4
7	BIRMINGHAM	55	61.1		7.4	0.0	22.2	5.6	3.7
7	CHARLESTON	318	22.0		7.2	1.3	42.8	26.1	0.6
7	COLUMBIA SC	32	40.6		50.0	0.0	0.0	9.4	0.0
7	TUSKEGEE	62	9.7	*	3.2	0.0	37.1	50.0	0.0

TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
8	BAY PINES	76	23.7	5.3	0.0	64.5	6.6	0.0
8	GAINESVILLE	91	45.1	3.3	1.1	11.0	29.7	9.9
8	MIAMI	91	36.3	1.1	0.0	48.4	14.3	0.0
8	TAMPA	249	35.3	4.8	0.8	37.3	17.7	4.0
8	W PALM BEACH	33	57.6	12.1	0.0	27.3	3.0	0.0
9	LEXINGTON	25	0.0 *	4.0	0.0	24.0	56.0	16.0
9	LOUISVILLE	177	13.6 *	0.6	0.6	35.0	49.2	1.1
9	MEMPHIS	355	42.5	3.1	0.3	31.0	21.1	2.0
9	MOUNTAIN HOME	138	43.5	0.7	0.0	13.0	39.1	3.6
9	NASHVILLE	243	71.9	1.2	0.0	5.8	17.4	3.7
10	CINCINNATI	404	27.0	5.2	0.0	24.5	38.1	5.2
10	CLEVELAND	276	32.6	4.3	1.4	34.4	20.7	6.5
10	COLUMBUS OPC	91	23.1	0.0	0.0	23.1	50.5	3.3
11	ANN ARBOR HCS	40	28.9	15.8	0.0	47.4	7.9	0.0
11	BATTLE CREEK	56	39.3	0.0	0.0	42.9	14.3	3.6
11	DANVILLE	18	55.6	0.0	0.0	27.8	16.7	0.0
11	DETROIT	324	21.0	0.0	0.6	42.3	29.6	6.5
11	INDIANAPOLIS	132	33.3	10.6	1.5	22.7	19.7	12.1
11	N. INDIANA	21	38.1	0.0	0.0	28.6	9.5	23.8
12	CHICAGO WS	37	29.7	0.0	0.0	35.1	32.4	2.7
12	HINES	52	53.8	0.0	1.9	32.7	9.6	1.9
12	MADISON	61	3.3 *	4.9	0.0	55.7	26.2	9.8
12	MILWAUKEE	183	24.0	1.1	0.0	26.2	43.2	5.5
12	N. CHICAGO	14	42.9	0.0	0.0	21.4	7.1	28.6
12	TOMAH	185	24.3	11.9	0.0	36.2	19.5	8.1
15	KANSAS CITY	140	47.5	0.7	0.7	16.5	34.5	0.0
15	SAINT LOUIS	199	26.1	1.0	0.0	16.1	53.8	3.0
15	TOPEKA	130	49.2	1.6	0.8	30.5	17.2	0.8
16	HOUSTON	315	36.5	40.6	0.0	12.1	8.9	1.9
16	JACKSON	134	55.2	6.7	0.0	26.9	11.2	0.0
16	LITTLE ROCK	128	21.1	4.7	0.0	59.4	14.1	0.8
16	NEW ORLEANS	305	24.7	0.0	0.0	49.7	24.0	1.6
16	OKLAHOMA CITY	95	27.4	6.3	1.1	40.0	17.9	7.4
16	SHREVEPORT	62	24.2	11.3	0.0	14.5	38.7	11.3
17	CENT. TEXAS HCS	26	36.0	0.0	0.0	32.0	24.0	8.0
17	DALLAS	228	17.5 *	29.4	0.0	17.5	25.9	9.6

TABLE 5-14. EMPLOYMENT STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Full Time/ Part Time %	VI/ CWT %	Other Voc. Training %	Disabled/ Retired %	Unemployed %	Other %
18	EL PASO OPC	27	33.3	3.7	0.0	44.4	7.4	11.1
18	NEW MEXICO HCS	63	22.2	0.0	1.6	54.0	12.7	9.5
18	PHOENIX	133	66.9	2.3	0.0	3.0	17.3	10.5
18	PRESCOTT	112	57.1	8.9	0.0	12.5	21.4	0.0
18	TUCSON	129	22.5	11.6	7.8	45.0	8.5	4.7
19	CHEYENNE	18	44.4	0.0	0.0	22.2	33.3	0.0
19	E. COLORADO HCS	176	22.2	0.0	0.0	46.6	24.4	6.8
19	SALT LAKE CITY	292	31.5	2.7	0.0	41.1	22.3	2.4
19	SHERIDAN	99	15.2 *	4.0	0.0	50.5	29.3	1.0
20	PORTLAND	330	39.7	1.8	0.6	30.6	23.6	3.6
20	ROSEBURG	33	18.2 *	0.0	3.0	15.2	57.6	6.1
20	SEATTLE	124	20.2	0.0	0.8	66.1	8.9	4.0
20	SPOKANE	51	27.5	0.0	2.0	43.1	19.6	7.8
20	WALLA WALLA	50	36.0	10.0	0.0	28.0	14.0	12.0
20	WHITE CITY	60	41.7	1.7	0.0	28.3	10.0	18.3
21	HONOLULU	241	37.1	2.9	1.3	27.5	24.6	6.7
21	NORTHERN CA HCS	148	30.1	0.0	0.0	36.3	32.2	1.4
21	PALO ALTO	192	32.3	5.2	1.0	37.5	18.2	5.7
21	SAN FRANCISCO	440	12.7 *	3.4	1.1	15.2	13.9	53.6
21	SIERRA NEV HCS	16	37.5	6.3	0.0	18.8	37.5	0.0
22	GREATER LA	1,623	33.3	1.8	0.6	31.9	27.2	5.2
22	LOMA LINDA	10	30.0	10.0	0.0	20.0	30.0	10.0
22	LONG BEACH	563	34.3	2.5	0.5	23.2	36.1	3.4
22	SAN DIEGO	380	55.3	2.6	1.8	20.3	17.9	2.1
22	SO NEVADA HCS	509	40.3	0.0	0.4	24.8	34.2	0.4
23	CENTRAL IOWA	50	34.0	0.0	0.0	26.0	34.0	6.0
23	FT. MEADE	108	5.6 *	9.3	0.0	10.2	11.1	63.9
23	IOWA CITY	40	40.0	2.5	5.0	35.0	10.0	7.5
23	MINNEAPOLIS	43	14.0 *	37.2	0.0	4.7	25.6	18.6
23	OMAHA	47	29.8	0.0	2.1	17.0	42.6	8.5
	ALL SITES	15,048	32.7	4.9	0.6	28.7	25.9	7.1
	SITE AVERAGE	148	35.9	5.5	0.6	28.3	22.7	7.0
	SITE STD. DEV.	196	17.3	8.4	1.3	14.7	13.0	9.8

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
1	BEDFORD	36	27.8	11.1	11.1	36.1	13.9
1	BOSTON	236	29.9	5.6	18.4	45.7	0.4
1	MANCHESTER	42	28.6	4.8	4.8	42.9	19.0
1	NORTHAMPTON	533	31.4	10.2	9.8	44.7	3.9
1	PROVIDENCE	51	23.5	2.0	0.0	15.7	58.8 *
1	WEST HAVEN	215	21.9	6.5	2.8	38.6	30.2 *
1	WHITE RIVER JCT	11	18.2	0.0	0.0	81.8	0.0
2	ALBANY	148	29.7	5.4	3.4	56.1	5.4
2	CANANDAIGUA	94	24.5	4.3	4.3	66.0	1.1
2	SYRACUSE	15	26.7	6.7	0.0	60.0	6.7
3	BRONX	6	0.0	0.0	16.7	83.3	0.0
3	EAST ORANGE	7	85.7	0.0	0.0	14.3	0.0
3	LYONS	37	16.2	10.8	0.0	13.5	59.5 *
3	MONTROSE	57	30.4	3.6	8.9	50.0	7.1
3	NORTHPORT	87	36.8	10.3	0.0	51.7	1.1
4	COATESVILLE	121	16.5	1.7	2.5	79.3	0.0
4	ERIE	15	13.3	6.7	0.0	80.0	0.0
4	LEBANON	11	9.1	9.1	0.0	81.8	0.0
4	PHILADELPHIA	174	28.2	5.7	5.2	32.2	28.7 *
4	PITTSBURGH	99	28.3	14.1	3.0	44.4	10.1
4	WILKES-BARRE	63	14.5	4.8	0.0	80.6	0.0
5	BALTIMORE	489	20.4	3.5	2.9	64.4	8.8
5	MARTINSBURG	46	32.6	4.3	0.0	60.9	2.2
5	PERRY POINT	34	11.8	23.5	0.0	61.8	2.9
5	WASHINGTON DC	42	38.1	9.5	9.5	16.7	26.2
6	ASHEVILLE	94	24.5	4.3	0.0	71.3	0.0
6	DURHAM	8	50.0	0.0	12.5	37.5	0.0
6	FAYETTEVILLE NC	27	11.1	18.5	0.0	70.4	0.0
6	HAMPTON	198	30.8	0.5	0.5	68.2	0.0
6	RICHMOND	23	21.7	0.0	0.0	56.5	21.7
6	SALISBURY	76	33.3	16.0	1.3	38.7	10.7

TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
7	ATLANTA	245	24.1	4.1	2.4	57.6	11.8
7	BIRMINGHAM	55	16.7	0.0	0.0	83.3	0.0
7	CHARLESTON	318	28.9	7.2	2.8	60.7	0.3
7	COLUMBIA SC	32	15.6	12.5	0.0	71.9	0.0
7	TUSKEGEE	62	29.0	3.2	3.2	64.5	0.0
8	BAY PINES	76	40.8	1.3	0.0	52.6	5.3
8	GAINESVILLE	91	31.9	2.2	1.1	50.5	14.3
8	MIAMI	91	40.7	3.3	6.6	35.2	14.3
8	TAMPA	249	26.5	18.5	4.8	48.2	2.0
8	W PALM BEACH	33	30.3	6.1	6.1	57.6	0.0
9	LEXINGTON	25	32.0	16.0	16.0	12.0	24.0
9	LOUISVILLE	177	34.5	14.1	2.8	44.1	4.5
9	MEMPHIS	355	21.1	3.1	3.1	64.5	8.2
9	MOUNTAIN HOME	138	11.6	2.2	12.3	73.2	0.7
9	NASHVILLE	243	9.5	10.7	2.9	54.5	22.3
10	CINCINNATI	404	22.5	6.4	9.2	60.9	1.0
10	CLEVELAND	276	37.0	4.0	1.8	51.8	5.4
10	COLUMBUS OPC	91	22.0	3.3	2.2	42.9	29.7 *
11	ANN ARBOR HCS	40	26.3	5.3	2.6	63.2	2.6
11	BATTLE CREEK	56	21.4	8.9	1.8	66.1	1.8
11	DANVILLE	18	22.2	5.6	5.6	66.7	0.0
11	DETROIT	324	31.8	22.5	2.5	40.1	3.1
11	INDIANAPOLIS	132	24.2	10.6	4.5	55.3	5.3
11	N. INDIANA	21	23.8	4.8	0.0	14.3	57.1 *
12	CHICAGO WS	37	35.1	5.4	10.8	35.1	13.5
12	HINES	52	34.6	15.4	1.9	48.1	0.0
12	MADISON	61	49.2	23.0	1.6	26.2	0.0
12	MILWAUKEE	183	26.8	3.3	7.7	47.0	15.3
12	N. CHICAGO	14	7.1	7.1	0.0	28.6	57.1 *
12	TOMAH	185	33.0	8.6	1.1	55.1	2.2
15	KANSAS CITY	140	11.5	0.0	7.9	80.6	0.0
15	SAINT LOUIS	199	19.6	2.0	5.5	62.3	10.6
15	TOPEKA	130	33.6	6.3	0.8	57.0	2.3

TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
16	HOUSTON	315	19.7	15.6	4.1	60.6	0.0
16	JACKSON	134	20.9	14.9	0.7	61.2	2.2
16	LITTLE ROCK	128	38.3	11.7	0.0	50.0	0.0
16	NEW ORLEANS	305	31.9	15.1	1.3	51.3	0.3
16	OKLAHOMA CITY	95	45.3	9.5	1.1	33.7	10.5
16	SHREVEPORT	62	14.5	11.3	6.5	66.1	1.6
17	CENT. TEXAS HCS	26	20.0	0.0	0.0	76.0	4.0
17	DALLAS	228	27.6	7.5	3.1	50.9	11.0
18	EL PASO OPC	27	37.0	14.8	7.4	33.3	7.4
18	NEW MEXICO HCS	63	38.1	1.6	0.0	54.0	6.3
18	PHOENIX	133	9.0	3.0	0.0	27.1	60.9 *
18	PRESCOTT	112	17.9	8.0	4.5	68.8	0.9
18	TUCSON	129	22.5	13.2	3.9	60.5	0.0
19	CHEYENNE	18	16.7	11.1	0.0	66.7	5.6
19	E. COLORADO HCS	176	26.7	16.5	2.3	31.3	23.3
19	SALT LAKE CITY	292	38.0	7.5	3.1	46.9	4.5
19	SHERIDAN	99	29.3	7.1	0.0	59.6	4.0
20	PORTLAND	330	19.4	12.1	5.5	56.7	6.4
20	ROSEBURG	33	30.3	12.1	3.0	6.1	48.5 *
20	SEATTLE	124	29.0	31.5	8.9	25.8	4.8
20	SPOKANE	51	25.5	7.8	5.9	52.9	7.8
20	WALLA WALLA	50	28.0	8.0	6.0	52.0	6.0
20	WHITE CITY	60	31.7	3.3	3.3	48.3	13.3
21	HONOLULU	241	22.5	9.2	3.8	57.9	6.7
21	NORTHERN CA HCS	148	37.0	8.9	10.3	28.8	15.1
21	PALO ALTO	192	36.5	9.9	8.3	35.9	9.4
21	SAN FRANCISCO	440	12.5	3.9	3.2	15.9	64.5 *
21	SIERRA NEV HCS	16	18.8	0.0	0.0	81.3	0.0
22	GREATER LA	1,623	22.3	9.0	20.9	40.2	7.6
22	LOMA LINDA	10	20.0	20.0	0.0	50.0	10.0
22	LONG BEACH	563	20.4	6.1	2.9	62.9	7.9
22	SAN DIEGO	380	16.6	6.3	3.7	72.1	1.3
22	SO NEVADA HCS	509	20.4	8.4	2.6	66.6	2.0

TABLE 5-15. VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving VA financial benefits %	Has pending application for VA financial benefits %	Is planning to apply for VA financial benefits %	Is neither receiving nor planning to apply for VA financial benefits %	Do not know veteran's status with respect to VA financial benefits %
23	CENTRAL IOWA	50	20.0	6.0	6.0	60.0	8.0
23	FT. MEADE	108	8.3	4.6	1.9	19.4	65.7 *
23	IOWA CITY	40	27.5	22.5	5.0	42.5	2.5
23	MINNEAPOLIS	43	18.6	30.2	0.0	23.3	27.9 *
23	OMAHA	47	14.9	2.1	4.3	57.4	21.3
	ALL SITES	15,048	24.8	8.4	5.9	51.1	9.8
	SITE AVERAGE	148	25.7	8.2	3.8	51.3	10.9
	SITE STD. DEV.	196	11.1	6.5	4.3	18.5	16.1

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
1	BEDFORD	36	61.1	5.6	0.0	22.2	11.1
1	BOSTON	236	24.8	6.4	22.6	44.4	1.7
1	MANCHESTER	42	14.3	7.1	2.4	47.6	28.6
1	NORTHAMPTON	533	35.5	9.2	7.1	44.2	3.9
1	PROVIDENCE	51	23.5	2.0	0.0	7.8	66.7 *
1	WEST HAVEN	215	26.0	4.7	3.3	37.2	28.8
1	WHITE RIVER JCT	11	0.0	0.0	0.0	100.0	0.0
2	ALBANY	148	20.9	4.7	2.7	64.2	7.4
2	CANANDAIGUA	94	47.9	6.4	0.0	44.7	1.1
2	SYRACUSE	15	0.0	0.0	0.0	80.0	20.0
3	BRONX	6	33.3	0.0	0.0	66.7	0.0
3	EAST ORANGE	7	42.9	14.3	14.3	28.6	0.0
3	LYONS	37	10.8	0.0	0.0	16.2	73.0 *
3	MONTROSE	57	21.4	8.9	7.1	50.0	12.5
3	NORTHPORT	87	64.4	4.6	2.3	28.7	0.0
4	COATESVILLE	121	3.3	0.0	0.8	95.0	0.8
4	ERIE	15	20.0	13.3	0.0	66.7	0.0
4	LEBANON	11	9.1	0.0	0.0	90.9	0.0
4	PHILADELPHIA	174	28.7	4.0	3.4	46.0	17.8
4	PITTSBURGH	99	18.2	13.1	4.0	47.5	17.2
4	WILKES-BARRE	63	19.4	11.3	0.0	69.4	0.0
5	BALTIMORE	489	13.1	8.0	4.9	64.0	10.0
5	MARTINSBURG	46	28.3	10.9	0.0	60.9	0.0
5	PERRY POINT	34	32.4	5.9	5.9	52.9	2.9
5	WASHINGTON DC	42	19.0	2.4	2.4	33.3	42.9 *
6	ASHEVILLE	94	18.1	2.1	4.3	75.5	0.0
6	DURHAM	8	50.0	0.0	25.0	25.0	0.0
6	FAYETTEVILLE NC	27	22.2	7.4	3.7	66.7	0.0
6	HAMPTON	198	21.7	0.0	0.0	78.3	0.0
6	RICHMOND	23	13.0	0.0	4.3	65.2	17.4
6	SALISBURY	76	18.7	18.7	2.7	48.0	12.0

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
7	ATLANTA	245	1.6	3.3	3.3	67.8	24.1
7	BIRMINGHAM	55	9.3	3.7	3.7	83.3	0.0
7	CHARLESTON	318	24.8	5.0	3.8	66.0	0.3
7	COLUMBIA SC	32	25.0	12.5	3.1	59.4	0.0
7	TUSKEGEE	62	14.5	8.1	9.7	66.1	1.6
8	BAY PINES	76	43.4	2.6	1.3	51.3	1.3
8	GAINESVILLE	91	8.8	4.4	3.3	73.6	9.9
8	MIAMI	91	34.1	6.6	8.8	36.3	14.3
8	TAMPA	249	24.1	17.3	4.8	50.2	3.6
8	W PALM BEACH	33	6.1	3.0	3.0	87.9	0.0
9	LEXINGTON	25	8.0	16.0	8.0	16.0	52.0 *
9	LOUISVILLE	177	6.2	11.9	1.7	75.7	4.5
9	MEMPHIS	355	17.2	2.8	4.8	64.5	10.7
9	MOUNTAIN HOME	138	6.5	2.2	10.9	79.7	0.7
9	NASHVILLE	243	4.5	10.7	1.7	57.9	25.2
10	CINCINNATI	404	8.9	7.2	7.7	75.2	1.0
10	CLEVELAND	276	16.7	2.9	1.1	70.3	9.1
10	COLUMBUS OPC	91	4.4	2.2	4.4	40.7	48.4 *
11	ANN ARBOR HCS	40	39.5	7.9	7.9	44.7	0.0
11	BATTLE CREEK	56	42.9	8.9	0.0	42.9	5.4
11	DANVILLE	18	11.1	5.6	0.0	83.3	0.0
11	DETROIT	324	24.4	29.3	3.1	42.0	1.2
11	INDIANAPOLIS	132	13.6	6.8	7.6	65.2	6.8
11	N. INDIANA	21	14.3	4.8	0.0	14.3	66.7 *
12	CHICAGO WS	37	43.2	16.2	0.0	27.0	13.5
12	HINES	52	26.9	1.9	1.9	67.3	1.9
12	MADISON	61	14.8	14.8	4.9	62.3	3.3
12	MILWAUKEE	183	9.3	2.7	3.3	62.8	21.9
12	N. CHICAGO	14	14.3	0.0	0.0	21.4	64.3 *
12	TOMAH	185	8.6	16.2	0.0	71.9	3.2
15	KANSAS CITY	140	5.8	0.0	13.7	80.6	0.0
15	SAINT LOUIS	199	6.5	1.5	4.5	69.8	17.6
15	TOPEKA	130	11.7	4.7	0.8	79.7	3.1

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
16	HOUSTON	315	7.3	13.7	2.9	75.9	0.3
16	JACKSON	134	15.7	6.7	1.5	73.9	2.2
16	LITTLE ROCK	128	18.0	11.7	0.0	70.3	0.0
16	NEW ORLEANS	305	24.7	14.8	1.0	58.9	0.7
16	OKLAHOMA CITY	95	24.2	3.2	1.1	60.0	11.6
16	SHREVEPORT	62	9.7	16.1	3.2	69.4	1.6
17	CENT. TEXAS HCS	26	16.0	12.0	8.0	64.0	0.0
17	DALLAS	228	13.2	4.4	3.9	66.2	12.3
18	EL PASO OPC	27	11.1	3.7	0.0	51.9	33.3 *
18	NEW MEXICO HCS	63	34.9	1.6	1.6	52.4	9.5
18	PHOENIX	133	3.8	3.0	0.8	27.8	64.7 *
18	PRESCOTT	112	17.0	5.4	2.7	73.2	1.8
18	TUCSON	129	26.4	16.3	2.3	53.5	1.6
19	CHEYENNE	18	16.7	5.6	0.0	72.2	5.6
19	E. COLORADO HCS	176	17.0	13.1	5.1	33.5	31.3
19	SALT LAKE CITY	292	17.1	3.8	5.8	61.0	12.3
19	SHERIDAN	99	25.3	6.1	4.0	61.6	3.0
20	PORTLAND	330	9.1	6.4	6.4	67.9	10.3
20	ROSEBURG	33	36.4	0.0	0.0	15.2	48.5 *
20	SEATTLE	124	49.2	15.3	4.0	25.8	5.6
20	SPOKANE	51	15.7	9.8	9.8	54.9	9.8
20	WALLA WALLA	50	18.0	4.0	10.0	62.0	6.0
20	WHITE CITY	60	13.3	5.0	1.7	58.3	21.7
21	HONOLULU	241	26.7	10.0	4.6	52.1	6.7
21	NORTHERN CA HCS	148	56.2	6.2	3.4	26.7	7.5
21	PALO ALTO	192	25.5	4.7	2.1	54.2	13.5
21	SAN FRANCISCO	440	15.2	2.7	0.7	11.6	69.8 *
21	SIERRA NEV HCS	16	0.0	0.0	6.3	93.8	0.0
22	GREATER LA	1,623	23.2	4.9	8.6	42.1	21.1
22	LOMA LINDA	10	30.0	0.0	10.0	40.0	20.0
22	LONG BEACH	563	15.4	3.9	1.4	67.5	11.8
22	SAN DIEGO	380	19.7	6.1	4.5	68.2	1.6
22	SO NEVADA HCS	509	15.9	8.8	4.1	68.6	2.6

TABLE 5-15A. NON-VA BENEFIT INCOME STATUS AT DISCHARGE FROM GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Currently receiving non-VA financial benefits %	Has pending application for non-VA financial benefits %	Is planning to apply for non-VA financial benefits %	Is neither receiving nor planning to apply for non-VA financial benefits %	Do not know veteran's status with respect to non-VA financial benefits %
23	CENTRAL IOWA	50	30.0	4.0	6.0	46.0	14.0
23	FT. MEADE	108	7.4	2.8	0.9	19.4	69.4 *
23	IOWA CITY	40	15.0	25.0	2.5	52.5	5.0
23	MINNEAPOLIS	43	7.0	23.3	0.0	32.6	37.2 *
23	OMAHA	47	19.1	2.1	6.4	57.4	14.9
	ALL SITES	15,048	19.2	7.2	4.5	56.1	13.0
	SITE AVERAGE	148	20.2	6.9	3.9	55.6	13.5
	SITE STD. DEV.	196	13.4	5.9	4.3	20.5	18.8

TABLE 5-16. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	36	77.8	46.4		63.9	
1	BOSTON	236	88.5	73.4		88.5	
1	MANCHESTER	42	88.1	29.7	*	45.2	
1	NORTHAMPTON	533	87.8	86.6		87.0	
1	PROVIDENCE	51	70.6	38.1	*	51.0	
1	WEST HAVEN	215	78.6	73.6		73.5	
1	WHITE RIVER JCT	11	72.7	50.0		45.5	
2	ALBANY	148	83.1	69.9		76.4	
2	CANANDAIGUA	94	76.6	61.1		76.6	
2	SYRACUSE	15	93.3	64.3		80.0	
3	BRONX	6	33.3	100.0		33.3	*
3	EAST ORANGE	7	71.4	60.0		71.4	
3	LYONS	37	97.3	28.6	*	91.9	
3	MONTROSE	57	66.1	16.2	*	17.9	*
3	NORTHPORT	87	79.3	76.8		47.1	
4	COATESVILLE	121	76.0	74.4		57.0	
4	ERIE	15	33.3	20.0	*	26.7	*
4	LEBANON	11	81.8	44.4		81.8	
4	PHILADELPHIA	174	79.9	80.1		66.7	
4	PITTSBURGH	99	79.8	23.7	*	65.7	
4	WILKES-BARRE	63	66.1	29.3	*	40.3	
5	BALTIMORE	489	71.1	85.1		51.3	
5	MARTINSBURG	46	80.4	47.1		76.1	
5	PERRY POINT	34	94.1	77.4		85.3	
5	WASHINGTON DC	42	61.0	70.8		38.1	
6	ASHEVILLE	94	51.1	89.6		48.9	
6	DURHAM	8	100.0	100.0		100.0	
6	FAYETTEVILLE NC	27	96.3	73.1		25.9	*
6	HAMPTON	198	68.7	89.0		68.2	
6	RICHMOND	23	78.3	88.9		47.8	
6	SALISBURY	76	96.0	74.3		92.0	
7	ATLANTA	245	91.0	74.8		56.3	
7	BIRMINGHAM	55	77.8	54.8		64.8	
7	CHARLESTON	318	77.0	54.7		76.4	
7	COLUMBIA SC	32	50.0	93.8		50.0	
7	TUSKEGEE	62	65.6	97.5		64.5	
8	BAY PINES	76	63.2	71.1		61.8	
8	GAINESVILLE	91	54.5	51.1		47.3	
8	MIAMI	91	72.2	50.8		58.2	
8	TAMPA	249	72.7	60.3		58.6	
8	W PALM BEACH	33	100.0	97.0		66.7	
9	LEXINGTON	25	96.0	50.0		52.0	
9	LOUISVILLE	177	89.3	96.8		88.1	
9	MEMPHIS	355	82.0	64.6		63.4	
9	MOUNTAIN HOME	138	95.7	75.0		21.0	*
9	NASHVILLE	243	90.8	56.9		57.0	
10	CINCINNATI	404	78.4	78.7		69.1	
10	CLEVELAND	276	78.6	76.1		75.4	
10	COLUMBUS OPC	91	91.1	48.8		36.3	*

TABLE 5-16. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
11	ANN ARBOR HCS	40	68.4	84.6		68.4	
11	BATTLE CREEK	56	62.5	28.6	*	51.8	
11	DANVILLE	18	64.7	63.6		55.6	
11	DETROIT	324	64.8	55.2		59.9	
11	INDIANAPOLIS	132	77.9	57.9		48.5	
11	N. INDIANA	21	81.0	87.5		61.9	
12	CHICAGO WS	37	40.5	80.0		32.4	*
12	HINES	52	61.5	87.5		61.5	
12	MADISON	61	80.3	61.2		57.4	
12	MILWAUKEE	183	79.8	60.0		56.8	
12	N. CHICAGO	14	54.5	50.0		14.3	*
12	TOMAH	185	81.3	72.6		76.2	
15	KANSAS CITY	140	94.2	38.2	*	48.2	
15	SAINT LOUIS	199	81.4	58.1		61.3	
15	TOPEKA	130	93.0	63.0		82.8	
16	HOUSTON	315	65.7	78.7		64.8	
16	JACKSON	134	85.1	92.1		76.9	
16	LITTLE ROCK	128	95.3	82.8		94.5	
16	NEW ORLEANS	305	74.0	72.2		53.0	
16	OKLAHOMA CITY	95	71.6	46.2		49.5	
16	SHREVEPORT	62	90.3	75.0		74.2	
17	CENT. TEXAS HCS	26	68.0	43.8		56.0	
17	DALLAS	228	68.3	55.2		59.2	
18	EL PASO OPC	27	40.7	40.0	*	33.3	*
18	NEW MEXICO HCS	63	59.7	29.7	*	14.3	*
18	PHOENIX	133	50.8	46.9		21.1	*
18	PRESCOTT	112	84.8	58.9		76.8	
18	TUCSON	129	66.7	84.9		62.8	
19	CHEYENNE	18	94.4	64.7		83.3	
19	E. COLORADO HCS	176	58.7	43.0	*	56.3	
19	SALT LAKE CITY	292	54.8	69.8		44.9	
19	SHERIDAN	99	78.6	22.7	*	24.2	*
20	PORTLAND	330	53.8	42.9	*	49.7	
20	ROSEBURG	33	85.7	52.9		15.2	*
20	SEATTLE	124	62.1	62.3		51.6	
20	SPOKANE	51	92.0	54.5		49.0	
20	WALLA WALLA	50	78.0	65.8		70.0	
20	WHITE CITY	60	58.3	55.9		33.3	*
21	HONOLULU	241	71.5	85.4		62.5	
21	NORTHERN CA HCS	148	54.1	75.9		53.4	
21	PALO ALTO	192	64.9	74.6		55.2	
21	SAN FRANCISCO	440	96.1	77.7		69.1	
21	SIERRA NEV HCS	16	93.8	60.0		62.5	
22	GREATER LA	1,623	71.0	70.9		38.7	
22	LOMA LINDA	10	90.0	71.4		90.0	
22	LONG BEACH	563	65.5	65.9		44.5	
22	SAN DIEGO	380	75.5	82.6		73.2	
22	SO NEVADA HCS	509	51.3	80.8		50.5	

TABLE 5-16. IMPROVEMENT IN ALCOHOL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
23	CENTRAL IOWA	50	57.1	23.1	*	14.0	*
23	FT. MEADE	108	86.2	25.0	*	12.0	*
23	IOWA CITY	40	55.0	40.0	*	22.5	*
23	MINNEAPOLIS	43	95.3	87.8		76.7	
23	OMAHA	47	97.9	78.3		83.0	
	ALL SITES	15,048	74.3	68.9		57.9	
	SITE AVERAGE	148	75.0	63.6		57.3	
	SITE STD. DEV.	196	15.5	20.4		20.4	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-17. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	36	50.0	44.4		36.1	
1	BOSTON	236	63.2	69.6		63.2	
1	MANCHESTER	42	38.1	25.0	*	21.4	*
1	NORTHAMPTON	533	67.1	83.3		65.6	
1	PROVIDENCE	51	43.1	42.9		33.3	
1	WEST HAVEN	215	64.3	76.0		62.3	
1	WHITE RIVER JCT	11	36.4	100.0		18.2	*
2	ALBANY	148	73.0	73.1		66.2	
2	CANANDAIGUA	94	72.3	55.9		72.3	
2	SYRACUSE	15	86.7	61.5		73.3	
3	BRONX	6	83.3	80.0		66.7	
3	EAST ORANGE	7	57.1	75.0		57.1	
3	LYONS	37	89.2	39.4	*	86.5	
3	MONTROSE	57	62.5	11.4	*	25.0	*
3	NORTHPORT	87	52.9	73.9		37.9	
4	COATESVILLE	121	80.2	71.6		61.2	
4	ERIE	15	33.3	40.0	*	20.0	*
4	LEBANON	11	72.7	75.0		72.7	
4	PHILADELPHIA	174	81.0	79.0		72.4	
4	PITTSBURGH	99	81.8	21.3	*	67.7	
4	WILKES-BARRE	63	48.4	23.3	*	25.8	*
5	BALTIMORE	489	92.8	87.2		69.1	
5	MARTINSBURG	46	76.1	53.1		71.7	
5	PERRY POINT	34	79.4	76.9		73.5	
5	WASHINGTON DC	42	61.9	79.2		40.5	
6	ASHEVILLE	94	47.9	86.7		43.6	
6	DURHAM	8	100.0	100.0		100.0	
6	FAYETTEVILLE NC	27	70.4	63.2		22.2	*
6	HAMPTON	198	73.7	85.6		73.2	
6	RICHMOND	23	81.8	77.8		60.9	
6	SALISBURY	76	89.3	73.8		85.3	
7	ATLANTA	245	91.4	76.1		54.7	
7	BIRMINGHAM	55	98.1	60.4		83.3	
7	CHARLESTON	318	70.4	52.2		70.1	
7	COLUMBIA SC	32	31.3	70.0		31.3	
7	TUSKEGEE	62	80.3	100.0		79.0	
8	BAY PINES	76	45.3	66.7		44.7	
8	GAINESVILLE	91	52.3	50.0		44.0	
8	MIAMI	91	64.8	44.1		49.5	
8	TAMPA	249	60.6	56.8		48.6	
8	W PALM BEACH	33	87.9	100.0		60.6	
9	LEXINGTON	25	76.0	52.6		36.0	
9	LOUISVILLE	177	84.7	95.3		83.6	
9	MEMPHIS	355	84.5	65.0		65.6	
9	MOUNTAIN HOME	138	93.5	71.3		17.4	*
9	NASHVILLE	243	88.4	57.3		53.7	
10	CINCINNATI	404	74.6	80.0		66.6	
10	CLEVELAND	276	77.5	77.0		75.0	
10	COLUMBUS OPC	91	89.9	48.8		35.2	

TABLE 5-17. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %	Follow-Up Plan** %
11	ANN ARBOR HCS	40	50.0	84.2	50.0
11	BATTLE CREEK	56	51.8	41.4	41.1
11	DANVILLE	18	52.9	55.6	44.4
11	DETROIT	324	72.5	53.2	66.0
11	INDIANAPOLIS	132	68.7	55.3	42.4
11	N. INDIANA	21	90.5	83.3	66.7
12	CHICAGO WS	37	54.1	70.0	45.9
12	HINES	52	75.0	92.3	75.0
12	MADISON	61	52.5	53.1	32.8
12	MILWAUKEE	183	77.5	59.4	55.7
12	N. CHICAGO	14	58.3	33.3 *	35.7
12	TOMAH	185	54.4	83.3	51.9
15	KANSAS CITY	140	84.2	34.2 *	38.8
15	SAINT LOUIS	199	92.0	52.0	70.9
15	TOPEKA	130	65.6	66.7	60.2
16	HOUSTON	315	64.1	76.7	63.8
16	JACKSON	134	78.4	91.4	73.1
16	LITTLE ROCK	128	84.4	89.8	83.6
16	NEW ORLEANS	305	77.3	73.9	55.6
16	OKLAHOMA CITY	95	72.6	44.8	52.6
16	SHREVEPORT	62	83.9	73.1	67.7
17	CENT. TEXAS HCS	26	72.0	38.9 *	64.0
17	DALLAS	228	72.4	52.1	65.4
18	EL PASO OPC	27	29.6	37.5 *	18.5 *
18	NEW MEXICO HCS	63	34.4	14.3 *	6.3 *
18	PHOENIX	133	40.2	46.0	15.0 *
18	PRESCOTT	112	74.1	57.8	64.3
18	TUCSON	129	54.3	82.9	51.2
19	CHEYENNE	18	50.0	66.7	44.4
19	E. COLORADO HCS	176	28.0	47.8	26.7 *
19	SALT LAKE CITY	292	37.3	67.9	30.8
19	SHERIDAN	99	42.3	15.4 *	10.1 *
20	PORTLAND	330	42.3	35.3 *	38.5
20	ROSEBURG	33	70.8	27.3 *	12.1 *
20	SEATTLE	124	46.0	64.9	37.1
20	SPOKANE	51	72.0	44.1	37.3
20	WALLA WALLA	50	67.3	67.7	58.0
20	WHITE CITY	60	42.4	60.9	26.7 *
21	HONOLULU	241	60.7	82.1	52.9
21	NORTHERN CA HCS	148	61.6	76.4	59.6
21	PALO ALTO	192	57.1	75.7	47.4
21	SAN FRANCISCO	440	92.4	76.5	66.4
21	SIERRA NEV HCS	16	37.5	83.3	25.0 *
22	GREATER LA	1,623	73.9	69.7	42.4
22	LOMA LINDA	10	100.0	62.5	100.0
22	LONG BEACH	563	61.7	67.2	42.0
22	SAN DIEGO	380	72.6	78.3	70.0
22	SO NEVADA HCS	509	40.3	80.0	39.9

TABLE 5-17. IMPROVEMENT IN DRUG PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
23	CENTRAL IOWA	50	38.6	11.8	*	8.0	*
23	FT. MEADE	108	31.0	8.3	*	2.8	*
23	IOWA CITY	40	22.5	22.2	*	12.5	*
23	MINNEAPOLIS	43	58.1	80.0		41.9	
23	OMAHA	47	63.0	65.5		46.8	
	ALL SITES	15,048	68.5	68.7		53.4	
	SITE AVERAGE	148	65.4	62.4		50.8	
	SITE STD. DEV.	196	18.9	21.8		21.6	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-18. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	36	100.0	33.3	*	88.9	
1	BOSTON	236	47.0	36.7		47.0	
1	MANCHESTER	42	59.5	20.8	*	28.6	*
1	NORTHAMPTON	533	82.8	85.0		80.6	
1	PROVIDENCE	51	78.4	36.8		68.6	
1	WEST HAVEN	215	85.2	59.9		80.0	
1	WHITE RIVER JCT	11	81.8	77.8		54.5	
2	ALBANY	148	88.5	71.8		79.7	
2	CANANDAIGUA	94	61.7	46.6		61.7	
2	SYRACUSE	15	30.8	100.0		20.0	*
3	BRONX	6	50.0	66.7		50.0	
3	EAST ORANGE	7	28.6	50.0		28.6	*
3	LYONS	37	80.6	25.0	*	75.7	
3	MONTROSE	57	80.4	13.3	*	33.9	*
3	NORTHPORT	87	58.6	58.8		51.7	
4	COATESVILLE	121	24.0	89.7		20.7	*
4	ERIE	15	66.7	70.0		60.0	
4	LEBANON	11	54.5	50.0		54.5	
4	PHILADELPHIA	174	64.7	62.0		54.0	
4	PITTSBURGH	99	93.9	20.7	*	76.8	
4	WILKES-BARRE	63	72.6	31.1	*	50.0	
5	BALTIMORE	489	58.7	76.1		41.5	
5	MARTINSBURG	46	76.1	27.3	*	71.7	
5	PERRY POINT	34	100.0	81.8		91.2	
5	WASHINGTON DC	42	82.5	69.7		52.4	
6	ASHEVILLE	94	44.7	90.5		43.6	
6	DURHAM	8	37.5	66.7		37.5	
6	FAYETTEVILLE NC	27	59.3	56.3		44.4	
6	HAMPTON	198	55.6	60.9		55.1	
6	RICHMOND	23	54.5	83.3		26.1	*
6	SALISBURY	76	89.2	68.2		85.3	
7	ATLANTA	245	41.6	56.8		26.5	*
7	BIRMINGHAM	55	25.9	64.3		25.9	*
7	CHARLESTON	318	55.3	31.3	*	53.8	
7	COLUMBIA SC	32	75.0	79.2		75.0	
7	TUSKEGEE	62	47.5	96.6		45.2	
8	BAY PINES	76	71.1	61.1		71.1	
8	GAINESVILLE	91	37.9	72.7		34.1	*
8	MIAMI	91	64.8	33.3	*	57.1	
8	TAMPA	249	71.9	53.1		64.7	
8	W PALM BEACH	33	54.5	100.0		45.5	
9	LEXINGTON	25	64.0	12.5	*	36.0	
9	LOUISVILLE	177	80.2	97.9		79.1	
9	MEMPHIS	355	51.0	48.3		41.7	
9	MOUNTAIN HOME	138	88.3	62.8		16.7	*
9	NASHVILLE	243	50.4	26.5	*	38.4	
10	CINCINNATI	404	61.2	75.2		58.2	
10	CLEVELAND	276	57.7	75.0		55.1	
10	COLUMBUS OPC	91	84.1	36.5		37.4	

TABLE 5-18. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
11	ANN ARBOR HCS	40	97.4	86.5		97.4	
11	BATTLE CREEK	56	67.9	23.7	*	58.9	
11	DANVILLE	18	82.4	85.7		77.8	
11	DETROIT	324	46.9	57.2		44.1	
11	INDIANAPOLIS	132	68.2	51.7		45.5	
11	N. INDIANA	21	84.2	100.0		42.9	
12	CHICAGO WS	37	64.9	68.2		59.5	
12	HINES	52	51.9	92.6		51.9	
12	MADISON	61	95.1	62.1		86.9	
12	MILWAUKEE	183	79.1	47.6		55.7	
12	N. CHICAGO	14	85.7	20.0	*	21.4	*
12	TOMAH	185	67.8	80.3		64.3	
15	KANSAS CITY	140	15.8	9.1	*	9.4	*
15	SAINT LOUIS	199	85.4	25.0	*	77.9	
15	TOPEKA	130	72.7	61.5		68.0	
16	HOUSTON	315	56.4	72.3		56.2	
16	JACKSON	134	56.7	88.2		52.2	
16	LITTLE ROCK	128	68.0	86.2		68.0	
16	NEW ORLEANS	305	77.6	74.2		59.2	
16	OKLAHOMA CITY	95	80.9	44.4		58.9	
16	SHREVEPORT	62	64.5	76.9		56.5	
17	CENT. TEXAS HCS	26	60.0	66.7		60.0	
17	DALLAS	228	63.2	51.6		58.8	
18	EL PASO OPC	27	55.6	73.3		55.6	
18	NEW MEXICO HCS	63	65.6	32.5	*	28.6	*
18	PHOENIX	133	50.0	45.2		30.8	*
18	PRESCOTT	112	86.6	52.6		73.2	
18	TUCSON	129	69.0	80.7		66.7	
19	CHEYENNE	18	50.0	55.6		50.0	
19	E. COLORADO HCS	176	70.8	35.9	*	65.3	
19	SALT LAKE CITY	292	76.7	62.9		68.5	
19	SHERIDAN	99	90.8	26.4	*	55.6	
20	PORTLAND	330	69.0	41.7		63.9	
20	ROSEBURG	33	85.7	33.3	*	27.3	*
20	SEATTLE	124	82.9	62.4		70.2	
20	SPOKANE	51	94.1	43.5		74.5	
20	WALLA WALLA	50	77.6	64.9		60.0	
20	WHITE CITY	60	64.4	58.8		41.7	
21	HONOLULU	241	63.6	79.6		55.4	
21	NORTHERN CA HCS	148	80.8	76.3		78.1	
21	PALO ALTO	192	70.1	67.5		58.9	
21	SAN FRANCISCO	440	88.8	74.9		64.3	
21	SIERRA NEV HCS	16	87.5	57.1		62.5	
22	GREATER LA	1,623	54.4	59.4		33.8	*
22	LOMA LINDA	10	60.0	50.0		60.0	
22	LONG BEACH	563	62.0	56.9		47.3	
22	SAN DIEGO	380	58.2	75.1		53.4	
22	SO NEVADA HCS	509	53.3	84.5		53.0	

TABLE 5-18. IMPROVEMENT IN MENTAL HEALTH PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
23	CENTRAL IOWA	50	46.0	17.4	*	28.0	*
23	FT. MEADE	108	90.0	32.3	*	17.6	*
23	IOWA CITY	40	70.0	53.6		65.0	
23	MINNEAPOLIS	43	86.0	75.7		72.1	
23	OMAHA	47	68.1	68.8		57.4	
	ALL SITES	15,048	64.7	61.6		53.2	
	SITE AVERAGE	148	67.2	58.8		54.4	
	SITE STD. DEV.	196	17.7	22.5		18.4	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	BEDFORD	36	91.7	83.3	11.1
1	BOSTON	229	100.0	48.9	51.1
1	MANCHESTER	39	56.4	43.6	25.6
1	NORTHAMPTON	516	99.0	49.2	50.2
1	PROVIDENCE	46	89.1	41.3	50.0
1	WEST HAVEN	211	96.2	80.1	17.5
2	ALBANY	144	92.4	76.4	21.5
2	CANANDAIGUA	84	100.0	53.6	46.4
2	SYRACUSE	15	86.7	40.0	46.7
3	BRONX	6	83.3	50.0	33.3
3	EAST ORANGE	6	100.0	33.3 *	66.7 *
3	LYONS	37	97.3	89.2	10.8
3	MONTROSE	53	43.4	37.7	20.8
3	NORTHPORT	79	75.9	79.7	10.1
4	COATESVILLE	119	75.6	41.2	45.4
4	ERIE	14	85.7	28.6 *	64.3 *
4	PHILADELPHIA	171	88.9	63.2	29.8
4	PITTSBURGH	99	86.9	62.6	29.3
4	WILKES-BARRE	56	76.8	37.5	51.8
5	BALTIMORE	497	76.3	82.5	10.9
5	MARTINSBURG	45	97.8	35.6 *	62.2 *
5	PERRY POINT	34	91.2	38.2	52.9 *
5	WASHINGTON DC	37	81.1	59.5	29.7
6	ASHEVILLE	68	95.6	51.5	44.1
6	DURHAM	8	100.0	62.5	37.5
6	FAYETTEVILLE NC	27	59.3	7.4 *	51.9
6	HAMPTON	180	99.4	44.4	55.6 *
6	RICHMOND	23	78.3	47.8	30.4
6	SALISBURY	74	95.9	45.9	50.0
7	ATLANTA	244	66.0	64.8	19.7
7	BIRMINGHAM	54	87.0	33.3 *	53.7 *
7	CHARLESTON	305	99.3	57.4	42.0
7	COLUMBIA SC	32	100.0	53.1	46.9
7	TUSKEGEE	60	98.3	61.7	36.7
8	BAY PINES	69	100.0	79.7	20.3
8	GAINESVILLE	67	89.6	50.7	38.8
8	MIAMI	80	85.0	45.0	45.0
8	TAMPA	226	91.2	46.9	50.0
8	W PALM BEACH	33	72.7	51.5	33.3

TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
9	LEXINGTON	25	60.0	36.0 *	32.0
9	LOUISVILLE	168	99.4	74.4	25.6
9	MEMPHIS	345	80.9	31.9 *	55.1 *
9	MOUNTAIN HOME	135	28.1	28.9 *	10.4
9	NASHVILLE	237	63.7	45.6	32.9
10	CINCINNATI	381	89.8	79.8	15.5
10	CLEVELAND	263	97.0	66.5	32.3
10	COLUMBUS OPC	89	47.2	82.0	9.0
11	ANN ARBOR HCS	38	100.0	68.4	31.6
11	BATTLE CREEK	53	88.7	30.2 *	60.4 *
11	DANVILLE	14	92.9	64.3	28.6
11	DETROIT	309	92.2	68.9	29.4
11	INDIANAPOLIS	132	72.0	54.5	27.3
11	N. INDIANA	20	80.0	45.0	45.0
12	CHICAGO WS	35	85.7	42.9	48.6
12	HINES	52	100.0	78.8	21.2
12	MADISON	61	90.2	65.6	27.9
12	MILWAUKEE	174	74.1	37.9	41.4
12	N. CHICAGO	12	58.3	58.3	33.3
12	TOMAH	171	94.2	41.5	53.2 *
15	KANSAS CITY	136	56.6	56.6	27.2
15	SAINT LOUIS	199	93.0	43.7	49.7
15	TOPEKA	125	93.6	54.4	41.6
16	HOUSTON	275	100.0	68.7	31.3
16	JACKSON	134	94.0	64.2	30.6
16	LITTLE ROCK	128	99.2	90.6	9.4
16	NEW ORLEANS	306	75.8	50.0	33.3
16	OKLAHOMA CITY	95	91.6	65.3	32.6
16	SHREVEPORT	61	85.2	78.7	16.4
17	CENT. TEXAS HCS	25	88.0	40.0	56.0 *
17	DALLAS	212	92.9	78.3	19.8
18	EL PASO OPC	24	95.8	25.0 *	75.0 *
18	NEW MEXICO HCS	53	47.2	50.9	17.0
18	PHOENIX	102	55.9	54.9	22.5
18	PRESCOTT	108	90.7	34.3 *	58.3 *
18	TUCSON	125	96.0	38.4	57.6 *
19	E. COLORADO HCS	164	98.2	60.4	38.4
19	SALT LAKE CITY	261	89.3	56.3	36.0
19	SHERIDAN	94	60.6	46.8	24.5

TABLE 5-19. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, CONTINUED

VISN	Site Name	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
20	AMERICAN LAKE	4	100.0	75.0	25.0
20	PORTLAND	270	95.2	48.1	49.6
20	ROSEBURG	29	48.3	44.8	20.7
20	SEATTLE	111	85.6	53.2	36.0
20	SPOKANE	51	80.4	68.6	17.6
20	WALLA WALLA	44	88.6	50.0	38.6
20	WHITE CITY	52	71.2	36.5 *	40.4
21	HONOLULU	203	87.2	75.4	22.2
21	NORTHERN CA HCS	129	97.7	40.3	57.4 *
21	PALO ALTO	174	87.4	47.1	43.7
21	SAN FRANCISCO	433	74.6	46.4	35.6
22	GREATER LA	1,400	66.9	63.6	22.7
22	LOMA LINDA	10	100.0	80.0	20.0
22	LONG BEACH	493	75.5	51.7	33.1
22	SAN DIEGO	348	98.0	28.4 *	69.5 *
22	SO NEVADA HCS	378	99.5	31.5 *	68.0 *
23	CENTRAL IOWA	38	50.0	44.7	23.7
23	FT. MEADE	84	36.9	40.5	10.7
23	IOWA CITY	34	82.4	26.5 *	61.8 *
23	MINNEAPOLIS	43	79.1	74.4	9.3
23	OMAHA	46	87.0	80.4	17.4
	ALL SITES	13,838	83.8	55.9	35.1
	SITE AVERAGE	140	83.6	53.8	35.9
	SITE STD. DEV.	175	16.5	17.1	16.2

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

Only includes veterans who were admitted with alcohol, drug or mental health problems.

Planned follow-up percentages are based on Discharge Reports;

Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-19V. PLANNED VS. ACTUAL FOLLOW UP FOR VETERANS IN THE GRANT AND PER DIEM PROGRAM WITH ALCOHOL, DRUG OR MENTAL HEALTH PROBLEMS, BY VISN

VISN	Discharges N	Planned Follow-Up (%)	Actual Follow-Up (%)	Of Those With Planned Follow-Up, % Not Followed-Up
1	1,077	96.5	55.8	41.8
2	243	94.7	66.3	31.7
3	181	71.8	66.9	16.0
4	459	83.4	53.2	37.5
5	613	79.0	75.2	18.1
6	380	93.9	43.9	50.3
7	695	86.6	58.3	34.8
8	475	89.9	52.2	42.1
9	910	71.4	43.0	36.6
10	733	87.2	75.3	20.7
11	566	87.3	61.0	32.5
12	505	85.9	47.5	42.0
15	460	82.4	50.4	40.9
16	999	90.0	65.5	28.2
17	237	92.4	74.3	23.6
18	412	78.4	42.2	44.9
19	519	86.9	55.9	34.7
20	561	86.8	50.1	40.6
21	939	82.9	52.0	37.2
22	2,629	77.4	52.1	37.4
23	245	62.0	52.7	20.8
TOTAL	13,838	83.8	55.9	35.1
VISN AVERAGE	659	84.1	56.8	33.9
VISN STD.DEV	519	8.5	10.3	9.4

Only includes veterans who were admitted with alcohol, drug or mental health problems.
Planned follow-up percentages are based on Discharge Reports;
Actual follow-up percentages are based on stop codes registered within 30 days of discharge

TABLE 5-20. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	36	94.4	14.7	*	77.8	
1	BOSTON	236	58.5	16.9	*	57.7	
1	MANCHESTER	42	64.3	25.9	*	42.9	
1	NORTHAMPTON	533	74.8	79.2		72.7	
1	PROVIDENCE	51	80.0	28.6		72.5	
1	WEST HAVEN	215	76.4	53.5		73.0	
1	WHITE RIVER JCT	11	63.6	85.7		27.3	*
2	ALBANY	148	84.5	73.6		77.7	
2	CANANDAIGUA	94	56.4	41.5		56.4	
2	SYRACUSE	15	86.7	60.0		80.0	
3	BRONX	6	16.7	100.0		16.7	*
3	EAST ORANGE	7	100.0	57.1		100.0	
3	LYONS	37	78.4	23.1	*	75.7	
3	MONTROSE	57	91.1	4.0	*	46.4	
3	NORTHPORT	87	66.7	44.8		64.4	
4	COATESVILLE	121	3.3	100.0		2.5	*
4	ERIE	15	46.7	57.1		40.0	*
4	LEBANON	11	81.8	66.7		81.8	
4	PHILADELPHIA	174	62.4	41.4		58.0	
4	PITTSBURGH	99	92.9	13.0	*	77.8	
4	WILKES-BARRE	63	64.5	30.0		48.4	
5	BALTIMORE	489	75.6	82.1		58.3	
5	MARTINSBURG	46	95.7	14.0	*	93.5	
5	PERRY POINT	34	100.0	90.9		91.2	
5	WASHINGTON DC	42	87.5	57.1		73.8	
6	ASHEVILLE	94	71.3	74.6		71.3	
6	DURHAM	8	75.0	66.7		75.0	
6	FAYETTEVILLE NC	27	70.4	52.6		44.4	
6	HAMPTON	198	47.5	20.2	*	47.5	
6	RICHMOND	23	52.2	66.7		34.8	*
6	SALISBURY	76	96.0	72.5		92.0	
7	ATLANTA	245	45.3	69.4		33.5	*
7	BIRMINGHAM	55	48.1	73.1		48.1	
7	CHARLESTON	318	37.1	16.1	*	36.5	*
7	COLUMBIA SC	32	96.9	74.2		96.9	
7	TUSKEGEE	62	85.2	98.1		82.3	
8	BAY PINES	76	90.8	68.2		90.8	
8	GAINESVILLE	91	54.0	76.1		47.3	
8	MIAMI	91	68.1	22.6	*	58.2	
8	TAMPA	249	71.1	42.9		65.1	
8	W PALM BEACH	33	63.6	76.2		63.6	
9	LEXINGTON	25	60.0	26.7	*	24.0	*
9	LOUISVILLE	177	85.3	91.4		85.3	
9	MEMPHIS	355	79.2	46.4		72.4	
9	MOUNTAIN HOME	138	77.4	52.8		16.7	*
9	NASHVILLE	243	50.7	15.9	*	40.9	
10	CINCINNATI	404	69.8	78.9		67.3	
10	CLEVELAND	276	77.3	73.6		75.4	
10	COLUMBUS OPC	91	72.2	40.6		44.0	

TABLE 5-20. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
11	ANN ARBOR HCS	40	97.4	89.2		92.1	
11	BATTLE CREEK	56	76.8	25.6	*	69.6	
11	DANVILLE	18	87.5	71.4		83.3	
11	DETROIT	324	57.7	55.4		54.3	
11	INDIANAPOLIS	132	58.5	34.3		46.2	
11	N. INDIANA	21	66.7	46.2		52.4	
12	CHICAGO WS	37	83.8	64.5		75.7	
12	HINES	52	61.5	93.8		61.5	
12	MADISON	61	96.7	64.4		90.2	
12	MILWAUKEE	183	79.7	56.0		59.0	
12	N. CHICAGO	14	91.7	30.0		50.0	
12	TOMAH	185	96.7	93.0		93.0	
15	KANSAS CITY	140	36.0	12.0	*	25.9	*
15	SAINT LOUIS	199	97.5	25.8	*	95.0	
15	TOPEKA	130	83.6	40.6		82.0	
16	HOUSTON	315	70.8	63.7		70.8	
16	JACKSON	134	73.1	88.8		71.6	
16	LITTLE ROCK	128	94.5	95.9		93.0	
16	NEW ORLEANS	305	76.3	80.5		63.5	
16	OKLAHOMA CITY	95	72.3	9.5	*	54.7	
16	SHREVEPORT	62	79.0	77.1		71.0	
17	CENT. TEXAS HCS	26	44.0	27.3	*	44.0	
17	DALLAS	228	76.7	55.7		73.7	
18	EL PASO OPC	27	59.3	37.5		59.3	
18	NEW MEXICO HCS	63	90.2	16.4	*	63.5	
18	PHOENIX	133	27.9	40.0		14.3	*
18	PRESCOTT	112	83.0	32.3		79.5	
18	TUCSON	129	72.1	72.8		70.5	
19	CHEYENNE	18	83.3	71.4		72.2	
19	E. COLORADO HCS	176	47.6	12.1	*	35.2	*
19	SALT LAKE CITY	292	66.1	52.9		59.9	
19	SHERIDAN	99	60.6	18.3	*	33.3	*
20	PORTLAND	330	76.8	37.8		74.2	
20	ROSEBURG	33	87.5	27.3	*	48.5	
20	SEATTLE	124	79.7	56.1		69.4	
20	SPOKANE	51	96.1	23.4	*	84.3	
20	WALLA WALLA	50	81.6	51.4		70.0	
20	WHITE CITY	60	64.4	31.4		50.0	
21	HONOLULU	241	53.6	67.2		50.4	
21	NORTHERN CA HCS	148	80.0	80.0		74.0	
21	PALO ALTO	192	53.0	46.2		43.8	
21	SAN FRANCISCO	440	90.1	72.3		68.4	
21	SIERRA NEV HCS	16	93.8	66.7		87.5	
22	GREATER LA	1,623	64.7	57.0		45.4	
22	LOMA LINDA	10	50.0	50.0		50.0	
22	LONG BEACH	563	78.0	25.9	*	50.2	
22	SAN DIEGO	380	47.9	73.6		45.5	
22	SO NEVADA HCS	509	75.4	84.4		74.9	

TABLE 5-20. IMPROVEMENT IN MEDICAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
23	CENTRAL IOWA	50	50.0	8.7	*	38.0	*
23	FT. MEADE	108	76.3	29.6		17.6	*
23	IOWA CITY	40	90.0	80.0		87.5	
23	MINNEAPOLIS	43	97.7	81.0		93.0	
23	OMAHA	47	66.0	64.5		51.1	
	ALL SITES	15,048	69.7	57.0		59.6	
	SITE AVERAGE	148	72.0	53.2		61.9	
	SITE STD. DEV.	196	18.7	25.8		21.3	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-21. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
1	BEDFORD	36	100.0	33.3		61.1	
1	BOSTON	236	30.8	27.8	*	29.9	
1	MANCHESTER	42	36.6	6.7	*	0.0	*
1	NORTHAMPTON	533	60.0	76.1		57.1	
1	PROVIDENCE	51	42.0	45.0		17.6	
1	WEST HAVEN	215	90.2	64.9		76.3	
1	WHITE RIVER JCT	11	81.8	77.8		45.5	
2	ALBANY	148	83.8	76.6		60.8	
2	CANANDAIGUA	94	47.9	42.2		46.8	
2	SYRACUSE	15	93.3	78.6		40.0	
3	BRONX	6	83.3	100.0		50.0	
3	EAST ORANGE	7	100.0	71.4		85.7	
3	LYONS	37	83.8	32.3		81.1	
3	MONTROSE	57	91.1	15.7	*	30.4	
3	NORTHPORT	87	77.0	62.7		20.7	
4	COATESVILLE	121	0.0		*	0.0	*
4	ERIE	15	86.7	69.2		60.0	
4	LEBANON	11	81.8	77.8		72.7	
4	PHILADELPHIA	174	53.5	67.0		31.6	
4	PITTSBURGH	99	100.0	34.7		66.7	
4	WILKES-BARRE	63	47.5	17.2	*	8.1	*
5	BALTIMORE	489	96.2	76.1		70.3	
5	MARTINSBURG	46	71.7	48.5		65.2	
5	PERRY POINT	34	100.0	90.9		91.2	
5	WASHINGTON DC	42	82.5	72.7		38.1	
6	ASHEVILLE	94	1.1	0.0	*	0.0	*
6	DURHAM	8	87.5	85.7		62.5	
6	FAYETTEVILLE NC	27	100.0	40.7		14.8	
6	HAMPTON	198	3.0	16.7	*	3.0	*
6	RICHMOND	23	56.5	84.6		4.3	*
6	SALISBURY	76	96.0	68.1		88.0	
7	ATLANTA	245	81.1	67.9		43.3	
7	BIRMINGHAM	55	40.7	77.3		22.2	
7	CHARLESTON	318	34.0	42.6		26.4	
7	COLUMBIA SC	32	100.0	93.8		100.0	
7	TUSKEGEE	62	96.7	96.6		91.9	
8	BAY PINES	76	100.0	69.3		100.0	
8	GAINESVILLE	91	78.7	85.7		59.3	
8	MIAMI	91	53.8	44.9		35.2	
8	TAMPA	249	74.7	54.8		45.8	
8	W PALM BEACH	33	97.0	100.0		57.6	
9	LEXINGTON	25	60.0	13.3	*	4.0	*
9	LOUISVILLE	177	84.2	99.3		80.2	
9	MEMPHIS	355	74.1	47.3		18.6	
9	MOUNTAIN HOME	138	93.5	56.6		5.1	*
9	NASHVILLE	243	41.3	11.6	*	36.0	
10	CINCINNATI	404	92.0	75.7		79.2	
10	CLEVELAND	276	83.2	69.3		76.4	
10	COLUMBUS OPC	91	98.9	44.4		8.8	*

TABLE 5-21. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
11	ANN ARBOR HCS	40	89.5	88.2		86.8	
11	BATTLE CREEK	56	73.2	34.1		33.9	
11	DANVILLE	18	88.9	87.5		44.4	
11	DETROIT	324	10.2	67.7		8.3	*
11	INDIANAPOLIS	132	73.5	43.3		23.5	
11	N. INDIANA	21	57.1	54.5		28.6	
12	CHICAGO WS	37	27.0	55.6		8.1	*
12	HINES	52	3.8	100.0		3.8	*
12	MADISON	61	93.4	54.4		49.2	
12	MILWAUKEE	183	84.0	44.4		54.1	
12	N. CHICAGO	14	91.7	45.5		14.3	
12	TOMAH	185	93.4	56.9		29.2	
15	KANSAS CITY	140	5.0	0.0	*	0.0	*
15	SAINT LOUIS	199	78.9	35.9		37.2	
15	TOPEKA	130	35.2	53.3		16.4	
16	HOUSTON	315	96.2	78.8		94.6	
16	JACKSON	134	9.7	61.5		0.7	*
16	LITTLE ROCK	128	99.2	96.1		98.4	
16	NEW ORLEANS	305	33.6	80.4		19.7	
16	OKLAHOMA CITY	95	90.4	39.8		24.2	
16	SHREVEPORT	62	80.6	73.5		33.9	
17	CENT. TEXAS HCS	26	8.0	50.0		4.0	*
17	DALLAS	228	91.2	54.6		70.2	
18	EL PASO OPC	27	74.1	80.0		33.3	
18	NEW MEXICO HCS	63	72.6	22.2	*	4.8	*
18	PHOENIX	133	39.1	55.8		2.3	*
18	PRESCOTT	112	89.3	56.0		60.7	
18	TUCSON	129	96.9	83.2		69.8	
19	CHEYENNE	18	5.6	100.0		5.6	*
19	E. COLORADO HCS	176	68.0	11.1	*	57.4	
19	SALT LAKE CITY	292	79.0	58.1		60.3	
19	SHERIDAN	99	43.9	11.9	*	15.2	
20	PORTLAND	330	97.8	51.7		89.7	
20	ROSEBURG	33	85.7	22.2	*	9.1	*
20	SEATTLE	124	45.0	61.1		21.8	
20	SPOKANE	51	89.8	25.0	*	17.6	
20	WALLA WALLA	50	83.3	69.2		54.0	
20	WHITE CITY	60	66.7	62.2		20.0	
21	HONOLULU	241	98.3	84.7		50.8	
21	NORTHERN CA HCS	148	75.3	83.6		69.9	
21	PALO ALTO	192	29.6	35.3		11.0	*
21	SAN FRANCISCO	440	93.0	73.5		59.3	
21	SIERRA NEV HCS	16	100.0	37.5		6.3	*
22	GREATER LA	1,623	85.6	70.6		42.5	
22	LOMA LINDA	10	90.0	71.4		50.0	
22	LONG BEACH	563	87.6	50.6		35.0	
22	SAN DIEGO	380	81.3	78.0		76.3	
22	SO NEVADA HCS	509	95.1	87.0		91.7	

TABLE 5-21. IMPROVEMENT IN SOCIAL/VOCATIONAL PROBLEMS, ADMISSION TO DISCHARGE, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Discharges N	Problem At Admission %	Improvement At Discharge** %		Follow-Up Plan** %	
23	CENTRAL IOWA	50	46.9	13.6	*	2.0	*
23	FT. MEADE	108	75.0	26.1	*	2.8	*
23	IOWA CITY	40	72.5	42.9		40.0	
23	MINNEAPOLIS	43	100.0	53.5		51.2	
23	OMAHA	47	57.4	59.3		34.0	
	ALL SITES	15,048	72.2	64.1		46.7	
	SITE AVERAGE	148	70.5	57.5		41.2	
	SITE STD. DEV.	196	28.6	25.5		29.4	

***Only includes veterans who were admitted with problems*

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION*

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TABLE 5-22. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		45.31%	80.49%	58.90%	29.82%	59.77%	64.91%	47.06%	
National Average		50.25%	81.27%	54.45%	37.53%	61.87%	69.14%	55.09%	
1	BEDFORD	-6.88%	-13.07%	-19.35% *	-3.68%	-29.59% *	-17.86% *	34.62%	-0.32
1	BOSTON	6.42%	-4.22%	-40.65% *	-19.90% *	-27.18% *	8.06%	-1.17%	-0.53
1	MANCHESTER	-4.60%	-19.31% *	-14.81%	-5.17%	-37.46% *	-30.18% *	-7.03%	-0.89 *
1	NORTHAMPTON	24.19%	4.90%	-21.83% *	-8.01%	20.81%	22.18%	-3.41%	0.36
1	PROVIDENCE	-5.14%	-2.56%	-5.46%	1.79%	-22.87% *	-22.20% *	-8.43%	-0.52
1	WEST HAVEN	1.77%	2.53%	-7.40%	6.18%	-0.84%	11.30%	28.57%	0.41
1	WHITE RIVER JCT	-9.72%	9.41%	1.75%	15.78%	14.97%	-13.64%	-6.80%	0.05
2	ALBANY	7.42%	5.66%	0.00%	8.25%	8.33%	5.72%	26.33%	0.55
2	CANANDAIGUA	7.30%	-6.63%	3.54%	-2.89%	-19.37% *	-5.42%	6.94%	-0.11
2	SYRACUSE	8.88%	12.86%	28.16%	9.37%	35.12%	-0.96%	-8.98%	0.55
3	BRONX	-1.65%	-39.05% *	-16.91%	39.24%	-5.82%	34.30%	10.29%	0.36
3	EAST ORANGE	2.76%	2.90%	23.41%	29.54%	-14.99%	-7.40%	-11.81%	0.17
3	LYONS	-34.75% *	-4.02%	-25.70% *	-2.43%	-46.24% *	-37.60% *	44.62%	-0.74 *
3	MONTROSE	-12.16%	-28.52% *	-49.33% *	-20.18% *	-45.88% *	-42.42% *	-13.60%	-1.58 *
3	NORTHPORT	-0.39%	12.64%	-11.66%	0.00%	-7.16%	8.95%	28.55%	0.31
4	COATESVILLE	4.31%	-1.89%	12.73%	36.75%	7.25%	-3.14%	-8.29%	0.40
4	ERIE	6.74%	5.96%	26.44%	18.73%	7.82%	-38.37%	-17.94%	-0.01
4	LEBANON	-6.83%	8.71%	11.07%	32.95%	-4.07%	-25.83%	-35.25% *	-0.22
4	PHILADELPHIA	-8.17%	-1.17%	-0.48%	-5.10%	1.14%	13.54%	10.90%	0.06
4	PITTSBURGH	-25.09% *	0.14%	13.74%	-4.65%	-40.14% *	-37.17% *	14.44%	-0.69 *
4	WILKES-BARRE	-3.99%	-7.84%	2.90%	9.38%	-32.32% *	-33.27% *	-11.91%	-0.61 *
5	BALTIMORE	5.72%	-10.02% *	-27.11% *	-15.67% *	13.78%	22.10%	31.63%	0.27
5	MARTINSBURG	12.00%	-6.70%	-3.59%	0.11%	-49.68% *	-21.68%	8.52%	-0.40
5	PERRY POINT	-3.53%	4.35%	9.93%	39.36%	16.94%	11.85%	-14.87%	0.50
5	WASHINGTON	-8.10%	6.61%	11.03%	29.02%	4.96%	8.76%	18.57%	0.59
6	ASHEVILLE	51.72%	16.70%	5.89%	10.20%	29.65%	26.73%	-7.18%	1.10
6	DURHAM	-4.71%	20.77%	6.21%	9.41%	5.34%	37.22%	12.36%	0.65
6	FAYETTEVILLE, NC	-41.02% *	4.03%	-9.21%	6.45%	-22.32%	6.10%	-43.69% *	-0.93 *
6	HAMPTON	-3.08%	9.74%	19.82%	20.97%	-1.68%	23.78%	-6.85%	0.44
6	RICHMOND	45.03%	14.18%	29.60%	36.84%	26.81%	31.09%	-2.27%	1.47
6	SALISBURY	-12.45% *	5.98%	4.17%	7.14%	7.27%	12.15%	-5.29%	0.09
7	ATLANTA	2.96%	2.20%	-5.77%	2.47%	-5.63%	11.94%	12.95%	0.21
7	BIRMINGHAM	-3.30%	-15.76% *	-3.86%	23.48%	8.06%	-8.15%	-15.37%	-0.09
7	CHARLESTON	-0.86%	8.64%	2.43%	-2.70%	-32.07% *	-10.33% *	3.93%	-0.26
7	COLUMBIA, SC	8.60%	14.92%	26.96%	51.54%	14.47%	27.98%	2.55%	1.18
7	TUSKEGEE	19.28%	-4.61%	-16.94% *	-20.69% *	33.84%	33.25%	7.42%	0.43
8	BAY PINES	-12.54% *	6.98%	12.61%	2.52%	-0.35%	8.39%	33.33%	0.38
8	GAINESVILLE	-6.42%	-15.31% *	-14.86% *	3.51%	7.30%	-9.71%	-6.31%	-0.31
8	MIAMI	-10.75%	5.22%	-6.25%	3.79%	-29.42% *	-13.14% *	-7.96%	-0.48
8	TAMPA	14.37%	-1.25%	4.80%	4.57%	-16.95% *	-7.50%	-4.06%	-0.03
8	W PALM BEACH	27.30%	6.17%	12.96%	26.33%	37.61%	33.23%	5.02%	1.22
9	LEXINGTON	-35.41% *	-41.14% *	-27.71% *	-37.37% *	-49.29% *	-16.05%	-15.05%	-1.79 *
9	LOUISVILLE	6.41%	8.89%	-17.21% *	-24.43% *	34.15%	32.81%	22.87%	0.50
9	MEMPHIS	1.59%	0.99%	11.76%	6.44%	-14.44% *	0.00%	-19.20% *	-0.16
9	MOUNTAIN HOME	-1.04%	-3.81%	-10.23%	1.26%	0.82%	12.93%	-21.14% *	-0.19
9	NASHVILLE	16.07%	-6.00%	2.32%	27.29%	-31.02% *	-4.56%	-3.51%	0.10
10	CINCINNATI	18.13%	-8.70% *	-30.94% *	-7.19%	12.23%	16.37%	28.24%	0.38
10	CLEVELAND	18.93%	-5.81%	-7.06%	0.39%	11.25%	12.49%	16.52%	0.45
10	COLUMBUS OPC	-18.23% *	-1.76%	4.23%	-22.93% *	-27.09% *	-15.30% *	33.46%	-0.41
11	ANN ARBOR	-1.69%	13.08%	17.55%	14.41%	25.71%	24.11%	11.39%	0.78
11	BATTLE CREEK	-26.80% *	-6.11%	-9.17%	-3.47%	-39.09% *	-37.57% *	-13.06%	-1.12 *
11	DANVILLE	25.59%	-7.70%	5.72%	15.38%	26.17%	5.06%	17.95%	0.78
11	DETROIT	8.17%	0.42%	-2.74%	-17.06% *	-5.14%	-7.86%	26.42%	0.04
11	INDIANAPOLIS	-4.16%	0.00%	10.91%	-1.30%	-11.97%	-6.19%	4.19%	-0.11
11	N. INDIANA HCS	1.16%	-4.83%	-13.22%	-15.38%	37.37%	17.31%	17.67%	0.32

TABLE 5-22. DEVIATION FROM MEDIAN PERFORMANCE OF GPD SITES, OUTCOME MEASURES

VISN	SITE	SUCCESSFUL COMPLETION PROGRAM	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SUMMARY OUTCOME SCORE (Z SCORE WEIGHTED)^
SITE Median		45.31%	80.49%	58.90%	29.82%	59.77%	64.91%	47.06%	
National Average		50.25%	81.27%	54.45%	37.53%	61.87%	69.14%	55.09%	
12	CHICAGO	17.83%	5.60%	-4.34%	0.63%	7.42%	16.44%	0.01%	0.37
12	HINES	24.92%	8.35%	25.59%	16.12%	31.33%	25.19%	24.98%	1.25
12	MADISON	-9.54%	-7.31%	-10.56%	-24.23% *	-2.21%	-2.76%	15.11%	-0.35
12	MILWAUKEE	-4.36%	-5.55%	-11.49% *	-15.20% *	-15.02% *	-3.86%	-12.97%	-0.58
12	N. CHICAGO	-26.19%	-29.59%	-22.51%	2.33%	-60.73%	-61.52% *	27.81%	-1.21 *
12	TOMAH	-8.47% *	8.80%	7.21%	-2.38%	15.85%	7.96%	-11.45%	0.03
15	KANSAS CITY	-10.54% *	19.43%	12.67%	0.10%	-52.06% *	-27.99% *	8.50%	-0.45
15	SAINT LOUIS	13.99%	-12.74% *	-33.49% *	-16.57% *	-38.38% *	-6.81%	-7.83%	-0.70 *
15	TOPEKA	14.25%	4.53%	6.94%	9.42%	-7.80%	-6.32%	0.86%	0.19
16	HOUSTON	12.27%	15.11%	14.28%	33.42%	9.33%	14.81%	16.86%	0.97
16	JACKSON	-15.68% *	12.39%	20.88%	24.73%	23.93%	28.17%	12.11%	0.78
16	LITTLE ROCK	8.24%	-8.35%	-6.14%	-5.91%	23.00%	20.19%	39.14%	0.63
16	NEW ORLEANS	-1.21%	0.32%	14.34%	-7.84%	12.76%	9.32%	-3.21%	0.10
16	OKLAHOMA CITY	9.03%	11.07%	29.09%	0.90%	-17.27% *	-14.63% *	13.61%	0.19
16	SHREVEPORT	-31.26% *	-6.26%	5.44%	-2.00%	12.02%	8.91%	22.72%	0.01
17	CENTRAL TEXAS HCS	-7.26%	-8.25%	3.87%	-10.81%	4.47%	-16.96%	-3.29%	-0.37
17	DALLAS	-6.71%	-16.17% *	-8.69%	8.69%	-11.03%	-7.83%	26.90%	-0.02
18	EL PASO	18.81%	3.01%	22.17%	-9.85%	8.28%	-26.01%	-21.65%	-0.16
18	NEW MEXICO HCS	-8.95%	-15.87% *	-13.71%	-8.26%	-19.33% *	-25.26% *	0.00%	-0.70 *
18	PHOENIX	-2.08%	-8.94%	-3.44%	21.22%	-19.38% *	-19.21% *	6.45%	-0.12
18	PRESCOTT	-11.48% *	-3.01%	-7.60%	20.00%	-14.08% *	-7.29%	-15.44%	-0.30
18	TUCSON	13.83%	5.81%	6.17%	-4.81%	20.26%	22.60%	-8.78%	0.38
19	CHEYENNE	-21.09%	1.73%	-7.38%	2.08%	-7.52%	0.72%	21.95%	-0.07
19	E. COLORADO HCS	-3.29%	-5.87%	2.48%	-13.76% *	-27.43% *	-20.99% *	10.79%	-0.47
19	SALT LAKE	0.08%	5.40%	4.93%	3.99%	0.92%	6.58%	3.51%	0.18
19	SHERIDAN	11.12%	8.64%	0.24%	-11.22%	-37.44% *	-42.85% *	-4.71%	-0.62 *
20	PORTLAND	33.81%	3.91%	1.15%	2.23%	-17.96% *	-15.58% *	2.63%	0.15
20	ROSEBURG	-37.87% *	-45.56% *	-44.53% *	-11.93%	-29.00%	14.33%	-0.51%	-1.14 *
20	SEATTLE	10.96%	-2.64%	-7.44%	-8.17%	0.00%	-1.58%	0.80%	-0.05
20	SPOKANE	1.11%	12.26%	23.91%	-4.93%	-21.61% *	-9.91%	16.61%	0.07
20	WALLA WALLA	0.14%	-0.60%	-0.12%	8.49%	-1.47%	-7.16%	-3.54%	-0.03
20	WHITE CITY	-6.53%	-5.02%	-1.69%	-12.16%	-17.10%	-28.68%	-1.13%	-0.61 *
21	HONOLULU	1.99%	1.02%	13.21%	-4.29%	17.68%	24.13%	28.77%	0.63
21	N. CALIFORNIA HCS	5.60%	5.87%	15.37%	-1.41%	12.50%	11.37%	-12.82%	0.19
21	PALO ALTO	15.50%	1.47%	6.18%	3.38%	4.07%	8.52%	-4.18%	0.27
21	SAN FRANCISCO	22.96%	3.44%	-25.92% *	-19.86% *	18.30%	20.11%	-0.93%	0.19
21	SIERRA NEVADA HCS	-14.46%	-4.85%	5.33%	3.98%	-9.51%	-2.55%	6.63%	-0.15
22	GREATER LA	0.00%	0.99%	-2.85%	-5.22%	-1.27%	8.51%	15.09%	0.13
22	LOMA LINDA	15.56%	-11.28%	-0.63%	1.00%	-0.02%	10.67%	26.79%	0.42
22	LONG BEACH	22.14%	-0.34%	-22.91% *	-2.62%	-5.63%	2.93%	-2.58%	0.02
22	SAN DIEGO	7.95%	6.06%	6.26%	16.77%	12.05%	19.38%	-20.21% *	0.35
22	SO NEVADA HCS	1.47%	16.93%	14.00%	-3.57%	20.94%	19.33%	-16.85% *	0.28
23	CENTRAL IOWA	-17.73% *	-21.31% *	-22.35% *	-10.05%	-45.90% *	-42.35% *	-2.30%	-1.24 *
23	FORT MEADE	-24.05% *	-43.19% *	-38.33% *	-13.88%	-5.29%	-15.55%	-12.02%	-1.15 *
23	IOWA CITY	-14.92%	-13.72%	-11.73%	4.83%	-5.02%	-20.00%	-13.68%	-0.59
23	MINNEAPOLIS	-3.59%	-17.97% *	-25.00% *	9.46%	12.39%	24.59%	22.64%	0.31
23	OMAHA	26.95%	0.00%	-45.54% *	-12.20%	4.30%	10.28%	32.69%	0.34

** Significant difference (p < .05) from median site in undesired direction, after adjusting for differences in patient characteristics.*
^Z scores are averaged with equal weight except for housed and domiciled (which includes those in institutional arrangements). These are averaged and treated as one score.

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TABLE 5-22V. DEVIATION FROM MEDIAN PERFORMANCE OF VISNS WITH GPD PROGRAMS, OUTCOME MEASURES

VISN	SUCCESSFUL PROGRAM COMPLETION	DOMICILED AT DISCHARGE	HOUSED AT DISCHARGE	EMPLOYED AT DISCHARGE	IMPROVED PSYCHIATRIC SYMPTOMS	IMPROVED ALCOHOL SYMPTOMS	FOLLOW-UP RECEIVED AT 1 MONTH	SCORE (Z SCORE WEIGHTED)~
VISN Median	46.7%	81.8%	56.9%	39.2%	58.2%	66.7%	56.3%	
VA National Average	50.3%	81.3%	54.5%	37.5%	61.9%	69.1%	55.1%	
1	10.1%	0.0%	-21.1% *	-4.9% *	8.7%	10.2%	0.0%	0.2
2	5.2%	1.2%	2.9%	5.4%	5.1%	-0.4%	13.3%	0.5
3	-13.7% *	-7.8% *	-26.2% *	-3.9%	-26.1% *	-20.4% *	9.9%	-1.2 *
4	-11.3% *	-1.9%	6.9%	6.0%	-14.4% *	-13.2% *	-1.9%	-0.5
5	2.2%	-7.9% *	-20.0% *	-6.6% *	15.4%	16.8%	21.7%	0.4
6	5.9%	10.3%	12.9%	16.9%	10.9%	19.3%	-12.7% *	0.9
7	0.0%	3.6%	0.0%	4.5%	-9.9%	0.0%	0.8%	0.0
8	0.0%	-1.8%	0.7%	6.9%	-5.1%	-3.9%	-1.6%	0.0
9	1.9%	-1.2%	0.3%	4.2%	3.2%	5.2%	-12.7% *	0.0
10	11.3%	-7.3% *	-17.6% *	-4.9% *	9.8%	8.0%	20.2%	0.5
11	-1.0%	-0.4%	1.6%	-6.8% *	0.4%	-9.0% *	10.6%	-0.2
12	-4.5%	0.6%	-0.3%	-5.9% *	5.8%	1.1%	-8.3% *	-0.3
15	4.2%	1.4%	-7.4% *	-2.5%	-25.0% *	-16.3% *	-5.9% *	-0.7 *
16	-1.1%	5.5%	14.3%	12.3%	15.7%	10.9%	8.7%	0.9
17	-9.2% *	-15.9% *	-7.1% *	8.0%	-4.7%	-10.9% *	19.3%	-0.2
18	-2.5%	-5.1% *	-2.3%	9.6%	-1.3%	-6.9% *	-9.3% *	-0.2
19	-2.1%	1.2%	2.6%	-2.8%	-11.0% *	-14.2% *	1.4%	-0.4
20	18.2%	0.3%	-0.3%	0.3%	-9.0%	-12.4% *	-1.0%	0.1
21	10.3%	2.1%	-1.9%	-6.0% *	19.0%	15.7%	-0.1%	0.5
22	3.2%	3.2%	-2.5%	0.0%	7.7%	8.4%	-2.4%	0.2
23	-8.8% *	-19.4% *	-27.9% *	-2.2%	0.0%	-3.1%	2.2%	-0.7 *

** Significant difference (p < .05) from median VISN in undesired direction, after adjusting for differences in patient characteristics.*
~ Z scores are averaged with equal weight except for housed and domicilied (which includes those in institutional arrangements). These are averaged and treated as one score.

TABLE 5-23. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
1	BOSTON	523	42	3.4	5.3
1	MANCHESTER	608	31	3.4	4.6
1	NORTHAMPTON	631	268	2.9*	4.0
1	PROVIDENCE	650	13	3.6	5.0
1	WEST HAVEN	689	107	3.4	4.7
1	WHITE RIVER JCT	405	9	3.5	5.3
2	ALBANY	500	166	2.9*	4.1
2	CANANDAIGUA	532	18	3.3	5.0
2	SYRACUSE	670	11	3.5	4.9
3	BRONX	526	9	3.0	4.6
3	EAST ORANGE	561	4	3.0	
3	LYONS	604	48	3.3	4.5
3	MONTROSE	620	21	2.0*	4.0
3	NORTHPORT	632	43	3.3	4.6
4	COATESVILLE	542	59	3.5	4.5
4	ERIE	562	16	3.9	5.6
4	LEBANON	595	7	3.6	5.5
4	PHILADELPHIA	642	93	3.2	4.6
4	PITTSBURGH	645	48	3.1	4.5
4	WILKES-BARRE	693	48	3.4	4.8
5	BALTIMORE	512	196	3.5	5.0
5	MARTINSBURG	613	23	3.6	4.8
5	PERRY POINT	641	19	3.6	4.8
5	WASHINGTON DC	688	36	3.0*	4.2
6	ASHEVILLE	637	68	3.2	4.3
6	DURHAM	558	6	3.5	5.3
6	FAYETTEVILLE NC	565	11	3.2	3.7
6	HAMPTON	590	66	3.3	4.7
6	SALISBURY	659	32	3.0	4.4
7	ATLANTA	508	172	3.1	4.6
7	BIRMINGHAM	521	36	3.0	4.3
7	CHARLESTON	534	213	3.4	4.9
7	COLUMBIA SC	544	15	3.6	5.2
7	TUSKEGEE	680	5	2.6*	5.3
8	BAY PINES	516	3	3.8	4.9
8	GAINESVILLE	573	73	3.4	4.8
8	MIAMI	546	36	3.1	4.9
8	TAMPA	673	107	3.3	4.2
8	W PALM BEACH	548	12	3.4	3.9
9	LEXINGTON	596	16	2.9*	3.4
9	MEMPHIS	614	93	3.1	4.3
9	NASHVILLE	626	9	3.7	5.0
10	CINCINNATI	539	104	3.2	5.2
10	CLEVELAND	541	39	3.3	5.3
10	COLUMBUS OPC	757	55	3.0*	4.5

TABLE 5-23. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
11	ANN ARBOR HCS	506	13	3.7	5.5
11	BATTLE CREEK	515	36	3.1	4.7
11	DANVILLE	550	10	3.7	4.8
11	DETROIT	553	163	3.0	4.9
11	INDIANAPOLIS	583	97	3.1	4.9
12	CHICAGO WS	537	26	3.1	4.6
12	HINES	578	37	3.4	4.5
12	MADISON	607	33	3.2	4.2
12	MILWAUKEE	695	58	2.8*	4.2
12	N. CHICAGO	556	17	2.8*	4.3
12	TOMAH	676	75	3.4	4.8
15	KANSAS CITY	589	23	3.5	4.4
15	TOPEKA	677	73	3.1	4.6
16	HOUSTON	580	154	2.9*	4.4
16	JACKSON	586	36	3.2	4.8
16	LITTLE ROCK	598	22	2.9*	4.4
16	OKLAHOMA CITY	635	32	3.0	4.5
16	SHREVEPORT	667	38	3.2	4.5
17	CENT. TEXAS HCS	674	10	3.8	5.6
17	DALLAS	549	125	2.8*	4.2
18	EL PASO OPC	756	17	3.2	5.0
18	NEW MEXICO HCS	501	24	3.4	4.4
18	PHOENIX	644	23	3.3	4.6
18	PRESCOTT	649	47	3.4	4.9
18	TUCSON	678	80	3.4	4.7
19	CHEYENNE	442	17	3.5	5.3
19	E. COLORADO HCS	554	108	3.1	4.6
19	SALT LAKE CITY	660	59	3.2	4.2
19	SHERIDAN	666	14	3.4	5.3
20	AMERICAN LAKE	505	2	3.8	4.2
20	PORTLAND	648	84	3.2	5.0
20	ROSEBURG	653	10	3.5	4.8
20	SEATTLE	663	90	3.0*	4.5
20	SPOKANE	668	44	3.6	4.8
20	WALLA WALLA	687	22	3.5	4.5
20	WHITE CITY	692	20	3.1	3.6
21	HONOLULU	459	52	3.2	4.7
21	PALO ALTO	640	116	3.3	4.6
21	SAN FRANCISCO	662	5	3.2	
21	SIERRA NEV HCS	654	16	3.4	4.7
22	GREATER LA	691	681	3.0	4.5
22	LOMA LINDA	605	5	3.9	4.2
22	LONG BEACH	600	247	3.3	
22	SAN DIEGO	664	132	3.4	4.7
22	SO NEVADA HCS	593	60	3.0	4.5

TABLE 5-23. MEAN SUMMARY SATISFACTION SCORES, GRANT AND PER DIEM PROGRAM, CONTINUED

VISN	Site Name	Site Code	Number of Veterans Surveyed	Satisfaction With Treatment Facility	Satisfaction With Case Manager
23	CENTRAL IOWA	555	47	2.8*	4.9
23	FT. MEADE	568	10	3.0	4.1
23	IOWA CITY	584	16	3.2	4.6
23	MINNEAPOLIS	618	30	3.2	4.6
	ALL SITES		5,662	3.2	4.6
	SITE AVERAGE		60	3.3	4.7
	SITE STD. DEV.		85	0.3	0.4

Note: Treatment facility satisfaction scores range from 0-4. Case manager satisfaction scores range from 0-6.

CHAPTER 6

THE SUPPORTED HOUSING PROGRAM

A. Background

As discussed earlier, an outcome evaluation study of the HCHV program was conducted during the first years of its implementation. This was a quasi-experimental design study conducted at nine of the original program sites. Results of the study included the findings that homeless veterans are difficult to engage in treatment unless tangible resources are offered (Rosenheck and Gallup, 1991), and that specialized services such as residential treatment are effective, but costly (Rosenheck et al., 1993).

Given the expense of residential treatment, program policymakers sought other opportunities for treatment. At the same time, a few HCHV teams, notably in Pittsburgh and Buffalo, had formed partnerships with Veterans Service Organizations and other groups to offer free or low-cost housing to formerly homeless veterans who also received case management services from VA clinicians. In order to encourage these partnerships, VA set aside one-third of the $10 million in expansion funds in FY 1993 specifically for collaborative programs. Although each of these programs is quite unique, together they were described as Supported Housing (SH). All of these programs have two common elements: community housing, and VA case management. There were 20[1] such programs in operation during FY 2005.

B. Program Descriptions

SH programs may consist of permanent housing (in the type of homes where ordinary citizens may live, and without time limits), or in transitional housing (housing offered through special programs that is not intended to be a permanent residence). Some program sites place clients in either types of housing. Even in transitional housing, veterans in the SH program often are expected to pay rent. This rent may be subsidized or discounted. Some SH programs partner with non-profit agencies who receive HUD Section 8 rental assistance certificates through the Shelter-Plus-Care program. VA clinicians offer case management through this program, creating a variation on the model used by the HUD-VASH initiative (see Chapter 7).

In addition to assisting veterans locate a place to live, SH clinicians offer many other types of practical assistance. They help the veteran to re-learn skills like budgeting, shopping, and cleaning. They also assist the veterans to find jobs, to maintain good relationships with others living in the same building or neighborhood, and to repair relationships with their families. Sometimes they do psychotherapeutic work or substance abuse counseling with the veteran, but more often they encourage and support the veteran's participation in other clinics at the VA Medical Center. Thus, SH case management is an effort to tie together all the pieces of assistance the veteran needs, so that he or she can reintegrate into community living.

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[1] VACO initially funded 26 programs. In the intervening years, nine programs have been discontinued or consolidated with other SH programs and three programs have been added to the monitoring (however, these three programs do not have allocated staff). Therefore, the FY 2005 report is based on 20 programs.

C. Monitoring the SH Program

Every veteran who is admitted to the SH program has been assessed at intake by the HCHV team. The intake assessment provides baseline data with which subsequent progress may be compared. Clinicians in the SH program complete a progress report six months after each veteran's admission to SH, and again at termination. (Only termination data are available for veterans terminated prior to six months.)

D. Program Structure

Workload in the SH program is displayed in Table 6-1. Two measures of workload are used: encounters (visits) per clinical FTEE, and veterans treated per FTEE. The DSS Identifiers included for purposes of this report are: 529, 725, 726, and 727. These are the codes for HCHV and DCHV outpatient care.

During FY 2005, 1,255 veterans had outpatient encounters (using the DSS identifiers listed above) during the dates that they were in the SH program. This is somewhat fewer than the 1,512 veterans who were active in the program, according to monitoring of admission and discharge dates. This is partly due to problems recording encounters, partly due to problems with recording dates of involvement with the program (e.g., missed discharge forms) and partly due to severe curtailment of case management activities in some programs.

The critical monitor of program performance with respect to program structure is Veterans Treated per FTEE (last column, Table 6-1). Overall, 45 veterans were served per clinical FTEE. However, because some sites have brief transitional programs and other longer stay permanent housing programs, there is considerable diversity among the program sites.

E. Client Characteristics

Table 6-2 presents data on demographic characteristics of veterans in SH over the period FY 2003 to FY 2005. The mean age of veterans in the program is 49 years. Most veterans in the program (96 percent) are men. About half (52 percent) are African American, and most are either divorced (42 percent) or were never married (37 percent).

In the three years prior to contact with the HCHV program, about 26 percent of the veterans were usually working full-time, and about 27 percent were working part-time. However, in the 30 days just before the intake assessment, the mean days worked was only five. The most typical income of SH veterans at the time of intake was under $500 per month; in fact, over a third of the veterans had no income during that time. About 40 percent of these veterans were receiving some type of public support.

At the time of initial assessment, clinicians offer diagnostic impressions. As shown in Table 6-3, veterans in the SH program have serious clinical problems. The majority (70 percent) were diagnosed with a substance abuse disorder. Serious mental illness is not uncommon among this group: 42 percent were assigned a serious diagnosis. Overall, 83 percent of the SH veterans were deemed to have a serious psychiatric disorder or a substance abuse problem. Almost one-third (29 percent) were assigned concomitant psychiatric and substance abuse disorders.

The homelessness of the veterans in the program is described by data in Table 6-4. The majority (57 percent) were literally homeless (i.e., living in streets or in shelters) at the time of the intake assessment. Although a small percent have become homeless only recently or are only at risk of homelessness, about 41 percent had been homeless for over six months at the time of intake. About half of the veterans in the program (50 percent) were encountered through outreach efforts.

The characteristics of SH program veterans are quite similar to the larger outreach population from which they are drawn (including the expected aging of the client population). Trends in the characteristics of the SH group show very little drift in the type of veterans who are brought into the program.

F. Processes in the SH Program

Active Cases

Table 6-5 summarizes several process indicators for veterans who completed their first six months in SH during FY 2005; there were 291 veterans in this group. There is a substantial reliance on transitional housing for these new cases; after six months in the program, about 73 percent of these veterans had been placed into transitional housing. Over half of these active cases (58 percent) were housed in special programs for veterans, and most were living alone. The average rent paid by these veterans was $272 per month, and 46 percent benefited from some type of rent subsidy. More than a quarter (28 percent) of SH veterans receive Section 8 rental assistance. About 49 percent of active cases are employed full- or part-time while in the SH program. On average, veterans receive about $1,200 per month from combined work and other income.

Terminated Cases

Comparable information reported at discharge is presented by site in Tables 6-6 and 6-7. About 22 percent of these veterans are in permanent housing at discharge, with about 57 percent housed in special programs for veterans. A slightly higher percentage of terminated cases as active cases receive rental subsidies (49 percent vs. 46 percent). The average rent paid in this group of terminated cases is about the same as that paid by active cases ($266 vs. $272).

G. Treatment Outcomes

Table 6-8 shows that the average length of stay in supported housing is well over a year (522 days); however, this average is skewed by two of the largest programs which have exceptionally long average stays (e.g., over two years). These programs place veterans exclusively in permanent housing and emphasize long-term case management. The median length of stay in SH (not shown in Table 6-8) is 313 days. More than half of terminations (58 percent) from the SH program are mutually agreed upon by the case manager and the veteran; when involuntary terminations occur (in 30 percent of the cases), it is generally for substance use rule violations or failure to pay rent.

As shown in Table 6-9, almost two thirds (65 percent) of veterans in SH are housed at time of termination from the program. About 11 percent are discharged to a homeless or unknown

status. These housing outcomes are quite favorable and have remained fairly steady over the last three years[2]; there has been steady improvement on the critical monitor for housing outcomes, namely a decrease in the percentage of veterans who are discharged to homeless or unknown status.

Table 6-10 displays employment status of SH clients at the time of discharge. About 47 percent of veterans report full- or part-time time employment at time of discharge from the program. An additional 11 percent are employed in CWT, while another 37 percent are considered disabled or retired. Total monthly income at the time of discharge averages $1,267.

Ratings of clinical improvement are shown for the group of active cases in Table 6-5 and for those discharged from the program in Table 6-11. Clinical change was rated from 1 (substantial deterioration) to 5 (substantial improvement) for those who exhibited a given clinical problem at admission to the program. Improvement ratings for active cases on alcohol problems, drug problems and mental health problems are 4.3, 4.4 and 3.9 respectively. Improvement scores on the three problem areas for terminated cases are 3.5, 3.5 and 3.5, underscoring the influence of "short stayers" in this group.

H. Summary

The SH program continues to contact the appropriate target population. The performance of the program has remained steady or improved slightly on virtually all outcome measures. As indicated by the long lengths of stay in SH, the program emphasizes long-term case management. Thus, discharge data for some programs over-represent unsuccessful cases, because successful cases continue participation in the program. The SH program continues to be an important resource for long-term case management for homeless veterans.

[2] The percentage of veterans with unknown housing status has been lower since FY 2000, partly due to Milwaukee and Tomah dropping out of the SH evaluation. These programs together discharged over 300 veterans per year with below average housing percentages and above average unknown status percentages.

TABLE 6-1. WORKLOAD IN SUPPORTED HOUSING PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	SUPPORTED HOUSING FTEE	MEAN STOPS / FTEE		***VETERANS TREATED / FTEE***	
1	BEDFORD	16	16	115	7.2	1.0	115.0		***16.0***	*
1	BOSTON	24	9	70	7.8	0.4	175.0		***22.5***	
1	PROVIDENCE	56	55	2,551	46.4	1.8	1,457.7		***31.4***	
1	WEST HAVEN	21	7	14	2.0	1.0	14.0	*	***7.0***	*
2	BUFFALO	34	30	217	7.2	2.0	108.5		***15.0***	*
3	BRONX	6	0			0.5	0.0	*	***0.0***	*
3	LYONS	135	108	166	1.5	2.0	83.0	*	***54.0***	
4	LEBANON†	12	12	100	8.3	0.0				
4	PITTSBURGH	6	6	127	21.2	2.0	63.5	*	***3.0***	*
8	TAMPA	28	5	17	3.4	1.0	17.0	*	***5.0***	*
11	BATTLE CREEK	100	72	2117	29.4	2.0	1,058.5		***36.0***	
12	CHICAGO WS	115	111	1,460	13.2	1.0	1,460.0		***111.0***	
12	HINES	66	65	408	6.3	2.0	204.0		***32.5***	
15	KANSAS CITY	8	7	43	6.1	1.0	43.0	*	***7.0***	*
16	HOUSTON	210	118	1,502	12.7	1.0	1,502.0		***118.0***	
16	LITTLE ROCK	46	45	625	13.9	1.3	500.0		***36.0***	
20	PORTLAND	146	135	1,066	7.9	2.0	533.0		***67.5***	
20	SPOKANE†	8	8	58	7.3	0.0				
22	GREATER LA	468	439	2,180	5.0	6.0	363.3		***73.2***	
23	FARGO†	7	7	193	27.6	0.0				
	ALL SITES	1,512	1,255	13,029	10.4	27.9	467.0		***45.0***	
	SITE AVERAGE	76	63	686	12.3	1.4	285.5		***38.4***	
	SITE STD. DEV.	109	99	851	11.4	1.3	179.2		***20.3***	

**EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION*
STOP CODES REPORTED ON VETERANS IN SUPPORTED HOUSING MONITORING SYSTEM ONLY.
AVERAGE AND STANDARD DEVIATION EXCLUDE SITES WITH < 100 OR > 1000 VISITS/FTEE AND SITES WITH < 10 OR > 100 VETERANS/FTEE.
SITES WITH NO STOP CODES ENTERED IN FY 2005 ARE NOT INCLUDED.
† FARGO, LEBANON AND SPOKANE HAVE NO SUPPORTED HOUSING FTEE BUT ARE PARTICIPATING IN THE NEPEC MONITORING OF THE SUPPORTED HOUSING PROGRAM

TABLE 6-2. DEMOGRAPHIC CHARACTERISTICS OF SUPPORTED HOUSING PROGRAM VETERANS AT INTAKE, FY 2003-2005

	FY 03 % (N=1,523)	FY 04 % (N=1,524)	FY 05 % (N=1,512)
GENDER			
Male	96.5	96.3	96.0
Female	3.5	3.7	4.0
AGE			
Mean	47.8	48.1	48.8
RACE/ETHNICITY			
White, non-Hisp.	41.9	42.7	41.1
African-American	50.8	50.2	52.5
Hispanic	6.0	5.6	5.0
Other	1.3	1.5	1.4
MARITAL STATUS			
Never married	35.2	35.7	36.8
Married/Remar.	2.8	3.0	3.1
Divorced	44.6	44.8	41.6
Separated	14.9	13.6	14.8
Widowed	2.5	2.9	3.7
EMPLOY. LAST 3 YRS			
Full-time	25.8	25.4	26.3
Part-time-Irreg.	25.4	28.2	26.9
Unemployed	32.4	31.8	30.4
Disabled/Retired	15.6	13.7	15.4
Student/Service	0.8	1.0	1.1
WORK DAYS, LAST 30 DAYS			
Mean	4.5	4.8	5.2
EARNED/REC., LAST 30 DAYS			
$0	38.6	38.2	34.9
$1-$499	29.6	29.5	28.5
$500+	31.6	32.3	36.5
PUBLIC SUPPORT	38.0	37.8	40.1

TABLE 6-3. VETERANS IN SUPPORTED HOUSING: CLINICAL PROBLEMS AT INTAKE

VISN	Site Name	Serious Medical Problem %	Any Substance Abuse Dx %	Serious Psyc Dx %	Any Psyc. Or Sub. Abuse Dx %	Dual Dx %
1	BEDFORD	46.2	92.3	69.2	100.0	61.5
1	BOSTON	66.7	41.7	66.7	79.2 *	29.2
1	PROVIDENCE	59.6	61.4	82.5	93.0	50.9
1	WEST HAVEN	41.2	47.1	64.7	76.5 *	35.3
2	BUFFALO	54.3	65.7	45.7	80.0 *	31.4
3	BRONX	66.7	100.0	66.7	100.0	66.7
3	LYONS	32.8	91.6	31.1	98.3	24.4
4	LEBANON	91.7	91.7	50.0	100.0	41.7
4	PITTSBURGH	66.7	66.7	66.7	100.0	33.3
8	TAMPA	50.0	59.1	50.0	86.4	22.7
11	BATTLE CREEK	44.7	78.7	27.7	87.2	19.1
12	CHICAGO WS	65.2	77.4	44.3	90.4	31.3
12	HINES	80.7	64.9	84.2	93.0	56.1
15	KANSAS CITY	50.0	87.5	50.0	100.0	37.5
16	HOUSTON	66.1	72.8	53.9	91.7	35.0
16	LITTLE ROCK	80.0	87.5	65.0	95.0	57.5
20	PORTLAND	50.5	58.1	55.2	74.3 *	39.0
20	SPOKANE	50.0	75.0	87.5	100.0	62.5
22	GREATER LA	25.9	61.6	19.8	68.5 *	13.0
23	FARGO	57.1	85.7	85.7	100.0	71.4
	ALL SITES	47.6	69.6	42.2	83.1	28.8
	SITE AVERAGE	57.3	73.3	58.3	90.7	41.0
	SITE STD. DEV.	16.2	16.1	19.2	10.1	16.9

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-4. VETERANS IN SUPPORTED HOUSING: HOMELESSNESS AT INTAKE AND PERCENTAGE CONTACTED BY OUTREACH

			How Long Homeless						
VISN	Site Name	***Literally Homeless*** *%*	Not Currently Homeless %	< 1 mo. %	1 mo.-6 mo. %	6-12 mo. %	1 yr.-2 yr. %	>2 yr. %	***VA Outreach*** *%*
1	BEDFORD	***53.8***	0.0	7.7	15.4	30.8	0.0	46.2	***61.5***
1	BOSTON	***95.8***	4.2	37.5	29.2	20.8	0.0	8.3	***54.2***
1	PROVIDENCE	***66.7***	7.0	3.5	77.2	1.8	5.3	5.3	***71.9***
1	WEST HAVEN	***82.4***	0.0	6.3	43.8	12.5	12.5	25.0	***82.4***
2	BUFFALO	***74.3***	17.1 *	40.0	28.6	2.9	5.7	5.7	***71.4***
3	BRONX	***66.7***	0.0	0.0	0.0	0.0	33.3	66.7	***100.0***
3	LYONS	***1.0 ****	1.7	2.5	10.9	21.8	6.7	56.3	***26.3 ****
4	LEBANON	***33.3 ****	0.0	8.3	58.3	0.0	8.3	25.0	***33.3***
4	PITTSBURGH	***33.3 ****	0.0	33.3	66.7	0.0	0.0	0.0	***66.7***
8	TAMPA	***63.6***	13.6 *	9.1	63.6	9.1	4.5	0.0	***86.4***
11	BATTLE CREEK	***43.6***	3.2	19.1	41.5	11.7	6.4	12.8	***84.0***
12	CHICAGO WS	***83.5***	1.7	18.3	51.3	8.7	11.3	8.7	***83.5***
12	HINES	***71.9***	3.5	3.5	28.1	38.6	14.0	12.3	***56.1***
15	KANSAS CITY	***62.5***	0.0	25.0	37.5	0.0	25.0	12.5	***0.0 ****
16	HOUSTON	***62.4***	3.3	17.2	34.4	21.7	4.4	18.9	***33.9***
16	LITTLE ROCK	***59.0***	0.0	20.0	22.5	15.0	15.0	27.5	***87.5***
20	PORTLAND	***50.0***	16.3 *	18.3	32.7	7.7	12.5	12.5	***62.9***
20	SPOKANE	***50.0***	0.0	0.0	37.5	25.0	0.0	37.5	***12.5 ****
22	GREATER LA	***59.2***	10.8 *	22.8	28.9	14.7	9.3	13.2	***30.8***
23	FARGO	***42.9***	0.0	28.6	42.9	14.3	0.0	14.3	***28.6***
	ALL SITES	***57.4***	6.8	17.4	34.1	15.1	8.5	17.7	***49.6***
	SITE AVERAGE	***57.8***	4.1	16.1	37.5	12.8	8.7	20.4	***56.7***
	SITE STD. DEV.	***21.0***	5.8	12.4	19.2	11.0	8.6	18.3	***28.2***

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-5. SELECTED CHARACTERISTICS OF ACTIVE CASES IN SUPPORTED HOUSING

VETERANS REACHING 6 MONTH DATE DURING FY 2005 (N=291)

TYPE OF HOUSING	%
Permanent Apartment	27.4
Transitional Apartment	72.6

SOURCE OF HOUSING	%
Commerical Landlord	21.3
Housing Authority	13.6
Specialized Vets Housing Program*	58.5
Family/Friend	1.7
Other	4.9

OTHER HOUSEHOLD MEMBERS	Mean
Family	0.1
Non-Family	4.1

RENT OF VETERANS AT 6 MONTHS	
Veterans Average Monthly Rent Paid	$271.71

% RECEIVING HOUSING SUBSIDIES	45.6

SOURCE OF HOUSING SUBSIDY	%
Section 8 %	28.2
Owned By Housing Authority %	16.8
Project Based Subsidy %	26.0
State Subsidy %	0.8
Other %	28.2

EMPLOYMENT	%
Full Time	44.8
Part Time	4.2
VI/CWT	19.8
Unemployed	2.8
Other**	27.4

INCOME	Mean
Monthly Work Income	$919.61
Monthly Other Income	$304.39

CLINICAL IMPROVEMENT, ADMISSION TO 6 MONTHS

	% Admitted With Problems	6 Month Imprvmnt. Rating Mean
Alcohol Problems	54.7	4.3
Drug Problems	49.5	4.4
Mental Health Problems	61.2	3.9

* Operated in collaboration with VSOs or non-profits

** Includes disabled and retired

TABLE 6-6. SUPPORTED HOUSING ARRANGEMENTS, REPORTED AT DISCHARGE

			Type Housing		Source of Housing					Other Household Members	
VISN	Site Name	Veterans Discharged	Permanent %	Transi-tional %	Comm. Landlord %	Housing Author. %	Special Vet Hous. Program %	Family/ Friend %	Other %	Family Mean	Non-Family Mean
1	PROVIDENCE	39	0.0	100.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0
1	WEST HAVEN	9	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	2.0
2	BUFFALO	10	70.0	30.0	30.0	0.0	70.0	0.0	0.0	0.0	0.6
3	BRONX	6	100.0	0.0	16.7	0.0	66.7	16.7	0.0	0.3	0.0
3	LYONS	34	2.9	97.1	2.9	0.0	97.1	0.0	0.0	0.0	20.4
4	LEBANON	8	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	6.4
11	BATTLE CREEK	25	0.0	100.0	0.0	48.0	52.0	0.0	0.0	0.0	2.1
12	CHICAGO WS	47	80.9	19.1	42.6	4.3	27.7	23.4	2.1	0.1	1.2
16	LITTLE ROCK	29	96.6	3.4	34.5	51.7	0.0	6.9	6.9	0.1	0.0
20	PORTLAND	57	19.3	80.7	10.5	82.5	7.0	0.0	0.0	0.1	1.2
22	GREATER LA	142	0.0	100.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0
	ALL SITES	406	22.4	77.6	10.1	18.8	57.3	3.5	10.4	0.0	2.3
	SITE AVERAGE	37	33.6	66.4	12.5	16.9	56.4	4.3	9.9	0.1	3.1
	SITE STD. DEV.	39	43.3	43.3	16.1	29.4	41.6	8.2	30.0	0.1	6.0

TABLE 6-7. RENT PAID BY VETERANS IN SUPPORTED HOUSING, REPORTED AT DISCHARGE

				Source of Housing Subsidy*					Rent Paid
VISN	Site Name	Veterans Discharged	Receives Rental Subsidy %	Section 8 %	Owned by Housing Authority %	Project-Based Subsidy %	State Subsidy %	Other %	Veterans' Average Monthly Rent
1	PROVIDENCE	39	100.0	0.0	0.0	0.0	0.0	100.0	$108
1	WEST HAVEN	9	11.1	0.0	0.0	100.0	0.0	0.0	$227
2	BUFFALO	10	80.0	87.5	0.0	0.0	0.0	12.5	$238
3	BRONX	6	50.0	66.7	0.0	0.0	33.3	0.0	$255
3	LYONS	34	82.4	0.0	0.0	53.6	0.0	46.4	$289
4	LEBANON	8	0.0						$213
11	BATTLE CREEK	25	100.0	0.0	52.0	48.0	0.0	0.0	$162
12	CHICAGO WS	47	42.6	20.0	10.0	50.0	10.0	10.0	$267
16	LITTLE ROCK	29	72.4	0.0	70.0	0.0	0.0	30.0	$254
20	PORTLAND	57	94.7	38.9	20.4	40.7	0.0	0.0	$257
22	GREATER LA	142	0.0						$336
	ALL SITES	406	49.0	17.2	20.2	30.3	1.5	30.8	$266
	SITE AVERAGE	37	57.6	23.7	16.9	32.5	4.8	22.1	$237
	SITE STD. DEV.	39	39.2	33.5	26.3	35.1	11.2	33.4	$61

*Percentages and means based on veterans with subsidies only.

TABLE 6-8. STATUS OF DISCHARGES FROM SUPPORTED HOUSING

					Mode of Discharge			Main Reason for Involuntary Termination			
VISN	Site Name	Veterans Dicharged	***Mean Total Days In Program***	***Mutual Term.*** %	Involun-tarily Discharged %	Withdrew Program %	Other %	Alcohol/ Drug Use %	Threat/ Actual Violence %	Failure To Pay Rent %	Other %
1	PROVIDENCE	39	***189.9****	***48.7***	38.5	2.6	10.3	86.7	6.7	0.0	6.7
1	WEST HAVEN	9	***611.4***	***66.7***	11.1	11.1	11.1	100.0	0.0	0.0	0.0
2	BUFFALO	10	***464.5***	***30.0 ****	10.0	30.0	30.0	100.0	0.0	0.0	0.0
3	BRONX	6	***590.5***	***100.0***	0.0	0.0	0.0				
3	LYONS	34	***284.1***	***32.4 ****	52.9	2.9	11.8	77.8	5.6	5.6	11.1
4	LEBANON	8	***172.5****	***25.0 ****	37.5	25.0	12.5	0.0	33.3	0.0	66.7
11	BATTLE CREEK	25	***250.0****	***48.0***	52.0	0.0	0.0	76.9	15.4	0.0	7.7
12	CHICAGO WS	47	***473.4***	***76.6***	0.0	4.3	19.1				
16	LITTLE ROCK	29	***617.7***	***51.7***	34.5	0.0	13.8	40.0	0.0	40.0	20.0
20	PORTLAND	57	***756.1****	***70.2***	12.3	5.3	12.3	42.9	14.3	42.9	0.0
22	GREATER LA	142	***635.2***	***59.2***	38.0	0.7	2.1	57.4	5.6	33.3	3.7
	ALL SITES	406	***521.8***	***57.6***	30.0	3.4	8.9	63.1	7.4	21.3	8.2
	SITE AVERAGE	37	***458.7***	***55.3***	26.1	7.4	11.2	64.6	9.0	13.5	12.9
	SITE STD. DEV.	39	***203.5***	***22.4***	19.8	10.5	8.7	32.8	10.8	19.1	21.2

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-9. HOUSING OUTCOMES OF VETERANS DISCHARGED FROM SUPPORTED HOUSING

VISN	Site Name	Veterans Discharged	Housed %	Institution %	***Homeless/ Unknown %***	Other %
1	PROVIDENCE	39	82.1	10.3	***7.7***	0.0
1	WEST HAVEN	9	66.7	33.3	***0.0***	0.0
2	BUFFALO	10	60.0	10.0	***30.0 ****	0.0
3	BRONX	6	100.0	0.0	***0.0***	0.0
3	LYONS	34	64.7	23.5	***5.9***	5.9
4	LEBANON	8	37.5	25.0	***37.5 ****	0.0
11	BATTLE CREEK	25	72.0	20.0	***4.0***	4.0
12	CHICAGO WS	47	80.4	10.9	***4.3***	4.3
16	LITTLE ROCK	29	69.0	10.3	***20.7***	0.0
20	PORTLAND	57	50.0	28.6	***10.7***	8.9
22	GREATER LA	142	60.6	23.2	***13.4***	2.8
	ALL SITES	406	65.3	19.8	***11.1***	3.5
	SITE AVERAGE	37	67.5	17.7	***12.2***	2.4
	SITE STD. DEV.	39	16.7	10.1	***12.3***	3.1

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

TABLE 6-10. EMPLOYMENT SITUATION AT DISCHARGE FROM SUPPORTED HOUSING

			Employment Situation					Income	
VISN	Site Name	Veterans Discharged	Full Time %	Part Time %	CWT %	Unemployed %	Other %	Average Monthly Work Income*	Average Monthly Other Income*
1	PROVIDENCE	39	7.7	5.1	5.1	10.3	71.8	$249	$831
1	WEST HAVEN	9	33.3	11.1	44.4	0.0	11.1	$683	$301
2	BUFFALO	10	20.0	0.0	10.0	0.0	70.0	$0	$648
3	BRONX	6	33.3	16.7	0.0	33.3	16.7	$650	$383
3	LYONS	34	41.2	0.0	50.0	2.9	5.9	$1,525	$54
4	LEBANON	8	50.0	0.0	12.5	12.5	12.5	$863	$276
11	BATTLE CREEK	25	48.0	0.0	8.0	16.0	28.0	$758	$257
12	CHICAGO WS	47	27.7	19.1	2.1	2.1	46.8	$390	$381
16	LITTLE ROCK	29	13.8	3.4	0.0	3.4	75.9	$696	$720
20	PORTLAND	57	21.1	10.5	5.3	5.3	56.1	$669	$340
22	GREATER LA	142	68.3	2.1	8.5	0.7	20.4	$1,220	$334
	ALL SITES	406	40.9	5.7	10.6	4.4	37.4	$874	$393
	SITE AVERAGE	37	33.1	6.2	13.3	7.9	37.7	$700	$411
	SITE STD. DEV.	39	17.8	7.1	17.3	10.0	27.0	$421	$229

*Average monthly income for veterans with any income.

TABLE 6-11. CHANGE IN ALCOHOL, DRUG, AND MENTAL HEALTH PROBLEMS AT DISCHARGE FROM SUPPORTED HOUSING

			Alcohol Problems		Drug Problems		Psyc. Problems	
VISN	Site Name	Veterans Dicharged	Admitted With Problem %	***Improve. Rating At D/C Mean~***	Admitted With Problem %	Improve Rating At D/C Mean~	Admitted With Problem %	***Improve. Rating At D/C Mean~***
1	PROVIDENCE	39	61.5	***3.2***	30.8	2.6 *	87.2	***3.6***
1	WEST HAVEN	9	100.0	***3.4***	75.0	3.5	100.0	***3.6***
2	BUFFALO	10	55.6	***3.6***	66.7	3.5	55.6	***3.0 ****
3	BRONX	6	100.0	***4.0***	100.0	4.0	66.7	***4.3***
3	LYONS	34	79.4	***3.7***	84.8	3.5	81.3	***2.8 ****
4	LEBANON	8	25.0	***4.0***	75.0	4.0	75.0	***3.2***
11	BATTLE CREEK	25	91.7	***2.7 ****	79.2	3.4	72.0	***3.5***
12	CHICAGO WS	47	70.5	***4.3***	72.7	4.5	80.0	***4.2***
16	LITTLE ROCK	29	80.0	***3.1***	69.2	2.6 *	79.3	***3.2***
20	PORTLAND	57	62.5	***3.5***	47.3	3.4	81.8	***3.4***
22	GREATER LA	142	66.9	***3.5***	72.3	3.5	43.1	***3.5***
	ALL SITES	406	69.6	***3.5***	66.4	3.5	67.3	***3.5***
	SITE AVERAGE	37	72.1	***3.5***	70.3	3.5	74.7	***3.5***
	SITE STD. DEV.	39	21.9	***0.5***	18.3	0.6	15.4	***0.4***

~ MEANS ARE BASED ON SCALE OF 1 (SUBSTANTIAL DETERIORATION) - 5 (SUBSTANTIAL IMPROVEMENT). ONLY VETERANS WITH PROBLEMS ARE SCORED.

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN THE UNDESIRED DIRECTION

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CHAPTER 7

HOUSING AND URBAN DEVELOPMENT – VETERANS AFFAIRS SUPPORTED HOUSING PROGRAM (HUD-VASH)

A. Background

HCHV services can be viewed on a continuum, ranging from community outreach and engagement, intensive residential treatment and short-term case management (the original HCMI program model); transitional housing (in the Grant and Per Diem program), finally to long-term housing with case management (in the Supported Housing and HUD-VASH programs). In 1992, VA joined with the Department of Housing and Urban Development to launch the HUD-VASH program. HUD-VASH was initiated to further the objectives of serving the homeless mentally ill veteran through two closely linked interventions: (1) a housing subsidy provided through HUD's Section 8 voucher program, and (2) a community-oriented clinical case management effort. The goal of the program is to offer the homeless veteran an opportunity to rejoin the mainstream of community life, to the fullest extent possible. The main features of HUD-VASH that distinguish it from the Supported Housing program are the availability of rental assistance for every program veteran, a more formalized screening procedure, the emphasis on movement into independent community residences, and a somewhat more intensive case management model.

HUD funded three rounds of almost 600 vouchers each (a total of 1,753) for this program. The program was initially implemented in 1992 with special clinical teams at 19 VA Medical Centers. At most sites, the team consists of two case managers, usually social workers or nurses. At five special evaluation sites, an additional case manager was funded to support one of the control conditions. In 1994, ten new sites were added, and eight of the original program sites obtained additional vouchers. In 1995, six more sites were added, and additional vouchers were added to nine existing programs. By the end of FY 1995, 34 program sites had been funded[1]. This report includes data from these programs through the end of FY 2005.

B. Monitoring

Each veteran who enters HUD-VASH has an intake assessment completed by the HCHV team. Progress of veterans through the program is monitored through case manager reports that are submitted on a regular schedule. One of these specifically addresses progress through the housing process (e.g., date the veteran received the Section 8 voucher, date the veteran moved into his or her apartment). Another case manager report provides information about the veteran's participation in the program, perceptions of treatment relationship, nature and intensity of case management services provided, housing and employment status and ratings of clinical change in the veteran since the beginning of the program. In addition to case manager reports, a veteran report of perceived treatment relationship is collected. The monitoring system is designed to monitor a veteran's participation in the program for five years. Additional information is collected through VA administrative data bases (e.g., outpatient visits to the HUD-VASH program are recorded through DSS Identifier 522).

[1] In FY 1995, 35 program sites were funded; however, in FY 2001 the programs at Los Angeles OPC and West Los Angeles VAMC merged, and are now labeled Greater Los Angeles.

C. Program Structure and Resources

HUD-VASH is a component of the larger HCHV program; HUD-VASH expenditures and clinical staffing for FY 2005 are listed in Tables 2-1 and 2-2. Personnel costs of this program total approximately $3 million. Most programs were initially set up as two or three person teams, although the number of allocated staff ranges from 1.0 to 4.5. Of the 74.2 FTEE originally allocated to the program, 47.1 (63 percent) are still working with the program. Overall, staff erosion in the HUD-VASH program has been more substantial than elsewhere in the HCHV (compare the 63 percent net staffing level with the 97 percent staffing level in HCHV outreach teams and the 77 percent staffing level in Supported Housing programs). Staffing cuts have completely eliminated or reduced by half the staffing at 15 programs. Some of these programs have substantially curtailed program activities, or have used HCHV case managers to partially restore program capacity.

The HUD-VASH program is different from other VA homeless programs in that it is reliant on resources from another federal agency to operate effectively. While HUD central office has expressed support for the program, actual availability of the vouchers has been under the control of local housing authorities for the last several years. At many HUD-VASH sites, housing vouchers continue to be available for new program clients. However, at other sites, vouchers from local housing authorities have not been available for long periods of time. Unavailability of vouchers is related to the HUD-VASH staffing declines noted previously. With the inability to bring new clients into the program (because vouchers are not available), staff have been detailed to other areas of the medical centers at some programs.

Utilization of HUD Section 8 vouchers is reported regularly by program staff; this usage is displayed in Table 7-1. Veterans entering and leaving the program cause the number of vouchers in use to fluctuate over time; thus, the number of vouchers in use was based on a monthly average in FY 2005. Overall, about 78 percent of the allocated vouchers is in use. The percentage of vouchers in use is highly variable due to site differences in voucher availability and staffing. At sites where new vouchers are not available, the percentage of vouchers in use declines each time a veteran holding a voucher leaves the program (e.g., Hines, Miami, Tampa, Houston, San Antonio). Similarly, programs that have had long-standing staffing vacancies have low voucher use due to an inability to assist veterans through the housing process. While some sites have only a small part of their original allocation still in use, other sites such as Buffalo, Cincinnati and New Orleans have actually used *more* vouchers than were initially allocated by HUD. Their local housing authorities have given these programs additional vouchers based on local policy.

Table 7-2 shows the workload in the HUD-VASH program for FY 2004 and FY 2005, as recorded by outpatient visits to the program (DSS Identifier 522). HUD-VASH clinicians see many more veterans than are formally screened or admitted by the program. Conversations with program clinicians suggest that many veterans who are initially contacted with the prospect of entering HUD-VASH never get to the formal screening. Additionally, some clinicians conduct educational groups for prospective program veterans. Thus, it is unclear how much of this workload is directed towards existing case management clients and how much is directed toward prospective clients. To address this ambiguity, Table 7-3 counts only workload that was received by clients who were actively enrolled in the program. The table suggests that many sites work with fewer veterans than

the intended caseload (the national average is 10.5 clients per clinician; the recommended caseload is approximately 25 per clinician). Virtually every site has veterans who are listed as "active" in the HUD-VASH evaluation (the "Veterans Treated" column of Table 7-3) but who did not receive any case management during FY 2005 (the "Veterans with Stops" column of Table 7-3). The overall statistics are affected by several programs known to have problems with obtaining Section 8 vouchers or that have staffing problems (e.g., Tucson, San Francisco and San Diego).

D. Number and Characteristics of Program Veterans

Table 7-4 shows the number of veterans admitted and terminated from the HUD-VASH program from the start of FY 2001 through the end of FY 2005. The summary is limited to this five year period because the evaluation data (which are collected for only five years on each client) cover the entire period. Prior to FY 2001 the program staff admitted more veterans than they terminated; however in four of the five most recent years, there have been more veterans terminated from the program than admitted. Over the five year period the number of veterans actively enrolled in the program has decreased by about 15 percent (from 1,209 at the start of FY 2001 to 1,022 at the end of FY 2005). This problem was especially acute in FY 2004 when only 193 veterans were admitted to the program while 261 were terminated. Nineteen of the 34 programs admitted two or fewer veterans during FY 2005. Ten of these programs have not admitted a new client in two years. Program activity is limited to case management of clients who obtained a voucher before they became unavailable. As shown in Table 7-5, clients tend to stay in case management for long periods of time; 27 percent of the clients admitted to the program in FY 2001 were still active in the program at the end of FY 2005.

Table 7-6 shows the reasons for terminating involvement in the HUD-VASH program. About 23 percent of veterans leave the program because treatment goals have been met, and case management is no longer needed. About a third of veterans leave the program because of substance abuse or some other rule violation. About three percent needed a more intensive treatment program. Many of veterans who are listed in the "other" category left the program without consultation.

Demographic and clinical characteristics of HUD-VASH veterans are shown in Table 7-7. HUD-VASH has more female clients than other VA homeless programs, largely due to the program's housing of veterans in community apartments (which are less restrictive than other housing arrangements). A higher percentage of HUD-VASH clients have serious psychiatric problems than seen in the larger HCHV group. In most other respects, HUD-VASH clients are similar to the larger HCHV outreach population from which they were referred. The demographic and clinical characteristics of HUD-VASH clients underscore their need for case management services.

E. HUD-VASH Case Management

Tables 7-8A through 7-8C list the number of case management contacts and primary case manager roles during the three months prior to the report at three follow-up intervals (3 months, 18 months and 3 years). Cumulative data for the period FY 2001 through FY 2005 are reported. There was substantial attrition over the course of the three-year interval; therefore the data at the later intervals may not be representative of the entire client population.

As would be expected in a long-term case management program, the average number of contacts decreases from about eight during the first three months of program involvement to about six in months 15-18 and about five in months 33-36. Emphasis of the casework also changes over time. Case managers spend more time establishing the relationship with the veteran and assisting in the housing process early on, then shift to a more supportive role that may include counseling later on. One aspect of casework that appears to remain fairly steady over time is the facilitation of connections to resources (such as benefit payments) for the veteran.

Table 7-9 shows case manager and veteran ratings of therapeutic alliance at the first follow-up interval. The therapeutic alliance scale is a five item scale based on Horvath and Greenberg's (1989) Working Alliance Inventory. The scale includes items such as "This veteran and I have a common perception of his/her goals" and "We have established a good understanding of the kinds of changes that would be good for him/her." Each item is scored from 0 (Never) to 6 (Always). The average case manager score was 4.5 and the average veteran score was 5.1, indicating that there is the formation of a good working relationship early on in HUD-VASH casework. Past analyses of the HUD-VASH program show that therapeutic alliance is an important predictor of referral to the program and of early success (such as obtaining a housing voucher). It becomes less predictive later in the process (e.g., predicting one-year housing retention), perhaps because the ratings become less variable (Kasprow, Rosenheck, Frisman & DiLella, 2000). Therapeutic alliance scores stay at a high level throughout the follow-up period; however, attrition from follow-up introduces a bias into these scores (i.e., dissatisfied clients are more likely to terminate and therefore not contribute ratings in later follow-up). It is for this reason that therapeutic alliance ratings from later follow-up dates are not shown.

F. Veteran Outcomes

The HUD-VASH program excels at establishing veterans in their own apartments. Tables 7-10A through 7-10C document housing outcomes at 3 months, 18 months and 3 years after program admission. Within 3 months of admission, over 70 percent of HUD-VASH veterans are successfully housed. At the 18-month follow-up intervals the percentage of veterans housed is over 97 percent and at the 3-year interval it is about 93 percent. Although conclusions about outcomes at the 18-month and 3-year intervals have to be tempered in recognition of the appreciable attrition that occurs, these housing percentages compare favorably to other supported housing programs using HUD Section 8 vouchers (e.g., Tsemberis, 1999).

Tables 7-11A through 7-11C list the percentage of veterans improving their employment status, financial status and living skills at 3, 18 and 36 months into the program (ratings are relative to the veteran's level at the start of the program, and are only conducted for veterans judged to have problems in these areas at admission; this includes about 85 to 90 percent of veterans). About 40 percent of veterans improve their employment status, approximately 50 percent improve their financial status and about 60 percent improve their living skills. These ratings are quite stable over the three follow-up intervals, with only increases in living skills showing much change.

Tables 7-12A through 7-12C list the percentage of veterans improving on alcohol, drug and mental health problems at the same three follow-up intervals. Again, improvement ratings are conducted only for veterans who exhibit these problems at admission; this includes about 70 to 75

percent of the group. About 70 percent of veterans are rated as having improved in the areas of alcohol and drug problems; about 60 percent are rated as improved on mental health problems. Ratings of improvement remain stable over the follow-up intervals.

G. Summary

The HUD-VASH program is a low-turnover, intensive case management program that provides stable independent housing for some of the most difficult-to-treat homeless veterans. The Section 8 rental assistance provided by HUD is a considerable resource for these homeless veterans. Monitoring data suggest that the case management received by these veterans helps to use this resource efficiently. HUD-VASH case managers establish long-term relationships with their clients (almost 40 percent of the veterans ever enrolled in the program are still in it), and adapt their casework to the changing needs of the veterans. The percentage of veterans who exit the program because they no longer require case management or rental assistance is relatively low (about 20 percent). However, given the appreciable problems facing these veterans at program entry, such a stringent definition of "success" may not be warranted. It is clear that the program does provide exceptional housing stability for many homeless veterans.

Certainly the most pressing challenge facing the HUD-VASH program at several sites is the lack of Section 8 rental assistance vouchers for new clients. This problem affects a greater number of program sites each year. The adverse impact of the scarcity of vouchers has been noted at several points in this chapter. It is hoped that the reduced access to this resource that has adversely affected the program recently can be reversed.

TABLE 7-1. SECTION 8 VOUCHER USAGE, FY 2005

VISN	Site	Vouchers Allocated	Average Vouchers in Use	Percentage of Allocated in Use
1	Bedford	57	47	82.5
1	West Haven	60	56	93.3
2	Albany	25	17	66.7
2	Buffalo	25	31	122.7
2	Syracuse	25	23	93.3
3	Brooklyn	107	107	100.0
3	New York	108	107	99.1
5	Washington	53	35	66.7
6	Hampton	25	14	56.0
7	Atlanta	50	40	80.7
8	Bay Pines	28	28	100.0
8	Miami	50	17	33.3
8	Tampa	50	15	30.0
9	Nashville	22	17	78.8
10	Cincinnati	33	60	181.8
10	Cleveland	29	40	136.8
11	Indianapolis	60	50	82.8
12	Hines	50	41	82.0
16	Houston	50	9	18.0
16	Little Rock	58	41	70.1
16	New Orleans	64	113	176.6
17	Dallas	52	18	34.0
17	San Antonio	79	31	39.7
18	Tucson	26	13	50.0
19	E. Colorado HCS	50	47	94.7
19	Salt Lake City	50	47	94.0
20	American Lake	117	84	71.5
20	Anchorage	25	25	100.0
20	Portland	25	25	98.7
20	Roseburg	25	12	46.7
21	San Francisco	32	27	84.4
22	Greater Los Angeles	135	42	30.9
22	Loma Linda	78	59	75.6
22	San Diego	30	30	100.0
	All Sites	1,753	1,366	77.9
	Site Avg.	51.6	40.2	81.5
	Site Std.	29.2	27.4	37.2

TABLE 7-2. TRENDS IN VETERANS TREATED BY HUD-VASH CLINICIANS, FY 2004-2005

		Fiscal Year 2004						Fiscal Year 2005					
VISN	SITE	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician	Number of Visits	Number of Individuals	Visits per Individual	Clinicians Visited	Veterans per Clinician	Visits per Clinician
1	Bedford	1,506	68	22.1	2.0	34.0	753.0	1,074	57	18.8	2.0	28.5	537.0
1	West Haven	432	24	18.0	2.0	12.0	216.0	27	5	5.4	2.0	2.5	13.5
2	Albany	112	15	7.5	0.5	30.0	224.0	149	21	7.1	0.7	30.0	212.9
2	Buffalo	773	61	12.7	1.0	61.0	773.0	453	47	9.6	1.0	47.0	453.0
2	Syracuse	344	52	6.6	1.0	52.0	344.0	351	52	6.8	1.0	52.0	351.0
3	Brooklyn	1,778	607	3	4.0	152	444.5	1,087	429	2.5	4.0	107.3	271.8
3	New York	1,592	191	8.3	4.0	47.8	398.0	1,196	197	6.1	4.0	49.3	299.0
5	Washington	1,555	434	3.6	3.0	144.7	518.3	998	211	4.7	3.0	70.3	332.7
6	Hampton	778	58	13.4	1.0	58.0	778.0	374	70	5.3	1.0	70.0	374.0
7	Atlanta	197	44	4.5	2.0	22.0	98.5	89	34	2.6	2.0	17.0	44.5
8	Bay Pines	142	17	8.4	2.0	8.5	71.0	20	10	2.0	2.0	5.0	10.0
8	Miami	547	26	21.0	1.0	26.0	547.0	478	22	21.7	1.0	22.0	478.0
8	Tampa	468	41	11.4	2.0	20.5	234.0	546	43	12.7	2.0	21.5	273.0
9	Nashville	134	30	4.5	1.0	30.0	134.0	76	27	2.8	1.0	27.0	76.0
10	Cincinnati	2,195	515	4.3	2.0	257.5	1,097.5	1,683	375	4.5	2.0	187.5	841.5
10	Cleveland	963	238	4.0	2.5	95.2	385.2	927	219	4.2	3.0	73.0	309.0
11	Indianapolis	466	73	6.4	1.6	45.6	291.3	424	55	7.7	2.0	27.5	212.0
12	Hines	484	196	2.5	2.0	98.0	242.0	497	234	2.1	2.0	117.0	248.5
16	Houston	545	61	8.9	2.0	30.5	272.5	459	78	5.9	2.0	39.0	229.5
16	Little Rock	2,775	599	4.6	3.5	171.1	792.9	4,167	722	5.8	3.5	206.3	1,190.6
16	New Orleans	1,969	185	10.6	3.0	61.7	656.3	759	121	6.3	3.0	40.3	253.0
17	Dallas	604	57	10.6	3.0	19.0	201.3	270	45	6.0	3.0	15.0	90.0
17	San Antonio	268	38	7.1	3.0	12.7	89.3	132	28	4.7	1.2	23.3	110.0
18	Tucson	21	4	5.3	2.0	2.0	10.5	16	2	8.0	2.0	1.0	8.0
19	E. Colorado HCS	293	51	5.7	2.0	25.5	146.5	260	55	4.7	2.0	27.5	130.0
19	Salt Lake City	296	78	3.8	1.2	65.0	246.7	151	54	2.8	1.2	45.0	125.8
20	American Lake	1,627	355	4.6	4.0	88.8	406.8	1,085	137	7.9	4.0	34.3	271.3
20	Anchorage	47	23	2.0	1.1	20.9	42.7	19	12	1.6	1.4	8.6	13.6
20	Portland	345	32	10.8	1.0	32.0	345.0	379	47	8.1	1.0	47.0	379.0
20	Roseburg	396	67	5.9	1.0	67.0	396.0	153	53	2.9	1.0	53.0	153.0
21	San Francisco				4.0	0.0	-				4.0	0.0	-
22	Greater LA	322	52	6.2	5.0	10.4	64.4	192	27	7.1	5.0	5.4	38.4
22	Loma Linda	683	131	5.2	3.0	43.7	227.7	830	140	5.9	3.0	46.7	276.7
22	San Diego	889	278	3.2	3.0	92.7	296.3	379	185	2.0	1.2	154.2	315.8
	ALL SITES	25,546	4,701	5.4	76.4	61.5	334.4	19,700	3,814	5.2	74.2	51.4	265.5
	SITE AVERAGE	774	142	7.8	2.2	57.0	345.4	597	116	6.3	2.2	50.0	262.4
	SITE ST. DEV.	700	172	5.1	1.1	55.4	263.3	764	150	4.4	1.1	50.4	243.8
	coeff. var.	0.9	1.2	0.6	0.5	1.0	0.8	1.3	1.3	0.7	0.5	1.0	0.9

TABLE 7-3. WORKLOAD IN HUD-VASH PROGRAM

VISN	SITE	VETERANS TREATED	VETERANS WITH STOPS	TOTAL STOPS	MEAN STOPS / VETERAN	HUD-VASH FTEE	MEAN STOPS / FTEE	VETERANS TREATED / FTEE	
1	BEDFORD	49	36	951	26.4	2.0	475.5	18.0	
1	WEST HAVEN	15	5	27	5.4	2.0	13.5	2.5	*
2	ALBANY	24	17	131	7.7	0.7	187.1	24.3	
2	BUFFALO	30	23	282	12.3	1.0	282.0	23.0	
2	SYRACUSE	26	24	261	10.9	1.0	261.0	24.0	
3	BROOKLYN	39	7	30	4.3	4.0	7.5	1.8	*
3	NEW YORK	50	3	6	2.0	4.0	1.5	0.8	*
5	WASHINGTON DC	36	28	769	27.5	3.0	256.3	9.3	
6	HAMPTON	15	10	146	14.6	1.0	146.0	10.0	
7	ATLANTA	30	18	46	2.6	2.0	23.0	9.0	
8	BAY PINES	8	6	15	2.5	2.0	7.5	3.0	*
8	MIAMI	27	21	398	19.0	1.0	398.0	21.0	
8	TAMPA	29	22	349	15.9	2.0	174.5	11.0	
9	NASHVILLE	18	13	51	3.9	1.0	51.0	13.0	
10	CINCINNATI	70	59	795	13.5	2.0	397.5	29.5	
10	CLEVELAND	28	22	209	9.5	3.0	69.7	7.3	
11	INDIANAPOLIS	45	31	228	7.4	2.0	114.0	15.5	
12	HINES	61	31	188	6.1	2.0	94.0	15.5	
16	HOUSTON	11	5	12	2.4	2.0	6.0	2.5	*
16	LITTLE ROCK	52	50	641	12.8	3.5	183.1	14.3	
16	NEW ORLEANS	102	38	311	8.2	3.0	103.7	12.7	
17	DALLAS	23	20	217	10.9	3.0	72.3	6.7	
17	SAN ANTONIO	41	21	95	4.5	1.2	79.2	17.5	
18	TUCSON	9	2	16	8.0	2.0	8.0	1.0	*
19	E. COLORADO HCS	59	31	163	5.3	2.0	81.5	15.5	
19	SALT LAKE CITY	52	35	98	2.8	1.2	81.7	29.2	
20	AMERICAN LAKE	87	65	795	12.2	4.0	198.8	16.3	
20	ANCHORAGE	29	10	15	1.5	1.4	10.7	7.1	
20	PORTLAND	31	29	320	11.0	1.0	320.0	29.0	
20	ROSEBURG	27	18	97	5.4	1.0	97.0	18.0	
21	SAN FRANCISCO	17	0			4.0	0.0	0.0	*
22	GREATER LOS ANGELES	63	8	109	13.6	5.0	21.8	1.6	*
22	LOMA LINDA	98	72	637	8.8	3.0	212.3	24.0	
22	SAN DIEGO	8	2	28	14.0	1.2	23.3	1.7	*
	ALL SITES	1,309	782	8,436	10.8	74.2	113.7	10.5	
	SITE AVERAGE	39	23	256	9.5	2.2	101.5	11.4	
	SITE STD. DEV.	25	18	270	6.4	1.1	156.7	8.2	

*EXCEEDS ONE STANDARD DEVIATION FROM THE MEAN IN UNDESIRED DIRECTION

TABLE 7-4. ADMISSIONS TO AND TERMINATIONS FROM HUD-VASH, FY 2001-FY 2005

		Prior to FY 2001		FY 2001			FY 2002			FY 2003			FY 2004			FY 2005			Veterans Active
VISN	SITE	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	Veterans Active	Veterans Admitted	Veterans Discharged	At the End of FY 2005
1	BEDFORD	98	58	40	8	13	35	14	13	36	19	8	47	0	2	45	3	9	39
1	WEST HAVEN	65	26	39	12	12	39	4	36	7	19	2	24	2	10	16	0	3	13
2	ALBANY	43	34	9	5	5	9	9	7	11	6	6	11	4	2	13	10	5	18
2	BUFFALO	97	69	28	8	10	26	11	12	25	8	6	27	9	10	26	4	4	26
2	SYRACUSE	30	19	11	19	13	17	7	7	17	10	7	20	7	10	17	9	9	17
3	BROOKLYN	141	91	50	0	9	41	0	2	39	1	1	39	0	0	39	0	0	39
3	NEW YORK	121	50	71	13	34	50	22	21	51	0	6	45	0	0	45	0	0	45
5	WASHINGTON	95	66	29	7	12	24	6	9	21	10	5	26	14	10	30	2	6	26
6	HAMPTON	96	77	19	8	14	13	5	3	15	8	7	16	3	4	15	0	1	14
7	ATLANTA	126	82	44	8	14	38	6	15	29	14	9	34	0	7	27	3	3	27
8	BAY PINES	39	27	12	2	4	10	3	5	8	1	1	8	0	0	8	0	0	8
8	MIAMI	166	130	36	1	10	27	3	4	26	1	1	26	3	2	27	1	3	25
8	TAMPA	149	105	44	9	12	41	17	24	34	13	15	32	0	8	24	5	7	22
9	NASHVILLE	51	38	13	4	6	11	4	0	15	3	1	17	2	3	16	0	0	16
10	CINCINNATI	76	43	33	26	16	43	31	28	46	41	31	56	28	30	54	16	22	48
10	CLEVELAND	30	11	19	8	6	21	9	5	25	0	0	25	0	0	25	0	0	25
11	INDIANAPOLIS	116	71	45	10	18	37	11	9	39	10	17	32	15	18	29	11	16	24
12	HINES	119	54	65	11	8	68	4	4	68	0	3	65	0	4	61	0	1	60
16	HOUSTON	109	80	29	21	16	34	0	18	16	0	1	15	0	4	11	0	7	4
16	LITTLE ROCK	96	72	24	24	23	25	44	29	40	36	35	41	28	32	37	16	18	35
16	NEW ORLEANS	63	30	33	12	30	15	47	39	23	44	43	24	20	25	19	2	2	19
17	DALLAS	188	155	33	25	36	22	45	29	38	32	35	35	10	22	23	0	13	10
17	SAN ANTONIO	187	117	70	36	31	75	2	22	55	0	11	44	0	4	40	0	2	38
18	TUCSON	32	23	9	0	0	9	0	0	9	0	0	9	0	0	9	0	0	9
19	E. COLORADO HCS	127	95	32	10	6	36	12	12	36	14	9	41	6	4	43	10	10	43
19	SALT LAKE	163	110	53	8	11	50	3	10	43	17	8	52	0	5	47	5	0	52
20	AMERICAN LAKE	167	80	87	32	31	88	24	19	93	7	11	89	8	11	86	0	5	81
20	ANCHORAGE OPC	83	62	21	7	7	21	11	8	24	7	9	22	0	1	21	7	7	21
20	PORTLAND	54	33	21	5	2	24	4	7	21	6	4	23	6	4	25	6	4	27
20	ROSEBURG	67	45	22	10	6	26	7	8	25	14	10	29	3	12	20	8	4	24
21	SAN FRANCISCO	107	91	16	15	16	15	10	9	16	0	0	16	0	0	16	0	0	16
22	GREATER LA	202	128	74	5	9	70	0	9	61	4	2	63	3	3	63	0	0	63
22	LOMA LINDA	124	59	65	8	17	56	27	21	62	28	20	70	22	14	78	23	21	80
22	SAN DIEGO	27	14	13	1	5	9	0	1	8	0	0	8	0	0	8	0	0	8
	ALL SITES	3,454	2,245	1,209	378	462	1,125	402	445	1,082	373	324	1,131	193	261	1,063	141	182	1,022
	SITE AVERAGE	102	66	36	11	14	33	12	13	32	11	10	33	6	8	31	4	5	30
	SITE ST. DEV.	50	36	21	9	9	20	13	10	20	12	11	19	8	9	20	6	6	20

TABLE 7-5. TREND OF ACTIVE VETERANS IN HUD-VASH, FY 2001- FY 2005

VISN	Site Name	Program Funded	Overall Percent Active	Percent Active FY 01	Percent Active FY 02	Percent Active FY 03	Percent Active FY 04	Percent Active FY 05
1	BEDFORD	FY 92	38.1	25.0	14.3	63.2		0.0
1	WEST HAVEN	FY 92	16.7	0.0	0.0	22.2	100.0	
2	ALBANY	FY 95	53.8	80.0	0.0	66.7	100.0	55.6
2	BUFFALO	FY 94	43.3	14.3	50.0	25.0	75.0	100.0
2	SYRACUSE	FY 94	38.6	15.4	16.7	50.0	28.6	87.5
3	BROOKLYN	FY 92						
3	NEW YORK	FY 92						
5	WASHINGTON DC	FY 92	58.1	0.0	50.0	60.0	71.4	100.0
6	HAMPTON	FY 94	69.2	50.0	75.0	100.0	0.0	
7	ATLANTA	FY 94	53.8	75.0	33.3	50.0		
8	BAY PINES	FY 92	33.3	0.0		100.0		
8	MIAMI	FY 94	28.6		33.3	100.0	0.0	
8	TAMPA	FY 94	31.0	14.3	11.1	45.5		100.0
9	NASHVILLE	FY 92	80.0	66.7	100.0	66.7		
10	CINCINNATI	FY 92	36.0	21.7	12.5	31.3	54.2	90.9
10	CLEVELAND	FY 92	93.8	87.5	100.0			
11	INDIANAPOLIS	FY 94	42.9	11.1	22.2	11.1	66.7	100.0
12	HINES	FY 94	61.5	44.4	100.0			
16	HOUSTON	FY 95	0.0	0.0				
16	LITTLE ROCK	FY 92	33.7	15.4	19.2	24.0	60.0	100.0
16	NEW ORLEANS	FY 92	72.5	83.3	63.6	75.6	100.0	
17	DALLAS	FY 92	10.3	0.0	12.9	9.5	28.6	
17	SAN ANTONIO	FY 92	18.5	20.0	0.0			
19	E. COLORADO HCS	FY 95	48.9	20.0	25.0	64.3	83.3	100.0
19	SALT LAKE CITY	FY 94	63.6	0.0	66.7	82.4		100.0
20	AMERICAN LAKE	FY 92	52.9	38.7	50.0	71.4	100.0	
20	ANCHORAGE	FY 95	63.2	50.0	57.1	83.3		
20	PORTLAND	FY 95	75.0	80.0	100.0	40.0	66.7	100.0
20	ROSEBURG	FY 95	38.2	22.2	20.0	27.3	33.3	100.0
21	SAN FRANCISCO	FY 92	38.5	60.0	25.0			
22	GREATER LA	FY 92	50.0	0.0		100.0	100.0	
22	LOMA LINDA	FY 92	54.4	28.6	26.1	53.8	68.4	93.3
22	SAN DIEGO	FY 92						
	ALL SITES		44.7	27.4	35.2	48.5	63.6	90.5
	SITE AVERAGE		46.6	31.8	40.2	56.9	63.1	87.7
	SITE ST. DEV.		21.1	29.5	32.6	28.4	33.3	27.9

Cumulative data from FY 2001 through the end of FY 2005

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TABLE 7-6. REASONS FOR TERMINATION FROM HUD-VASH

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
1	BEDFORD	26	38.5	11.5	3.8	3.8	42.3
1	WEST HAVEN	30	20.0	3.3	3.3	0.0	73.3
2	ALBANY	12	0.0	25.0	50.0	0.0	25.0
2	BUFFALO	17	0.0	47.1	23.5	11.8	17.6
2	SYRACUSE	27	40.7	25.9	14.8	0.0	18.5
5	WASHINGTON DC	13	15.4	7.7	7.7	0.0	69.2
6	HAMPTON	4	0.0	25.0	0.0	0.0	75.0
7	ATLANTA	6	16.7	33.3	16.7	0.0	33.3
8	BAY PINES	2	100.0	0.0	0.0	0.0	0.0
8	MIAMI	4	0.0	25.0	25.0	0.0	50.0
8	TAMPA	20	20.0	15.0	5.0	10.0	50.0
9	NASHVILLE	2	0.0	50.0	0.0	0.0	50.0
10	CINCINNATI	72	12.5	16.7	15.3	4.2	51.4
10	CLEVELAND	1	0.0	100.0	0.0	0.0	0.0
11	INDIANAPOLIS	28	50.0	3.6	21.4	0.0	25.0
12	HINES	5	40.0	40.0	0.0	20.0	0.0
16	HOUSTON	18	44.4	5.6	16.7	0.0	33.3
16	LITTLE ROCK	56	21.4	28.6	10.7	7.1	32.1
16	NEW ORLEANS	28	3.6	0.0	3.6	0.0	92.9
17	DALLAS	70	22.9	21.4	7.1	1.4	47.1
17	SAN ANTONIO	22	22.7	50.0	18.2	0.0	9.1
19	E. COLORADO HCS	23	26.1	17.4	4.3	0.0	52.2
19	SALT LAKE CITY	12	33.3	8.3	8.3	8.3	41.7

TABLE 7-6. REASONS FOR TERMINATION FROM HUD-VASH, CONTINUED

			Reasons for Leaving HUD-VASH				
VISN	Site Name	Veterans Terminated	Met Treatment Goals %	Substance Abuse %	Other Rule Violation %	Entered Other Treatment %	Other %
20	AMERICAN LAKE	32	40.6	21.9	6.3	3.1	28.1
20	ANCHORAGE	7	57.1	0.0	14.3	0.0	28.6
20	PORTLAND	5	40.0	0.0	40.0	20.0	0.0
20	ROSEBURG	21	23.8	33.3	9.5	4.8	28.6
21	SAN FRANCISCO	6	0.0	16.7	0.0	0.0	83.3
22	GREATER LA	2	0.0	100.0	0.0	0.0	0.0
22	LOMA LINDA	40	7.5	5.0	30.0	2.5	55.0
	ALL SITES	611	22.9	18.7	12.6	3.1	42.7
	SITE AVERAGE	20	23.2	24.6	11.9	3.2	37.1
	SITE ST. DEV.	19	22.7	25.4	12.4	5.6	25.9

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-7. CHARACTERISTICS OF VETERANS REFERRED TO HUD-VASH, FY 2001 THROUGH FY 2005

Variable	FY 2001-FY 2005 (n=948)	
		m or %
Age		48.0
Female	97	10.2
Black	453	48.0
Hispanic	40	4.3
White	430	45.6
Other	21	2.2
Married	51	5.4
Usually employed, past 3 years	353	37.4
Days worked in 30 days prior to intake		4.7
Receive public support	484	51.1
Contacted through outreach	533	56.3
In 30 days prior to intake:		
Days housed		10.2
Days homeless		13.1
Days institutionalized		6.7
Combat experience	219	23.5
Used VA healthcare in 6 months prior to intake	680	72.0
Current medical problems	684	72.9
Current alcohol problems	330	34.9
Past alcohol problems	637	67.3
Previous hospitalization for alcoholism	483	51.2
Days drank alcohol in last 30		3.4
Days intoxicated in last 30		2.1
Current drug problems	278	29.4
Past drug problems	534	56.4
Previous hospitalization for drug problems	427	45.2
Days took drugs in last 30		2.2
Days took more than one drug in last 30		0.9
Psychiatric symptom scale		0.2
Clinician diagnoses:		
Mood disorder	460	48.6
PTSD	111	11.7
Schizophrenia	58	6.1

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TABLE 7-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	41	12.1	7.3	12.2	14.6	43.9	2.4	19.5
1	WEST HAVEN	36	10.0	8.3	13.9	11.1	55.6	8.3	2.8
2	ALBANY	21	4.8	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	27	6.6	0.0	0.0	0.0	0.0	0.0	100.0
2	SYRACUSE	42	7.3	0.0	4.8	61.9	14.3	16.7	0.0
5	WASHINGTON DC	19	11.7	5.3	5.3	31.6	47.4	0.0	5.3
6	HAMPTON	12	17.9	0.0	0.0	0.0	66.7	16.7	16.7
7	ATLANTA	8	3.4	0.0	25.0	0.0	75.0	0.0	0.0
8	BAY PINES	1	15.5	0.0	0.0	100.0	0.0	0.0	0.0
8	MIAMI	6	15.5	0.0	0.0	50.0	50.0	0.0	0.0
8	TAMPA	26	6.3	14.8	0.0	0.0	81.5	0.0	0.0
9	NASHVILLE	5	5.3	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	101	10.8	5.0	1.0	35.6	42.6	1.0	13.9
10	CLEVELAND	10	6.2	0.0	80.0	10.0	0.0	0.0	0.0
11	INDIANAPOLIS	32	4.6	3.1	15.6	50.0	3.1	25.0	3.1
12	HINES	9	5.3	18.2	0.0	18.2	45.5	0.0	18.2
16	HOUSTON	14	11.2	0.0	0.0	64.3	14.3	7.1	7.1
16	LITTLE ROCK	58	6.4	5.0	15.0	21.7	18.3	11.7	21.7
16	NEW ORLEANS	7	9.9	0.0	0.0	14.3	71.4	0.0	14.3
17	DALLAS	61	6.0	12.9	43.5	14.5	25.8	1.6	1.6
17	SAN ANTONIO	25	9.9	8.0	32.0	60.0	0.0	0.0	0.0
19	E. COLORADO HCS	17	7.4	5.9	41.2	5.9	29.4	0.0	17.6
19	SALT LAKE CITY	31	5.9	6.5	41.9	3.2	41.9	0.0	6.5

TABLE 7-8A. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	57	12.6	0.0	28.1	15.8	52.6	1.8	1.8
20	ANCHORAGE	16	6.0	0.0	0.0	62.5	25.0	0.0	12.5
20	PORTLAND	22	6.4	0.0	0.0	0.0	59.1	36.4	4.5
20	ROSEBURG	29	13.9	0.0	41.4	51.7	3.4	0.0	3.4
21	SAN FRANCISCO	6	7.4	50.0	0.0	33.3	16.7	0.0	0.0
22	GREATER LA	4	4.0	0.0	0.0	25.0	75.0	0.0	0.0
22	LOMA LINDA	71	3.9	1.4	0.0	4.2	90.1	1.4	2.8
	ALL SITES	814	8.3	4.8	17.3	23.8	37.7	5.0	10.2
	SITE AVERAGE	27	8.5	5.1	16.7	28.6	35.0	4.3	9.1
	SITE STD. DEV.	23	3.9	9.8	25.2	29.1	28.6	8.7	18.6

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	22	11.5	4.5	9.1	13.6	9.1	0.0	63.6
1	WEST HAVEN	5	13.4	0.0	20.0	40.0	20.0	0.0	20.0
2	ALBANY	4	3.5	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	10	4.9	0.0	0.0	0.0	0.0	20.0	80.0
2	SYRACUSE	18	5.3	0.0	22.2	66.7	5.6	5.6	0.0
5	WASHINGTON DC	11	11.0	0.0	0.0	18.2	9.1	18.2	54.5
6	HAMPTON	7	16.6	0.0	0.0	0.0	0.0	85.7	14.3
7	ATLANTA	9	2.4	11.1	77.8	11.1	0.0	0.0	0.0
8	BAY PINES	1	3.5	0.0	0.0	100.0	0.0	0.0	0.0
8	MIAMI	3	14.5	0.0	0.0	33.3	0.0	33.3	33.3
8	TAMPA	14	3.5	0.0	66.7	6.7	0.0	6.7	20.0
9	NASHVILLE	6	3.5	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	32	9.8	0.0	5.9	26.5	14.7	0.0	50.0
10	CLEVELAND	8	4.6	0.0	75.0	0.0	0.0	0.0	0.0
11	INDIANAPOLIS	10	3.0	10.0	50.0	40.0	0.0	0.0	0.0
12	HINES	8	3.2	30.8	7.7	15.4	23.1	0.0	23.1
16	HOUSTON	6	8.5	0.0	0.0	0.0	33.3	50.0	16.7
16	LITTLE ROCK	28	4.2	3.3	33.3	26.7	6.7	10.0	10.0
16	NEW ORLEANS	1	3.5	0.0	0.0	100.0	0.0	0.0	0.0
17	DALLAS	26	5.0	7.7	53.8	15.4	3.8	15.4	3.8
17	SAN ANTONIO	11	5.8	0.0	90.9	9.1	0.0	0.0	0.0
19	E. COLORADO HCS	9	3.9	0.0	33.3	16.7	25.0	0.0	25.0
19	SALT LAKE CITY	22	4.9	4.5	86.4	0.0	4.5	0.0	4.5

TABLE 7-8B. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 18 MONTH FOLLOW-UP, CONTINUED

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
20	AMERICAN LAKE	38	3.9	0.0	47.7	20.5	11.4	6.8	6.8
20	ANCHORAGE	10	6.8	0.0	10.0	80.0	0.0	0.0	10.0
20	PORTLAND	11	4.3	0.0	0.0	8.3	8.3	75.0	0.0
20	ROSEBURG	11	8.8	0.0	54.5	45.5	0.0	0.0	0.0
22	LOMA LINDA	24	3.3	0.0	0.0	25.0	16.7	4.2	54.2
	ALL SITES	365	6.0	2.8	33.3	23.1	8.2	9.2	20.5
	SITE AVERAGE	13	6.3	2.6	30.2	29.2	6.8	11.8	17.5
	SITE STD. DEV.	10	3.9	6.4	33.6	31.8	9.3	22.7	22.9

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-8C. PRINCIPAL HUD-VASH CASE MANAGER ROLES, AT 3 YEAR FOLLOW-UP

VISN	Site Name	Veterans Followed Up	Mean Number of Contacts	Established Basic Relationship	Maintained Supportive Contact	Linked to or Monitored Resources	Housing Assistance	"Life Skills" Counseling	Psych. Or Sub. Abuse Counseling
1	BEDFORD	5	9.5	0.0	16.7	33.3	0.0	0.0	33.3
2	ALBANY	3	5.0	0.0	100.0	0.0	0.0	0.0	0.0
2	BUFFALO	5	3.5	0.0	0.0	20.0	0.0	0.0	80.0
2	SYRACUSE	6	8.3	0.0	16.7	66.7	0.0	16.7	0.0
5	WASHINGTON DC	1	3.5	0.0	0.0	0.0	0.0	0.0	100.0
6	HAMPTON	2	11.8	0.0	50.0	0.0	50.0	0.0	0.0
7	ATLANTA	4	2.9	0.0	75.0	25.0	0.0	0.0	0.0
8	TAMPA	2	3.5	0.0	100.0	0.0	0.0	0.0	0.0
9	NASHVILLE	6	4.3	0.0	0.0	100.0	0.0	0.0	0.0
10	CINCINNATI	8	10.7	0.0	0.0	18.2	18.2	9.1	45.5
10	CLEVELAND	4	6.5	0.0	60.0	20.0	0.0	0.0	0.0
11	INDIANAPOLIS	2	4.5	0.0	50.0	50.0	0.0	0.0	0.0
12	HINES	5	2.9	36.4	0.0	18.2	18.2	0.0	27.3
16	HOUSTON	6	13.0	0.0	0.0	16.7	16.7	66.7	0.0
16	LITTLE ROCK	7	5.9	0.0	37.5	12.5	0.0	0.0	37.5
17	DALLAS	8	4.3	12.5	50.0	12.5	25.0	0.0	0.0
17	SAN ANTONIO	2	1.0	0.0	100.0	0.0	0.0	0.0	0.0
19	E. COLORADO HCS	4	2.3	0.0	40.0	20.0	20.0	0.0	0.0
19	SALT LAKE CITY	2	2.3	0.0	100.0	0.0	0.0	0.0	0.0
20	AMERICAN LAKE	17	5.6	0.0	33.3	38.1	4.8	9.5	4.8
20	ANCHORAGE	3	3.5	0.0	0.0	66.7	0.0	0.0	33.3
20	PORTLAND	5	4.4	0.0	0.0	20.0	0.0	60.0	20.0
20	ROSEBURG	4	8.0	0.0	50.0	0.0	25.0	0.0	25.0
22	LOMA LINDA	10	2.8	0.0	0.0	60.0	10.0	0.0	30.0
	ALL SITES	121	5.7	3.6	26.8	29.7	8.7	8.0	18.1
	SITE AVERAGE	5	5.4	2.0	36.6	24.9	7.8	6.8	18.2
	SITE STD. DEV.	3	3.2	7.8	37.1	26.5	12.8	17.9	27.1

Cumulative data from FY 2001 through the end of FY 2005

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TABLE 7-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
1	BEDFORD	41	4.2	13	31.7	5.2
1	WEST HAVEN	36	4.4	18	50.0	5.3
2	ALBANY	21	5.1	6	28.6	5.5
2	BUFFALO	27	4.5	12	44.4	4.6
2	SYRACUSE	42	4.4	15	35.7	5.1
5	WASHINGTON DC	19	4.9	14	73.7	5.5
6	HAMPTON	12	4.0	8	66.7	5.3
7	ATLANTA	8	4.0	3	37.5	4.5
8	BAY PINES	1	6.0	1	100.0	5.6
8	MIAMI	6	4.8	5	83.3	5.6
8	TAMPA	26	5.2	18	69.2	5.2
9	NASHVILLE	5	5.0	2	40.0	6.0
10	CINCINNATI	101	4.5	27	26.7	4.6
10	CLEVELAND	10	4.4			
11	INDIANAPOLIS	32	4.0	4	12.5	5.6
12	HINES	11	4.0	2	18.2	5.4
16	HOUSTON	14	4.5	7	50.0	5.1
16	LITTLE ROCK	59	4.1	36	61.0	5.4
16	NEW ORLEANS	6	4.9	4	66.7	5.8
17	DALLAS	61	4.7	38	62.3	4.9
17	SAN ANTONIO	25	4.1	9	36.0	5.3
19	E. COLORADO HCS	17	4.1	1	5.9	6.0
19	SALT LAKE CITY	31	4.1	12	38.7	5.1

TABLE 7-9. HUD-VASH CASE MANAGER AND VETERANS RATING OF THERAPEUTIC ALLIANCE, AT 3 MONTH FOLLOW UP, CONTINUED

		Clinicians' Rating				
VISN	Site Name	Veterans Rated	Mean Alliance Score	Veterans Responding	Percentage Responding	Mean Alliance Score
20	AMERICAN LAKE	57	5.0	6	10.5	5.4
20	ANCHORAGE	16	4.3	12	75.0	4.6
20	PORTLAND	22	5.1	17	77.3	5.1
20	ROSEBURG	29	5.4	6	20.7	3.9
21	SAN FRANCISCO	6	3.7	2	33.3	3.9
22	GREATER LA	4	5.7	2	50.0	5.7
22	LOMA LINDA	71	4.8	10	14.1	5.2
	ALL SITES	816	4.5	310	38.0	5.1
	SITE AVERAGE	27	4.6	11	45.5	5.2
	SITE STD. DEV.	23	0.6	10	24.4	0.5

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	41	14.6	56.1	26.8	2.4
1	WEST HAVEN	36	50.0	13.9	36.1	0.0
2	ALBANY	21	55.0	0.0	10.0	35.0
2	BUFFALO	27	100.0	0.0	0.0	0.0
2	SYRACUSE	42	92.9	4.8	2.4	0.0
5	WASHINGTON DC	19	42.1	36.8	21.1	0.0
6	HAMPTON	12	100.0	0.0	0.0	0.0
7	ATLANTA	8	50.0	50.0	0.0	0.0
8	BAY PINES	1	100.0	0.0	0.0	0.0
8	MIAMI	6	16.7	33.3	16.7	33.3
8	TAMPA	27	76.9	11.5	3.8	7.7
9	NASHVILLE	5	100.0	0.0	0.0	0.0
10	CINCINNATI	101	90.1	7.9	2.0	0.0
10	CLEVELAND	10	70.0	0.0	30.0	0.0
11	INDIANAPOLIS	32	93.8	0.0	0.0	6.3
12	HINES	11	54.5	27.3	18.2	0.0
16	HOUSTON	14	57.1	7.1	28.6	7.1
16	LITTLE ROCK	60	96.4	3.6	0.0	0.0
16	NEW ORLEANS	7	28.6	57.1	14.3	0.0
17	DALLAS	62	63.9	1.6	34.4	0.0
17	SAN ANTONIO	25	100.0	0.0	0.0	0.0
19	E. COLORADO HCS	17	88.2	0.0	11.8	0.0
19	SALT LAKE CITY	31	77.4	0.0	12.9	9.7
20	AMERICAN LAKE	57	59.6	14.0	21.1	5.3
20	ANCHORAGE	16	68.8	25.0	6.3	0.0
20	PORTLAND	22	90.9	4.5	0.0	4.5
20	ROSEBURG	29	96.6	3.4	0.0	0.0

TABLE 7-10A. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 MONTH FOLLOW-UP, HUD-VASH PROGRAM, CONTINUED

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
21	SAN FRANCISCO	6	16.7	0.0	66.7	16.7
22	GREATER LA	4	75.0	0.0	25.0	0.0
22	LOMA LINDA	71	52.1	8.5	33.8	5.6
	ALL SITES	820	72.2	10.5	14.0	3.3
	SITE AVERAGE	27	69.3	12.2	14.1	4.5
	SITE STD. DEV.	23	27.2	17.7	15.9	9.0

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-10B. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 18 MONTH FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	22	90.9	4.5	0.0	4.5
1	WEST HAVEN	5	100.0	0.0	0.0	0.0
2	ALBANY	4	100.0	0.0	0.0	0.0
2	BUFFALO	10	100.0	0.0	0.0	0.0
2	SYRACUSE	18	94.4	5.6	0.0	0.0
5	WASHINGTON DC	11	100.0	0.0	0.0	0.0
6	HAMPTON	7	100.0	0.0	0.0	0.0
7	ATLANTA	9	100.0	0.0	0.0	0.0
8	BAY PINES	1	100.0	0.0	0.0	0.0
8	MIAMI	3	100.0	0.0	0.0	0.0
8	TAMPA	15	100.0	0.0	0.0	0.0
9	NASHVILLE	6	100.0	0.0	0.0	0.0
10	CINCINNATI	34	94.1	2.9	2.9	0.0
10	CLEVELAND	12	100.0	0.0	0.0	0.0
11	INDIANAPOLIS	10	100.0	0.0	0.0	0.0
12	HINES	13	84.6	7.7	7.7	0.0
16	HOUSTON	6	100.0	0.0	0.0	0.0
16	LITTLE ROCK	30	100.0	0.0	0.0	0.0
16	NEW ORLEANS	2	100.0	0.0	0.0	0.0
17	DALLAS	26	100.0	0.0	0.0	0.0
17	SAN ANTONIO	11	100.0	0.0	0.0	0.0
19	E. COLORADO HCS	12	91.7	0.0	0.0	8.3
19	SALT LAKE CITY	22	100.0	0.0	0.0	0.0
20	AMERICAN LAKE	44	100.0	0.0	0.0	0.0
20	ANCHORAGE	10	100.0	0.0	0.0	0.0
20	PORTLAND	12	100.0	0.0	0.0	0.0
20	ROSEBURG	11	100.0	0.0	0.0	0.0
22	LOMA LINDA	24	100.0	0.0	0.0	0.0
	ALL SITES	390	97.9	1.0	0.5	0.5
	SITE AVERAGE	14	98.4	0.7	0.4	0.5
	SITE STD. DEV.	10	3.8	2.0	1.5	1.8

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-10C. USUAL RESIDENCE DURING PAST 3 MONTHS, AT 3 YEAR FOLLOW-UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Apartment Room or House	Treatment Program	No Residence	Other
1	BEDFORD	6	66.7	33.3	0.0	0.0
2	ALBANY	3	100.0	0.0	0.0	0.0
2	BUFFALO	5	100.0	0.0	0.0	0.0
2	SYRACUSE	6	100.0	0.0	0.0	0.0
5	WASHINGTON DC	1	100.0	0.0	0.0	0.0
6	HAMPTON	2	50.0	0.0	0.0	50.0
7	ATLANTA	4	100.0	0.0	0.0	0.0
8	TAMPA	2	100.0	0.0	0.0	0.0
9	NASHVILLE	6	100.0	0.0	0.0	0.0
10	CINCINNATI	11	81.8	0.0	9.1	9.1
10	CLEVELAND	5	60.0	40.0	0.0	0.0
11	INDIANAPOLIS	2	100.0	0.0	0.0	0.0
12	HINES	11	90.9	9.1	0.0	0.0
16	HOUSTON	6	100.0	0.0	0.0	0.0
16	LITTLE ROCK	8	87.5	12.5	0.0	0.0
17	DALLAS	8	100.0	0.0	0.0	0.0
17	SAN ANTONIO	2	100.0	0.0	0.0	0.0
19	E. COLORADO HCS	5	80.0	0.0	0.0	20.0
19	SALT LAKE CITY	2	100.0	0.0	0.0	0.0
20	AMERICAN LAKE	21	100.0	0.0	0.0	0.0
20	ANCHORAGE	3	100.0	0.0	0.0	0.0
20	PORTLAND	5	100.0	0.0	0.0	0.0
20	ROSEBURG	4	100.0	0.0	0.0	0.0
22	LOMA LINDA	10	100.0	0.0	0.0	0.0
	ALL SITES	138	92.7	4.4	0.7	2.2
	SITE AVERAGE	6	92.4	4.0	0.4	3.3
	SITE STD. DEV.	4	14.4	10.6	1.9	10.9

Cumulative data from FY 2001 through the end of FY 2005

TABLE 7-11A. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	41	20.5	25.0	70.7
1	WEST HAVEN	36	33.3	32.4	45.7
2	ALBANY	21	36.8	71.4	73.3
2	BUFFALO	27	66.7	77.8	74.1
2	SYRACUSE	42	38.9	66.7	82.1
5	WASHINGTON DC	19	45.5	58.8	42.9
6	HAMPTON	12	50.0	91.7	91.7
7	ATLANTA	8	0.0	0.0	12.5
8	BAY PINES	1		0.0	100.0
8	MIAMI	6	80.0	66.7	50.0
8	TAMPA	27	31.6	34.8	88.5
9	NASHVILLE	5	100.0	100.0	100.0
10	CINCINNATI	101	22.6	47.4	47.2
10	CLEVELAND	10	42.9	30.0	30.0
11	INDIANAPOLIS	32	37.5	68.8	81.3
12	HINES	11	36.4	45.5	54.5
16	HOUSTON	14	28.6	57.1	42.9
16	LITTLE ROCK	60	25.0	37.5	61.4
16	NEW ORLEANS	7	50.0	85.7	100.0
17	DALLAS	62	50.8	53.3	42.4
17	SAN ANTONIO	25	60.0	76.0	47.6
19	E. COLORADO HCS	17	7.7	47.1	42.9
19	SALT LAKE CITY	31	10.7	12.9	48.3
20	AMERICAN LAKE	57	27.3	44.6	22.2
20	ANCHORAGE	16	64.3	87.5	68.8
20	PORTLAND	22	41.7	72.7	90.9
20	ROSEBURG	29	48.3	51.7	69.0
21	SAN FRANCISCO	6	0.0	33.3	16.7
22	GREATER LA	4	75.0	100.0	100.0
22	LOMA LINDA	71	63.0	54.5	49.3
	ALL SITES	820	38.0	51.5	58.1
	SITE AVERAGE	27	41.2	54.4	61.6
	SITE STD. DEV.	23	23.5	26.8	25.8

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

TABLE 7-11B. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	22	54.5	59.1	86.4
1	WEST HAVEN	5	100.0	40.0	80.0
2	ALBANY	4	100.0	75.0	100.0
2	BUFFALO	10	60.0	90.0	90.0
2	SYRACUSE	18	35.7	61.1	61.1
5	WASHINGTON DC	11	85.7	60.0	55.6
6	HAMPTON	7		71.4	100.0
7	ATLANTA	9	0.0	0.0	0.0
8	BAY PINES	1	100.0	100.0	100.0
8	MIAMI	3	0.0	33.3	66.7
8	TAMPA	15	64.3	57.1	76.9
9	NASHVILLE	6	83.3	83.3	100.0
10	CINCINNATI	34	36.4	73.5	67.7
10	CLEVELAND	12	42.9	50.0	41.7
11	INDIANAPOLIS	10	30.0	70.0	80.0
12	HINES	13	38.5	61.5	69.2
16	HOUSTON	6	16.7	100.0	100.0
16	LITTLE ROCK	30	50.0	46.7	69.0
16	NEW ORLEANS	2		50.0	100.0
17	DALLAS	26	34.6	46.2	42.3
17	SAN ANTONIO	11	75.0	63.6	40.0
19	E. COLORADO HCS	12	0.0	58.3	42.9
19	SALT LAKE CITY	22	9.5	18.2	31.8
20	AMERICAN LAKE	44	11.8	54.5	35.0
20	ANCHORAGE	10	55.6	80.0	90.0
20	PORTLAND	12	66.7	83.3	83.3
20	ROSEBURG	11	10.0	10.0	27.3
22	LOMA LINDA	24	72.7	95.8	95.8
	ALL SITES	390	42.3	58.7	63.9
	SITE AVERAGE	14	47.5	60.4	69.0
	SITE STD. DEV.	10	32.3	25.2	27.5

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

TABLE 7-11C. PERCENTAGE IMPROVING ON EMPLOYMENT, FINANCIAL AND LIVING SKILLS STATUS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Employment Status	Financial Status	Living Skills
1	BEDFORD	6	66.7	83.3	100.0
2	ALBANY	3	100.0	66.7	100.0
2	BUFFALO	5	40.0	40.0	80.0
2	SYRACUSE	6	20.0	83.3	66.7
5	WASHINGTON DC	1	100.0	100.0	100.0
6	HAMPTON	2		0.0	50.0
7	ATLANTA	4	33.3	0.0	25.0
8	TAMPA	2	100.0	100.0	100.0
9	NASHVILLE	6	66.7	83.3	100.0
10	CINCINNATI	11	25.0	63.6	60.0
10	CLEVELAND	5	20.0	40.0	60.0
11	INDIANAPOLIS	2	0.0	100.0	100.0
12	HINES	11	30.0	90.9	100.0
16	HOUSTON	6	0.0	100.0	83.3
16	LITTLE ROCK	8	0.0	25.0	50.0
17	DALLAS	8	14.3	37.5	37.5
17	SAN ANTONIO	2	0.0	50.0	50.0
19	E. COLORADO HCS	5	25.0	40.0	25.0
19	SALT LAKE CITY	2	0.0	0.0	0.0
20	AMERICAN LAKE	21	20.0	76.2	62.5
20	ANCHORAGE	3	66.7	66.7	100.0
20	PORTLAND	5	75.0	60.0	100.0
20	ROSEBURG	4	0.0	0.0	50.0
22	LOMA LINDA	10	66.7	90.0	90.0
	ALL SITES	138	32.6	63.0	71.1
	SITE AVERAGE	6	37.8	58.2	70.4
	SITE STD. DEV.	4	34.9	34.6	30.0

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12A. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	41	75.8	77.8	74.4
1	WEST HAVEN	36	76.5	66.7	42.4
2	ALBANY	21	76.9	88.9	80.0
2	BUFFALO	27	68.4	64.7	66.7
2	SYRACUSE	42	81.8	86.7	76.7
5	WASHINGTON DC	19	75.0	75.0	72.7
6	HAMPTON	12	100.0	100.0	71.4
7	ATLANTA	8	12.5	0.0	12.5
8	BAY PINES	1	100.0	100.0	
8	MIAMI	6	100.0	100.0	50.0
8	TAMPA	27	84.2	86.7	78.6
9	NASHVILLE	5	100.0	100.0	100.0
10	CINCINNATI	101	50.7	45.0	31.3
10	CLEVELAND	10	62.5	57.1	100.0
11	INDIANAPOLIS	32	90.9	87.5	83.9
12	HINES	11	85.7	87.5	83.3
16	HOUSTON	14	66.7	60.0	53.8
16	LITTLE ROCK	60	72.7	75.6	58.5
16	NEW ORLEANS	7	100.0	100.0	100.0
17	DALLAS	62	81.6	81.0	60.6
17	SAN ANTONIO	25	81.0	81.3	60.0
19	E. COLORADO HCS	17	55.6	50.0	50.0
19	SALT LAKE CITY	31	53.8	28.6	56.0
20	AMERICAN LAKE	57	64.1	57.1	44.0
20	ANCHORAGE	16	80.0	85.7	84.6
20	PORTLAND	22	57.1	100.0	75.0
20	ROSEBURG	29	68.0	68.2	53.6
21	SAN FRANCISCO	6	25.0	33.3	33.3
22	GREATER LA	4	100.0	100.0	100.0
22	LOMA LINDA	71	94.4	95.8	72.9
	ALL SITES	820	73.2	73.3	60.9
	SITE AVERAGE	27	74.7	74.7	66.4
	SITE STD. DEV.	23	21.4	24.9	22.0

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12B. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 18 MONTH FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	22	100.0	100.0	90.9
1	WEST HAVEN	5	50.0	100.0	80.0
2	ALBANY	4	100.0	100.0	100.0
2	BUFFALO	10	100.0	100.0	75.0
2	SYRACUSE	18	64.3	71.4	60.0
5	WASHINGTON DC	11	75.0	50.0	80.0
6	HAMPTON	7	100.0	100.0	33.3
7	ATLANTA	9	0.0	0.0	0.0
8	BAY PINES	1	100.0	100.0	100.0
8	MIAMI	3	66.7	66.7	66.7
8	TAMPA	15	81.8	85.7	83.3
9	NASHVILLE	6	100.0	100.0	100.0
10	CINCINNATI	34	64.0	70.0	57.9
10	CLEVELAND	12	58.3	58.3	25.0
11	INDIANAPOLIS	10	50.0	100.0	80.0
12	HINES	13	85.7	80.0	75.0
16	HOUSTON	6			75.0
16	LITTLE ROCK	30	64.0	68.4	52.2
16	NEW ORLEANS	2	100.0	100.0	100.0
17	DALLAS	26	75.0	70.0	78.6
17	SAN ANTONIO	11	80.0	77.8	50.0
19	E. COLORADO HCS	12	62.5	71.4	54.5
19	SALT LAKE CITY	22	33.3	0.0	29.4
20	AMERICAN LAKE	44	58.6	52.4	41.5
20	ANCHORAGE	10	100.0	100.0	100.0
20	PORTLAND	12	83.3	83.3	72.7
20	ROSEBURG	11	0.0	10.0	0.0
22	LOMA LINDA	24	100.0	95.0	90.0
	ALL SITES	390	70.0	70.0	61.7
	SITE AVERAGE	14	72.3	74.5	66.1
	SITE STD. DEV.	10	28.5	30.3	28.8

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

TABLE 7-12C. PERCENTAGE IMPROVING ON ALCOHOL, DRUG AND MENTAL HEALTH PROBLEMS, AT 3 YEAR FOLLOW UP, HUD-VASH PROGRAM

VISN	Site Name	Veterans Followed Up	Alcohol Problems	Drug Problems	Mental Health
1	BEDFORD	6	100.0	100.0	100.0
2	ALBANY	3	100.0	100.0	100.0
2	BUFFALO	5	66.7	50.0	100.0
2	SYRACUSE	6	33.3	40.0	25.0
5	WASHINGTON DC	1	100.0	100.0	100.0
6	HAMPTON	2	100.0	100.0	0.0
7	ATLANTA	4	0.0	0.0	0.0
8	TAMPA	2	100.0	100.0	50.0
9	NASHVILLE	6	100.0	100.0	100.0
10	CINCINNATI	11	57.1	66.7	33.3
10	CLEVELAND	5	80.0	80.0	
11	INDIANAPOLIS	2	100.0	100.0	100.0
12	HINES	11	100.0	100.0	88.9
16	HOUSTON	6	100.0		100.0
16	LITTLE ROCK	8	50.0	42.9	25.0
17	DALLAS	8	100.0	100.0	75.0
17	SAN ANTONIO	2	50.0	50.0	
19	E. COLORADO HCS	5	66.7	100.0	75.0
19	SALT LAKE CITY	2			100.0
20	AMERICAN LAKE	21	75.0	60.0	31.6
20	ANCHORAGE	3	66.7	100.0	66.7
20	PORTLAND	5	100.0		100.0
20	ROSEBURG	4	0.0	0.0	25.0
22	LOMA LINDA	10	88.9	87.5	88.9
	ALL SITES	138	73.0	72.0	63.5
	SITE AVERAGE	6	75.4	75.1	67.5
	SITE STD. DEV.	4	31.5	33.2	36.4

Cumulative data from FY 2001 through the end of FY 2005

Improvement rated only for those veterans identified with problems at admission

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CHAPTER 8

SUMMARY OF PROGRAM MEASURES

A. Description of Critical Monitors

Measures that are considered critical monitors of program performance were selected to reflect important principles about the program. Critical monitors are broken down into four types: structural measures, measures of patient characteristics, process measures, and outcome measures. Outlier values on critical monitors are listed for each site in Tables 8-1 through 8-4, and are summarized in Tables 8-5 and 8-6. The letters preceding each monitor in the following list also serve to identify each monitor in Tables 8-1 through 8-4.

Structural Measures

Critical monitors relating to the quantity or intensity of services given to veterans in the program are termed structural measures and are shown in Table 8-1. The monitoring of program structure is intended to ensure that resources are used efficiently; i.e., that all clinicians assigned to the program are generating adequate workload, and that contract residential treatment dollars are distributed among veterans in the program fairly. The following are structural critical monitors:

A. **Mean Days in Residential Treatment** (from Table 4-7). This monitor shows the average length of stay per episode of residential treatment. (Low and high values are outliers). *The data source for this monitor is the Form D (Discharge from Residential Treatment form).*

B. **Unique Veterans Served Per Clinician** (from Table 3-1). These are the number of unique veterans with at least one clinical encounter with the HCHV program (DSS Identifier 529) during FY 2005, divided by the number of clinical FTEE allocated by VA Central Office. Here, FTEE include <u>all staff</u> who can generate HCHV workload (HCHV outreach staff and Supported Housing case managers). They do <u>not</u> include Veterans Industries or HUD-VASH FTEE. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

C. **Visits Per Clinician** (from Table 3-1). This monitor shows the number of HCHV clinical encounters (recorded through DSS Identifier 529) per clinical FTEE allocated by Central Office. Again, all clinicians who can generate HCHV workload are included. (Low values are outliers). *The data source for this monitor is the Outpatient Treatment File.*

D. **Percentage Change in Intakes, FY 04-05** (from Table 3-3). This change variable records the difference in the number of intakes per outreach clinician from FY 2004 to FY 2005 (Supported Housing case managers are not included in staff counts here). (Low values are outliers). *The data source for this monitor is the number of Form Xs completed.*

E. **Literally Homeless Intakes Per Clinician** (from Table 3-5). This is the total number of intake forms (Form Xs) completed on veterans who are literally homeless (living in streets or in shelters) at the site during FY 2005, divided by the number of allocated outreach FTEE. Note that this is actually a measure of both structure (because the adequacy of staffing is one factor in the ratio) <u>and</u>

efficiency (because it also addresses the effort put into outreach). (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

F. **Veterans Treated Per FTEE in Supported Housing** (from Table 6-1). This measure is the number of veterans with at least one clinical encounter with the HCHV program during their enrollment in the Supported Housing program, divided by the number of FTEE allocated by VA Central Office for Supported Housing. (Low values are outliers). *The data source for this monitor is the Outpatient Care File, DSS Identifier 529 and Supported Housing admission records.*

Patient Characteristics

Critical monitors of patient characteristics are used to identify sites which may not be targeting an appropriate population. Because of the extent of homelessness among veterans, HCHV program resources are clearly insufficient to help all veterans who need services. When the program was established, it was agreed that program resources should be directed to veterans who are very needy and have been underserved. Although many veterans who are inpatients in VA medical centers may not have a suitable home to which to be discharged, these veterans do have the resources of other VA clinical staff to assist them. Also, they are on average not as alienated from VA and other helping agencies as the veterans who are contacted through community outreach. Therefore, program resources should not be used for hospital discharge planning. Also, veterans who are more severely homeless and those who have the most severe substance abuse and psychiatric problems should be given priority for service. The following are critical monitors for Patient Characteristics (summarized in Table 8-2):

G. **Percentage Not Strictly Homeless** (Table 3-5). This figure shows the percentage of veterans who, at the time of initial assessment, were living in their own apartment, with others, or in an institution. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

H. **Percentage with No Time Homeless** (Table 3-7). This variable identifies the percentage of veterans assessed for the program who had spent no time homeless. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

I. **Difference in Percentage Not Strictly Homeless, FY 04-05** (Table 3-8), compares the current percentage not strictly homeless to that from the previous year, to determine whether the program site is maintaining focus on outreach to homeless veterans. (High values are outliers). *The data source for this monitor is the Form X, item 9.*

J. **Difference in Percentage Homeless Less than One Month, FY 04-05** (Table 3-8), also compares homelessness from one year to the next. (High values are outliers). *The data source for this monitor is the Form X, item 10.*

K. **Percentage with Serious Psychiatric or Substance Abuse Disorder** (Table 3-9) shows the percentage of veterans contacted who have a diagnosis of substance abuse disorder (alcohol abuse/dependency, drug abuse/dependency) or serious mental illness (schizophrenia, other psychotic disorder, affective disorder, PTSD). (Low values are outliers). *The data source for this monitor is the veteran's diagnoses recorded by the outreach clinician on the Form X.*

L. **Difference in Percentage with Serious Psychiatric or Substance Abuse Disorder, FY 04 -05** (Table 3-10) considers the same variable, but as a trend from the previous year. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

M. **Percentage of Literally Homeless Veterans in Supported Housing** (Table 6-4) measures the percentage of veterans who are literally homeless (living in streets or in shelters) at intake and subsequently admitted to the Supported Housing program. (Low values are outliers). *The data source for this monitor is the Form X, item 9.*

Process Measures

Process critical monitors, shown in Table 8-3, reflect a program's operation with respect to the focus on outreach and the selection of veterans for placement in contract residential treatment. The following are critical monitors for Program Process:

N. **Percentage Contacted through Outreach** (Table 3-11) shows the degree of program emphasis on outreach, compared to program entry of other types. Special community-based drop-in centers and other special arrangements with community programs are included as outreach. (Low values are outliers). *The data source for this monitor is the Form X, second "Contact with Veteran item".*

O. **The Difference in Percentage Contacted through Outreach, FY 04-05** (Table 3-13) shows the change in outreach efforts between FY 2004 and 2005. (Low values are outliers). *The data source for this monitor is the Form X, second "Contact with Veteran item".*

P. **Homelessness of Veterans Admitted to Residential Treatment** (Table 4-4) compares percentage of veterans who were literally homeless at intake and subsequently admitted to residential treatment to the percentage of those homeless who were not admitted by forming a ratio of these two percentages. A high ratio suggests that veterans with that characteristic were more likely to be admitted to residential treatment. It thus reflects selection processes for admission to residential treatment. (Low values are outliers). *The data source for this monitor is the residential treatment admission list and the Form X, item 9.*

Q. **Psychiatric and Substance Abuse Problems of Veterans Admitted to Residential Treatment** (Table 4-5). Forms a ratio similar to the one in Table 4-4, but focuses on diagnosis of psychiatric and substance abuse problems. (Low values are outliers). *The data source for this monitor is the veteran's diagnosis recorded by the outreach clinician on the Form X.*

R. **Appropriateness for Residential Treatment** (Table 4-6). This monitor indicates the proportion of veterans admitted to residential treatment who *may* have been inappropriate for placement because of lack of mental health problems, no homelessness, or high income. It should be noted that admission may have been warranted (for example, because of a change in income or homelessness from the time of the intake assessment to admission), but a high percentage of potentially inappropriate admissions warrants review of admission policies. (High values are outliers). *The data source for this monitor is the Form X, items 9 (homelessness), 34 (income), and the veteran's diagnosis recorded by the outreach clinician.*

S. **Percentage of Veterans Admitted to Residential Treatment whose intakes were completed while they were hospitalized** (Table 4-6A) compares date of intake with dates of hospitalization recorded in the Patient Treatment File. (High values are outliers). *The data source for this monitor is the Patient Treatment File and the Form X.*

T. **VA Outreach in Supported Housing** (Table 6-4) shows the percentage of Supported Housing veterans who were contacted through outreach. (Low values are outliers). *The data source for this monitor is the Form X, item 47.*

U. **Mean Total Days in Supported Housing** (Table 6-8) shows the length of episodes of treatment among veterans discharged from supported housing programs. Note that both very long and very short mean lengths of stay are identified as outliers. *The data source for this monitor is the Form SH-R.*

Outcome Measures

Outcome measures, shown in Table 8-4, indicate the program's performance with respect to clinical outcomes from residential treatment or Supported Housing. The following measures are Outcome critical monitors:

V-AB. **Successful Completion of Residential Treatment; Domiciled** (including those in independent housing and those who are in secure institutional arrangements); **Housed; Employed; Improved Psychiatric Symptoms; Improved Alcohol Symptoms, and Actual Follow-up** (Table 4-20). Table 4-20 is different than other tables, because data in this table have been adjusted for client characteristics that may affect outcomes. Selection of these adjusting variables differs depending on the outcome addressed, but they include age, race, previous psychiatric hospitalization, income, homelessness, symptom severity, and combat history (all are taken from the Form X). EACH COLUMN OF TABLE 4-20 SHOWS THE PERCENTAGE AND DIRECTION THAT EACH SITE DIFFERS FROM THE SITE WITH THE MEDIAN VALUE ON THE OUTCOME. Sites with 0.0% difference are the median sites. (Low values are outliers).
Data sources for the outcome variables are as follows:
Successful Program Completion: Form D, item 11.
Domiciled and Housed: Form D, item 13.
Employed: Form D, item 15.
Improved Psychiatric Symptoms: Form D, item 19.
Improved Alcohol Symptoms: Form D, item 17.
Actual Follow-up: Outpatient mental health encounters recorded in the Outpatient Care File.

AC-AD. **Alcohol and Psychiatric Symptom Improvement in Supported Housing** (Table 6-11) shows the symptom changes in these areas from admission to discharge from supported housing, for discharged cases only. (Low values are outliers). *The data source for this monitor is the Form SH-R, items 12a and 12c.*

AE. **Mutually Agreed Termination from Supported Housing** (Table 6-8) shows the percentage of regular discharges. (Low values are outliers). *The data source for this monitor is the Form SH-R, item 14.*

AF. **Discharge from Supported Housing to Homeless or Unknown Housing** (Table 6-9) shows percentage of discharges from the supported housing program that were into non-secure arrangements. (High values are outliers). *The data source for this monitor is the Form SH-R, item 15.*

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD						X	1	5	20%
1	BOSTON							0	5	0%
1	MANCHESTER							0	5	0%
1	NORTHAMPTON							0	4	0%
1	PROVIDENCE							0	5	0%
1	TOGUS		X	X				2	4	50%
1	WEST HAVEN						X	1	5	20%
1	WHITE RIVER JCT		I	I	I	I		4	4	100%
2	ALBANY							0	4	0%
2	BUFFALO						X	1	5	20%
2	CANANDAIGUA							0	4	0%
2	SYRACUSE							0	4	0%
3	BRONX				X		X	2	6	33%
3	BROOKLYN	X						1	5	20%
3	EAST ORANGE						I	1	5	20%
3	LYONS							0	2	0%
3	MONTROSE							0	5	0%
3	NEW YORK		X	X				2	4	50%
3	NORTHPORT	X						1	5	20%
4	ALTOONA		X	X	I	I		4	4	100%
4	BUTLER				I	I		2	4	50%
4	CLARKSBURG	X						1	5	20%
4	COATESVILLE							0	4	0%
4	ERIE		X	X				2	4	50%
4	LEBANON							0	5	0%
4	PHILADELPHIA							0	4	0%
4	PITTSBURGH						X	1	5	20%
4	WILKES-BARRE						I	1	6	17%
4	WILMINGTON		X	X				2	4	50%
5	BALTIMORE							0	4	0%
5	PERRY POINT							0	4	0%
5	WASHINGTON DC							0	4	0%
6	ASHEVILLE							0	4	0%
6	BECKLEY		X	X	I	I		4	4	100%
6	DURHAM							0	4	0%
6	FAYETTEVILLE NC							0	4	0%
6	HAMPTON							0	4	0%
6	RICHMOND							0	4	0%
6	SALEM							0	4	0%
6	SALISBURY				X			1	4	25%
7	ATLANTA							0	5	0%
7	AUGUSTA	X						1	5	20%
7	BIRMINGHAM	X						1	5	20%
7	CHARLESTON	X						1	5	20%
7	COLUMBIA SC							0	5	0%
7	TUSCALOOSA	X						1	5	20%
7	TUSKEGEE		X	X	X			3	4	75%

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES							0	4	0%
8	GAINESVILLE							0	5	0%
8	MIAMI							0	4	0%
8	TAMPA						X	1	5	20%
8	WEST PALM BEACH							0	5	0%
9	HUNTINGTON							0	4	0%
9	LEXINGTON		I	I	I			3	4	75%
9	LOUISVILLE							0	5	0%
9	MEMPHIS							0	4	0%
9	MOUNTAIN HOME							0	4	0%
9	NASHVILLE							0	4	0%
10	CHILLICOTHE	X						1	5	20%
10	CINCINNATI							0	4	0%
10	CLEVELAND							0	4	0%
10	COLUMBUS OPC							0	4	0%
10	DAYTON				X			1	4	25%
10	NORTHEAST OHIO				I	I		2	4	50%
11	ANN ARBOR HCS							0	5	0%
11	BATTLE CREEK	X						1	6	17%
11	DANVILLE							0	4	0%
11	DETROIT							0	5	0%
11	INDIANAPOLIS							0	4	0%
11	NORTHERN INDIANA				X			1	4	25%
12	CHICAGO WS							0	6	0%
12	HINES							0	6	0%
12	IRON MOUNTAIN							0	4	0%
12	MADISON		X					1	4	25%
12	MILWAUKEE							0	4	0%
12	TOMAH							0	4	0%
15	COLUMBIA							0	5	0%
15	KANSAS CITY						X	1	5	20%
15	POPLAR BLUFF							0	4	0%
15	SAINT LOUIS							0	4	0%
15	TOPEKA	X						1	5	20%
15	WICHITA							0	5	0%
16	ALEXANDRIA							0	5	0%
16	FAYETTEVILLE AR							0	5	0%
16	GULF COAST HCS							0	5	0%
16	HOUSTON							0	6	0%
16	JACKSON							0	4	0%
16	LITTLE ROCK	X						1	6	17%
16	MUSKOGEE							0	5	0%
16	NEW ORLEANS	X						1	5	20%
16	OKLAHOMA CITY							0	4	0%
16	SHREVEPORT							0	5	0%

TABLE 8-1. CRITICAL MONITORS, PROGRAM STRUCTURE

VISN	SITE	MEAN DAYS /EPISODE (A) (T4-7)	UNIQUE VETS/CLIN. (B) (T3-1)	VISITS/ CLIN. (C) (T3-1)	%CHNG. INTAKES (D) (T3-3)	LITERALLY HOMELESS INTK/CLIN. (E) (T3-5)	VETS TRTD. PER FTEE IN SH (F) (T6-1)	TOTAL STRUCTURAL MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS	X						1	5	20%
17	DALLAS	X						1	5	20%
17	SAN ANTONIO							0	5	0%
18	AMARILLO							0	4	0%
18	EL PASO OPC							0	4	0%
18	NEW MEXICO HCS							0	4	0%
18	PHOENIX							0	4	0%
18	TUCSON						I	1	5	20%
18	WEST TEXAS HCS		X		I			2	4	50%
19	CHEYENNE							0	4	0%
19	E COLORADO HCS							0	5	0%
19	GRAND JUNCTION		I	I	I	I		4	4	100%
19	MONTANA HCS	X						1	5	20%
19	SALT LAKE CITY							0	4	0%
19	SHERIDAN							0	4	0%
20	ANCHORAGE				X			1	4	25%
20	BOISE							0	4	0%
20	PORTLAND							0	5	0%
20	ROSEBURG							0	4	0%
20	SEATTLE						I	1	5	20%
20	SPOKANE							0	4	0%
20	WALLA WALLA							0	4	0%
21	CENTRAL CA HCS		X	X				2	5	40%
21	HONOLULU							0	4	0%
21	N CALIFORNIA HCS				X			1	4	25%
21	PALO ALTO							0	4	0%
21	SAN FRANCISCO							0	4	0%
21	SIERRA NEVADA HCS							0	5	0%
22	GREATER LOS ANGELES							0	5	0%
22	LOMA LINDA							0	4	0%
22	LONG BEACH							0	4	0%
22	SAN DIEGO				X			1	4	25%
22	SO. NEVADA HCS		X	X				2	4	50%
23	CENTRAL IOWA							0	4	0%
23	FARGO							0	5	0%
23	GREATER NEB, HCS							0	4	0%
23	IOWA CITY							0	4	0%
23	MINNEAPOLIS							0	4	0%
23	OMAHA							0	5	0%
23	SIOUX FALLS							0	4	0%

Sites identified as an outlier due to insufficient data are indicated with an I
Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	04-05 NOT HMLS. (I) (T3-8)	04-05 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	04-05 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD						X		1	7	14%
1	BOSTON								0	7	0%
1	MANCHESTER				X				1	6	17%
1	NORTHAMPTON								0	6	0%
1	PROVIDENCE								0	7	0%
1	TOGUS	X		X	X				3	6	50%
1	WEST HAVEN	X		X					2	7	29%
1	WHITE RIVER JCT	I	I	I	I	I	I		6	6	100%
2	ALBANY								0	6	0%
2	BUFFALO		X			X			2	7	29%
2	CANANDAIGUA								0	6	0%
2	SYRACUSE	X	X						2	6	33%
3	BRONX								0	7	0%
3	BROOKLYN								0	6	0%
3	EAST ORANGE							I	1	7	14%
3	LYONS							X	1	1	100%
3	MONTROSE		X						1	6	17%
3	NEW YORK	X		X					2	6	33%
3	NORTHPORT								0	6	0%
4	ALTOONA	I	I	I	I	I	I		6	6	100%
4	BUTLER	I	I	I	I	I	I		6	6	100%
4	CLARKSBURG								0	6	0%
4	COATESVILLE								0	6	0%
4	ERIE	X							1	6	17%
4	LEBANON							X	1	7	14%
4	PHILADELPHIA			X	X				2	6	33%
4	PITTSBURGH	X	X					X	3	7	43%
4	WILKES-BARRE							I	1	7	14%
4	WILMINGTON								0	6	0%
5	BALTIMORE								0	6	0%
5	PERRY POINT								0	6	0%
5	WASHINGTON DC								0	6	0%
6	ASHEVILLE			X			X		2	6	33%
6	BECKLEY	I	I	I	I	I	I		6	6	100%
6	DURHAM			X					1	6	17%
6	FAYETTEVILLE NC								0	6	0%
6	HAMPTON								0	6	0%
6	RICHMOND								0	6	0%
6	SALEM					X	X		2	6	33%
6	SALISBURY								0	6	0%
7	ATLANTA								0	6	0%
7	AUGUSTA				X	X	X		3	6	50%
7	BIRMINGHAM								0	6	0%
7	CHARLESTON	X	X						2	6	33%
7	COLUMBIA SC								0	6	0%
7	TUSCALOOSA	X							1	6	17%
7	TUSKEGEE	X					X		2	6	33%

TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	04-05 NOT HMLS. (I) (T3-8)	04-05 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	04-05 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES					X			1	6	17%
8	GAINESVILLE								0	6	0%
8	MIAMI								0	6	0%
8	TAMPA								0	7	0%
8	WEST PALM BEACH								0	6	0%
9	HUNTINGTON					X			1	6	17%
9	LEXINGTON	X		I	I				3	6	50%
9	LOUISVILLE								0	6	0%
9	MEMPHIS	X							1	6	17%
9	MOUNTAIN HOME								0	6	0%
9	NASHVILLE								0	6	0%
10	CHILLICOTHE				X				1	6	17%
10	CINCINNATI								0	6	0%
10	CLEVELAND								0	6	0%
10	COLUMBUS OPC			X					1	6	17%
10	DAYTON								0	6	0%
10	NORTHEAST OHIO	I	I	I	I	I	I		6	6	100%
11	ANN ARBOR HCS								0	6	0%
11	BATTLE CREEK								0	7	0%
11	DANVILLE					X			1	6	17%
11	DETROIT								0	6	0%
11	INDIANAPOLIS								0	6	0%
11	NORTHERN INDIANA					X	X		2	6	33%
12	CHICAGO WS								0	7	0%
12	HINES								0	7	0%
12	IRON MOUNTAIN								0	6	0%
12	MADISON	X					X		2	6	33%
12	MILWAUKEE	X	X				X		3	6	50%
12	TOMAH	X	X		X				3	6	50%
15	COLUMBIA								0	6	0%
15	KANSAS CITY								0	7	0%
15	POPLAR BLUFF								0	6	0%
15	SAINT LOUIS								0	6	0%
15	TOPEKA				X				1	6	17%
15	WICHITA						X		1	6	17%
16	ALEXANDRIA				X				1	6	17%
16	FAYETTEVILLE AR								0	6	0%
16	GULF COAST HCS								0	6	0%
16	HOUSTON								0	7	0%
16	JACKSON								0	6	0%
16	LITTLE ROCK								0	7	0%
16	MUSKOGEE								0	6	0%
16	NEW ORLEANS								0	6	0%
16	OKLAHOMA CITY								0	6	0%
16	SHREVEPORT	X							1	6	17%

TABLE 8-2. CRITICAL MONITORS, PATIENT CHARACTERISTICS

VISN	SITE	NOT STCT. HOMELESS (G) (T3-5)	NO TIME HOMELESS (H) (T3-7)	04-05 NOT HMLS. (I) (T3-8)	04-05 < 1 MON. (J) (T3-8)	PSYC. OR SA PROB. (K) (T3-9)	04-05 PSYC OR SA (L) (T3-10)	SH LIT. HMLS. (M) (T6-4)	TOTAL PATIENT MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS								0	6	0%
17	DALLAS		X						1	6	17%
17	SAN ANTONIO								0	6	0%
18	AMARILLO								0	6	0%
18	EL PASO OPC				X				1	6	17%
18	NEW MEXICO HCS								0	6	0%
18	PHOENIX					X			1	6	17%
18	TUCSON							I	1	7	14%
18	WEST TEXAS HCS		I	I	I	I	I		5	6	83%
19	CHEYENNE								0	6	0%
19	E COLORADO HCS								0	6	0%
19	GRAND JUNCTION	I							1	6	17%
19	MONTANA HCS								0	6	0%
19	SALT LAKE CITY	X	X		X				3	6	50%
19	SHERIDAN	X	X						2	6	33%
20	ANCHORAGE			X					1	6	17%
20	BOISE		X						1	6	17%
20	PORTLAND								0	7	0%
20	ROSEBURG								0	6	0%
20	SEATTLE							I	1	7	14%
20	SPOKANE		X						1	7	14%
20	WALLA WALLA	X				X			2	6	33%
21	CENTRAL CA HCS	X	X	X	X				4	6	67%
21	HONOLULU								0	6	0%
21	N CALIFORNIA HCS								0	6	0%
21	PALO ALTO								0	6	0%
21	SAN FRANCISCO								0	6	0%
21	SIERRA NEVADA HCS		X	X					2	6	33%
22	GREATER LOS ANGELES		X			X			2	7	29%
22	LOMA LINDA					X	X		2	6	33%
22	LONG BEACH								0	6	0%
22	SAN DIEGO	X	X	X					3	6	50%
22	SO. NEVADA HCS			X		X			2	6	33%
23	CENTRAL IOWA			X	X				2	6	33%
23	FARGO								0	7	0%
23	GREATER NEB, HCS			X					1	6	17%
23	IOWA CITY	X	X			X			3	6	50%
23	MINNEAPOLIS								0	6	0%
23	OMAHA	X	X	X	X				4	6	67%
23	SIOUX FALLS								0	6	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY04/FY05 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-8)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD								I	1	4	25%
1	BOSTON								I	1	4	25%
1	MANCHESTER									0	6	0%
1	NORTHAMPTON									0	2	0%
1	PROVIDENCE								X	1	4	25%
1	TOGUS		X							1	2	50%
1	WEST HAVEN									0	4	0%
1	WHITE RIVER JCT	I	I							2	2	100%
2	ALBANY									0	2	0%
2	BUFFALO									0	4	0%
2	CANANDAIGUA									0	2	0%
2	SYRACUSE									0	2	0%
3	BRONX		X	I	I	I	I			5	8	63%
3	BROOKLYN			I	I	I	I			4	6	67%
3	EAST ORANGE	X						I	I	3	4	75%
3	LYONS							X		1	2	50%
3	MONTROSE									0	6	0%
3	NEW YORK									0	2	0%
3	NORTHPORT			X	X	X	X			4	6	67%
4	ALTOONA	I	I							2	2	100%
4	BUTLER	I	I							2	2	100%
4	CLARKSBURG				X	X	X			3	6	50%
4	COATESVILLE									0	2	0%
4	ERIE									0	2	0%
4	LEBANON			I	I	I	I		X	5	8	63%
4	PHILADELPHIA		X							1	2	50%
4	PITTSBURGH								I	1	4	25%
4	WILKES-BARRE				X			I	I	3	8	38%
4	WILMINGTON									0	2	0%
5	BALTIMORE									0	2	0%
5	PERRY POINT									0	2	0%
5	WASHINGTON DC									0	2	0%
6	ASHEVILLE		X							1	2	50%
6	BECKLEY	I	I							2	2	100%
6	DURHAM	X								1	2	50%
6	FAYETTEVILLE NC									0	2	0%
6	HAMPTON									0	2	0%
6	RICHMOND		X							1	2	50%
6	SALEM									0	2	0%
6	SALISBURY									0	2	0%
7	ATLANTA			I	I	I	I			4	6	67%
7	AUGUSTA				X	X				2	6	33%
7	BIRMINGHAM									0	6	0%
7	CHARLESTON			I	I	I	I			4	6	67%
7	COLUMBIA SC									0	6	0%
7	TUSCALOOSA	X					X			2	6	33%
7	TUSKEGEE	X	X							2	2	100%

TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY04/FY05 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-8)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES									0	2	0%
8	GAINESVILLE			X						1	6	17%
8	MIAMI									0	2	0%
8	TAMPA								I	1	4	25%
8	WEST PALM BEACH						X			1	6	17%
9	HUNTINGTON									0	2	0%
9	LEXINGTON	X								1	2	50%
9	LOUISVILLE									0	6	0%
9	MEMPHIS	X								1	2	50%
9	MOUNTAIN HOME									0	2	0%
9	NASHVILLE									0	2	0%
10	CHILLICOTHE						X			1	6	17%
10	CINCINNATI									0	2	0%
10	CLEVELAND									0	2	0%
10	COLUMBUS OPC		X							1	2	50%
10	DAYTON									0	2	0%
10	NORTHEAST OHIO	I	I							2	2	100%
11	ANN ARBOR HCS		X							1	6	17%
11	BATTLE CREEK					X			X	2	8	25%
11	DANVILLE	X								1	2	50%
11	DETROIT			I	I	I	I			4	6	67%
11	INDIANAPOLIS		X							1	2	50%
11	NORTHERN INDIANA									0	2	0%
12	CHICAGO WS									0	4	0%
12	HINES								I	1	4	25%
12	IRON MOUNTAIN	X								1	2	50%
12	MADISON		X							1	2	50%
12	MILWAUKEE									0	2	0%
12	TOMAH									0	2	0%
15	COLUMBIA			X						1	6	17%
15	KANSAS CITY							X	I	2	4	50%
15	POPLAR BLUFF									0	2	0%
15	SAINT LOUIS	X								1	2	50%
15	TOPEKA			I	I	I	I			4	6	67%
15	WICHITA			X						1	6	17%
16	ALEXANDRIA									0	6	0%
16	FAYETTEVILLE AR									0	6	0%
16	GULF COAST HCS	X	X							2	6	33%
16	HOUSTON								I	1	8	13%
16	JACKSON									0	2	0%
16	LITTLE ROCK									0	8	0%
16	MUSKOGEE	X		X						2	6	33%
16	NEW ORLEANS									0	6	0%
16	OKLAHOMA CITY	X								1	2	50%
16	SHREVEPORT	X								1	6	17%

TABLE 8-3. CRITICAL MONITORS, PROGRAM PROCESSES

VISN	SITE	VA OUTREACH (N) (T3-11)	DIFF. FY04/FY05 (O) (T3-13)	SHELTER RES TX. (P) (T4-4)	SER. PSY. RES. TX. (Q) (T4-5)	APPROP. RES. TX. (R) (T4-6)	HOSP. INTAKES (S) (T4-6A)	SH-VA OUTREACH (T) (T6-4)	MEAN TOT. DAYS SH TX. (U) (T6-8)	TOTAL PROCESS MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS	X	X							2	6	33%
17	DALLAS		X	I	I	I	I			5	6	83%
17	SAN ANTONIO									0	6	0%
18	AMARILLO									0	2	0%
18	EL PASO OPC									0	2	0%
18	NEW MEXICO HCS									0	2	0%
18	PHOENIX	X	X							2	2	100%
18	TUCSON	X						I	I	3	4	75%
18	WEST TEXAS HCS	I	I							2	2	100%
19	CHEYENNE									0	2	0%
19	E COLORADO HCS	X	X		X					3	6	50%
19	GRAND JUNCTION									0	2	0%
19	MONTANA HCS									0	6	0%
19	SALT LAKE CITY	X								1	2	50%
19	SHERIDAN	X								1	2	50%
20	ANCHORAGE									0	2	0%
20	BOISE									0	2	0%
20	PORTLAND								X	1	4	25%
20	ROSEBURG									0	2	0%
20	SEATTLE							I	I	2	4	50%
20	SPOKANE	X						X	I	3	4	75%
20	WALLA WALLA	X								1	2	50%
21	CENTRAL CA HCS	X								1	6	17%
21	HONOLULU	X								1	2	50%
21	N CALIFORNIA HCS									0	2	0%
21	PALO ALTO	X								1	2	50%
21	SAN FRANCISCO									0	2	0%
21	SIERRA NEVADA HCS	X								1	6	17%
22	GREATER LOS ANGELES									0	4	0%
22	LOMA LINDA									0	2	0%
22	LONG BEACH									0	2	0%
22	SAN DIEGO	X								1	2	50%
22	SO. NEVADA HCS									0	2	0%
23	CENTRAL IOWA									0	2	0%
23	FARGO								I	1	8	13%
23	GREATER NEB, HCS		X							1	2	50%
23	IOWA CITY									0	2	0%
23	MINNEAPOLIS									0	2	0%
23	OMAHA		X							1	6	17%
23	SIOUX FALLS									0	2	0%

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-11)	IMP. PSYCH. @D/C SH (AD) (T6-11)	MUTUAL TERM. SH (AE) (T6-8)	HMLS/UNK. @D/C SH (AF) (T6-9)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
1	BEDFORD								I	I	I	I	4	4	100%
1	BOSTON								I	I	I	I	4	4	100%
1	MANCHESTER					X							1	7	14%
1	NORTHAMPTON												0	0	
1	PROVIDENCE												0	4	0%
1	TOGUS												0	0	
1	WEST HAVEN												0	4	0%
1	WHITE RIVER JCT												0	0	
2	ALBANY												0	0	
2	BUFFALO									X	X	X	3	4	75%
2	CANANDAIGUA												0	0	
2	SYRACUSE												0	0	
3	BRONX												0	11	0%
3	BROOKLYN				X								1	7	14%
3	EAST ORANGE								I	I	I	I	4	4	100%
3	LYONS									X	X		2	4	50%
3	MONTROSE			X									1	7	14%
3	NEW YORK												0	0	
3	NORTHPORT												0	7	0%
4	ALTOONA												0	0	
4	BUTLER												0	0	
4	CLARKSBURG												0	7	0%
4	COATESVILLE												0	0	
4	ERIE												0	0	
4	LEBANON										X	X	2	11	18%
4	PHILADELPHIA												0	0	
4	PITTSBURGH								I	I	I	I	4	4	100%
4	WILKES-BARRE				X				I	I	I	I	5	11	45%
4	WILMINGTON												0	0	
5	BALTIMORE												0	0	
5	PERRY POINT												0	0	
5	WASHINGTON DC												0	0	
6	ASHEVILLE												0	0	
6	BECKLEY												0	0	
6	DURHAM												0	0	
6	FAYETTEVILLE NC												0	0	
6	HAMPTON												0	0	
6	RICHMOND												0	0	
6	SALEM												0	0	
6	SALISBURY												0	0	
7	ATLANTA			X									1	7	14%
7	AUGUSTA	X					X						2	7	29%
7	BIRMINGHAM			X									1	7	14%
7	CHARLESTON												0	7	0%
7	COLUMBIA SC	X					X						2	7	29%
7	TUSCALOOSA	X				X	X						3	7	43%
7	TUSKEGEE												0	0	

TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-11)	IMP. PSYCH. @D/C SH (AD) (T6-11)	MUTUAL TERM. SH (AE) (T6-8)	HMLS/UNK. @D/C SH (AF) (T6-9)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
8	BAY PINES												0	0	
8	GAINESVILLE												0	7	0%
8	MIAMI												0	0	
8	TAMPA								I	I	I	I	4	4	100%
8	WEST PALM BEACH												0	7	0%
9	HUNTINGTON												0	0	
9	LEXINGTON												0	0	
9	LOUISVILLE				X								1	7	14%
9	MEMPHIS												0	0	
9	MOUNTAIN HOME												0	0	
9	NASHVILLE												0	0	
10	CHILLICOTHE			X									1	7	14%
10	CINCINNATI												0	0	
10	CLEVELAND												0	0	
10	COLUMBUS OPC												0	0	
10	DAYTON												0	0	
10	NORTHEAST OHIO												0	0	
11	ANN ARBOR HCS	X			X			X					3	7	43%
11	BATTLE CREEK	X			X	X	X	X	X				6	11	55%
11	DANVILLE												0	0	
11	DETROIT			X									1	7	14%
11	INDIANAPOLIS												0	0	
11	NORTHERN INDIANA												0	0	
12	CHICAGO WS												0	11	0%
12	HINES								I	I	I	I	4	11	36%
12	IRON MOUNTAIN												0	0	
12	MADISON												0	0	
12	MILWAUKEE												0	0	
12	TOMAH												0	0	
15	COLUMBIA												0	7	0%
15	KANSAS CITY								I	I	I	I	4	4	100%
15	POPLAR BLUFF												0	0	
15	SAINT LOUIS												0	0	
15	TOPEKA		X		X								2	7	29%
15	WICHITA			X									1	7	14%
16	ALEXANDRIA							X					1	7	14%
16	FAYETTEVILLE AR												0	7	0%
16	GULF COAST HCS	X				X		X					3	7	43%
16	HOUSTON								I	I	I	I	4	11	36%
16	JACKSON												0	0	
16	LITTLE ROCK		X	X									2	11	18%
16	MUSKOGEE												0	7	0%
16	NEW ORLEANS				X								1	7	14%
16	OKLAHOMA CITY												0	0	
16	SHREVEPORT	X											1	7	14%

TABLE 8-4. CRITICAL MONITORS, PATIENT OUTCOMES

VISN	SITE	SUCCESSFUL COMPLETION (V) (T4-20)	DOMICILED @D/C (W) (T4-20)	HOUSED @D/C (X) (T4-20)	EMPLOYED @D/C (Y) (T4-20)	IMPROVED PSYC. (Z) (T4-20)	IMPROVED ALCOHOL (AA) (T4-20)	F-UP @D/C (AB) (T4-20)	IMP. ALC.. @D/C SH (AC) (T6-11)	IMP. PSYCH. @D/C SH (AD) (T6-11)	MUTUAL TERM. SH (AE) (T6-8)	HMLS/UNK. @D/C SH (AF) (T6-9)	TOTAL OUTCOME MONITOR OUTLIERS	# APPLICABLE MONITORS	% OUTLIERS
17	CENTRAL TEXAS HCS												0	7	0%
17	DALLAS					X	X						2	7	29%
17	SAN ANTONIO					X							1	7	14%
18	AMARILLO												0	0	
18	EL PASO OPC												0	0	
18	NEW MEXICO HCS												0	0	
18	PHOENIX												0	0	
18	TUCSON								I	I	I	I	4	4	100%
18	WEST TEXAS HCS												0	0	
19	CHEYENNE												0	0	
19	E COLORAD HCS							X					1	7	14%
19	GRAND JUNCTION												0	0	
19	MONTANA HCS	X	X			X	X						4	7	57%
19	SALT LAKE CITY												0	0	
19	SHERIDAN												0	0	
20	ANCHORAGE												0	0	
20	BOISE												0	0	
20	PORTLAND												0	4	0%
20	ROSEBURG												0	0	
20	SEATTLE								I	I	I	I	4	4	100%
20	SPOKANE								I	I	I	I	4	4	100%
20	WALLA WALLA												0	0	
21	CENTRAL CA HCS				X	X	X	X					4	7	57%
21	HONOLULU												0	0	
21	N CALIFORNIA HCS												0	0	
21	PALO ALTO												0	0	
21	SAN FRANCISCO												0	0	
21	SIERRA NEVADA HCS												0	7	0%
22	GREATER LOS ANGELES												0	4	0%
22	LOMA LINDA												0	0	
22	LONG BEACH												0	0	
22	SAN DIEGO												0	0	
22	SO. NEVADA HCS												0	0	
23	CENTRAL IOWA												0	0	
23	FARGO								I	I	I	I	4	11	36%
23	GREATER NEB, HCS												0	0	
23	IOWA CITY												0	0	
23	MINNEAPOLIS												0	0	
23	OMAHA												0	7	0%
23	SIOUX FALLS												0	0	

Sites identified as an outlier due to insufficient data are indicated with an I

Monitors that are not applicable to a program site are indicated by blacked-out cells.

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TABLE 8-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	BEDFORD	1	1	1	4	7	20	35.0%
1	BOSTON	0	0	1	4	5	20	25.0%
1	MANCHESTER	0	1	0	1	2	24	8.3%
1	NORTHAMPTON	0	0	0	0	0	12	0.0%
1	PROVIDENCE	0	0	1	0	1	20	5.0%
1	TOGUS	2	3	1	0	6	12	50.0%
1	WEST HAVEN	1	2	0	0	3	20	15.0%
1	WHITE RIVER JCT	4	6	2	0	12	12	100.0%
2	ALBANY	0	0	0	0	0	12	0.0%
2	BUFFALO	1	2	0	3	6	20	30.0%
2	CANANDAIGUA	0	0	0	0	0	12	0.0%
2	SYRACUSE	0	2	0	0	2	12	16.7%
3	BRONX	2	0	5	0	7	32	21.9%
3	BROOKLYN	1	0	4	1	6	24	25.0%
3	EAST ORANGE	1	1	3	4	9	20	45.0%
3	LYONS	0	1	1	2	4	9	44.4%
3	MONTROSE	0	1	0	1	2	24	8.3%
3	NEW YORK	2	2	0	0	4	12	33.3%
3	NORTHPORT	1	0	4	0	5	24	20.8%
4	ALTOONA	4	6	2	0	12	12	100.0%
4	BUTLER	2	6	2	0	10	12	83.3%
4	CLARKSBURG	1	0	3	0	4	24	16.7%
4	COATESVILLE	0	0	0	0	0	12	0.0%
4	ERIE	2	1	0	0	3	12	25.0%
4	LEBANON	0	1	5	2	8	31	25.8%
4	PHILADELPHIA	0	2	1	0	3	12	25.0%
4	PITTSBURGH	1	3	1	4	9	20	45.0%
4	WILKES-BARRE	1	1	3	5	10	32	31.3%
4	WILMINGTON	2	0	0	0	2	12	16.7%
5	BALTIMORE	0	0	0	0	0	12	0.0%
5	PERRY POINT	0	0	0	0	0	12	0.0%
5	WASHINGTON DC	0	0	0	0	0	12	0.0%
6	ASHEVILLE	0	2	1	0	3	12	25.0%
6	BECKLEY	4	6	2	0	12	12	100.0%
6	DURHAM	0	1	1	0	2	12	16.7%
6	FAYETTEVILLE NC	0	0	0	0	0	12	0.0%
6	HAMPTON	0	0	0	0	0	12	0.0%
6	RICHMOND	0	0	1	0	1	12	8.3%
6	SALEM	0	2	0	0	2	12	16.7%
6	SALISBURY	1	0	0	0	1	12	8.3%
7	ATLANTA	0	0	4	1	5	24	20.8%
7	AUGUSTA	1	3	2	2	8	24	33.3%
7	BIRMINGHAM	1	0	0	1	2	24	8.3%
7	CHARLESTON	1	2	4	0	7	24	29.2%
7	COLUMBIA SC	0	0	0	2	2	24	8.3%
7	TUSCALOOSA	1	1	2	3	7	24	29.2%
7	TUSKEGEE	3	2	2	0	7	12	58.3%
8	BAY PINES	0	1	0	0	1	12	8.3%
8	GAINESVILLE	0	0	1	0	1	24	4.2%
8	MIAMI	0	0	0	0	0	12	0.0%
8	TAMPA	1	0	1	4	6	20	30.0%
8	WEST PALM BEACH	0	0	1	0	1	24	4.2%
9	HUNTINGTON	0	1	0	0	1	12	8.3%
9	LEXINGTON	3	3	1	0	7	12	58.3%
9	LOUISVILLE	0	0	0	1	1	24	4.2%
9	MEMPHIS	0	1	1	0	2	12	16.7%
9	MOUNTAIN HOME	0	0	0	0	0	12	0.0%
9	NASHVILLE	0	0	0	0	0	12	0.0%
10	CHILLICOTHE	1	1	1	1	4	24	16.7%
10	CINCINNATI	0	0	0	0	0	12	0.0%
10	CLEVELAND	0	0	0	0	0	12	0.0%
10	COLUMBUS OPC	0	1	1	0	2	12	16.7%
10	DAYTON	1	0	0	0	1	12	8.3%
10	NORTHEAST OHIO	2	6	2	0	10	12	83.3%
11	ANN ARBOR HCS	0	0	1	3	4	24	16.7%
11	BATTLE CREEK	1	0	2	6	9	32	28.1%
11	DANVILLE	0	1	1	0	2	12	16.7%
11	DETROIT	0	0	4	1	5	24	20.8%
11	INDIANAPOLIS	0	0	1	0	1	12	8.3%
11	NORTHERN INDIANA	1	2	0	0	3	12	25.0%

TABLE 8-5. SUMMARY OF CRITICAL MONITORS, BY SITE

VISN	SITE	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
12	CHICAGO WS	0	0	0	0	0	28	0.0%
12	HINES	0	0	1	4	5	28	17.9%
12	IRON MOUNTAIN	0	0	1	0	1	12	8.3%
12	MADISON	1	2	1	0	4	12	33.3%
12	MILWAUKEE	0	3	0	0	3	12	25.0%
12	TOMAH	0	3	0	0	3	12	25.0%
15	COLUMBIA	0	0	1	0	1	24	4.2%
15	KANSAS CITY	1	0	2	4	7	20	35.0%
15	POPLAR BLUFF	0	0	0	0	0	12	0.0%
15	SAINT LOUIS	0	0	1	0	1	12	8.3%
15	TOPEKA	1	1	4	2	8	24	33.3%
15	WICHITA	0	1	1	1	3	24	12.5%
16	ALEXANDRIA	0	1	0	1	2	24	8.3%
16	FAYETTEVILLE AR	0	0	0	0	0	24	0.0%
16	GULF COAST HCS	0	0	2	3	5	24	20.8%
16	HOUSTON	0	0	1	4	5	32	15.6%
16	JACKSON	0	0	0	0	0	12	0.0%
16	LITTLE ROCK	1	0	0	2	3	32	9.4%
16	MUSKOGEE	0	0	2	0	2	24	8.3%
16	NEW ORLEANS	1	0	0	1	2	24	8.3%
16	OKLAHOMA CITY	0	0	1	0	1	12	8.3%
16	SHREVEPORT	0	1	1	1	3	24	12.5%
17	CENTRAL TEXAS HCS	1	0	2	0	3	24	12.5%
17	DALLAS	1	1	5	2	9	24	37.5%
17	SAN ANTONIO	0	0	0	1	1	24	4.2%
18	AMARILLO	0	0	0	0	0	12	0.0%
18	EL PASO OPC	0	1	0	0	1	12	8.3%
18	NEW MEXICO HCS	0	0	0	0	0	12	0.0%
18	PHOENIX	0	1	2	0	3	12	25.0%
18	TUCSON	1	1	3	4	9	20	45.0%
18	WEST TEXAS HCS	2	5	2	0	9	12	75.0%
19	CHEYENNE	0	0	0	0	0	12	0.0%
19	E COLORADO HCS	0	0	3	1	4	24	16.7%
19	GRAND JUNCTION	4	1	0	0	5	12	41.7%
19	MONTANA HCS	1	0	0	4	5	24	20.8%
19	SALT LAKE CITY	0	3	1	0	4	12	33.3%
19	SHERIDAN	0	2	1	0	3	12	25.0%
20	ANCHORAGE	1	1	0	0	2	12	16.7%
20	BOISE	0	1	0	0	1	12	8.3%
20	PORTLAND	0	0	1	0	1	20	5.0%
20	ROSEBURG	0	0	0	0	0	12	0.0%
20	SEATTLE	1	1	2	4	8	20	40.0%
20	SPOKANE	0	1	3	4	8	19	42.1%
20	WALLA WALLA	0	2	1	0	3	12	25.0%
21	CENTRAL CA HCS	2	4	1	4	11	24	45.8%
21	HONOLULU	0	0	1	0	1	12	8.3%
21	N CALIFORNIA HCS	1	0	0	0	1	12	8.3%
21	PALO ALTO	0	0	1	0	1	12	8.3%
21	SAN FRANCISCO	0	0	0	0	0	12	0.0%
21	SIERRA NEVADA HCS	0	2	1	0	3	24	12.5%
22	GREATER LOS ANGELES	0	2	0	0	2	20	10.0%
22	LOMA LINDA	0	2	0	0	2	12	16.7%
22	LONG BEACH	0	0	0	0	0	12	0.0%
22	SAN DIEGO	1	3	1	0	5	12	41.7%
22	SO. NEVADA HCS	2	2	0	0	4	12	33.3%
23	CENTRAL IOWA	0	2	0	0	2	12	16.7%
23	FARGO	0	0	1	4	5	31	16.1%
23	GREATER NEB, HCS	0	1	1	0	2	12	16.7%
23	IOWA CITY	0	3	0	0	3	12	25.0%
23	MINNEAPOLIS	0	0	0	0	0	12	0.0%
23	OMAHA	0	4	1	0	5	24	20.8%
23	SIOUX FALLS	0	0	0	0	0	12	0.0%
	ALL SITES	74	136	130	107	447	2270	19.7%
	AVERAGE	0.6	1.0	1.0	0.8	3.4	17.2	20.4%

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TABLE 8-6. SUMMARY OF CRITICAL MONITORS, BY VISN

VISN	TOTAL STRUCTURAL MONITOR OUTLIERS	TOTAL PATIENT MONITOR OUTLIERS	TOTAL PROCESS MONITOR OUTLIERS	TOTAL OUTCOME MONITOR OUTLIERS	TOTAL CRITICAL MONITOR OUTLIERS	TOTAL APPLICABLE CRITICAL MONITORS	% OUTLIERS
1	8	13	6	9	36	140	25.7%
2	1	4	0	3	8	56	14.3%
3	7	5	17	8	37	145	25.5%
4	13	20	17	11	61	179	34.1%
5	0	0	0	0	0	36	0.0%
6	5	11	5	0	21	96	21.9%
7	7	8	14	9	38	156	24.4%
8	1	1	3	4	9	92	9.8%
9	3	5	2	1	11	84	13.1%
10	4	8	4	1	17	84	20.2%
11	2	3	9	10	24	116	20.7%
12	1	8	3	4	16	104	15.4%
15	2	2	9	7	20	116	17.2%
16	2	2	7	12	23	232	9.9%
17	2	1	7	3	13	72	18.1%
18	3	8	7	4	22	80	27.5%
19	5	6	5	5	21	96	21.9%
20	2	6	7	8	23	107	21.5%
21	3	6	4	4	17	96	17.7%
22	3	9	1	0	13	68	19.1%
23	0	10	3	4	17	115	14.8%
ALL VISNS	74	136	130	107	447	2270	19.7%
AVERAGE	3.5	6.5	6.2	5.1	21.3	108.1	18.7%

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APPENDIX A

EVALUATION FORMS

HEALTH CARE FOR HOMELESS VETERANS

CONTACT FORM

Staff Member's Name _____

Office Use Only DO NOT CODE ____ ____ (3)

Date of Intake *(mm, dd, yy)*…… _ _ / _ _ / _ _ (9)

VA Facility Code…….... ____ ____ ____ (12)

I. VETERAN DESCRIPTION

1. Veteran's Name *(last name, first initial) (please print)* _____ (32)

2. Social Security Number…….. _ _ _ - _ _ - _ _ _ _ (41)

3. Date of Birth *(mm/dd/yy)*……. _ _ / _ _ / _ _ (47)

4. Sex…….. ☐ 1. Male ☐ 2. Female (48)

5. Ethnicity *(check only one)* (49)
   - ☐ 1. Hispanic, white
   - ☐ 2. Hispanic, black
   - ☐ 3. American Indian or Alaskan
   - ☐ 4. Black, not Hispanic
   - ☐ 5. Asian
   - ☐ 6. White, not Hispanic
   - ☐ 7. Pacific Islander
   - ☐ 8. Other

6. What is your current marital status *(check only one)?* (50)
   - ☐ 1. Married
   - ☐ 2. Remarried
   - ☐ 3. Widowed
   - ☐ 4. Separated
   - ☐ 5. Divorced
   - ☐ 6. Never Married

CONTACT WITH VETERAN

Where did this interview take place *(check only one)*? (51)
- ☐ 1. Shelter or temporary housing for homeless
- ☐ 2. Street, Park, Outdoors
- ☐ 3. Soup Kitchen
- ☐ 4. VAMC
- ☐ 5. Vet Center
- ☐ 6.* At special program for homeless (*Specify*) _____
- ☐ 7. Prison or jail
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (54)

How was contact with this program initiated *(check only one)*? (55)
- ☐ 1. Outreach initiated by VA staff
- ☐ 2. Referred by shelter staff or other non-VA staff working in a program for the homeless
- ☐ 3. Referral from VAMC inpatient unit
- ☐ 4. Referral from VAMC outpatient unit
- ☐ 5. Veteran came to Vet Center
- ☐ 6. Self-referred
- ☐ 7.* Through VA presence at special program for homeless *(specify)* _____
- ☐ 8. Other

Office Use Only DO NOT CODE __ __ __ (58)

Veteran response to contact *(check only one)*? (59)
- ☐ 1. Would not talk to VA staff
- ☐ 2. Talked; not interested in any services
- ☐ 3. Only interested in basic services
- ☐ 4. Is interested in full range of VA services for the homeless
- ☐ 5. Other

** Do not use this category unless the specific program has been officially identified a special program for the homeless by VA's Northeast Program Evaluation Center.*

II. MILITARY HISTORY

7. Period of Service *(check **longest** one)*?

- ☐ 1. Pre-WW II (11/18-11/41)
- ☐ 2. WW II (12/41-12/46)
- ☐ 3. Pre-Korean (1/47-6/50)
- ☐ 4. Korean War (7/50/-1/55)
- ☐ 5. Between Korean and Vietnam Eras (2/55-7/64)
- ☐ 6. Vietnam Era (8/64-4/75)
- ☐ 7. Post-Vietnam (5/75-7/90)
- ☐ 8. Persian Gulf (8/90-)

(60)

7a. Did you serve in the theatre of operations for any of the following military conflicts?

a. World War II……..	☐ 0= No	☐ 1=Yes	(61)
b. Korean War……..	☐ 0= No	☐ 1=Yes	(62)
c. Vietnam War……..……..	☐ 0= No	☐ 1=Yes	(63)
d. Persian Gulf War (Operation Desert Storm)……..……..	☐ 0= No	☐ 1=Yes	(64)
e. Afghanistan (Operation Enduring Freedom)……..	☐ 0= No	☐ 1=Yes	(65)
f. Iraq (Operation Iraqi Freedom)……...	☐ 0= No	☐ 1=Yes	(66)
g. Other peace-keeping operations or military interventions (such as Lebanon, Panama, Somalia, Bosnia, Kosovo)……...	☐ 0= No	☐ 1=Yes	(67)

8. Did you ever receive hostile or friendly fire in a combat zone? ☐ 0= No ☐ 1=Yes (68)

III. LIVING SITUATION

9. Where did you sleep last night? *(check only one)*

- ☐ 1. Own apartment, room or house
- ☐ 2. Apartment, room or house of family member or friend
- ☐ 3. Shelter/Temporary Housing Program (no or minimal tx)
- ☐ 4. No residence (e.g., outdoors, abandoned building)
- ☐ 5. Institution (hospital, residential treatment facility)
- ☐ 6. Prison or jail

(69)

10. How long have you been homeless? *(check only one)* (70)

- ☐ 0. Not currently homeless
- ☐ 1. At least one night but less than one month
- ☐ 2. At least one month but less than 6 months
- ☐ 3. At least 6 months but less than 1 year
- ☐ 4. At least one year but less than 2 years
- ☐ 5. Two years or more
- ☐ 6. Unknown

10a. How many separate episodes of homelessness have you experienced in the last three years? *(check only one)* (71)

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 or more

11. During the past 30 days (1 month), how many days did you sleep in the following kinds of places? *(Note: Estimates may often be necessary here. In such cases, make sure the number of days adds up to 30)*

a. Own apartment, room or house…….	_ _	(73)
b. Someone else's apartment, room or house…….	_ _	(75)
c. Hospital or nursing home (include detox centers with medical staff on site)…….	_ _	(77)
d. Domiciliary…….	_ _	(79)
e. VA contracted halfway house programs (ATU-HWH or HCHV contract)……..	_ _	(81)
f. Non-VA halfway house program…….	_ _	(83)
g. Hotel, Single Room Occupancy (SRO), boarding home……..	_ _	(85)
h. Shelter for the homeless (including detox centers with no medical staff on-site)	_ _	(87)
i. Outdoors (sidewalk, park), abandoned building……..	_ _	(89)
j. Automobile, truck, boat…….	_ _	(91)
k. Prison, jail…….	_ _	(93)

IV. MEDICAL

12. Do you feel you have any serious medical problems *(veteran's perception)*?…... ☐ 0= No ☐ 1=Yes (94)

13. Does the veteran have or has the veteran complained of any of the following medical problems *(check one box for each question)*?

a. Oral/dental problems…….. ☐ 0= No ☐ 1=Yes (95)

b. Eye problems (other than glasses)……. ☐ 0= No ☐ 1=Yes (96)

c. Hypertension……. ☐ 0= No ☐ 1=Yes (97)

d. Heart or cardiovascular problems……. ☐ 0= No ☐ 1=Yes (98)

e. COPD/emphysema……. ☐ 0= No ☐ 1=Yes (99)

f. TB……. ☐ 0= No ☐ 1=Yes (100)

g. Gastrointestinal problems…….. ☐ 0= No ☐ 1=Yes (101)

h. Liver disease……. ☐ 0= No ☐ 1=Yes (102)

i. Seizure disorder……. ☐ 0= No ☐ 1=Yes (103)

j. Orthopedic problems……. ☐ 0= No ☐ 1=Yes (104)

k. Significant skin problems……. ☐ 0= No ☐ 1=Yes (105)

l. Significant trauma……. ☐ 0= No ☐ 1=Yes (106)

m. Other ……. ☐ 0= No ☐ 1=Yes (107)

(specify) _____

Office Use Only DO NOT CODE ____ ____ (109)

V. SUBSTANCE ABUSE

14. Do you have a problem with alcohol dependency now *(veteran's perception)*?… ☐ 0= No ☐ 1=Yes (110)

15. Have you had a problem with alcohol dependency in the past?…….. ☐ 0= No ☐ 1=Yes (111)

16. Have you ever been hospitalized for treatment of alcoholism?……. ☐ 0= No ☐ 1=Yes (112)

17. During the past 30 days, how many days would you say that you used any alcohol at all? *(If none, skip to number 18)*……. _ _ (114)

17a. During the past 30 days, how many days would you say that you drank to intoxication?…….. _ _ (116)

18. Do you have a problem with drug dependency now *(veteran's perception)*?…… ☐ 0= No ☐ 1=Yes (117)

19. Have you had a problem with drug dependency in the past?……... ☐ 0= No ☐ 1=Yes (118)

20. Have you ever been in a residential treatment program or hospitalized for treatment of drug dependency?……. ☐ 0= No ☐ 1=Yes (119)

21. During the past 30 days, how many days would you say that you used any other drugs, such as heroin or methadone; barbiturates (downers); cocaine or crack; amphetamines (speed); hallucinogens, like acid; or inhalants, like glue or nitrous oxide? *(If none, skip to number 23)*……. _ _ (121)

22. During the past 30 days, how many days would you say you used more than one kind of drug?…… _ _ (123)

VI. PSYCHIATRIC STATUS

23. Do you think that you have any current psychiatric or emotional problem(s) other than alcohol or drug use?……. ☐ 0= No ☐ 1=Yes (124)

24. Have you ever been hospitalized for a psychiatric problem *(Do not include substance abuse treatment)*?……. ☐ 0= No ☐ 1=Yes (125)

25. Have you used the VA medical system for medical and/or psychiatric care in the past 6 months?…….. ☐ 0= No ☐ 1=Yes (126)

26. Now I'm going to ask you about some psychological or emotional problems you might have had in the past 30 days. You can just say "yes" or "no" for these. During the past 30 days, have you had a period (that was not the direct result of alcohol or drug use) in which you… *(Check one answer for each item; blank responses will not be considered a "no" response)*

a. experienced a serious depression……. ☐ 0= No ☐ 1=Yes (127)

b. experienced serious anxiety or tension……. ☐ 0= No ☐ 1=Yes (128)

c. experienced hallucinations……. ☐ 0= No ☐ 1=Yes (129)

d. experienced trouble understanding, concentrating, or remembering……. ☐ 0= No ☐ 1=Yes (130)

e. had trouble controlling violent behavior……. ☐ 0= No ☐ 1=Yes (131)

f. had serious thoughts of suicide…….. ☐ 0= No ☐ 1=Yes (132)

g. attempted suicide……. ☐ 0= No ☐ 1=Yes (133)

h. took prescribed medication for a psychological/emotional problem……. ☐ 0= No ☐ 1=Yes (134)

VII. EMPLOYMENT STATUS

27 Which best describes your employment pattern in the past 3 years? *(check only one)* (135)

☐ 1. Full time (40 hrs/wk)
☐ 2. Full time (irregular)
☐ 3. Part time (regular hours)
☐ 4. Part time (irregular daywork)
☐ 5. Student
☐ 6. Service
☐ 7. Retired / disability
☐ 8. Unemployed

28. How many days did you work for pay in the past 30 days? _ _ (137)

29-33. Do you receive any of the following kinds of public financial support *(check one box for each question)*?

29. Service Connected/Psychiatry…….. ☐ 0= No ☐ 1=Yes (138)

30. Service Connected/Other…….. ☐ 0= No ☐ 1=Yes (139)

31. NSC pension……. ☐ 0= No ☐ 1=Yes (140)

32. Non-VA disability (eg SSDI)……. ☐ 0= No ☐ 1=Yes (141)

33. Other public support (including cash and inkind services)……. ☐ 0= No ☐ 1=Yes (142)

34. Overall, how much money did you receive in the past thirty days from all sources of income: work, disability payments, panhandling, plasma donations etc.)? *(check only one)*

☐ 1. No income at all ☐ 4. $100-$499 (143)
☐ 2. $1-$49 ☐ 5. $500-$999
☐ 3. $50-$99 ☐ 6. $1000 or more

VIII. INTERVIEWER OBSERVATIONS

35. Does this veteran need psychiatric or substance abuse treatment at this time? ☐ 0= No ☐ 1=Yes (144)

36. Does this veteran need medical treatment at this time?…….. ☐ 0= No ☐ 1=Yes (145)

37-45. Which of the following psychiatric diagnoses apply to this veteran *(check one box for each question)*?

37. Alcohol Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (146)
38. Drug Abuse/Dependency……. ☐ 0= No ☐ 1=Yes (147)
39. Schizophrenia……. ☐ 0= No ☐ 1=Yes (148)
40. Other Psychotic Disorder……. ☐ 0= No ☐ 1=Yes (149)
41. Mood Disorder……... ☐ 0= No ☐ 1=Yes (150)
42. Personality Disorder (DSM-IV Axis 2)……. ☐ 0= No ☐ 1=Yes (151)
43. PTSD from Combat…….. ☐ 0= No ☐ 1=Yes (152)
44. Adjustment Disorder……. ☐ 0= No ☐ 1=Yes (153)
45. Other Psychiatric Disorder……... ☐ 0= No ☐ 1=Yes (154)

49-60. What are your immediate plans for referral or treatment of the veteran at this time *(check one box for each question)*?

49. Basic services (food, shelter, clothing and financial assistance)……. ☐ 0= No ☐ 1=Yes (155)
50. VA medical services……... ☐ 0= No ☐ 1=Yes (156)
51. Non-VA medical services…….. ☐ 0= No ☐ 1=Yes (157)
52. VA psychiatric or substance abuse services…….. ☐ 0= No ☐ 1=Yes (158)
53. Non-VA psychiatric or substance abuse services……. ☐ 0= No ☐ 1=Yes (159)
54. VA pension or disability application…….. ☐ 0= No ☐ 1=Yes (160)
55. Contract residential treatment through HCHV program……. ☐ 0= No ☐ 1=Yes (161)
56. VA Domiciliary Program……. ☐ 0= No ☐ 1=Yes (162)
57. Upgrading of military discharge……. ☐ 0= No ☐ 1=Yes (163)
58. Legal assistance……. ☐ 0= No ☐ 1=Yes (164)
59. Social vocational assistance……. ☐ 0= No ☐ 1=Yes (165)
60. Other (including HUD-VASH and Grant and Per Diem)……... ☐ 0= No ☐ 1=Yes (166)

X (167)

FORM D (1)

REPORT OF DISCHARGE FROM RESIDENTIAL PROGRAM

Use this form only for veterans who are being discharged from a VA Homeless Providers Grant and Per Diem program (GPD) or a contracted residential program, under the auspices of the HCHV program. Complete a new report any time that a veteran is formally discharged from the program.

1. Staff member completing this report _____

☐ 1. non-VA provider staff ☐ 2. GPD program liaison ☐ 3. VA case manager (2)

OFFICE USE ONLY ____ ____ (4)

1A. VA Staff member reviewing this report _____

☐ 1. GPD program liaison ☐ 2. VA case manager ☐ 3. HCHV Program coordinator (5)

OFFICE USE ONLY ____ ____ (7)

2. VA Facility Code ____ ____ ____ (10)

I. Veteran Information

3. Veteran's Name _____

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (19)

5. Veteran's Date of Birth *(code mm/dd/yy)* _ _ / _ _ / _ _ (25)

II. Residential Treatment Stay

6. What is the source of payment for the days of residential treatment covered by this report? (26)

☐ 1. HCHV Grant and Per Diem funds
☐ 2. Contract funded by medical center or VISN
☐ 3. Other please specify: _____

OFFICE USE ONLY ____ ____ (28)

7. Name of Residential Provider _____

OFFICE USE ONLY _ _ - _ _ _ - _ _ (37)

8. Period covered by this report *(Code dates: mm/dd/yy)* Beginning: _ _ / _ _ / _ _ (43)

Ending: _ _ / _ _ / _ _ (49)

9. Number of days _ _ _ (52)

10. Cost of treatment under this provider *(Round to nearest dollar)* $ _ _, _ _ _ (57)

III. Status at End of Treatment

11. The veteran ended residential treatment because (58)
    - ☐ 1. Successful completion of the program
    - ☐ 2. Veteran was asked to leave because of violation of program rules
    - ☐ 3. Veteran left the program by his/her own decision, without medical advice
    - ☐ 4. Veteran became too ill (mentally or physically) to complete the program
    - ☐ 5. Other _____ ___ ___ (60)
    (DO NOT CODE)

12. If the veteran ended residential treatment because of a **rule violation**, what was the <u>most important reason</u>? (61)
    - ☐ 1. Threatened/actual violence to self or others
    - ☐ 2. Use of alcohol or drugs
    - ☐ 3. Other _____ ___ ___ (63)
    (DO NOT CODE)

13. The veteran's living situation at discharge is: (64)
    - ☐ 0. No residence
    - ☐ 1. Single room occupancy
    - ☐ 2. Halfway house/transitional living program
    - ☐ 3. Institution (hospital, nursing home or domicilliary)
    - ☐ 4. Apartment, room or house
    - ☐ 5. Veteran left program without giving indication of living arrangement
    - ☐ 6. Prison or jail
    - ☐ 7. Other _____ ___ ___ (66)
    (DO NOT CODE)

14. With whom will the veteran be living at discharge? (67)
    - ☐ 0. No residence
    - ☐ 1. Alone
    - ☐ 2. With spouse and or children
    - ☐ 3. With parents, with siblings, and/or with other family
    - ☐ 4. With friends
    - ☐ 5. With strangers
    - ☐ 6. Veteran left program without giving indication of living arrangement

15. What is the veterans arrangement for employment at the time of discharge? (68)
    - ☐ 0. Disabled or retired
    - ☐ 1. Unemployed
    - ☐ 2. Part-time or temporary employment
    - ☐ 3. Full-time employment
    - ☐ 4. VA's IT or CWT (VI)
    - ☐ 5. Other vocational training
    - ☐ 6. Unpaid volunteer
    - ☐ 7. Student
    - ☐ 8. Veteran left program without giving indication of employment arrangement

16a. What is the veterans arrangement for receipt of VA financial benefits (disability payments or pension) at the time of discharge? (69)

- ☐ 0. Currently receiving VA benefits and will continue
- ☐ 1. Has pending application for VA financial benefits
- ☐ 2. Is planning to apply for VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any VA financial benefits
- ☐ 4. Do not know veteran's status with respect to VA financial benefits

16b. What is the veterans arrangement for receipt of non-VA financial benefits (disability payments or other support) at the time of discharge? (70)

- ☐ 0. Currently receiving non-VA benefits and will continue
- ☐ 1. Has pending application for non-VA financial benefits
- ☐ 2. Is planning to apply for non-VA financial benefits
- ☐ 3. Is neither receiving nor planning to apply for any non-VA financial benefits
- ☐ 4. Do not know veteran's status with respect to non-VA financial benefits

17-21. Changes in clinical status: Consider the following clinical problem areas and select the best description of the change in the veteran's clinical status from the beginning of residential treatment to the time of discharge.

17. Alcohol problems (71)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

18. Drug problems (72)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

19. Mental health problems (other than drug or alcohol) (73)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

20. Medical problems (74)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

21. Social or vocational skill deficits (75)

- ☐ 0. Not a problem area for this veteran
- ☐ 1. Substantial deterioration
- ☐ 2. Some deterioration
- ☐ 3. No change
- ☐ 4. Some improvement
- ☐ 5. Substantial improvement
- ☐ 6. Do not know if veteran has this clinical problem
- ☐ 7. Veteran has this clinical problem, but do not know change in clinical status

IV. Follow-up Arrangements

22-26. Treatment Codes: Consider the arrangements for follow-up treatment. Select the code that best describes arrangements made at discharge. Include arrangements for VA and non-VA treatment.

22. Alcohol problems (76)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

23. Drug problems (77)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

24. Mental health problems (other than drug or alcohol) (78)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

25. Medical problems (79)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

26. Social or vocational skill deficits (80)

- ☐ 0. None
- ☐ 2. Arrangements made for treatment
- ☐ 3. Veteran already receiving treatment and will continue

HCHV Form S (1)

VA Site Name: _____

VA Site Code ___ ___ ___ (4)

Residential Treatment Program: _____

DO NOT CODE __ __ - __ __ __ - __ __ (13)

Date Form Completed (*mm/dd/yy*): ___ ___ / ___ ___ / ___ ___ (19)

Satisfaction with Treatment Facility

For the following items, please read each statement and circle one of the choices under it. Your responses are completely anonymous.

1. How would you rate the quality of the services you have received in this facility?

4	3	2	1	0	(20)
EXCELLENT	VERY GOOD	GOOD	FAIR	POOR	

2. If another veteran or a friend were in need of similar help, would you recommend the program at this facility to him or her?

0	1	2	3	(21)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

3. How satisfied are you with the amount of help you have received here?

0	1	2	3	4	(22)
VERY DISSATISFIED	SOMEWHAT DISSATISFIED	MOSTLY SATISFIED	VERY SATISFIED	COMPLETELY SATISFIED	

4. If you needed help again and had a choice of where to go at no cost to you, would you return to the program at this facility?

0	1	2	3	(23)
NO DEFINITELY NOT	NO PROBABLY NOT	YES PROBABLY SO	YES DEFINITELY	

Relationship with VA Homeless Program Case Manager

Please answer the following questions about your current relationship with your VA Homeless Program case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response. Your responses are completely anonymous.

Do you have a VA Homeless Program Case Manager? (check one) ___ No (0) ___ Yes (1) (24)

- If yes, please complete questions 1 through 5 below
- If no, please skip questions 1 through 5 below

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6	(25)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

2. How often do you feel that the kind of help offered by your case manager is <u>not</u> what's important to you?

0	1	2	3	4	5	6	(26)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6	(27)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

4. How often do you feel that you and your case manager are working toward goals that you both agree on?

0	1	2	3	4	5	6	(28)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

0	1	2	3	4	5	6	(29)
Never	Rarely	Occasionally	Sometimes	Often	Very Often	Always	

Please place your completed survey in the envelope provided, seal the envelope and return it in accordance with the instructions you were given at the time you received the survey. Do not place your name on this survey or on the envelope. Thanks for your feedback.

<u>S</u> (30)

Supported Housing Report

I. IDENTIFYING DATA

1. Clinician's name _____ VA Facility Code _ _ _ (6)

DO NOT CODE _ _ (8)

2. Date of this report (mm/dd/yy) _ _ / _ _ / _ _ (14)

2a. Reason for this report (check only one) ☐ 1. Progress Report ☐ 2. Termination Report (15)

3. Veteran's Name (last name, first initial) _____ (26)

4. Social Security Number _ _ _ - _ _ - _ _ _ _ (35)

5. Date of Birth (mm/dd/yy) _ _ / _ _ / _ _ (41)

II. PROGRAM ENTRY

6. Where was the veteran sleeping the night before s/he began the Supported Housing Program? (Supported Housing program begins when veteran begins to sleep in a supported housing placement.) **(check only one)** (42)

- ☐ 1. Community location (shelter, street)
- ☐ 2. Apartment, room or house
- ☐ 3. Residential treatment contracted by VA
- ☐ 4. Residential treatment not contracted by VA
- ☐ 5. VA Domiciliary
- ☐ 6. Other VA inpatient service
- ☐ 7. VA Residential treatment program (VI/TR, PRRTP etc.)

7. What was the first date that veteran slept in supported housing placement? (mm/dd/yy) _ _ / _ _ / _ _ (48)

8. Has the veteran terminated his/her involvement in the Supported Housing program? ☐ 0= No ☐ 1=Yes (49)

III. SUPPORTED HOUSING ARRANGEMENTS

9. The following questions pertain to the apartment, room or house in which the veteran lives/ed as his/her supported housing placement
(Note: If the veteran stayed in more than one apartment room or house since program entry, please answer questions 9a-9h with regard to the most recent place.)

9a. How many months has the veteran slept in this apartment since entering the Supported Housing program (Round to the nearest month)
(Include time veteran maintained the apartment, even if s/he stayed elsewhere.) # mos. _ _ (51)

9b. Is/was this apartment, room or house permanent or transitional (check only one) (52)

- ☐ 1. Permanent (an apartment or room in which the veteran is permitted to maintain even after program termination)
- ☐ 2. Transitional (an apartment or room which the veteran may use only during program involvement)

9c. What is the source of this housing (i.e., who is/was the landlord?) **(check only one)** (53)

- ☐ 1. Commercial landlord, renting on an open housing market (include apartments rented with Section 8 vouchers or certificates)
- ☐ 2. Public Housing Authority owned or contracted housing
- ☐ 3. Housing offered to veterans through specialized programs (e.g., Veteran Service organizations or other non-profit agencies)
- ☐ 4. Someone else, such as veteran's family or friend, who owns house or leases from landlord
- ☐ 5. Other (specify _____

DO NOT CODE _ _ (55)

9d. Did/does the veteran benefit from any subsidy which helps pay rent on this place or lowers the rent? (Do not include cash assistance, such as public assistance, which may be used for other purposes.) ☐ 0= No ☐ 1=Yes (56)

9e. What is the source of the subsidy? **(check only one)** (57)

☐ 0. None
☐ 1. Section 8 rental voucher of certificate
☐ 2. PHA-owned or contracted housing
☐ 3. Project-based subsidized housing
☐ 4. State rental subsidy
☐ 5. Other (specify _____

DO NOT CODE _ _ (59)

9f. How much did/does the veteran pay out of pocket per month for rent (If rent is weekly, multiply by 4.3 to get monthly rent; round to nearest dollar.) (**Enter "N" in first space if information is not available.)** $ _ _ _ _ (63)

9g. How many other family members live(d) in this apartment, room or house? (include spouse or significant other) # _ _ (65)

9h. How many non-family members live(d) in this apartment, room or house? # _ _ (67)

IV. EMPLOYMENT ARRANGEMENTS

10. The veteran's employment situation at termination, or currently, if not terminated **(check one box for each question)**:

a. Paid employment 35 hours per week or more (count irregular day work only under b)	☐ 0= No ☐ 1=Yes	(68)
b. Paid employment fewer than 35 hours per week	☐ 0= No ☐ 1=Yes	(69)
c. Veterans Industries (CWT) or Incentive Therapy job	☐ 0= No ☐ 1=Yes	(70)
d. Student or vocational training	☐ 0= No ☐ 1=Yes	(71)
e. Unpaid volunteer	☐ 0= No ☐ 1=Yes	(72)
f. Unemployed	☐ 0= No ☐ 1=Yes	(73)
g. Retired or disabled	☐ 0= No ☐ 1=Yes	(74)
h. Other (specify _____)	☐ 0= No ☐ 1=Yes	(75)

DO NOT CODE _ _ (77)

11. How much money did the veteran receive in the past 30 days…

a. … from employment, including any type of job (round to the nearest dollar	$ _ _ _ _	(81)
b. … from all other sources (welfare, disability, retirement, panhandling, illegal, etc.)? (round to the nearest dollar)	$ _ _ _ _	(85)

(Note: Enter "N" in the first space of each line if information is not available.)

V. TREATMENT PROGRESS

12. For each of the potential problem areas below, select the code that best reflects the ***change*** in adjustment, as far as you know, in the past 6 months. Rate each problem area that you think was a problem for the veteran, regardless of how the veteran might view it. **(Note: Check one box for each question.)**

		N No knowledge	0 Not a Problem	1 Substantial deterioration	2 Some deterioration	3 No change	4 Some Improvement	5 Substantial Improvement	
a.	Alcohol problems	☐	☐	☐	☐	☐	☐	☐	(86)
b.	Drug problems	☐	☐	☐	☐	☐	☐	☐	(87)
c.	Mental health problems other than substance abuse	☐	☐	☐	☐	☐	☐	☐	(88)
d.	Medical problems	☐	☐	☐	☐	☐	☐	☐	(89)
e.	Other basic needs (food, clothing, furnishings)	☐	☐	☐	☐	☐	☐	☐	(90)
f.	Income to meet financial obligations	☐	☐	☐	☐	☐	☐	☐	(91)
g.	Money management	☐	☐	☐	☐	☐	☐	☐	(92)
h.	Housekeeping skills	☐	☐	☐	☐	☐	☐	☐	(93)
i.	Social/vocational	☐	☐	☐	☐	☐	☐	☐	(94)

VI. PROGRAM TERMINATION INFORMATION

Complete this section only if veteran has been terminated from the Supported Housing program.

13. Date veteran's participation in Supported Housing program was terminated (mm/dd/yy) _ _ / _ _ / _ _ (100)

14. The veterans mode of termination was: (select most appropriate choice) **(check only one)** (101)

☐ 1. Mutually agreed upon planned termination
☐ 2. Involuntary termination because of failure to cooperate with Supported Housing program (e.g., staff, landlord, PHA etc.) **(complete 14a and 14b below)**
☐ 3. Veteran refused further services
☐ 4. Veteran left before planned termination
☐ 5. Veteran cannot be located
☐ 6. Veteran became too ill to remain in the program
☐ 7. Other (specify _____)

DO NOT CODE _ _ (103)

14a. If the veteran was involuntarily terminated, what were the reasons? **(check one box for each question)**:

1. Threatened/actual violence to self and/or others ☐ 0= No ☐ 1=Yes (104)
2. Use of alcohol or drugs ☐ 0= No ☐ 1=Yes (105)
3. Failure to pay rent or utilities ☐ 0= No ☐ 1=Yes (106)
4. Other (specify _____) ☐ 0= No ☐ 1=Yes (107)

DO NOT CODE _ _ (109)

14b. Of all the reasons listed in 14a, which is the most important reason for involuntary termination? **(check only one)** (110)

☐ 1. Threatened/actual violence to self and/or others
☐ 2. Use of alcohol or drugs
☐ 3. Failure to pay rent or utilities
☐ 4. Other (as specified above)

15. What was the veteran's housing environment following termination from Supported Housing? **(check only one)** (111)

☐ 1. Apartment, room or house
☐ 2. Hospital, domiciliary or nursing home
☐ 3. Community residential treatment facility
☐ 4. Shelter
☐ 5. Jail or prison
☐ 6. Street, automobile, outdoors
☐ 7. Other (specify _____)
☐ 9. Unknown

DO NOT CODE _ _ (113)

S (114)

Revised 9/1/97

FORM H (1)

HUD-VASH CLINICAL PROCESS FORM (CPF)

"SINCE" DATES:
3 months ago....(mm/dd/yy)....__ __/__ __/__ __ DO NOT CODE

1. HUD-VASH Clinician's Name _____

2. VA Facility Code.....__ __ __ (4)

3. Date of this report.....(mm,dd,yy).....__ __/__ __/__ __

I. VETERAN DESCRIPTION

4. Veteran's Name_____ DO NOT CODE __ __

5. Social Security Number.....__ __ __- __ __-__ __ __ __

6. Veteran's date of birth...(mm,dd,yy)..... __ __/__ __/__ __

7. What number in the sequence of follow-up reports is this?.....__
   CODE: 1 = First CPF
   2 = Second CPF
   3 = Third CPF
   4 = Fourth CPF

II. PARTICIPATION/TERMINATION

8. What was the last date on which you last had clinical contact with this veteran as part of the HUD-VASH program?..... __ __/__ __/__ __

9. As far as you know, does this veteran currently have an apartment for which the rent is at least partially paid through a Section 8 voucher obtained through the HUD-VASH Program? (CODE: NO = 0; YES = 1) __

   9A. If yes, does the veteran live in this apartment? (CODE: NO = 0; YES = 1) __

10. Has this veteran terminated involvement in your program, since the initial contact or since the last follow-up interview? (Consider him/her as terminated if, in your judgment, you do not anticipate additional contact with this veteran)
    CODE: NO = 0, YES = 1.....__ (37)

If NO, (veteran has not terminated) go on to Section IV on p.3;
If YES, (veteran has terminated) complete Section III on the next page and the remainder of the form.

REV. 7/1/92

III.REASONS FOR TERMINATION

11 - 18. Which of the following, in your clinical judgment, are reasons why this veteran terminated involvement in the HUD-VASH program? CODE: NO = 0, YES = 1

11. Veteran returned to active substance abuse .....__ (38)

12. Veteran lost section 8 housing voucher.....__

12a. If YES: Code reason voucher lost from list.....__
1 = Over income
2 = Failure to pay rent
3 = Substance abuse
4 = Damage to property
5 = Broke other PHA or HUD rule
6 = Other (Specify:)_____

DO NOT CODE __ __

13. Veteran would not tolerate close involvement with HUD-VASH case manager .....__

14. Veteran was in this city transiently and has moved on.....__

A. Did veteran take housing voucher with him/her? .....__

15. Veteran terminated to pursue specific therapeutic or occupational resources in a location that precluded further participation in HUD-VASH.....__

A. Did veteran take housing voucher with him/her? .....__

16. Veteran accomplished his/her goal of limited improvement in this situation .....__

17. Veteran accomplished significant goals and/or obtained access to services and had no further expressed need of this program.....__

18. Other, (e.g. illness, death) (specify:_____).....__

19. Which of the reasons listed in 11 - 18 above, was the <u>most important</u> reason why this veteran terminated.....__ __ (52)
CODE: Select from 11-18

Important: Complete remainder of form.

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IV. TREATMENT RELATIONSHIP

20-27. Which of the following descriptions of the treatment relationship pertains to the clinical work with this veteran during the past 3 months. Answer 1 = YES if the description represents the relationship during that time. If the veteran "terminated" his involvement with the program during the last three months, this question refers to the period of his/her involvement that fell within the last three months.

CODE: NO = 0, YES = 1

20. Worked to establish a basic relationship in the face of veteran's distrust or suspiciousness.....__ (53)
(Note: Do not include relationship building which did not meet with resistance from the veteran)

21. Kept up supportive contact: Veteran did not seek help or personal change, but continued contact with clinician.....__

22. Made links or referral to resources.....__

23. Actively monitored the veteran to assure continued use of resources that have been obtained.....__

24. Provided practical assistance around housing procurement and/or housing retention issues .....__

25. Engaged in rehabilitation counseling or "living skill" oriented treatment.....__

26. Engaged in substance abuse treatment or counseling.....__

27. Engaged in "psychotherapeutic" relationship, (employing concepts from psychodynamic, behavioral, cognitive behavioral, family systems or other "school" of therapy)..__

28. Which one of the above descriptions of the treatment relationship best describes your overall work with the veteran during the past 3 months.....__ __
CODE: Select from question numbers 20-27

29. Which one of the above descriptions of the treatment relationship best describes your work with the veteran currently.....__ __ (64)
CODE: Select from question numbers 20-27
(CODE 00 IF CLINICAL RELATIONSHIP HAS ENDED.)

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30. Please answer the following questions about your current relationship with this veteran. Using the scale shown here, code one response ["0" Never to "6" always] for each of the following:

```
0        1        2        3        4        5        6
¦        ¦        ¦        ¦        ¦        ¦        ¦
+-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

CODE 0 - 6:

a. This veteran and I have a common perception of his/her goals..... __ (65)

b. The current goals of our work are not important to this veteran..... __

c. We have established a good understanding of the kinds of changes that would be good for him/her..... __

d. We are working toward mutually agreed upon goals..... __

e. I do not feel confident in my ability to help this veteran... __

V. SERVICES PROVIDED

31. The following is a list of services that may be provided to veterans in the HUD-VASH program. Which of these services have you or other members of the HCMI Veterans staff directly provided to this veteran, during the past three months?

CODE: 0 = NO, 1 = YES

a. Helped to secure employment.....__ (70)

b. Helped to obtain source of income, other than employment.....__

c. Helped locate a new apartment .....__

d. Helped negotiate living situation with landlord .....__

e. Helped obtain extension, renewal or modification of housing voucher .....__

f. Helped veteran move into a new apartment .....__

g. Helped veteran to obtain supplies or furnishings for new apartment.....__

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VI. CONTACTS WITH HUD-VASH CLINICIANS

32. How many clinical or service contacts have HUD-VASH staff had with this veteran during the last 3 months.....__

CODE: 1 = 1 contact
2 = 2 to 5 contacts
3 = 6 to 10 contacts
4 = 11 to 20 contacts
5 = More than 20 contacts

33. During the past 3 months, how many different VA and non-VA agencies or programs have you contacted, for the purpose of obtaining services or resources for this veteran?

(Count different programs separately even if they are part of the same institution or agency. Do not, however, count individual clinicians separately if they are part of the same program.)

VA programs contacted.....__ __

Non-VA programs contacted....__ __

34. Have your contacts with this veteran generally been scheduled ahead of time ? .....__ (82)

CODE: 0 = None were scheduled.
1 = Some were scheduled, but most were not
2 = Most were scheduled
3 = All were scheduled.

35. What is the length of an average contact you have had with this veteran during the last 3 months?.....__ (83)

CODE: 1 = Less than 15 minutes
2 = 15 minutes to one hour.
3 = 1 hour to 2 hours.
4 = more than 2 hours.

VII. CHANGES IN CLINICAL STATUS

36-44. Consider the following problems of the homeless mentally ill. Select the description that best reflects changes, as far as you know, between the time the veteran entered the program and the date of this report. Or if he has terminated consider his status at the last time you had validated knowledge of how he was doing.

CODE: 0 = Was not a problem area for this veteran
1 = Significantly worse
2 = Somewhat worse
3 = Unchanged
4 = Somewhat improved
5 = Significantly improved
9 = No knowledge of status

Clinical problem areas:

36. Alcohol problems.....__

37. Drug problems.....__

38. Psychotic symptoms.....__

39. Other Mental Health problems
(i.e., other than psychosis, alcohol, or drugs).....__

40. Medical Problems.....__

41. Housing status .....__

42. Employment.....__

43. Financial status.....__

44. Living skills.....__ (92)

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VIII. HOUSING STATUS

45 - 54. To the best of your knowledge, in which of the following did the veteran sleep at least one night during the last three months:

CODE: 0 = NO, 1 = YES

45. Outdoors (e.g. street, car, woods).....__ (93)

46. Shelter for the homeless.....__

47. Residential treatment from the HCMI VA contract.....__

48. Halfway house, residential Rx program, not paid through HCMI program contract.....__

49. VA Domiciliary .....__

50. Jail or Prison .....__

51. Health Care Institution (hospital or nursing home).....__

52. Own apartment, room, or house.....__

53. Someone else's apartment, room, or house.....__

54. Other (specify_____).....__

55. In which of these did the veteran usually sleep during the past three months?.....__ __
CODE: Select from ques. 45-54, as above.

56. Where was the veteran staying the last time a HUD-VASH clinician had contact with him/her?.....__ __ (106)
CODE: Select from ques. 45-54, as above.

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IX. PARTICIPATION IN VA CONTRACTED RESIDENTIAL TREATMENT

57. Has this veteran received contracted services from a non-VA Residential program through the HCMI Veterans program, during the past three months?.....__ (107)
CODE: 0 = NO, 1 = YES.

IF NO, STOP HERE
IF YES, CONTINUE ON TO THE NEXT QUESTIONS.

58. A. Name(s) of residential providers. (Include all used by veteran during the past 3 months) (DO NOT CODE)

_____ ___ ___ ___

_____ ___ ___ ___ (113)

_____ ___ ___ ___

B. Total number of nights spent in contracted residential treatment programs during the past three months.....__ __

OFFICE USE ONLY DO NOT CODE H (119)

REV. 7/1/92

VASH Form T

Relationship with Case Manager

This box should be completed by clinician/evaluation assistant:

Veteran's Name _____ Date _____

SSN ___ ___ ___ - ___ ___ - ___ ___ ___ ___ Seq Number_____

Medical Center _____ Site Code ___ ___ ___

To the veteran:

Please answer the following questions about your current relationship with your case manager. Please read each item carefully; some of them are questions about how good your relationship is, and some about negative feelings you might have. Please circle the best response.

1. How often do you feel that your case manager and you have a common perception of your goals?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

2. How often do you feel that the kind of help offered by your case manager is not what's important to you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

3. How often do you feel that you and your case manager have established a good understanding of the kinds of changes that would be good for you?

0	1	2	3	4	5	6
Never	Rarely	Occasion-ally	Some-times	Often	Very Often	Always

4. How often do you feel that you and your case manager <u>are</u> <u>working</u> toward goals that you both agree on?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
```

5. How often do you feel that you are <u>not</u> confident in your case manager's ability to help you?

```
  0        1        2        3        4        5        6
  ¦        ¦        ¦        ¦        ¦        ¦        ¦
  +-------------------------------------------------------+
Never   Rarely   Occasion-  Some-    Often    Very   Always
                   ally     times             Often
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APPENDIX B:

HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	BEDFORD	518	4,351	862	19.8%	674	78.2%
1	BOSTON	523	11,077	1,220	11.0%	723	59.3%
1	MANCHESTER	608	2,813	146	5.2%	102	69.9%
1	NORTHAMPTON	631	3,557	534	15.0%	471	88.2%
1	PROVIDENCE	650	5,599	376	6.7%	252	67.0%
1	TOGUS	402	5,629	170	3.0%	97	57.1%
1	WEST HAVEN	689	8,480	940	11.1%	636	67.7%
1	WHITE RIVER JCT	405	3,121	83	2.7%	10	12.0%
2	ALBANY	500	5,933	660	11.1%	660	100.0%
2	BATH	514	2,602	0	0.0%	0	
2	BUFFALO	528	6,651	1,257	18.9%	1,048	83.4%
2	CANANDAIGUA	532	3,893	295	7.6%	295	100.0%
2	SYRACUSE	670	5,702	285	5.0%	285	100.0%
3	BRONX	526	4,350	755	17.4%	440	58.3%
3	MONTROSE	620	4,842	542	11.2%	428	79.0%
3	NEW JERSEY HCS	561	9,963	1,207	12.1%	760	63.0%
3	NORTHPORT	632	5,702	936	16.4%	397	42.4%
3	NY HARBOR HCS	630	11,240	2,446	21.8%	1,651	67.5%
4	ALTOONA	503	1,843	17	0.9%	12	70.6%
4	BUTLER	529	2,041	127	6.2%	112	88.2%
4	CLARKSBURG	540	4,307	229	5.3%	227	99.1%
4	COATESVILLE	542	5,298	1,193	22.5%	757	63.5%
4	ERIE	562	2,173	133	6.1%	130	97.7%
4	LEBANON	595	4,655	568	12.2%	320	56.3%
4	PHILADELPHIA	642	9,958	940	9.4%	617	65.6%
4	PITTSBURGH	645	8,496	1,048	12.3%	676	64.5%
4	WILKES-BARRE	693	6,285	465	7.4%	313	67.3%
4	WILMINGTON	460	3,467	179	5.2%	165	92.2%
5	C. ALABAMA HCS	619	8,545	497	5.8%	187	37.6%
5	MARTINSBURG	613	5,294	615	11.6%	243	39.5%
5	MARYLAND HCS	512	9,414	1,708	18.1%	1,236	72.4%
5	WASHINGTON DC	688	8,346	1,169	14.0%	1,015	86.8%
6	ASHEVILLE	637	3,678	269	7.3%	213	79.2%
6	BECKLEY	517	3,671	48	1.3%	23	47.9%
6	DURHAM	558	7,403	520	7.0%	418	80.4%
6	FAYETTEVILLE NC	565	8,079	339	4.2%	119	35.1%
6	HAMPTON	590	6,538	1,348	20.6%	997	74.0%
6	RICHMOND	652	6,681	338	5.1%	204	60.4%
6	SALEM	658	4,833	266	5.5%	168	63.2%
6	SALISBURY	659	10,942	486	4.4%	406	83.5%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
7	ATLANTA	508	9,561	1,744	18.2%	1,273	73.0%
7	AUGUSTA	509	5,539	354	6.4%	224	63.3%
7	BIRMINGHAM	521	8,364	523	6.3%	397	75.9%
7	CHARLESTON	534	5,839	395	6.8%	361	91.4%
7	COLUMBIA SC	544	10,001	741	7.4%	669	90.3%
7	DUBLIN	557	5,074	820	16.2%	171	20.9%
7	TUSCALOOSA	679	4,412	186	4.2%	165	88.7%
8	BAY PINES	516	11,999	1,623	13.5%	756	46.6%
8	GAINESVILLE	573	16,690	1,158	6.9%	1,009	87.1%
8	MIAMI	546	11,833	1,554	13.1%	848	54.6%
8	SAN JUAN	672	14,645	41	0.3%	4	9.8%
8	TAMPA	673	22,181	1,921	8.7%	1,266	65.9%
8	W PALM BEACH	548	7,104	679	9.6%	561	82.6%
9	HUNTINGTON	581	5,552	359	6.5%	133	37.0%
9	LEXINGTON	596	4,392	144	3.3%	61	42.4%
9	LOUISVILLE	603	8,986	449	5.0%	318	70.8%
9	MEMPHIS	614	8,526	866	10.2%	712	82.2%
9	MOUNTAIN HOME	621	6,267	485	7.7%	435	89.7%
9	NASHVILLE	626	14,954	585	3.9%	429	73.3%
10	CHILLICOTHE	538	5,401	382	7.1%	283	74.1%
10	CINCINNATI	539	6,612	1,215	18.4%	875	72.0%
10	CLEVELAND	541	18,367	2,916	15.9%	2,615	89.7%
10	COLUMBUS OPC	757	6,798	611	9.0%	577	94.4%
10	DAYTON	552	5,610	476	8.5%	298	62.6%
11	ANN ARBOR HCS	506	4,541	786	17.3%	564	71.8%
11	BATTLE CREEK	515	7,518	995	13.2%	886	89.0%
11	DANVILLE	550	5,182	204	3.9%	110	53.9%
11	DETROIT	553	8,383	1,521	18.1%	823	54.1%
11	INDIANAPOLIS	583	5,578	809	14.5%	499	61.7%
11	N. INDIANA	610	4,473	163	3.6%	132	81.0%
11	SAGINAW	655	3,269	16	0.5%	0	0.0%
12	CHICAGO WS	537	8,426	1,352	16.0%	1,026	75.9%
12	HINES	578	6,611	910	13.8%	726	79.8%
12	IRON MOUNTAIN	585	1,600	62	3.9%	29	46.8%
12	MADISON	607	3,878	166	4.3%	122	73.5%
12	MILWAUKEE	695	8,168	750	9.2%	551	73.5%
12	N. CHICAGO	556	4,085	509	12.5%	159	31.2%
12	TOMAH	676	3,179	272	8.6%	223	82.0%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
15	COLUMBIA MO	543	3,892	80	2.1%	80	100.0%
15	E. KANSAS HCS	677	6,591	557	8.5%	557	100.0%
15	KANSAS CITY	589	6,724	1,404	20.9%	563	40.1%
15	MARION	609	5,361	0	0.0%	0	
15	POPLAR BLUFF	647	3,961	0	0.0%	0	
15	SAINT LOUIS	657	8,671	855	9.9%	495	57.9%
15	WICHITA	452	3,366	57	1.7%	57	100.0%
16	ALEXANDRIA	502	4,866	438	9.0%	187	42.7%
16	FAYETTEVILLE AR	564	5,518	170	3.1%	160	94.1%
16	GULF COAST HCS	520	12,281	909	7.4%	344	37.8%
16	HOUSTON	580	16,118	1,856	11.5%	1,645	88.6%
16	JACKSON	586	7,186	531	7.4%	347	65.3%
16	LITTLE ROCK	598	9,954	1,168	11.7%	1,080	92.5%
16	MUSKOGEE	623	6,323	294	4.6%	183	62.2%
16	NEW ORLEANS	629	8,787	886	10.1%	808	91.2%
16	OKLAHOMA CITY	635	7,750	518	6.7%	380	73.4%
16	SHREVEPORT	667	5,235	395	7.5%	331	83.8%
17	CENT. TEXAS HCS	674	12,607	1,510	12.0%	979	64.8%
17	DALLAS	549	15,560	2,670	17.2%	1,596	59.8%
17	SAN ANTONIO	671	15,777	839	5.3%	522	62.2%
18	AMARILLO	504	3,235	93	2.9%	0	0.0%
18	EL PASO OPC	756	4,248	235	5.5%	209	88.9%
18	NEW MEXICO HCS	501	8,315	649	7.8%	434	66.9%
18	PHOENIX	644	11,974	1,320	11.0%	1,221	92.5%
18	PRESCOTT	649	3,395	558	16.4%	289	51.8%
18	TUCSON	678	7,208	950	13.2%	761	80.1%
18	W. TEXAS HCS	519	2,575	54	2.1%	28	51.9%
19	CHEYENNE	442	2,436	194	8.0%	146	75.3%
19	E. COLORADO HCS	554	11,170	978	8.8%	835	85.4%
19	GRAND JUNCTION	575	2,052	46	2.2%	0	0.0%
19	MONTANA HCS	436	2,603	212	8.1%	168	79.2%
19	SALT LAKE CITY	660	6,103	892	14.6%	692	77.6%
19	SHERIDAN	666	1,712	162	9.5%	124	76.5%
20	ANCHORAGE	463	1,884	306	16.2%	198	64.7%
20	BOISE	531	3,598	239	6.6%	217	90.8%
20	PORTLAND	648	11,007	1,472	13.4%	1,063	72.2%
20	PUGET SOUND HCS	663	14,476	1,874	12.9%	1,083	57.8%
20	ROSEBURG	653	4,851	464	9.6%	270	58.2%
20	SPOKANE	668	3,813	771	20.2%	656	85.1%
20	WALLA WALLA	687	1,827	440	24.1%	312	70.9%
20	WHITE CITY	692	2,737	826	30.2%	673	81.5%

B1. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS

VISN	VAMC	CODE	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
21	CENTRAL CA HCS	570	3,394	326	9.6%	199	61.0%
21	HONOLULU	459	4,617	711	15.4%	557	78.3%
21	MANILA	358	301	0	0.0%	0	
21	NORTHERN CA HCS	612	10,151	806	7.9%	486	60.3%
21	PALO ALTO	640	10,841	1,218	11.2%	477	39.2%
21	SAN FRANCISCO	662	6,296	1,618	25.7%	971	60.0%
21	SIERRA NEV HCS	654	3,942	503	12.8%	335	66.6%
22	GREATER LA	691	18,758	7,257	38.7%	6,704	92.4%
22	LOMA LINDA	605	8,361	638	7.6%	485	76.0%
22	LONG BEACH	600	7,828	1,813	23.2%	1,239	68.3%
22	SAN DIEGO	664	10,360	1,449	14.0%	1,231	85.0%
22	SO NEVADA HCS	593	7,430	1,594	21.5%	1,232	77.3%
23	BLACK HILLS HCS	568	3,695	575	15.6%	408	71.0%
23	CENTRAL IOWA	555	3,947	265	6.7%	265	100.0%
23	FARGO	437	3,155	510	16.2%	453	88.8%
23	GR. NEBRASKA	597		80		80	100.0%
23	IOWA CITY	584	4,232	257	6.1%	257	100.0%
23	MINNEAPOLIS	618	10,979	513	4.7%	418	81.5%
23	OMAHA	636	6,215	658	10.6%	473	71.9%
23	SIOUX FALLS	438	2,777	68	2.4%	64	94.1%
23	ST CLOUD	656	6,005	372	6.2%	141	37.9%
	ALL SITES		902,698	103,061	11.4%	73,945	71.7%
	SITE AVERAGE		6,821	736	10.0%	528	69.6%
	SITE STD. DEV.		3,929	797	6.5%	674	21.7%

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B2. HOMELESS MENTAL HEALTH OUTPATIENTS TREATED BY VA SPECIALIZED HOMELESS SERVICES PROGRAMS, BY VISN

VISN	All Mental Health Outpatients	Mental Health Outpatients Identifed as Homeless	% MH Outpatients Who Are Homeless	Number Treated by Specialized Programs	% Homeless Treated by Specialized Programs
1	44,627	4,331	9.7%	2,965	68.5%
2	24,781	2,497	10.1%	2,288	91.6%
3	36,097	5,886	16.3%	3,676	62.5%
4	48,523	4,899	10.1%	3,329	68.0%
5	31,599	3,989	12.6%	2,681	67.2%
6	51,825	3,614	7.0%	2,548	70.5%
7	48,790	4,763	9.8%	3,260	68.4%
8	84,452	6,976	8.3%	4,444	63.7%
9	48,677	2,888	5.9%	2,088	72.3%
10	42,788	5,600	13.1%	4,648	83.0%
11	38,944	4,494	11.5%	3,014	67.1%
12	35,947	4,021	11.2%	2,836	70.5%
15	38,566	2,953	7.7%	1,752	59.3%
16	84,018	7,165	8.5%	5,465	76.3%
17	43,944	5,019	11.4%	3,097	61.7%
18	40,950	3,859	9.4%	2,942	76.2%
19	26,076	2,484	9.5%	1,965	79.1%
20	44,193	6,392	14.5%	4,472	70.0%
21	39,542	5,182	13.1%	3,025	58.4%
22	52,737	12,751	24.2%	10,891	85.4%
23	41,005	3,298	8.0%	2,559	77.6%
ALL SITES	902,698	103,061	11.4%	73,945	71.7%
SITE AVERAGE	84,126	4,908	11.0%	3,521	71.3%
SITE STD. DEV.	183,413	2,255	3.9%	1,933	8.7%